

ORIGINAL

Matilda Sanders

From: demetria.c.watts@verizon.com
Sent: Friday, September 01, 2006 9:50 AM
To: Filings@psc.state.fl.us
Cc: joan.gage@verizon.com; David Christian
Subject: Docket 000121C - Investigation into Establishment of OSS (Verizon FL Track)

Attachments: 000121C - Notice of Audit Call.pdf



000121C -
Notice of Audit Ca

The attached filing is submitted in Docket No. 000121C on behalf of Verizon Florida Inc. by

Joan Gage
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Tampa, FL 33601
813-483-2530
joan.gage@verizon.com

(See attached file: 000121C - Notice of Audit Call.pdf)

The attached .pdf document contains 5 pages - transmittal letter (1 page), Audit Status
Letter (2 pages) and Notice of Settlement Conference (2 pages).

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"Nothing will work unless you do." Maya Angelou

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08035 SEP-1 06

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**Joan Gage**  
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September 1, 2006

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Ms. Blanca S. Bayo, Director  
Division of the Commission Clerk and  
Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Re: **DOCKET NO. 000121C-TP**  
**Investigation into the Establishment of Operations Support**  
**Systems (OSS) – Verizon Florida Track**

Dear Ms. Bayo:

Attached is a letter sent to the Executive Director of the California Public Utilities Commission regarding Verizon's Performance Measures Audit conference call held on August 29, 2006. Also attached is the notice to parties of the call.

The parties on the call agreed that no annual audit of Verizon's Performance Measures should be conducted at this time.

I can be reached on 813-483-2530 if you have any questions.

Sincerely,

s/Joan Gage

Joan Gage  
Manager  
Regulatory Affairs - Florida

Attachments

DOCUMENT NUMBER - DATE

08035 SEP-1 06

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Law Office of Marlin Ard  
ATTORNEY AT LAW • ARBITRATION AND MEDIATION SERVICES

August 31, 2006

Mr. Steve Larson  
Executive Director  
California Public Utilities Commission  
505 Van Ness Avenue  
San Francisco, CA 94102

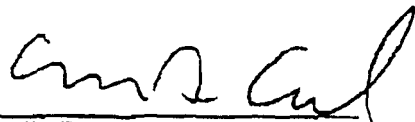
Mr. Larson:

This is to provide the Commission with the status of an annual audit of Verizon's Operational Support System (OSS) Performance Measures.

Under the current Joint Partial Settlement Agreement (JPSA) applicable in the States of California, Florida, Indiana, North Carolina, Ohio, Oregon and Washington, a Joint Steering Committee (JSC) is to convene every six months to determine whether Verizon should proceed with an annual audit and if so, the scope thereof. Pursuant to a notice attached hereto, Verizon called a meeting of all interested parties to convene a meeting of the JSC on August 29, 2006. The meeting took place by conference call at the time indicated in the notice. At the meeting, it was agreed that no annual audit of Verizon's Performance Measures should take place at this time. It was further agreed that Verizon would convene, by notice, a further meeting of the JSC within the time frame prescribed within the JPSA to review again, as directed by the JPSA, whether there should be an annual audit of Verizon's Performance Measures and if so, the scope thereof.

<sup>1</sup> Present during the call were representatives of the Florida, North Carolina and Ohio state commissions, Covad and Bell South. Integra separately concurred after the call. The current JPSA calls for a meeting of the Joint Steering Committee every 6 months. However, there is currently pending before this Commission a Joint Motion wherein, by consensus of participating parties, it is requested that the JPSA be amended to convene the Joint Steering Committee once a year.

If you have any questions regarding the status of the audit, please feel free to call me at the number shown above, or contact Ann Johnson at 972/718-4089.



Marlin D. Ard  
Counsel for Verizon

attachment

cc: Service Lists of California R.97-10-016/I.97-10-017; Florida Docket No. 000121c-TP; Indiana Cause No. 41324; North Carolina Docket No. P-100, Sub 133K; Ohio Case No. 98-1398-TP-AMT; Washington Docket No. UT-050814; and Integra Telecom of Oregon (no pending Oregon Docket).



# Law Office of Marlin Ard

ATTORNEY AT LAW • ARBITRATION AND MEDIATION SERVICES

August 8, 2006

Re: R.97-10-016/I.97-10-017 – OSS Proceeding

**Notice of Settlement Conference Regarding An  
Annual Audit of Verizon's OSS Performance Measures**

**TO** ALL PARTICIPANTS, PARTIES, AND INTERESTED PERSONS IN  
STATE OSS COLLABORATIVE MEETINGS AND PROCEEDINGS FOR  
THE STATES OF CALIFORNIA, FLORIDA, INDIANA, NORTH  
CAROLINA, OHIO, OREGON AND WASHINGTON

**TIME OF MEETING** Tuesday, AUGUST 29, 2006  
11 A.M. PT, 1 P.M. CT AND 2 P.M. ET

**PLACE OF MEETING** VIA CONFERENCE CALL BY DIALING  
972/893-7111, PASSCODE 9836498497#

Over the past several years, Verizon has been conducting state collaborative meetings in California, Florida, Indiana, North Carolina, and Ohio regarding its Operational Support System (OSS) Performance Measures. These meetings have resulted in the adoption of a common set of OSS Performance Measures for use in each of these states. The Performance Measures and related processes are contained in a Joint Partial Settlement Agreement (JPSA) that is applicable in each such state. The JPSA for each state provides that a Joint Steering Committee (JSC) shall convene and determine whether an annual audit of Verizon's OSS is necessary, and if so, the scope of the audit.

The purpose of this notice is to apprise all participants, parties, and interested persons in these collaborative processes and proceedings of a settlement conference at the time and place indicated above to discuss whether an annual audit of Verizon's OSS Performance Measures should occur, and if so, the scope of the audit. Additionally, this year we are providing notice of the audit call to known interested parties in Oregon and Washington as the JPSA is used in those states as well.

The meeting will be deemed a meeting of the JSC, and any collaborative participant, party or interested person may join and be heard during the settlement conference.

This Notice is being served by email, fax and/or direct mail on all active participants in each of the state collaborative processes, including all parties and entities on the current service list of each applicable state proceeding, as follows: California Rulemaking 97-10-016, Investigation 97-10-017 Service List; Florida Docket No. 000121c-TP Service List; Indiana Cause No. 41324 Service List; North Carolina Docket No. P-100, Sub 133K Service List; Ohio Case No. 98-1398-TP-AMT Service List; Washington Docket No. UT-050814 Service List; and Integra Telecom of Oregon (no pending Oregon docket).



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cc: Ann E. Johnson