

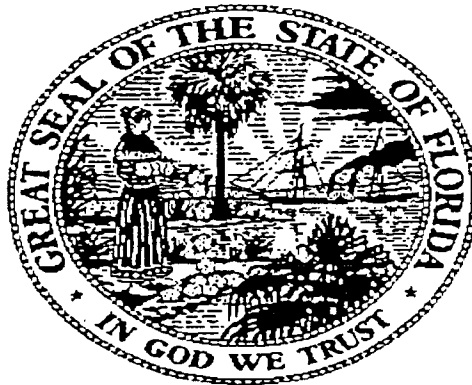
CLASS A and B  
WATER AND/OR WASTEWATER UTILITIES

FINANCIAL, RATE  
AND ENGINEERING  
MINIMUM FILING  
REQUIREMENTS

OF  
Utilities, Inc. of Florida - Seminole County

Exact Legal Name of Utility

VOLUME III



FOR THE

Test Year Ended: 12/31/05

FORM PSC/WAW 20 ( / )

*BINDER 8 of 11*

System(s):

Bear Creek  
Crystal Lake

DOCUMENT NUMBER-DATE

09074 OCT-28

EPSC-COMMISSION CLERK

Bear Lake

Docket No. 060253-WS

Seminole County

Test Year Ended December 31, 2005

Bear Lake

Docket No. 060253-WS

25.30-440(1)  
Detailed Map

Test Year Ended December 31, 2005

MAPS

SUBMITTED TO COMMISSION SEPARATELY

Bear Lake

Docket No. 060253-WS

25.30-440(2)  
Chemicals Used

Test Year Ended December 31, 2005

**UTILITIES, INC. OF FLORIDA  
CHEMICAL USE DATA  
TEST YEAR: 2006**

County	System Name	Chemical Used	Water Treatment	Unit Price
Seminole	Weathersfield	Chlorine	40-45 gpd	\$ 1.15/gal

County	System Name	Chemical Used	Water Treatment	Unit Price
Seminole	Oakland Shores	Chlorine	20-25 gpd	\$ 1.15/gal

County	System Name	Chemical Used	Water Treatment	Unit Price
Seminole	Little Wekiva	Chlorine	3-4 gpd	\$ 1.15/gal

County	System Name	Chemical Used	Water Treatment	Unit Price
Seminole	Park Ridge	Chlorine	3-4 gpd	\$ 1.15/gal
		Polyphosphate	1-2 gpd	\$14.00/ gal

County	System Name	Chemical Used	Water Treatment	Unit Price
Seminole	Phillips	Chlorine	2-3 gpd	\$ 1.15/gal
		Polyphosphate	1-2 gpd	\$14.00/ gal

County	System Name	Chemical Used	Water Treatment	Unit Price
Seminole	Crystal Lake	Chlorine	3-4 gpd	\$ 1.15/gal
		Polyphosphate	1-2 gpd	\$14.00/ gal

County	System Name	Chemical Used	Water Treatment	Unit Price
Seminole	Ravenna	Chlorine	8-12 gpd	\$ 1.15/gal

County	System Name	Chemical Used	Water Treatment	Unit Price
Seminole	Bear Lake	Chlorine	7-10 gpd	\$ 1.15/gal

County	System Name	Chemical Used	Water Treatment	Unit Price
Seminole	Jansen	Chlorine	12-15gpd	\$ 1.15/gal
		Polyphosphate	2-3 gpd	\$14.00/ gal

UTILITIES, INC. OF FLORIDA  
2006 CHEMICAL USE DATA

County	System Name	Chemical Used	Water Treatment	Wastewater Treatment	Annual Amount	Quantity	Unit Price	Feed Rate
PINNELLAS COUNTY								
	Lake Tarpon	Liquid Chlorine	Yes	No	420	Gals	\$ 0.87	1.1 gal/day
		Ammonia	Yes	No	294	Gals	\$ 0.45	0.8 gal/day
PASCO COUNTY								
	Buena Vista Manor	None	Yes	No				
	Buena Vista Trailer Pa	Liquid Chlorine	Yes	No	1566	Gals	\$ 0.87	4.2 gal/day
	Summertree	Gas Chlorine	Yes	No	7.8	lbs	\$ 0.90	21.3lbs/day
	Orangewood	Liquid Chlorine	Yes	No	1774	Gals	\$ 0.87	4.8 gal/day

UTILITIES, INC. OF FLORIDA  
2006 CHEMICAL USE DATA

County	System Name	Chemical Used	Water Treatment	Wastewater Treatment	Annual Amount	Quantity	Unit Price	Feed Rate
MARION COUNTY								
	GOLDEN HILLS	Liquid Chlorine	<input checked="" type="checkbox"/> Yes / No	Yes / No	1,325 GAL	GALS	\$ 0.95 / GAL	4.9 gals/day
		<del>Ammonia</del>	<del>Yes / No</del>	<del>Yes / No</del>				
	CROWNWOOD	Stick Chlorine	Yes / No	<input checked="" type="checkbox"/> Yes / No	50 LBS	LBS	\$ 2.16 / LB	0.2 lbs/day
		Liquid Chlorine	Yes / No	<input checked="" type="checkbox"/> Yes / No	1,945 GAL	GALS	\$ 0.95 / GAL	7.2 gals/day
		<del>Gas Chlorine</del>	<del>Yes / No</del>	<del>Yes / No</del>				
		<del>Liquid Chlorine</del>	<del>Yes / No</del>	<del>Yes / No</del>				
		Granular Chlorine		<input checked="" type="checkbox"/> Yes / No	100 LBS	LBS	\$ 1.48 / LB	0.4 LBS/day

(so far)

(269 days so far)



Bear Lake

Docket No. 060253-WS

25.30-440(3)  
Chemical Analyses

Test Year Ended December 31, 2005

**UTILITIES, INC. OF FLORIDA**

AN AFFILIATE OF UTILITIES, INC.

200 WEATHERSFIELD AVENUE  
ALTAMONTE SPRINGS, FLORIDA 32714

CORPORATE OFFICES:  
2335 Sanders Road  
Northbrook, Illinois 60062  
Telephone: 847-498-6440

Telephone: 407-869-1919  
Florida: 800-272-1919  
Fax: 407-869-6961  
E-Mail: uif@iag.net

June 15, 2005

Mr. Paul Morrison, Environmental Manager  
Drinking Water Program  
Florida Department of Environmental Protection  
3319 Maguire Blvd.  
Orlando, Fl. 32803

Re: Annual Nitrate and Nitrite Analysis, 2005  
Chapter 62-550 FAC  
Bear Lake  
PWS ID# 3590069


Dear Mr. Morrison:

Enclosed please find the results of samples taken June 2, 2005, for the above referenced analysis and system.

If you have any questions or require additional information, please do not hesitate to contact me at (407) 869-8588, ext. 234.

Sincerely,

UTILITIES, INC. OF FLORIDA



Kathy Sillitoe  
Area Manager Manager

Enclosure

EC:  
Patrick C. Flynn, Regional Manager, UIOF  
Scotty L. Haws, Assistant Operations Manager, UIOF

**Florida Department of Environmental Protection  
Safe Drinking Water Program Laboratory Reporting Format**

**PUBLIC WATER SYSTEM INFORMATION** (to be completed by sampler – Please type or print legibly)

System Name: Bear Lake PWS I.D. #: 

3	5	9	0	0	6	9
---	---	---	---	---	---	---

System Type (check one):  Community  Nontransient Noncommunity  Transient Noncommunity

Address: 1345 BLAKE ASHER CIRCLE

City: Apopka State: FL ZIP Code: 32703

Phone #: 407-869-1919 Fax #: \_\_\_\_\_

E-Mail Address: \_\_\_\_\_

**SAMPLE INFORMATION** (to be completed by sampler)

Sample Number: A051883-01 Location Code (if known): \_\_\_\_\_

Sample Date: 4/2/05 Sample Time: 7:15  AM  PM (Circle One)

Sample Location (be specific): POE @ BEAR LAKE WATER PLANT

Disinfectant Residual (Required when reporting results for trihalomethanes and haloacetic acids): \_\_\_\_\_ mg/L Field pH: \_\_\_\_\_

**Sample Type (Check Only One)**

- Distribution
- Entry Point (to Distribution)
- Plant Tap (not for compliance with 62-550)
- Raw (at well or intake)
- Max Residence Time
- Ave Residence Time
- Near First Customer

**Reason(s) for Sample (Check all that apply)**

- Routine Compliance (with 62-550)  Quarterly (Which Quarter? \_\_\_\_\_)
- Confirmation of MCL Exceedance\*
- Composite of Multiple Sites\*\*
- Clearance (permitting)
- Special (not for compliance with 62-550)
- Violation Resolution
- Replacement (of invalidated Sample)
- Other: \_\_\_\_\_

Sampling Procedure Used or Other Comments: \_\_\_\_\_

\*See 62-550.500(6) for requirements and restrictions.  
NOTE: See 62-550.512(3) for additional requirements for nitrate or nitrite MCL exceedances.

\*\*See 62-550.550(4) for requirements and attach a results page for each site.

Sampler's Name: Terry Sillitoe

Sampler's Phone #: 407-869-1919 Sampler's Fax #: 407-869-6961

Sampler's E-Mail Address: \_\_\_\_\_

**CERTIFICATION** (to be completed by sampler)

I, Terry W Sillitoe (Print Name), Operator (Print Title)

do HEREBY CERTIFY that the above public water system and sample collection information is complete and correct.

Signature: Terry W Sillitoe Date: 4/2/05

**Florida Department of Environmental Protection Safe Drinking Water Program Laboratory Reporting Format**

LABORATORY CERTIFICATION INFORMATION (to be completed by lab - Please type or print legibly)  
ATTACH CURRENT DOH ANALYTE SHEET\*

LabName: Advanced Environmental Labs - Orlando  
Address: 528 S. North Lake Blvd., Suite 1016  
Altamonte Springs, FL 32701

Florida Certification #: E53076  
Certification Expiration Date: 6/30/2005  
Telephone #: (407) 937-1594

ANALYSIS INFORMATION (to be completed by lab)

PWS ID (from page 1):

Date Sample(s) Received: 6/2/2005 11:25:00

Lab Assigned Report Number or Job ID A051883

Sample Number (From page 1) A051883-01

Group(s) Analyzed Results attached for compliance with chapter 62-550, F.A.C. (check all that apply):

Inorganics

- All 17
- Partial
- Nitrate
- Nitrite
- Asbestos Only

Synthetic Organics

- All 30
- All Except Dioxin
- Partial
- Dioxin Only

Volatile Organics

- All 21
- Partial
- Radionuclides
- Single Sample
- Qtrly Composite\*\*

Disinfection Byproducts

- Trihalomethanes
- Haloacetic Acids
- Bromate
- Chlorite

Secondaries

- All 14
- Partial

Were any analyses subcontracted?  Yes  No

If yes, please provide DOH certification number E82574

ATTACH DOH ANALYTE SHEET FOR EACH SUBCONTRACTED LAB

**CERTIFICATION**

I, Myrna Santiago, Laboratory Manager  
(Print Name)

do HEREBY CERTIFY that all attached analytical data are correct and unless noted meet all requirements of the National Environmental Laboratory Accreditation Conference (NELAC).

Signature: *Myrna Santiago*

Date: 6/9/05

\* Failure to provide a valid and current Florida DOH lab certification number and a current Analyte Sheet for the attached analysis results will result in rejection of the report, possible enforcement against the public water system for failure to sample, and may result in notification of the DOH Bureau of Laboratory Services.

\*\* Please provide radiological sample dates and locations for each quarter.

COMPLIANCE DETERMINATION (to be completed by DEP or DOH)

Sample Collection Info Satisfactory  Yes  No      Sample Analysis Info Satisfactory:  Yes  No  
 Replacement Sample(s) Requested (circle or highlight group(s) above)       Revised Report Requested (circle or highlight group(s) above)  
 Additional Monitoring Required (circle or highlight group(s) above)

Reason(s):  MCL(s) Exceeded       Detection(s)       Incomplete Report  
 Missing Analyte Sheet(s)       Location Unsatisfactory       Analysis Unsatisfactory  
 Other:

Person Notified:

Date Notified:

Comments

Date Reviewed:

DEP/DOH Reviewing Official:



**Client:** Utilities, Inc.

**Project Name:** Bear Lake

**Project Number:**

**PWS ID#:**

**Attention:** Kathy Sillitoe

**Phone Number:** 8002721919

**Address:** 200 Weathersfield Ave.

Altamonte Springs, FL 32714

**Report No.:** A051883

**Date Sampled:** 6/2/2005

**Date Received:** 6/2/05 11:25

**Date Reported:** 6/9/2005

### Project Description

The analytical results for the samples contained in this report were submitted for analysis as outlined by the Chain of Custody.

**Project Name:** Bear Lake

Approved By:

**Myrna Santiago, Laboratory Manager**

If there are any questions involving this report, the above named should be contacted.

**THIS REPORT SHALL NOT BE REPRODUCED, EXCEPT IN FULL, WITHOUT  
THE WRITTEN APPROVAL OF THE LABORATORY.**

*Advanced Environmental Laboratories certifies that the test results in this report meet all requirements of the NELAC standards, unless notated otherwise in the body of the report.*

**Total Number of Pages = 8**

2.3

Advanced Environmental Laboratories, Inc.  
Analytical Report

Client: Utilities, Inc.  
Project Name: Bear Lake  
Matrix: Drinking Water  
PWS ID#:  
Client Sample ID: 1  
Site: Point of Entry  
Sample Number: A051883-01

Report No.: A051883  
Date/Time Sampled: 06/02/05 7:15  
Date/Time Received: 6/2/05 11:25

Sampled By: Terry Silhitoe  
Shipping Method: Client drop off

**Inorganic Contaminants**

Contam ID	Contam Name	MCL	Units	Analysis Results	Qualifier	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Cert. #
1040	Nitrate (as N)	10	mg/L	0.014	U	SM4500NO3-F	0.014	6/3/2005	13:57	E82574
1041	Nitrite (as N)	1.0	mg/L	0.013	U	SM4500NO3-F	0.013	6/3/2005	13:57	E82574

U The compound was analyzed for but not detected.  
MDL Method Reporting Limit  
For all Results qualified with an I, the PQL is defined to be 4 times the MDL



Advanced Environmental Labs Inc

Advanced Environmental Labs  
528 S North Lake Blvd, Ste 1016  
Altamonte Springs, FL 32701

Client: UTILITIES, INC. (UTL-A)

Project name: BEAR LAKE

Date/Time Rcvd: 6/2/2005 11.25

Log-In request number: A051883

Received by: BDM

Completed by: BDM

**Cooler/Shipping Information:**

Courier:  AEL  Client  UPS  Pony Express  FedEx  Other (describe):

Type:  Cooler  Box  Other (describe):

Cooler temperature: Identify the cooler and document the temperature blank or ice water measurement

Cooler ID	1				
Temp (°C)	3				
Temp taken from	<input type="checkbox"/> Temp blank <input checked="" type="checkbox"/> Cooler	<input type="checkbox"/> Temp blank <input type="checkbox"/> Cooler	<input type="checkbox"/> Temp blank <input type="checkbox"/> Cooler	<input type="checkbox"/> Temp blank <input type="checkbox"/> Cooler	<input type="checkbox"/> Temp blank <input type="checkbox"/> Cooler
Temp measured with	<input checked="" type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):	<input type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):	<input type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):	<input type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):	<input type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):

**Other Information:**

Any discrepancies should be explained in the "Comments" section below.

CHECKLIST	YES	NO	NA
1. Were custody seals on shipping container(s) intact?			<input checked="" type="checkbox"/>
2. Were custody papers properly included with samples?	<input checked="" type="checkbox"/>		
3. Were custody papers properly filled out (ink, signed, match labels)?	<input checked="" type="checkbox"/>		
4. Did all bottles arrive in good condition (unbroken)?	<input checked="" type="checkbox"/>		
5. Were all bottle labels complete (sample #, date, signed, analysis, preservatives)?	<input checked="" type="checkbox"/>		
6. Did the sample labels agree with the chain of custody?	<input checked="" type="checkbox"/>		
7. Were correct bottles used for the tests indicated?	<input checked="" type="checkbox"/>		
8. Were proper sample preservation techniques indicated on the label?	<input checked="" type="checkbox"/>		
9. Were samples received within holding times?	<input checked="" type="checkbox"/>		
10. Were all VOA vials checked for the presence of air bubbles?			<input checked="" type="checkbox"/>
11. Were there air bubbles present in the VOA vials?			<input checked="" type="checkbox"/>
12. Were samples in direct contact with wet ice? If "No," check one: <input type="checkbox"/> NO ICE <input type="checkbox"/> BLUE ICE	<input checked="" type="checkbox"/>		
13. Was the cooler temperature less than 6°C?	<input checked="" type="checkbox"/>		
14. Were sample pHs checked and recorded by Sample control? <i>NOTE: VOA samples are checked by laboratory analysts.</i>			<input checked="" type="checkbox"/>
15. Were the sample containers provided by AEL?	<input checked="" type="checkbox"/>		
16. Were samples accepted into the laboratory?	<input checked="" type="checkbox"/>		
17. Was it necessary to split samples into other bottles?		<input checked="" type="checkbox"/>	

Kit ID

Comments:

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06/10/2005 13:25 #099 P.003/005

From: ADVANCED ENVIRONMENTAL LABS: 904 363 9354

**Chain-of-Custody for AEL Orlando to AEL Jax**

AEL Orlando  
528 South North Lake Blvd, S  
Altamonte Springs FL 32701


Contact Person: Myrna Santiago


**Project #:** A051883  
**CustomerName:** Utilities, Inc.  
**Collector:** Terry Silhitoe

AEL Jax  
6601 Southpoint Parkway  
Jacksonville, FL 32216  
904-363-9350 Fax 904-363-9354  
Contact Person: Sean Hyde

Check if Rush

Lab Code	Client Sample ID	Test	Matrix	Collect Date / Time	Receive Date	Due Date	# Bottles	Bottle Type (Pres.)
A051883-01	1	Nitrate (J)-DW	Drinking Water	6/2/2005 7:15	6/2/05 11:25	6/3/2005	_____	250mL Poly
A051883-01	1	Nitrite (J)-DW	Drinking Water	6/2/2005 7:15	6/2/05 11:25	6/3/2005	_____	250mL Poly

*Orlando*  
Gamesville Relinquisher:   
Shipping Relinquisher: AEL Courier

Shipping Receiver: AEL Courier  
Jacksonville Receiver: 

Date/Time: 6/2/05 1200  
Date/Time: 6/3/05 0940





Jeb Bush  
Governor



John O. Agwunobi, M.D., M.B.A., M.P.H.  
Secretary

Laboratory Scope of Accreditation

THIS LISTING OF ACCREDITED ANALYTES SHOULD BE USED ONLY WHEN  
ASSOCIATED WITH A VALID CERTIFICATE

State Laboratory ID: E82574

EPA Lab Code: FL00949

(904) 363-9350

E82574

Advanced Environmental Laboratories, Inc.  
6601 Southpoint Parkway  
Jacksonville, FL 32216

Matrix: Drinking Water

Analyte	Method/Tech	Category	Certification Type	Effective Date
Endothall	EPA 548.1	Synthetic Organic Contaminants	NELAP	1/21/2005
Endrin	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
Ethylbenzene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Ethylbenzene	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
gamma-BHC (Lindane, gamma-Hexachlorocyclohexane)	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
Heptachlor	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
Heptachlor epoxide	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
Heterotrophic plate count	SM 9215 B	Microbiology	NELAP	1/21/2005
Hexachlorobenzene	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
Hexachlorocyclopentadiene	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
Iron	EPA 200.7	Secondary Inorganic Contaminants	NELAP	4/4/2002
Lead	EPA 200.9	Primary Inorganic Contaminants	NELAP	4/4/2002
Lead	SM 3113 B	Primary Inorganic Contaminants	NELAP	4/4/2002
Magnesium	EPA 200.7	Primary Inorganic Contaminants	NELAP	4/4/2002
Manganese	EPA 200.7	Secondary Inorganic Contaminants	NELAP	4/4/2002
Mercury	EPA 245.1	Primary Inorganic Contaminants	NELAP	4/4/2002
Mercury	SM 3112 B	Primary Inorganic Contaminants	NELAP	4/4/2002
Methoxychlor	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
Nickel	EPA 200.7	Primary Inorganic Contaminants	NELAP	4/4/2002
Nitrate	SM 4500-NO3 F	Primary Inorganic Contaminants	NELAP	2/13/2003
Nitrate-nitrite	SM 4500-NO3 F	Primary Inorganic Contaminants	NELAP	2/13/2003
Nitrite	SM 4500-NO3 F	Primary Inorganic Contaminants	NELAP	2/13/2003
Nitrite as N	SM 4500-NO2 B	Primary Inorganic Contaminants	NELAP	1/21/2005
Odor	SM 2150 B	Secondary Inorganic Contaminants	NELAP	2/13/2003
Orthophosphate as P	EPA 365.1	Primary Inorganic Contaminants	NELAP	2/13/2003
Orthophosphate as P	SM 4500-P E	Primary Inorganic Contaminants	NELAP	1/21/2005
Oxamyl	EPA 531.1	Synthetic Organic Contaminants	NELAP	4/19/2005
PCBs	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
Pentachlorophenol	EPA 515.3	Synthetic Organic Contaminants	NELAP	1/21/2005
pH	EPA 150.1	Primary Inorganic Contaminants, Secondary Inorganic Contaminants	NELAP	4/4/2002
Picloram	EPA 515.3	Synthetic Organic Contaminants	NELAP	1/21/2005
Potassium	EPA 200.7	Secondary Inorganic Contaminants	NELAP	1/21/2005
Residue-filterable (TDS)	EPA 160.1	Secondary Inorganic Contaminants	NELAP	4/4/2002
Selenium	EPA 200.9	Primary Inorganic Contaminants	NELAP	4/17/2002
Selenium	SM 3113 B	Primary Inorganic Contaminants	NELAP	4/4/2002

"STATE" indicates certification for the analyte by the method specified. "NELAP" further indicates certification compliant with the NELAC Standards.

NON-TRANSFERABLE 04/24/2005-E82574

P.8

**UTILITIES, INC. OF FLORIDA**

AN AFFILIATE OF UTILITIES, INC.

200 WEATHERSFIELD AVENUE  
ALTAMONTE SPRINGS, FLORIDA 32714

CORPORATE OFFICES:  
2335 Sanders Road  
Northbrook, Illinois 60062  
Telephone: 847-498-6440

Telephone: 407-869-1919  
Florida: 800-272-1919  
Fax: 407-869-6961  
E-Mail: uif@iag.net

August 29, 2005

Mr. Paul Morrison, Environmental Manager  
Drinking Water Program  
Florida Dept. of Environmental Protection  
3319 Maguire Blvd.  
Orlando, Fl. 32803

Re: Annual TTHM and HAA5s, 2005  
Bear Lake Utilities, Inc.  
PWS ID# 3590069

Dear Mr. Morrison:

Enclosed please find the results of samples taken July 12, 2005 and July 28, 2005 for the above referenced analysis and system.

If you have any questions or require additional information, please do not hesitate to contact me at (407) 869-8588, ext. 234.

Sincerely,

UTILITIES, INC. OF FLORIDA



Kathy Sillitoe  
Area Manager

EC: Patrick Flynn, Regional Director, UIOF  
Scotty L. Haws, Assistant Operations Manager

**DISINFECTION BYPRODUCTS (TOTAL TRIHALOMETHANES [TTHMs] AND HALOACETIC ACIDS FIVE [HAA5s])  
EXAMPLE REPORTING FORMAT**

MONITORING FREQUENCY: <input type="checkbox"/> QUARTERLY <input checked="" type="checkbox"/> ANNUALLY	YEAR: 2005
QUARTERLY REPORTING PERIOD: July 2005 thur June 2006	

<b>SYSTEM INFORMATION</b>	
PWS NAME: Bear Lake	
PWS ID NUMBER: 3590069	COUNTY: Seminole
CONTACT PERSON: Scotty Haws	PHONE NUMBER : 407-869-1919 EXT.234
E-MAIL ADDRESS (optional): S.L.Haws@Utilitiesinc-usa.com	FAX NUMBER (optional): 407-869-6961

TTHM/HAA5 COMPLIANCE SUMMARY FOR PWSs MONITORING ON A QUARTERLY OR MORE FREQUENT BASIS									
TTHM COMPLIANCE SUMMARY					HAA5 COMPLIANCE SUMMARY				
Last Four Quarters	QTR 1	QTR 2	QTR 3	QTR 4	Last Four Quarters	QTR 1	QTR 2	QTR 3	QTR 4
Actual Quarter/Year					Actual Quarter/Year				
Provide the number of TTHM samples taken during the last quarter*					Provide the number of HAA5 samples taken during the last quarter*				
Provide the arithmetic average of all TTHM samples taken in each quarter for the last four quarters					Provide the arithmetic average of all HAA5 samples taken in each quarter for the last four quarters				
Calculate the Running Annual Average (RAA) for TTHMs (i.e., calculate the arithmetic average of the quarterly arithmetic averages for the last four quarters)					Calculate the Running Annual Average (RAA) for HAA5s (i.e., calculate the arithmetic average of the quarterly arithmetic averages for the last four quarters)				
Does the RAA for TTHMs violate the Maximum Contaminant Level of 0.080 mg/L for TTHMs? (YES/NO)					Does the RAA for HAA5s violate the Maximum Contaminant Level of 0.060 mg/L for HAA5s? (YES/NO)				

\*Also, for each sample taken during the last quarter, provide the information requested in the tables on pages 3 and 4 of this format.

TTHM/HAA5 REPORTING COMPLIANCE SUMMARY FOR PWSs MONITORING ANNUALLY			
TTHM COMPLIANCE SUMMARY		HAA5 COMPLIANCE SUMMARY	
Provide the number of TTHM samples taken during the last year*	1	Provide the number of HAA5 samples taken during the last year*	1
Calculate the arithmetic average of all TTHM samples taken over the last year	55.6	Calculate the arithmetic average all HAA5s samples taken over the last year	33.7
Does the arithmetic average of the TTHM samples exceed the Maximum Contaminant Level of 0.080 mg/L for TTHMs? (YES/NO)**	NO	Does the arithmetic average of the HAA5 samples exceed the Maximum Contaminant Level of 0.060 mg/L for HAA5s? (YES/NO)**	NO

\*Also, for each sample taken during the last year, provide the information requested in the tables on pages 3 and 4 of this format.

\*\*If the TTHM or HAA5 sample (or average of the samples, if more than one sample is taken) exceeds the Maximum Contaminant Level, the system must increase monitoring to one TTHM and one HAA5 sample per treatment plant per quarter, taken at a point in the distribution system reflecting the maximum residence time, until the system meets the criteria in 40 CFR 131.132(b)(1)(iv). Please see 40 CFR 141.132 (b)(1) for complete details.





**Florida Department of Environmental Protection  
Safe Drinking Water Program Laboratory Reporting Format**

**PUBLIC WATER SYSTEM INFORMATION** (to be completed by sampler – Please type or print legibly)

System Name: BEAR LAKE PWS I.D. #: 

3	5	9	0	0	6	9
---	---	---	---	---	---	---

System Type (check one):  Community  Nontransient Noncommunity  Transient Noncommunity

Address: LAKE ASHER CIR.

City: APOPKA State: FLA. ZIP Code: \_\_\_\_\_

Phone #: 407-869-1919 Fax #: 407-869-6961

E-Mail Address: S.L. HAWS @ UTILITIES INC.

**SAMPLE INFORMATION** (to be completed by sampler)

Sample Number: A052400-01 Location Code (if known): \_\_\_\_\_

Sample Date: 7/12/05 Sample Time: 11:05  AM  PM (Circle One)

Sample Location (be specific): 1210 GAY DR. STREET

Disinfectant Residual (Required when reporting results for trihalomethanes and haloacetic acids): 0.6 mg/L Field pH: \_\_\_\_\_

**Sample Type (Check Only One)**

- Distribution
- Entry Point (to Distribution)
- Plant Tap (not for compliance with 62-550)
- Raw (at well or intake)
- Max Residence Time
- Ave Residence Time
- Near First Customer

**Reason(s) for Sample (Check all that apply)**

- Routine Compliance (with 62-550)  Quarterly (Which Quarter? \_\_\_\_\_)
- Confirmation of MCL Exceedance\*  Special (not for compliance with 62-550)
- Composite of Multiple Sites\*\*  Violation Resolution
- Clearance (permitting)  Replacement (of Invalidated Sample)
- Other: \_\_\_\_\_

Sampling Procedure Used or Other Comments: \_\_\_\_\_

\*See 62-550.500(6) for requirements and restrictions.  
NOTE: See 62-550.512(3) for additional requirements  
for nitrate or nitrite MCL exceedances.

\*\*See 62-550.550(4) for requirements and  
attach a results page for each site.

Sampler's Name: ALEXANDER LORENZO

Sampler's Phone #: 407-948-4207 Sampler's Fax #: 407-869-6961

Sampler's E-Mail Address: NIA

**CERTIFICATION** (to be completed by sampler)

I, ALEXANDER LORENZO, OPERATOR  
(Print Name) (Print Title)

do HEREBY CERTIFY that the above public water system and sample collection information is complete and correct.

Signature: Alexander Lorenzo Date: 8/15/05



**Florida Department of Environmental Protection Safe Drinking Water Program Laboratory Reporting Format**

LABORATORY CERTIFICATION INFORMATION (to be completed by lab - Please type or print legibly)  
ATTACH CURRENT DOH ANALYTE SHEET\*

LabName: Advanced Environmental Labs - Orlando  
Address: 528 S. North Lake Blvd., Suite 1016  
Altamonte Springs, FL 32701

Florida Certification #: E53076  
Certification Expiration Date: 6/30/2006  
Telephone #: (407) 937-1594

ANALYSIS INFORMATION (to be completed by lab)

PWS ID (from page 1): \_\_\_\_\_ Date Sample(s) Received: 7/12/2005 4:50:00  
Lab Assigned Report Number or Job ID A052400 Sample Number (From page 1) A052400-01

Group(s) Analyzed Results attached for compliance with chapter 62-550, F.A.C. (check all that apply):

- |  |  |  |   |
|--|--|--|---|
| <u>Inorganics</u>                      | <u>Synthetic Organics</u>                  | <u>Volatile Organics</u>                   | <u>Disinfection Byproducts</u>                      |
| <input type="checkbox"/> All 17        | <input type="checkbox"/> All 30            | <input type="checkbox"/> All 21            | <input checked="" type="checkbox"/> Trihalomethanes |
| <input type="checkbox"/> Partial       | <input type="checkbox"/> All Except Dioxin | <input type="checkbox"/> Partial           | <input type="checkbox"/> Haloacetic Acids           |
| <input type="checkbox"/> Nitrate       | <input type="checkbox"/> Partial           | <u>Radionuclides</u>                       | <input type="checkbox"/> Bromate                    |
| <input type="checkbox"/> Nitrite       | <input type="checkbox"/> Dioxin Only       | <input type="checkbox"/> Single Sample     | <input type="checkbox"/> Chlorite                   |
| <input type="checkbox"/> Asbestos Only |  | <input type="checkbox"/> Qtrly Composite** | <u>Secondaries</u>                                  |
|  |  |  | <input type="checkbox"/> All 14                     |
|  |  |  | <input type="checkbox"/> Partial                    |

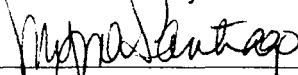
Were any analyses subcontracted?  Yes  No  
If yes, please provide DOH certification number E82574

ATTACH DOH ANALYTE SHEET FOR EACH SUBCONTRACTED LAB

**CERTIFICATION**

I, Myrna Santiago, Laboratory Manager  
(Print Name)

do HEREBY CERTIFY that all attached analytical data are correct and unless noted meet all requirements of the National Environmental Laboratory Accreditation Conference (NELAC).

Signature:  Date: 7-26-05

\* Failure to provide a valid and current Florida DOH lab certification number and a current Analyte Sheet for the attached analysis results will result in rejection of the report, possible enforcement against the public water system for failure to sample, and may result in notification of the DOH Bureau of Laboratory Services.

\*\* Please provide radiological sample dates and locations for each quarter.

**COMPLIANCE DETERMINATION** (to be completed by DEP or DOH)

- Sample Collection Info Satisfactory  Yes  No      Sample Analysis Info Satisfactory:  Yes  No
- Replacement Sample(s) Requested (circle or highlight group(s) above)       Revised Report Requested (circle or highlight group(s) above)
- Additional Monitoring Required (circle or highlight group(s) above)
- Reason(s):  MCL(s) Exceeded       Detection(s)       Incomplete Report  
 Missing Analyte Sheet(s)       Location Unsatisfactory       Analysis Unsatisfactory  
 Other: \_\_\_\_\_

Person Notified: \_\_\_\_\_ Date Notified: \_\_\_\_\_

Comments \_\_\_\_\_

Date Reviewed: \_\_\_\_\_ DEP/DOH Reviewing Official: \_\_\_\_\_



**Client:** Utilities, Inc.

**Project Name:** Bear Lake

**Project Number:**

**PWS ID#:**

**Attention:** Kathy Sillitoe

**Phone Number:** 8002721919

**Address:** 200 Weathersfield Ave.

Altamonte Springs, FL 32714

**Report No.:** A052400

**Date Sampled:** 7/12/2005

**Date Received:** 7/12/05 16:50


**Date Reported:** 7/21/2005

**Project Description**

The analytical results for the samples contained in this report were submitted for analysis as outlined by the Chain of Custody.

**Project Name:** Bear Lake

Approved By:

  
\_\_\_\_\_  
**Myrna Santiago, Laboratory Manager**

If there are any questions involving this report, the above named should be contacted.

**THIS REPORT SHALL NOT BE REPRODUCED, EXCEPT IN FULL, WITHOUT  
THE WRITTEN APPROVAL OF THE LABORATORY.**

*Advanced Environmental Laboratories certifies that the test results in this report meet all requirements of the NELAC standards, unless notated otherwise in the body of the report.*

**Total Number of Pages = 8**

**Advanced Environmental Laboratories, Inc.**  
Analytical Report

**Client:** Utilities, Inc.  
**Project Name:** Bear Lake  
**Matrix:** Drinking Water  
**PWS ID#:**

**Report No.:** A052400  
**Date/Time Sampled:** 07/12/05 11:05  
**Date/Time Received:** 7/12/05 16:50

**Client Sample ID:** 1  
**Site:** 1210 GAY  
**Sample Number:** A052400-01

**Sampled By:** Alexander Lorenz  
**Shipping Method:** Client drop off

**Disinfection Byproducts**

Contam ID	Contam Name	MCL	Units	Analysis Results	Qualifier	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Cert. #
2941	Chloroform		ug/L	36		E502.2	0.31	7/14/2005	16:12	E82574
2942	Bromoform		ug/L	0.36	U	E502.2	0.36	7/14/2005	16:12	E82574
2943	Bromodichloromethane		ug/L	14		E502.2	0.38	7/14/2005	16:12	E82574
2944	Dibromochloromethane		ug/L	5.6		E502.2	0.28	7/14/2005	16:12	E82574

U The compound was analyzed for but not detected.

MDL Method Reporting Limit

For all Results qualified with an I, the PQL is defined to be 4 times the MDL

2.4



Advanced Environmental Labs Inc

Advanced Environmental Labs  
528 S North Lake Blvd, Ste 1016  
Altamonte Springs, FL 32701

Client: UTILITIES, INC. (UTL-A)

Project name: BEAR LAKE

Date/Time Rcvd: 7/12/05 16.50

Log-In request number: A052400

Received by: BDM

Completed by: RPG

**Cooler/Shipping Information:**

Courier:  AEL  Client  UPS  Pony Express  FedEx  Other (describe): \_\_\_\_\_

Type:  Cooler  Box  Other (describe) \_\_\_\_\_

Cooler temperature: Identify the cooler and document the temperature blank or ice water measurement

Cooler ID	1				
Temp (°C)	2				
Temp taken from	<input type="checkbox"/> Temp blank <input checked="" type="checkbox"/> Cooler	<input type="checkbox"/> Temp blank <input type="checkbox"/> Cooler	<input type="checkbox"/> Temp blank <input checked="" type="checkbox"/> Cooler	<input type="checkbox"/> Temp blank <input type="checkbox"/> Cooler	<input type="checkbox"/> Temp blank <input checked="" type="checkbox"/> Cooler
Temp measured with	<input checked="" type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):	<input type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):	<input type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):	<input type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):	<input type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):

**Other Information:**

Any discrepancies should be explained in the "Comments" section below.

	CHECKLIST	YES	NO	NA
1.	Were custody seals on shipping container(s) intact?			✓
2.	Were custody papers properly included with samples?	✓		
3.	Were custody papers properly filled out (ink, signed, match labels)?	✓		
4.	Did all bottles arrive in good condition (unbroken)?	✓		
5.	Were all bottle labels complete (sample #, date, signed, analysis, preservatives)?	✓		
6.	Did the sample labels agree with the chain of custody?	✓		
7.	Were correct bottles used for the tests indicated?	✓		
8.	Were proper sample preservation techniques indicated on the label?	✓		
9.	Were samples received within holding times?	✓		
10.	Were all VOA vials checked for the presence of air bubbles?			✓
11.	Were there air bubbles present in the VOA vials?			✓
12.	Were samples in direct contact with wet ice? If "No," check one: <input type="checkbox"/> NO ICE <input type="checkbox"/> BLUE ICE	✓		
13.	Was the cooler temperature less than 6°C?	✓		
14.	Were sample pHs checked and recorded by Sample control? <i>NOTE: VOA samples are checked by laboratory analysts.</i>			✓
15.	Were the sample containers provided by AEL?	✓		
16.	Were samples accepted into the laboratory?	✓		
17.	Was it necessary to split samples into other bottles?		✓	

**Kit ID**

**Comments:**

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2.5

**Chain-of-Custody for AEL Orlando to AEL Jax**

AEL Orlando  
528 South North Lake Blvd, S  
Altamonte Springs FL 32701

Contact Person: Myrna Santiago

**Project #:** A052400

**CustomerName:** Utilities, Inc.

**Collector:** Alexander Lorenzo

AEL Jax  
6601 Southpoint Parkway  
Jacksonville, FL 32216  
904-363-9350 Fax 904-363-9354  
Contact Person: Sean Hyde

**Check if Rush**

Lab Code	Client Sample ID	Test	Matrix	Collect Date / Time	Receive Date	Due Date	# Bottles	Bottle Type (Pres.)
A052400-01	1	THMs (DW)	Drinking Water	7/12/2005 11:05	7/12/05 16:50	7/26/2005		40mL VOC vial

Orlando Relinquisher:

Shipping Relinquisher: AEL Courier

Shipping Receiver: AEL Courier

Jacksonville Receiver:

Date/Time: 7/13/05 1700

Date/Time: 7/14/05 0915



Advanced Environmental Laboratories, Inc.

6601 Southpoint Pkwy. • Jacksonville, FL 32216 • 904.363.9350 • Fax 904.363.9354 • E82574  
 9610 Princess Palm Ave. • Tampa, FL 33619 • 813.630.9616 • Fax 813.630.4327 • E84589  
 2106 NW 67th Place, Ste. 7 • Gainesville, FL 32606 • 352.367.1500 • Fax 352.367.0050 • E82620  
 528 S. North Lake Blvd., Ste. 1016 • Altamonte Springs, FL 32701 • 407.937.1594 • Fax 407.937.1597 • E53076

# A052400

CLIENT NAME: **Utilities Inc.** PROJECT NAME: **Bear Lake**

ADDRESS: **200 Weathersfield Ave** P.O. NUMBER/PROJECT NUMBER:

**Altamonte Springs, FL 32714** PROJECT LOCATION:

PHONE: **407-869-1919** FAX:

CONTACT: SAMPLED BY: **ALEXANDER LORENZO**

TURN AROUND TIME: REMARKS/SPECIAL INSTRUCTIONS:

STANDARD  RUSH

WW=water SW=surface water GW=ground water DW=drinking water OIL A=air SO=soil SL=sludge

SAMPLE ID: **1** SAMPLE DESCRIPTION: **1210 GAY DR.** Grab Comp: **G** DATE: **7/2/05** SAMPLING TIME: **1105** MATRIX: **WW DW** NO. COUNT: **3**

BOTTLE SIZE & TYPE: **40ml** Vials: **40ml** THMS: **1, T** X

ANALYSIS REQUIRED: **Preserv** LAB NUMBER: **1**

I=Ice H=(HCl) S=(H2SO4) N=(HNO3) T=(Sodium Thiosulfate)

Shipment Out: Method Via: **RB** Cooler # **1** D/T

Ret: Method Via: **AB** Cooler # **2** D/T

Received on Ice:  Yes  No  QC  sent  received

Relinquish by: **7/12/05 11:50** Received by: **Don B. Minton** Date: **7/12/05** Time: **16:30**

22

Jeb Bush  
Governor



John O. Agwunobi, M.D., M.B.A., M.P.H.  
Secretary

Laboratory Scope of Accreditation

Page 4 of 27

THIS LISTING OF ACCREDITED ANALYTES SHOULD BE USED ONLY WHEN  
ASSOCIATED WITH A VALID CERTIFICATE

State Laboratory ID: E82574

EPA Lab Code: FL00949

(904) 363-9350

E82574

Advanced Environmental Laboratories, Inc.  
6601 Southpoint Parkway  
Jacksonville, FL 32216

Matrix: Drinking Water

Analyte	Method/Tech	Category	Certification Type	Effective Date
Silica as SiO <sub>2</sub>	EPA 200.7	Primary Inorganic Contaminants	NELAP	1/21/2005
Silver	EPA 200.7	Secondary Inorganic Contaminants	NELAP	4/4/2002
Silvex (2,4,5-TP)	EPA 515.3	Synthetic Organic Contaminants	NELAP	1/21/2005
Simazine	EPA 525.2	Synthetic Organic Contaminants	NELAP	3/24/2005
Sodium	EPA 200.7	Primary Inorganic Contaminants	NELAP	4/4/2002
Styrene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Styrene	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Sulfate	EPA 375.4	Secondary Inorganic Contaminants	NELAP	2/13/2003
Surfactants - MBAS	EPA 425.1	Secondary Inorganic Contaminants	NELAP	1/21/2005
Tetrachloroethylene (Perchloroethylene)	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Tetrachloroethylene (Perchloroethylene)	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Thallium	EPA 200.9	Primary Inorganic Contaminants	NELAP	4/4/2002
Toluene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Toluene	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Total coliforms	SM 9222 B	Microbiology	NELAP	4/4/2002
Total coliforms & E. coli	SM 9223 B	Microbiology	NELAP	9/5/2002
Total haloacetic acids	EPA 552.2	Synthetic Organic Contaminants	NELAP	1/21/2005
Total trihalomethanes	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Total trihalomethanes	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Toxaphene (Chlorinated camphene)	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
trans-1,2-Dichloroethylene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
trans-1,2-Dichloroethylene	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Trichloroacetic acid	EPA 552.2	Group I Unregulated Contaminants	NELAP	1/21/2005
Trichloroethene (Trichloroethylene)	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Trichloroethene (Trichloroethylene)	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Turbidity	EPA 180.1	Secondary Inorganic Contaminants	NELAP	7/17/2002
Vinyl chloride	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Vinyl chloride	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Xylene (total)	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Xylene (total)	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Zinc	EPA 200.7	Secondary Inorganic Contaminants	NELAP	4/4/2002

"STATE" indicates certification for the analyte by the method specified. "NELAP" further indicates certification compliant with the NELAC Standards.

NON-TRANSFERABLE 04/24/2005-E82574

2.8

# Florida Department of Environmental Protection Safe Drinking Water Program Laboratory Reporting Format

**PUBLIC WATER SYSTEM INFORMATION** (to be completed by sampler – Please type or print legibly)

System Name: Bear Lake PWS I.D. #: 

3	5	9	0	0	6	9
---	---	---	---	---	---	---

System Type (check one):  Community     Nontransient Noncommunity     Transient Noncommunity

Address: 1345 LAKE ASHER CIRCLE

---

City: Apopka State: FL ZIP Code: 32703

Phone #: 407-869-1919 Fax #: 407-869-6961

E-Mail Address: S.L.HAWS@Utilities Inc - USA.COM

**SAMPLE INFORMATION** (to be completed by sampler)

Sample Number: A052636 Location Code (if known): MRT

Sample Date: 7-28-05 Sample Time: 0745 AM PM (Circle One)

Sample Location (be specific): 1210 Gay Street

Disinfectant Residual (Required when reporting results for trihalomethanes and haloacetic acids): .9 mg/L Field pH: \_\_\_\_\_

**Sample Type (Check Only One)**

- Distribution
- Entry Point (to Distribution)
- Plant Tap (not for compliance with 62-550)
- Raw (at well or intake)
- Max Residence Time
- Ave Residence Time
- Near First Customer

**Reason(s) for Sample (Check all that apply)**

- Routine Compliance (with 62-550)     Quarterly (Which Quarter? \_\_\_\_\_)
- Confirmation of MCL Exceedance\*     Special (not for compliance with 62-550)
- Composite of Multiple Sites\*\*     Violation Resolution
- Clearance (permitting)     Replacement (of Invalidated Sample)
- Other: \_\_\_\_\_

Sampling Procedure Used or Other Comments: \_\_\_\_\_

\*See 62-550.500(6) for requirements and restrictions.  
NOTE: See 62-550.512(3) for additional requirements  
for nitrate or nitrite MCL exceedances.

\*\*See 62-550.550(4) for requirements and  
attach a results page for each site.

Sampler's Name: Kathy Sillitoe

Sampler's Phone #: 407-869-1919 Sampler's Fax #: 407-869-6961

Sampler's E-Mail Address: K.Sillitoe@Utilities Inc - USA.COM

**CERTIFICATION** (to be completed by sampler)

I, Kathy Sillitoe, AREA MANAGER  
(Print Name) (Print Title)

do HEREBY CERTIFY that the above public water system and sample collection information is complete and correct.

