

REDACTED

2006 Competitive Local Exchange Carrier (CLEC) Questionnaire

(Due by July 14, 2006)

Legal Company Name: ACN Communication Services, Inc. undocketed

D/B/A:

FPSC Company Code (e.g., TX000) TX707

Contact name & title: Doug Forster, Compliance Reporting Specialist

Telephone number: 407-740-8575

E-mail address: dforster@tminc.com

Stock Symbol (if company is publicly traded):

Services Offered in Florida

- 1. Do you offer local telephone service in Florida? Please check yes or no.
2. How is your local service provisioned? Please mark the appropriate response(s).
3. In what ILEC exchanges are you providing residential and/or business local service?
4. If you provision local service ONLY through ILEC resale or the ILEC's wholesale platform...
5. What services, other than local service, does your company offer in Florida? Check all that apply.

6. This question concerns **prepaid** local telephone service in Florida. Please place a check mark by the response that most accurately reflects whether or not you offer prepaid local telephone service.

Company offers ONLY prepaid local telephone service in Florida
 Company offers prepaid AND non-prepaid local telephone service in Florida
 Company does NOT offer prepaid local telephone service in Florida

Bundled Services

7. Do you offer bundled services to your Florida residential and business customers? For the purpose of this question, bundled services are specially priced packages that consist of local service plus at least one other feature (e.g., call waiting) or service (e.g., long distance or broadband or video). Please mark the applicable response(s).

Yes - Residential
 No - Residential
 Yes - Business
 No - Business

8. If you do offer bundled services, what is the percentage of your Florida residential and business customers that can purchase the bundles? Please provide the percentage below. If you do not offer bundled services, place a mark by "not applicable."

Residential
 Business
 Not applicable

9. If you do offer bundled services, what percentage of your Florida residential and business customers purchase the bundles? Please provide the percentage below. If you do not offer bundled services, place a mark by "not applicable."

Residential
 Business
 Not applicable

VoIP

10. Indicate below whether you are offering VoIP service to end users in Florida. VoIP service is defined as IP-based voice service provided over a digital connection. Check any that apply.

Not offering VoIP service to end users
 Offering VoIP services to business end users
 Offering VoIP services to residential end users

11. If you are offering VoIP service in Florida:

a. Where are you offering VoIP service, e.g., specific cities, counties, statewide, etc.?

What is the range of prices for residential VoIP service?

- c. What is the range of prices for business VoIP service?
-
- d. Check all that apply to your VoIP service:
- Offer wireless VoIP service
 - Offer wireline VoIP service
 - Optional power backup
 - Standard power backup
 - Contribute to Universal Service Fund
 - Peer-to-Peer only (no interconnection with PSTN).
 - Use of public Internet
 - Use of private IP network
- e. If you are not offering VoIP service to end-user customers in Florida, do you anticipate doing so? If yes, identify rollout month/year.

Broadband

12. Do you offer broadband to residential customers in Florida? Please place a mark by the applicable answer.
- Yes
- No
13. If you do offer broadband to residential customers in Florida, please provide the percentage of customers to whom broadband is available.
- N/A
14. How many residential broadband subscribers do you have in Florida?
- 0

FCC's Triennial Review Remand Order (TRRO)

15. As of March 11, 2005, please provide the total number of UNE-P access lines for your company that were affected by the above order.
16. As of March 11, 2006, please provide the number of UNE-P access lines that were transitioned in each of the categories below:
- a. Migrated to a different platform (i.e., UNE-L or resale)
 - b. Renegotiated as part of a commercial agreement
 - c. No longer providing service
 - d. Not transitioned as of March 11, 2006, due to quantity, etc., but will be or has been transitioned to a different platform as subject to agreement with ILEC.
 - e. Other (please explain below)
-

Mergers

17. The following questions concern the mergers that have taken place recently (e.g., Sprint-Nextel, SBC and AT&T, and Verizon and MCI, as well as the recently announced AT&T purchase of BellSouth).
- a. Has your overall local competition strategy changed as a result of the completed mergers? If so, please explain how.
 - b. Have these mergers affected your local competition strategy in Florida? If so, please explain how.
 - c. How do you expect AT&T's purchase of BellSouth to affect your local competition strategy in Florida?

Miscellaneous

18. In 2005, how much money did you invest in your network directly serving Florida's local service customers? Place a check mark by the applicable answer.

- \$1 - \$249,999
- \$250,000 - \$999,999
- \$1,000,000 - \$9,999,999
- \$10,000,000 or more

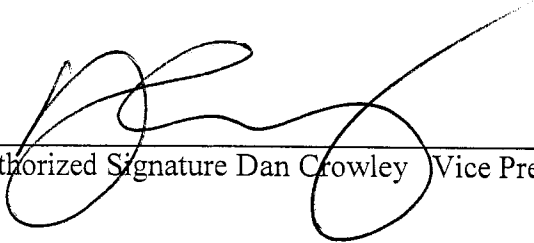
19. Are you currently operating under Chapter 7 or Chapter 11 protection? Please indicate yes or no.

Yes
 No

20. Please provide a copy of the Form 477 you filed with the FCC with data as of December 31, 2005.

Comments

21. Have you experienced any significant barriers in entering Florida's local exchange markets? Please list and describe any major obstacles or barriers encountered that you believe may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. Any additional general comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida are welcome.



