

2006 Competitive Local Exchange Carrier (CLEC) Questionnaire

(Due by July 14, 2006)

undocketed

Legal Company Name: Interactive Services Network, Inc.

D/B/A: ISN Telecom

FPSC Company Code (e.g., TX000) TX364

Contact name & title: Lori Kline, Compliance Reporting Specialist

Telephone number: 407-740-3018

E-mail address: lkline@tminc.com

Stock Symbol (if company is publicly traded): ISN is not publicly traded.

Services Offered in Florida

- 1. Do you offer local telephone service in Florida? Please check yes or no.
2. How is your local service provisioned? Please mark the appropriate response(s).
3. In what ILEC exchanges are you providing residential and/or business local service?
4. If you provision local service ONLY through ILEC resale or the ILEC's wholesale platform...
5. What services, other than local service, does your company offer in Florida?

6. This question concerns **prepaid** local telephone service in Florida. Please place a check mark by the response that most accurately reflects whether or not you offer prepaid local telephone service.

- Company offers ONLY prepaid local telephone service in Florida
- Company offers prepaid AND non-prepaid local telephone service in Florida
- Company does NOT offer prepaid local telephone service in Florida

Bundled Services

7. Do you offer bundled services to your Florida residential and business customers? For the purpose of this question, bundled services are specially priced packages that consist of local service plus at least one other feature (e.g., call waiting) or service (e.g., long distance or broadband or video). Please mark the applicable response(s).

- Yes - Residential
- No - Residential
- Yes - Business
- No - Business

8. If you do offer bundled services, what is the percentage of your Florida residential and business customers that can purchase the bundles? Please provide the percentage below. If you do not offer bundled services, place a mark by “not applicable.”

- Residential
- Business
- Not applicable

9. If you do offer bundled services, what percentage of your Florida residential and business customers purchase the bundles? Please provide the percentage below. If you do not offer bundled services, place a mark by “not applicable.”

- 90% Residential
- 90% Business
- Not applicable

VoIP

10. Indicate below whether you are offering VoIP service to end users in Florida. VoIP service is defined as IP-based voice service provided over a digital connection. Check any that apply.

- Not offering VoIP service to end users
- Offering VoIP services to business end users
- Offering VoIP services to residential end users

11. If you are offering VoIP service in Florida:

a. Where are you offering VoIP service, e.g., specific cities, counties, statewide, etc.?

Lata 460

What is the range of prices for residential VoIP service?

\$9.95 - \$29.95

- c. What is the range of prices for business VoIP service?
\$14.95 - \$49.95
-
- d. Check all that apply to your VoIP service:
- Offer wireless VoIP service
 - Offer wireline VoIP service
 - Optional power backup
 - Standard power backup
 - Contribute to Universal Service Fund
 - Peer-to-Peer only (no interconnection with PSTN).
 - Use of public Internet
 - Use of private IP network
- e. If you are not offering VoIP service to end-user customers in Florida, do you anticipate doing so? If yes, identify rollout month/year.

Broadband

12. Do you offer broadband to residential customers in Florida? Please place a mark by the applicable answer.
 Yes
 No
13. If you do offer broadband to residential customers in Florida, please provide the percentage of customers to whom broadband is available.
85%
14. How many residential broadband subscribers do you have in Florida?
900

FCC's Triennial Review Remand Order (TRRO)

15. As of March 11, 2005, please provide the total number of UNE-P access lines for your company that were affected by the above order. [REDACTED]
16. As of March 11, 2006, please provide the number of UNE-P access lines that were transitioned in each of the categories below:
- a. Migrated to a different platform (i.e., UNE-L or resale) 0
 - b. Renegotiated as part of a commercial agreement [REDACTED]
 - c. No longer providing service 0
 - d. Not transitioned as of March 11, 2006, due to quantity, etc., but will be or has been transitioned to a different platform as subject to agreement with ILEC.
0%
 - e. Other (please explain below)

Mergers

17. The following questions concern the mergers that have taken place recently (e.g., Sprint-Nextel, SBC and AT&T, and Verizon and MCI, as well as the recently announced AT&T purchase of BellSouth).
- a. Has your overall local competition strategy changed as a result of the completed mergers? If so, please explain how. **Yes. The company is migrating to VOIP.**
 - b. Have these mergers affected your local competition strategy in Florida? If so, please explain how.
 - c. How do you expect AT&T's purchase of BellSouth to affect your local competition strategy in Florida?