Signature:  Date: 8-26-05



**Florida Department of Environmental Protection Safe Drinking Water Program Laboratory Reporting Format**

LABORATORY CERTIFICATION INFORMATION (to be completed by lab - Please type or print legibly)  
ATTACH CURRENT DOH ANALYTE SHEET\*

LabName: Advanced Environmental Labs - Orlando  
Address: 528 S. North Lake Blvd., Suite 1016  
Altamonte Springs, FL 32701

Florida Certification #: E53076  
Certification Expiration Date: 6/30/2005 10/31/05  
Telephone #: (407) 937-1594

ANALYSIS INFORMATION (to be completed by lab)

PWS ID (from page 1): \_\_\_\_\_ Date Sample(s) Received: 7/28/2005 2:35:00  
Lab Assigned Report Number or Job ID A052636 Sample Number (From page 1) A052636

Group(s) Analyzed Results attached for compliance with chapter 62-550, F.A.C. (check all that apply):

- |  |  |  |  |
|--|--|--|--|
| <u>Inorganics</u>                      | <u>Synthetic Organics</u>                  | <u>Volatile Organics</u>                   | <u>Disinfection Byproducts</u>                       |
| <input type="checkbox"/> All 17        | <input type="checkbox"/> All 30            | <input type="checkbox"/> All 21            | <input type="checkbox"/> Trihalomethanes             |
| <input type="checkbox"/> Partial       | <input type="checkbox"/> All Except Dioxin | <input type="checkbox"/> Partial           | <input checked="" type="checkbox"/> Haloacetic Acids |
| <input type="checkbox"/> Nitrate       | <input type="checkbox"/> Partial           | <u>Radionuclides</u>                       | <input type="checkbox"/> Bromate                     |
| <input type="checkbox"/> Nitrite       | <input type="checkbox"/> Dioxin Only       | <input type="checkbox"/> Single Sample     | <input type="checkbox"/> Chlorite                    |
| <input type="checkbox"/> Asbestos Only |  | <input type="checkbox"/> Qtrly Composite** | <u>Secondaries</u>                                   |
|  |  |  | <input type="checkbox"/> All 14                      |
|  |  |  | <input type="checkbox"/> Partial                     |

Were any analyses subcontracted?  Yes  No

If yes, please provide DOH certification number E82574

ATTACH DOH ANALYTE SHEET FOR EACH SUBCONTRACTED LAB

**CERTIFICATION**

I, Myrna Santiago, Laboratory Manager  
(Print Name)

do HEREBY CERTIFY that all attached analytical data are correct and unless noted meet all requirements of the National Environmental Laboratory Accreditation Conference (NELAC).

Signature: Myrna Santiago Date: 8/24/05

\* Failure to provide a valid and current Florida DOH lab certification number and a current Analyte Sheet for the attached analysis results will result in rejection of the report, possible enforcement against the public water system for failure to sample, and may result in notification of the DOH Bureau of Laboratory Services.

\*\* Please provide radiological sample dates and locations for each quarter.

COMPLIANCE DETERMINATION (to be completed by DEP or DOH)

Sample Collection Info Satisfactory  Yes  No Sample Analysis Info Satisfactory:  Yes  No  
 Replacement Sample(s) Requested (circle or highlight group(s) above)  Revised Report Requested (circle or highlight group(s) above)  
 Additional Monitoring Required (circle or highlight group(s) above)

Reason(s):  MCL(s) Exceeded  Detection(s)  Incomplete Report  
 Missing Analyte Sheet(s)  Location Unsatisfactory  Analysis Unsatisfactory  
 Other: \_\_\_\_\_

Person Notified: \_\_\_\_\_ Date Notified: \_\_\_\_\_

Comments \_\_\_\_\_

Date Reviewed: \_\_\_\_\_ DEP/DOH Reviewing Official: \_\_\_\_\_



**Client:** Utilities, Inc.

**Project Name:** Bear Lake

**Project Number:**

**PWS ID#:**

**Attention:** Kathy Sillitoe

**Phone Number:** 8002721919

**Address:** 200 Weathersfield Ave.

Altamonte Springs, FL 32714

**Report No.:** A052636

**Date Sampled:** 7/28/2005

**Date Received:** 7/28/05 14:35

**Date Reported:** 8/23/2005

**Project Description**

The analytical results for the samples contained in this report were submitted for analysis as outlined by the Chain of Custody.

**Project Name:** Bear Lake

Approved By:

**Myrna Santiago, Laboratory Manager**

If there are any questions involving this report, the above named should be contacted.

**THIS REPORT SHALL NOT BE REPRODUCED, EXCEPT IN FULL, WITHOUT  
THE WRITTEN APPROVAL OF THE LABORATORY.**

*Advanced Environmental Laboratories certifies that the test results in this report meet all requirements of the NELAC standards, unless notated otherwise in the body of the report.*

**Total Number of Pages =**

**Advanced Environmental Laboratories, Inc.**  
Analytical Report

Client: Utilities, Inc.  
Project Name: Bear Lake  
Matrix: Drinking Water  
PWS ID#:  
Client Sample ID: 1  
Site: 1210 GAY  
Sample Number: A052636-01

Report No.: A052636  
Date/Time Sampled: 07/28/05 7:45  
Date/Time Received: 7/28/05 14:35

Sampled By: Kathy Sillitoe  
Shipping Method: Client drop off

**Disinfection Byproducts**

Contam ID	Contam Name	MCL	Units	Analysis Results	Qualifier	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Cert. #
2450	Chloroacetic Acid		ug/L	0.81	U	E552.2	0.81	8/5/2005	14:21	E82574
2451	Dichloroacetic Acid		ug/L	13		E552.2	0.56	8/5/2005	14:21	E82574
2452	Trichloroacetic Acid		ug/L	17		E552.2	0.60	8/5/2005	14:21	E82574
2453	Bromoacetic Acid		ug/L	0.50	i	E552.2	0.34	8/5/2005	14:21	E82574
2454	Dibromoacetic Acid		ug/L	3.2		E552.2	0.45	8/5/2005	14:21	E82574

/337

i The reported value is between the laboratory method detection limit and the laboratory practical quantitation limit.  
U The compound was analyzed for but not detected.  
MDL Method Reporting Limit  
For all Results qualified with an I, the PQL is defined to be 4 times the MDL



Advanced Environmental Labs Inc

Advanced Environmental Labs  
528 S North Lake Blvd, Ste 1016  
Altamonte Springs, FL 32701

Client: UTILITIES, INC. (UTL-A)

Project name: BEAR LAKE

Date/Time Rcvd: 7/28/05 14.35

Log-In request number: A052636

Received by: RPG

Completed by: RPG

**Cooler/Shipping Information:**

Courier:  AEL  Client  UPS  Pony Express  FedEx  Other (describe): \_\_\_\_\_

Type:  Cooler  Box  Other (describe) \_\_\_\_\_

Cooler temperature: Identify the cooler and document the temperature blank or ice water measurement

Cooler ID	1				
Temp (°C)	2				
Temp taken from	<input type="checkbox"/> Temp blank <input checked="" type="checkbox"/> Cooler	<input type="checkbox"/> Temp blank <input type="checkbox"/> Cooler	<input type="checkbox"/> Temp blank <input type="checkbox"/> Cooler	<input type="checkbox"/> Temp blank <input type="checkbox"/> Cooler	<input type="checkbox"/> Temp blank <input type="checkbox"/> Cooler
Temp measured with	<input checked="" type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):	<input type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):	<input type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):	<input type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):	<input type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):

**Other Information:**

Any discrepancies should be explained in the "Comments" section below.

	CHECKLIST	YES	NO	NA
1.	Were custody seals on shipping container(s) intact?			<input checked="" type="checkbox"/>
2.	Were custody papers properly included with samples?	<input checked="" type="checkbox"/>		
3.	Were custody papers properly filled out (ink, signed, match labels)?	<input checked="" type="checkbox"/>		
4.	Did all bottles arrive in good condition (unbroken)?	<input checked="" type="checkbox"/>		
5.	Were all bottle labels complete (sample #, date, signed, analysis, preservatives)?	<input checked="" type="checkbox"/>		
6.	Did the sample labels agree with the chain of custody?	<input checked="" type="checkbox"/>		
7.	Were correct bottles used for the tests indicated?	<input checked="" type="checkbox"/>		
8.	Were proper sample preservation techniques indicated on the label?	<input checked="" type="checkbox"/>		
9.	Were samples received within holding times?	<input checked="" type="checkbox"/>		
10.	Were all VOA vials checked for the presence of air bubbles?			<input checked="" type="checkbox"/>
11.	Were there air bubbles present in the VOA vials?			<input checked="" type="checkbox"/>
12.	Were samples in direct contact with wet ice? If "No," check one: <input type="checkbox"/> NO ICE <input type="checkbox"/> BLUE ICE	<input checked="" type="checkbox"/>		
13.	Was the cooler temperature less than 6°C?	<input checked="" type="checkbox"/>		
14.	Were sample pHs checked and recorded by Sample control? <i>NOTE: VOA samples are checked by laboratory analysts.</i>			<input checked="" type="checkbox"/>
15.	Were the sample containers provided by AEL?	<input checked="" type="checkbox"/>		
16.	Were samples accepted into the laboratory?	<input checked="" type="checkbox"/>		
17.	Was it necessary to split samples into other bottles?		<input checked="" type="checkbox"/>	

**Kit ID**

**Comments:**

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**Chain-of-Custody for AEL Orlando to AEL Jax**

AEL Orlando  
 528 South North Lake Blvd, S  
 Altamonte Springs FL 32701

Contact Person: Myrna Santiago

**Project #:** A052636

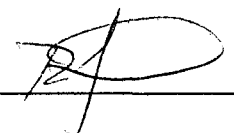
**CustomerName:** Utilities, Inc.

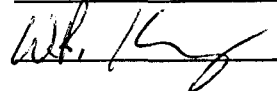
**Collector:** Kathy Sillitoe

AEL Jax  
 6601 Southpoint Parkway  
 Jacksonville, FL 32216  
 904-363-9350 Fax 904-363-9354  
 Contact Person: Sean Hyde

**Check if Rush**

Lab Code	Client Sample ID	Test	Matrix	Collect Date / Time	Receive Date	Due Date	# Bottles	Bottle Type (Pres.)
A052636-01	1	550 Haloacetic Acids (J)-55	Drinking Water	7/28/2005 7:45	7/28/05 14:35	8/11/2005		40mL Vial Amber

Orlando Relinquisher:   
 Shipping Relinquisher: AEL Courier

Shipping Receiver: AEL Courier  
 Jacksonville Receiver: 

Date/Time: 7/28/05 mw  
 Date/Time: 7/29/05 950

pd



Advanced Environmental Laboratories, Inc.

6601 Southpoint Pkwy. • Jacksonville, FL 32216 • 904.363.9350 • Fax 904.363.9354 • E82574  
 9610 Princess Palm Ave. • Tampa, FL 33619 • 813.630.9616 • Fax 813.630.4327 • E84589  
 2106 NW 67th Place, Ste. 7 • Gainesville, FL 32606 • 352.367.1500 • Fax 352.367.0050 • E82620  
 528 S. North Lake Blvd., Ste. 1016 • Altamonte Springs, FL 32701 • 407.937.1594 • Fax 407.937.1597 • E53076

LAB NUMBER:

**A052636**

CLIENT NAME: <b>Utilities Inc.</b>		PROJECT NAME: <b>Bear Lake</b>		BOTTLE SIZE & TYPE: 40mL Vials		ANALYSIS REQUIRED	HAA	LAB NUMBER
ADDRESS: <b>200 Weathersfield Ave</b>		P.O. NUMBER/PROJECT NUMBER:						
<b>Altamonte Springs, FL 32714</b>		PROJECT LOCATION:						
PHONE: <b>407-448-1715</b>		FAX:						
CONTACT: <b>Kathy Sillitoe</b>		SAMPLED BY: <i>Kathy Sillitoe</i>						
TURN AROUND TIME:		REMARKS/SPECIAL INSTRUCTIONS:						
<input type="checkbox"/> STANDARD <input type="checkbox"/> RUSH								
WW=waste water SW=surface water GW=ground water DW=drinking water		OIL A=air SO=soil SL=sludge						
SAMPLE ID	SAMPLE DESCRIPTION	Grab Comp	SAMPLING		MATRIX	NO. COUNT	Preserv	NH4Cl
			DATE	TIME				
1	1210 Gay St CL2=9	G	7/28	0745	WW/DW	3		X

H=Ice H=(HCl) S=(H2SO4) N=(HNO3) T=(Sodium Thiosulfate)	Relinquish by:	Date	Time	Received by:	Date	Time
Shipment	Method	Sample Kit	Cooler #	1	<i>Alexander Torres</i>	7/28/05 1435
Out	Via:	RB	D/T	2		
Ret	Via:	AB	D/T	3		
		Trip Bl.		4		

Received on Ice  Yes  No QC  sent  received

revised 8/01

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Job Bush  
Governor



John O. Agwunobi, M.D., M.B.A., M.P.H.  
Secretary

Laboratory Scope of Accreditation

THIS LISTING OF ACCREDITED ANALYTES SHOULD BE USED ONLY WHEN  
ASSOCIATED WITH A VALID CERTIFICATE

State Laboratory ID: E82574

EPA Lab Code: FL00949

(904) 363-9350

E82574

Advanced Environmental Laboratories, Inc.  
6601 Southpoint Parkway  
Jacksonville, FL 32216

Matrix: Drinking Water

Analyte	Method/Tech	Category	Certification Type	Effective Date
1,1,1-Trichloroethane	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
1,1,1-Trichloroethane	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
1,1,2-Trichloroethane	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
1,1,2-Trichloroethane	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
1,1-Dichloroethylene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
1,1-Dichloroethylene	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
1,2,4-Trichlorobenzene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
1,2,4-Trichlorobenzene	EPA 524.2	Group II Unregulated Contaminants	NELAP	1/21/2005
1,2-Dibromo-3-chloropropane (DBCP)	EPA 504.1	Synthetic Organic Contaminants	NELAP	4/4/2002
1,2-Dibromoethane (EDB, Ethylene dibromide)	EPA 504.1	Synthetic Organic Contaminants	NELAP	4/4/2002
1,2-Dichlorobenzene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
1,2-Dichlorobenzene	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
1,2-Dichloroethane	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
1,2-Dichloroethane	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
1,2-Dichloropropane	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
1,2-Dichloropropane	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
1,4-Dichlorobenzene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
1,4-Dichlorobenzene	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
2,4-D	EPA 515.3	Synthetic Organic Contaminants	NELAP	1/21/2005
Alachlor	EPA 525.2	Synthetic Organic Contaminants	NELAP	3/24/2005
Alkalinity as CaCO3	SM 2320 B	Primary Inorganic Contaminants	NELAP	1/21/2005
Aluminum	EPA 200.7	Secondary Inorganic Contaminants	NELAP	4/4/2002
Antimony	EPA 200.9	Primary Inorganic Contaminants	NELAP	4/4/2002
Antimony	SM 3113 B	Primary Inorganic Contaminants	NELAP	4/4/2002
Arsenic	EPA 200.7	Primary Inorganic Contaminants	NELAP	4/4/2002
Atrazine	EPA 525.2	Synthetic Organic Contaminants	NELAP	3/24/2005
Barium	EPA 200.7	Primary Inorganic Contaminants	NELAP	4/4/2002
Benzene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Benzene	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Benzo(a)pyrene	EPA 525.2	Synthetic Organic Contaminants	NELAP	1/21/2005
Beryllium	EPA 200.7	Primary Inorganic Contaminants	NELAP	4/4/2002
bis(2-Ethylhexyl) phthalate (DEHP)	EPA 525.2	Synthetic Organic Contaminants	NELAP	1/21/2005
Bromoacetic acid	EPA 552.2	Group I Unregulated Contaminants	NELAP	1/21/2005
Bromochloroacetic acid	EPA 552.2	Group I Unregulated Contaminants	NELAP	1/21/2005
Bromodichloromethane	EPA 502.2	Other Regulated Contaminants, Group II Unregulated Contaminants	NELAP	4/4/2002

"STATE" indicates certification for the analyte by the method specified. "NELAP" further indicates certification compliant with the NELAC Standards.

NON-TRANSFERABLE 06/29/2005-E:82574

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Jeb Bush  
 Governor



John O. Agwunobi, M.D., M.B.A., M.P.H.  
 Secretary

*Laboratory Scope of Accreditation*

THIS LISTING OF ACCREDITED ANALYTES SHOULD BE USED ONLY WHEN  
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State Laboratory ID: E82574                      EPA Lab Code: FL00949                      (904) 363-9350

E82574  
 Advanced Environmental Laboratories, Inc.  
 6601 Southpoint Parkway  
 Jacksonville, FL 32216

Matrix: Drinking Water

Analyte	Method/Tech	Category	Certification Type	Effective Date
Bromodichloromethane	EPA 524.2	Group II Unregulated Contaminants	NELAP	1/21/2005
Bromoform	EPA 502.2	Other Regulated Contaminants, Group II Unregulated Contaminants	NELAP	4/4/2002
Bromoform	EPA 524.2	Group II Unregulated Contaminants	NELAP	1/21/2005
Cadmium	EPA 200.7	Primary Inorganic Contaminants	NELAP	4/4/2002
Calcium	EPA 200.7	Primary Inorganic Contaminants	NELAP	4/4/2002
Carbofuran (Furaden)	EPA 531.1	Synthetic Organic Contaminants	NELAP	4/19/2005
Carbon tetrachloride	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Carbon tetrachloride	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Chlordane (tech.)	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
Chloride	EPA 325.3	Secondary Inorganic Contaminants	NELAP	1/21/2005
Chloride	SM 4500 Cl- E	Secondary Inorganic Contaminants	NELAP	2/13/2003
Chloroacetic acid	EPA 552.2	Group I Unregulated Contaminants	NELAP	1/21/2005
Chlorobenzene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Chlorobenzene	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Chloroform	EPA 502.2	Other Regulated Contaminants, Group II Unregulated Contaminants	NELAP	4/4/2002
Chloroform	EPA 524.2	Group II Unregulated Contaminants	NELAP	1/21/2005
Chromium	EPA 200.7	Primary Inorganic Contaminants	NELAP	4/4/2002
cis-1,2-Dichloroethylene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
cis-1,2-Dichloroethylene	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Color	EPA 110.2	Secondary Inorganic Contaminants	NELAP	2/13/2003
Copper	EPA 200.7	Primary Inorganic Contaminants, Secondary Inorganic Contaminants	NELAP	4/4/2002
Dalapon	EPA 515.3	Synthetic Organic Contaminants	NELAP	1/21/2005
Di(2-ethylhexyl)adipate	EPA 525.2	Synthetic Organic Contaminants	NELAP	1/21/2005
Dibromoacetic acid	EPA 552.2	Group I Unregulated Contaminants	NELAP	1/21/2005
Dibromochloromethane	EPA 502.2	Other Regulated Contaminants, Group II Unregulated Contaminants	NELAP	4/4/2002
Dibromochloromethane	EPA 524.2	Group II Unregulated Contaminants	NELAP	1/21/2005
Dicamba	EPA 515.3	Group I Unregulated Contaminants	NELAP	1/21/2005
Dichloroacetic acid	EPA 552.2	Group I Unregulated Contaminants	NELAP	3/24/2005
Dichloromethane (DCM, Methylene chloride)	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Dichloromethane (DCM, Methylene chloride)	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Dinoseb (2-sec-butyl-4,6-dinitrophenol, DNBP)	EPA 515.3	Synthetic Organic Contaminants	NELAP	1/21/2005
Diquat	EPA 549.2	Synthetic Organic Contaminants	NELAP	4/19/2005

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NON-TRANSFERABLE 06/29/2005-E82574



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Governor



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Laboratory Scope of Accreditation

Page 3 of 27

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EPA Lab Code: FL00949

(904) 363-9350

E82574

Advanced Environmental Laboratories, Inc.  
6601 Southpoint Parkway  
Jacksonville, FL 32216

Matrix: Drinking Water

Analyte	Method/Tech	Category	Certification Type	Effective Date
Endothal	EPA 548.1	Synthetic Organic Contaminants	NELAP	1/21/2005
Endrin	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
Ethylbenzene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Ethylbenzene	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
gamma-BHC (Lindane, gamma-Hexachlorocyclohexane)	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
Heptachlor	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
Heptachlor epoxide	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
Heterotrophic plate count	SM 9215 B	Microbiology	NELAP	1/21/2005
Hexachlorobenzene	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
Hexachlorocyclopentadiene	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
Iron	EPA 200.7	Secondary Inorganic Contaminants	NELAP	4/4/2002
Lead	EPA 200.9	Primary Inorganic Contaminants	NELAP	4/4/2002
Lead	SM 3113 B	Primary Inorganic Contaminants	NELAP	4/4/2002
Magnesium	EPA 200.7	Primary Inorganic Contaminants	NELAP	4/4/2002
Manganese	EPA 200.7	Secondary Inorganic Contaminants	NELAP	4/4/2002
Mercury	EPA 245.1	Primary Inorganic Contaminants	NELAP	4/4/2002
Mercury	SM 3112 B	Primary Inorganic Contaminants	NELAP	4/4/2002
Methoxychlor	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
Nickel	EPA 200.7	Primary Inorganic Contaminants	NELAP	4/4/2002
Nitrate	SM 4500-NO3 F	Primary Inorganic Contaminants	NELAP	2/13/2003
Nitrate-nitrite	SM 4500-NO3 F	Primary Inorganic Contaminants	NELAP	2/13/2003
Nitrite	SM 4500-NO3 F	Primary Inorganic Contaminants	NELAP	2/13/2003
Nitrite as N	SM 4500-NO2 B	Primary Inorganic Contaminants	NELAP	1/21/2005
Odor	SM 2150 B	Secondary Inorganic Contaminants	NELAP	2/13/2003
Orthophosphate as P	EPA 365.1	Primary Inorganic Contaminants	NELAP	2/13/2003
Orthophosphate as P	SM 4500-P E	Primary Inorganic Contaminants	NELAP	1/21/2005
Oxamyl	EPA 531.1	Synthetic Organic Contaminants	NELAP	4/19/2005
PCBs	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
Pentachlorophenol	EPA 515.3	Synthetic Organic Contaminants	NELAP	1/21/2005
pH	EPA 150.1	Primary Inorganic Contaminants, Secondary Inorganic Contaminants	NELAP	4/4/2002
Picloram	EPA 515.3	Synthetic Organic Contaminants	NELAP	1/21/2005
Potassium	EPA 200.7	Secondary Inorganic Contaminants	NELAP	1/21/2005
Residue-filterable (TDS)	EPA 160.1	Secondary Inorganic Contaminants	NELAP	4/4/2002
Selenium	EPA 200.9	Primary Inorganic Contaminants	NELAP	4/17/2002
Selenium	SM 3113 B	Primary Inorganic Contaminants	NELAP	4/4/2002

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NON-TRANSFERABLE 06/29/2005-E82574

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Governor



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Laboratory Scope of Accreditation

Page 4 of 27

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EPA Lab Code: FL00949

(904) 363-9350

E82574

Advanced Environmental Laboratories, Inc.  
6601 Southpoint Parkway  
Jacksonville, FL 32216

Matrix: Drinking Water

Analyte	Method/Tech	Category	Certification Type	Effective Date
Silica as SiO <sub>2</sub>	EPA 200.7	Primary Inorganic Contaminants	NELAP	1/21/2005
Silver	EPA 200.7	Secondary Inorganic Contaminants	NELAP	4/4/2002
Silvex (2,4,5-TP)	EPA 515.3	Synthetic Organic Contaminants	NELAP	1/21/2005
Simazine	EPA 525.2	Synthetic Organic Contaminants	NELAP	3/24/2005
Sodium	EPA 200.7	Primary Inorganic Contaminants	NELAP	4/4/2002
Styrene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Styrene	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Sulfate	EPA 375.4	Secondary Inorganic Contaminants	NELAP	2/13/2003
Surfactants - MBAS	EPA 425.1	Secondary Inorganic Contaminants	NELAP	1/21/2005
Tetrachloroethylene (Perchloroethylene)	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Tetrachloroethylene (Perchloroethylene)	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Thallium	EPA 200.9	Primary Inorganic Contaminants	NELAP	4/4/2002
Toluene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Toluene	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Total coliforms	SM 9222 B	Microbiology	NELAP	4/4/2002
Total coliforms & E. coli	SM 9223 B	Microbiology	NELAP	9/5/2002
Total haloacetic acids	EPA 552.2	Synthetic Organic Contaminants	NELAP	1/21/2005
Total trihalomethanes	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Total trihalomethanes	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Toxaphene (Chlorinated camphene)	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
trans-1,2-Dichloroethylene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
trans-1,2-Dichloroethylene	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Trichloroacetic acid	EPA 552.2	Group 1 Unregulated Contaminants	NELAP	1/21/2005
Trichloroethene (Trichloroethylene)	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Trichloroethene (Trichloroethylene)	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Turbidity	EPA 180.1	Secondary Inorganic Contaminants	NELAP	7/17/2002
Vinyl chloride	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Vinyl chloride	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Xylene (total)	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Xylene (total)	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Zinc	EPA 200.7	Secondary Inorganic Contaminants	NELAP	4/4/2002

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NON-TRANSFERABLE 06/29/2005-E82574

pl

Bear Lake

Docket No. 060253-WS

25.30-440(4)  
Operations Reports

Test Year Ended December 31, 2005

2016



## MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

**I. General Information for the Month/Year of:** January 2004

**A. Public Water System (PWS) Information**

PWS Name: Bear Lake		PWS Identification Number: 3590069	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 221		Total Population Served at End of Month: 795	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL    Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL    Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 259,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): IV		Plant Class (per subsection 62-699.310(4), F.A.C.): C		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Mike Gavaletz	C	5642	Mon-Fri 8am-4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8am-4:30pm

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

2/3/04	Michael J. Gavaletz Printed or Typed Name	C5642 License Number
--------	--	-------------------------

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590069

Plant Name: Utilites, Inc. of Florida - *BEAR LAKE*

**III. Daily Data for the Month/Year of: January 2004**

Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)  
 Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation		
			CT Calculations					UV Dose							
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L			
1	24	70,000											1.8		
2	24	53,000											1.5		
3	24	48,000											1.0		
4	24	72,000											1.0		
5	24	73,000											1.0		
6	24	54,000											0.8		
7	24	44,000											1.0		
8	24	52,000											1.0		
9	24	60,000											1.0		
10	24	37,000											1.1		
11	24	64,000											1.0		
12	24	64,000											1.0		
13	24	51,000											0.8		
14	24	54,000											1.0		
15	24	66,000											0.9		
16	24	47,000											1.0		
17	24	43,000											1.1		
18	24	69,000											1.0		
19	24	70,000											1.0		
20	24	54,000											1.0		
21	24	56,000											1.1		
22	24	56,000											1.0		
23	24	52,000											0.8		
24	24	36,000											1.0		
25	24	74,000											1.3		
26	24	74,000											1.3		
27	24	57,000											1.0		
28	24	45,000											1.0		
29	24	60,000											1.0		
30	24	49,000											1.0		
31	24	34,000											1.0		
<b>Total</b>		<b>1,725,000</b>													
<b>Average</b>		<b>56,000</b>													
<b>Maximum</b>		<b>74,000</b>													

\* Refer to the instructions for this report to determine which plants must provide this information.

616.



# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

## I. General Information for the Month/Year of: February 2004

**A. Public Water System (PWS) Information**

PWS Name: Bear Lake		PWS Identification Number: 3590069	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 221		Total Population Served at End of Month: 774	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 259,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): IV		Plant Class (per subsection 62-699.310(4), F.A.C.): C		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Mike Gavaletz	C	5642	Mon-Fri 8am-4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8am-4:30pm

## II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

<i>Michael J Gavaletz</i> 3/4/04	Michael J. Gavaletz	C5642
Signature and Date	Printed or Typed Name	License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590069      Plant Name: Utilites, Inc. of Florida

### III. Daily Data for the Month/Year of: February 2004

Means of Achieving Four-Log Virus Inactivation/Removal: \*     Free Chlorine     Chlorine Dioxide     Ozone     Combined Chlorine (Chloramines)

Ultraviolet Radiation     Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:     Free Chlorine     Combined Chlorine (Chloramines)     Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
			CT Calculations					UV Dose						
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L		
1	24	66,000												
2	24	67,000											1.0	
3	24	50,000											1.0	
4	24	53,000											0.9	
5	24	57,000											0.8	
6	24	50,000											0.6	
7	24	36,000											0.9	
8	24	65,000												
9	24	66,000											1.0	
10	24	59,000											1.0	
11	24	55,000											1.0	
12	24	65,000											0.8	
13	24	55,000											1.0	
14	24	37,000											1.0	
15	24	65,000											1.0	
16	24	65,000											0.9	
17	24	47,000											1.0	
18	24	64,000											1.0	
19	24	61,000											0.9	
20	24	55,000											1.0	
21	24	44,000											0.8	
22	24	73,000												
23	24	73,000											0.7	
24	24	65,000											1.0	
25	24	53,000											0.9	
26	24	69,000											0.9	
27	24	52,000											0.7	
28	24	57,000											1.0	
29	24	74,000											1.0	
30														
31														
Total		1672,000												
Average		58,000												
Maximum		73,000												

\* Refer to the instructions for this report to determine which plants must provide this information.

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# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

**I. General Information for the Month/Year of:** March 2004

**A. Public Water System (PWS) Information**

PWS Name: Bear Lake		PWS Identification Number: 3590069	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 221		Total Population Served at End of Month: 774	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 259,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): IV		Plant Class (per subsection 62-699.310(4), F.A.C.): C		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Mike Gavaletz	C	5642	Mon-Fri 8am-4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8am-4:30pm

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

<i>Michael J. Gavaletz 4/5/04</i>	Michael J. Gavaletz	C5642
Signature and Date	Printed or Typed Name	License Number



## MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590069

Plant Name: Utilites, Inc. of Florida

**III. Daily Data for the Month/Year of: March 2004**

Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)  
 Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
			CT Calculations					UV Dose					
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>		
1	24	71,000										1.0	
2	24	47,000										1.0	
3	24	50,000										1.0	
4	24	61,000										0.9	
5	24	45,000										1.0	
6	24	42,000										0.8	
7	24	63,000											
8	24	64,000										0.9	
9	24	58,000										1.0	
10	24	51,000										1.0	
11	24	53,000										0.9	
12	24	63,000										0.9	
13	24	48,000										0.9	
14	24	75,000											
15	24	75,000										1.0	
16	24	45,000										0.8	
17	24	50,000										0.7	
18	24	55,000										1.0	
19	24	58,000										1.0	
20	24	72,000										1.0	
21	24	68,000										1.0	
22	24	68,000										1.0	
23	24	37,000										0.8	
24	24	65,000										1.0	
25	24	60,000										0.8	
26	24	41,000										1.0	
27	24	38,000										0.9	
28	24	80,000											
29	24	80,000										1.0	
30	24	47,000										1.0	
31	24	55,000										0.8	
Total		1,325,000											
Average		58,000											
Maximum		80,000											

\* Refer to the instructions for this report to determine which plants must provide this information.



# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

616

**FILE**

See page 4 for instructions.

**I. General Information for the Month/Year of:** April 2004

**A. Public Water System (PWS) Information**

PWS Name: Bear Lake		PWS Identification Number: 3590069	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 221		Total Population Served at End of Month: 774	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 259,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): IV		Plant Class (per subsection 62-699.310(4), F.A.C.): C		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Mike Gavaletz	C	5642	Mon-Fri 8am-4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8am-4:30pm

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

5/15/04	Michael J. Gavaletz Printed or Typed Name	C5642 License Number
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# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590069

Plant Name: Utilites, Inc. of Florida

**III. Daily Data for the Month/Year of: April 2004**

Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)

Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable\*

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations							UV Dose		Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>		
1	24	65,000									1.0		
2	24	52,000									0.8		
3	24	49,000									0.9		
4	24	97,000											
5	24	97,000									0.8		
6	24	70,000									1.0		
7	24	59,000									1.0		
8	24	75,000									1.1		
9	24	55,000									1.0		
10	24	48,000									0.9		
11	24	86,000											
12	24	86,000									1.0		
13	24	44,000									0.7		
14	24	54,000									0.7		
15	24	50,000									1.0		
16	24	60,000									1.1		
17	24	45,000									1.0		
18	24	87,000											
19	24	84,000									0.7		
20	24	75,000									1.0		
21	24	82,000									1.1		
22	24	67,000									1.1		
23	24	78,000									0.8		
24	24	38,000									1.0		
25	24	76,000											
26	24	96,000									0.6		
27	24	55,000									1.2		
28	24	66,000									0.8		
29	24	80,000									0.8		
30	24	55,000									1.2		
31													
<b>Total</b>		2,043,000											
<b>Average</b>		68,000											
<b>Maximum</b>		97,000											

\* Refer to the instructions for this report to determine which plants must provide this information.



**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

616  
**FILE COPY FILE**

See page 4 for instructions.

**I. General Information for the Month/Year of: May 2004**

**A. Public Water System (PWS) Information**

PWS Name: Bear Lake		PWS Identification Number: 3590069	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 221		Total Population Served at End of Month: 774	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 259,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): IV		Plant Class (per subsection 62-699.310(4), F.A.C.): C		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Mike Gavaletz	C	5642	Mon-Fri 8am-4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8am-4:30pm

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

<i>Michael J Gavaletz</i> 6/4/04	Michael J. Gavaletz	C5642
Signature and Date	Printed or Typed Name	License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590069      Plant Name: Utilites, Inc. of Florida

### III. Daily Data for the Month/Year of: May 2004

Means of Achieving Four-Log Virus Inactivation/Removal: \*     Free Chlorine     Chlorine Dioxide     Ozone     Combined Chlorine (Chloramines)  
 Ultraviolet Radiation     Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:     Free Chlorine     Combined Chlorine (Chloramines)     Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation		
			CT Calculations					UV Dose							
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L			
1	24	46,000													
2	24	66,000													
3	24	67,000													
4	24	49,000													
5	24	64,000													
6	24	69,000													
7	24	62,000													
8	24	52,000													
9	24	79,000													
10	24	80,000													
11	24	67,000													
12	24	63,000													
13	24	75,000													
14	24	65,000													
15	24	51,000													
16	24	81,000													
17	24	82,000													
18	24	59,000													
19	24	75,000													
20	24	91,000													
21	24	58,000													
22	24	50,000													
23	24	99,000													
24	24	99,000													
25	24	66,000													
26	24	88,000													
27	24	83,000													
28	24	86,000													
29	24	56,000													
30	24	104,000													
31	24	104,000													
Total		2,238,000													
Average		72,000													
Maximum		104,000													

\* Refer to the instructions for this report to determine which plants must provide this information.



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**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

**FILE COPY**

See page 4 for instructions.

**I. General Information for the Month/Year of:** June 2004

**A. Public Water System (PWS) Information**

PWS Name: Bear Lake		PWS Identification Number: 3590069	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 221		Total Population Served at End of Month: 774	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 259,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): IV		Plant Class (per subsection 62-699.310(4), F.A.C.): C		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Mike Gavaletz	C	5642	Mon-Fri 8am-4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8am-4:30pm

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

<i>Michael J. Gavaletz</i> 7/1/04	Michael J. Gavaletz	C5642
Signature and Date	Printed or Typed Name	License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590069      Plant Name: Utilites, Inc. of Florida

## III. Daily Data for the Month/Year of: June 2004

Means of Achieving Four-Log Virus Inactivation/Removal: \*     Free Chlorine     Chlorine Dioxide     Ozone     Combined Chlorine (Chloramines)  
 Ultraviolet Radiation     Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:     Free Chlorine     Combined Chlorine (Chloramines)     Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
			CT Calculations					UV Dose						
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L		
1	24	92,000												
2	24	102,000											0.8	
3	24	92,000											1.0	
4	24	81,000											1.2	
5	24	41,000											1.5	
6	24	79,000											1.3	
7	24	79,000											1.0	
8	24	66,000											0.9	
9	24	61,000											1.0	
10	24	41,000											1.3	
11	24	50,000											1.4	
12	24	33,000											1.3	
13	24	75,000											1.0	
14	24	76,000											1.1	
15	24	45,000											0.7	
16	24	5,000											1.0	
17	24	49,000											1.0	
18	24	64,000											1.0	
19	24	33,000											1.2	
20	24	76,000											1.0	
21	24	77,000											0.8	
22	24	47,000											1.2	
23	24	78,000											1.0	
24	24	57,000											0.8	
25	24	63,000											0.8	
26	24	45,000											0.9	
27	24	73,000											0.7	
28	24	74,000											0.8	
29	24	48,000											1.0	
30	24	58,000												
31														
Total		1,869,000												
Average		62,000												
Maximum		102,000												

\* Refer to the instructions for this report to determine which plants must provide this information.

616



**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

**FILE COPY**

See page 4 for instructions.

**I. General Information for the Month/Year of:** July 2004

**A. Public Water System (PWS) Information**

PWS Name: Bear Lake		PWS Identification Number: 3590069	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: <u>221</u>		Total Population Served at End of Month: <u>774</u>	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 259,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): IV		Plant Class (per subsection 62-699.310(4), F.A.C.): C		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Mike Gavaletz	C	5642	Mon-Fri 8am-4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8am-4:30pm
	<u>Raymond VA PARRISH</u>	<u>C</u>	<u>12740</u>	

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

<u>Raymond VA Parrish 8-2-2004</u>	Michael J. Gavaletz	C5642
Signature and Date	Printed or Typed Name	License Number



**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

PWS Identification Number: 3590069

Plant Name: Utilities, Inc. of Florida - **BNA LAKE**

III. Data for the Month: **1**

Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)  Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

Day of Month	Hours of Plant in Operation	Net Quantity of Finished Water Produced, gal	Peak Flow Rate, mfd	Lowest Residual Disinfectant Concentration (T) in C	Disinfectant Contact Time Provided	Residual Provided at First Measurement	Outbreak or Peak During Peak Flow	Temperature of Water, °C	pH of Water, If Available	Minimum Chlorine Residual, mg/l	Lowest Operating UV Dose, mJ/cm <sup>2</sup>	Residual Concentration of Disinfectant	Type of Disinfectant Used as Disinfectant	Distribution System Components Out of Operation	Emergency or Abnormal Operating Conditions. Repair or Maintenance Work that Involves Taking Water
1		50,000													
2		48,000													
3		27,000													
4		67,000													
5		67,000													
6		59,000													
7		37,000													
8		82,000													
9		63,000													
10		48,000													
11		70,000													
12		71,000													
13		56,000													
14		53,000													
15		72,000													
16		59,000													
17		41,000													
18		74,000													
19		74,000													
20		50,000													
21		56,000													
22		64,000													
23		74,000													
24		30,000													
25		95,000													
26		95,000													
27		45,000													
28		61,000													
29		51,000													
30		66,000													
31		55,000													
Total		174,000													
Average		56,000													
Maximum		137,000													

1881000  
61000  
05000

\* Refer to the instructions for this report to determine which plants must provide this information.



# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

616

## FILE COPY

See page 4 for instructions.

**I. General Information for the Month/Year of:** August 2004

**A. Public Water System (PWS) Information**

PWS Name: Bear Lake		PWS Identification Number: 3590069	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: <u>221</u>		Total Population Served at End of Month: <u>774</u>	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL    Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL    Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 259,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): IV		Plant Class (per subsection 62-699.310(4), F.A.C.): C		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Mike Gavaletz	C	5642	Mon-Fri 8am-4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8am-4:30pm

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

Michael J Gavaletz    8/3/04  
 Signature and Date

Michael J. Gavaletz  
 Printed or Typed Name

C5642  
 License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590069

Plant Name: Utilites, Inc. of Florida

III. Daily Data for the Month/Year of: August 2004

Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)  
 Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable								Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
			CT Calculations					UV Dose				Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>		
1	24	65,000										
2	24	66,000									1.2	
3	24	50,000									1.4	
4	24	63,000									1.2	
5	24	51,000									1.0	
6	24	53,000									1.2	
7	24	58,000									1.0	
8	24	55,000									1.0	
9	24	56,000									1.0	
10	24	59,000									0.8	
11	24	49,000									1.0	
12	24	47,000									0.9	
13	24	56,000									0.7	
14	24	19,000									0.8	
15	24	0									0.8	Planton interconnect due to cloudy
16	24	0									0.6	
17	24	0									0.6	
18	24	0									0.7	
19	24	39,000									1.0	
20	24	59,000									1.1	
21	24	27,000									0.9	
22	24	60,000									1.0	
23	24	60,000									1.0	
24	24	37,000									1.0	
25	24	40,000									1.0	
26	24	50,000									0.8	
27	24	53,000									1.0	
28	24	92,000									1.2	
29	24	62,000									1.0	
30	24	62,000									1.0	
31	24	46,000									1.0	
<b>Total</b>		<b>1,882,000</b>										
<b>Average</b>		<b>45,000</b>										
<b>Maximum</b>		<b>66,000</b>										

\* Refer to the instructions for this report to determine which plants must provide this information.



**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

b1b

**FILE COPY**

See page 4 for instructions.

**I. General Information for the Month/Year of:** Sept 2004

**A. Public Water System (PWS) Information**

PWS Name: Bear Lake		PWS Identification Number: 3590069	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: <u>221</u>		Total Population Served at End of Month: <u>774</u>	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 259,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): IV		Plant Class (per subsection 62-699.310(4), F.A.C.): C		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Mike Gavaletz	C	5642	Mon-Fri 8am-4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8am-4:30pm

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

<u>Michael J Gavaletz</u> 10/5/04	Michael J. Gavaletz	C5642
Signature and Date	Printed or Typed Name	License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

FWS Identification Number: 3590069

Plant Name: Utilities, Inc. of Florida - *Stm-LNK*

III. Data for the Month Year of: *Sept 2004*

Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)

Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

Day of the Month	Hours in Plant in Operation	Net Quantity of Finished Water Produced, gal	Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (1) M.C. (2) Before or After Provided	Free Chlorine (3) M.C. (4) Before or After Provided	Temperature of Water, °C	pH of Water	Type of Water Application	Minimum Chlorine Residual, mg/L	Minimum Chlorine Dioxide Residual, mg/L	Minimum Chlorine Residual, mg/L	Minimum Chlorine Dioxide Residual, mg/L	Minimum Chlorine Residual, mg/L	Minimum Chlorine Dioxide Residual, mg/L	Minimum Chlorine Residual, mg/L	Minimum Chlorine Dioxide Residual, mg/L	Minimum Chlorine Residual, mg/L	Minimum Chlorine Dioxide Residual, mg/L	System, mg/L		Emergency or Abnormal Operating Conditions. Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
																			Chlorine	Dioxide	

Day of the Month	Hours in Plant in Operation	Net Quantity of Finished Water Produced, gal	Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (1) M.C. (2) Before or After Provided	Free Chlorine (3) M.C. (4) Before or After Provided	Temperature of Water, °C	pH of Water	Type of Water Application	Minimum Chlorine Residual, mg/L	Minimum Chlorine Dioxide Residual, mg/L	Minimum Chlorine Residual, mg/L	Minimum Chlorine Dioxide Residual, mg/L	Minimum Chlorine Residual, mg/L	Minimum Chlorine Dioxide Residual, mg/L	Minimum Chlorine Residual, mg/L	Minimum Chlorine Dioxide Residual, mg/L	Minimum Chlorine Residual, mg/L	Minimum Chlorine Dioxide Residual, mg/L	Minimum Chlorine Residual, mg/L	Minimum Chlorine Dioxide Residual, mg/L	System, mg/L	Emergency or Abnormal Operating Conditions. Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
1	24	2,000	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
2	24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
3	24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
4	24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
5	24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
6	24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
7	24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
8	24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
9	24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
10	24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
11	24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
12	24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
13	24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
14	24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
15	24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
16	24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
17	24	44,000	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
18	24	2,000	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
19	24	54,000	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
20	24	52,000	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
21	24	52,000	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
22	24	42,000	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
23	24	56,000	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
24	24	31,000	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
25	24	30,000	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
26	24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
27	24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
28	24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
29	24	38,000	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
30	24	46,000	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
31	24	49,000	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Total		1,290,000																				
Average		41,935																				
Maximum		52,000																				

\* Refer to the instructions for this report to determine which plants must provide this information.



**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

616

**FILE COPY**

See page 4 for instructions.

**I. General Information for the Month/Year of:** Oct 2004

**A. Public Water System (PWS) Information**

PWS Name: Bear Lake		PWS Identification Number: 3590069	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: <u>221</u>		Total Population Served at End of Month: <u>774</u>	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: <u>p.c.flynn@utilitiesinc-usa.com</u>			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: <u>259,000</u>				
Plant Category (per subsection 62-699.310(4), F.A.C.): IV		Plant Class (per subsection 62-699.310(4), F.A.C.): C		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Mike Gavaletz	C	5642	Mon-Fri 8am-4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8am-4:30pm

**II. Certification by Lead Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

<i>Michael J Gavaletz 11/4/04</i>	Michael J. Gavaletz	C5642
Signature and Date	Printed or Typed Name	License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590069      Plant Name: Utilites, Inc. of Florida

III. Daily Data for the Month/Year of: Oct 2004

Means of Achieving Four-Log Virus Inactivation/Removal: \*     Free Chlorine     Chlorine Dioxide     Ozone     Combined Chlorine (Chloramines)  
 Ultraviolet Radiation     Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:     Free Chlorine     Combined Chlorine (Chloramines)     Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable										Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
			CT Calculations					UV Dose						
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer Point During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer Point During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L		
1	24	41,000											1.0	
2	24	29,000											0.8	
3	24	62,000											1.0	
4	24	62,000											0.8	
5	24	49,000											1.0	
6	24	53,000											1.0	
7	24	55,000											1.0	
8	24	43,000											0.9	
9	24	40,000											1.0	
10	24	65,000											0.8	
11	24	65,000											0.9	
12	24	39,000											1.0	
13	24	59,000											0.8	
14	24	40,000											1.0	
15	24	56,000											0.9	
16	24	36,000											1.0	
17	24	56,000											0.8	
18	24	56,000											1.0	
19	24	51,000											0.8	
20	24	59,000											0.8	
21	24	39,000											0.7	
22	24	55,000											1.0	
23	24	39,000											1.2	
24	24	66,000											1.0	
25	24	67,000											0.8	
26	24	43,000											1.0	
27	24	57,000											0.8	
28	24	44,000											1.0	
29	24	53,000											0.8	
30	24	44,000											0.9	
31	24	63,000												
Total		1,585,000												
Average		51,000												
Maximum		67,000												

\* Refer to the instructions for this report to determine which plants must provide this information.



**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

**FILE COPY**

See page 4 for instructions.

**I. General Information for the Month/Year of:** Nov 2004

**A. Public Water System (PWS) Information**

PWS Name: Bear Lake		PWS Identification Number: 3590069	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: <u>221</u>		Total Population Served at End of Month: <u>774</u>	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 259,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): IV		Plant Class (per subsection 62-699.310(4), F.A.C.): C		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Mike Gavaletz	C	5642	Mon-Fri 8am-4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8am-4:30pm

**II. Certification by Lead Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

<i>Michael J Gavaletz</i> 12/2/04	Michael J. Gavaletz	C5642
Signature and Date	Printed or Typed Name	License Number



# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590069      Plant Name: Utilites, Inc. of Florida

III. Daily Data for the Month/Year of: NOV 2004

Means of Achieving Four-Log Virus Inactivation/Removal: \*     Free Chlorine     Chlorine Dioxide     Ozone     Combined Chlorine (Chloramines)  
 Ultraviolet Radiation     Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:     Free Chlorine     Combined Chlorine (Chloramines)     Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable										Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
			CT Calculations							UV Dose				
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm	Minimum UV Dose Required, mW-sec/cm	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L		
1	24	64,000											0.7	
2	24	47,000											1.0	
3	24	68,000											1.0	
4	24	45,000											1.0	
5	24	42,000											0.8	
6	24	40,000											1.1	
7	24	64,000												
8	24	65,000											1.0	
9	24	48,000											0.8	
10	24	49,000											1.0	
11	24	53,000											1.0	
12	24	58,000											0.8	
13	24	40,000											1.0	
14	24	66,000												
15	24	67,000											1.0	
16	24	44,000											1.0	
17	24	68,000											1.1	
18	24	60,000											1.3	
19	24	58,000											1.1	
20	24	40,000											1.0	
21	24	70,000												
22	24	70,000											1.0	
23	24	52,000											0.8	
24	24	57,000											0.8	
25	24	50,000											1.0	
26	24	84,000											0.8	
27	24	28,000											1.1	
28	24	52,000												
29	24	53,000											1.0	
30	24	45,000											0.8	
31														
Total		1627,000												
Average		54,000												
Maximum		84,000												

\* Refer to the instructions for this report to determine which plants must provide this information.