Authorized Signature Dan Crowley Vice President of Finance Date

Company Name: ACN Communication Services, Inc.

Company Code*: TX707

* Your CLEC Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

Please check the boxes in the chart below indicating in which ILEC exchange you provide business or residential local service.

Exchange	Res	Bus	Exchange	Res	Bus	Exchange	Res	Bus	Exchange	Res	Bus	Exchange	Res	Bus
Alachua			Dade City			Hudson			Munson			Seagr Bch		
Alford			Daytonabch			Immokalee			Myakka			Sebastian		
Alligatorpt			Debary			Indianlake			Naples			Sebring		
Altha			Deerfldbch			Indiantown			Ncapecoral			Shalimar		
Apalchicol			Deland			Interlchn			Newberry			Sirspgshrs		
Apopka			Deleon Spg			Inverness			No Naples			Snpcvisnds		
Arcadia			Delray Bch			Jacksolbch			Notf Myers			Sneads		
Archer			Destin			Jacksonvl			North Dade			Sopchoppy		
Astor			Dfuniakspg			Jasper			North Port			Springlake		
Avon Park			Dowling Pk			Jay			Nwptrichey			St Cloud		
Baker			Dunnellon			Jennings			Nwsmyrnbch			St Johns		
Baldwin			East Point			Jensen Bch			Oak Hill			St Marks		
Bartow			Eastorange			Julington			Ocala			Starke		
Belleglade			Eau Gallie			Jupiter			Ocklawaha			Staugustin		
Belleview			Englewood			Keaton Bch			Okeechobee			Stpetersbg		
Beverlyhls			Eustis			Kenansvl			Old Town			Stuart		
Blountstn			Everglades			Keys			Orange Spg			Sunnyhills		
Boca Raton			Fernadnbch			Keystn Hts			Orangecity			Tallahasse		
Bocagrande			Flaglerbch			Kingsleylk			Orangepark			Tampa		
Bonifay			Florahome			Kissimmee			Oriando			Tarpon Spg		
Bonita Spg			Fishsbymh			La Belle			Oviedo			Tavares		
Bowlinggren			Forest			Lady Lake			Pace			Thebeaches		
Boyntonbch			Fort Meade			Lake City			Pahokee			Titusville		
Bradenton			Fort Myers			Lake Wales			Palatka			Trenton		
Branford			Fort White			Lakebutler			Palm Coast			Triacoche		
Bristol			Fortpierce			Lakeland			Palmetto			Tyndallafb		
Bronson			Freeport			Lakeplacid			Panacea			Umatilla		
Brooker			Frostproof			Laurel Hill			Panamacity			Valparaiso		
Brooksvl			Ftlauderdl			Lawtey			Paxton			Venice		
Bunnell			Ftmyersbch			Lee			Pensacola			Vernon		
Bushnell			Ftwaltnbch			Leesburg			Perrine			Vero Beach		
Callahan			Gainesvl			Lehighacrs			Perry			Waldo		
Cantonment			Geneva			Live Oak			Pierson			Walnuthill		
Cape Coral			Glendale			Lkbunavist			Pineisland			Wauchula		
Cape Haze			Graceville			Luraville			Plant City			Weekichspg		
Carrabelle			Grandridge			Lynn Haven			Pnamacybch			Weirdale		
Cedar Keys			Greencvspg			Maccienny			Pntvdrabch			Weiaka		
Celebratn			Greensboro			Madison			Poinciana			Wellborn		
Century			Greenville			Malone			Polk City			Westville		
Chatahoche			Greenwood			Marco Is			Pomonapark			Wewahitchk		
Cherylake			Gretna			Marianna			Pompanobch			White Spg		
Chiefland			Groveland			Maxville			Ponce Leon			Wildwood		
ChIPLEY			Gulfbreeze			Mayo			Portst Joe			Williston		
Citra			Hainescity			Mcintosh			Ptcharlott			Windermere		
Clearwater			Hastings			Melbourne			Ptst Lucie			Winter Hvn		
Clermont			Havana			Melrose			Puntagorda			Wintergrdn		
Clewiston			Hawthorne			Miami			Quincy			Winterpark		
Cocoa			High Spg			Micanopy			Raiford			Wkissimmee		
Cocoa Beach			Hilliard			Middleburg			Reedycreek			Wpalmbeach		
Coral Spg			Hobe Sound			Milton			Reynoldshl			Yankeetown		
Cottdale			Holleynvrr			Molino			Salt Spg			Yongstfntn		
Crawfordvl			Hollywood			Monticello			Sanantonio			Yulee		
Crescent City			Homestead			Montverde			Sanderson			Zephyrhils		
Crestview			Homosssspg			Moorehaven			Sanford			Zolfo Spg		
Cross City			Hosford			Mount Dora			Sanrosabch					
Crystalriv			Howeyinhls			Mulberry			Sarasota					

FLORIDA PUBLIC SERVICE COMMISSION

2006 CLEC Data Request TABLE-1

(Data as of May 31, 2006)

Company Name:

Company Code*:

* Your CLEC Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

CLEC TABLE-1: TRADITIONAL ACCESS LINES on a VOICEGRADE EQUIVALENT (VGE) Basis

DO NOT INCLUDE VoIP, WHOLESALE PLATFORM LINES (lines formally known as UNE-P), ANY UNE-P LINES THAT HAVE NOT YET TRANSITIONED, RESOLD LINES (INCLUDING THOSE SOLD UNDER COMMERCIAL AGREEMENTS) OR PRIVATE LINES IN THIS TABLE

