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Section 1	- Bureau	of R	ecord	s and He	earing S	ervices	Compl	<u>etes</u>										
Docket No.	030423	-WU		Date Doo	cketed:	<u>05/02/</u>	2003	Title:	Investigation in	to 20	02 ea	rning	s of	Resid	ential	Water		
Company:	Resident	ial W	ater	Systems	, Inc.				Systems, Inc. in	Marı	on Co	unty.						
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Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

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* COMPLETED EVENTS

Approved:

Date: / /

FPSC-COMMISSION CLERK

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DOCUMENT NUMBER-DATE

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•	Case Assignment and Scheduling Record	
Section 1 - Bureau of Records and Hearing vi	ces Completes	
Docket No. 030423-WU Date Docketed: 05/	02/2003 Title: Investigation into 2002 earnings of Residen	tial Water
Company: Residential Water Systems, Inc.	Systems, Inc. in Marion County.	
Official Filing Data.		
Official Filing Date: Last Day to Suspend: Expirati	on:	
	CAF CCA CMP (ECR) EXT GCL MMS PIF	
Section 2 - OPR Completes and returns to CCA in	10 workdays. <u>Time Schedule</u>	
<u>Program/Module</u> A18	WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION.	
<u>Staff Assignments</u>	FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770 Current CASR revision level	<u>Due Dates</u>
OPR Staff S Merta, T Rendell, M Willis		Previous Current
· · · · · · · · · · · · · · · · · · ·	1. <u>Staff Recommendation</u>	NONE 105/22/2003
	2. Agenda	NONE 06/03/2003
	4. Staff Recommendation 5. Agenda	NONE 10/09/2003 NONE 10/21/2003
<u>Staff Counsel R Jaeger</u>		NONE 11/10/2003 NONE 12/01/2003
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and/or deciding this case:	32	
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Initials: OPR	38.	
Staff Counsel	40	<u> </u>

Section 3 - Chairman Completes

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Assignments are as follows:

- Hearing Officer(s)

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Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

- Prehearing Officer

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Docket No.	<u>030423-WU</u>	Date Docketed:	05/02/2003		Investigation into 2002 earnings of Residential Water Systems, Inc. in Marion County.

Company: Residential Water Systems, Inc.

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Docket No. 030423-WU Date Docketed: 05/02/2003 Title: Investigation into 2002 earnings of Residential Water Systems, Inc. in Marion County.

Company: Residential Water Systems, Inc.

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Company: Residential Water Systems, Inc.

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Section 1 - Bureau of Records Completer

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Docket No. 030423-WU Date Docketed: 05/02/2003 Title: Investigation into 2002 earnings of Residential Water Systems, Inc. in Marion County.

Company: Residential Water Systems, Inc.

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From: Sent: To: Subject: Janice Banka Friday, June 13, 2003 9:58 AM CCA - Orders / Notices Order / Notice Submitted

Date and Time: Docket Number: Filename / Path: Order / Notice Submitted 6/13/03 9:57:00 AM 030423-WU 030423or.wpd

Order Initiating Earnings Investigation and Making Revenues Subject to Refund.

Number of pages in order - 12.

Thanks "J"

Aldeb's online

LAW OFFICES

Rose, Sundstrom & Bentley, 11P

2548 Blairstone Pines Drive Tallahassee, Florida 32301

FREDERICK L. ASCHAUER, JR. CHRIS H. BENTLEY, P.A. ROBERT C. BRANNAN DAVID F. CHESTER F. MARSHALL DETERDING JOHN R. JENKINS, P.A. STEVEN T. MINDLIN, P.A. DAREN L. SHIPPY WILLIAM E. SUNDSTROM, P.A. DIANE D. TREMOR, P.A. JOHN L. WHARTON ROBERT M. C. ROSE, OF COUNSEL

WAYNE L. SCHIEFELBEIN, OF COUNSEL

Ralph R. Jaeger, Esquire Senior Attorney Office of General Counsel Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0862 (850) 877-6555 FAX (850) 656-4029 www.rsbattorneys.com