**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

**FILE COPY**

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See page 4 for instructions.

**I. General Information for the Month/Year of:** Dec-2004

**A. Public Water System (PWS) Information**

PWS Name: Bear Lake		PWS Identification Number: 3590069	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: <u>221</u>		Total Population Served at End of Month: <u>774</u>	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 259,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): IV		Plant Class (per subsection 62-699.310(4), F.A.C.): C		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Mike Gavaletz	C	5642	Mon-Fri 8am-4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8am-4:30pm

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

*Raymond Alan Parrish* 1/2/2005  
Signature and Date

**RAYMOND ALAN PARRISH**  
Michael J. Gavaletz  
Printed or Typed Name

**C-12740**  
C5642  
License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590069 Plant Name: Utilites, Inc. of Florida - BEAR LAKE

### III. Daily Data for the Month/Year of: Dec - 2004

Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)  
 Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation		
			CT Calculations					UV Dose							
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose Required, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L			
1	24	57,000											1.0		
2		49,000											1.1		
3		54,000											1.3		
4		35,000											1.0		
5		62,000											1.0		
6		63,000											1.0		
7		44,000											0.7		
8		58,000											0.8		
9		48,000											1.0		
10		52,000											0.8		
11		39,000											1.1		
12		57,000											1.0		
13	V	58,000											1.0		
14	24	43,000											1.0		
15		49,000											0.8		
16		48,000											0.9		
17		55,000											1.0		
18		36,000											1.2		
19		62,000											1.0		
20		63,000											1.0		
21		56,000											0.8		
22		54,000											1.0		
23		35,000											2.0		
24		44,000											1.8		
25		47,000											1.4		
26		48,500											1.5		
27		48,500											1.5		
28		35,000											1.5		
29		54,000											1.5		
30	V	47,000											2.0		
31	24	50,000											2.0		
<b>Total</b>		<b>1,551,000</b>													
<b>Average</b>		<b>50,000</b>													
<b>Maximum</b>		<b>63,000</b>													

\* Refer to the instructions for this report to determine which plants must provide this information.

# FILE COPY

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## MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

**I. General Information for the Month/Year of:** January/2005

**A. Public Water System (PWS) Information**

PWS Name: Bear Lake		PWS Identification Number: 3590069	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 222		Total Population Served at End of Month: 777	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 259,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): IV		Plant Class (per subsection 62-699.310(4), F.A.C.): C		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Roy Mericle	C	13808	Tue - Fri 8 a.m. - 4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8 A.M. - 4:30 P.M.
	Ray Parrish	C	12740	Mon 8 A.M. - 4:30 P.M.

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

	Roy J. Mericle	C13808
Signature and Date	Printed or Typed Name	License Number

## MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590069

Plant Name: Utilites, Inc. of Florida

**III. Daily Data for the Month/Year of: January/2005**

Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)  
 Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
			CT Calculations					UV Dose						
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>			
1	24	42,000											2.3	
2	24	60,000												
3	24	61,000											1.8	
4	24	39,000											1.5	
5	24	49,000											1.5	
6	24	54,000											1.3	
7	24	53,000											1.5	
8	24	38,000											0.7	
9	24	59,000												
10	24	60,000											2.5	
11	24	55,000											2.5	
12	24	49,000											2.5	
13	24	47,000											2.5	
14	24	44,000											3.1	
15	24	43,000											2.8	
16	24	55,000												
17	24	56,000											2.6	
18	24	44,000											2.4	
19	24	48,000											2.5	
20	24	51,000											2.5	
21	24	44,000											1.8	
22	24	58,000											1.4	
23	24	64,000												
24	24	64,000											1.8	
25	24	44,000											1.5	
26	24	41,000											2.0	
27	24	40,000											2.0	
28	24	59,000											1.7	
29	24	42,000											1.5	
30	24	65,000												
31	24	66,000											1.50	
<b>Total</b>		1,594,000												
<b>Average</b>		51,419												
<b>Maximum</b>		66,000												

\* Refer to the instructions for this report to determine which plants must provide this information.



# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

FILE COPY

See page 4 for instructions.

**I. General Information for the Month/Year of:** February/2005

**A. Public Water System (PWS) Information**

PWS Name: Bear Lake		PWS Identification Number: 3590069	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 222		Total Population Served at End of Month: 777	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL    Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL    Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 259,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): IV		Plant Class (per subsection 62-699.310(4), F.A.C.): C		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Roy Mericle	C	13808	Tue - Fri 8 a.m. - 4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8 A.M. - 4:30 P.M.
	Ray Parrish	C	12740	Mon 8 A.M. - 4:30 P.M.

**II. Certification by Lead Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

2-28-05 Signature and Date	Roy J. Mericle Printed or Typed Name	C13808 License Number
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# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590069

Plant Name: Utilites, Inc. of Florida

**III. Daily Data for the Month Year of: February/2005**

Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)  
 Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
			CT Calculations					UV Dose						
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L		
1	24	51,000											1.5	
2	24	51,000											1.5	
3	24	46,000											1.4	
4	24	52,000											1.4	
5	24	36,000											1.4	
6	24	57,000												
7	24	57,000											1.5	
8	24	59,000											0.6	
9	24	49,000											2.8	
10	24	48,000											1.5	
11	24	51,000											1.3	
12	24	41,000											1.1	
13	24	57,000												
14	24	57,000											1.0	
15	24	46,000											1.0	
16	24	64,000											1.1	
17	24	68,000											1.0	
18	24	50,000											0.9	
19	24	51,000											0.8	
20	24	65,000												
21	24	66,000											1.0	
22	24	60,000											0.9	
23	24	59,000											2.5	
24	24	52,000											1.5	
25	24	61,000											1.5	
26	24	36,000											1.1	
27	24	55,000												
28	24	56,000											1.3	
29	24													
30	24													
31	24													
Total		1,501,000												
Average		53,607												
Maximum		68,000												

\* Refer to the instructions for this report to determine which plants must provide this information.

# WATER LOSS RECORD

Include Service Line and Main Breaks, Hydrant Exercise and Flushing

SYSTEM/SUB #: Deas Lake

MONTH/YEAR: Feb / 05

DATE	SIZE	TYPE (see below)	FLUSHING/ BREAK TIME (MIN)	ESTIMATE RATE	TOTAL GALLONS	LOCATION OF FLUSHING OR LINE BREAK
1						
2						
3						
4						
5						
6						
7						
8						
9						
10						
11						
12						
13						
14						
15						
16						
17						
18						
19						
20						
21						
22						
23						
24						
25						
26						
27						
28	1/4"	5			3,000	WTP-ORP
29						
30						
31						

- Type Code**
- 1) Water breaks
  - 2) Flushing hydrants
  - 3) Meter defect
  - 4) Construction
  - 5) Other



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616 ✓



## MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

**I. General Information for the Month/Year of: January/2005**

**A. Public Water System (PWS) Information**

PWS Name: Bear Lake		PWS Identification Number: 3590069	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 222		Total Population Served at End of Month: 777	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: Fl Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: Fl Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 259,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): IV		Plant Class (per subsection 62-699.310(4), F.A.C.): C		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Roy Mericle	C	13808	Tue - Fri 8 a.m. - 4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8 A.M. - 4:30 P.M.
	Ray Parrish	C	12740	Mon 8 A.M. - 4:30 P.M.

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

Signature and Date	Roy J. Mericle Printed or Typed Name	C13808 License Number
--------------------	---	--------------------------

## MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590069

Plant Name: Utilites, Inc. of Florida

**III. Daily Data for the Month/Year of: January/2005**

Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)  
 Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
			CT Calculations							UV Dose				Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>			
1	24	42,000											2.3	
2	24	60,000												
3	24	61,000											1.8	
4	24	39,000											1.5	
5	24	49,000											1.5	
6	24	54,000											1.3	
7	24	53,000											1.5	
8	24	38,000											0.7	
9	24	59,000												
10	24	60,000											2.5	
11	24	55,000											2.5	
12	24	49,000											2.5	
13	24	47,000											2.5	
14	24	44,000											3.1	
15	24	43,000											2.8	
16	24	55,000												
17	24	56,000											2.6	
18	24	44,000											2.4	
19	24	48,000											2.5	
20	24	51,000											2.5	
21	24	44,000											1.8	
22	24	58,000											1.4	
23	24	64,000												
24	24	64,000											1.8	
25	24	44,000											1.5	
26	24	41,000											2.0	
27	24	40,000											2.0	
28	24	59,000											1.7	
29	24	42,000											1.5	
30	24	65,000												
31	24	66,000												
<b>Total</b>		1,594,000											1.50	
<b>Average</b>		51,419												
<b>Maximum</b>		66,000												

\* Refer to the instructions for this report to determine which plants must provide this information.

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# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

## FILE COPY

See page 4 for instructions.

**I. General Information for the Month/Year of:** March/2005

**A. Public Water System (PWS) Information**

PWS Name: Bear Lake		PWS Identification Number: 3590069	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 222		Total Population Served at End of Month: 777	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 259,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): IV		Plant Class (per subsection 62-699.310(4), F.A.C.): C		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Roy Mericle	C	13808	Tue - Fri 8 a.m. - 4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8 A.M. - 4:30 P.M.
	Ray Parrish	C	12740	Mon 8 A.M. - 4:30 P.M.

### II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

	Roy J. Mericle	C13808
Signature and Date	Printed or Typed Name	License Number

## MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590069      Plant Name: Utilites, Inc. of Florida

### III. Daily Data for the Month/Year of: **March/2005**

Means of Achieving Four-Log Virus Inactivation/Removal: \*     Free Chlorine     Chlorine Dioxide     Ozone     Combined Chlorine (Chloramines)  
 Ultraviolet Radiation     Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:     Free Chlorine     Combined Chlorine (Chloramines)     Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
			CT Calculations					UV Dose					
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>		
1	24	55,000										1.3	
2	24	62,000										1.4	
3	24	62,000										1.3	
4	24	50,000										1.0	
5	24	43,000										0.8	
6	24	74,000											
7	24	74,000										2.0	
8	24	53,000										1.1	
9	24	53,000										1.4	
10	24	43,000										1.0	
11	24	47,000										0.9	
12	24	47,000										0.8	
13	24	62,000											
14	24	62,000										1.2	
15	24	63,000										1.2	
16	24	40,000										1.0	
17	24	37,000										1.2	
18	24	37,000										1.4	
19	24	34,000										1.1	
20	24	49,000											
21	24	49,000										1.0	
22	24	39,000										1.1	
23	24	35,000										1.2	
24	24	42,000										1.0	
25	24	40,000										1.3	
26	24	36,000										1.2	
27	24	48,000											
28	24	49,000										1.1	
29	24	54,000										0.8	
30	24	52,000										0.7	
31	24	54,000										1.60	
<b>Total</b>		1,545,000											
<b>Average</b>		49,838											
<b>Maximum</b>		74,000											

\* Refer to the instructions for this report to determine which plants must provide this information.

BEAR LAKE  
PWS: 3590069  
CUP: 8348

MONTH: March  
YEAR: 2005  
OPERATOR: C13808

DATE	TIME	PSI	TOTAL GPD	WELL				Bleach Pump 1	Bleach Pump 2	COMMENTS
				FLOW METER	HOUR METER	HRS				
Previous		66	56,000	10743	350.3	4.5		2.75		
1	0900	62	55,000	10798	354.8	4.5		2.75	A/C	
2	0900	54	62,000	10860	359.8	5.0		2.75	A/C	
3	0900	52	62,000	10922	364.9	5.1		2.75	A/C	
4	0825	52	50,000	10972	369.0	4.1		2.75	A/C	
5	0600	60	43,000	11015	372.4	3.4		2.75	Bacts ADJ Steiner ↑	
6										
7	0900	61	178,000	11163	384.5	12.1		2.75	ADJ Steiner ↓ to 2.75	
8	0910	66	53,000	11216	388.8	4.3		2.75	Bleach 80g	
9	0855	62	53,000	11269	393.1	4.3		2.75	A/C	
10	0915	67	43,000	11312	396.6	3.5		2.75	A/C	
11	0745	64	47,000	11359	400.5	3.9		2.75	A/C	
12	0805	66	47,000	11406	404.3	3.8		2.75	PRV install, Boil Water	
13										
14	0850	60	124,000	11530	414.4	10.1		2.75	A/C	
15	1325	56	63,000	11593	419.4	5.0		2.75		
16	1005	61	40,000	11633	422.7	3.3		2.75	Steiner #2 3.00	
17	0720	59	37,000	11670	425.7	3.0		3.00	A/C see Log	
18	0700	60	37,000	11707	428.8	3.1		3.00	A/C see Log	
19	0600	54	31,000	11741	431.5	2.7		3.0		
20										
21	0815	60	98,000	11839	439.5	8.0		3.0		
22	0845	55	39,000	11878	442.6	3.1		3.0		
23	0700	62	35,000	11913	445.5	2.9		3.0		
24	0750	64	42,000	11955	448.9	3.4		3.0		
25	0730	60	40,000	11995	452.1	3.2		3.0		
26	0800	64	36,000	12031	455.0	2.9		3.0		
27										
28	0915	60	97,000	12128	462.9	7.9		3.0	INTERCONNECT - SEE LOG	
29	0905	58	54,000	12182	467.2	4.3		3.0	Steiner ↑ 3.5	
30	0915	62	52,000	12234	471.4	4.2		3.5	Steiner ↑ 3.75	
31	1000	60	54,000	12288	475.8	4.4		3.75		
AVG										
MIN										
MAX										
TOTAL										

BEAR LAKE  
 PWS: 3590069  
 CUP: 8348

MONTH: March  
 YEAR: 2005  
 OPERATOR: C13808

INTERCONNECT		HSP #1		HSP #2		CHLORINE						
FLOW METER	GALLONS	HOUR METER	HRS	HOUR METER	HRS	ORP	POE	Remote	Gallons Read	Gallons Used	Gallons Calculated	DOSE
26700		6290.4	3.5	6091.9	3.4	705	1.7	1.3	225	7.5	4.4	8.2
		6293.9	3.5	6095.4	3.5	715	1.8	1.3	220	5.0	4.4	8.4
26700		6298.0	4.1	6099.2	3.8	705	1.7	1.4	215	5.0	4.9	8.2
		6302.1	4.1	6103.1	3.8	705	2.0	1.3	210	5.0	5.0	8.4
		6305.3	3.2	6106.2	3.1	705	1.2	1.0	205	5.0	4.0	8.4
		6308.1	2.8	6108.2	2.0	700	1.0	0.8	200	5.0	3.3	8.1
		6317.8	4.7	6118.0	4.8	710	2.4	2.0			6.4	9.0
		6321.1	3.3	6121.3	3.3	705	1.4	1.1			6.5	9.2
		6324.4	3.3	6124.5	3.2	705	1.5	1.4			4.2	8.3
26700		6327.3	2.9	6127.3	2.8	705	1.5	1.0				
		6330.4	3.1	6130.2	2.9	705	1.5	0.9				
		6333.4	3.0	6133.1	2.9	705	1.5	0.8				
		6341.4	8.0	6140.8	7.7	700	2.0	1.2				
		6345.4	4.0	6144.6	3.8	700	1.4	1.2				
		6348.0	2.6	6147.1	2.5	685	1.2	1.0				
247500		6350.4	2.4	6149.4	2.3	685	1.6	1.2				
		6352.7	2.3	6151.7	2.5	705	1.5	1.7				
		6355.0	2.3	6154.1	2.2	700	1.3	1.1				
58400	31,700	6361.6	6.6	6160.5	6.4	705	1.5	1.0				
		6364.1	2.5	6162.9	2.4	690	1.4	1.1				
74.900		6366.5	2.4	6165.2	2.3	695	1.4	1.2				
		6369.2	2.7	6167.8	2.6	690	1.6	1.0				
		6372.0	2.8	6170.5	2.8	690	1.7	1.3				
		6374.3	2.3	6172.7	2.3	690	1.5	1.2				
95100	36,700	6380.8	6.3	6178.9	6.1	690	1.4	1.1				
		6384.3	3.5	6182.3	3.4	675	1.2	0.8				
		6387.7	3.4	6185.5	3.2	690	1.5	0.7				
		6391.4	3.7	6189.0	4.5	705	2.1	1.6				
	68,400											

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MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

I. General Information for the Month/Year of: April/2005

A. Public Water System (PWS) Information

PWS Name: Bear Lake PWS Identification Number: 3590069
PWS Type: [X] Community [ ] Non-Transient Non-Community [ ] Transient Non-Community [ ] Consecutive
Number of Service Connections at End of Month: 222 Total Population Served at End of Month: 777
PWS Owner: Utilities, Inc. of Florida
Contact Person: Patrick Flynn Contact Person's Title: Regional Director
Contact Person's Mailing Address: 200 Weathersfield Ave. City: Altamonte Springs State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919 Contact Person's Fax Number: 407-869-6961
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com

B. Water Treatment Plant Information

Plant Name: Utilites, Inc. of Florida Plant Telephone Number: 407-869-1919
Plant Address: 200 Weathersfield Ave. City: Altamonte Springs State: FL Zip Code: 32714
Type of Water Treated by Plant: [X] Raw Ground Water [ ] Purchased Finished Water
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 259,000
Plant Category (per subsection 62-699.310(4), F.A.C.): IV Plant Class (per subsection 62-699.310(4), F.A.C.): C
Licensed Operators Table with columns: Name, License Class, License Number, Day(s)/Shift(s) Worked. Includes Roy Mericle, Terry Sillitoe, and Ray Parrish.

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

Signature and Date: [Handwritten Signature] 5-3-05
Printed or Typed Name: Roy J. Mericle
License Number: C13808

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590069

Plant Name: Utilites, Inc. of Florida

**III. Daily Data for the Month/Year of: April/2005**

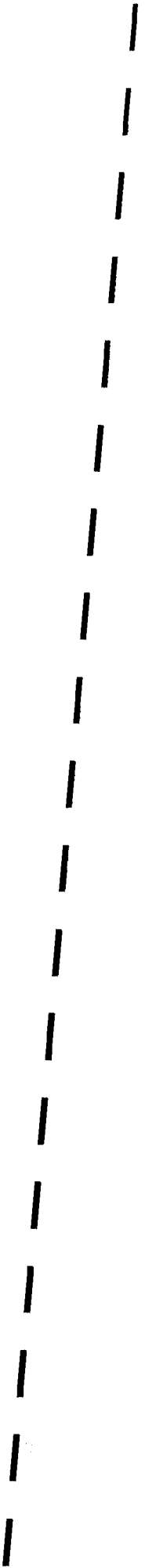
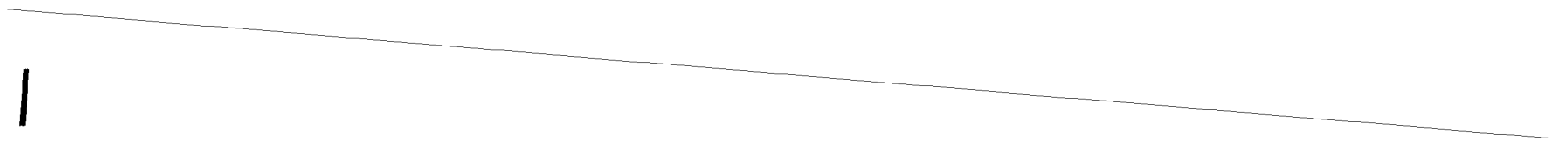
Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)  
 Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
			CT Calculations					UV Dose					
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer Point During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer Point During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>		
1	24	60,000										1.3	
2	24	37,000										1.3	
3	24	63,000										2.0	
4	24	63,000										1.8	
5	24	57,000										1.7	
6	24	56,000										1.8	
7	24	69,000										2.0	
8	24	36,000										2.0	
9	24	30,000										2.0	
10	24	81,000											
11	24	82,000										1.6	
12	24	57,000										3.0	
13	24	60,000										2.2	
14	24	60,000										1.9	
15	24	54,000										1.8	
16	24	51,000										1.6	
17	24	81,000											
18	24	82,000										1.8	
19	24	58,000										1.6	
20	24	73,000										1.6	
21	24	71,000										1.5	
22	24	52,000										1.5	
23	24	56,000										1.5	
24	24	71,000											
25	24	71,000										1.4	
26	24	39,000										1.4	
27	24	55,000										1.4	
28	24	60,000										1.2	
29	24	51,000										1.2	
30	24	57,000										1.4	
31													
Total		1,813,000											
Average		60,433											
Maximum		82,000											

\* Refer to the instructions for this report to determine which plants must provide this information.







# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

# FILE COPY

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See page 4 for instructions.

**I. General Information for the Month/Year of:** May 2005

**A. Public Water System (PWS) Information**

PWS Name: Bear Lake		PWS Identification Number: 3590069	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 222		Total Population Served at End of Month: 777	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 259,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): IV		Plant Class (per subsection 62-699.310(4), F.A.C.): C		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Kathy Sillitoe	C	13094	Mon. -Fri. Days
Other Operators:	Alexander Lorenzo	C	13756	Mon. & Wed. Days
	Terry Sillitoe	B	12749	Thur. Fri. & Sat. Days
	Roy Mericle	C	13808	Tues. - Fri. Days 5/1 - 5/17/05
	Roger Holsapple	C	7436	Tues. Days

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

	Kathy Sillitoe Printed or Typed Name	C-13094 License Number
Signature and Date	6-2-05	

## MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590069      Plant Name: Utilites, Inc. of Florida

### III. Daily Data for the Month/Year of: May 2005

Means of Achieving Four-Log Virus Inactivation/Removal: \*     Free Chlorine     Chlorine Dioxide     Ozone     Combined Chlorine (Chloramines)  
 Ultraviolet Radiation     Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:     Free Chlorine     Combined Chlorine (Chloramines)     Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
			CT Calculations					UV Dose					
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	
1	24	61,000											
2	24	61,000										1.4	
3	24	48,000										1.5	
4	24	54,000										1.6	
5	24	37,000										1.6	
6	24	47,000										2.2	
7	24	44,000										1.8	
8	24	65,000										1.8	
9	24	65,000										1.8	
10	24	55,000										1.5	
11	24	59,000										1.5	
12	24	50,000										1.4	
13	24	52,000										1.2	
14	24	64,000										1.3	
15	24	79,500											
16	24	79,500										1.8	
17	24	61,500										1.8	Daily check not completed reported to P. Morrison
18	24	61,500										1.8	
19	24	36,000										1.6	
20	24	80,000										1.4	
21	24	50,000										1.2	
22	24	82,000											
23	24	82,000										1.6	
24	24	57,000										2.0	
25	24	53,000										1.2	
26	24	6,000										1.0	
27	24	44,000										1.3	
28	24	70,000										1.4	
29	24	81,500											
30	24	81,500										2.0	
31	24	61,000										1.80	
Total		1,828,000											
Average		58,967											
Maximum		82,000											

\* Refer to the instructions for this report to determine which plants must provide this information.

**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

PWS Identification Number: 3590069	Plant Name: Utilites, Inc. of Florida
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**IV. Summary of Use of Polymer Containing Acrylamide, Polymer Containing Epichlorohydrin, and Iron or Manganese Sequestrant for the Year: \* May 2005**

A. Is any polymer containing the monomer acrylamide used at the water treatment plant?  No  Yes, and the polymer dose and the acrylamide level in the polymer are as follows:

Polymer Dose, ppm =	Acrylamide Level, % <sup>†</sup> =
---------------------	------------------------------------

B. Is any polymer containing the monomer epichlorohydrin used at the water treatment plant?  No  Yes, and the polymer dose and the epichlorohydrin level in the polymer are as follows:

Polymer Dose, ppm =	Epichlorohydrin Level, % <sup>†</sup> =
---------------------	---

C. Is any iron or manganese sequestrant used at the water treatment plant?  No  Yes, and the type of sequestrant, sequestrant dose, etc., are as follows:

Type of Sequestrant (polyphosphate or sodium silicate):
---

Sequestrant Dose, mg/L of phosphate as PO <sub>4</sub> or mg/L of silicate as SiO <sub>2</sub> =
--

If sodium silicate is used, the amount of added plus naturally occurring silicate, in mg/L as SiO <sub>2</sub> =
--

\* Complete and submit Part IV of this report only with the monthly operation report for December of each year and only for water treatment plants using polymer containing acrylamide, polymer containing epichlorohydrin, and/or an iron and manganese sequestrant.

† Acrylamide and epichlorohydrin levels may be based on the polymer manufacturer's certification or on third-party certification.

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## MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

**I. General Information for the Month/Year of:** June/2005

**A. Public Water System (PWS) Information**

PWS Name: Bear Lake		PWS Identification Number: 3590069	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 222		Total Population Served at End of Month: 777	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 259,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): IV		Plant Class (per subsection 62-699.310(4), F.A.C.): C		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Kathy Sillitoe	C	13094	Mon. - Fri Days
Other Operators:	Alexander Lorenzo	C	13756	Mon- Thur. Days
	Terry Sillitoe	B	12749	Thur. Fri. & Sat. Days

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

Kathy Sillitoe      7-28-05      Kathy Sillitoe      C-13094  
 Signature and Date      Printed or Typed Name      License Number

## MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590069      Plant Name: Utilites, Inc. of Florida

111. Daily Data for the Month/Year of: **June/2005**

Means of Achieving Four-Log Virus Inactivation/Removal: \*     Free Chlorine     Chlorine Dioxide     Ozone     Combined Chlorine (Chloramines)  
 Ultraviolet Radiation     Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:     Free Chlorine     Combined Chlorine (Chloramines)     Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*								Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
			CT Calculations					UV Dose				
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT <sup>5</sup> Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>		
1	24	61,000									1.60	
2	24	41,000									1.80	
3	24	56,000									1.60	
4	24	60,000									1.60	
5	24	60,500										
6	24	60,500									1.80	
7	24	49,000									1.20	
8	24	40,000									1.00	
9	24	51,000									1.40	Collected Bacts
10	24	29,000									1.60	
11	24	55,000									1.40	
12	24	62,500										
13	24	62,500									1.20	
14	24	39,000									1.60	
15	24	56,000									1.40	
16	24	52,000									1.00	
17	24	56,000									1.20	
18	24	60,000									1.20	
19	24	73,000										
20	24	73,000										
21	24	60,000									1.00	
22	24	64,000									0.80	
23	24	45,000									0.80	
24	24	59,000									1.40	
25	24	42,000									1.10	
26	24	69,000									1.30	
27	24	69,000										
28	24	46,000									1.00	
29	24	54,000									0.80	
30	24	50,000									1.00	
31	24										1.20	
Total		1,655,000										
Average		55,166										
Maximum		73,000										

\* Refer to the instructions for this report to determine which plants must provide this information.

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# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

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See page 4 for instructions.

**I. General Information for the Month/Year of:** July/2005

**A. Public Water System (PWS) Information**

PWS Name: Bear Lake		PWS Identification Number: 3590069	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 222		Total Population Served at End of Month: 777	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 259,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): IV		Plant Class (per subsection 62-699.310(4), F.A.C.): C		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Kathy Sillitoe	C	13094	Mon. - Fri Days
Other Operators:	Alexander Lorenzo	C	13756	Mon- Thur. Days
	Terry Sillitoe	B	12749	Thur. Fri. & Sat. Days

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

<p><i>Kathy Sillitoe</i>      8-3-05</p>	<p>Kathy Sillitoe</p>	<p>C-13094</p>
Signature and Date	Printed or Typed Name	License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590069

Plant Name: Utilites, Inc. of Florida

### III. Daily Data for the Month/Year of: July/2005

Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)  
 Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
			CT Calculations					UV Dose					
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>		
1	24	37,000										0.8	
2	24	50,000										0.6	
3	24	61,000											
4	24	61,000										1.2	
5	24	51,000										1.4	
6	24	64,000										1.2	
7	24	52,000										1.4	collected Bacts
8	24	49,000										1.0	
9	24	48,000										0.70	
10	24	50,500											
11	24	50,500										1.2	
12	24	46,000										0.6	
13	24	46,000										0.8	
14	24	39,000										0.4	
15	24	39,000										1.2	
16	24	40,000										0.8	
17	24	66,000											
18	24	66,000										0.8	
19	24	60,000										0.6	
20	24	46,000										0.8	
21	24	60,000										1.0	
22	24	54,000										0.7	
23	24	71,000										0.6	
24	24	64,000											
25	24	64,000										1.0	
26	24	61,000										1.0	
27	24	66,000										1.8	
28	24	77,000										1.3	
29	24	80,000										1.00	
30	24	64,000										0.80	
31	24												
<b>Total</b>		1,683,000											
<b>Average</b>		56,100											
<b>Maximum</b>		80,000											

\* Refer to the instructions for this report to determine which plants must provide this information.





**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

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**FILE COPY**

See page 4 for instructions.

**I. General Information for the Month/Year of:** AUG 05

**A. Public Water System (PWS) Information**

PWS Name: Bear Lake		PWS Identification Number: 3590069	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 222		Total Population Served at End of Month: 777	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 259,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): IV		Plant Class (per subsection 62-699.310(4), F.A.C.): C		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Kathy Sillitoe	C	13094	Mon. - Fri Days
Other Operators:	Alexander Lorenzo	C	13756	Mon- Thur. Days
	Terry Sillitoe	B	12749	Thur. Fri. & Sat. Days
	Allan Finch	C	7806	Mon. - Fri Days

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

<u>Kathy Sillitoe</u>	<u>9-6-05</u>	Kathy Sillitoe	C-13094
Signature and Date		Printed or Typed Name	License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590069      Plant Name: Utilites, Inc. of Florida

III. Daily Data for the Month/Year of: \_\_\_\_\_

Means of Achieving Four-Log Virus Inactivation/Removal: \*     Free Chlorine     Chlorine Dioxide     Ozone     Combined Chlorine (Chloramines)

Ultraviolet Radiation     Other (Describe): \_\_\_\_\_

Type of Disinfectant Residual Maintained in Distribution System:     Free Chlorine     Combined Chlorine (Chloramines)     Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
			CT Calculations					UV Dose					
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	
1	24	140,000										1.20	Bacts collected
2	24	51,000										1.00	
3	24	72,000										0.90	
4	24	77,000										0.70	
5	24	46,000										0.90	
6	24	76,000										0.80	
7	24	111,500											
8	24	111,500										0.60	
9	24	68,000										1.80	
10	24	40,000										1.00	
11	24	54,000										0.70	Malfunction Boil water bacts pulled
12	24	27,000										0.70	Malfunction Boil water bacts pulled
13	24	49,000										1.00	
14	24	62,000											
15	24	62,000										0.6	
16	24	42,000										0.8	
17	24	76,000										0.6	
18	24	63,000										0.7	
19	24	53,000										0.7	
20	24	64,000										0.6	
21	24	62,500											
22	24	62,500										0.9	
23	24	55,000										0.8	
24	24	53,000										1.2	
25	24	77,000										0.9	
26	24	47,000										1.0	
27	24	44,000										2.1	
28	24	64,500											
29	24	64,500										1.2	
30	24	54,000										1.1	
31	24	57,000										1.1	
Total		1,986,000											
Average		64,064											
Maximum		140,000											

\* Refer to the instructions for this report to determine which plants must provide this information.



**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

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**FILE COPY**

See page 4 for instructions.

**I. General Information for the Month/Year of: September 2005**

**A. Public Water System (PWS) Information**

PWS Name: Bear Lake		PWS Identification Number: 3590069	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 222		Total Population Served at End of Month: 777	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 259,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): IV		Plant Class (per subsection 62-699.310(4), F.A.C.): C		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Allan Finch	C	7806	Mon. - Fri Days
Other Operators:	Terry Sillitoe	B	13756	Thur. Fri. & Sat. Days
	Roger Holsapple	C	7436	Weekend Checks
	Dominic Gentillucci	C	12562	Weekend Checks

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

<i>Allan Finch</i> 10-3-05	Allan Finch	C-7806
Signature and Date	Printed or Typed Name	License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590069      Plant Name: Utilites, Inc. of Florida

### III. Daily Data for the Month/Year of: September 2005

Means of Achieving Four-Log Virus Inactivation/Removal: \*     Free Chlorine     Chlorine Dioxide     Ozone     Combined Chlorine (Chloramines)  
 Ultraviolet Radiation     Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:     Free Chlorine     Combined Chlorine (Chloramines)     Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
			CT Calculations					UV Dose					
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	
1	24	43000										1.1	
2	24	47000										1.2	
3	24	43000										1.3	
4	24	63500											
5	24	63500										1.1	
6	24	55000										1.0	
7	24	51000										1.0	
8	24	47000										0.9	
9	24	51000										0.9	
10	24	26000										1.2	
11	24	77000											
12	24	77000										1.0	
13	24	44000										0.9	
14	24	72000										0.9	
15	24	61000										0.8	
16	24	68000										0.8	
17	24	55000										2.2	
18	24	72000											
19	24	72000										0.9	
20	24	72000										0.8	
21	24	59000										0.8	
22	24	58000										0.9	
23	24	40000											
24	24	60000										1.1	
25	24	78000										1.2	
26	24	78000											
27	24	62000										1.0	
28	24	60000										1.2	
29	24	50000										0.8	
30	24	64000										0.8	
31	24												
Total		0	1,775,000										
Average		59,166											
Maximum		0	78,000	78,000									

\* Refer to the instructions for this report to determine which plants must provide this information.



# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590069      Plant Name: Utilites, Inc. of Florida

### III. Daily Data for the Month/Year of: **October 2005**

Means of Achieving Four-Log Virus Inactivation/Removal: \*     Free Chlorine     Chlorine Dioxide     Ozone     Combined Chlorine (Chloramines)  
 Ultraviolet Radiation     Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:     Free Chlorine     Combined Chlorine (Chloramines)     Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
			CT Calculations					UV Dose						
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>			
1	24		57,000										0.8	
2	24		63,000											
3	24		63,000										0.8	
4	24		86,000										0.7	
5	24		98,000										0.7	
6	24		40,000										0.8	
7	24		61,000										0.7	
8	24		48,000										0.6	
9	24		60,000											
10	24		60,000										0.4	
11	24		57,000										0.7	
12	24		62,000										0.6	
13	24		62,000										0.7	collect 3 brct's
14	24		67,000										0.7	
15	24		58,000										0.7	
16	24		67,500											
17	24		67,500										0.6	
18	24		55,000										0.7	
19	24		54,000										0.9	
20	24		25,000										0.6	
21	24		63,000										1.1	
22	24		49,000										1.0	
23	24		73,500											
24	24		73,500										0.9	
25	24		59,000										0.8	
26	24		55,000										0.8	
27	24		51,000										0.9	
28	24		48,000										0.9	
29	24		66,000										1.2	
30	24		70,000											
31	24		70,000										1.0	

Total	4,810,000	1,889,000
Average	60,935	
Maximum	98,000	

\* Refer to the instructions for this report to determine which plants must provide this information.



## MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

616.

See page 4 for instructions.

**I. General Information for the Month/Year of:** November 2005

**A. Public Water System (PWS) Information**

PWS Name: Bear Lake		PWS Identification Number: 3590069	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 222		Total Population Served at End of Month: 777	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 259,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): IV		Plant Class (per subsection 62-699.310(4), F.A.C.): C		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
<b>Lead/Chief Operator:</b>	ALLAN FINCH	C	7806	Mon. - Fri. Days
<b>Other Operators:</b>	Terry Sillitoe	B	12749	Thur. - Sat. Days
	Alex Lorenzo	C	13756	Mon. - Fri. Days
	Kathy Sillitoe	C	13094	Mon. - Fri. Days

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

	12-2-05	Kathy Sillitoe	C-13094
Signature and Date		Printed or Typed Name	License Number

**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

PWS Identification Number: 3590069

Plant Name: Utilites, Inc. of Florida

III. Daily Data for the Month/Year of: November 2005

Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)  Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

Day of the Month	Hours in Plant in Operation	Net Quantity of Finished Water Produced, gal	Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (1) at C	Disinfectant Contact Time	Provided CT	Before or During Customer Measurement (1) at C	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm	Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*		
													UV Dose	UV Dose	
1	24	44,000										0.80			
2	24	36,000													
3	24	47,000													
4	24	59,000													
5	24	40,000													
6	24	56,000													
7	24	56,000													
8	24	45,000													
9	24	52,000													
10	24	57,000													
11	24	49,000													
12	24	41,000													
13	24	70,000													
14	24	70,000													
15	24	48,000													
16	24	50,000													
17	24	49,000													
18	24	40,000													
19	24	42,000													
20	24	62,500													
21	24	62,500													
22	24	29,000													
23	24	76,000													
24	24	54,000													
25	24	42,000													
26	24	60,000													
27	24	57,000													
28	24	57,000													
29	24	52,000													
30	24	34,000													
31	24	1,337,000													
		Average	51,233												
		Maximum	76,000												

Flushed 8,300 gallons

Collected 3 bacts

\* Refer to the instructions for this report to determine which plants must provide this information.



616

## MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

# FILE COPY

instructions.

Information for the Month/Year of: December 2005

### A. Public Water System (PWS) Information

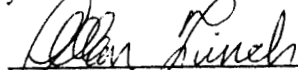
PWS Name: Bear Lake		PWS Identification Number: 3590069	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 222		Total Population Served at End of Month: 777	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

### B. Water Treatment Plant Information

Plant Name: Utilities, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 259,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): IV		Plant Class (per subsection 62-699.310(4), F.A.C.): C		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	ALLAN FINCH	C	7806	Mon. - Fri. Days
Other Operators:	Terry Sillitoe	B	12749	Thur. - Sat. Days
	Alex Lorenzo	C	13756	Mon. - Fri. Days
	Kathy Sillitoe	C	13094	Mon. - Fri. Days

### II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

  
Signature and Date

Allan Finch  
Printed or Typed Name

C-7806  
License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590069

Plant Name: Utilities, Inc. of Florida

III. Daily Data for the Month/Year of: December 2005

Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)  Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

Day of the Month	Hours in Plant in Operation	Net Quantity of Finished Water Produced, gal	Peak Flow Rate, gpd	Lowest Residual Disinfectant Provided	Disinfectant Contact Time	Concentration (T) in (C) Before or at First Customer	Point During Measurement	Temp. of Water	pH of Water	Residual, mg-min/L	Minimum Operating UV Dose, sec/cm <sup>2</sup>	Lowest UV Dose at Remote Point in Distribution System, mg/L	CT Calculations	
													Required, mg-min/L	UV Dose, sec/cm <sup>2</sup>
1	24	36,000									1.2			
2	24	34,000									0.9			
3	24	34,000									1.0			
4	24	62,000									1.2			
5	24	62,000									1.1			
6	24	49,000									0.9			
7	24	49,000									1.0			
8	24	46,000									1.0			
9	24	16,000									0.7			
10	24	28,000									0.7			
11	24	52,000									0.7			
12	24	52,000									0.7			
13	24	40,000									0.8			
14	24	50,000									0.7			
15	24	49,000									0.7			
16	24	41,000									0.5			
17	24	40,000									0.7			
18	24	50,000									0.6			
19	24	50,000									0.6			
20	24	34,000									0.6			
21	24	55,000									0.7			
22	24	42,000									0.8			
23	24	43,000									0.8			
24	24	51,000									0.8			
25	24	47,500									0.7			
26	24	47,500									0.7			
27	24	44,000									0.8			
28	24	66,000									0.7			
29	24	46,000									0.7			
30	24	51,000									0.8			
31	24	49,000									0.8			
Total		1,417,000												
Average		45,109												
Maximum		66,000												

Repeat Well BACT 5 consecutive

Bact samples

Repeat Well BACT

Repeat Well BACT

on filter convert to 0.5 T level safer probka

\* Refer to the instructions for this report to determine which plants must provide this information.

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590069

Plant Name: Utilites, Inc. of Florida

## IV. Summary of Use of Polymer Containing Acrylamide, Polymer Containing Epichlorohydrin, and Iron or Manganese Sequestrant for the Year: \* December 2005

- A. Is any polymer containing the monomer acrylamide used at the water treatment plant?  No  Yes, and the polymer dose and the acrylamide level in the polymer are as follows:

Polymer Dose, ppm = \_\_\_\_\_ Acrylamide Level, %<sup>†</sup> = \_\_\_\_\_

- B. Is any polymer containing the monomer epichlorohydrin used at the water treatment plant?  No  Yes, and the polymer dose and the epichlorohydrin level in the polymer are as follows:

Polymer Dose, ppm = \_\_\_\_\_ Epichlorohydrin Level, %<sup>†</sup> = \_\_\_\_\_

- C. Is any iron or manganese sequestrant used at the water treatment plant?  No  Yes, and the type of sequestrant, sequestrant dose, etc., are as follows:

Type of Sequestrant (polyphosphate or sodium silicate): \_\_\_\_\_

Sequestrant Dose, mg/L of phosphate as PO<sub>4</sub> or mg/L of silicate as SiO<sub>2</sub>, = \_\_\_\_\_

If sodium silicate is used, the amount of added plus naturally occurring silicate, in mg/L as SiO<sub>2</sub>, = \_\_\_\_\_

\* Complete and submit Part IV of this report only with the monthly operation report for December of each year and only for water treatment plants using polymer containing acrylamide, polymer containing epichlorohydrin, and/or an iron and manganese sequestrant.

<sup>†</sup> Acrylamide and epichlorohydrin levels may be based on the polymer manufacturer's certification or on third-party certification.

Bear Lake

Docket No. 060253-WS

25.30-440(5)  
Inspection Reports

Test Year Ended December 31, 2005

State of Florida  
 Department of Environmental Protection  
 Central District  
**SANITARY SURVEY REPORT**

Plant Name BEAR LAKE MANOR County Seminole PWS ID # 3590069  
 Plant Location Lake Asher Circle, Apopka, FL Phone 407.869.1919  
 Owner Name Utilities, Inc. of Florida Phone 407.869.1919  
 Owner Address 200 Weathersfield Avenue, Altamonte Springs, FL 32714  
 Contact Person Patrick Flynn/Kathy Sillitoe Title Reg. Director/Mgr. Phone: 407.869.1919/407.869.8588 x229  
 This Survey Date 10/27/05 Last Survey Date 10/29/02 Last C.I. Date 4/3/03

**PWS TYPE & CLASS**

- Community (4C)
- Non-transient Non-community
- Non-Community

**PWS STATUS**

- Approved system with approval number & date  
 "As-Built" dated 4/5/60  
Hypochlorination mod 7/29/03
- Unapproved system

**SERVICE AREA CHARACTERISTICS**

Single family home subdivision and church  
 Food Service:  Yes  No  N/A

**OPERATION & MAINTENANCE**

Certified Operator:  Yes  No  Not required  
 Operator(s) & Certification Class-Number  
Allan Finch C-7806, Terry Sillitoe B-12749  
 O & M Log:  Yes  No  Not required  
 Operator Visitation Frequency  
 Hrs/day: Required --- Actual ---  
 Days/wk: Required 5+1 Actual 5+1  
 Non-consecutive Days?  Yes  No  N/A  
 MORs submitted regularly?  Yes  No  N/A  
 Data missing from MORs?  No  Yes  N/A  
Using old MOR form  
Total, average & max flows sometimes incorrect.

Number of Service Connections 222 (MOR)  
 Population Served 777 Basis 3.5/svc. cx.  
 Average Day (from MORs) 0.052 MGD  
 Max. Day (from MORs) .140 MGD 08/05  
 Max-day Design Capacity .288 MGD  
 Comments \_\_\_\_\_  
 \_\_\_\_\_

**RAW WATER SOURCE**

- GROUND; Number of Wells 1
- Emergency Water Source 3590785 SCES/SW  
 Emergency Water Capacity 4" manual interconnect

**AUXILIARY POWER SOURCE**

Yes  None  Not Required  
 Source \_\_\_\_\_  
 Capacity of Standby (kW) \_\_\_\_\_  
 Switchover:  Automatic  Manual  
 Standby Plan:  Yes  No  
 Hrs Operated Under Load \_\_\_\_\_  
 What equipment does it operate?  
 Well pumps \_\_\_\_\_  
 High Service Pumps \_\_\_\_\_  
 Treatment Equipment \_\_\_\_\_  
 Satisfy 1/2 max-day demand?  Yes  No  Unk  
 Comments Automatic pressure differential valve on  
interconnect opens when system pressure drops below  
40 psi. Meets auxiliary power requirement.

**TREATMENT PROCESSES IN USE**

Disinfection-hypochlorination; Aeration  
 \_\_\_\_\_  
 What additional treatment is needed?  
None at this time  
 For control of what deficiencies?  
N/A

**DISTRIBUTION SYSTEM**

Flow Measuring Device Flow Meter  
 Meter Size & Type 3" Badger  
 Backflow Prevention Devices:  Yes  No  
 Cross-connections Irrigation  
 Written Cross-connection Control Program: \*Yes  
 Coliform Sampling Plan:  Yes  No  N/A  
 Comments \_\_\_\_\_  
\*Appropriate backflow prevention assembly on  
irrigation line from pressure tank (RPZ).

**GROUND WATER SOURCE**

Well Number	1			
Year Drilled	1958			
Depth Drilled	400'			
Drilling Method	Unknown			
Type of Grout	Unknown			
Static Water Level	70'			
Pumping Water Level	Unknown			
Design Well Yield	Unknown			
Test Yield	Unknown			
Actual Yield (if different than rated capacity)	Unknown			
Strainer	Unknown			
Length (outside casing)	Unknown			
Diameter (outside casing)	6"			
Material (outside casing)	Steel			
Well Contamination History	None			
Is inundation of well possible?	No			
6' X 6' X 4" Concrete Pad	Yes			
SET BACKS	Septic Tank	~50'		
	Reuse Water	N/A		
	WW Plumbing	w/in 100'		
	Other Sanitary Hazard	None observed		
PUMP	Type	Submersible		
	Manufacturer Name	Goulds		
	Model Number	Unknown		
	Rated Capacity (gpm)	220		
	Motor Horsepower	10		
Well casing 12" above grade?	No			
Well Casing Sanitary Seal	Yes			
Raw Water Sampling Tap	Yes			
Above Ground Check Valve	Yes			
Fence/Housing	Yes			
Well Vent Protection	----			

**COMMENTS** Septic tank & wastewater plumbing setback distances previously accepted by the Department under condition of continued satisfactory bacteriologicals and good chlorine residuals. Well casing <12" previously accepted by DEP. 4" interconnect accepted in lieu of 2<sup>nd</sup> well. Well 1- AAH2578

**CHLORINATION (Disinfection)**

Type:  Gas  Hypo  
 Make Stenner Capacity 85x2 gpd  
 Chlorine Feed Rate 3.5  
 Avg. Amount of Cl<sub>2</sub> gas used N/A  
 Chlorine Residuals: Plant 3.0 Remote 2.0  
 Remote tap location 1210 Gay St.  
 DPD Test Kit:  On-site  With operator  
 None  Not Used Daily  
 Injection Points Into aerator basin  
 Booster Pump Info N/A  
 Comments Have chlorine ORP meter.