1	2	3
ILEC Territory	Res or Bus	Total VGE Lines
Grand Total		

N/A - ACN provides service via UNE-P

NOTES/INSTRUCTIONS FOR COMPLETING TABLE-1:

- A. The purpose of this table is to obtain CLEC retail access lines on a VGE basis, exclusive of VoIP, wholesale platform (lines formerly known as UNE-P), any UNE-P lines that have not yet transitioned, and resale (whether leased under an Interconnection Agreement or a Commercial Agreement).
- B. An access line connects the end user's customer premises equipment (CPE) to the serving switch and allows the end user to originate and/or terminate local telephone calls on the public switched telephone network (PSTN). **Do NOT include VoIP lines, Wholesale Platform lines, UNE-P lines or Resold access lines (including those leased under a Commercial Agreement). Do include UNE-L and EELs obtained from ILECs even if leased under a Commercial Agreement.** The access line counts in Table-1 above must be based on all of your different types of access lines (including fixed wireless) with the exception of those used to provide VoIP service.
- C. Each field must be populated. Do not use quotation marks.
- D. Residential and business VGE access line counts may be obtained by querying your billing database, provisioning database, etc.

TABLE COLUMN INSTRUCTIONS:

Column 1. List ILEC Territory in alphabetical order (e.g. BellSouth, Verizon, etc.).

Column 2. Enter the abbreviation Res for Residential lines or Bus for Business lines. **Each type must be entered in separate rows.**

Column 3. Enter line count as voice-grade equivalents (VGEs). Report VGE Access Lines based on how you bill the customer. If you bill a customer for 1 DS1, the access line count would be 24 even if the customer is not utilizing all 24 channels. If you bill a customer for 10 channels in a DS1, then the line count would be 10. Report 2 VGEs for each ISDN-BRI and 23 VGEs for each ISDN-PRI. Lines must be entered without duplication, e.g., Enhanced Extended Link (EEL) loops must not be included in UNE-L counts and vice versa. **Each line count must be entered in separate rows.**

FLORIDA PUBLIC SERVICE COMMISSION

2006 CLEC Data Request TABLE-2

(Data as of May 31, 2006)

Company Name:

ACN Communication Services, Inc.

Company Code*:

TX707

* Your CLEC Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

CLEC TABLE-2: ACCESS LINE COUNTS (not VGEs)

DO NOT INCLUDE VoIP, WHOLESALE PLATFORM LINES (lines formally known as UNE-P), ANY UNE-P LINES THAT HAVE NOT YET TRANSITIONED, RESOLD LINES (INCLUDING THOSE SOLD UNDER COMMERCIAL AGREEMENTS) OR PRIVATE LINES IN THIS TABLE

1	2	3	4
ILEC Territory	Res or Bus	Line Type	Total Lines
N/A - ACN provides service via UNE-P			

NOTES/INSTRUCTIONS FOR COMPLETING TABLE-2:

- A. The purpose of this table is to obtain a breakdown of access lines (reported in Table-1) by line type and actual line counts, not VGEs.
- B. Each field must be populated. All entries must be made without quotation marks.

TABLE COLUMN INSTRUCTIONS:

- Column 1. List ILEC Territory in alphabetical order (e.g. BellSouth, Verizon, etc.).
- Column 2. Enter the abbreviation Res for Residential lines or Bus for Business lines. **Each type must be entered in separate rows.**
- Column 3. For each line connected to the customer premises, enter Line Type as Analog, ISDN-BRI, ISDN-PRI, DS1, DS3, OC1, OC3, OCn (Identify value of n), xDSL (Identify x), etc. Include only those high speed lines that also provide voice. **Each type must be entered in separate rows.**
- Column 4. Enter actual line count total, not VGEs, in the Total Lines column. EXAMPLE: Enter 1 for 1 Analog loop, 2 for 2 ISDN-PRI loops, etc. **Each actual line count total must be entered in separate rows.**

FLORIDA PUBLIC SERVICE COMMISSION

2006 CLEC Data Request TABLE-3

(Data as of May 31, 2006)

Company Name:

Company Code*:

* Your CLEC Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

CLEC TABLE-3: VoIP ACCESS LINES on a VOICEGRADE EQUIVALENT (VGE) Basis

THIS TABLE IS INTENDED TO ONLY CAPTURE VoIP LINES. DO NOT INCLUDE LINES REPORTED ON TABLE 1 IN THIS TABLE

1	2	3
ILEC Territory	Res or Bus	Total VGE Lines
Grand Total		N/A - ACN provides service via UNE-P

NOTES/INSTRUCTIONS FOR COMPLETING TABLE-3:

- A. The purpose of this table is to obtain retail VoIP access lines on a VGE basis.
- B. An access line connects the end user's customer premises equipment (CPE) to the serving switch and allows the end user to originate and/or terminate local telephone calls on the public switched telephone network (PSTN). The access line counts in Table 3 above must be based on all of your different types of access lines (including fixed wireless) that are used to provide VoIP service.
- C. Each field must be populated. All entries must be made without quotation marks.

