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CHECK SHEET

COMMISSION  
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The Sheets listed below, which are inclusive of this price list, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original price list and are currently in effect as of the date of the bottom of this page.

	SHEET	REVISION
	1	Original
	2	5 <sup>th</sup> revision
	3	Original
	4	Original
	5	Original
	6	Original
	7	Original
	8	Original
	9	Original
CMP <u>orig tariffs</u>	10	Original
	11	6 <sup>th</sup> revision*
COM _____	12	Original
CTR _____	13	Original
	14	Original
ECR _____	15	5 <sup>th</sup> revision
	16	6 <sup>th</sup> revision *
OPC _____	17	Deleted
RCA _____		
SCR _____		
SGA _____		
SEC <u>1</u>		
OTH _____		

\* Indicates pages submitted with most recent filing.

(T) – Change in text, policy or regulation, but no change in rate or charge

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Issued by:

Julia Larsen, VP,  
1367 Mahan Drive, Tallahassee, FL 32308

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## 2.8 RESTORATION OF SERVICE

The use restoration of service in emergencies shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specify the priority system for such activities.

## 2.9 PAYMENTS AND BILLING

2.9A Service is provided on a monthly basis and billed in advance. The minimum service period is one month, except for Customer's second invoice, which shall be pro-rated for the portion of the month in which service was initiated that Customer received services, calculated according to the following formula: Second month Invoice Amount =  $A*B/C$ . (A=number of days of service received by customer; B=flat monthly charge for services; C=number of days in calendar month in which service was initiated) In the case when the first month is prorated, the last month when the service is discontinued will not be prorated. (T)

2.9.B The Customer is responsible for the payment of all charges for services furnished by the Company. Usage charges are based on a calendar month and are billed in advance on the 5<sup>th</sup> day the previous calendar month. (T)

2.9.C Bills are due and payable by the 1<sup>st</sup> day of each month for the month service. (T)

2.9.D Bills are payable by personal check, credit cards, cashier's check, money order, or electronic funds transfer.

2.9.E Company may appoint an agent to provide billing and collection service.

2.9.F Customer questions, complaints, and disputes regarding billing or service provided by the Company may be referred to TTE's customer service in writing at PO Box 11042, Tallahassee, FL, 32302, by facsimile at 7-850-671-1389, or by telephone at 1-850-878-9688.

## 2.10 CANCELLATION BY CUSTOMER

2.10.A. The minimum service period is one calendar month. A full month fee is required on the cancellation month. Customers may cancel by providing written or verbal notice during the last calendar month of service. The customer shall maintain the cancellation number provided by the Company for their record and proof of the cancellation as explained at the time of the initiation of

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**4.1 INITIATION AND SERVICE FEES(T/I)**

The Company shall charge a flat fee of \$79 for initiation of services and transfer service fee of \$39 for existing line and good standing with another phone company. Change order fee shall be a minimum of \$15. Phone number change order fee is \$20. Disconnect and account collection fee due to non-payment and overdue account shall be assessed at \$39. Return check fee is \$25 per incident. For service/repair calls, when customer does not have the inside wire maintenance rate, \$79 shall be charged for the repair visit.

**4.2 DEPOSITS**

The Company does not require deposits from Customers.

**4.3 TAXES**

All state and local taxes (i.e. gross receipt tax, sales tax for business lines, communication service tax, 911 fee, and other fees and usage charges) are not included in the prices provided and will be listed as separate line items. (T)

**4.4 RECONNECTION OF BLOCKED, SUSPENDED, OR TERMINATED SERVICE**

In the event that service to a Customer is blocked, suspended, or terminated pursuant to the provisions of this price list, there will be a charge of reconnection fee. The monthly service fee is due on the first day of each month for the month service. The service is suspended or disconnected after 1<sup>th</sup> day of each month if not paid for the month of service. Reconnect fee from suspension due to no payment for the month shall be assessed at \$20. The service line is disconnected from the suspension if not reconnected within 5 days. The reconnect fee after the line is disconnected shall be assessed at the same rate as the new line installation. The same phone number is not guaranteed after the line is disconnected. (T)

**4.5 NON REFUNDABLE FEE**

The initial new line installation fees, transfer fees, service order fees, and other one-time fees shall not be refundable after TTE processed the order. Monthly service is not prorated. Minimum one month service is required and the first month fee is non-refundable.

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