**STORAGE FACILITIES**

(G) Ground (H) Hydropneumatic (E) Elevated  
 (B) Bladder (C) Clearwell

Tank Type/Number	G	H	
Capacity (gal)	13,800	3,000	
Material	Concrete	Steel	
Gravity Drain	Yes	Yes	
By-pass Piping	Yes	Yes	
Pressure Gauge	N/A	Yes	
Sight Glass or Level Indicator	*	Yes	
Fittings for Sight Glass	N/A	Yes	
Protected Openings	Yes	Yes	
PRV/ARV	N/A	PRV	
On/Off Pressure	----	55/70	
Access Padlocked	Yes	Yes	
Height to Bottom of Elevated Tank	----	----	
Height to Max. Water Level	----	----	

Comments Tank inspection due first quarter 2006.  
\*The GST has probe low-level alarm lights.

Chlorine Gas Use Requirements	YES	NO	Comments
Dual System	<input type="checkbox"/>	<input type="checkbox"/>	
Auto-switchover	<input type="checkbox"/>	<input type="checkbox"/>	
Alarms:			
Loss of Cl <sub>2</sub> capability	<input type="checkbox"/>	<input type="checkbox"/>	
Loss of Cl <sub>2</sub> residual	<input type="checkbox"/>	<input type="checkbox"/>	
Cl <sub>2</sub> leak detection	<input type="checkbox"/>	<input type="checkbox"/>	
Scale	<input type="checkbox"/>	<input type="checkbox"/>	
Chained Cylinders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Reserve Supply	<input type="checkbox"/>	<input type="checkbox"/>	
Adequate Air-pak	<input type="checkbox"/>	<input type="checkbox"/>	
Sign of Leaks	<input type="checkbox"/>	<input type="checkbox"/>	
Fresh Ammonia	<input type="checkbox"/>	<input type="checkbox"/>	
Ventilation	<input type="checkbox"/>	<input type="checkbox"/>	
Room Lighting	<input type="checkbox"/>	<input type="checkbox"/>	
Warning Signs	<input type="checkbox"/>	<input type="checkbox"/>	
Repair Kits	<input type="checkbox"/>	<input type="checkbox"/>	
Fitted Wrench	<input type="checkbox"/>	<input type="checkbox"/>	
Housing/Protection	<input type="checkbox"/>	<input type="checkbox"/>	

**AERATION (Gases, Fe, & Mn Removal)**

Type Cascade (4 trays) Capacity 200 gpm  
 Aerator Condition OK  
 Bloodworm Presence None observed  
 Visible Algae Growth None observed  
 Protective Screen Condition Good  
 Comments Per operator, inspected weekly & cleaned 2x/month. Fiberglass trays.

**HIGH SERVICE PUMPS**

Pump Number	1	2	
Type	Centrifugal	Centrifugal	
Make	Goulds	Goulds	
Model	3656	3656	
Capacity (gpm)	200	200	
Motor HP	10	10	
Date Installed	1989	1988	
Maintenance	Weekly	Weekly	

Comments \_\_\_\_\_

**DEFICIENCIES:**

1. Monthly Operation Reports (MORs) not entirely and/or correctly filled out. The "Days Plant Staffed or Visited" column is regularly not indicated. The MORs are frequently messy and difficult to read. A new form should be used whenever a mistake is made in data entry. No entries should be scratched out. The indicated max day flow is frequently incorrect based on the data provided in the daily flow.
2. Provide information, if available, for spaces throughout the report marked "Unknown".

**MONITORING AND REPORTING:**

- Bacteriologicals due monthly
- Nitrate/Nitrite due 2006
- Primary Inorganics due 2006
- Lead and Copper Tap Sampling due 06/2007-09/2007
- SOCs due 2006
- Radiologicals due 2006
- VOCs due 2006
- Secondaries due 2006
- Disinfection Byproducts due 07/2006-09/2006


Please be advised that the following items must be completed **no later than December 31, 2005:**

**Emergency Response Plan** - Develop a written emergency preparedness/response plan in accordance with *Emergency Planning for Water Utilities*, AWWA Manual M19, as adopted in Rule 62-555.335, F.A.C. Update and implement the plan as necessary thereafter.

**Operations and Maintenance Manual** - Provide an operation and maintenance manual for each drinking water treatment plant, and update the manual thereafter as necessary to reflect plant alterations and additions. The manual shall contain operation and control procedures, and preventive maintenance and repair procedures, for all plant equipment and shall be made available for reference at the plant or at a convenient location near the plant. Bound and indexed equipment manufacturer manuals shall be considered sufficient to meet the requirements of this subsection.

**Drinking Water Distribution System Map** - Develop and maintain an up-to-date map of the drinking water distribution system. Such a map shall show the location and size of water mains if known; the location of valves and fire hydrants; and the location of any pressure zone boundaries, pumping facilities, storage tanks, and interconnections with other public water systems.

**Audio-Visual Alarm System for Standby Power** - At each site where standby power is required an audio-visual alarm system that is activated in the event any power source fails must be provided. If the site is not staffed during all hours the standby-powered water system components are in operation, the alarm also shall be telemetered to a place staffed during all hours the standby-powered water system components are in operation, or shall trigger an automatic telephone dialing or paging device, to enable notification of an authorized representative of the supplier of water.

Inspector  Title Env. Specialist III Date 10/27/05

Approved by  Title Environmental Manager Date 12/1/05



**RESPONSE:**

Please indicate changes to the following:

PWS ID Number: 3590069

Business Name: \_\_\_\_\_

PWS Name: Bear Lake Manor

Owner(s) Name: \_\_\_\_\_

Attn: Patrick Flynn, Utilities, Inc. of Florida

Mailing Address: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Date: \_\_\_\_\_

Phone Number(s): \_\_\_\_\_

**Florida Department of Environmental Protection  
Drinking Water Compliance/Enforcement Program  
3319 Maguire Boulevard, Suite 232  
Orlando, Florida 32803**

Attention: Reggie Phillips, Environmental Specialist

In response to the Department's **Sanitary Survey Report** for the subject public water system dated **October 27, 2005**, the following actions were done to correct the listed deficiencies:

<u>Deficiency Item No.</u>	<u>Corrective Action Done</u>	<u>Date Done</u>
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
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_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

(Attach additional sheet if necessary)

I hereby certify to the correctness of the above information:

PWS Owner/Representative Signature: \_\_\_\_\_

Name of PWS Owner/Representative: \_\_\_\_\_

(Please Type or Print)

**UTILITIES, INC. OF FLORIDA**

AN AFFILIATE OF UTILITIES, INC.

200 WEATHERSFIELD AVENUE  
ALTAMONTE SPRINGS, FLORIDA 32714

CORPORATE OFFICES:  
2335 Sanders Road  
Northbrook, Illinois 60062  
Telephone: 847-498-6440

Telephone: 407-869-1919  
Florida: 800-272-1919  
Fax: 407-869-6961  
florida@utilitiesinc-usa.com

VIA: E-mail and United States Mail

Mr. Reggie Phillips  
Department of Environmental Protection  
Central District  
3319 Maguire Blvd., Suite 232  
Orlando, FL 32803-3767

Re: Seminole County - PW  
Ravenna Park PWS ID No. 3591061  
Crystal Lake PWS ID No. 3590258  
Bear Lake PWS ID No. 3590069  
Weathersfield PWS ID No. 3591451  
Oakland Shores PWS ID No. 3590912  
Jansen PWS ID No. 3590615

Dear Mr. Phillips:

Enclosed please find the responses to the deficiencies noted during your inspection of the above-referenced facilities on October 18 and October 27, 2005.

These responses have also been transmitted to you via email. If you have any questions or need anything further, please do not hesitate to contact me at (407) 869-8588, ext. 229.

Sincerely,



Kathy Sillitoe  
Area Manager

cc Kim Dodson, Environmental Manager, FDEP  
Patrick C. Flynn, Regional Director, UIF  
Scotty L. Haws, Assistant Operations Manager, UIF

**FILE COPY**

**RESPONSE:**

Please indicate changes to the following:

PWS ID Number: 3590069

Business Name: Utilities, Inc. of Florida

PWS Name: Bear Lake Manor

Owner(s) Name: Utilities, Inc. of Florida

Attn: Patrick Flynn, Utilities, Inc. of Florida

Mailing Address: 200 Weathersfield Avenue

Mailing Address: 200 Weathersfield Avenue

Altamonte Springs, FL 32714

Altamonte Springs, FL 32714

Date: December 13, 2005

Phone Number(s): 407-869-1919

**Florida Department of Environmental Protection  
Drinking Water Compliance/Enforcement Program  
3319 Maguire Boulevard, Suite 232  
Orlando, Florida 32803**

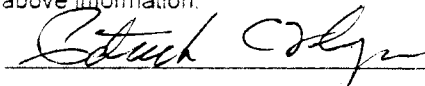
Attention: Reggie Phillips, Environmental Specialist

In response to the Department's **Sanitary Survey Report** for the subject public water system dated **October 27, 2005**, the following actions were done to correct the listed deficiencies:

<u>Deficiency Item No.</u>	<u>Corrective Action Done</u>	<u>Date Done</u>
<u>1</u>	<u>The monthly operations report contained corrections for the month of November 2005. All future MORs will be legible and completed accurately.</u>	<u>December 2005</u>
<u>2</u>	<u>Unable to locate any additional information for the spaces marked "unkown."</u>	

(Attach additional sheet if necessary)

I hereby certify to the correctness of the above information:

PWS Owner/Representative Signature:  12/19/05

Name of PWS Owner/Representative: Patrick C. Flynn, Regional Director

(Please Type or Print)

Bear Lake

Docket No. 060253-WS

25.30-440(6)  
Permits

Test Year Ended December 31, 2005



Henry Dean, Executive Director  
John R. Wehle, Assistant Executive Director

POST OFFICE BOX 1429 PALATKA, FLORIDA 32178-1429

TELEPHONE 904-329-4500	SUNCOM 904-860-4500		
TDD 904-329-4450	TDD SUNCOM 860-4450		
FAX (Executive) 329-4125	(Legal) 329-4485		
(Permitting) 329-4315	(Administrative/Finance) 329-4508		
SERVICE CENTERS			
618 E. South Street Orlando, Florida 32801 407-897-4300 TDD 407-897-5960	7775 Baymeadows Way Suite 102 Jacksonville, Florida 32256 904-730-6270 TDD 904-448-7900	PERMITTING: 305 East Drive Melbourne, Florida 32904 407-984-4940 TDD 407-722-5368	OPERATIONS: 2133 N. Wickham Road Melbourne, Florida 32935-8109 407-752-3100 TDD 407-752-3102

November 15, 2000

Utilities Inc of Florida  
200 Weathersfield Ave  
Altamonte Springs, FL 32714

SUBJECT: Consumptive Use Permit Number 8348  
BEAR LAKE

Dear Sir/Madam:

Enclosed is your permit and the forms necessary for submitting information to comply with conditions of the permit as authorized by the St. Johns River Water Management District on November 15, 2000.

Permit issuance does not relieve you from the responsibility of obtaining permits from any federal, state and/or local agencies asserting concurrent jurisdiction over this work.

The enclosed permit is a legal document and should be kept with your other important records. Please read the permit and conditions carefully since the referenced conditions may require submittal of additional information. All information submitted as compliance with permit conditions must be submitted to the nearest District Service Center and should include the above referenced permit number.

Please be advised that the period of time within which a third party may request an administrative hearing on this permit may not have expired by the date of issuance. A potential petitioner has twenty-six (26) days from the date on which the actual notice is deposited in the mail, or twenty-one (21) days from publication of this notice when actual notice is not provided, within which to file a petition for an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes. Receipt of such a petition by the District may result in this permit becoming null and void.

Sincerely,

Gloria Lewis, Director  
Permit Data Services Division

Enclosures: Permit, Conditions for Issuance, Compliance Forms, Map, Well Tags

cc: District Permit File

Agent: THE COLINAS GROUP INC  
515 N. VIRGINIA AVENUE  
Winter Park, FL 32789

William Kerr, CHAIRMAN  
MELBOURNE BEACH

Ometrias D. Long, VICE CHAIRMAN  
APOPKA

Jeff K. Jennings, SECRETARY  
MAILLAND

Duane Ottenstroer, TREASURER  
SWITZERLAND

Dan Roach  
FERNANDINA BEACH

William M. Segal  
MAILLAND

Otis Mason  
ST. AUGUSTINE

Clay Albright  
EAST LAKE WEIR

Reid Hughes  
DAYTONA BEACH

PF-01F

NOV 22 2000  
AC

PERMIT NO. 8348  
PROJECT NAME: BEAR LAKE

DATE ISSUED: November 15, 2000

**A PERMIT AUTHORIZING:**

The District authorizes, as limited by the attached permit conditions, the use of 28.9 million gallons per year of ground water from the Floridan aquifer for public supply for an estimated population of 676

**LOCATION:**

Site: BEAR LAKE  
Seminole County

Section(s): 18

Township(s): 21S

Range(s): 29E

**ISSUED TO:**

Utilities Inc of Florida  
200 Weathersfield Ave  
Altamonte Springs, FL 32714

Permittee agrees to hold and save the St. Johns River Water Management District and its successors harmless from any and all damages, claims, or liabilities which may arise from permit issuance. Said application, including all maps and specifications attached thereto, is by reference made a part hereof.

This permit does not convey to permittee any property rights nor any rights of privileges other than those specified herein, nor relieve the permittee from complying with any law, regulation or requirement affecting the rights of other bodies or agencies. All structures and works installed by permittee hereunder shall remain the property of the permittee.

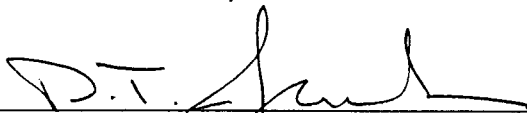
This permit may be revoked, modified or transferred at any time pursuant to the appropriate provisions of Chapter 373, Florida Statutes and 40C-1, Florida Administrative Code.

**PERMIT IS CONDITIONED UPON:**

See conditions on attached "Exhibit A", dated November 15, 2000

**AUTHORIZED BY:** St. Johns River Water Management District  
Department of Resource Management

By: \_\_\_\_\_



Dwight T Jenkins  
Division Director

**"EXHIBIT A"**  
**CONDITIONS FOR ISSUANCE OF PERMIT NUMBER 8348**  
**UTILITIES INC OF FLORIDA**  
**DATED NOVEMBER 15, 2000**

1. District Authorized staff, upon proper identification, will have permission to enter, inspect and observe permitted and related facilities in order to determine compliance with the approved plans, specifications and conditions of this permit.
2. Nothing in this permit should be construed to limit the authority of the St. Johns River Water Management District to declare a water shortage and issue orders pursuant to Section 373.175, Florida Statutes, or to formulate a plan for implementation during periods of water shortage, pursuant to Section 373.246, Florida Statutes. In the event a water shortage, is declared by the District Governing Board, the permittee must adhere to the water shortage restriction as specified by the District, even though the specified water shortage restrictions may be inconsistent with the terms and conditions of this permit.
3. Prior to the construction, modification, or abandonment of a well, the permittee must obtain a Water Well Construction Permit from the St. Johns River Water Management District, or the appropriate local government pursuant to Chapter 40C-3, Florida Administrative Code. Construction, modification, or abandonment of a well will require modification of the consumptive use permit when such construction, modification or abandonment is other than that specified and described on the consumptive use permit application form.
4. Leaking or inoperative well casings, valves, or controls must be repaired or replaced as required to eliminate the leak or make the system fully operational.
5. Legal uses of water existing at the time of the permit application may not be interfered with by the consumptive use. If unanticipated interference occurs, the District may revoke the permit in whole or in part to curtail or abate the interference unless the permittee mitigates for the interference. In those cases where other permit holders are identified by the District as also contributing to the interference, the permittee may choose to mitigate in a cooperative effort with these other permittees. The permittee must submit a mitigation plan to the District for approval prior to implementing such mitigation.
6. Off-site land uses existing at the time of permit application may not be significantly adversely impacted as a result of the consumptive use. If unanticipated significant adverse impacts occur, the District shall revoke the permit in whole or in part to curtail or abate the adverse impacts, unless the impacts can be mitigated by the

permittee.

7. The District must be notified, in writing, within 30 days of any sale, conveyance, or other transfer of a well or facility from which the permitted consumptive use is made or within 30 days of any transfer of ownership or control of the real property at which the permitted consumptive use is located. All transfers of ownership or transfers of permits are subject to the provisions of section 40C-1.612, Florida Administrative Code.
8. A District-issued identification tag shall be prominently displayed at each withdrawal site by permanently affixing such tag to the pump, headgate, valve or other withdrawal facility as provided by Section 40C-2.401, Florida Administrative Code. Permittee shall notify the District in the event that a replacement tag is needed.
9. If the permittee does not serve a new projected demand located within the service area upon which the annual allocation was calculated, the annual allocation will be subject to modification.
10. The permittee must ensure that all service connections are metered.
11. Landscape irrigation is prohibited between the hours of 10:00 a.m. and 4:00 p.m., except as follows:
  - a) Irrigation using a micro-irrigation system is allowed anytime.
  - (b) The use of reclaimed water for irrigation is allowed anytime, provided appropriate signs are placed on the property to inform the general public and District enforcement personnel of such use. Such signs must be in accordance with local restrictions.
  - (c) Irrigation of, or in preparation for planting, new landscape is allowed any time of day for one 30 day period provided irrigation is limited to the amount necessary for plant establishment.
  - (d) Watering in of chemicals, including insecticides, pesticides, fertilizers, fungicides, and herbicides when required by law, the manufacturer, or best management practices is allowed anytime within 24 hours of application.
  - (e) Irrigation systems may be operated anytime for maintenance and repair purposes not to exceed ten minutes per hour per zone.
12. All submittals made to demonstrate compliance with this permit must include the



permit number 8348 plainly labeled on the submittals.

13. This permit will expire on November 15, 2020.
14. Maximum annual ground water withdrawals must not exceed 28.9 million gallons.
15. The permittee must conduct an annual water audit within 30 days of the anniversary date of issuance of this permit. If the water audit shows that the system losses exceed 10%, a leak detection and repair program must be implemented.
16. The permittee must assure that all service connections are metered.
17. The permittee must implement the Water Conservation Plan submitted to the District on August 18, 2000, in accordance with the schedule contained therein.
18. Well no. 1 must continue to be monitored with a totalizing flowmeter. This meter must maintain 95% accuracy, be verifiable and be installed according to the manufacturer's specifications.
19. Total withdrawals from well no. 1 must be recorded continuously, totaled monthly, and reported to the District at least every six months from the initiation of the monitoring using Form No. EN-50. The reporting dates each year will be as follows for the duration of the permit:

Reporting Period	Report Due Date
January - June	July 31
July - December	January 31
20. The permittee must maintain all flowmeters. In case of failure or breakdown of any meter, the District must be notified in writing within 5 days of its discovery. A defective meter must be repaired or replaced within 30 days of its discovery.
21. The permittee must have all flowmeters checked for accuracy at least once every 3 years within 30 days of the anniversary date of permit issuance, and recalibrated if the difference between the actual flow and the meter reading is

greater than 5%. District Form No. EN-51 must be submitted to the District within 10 days of the inspection/calibration.

22. The lowest quality water source, such as reclaimed water or surface/storm water, must be used as irrigation water when deemed feasible pursuant to District rules and applicable state law.
  
23. The permittee shall submit, to the District, a compliance report pursuant to subsection 373.236(3), F.S., every 5 years during the term of the permit. The permittee shall submit the report by January 31 of the required year. The report shall contain sufficient information to demonstrate that the permittee's use of water will continue, for the remaining duration of the permit, to meet the conditions for permit issuance set forth in the District rules that existed at the time the permit was issued for 20 years by the District. At a minimum, the compliance report must:
  - (a) meet the submittal requirements of section 4.2 of the Applicant's Handbook: Consumptive Uses of Water, February 8, 1999; and
  - (b) supply all of the information specifically required by the compliance report condition(s) on the permit.

## Notice Of Rights

1. A person whose substantial interests are or may be determined has the right to request an administrative hearing by filing a written petition with the St. Johns River Water Management District (District), or may choose to pursue mediation as an alternative remedy under Sections 120.569 and 120.573, Florida Statutes, before the deadline for filing a petition. Choosing mediation will not adversely affect the rights to a hearing if mediation does not result in a settlement. The procedures for pursuing mediation are set forth in Sections 120.569 and 120.57, Florida Statutes, and Rules 28-106.111 and 28-106.401-.405, Florida Administrative Code. Pursuant to Chapter 28-106 and Rule 40C-1.1007, Florida Administrative Code, the petition must be filed at the office of the District Clerk at District Headquarters, P. O. Box 1429, Palatka, Florida 32178-1429 (4049 Reid St., Palatka, FL 32177) within twenty-six (26) days of the District depositing notice of District decision in the mail (for those persons to whom the District mails actual notice) or within twenty-one (21) days of newspaper publication of the notice of District decision (for those persons to whom the District does not mail actual notice). A petition must comply with Chapter 28-106, Florida Administrative Code.
2. If the Governing Board takes action which substantially differs from the notice of District decision, a person whose substantial interests are or may be determined has the right to request an administrative hearing or may choose to pursue mediation as an alternative remedy as described above. Pursuant to District Rule 40C-1.1007, Florida Administrative Code, the petition must be filed at the office of the District Clerk at the address described above, within twenty-six (26) days of the District depositing notice of final District decision in the mail (for those persons to whom the District mails actual notice) or within twenty-one (21) days of newspaper publication of the notice of its final agency action (for those persons to whom the District does not mail actual notice). Such a petition must comply with Rule Chapter 28-106, Florida Administrative Code.
3. A substantially interested person has the right to a formal administrative hearing pursuant to Section 120.569 and 120.57(1), Florida Statutes, where there is a dispute between the District and the party regarding an issue of material fact. A petition for formal hearing must comply with the requirements set forth in Rule 28-106.201, Florida Administrative Code.
4. A substantially interested person has the right to an informal hearing pursuant to Sections 120.569 and 120.57(2), Florida Statutes, where no material facts are in dispute. A petition for an informal hearing must comply with the requirements set forth in Rule 28-106.301, Florida Administrative Code.
5. A petition for an administrative hearing is deemed filed upon delivery of the petition to the District Clerk at the District headquarters in Palatka, Florida.
6. Failure to file a petition for an administrative hearing, within the requisite time frame shall constitute a waiver of the right to an administrative hearing (Section 28-106.111, Florida Administrative Code).
7. The right to an administrative hearing and the relevant procedures to be followed are governed by Chapter 120, Florida Statutes, and Chapter 28-106, Florida Administrative Code and Section 40C-1.1007, Florida Administrative Code.

### Notice Of Rights

8. An applicant with a legal or equitable interest in real property who believes that a District permitting action is unreasonable or will unfairly burden the use of his property, has the right to, within 30 days of receipt of notice of the District's written decision regarding a permit application, apply for a special master proceeding under Section 70.51, Florida Statutes, by filing a written request for relief at the office of the District Clerk located at District headquarters, P. O. Box 1429, Palatka, FL 32178-1429 (4049 Reid St., Palatka, Florida 32177). A request for relief must contain the information listed in Subsection 70.51(6), Florida Statutes.
9. A timely filed request for relief under Section 70.51, Florida Statutes, tolls the time to request an administrative hearing under paragraph no. 1 or 2 above (Paragraph 70.51(10)(b), Florida Statutes). However, the filing of a request for an administrative hearing under paragraph no. 1 or 2 above waives the right to a special master proceeding (Subsection 70.51(10)(b), Florida Statutes).
10. Failure to file a request for relief within the requisite time frame shall constitute a waiver of the right to a special master proceeding (Subsection 70.51(3), Florida Statutes).
11. Any substantially affected person who claims that final action of the District constitutes an unconstitutional taking of property without just compensation may seek review of the action in circuit court pursuant to Section 373.617, Florida Statutes, and the Florida Rules of Civil Procedures, by filing an action in circuit court within 90 days of the rendering of the final District action, (Section 373.617, Florida Statutes).
12. Pursuant to Section 120.68, Florida Statutes, a person who is adversely affected by final District action may seek review of the action in the District Court of Appeal by filing a notice of appeal pursuant to the Florida Rules of Appellate Procedure within 30 days of the rendering of the final District action.
13. A party to the proceeding before the District who claims that a District order is inconsistent with the provisions and purposes of Chapter 373, Florida Statutes, may seek review of the order pursuant to Section 373.114, Florida Statutes, by the Florida Land and Water Adjudicatory Commission, by filing a request for review with the Commission and serving a copy on the Department of Environmental Protection and any person named in the order within 20 days of adoption of a rule or the rendering of the District order.
14. For appeals to the District Court of Appeal, a District action is considered rendered after it is signed on behalf of the District, and is filed by the District Clerk.
15. Failure to observe the relevant time frames for filing a petition for judicial review described in paragraphs #11 and #12, or for Commission review as described in paragraph #13, will result in waiver of that right to review.


**Notice Of Rights**

**Certificate of Service**

I HEREBY CERTIFY that a copy of the foregoing Notice of Rights has been sent by U.S. Mail to:

Utilities Inc of Florida  
200 Weathersfield Ave  
Altamonte Springs, FL 32714

at 4:00 p.m. this <sup>2<sup>nd</sup></sup>~~1<sup>st</sup>~~ day of November, 2000.



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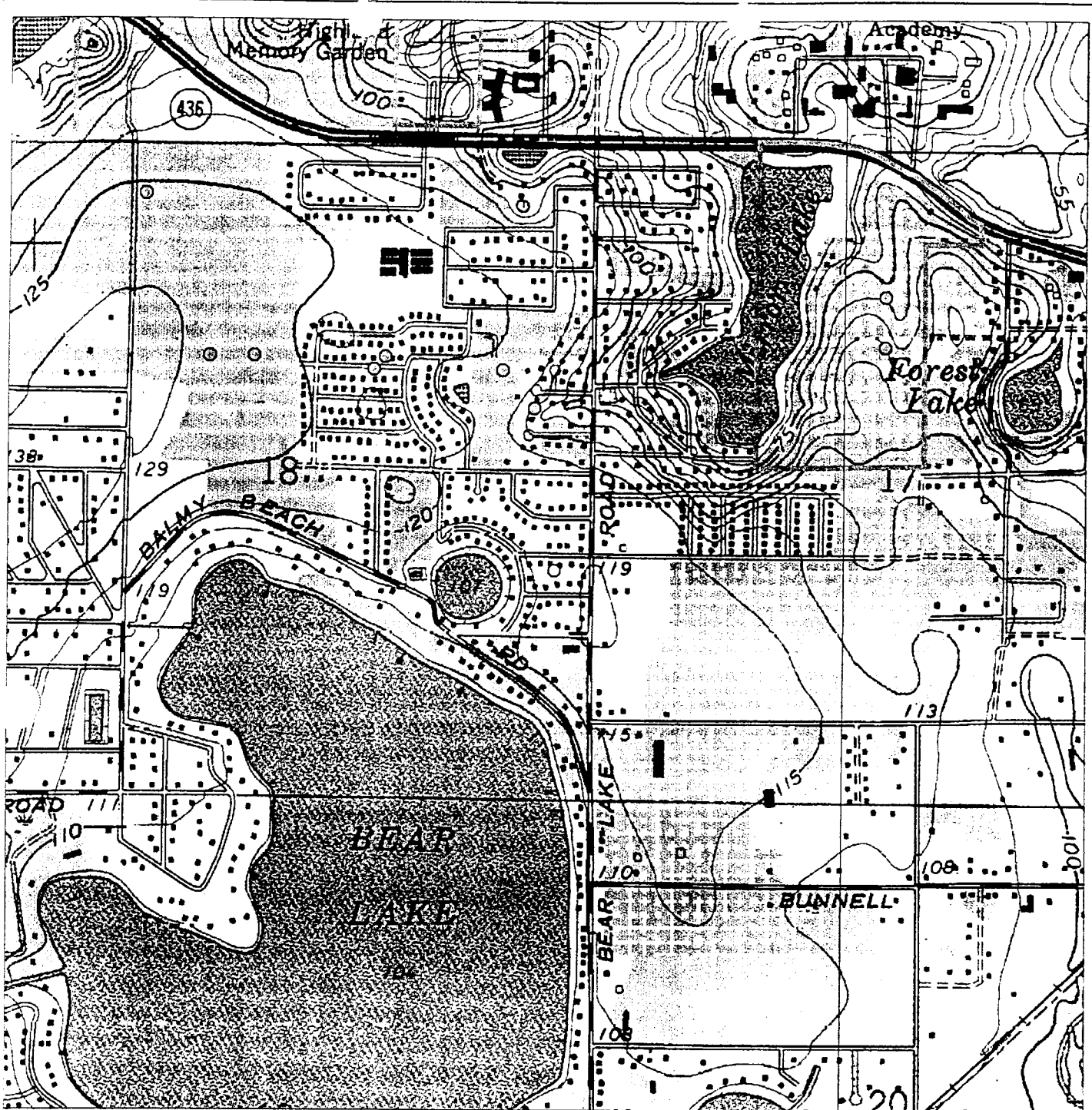
Division of Permit Data Services  
Gloria Lewis, Director

St. Johns River Water Management District  
Post Office Box 1429  
Palatka, FL 32178-1429  
(904) 329-4152

Permit Number: 8348

S J K W N D  
UTILITIES INC OF FLORIDA  
8346 18-NOV-2020  
FLORIDA ADDRESS  
HOUSEHOLD  
PEAR LAKE  
PEAR LAKE

6.000 INCHES



8348



0.08 0 0.08 Miles



Scale 1:13549

- Quad Index 12K NAD83
- Cup\_wells
- Cup\_pumps
- Cup\_bnd

The St. Johns River Water Management District prepares and uses this information for its own purposes and this information may not be suitable for other purposes. This information is provided "as is". Further documentation of this data can be obtained by contacting: St. Johns River Water Management District, Geographic Information Systems, Program Management, P.O. Box 1429, Palatka, Florida 32178-1429. (904) 329-4176.

FLOW METER WATER CALIBRATION RECORD - EN51  
ST. JOHNS RIVER WATER MANAGEMENT DISTRICT  
Post Office Box 1429  
Palatka, Florida 32178-1429

Consumptive Use Permit Number: 8348 - BEAN LAKE

Permittee Name: Utilities Inc of Florida

Date of Permit Issuance: November 15, 2000 Station Name: 1

Pump Capacity: 218 GPM

Serial Number on Meter: \_\_\_\_\_

Meter Model: \_\_\_\_\_

Discharge Pipe Diameter: \_\_\_\_\_

Date of Last Meter Calibration: \_\_\_\_/\_\_\_\_/\_\_\_\_

Date of This Calibration: \_\_\_\_/\_\_\_\_/\_\_\_\_

Name of Person Performing Calibration: \_\_\_\_\_

Method or Equipment Used for Calibration: \_\_\_\_\_

Initial Meter Reading at Start of Calibration: \_\_\_\_\_

Final Meter Reading at End of Calibration: \_\_\_\_\_

Readings on Equipment Used for Calibration:

Start: \_\_\_\_\_ End: \_\_\_\_\_

**(Attach Formulas Used to Make Calculations)**

Percent of Error Between Meter Reading and Calibration Equipment: \_\_\_\_\_%

Name of Person Completing Form (Please Print): \_\_\_\_\_

Company Name: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Daytime Telephone: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

**Please Retain a Copy for Your Records**





St. Johns River Water Management District  
 P. O. Box 1429  
 Palatka, Florida 32178-1429

**WATER USE RECORD**

**FORM EN - 50**

CUP# **8348**

PERMIT ISSUE DATE **15-nov-2000**

DISTRICT ID

OWNERS ID

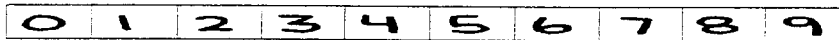
PERMITTEE **Utilities Inc of Florida**

PROJECT **BEAR LAKE**

WELL NAME **1**

PUMP NAME

COMPLETE THE FORM BY PRINTING EACH "NUMBER" WITHOUT TOUCHING THE SIDES OF THE BOX



**Step 1. MARK ALL THAT APPLY**

- NO USE THIS PERIOD
- WELL CAPPED
- WELL ABANDONED (40C-3, FAC)
- PROPERTY SOLD
- COMMENTS: (PLEASE PRINT): \_\_\_\_\_

**Step 2. REPORT MONTHLY WATER USE BELOW. RECORD EITHER FLOW METER READINGS OR GALLONS USED (NOT BOTH).**

**GALLONS**

**OR METER READINGS**

<b>JAN 01</b>																			
<b>FEB 01</b>																			
<b>MAR 01</b>																			
<b>APR 01</b>																			
<b>MAY 01</b>																			
<b>JUN 01</b>																			

**Step 3.** CONTACT NAME \_\_\_\_\_  
 PHONE NUMBER \_\_\_\_\_



15590



36204



St. Johns River Water Management District  
P. O. Box 1429  
Palatka, Florida 32178-1429

**WATER USE RECORD**

**FORM EN - 50**

CUP# **8348**

PERMIT ISSUE DATE **15-nov-2000**

DISTRICT ID

OWNERS ID

PERMITTEE **Utilities Inc of Florida**

PROJECT **BEAR LAKE**

WELL NAME **1**

PUMP NAME

COMPLETE THE FORM BY PRINTING EACH "NUMBER" WITHOUT TOUCHING THE SIDES OF THE BOX

0 1 2 3 4 5 6 7 8 9

**Step 1. MARK ALL THAT APPLY**

- NO USE THIS PERIOD
- WELL ABANDONED (40C-3, FAC)
- COMMENTS: (PLEASE PRINT): \_\_\_\_\_
- WELL CAPPED
- PROPERTY SOLD

**Step 2. REPORT MONTHLY WATER USE BELOW. RECORD EITHER FLOW METER READINGS OR GALLONS USED (NOT BOTH).**

**GALLONS**

**OR METER READINGS**

JUL 00																				
AUG 00																				
SEP 00																				
OCT 00																				
NOV 00																				
DEC 00																				

**Step 3.** CONTACT NAME \_\_\_\_\_  
PHONE NUMBER \_\_\_\_\_



15590

Bear Lake

Docket No. 060253-WS

25.30-440(7)  
Notices

Test Year Ended December 31, 2005

NOTICES

None

Bear Lake

Docket No. 060253-WS

25.30-440(8)  
Field Employees

Test Year Ended December 31, 2005

**Employees Involved in Utilities, Inc. of Florida Operations  
During Test Year 2005:**

Patrick Flynn, Regional Director: Oversees all operations and employees in Florida.

Bryan Gongre, Regional Manager: Manages operations and employees for all Central Florida systems.

Rick Retz, Regional Manager: Manages operations and employees for all West Coast operations. West Coast operations include all systems located in South Florida and West Florida.

Bill Coates, Project Manager: Lake and Marion County systems.

Tony Wierzbicki, Project Manager: Manages capital projects and developer activity within the West Coast and South Florida Operations areas

[Open], Project Manager: Seminole and Orange County systems.

Kathy Sillitoe, Area Manager: Seminole and Orange County Plants.

John Marinelli, Area Manager: Seminole and Orange County Field Maintenance.

Chuck Schwades, Area Manager: Lake and Marion County Field Maintenance.

Michael T. Dunn, Regional Manager

Scotty Lee Haws, Regional Manager

John G Holdman, Area Manager

Gaary Wade Musselwhite Jr., Area Manager

***Field Employees:***

Pasco and Pinellas Counties:

Steve Habery, Lead Operator ("C" Water License and "C" Wastewater License)

Jack Adkins, Operator ("C" Water License)

Marion County:

Daniel Anderson, Operator ("A" Water License and "A" Wastewater License)

Seminole and Orange Counties:

Allan Finch, Operator ("C" Water License)

Chris Phillips, Meter Reader  
Terry Sillitoe, Operator, Part Time ("A" Water License and "A" Wastewater License)

Thomas W Abendroth, Field tech  
James Roger Adlay, Operator  
Robert K Cooper, Field Tech  
Robb Douglas Crow, Operator  
Michael John Gavaletz, Operator  
Jimmie H. Hollister, Field Tech  
Alexander Lorenzo, Operator  
Roy Mericle, Operator  
Raymond Alan Parrish, Operator  
Jeffrey Pinder, Field Supervisor  
Frederick E Quinlan II, Field Tech  
Roberto Remigio, Meter Reader  
Mickey A Shue, Field Tech  
Ronald D. White, Field Supervisor  
William B Willingham, Field Tech  
James Dennis Yingling, PT Field Tech  
James Howard Pendarvis, Field Tech  
Preston S Boardway, PT Field Tech  
James Edward Carroll, Operator  
Leonard E Ledwell, Operator  
David Ryniak, Operator

***Facilities:***

The minimum staffing requirement at all Utilities, Inc. of Florida water systems is 6 visits per week provided by a minimum class "C" operator. The minimum staffing requirement at the Crownwood wastewater treatment plant in Marion County is ½ hour per day, 6 days per week.

***Duties and Responsibilities:***

- a) Responsible for performing treatment plant, collection system and transmission system operation and maintenance. Duties are to be completed in a reasonable and professional manner consistent with standard operating practices in order to comply with state and local regulatory rules and requirements. Must perform duties consistent with the protection of the public health and the environment.
- b) Perform responsible, efficient, and effective on-site management and supervision of all system functions.
- c) Submit complete, accurate and timely periodic plant operating reports.
- d) Report to the Permittee and the Department of Environmental Protection any serious plant or system breakdown or condition causing or likely to cause serious, inefficient or unsafe treatment or discharge of wastewater in a manner not authorized by the current permit.
- e) Submit accurate reports relative to treatment plant, collection system, and transmission system operation, including sampling and laboratory analysis.
- f) Maintain an operation and maintenance log for the plant, current to the last operation and maintenance task performed.
- g) Perform required preventative maintenance in conformance with equipment manufacturer recommendations. Repair or replace plant equipment and collection system components as needed to keep the facilities operating as permitted.
- h) Perform various service order functions including but not limited to the following: customer complaints; reading and checking meters; cross-connection inspections; installing or repairing the collection and disposal systems.
- i) Maintain the visual aesthetics of the facilities in compliance with company standards, including grounds maintenance, fence repairs, site security, lighting fixtures, and general building upkeep.



Bear Lake

Docket No. 060253-WS

25.30-440(9)  
Vehicles

Test Year Ended December 31, 2005

**FL Vehicles as of 5-5-06**

Veh. #	Yr/Make/Model	VIN	Driver Assigned	Cost	Company Name
9934	99 DODGE DAKOTA	1B7FL26X6XS261957	CORY SUDOL	\$15,678.58	Alafaya Utilities, Inc.
9932	99 DODGE DAKOTA	1B7FL26XXS277898	NO DRIVER YET	\$15,467.19	Alafaya Utilities, Inc.
636	06 CHEV COLORADO	1GCCS146568234592	JEROME HAMPTON	\$16,622.26	Alafaya Utilities, Inc.
221	02 CHEVY S-10	1GCCS14W428209130	ROGER GRAY	\$13,356.21	Alafaya Utilities, Inc.
19	00 CHEV CS10803	1GCCS14W9YK196208	CARL ZUBEK	\$15,363.17	Alafaya Utilities, Inc.
610	06 CHEV C15 V-8	1GCEC14V86Z103857	MICHAEL OVERTON	\$18,681.44	Alafaya Utilities, Inc.
311	03 CHEV C15 FULL	1GCEC14X23Z114639	EDWARD ROBERTS	\$19,053.10	Alafaya Utilities, Inc.
308	03 CHEV C15 FULL	1GCEC14X83Z115665	SCOTT LEARNED	\$19,053.10	Alafaya Utilities, Inc.
431	04 CHEV C25	1GCHK24U04E296751	DON TAYLOR	\$25,036.88	Alafaya Utilities, Inc.
24	00 CHEV S-10	1GCCS14W9YK229577	ALVIN BISHOP	\$15,099.10	Bayside Utility Services, Inc.
638	06 CHEV C15	1GCEC14V86E197990	ALVIN BISHOP	\$18,923.65	Bayside Utility Services, Inc.
8691	86 INTERNATIONAL	1HTLDTVN2GHA45725	VACUUM TRUCK	\$11,026.85	Bayside Utility Services, Inc.
223	02 CHEVY S-10	1GCCS14W628209453	WILLIAM NEAL	\$13,356.21	Cypress Lakes, Utilities, Inc.
608	06 CHEV C15 V-8	1GCEC14V26Z102011	DAVID SHOFFSTALL	\$18,681.44	Cypress Lakes, Utilities, Inc.
16	00 CHEV CS10803	1GCCS14W2YK195806	HARRY HOFF	\$15,363.17	Eastlake Water Service, Inc.
9808	98 DODGE DAKOTA	1B7FL26X6WS604943	JAMES ESKEW	\$15,312.81	Labrador Utilities, Inc.
427	04 CHEV C15 FULL	1GCEC14X94Z275720	SHANTAVIOUS RAINEY	\$17,763.05	Labrador Utilities, Inc.
508	05 CHEV C25 4X4	1GBHK24UX5E233792	VARIOUS	\$24,607.70	Mid-County
103	01 CHEV S10	1GCCS14W01K129325	MATTHEW GUNTHER	\$15,053.85	Mid-County
9833	98 CHEV S-10	1GCCS14X2WK245013	STEVEN SZCZEPKOWSKI	\$16,047.78	Mid-County
111	01 CHEV 1500	1GCEC14W81Z185977	SPARE	\$16,965.92	Mid-County
461	04 CHEV C15	1GCEC14X24Z336714	ROBERT BUONO	\$16,588.04	Mid-County
9928	99 DODGE DAKOTA	1B7FL26X4XS261955	LENNY GODWIN	\$15,493.25	Sandalhaven
426	04 CHEV C15 FULL	1GCEC14X44Z274751	MIKE MONAT	\$17,763.05	Sandalhaven
9935	99 DODGE DAKOTA	1B7FL26X1XS277899	HAROLD EBERT	\$16,056.16	Sanlando Utilities, Inc.
9933	99 DODGE DAKOTA	1B7FL26X4XS277900	NO DRIVER YET	\$15,659.79	Sanlando Utilities, Inc.
9931	99 DODGE DAKOTA	1B7FL26X6XS261956	RAY HOGUE	\$15,493.25	Sanlando Utilities, Inc.
9927	99 DODGE DAKOTA	1B7FL26XXS261958	JIM SWEGHEIMER	\$15,792.00	Sanlando Utilities, Inc.
9602	96 FORD RANGER REGULAR	1FTCR10X1TUB67972	SPARE	\$16,085.99	Sanlando Utilities, Inc.
516	05 CHEV COLORADO	1GCCS146358238591	DOUG GOODWIN	\$18,484.14	Sanlando Utilities, Inc.
101	01 CHEV S10	1GCCS14W01K129261	ROBERTO REMIGIO	\$15,053.85	Sanlando Utilities, Inc.
220	02 CHEVY S-10	1GCCS14W128209201	ROY MERICLE	\$13,356.21	Sanlando Utilities, Inc.
14	00 CHEV CS10803	1GCCS14W1YK195845	ALEXANDER LORENZO	\$15,363.17	Sanlando Utilities, Inc.
102	01 CHEV S10	1GCCS14W71K129239	ELISA STEGER	\$15,516.86	Sanlando Utilities, Inc.
9835	98 CHEV S-10	1GCCS14X0WK247116	SPARE	\$16,290.61	Sanlando Utilities, Inc.
9834	98 CHEV S-10	1GCCS14X6WK246309	THOMAS KEYS	\$16,143.89	Sanlando Utilities, Inc.
110	01 CHEV 1500	1GCEC14V11E249162	KEVIN COOPER	\$18,690.29	Sanlando Utilities, Inc.
109	01 CHEV 1500	1GCEC14V31E249471	JEFF PINDER	\$19,066.93	Sanlando Utilities, Inc.
217	02 CHEVY C15 FULL	1GCEC14V32Z313941	DALE WHITE	\$17,238.08	Sanlando Utilities, Inc.
18	00 CHEV 1500	1GCEC14V6YE249071	THOMAS ABENDROTH	\$19,049.81	Sanlando Utilities, Inc.
108	01 CHEV 1500	1GCEC14V91E265755	MATTHEW MORRELL	\$18,735.55	Sanlando Utilities, Inc.
113	01 CHEV 1500	1GCEC14W21Z187837	JIMMIE HOLLISTER	\$17,472.60	Sanlando Utilities, Inc.
107	01 CHEV 1500	1GCEC14W71Z185310	JAMES PENDARVIS	\$17,227.78	Sanlando Utilities, Inc.
112	01 CHV 1500	1GCEC14W81Z183727	SHAWN EBERT	\$16,965.92	Sanlando Utilities, Inc.
312	03 CHEV C15 FULL	1GCEC14X03Z114378	MICK SHUE	\$19,053.10	Sanlando Utilities, Inc.
305	03 CHEV C15 FULL	1GCEC14X63Z115177	FRED QUINLAN	\$22,478.87	Sanlando Utilities, Inc.
433	04 FORD F-750	3FRXF75424V600407	SANLANDO DUMP TRUCK	\$63,896.30	Sanlando Utilities, Inc.
304	03 CHEV C15 FULL	1GCEC14X23Z115810	JERRY HAHN	\$19,372.92	Tierre Verde
8926	89 FORD F-350	1FDKF37G5KNA56982	DUMP TRUCK	\$31,061.22	Utilities, Inc. of Florida
9765	97 PONTIAC GRAND AM	1G2WP5216WF270000	NO DRIVER YET	\$15,000.00	Utilities, Inc. of Florida
35	00 CHEV C25 BOOM	1GBGK24R5YF484682	CENTRAL FL BOOM TRUCK	\$35,922.65	Utilities, Inc. of Florida
503	05 CHEV COLORADO	1GCCS146658179178	CHRIS PHILLIPS	\$16,750.47	Utilities, Inc. of Florida
612	06 CHEV COLORADO	1GCCS146768129150	CHRIS ALDAY	\$16,471.74	Utilities, Inc. of Florida
637	06 CHEV C15	1GCEC14V96E197609	JEFF FINEHIRSH	\$18,923.65	Utilities, Inc. of Florida
222	02 CHEVY C15 FULL	1GCEC14W12Z314210	CHARLES SCHWADES	\$16,461.98	Utilities, Inc. of Florida
424	03 CHEV C15 FULL	1GCEC14X04Z274231	ALLEN FINCH	\$17,763.05	Utilities, Inc. of Florida
436	04 CHEV C15 FULL	1GCEC14X24Z201474	JACK ADKINS	\$17,503.53	Utilities, Inc. of Florida
301	03 CHEV C15 FULL	1GCEC14X63Z115146	STEVE HABERY	\$19,053.10	Utilities, Inc. of Florida
422	04 CHEV C15 EXT CAB	1GCEC19VX4Z270758	RICHARD RETZ	\$21,654.48	Utilities, Inc. of Florida
509	05 CHEV C15 4X4 EXT	1GCEK19T35E230984	JOHN MARINELLI	\$28,037.52	Utilities, Inc. of Florida
639	06 CHEV C15 4X4 EXT	1GCEK19Z26Z225726	BILL COATES	\$24,891.62	Utilities, Inc. of Florida
428	04 CHEV S10 TRAILBLAZER	1GNDDT13S442340667	BRYAN GONGRE	\$27,109.73	Utilities, Inc. of Florida
512	05 CHEV TAHOE	1GNEC13T85R199267	PATRICK FLYNN	\$37,478.51	Utilities, Inc. of Florida
650	06 CHEV TAHOE 4X4	1GNEK13TX6R148941	JOHN HOY	\$32,505.83	Utilities, Inc. of Florida
9250	92 DODGE	2B7GB11X5NK163811	SEWER VIDEO EQUIP VAN	\$0.00	Utilities, Inc. of Florida
242	02 CHEVY IMPALA	2G1WPF55E329381533	SCOTTY HAWS	\$19,351.00	Utilities, Inc. of Florida
9925	99 CHEV LUMINA	2G1WL52M1X9177423	KATHY SILLITOE	\$17,132.82	Utilities, Inc. of Florida
453	04 CHEV C15 EXT CAB	2GCEC19T341374628	TONY WIERZBICKI	\$22,987.16	Utilities, Inc. of Florida
609	06 CHEV C25	2GCEC19VX61115736	SCOTT STEWART	\$22,387.19	Utilities, Inc. of Florida
129	01 CHEV FULL 1500 4WD	2GCEK19T111381348	WILLIAM NEAL	\$24,967.07	Utilities, Inc. of Florida
33	00 DODGE DAKOTA	1B7GG22X7YS753556	SPARE	\$20,427.35	Utilities, Inc. of Pennbrooke

105 01 CHEV S10  
314 03 CHEV C15 FULL  
511 05 CHEV C15 REG CAB

1GCCS14WX18159350 JAMES YINGLING  
1GCEC14X43Z114271 STEVEN PFOUTS  
1GCEC14X75Z230180 DAN ANDERSON

\$15,998.46 Utilities, Inc. of Pennbrooke  
\$19,053.10 Utilities, Inc. of Pennbrooke  
\$18,064.18 Utilities, Inc. of Pennbrooke

Bear Lake

Docket No. 060253-WS

25.30-440(10)  
Customer Complaints

Test Year Ended December 31, 2005

## CUSTOMER COMPLAINTS

Please refer to the CD provided to the  
Commission Clerk with the filing.