TABLE COLUMN INSTRUCTIONS:

- Column 1. List ILEC Territory in alphabetical order (e.g. BellSouth, Verizon, etc.).
- Column 2. Enter the abbreviation Res for Residential lines or Bus for Business lines. **Each type must be entered in separate rows.**
- Column 3. Enter line count as voice-grade equivalents (VGEs). Report VGEs based on how the customer is billed. If the customer is billed for a dynamic bandwidth VoIP product, the line count would be the maximum number of VoIP lines available. If the customer is billed for a specific number of VoIP lines, or a range of lines, the VoIP line count would be the number of VoIP lines or the highest number of the range, respectively. **Each line count must be entered in separate rows.**

All filers must complete Items 1 through 8 of this Cover Page. Data as of:

December 31, 2005

Review Instructions before completing this form. Instructions are posted at:

<http://www.fcc.gov/Forms/Form477/477instr.pdf>

1. Company. ACN Communication Services, Inc.

2. Filers must report data for ILEC and non-ILEC operations on separate forms. Use the following drop-down box to indicate whether this worksheet contains data for ILEC or for non-ILEC operations.

Non-ILEC operations

3. Use the following drop-down box to select the name of your parent or controlling entity. If you are not affiliated with any other filer, select your company name. Select "not shown" if no appropriate name appears in the list. See Instructions section IV.B.1 for information on preparing file names.

ACN, Inc.

If you selected "not shown" above, then provide the following:

Parent or controlling entity name (if none, enter company name).

4. Filers must report data for different states in separate forms.

State. Florida

5. Contact person (person who prepared the data contained below).

Doug Forster

6. Contact person telephone number and email address.

Phone. 407-740-8575

Email. dforster@tminc.com

7. Indicate whether this is an original or revised filing.

Original Filing

8. Indicate whether you request non-disclosure of some or all of the information in this file because you believe that this information is privileged and confidential and public disclosure of such information would likely cause substantial harm to the competitive position of the filer.

Filer certifies that some data in this report is privileged and confidential

Reminders:

- 1) Ensure files are virus free by using up-to-date virus detection software. Filers are encouraged to submit files via email (address: FCC477@fcc.gov).
- 2) If you are filing original or revised data for an earlier semi-annual reporting period, do not use this particular form (which is only for data as of December 31, 2005). See reminder 4.
- 3) You may not insert or delete columns or rows, move cells, or edit text or numbers outside the cells provided for data entries. Filers will be required to correct and resubmit any files that cannot be opened in EXCEL2002, any files whose structure has been altered, and any files with improper names.
- 4) If you have questions about the form, contact the Wireline Competition Bureau, Industry Analysis and Technology Division at (202) 418-0940; via email at 477INFO@fcc.gov; or via TTY at (202) 418-0484.
- 5) You must submit a Certification Statement signed by an officer of your company. A single statement may cover all files submitted. See Instructions sections IV & V.
- 6) Name your files as specified in Instructions section IV.B.1. To assist you, complete this Cover Page to generate an "example" name, below. Replace the character "#" in this example name with a sequence number as specified in Instructions. This number should be "1" unless using "1" would cause you to submit more than one file with the identical file name.

Example >>> FLA#D05ACN Communication Services, Inc..XLS

ACN Communication Services, Inc. for Florida December 31, 2005

Complete Part I.A if you provide one or more lines or wireless channels in the state that connect end users to the Internet at information transfer rates exceeding 200 kbps in at least one direction. For this purpose, include connections provided over your own local loop facilities or over lines or wireless channels you provisioned to enable information transfer at the end user location at rates exceeding 200 kbps in at least one direction. See Instructions for definitions of "broadband", "end user", "own local loop facilities", and "residential end user premises".

If you complete Part I.A, you must provide in Part V specified lists of 5-digit Zip Codes. See Instructions.

Do not report anywhere in the form any high-capacity connections between two locations of the same end user customer, ISP or communications carrier.

Data as of December 31, 2005

I.A. Lines and wireless channels connecting end users to the Internet that you provided over your own local loop facilities, or over UNE loops or other lines and wireless channels that you obtained from unaffiliated entities and equipped as broadband, categorized by technology at the end user location.

(a) Total connections to end users (information transfer rates exceeding 200 kbps in at least one direction)	Percentages of lines and wireless channels reported in (a), and									
	(b) Provided to residential end user premises	(c) Provided over your own local loop facilities or the wireless last-mile equivalent	(d) Billed (or incorporated in a service billed) to end users by you, or your affiliates or agents	That have information transfer rates exceeding 200 kbps in both directions, and:						
				(e) Provided to residential end user premises	(f) Have information transfer rates in the faster direction greater than 200 kbps and less than 2.5 mbps	(g) Have information transfer rates in the faster direction greater than or equal to 2.5 mbps and less than 10 mbps	(h) Have information transfer rates in the faster direction greater than or equal to 10 mbps and less than 25 mbps	(i) Have information transfer rates in the faster direction greater than or equal to 25 mbps and less than 100 mbps	(j) Have information transfer rates in the faster direction greater than or equal to 100 mbps	
I - 1. Asymmetric xDSL.										
I - 2. Symmetric xDSL.										
I - 3. Traditional wireline such as T-carrier.										
I - 4. Cable modem.										
I - 5. Optical carrier (fiber to the end user).										
I - 6. Satellite.										
I - 7. Terrestrial fixed wireless (licensed or unlicensed).										
I - 8. Terrestrial mobile wireless (licensed or unlicensed).										
I - 9. Electric power line.										
I - 10. All other technologies. Report specific technology and the corresponding number of connections in the comment section of Part IV.										

