

FLORIDA PUBLIC SERVICE COMMISSION

VOTE SHEET

JANUARY 5, 2006

RE: Docket No. 050898-WS - Complaint No. 649594 by Carla and William Bullock against Sebring Ridge Utilities, Inc. for improper billing practices.

Issue 1: What disposition should be taken to resolve the complaint of William and Carla Bullock against Sebring Ridge Utilities, Inc.?

Recommendation: Sebring Ridge Utilities, Inc. should credit the account of William and Carla Bullock, and all similarly situated customer accounts, for \$0.12. The utility may proceed to bill the Bullocks again for the delinquent amount. If that amount is not paid within 20 days of the date of the bill, Sebring Ridge Utilities, Inc., may proceed with the normal cut-off procedures as outlined in Rule 25-30.320, Florida Administrative Code.

APPROVED

Approved with oral modification made to Case Background on first page of recommendation, changing April 20, 2004 date to April 20, 2005.

COMMISSIONERS ASSIGNED: All Commissioners

COMMISSIONERS' SIGNATURES

MAJORITY

DISSENTING

Handwritten signatures of majority commissioners: Katrina J. New, [unclear], Lisa Edge, J. Terry [unclear], and [unclear].

Four horizontal lines for dissenting signatures.

REMARKS/DISSENTING COMMENTS:

DOCUMENT NUMBER-DATE

00095 JAN-5 g

VOTE SHEET

JANUARY 5, 2006

Docket No. 050898-WS - Complaint No. 649594 by Carla and William Bullock against Sebring Ridge Utilities, Inc. for improper billing practices.

(Continued from previous page)

**Issue 2:** Should Sebring Ridge Utilities, Inc., be ordered to show cause in writing, within 21 days, why it should not be fined for the failure of its bills to reflect the billing period covered and for failing to render bills at regular intervals in apparent violation of Rule 25-30.335(1), Florida Administrative Code (F.A.C.)?

**Recommendation:** No. Staff recommends that Sebring Ridge Utilities, Inc., not be ordered to show cause for the apparent violations. However, the utility should be advised that it should render bills at regular intervals and that, in accordance with Rule 25-30.335(1) and (2), F.A.C., its bills should indicate: the billing period covered; the applicable rate schedule; beginning and ending meter reading; the amount of the bill; the delinquent date or the date after which the bill becomes past due; any authorized late payment charge; and if the bill is estimated that the amount owed is estimated. The utility should be given 30 days from the date of the Order concerning this recommendation to modify its bills to conform with Rule 25-30.335(1), F.A.C., and should be advised of the importance of complying with all Commission rules.

**APPROVED**

**Issue 3:** Should this docket be closed?

**Recommendation:** Yes. If no timely protest is filed by a substantially affected person within 21 days of the Proposed Agency Action Order, a Consummating Order should be issued and the docket closed.

**APPROVED**