Crystal Lake

Docket No. 060253-WS

Seminole County

Test Year Ended December 31, 2005

Crystal Lake

Docket No. 060253-WS

25.30-440(1)  
Detailed Map

Test Year Ended December 31, 2005

MAPS

SUBMITTED TO COMMISSION SEPARATELY



Crystal Lake

Docket No. 060253-WS

25.30-440(2)  
Chemicals Used

Test Year Ended December 31, 2005

CHEMICALS USED

To Be Provided

Crystal Lake

Docket No. 060253-WS

25.30-440(3)  
Chemical Analyses

Test Year Ended December 31, 2005

**UTILITIES, INC. OF FLORIDA**

AN AFFILIATE OF UTILITIES, INC.

200 WEATHERSFIELD AVENUE  
ALTAMONTE SPRINGS, FLORIDA 32714

CORPORATE OFFICES:  
2335 Sanders Road  
Northbrook, Illinois 60062  
Telephone: 847-498-6440

Telephone: 407-869-1919  
Florida: 800-272-1919  
Fax: 407-869-6961  
E-Mail: uif@iag.net

September 1, 2005

Mr. Paul Morrison, Environmental Manager  
Drinking Water Program  
Florida Dept. of Environmental Protection  
3319 Maguire Blvd.  
Orlando, Fl. 32803

Re: Annual TTHM and HAA5s, 2005  
Crystal Lake Utilities, Inc.  
PWS ID# 3590258

Dear Mr. Morrison:

Enclosed please find the results of samples taken July 15, 2005 and July 28, 2005 for the above referenced analysis and system.

If you have any questions or require additional information, please do not hesitate to contact me at (407) 869-8588, ext. 229.

Sincerely,

UTILITIES, INC. OF FLORIDA



Kathy Sillitoe  
Area Manager

EC: Patrick Flynn, Regional Director, UIOF  
Scotty L. Haws, Assistant Operations Manager

**DISINFECTION BYPRODUCTS (TOTAL TRIHALOMETHANES [TTHMs] AND HALOACETIC ACIDS FIVE [HAA5s])  
EXAMPLE REPORTING FORMAT**

MONITORING FREQUENCY: <input type="checkbox"/> QUARTERLY X <input checked="" type="checkbox"/> ANNUALLY	YEAR: 2005
QUARTERLY REPORTING PERIOD: July 2005 thur June 2006	

<b>SYSTEM INFORMATION</b>	
PWS NAME: Crystal Lake	
PWS ID NUMBER: 3590258	COUNTY: Seminole
CONTACT PERSON: Scotty Haws	PHONE NUMBER : 407-869-1919 EXT.234
E-MAIL ADDRESS (optional): S.L.Haws@Utilitiesinc-usa.com	FAX NUMBER (optional): 407-869-6961

TTHM/HAA5 COMPLIANCE SUMMARY FOR PWSs MONITORING ON A QUARTERLY OR MORE FREQUENT BASIS									
TTHM COMPLIANCE SUMMARY					HAA5 COMPLIANCE SUMMARY				
Last Four Quarters	QTR 1	QTR 2	QTR 3	QTR 4	Last Four Quarters	QTR 1	QTR 2	QTR 3	QTR 4
Actual Quarter/Year					Actual Quarter/Year				
Provide the number of TTHM samples taken during the last quarter*					Provide the number of HAA5 samples taken during the last quarter*				
Provide the arithmetic average of all TTHM samples taken in each quarter for the last four quarters					Provide the arithmetic average of all HAA5 samples taken in each quarter for the last four quarters				
Calculate the Running Annual Average (RAA) for TTHMs (i.e., calculate the arithmetic average of the quarterly arithmetic averages for the last four quarters)					Calculate the Running Annual Average (RAA) for HAA5s (i.e., calculate the arithmetic average of the quarterly arithmetic averages for the last four quarters)				
Does the RAA for TTHMs violate the Maximum Contaminant Level of 0.080 mg/L for TTHMs? (YES/NO)					Does the RAA for HAA5s violate the Maximum Contaminant Level of 0.060 mg/L for HAA5s? (YES/NO)				

\*Also, for each sample taken during the last quarter, provide the information requested in the tables on pages 3 and 4 of this format.

<b>TTHM/HAA5 REPORTING COMPLIANCE SUMMARY FOR PWSs MONITORING ANNUALLY</b>			
<b>TTHM COMPLIANCE SUMMARY</b>		<b>HAA5 COMPLIANCE SUMMARY</b>	
Provide the number of TTHM samples taken during the last year*	1	Provide the number of HAA5 samples taken during the last year*	1
Calculate the arithmetic average of all TTHM samples taken over the last year	39.7	Calculate the arithmetic average all HAA5s samples taken over the last year	18.6
Does the arithmetic average of the TTHM samples exceed the Maximum Contaminant Level of 0.080 mg/L for TTHMs? (YES/NO)**	No	Does the arithmetic average of the HAA5 samples exceed the Maximum Contaminant Level of 0.060 mg/L for HAA5s? (YES/NO)**	NO

\*Also, for each sample taken during the last year, provide the information requested in the tables on pages 3 and 4 of this format.

\*\*If the TTHM or HAA5 sample (or average of the samples, if more than one sample is taken) exceeds the Maximum Contaminant Level, the system must increase monitoring to one TTHM and one HAA5 sample per treatment plant per quarter, taken at a point in the distribution system reflecting the maximum residence time, until the system meets the criteria in 40 CFR 131.132(b)(1)(iv). Please see 40 CFR 141.132 (b)(1) for complete details.

**TOTAL TRIHALOMETHANE (TTHM) ANALYSIS RESULTS FOR REPORTING PERIOD**

Sample Location	Sample Location in the Distribution System (Average or Maximum Residence Time)	Date of Sample Collection (m/d/yr)	Disinfectant Residual (mg/L) at Time of Sample Collection	Name of Person Collecting Sample	Date of Analysis (m/d/yr)	Analytical Method	Laboratory Name & Certification Number	TTHM Analysis Result (ug/L)
155 Fairway Drive	MRT	7/15/05	0.6	Alexander Lorenzo	7/20/05	E502.2	Advanced Enviromental Laboratories # E82574	39.7

HALOACETIC ACIDS 5 (HAA5) ANALYSIS RESULTS FOR REPORTING PERIOD								
Sample Location	Sample Location in the Distribution System (Average or Maximum Residence Time)	Date of Sample Collection (mo/da/yr)	Disinfectant Residual (mg/L) at Time of Sample Collection	Name of Person Collecting Sample	Date of Analysis (mo/da/yr)	Analytical Method	Laboratory Name & Certification Number	HAA5 Analysis Result (ug/L)
155 Fairway Drive	MRT	7/28/05	1.4	Alexander Lorenzo	8/4/05	EPA552.2	Advanced Environmental Laboratories E 82574	18.6



**Florida Department of Environmental Protection  
Safe Drinking Water Program Laboratory Reporting Format**

**PUBLIC WATER SYSTEM INFORMATION** (to be completed by sampler - Please type or print legibly)

System Name: CRYSTAL LAKE PWS I.D. #: 

3	5	9	0	2	5	8
---	---	---	---	---	---	---

System Type (check one):  Community       Nontransient Noncommunity       Transient Noncommunity

Address: SUNSET DR.

City: SANFORD State: FLA. ZIP Code: \_\_\_\_\_

Phone #: 407-869-1919 Fax #: 407-869-6961

E-Mail Address: S.L. HAWS @ UTILITIES INC.

**SAMPLE INFORMATION** (to be completed by sampler)

Sample Number: A052440-01 Location Code (if known): \_\_\_\_\_

Sample Date: 7/15/05 Sample Time: 2:05 AM  PM (Circle One)

Sample Location (be specific): 155 FAIRWAY DR.

Disinfectant Residual (Required when reporting results for trihalomethanes and haloacetic acids): 0.6 mg/L Field pH: \_\_\_\_\_

**Sample Type (Check Only One)**

- Distribution
- Entry Point (to Distribution)
- Plant Tap (not for compliance with 62-550)
- Raw (at well or intake)
- Max Residence Time
- Ave Residence Time
- Near First Customer

**Reason(s) for Sample (Check all that apply)**

- Routine Compliance (with 62-550)       Quarterly (Which Quarter? \_\_\_\_\_)
- Confirmation of MCL Exceedance\*       Special (not for compliance with 62-550)
- Composite of Multiple Sites\*\*       Violation Resolution
- Clearance (permitting)       Replacement (of Invalidated Sample)
- Other: \_\_\_\_\_

Sampling Procedure Used or Other Comments: \_\_\_\_\_

\*See 62-550.500(6) for requirements and restrictions.  
NOTE: See 62-550.512(3) for additional requirements  
for nitrate or nitrite MCL exceedances.

\*\*See 62-550.550(4) for requirements and  
attach a results page for each site.

Sampler's Name: ALEXANDER LORENZO

Sampler's Phone #: 407-948-4207 Sampler's Fax #: 407-869-6961

Sampler's E-Mail Address: N/A

**CERTIFICATION** (to be completed by sampler)

I, ALEXANDER LORENZO, OPERATOR  
(Print Name) (Print Title)

do HEREBY CERTIFY that the above public water system and sample collection information is complete and correct.

Signature: Alexander Lorenzo Date: 8/9/05

**Florida Department of Environmental Protection Safe Drinking Water Program Laboratory Reporting Format**

LABORATORY CERTIFICATION INFORMATION (to be completed by lab - Please type or print legibly)  
 ATTACH CURRENT DOH ANALYTE SHEET\*

LabName: Advanced Environmental Labs - Orlando  
 Address: 528 S. North Lake Blvd., Suite 1016  
Altamonte Springs, FL 32701

Florida Certification #: E53076  
 Certification Expiration Date: 6/30/2006  
 Telephone #: (407) 937-1594

ANALYSIS INFORMATION (to be completed by lab)

PWS ID (from page 1): \_\_\_\_\_ Date Sample(s) Received: 7/15/2005 3:40:00  
 Lab Assigned Report Number or Job ID A052440 Sample Number (From page 1) A052440-01  
 Group(s) Analyzed Results attached for compliance with chapter 62-550, F.A.C. (check all that apply):

- |  |  |   |  |
|--|--|---|--|
| <p><u>Inorganics</u></p> <input type="checkbox"/> All 17<br><input type="checkbox"/> Partial<br><input type="checkbox"/> Nitrate<br><input type="checkbox"/> Nitrite<br><input type="checkbox"/> Asbestos Only | <p><u>Synthetic Organics</u></p> <input type="checkbox"/> All 30<br><input type="checkbox"/> All Except Dioxin<br><input type="checkbox"/> Partial<br><input type="checkbox"/> Dioxin Only | <p><u>Volatile Organics</u></p> <input type="checkbox"/> All 21<br><input type="checkbox"/> Partial<br><p><u>Radionuclides</u></p> <input type="checkbox"/> Single Sample<br><input type="checkbox"/> Qtrly Composite** | <p><u>Disinfection Byproducts</u></p> <input checked="" type="checkbox"/> Trihalomethanes<br><input type="checkbox"/> Haloacetic Acids<br><input type="checkbox"/> Bromate<br><input type="checkbox"/> Chlorite<br><p><u>Secondaries</u></p> <input type="checkbox"/> All 14<br><input type="checkbox"/> Partial |
|--|--|---|--|

Were any analyses subcontracted?  Yes  No  
 If yes, please provide DOH certification number E82574

ATTACH DOH ANALYTE SHEET FOR EACH SUBCONTRACTED LAB

**CERTIFICATION**

I, Myrna Santiago, Laboratory Manager  
 (Print Name)

do HEREBY CERTIFY that all attached analytical data are correct and unless noted meet all requirements of the National Environmental Laboratory Accreditation Conference (NELAC).

Signature: *Myrna Santiago* Date: 8/3/05

\* Failure to provide a valid and current Florida DOH lab certification number and a current Analyte Sheet for the attached analysis results will result in rejection of the report, possible enforcement against the public water system for failure to sample, and may result in notification of the DOH Bureau of Laboratory Services.

\*\* Please provide radiological sample dates and locations for each quarter.

**COMPLIANCE DETERMINATION** (to be completed by DEP or DOH)

- Sample Collection Info Satisfactory  Yes  No      Sample Analysis Info Satisfactory:  Yes  No
- Replacement Sample(s) Requested (circle or highlight group(s) above)       Revised Report Requested (circle or highlight group(s) above)
- Additional Monitoring Required (circle or highlight group(s) above)
- Reason(s):  MCL(s) Exceeded       Detection(s)       Incomplete Report  
 Missing Analyte Sheet(s)       Location Unsatisfactory       Analysis Unsatisfactory  
 Other: \_\_\_\_\_

Person Notified: \_\_\_\_\_ Date Notified: \_\_\_\_\_

Comments \_\_\_\_\_

Date Reviewed: \_\_\_\_\_ DEP/DOH Reviewing Official: \_\_\_\_\_



**Client:** Utilities, Inc. **Report No.:** A052440  
**Project Name:** Crystal Lake **Date Sampled:** 7/15/2005  
**Project Number:** **Date Received:** 7/15/05 15:40  
**PWS ID#:** **Date Reported:** 7/24/2005  
**Attention:** Kathy Sillitoe  
**Phone Number:** 8002721919  
**Address:** 200 Weathersfield Ave.  
Altamonte Springs, FL 32714

#### Project Description

The analytical results for the samples contained in this report were submitted for analysis as outlined by the Chain of Custody.

**Project Name:** Crystal Lake

Approved By:

**Myrna Santiago, Laboratory Manager**

If there are any questions involving this report, the above named should be contacted.

**THIS REPORT SHALL NOT BE REPRODUCED, EXCEPT IN FULL, WITHOUT  
THE WRITTEN APPROVAL OF THE LABORATORY.**

*Advanced Environmental Laboratories certifies that the test results in this report meet all requirements of the NELAC standards, unless notated otherwise in the body of the report.*

**Total Number of Pages = 8**

# Advanced Environmental Laboratories, Inc.

## Analytical Report

Client: Utilities, Inc.

Project Name: Crystal Lake

Matrix: Drinking Water

PWS ID#:

Client Sample ID: 1

Site: 155 Fairway Dr

Sample Number: A052440-01

Report No.: A052440

Date/Time Sampled: 07/15/05 14:05

Date/Time Received: 7/15/05 15:40

Sampled By: Alexander Lorenz

Shipping Method: Client drop off

### Disinfection Byproducts

Contam ID	Contam Name	MCL	Units	Analysis Results	Qualifier	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Cert. #
2941	Chloroform		ug/L	28		E502.2	0.31	7/20/2005	1:11	E82574
2942	Bromoform		ug/L	0.36	U	E502.2	0.36	7/20/2005	1:11	E82574
2943	Bromodichloromethane		ug/L	9.5		E502.2	0.38	7/20/2005	1:11	E82574
2944	Dibromochloromethane		ug/L	2.2		E502.2	0.28	7/20/2005	1:11	E82574

U The compound was analyzed for but not detected.

MDL Method Reporting Limit

For all Results qualified with an I, the PQL is defined to be 4 times the MDL

39.7

P.4



Advanced Environmental Labs Inc

Advanced Environmental Labs  
528 S North Lake Blvd, Ste 1016  
Altamonte Springs, FL 32701

Client: UTILITIES, INC. (UTL-A)

Project name: CRYSTAL LAKE

Date/Time Rcvd: 7/15/05 15.40

Log-In request number: A052440

Received by: BDM

Completed by: KEG

**Cooler/Shipping Information:**

Courier:  AEL  Client  UPS  Pony Express  FedEx  Other (describe): \_\_\_\_\_

Type:  Cooler  Box  Other (describe) \_\_\_\_\_

Cooler temperature: Identify the cooler and document the temperature blank or ice water measurement

Cooler ID	1				
Temp (°C)	2				
Temp taken from	<input type="checkbox"/> Temp blank <input checked="" type="checkbox"/> Cooler	<input type="checkbox"/> Temp blank <input type="checkbox"/> Cooler	<input type="checkbox"/> Temp blank <input type="checkbox"/> Cooler	<input type="checkbox"/> Temp blank <input type="checkbox"/> Cooler	<input type="checkbox"/> Temp blank <input type="checkbox"/> Cooler
Temp measured with	<input checked="" type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):	<input type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):	<input checked="" type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):	<input type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):	<input type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):

**Other Information:**

Any discrepancies should be explained in the "Comments" section below.

**CHECKLIST**

	YES	NO	NA
1. Were custody seals on shipping container(s) intact?			<input checked="" type="checkbox"/>
2. Were custody papers properly included with samples?	<input checked="" type="checkbox"/>		
3. Were custody papers properly filled out (ink, signed, match labels)?	<input checked="" type="checkbox"/>		
4. Did all bottles arrive in good condition (unbroken)?	<input checked="" type="checkbox"/>		
5. Were all bottle labels complete (sample #, date, signed, analysis, preservatives)?	<input checked="" type="checkbox"/>		
6. Did the sample labels agree with the chain of custody?	<input checked="" type="checkbox"/>		
7. Were correct bottles used for the tests indicated?	<input checked="" type="checkbox"/>		
8. Were proper sample preservation techniques indicated on the label?	<input checked="" type="checkbox"/>		
9. Were samples received within holding times?	<input checked="" type="checkbox"/>		
10. Were all VOA vials checked for the presence of air bubbles?	<input checked="" type="checkbox"/>		
11. Were there air bubbles present in the VOA vials?	<input checked="" type="checkbox"/>		
12. Were samples in direct contact with wet ice? If "No," check one: <input type="checkbox"/> NO ICE <input type="checkbox"/> BLUE ICE	<input checked="" type="checkbox"/>		
13. Was the cooler temperature less than 6°C?	<input checked="" type="checkbox"/>		
14. Were sample pHs checked and recorded by Sample control? <i>NOTE: VOA samples are checked by laboratory analysts.</i>			<input checked="" type="checkbox"/>
15. Were the sample containers provided by AEL?	<input checked="" type="checkbox"/>		
16. Were samples accepted into the laboratory?	<input checked="" type="checkbox"/>		
17. Was it necessary to split samples into other bottles?		<input checked="" type="checkbox"/>	

Kit ID

Comments:

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**Chain-of-Custody for AEL Orlando to AEL Jax**

AEL Orlando  
528 South North Lake Blvd, S  
Altamonte Springs FL 32701

Contact Person: Myrna Santiago

**Project #:** A052440

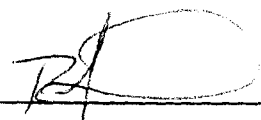
**CustomerName:** Utilities, Inc.

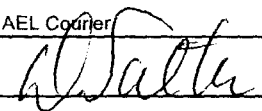
**Collector:** Alexander Lorenzo

AEL Jax  
6601 Southpoint Parkway  
Jacksonville, FL 32216  
904-363-9350 Fax 904-363-9354  
Contact Person: Sean Hyde

**Check if Rush**

Lab Code	Client Sample ID	Test	Matrix	Collect Date / Time	Receive Date	Due Date	# Bottles	Bottle Type (Pres.)
A052440-01	1	THMs (DW)	Drinking Water	7/15/2005 14:05	7/15/05 15:40	7/29/2005		40mL VOC vial

Orlando Relinquisher:   
Shipping Relinquisher: AEL Courier

Shipping Receiver: AEL Courier  
Jacksonville Receiver: 

Date/Time: 7/18/05 17:00  
Date/Time: 7/19/05 0900

8



Environmental Laboratories, Inc.

6601 Southpoint Pkwy. • Jacksonville, FL 32216 • 904.363.9350 • Fax 904.363.9354 • E82574
9610 Princess Palm Ave. • Tampa, FL 33619 • 813.630.9616 • Fax 813.630.4327 • E84589
2106 NW 67th Place, Ste. 7 • Gainesville, FL 32606 • 352.367.1500 • Fax 352.367.0050 • E82620
528 S. North Lake Blvd., Ste. 1016 • Altamonte Springs, FL 32701 • 407.937.1594 • Fax 407.937.1597 • E53076

A052440

CLIENT NAME: Utilities Inc. PROJECT NAME: Crystal Lake
ADDRESS: 200 Weathersfield Ave Altamonte Springs, FL 32714
PHONE: 407-869-1919 CONTACT: ALEXANDER LORENZO
TURN AROUND TIME: STANDARD RUSH
ANALYSIS REQUIRED: THM'S
SAMPLE ID: 1 SAMPLE DESCRIPTION: 155 FAIRWAY DR. Grab Comp: G DATE: 7/15/05 TIME: 1405 MATRIX: DW WAW NO. COUNT: 3
Relinquish by: Alexander Lorenzo Date: 7/15/05 Time: 1540 Received by: Brian P. Melton Date: 7/15/05 Time: 1540

LAB NUMBER

10

R. X

Jeb Bush  
Governor



John O. Agwunobi, M.D., M.B.A., M.P.H.  
Secretary

Laboratory Scope of Accreditation

Page 4 of 27

THIS LISTING OF ACCREDITED ANALYTES SHOULD BE USED ONLY WHEN  
ASSOCIATED WITH A VALID CERTIFICATE

State Laboratory ID: E82574

EPA Lab Code: FL00949

(904) 363-9350

E82574

Advanced Environmental Laboratories, Inc.  
6601 Southpoint Parkway  
Jacksonville, FL 32216

Matrix: Drinking Water

Analyte	Method/Tech	Category	Certification Type	Effective Date
Silica as SiO <sub>2</sub>	EPA 200.7	Primary Inorganic Contaminants	NELAP	1/21/2005
Silver	EPA 200.7	Secondary Inorganic Contaminants	NELAP	4/4/2002
Silvex (2,4,5-TP)	EPA 515.3	Synthetic Organic Contaminants	NELAP	1/21/2005
Simazine	EPA 525.2	Synthetic Organic Contaminants	NELAP	3/24/2005
Sodium	EPA 200.7	Primary Inorganic Contaminants	NELAP	4/4/2002
Styrene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Styrene	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Sulfate	EPA 375.4	Secondary Inorganic Contaminants	NELAP	2/13/2003
Surfactants - MBAS	EPA 425.1	Secondary Inorganic Contaminants	NELAP	1/21/2005
Tetrachloroethylene (Perchloroethylene)	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Tetrachloroethylene (Perchloroethylene)	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Thallium	EPA 200.9	Primary Inorganic Contaminants	NELAP	4/4/2002
Toluene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Toluene	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Total coliforms	SM 9222 B	Microbiology	NELAP	4/4/2002
Total coliforms & E. coli	SM 9223 B	Microbiology	NELAP	9/5/2002
Total haloacetic acids	EPA 552.2	Synthetic Organic Contaminants	NELAP	1/21/2005
Total trihalomethanes	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Total trihalomethanes	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Toxaphene (Chlorinated camphene)	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
trans-1,2-Dichloroethylene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
trans-1,2-Dichloroethylene	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Trichloroacetic acid	EPA 552.2	Group I Unregulated Contaminants	NELAP	1/21/2005
Trichloroethene (Trichloroethylene)	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Trichloroethene (Trichloroethylene)	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Turbidity	EPA 180.1	Secondary Inorganic Contaminants	NELAP	7/17/2002
Vinyl chloride	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Vinyl chloride	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Xylene (total)	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Xylene (total)	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Zinc	EPA 200.7	Secondary Inorganic Contaminants	NELAP	4/4/2002

"STATE" indicates certification for the analyte by the method specified. "NELAP" further indicates certification compliant with the NELAC Standards.

NON-TRANSFERABLE 04/24/2005-E82574

P-8



Florida Department of Environmental Protection  
Safe Drinking Water Program Laboratory Reporting Format

**PUBLIC WATER SYSTEM INFORMATION** (to be completed by sampler - Please type or print legibly)

System Name: Crystal Lake

PWS I.D. #: 

3	5	9	0	2	5	8
---	---	---	---	---	---	---

System Type (check one):  Community  Nontransient Noncommunity  Transient Noncommunity

Address: SUNSET DRIVE

City: SANFORD State: FL ZIP Code: 32773

Phone #: 407-869-1919 Fax #: 407-869-6961

E-Mail Address: S.L.HAWS@UtilitiesInc-USA.com

**SAMPLE INFORMATION** (to be completed by sampler)

Sample Number: A052631

Location Code (if known): HRT

Sample Date: 7-28-05

Sample Time: 1240 AM  PM (Circle One)

Sample Location (be specific): 155 FAIRWAY DR.

Disinfectant Residual (Required when reporting results for trihalomethanes and haloacetic acids): 1.4 mg/L

Field pH: \_\_\_\_\_

**Sample Type (Check Only One)**

- Distribution
- Entry Point (to Distribution)
- Plant Tap (not for compliance with 62-550)
- Raw (at well or intake)
- Max Residence Time
- Ave Residence Time
- Near First Customer

**Reason(s) for Sample (Check all that apply)**

- Routine Compliance (with 62-550)
- Confirmation of MCL Exceedance\*
- Composite of Multiple Sites\*\*
- Clearance (permitting)
- Other: \_\_\_\_\_
- Quarterly (Which Quarter? \_\_\_\_\_)
- Special (not for compliance with 62-550)
- Violation Resolution
- Replacement (of invalidated Sample)

Sampling Procedure Used or Other Comments: \_\_\_\_\_

\*See 62-550.500(6) for requirements and restrictions.  
NOTE: See 62-550.512(3) for additional requirements  
for nitrate or nitrite MCL exceedances.

\*\*See 62-550.550(4) for requirements and  
attach a results page for each site.

Sampler's Name: ALEXANDER LORENZO

Sampler's Phone #: 407-948-4207

Sampler's Fax #: 407-869-6961

Sampler's E-Mail Address: NIA

**CERTIFICATION** (to be completed by sampler)

I, ALEXANDER LORENZO  
(Print Name)

OPERATOR  
(Print Title)

do HEREBY CERTIFY that the above public water system and sample collection information is complete and correct.

Signature: Alexander Lorenzo

Date: 8/30/05

**Florida Department of Environmental Protection Safe Drinking Water Program Laboratory Reporting Format**

LABORATORY CERTIFICATION INFORMATION (to be completed by lab - Please type or print legibly)  
ATTACH CURRENT DOH ANALYTE SHEET\*

LabName: Advanced Environmental Labs - Orlando  
Address: 528 S. North Lake Blvd., Suite 1016  
Altamonte Springs, FL 32701

Florida Certification #: E53076  
Certification Expiration Date: 6/30/2006  
Telephone #: (407) 937-1594

ANALYSIS INFORMATION (to be completed by lab)

PWS ID (from page 1): \_\_\_\_\_ Date Sample(s) Received: 7/28/2005 2:35:00

Lab Assigned Report Number or Job ID A052631 Sample Number (From page 1) A052631

Group(s) Analyzed Results attached for compliance with chapter 62-550, F.A.C. (check all that apply):

- |  |  |  |  |
|--|--|--|--|
| <u>Inorganics</u>                      | <u>Synthetic Organics</u>                  | <u>Volatile Organics</u>                   | <u>Disinfection Byproducts</u>                       |
| <input type="checkbox"/> All 17        | <input type="checkbox"/> All 30            | <input type="checkbox"/> All 21            | <input type="checkbox"/> Trihalomethanes             |
| <input type="checkbox"/> Partial       | <input type="checkbox"/> All Except Dioxin | <input type="checkbox"/> Partial           | <input checked="" type="checkbox"/> Haloacetic Acids |
| <input type="checkbox"/> Nitrate       | <input type="checkbox"/> Partial           | <u>Radionuclides</u>                       | <input type="checkbox"/> Bromate                     |
| <input type="checkbox"/> Nitrite       | <input type="checkbox"/> Dioxin Only       | <input type="checkbox"/> Single Sample     | <input type="checkbox"/> Chlorite                    |
| <input type="checkbox"/> Asbestos Only |  | <input type="checkbox"/> Qtrly Composite** | <u>Secondaries</u>                                   |
|  |  |  | <input type="checkbox"/> All 14                      |
|  |  |  | <input type="checkbox"/> Partial                     |

Were any analyses subcontracted?  Yes  No

If yes, please provide DOH certification number E82574

ATTACH DOH ANALYTE SHEET FOR EACH SUBCONTRACTED LAB

**CERTIFICATION**

I, Myrna Santiago, Laboratory Manager  
(Print Name)

do HEREBY CERTIFY that all attached analytical data are correct and unless noted meet all requirements of the National Environmental Laboratory Accreditation Conference (NELAC).

Signature: *Myrna Santiago*

Date: 8-25-05

\* Failure to provide a valid and current Florida DOH lab certification number and a current Analyte Sheet for the attached analysis results will result in rejection of the report, possible enforcement against the public water system for failure to sample, and may result in notification of the DOH Bureau of Laboratory Services.

\*\* Please provide radiological sample dates and locations for each quarter.

COMPLIANCE DETERMINATION (to be completed by DEP or DOH)

- Sample Collection Info Satisfactory  Yes  No      Sample Analysis Info Satisfactory:  Yes  No
- Replacement Sample(s) Requested (circle or highlight group(s) above)       Revised Report Requested (circle or highlight group(s) above)
- Additional Monitoring Required (circle or highlight group(s) above)
- Reason(s):  MCL(s) Exceeded       Detection(s)       Incomplete Report
- Missing Analyte Sheet(s)       Location Unsatisfactory       Analysis Unsatisfactory
- Other: \_\_\_\_\_

Person Notified: \_\_\_\_\_

Date Notified: \_\_\_\_\_

Comments \_\_\_\_\_

Date Reviewed: \_\_\_\_\_

DEP/DOH Reviewing Official: \_\_\_\_\_



<b>Client:</b>	Utilities, Inc.	<b>Report No.:</b>	A052631
<b>Project Name:</b>	Crystal Lake	<b>Date Sampled:</b>	7/28/2005
<b>Project Number:</b>		<b>Date Received:</b>	7/28/05 14:35
<b>PWS ID#:</b>		<b>Date Reported:</b>	8/23/2005
<b>Attention:</b>	Kathy Sillitoe		
<b>Phone Number:</b>	8002721919		
<b>Address:</b>	200 Weathersfield Ave.  Altamonte Springs, FL 32714		

**Project Description**

The analytical results for the samples contained in this report were submitted for analysis as outlined by the Chain of Custody.

**Project Name:** Crystal Lake

Approved By:

**Myrha Santiago, Laboratory Manager**

If there are any questions involving this report, the above named should be contacted.

**THIS REPORT SHALL NOT BE REPRODUCED, EXCEPT IN FULL, WITHOUT THE WRITTEN APPROVAL OF THE LABORATORY.**

*Advanced Environmental Laboratories certifies that the test results in this report meet all requirements of the NELAC standards, unless notated otherwise in the body of the report.*

**Total Number of Pages =**

**Advanced Environmental Laboratories, Inc.**  
*Analytical Report*

**Client:** Utilities, Inc.  
**Project Name:** Crystal Lake  
**Matrix:** Drinking Water  
**PWS ID#:**

**Report No.:** A052631  
**Date/Time Sampled:** 07/28/05 12:40  
**Date/Time Received:** 7/28/05 14:35

**Client Sample ID:** 1  
**Site:** 155 Fairway Dr  
**Sample Number:** A052631-01

**Sampled By:** Alexander Lorenz  
**Shipping Method:** Client drop off

**Disinfection Byproducts**

Contam ID	Contam Name	MCL	Units	Analysis Results	Qualifier	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Cert. #
2450	Chloroacetic Acid		ug/L	0.81	U	E552.2	0.81	8/4/2005	23:26	E82574
2451	Dichloroacetic Acid		ug/L	7.6		E552.2	0.56	8/4/2005	23:26	E82574
2452	Trichloroacetic Acid		ug/L	11		E552.2	0.60	8/4/2005	23:26	E82574
2453	Bromoacetic Acid		ug/L	0.46	i	E552.2	0.34	8/4/2005	23:26	E82574
2454	Dibromoacetic Acid		ug/L	1.7	i	E552.2	0.45	8/4/2005	23:26	E82574

i The reported value is between the laboratory method detection limit and the laboratory practical quantitation limit.  
 U The compound was analyzed for but not detected.  
 MDL Method Reporting Limit  
 For all Results qualified with an I, the PQL is defined to be 4 times the MDL

18.6



Advanced Environmental Labs Inc

Advanced Environmental Labs  
528 S North Lake Blvd, Ste 1016  
Altamonte Springs, FL 32701

Client: UTILITIES, INC. (UTL-A)

Project name: CRYSTAL LAKE

Date/Time Rcvd: 7/28/05 14.35

Log-In request number: A052631

Received by: RPG

Completed by: RPG

**Cooler/Shipping Information:**

Courier:  AEL  Client  UPS  Pony Express  FedEx  Other (describe): \_\_\_\_\_

Type:  Cooler  Box  Other (describe) \_\_\_\_\_

Cooler temperature: Identify the cooler and document the temperature blank or ice water measurement

Cooler ID	1				
Temp (°C)	2				
Temp taken from	<input type="checkbox"/> Temp blank <input checked="" type="checkbox"/> Cooler	<input type="checkbox"/> Temp blank <input type="checkbox"/> Cooler	<input type="checkbox"/> Temp blank <input type="checkbox"/> Cooler	<input type="checkbox"/> Temp blank <input type="checkbox"/> Cooler	<input type="checkbox"/> Temp blank <input type="checkbox"/> Cooler
Temp measured with	<input checked="" type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):	<input type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):	<input type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):	<input type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):	<input type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):

**Other Information:**

Any discrepancies should be explained in the "Comments" section below.

	YES	NO	NA
1. Were custody seals on shipping container(s) intact?			<input checked="" type="checkbox"/>
2. Were custody papers properly included with samples?	<input checked="" type="checkbox"/>		
3. Were custody papers properly filled out (ink, signed, match labels)?	<input checked="" type="checkbox"/>		
4. Did all bottles arrive in good condition (unbroken)?	<input checked="" type="checkbox"/>		
5. Were all bottle labels complete (sample #, date, signed, analysis, preservatives)?	<input checked="" type="checkbox"/>		
6. Did the sample labels agree with the chain of custody?	<input checked="" type="checkbox"/>		
7. Were correct bottles used for the tests indicated?	<input checked="" type="checkbox"/>		
8. Were proper sample preservation techniques indicated on the label?	<input checked="" type="checkbox"/>		
9. Were samples received within holding times?	<input checked="" type="checkbox"/>		
10. Were all VOA vials checked for the presence of air bubbles?			<input checked="" type="checkbox"/>
11. Were there air bubbles present in the VOA vials?			<input checked="" type="checkbox"/>
12. Were samples in direct contact with wet ice? If "No," check one: <input type="checkbox"/> NO ICE <input type="checkbox"/> BLUE ICE	<input checked="" type="checkbox"/>		
13. Was the cooler temperature less than 6°C?	<input checked="" type="checkbox"/>		
14. Were sample pHs checked and recorded by Sample control? <i>NOTE: VOA samples are checked by laboratory analysts.</i>			<input checked="" type="checkbox"/>
15. Were the sample containers provided by AEL?	<input checked="" type="checkbox"/>		
16. Were samples accepted into the laboratory?	<input checked="" type="checkbox"/>		
17. Was it necessary to split samples into other bottles?		<input checked="" type="checkbox"/>	

Kit ID

Comments:

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25

**Chain-of-Custody for AEL Orlando to AEL Jax**

AEL Orlando  
528 South North Lake Blvd, S  
Altamonte Springs FL 32701

Contact Person: Myrna Santiago

**Project #:** A052631


**CustomerName:** Utilities, Inc.

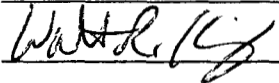
**Collector:** Alexander Lorenzo

AEL Jax  
6601 Southpoint Parkway  
Jacksonville, FL 32216  
904-363-9350 Fax 904-363-9354  
Contact Person: Sean Hyde

**Check if Rush**

Lab Code	Client Sample ID	Test	Matrix	Collect Date / Time	Receive Date	Due Date	# Bottles	Bottle Type (Pres.)
A052631-01	1	550 Haloacetic Acids (J)-55	Drinking Water	7/28/2005 12:40	7/28/05 14:35	8/11/2005	_____	40mL Vial Amber

Orlando Relinquisher:   
Shipping Relinquisher: AEL Courier

Shipping Receiver: AEL Courier  
Jacksonville Receiver: 

Date/Time: 7/28/05 12W  
Date/Time: 7/29/05 950

pk



**Advanced Environmental Laboratories, Inc.**

6601 Southpoint Pkwy. • Jacksonville, FL 32216 • 904.363.9350 • Fax 904.363.9354 • E82574  
 9610 Princess Palm Ave. • Tampa, FL 33619 • 813.630.9616 • Fax 813.630.4327 • E84589  
 2106 NW 67th Place, Ste. 7 • Gainesville, FL 32606 • 352.367.1500 • Fax 352.367.0050 • E82620  
 528 S. North Lake Blvd., Ste. 1016 • Altamonte Springs, FL 32701 • 407.937.1594 • Fax 407.937.1597 • E53076

LAB NUMBER:

**A052631**

CLIENT NAME: <b>Utilities Inc.</b>			PROJECT NAME: <b>Crystal Lake</b>			BOTTLE SIZE & TYPE	40mL Vials	ANALYSIS REQUIRED						LAB NUMBER
ADDRESS: <b>200 Weathersfield Ave</b>			P.O. NUMBER/PROJECT NUMBER:			HAA								
Altamonte Springs, FL 32714			PROJECT LOCATION:											
PHONE: <b>407-448-1715</b>			FAX:											
CONTACT: <b>Kathy Sillitoe</b>			SAMPLED BY: <i>ALEXANDER LORENZO</i>											
TURN AROUND TIME:			REMARKS/SPECIAL INSTRUCTIONS:											
<input checked="" type="checkbox"/> STANDARD														
<input type="checkbox"/> RUSH														
<small>WW=waste water SW=surface water GW=ground water DW=drinking water OIL A=air SO=soil SL=sludge</small>														
SAMPLE ID	SAMPLE DESCRIPTION	Grab Comp	SAMPLING		MATRIX	NO. COUNT	Preserv	NH4Cl						
			DATE	TIME										
1	155 FAIRWAY DR.	G	7/28/05	1240	WW PW	3		X						

I=Ice H=(HCl) S=(H2SO4) N=(HNO3) T=(Sodium Thiosulfate)		Relinquish by:			Date	Time	Received by:	Date	Time	
Shipment	Method	Sample Kit	Cooler #	1	<i>Alexander Lorenzo</i>	7/28/05	1435	<i>[Signature]</i>	7/28/05	1435
Out	Via:	RB	D/T	2						
		AB	D/T	3						
Ret	Via:	Trip Bl.		4						

Received on Ice  Yes  No      QC  sent       received

27

Jeb Bush  
 Governor



John O. Agwunobi, M.D., M.B.A., M.P.H.  
 Secretary

*Laboratory Scope of Accreditation*

Page 1 of 27

THIS LISTING OF ACCREDITED ANALYTES SHOULD BE USED ONLY WHEN  
 ASSOCIATED WITH A VALID CERTIFICATE

State Laboratory ID: E82574

EPA Lab Code: FL00949

(904) 363-9350

E82574

Advanced Environmental Laboratories, Inc.

6601 Southpoint Parkway

Jacksonville, FL 32216

Matrix: Drinking Water

Analyte	Method/Tech	Category	Certification Type	Effective Date
1,1,1-Trichloroethane	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
1,1,1-Trichloroethane	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
1,1,2-Trichloroethane	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
1,1,2-Trichloroethane	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
1,1-Dichloroethylene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
1,1-Dichloroethylene	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
1,2,4-Trichlorobenzene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
1,2,4-Trichlorobenzene	EPA 524.2	Group II Unregulated Contaminants	NELAP	1/21/2005
1,2-Dibromo-3-chloropropane (DBCP)	EPA 504.1	Synthetic Organic Contaminants	NELAP	4/4/2002
1,2-Dibromoethane (EDB, Ethylene dibromide)	EPA 504.1	Synthetic Organic Contaminants	NELAP	4/4/2002
1,2-Dichlorobenzene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
1,2-Dichlorobenzene	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
1,2-Dichloroethane	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
1,2-Dichloroethane	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
1,2-Dichloropropane	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
1,2-Dichloropropane	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
1,4-Dichlorobenzene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
1,4-Dichlorobenzene	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
2,4-D	EPA 515.3	Synthetic Organic Contaminants	NELAP	1/21/2005
Alachlor	EPA 525.2	Synthetic Organic Contaminants	NELAP	3/24/2005
Alkalinity as CaCO <sub>3</sub>	SM 2320 B	Primary Inorganic Contaminants	NELAP	1/21/2005
Aluminum	EPA 200.7	Secondary Inorganic Contaminants	NELAP	4/4/2002
Antimony	EPA 200.9	Primary Inorganic Contaminants	NELAP	4/4/2002
Antimony	SM 3113 B	Primary Inorganic Contaminants	NELAP	4/4/2002
Arsenic	EPA 200.7	Primary Inorganic Contaminants	NELAP	4/4/2002
Atrazine	EPA 525.2	Synthetic Organic Contaminants	NELAP	3/24/2005
Barium	EPA 200.7	Primary Inorganic Contaminants	NELAP	4/4/2002
Benzene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Benzene	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Benzo(a)pyrene	EPA 525.2	Synthetic Organic Contaminants	NELAP	1/21/2005
Beryllium	EPA 200.7	Primary Inorganic Contaminants	NELAP	4/4/2002
bis(2-Ethylhexyl) phthalate (DEHP)	EPA 525.2	Synthetic Organic Contaminants	NELAP	1/21/2005
Bromoacetic acid	EPA 552.2	Group I Unregulated Contaminants	NELAP	1/21/2005
Bromochloroacetic acid	EPA 552.2	Group I Unregulated Contaminants	NELAP	1/21/2005
Bromodichloromethane	EPA 502.2	Other Regulated Contaminants, Group II Unregulated Contaminants	NELAP	4/4/2002

"STATE" indicates certification for the analyte by the method specified. "NELAP" further indicates certification compliant with the NELAC Standards.