Note: In Part I.A, report actual counts of connections. Do not report voice-grade equivalent measures.

ACN Communication Services, Inc. for Florida December 31, 2005

Complete Part I.B ONLY IF you are an ILEC (or an affiliate of an ILEC) that is reporting asymmetric or symmetric xDSL connections in Part I.A OR you are a cable system (or an affiliate of a cable system) that is reporting cable modem connections in Part I.A.

For the purposes of completing Part I.B:

- (1) "Residential end user premises" include residential living units, individual living units in such institutional settings as college dormitories and nursing homes, and other end user locations to which you (including affiliates and agents) market broadband services that are primarily designed for residential use.
- (2) The "service area" of an ILEC consists of those residential end user premises to which the ILEC can deliver telephone service over local loop facilities (or the fixed-wireless last mile equivalent) that it owns.
- (3) The "service area" of a cable system consists of those residential end user premises to which the system can deliver cable service over cable plant that it owns.

I.B. Report your best estimate of the percentage of residential end user premises in your service area, in this state, to which your broadband connections could be provided using installed distribution facilities.

(a)
Estimated % of residential end user premises

I - 11. Providers of xDSL (asymmetric or symmetric) connections should base responses on the service area of the affiliated ILECs.

[Redacted]

I - 12. Providers of cable modem connections should base responses on the service area of the affiliated cable systems.

[Redacted]

ACN Communication Services, Inc. for Florida December 31, 2005

Complete Part III if you serve one or more mobile voice telephony subscribers in the state over your own facilities. See Instructions for definitions of "mobile voice telephony subscribers" and "own facilities".

Data as of December 31, 2005

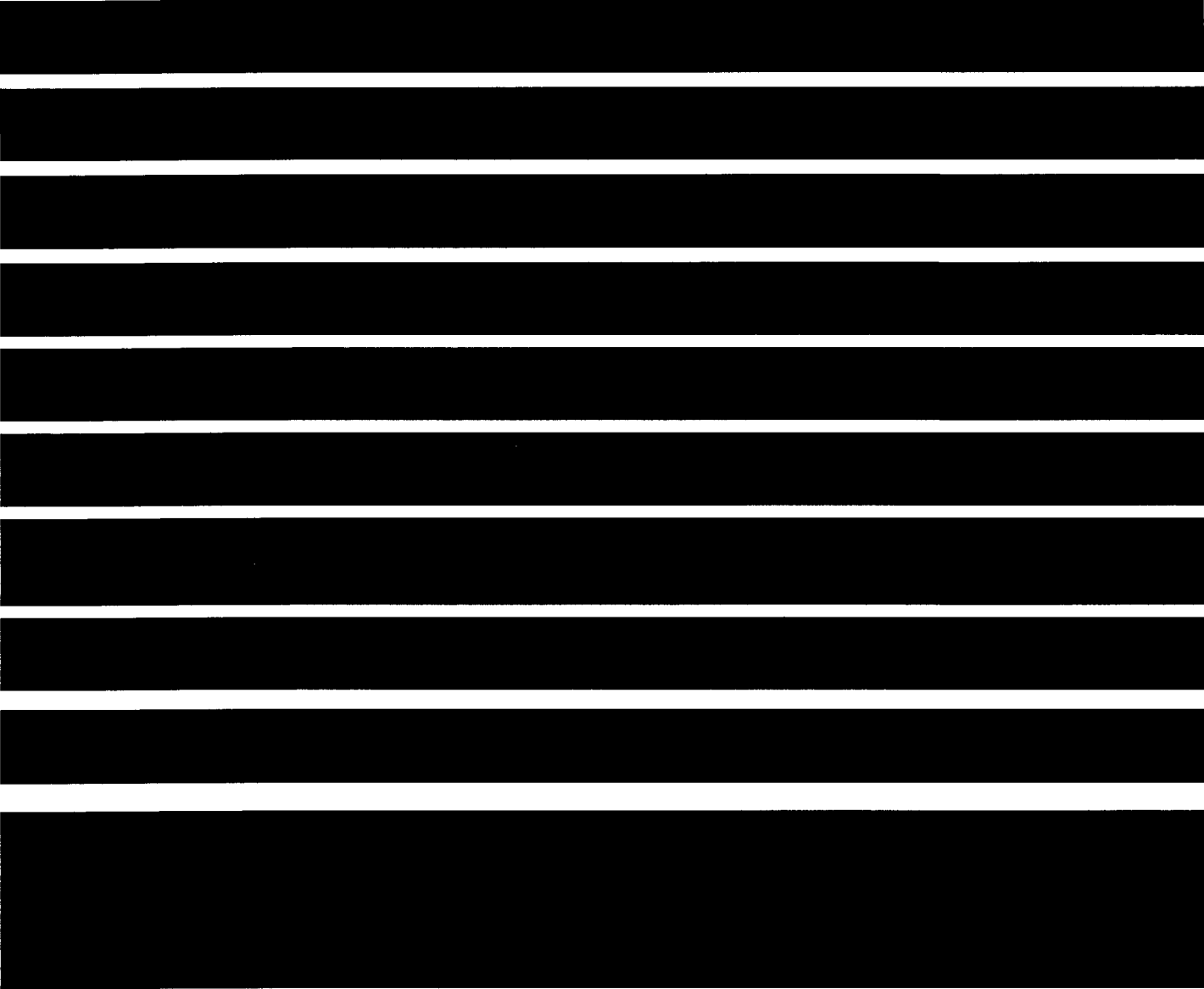
III.A. Mobile voice telephony subscribers in service and served over your own facilities. (Include directly billed subscribers, pre-paid subscribers, and subscribers served via resellers.)

