

ORIGINAL

NICOLE BROWNE  
REGULATORY ANALYST

RECEIVED-PPSC  
Pages: 2 (4) 44-0302-5  
TELECOPY: (404) 812-7802  
nbrowne@cypresscom.net  
COMMISSION  
CLERK

VIA OVERNIGHT MAIL

September 22, 2006

Blanco S. Bayo, Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

RE: Advice Letter No. 4; Replacement Pages of the Interexchange  
Telecommunications Services Tariff of Cypress Communications  
Operating Company, LLC

Dear Ms. Bayo:

Enclosed, you will find an original and six (6) copies of revisions of the Interexchange Telecommunications Services Tariff for Cypress Communications Operating Company, LLC (Cypress). The pages accompanying this advice letter bear an issued date of September 26, 2006 and it desired that they become effective September 27, 2006.

*The following revised pages of the Florida P.S.C. Tariff No. 2 are included with this filing:*

- CMP DTG
- COM 70777
- CTR \_\_\_\_\_
- ECR \_\_\_\_\_
- GCL \_\_\_\_\_
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC 1
- OTH \_\_\_\_\_

<u>Page(s)</u>	<u>Section</u>	<u>Revision</u>
	Title	Florida P.S.C. Tariff No. 2 is now issued by the new President of Cypress. This change has been made, along with correcting the office address.
	Page	
1	CHECK SHEET	New version.
33	2.5	Corrected the office address.

I have enclosed an extra copy of this transmittal letter to be date stamped and returned to me in the enclosed, self-addressed, postage-paid envelope. If you have any

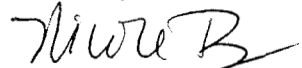
RECEIVED & FILED

DOCUMENT NUMBER - DATE

08817 SEP 25 06

questions, or if I may provide you with any additional information, please do not hesitate to contact me at (404) 442-0202 or [nbrowne@cypresscom.net](mailto:nbrowne@cypresscom.net).

Sincerely,

  
Nicole Browne

**CYPRESS COMMUNICATIONS OPERATING COMPANY, LLC**

REGULATIONS AND SCHEDULE OF CHARGES

APPLYING TO INTEREXCHANGE TELECOMMUNICATIONS SERVICES

WITHIN THE STATE OF FLORIDA

---

Issued: September 26, 2006

Effective: September 27, 2006

Issued By:  
Robert D. Shingler, President  
15 Piedmont Center, Suite 610  
Atlanta, Georgia 30305

(Z)  
(Z)

CHECK SHEET

The sheets of this Tariff are effective as of the date shown. The original and revised sheets named below contain all changes from the original Tariff and are in effect on the date shown.

<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>
1	2 <sup>nd</sup> Revised*	38	Original
2	3 <sup>rd</sup> Revised*	39	Original
3	Original	40	Original
4	Original	41	Original
5	1 <sup>st</sup> Revised	42	1 <sup>st</sup> Revised
6	Original	43	1 <sup>st</sup> Revised
7	1 <sup>st</sup> Revised	44	1 <sup>st</sup> Revised
8	Original	45	Original
9	Original	46	Original
10	Original	47	Original
11	Original	48	Original
12	Original	49	Original
13	Original	50	Original
14	Original	51	Original
15	Original	52	Original
16	Original	53	1 <sup>st</sup> Revised
17	Original	54	1 <sup>st</sup> Revised
18	Original	55	2 <sup>nd</sup> Revised
19	Original	56	Original
20	Original	57	Original
21	1 <sup>st</sup> Revised		
22	Original		
23	Original		
24	Original		
25	Original		
26	Original		
27	Original		
28	2 <sup>nd</sup> Revised		
29	1 <sup>st</sup> Revised		
30	Original		
31	1 <sup>st</sup> Revised		
32	Original		
33	3 <sup>rd</sup> Revised*		
34	1 <sup>st</sup> Revised		
35	Original		
36	Original		
37	1 <sup>st</sup> Revised		

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.5 CUSTOMER COMPLAINTS

During normal hours of operation, all calls will be handled by a Cypress Communications Support Specialist. Calls received outside normal business hours will be answered by an after hours answering service operator, who will page an on-call technician to assist you.

A Customer or prospective Customer may initiate a complaint or billing inquiry with Cypress by either calling during normal business hours or submitting a written complaint to:

Cypress Communications Operating Company, LLC  
c/o Cypress Communications, Inc.  
15 Piedmont Center, Suite 610  
Atlanta, Georgia 30305  
Toll-free Customer Service No.: (888) 528-1788  
www.support@cypresscom.net

(Z)

The Company shall advise the Customer that the Customer may make a formal or informal complaint to the Florida Public Service Commission. The address of the Commission is as follows:

Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850