October 9, 2003

VIA HAND DELIVERY

CENTRAL FLORIDA OFFICE 600 S. NORTH LAKE BLVD., SUITE 160 Altamonte Springs, Florida 32701 (407) 830-6331 Fax (407) 830-8522

MARTIN S. FRIEDMAN, P.A. VALERIE L. LORD, OF COUNSEL (LICENSED IN TEXAS ONLY)



FPSC-COMMISSION CLERK

RE: **DOM:** 100.000420

Investigation into 2002 Earnings of Residential Water Systems, Inc. of Marion County

Dear Mr. Jaeger:

We have just filed the Company's responses to PSC Staff's September 26 and October 6, 2003 data requests with the Commission Clerk, together with our Notice of Appearance.

As we discussed on October 6, we would appreciate the opportunity for out client and its representatives to meet with PSC Staff on this docket after they have had an opportunity to review the Company's responses to the data requests. We propose the following dates: October 27, 28 or 29. We ask that the meeting be scheduled to begin between 11 a.m. and 2 p.m. Please let me know as soon as possible so we can finalize the necessary arrangements.

Thank you.

Sincerely,

syste L Schefelden

Wayne L. Schielfelbein Of Counsel

WLS/dcr cc: Commission Clerk Residential Water Systems/Jaeger.ltr

> DOCUMENT NUMBER-DATE 07624 AUG 23 % FPSC-COMMISSION CLERK

STATE OF FLORIDA

Commissioners: BRAULIO L. BAEZ, Chairman J. Terry Deason LILA A. JABER RUDOLPH "RUDY" BRADLEY CHARLES M. DAVIDSON



Division of the Commission Clerk & Administrative Services Blanca S. Bayó Director (850) 413-6770 (Clerk) (850) 413-6330 (Admin)

Hublic Service Commission

	A C K N O W L E D G M E N T
	DATE: 1.13.04
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Any questions regarding this matter should be directed to Kay Flynn at (850) 413-6770.

PSC/CCA019-C (Rev 01/04)

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STATE OF FLORIDA

Commissioners: Braulio L. Baez, Chairman J. Terry Deason Lila A. Jaber Rudolph "Rudy" Bradley Charles M. Davidson

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TIMOTHY DEVLIN, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6900

L- JAN 20 PM 4:08

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Hublic Service Commission CLERK

January 20, 2004

Mr. And Mrs. Thomas Zila 5650 SE 42nd Avenue Ocala, FL 34480

Re: Residential Water Systems, Inc., Water Systems

Dear Mr. And Mrs. Zila:

Thank you for your December 30, 2003 letter in which you expressed concern that a rate reduction for customers of Residential Water Systems, Inc. would affect the quality of service you receive and that a common sense approach is not being used regarding this issue. Let me take this opportunity to briefly explain how the Florida Public Service Commission establishes rates. Pursuant to Section 367.081, Florida Statutes, the Commission shall set rates which are just, reasonable, compensatory, and are not unfairly discriminatory.

In determining the revenue requirements for the water and wastewater services, the Commission employs the rate of return methodology established in Chapter 367, Florida Statutes. Using this methodology, the Commission sets a range on the utility's investment used and useful in the customer service, and sets rates accordingly. If the utility appears to be earning greater than this authorized range, it is the duty of the Commission to investigate and take actions that will protect the public health, safety, and welfare.

This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and, hence, the rates charged to customers. Some of the factors affecting the cost of providing service include the size and age of the utility system, the number of customers, the geographic spread of the service area, and the location of the plant in an environmentally sensitive area. During an investigation, the Commission's accountants, engineers and economists examine the financial and engineering information provided by companies. The Commission's auditors also examine this information and publish the results of their findings in an audit report. Recovery of any costs found by the Commission to be imprudent or unreasonable is not allowed. Once the revenue requirement is set,

Mr. And Mrs. Thomas Zila Page 2 January 20, 2004

the Commission must then establish service rates which will afford the utility the opportunity to earn the approved revenue requirement.