(a) Network telephone service subscribers	(b) Percentage of subscribers reported in (a) that are directly billed or pre-paid subscribers
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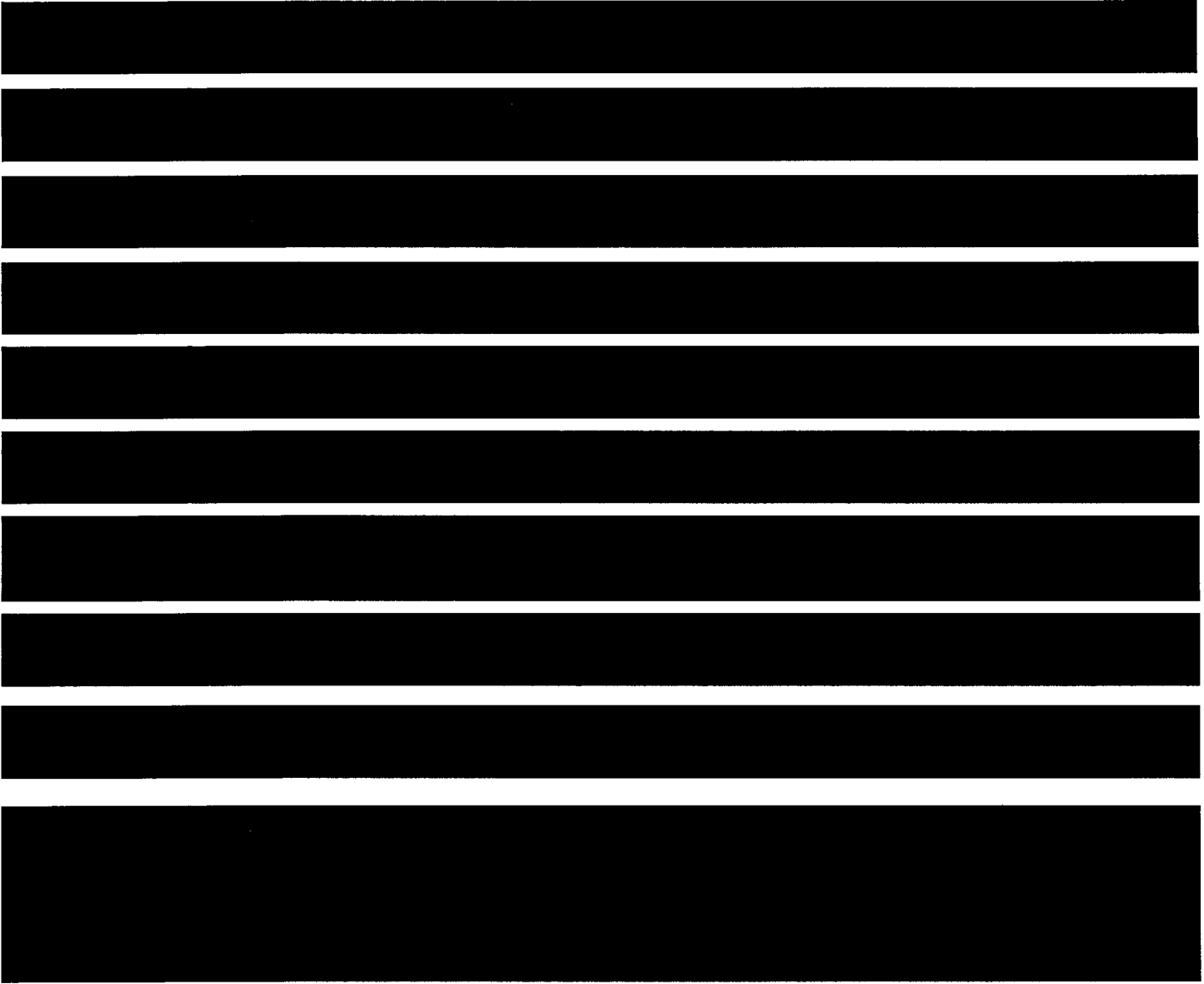
III - 1. Cellular, PCS and other mobile telephony.

██████████ ██████████

Note: In Part III, count a subscriber as a mobile handset, car-phone or other revenue-generating active voice unit that has a unique phone number and that can place and receive calls from the public switched network. Subscriber counts by state should be based on the area codes of the phone numbers provided to subscribers.