Miscellaneous

18. In 2005, how much money did you invest in your network directly serving Florida's local service customers? Place a check mark by the applicable answer.

- \$1 - \$249,999
- \$250,000 - \$999,999
- \$1,000,000 - \$9,999,999
- \$10,000,000 or more

19. Are you currently operating under Chapter 7 or Chapter 11 protection? Please indicate yes or no.
- Yes
 No

20. Please provide a copy of the Form 477 you filed with the FCC with data as of December 31, 2005.
Please see attached.

Comments

21. Have you experienced any significant barriers in entering Florida's local exchange markets? Please list and describe any major obstacles or barriers encountered that you believe may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. Any additional general comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida are welcome.
UNE-P has changed ISN business in the effect of cost increases.

Authorized Signature Jonathan Lieberman President Date

Company Name: Interactive Services Network, Inc.

Company Code*: TX364

* Your CLEC Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

Please check the boxes in the chart below indicating in which ILEC exchange you provide business or residential local service.

Exchange	Res	Bus	Exchange	Res	Bus	Exchange	Res	Bus	Exchange	Res	Bus	Exchange	Res	Bus
Alachua			Dade City			Hudson			Munson			Seagr Bch		
Alford			Daytonabch			Immokalee			Myakka			Sebastian		
Alligtorpt			Debary			Indianlake			Naples			Sebring		
Altha			Deerfdbch			Indiantown			Ncapecoral			Shalimar		
Apalchicol			Deland			Interlachn			Newberry			Sirspgshrs		
Apopka			Deleon Spg			Inverness			No Naples			Sncpvisnds		
Arcadia			Delray Bch			Jacksolbch			Noft Myers			Sneads		
Archer			Destin			Jacksonvl			North Dade			Sopchoppy		
Astor			Dfuniakspg			Jasper			North Port			Springlake		
Avon Park			Dowling Pk			Jay			Nwptrichey			St Cloud		
Baker			Dunnellon			Jennings			Nwsmyrnbch			St Johns		
Baldwin			East Point			Jensen Bch			Oak Hill			St Marks		
Bartow			Eastorange			Julington			Ocala			Starke		
Belleglade			Eau Gallie			Jupiter			Ocklawaha			Staugustin		
Belleview			Englewood			Keaton Bch			Okeechobee			Stpetersbg		
Beverlyhls			Eustis			Kenansvl			Old Town			Stuart		
Blountstn			Everglades			Keys			Orange Spg			Sunnyhills		
Boca Raton			Fernadnbch			Keystn Hts			Orangecity			Tallahasse		
Bocagrande			Flaglerbch			Kingsleylk			Orangepark			Tampa		
Bonifay			Florahome			Kissimmee			Orlando			Tarpon Spg		
Bonita Spg			Fishsbyrnh			La Belle			Oviedo			Tavares		
Bowlinggren			Forest			Lady Lake			Pace			Thebeaches		
Boyntonbch			Fort Meade			Lake City			Pahokee			Titusville		
Bradenton			Fort Myers			Lake Wales			Palatka			Trenton		
Branford			Fort White			Lakebutler			Palm Coast			Trilacoche		
Bristol			Fortpierce			Lakeland			Palmetto			Tyndallaftb		
Bronson			Freeport			Lakeplacid			Panacea			Umatilla		
Brooker			Frostproof			Laurel Hill			Panamacity			Valparaiso		
Brooksvl			Ftlauderdl			Lawtey			Paxton			Venice		
Bunnell			Ftmyersbch			Lee			Pensacola			Vernon		
Bushnell			Ftwaltnbch			Leesburg			Perrine			Vero Beach		
Callahan			Gainesvl			Lehighacrs			Perry			Waldo		
Cantonment			Geneva			Live Oak			Pierson			Walnuthill		
Cape Coral			Glendale			Lkbunavist			Pineisland			Wauchula		
Cape Haze			Graceville			Luraville			Plant City			Weekichspg		
Carrabelle			Grandridge			Lynn Haven			Pnamacybch			Weirsdale		
Cedar Keys			Greencvspg			Maccleddy			Pntvdrabch			Welaka		
Celebratn			Greensboro			Madison			Poinciana			Wellborn		
Century			Greenville			Maione			Polk City			Westville		
Chatahoche			Greenwood			Marco Is			Pomonapark			Wewahitchk		
Cherrylake			Gretna			Marianna			Pompanobch			White Spg		
Chiefland			Groveland			Maxville			Ponce Leon			Wildwood		
Chipleay			Gulfbreeze			Mayo			Portst Joe			Williston		
Citra			Hainescity			Mcintosh			Ptcharlott			Windermere		
Clearwater			Hastings			Melbourne			Ptst Lucie			Winter Hvn		
Clermont			Havana			Melrose			Puntagorda			Wintergrdn		
Clewiston			Hawthorne			Miami			Quincy			Winterpark		
Cocoa			High Spg			Micanopy			Raiford			Wkissimmee		
Cocoabeach			Hilliard			Middleburg			Reedycreek			Wpalmbeach		
Coral Spg			Hobe Sound			Milton			Reynoldshl			Yankeetown		
Cottdale			Holleynvrr			Molino			Salt Spg			Yongstfntn		
Crawfordvl			Hollywood			Monticello			Sanantonio			Yulee		
Crescent City			Homestead			Montverde			Sanderson			Zephyrhills		
Crestview			Homosssspg			Moorehaven			Sanford			Zolfo Spg		
Cross City			Hosford			Mount Dora			Sanrosabch					
Crystalriv			Howeyinhls			Mulberry			Sarasota					