NON-TRANSFERABLE 06/29/2005-E82574





Laboratory Scope of Accreditation

THIS LISTING OF ACCREDITED ANALYTES SHOULD BE USED ONLY WHEN  
ASSOCIATED WITH A VALID CERTIFICATE

State Laboratory ID: E82574

EPA Lab Code: FL00949

(904) 363-9350

E82574

Advanced Environmental Laboratories, Inc.  
6601 Southpoint Parkway  
Jacksonville, FL 32216

Matrix: Drinking Water

Analyte	Method/Tech	Category	Certification Type	Effective Date
Bromodichloromethane	EPA 524.2	Group II Unregulated Contaminants	NELAP	1/21/2005
Bromoform	EPA 502.2	Other Regulated Contaminants, Group II Unregulated Contaminants	NELAP	4/4/2002
Bromoform	EPA 524.2	Group II Unregulated Contaminants	NELAP	1/21/2005
Cadmium	EPA 200.7	Primary Inorganic Contaminants	NELAP	4/4/2002
Calcium	EPA 200.7	Primary Inorganic Contaminants	NELAP	4/4/2002
Carbofuran (Furaden)	EPA 531.1	Synthetic Organic Contaminants	NELAP	4/19/2005
Carbon tetrachloride	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Carbon tetrachloride	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Chlordane (tech.)	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
Chloride	EPA 325.3	Secondary Inorganic Contaminants	NELAP	1/21/2005
Chloride	SM 4500 Cl- E	Secondary Inorganic Contaminants	NELAP	2/13/2003
Chloroacetic acid	EPA 552.2	Group I Unregulated Contaminants	NELAP	1/21/2005
Chlorobenzene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Chlorobenzene	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Chloroform	EPA 502.2	Other Regulated Contaminants, Group II Unregulated Contaminants	NELAP	4/4/2002
Chloroform	EPA 524.2	Group II Unregulated Contaminants	NELAP	1/21/2005
Chromium	EPA 200.7	Primary Inorganic Contaminants	NELAP	4/4/2002
cis-1,2-Dichloroethylene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
cis-1,2-Dichloroethylene	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Color	EPA 110.2	Secondary Inorganic Contaminants	NELAP	2/13/2003
Copper	EPA 200.7	Primary Inorganic Contaminants, Secondary Inorganic Contaminants	NELAP	4/4/2002
Dalapon	EPA 515.3	Synthetic Organic Contaminants	NELAP	1/21/2005
Di(2-ethylhexyl)adipate	EPA 525.2	Synthetic Organic Contaminants	NELAP	1/21/2005
Dibromoacetic acid	EPA 552.2	Group I Unregulated Contaminants	NELAP	1/21/2005
Dibromochloromethane	EPA 502.2	Other Regulated Contaminants, Group II Unregulated Contaminants	NELAP	4/4/2002
Dibromochloromethane	EPA 524.2	Group II Unregulated Contaminants	NELAP	1/21/2005
Dicamba	EPA 515.3	Group I Unregulated Contaminants	NELAP	1/21/2005
Dichloroacetic acid	EPA 552.2	Group I Unregulated Contaminants	NELAP	3/24/2005
Dichloromethane (DCM, Methylene chloride)	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Dichloromethane (DCM, Methylene chloride)	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Dinoseb (2-sec-butyl-4,6-dinitrophenol, DNBP)	EPA 515.3	Synthetic Organic Contaminants	NELAP	1/21/2005
Diquat	EPA 549.2	Synthetic Organic Contaminants	NELAP	4/19/2005

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(904) 363-9350

E82574

Advanced Environmental Laboratories, Inc.  
6601 Southpoint Parkway  
Jacksonville, FL 32216

Matrix: Drinking Water

Analyte	Method/Tech	Category	Certification Type	Effective Date
Endothall	EPA 548.1	Synthetic Organic Contaminants	NELAP	1/21/2005
Endrin	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
Ethylbenzene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Ethylbenzene	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
gamma-BHC (Lindane, gamma-Hexachlorocyclohexane)	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
Heptachlor	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
Heptachlor epoxide	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
Heterotrophic plate count	SM 9215 B	Microbiology	NELAP	1/21/2005
Hexachlorobenzene	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
Hexachlorocyclopentadiene	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
Iron	EPA 200.7	Secondary Inorganic Contaminants	NELAP	4/4/2002
Lead	EPA 200.9	Primary Inorganic Contaminants	NELAP	4/4/2002
Lead	SM 3113 B	Primary Inorganic Contaminants	NELAP	4/4/2002
Magnesium	EPA 200.7	Primary Inorganic Contaminants	NELAP	4/4/2002
Manganese	EPA 200.7	Secondary Inorganic Contaminants	NELAP	4/4/2002
Mercury	EPA 245.1	Primary Inorganic Contaminants	NELAP	4/4/2002
Mercury	SM 3112 B	Primary Inorganic Contaminants	NELAP	4/4/2002
Methoxychlor	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
Nickel	EPA 200.7	Primary Inorganic Contaminants	NELAP	4/4/2002
Nitrate	SM 4500-NO3 F	Primary Inorganic Contaminants	NELAP	2/13/2003
Nitrate-nitrite	SM 4500-NO3 F	Primary Inorganic Contaminants	NELAP	2/13/2003
Nitrite	SM 4500-NO3 F	Primary Inorganic Contaminants	NELAP	2/13/2003
Nitrite as N	SM 4500-NO2 B	Primary Inorganic Contaminants	NELAP	1/21/2005
Odor	SM 2150 B	Secondary Inorganic Contaminants	NELAP	2/13/2003
Orthophosphate as P	EPA 365.1	Primary Inorganic Contaminants	NELAP	2/13/2003
Orthophosphate as P	SM 4500-P E	Primary Inorganic Contaminants	NELAP	1/21/2005
Oxamyl	EPA 531.1	Synthetic Organic Contaminants	NELAP	4/19/2005
PCBs	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
Pentachlorophenol	EPA 515.3	Synthetic Organic Contaminants	NELAP	1/21/2005
pH	EPA 150.1	Primary Inorganic Contaminants,Secondary Inorganic Contaminants	NELAP	4/4/2002
Picloram	EPA 515.3	Synthetic Organic Contaminants	NELAP	1/21/2005
Potassium	EPA 200.7	Secondary Inorganic Contaminants	NELAP	1/21/2005
Residue-filterable (TDS)	EPA 160.1	Secondary Inorganic Contaminants	NELAP	4/4/2002
Selenium	EPA 200.9	Primary Inorganic Contaminants	NELAP	4/17/2002
Selenium	SM 3113 B	Primary Inorganic Contaminants	NELAP	4/4/2002

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EPA Lab Code: FL00949

(904) 363-9350

E82574

Advanced Environmental Laboratories, Inc.  
6601 Southpoint Parkway  
Jacksonville, FL 32216

Matrix: Drinking Water

Analyte	Method/Tech	Category	Certification Type	Effective Date
Silica as SiO <sub>2</sub>	EPA 200.7	Primary Inorganic Contaminants	NELAP	1/21/2005
Silver	EPA 200.7	Secondary Inorganic Contaminants	NELAP	4/4/2002
Silvex (2,4,5-TP)	EPA 515.3	Synthetic Organic Contaminants	NELAP	1/21/2005
Simazine	EPA 525.2	Synthetic Organic Contaminants	NELAP	3/24/2005
Sodium	EPA 200.7	Primary Inorganic Contaminants	NELAP	4/4/2002
Styrene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Styrene	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Sulfate	EPA 375.4	Secondary Inorganic Contaminants	NELAP	2/13/2003
Surfactants - MBAS	EPA 425.1	Secondary Inorganic Contaminants	NELAP	1/21/2005
Tetrachloroethylene (Perchloroethylene)	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Tetrachloroethylene (Perchloroethylene)	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Thallium	EPA 200.9	Primary Inorganic Contaminants	NELAP	4/4/2002
Toluene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Toluene	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Total coliforms	SM 9222 B	Microbiology	NELAP	4/4/2002
Total coliforms & E. coli	SM 9223 B	Microbiology	NELAP	9/5/2002
Total haloacetic acids	EPA 552.2	Synthetic Organic Contaminants	NELAP	1/21/2005
Total trihalomethanes	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Total trihalomethanes	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Toxaphene (Chlorinated camphene)	EPA 508	Synthetic Organic Contaminants	NELAP	3/24/2005
trans-1,2-Dichloroethylene	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
trans-1,2-Dichloroethylene	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Trichloroacetic acid	EPA 552.2	Group 1 Unregulated Contaminants	NELAP	1/21/2005
Trichloroethene (Trichloroethylene)	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Trichloroethene (Trichloroethylene)	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Turbidity	EPA 180.1	Secondary Inorganic Contaminants	NELAP	7/17/2002
Vinyl chloride	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Vinyl chloride	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Xylene (total)	EPA 502.2	Other Regulated Contaminants	NELAP	4/4/2002
Xylene (total)	EPA 524.2	Other Regulated Contaminants	NELAP	1/21/2005
Zinc	EPA 200.7	Secondary Inorganic Contaminants	NELAP	4/4/2002

"STATE" indicates certification for the analyte by the method specified. "NELAP" further indicates certification compliant with the NELAC Standards.

NON-TRANSFERABLE 06/29/2005-E82574

**UTILITIES, INC. OF FLORIDA**

AN AFFILIATE OF UTILITIES, INC.

200 WEATHERSFIELD AVENUE  
ALTAMONTE SPRINGS, FLORIDA 32714

CORPORATE OFFICES:  
2335 Sanders Road  
Northbrook, Illinois 60062  
Telephone: 847-498-6440

Telephone: 407-869-1919  
Florida: 800-272-1919  
Fax: 407-869-0961  
E-Mail: uif@iag.net

June 20, 2005

Mr. Paul Morrison, Environmental Manager  
Drinking Water Program  
Florida Department of Environmental Protection  
3319 Maguire Blvd.  
Orlando, Fl. 32803

Re: Annual Nitrate and Nitrite Analysis, 2005  
Chapter 62-550 FAC  
Crystal Lake  
PWS ID# 3590258

Dear Mr. Morrison:

Enclosed please find the results of samples taken June 3, 2005, for the above referenced analysis and system.

If you have any questions or require additional information, please do not hesitate to contact me at (407) 869-8588, ext. 234.

Sincerely,

UTILITIES, INC. OF FLORIDA



Kathy Sillitoe  
Area Manager Manager

Enclosure

EC:  
Patrick C. Flynn, Regional Manager, UIOF  
Scotty L. Haws, Assistant Operations Manager, UIOF

## Florida Department of Environmental Protection Safe Drinking Water Program Laboratory Reporting Format

**PUBLIC WATER SYSTEM INFORMATION** (to be completed by sampler - Please type or print legibly)

System Name: Crystal Lake PWS I.D. #: 

3	5	9	0	2	5	8
---	---	---	---	---	---	---

System Type (check one):  Community  Nontransient Noncommunity  Transient Noncommunity

Address: SUNSET DR.

---

City: SAUNFORD State: FL ZIP Code: 32773

Phone #: 407-869-1919 Fax #: 407-869-6961

E-Mail Address: \_\_\_\_\_

**SAMPLE INFORMATION** (to be completed by sampler)

Sample Number: A051924-01 Location Code (if known): \_\_\_\_\_

Sample Date: 6/3/05 Sample Time: 12<sup>00</sup> AM  PM (Circle One)

Sample Location (be specific): P.O.E @ Crystal Lake Plant

Disinfectant Residual (Required when reporting results for trihalomethanes and haloacetic acids): \_\_\_\_\_ mg/L Field pH: \_\_\_\_\_

**Sample Type (Check Only One)**

- Distribution
- Entry Point (to Distribution)
- Plant Tap (not for compliance with 62-550)
- Raw (at well or intake)
- Max Residence Time
- Ave Residence Time
- Near First Customer

**Reason(s) for Sample (Check all that apply)**

- Routine Compliance (with 62-550)  Quarterly (Which Quarter? \_\_\_\_\_)
- Confirmation of MCL Exceedance\*  Special (not for compliance with 62-550)
- Composite of Multiple Sites\*\*  Violation Resolution
- Clearance (permitting)  Replacement (of Invalidated Sample)
- Other: \_\_\_\_\_

Sampling Procedure Used or Other Comments: \_\_\_\_\_

\*See 62-550.500(6) for requirements and restrictions.  
NOTE: See 62-550.512(3) for additional requirements for nitrate or nitrite MCL exceedances.

\*\*See 62-550.550(4) for requirements and attach a results page for each site.

Sampler's Name: TERRY SILLITOE

Sampler's Phone #: 407-869-1919 Sampler's Fax #: 407-869-6961

Sampler's E-Mail Address: \_\_\_\_\_

**CERTIFICATION** (to be completed by sampler)

I, TERRY W SILLITOE (Print Name), operator (Print Title)

do HEREBY CERTIFY that the above public water system and sample collection information is complete and correct.

Signature: [Signature] Date: 6/20/05

**Florida Department of Environmental Protection Safe Drinking Water Program Laboratory Reporting Format**

LABORATORY CERTIFICATION INFORMATION (to be completed by lab - Please type or print legibly)  
 ATTACH CURRENT DOH ANALYTE SHEET\*

LabName: Advanced Environmental Labs - Orlando  
 Address: 528 S. North Lake Blvd., Suite 1016  
Altamonte Springs, FL 32701

Florida Certification #: E53076  
 Certification Expiration Date: 6/30/2005  
 Telephone #: (407) 937-1594

ANALYSIS INFORMATION (to be completed by lab)

PWS ID (from page 1): \_\_\_\_\_  
 Lab Assigned Report Number or Job ID A051924

Date Sample(s) Received: 6/3/2005 12:45:00  
 Sample Number (From page 1) A051924-01

Group(s) Analyzed Results attached for compliance with chapter 62-550, F.A.C. (check all that apply):

- |   |  |  |   |
|---|--|--|---|
| <u>Inorganics</u>                           | <u>Synthetic Organics</u>                  | <u>Volatile Organics</u>                   | <u>Disinfection Byproducts</u>            |
| <input type="checkbox"/> All 17             | <input type="checkbox"/> All 30            | <input type="checkbox"/> All 21            | <input type="checkbox"/> Trihalomethanes  |
| <input type="checkbox"/> Partial            | <input type="checkbox"/> All Except Dioxin | <input type="checkbox"/> Partial           | <input type="checkbox"/> Haloacetic Acids |
| <input checked="" type="checkbox"/> Nitrate | <input type="checkbox"/> Partial           | <u>Radionuclides</u>                       | <input type="checkbox"/> Bromate          |
| <input checked="" type="checkbox"/> Nitrite | <input type="checkbox"/> Dioxin Only       | <input type="checkbox"/> Single Sample     | <input type="checkbox"/> Chlorite         |
| <input type="checkbox"/> Asbestos Only      |  | <input type="checkbox"/> Qtrly Composite** | <u>Secondaries</u>                        |
|   |  |  | <input type="checkbox"/> All 14           |
|   |  |  | <input type="checkbox"/> Partial          |

Were any analyses subcontracted?  Yes  No

If yes, please provide DOH certification number E84589

ATTACH DOH ANALYTE SHEET FOR EACH SUBCONTRACTED LAB

**CERTIFICATION**

I, Myrna Santiago, Laboratory Manager  
 (Print Name)

do HEREBY CERTIFY that all attached analytical data are correct and unless noted meet all requirements of the National Environmental Laboratory Accreditation Conference (NELAC).

Signature: *Myrna Santiago* Date: 6/13/05

\* Failure to provide a valid and current Florida DOH lab certification number and a current Analyte Sheet for the attached analysis results will result in rejection of the report, possible enforcement against the public water system for failure to sample, and may result in notification of the DOH Bureau of Laboratory Services.

\*\* Please provide radiological sample dates and locations for each quarter.

**COMPLIANCE DETERMINATION** (to be completed by DEP or DOH)

- Sample Collection Info Satisfactory  Yes  No      Sample Analysis Info Satisfactory:  Yes  No
- Replacement Sample(s) Requested (circle or highlight group(s) above)       Revised Report Requested (circle or highlight group(s) above)
- Additional Monitoring Required (circle or highlight group(s) above)
- Reason(s):  MCL(s) Exceeded       Detection(s)       Incomplete Report
- Missing Analyte Sheet(s)       Location Unsatisfactory       Analysis Unsatisfactory
- Other: \_\_\_\_\_

Person Notified: \_\_\_\_\_ Date Notified: \_\_\_\_\_

Comments: \_\_\_\_\_

Date Reviewed: \_\_\_\_\_ DEP/DOH Reviewing Official: \_\_\_\_\_



**Advanced  
Environmental Laboratories, Inc.**

6601 Southpoint Parkway  
Jacksonville, Florida 32216  
(904) 363-9350  
FAX (904) 363-9354

**Client:** Utilities, Inc.

**Project Name:** Crystal Lake

**Project Number:**

**PWS ID#:**

**Attention:** Kathy Sillitoe

**Phone Number:** 8002721919

**Address:** 200 Weathersfield Ave.

Altamonte Springs, FL 32714

**Report No.:** A051924

**Date Sampled:** 6/3/2005

**Date Received:** 6/3/05 12:45

**Date Reported:** 6/11/2005

#### Project Description

The analytical results for the samples contained in this report were submitted for analysis as outlined by the Chain of Custody.

**Project Name:** Crystal Lake

Approved By: \_\_\_\_\_

**Myrna Santiago, Laboratory Manager**

If there are any questions involving this report, the above named should be contacted.

**THIS REPORT SHALL NOT BE REPRODUCED, EXCEPT IN FULL, WITHOUT  
THE WRITTEN APPROVAL OF THE LABORATORY.**

*Advanced Environmental Laboratories certifies that the test results in this report meet all requirements of the NELAC standards, unless notated otherwise in the body of the report.*

**Total Number of Pages = 8**

**Advanced Environmental Laboratories, Inc.**  
*Analytical Report*

Client: Utilities, Inc.

Project Name: Crystal Lake

Matrix: Drinking Water

PWS ID#:

Client Sample ID: 1

Site: Point of Entry

Sample Number: A051924-01

Report No.: A051924

Date/Time Sampled: 06/03/05 12:00

Date/Time Received: 6/3/05 12:45

Sampled By: Terry Silhitoe

Shipping Method: Client drop off

***Inorganic Contaminants***

Contam ID	Contam Name	MCL	Units	Analysis Results	Qualifier	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Cert. #
1040	Nitrate (as N)	10	mg/L	0.027	U	SM4500NO3-F	0.027	6/3/2005	15:54	E84589
1041	Nitrite (as N)	1.0	mg/L	0.034	U	SM4500NO3-F	0.034	6/3/2005	15:54	E84589

U The compound was analyzed for but not detected.

MDL Method Reporting Limit

For all Results qualified with an I, the PQL is defined to be 4 times the MDL

24





Advanced Environmental Labs Inc

Advanced Environmental Labs  
528 S North Lake Blvd, Ste 1016  
Altamonte Springs, FL 32701

Client: UTILITIES, INC. (UTL-A)

Project name: CRYSTAL LAKE

Date/Time Rcvd: 6/3/05 12.45

Log-In request number: A051924

Received by: RPG

Completed by: RPG

**Cooler/Shipping Information:**

Courier:  AEL  Client  UPS  Pony Express  FedEx  Other (describe): \_\_\_\_\_

Type:  Cooler  Box  Other (describe) \_\_\_\_\_

Cooler temperature: Identify the cooler and document the temperature blank or ice water measurement

Cooler ID	1				
Temp (°C)	2				
Temp taken from	<input type="checkbox"/> Temp blank <input checked="" type="checkbox"/> Cooler	<input type="checkbox"/> Temp blank <input type="checkbox"/> Cooler	<input type="checkbox"/> Temp blank <input type="checkbox"/> Cooler	<input type="checkbox"/> Temp blank <input type="checkbox"/> Cooler	<input type="checkbox"/> Temp blank <input checked="" type="checkbox"/> Cooler
Temp measured with	<input checked="" type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):	<input type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):	<input type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):	<input type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):	<input type="checkbox"/> IR gun <input type="checkbox"/> Thermometer (enter ID):

**Other Information:**

Any discrepancies should be explained in the "Comments" section below.

**CHECKLIST**

	YES	NO	NA
1. Were custody seals on shipping container(s) intact?			✓
2. Were custody papers properly included with samples?	✓		
3. Were custody papers properly filled out (ink, signed, match labels)?	✓		
4. Did all bottles arrive in good condition (unbroken)?	✓		
5. Were all bottle labels complete (sample #, date, signed, analysis, preservatives)?	✓		
6. Did the sample labels agree with the chain of custody?	✓		
7. Were correct bottles used for the tests indicated?	✓		
8. Were proper sample preservation techniques indicated on the label?	✓		
9. Were samples received within holding times?	✓		
10. Were all VOA vials checked for the presence of air bubbles?			✓
11. Were there air bubbles present in the VOA vials?			✓
12. Were samples in direct contact with wet ice? If "No," check one: <input type="checkbox"/> NO ICE <input type="checkbox"/> BLUE ICE	✓		
13. Was the cooler temperature less than 6°C?	✓		
14. Were sample pHs checked and recorded by Sample control? <i>NOTE: VOA samples are checked by laboratory analysts.</i>			✓
15. Were the sample containers provided by AEL?	✓		
16. Were samples accepted into the laboratory?	✓		
17. Was it necessary to split samples into other bottles?		✓	

Kit ID

Comments:

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25

**Chain-of-Custody for AEL Orlando to AEL Tampa**


AEL Orlando  
528 South North Lake Blvd, Suite 1016  
Altamonte Springs FL 32701  
Contact Person: Myrna Santiago


AEL Tampa  
5810-D Breckinridge Parkway  
Tampa, FL 33610  
813-630-9616 Fax 813-630-4327  
Contact Person: Michael Cammarata

**Project #:** A051924  
**CustomerName:** Utilities, Inc.  
**Collector:** Terry Silhitoe

**Check if Rush**

Lab Code	Client Sample ID	Test	Matrix	Collect Date / Time	Receive Date	Due Date	# Bottles	Bottle Type (Pres.)
A051924-01	1	Nitrate (T)-DW	Drinking Water	6/3/2005 12:00	6/3/05 12:45	6/3/2005	_____	250mL Poly
A051924-01	1	Nitrite (T)-DW	Drinking Water	6/3/2005 12:00	6/3/05 12:45	6/3/2005	_____	250mL Poly

Gainesville Relinquisher:   
Shipping Relinquisher: AEL Courier

Shipping Receiver: AEL Courier  
Tampa Receiver: 

Date/Time: 6/3/05 1300  
Date/Time: 6/3/05 1530

2



**Advanced Environmental Laboratories, Inc.**

6601 Southpoint Pkwy. • Jacksonville, FL 32216 • 904.363.9350 • Fax 904.363.9354 • E82574  
 9610 Princess Palm Ave. • Tampa, FL 33619 • 813.630.9616 • Fax 813.630.4327 • E84589  
 2106 NW 67th Place, Ste. 7 • Gainesville, FL 32606 • 352.367.1500 • Fax 352.367.0050 • E82620  
 528 S. North Lake Blvd., Ste. 1016 • Altamonte Springs, FL 32701 • 407.937.1594 • Fax 407.937.1597 • E53076

LAB NUMBER:

**A051924**

CLIENT NAME: Utilities Inc.	PROJECT NAME: Crystal Lake	BOTTLE SIZE & TYPE: 250 mL
ADDRESS: 200 Weathersfield Ave	P.O. NUMBER/PROJECT NUMBER:	ANALYSIS REQUIRED: NO3/NO2
Altamonte Springs, FL 32714	PROJECT LOCATION: <i>Crystal Lake WTP</i>	
PHONE: 407-448-1715	FAX:	
CONTACT: Kathy Silitoe	SAMPLED BY: <i>K. Silitoe B12249</i>	
TURN AROUND TIME:	REMARKS/SPECIAL INSTRUCTIONS:	LAB NUMBER: A051924
STANDARD		
RUSH		

WW=waste water SW=surface water GW=ground water DW=drinking water OIL A=air SO=soil SL=sludge

SAMPLE ID	SAMPLE DESCRIPTION	Grab Comp	SAMPLING		MATRIX	NO. COUNT	Preserv	ANALYSIS REQUIRED				LAB NUMBER
			DATE	TIME				NO3	NO2	AMMONIA	PHOSPHATE	
1	<i>NO2/NO3 POS Crystal Lake</i>	G	<i>4/3/05</i>	<i>1200</i>	DW	1		X				1

Ice	H=(HCl)	S=(H2SO4)	N=(HNO3)	T=(Sodium Thiosulfate)	Relinquish by:	Date	Time	Received by:	Date	Time
					<i>K. Silitoe</i>	<i>4/3/05</i>	<i>1245</i>	<i>[Signature]</i>	<i>4/3/05</i>	<i>1245</i>
Method	Via:	Sample Kit	Cooler #	1						
		RB	D/T	2						
		AB	D/T	3						
		Trip Bl.		4						

Received on Ice  Yes  No QC  sent  received

revised 8/01



Laboratory Scope of Accreditation

THIS LISTING OF ACCREDITED ANALYTES SHOULD BE USED ONLY WHEN  
ASSOCIATED WITH A VALID CERTIFICATE

State Laboratory ID: E84589

EPA Lab Code: FL01092

(813) 630-9616

E84589

Advanced Environmental Laboratories, Inc. - Tampa  
9610 Princess Palm Avenue  
Tampa, FL 33619

Matrix: Drinking Water

Analyte	Method/Tech	Category	Certification Type	Effective Date
Alkalinity as CaCO <sub>3</sub>	SM 2320 B	Primary Inorganic Contaminants	NELAP	10/11/2002
Amenable cyanide	SM 4500-CN G	Primary Inorganic Contaminants	NELAP	10/11/2002
Bromide	EPA 300.0	Primary Inorganic Contaminants	NELAP	10/11/2002
Chloride	EPA 300.0	Secondary Inorganic Contaminants	NELAP	10/11/2002
Chloride	SM 4500 Cl- E	Secondary Inorganic Contaminants	NELAP	10/11/2002
Chlorite	EPA 300.0	Primary Inorganic Contaminants	NELAP	8/20/2003
Color	EPA 110.2	Secondary Inorganic Contaminants	NELAP	10/11/2002
Conductivity	SM 2510 B	Primary Inorganic Contaminants	NELAP	10/11/2002
Cyanide	SM 4500-CN E	Primary Inorganic Contaminants	NELAP	10/11/2002
Fecal coliforms	SM 9221 E	Microbiology	NELAP	2/14/2003
Fluoride	EPA 300.0	Primary Inorganic Contaminants	NELAP	10/11/2002
Fluoride	SM 4500 F-C	Primary Inorganic Contaminants, Secondary Inorganic Contaminants	NELAP	10/11/2002
Heterotrophic plate count	SM 9215 B	Microbiology	NELAP	10/11/2002
Nitrate	EPA 300.0	Primary Inorganic Contaminants	NELAP	10/11/2002
Nitrate	SM 4500-NO3 F	Primary Inorganic Contaminants	NELAP	10/11/2002
Nitrate-nitrite	EPA 300.0	Primary Inorganic Contaminants	NELAP	10/11/2002
Nitrite	EPA 300.0	Primary Inorganic Contaminants	NELAP	10/11/2002
Nitrite	SM 4500-NO3 F	Primary Inorganic Contaminants	NELAP	10/11/2002
Odor	SM 2150 B	Secondary Inorganic Contaminants	NELAP	10/11/2002
Orthophosphate as P	EPA 300.0	Primary Inorganic Contaminants	NELAP	10/11/2002
Orthophosphate as P	EPA 365.1	Primary Inorganic Contaminants	NELAP	10/11/2002
pH	EPA 150.1	Secondary Inorganic Contaminants	NELAP	10/11/2002
Sulfate	EPA 300.0	Primary Inorganic Contaminants	NELAP	10/11/2002
Sulfate	EPA 375.4	Secondary Inorganic Contaminants	NELAP	10/11/2002
Surfactants - MBAS	EPA 425.1	Secondary Inorganic Contaminants	NELAP	10/11/2002
Total coliforms	SM 9222 B	Microbiology	NELAP	2/14/2003
Total coliforms & E. coli	SM 9223 B	Microbiology	NELAP	2/14/2003
Total dissolved solids	EPA 160.1	Secondary Inorganic Contaminants	NELAP	10/11/2002
Total nitrate-nitrite	SM 4500-NO3 F	Primary Inorganic Contaminants	NELAP	10/11/2002
Total organic carbon	SM 5310B	Primary Inorganic Contaminants	NELAP	10/11/2002
Turbidity	EPA 180.1	Secondary Inorganic Contaminants	NELAP	10/11/2002

"STATE" indicates certification for the analyte by the method specified. "NELAP" further indicates certification compliant with the NELAC Standards.

NON-TRANSFERABLE 07/01/2004-E8458

P-3

Crystal Lake

Docket No. 060253-WS

25.30-440(4)  
Operations Reports

Test Year Ended December 31, 2005

612.



# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

## I. General Information for the Month/Year of: January 2004

### A. Public Water System (PWS) Information

PWS Name: Crystal Lake		PWS Identification Number: 3590258	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 173		Total Population Served at End of Month: 606	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

### B. Water Treatment Plant Information

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 172,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): V		Plant Class (per subsection 62-699.310(4), F.A.C.): D		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Mike Gavaletz	C	5642	Mon - Fri 8 a.m. - 4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8 A.M. - 4:30 P.M.

## II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

<i>Michael J Gavaletz</i>	2/3/04	Michael J. Gavaletz	C5642
Signature and Date		Printed or Typed Name	License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590258      Plant Name: Utilites, Inc. of Florida - *Crystal Lake*

### III. Daily Data for the Month/Year of: **January 2004**

Means of Achieving Four-Log Virus Inactivation/Removal: \*     Free Chlorine     Chlorine Dioxide     Ozone     Combined Chlorine (Chloramines)  
 Ultraviolet Radiation     Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:     Free Chlorine     Combined Chlorine (Chloramines)     Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
			CT Calculations					UV Dose						
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L		
1	24	36,000											1.0	
2	24	41,000											1.0	
3	24	44,000											0.9	
4	24	48,000												
5	24	48,000											0.8	
6	24	34,000											0.9	
7	24	41,000											1.0	
8	24	36,000											1.0	
9	24	59,000											1.0	
10	24	26,000											0.9	
11	24	40,000												
12	24	40,000											1.0	
13	24	36,000											1.0	
14	24	40,000											1.1	
15	24	34,000											0.8	
16	24	33,000											1.0	
17	24	38,000											0.8	
18	24	42,000												
19	24	42,000												
20	24	30,000											1.0	
21	24	34,000											0.8	
22	24	30,000											1.0	
23	24	30,000											1.0	
24	24	29,000											0.9	
25	24	41,000												
26	24	42,000											1.0	
27	24	33,000											1.0	
28	24	40,000											1.0	
29	24	39,000											1.0	
30	24	31,000											1.0	
31	24	27,000											0.9	
Total		1,161,000												
Average		38,000												
Maximum		59,000												

\* Refer to the instructions for this report to determine which plants must provide this information.

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## MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

**I. General Information for the Month/Year of:** February 2004

**A. Public Water System (PWS) Information**

PWS Name: Crystal Lake		PWS Identification Number: 3590258	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 173		Total Population Served at End of Month: 606	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL    Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL    Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 172,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): V		Plant Class (per subsection 62-699.310(4), F.A.C.): D		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Mike Gavaletz	C	5642	Mon - Fri 8 a.m. - 4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8 A.M. - 4:30 P.M.

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

<i>Michael J. Gavaletz</i> 3/4/04 Signature and Date	Michael J. Gavaletz Printed or Typed Name	C5642 License Number
---	--	-------------------------



## MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590258      Plant Name: Utilites, Inc. of Florida

### III. Daily Data for the Month/Year of: **February 2004**

Means of Achieving Four-Log Virus Inactivation/Removal: \*     Free Chlorine     Chlorine Dioxide     Ozone     Combined Chlorine (Chloramines)  
 Ultraviolet Radiation     Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:     Free Chlorine     Combined Chlorine (Chloramines)     Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
			CT Calculations					UV Dose					
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>		
1	24	36,000										1.0	
2	24	36,000										0.8	
3	24	37,000										1.0	
4	24	37,000										0.7	
5	24	33,000										1.0	
6	24	37,000										0.8	
7	24	34,000											
8	24	40,000										1.0	
9	24	41,000										1.0	
10	24	35,000										0.8	
11	24	41,000										1.0	
12	24	28,000										0.8	
13	24	35,000										0.7	
14	24	50,000										0.8	
15	24	38,000										1.0	
16	24	39,000										0.8	
17	24	29,000										0.7	
18	24	34,000										0.7	
19	24	31,000										0.7	
20	24	32,000										0.8	
21	24	42,000											
22	24	43,000										1.0	
23	24	44,000										1.0	
24	24	35,000										1.1	
25	24	26,000										1.0	
26	24	27,000										0.9	
27	24	29,000										0.9	
28	24	31,000										1.0	
29	24	41,000											
30													
31													
Total		1040,000											
Average		36,000											
Maximum		50,000											

\* Refer to the instructions for this report to determine which plants must provide this information.

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## MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

**I. General Information for the Month/Year of:** March 2004

**A. Public Water System (PWS) Information**

PWS Name: Crystal Lake		PWS Identification Number: 3590258	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 173		Total Population Served at End of Month: 606	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 172,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): V		Plant Class (per subsection 62-699.310(4), F.A.C.): D		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Mike Gavaletz	C	5642	Mon - Fri 8 a.m. - 4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8 A.M. - 4:30 P.M.

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

4/5/04 Signature and Date	Michael J. Gavaletz Printed or Typed Name	C5642 License Number
------------------------------	--	-------------------------

## MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590258      Plant Name: Utilites, Inc. of Florida

### III. Daily Data for the Month/Year of: **March 2004**

Means of Achieving Four-Log Virus Inactivation/Removal: \*     Free Chlorine     Chlorine Dioxide     Ozone     Combined Chlorine (Chloramines)  
 Ultraviolet Radiation     Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:     Free Chlorine     Combined Chlorine (Chloramines)     Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
			CT Calculations					UV Dose						
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L		
1	24	41,000											1.0	
2	24	36,000											1.0	
3	24	47,000											1.3	
4	24	37,000											1.0	
5	24	37,000											1.0	
6	24	49,000											0.8	
7	24	42,000											1.0	
8	24	42,000											1.0	
9	24	43,000											0.9	
10	24	39,000											1.1	
11	24	38,000											1.0	
12	24	42,000											1.2	
13	24	53,000											0.9	
14	24	49,000											1.0	
15	24	50,000											0.8	
16	24	35,000											1.0	
17	24	40,000											0.9	
18	24	38,000											1.0	
19	24	56,000											0.9	
20	24	32,000											1.0	
21	24	25,000											0.9	
22	24	55,000											1.0	
23	24	38,000											1.3	
24	24	42,000											1.0	
25	24	39,000											1.2	
26	24	37,000											1.0	
27	24	45,000											0.8	
28	24	67,000											1.0	
29	24	67,000											1.0	
30	24	48,000											1.0	
31	24	67,000											1.0	
Total		1,411,000												
Average		46,000												
Maximum		67,000												

\* Refer to the instructions for this report to determine which plants must provide this information.



# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

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**FILE**

See page 4 for instructions.

**I. General Information for the Month/Year of: April 2004**

**A. Public Water System (PWS) Information**

PWS Name: Crystal Lake		PWS Identification Number: 3590258	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 173		Total Population Served at End of Month: 606	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL    Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilities, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL    Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 172,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): V		Plant Class (per subsection 62-699.310(4), F.A.C.): D		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Mike Gavaletz	C	5642	Mon - Fri 8 a.m. - 4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8 A.M. - 4:30 P.M.

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

5/5/04 Signature and Date	Michael J. Gavaletz Printed or Typed Name	C5642 License Number
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# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590258

Plant Name: Utilites, Inc. of Florida

### III. Daily Data for the Month/Year of: April 2004

Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)  
 Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
			CT Calculations					UV Dose						
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L		
1	24	53,000											1.0	
2	24	31,000											0.8	
3	24	55,000											0.9	
4	24	57,000												
5	24	57,000											1.0	
6	24	58,000											1.0	
7	24	61,000											0.9	
8	24	70,000											1.1	
9	24	48,000											0.9	
10	24	35,000											0.9	
11	24	81,000												
12	24	83,000											0.3	
13	24	27,000											0.8	
14	24	41,000											1.3	
15	24	37,000											1.1	
16	24	49,000											1.0	
17	24	39,000											0.9	
18	24	62,000												
19	24	62,000											1.0	
20	24	60,000											1.1	
21	24	60,000											1.0	
22	24	50,000											1.0	
23	24	55,000											1.0	
24	24	48,000											1.1	
25	24	48,000											0.8	
26	24	75,000												
27	24	76,000											0.7	
28	24	57,000											1.0	
29	24	55,000											1.0	
30	24	68,000											0.8	
31	24	43,000											1.1	
Total		1,651,000												
Average		53,000												
Maximum		83,000												

\* Refer to the instructions for this report to determine which plants must provide this information.



**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

**FILE COPY**

**FILE**

6/2

See page 4 for instructions.

**I. General Information for the Month/Year of:** May 2004

**A. Public Water System (PWS) Information**

PWS Name: Crystal Lake		PWS Identification Number: 3590258	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 173		Total Population Served at End of Month: 606	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 172,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): V		Plant Class (per subsection 62-699.310(4), F.A.C.): D		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Mike Gavaletz	C	5642	Mon - Fri 8 a.m. - 4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8 A.M. - 4:30 P.M.

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

<i>Michael J Gavaletz</i> 6/4/04	Michael J. Gavaletz	C5642
Signature and Date	Printed or Typed Name	License Number

## MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590258

Plant Name: Utilites, Inc. of Florida

**III. Daily Data for the Month/Year of: May 2004**

Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)

Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
			CT Calculations					UV Dose						
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer Point During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer Point During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L		
1	24	30,000											1.1	
2	24	44,000												
3	24	44,000											1.0	
4	24	35,000											1.0	
5	24	36,000											0.9	
6	24	34,000											0.8	
7	24	46,000											1.0	
8	24	52,000											0.8	
9	24	60,000												
10	24	61,000											1.0	
11	24	35,000											1.0	
12	24	55,000											1.0	
13	24	50,000											1.0	
14	24	50,000											0.8	
15	24	56,000											0.8	
16	24	61,000											0.8	
17	24	62,000											1.0	
18	24	49,000											0.8	
19	24	51,000											1.0	
20	24	54,000											1.0	
21	24	51,000											0.9	
22	24	53,000											1.1	
23	24	70,000											0.8	
24	24	70,000											1.0	
25	24	49,000											0.7	
26	24	83,000											1.0	
27	24	68,000											1.0	
28	24	84,000											1.0	
29	24	71,000											1.1	
30	24	73,000											1.0	
31	24	74,000											1.1	
<b>Total</b>		<b>1,711,000</b>												
<b>Average</b>		<b>55,000</b>												
<b>Maximum</b>		<b>84,000</b>												

\* Refer to the instructions for this report to determine which plants must provide this information.



# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

612

## FILE COPY

See page 4 for instructions.

**I. General Information for the Month/Year of:** June 2004

**A. Public Water System (PWS) Information**

PWS Name: Crystal Lake		PWS Identification Number: 3590258	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 173		Total Population Served at End of Month: 606	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL    Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL    Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 172,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): V		Plant Class (per subsection 62-699.310(4), F.A.C.): D		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Mike Gavaletz	C	5642	Mon - Fri 8 a.m. - 4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8 A.M. - 4:30 P.M.

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

7/1/04 Signature and Date	Michael J. Gavaletz Printed or Typed Name	C5642 License Number
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## MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590258

Plant Name: Utilities, Inc. of Florida

III. Daily Data for the Month/Year of: June 2004

Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)  Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable:  UV Dose

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or During Peak	Disinfectant Contact Time (T) at C	Minimum CT	Lowest Operating UV Dose	Minimum UV Dose Required, sec/cm	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L
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Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation

1	24	68,000	0	0	0	0	0	0	0
2	24	61,000	0	0	0	0	0	0	0
3	24	37,000	0	0	0	0	0	0	0
4	24	0	0	0	0	0	0	0	0
5	24	0	0	0	0	0	0	0	0
6	24	0	0	0	0	0	0	0	0
7	24	0	0	0	0	0	0	0	0
8	24	0	0	0	0	0	0	0	0
9	24	0	0	0	0	0	0	0	0
10	24	0	0	0	0	0	0	0	0
11	24	0	0	0	0	0	0	0	0
12	24	0	0	0	0	0	0	0	0
13	24	0	0	0	0	0	0	0	0
14	24	0	0	0	0	0	0	0	0
15	24	0	0	0	0	0	0	0	0
16	24	0	0	0	0	0	0	0	0
17	24	0	0	0	0	0	0	0	0
18	24	0	0	0	0	0	0	0	0
19	24	0	0	0	0	0	0	0	0
20	24	0	0	0	0	0	0	0	0
21	24	0	0	0	0	0	0	0	0
22	24	0	0	0	0	0	0	0	0
23	24	0	0	0	0	0	0	0	0
24	24	0	0	0	0	0	0	0	0
25	24	0	0	0	0	0	0	0	0
26	24	46,000	0	0	0	0	0	0	0
27	24	54,000	0	0	0	0	0	0	0
28	24	53,000	0	0	0	0	0	0	0
29	24	35,000	0	0	0	0	0	0	0
30	24	40,000	0	0	0	0	0	0	0
31	24	0	0	0	0	0	0	0	0
Total		576,000							
Average		50,000							
Maximum		67,000							

\* Refer to the instructions for this report to determine which plants must provide this information.

NEW WELLS AND PUMP INSTALL. PLANT OFF LINE INTERCEPT WITH CITY OF SANFORD.



**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

612

**FILE COPY**

See page 4 for instructions.

**I. General Information for the Month/Year of:** July 2009

**A. Public Water System (PWS) Information**

PWS Name: Crystal Lake		PWS Identification Number: 3590258	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: <u>173</u>		Total Population Served at End of Month: <u>666</u>	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 172,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): V		Plant Class (per subsection 62-699.310(4), F.A.C.): D		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Mike Gavaletz	C	5642	Mon - Fri 8 a.m. - 4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8 A.M. - 4:30 P.M.
	<u>RAYMOND A PARRISH</u>	<u>C</u>	<u>12740</u>	

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

<u>Raymond A Parrish</u> 8-2-2009	Michael J. Gavaletz	C5642
Signature and Date	Printed or Typed Name	License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590258      Plant Name: Utilites, Inc. of Florida - *CRYSTAL LAKE*

III. Daily Data for the Month/Year of: *July 2004*

Means of Achieving Four-Log Virus Inactivation/Removal:\*     Free Chlorine     Chlorine Dioxide     Ozone     Combined Chlorine (Chloramines)  
 Ultraviolet Radiation     Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:     Free Chlorine     Combined Chlorine (Chloramines)     Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations or UV Dose to Demonstrate Four-Log Virus Inactivation, if Applicable*										Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
			CT Calculations					UV Dose						
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L		
1	24	45,000											0.6	
2		37,000											0.8	
3		35,000											0.9	
4		33,000												
5		33,000											1.0	
6		40,000											1.0	
7		36,000											1.0	
8		27,000											1.0	
9		51,000											1.0	
10		22,000											1.0	
11		42,000												
12		42,000											1.1	
13	✓	36,000											1.0	
14	24	47,000											1.1	
15		35,000											1.0	
16		38,000											1.2	
17		37,000											1.2	
18		51,000												
19		52,000											1.0	
20		31,000											1.2	
21		41,000											0.9	
22		45,000											1.0	
23		54,000											1.0	
24		43,000											0.9	
25		72,000												
26		72,000											1.0	
27		29,000											0.8	
28		50,000											1.2	
29		21,000											1.0	
30	✓	61,000											0.8	
31	24	42,000											0.8	
Total		1,300,000												
Average		42,000												
Maximum		72,000												

\* Refer to the instructions for this report to determine which plants must provide this information.



# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

612.

FILE COPY

See page 4 for instructions.

**I. General Information for the Month/Year of:** August 2004

**A. Public Water System (PWS) Information**

PWS Name: Crystal Lake		PWS Identification Number: 3590258	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: <u>173</u>		Total Population Served at End of Month: <u>606</u>	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 172,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): V		Plant Class (per subsection 62-699.310(4), F.A.C.): D		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Mike Gavaletz	C	5642	Mon - Fri 8 a.m. - 4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8 A.M. - 4:30 P.M.

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

Signature and Date Michael J. Gavaletz 8/31/04

Printed or Typed Name Michael J. Gavaletz

License Number C5642

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590258

Plant Name: Utilites, Inc. of Florida

**III. Daily Data for the Month/Year of:** August 2004

Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)  
 Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
			CT Calculations					UV Dose						
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L		
1	24	42,000												
2	24	43,000											1.0	
3	24	38,000											1.0	
4	24	33,000											1.0	
5	24	42,000											1.0	
6	24	46,000											1.0	
7	24	21,000											1.1	
8	24	42,000											1.0	
9	24	43,000											1.0	
10	24	44,000											0.8	
11	24	38,000											1.0	
12	24	38,000											1.1	
13	24	40,000											0.9	
14	24	24,000											0.5	
15	24	8											0.5	plant on Interconnect due to clarity.
16	24	8											0.7	
17	24	8											0.6	
18	24	8											0.8	
19	24	37,000											1.0	
20	24	44,000											0.8	
21	24	29,000											1.0	
22	24	44,000											1.0	
23	24	43,000											0.8	
24	24	31,000											1.0	
25	24	33,000											1.0	
26	24	34,000											1.0	
27	24	31,000											1.0	
28	24	27,000											0.8	
29	24	54,000											1.0	
30	24	55,000											1.0	
31	24	55,000											1.0	
Total		1,026,000												
Average		33,000												
Maximum		55,000												

\* Refer to the instructions for this report to determine which plants must provide this information.

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**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

**FILE COPY**

See page 4 for instructions.

**I. General Information for the Month/Year of:** Sept 2004

**A. Public Water System (PWS) Information**

PWS Name: Crystal Lake		PWS Identification Number: 3590258	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: <u>173</u>		Total Population Served at End of Month: <u>606</u>	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 172,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): V		Plant Class (per subsection 62-699.310(4), F.A.C.): D		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Mike Gavaletz	C	5642	Mon - Fri 8 a.m. - 4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8 A.M. - 4:30 P.M.

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

<i>Michael J Gavaletz</i> 10/5/04	Michael J. Gavaletz	C5642
Signature and Date	Printed or Typed Name	License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590258

Plant Name: Utilities, Inc. of Florida - *Crestview Park*

III. Data for the Month Year of: *Sept 2004*

Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)  Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

Day of the Month	Hours of Plant in Operation	Net Quantity of Finished Water Produced, gal	Peak Flow Rate, gpd	Lowest Residual Disinfectant Contact Time	Disinfectant Provided Before or After Customers	Temp. of Water, °C	pH of Water, if Applicable	Aluminum CT Required, mg·min/L	Lowest Operating UV Dose, mW·sec/cm	Minimum UV Dose Required, mW·sec/cm	Points in Distribution System at Remote Locations	Emergency or Abnormal Operating Conditions: Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	UV Dose		
													UV Dose	System, mg/L	
1	24	47,000	47,000										1.0		
2	24	46,000	46,000										1.0		
3	24	41,000	41,000										0.8		
4	24	43,000	43,000										1.0		
5	24	40,000	40,000										1.0		
6	24	41,000	41,000										-		
7	24	0	0										0.4		
8	24	0	0										0.4		
9	24	40,000	40,000										0.6		
10	24	38,000	38,000										1.0		
11	24	45,000	45,000										1.2		
12	24	53,000	53,000										1.0		
13	24	53,000	53,000										4.1		
14	24	32,000	32,000										1.0		
15	24	41,000	41,000										0.8		
16	24	46,000	46,000										1.0		
17	24	46,000	46,000										0.8		
18	24	54,000	54,000										0.8		
19	24	51,000	51,000										0.1		
20	24	54,000	54,000										0.8		
21	24	54,000	54,000										0.8		
22	24	37,000	37,000										1.0		
23	24	54,000	54,000										1.0		
24	24	40,000	40,000										1.0		
25	24	47,000	47,000										0.8		
26	24	48,000	48,000										1.1		
27	24	48,000	48,000										1.0		
28	24	0	0										1.0		
29	24	46,000	46,000										0.8		
30	24	47,000	47,000										0.8		
31	24	47,000	47,000										1.0		
												Average		37,000	
												Maximum		54,000	

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\* Refer to the instructions for this report to determine which plants must provide this information.



**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

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**FILE COPY**

See page 4 for instructions.

