

Kay Flynn

060499-TL

From: Sally Simmons
Sent: Wednesday, July 19, 2006 9:52 AM
To: Kay Flynn
Cc: Kira Scott; Laura King; Jeff Bates
Subject: FW: Notice for Meeting Re: Publicly Publishing Guidelines
Attachments: notice.guidelines.doc

ORIGINAL

Kay, as discussed, please file this e-mail and attachment in Docket No. 060499-TL. This meeting notice was sent before the applicable docket was opened. Thanks for your help.

From: Kira Scott
Sent: Tuesday, July 18, 2006 4:23 PM
To: Mary Rose Sirianni; Nancy Sims; 'joan.gage@verizon.com'; David Christian; 'ben.poag@mail.sprint.com'; 'maryannh@itstelecom.net'; 'dnobles@townes.net'; 'james.white@alltel.com'; 'lwood@fairpoint.com'; 'lbhall@smartcitytelecom.com'; Tom Mccabe
Cc: Laura King; Sally Simmons; Jeff Bates; Patrick Wiggins
Subject: Notice for Meeting Re: Publicly Publishing Guidelines
Importance: High

Good afternoon,

Please find attached the Notice for a July 26, 2006 meeting to discuss staff's draft guidelines for publicly publishing nonbasic services. Staff's draft guidelines are attached to the Notice. If you should have any questions please contact me at the number or e-mail address below.

Regards,

Kira Scott
Senior Attorney
Office of the General Counsel
Florida Public Service Commission
(850) 413-6216
kscott@psc.state.fl.us

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DOCUMENT NUMBER-DATE

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FPSC-COMMISSION CLERK

7/19/2006

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: July 18, 2006
TO: All Price-Regulated Incumbent Local Exchange Companies
FROM: Kira Scott, Senior Attorney, Office of the General Counsel
RE: Guidelines for Publicly Publishing Nonbasic Services

Please note that an informal meeting has been scheduled for the following date, time, and location:

Wednesday, July 26, 2006
9:00 a.m.
Room 262, Gerald L. Gunter Building
2540 Shumard Oak Boulevard
Tallahassee, Florida

The purpose of the meeting is to discuss staff's draft guidelines to implement recent legislative changes to Section 364.051(5)(a), Florida Statutes. Specifically, staff's draft guidelines address a price-regulated incumbent local exchange company's option to publicly publish its terms, conditions and rates for nonbasic services. These draft guidelines are attached to this Notice.

If unable to attend in person, please dial the appropriate call-in number (Non-Suncom: (850) 921-6610 or Suncom: 291-6610) promptly at the scheduled time. If you should have any questions please contact Kira Scott at (850) 413-6216.

KS

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GUIDELINES FOR PUBLICLY PUBLISHING NONBASIC SERVICES

These guidelines were developed based on recent changes to Chapter 364.051(5)(a), Florida Statutes, which provide a price-regulated ILEC the option to publicly publish its terms, conditions and rates for each of its nonbasic service offerings. Staff envisions a company could either publicly publish its nonbasic service offerings via its corporate web site or in paper format.

WEB PUBLISHING GUIDELINES

1. The company's corporate homepage shall have a highly visible hyperlink or similar device (web button, icon, etc.), which leads, in one click, to a user-friendly listing of all nonbasic services and the general terms and conditions. The listing shall be maintained in a consistent format over time. At a minimum, for each nonbasic service offering, the company shall publish:

- a. The name(s) used to market the service
- b. A description of the service
- c. The current rate(s) for the service
- d. The service specific terms and conditions, and
- e. The effective date for the current rates, terms, and conditions.

2. The company shall notify the Commission, via the E-Tariff System, on one day's notice, of any changes to its nonbasic service offerings that revise, establish, or delete a rate. The E-Tariff notification shall:

- a. be sent to the E-Tariff e-mail address (telephone.tariffs@psc.state.fl.us),
- b. include the Company Code as the subject of the e-mail,
- c. contain a brief description of the change(s) in the body of the e-mail,
- d. attach, in PDF text + image format, an executive summary containing the old rate(s) and effective date(s), the new rate(s) and effective dates(s), and the percentage change in revenue for each affected nonbasic service category, and
- e. provide, as part of the attachment, the page number references for the complete service offering(s) as it(they) will appear on the company's web page, or the applicable page(s).

3. The company shall notify the Commission, via the E-Tariff System, on one day's notice, of any changes to its nonbasic service offerings that revise, establish, or delete a term or condition. The E-Tariff notification shall:

- a. be sent to the E-Tariff e-mail address (telephone.tariffs@psc.state.fl.us),
- b. include the Company Code as the subject of the e-mail,
- c. contain a brief description of the change(s) in the body of the e-mail,
- d. attach, in PDF text + image format, an executive summary containing the old effective date(s), the new effective date(s), and a synopsis of the change(s), and
- e. provide, as part of the attachment, the page number references for the complete service offering(s) as it(they) will appear on the company's web page, or the applicable page(s).

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4. A company electing to provide page number references under 2.e and 3.e shall provide the Commission with access to a historical database of the rates, terms, and conditions for its nonbasic service offerings so that the Commission may investigate and resolve consumer complaints, or other matters. Archived data shall be maintained for no less than 3 years from the effective date of each change.

PAPER FORMAT PUBLISHING

1. The guidelines below shall only apply to nonbasic service offerings publicly published in paper format.

a. A copy of the publication shall be maintained in each of the company's business offices.

b. The publication shall contain current information on all nonbasic services and the general terms and conditions. The publication shall be maintained in a consistent format over time. At a minimum, for each nonbasic service offering, the company shall publish:

- (1) The name(s) used to market the service
- (2) A description of the service
- (3) The current rate(s) for the service
- (4) The service specific terms and conditions, and
- (5) The effective date for the current rates, terms, and conditions.
- (6) The publication shall be on 8 1/2" X 11" paper.
- (7) All pages within the publication shall be printed in a readable type of sufficient size to be clearly legible.

2. The company shall notify the Commission, via the E- Tariff System, on one day's notice, of any changes to its nonbasic service offerings that revise, establish, or delete a rate. The E-Tariff notification shall:

- a. be sent to the E-Tariff e-mail address (telephone.tariffs@psc.state.fl.us),
- b. include the Company Code as the subject of the e-mail,
- c. contain a brief description of the change(s) in the body of the e-mail,
- d. attach, in PDF text + image format, an executive summary containing the old rate(s) and effective date(s), the new rate(s) and effective dates(s), and the percentage change in revenue for each affected nonbasic service category, and
- e. provide, as part of the attachment, the page number references for the complete service offering(s) as it(they) will appear in the publication at the company's business office(s), or the applicable page(s).

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- c. contain a brief description of the change(s) in the body of the e-mail,
- d. attach, in PDF text + image format, an executive summary containing the old effective date(s), the new effective date(s), and a synopsis of the change(s), and
- e. provide, as part of the attachment, the page number references for the complete service offering(s) as it(they) will appear in the publication at the company's business office(s), or the applicable page(s).

4. A company electing to provide page number references under 2.e and 3.e shall provide the Commission with access to historical data on the rates, terms, and conditions for its nonbasic service offerings so that the Commission may investigate and resolve consumer complaints, or other matters. Archived data shall be maintained for no less than 3 years from the effective date of each change.