

FROM: Kiwanis L. Curry, Regulatory Analyst I, Division of Competitive Markets & KCC Enforcement

RE: Docket No. 060356-TX

Please add the attached pages to the docket file. These pages were omitted from the CLEC application when it was initially filed.

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DOCUMENT NUMBER-DATE 04516 MAY 24 8 FPSC-COMMISSION CLEIN

# BTEL, INC.

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## Exhibit 1

# Response to Items 18(a) & (b)

Managerial and Technical Capabilities: Management Profiles

#### Faisal Imtiaz Mohammad

President 11471 S.W. 104 St. Miami, FL 33176 Email: Faisal@btelinc.net

#### Profile:

20 years of IS/IT industry experience in Sales, Management, Computer Networking/Telecommunication Service, IT Systems Design. Have extensive hands on experience in every aspect of the Business and IT Industry, from the perspective of being the founder and an active participant in the functioning of Computer Office Solutions Inc.

### Experience:-

1992-Present. Computer Office Solutions Inc. Miami, FL As the owner and founder, have had involvement in every aspect of the business. Interacting with the Customers, Vendors and Employees.

Computer Office Solutions, Inc. started out as a Value Added Resellers, Systems Integrator, selling hardware, software and consulting services. The initial focus was on Small and Medium Sized Businesses in the Miami/Ft.Lauderdale area. Most of the work was related to network design, implementation and external connectivity. In 1994 Computer Office Solutions Inc. started offering ISP services. In late 1999 the company decided to focus aggressively so as to expand the ISP business, as such formulated a strategy to pursue DSL / High Speed Internet Access Service offering. In early 2001, Computer Office Solutions, Inc. exited the computer business, to solely focus on the ISP business.

1986-1992ComputerBanc Inc.Miami, FLStarted as a Salesperson working out of their retail floor space, worked my way up to the<br/>position of Assistant V.P (number 3 position in the company, after the two owners).ComputerBanc was a family run Computer Retail Store which later on expanded to a<br/>multi-outlet regional Computer Retailer. Had the opportunity to be exposed and work in<br/>every facet of the Computer Retail Business through my 6 years of tenure.

## Education:-

Various Microsoft / Novell / 3com / IBM etc Industry and Professional Certifications. 1986 BSME from University of Miami Frank d' Aquino Vice President 7266 S.W 48 Street Miami, FL 33155 frank@btelinc.net

Over 20 years experience in the personal computing and Internet industry. Currently a working partner with Computer Office Solutions, a regional Internet Service Provider in Miami, Florida.

Frank joined Computer Office Solutions in 1999 with the purpose of aggressively expanding into the Internet services business. Responsibilities include business and product planning, and operational management. Prior to 1999, COS's core business included computer/network sales & service to small and medium businesses in the greater Miami area. During Frank's tenure, Internet revenues increased exponentially, and in 2001, COS transitioned away from its traditional core business in order to focus exclusively on growth of the ISP business.

Frank's career started as an associate engineer in the Entry System Division of IBM Corporation, which pioneered the personal computing industry. Initial responsibilities included testing of mechanical components in OEM-sourced direct access storage devices. Responsibilities quickly expanded to managing entire qualification programs for DASD devices, from vendor selection thru inter-disciplinary test planning and management.

Educational credentials include a Master of Science in Mechanical Engineering, 1985 from Rensselaer Polytechnic Institute in Troy, New York; and a B.S.M.E., 1984, Rensselaer Polytechnic Institute.