**I. General Information for the Month/Year of:** Oct 2004

**A. Public Water System (PWS) Information**

PWS Name: Crystal Lake		PWS Identification Number: 3590258	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 173		Total Population Served at End of Month: 606	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 172,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): V		Plant Class (per subsection 62-699.310(4), F.A.C.): D		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Mike Gavaletz	C	5642	Mon - Fri 8 a.m. - 4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8 A.M. - 4:30 P.M.

**II. Certification by Lead Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

<u>Michael J. Gavaletz</u> <u>11/9/04</u>	Michael J. Gavaletz	C5642
Signature and Date	Printed or Typed Name	License Number



# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590258      Plant Name: Utilites, Inc. of Florida

III. Daily Data for the Month/Year of: Oct 2004

Means of Achieving Four-Log Virus Inactivation/Removal: \*     Free Chlorine     Chlorine Dioxide     Ozone     Combined Chlorine (Chloramines)  
 Ultraviolet Radiation     Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:     Free Chlorine     Combined Chlorine (Chloramines)     Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation		
			CT Calculations					UV Dose							
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer Point During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer Point During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L			
1	24	32,000											1.0		
2	24	30,000											0.9		
3	24	46,000											1.0		
4	24	47,000											1.0		
5	24	32,000											1.0		
6	24	30,000											1.2		
7	24	53,000											1.0		
8	24	36,000											0.7		
9	24	33,000											0.7		
10	24	47,000											1.0		
11	24	48,000											1.2		
12	24	39,000											1.0		
13	24	45,000											1.0		
14	24	40,000											0.8		
15	24	43,000											1.0		
16	24	26,000											0.3		
17	24	49,000											1.0		
18	24	49,000											0.7		
19	24	43,000											0.8		
20	24	35,000											1.0		
21	24	43,000											1.0		
22	24	37,000											0.7		
23	24	33,000											1.0		
24	24	49,000											0.8		
25	24	49,000											1.0		
26	24	43,000											0.6		
27	24	43,000											1.0		
28	24	57,000											1.0		
29	24	29,000											1.1		
30	24	47,000											1.0		
31	24	33,000											1.0		
Total		1268,000													
Average		41,000													
Maximum		57,000													

\* Refer to the instructions for this report to determine which plants must provide this information.



**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

**FILE COPY**

See page 4 for instructions.

**I. General Information for the Month/Year of:** NOV 2004

**A. Public Water System (PWS) Information**

PWS Name: Crystal Lake		PWS Identification Number: 3590258	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: <u>173</u>		Total Population Served at End of Month: <u>606</u>	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 172,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): V		Plant Class (per subsection 62-699.310(4), F.A.C.): D		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Mike Gavaletz	C	5642	Mon - Fri 8 a.m. - 4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8 A.M. - 4:30 P.M.

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

<i>Michael J. Gavaletz</i> <u>12/2/04</u>	Michael J. Gavaletz	C5642
Signature and Date	Printed or Typed Name	License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590258 Plant Name: Utilites, Inc. of Florida

III. Daily Data for the Month/Year of: Nov 2004

Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)  
 Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
			CT Calculations					UV Dose						
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L		
1	24	33,000											1.0	
2	24	93,000											1.0	
3	24	42,000											0.9	
4	24	53,000											1.0	
5	24	39,000											0.9	
6	24	36,000											1.0	
7	24	55,000											0.9	
8	24	55,000											0.7	
9	24	46,000											0.7	
10	24	42,000											1.0	
11	24	38,000											1.0	
12	24	38,000											0.8	
13	24	40,000											1.1	
14	24	47,000											1.5	
15	24	47,000											1.5	
16	24	47,000											1.2	
17	24	44,000											1.0	
18	24	42,000											0.8	
19	24	42,000											0.9	
20	24	32,000											1.0	
21	24	57,000											1.1	
22	24	58,000											1.0	
23	24	40,000											1.0	
24	24	43,000											1.0	
25	24	40,000											1.0	
26	24	41,000											0.8	
27	24	34,000											0.8	
28	24	50,000											1.0	
29	24	51,000											0.9	
30	24	40,000											1.0	
31													0.9	
<b>Total</b>		1,364,000	1,200,000											
<b>Average</b>		44,000												
<b>Maximum</b>		93,000												

\* Refer to the instructions for this report to determine which plants must provide this information.



**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

**FILE COPY**

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See page 4 for instructions.

**I. General Information for the Month/Year of:** Dec - 2004

**A. Public Water System (PWS) Information**

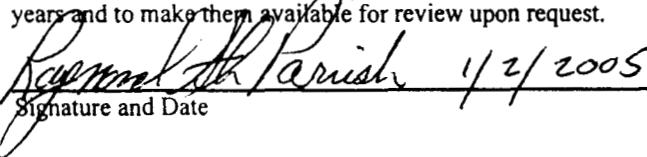
PWS Name: Crystal Lake		PWS Identification Number: 3590258	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: <u>173</u>		Total Population Served at End of Month: <u>606</u>	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 172,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): V		Plant Class (per subsection 62-699.310(4), F.A.C.): D		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Mike Gavaletz	C	5642	Mon - Fri 8 a.m. - 4:30 p.m.
Other Operators:	Terry Sillitoc	C	12749	Sat. 8 A.M. - 4:30 P.M.

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

 Signature and Date	1/2/2005 RAYMOND ALAN PARRISH Michael J. Gavaletz Printed or Typed Name	C-12740 C5642 License Number
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# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590258

Plant Name: Utilites, Inc. of Florida - CRYSTAL LAKE

**III. Daily Data for the Month/Year of:**

Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)  
 Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation		
			CT Calculations					UV Dose							
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L			
1	2.4	46,000											1.0		
2		35,000											1.0		
3		38,000											1.1		
4		34,000											0.9		
5		46,000											1.0		
6		46,000											1.0		
7		38,000											1.0		
8		48,000											0.8		
9		45,000											1.0		
10		38,000											1.0		
11		39,000											0.9		
12		43,000											1.0		
13		44,000											0.8		
14	✓	41,000											1.0		
15	2.4	41,000											1.0		
16		39,000											1.0		
17		42,000											0.8		
18		34,000											1.2		
19		52,000											1.0		
20		52,000											0.8		
21		28,000											1.0		
22		54,000											1.2		
23		43,000											1.2		
24		43,000											1.0		
25		39,000											1.5		
26		41,500											1.8		
27		41,500											1.4		
28		47,000											0.5		
29		41,000											0.9		
30	✓	47,000													
31	2.4	25,000													
<b>Total</b>		<b>1,291,000</b>													
<b>Average</b>		<b>42,000</b>													
<b>Maximum</b>		<b>54,000</b>													

\* Refer to the instructions for this report to determine which plants must provide this information.

**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

PWS Identification Number: 3590258 Plant Name: CRYSTAL LAKE

**IV. Summary of Use of Polymer Containing Acrylamide, Polymer Containing Epichlorohydrin, and Iron or Manganese Sequestrant for the Year: 2004**

A. Is any polymer containing the monomer acrylamide used at the water treatment plant?  No  Yes, and the polymer dose and the acrylamide level in the polymer are as follows:

Polymer Dose, ppm = \_\_\_\_\_ Acrylamide Level, %† = \_\_\_\_\_

B. Is any polymer containing the monomer epichlorohydrin used at the water treatment plant?  No  Yes, and the polymer dose and the epichlorohydrin level in the polymer are as follows:

Polymer Dose, ppm = \_\_\_\_\_ Epichlorohydrin Level, %† = \_\_\_\_\_

C. Is any iron or manganese sequestrant used at the water treatment plant?  No  Yes, and the type of sequestrant, sequestrant dose, etc., are as follows:

Type of Sequestrant (polyphosphate or sodium silicate): 1.05 mg/L

Sequestrant Dose, mg/L of phosphate as PO<sub>4</sub> or mg/L of silicate as SiO<sub>2</sub> = 0.1

If sodium silicate is used, the amount of added plus naturally occurring silicate, in mg/L as SiO<sub>2</sub> = \_\_\_\_\_

• Complete and submit Part IV of this report only with the monthly operation report for December of each year and only for water treatment plants using polymer containing acrylamide, polymer containing epichlorohydrin, and/or an iron and manganese sequestrant.  
 † Acrylamide and epichlorohydrin levels may be based on the polymer manufacturer's certification or on third-party certification.



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## MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

**I. General Information for the Month/Year of:** January/2005

**A. Public Water System (PWS) Information**

PWS Name: Crystal Lake		PWS Identification Number: 3590258	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 174		Total Population Served at End of Month: 609	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 172,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): V		Plant Class (per subsection 62-699.310(4), F.A.C.): D		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Roy Mericle	C	13808	Tue - Fri 8 a.m. - 4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8 A.M. - 4:30 P.M.
	Ray Parrish	C	12740	Mon 8 a.m. - 4:30 p.m.

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

Roy J. Mericle 2-2-5      Roy J. Mericle      C13808  
 Signature and Date      Printed or Typed Name      License Number

## MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590258

Plant Name: Utilites, Inc. of Florida

### III. Daily Data for the Month/Year of: **January/2005**

Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)  
 Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
			CT Calculations					UV Dose						
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>			
1	24	49,000											1.2	
2	24	47,000											1.5	
3	24	48,000											1.9	
4	24	49,000											1.8	
5	24	51,000											2.1	
6	24	47,000											2.0	
7	24	49,000											1.9	
8	24	36,000											1.5	
9	24	55,000											0.8	
10	24	55,000											1.0	
11	24	28,000											1.0	
12	24	48,000											1.2	
13	24	42,000											1.1	
14	24	48,000											1.3	
15	24	34,000											1.2	
16	24	31,000											1.5	
17	24	31,000											2.0	
18	24	42,000											1.0	
19	24	33,000											1.5	
20	24	37,000											1.6	
21	24	45,000											1.5	
22	24	36,000											1.4	
23	24	39,000											1.5	
24	24	40,000											2.0	
25	24	44,000											1.0	
26	24	30,000											1.5	
27	24	86,000											0.9	
28	24	30,000											1.2	
29	24	36,000												
30	24	36,000												
31	24	37,000											2.50	
<b>Total</b>		1,319,000												
<b>Average</b>		42,548												
<b>Maximum</b>		86,000												

\* Refer to the instructions for this report to determine which plants must provide this information.





# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

FILE COPY

See page 4 for instructions.

**I. General Information for the Month Year of:** February/2005

**A. Public Water System (PWS) Information**

PWS Name: Crystal Lake		PWS Identification Number: 3590258	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 175		Total Population Served at End of Month: 613	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL    Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL    Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 172,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): V		Plant Class (per subsection 62-699.310(4), F.A.C.): D		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Roy Mericle	C	13808	Tue - Fri 8 a.m. - 4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8 A.M. - 4:30 P.M.
	Ray Parrish	C	12740	Mon 8 a.m. - 4:30 p.m.

**II. Certification by Lead Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

	Roy J. Mericle	C13808
Signature and Date	Printed or Typed Name	License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590258      Plant Name: Utilites, Inc. of Florida

III. Daily Data for the Month Year of: **February/2005**

Means of Achieving Four-Log Virus Inactivation/Removal: \*     Free Chlorine     Chlorine Dioxide     Ozone     Combined Chlorine (Chloramines)  
 Ultraviolet Radiation     Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:     Free Chlorine     Combined Chlorine (Chloramines)     Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
			CT Calculations					UV Dose							
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>				
1	24	32,000											1.1		
2	24	43,000											1.3		
3	24	32,000											1.3		
4	24	30,000											1.2		
5	24	40,000											0.9		
6	24	49,000													
7	24	50,000											2.0		
8	24	34,000											0.8		
9	24	51,000											1.3		
10	24	32,000											0.7		
11	24	38,000											0.6		
12	24	34,000											0.7		
13	24	46,000													
14	24	47,000											2.0		
15	24	44,000											1.0		
16	24	49,000											1.0		
17	24	47,000											1.0		
18	24	47,000											0.8		
19	24	52,000											0.8		
20	24	53,000													
21	24	53,000											1.6		
22	24	41,000											1.0		
23	24	57,000											1.5		
24	24	37,000											1.4		
25	24	43,000											1.5		
26	24	40,000											0.9		
27	24	41,000													
28	24	41,000											0.4	Hydro tank leak - using interconnect	
29	24														
30	24														
31	24														
Total		1,203,000													
Average		42,964													
Maximum		57,000													

\* Refer to the instructions for this report to determine which plants must provide this information.



**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

612  
**FILE COPY**

See page 4 for instructions.

**I. General Information for the Month/Year of:** March/2005

**A. Public Water System (PWS) Information**

PWS Name: Crystal Lake		PWS Identification Number: 3590258	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 174		Total Population Served at End of Month: 609	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 172,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): V		Plant Class (per subsection 62-699.310(4), F.A.C.): D		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Roy Mericle	C	13808	Tue - Fri 8 a.m. - 4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8 A.M. - 4:30 P.M.
	Ray Parrish	C	12740	Mon 8 a.m. - 4:30 p.m.

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

	Roy J. Mericle	C13808
Signature and Date	Printed or Typed Name	License Number

## MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590258      Plant Name: Utilites, Inc. of Florida

### III. Daily Data for the Month/Year of: **March/2005**

Means of Achieving Four-Log Virus Inactivation/Removal: \*     Free Chlorine     Chlorine Dioxide     Ozone     Combined Chlorine (Chloramines)  
 Ultraviolet Radiation     Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:     Free Chlorine     Combined Chlorine (Chloramines)     Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
			CT Calculations					UV Dose						
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L		
1	24	29,000											0.6	
2	24	50,000											1.1	
3	24	40,000											0.8	
4	24	35,000											1.0	
5	24	32,000											0.9	
6	24	54,000												
7	24	54,000											1.0	
8	24	40,000											1.1	
9	24	40,000											1.1	
10	24	35,000											1.2	
11	24	26,000											1.0	
12	24	37,000											1.3	
13	24	56,000												
14	24	57,000											1.5	
15	24	30,000											0.9	
16	24	43,000											1.3	
17	24	27,000											1.3	
18	24	29,000											1.0	
19	24	40,000											0.8	
20	24	46,000												
21	24	47,000											1.5	
22	24	39,000											1.3	
23	24	30,000											1.5	
24	24	38,000											1.3	
25	24	31,000											1.0	
26	24	33,000											1.3	
27	24	43,000												
28	24	43,000											1.8	
29	24	20,000											1.2	
30	24	49,000											1.2	
31	24	28,000											1.10	
Total		1,201,000												
Average		38,741												
Maximum		57,000												

\* Refer to the instructions for this report to determine which plants must provide this information.

612



# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

## FILE COPY

See page 4 for instructions.

**I. General Information for the Month/Year of:** April/2005

**A. Public Water System (PWS) Information**

PWS Name: Crystal Lake		PWS Identification Number: 3590258	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 174		Total Population Served at End of Month: 609	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			


**B. Water Treatment Plant Information**

Plant Name: Utilities, Inc. of Florida		Plant Telephone Number: 407-869-1919	
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water			
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 172,000			
Plant Category (per subsection 62-699.310(4), F.A.C.): V		Plant Class (per subsection 62-699.310(4), F.A.C.): D	

Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Roy Mericle	C	13808	Tue - Fri 8 a.m. - 4:30 p.m.
Other Operators:	Terry Sillitoe	C	12749	Sat. 8 A.M. - 4:30 P.M.
	Rav Parrish	C	12740	Mon 8 a.m. - 4:30 p.m.

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

 5-3-05  
 Signature and Date

Roy J. Mericle  
 Printed or Typed Name

C13808  
 License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590258

Plant Name: Utilites, Inc. of Florida

**III. Daily Data for the Month/Year of: April/2005**

Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)  
 Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
			CT Calculations					UV Dose						
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>			
1	24	40,000											1.5	
2	24	37,000											1.2	
3	24	51,000												
4	24	52,000											1.2	
5	24	41,000											1.5	
6	24	49,000											1.4	
7	24	39,000											1.7	
8	24	42,000											1.3	
9	24	40,000											1.0	
10	24	51,000												
11	24	52,000											1.4	
12	24	63,000											1.3	
13	24	50,000											1.3	
14	24	45,000											1.4	
15	24	45,000											1.4	
16	24	37,000											1.2	
17	24	62,000												
18	24	62,000											1.4	
19	24	66,000											1.2	
20	24	57,000											1.2	
21	24	62,000											1.4	
22	24	52,000											1.6	
23	24	58,000											1.2	
24	24	53,000												
25	24	54,000											1.4	
26	24	51,000											0.9	
27	24	34,000											1.1	
28	24	45,000											1.2	
29	24	60,000											1.3	
30	24	54,000											1.5	
31														
Total		1,504,000												
Average		50,133												
Maximum		66,000												

\* Refer to the instructions for this report to determine which plants must provide this information.

612



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

I. General Information for the Month/Year of: May 2005

A. Public Water System (PWS) Information

PWS Name: Crystal Lake		PWS Identification Number: 3590258	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 174		Total Population Served at End of Month: 609	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

B. Water Treatment Plant Information

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 172,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): V		Plant Class (per subsection 62-699.310(4), F.A.C.): D		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Kathy Sillitoe	C	13094	Mon. - Fri. Days
Other Operators:	Terry Sillitoe	B	12749	Thur.Fri.Sat. Days
	Roy Mericle	C	13808	Tues. - Fri. Days
	Alexander Lorenzo	C	13756	Mon. & Wed. Days
	Roger Holsapple	C	7436	Tues. Days

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

Kathy Sillitoe 6-3-05      Kathy Sillitoe      C-13094  
 Signature and Date      Printed or Typed Name      License Number

## MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590258      Plant Name: Utilites, Inc. of Florida

### III. Daily Data for the Month/Year of: **May 2005**

Means of Achieving Four-Log Virus Inactivation/Removal: \*     Free Chlorine     Chlorine Dioxide     Ozone     Combined Chlorine (Chloramines)  
 Ultraviolet Radiation     Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:     Free Chlorine     Combined Chlorine (Chloramines)     Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
			CT Calculations					UV Dose						
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L		
1	24	64,000												
2	24	64,000											1.4	
3	24	39,000											1.1	
4	24	50,000											1.2	
5	24	34,000											1.7	
6	24	30,000											1.6	
7	24	35,000											1.3	
8	24	63,000												
9	24	63,000											1.4	
10	24	45,000											1.5	
11	24	53,000											1.6	
12	24	43,000											1.3	
13	24	43,000											1.5	
14	24	45,000											1.3	
15	24	73,500												
16	24	73,500											1.6	
17	24	54,000											2.0	
18	24	57,000											1.8	
19	24	57,000											1.7	
20	24	65,000											1.6	
21	24	47,000											1.8	
22	24	58,000												
23	24	58,000											1.0	
24	24	36,000											1.2	
25	24	56,000											.8	
26	24	70,000											.8	
27	24	58,000											1.1	
28	24	41,000											1.2	
29	24	65,500												
30	24	65,500											1.4	
31	24	65,000											1.40	
<b>Total</b>		1,671,000												
<b>Average</b>		53,903												
<b>Maximum</b>		73,500												

\* Refer to the instructions for this report to determine which plants must provide this information.



**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

PWS Identification Number: 3590258

Plant Name: Utilites, Inc. of Florida

**IV. Summary of Use of Polymer Containing Acrylamide, Polymer Containing Epichlorohydrin, and Iron or Manganese Sequestrant for the Year: \* May 2005**

A. Is any polymer containing the monomer acrylamide used at the water treatment plant?  No  Yes, and the polymer dose and the acrylamide level in the polymer are as follows:

Polymer Dose, ppm =

Acrylamide Level, %<sup>†</sup> =

B. Is any polymer containing the monomer epichlorohydrin used at the water treatment plant?  No  Yes, and the polymer dose and the epichlorohydrin level in the polymer are as follows:

Polymer Dose, ppm =

Epichlorohydrin Level, %<sup>†</sup> =

C. Is any iron or manganese sequestrant used at the water treatment plant?  No  Yes, and the type of sequestrant, sequestrant dose, etc., are as follows:

Type of Sequestrant (polyphosphate or sodium silicate):

Sequestrant Dose, mg/L of phosphate as PO<sub>4</sub> or mg/L of silicate as SiO<sub>2</sub> =

If sodium silicate is used, the amount of added plus naturally occurring silicate, in mg/L as SiO<sub>2</sub> =

\* Complete and submit Part IV of this report only with the monthly operation report for December of each year and only for water treatment plants using polymer containing acrylamide, polymer containing epichlorohydrin, and/or an iron and manganese sequestrant.

† Acrylamide and epichlorohydrin levels may be based on the polymer manufacturer's certification or on third-party certification.



# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

612 FILE COPY

See page 4 for instructions.

**I. General Information for the Month/Year of:** June/2005

**A. Public Water System (PWS) Information**

PWS Name: Crystal Lake		PWS Identification Number: 3590258	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 174		Total Population Served at End of Month: 609	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 172,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): V		Plant Class (per subsection 62-699.310(4), F.A.C.): D		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Kathy Sillitoe	C	13094	Mon. - Fri. Days
Other Operators:	Alexander Lorenzo	C	13756	Mon. - Thur. Days
	Terry Sillitoe	B	12749	Thu.Fri. & Sat. Days

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

Signature and Date
 

 Kathy Sillitoe  
 Printed or Typed Name
 

 C-13094  
 License Number

## MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590258      Plant Name: Utilites, Inc. of Florida

### III. Daily Data for the Month/Year of: **June/2005**

Means of Achieving Four-Log Virus Inactivation/Removal: \*     Free Chlorine     Chlorine Dioxide     Ozone     Combined Chlorine (Chloramines)  
 Ultraviolet Radiation     Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:     Free Chlorine     Combined Chlorine (Chloramines)     Chlorine Dioxide

CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable\*

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations								Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>			Minimum UV Dose Required, mW-sec/cm <sup>2</sup>
1	24	50,000									0.6		
2	24	42,000									1.2		
3	24	36,000									1.5		
4	24	29,000									1.2		
5	24	34,500											
6	24	34,500									0.8		
7	24	33,000									0.8		
8	24	48,000									1.0		
9	24	37,000									0.8		
10	24	36,000									0.8		
11	24	25,000									1.0		
12	24	46,500											
13	24	46,500									2.2		
14	24	38,000									2.0		
15	24	54,000									2.0		
16	24	27,000									1.8		
17	24	39,000									1.8		
18	24	35,000									1.6		
19	24	43,000											
20	24	43,000									1.6		
21	24	28,000									1.8		
22	24	36,000									1.6		
23	24	42,000									1.4		
24	24	22,000									1.4		
25	24	31,000									1.5		
26	24	40,500											
27	24	40,500									0.8		
28	24	39,000									1.0		
29	24	21,000									1.6		
30	24	36,000									1.8		
31	24												
Total		1,113,000											
Average		37,100											
Maximum		54,000											

\* Refer to the instructions for this report to determine which plants must provide this information.

**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

PWS Identification Number: 3590258 Plant Name: Utilites, Inc. of Florida

**IV. Summary of Use of Polymer Containing Acrylamide, Polymer Containing Epichlorohydrin, and Iron or Manganese Sequestrant for the Year: \* June/2005**

A. Is any polymer containing the monomer acrylamide used at the water treatment plant?  No  Yes, and the polymer dose and the acrylamide level in the polymer are as follows:

Polymer Dose, ppm = Acrylamide Level, %<sup>†</sup> =

B. Is any polymer containing the monomer epichlorohydrin used at the water treatment plant?  No  Yes, and the polymer dose and the epichlorohydrin level in the polymer are as follows:

Polymer Dose, ppm = Epichlorohydrin Level, %<sup>†</sup> =

C. Is any iron or manganese sequestrant used at the water treatment plant?  No  Yes, and the type of sequestrant, sequestrant dose, etc., are as follows:

Type of Sequestrant (polyphosphate or sodium silicate):

Sequestrant Dose, mg/L of phosphate as PO<sub>4</sub> or mg/L of silicate as SiO<sub>2</sub> =

If sodium silicate is used, the amount of added plus naturally occurring silicate, in mg/L as SiO<sub>2</sub> =

\* Complete and submit Part IV of this report only with the monthly operation report for December of each year and only for water treatment plants using polymer containing acrylamide, polymer containing epichlorohydrin, and/or an iron and manganese sequestrant.  
† Acrylamide and epichlorohydrin levels may be based on the polymer manufacturer's certification or on third-party certification.



**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

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**FILE COPY**

See page 4 for instructions.

**I. General Information for the Month/Year of:** July /2005

**A. Public Water System (PWS) Information**

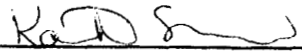
PWS Name: Crystal Lake		PWS Identification Number: 3590258	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 174		Total Population Served at End of Month: 609	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: Fl Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: Fl Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 172,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): V		Plant Class (per subsection 62-699.310(4), F.A.C.): D		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Kathy Sillitoe	C	13094	Mon. - Fri. Days
Other Operators:	Alexander Lorenzo	C	13756	Mon. - Thur. Days
	Terry Sillitoe	B	12749	Thur. - Sat. Days

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

 Signature and Date	8-4-05 Printed or Typed Name	Kathy Sillitoe Printed or Typed Name	C-13094 License Number
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## MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590258 Plant Name: Utilites, Inc. of Florida

### III. Daily Data for the Month/Year of: July /2005

Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)  
 Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
			CT Calculations				UV Dose						
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>		
1	24	37,000										1.1	
2	24	30,000										1.0	
3	24	32,500											
4	24	32,500										0.8	
5	24	50,000										1.0	
6	24	38,000										1.4	Collected Bacts
7	24	60,000										1.0	
8	24	35,000										0.8	
9	24	30,000										0.7	
10	24	46,500											
11	24	46,500										1.0	
12	24	26,000										1.0	
13	24	38,000										1.2	
14	24	37,000										1.4	
15	24	29,000										0.6	
16	24	25,000										0.8	
17	24	48,500											
18	24	48,500										1.4	
19	24	42,000										1.2	
20	24	42,000										1.4	
21	24	42,000										1.4	
22	24	45,000										1.0	
23	24	41,000										0.8	
24	24	49,000											
25	24	49,000										1.0	
26	24	36,000										1.60	
27	24	54,000										1.00	
28	24	44,000										1.40	
29	24	46,000										0.80	
30	24	40,000										0.80	
31	24												
Total		1,220,000											
Average		40,666											
Maximum		60,000											

\* Refer to the instructions for this report to determine which plants must provide this information.

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**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

**FILE COPY**

See page 4 for instructions.

**I. General Information for the Month/Year of: August /2005**

**A. Public Water System (PWS) Information**

PWS Name: Crystal Lake		PWS Identification Number: 3590258	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 174		Total Population Served at End of Month: 609	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 172,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): V		Plant Class (per subsection 62-699.310(4), F.A.C.): D		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Kathy Sillitoe	C	13094	Mon. - Fri. Days
Other Operators:	Alexander Lorenzo	C	13756	Mon. - Thur. Days
	Terry Sillitoe	B	12749	Thur. - Sat. Days
	Allan Finch	C	7806	Mon. - Fri. Days

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

<u>Kathy Sillitoe 7-6-05</u>	Kathy Sillitoe	C-13094
Signature and Date	Printed or Typed Name	License Number

## MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590258

Plant Name: Utilites, Inc. of Florida

### III. Daily Data for the Month/Year of: August /2005

Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)  
 Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
			CT Calculations					UV Dose						
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L		
1	24	88,000											0.60	
2	24	33,000											1.20	
3	24	31,000											0.90	
4	24	55,000											1.00	
5	24	55,000											1.00	
6	24	24,000											1.00	
7	24	41,000												
8	24	41,000											0.90	
9	24	36,000											1.60	
10	24	39,000											0.90	
11	24	39,000											0.70	
12	24	30,000											0.80	
13	24	42,000											0.90	
14	24	39,000												
15	24	39,000											1.00	
16	24	45,000											0.80	
17	24	35,000											0.80	
18	24	46,000											0.70	
19	24	50,000											0.70	
20	24	44,000											0.60	
21	24	51,000												
22	24	51,000											0.60	
23	24	46,000											0.70	
24	24	52,000											0.60	
25	24	46,000											0.80	Bacts collected
26	24	36,000											0.60	
27	24	47,000											1.00	
28	24	43,500												
29	24	43,500												
30	24	40,000											1.00	
31	24	45,000											0.80	
Total		1,353,000											0.50	
Average		43,645												
Maximum		88,000												

\* Refer to the instructions for this report to determine which plants must provide this information.





**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

612

**FILE COPY**

See page 4 for instructions.

**I. General Information for the Month/Year of: September /2005**

**A. Public Water System (PWS) Information**

PWS Name: Crystal Lake		PWS Identification Number: 3590258	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 174		Total Population Served at End of Month: 609	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 172,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): V		Plant Class (per subsection 62-699.310(4), F.A.C.): D		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Allan Finch	C	7806	Mon. - Fri. Days
Other Operators:	Terry Sillitoe	B	12749	Thur. - Sat. Days
	Roger Holsapple	C	7436	Weekend Checks
	Domenic Gentillucci	C	12562	Weekend Checks

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

<i>Allan Finch</i> 10-3-05	Allan Finch	C-7806
Signature and Date	Printed or Typed Name	License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590258

Plant Name: Utilites, Inc. of Florida

**III. Daily Data for the Month/Year of:** September /2005

Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)  
 Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation		
			Peak Flow Rate, gpd	CT Calculations					UV Dose			Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L			
				Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>				
1	24	41000											0.5		
2	24	47000											0.6		
3	24	34000											0.6		
4	24	40500											0.6		
5	24	40500											0.6		
6	24	39000											0.4		
7	24	31000											0.6		
8	24	35000											0.7		
9	24	32000											0.7		
10	24	26000											1.0		
11	24	47000											0.7		
12	24	47000											0.6		
13	24	43000											0.7		
14	24	45000											0.7		
15	24	45000											0.7		
16	24	43000											0.7		
17	24	58000											2.4		
18	24	52000											0.7		
19	24	52000											0.7		
20	24	46000											0.7		
21	24	27000											0.6		
22	24	34000											0.6		
23	24	34000											0.7		
24	24	36000											0.6		
25	24	40500											0.5		
26	24	40500											0.5		
27	24	42000											0.6		
28	24	26000											0.6		
29	24	39000											0.5		
30	24	31000											0.5		
31	24														
Total		4,000,000	1,194,000												
Average		40,000	39,800												
Maximum		60,000	58,000												

\* Refer to the instructions for this report to determine which plants must provide this information.



**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

612

**FILE COPY**

See page 4 for instructions.

**I. General Information for the Month/Year of:** October /2005

**A. Public Water System (PWS) Information**

PWS Name: Crystal Lake		PWS Identification Number: 3590258	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 174		Total Population Served at End of Month: 609	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 172,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): V		Plant Class (per subsection 62-699.310(4), F.A.C.): D		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Allan Finch	C	7806	Mon. - Fri. Days
Other Operators:	Terry Sillitoe	B	12749	Thur. - Sat. Days
	Roger Holsapple	C	7436	Weekend Checks
	Domenic Gentilucci	C	12562	Weekend Checks

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

<i>Allan Finch</i> Signature and Date	11-1-05 Printed or Typed Name	C-7806 License Number
--	----------------------------------	--------------------------

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590258

Plant Name: Utilites, Inc. of Florida

**III. Daily Data for the Month/Year of: October /2005**

Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)

Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

		CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*												
Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations					UV Dose					Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>			
1	24	31,000											0.6	
2	24	46,500											0.6	
3	24	46,500											0.6	
4	24	25,000											0.5	Collected 3 bact's
5	24	35,000											0.7	
6	24	33,000											0.7	
7	24	37,000											0.6	
8	24	28,000											0.6	
9	24 24	37,500											0.8	
10	24	37,500											0.6	
11	24	36,000											0.6	
12	24	28,000											0.6	
13	24	32,000											0.6	
14	24	35,000											0.6	
15	24	33,000											0.5	
16	24 24	43,000											0.6	
17	24	43,000											0.5	
18	24	38,000											0.6	
19	24	51,000											0.6	
20	24	52,000											0.7	
21	24	32,000											0.6	
22	24	35,000											0.6	
23	24	36,000											0.6	
24	24 24	36,000											0.7	
25	24	28,000											0.4	
26	24	32,000											0.5	
27	24	42,000											0.5	
28	24	46,000											0.5	
29	24	39,000											0.6	
30	24 24	45,500											0.5	
31	24	45,500											0.5	
Total		1,000,000	1,156,000											
Average		40,000	37,290											
Maximum		60,000	52,000											

\* Refer to the instructions for this report to determine which plants must provide this information.



**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

612

**FILE COPY**

See page 4 for instructions.

**I. General Information for the Month/Year of: November /2005**

**A. Public Water System (PWS) Information**

PWS Name: Crystal Lake		PWS Identification Number: 3590258	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 175		Total Population Served at End of Month: 613	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919		
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 172,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): V		Plant Class (per subsection 62-699.310(4), F.A.C.): D		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Allan Finch	C	7806	Mon. - Fri. Days
Other Operators:	Terry Sillitoe	B	12749	Thur. - Sat. Days
	Alex Lorenzo	C	13756	Mon. - Fri. Days
	Kathy Sillitoe	C	13094	Mon. - Fri. Days

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

Kathy Sillitoe      12-1-05      Kathy Sillitoe      C-13094  
 Signature and Date      Printed or Typed Name      License Number

**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

PWS Identification Number: 3590258

Plant Name: Utilites, Inc. of Florida

**III. Daily Data for the Month/Year of: November/2005**

Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)

Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

Day of Month	Hours the Plant in Operation	Net Quantity of Finished Water Produced, gal	Peak Flow Rate, gpd	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										
				Lowest Residual Disinfectant Concentration (T) at C	Disinfectant Contact Time Before or at First Customer Measurement	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation		
1	24	30,000												
2	24	31,000												
3	24	29,000												
4	24	36,000												
5	24	37,000												
6	24	41,500												
7	24	41,500												
8	24	33,000												
9	24	51,000												
10	24	31,000												
11	24	37,000												
12	24	40,000												
13	24	46,000												
14	24	46,000												
15	24	34,000											changed packing and performed well maint.	
16	24	42,000												
17	24	39,000												
18	24	40,000												
19	24	37,000												
20	24	49,500												
21	24	49,500												
22	24	45,000												
23	24	27,000												
24	24	46,000												
25	24	40,000												
26	24	38,000												
27	24	47,000												
28	24	47,000												
29	24	24,000												
30	24	34,000												
31	24													
Total		1,169,000												
Average		38,966												
Maximum		51,000												

\* Refer to the instructions for this report to determine which plants must provide this information.



**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**

612

**FILE COPY**

See page 4 for instructions.

**I. General Information for the Month/Year of:** December /2005

**A. Public Water System (PWS) Information**

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PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

**B. Water Treatment Plant Information**

Plant Name: Utilites, Inc. of Florida		Plant Telephone Number: 407-869-1919	
Plant Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water			
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 172,000			
Plant Category (per subsection 62-699.310(4), F.A.C.): V		Plant Class (per subsection 62-699.310(4), F.A.C.): D	

Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
<b>Lead/Chief Operator:</b>	Allan Finch	C	7806	Mon. - Fri. Days
<b>Other Operators:</b>	Terry Sillitoe	B	12749	Thur. - Sat. Days
	Alex Lorenzo	C	13756	Mon. - Fri. Days

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

<i>Allan Finch</i>	1-2-06	Allan Finch	C-7806
Signature and Date		Printed or Typed Name	License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590258

Plant Name: Utilites, Inc. of Florida

**III. Daily Data for the Month/Year of:** December /2005

Means of Achieving Four-Log Virus Inactivation/Removal: \*  Free Chlorine  Chlorine Dioxide  Ozone  Combined Chlorine (Chloramines)  
 Ultraviolet Radiation  Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:  Free Chlorine  Combined Chlorine (Chloramines)  Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation		
			CT Calculations							UV Dose				Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>				
1	24	36,000											1.3		
2	24	38,000											1.6		
3	24	27,000											1.4		
4	24	46,500													
5	24	46,500											1.2	BACT samples	
6	24	41,000											0.2		
7	24	33,000											0.8	Flushed 5000 gal	
8	24	45,000											1.2		
9	24	32,000											1.2		
10	24	30,000											0.9		
11	24	38,500													
12	24	38,500											0.3		
13	24	32,000											0.9		
14	24	32,000											1.0		
15	24	39,000											1.0		
16	24	35,000											1.0		
17	24	42,000											0.6		
18	24	31,000													
19	24	31,000											0.9		
20	24	54,000											0.7		
21	24	37,000											0.8		
22	24	37,000											0.9		
23	24	34,000											1.0		
24	24	40,000											1.3		
25	24	37,000													
26	24	37,000											1.1		
27	24	37,000											0.9		
28	24	37,000											0.8		
29	24	42,000											0.7		
30	24	36,000											0.7		
31	24	36,000											0.8		
<b>Total</b>		<b>1,158,000</b>													
<b>Average</b>		<b>37,350</b>													
<b>Maximum</b>		<b>54,000</b>													

\* Refer to the instructions for this report to determine which plants must provide this information.



## MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3590258

Plant Name: Utilites, Inc. of Florida

### IV. Summary of Use of Polymer Containing Acrylamide, Polymer Containing Epichlorohydrin, and Iron or Manganese Sequestrant for the Year: \* December /2005

A. Is any polymer containing the monomer acrylamide used at the water treatment plant?  No  Yes, and the polymer dose and the acrylamide level in the polymer are as follows:

Polymer Dose, ppm =

Acrylamide Level, %<sup>†</sup> =

B. Is any polymer containing the monomer epichlorohydrin used at the water treatment plant?  No  Yes, and the polymer dose and the epichlorohydrin level in the polymer are as follows:

Polymer Dose, ppm =

Epichlorohydrin Level, %<sup>†</sup> =

C. Is any iron or manganese sequestrant used at the water treatment plant?  No  Yes, and the type of sequestrant, sequestrant dose, etc., are as follows:

Type of Sequestrant (polyphosphate or sodium silicate):

Sequestrant Dose, mg/L of phosphate as PO<sub>4</sub> or mg/L of silicate as SiO<sub>2</sub> = 0.74 mg/L

If sodium silicate is used, the amount of added plus naturally occurring silicate, in mg/L as SiO<sub>2</sub> =

\* Complete and submit Part IV of this report only with the monthly operation report for December of each year and only for water treatment plants using polymer containing acrylamide, polymer containing epichlorohydrin, and/or an iron and manganese sequestrant.

† Acrylamide and epichlorohydrin levels may be based on the polymer manufacturer's certification or on third-party certification.

Crystal Lake

Docket No. 060253-WS

25.30-440(5)  
Inspection Reports

Test Year Ended December 31, 2005

State of Florida  
 Department of Environmental Protection  
 Central District  
**SANITARY SURVEY REPORT**

Plant Name CRYSTAL LAKE County Seminole PWS ID # 3590258  
 Plant Location Sunset Dr./Lot #1 of Loch Arbor, Sanford, FL Phone 407.869.1919  
 Owner Name Utilities, Inc. of Florida Phone 407.869.1919  
 Owner Address 200 Weathersfield Avenue, Altamonte Springs, FL 32714  
 Contact Person Patrick Flynn/Kathy Sillitoe Title Reg. Director/Mgr. Phone 407.869.1919/407.869.8588 x229  
 This Survey Date 10/18/05 Last Survey Date 10/30/02 Last C.I. Date 4/3/03

**PWS TYPE & CLASS**

- Community (4C)
- Non-transient Non-community
- Non-Community

**PWS STATUS**

- Approved system with approval number & date  
Serial #1786 dated 12/21/55 accepted.  
WC59-2031 dated 11/18/83
- Unapproved system

**SERVICE AREA CHARACTERISTICS**

Single family home subdivision  
 Food Service:  Yes  No  N/A

**OPERATION & MAINTENANCE**

Certified Operator:  Yes  No  Not required  
 Operator(s) & Certification Class-Number  
Allan Finch C-7806, Terry Sillitoe B-12749  
 O & M Log:  Yes  No  Not required  
 Operator Visitation Frequency  
 Hrs/day: Required --- Actual ---  
 Days/wk: Required 5+1 Actual 5+1  
 Non-consecutive Days?  Yes  No  N/A  
 MORs submitted regularly?  Yes  No  N/A  
 Data missing from MORs?  No  Yes  N/A  
Using old MOR form. Messy data entry.

Number of Service Connections 174 (MOR)  
 Population Served 609 Basis 3.5/svc. cx.  
 Average Day (from MORs) 0.043 MGD  
 Max. Day (from MORs) 0.093 MGD 11/04  
 Max-day Design Capacity 0.173 MGD  
 Comments \_\_\_\_\_

**RAW WATER SOURCE**

- GROUND; Number of Wells: 1
- Emergency Water Source: 3590205 City of Sanford  
 Emergency Water Capacity: 6" automatic interconnect

**AUXILIARY POWER SOURCE**

Yes  None  Not Required  
 Source \_\_\_\_\_  
 Capacity of Standby (kW) \_\_\_\_\_  
 Switchover:  Automatic  Manual  
 Standby Plan:  Yes  No  
 Hrs Operated Under Load \_\_\_\_\_  
 What equipment does it operate?  
 Well pumps \_\_\_\_\_  
 High Service Pumps \_\_\_\_\_  
 Treatment Equipment \_\_\_\_\_  
 Satisfy 1/2 max-day demand?  Yes  No  Unk  
 Comments Automatic pressure differential valve on interconnect opens when system pressure drops below 45 psi. Meets auxiliary power requirement.

**TREATMENT PROCESSES IN USE**

Disinfection-hypochlorination; Iron sequestration - Stiles Kem Aquadene-sodium polyphosphate  
 What additional treatment is needed?  
None at this time  
 For control of what deficiencies?  
N/A

**DISTRIBUTION SYSTEM**

Flow Measuring Device Flow Meter  
 Meter Size & Type 500 gpm Badger  
 Backflow Prevention Devices:  Yes  No  
 Cross-connections None observed  
 Written Cross-connection Control Program: Yes  
 Coliform Sampling Plan:  Yes  No  N/A  
 Comments \_\_\_\_\_

**GROUND WATER SOURCE**

Well Number	1			
Year Drilled	1955			
Depth Drilled	260'			
Drilling Method	Unknown			
Type of Grout	Unknown			
Static Water Level	17'			
Pumping Water Level	Unknown			
Design Well Yield	Unknown			
Test Yield	Unknown			
Actual Yield (if different than rated capacity)	240 gpm			
Strainer	Bronze @ 45'			
Length (outside casing)	82'			
Diameter (outside casing)	6"			
Material (outside casing)	Steel			
Well Contamination History	None			
Is inundation of well possible?	No			
6' X 6' X 4" Concrete Pad	Yes			
SET BACKS	Septic Tank	>100'		
	Reuse Water	N/A		
	WW Plumbing	~90'		
	Other Sanitary Hazard	See comments		
PUMP	Type	Vertical turbine		
	Manufacturer Name	Goulds		
	Model Number	5-CHC-5		
	Rated Capacity (gpm)	Unknown		
	Motor Horsepower	15		
Well casing 12" above grade?	Yes			
Well Casing Sanitary Seal	Yes			
Raw Water Sampling Tap	Yes			
Above Ground Check Valve	Yes			
Fence/Housing	Yes			
Well Vent Protection	N/A			

**COMMENTS** Well 1- AAH2572

The wastewater plumbing setback distance previously accepted by the Department under condition of continued satisfactory bacteriological and chemical sampling results. 6" interconnect accepted in lieu of 2<sup>nd</sup> well.

**CHLORINATION (Disinfection)**

Type:  Gas  Hypo  
 Make Stenner Capacity 17 gpd  
 Chlorine Feed Rate 4  
 Avg. Amount of Cl<sub>2</sub> gas used N/A  
 Chlorine Residuals: Plant 2.0 Remote 0.5  
 Remote tap location Ridge Drive  
 DPD Test Kit:  On-site  With operator  
 None  Not Used Daily  
 Injection Points Prior to hydro tank  
 Booster Pump Info \_\_\_\_\_  
 Comments Have ORP (chlorine meter also)

**STORAGE FACILITIES**

(G) Ground (H) Hydropneumatic (E) Elevated  
 (B) Bladder (C) Clearwell

Tank Type/Number	H		
Capacity (gal)	4,500		
Material	Steel		
Gravity Drain	Yes		
By-pass Piping	No		
Pressure Gauge	Yes		
Sight Glass or Level Indicator	Yes		
Fittings for Sight Glass	Yes		
Protected Openings	Yes		
PRV/ARV	ARV		
On/Off Pressure	----		
Access Padlocked	Yes		
Height to Bottom of Elevated Tank	----		
Height to Max. Water Level	----		

Comments ARV tested OK 2/28/05. The plant may be taken off-line for tank cleaning due to the inter-connect. Tank inspection scheduled first quarter 2006.

Chlorine Gas Use Requirements	YES	NO	Comments
Dual System	<input type="checkbox"/>	<input type="checkbox"/>	
Auto-switchover	<input type="checkbox"/>	<input type="checkbox"/>	
Alarms:			
Loss of Cl <sub>2</sub> capability	<input type="checkbox"/>	<input type="checkbox"/>	
Loss of Cl <sub>2</sub> residual	<input type="checkbox"/>	<input type="checkbox"/>	
Cl <sub>2</sub> leak detection	<input type="checkbox"/>	<input type="checkbox"/>	
Scale	<input type="checkbox"/>	<input type="checkbox"/>	
Chained Cylinders	<input type="checkbox"/>	<input type="checkbox"/>	
Reserve Supply	<input type="checkbox"/>	<input type="checkbox"/>	
Adequate Air-pak	<input type="checkbox"/>	<input type="checkbox"/>	
Sign of Leaks	<input type="checkbox"/>	<input type="checkbox"/>	
Fresh Ammonia	<input type="checkbox"/>	<input type="checkbox"/>	
Ventilation	<input type="checkbox"/>	<input type="checkbox"/>	
Room Lighting	<input type="checkbox"/>	<input type="checkbox"/>	
Warning Signs	<input type="checkbox"/>	<input type="checkbox"/>	
Repair Kits	<input type="checkbox"/>	<input type="checkbox"/>	
Fitted Wrench	<input type="checkbox"/>	<input type="checkbox"/>	
Housing/Protection	<input type="checkbox"/>	<input type="checkbox"/>	

**AERATION (Gases, Fe, & Mn Removal)**

Type \_\_\_\_\_ Capacity \_\_\_\_\_  
 Aerator Condition \_\_\_\_\_  
 Bloodworm Presence \_\_\_\_\_  
 Visible Algae Growth \_\_\_\_\_  
 Protective Screen Condition \_\_\_\_\_  
 Comments \_\_\_\_\_

**HIGH SERVICE PUMPS**

Pump Number			
Type			
Make			
Model			
Capacity (gpm)			
Motor HP			
Date Installed			
Maintenance			

Comments \_\_\_\_\_

**DEFICIENCIES:**

1. Monthly Operation Reports (MORs) not entirely and/or correctly filled out. The “Days Plant Staffed or Visited” column is regularly not indicated. The MORs are frequently messy and difficult to read. A new form should be used whenever a mistake is made in data entry. No entries should be scratched out. The indicated max day flow is frequently incorrect based on the data provided in the daily flow.
2. Provide information, if available, for spaces throughout the report marked “**Unknown**”.
3. The interconnect was found to be full of stagnant and discolored water. Please provide an interconnect flushing schedule.