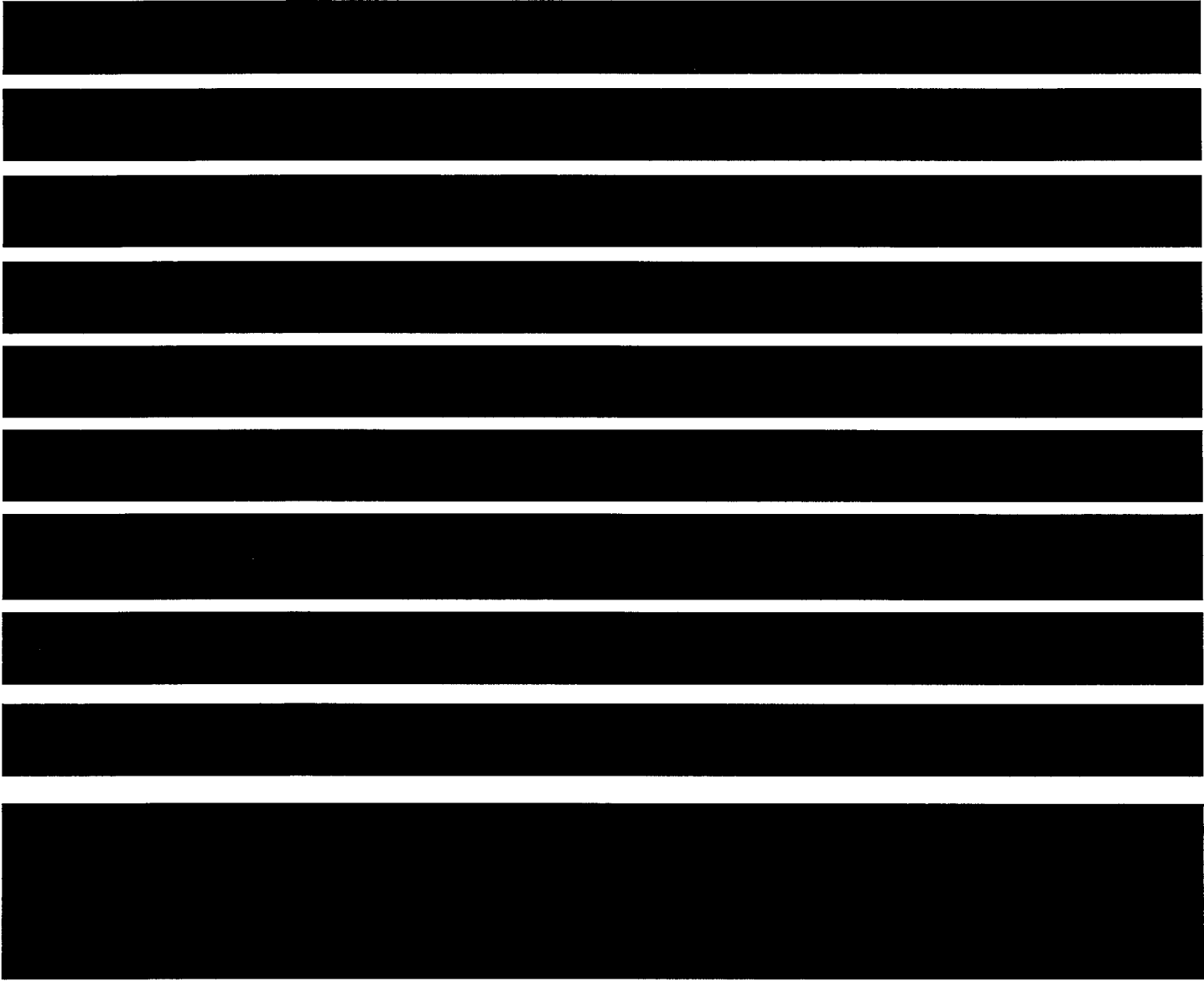


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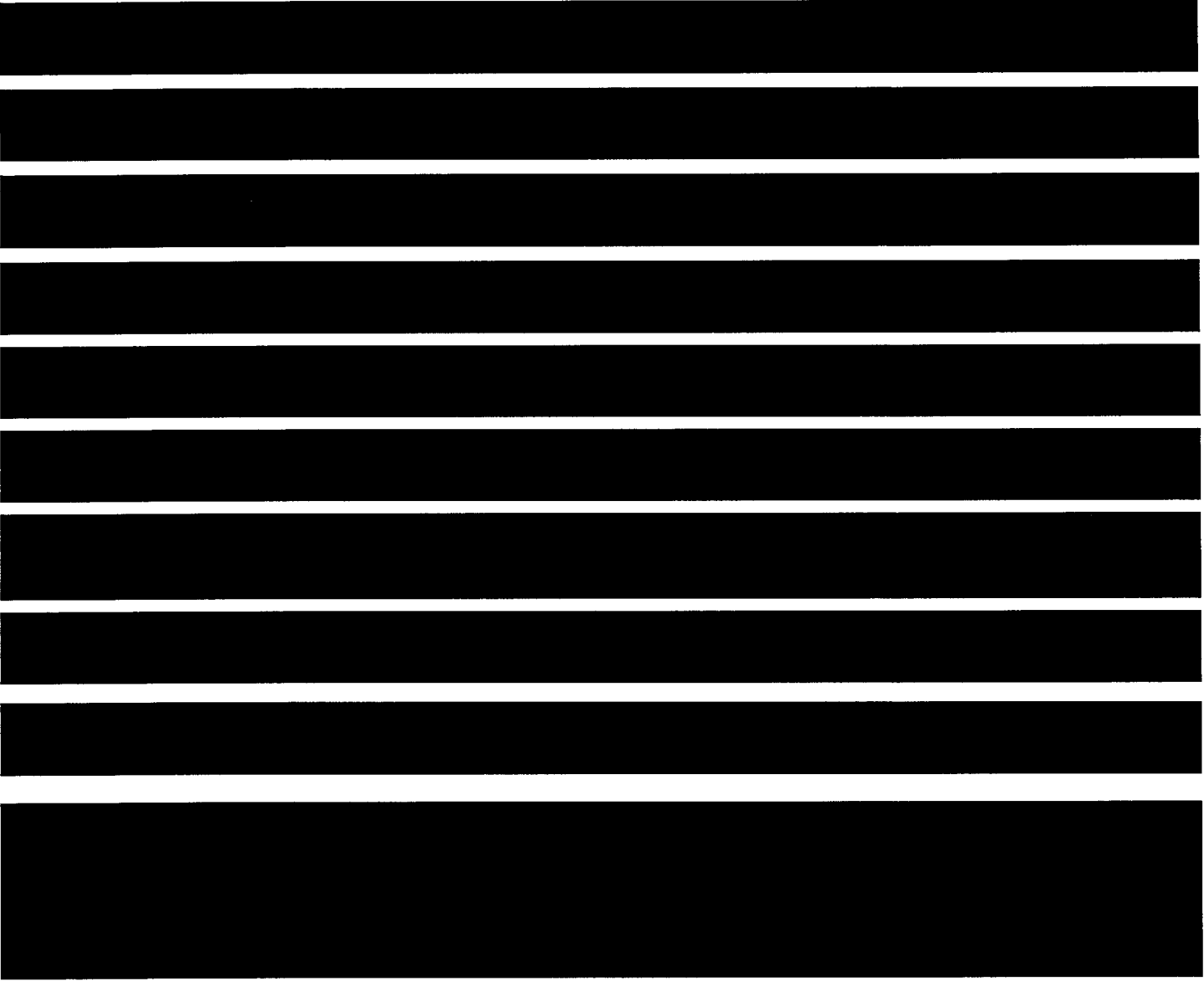