The setting of rates is prescribed by the Florida Statutes and the Florida Administrative Code (F.A.C.). Therefore, the Public Service Commission is required to set rates in accordance with the law and the rules. As described above, rates are designed to cover the cost to provide service plus a return on the owner's investment. Thus, the utility's quality of service should not be affected since revenues (rates) will be set to recover both a return on the utility's investment and its prudently incurred expenses .

Pursuant to Chapter 403, Part IV, Florida Statutes, and by delegation of the federal program from the U.S. Environmental Protection Agency, the Department of Environmental Protection (DEP) has the primary role of regulating public water systems in Florida. The DEP enforces Florida's drinking water standards contained in Chapter 62-550, F.A.C. The primary drinking water standards, which are health based, are described in Rule 62-550.310, F.A.C., and specific numeric limits are listed in a series of tables contained in this chapter. Section 403.851, Florida Statutes, specifically states, "It is the policy of the state that the citizens of Florida shall be assured of the availability of safe drinking water."

In addition to the rules that DEP enforces, the Public Service Commission also enforces its own rules concerning water and wastewater service. Rule 25-30.225(2), F.A.C., states, "Each utility shall maintain and operate its plant and facilities by employing qualified operators in accordance with the rules of the Department of Environmental Protection." Rule 25-30.225(5), F.A.C., also states:

Each water utility shall operate and maintain in safe, efficient, and proper condition, all of its facilities and equipment used to distribute, regulate, measure or deliver service up to and including the point of delivery into the piping owned by the customer.

Finally, Rule 25-30.225(9), F.A.C., also states:

Each utility shall inspect its plant and facilities in such a manner and with such frequency as may be necessary to ensure that the plant and facilities are maintained in proper condition for rendering safe and adequate service.

So, please be assured that Residential Water Systems, Inc., must abide by all applicable rules and statutes concerning the quality of service provided to its customers. Also, please be assured that the Commission will do everything it can to protect and promote the public interest.

Mr. And Mrs. Thomas Zila Page 3 January 20, 2004

I hope this letter addresses your concerns. If you have any other questions, please contact me at (850) 413-6934 or Sam Merta at (850) 413-6427.

Sincerely, 1 Troy Rendell Public Utilities Supervisor

TR:sm

cc: Division of the Commission Clerk and Administrative Services (Docket No. 030423-WU) - Office of General Counsel (Jaeger)

11:02 AM************

Matilda Sanders****1

1 pg

Matilda Sanders

From: Sent: To: Subject:

Date and Time: Docket Number: Filename / Path: Notice Type: Janice Banka Thursday, January 29, 2004 10:44 AM CCA - Orders / Notices Order / Notice Submitted

1/29/2004 10:34:00 AM 030423-WU 030423im2.wpd Memo for Issuance

Please fax this memo out to the parties of record and also OPC. I tried to fax it out through CMS but it wouldn't work. I will send Carol Purvis an e-mail to let her know. So sorry for the inconvenience to you.

Thanks. "J"

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CCA Official Filing 4/5/2004***********

1:06 PM***********

Matilda Sanders****1

0356 - PAA

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Matilda Sanders

From: Sent: To: Subject: Janice Banka Monday, April 05, 2004 12:55 PM CCA - Orders / Notices Order / Notice Submitted

Date and Time: **Docket Number:** Filename / Path: 4/5/2004, 12:54:00 PM 030423-WU 030423or2.rrj.doc

Notice of Proposed Agency Action Order Requiring Refunds and Reducing Rates.

Number of pages in order - 69.

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Thanks "J"

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04271-04

CCA Official Filing 4/6/2004***********

Matilda Sanders

From: Sent: To: Cc: Subject: Dorothy Menasco Tuesday, April 06, 2004 12:14 PM CCA - Orders / Notices Sandy Moses; Ruth McGill Order / Notice Submitted

Date and Time: Docket Number: Filename / Path: Order / Notice Submitted 4/6/2004 12:10:00 PM 020233-EI

workshopnotice2.jsb.doc

Notice of Workshop

Atty: Jennifer Brubaker

Pages: 1

46/0

Sandy and Ruth, just click on the icon below to open/print a copy of the notice.

