## ORIGINAL

NOTICE IS HEREBY GIVEN by the Florida Public Service Commission that BellSouth Telecommunications, Inc.'s petition for waiver exemption from Rule 25-4.118(12), Florida Administrative Code, filed November 16, 2005, in Docket No. 050879-TL was approved by the Commission by Order No. PSC-06-0087-PAA-TL, issued February 8, 2006, consummated by Order No. PSC-06-0181-CO-TL, issued March 7, 2006. The rule requires that each company maintain a toll-free number for accepting slamming complaints that must be answered 24 hours a day, seven days a week by a live operator or the complainant's call can be recorded. If a recorder is used, the company must attempt to contact each complainant no later than the next business day following the date of recording and for three subsequent days unless the customer is reached. The petition was approved on the basis that the purpose of the underlying statute would be achieved by other means and application of the rule would create substantial hardship. Notice of the petition was published in the FAW on December 16, 2005. A copy of the Order can be obtained from the Division of the Commission Clerk and Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, (850) 413-6770.

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## Step 5: Acknowledgement of Submittal

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A confirmation number has been provided below which may be used to reference this submittal in any communications with the Unit. Use the your browser 'Print' button or the 'Print this Acknowledgement' button at the bottom of this page to generate a receipt for your records. A record of this transmittal will be maintained for approximately 30 days and may be accessed from the 'Submittal Listing' item in the FAW Online menu on the left of this page.

## **Confirmation No**

Variances2690

Submitted On FAW Pub Date Volume/Number

Notice Section Payment Method PO # Department Division

Organization SAMAS Account Billing Address

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9/27/2006 11:38:32 AM

10/6/2006 32/40 Variances and Waivers

Blanket Purchase Order 600037 Public Service Commission

2540 Shumard Oak Blvd.

Tallahassee, FL 32399-0850

Rose Thompson 850-413-6770 rthompso@psc.state.fl.us

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