**MONITORING AND REPORTING:**

- Bacteriologicals due monthly
- Nitrate/Nitrite due 2006
- Primary Inorganics due 2006
- Lead and Copper Tap Sampling due 06/2008-09/2008
- SOCs due 2006
- Radiologicals due 2006
- VOCs due 2006
- Secondaries due 2006
- Disinfection Byproducts due 07/2006-09/2006

Please be advised that the following items must be completed **no later than December 31, 2005:**

**Emergency Response Plan** - Develop a written emergency preparedness/response plan in accordance with *Emergency Planning for Water Utilities*, AWWA Manual M19, as adopted in Rule 62-555.335, F.A.C. Update and implement the plan as necessary thereafter.

**Operations and Maintenance Manual** - Provide an operation and maintenance manual for each drinking water treatment plant, and update the manual thereafter as necessary to reflect plant alterations and additions. The manual shall contain operation and control procedures, and preventive maintenance and repair procedures, for all plant equipment and shall be made available for reference at the plant or at a convenient location near the plant. Bound and indexed equipment manufacturer manuals shall be considered sufficient to meet the requirements of this subsection.

**Drinking Water Distribution System Map** - Develop and maintain an up-to-date map of the drinking water distribution system. Such a map shall show the location and size of water mains if known; the location of valves and fire hydrants; and the location of any pressure zone boundaries, pumping facilities, storage tanks, and interconnections with other public water systems.

PWS ID # 3591061  
Date 10/18/05

**MONITORING AND REPORTING (cont.)**

**Audio-Visual Alarm System for Standby Power** - At each site where standby power is required an audio-visual alarm system that is activated in the event any power source fails must be provided. If the site is not staffed during all hours the standby-powered water system components are in operation, the alarm also shall be telemetered to a place staffed during all hours the standby-powered water system components are in operation, or shall trigger an automatic telephone dialing or paging device, to enable notification of an authorized representative of the supplier of water.

Inspector  Title Env. Specialist III Date 10/18/05

Approved by  Title Environmental Manager Date 12/1/05

**RESPONSE:**

**Please indicate changes to the following:**

PWS ID Number: 3590258

Business Name: \_\_\_\_\_

PWS Name: Crystal Lake

Owner(s) Name: \_\_\_\_\_

Attn: Patrick Flynn, Utilities, Inc. of Florida

\_\_\_\_\_

Mailing Address: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Date: \_\_\_\_\_

Phone Number(s): \_\_\_\_\_

**Florida Department of Environmental Protection  
Drinking Water Compliance/Enforcement Program  
3319 Maguire Boulevard, Suite 232  
Orlando, Florida 32803**

Attention: Reggie Phillips, Environmental Specialist

In response to the Department's **Sanitary Survey Report** for the subject public water system dated **October 18, 2005**, the following actions were done to correct the listed deficiencies:

<u>Deficiency Item No.</u>	<u>Corrective Action Done</u>	<u>Date Done</u>

(Attach additional sheet if necessary)

I hereby certify to the correctness of the above information:

PWS Owner/Representative Signature: \_\_\_\_\_

Name of PWS Owner/Representative: \_\_\_\_\_

(Please Type or Print)



**UTILITIES, INC. OF FLORIDA**

AN AFFILIATE OF UTILITIES, INC.

200 WEATHERSFIELD AVENUE  
ALTAMONTE SPRINGS, FLORIDA 32714

CORPORATE OFFICES:  
2335 Sanders Road  
Northbrook, Illinois 60062  
Telephone: 847-498-6440

Telephone: 407-869-1919  
Florida: 800-272-1919  
Fax: 407-869-6961  
florida@utilitiesinc-usa.com

VIA: E-mail and United States Mail

Mr. Reggie Phillips  
Department of Environmental Protection  
Central District  
3319 Maguire Blvd., Suite 232  
Orlando, FL 32803-3767

Re: Seminole County – PW  
Ravenna Park PWS ID No. 3591061  
Crystal Lake PWS ID No. 3590258  
Bear Lake PWS ID No. 3590069  
Weathersfield PWS ID No. 3591451  
Oakland Shores PWS ID No. 3590912  
Jansen PWS ID No. 3590615

Dear Mr. Phillips:

Enclosed please find the responses to the deficiencies noted during your inspection of the above-referenced facilities on October 18 and October 27, 2005.

These responses have also been transmitted to you via email. If you have any questions or need anything further, please do not hesitate to contact me at (407) 869-8588, ext. 229.

Sincerely,



Kathy Sillitoe  
Area Manager

cc Kim Dodson, Environmental Manager, FDEP  
Patrick C. Flynn, Regional Director, UIF  
Scotty L. Haws, Assistant Operations Manager, UIF

**FILE COPY**

**RESPONSE:**

Please indicate changes to the following:

PWS ID Number: 3590258

Business Name: Utilities, Inc. of Florida

PWS Name: Crystal Lake

Owner(s) Name: Utilities, Inc. of Florida

Attn: Patrick Flynn, Utilities, Inc. of Florida

Mailing Address: 200 Weathersfield Avenue

Mailing Address: 200 Weathersfield Avenue

Altamonte Springs, FL 32714

Altamonte Springs, FL 32714

Date: December 13, 2005

Phone Number(s): 407-869-1919

**Florida Department of Environmental Protection  
Drinking Water Compliance/Enforcement Program  
3319 Maguire Boulevard, Suite 232  
Orlando, Florida 32803**

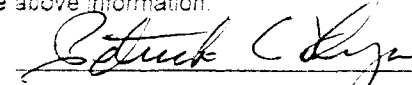
Attention: Reggie Phillips, Environmental Specialist

In response to the Department's **Sanitary Survey Report** for the subject public water system dated **October 18, 2005**, the following actions were done to correct the listed deficiencies:

<u>Deficiency Item No.</u>	<u>Corrective Action Done</u>	<u>Date Done</u>
<u>1</u>	<u>The monthly operations report contained corrections for November 2005. All future MORs will be legible and completed accurately.</u>	<u>December 2005</u>
<u>2</u>	<u>Unable to locate any additional information for spaces marked "unknown."</u>	
<u>3</u>	<u>The interconnect with Seminole County was added to a bi-weekly flushing rotation.</u>	

(Attach additional sheet if necessary)

I hereby certify to the correctness of the above information:

PWS Owner/Representative Signature:  12/19/05

Name of PWS Owner/Representative: Patrick C. Flynn, Regional Director

(Please Type or Print)

Crystal Lake

Docket No. 060253-WS

25.30-440(6)  
Permits

Test Year Ended December 31, 2005



Henry Dean, Executive Director  
John R. Wehle, Assistant Executive Director

**POST OFFICE BOX 1429 PALATKA, FLORIDA 32178-1429**

TELEPHONE 904-329-4500 SUNCOM 904-860-4500  
TDD 904-329-4450 TDD SUNCOM 904-860-4500

FAX (Executive) 329-4125 (Legal) 329-4485 (Permitting) 329-4315 (Administration) 329-4508

**SERVICE CENTERS**

618 E. South Street Orlando, Florida 32801 407-897-4300 TDD 407-897-5960	7775 Baymeadows Way Suite 102 Jacksonville, Florida 32256 904-730-6270 TDD 904-448-7900	<b>PERMITTING:</b> 305 East Drive Melbourne, Florida 32904 407-984-4940 TDD 407-722-5368	<b>OPERATIONS:</b> 2133 N. Wickham Road Melbourne, Florida 32935-8109 407-752-3100 TDD 407-752-3102
---	---	--	---

November 15, 2000

Utilities Inc of Florida  
200 Weathersfield Ave  
Altamonte Springs, FL 32714

**SUBJECT: Consumptive Use Permit Number 8351  
CRYSTAL LAKE**

Dear Sir/Madam:

Enclosed is your permit and the forms necessary for submitting information to comply with conditions of the permit as authorized by the St. Johns River Water Management District on November 15, 2000.

Permit issuance does not relieve you from the responsibility of obtaining permits from any federal, state and/or local agencies asserting concurrent jurisdiction over this work.

The enclosed permit is a legal document and should be kept with your other important records. Please read the permit and conditions carefully since the referenced conditions may require submittal of additional information. All information submitted as compliance with permit conditions must be submitted to the nearest District Service Center and should include the above referenced permit number.

Please be advised that the period of time within which a third party may request an administrative hearing on this permit may not have expired by the date of issuance. A potential petitioner has twenty-six (26) days from the date on which the actual notice is deposited in the mail, or twenty-one (21) days from publication of this notice when actual notice is not provided, within which to file a petition for an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes. Receipt of such a petition by the District may result in this permit becoming null and void.

Sincerely,

*Gloria Lewis*  
Gloria Lewis, Director  
Permit Data Services Division

Enclosures: Permit, Conditions for Issuance, Compliance Forms, Map, Well Tags

cc: District Permit File

**Agent:** THE COLINAS GROUP INC  
515 N. VIRGINIA AVENUE  
Winter Park, FL 32789

William Kerr, CHAIRMAN  
MELBOURNE BEACH

Ometrias D. Long, VICE CHAIRMAN  
APOPKA

Jeff K. Jennings, SECRETARY  
MAITLAND

Duane Ottenstroer, TREASURER  
SWITZERLAND

Dan Roach  
FERNANDINA BEACH

William M. Segal  
MAITLAND

Otis Mason  
ST. AUGUSTINE

Clay Albright  
EAST LAKE WEIR

Reid Hughes  
DAYTONA BEACH

FF - UIF  
NOV 22 2000  
RC

**PERMIT NO.** 8351  
**PROJECT NAME:** CRYSTAL LAKE

**DATE ISSUED:** November 15, 2000

**A PERMIT AUTHORIZING:**

The District authorizes, as limited by the attached permit conditions, the use of 20.19 million gallons per year of ground water from the Floridan aquifer for public supply for an estimated population of 520.

**LOCATION:**

Site: CRYSTAL LAKE  
Seminole County

Section(s): 4

Township(s): 20S

Range(s): 30E

**ISSUED TO:**

Utilities Inc of Florida  
200 Weathersfield Ave  
Altamonte Springs, FL 32714

Permittee agrees to hold and save the St. Johns River Water Management District and its successors harmless from any and all damages, claims, or liabilities which may arise from permit issuance. Said application, including all maps and specifications attached thereto, is by reference made a part hereof.

This permit does not convey to permittee any property rights nor any rights of privileges other than those specified herein, nor relieve the permittee from complying with any law, regulation or requirement affecting the rights of other bodies or agencies. All structures and works installed by permittee hereunder shall remain the property of the permittee.

This permit may be revoked, modified or transferred at any time pursuant to the appropriate provisions of Chapter 373, Florida Statutes and 40C-1, Florida Administrative Code.

**PERMIT IS CONDITIONED UPON:**

See conditions on attached "Exhibit A", dated November 15, 2000

**AUTHORIZED BY:** St. Johns River Water Management District  
Department of Resource Management

By: \_\_\_\_\_



Dwight T Jenkins  
Division Director

**"EXHIBIT A"**  
**CONDITIONS FOR ISSUANCE OF PERMIT NUMBER 8351**  
**UTILITIES INC OF FLORIDA**  
**DATED NOVEMBER 15, 2000**

1. District Authorized staff, upon proper identification, will have permission to enter, inspect and observe permitted and related facilities in order to determine compliance with the approved plans, specifications and conditions of this permit.
2. Nothing in this permit should be construed to limit the authority of the St. Johns River Water Management District to declare a water shortage and issue orders pursuant to Section 373.175, Florida Statutes, or to formulate a plan for implementation during periods of water shortage, pursuant to Section 373.246, Florida Statutes. In the event a water shortage, is declared by the District Governing Board, the permittee must adhere to the water shortage restriction as specified by the District, even though the specified water shortage restrictions may be inconsistent with the terms and conditions of this permit.
3. Prior to the construction, modification, or abandonment of a well, the permittee must obtain a Water Well Construction Permit from the St. Johns River Water Management District, or the appropriate local government pursuant to Chapter 40C-3, Florida Administrative Code. Construction, modification, or abandonment of a well will require modification of the consumptive use permit when such construction, modification or abandonment is other than that specified and described on the consumptive use permit application form.
4. Leaking or inoperative well casings, valves, or controls must be repaired or replaced as required to eliminate the leak or make the system fully operational.
5. Legal uses of water existing at the time of the permit application may not be interfered with by the consumptive use. If unanticipated interference occurs, the District may revoke the permit in whole or in part to curtail or abate the interference unless the permittee mitigates for the interference. In those cases where other permit holders are identified by the District as also contributing to the interference, the permittee may choose to mitigate in a cooperative effort with these other permittees. The permittee must submit a mitigation plan to the District for approval prior to implementing such mitigation.
6. Off-site land uses existing at the time of permit application may not be significantly adversely impacted as a result of the consumptive use. If unanticipated significant adverse impacts occur, the District shall revoke the permit in whole or in part to curtail or abate the adverse impacts, unless the impacts can be mitigated by the

permittee.

7. The District must be notified, in writing, within 30 days of any sale, conveyance, or other transfer of a well or facility from which the permitted consumptive use is made or within 30 days of any transfer of ownership or control of the real property at which the permitted consumptive use is located. All transfers of ownership or transfers of permits are subject to the provisions of section 40C-1.612, Florida Administrative Code.
8. A District-issued identification tag shall be prominently displayed at each withdrawal site by permanently affixing such tag to the pump, headgate, valve or other withdrawal facility as provided by Section 40C-2.401, Florida Administrative Code. Permittee shall notify the District in the event that a replacement tag is needed.
9. If the permittee does not serve a new projected demand located within the service area upon which the annual allocation was calculated, the annual allocation will be subject to modification.
10. The permittee must ensure that all service connections are metered.
11. Landscape irrigation is prohibited between the hours of 10:00 a.m. and 4:00 p.m., except as follows:
  - a) Irrigation using a micro-irrigation system is allowed anytime.
  - (b) The use of reclaimed water for irrigation is allowed anytime, provided appropriate signs are placed on the property to inform the general public and District enforcement personnel of such use. Such signs must be in accordance with local restrictions.
  - (c) Irrigation of, or in preparation for planting, new landscape is allowed any time of day for one 30 day period provided irrigation is limited to the amount necessary for plant establishment.
  - (d) Watering in of chemicals, including insecticides, pesticides, fertilizers, fungicides, and herbicides when required by law, the manufacturer, or best management practices is allowed anytime within 24 hours of application.
  - (e) Irrigation systems may be operated anytime for maintenance and repair purposes not to exceed ten minutes per hour per zone.
12. All submittals made to demonstrate compliance with this permit must include the

permit number 8351 plainly labeled on the submittals.

13. This permit will expire on November 15, 2020.
14. Maximum annual ground water withdrawals must not exceed 20.19 million gallons.
15. The permittee must conduct an annual water audit within 30 days of the anniversary date of issuance of this permit. If the water audit shows that the system losses exceed 10%, a leak detection and repair program must be implemented.
16. The permittee must assure that all service connections continue to be metered.
17. The permittee must implement the Water Conservation Plan submitted to the District on August 18, 2000, in accordance with the schedule contained therein.
18. Well no. 1 must continue to be monitored with a totalizing flowmeter. This meter must maintain 95% accuracy, be verifiable and be installed according to the manufacturer's specifications.
19. Total withdrawals from well no. 1 must be recorded continuously, totaled monthly, and reported to the District at least every six months from the initiation of the monitoring using Form No. EN-50. The reporting dates each year will be as follows for the duration of the permit:

Reporting Period	Report Due Date
January - June	July 31
July - December	January 31
20. The permittee must maintain all flowmeters. In case of failure or breakdown of any meter, the District must be notified in writing within 5 days of its discovery. A defective meter must be repaired or replaced within 30 days of its discovery.
21. The permittee must have all flowmeters checked for accuracy at least once every 3 years within 30 days of the anniversary date of permit issuance, and recalibrated if the difference between the actual flow and the meter reading is



greater than 5%. District Form No. EN-51 must be submitted to the District within 10 days of the inspection/calibration.

22. The lowest quality water source, such as reclaimed water or surface/storm water, must be used as irrigation water when deemed feasible pursuant to District rules and applicable state law.
  
23. The permittee shall submit, to the District, a compliance report pursuant to subsection 373.236(3), F.S., every 5 years during the term of the permit. The permittee shall submit the report by January 31 of the required year. The report shall contain sufficient information to demonstrate that the permittee's use of water will continue, for the remaining duration of the permit, to meet the conditions for permit issuance set forth in the District rules that existed at the time the permit was issued for 20 years by the District. At a minimum, the compliance report must:
  - (a) meet the submittal requirements of section 4.2 of the Applicant's Handbook: Consumptive Uses of Water, February 8, 1999; and
  - (b ) supply all of the information specifically required by the compliance report condition(s) on the permit.

## Notice Of Rights

1. A person whose substantial interests are or may be determined has the right to request an administrative hearing by filing a written petition with the St. Johns River Water Management District (District), or may choose to pursue mediation as an alternative remedy under Sections 120.569 and 120.573, Florida Statutes, before the deadline for filing a petition. Choosing mediation will not adversely affect the rights to a hearing if mediation does not result in a settlement. The procedures for pursuing mediation are set forth in Sections 120.569 and 120.57, Florida Statutes, and Rules 28-106.111 and 28-106.401-.405, Florida Administrative Code. Pursuant to Chapter 28-106 and Rule 40C-1.1007, Florida Administrative Code, the petition must be filed at the office of the District Clerk at District Headquarters, P. O. Box 1429, Palatka, Florida 32178-1429 (4049 Reid St., Palatka, FL 32177) within twenty-six (26) days of the District depositing notice of District decision in the mail (for those persons to whom the District mails actual notice) or within twenty-one (21) days of newspaper publication of the notice of District decision (for those persons to whom the District does not mail actual notice). A petition must comply with Chapter 28-106, Florida Administrative Code.
2. If the Governing Board takes action which substantially differs from the notice of District decision, a person whose substantial interests are or may be determined has the right to request an administrative hearing or may choose to pursue mediation as an alternative remedy as described above. Pursuant to District Rule 40C-1.1007, Florida Administrative Code, the petition must be filed at the office of the District Clerk at the address described above, within twenty-six (26) days of the District depositing notice of final District decision in the mail (for those persons to whom the District mails actual notice) or within twenty-one (21) days of newspaper publication of the notice of its final agency action (for those persons to whom the District does not mail actual notice). Such a petition must comply with Rule Chapter 28-106, Florida Administrative Code.
3. A substantially interested person has the right to a formal administrative hearing pursuant to Section 120.569 and 120.57(1), Florida Statutes, where there is a dispute between the District and the party regarding an issue of material fact. A petition for formal hearing must comply with the requirements set forth in Rule 28-106.201, Florida Administrative Code.
4. A substantially interested person has the right to an informal hearing pursuant to Sections 120.569 and 120.57(2), Florida Statutes, where no material facts are in dispute. A petition for an informal hearing must comply with the requirements set forth in Rule 28-106.301, Florida Administrative Code.
5. A petition for an administrative hearing is deemed filed upon delivery of the petition to the District Clerk at the District headquarters in Palatka, Florida.
6. Failure to file a petition for an administrative hearing, within the requisite time frame shall constitute a waiver of the right to an administrative hearing (Section 28-106.111, Florida Administrative Code).
7. The right to an administrative hearing and the relevant procedures to be followed are governed by Chapter 120, Florida Statutes, and Chapter 28-106, Florida Administrative Code and Section 40C-1.1007, Florida Administrative Code.

### Notice Of Rights

8. An applicant with a legal or equitable interest in real property who believes that a District permitting action is unreasonable or will unfairly burden the use of his property, has the right to, within 30 days of receipt of notice of the District's written decision regarding a permit application, apply for a special master proceeding under Section 70.51, Florida Statutes, by filing a written request for relief at the office of the District Clerk located at District headquarters, P. O. Box 1429, Palatka, FL 32178-1429 (4049 Reid St., Palatka, Florida 32177). A request for relief must contain the information listed in Subsection 70.51(6), Florida Statutes.
9. A timely filed request for relief under Section 70.51, Florida Statutes, tolls the time to request an administrative hearing under paragraph no. 1 or 2 above (Paragraph 70.51(10)(b), Florida Statutes). However, the filing of a request for an administrative hearing under paragraph no. 1 or 2 above waives the right to a special master proceeding (Subsection 70.51(10)(b), Florida Statutes).
10. Failure to file a request for relief within the requisite time frame shall constitute a waiver of the right to a special master proceeding (Subsection 70.51(3), Florida Statutes).
11. Any substantially affected person who claims that final action of the District constitutes an unconstitutional taking of property without just compensation may seek review of the action in circuit court pursuant to Section 373.617, Florida Statutes, and the Florida Rules of Civil Procedures, by filing an action in circuit court within 90 days of the rendering of the final District action, (Section 373.617, Florida Statutes).
12. Pursuant to Section 120.68, Florida Statutes, a person who is adversely affected by final District action may seek review of the action in the District Court of Appeal by filing a notice of appeal pursuant to the Florida Rules of Appellate Procedure within 30 days of the rendering of the final District action.
13. A party to the proceeding before the District who claims that a District order is inconsistent with the provisions and purposes of Chapter 373, Florida Statutes, may seek review of the order pursuant to Section 373.114, Florida Statutes, by the Florida Land and Water Adjudicatory Commission, by filing a request for review with the Commission and serving a copy on the Department of Environmental Protection and any person named in the order within 20 days of adoption of a rule or the rendering of the District order.
14. For appeals to the District Court of Appeal, a District action is considered rendered after it is signed on behalf of the District, and is filed by the District Clerk.
15. Failure to observe the relevant time frames for filing a petition for judicial review described in paragraphs #11 and #12, or for Commission review as described in paragraph #13, will result in waiver of that right to review.

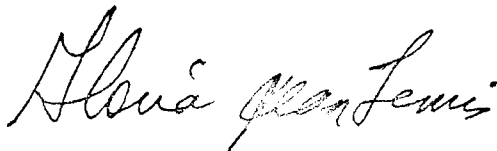
**Notice Of Rights**

**Certificate of Service**

I HEREBY CERTIFY that a copy of the foregoing Notice of Rights has been sent by U.S. Mail to:

Utilities Inc of Florida  
200 Weathersfield Ave  
Altamonte Springs, FL 32714

at 4:00 p.m. this <sup>21<sup>st</sup></sup>~~4<sup>th</sup>~~ day of November, 2000.



---

Division of Permit Data Services  
Gloria Lewis, Director

St. Johns River Water Management District  
Post Office Box 1429  
Palatka, FL 32178-1429  
(904) 329-4152

Permit Number: 8351

8 J K M D  
UTILITIES INC OF FLORIDA

8331 13-NOV-2020

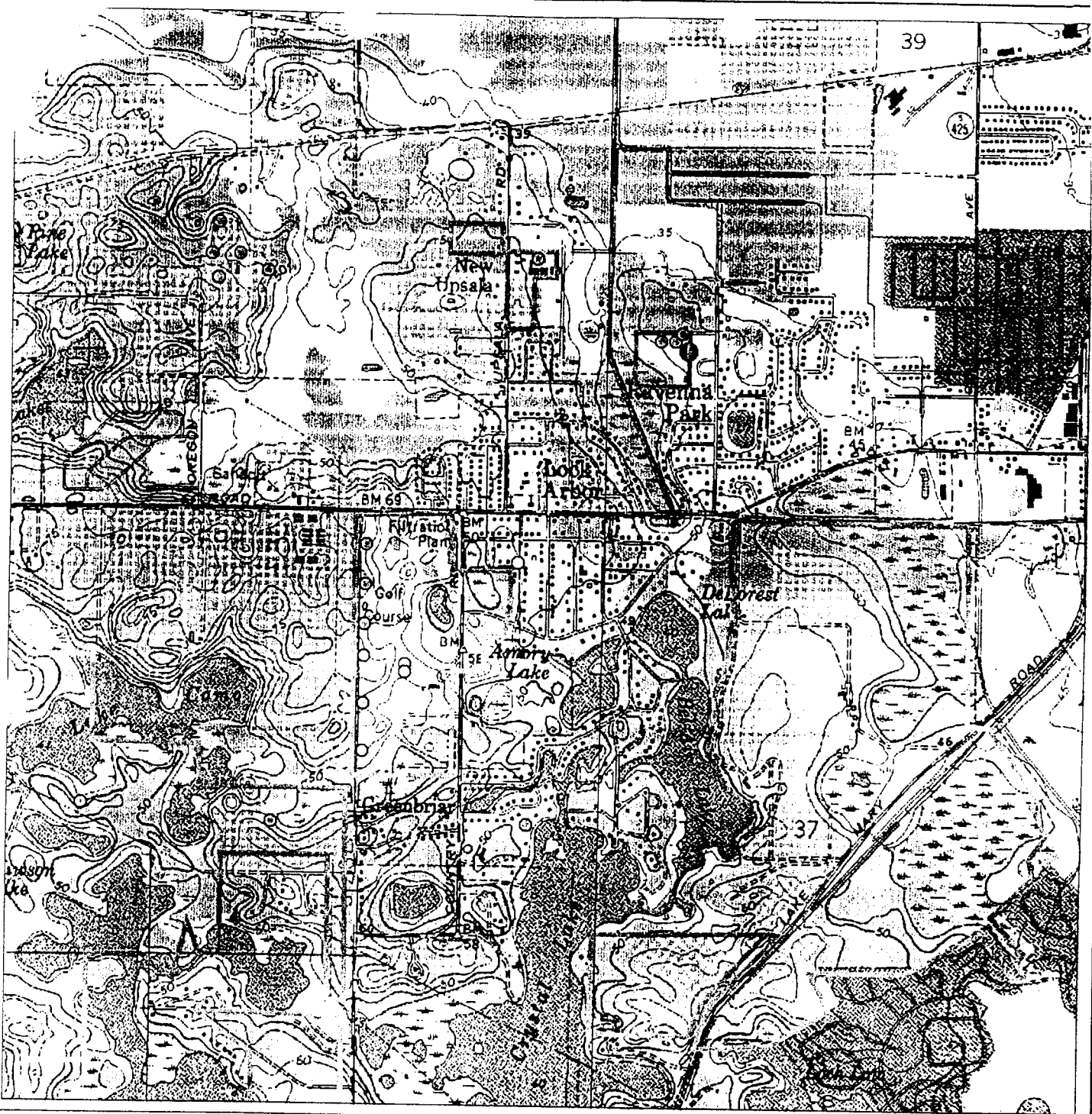
FLORIDA POWER

HOUSEHOLD

CRYSTAL LAKE

CRYSTAL LAKE

6.000 INCHES



8351



0.1 0 0.1 Miles



Scale 1:21170

- Quad Index 12K NAD83
- Cup\_wells
- Cup\_pumps
- Cup\_bnd

The St. Johns River Water Management District prepares and uses this information for its own purposes and this information may not be suitable for other purposes. This information is provided "as is". Further documentation of this data can be obtained by contacting: St. Johns River Water Management District, Geographic Information Systems, Program Management, P.O. Box 1429, Palatka, Florida 32178-1429. (904) 329-4176.

**FLOW METER WATER CALIBRATION RECORD - EN51**  
**ST. JOHNS RIVER WATER MANAGEMENT DISTRICT**  
Post Office Box 1429  
Palatka, Florida 32178-1429

Consumptive Use Permit Number: **8351** - *CRYSTAL LAKE*

Permittee Name: **Utilities Inc of Florida**

Date of Permit Issuance: **November 15, 2000** Station Name: **1**

Pump Capacity: **240 GPM**

Serial Number on Meter: \_\_\_\_\_

Meter Model: \_\_\_\_\_

Discharge Pipe Diameter: \_\_\_\_\_

Date of Last Meter Calibration: \_\_\_\_/\_\_\_\_/\_\_\_\_

Date of This Calibration: \_\_\_\_/\_\_\_\_/\_\_\_\_

Name of Person Performing Calibration: \_\_\_\_\_

Method or Equipment Used for Calibration: \_\_\_\_\_

Initial Meter Reading at Start of Calibration: \_\_\_\_\_

Final Meter Reading at End of Calibration: \_\_\_\_\_

Readings on Equipment Used for Calibration:

Start: \_\_\_\_\_ End: \_\_\_\_\_

**(Attach Formulas Used to Make Calculations)**

Percent of Error Between Meter Reading and Calibration Equipment: \_\_\_\_\_%

Name of Person Completing Form (Please Print): \_\_\_\_\_

Company Name: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Daytime Telephone: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

**Please Retain a Copy for Your Records**



St. Johns River Water Management District  
 P. O. Box 1425  
 Palatka, Florida 32178-1425

**WATER USE RECORD**

**FORM EN - 50**

CUP# **8351**

PERMIT ISSUE DATE **15-nov-2000**

DISTRICT ID

OWNERS ID

PERMITTEE **Utilities Inc of Florida**

PROJECT **CRYSTAL LAKE**

WELL NAME **1**

PUMP NAME

COMPLETE THE FORM BY PRINTING EACH "NUMBER" WITHOUT TOUCHING THE SIDES OF THE BOX

0 1 2 3 4 5 6 7 8 9

**Step 1. MARK ALL THAT APPLY**

- NO USE THIS PERIOD
- WELL ABANDONED (40C-3, FAC)
- COMMENTS: (PLEASE PRINT): \_\_\_\_\_
- WELL CAPPED
- PROPERTY SOLD

**Step 2. REPORT MONTHLY WATER USE BELOW. RECORD EITHER FLOW METER READINGS OR GALLONS USED (NOT BOTH).**

**GALLONS**

**OR METER READINGS**

<b>JAN 01</b>																			
<b>FEB 01</b>																			
<b>MAR 01</b>																			
<b>APR 01</b>																			
<b>MAY 01</b>																			
<b>JUN 01</b>																			

**Step 3.** CONTACT NAME \_\_\_\_\_  
 PHONE NUMBER \_\_\_\_\_



15593





St. Johns River Water Management District  
 P. O. Box 1425  
 Palatka, Florida 32178-1425

**WATER USE RECORD**

FORM EN - 50

CUP# **8351**

PERMIT ISSUE DATE **15-nov-2000**

DISTRICT ID

OWNERS ID

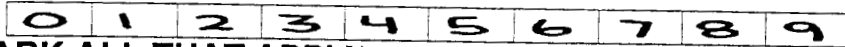
PERMITTEE **Utilities Inc of Florida**

PROJECT **CRYSTAL LAKE**

WELL NAME **1**

PUMP NAME

COMPLETE THE FORM BY PRINTING EACH "NUMBER" WITHOUT TOUCHING THE SIDES OF THE BOX



**Step 1. MARK ALL THAT APPLY**

- NO USE THIS PERIOD
- WELL ABANDONED (40C-3, FAC)
- COMMENTS: (PLEASE PRINT): \_\_\_\_\_
- WELL CAPPED
- PROPERTY SOLD

**Step 2. REPORT MONTHLY WATER USE BELOW. RECORD EITHER FLOW METER READINGS OR GALLONS USED (NOT BOTH).**

**GALLONS**

**OR METER READINGS**

<b>JUL 00</b>																				
<b>AUG 00</b>																				
<b>SEP 00</b>																				
<b>OCT 00</b>																				
<b>NOV 00</b>																				
<b>DEC 00</b>																				

**Step 3.** CONTACT NAME \_\_\_\_\_  
 PHONE NUMBER \_\_\_\_\_



15593

Crystal Lake

Docket No. 060253-WS

25.30-440(7)  
Notices

Test Year Ended December 31, 2005

NOTICES

None

Crystal Lake

Docket No. 060253-WS

25.30-440(8)  
Field Employees

Test Year Ended December 31, 2005

***Facilities:***

The minimum staffing requirement at all Utilities, Inc. of Florida water systems is 6 visits per week provided by a minimum class "C" operator. The minimum staffing requirement at the Crownwood wastewater treatment plant in Marion County is ½ hour per day, 6 days per week.

***Duties and Responsibilities:***

- a) Responsible for performing treatment plant, collection system and transmission system operation and maintenance. Duties are to be completed in a reasonable and professional manner consistent with standard operating practices in order to comply with state and local regulatory rules and requirements. Must perform duties consistent with the protection of the public health and the environment.
- b) Perform responsible, efficient, and effective on-site management and supervision of all system functions.
- c) Submit complete, accurate and timely periodic plant operating reports.
- d) Report to the Permittee and the Department of Environmental Protection any serious plant or system breakdown or condition causing or likely to cause serious, inefficient or unsafe treatment or discharge of wastewater in a manner not authorized by the current permit.
- e) Submit accurate reports relative to treatment plant, collection system, and transmission system operation, including sampling and laboratory analysis.
- f) Maintain an operation and maintenance log for the plant, current to the last operation and maintenance task performed.
- g) Perform required preventative maintenance in conformance with equipment manufacturer recommendations. Repair or replace plant equipment and collection system components as needed to keep the facilities operating as permitted.
- h) Perform various service order functions including but not limited to the following: customer complaints; reading and checking meters; cross-connection inspections; installing or repairing the collection and disposal systems.
- i) Maintain the visual aesthetics of the facilities in compliance with company standards, including grounds maintenance, fence repairs, site security, lighting fixtures, and general building upkeep.

**Employees Involved in Utilities, Inc. of Florida Operations  
During Test Year 2005:**

Patrick Flynn, Regional Director: Oversees all operations and employees in Florida.

Bryan Gongre, Regional Manager: Manages operations and employees for all Central Florida systems.

Rick Retz, Regional Manager: Manages operations and employees for all West Coast operations. West Coast operations include all systems located in South Florida and West Florida.

Bill Coates, Project Manager: Lake and Marion County systems.

Tony Wierzbicki, Project Manager: Manages capital projects and developer activity within the West Coast and South Florida Operations areas

[Open], Project Manager: Seminole and Orange County systems.

Kathy Sillitoe, Area Manager: Seminole and Orange County Plants.

John Marinelli, Area Manager: Seminole and Orange County Field Maintenance.

Chuck Schwades, Area Manager: Lake and Marion County Field Maintenance.

Michael T. Dunn, Regional Manager

Scotty Lee Haws, Regional Manager

John-G Holdman, Area Manager

Gaary Wade Musselwhite Jr., Area Manager

***Field Employees:***

Pasco and Pinellas Counties:

Steve Habery, Lead Operator ("C" Water License and "C" Wastewater License)

Jack Adkins, Operator ("C" Water License)

Marion County:

Daniel Anderson, Operator ("A" Water License and "A" Wastewater License)

Seminole and Orange Counties:

Allan Finch, Operator ("C" Water License)

Chris Phillips, Meter Reader  
Terry Sillitoe, Operator, Part Time ("A" Water License and "A" Wastewater License)

Thomas W Abendroth, Field tech  
James Roger Adlay, Operator  
Robert K Cooper, Field Tech  
Robb Douglas Crow, Operator  
Michael John Gavaletz, Operator  
Jimmie H. Hollister, Field Tech  
Alexander Lorenzo, Operator  
Roy Mericle, Operator  
Raymond Alan Parrish, Operator  
Jeffrey Pinder, Field Supervisor  
Frederick E Quinlan II, Field Tech  
Roberto Remigio, Meter Reader  
Mickey A Shue, Field Tech  
Ronald D. White, Field Supervisor  
William B Willingham, Field Tech  
James Dennis Yingling, PT Field Tech  
James Howard Pendarvis, Field Tech  
Preston S Boardway, PT Field Tech  
James Edward Carroll, Operator  
Leonard E Ledwell, Operator  
David Ryniak, Operator

Crystal Lake

Docket No. 060253-WS

25.30-440(9)  
Vehicles

Test Year Ended December 31, 2005



**FL Vehicles as of 5-5-06**

Veh. #	Yr/Make/Model	VIN	Driver Assigned	Cost	Company Name
9934	99 DODGE DAKOTA	1B7FL26X6XS261957	CORY SUDOL	\$15,678.58	Alafaya Utilities, Inc.
9932	99 DODGE DAKOTA	1B7FL26XXS277898	NO DRIVER YET	\$15,467.19	Alafaya Utilities, Inc.
636	06 CHEV COLORADO	1GCCS146568234592	JEROME HAMPTON	\$16,622.26	Alafaya Utilities, Inc.
221	02 CHEVY S-10	1GCCS14W428209130	ROGER GRAY	\$13,356.21	Alafaya Utilities, Inc.
19	00 CHEV CS10803	1GCCS14W9YK196208	CARL ZUBEK	\$15,363.17	Alafaya Utilities, Inc.
610	06 CHEV C15 V-8	1GCEC14V86Z103857	MICHAEL OVERTON	\$18,681.44	Alafaya Utilities, Inc.
311	03 CHEV C15 FULL	1GCEC14X23Z114639	EDWARD ROBERTS	\$19,053.10	Alafaya Utilities, Inc.
308	03 CHEV C15 FULL	1GCEC14X83Z115665	SCOTT LEARNED	\$19,053.10	Alafaya Utilities, Inc.
431	04 CHEV C25	1GCHK24U04E296751	DON TAYLOR	\$25,036.88	Alafaya Utilities, Inc.
24	00 CHEV S-10	1GCCS14W9YK229577	ALVIN BISHOP	\$15,099.10	Bayside Utility Services, Inc.
638	06 CHEV C15	1GCEC14V86E197990	ALVIN BISHOP	\$18,923.65	Bayside Utility Services, Inc.
8691	86 INTERNATIONAL	1HTLDTVN2GHA45725	VACUUM TRUCK	\$11,026.85	Bayside Utility Services, Inc.
223	02 CHEVY S-10	1GCCS14W628209453	WILLIAM NEAL	\$13,356.21	Cypress Lakes, Utilities, Inc.
608	06 CHEV C15 V-8	1GCEC14V26Z102011	DAVID SHOFFSTALL	\$18,681.44	Cypress Lakes, Utilities, Inc.
16	00 CHEV CS10803	1GCCS14W2YK195806	HARRY HOFF	\$15,363.17	Eastlake Water Service, Inc.
9808	98 DODGE DAKOTA	1B7FL26X6WS604943	JAMES ESKEW	\$15,312.81	Labrador Utilities, Inc.
427	04 CHEV C15 FULL	1GCEC14X94Z275720	SHANTAVIOUS RAINEY	\$17,763.05	Labrador Utilities, Inc.
508	05 CHEV C25 4X4	1GBHK24UX5E233792	VARIOUS	\$24,607.70	Mid-County
103	01 CHEV S10	1GCCS14W01K129325	MATTHEW GUNTHER	\$15,053.85	Mid-County
9833	98 CHEV S-10	1GCCS14X2WK245013	STEVEN SZCZEPKOWSKI	\$16,047.78	Mid-County
111	01 CHEV 1500	1GCEC14W81Z185977	SPARE	\$16,965.92	Mid-County
461	04 CHEV C15	1GCEC14X24Z336714	ROBERT BUONO	\$16,588.04	Mid-County
9928	99 DODGE DAKOTA	1B7FL26X4XS261955	LENNY GODWIN	\$15,493.25	Sandalhaven
426	04 CHEV C15 FULL	1GCEC14X44Z274751	MIKE MONAT	\$17,763.05	Sandalhaven
9935	99 DODGE DAKOTA	1B7FL26X1XS277899	HAROLD EBERT	\$16,056.16	Sanlando Utilities, Inc.
9933	99 DODGE DAKOTA	1B7FL26X4XS277900	NO DRIVER YET	\$15,659.79	Sanlando Utilities, Inc.
9931	99 DODGE DAKOTA	1B7FL26X6XS261956	RAY HOGUE	\$15,493.25	Sanlando Utilities, Inc.
9927	99 DODGE DAKOTA	1B7FL26XXS261958	JIM SWEGHEIMER	\$15,792.00	Sanlando Utilities, Inc.
9602	96 FORD RANGER REGULAR	1FTCR10X1TUB67972	SPARE	\$16,085.99	Sanlando Utilities, Inc.
516	05 CHEV COLORADO	1GCCS146358238591	DOUG GOODWIN	\$18,484.14	Sanlando Utilities, Inc.
101	01 CHEV S10	1GCCS14W01K129261	ROBERTO REMIGIO	\$15,053.85	Sanlando Utilities, Inc.
220	02 CHEVY S-10	1GCCS14W128209201	ROY MERICLE	\$13,356.21	Sanlando Utilities, Inc.
14	00 CHEV CS10803	1GCCS14W1YK195845	ALEXANDER LORENZO	\$15,363.17	Sanlando Utilities, Inc.
102	01 CHEV S10	1GCCS14W71K129239	ELISA STEGER	\$15,516.86	Sanlando Utilities, Inc.
9835	98 CHEV S-10	1GCCS14X0WK247116	SPARE	\$16,290.61	Sanlando Utilities, Inc.
9834	98 CHEV S-10	1GCCS14X6WK246309	THOMAS KEYS	\$16,143.89	Sanlando Utilities, Inc.
110	01 CHEV 1500	1GCEC14V11E249162	KEVIN COOPER	\$18,690.29	Sanlando Utilities, Inc.
109	01 CHEV 1500	1GCEC14V31E249471	JEFF PINDER	\$19,066.93	Sanlando Utilities, Inc.
217	02 CHEVY C15 FULL	1GCEC14V32Z313941	DALE WHITE	\$17,238.08	Sanlando Utilities, Inc.
18	00 CHEV 1500	1GCEC14V6YE249071	THOMAS ABENDROTH	\$19,049.81	Sanlando Utilities, Inc.
108	01 CHEV 1500	1GCEC14V91E265755	MATTHEW MORRELL	\$18,735.55	Sanlando Utilities, Inc.
113	01 CHEV 1500	1GCEC14W21Z187637	JIMMIE HOLLISTER	\$17,472.60	Sanlando Utilities, Inc.
107	01 CHEV 1500	1GCEC14W71Z185310	JAMES PENDARVIS	\$17,227.78	Sanlando Utilities, Inc.
112	01 CHV 1500	1GCEC14W81Z183727	SHAWN EBERT	\$16,965.92	Sanlando Utilities, Inc.
312	03 CHEV C15 FULL	1GCEC14X03Z114378	MICK SHUE	\$19,053.10	Sanlando Utilities, Inc.
305	03 CHEV C15 FULL	1GCEC14X63Z115177	FRED QUINLAN	\$22,478.87	Sanlando Utilities, Inc.
433	04 FORD F-750	3FRXF75424V600407	SANLANDO DUMP TRUCK	\$63,896.30	Sanlando Utilities, Inc.
304	03 CHEV C15 FULL	1GCEC14X23Z115810	JERRY HAHN	\$19,372.92	Tierre Verde
8926	89 FORD F-350	1FDKF37G5KNA56982	DUMP TRUCK	\$31,061.22	Utilities, Inc. of Florida
9765	97 PONTIAC GRAND AM	1G2WPF5216WF270000	NO DRIVER YET	\$15,000.00	Utilities, Inc. of Florida
35	00 CHEV C25 BOOM	1GBGK24R5YF484662	CENTRAL FL BOOM TRUCK	\$35,922.85	Utilities, Inc. of Florida
503	05 CHEV COLORADO	1GCCS146658179178	CHRIS PHILLIPS	\$16,750.47	Utilities, Inc. of Florida
612	06 CHEV COLORADO	1GCCS146768129150	CHRIS ALDAY	\$16,471.74	Utilities, Inc. of Florida
637	06 CHEV C15	1GCEC14V96E197609	JEFF FINEHIRSH	\$18,923.65	Utilities, Inc. of Florida
222	02 CHEVY C15 FULL	1GCEC14W12Z314210	CHARLES SCHWADES	\$16,461.98	Utilities, Inc. of Florida
424	03 CHEV C15 FULL	1GCEC14X04Z274231	ALLEN FINCH	\$17,763.05	Utilities, Inc. of Florida
436	04 CHEV C15 FULL	1GCEC14X24Z201474	JACK ADKINS	\$17,503.53	Utilities, Inc. of Florida
301	03 CHEV C15 FULL	1GCEC14X63Z115146	STEVE HABERY	\$19,053.10	Utilities, Inc. of Florida
422	04 CHEV C15 EXT CAB	1GCEC19VX4Z270758	RICHARD RETZ	\$21,654.48	Utilities, Inc. of Florida
509	05 CHEV C15 4X4 EXT	1GCEK19T35E230984	JOHN MARINELLI	\$28,037.52	Utilities, Inc. of Florida
639	06 CHEV C15 4X4 EXT	1GCEK19Z26Z225726	BILL COATES	\$24,891.62	Utilities, Inc. of Florida
426	04 CHEV S10 TRAILBLAZER	1GNDT13S442340667	BRYAN GONGRE	\$27,109.73	Utilities, Inc. of Florida
512	05 CHEV TAHOE	1GNCE13T85R199267	PATRICK FLYNN	\$37,478.51	Utilities, Inc. of Florida
650	06 CHEV TAHOE 4X4	1GNKE13TX6R148941	JOHN HOY	\$32,505.83	Utilities, Inc. of Florida
9250	92 DODGE	2B7GB11X5NK163811	SEWER VIDEO EQUIP VAN	\$0.00	Utilities, Inc. of Florida
242	02 CHEVY IMPALA	2G1WF55E329381533	SCOTTY HAWS	\$19,351.00	Utilities, Inc. of Florida
9925	99 CHEV LUMINA	2G1WL52M1X9177423	KATHY SILLITOE	\$17,132.82	Utilities, Inc. of Florida
453	04 CHEV C15 EXT CAB	2GCEC19T341374628	TONY WIERZBICKI	\$22,987.16	Utilities, Inc. of Florida
609	06 CHEV C25	2GCEC19VX61115736	SCOTT STEWART	\$22,387.19	Utilities, Inc. of Florida
129	01 CHEV FULL 1500 4WD	2GCEK19T111381348	WILLIAM NEAL	\$24,967.07	Utilities, Inc. of Florida
33	00 DODGE DAKOTA	1B7GG22X7YS753556	SPARE	\$20,427.35	Utilities, Inc. of Pennbrooke

105 01 CHEV S10  
314 03 CHEV C15 FULL  
511 05 CHEV C15 REG CAB

1GCCS14WX18159350 JAMES YINGLING  
1GCEC14X43Z114271 STEVEN PFOUTS  
1GCEC14X75Z230180 DAN ANDERSON

\$15,998.46 Utilities, Inc. of Pennbrooke  
\$19,053.10 Utilities, Inc. of Pennbrooke  
\$18,064.18 Utilities, Inc. of Pennbrooke

Crystal Lake

Docket No. 060253-WS

25.30-440(10)  
Customer Complaints

Test Year Ended December 31, 2005

## CUSTOMER COMPLAINTS

Please refer to the CD provided to the  
Commission Clerk with the filing.