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04315-04

CCA Official Document . . .

4/9/2004

Kay Flynn

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From:Ralph JaegerSent:Friday, April 09, 2004 9:43 AMTo:Kay FlynnSubject:RE: modifications to 3/16 minutes

thanks

-----Original Message-----From: Kay Flynn Sent: Friday, April 09, 2004 9:28 AM To: Mary Bane; Ralph Jaeger Subject: modifications to 3/16 minutes

Following receipt of your comments on the 3/16 minutes, I reviewed the tape of Item 15 (Residential Water Systems), and as a result am making the following changes on that item:

Issue 9: Decision will now read, The recommendation was approved with the modification that there is no requirement to hold the monies subject to refund, and that the completion date is 12/31/05.

Issue 11: Decision will now read, The recommendation was approved with the modification that RWS was directed to refund the price index, but to use the remainder of the amount found for the refund to make plant improvements, and to record this as CIAC.

Thanks for letting me know about these corrections. The minutes are being placed on the 4/20 agenda for approval.

Kay

CCA	Official	Filing	
4/	21/2006	10:49	AM

Matilda Sanders

From: Sent: To: Subject: Janice Banka Friday, April 21, 2006 10:42 AM CCA - Orders / Notices Order / Notice Submitted

Date and Time: Docket Number: Filename / Path: 4/21/2006 10:41:00 AM 030423-WU 2003/030423/030423or3.rrj.doc

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PAA-WU

PSC-06-0325-

Notice of Proposed Agency Action Order Approving Offer of Settlement, with attachments.

Number of pages in order - 5.

Thanks "J"

Janice R. Banka Deputy Clerk Florida Public Service Commission Office of the General Counsel Economic Regulation Section 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850 850-413-6210 (voice) 850-413-6211 (fax) jbanka@psc.state.fl.us

Marguerite Lockard

From: Sent: To: Subject:

Dorothy Menasco Wednesday, April 28, 2004 2:21 PM CCA - Orders / Notices Order / Notice Submitted

Date and Time: Docket Number: Filename / Path: 4/28/2004 2:21:00 PM 030423-WU 030423co.rrj.doc

Consummating Order

Atty: Ralph Jaeger

Pages: 2

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CCA Official Document . . .

5/13/2004

3:39 PM

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Kay Flynn

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From:Kay FlynnSent:Thursday, May 13, 2004 3:39 PMTo:Carolyn CraigCc:Ralph Jaeger; Sam Merta; Blanca BayoSubject:RE: letter

Thanks, all.

I'll have Blanca sign asap and fax it to the bank.

Kay

-----Original Message-----From: Carolyn Craig Sent: Thursday, May 13, 2004 3:13 PM To: Kay Flynn Cc: Ralph Jaeger; Sam Merta Subject: letter

Here is the draft letter for Blanca's signature from Ralph Jaeger regarding Residential Water Systems.

Carolyn Craig Administrative Assistant Office of the General Counsel Florida Public Service Commission Phone: (850) 413-6206 Fax: (850) 413-6207

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STATE OF FLORIDA

30423



PUBLIC SERVICE COMMISSION 2540 Shumard Oak Boulevard CAPITAL CIRCLE OFFICE CENTER TALLAHASSEE, FLORIDA 32399-0850

FACSIMILE TRANSMITTAL COVER SHEET

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NUMBER OF PAGES, INCLUDING THIS COVER SHEET:

PSC-06-0409-CO-WU

From: Sent: To: Subject: Janice Banka Monday, May 15, 2006 3:00 PM CCA - Orders / Notices Order / Notice Submitted

Date and Time: Docket Number: Filename / Path: 5/15/2006 2:59:00 PM 030423-WU 2003/030423/030423co2.rrj.doc

Consummating Order.

Number of pages in order - 2.

Thanks "J"

Janice R. Banka Deputy Clerk Florida Public Service Commission Office of the General Counsel Economic Regulation Section 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850 850-413-6210 (voice) 850-413-6211 (fax) jbanka@psc.state.fl.us