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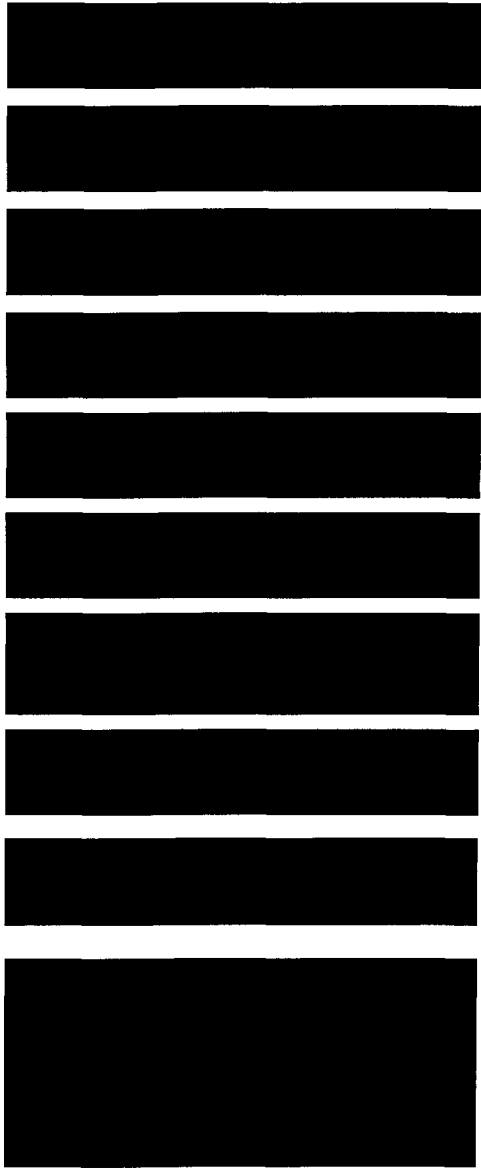


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V. CERTIFICATION STATEMENT

FCC Form 477 Local Telephone Competition and Broadband Reporting (ATTENTION: WCB/IATD, Room 6-A220)**CERTIFICATION STATEMENT**

Check the method (use ONLY one) used to deliver completed Form 477(s) to the FCC. See Instructions, Section IV, for the proper address to use for each delivery method:

E-mail Overnight service other than United States Postal Service
 Messenger or hand delivery Other (specify: _____)

Also see Instructions, Section IV, for separate directions on how to submit the signed, original paper copy of this Certification Statement to the FCC.

This filing is an (check one) original filing revised filing

Organization name : ACN Communication Services, Inc.

Number of files provided for this reporting period: One

Year (of the data): 2005 Data as of: [Check one: June 30 ; December 31]

I certify that I am an officer of ACN Communication Services, Inc.; that I have examined the information contained in the data files submitted and that to the best of my knowledge, information and belief, all statements of fact contained in such files are true and that said files represent an accurate statement of the affairs of the above named respondent as of the following date:

12/31/2005

If I have requested non-disclosure of some or all of the information in FCC Form 477 by so indicating on Line 8 of the Cover Page of the form, I certify that this information is privileged and confidential and that public disclosure of such information would likely cause substantial harm to the competitive position of the respondent.

PRINTED NAME: Dan Crowley

POSITION: Vice President of Finance

TELEPHONE: 248-699-4000

SIGNATURE: 

E-MAIL: _____

DATE: _____

Persons making willful false statements in the report form can be punished by fine or imprisonment under the Communications Act, 47 U.S.C 220(e).

CONTACT PERSON: Doug Forster

TELEPHONE: 407-740-8575

E-MAIL: dforster@tminc.com