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2006 CLEC Data Request TABLE-1

(Data as of May 31, 2006)

Company Name:

Company Code*:

* Your CLEC Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

CLEC TABLE-1: TRADITIONAL ACCESS LINES on a VOICEGRADE EQUIVALENT (VGE) Basis

DO NOT INCLUDE VoIP, WHOLESALE PLATFORM LINES (lines formally known as UNE-P), ANY UNE-P LINES THAT HAVE NOT YET TRANSITIONED, RESOLD LINES (INCLUDING THOSE SOLD UNDER COMMERCIAL AGREEMENTS) OR PRIVATE LINES IN THIS TABLE

1	2	3
ILEC Territory	Res or Bus	Total VGE Lines

NOTES/INSTRUCTIONS FOR COMPLETING TABLE-1:

- A. The purpose of this table is to obtain CLEC retail access lines on a VGE basis, exclusive of VoIP, wholesale platform (lines formerly known as UNE-P), any UNE-P lines that have not yet transitioned, and resale (whether leased under an Interconnection Agreement or a Commercial Agreement).
- B. An access line connects the end user's customer premises equipment (CPE) to the serving switch and allows the end user to originate and/or terminate local telephone calls on the public switched telephone network (PSTN). **Do NOT include VoIP lines, Wholesale Platform lines, UNE-P lines or Resold access lines (including those leased under a Commercial Agreement). Do include UNE-L and EELs obtained from ILECs even if leased under a Commercial Agreement.** The access line counts in Table-1 above must be based on all of your different types of access lines (including fixed wireless) with the exception of those used to provide VoIP service.
- C. Each field must be populated. Do not use quotation marks.
- D. Residential and business VGE access line counts may be obtained by querying your billing database, provisioning database, etc.

TABLE COLUMN INSTRUCTIONS:

- Column 1. List ILEC Territory in alphabetical order (e.g. BellSouth, Verizon, etc.).
- Column 2. Enter the abbreviation Res for Residential lines or Bus for Business lines. **Each type must be entered in separate rows.**
- Column 3. Enter line count as voice-grade equivalents (VGEs). Report VGE Access Lines based on how you bill the customer. If you bill a customer for 1 DS1, the access line count would be 24 even if the customer is not utilizing all 24 channels. If you bill a customer for 10 channels in a DS1, then the line count would be 10. Report 2 VGEs for each ISDN-BRI and 23 VGEs for each ISDN-PRI. Lines must be entered without duplication, e.g., Enhanced Extended Link (EEL) loops must not be included in UNE-L counts and vice versa. **Each line count must be entered in separate rows.**

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2006 CLEC Data Request TABLE-2

(Data as of May 31, 2006)

Company Name:

Interactive Services Network, Inc.

Company Code*:

TX364

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CLEC TABLE-2: ACCESS LINE COUNTS (not VGEs)

DO NOT INCLUDE VoIP, WHOLESALE PLATFORM LINES (lines formally known as UNE-P), ANY UNE-P LINES THAT HAVE NOT YET TRANSITIONED, RESOLD LINES (INCLUDING THOSE SOLD UNDER COMMERCIAL AGREEMENTS) OR PRIVATE LINES IN THIS TABLE

1	2	3	4
ILEC Territory	Res or Bus	Line Type	Total Lines

NOTES/INSTRUCTIONS FOR COMPLETING TABLE-2:

- A. The purpose of this table is to obtain a breakdown of access lines (reported in Table-1) by line type and actual line counts, not VGEs.
- B. Each field must be populated. All entries must be made without quotation marks.

TABLE COLUMN INSTRUCTIONS:

Column 1. List ILEC Territory in alphabetical order (e.g. BellSouth, Verizon, etc.).

Column 2. Enter the abbreviation Res for Residential lines or Bus for Business lines. **Each type must be entered in separate rows.**

Column 3. For each line connected to the customer premises, enter Line Type as Analog, ISDN-BRI, ISDN-PRI, DS1, DS3, OC1, OC3, OCn (Identify value of n), xDSL (Identify x), etc. Include only those high speed lines that also provide voice. **Each type must be entered in separate rows.**

Column 4. Enter actual line count total, not VGEs, in the Total Lines column. EXAMPLE: Enter 1 for 1 Analog loop, 2 for 2 ISDN-PRI loops, etc. **Each actual line count total must be entered in separate rows.**

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2006 CLEC Data Request TABLE-3

(Data as of May 31, 2006)

Company Name:

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Company Code*:

TX364

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CLEC TABLE-3: VoIP ACCESS LINES on a VOICEGRADE EQUIVALENT (VGE) Basis

THIS TABLE IS INTENDED TO ONLY CAPTURE VoIP LINES. DO NOT INCLUDE LINES REPORTED ON TABLE 1 IN THIS TABLE

1	2	3
ILEC Territory	Res or Bus	Total VGE Lines

NOTES/INSTRUCTIONS FOR COMPLETING TABLE-3:

- A. The purpose of this table is to obtain retail VoIP access lines on a VGE basis.
- B. An access line connects the end user's customer premises equipment (CPE) to the serving switch and allows the end user to originate and/or terminate local telephone calls on the public switched telephone network (PSTN). The access line counts in Table 3 above must be based on all of your different types of access lines (including fixed wireless) that are used to provide VoIP service.
- C. Each field must be populated. All entries must be made without quotation marks.

TABLE COLUMN INSTRUCTIONS:

- Column 1. List ILEC Territory in alphabetical order (e.g. BellSouth, Verizon, etc.).
- Column 2. Enter the abbreviation Res for Residential lines or Bus for Business lines. **Each type must be entered in separate rows.**
- Column 3. Enter line count as voice-grade equivalents (VGEs). Report VGEs based on how the customer is billed. If the customer is billed for a dynamic bandwidth VoIP product, the line count would be the maximum number of VoIP lines available. If the customer is billed for a specific number of VoIP lines, or a range of lines, the VoIP line count would be the number of VoIP lines or the highest number of the range, respectively. **Each line count must be entered in separate rows.**