

ORIGINAL

Timolyn Henry

From: Barclay, Lynn [Lynn.Barclay@BellSouth.com]
Sent: Tuesday, December 19, 2006 3:48 PM
To: Filings@psc.state.fl.us
Cc: Woods, Vickie; Randa, Johna A; Nancy Sims; Holland, Robyn P; Bixler, Micheale; Slaughter, Brenda; Culpepper, Robert
Subject: 000121A-TP BellSouth's Amended Response to Action Item No. 5
Attachments: 000121A-TP BST Response Item 5.pdf

- A. Lynn Barclay
BellSouth Telecommunications, Inc.
c/o Nancy Sims
150 South Monroe, Rm. 400
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lynn.barclay@bellsouth.com
- B. Docket No. 000121A-TP: In Re: Investigation into the Establishment of Operations Support Systems Permanent Incumbent Local Exchange Telecommunications Companies.
- C. BellSouth Telecommunications, Inc.
on behalf of Robert A. Culpepper
- D. 5 pages total (includes Bayó letter certificate and response)
- E. BellSouth Telecommunications, Inc.'s Amended Response to Action Item No. 5 arising out of the December 6, 2006, plan review conference call.

<<000121A-TP BST Response Item 5.pdf>>

Lynn Barclay
 Legal Department
 675 West Peachtree Street
 Suite 4300
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Legal Department

Robert A. Culpepper
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December 19, 2006

Mrs. Blanca S. Bayó
Director, Division of the Commission Clerk and
Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: **Docket No. 000121A-TP**
**In Re: Investigation into the establishment of operations support
systems permanent incumbent local exchange Telecommunications
companies**

Dear Ms. Bayó:

Enclosed is BellSouth Telecommunications, Inc.'s Amended Response to Action Item No. 5 arising out of the December 6, 2006, plan review conference call. A copy of the same is being provided to all parties of record.

Sincerely



Robert A. Culpepper

Enclosures

cc: All parties of record
Jerry D. Hendrix
James Meza, III

661858

DOCUMENT NUMBER-DATE

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CERTIFICATE OF SERVICE
Docket No. 000121A-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via

Electronic Mail and U.S. Mail this 19th day of December, 2006 to the following:

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Jerry Hallenstein
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David Rich
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Robert A. Culpepper

**(+) Signed Protective
Agreement**

#502166

BellSouth Telecommunications, Inc.
 FPSC Dkt. No. 00121A-TP
 Responses to December 6, 2006
 Workshop Action Items
 Filing Date: December 11, 2006
 Item No. 5
 Page 1 of 1

REQUEST: Since the inception of PAP, please provide all occurrences of SQM reposting, including the specific performance measure(s) reposted, the data month reposted, the date reposted, and any associated penalties for late reposting.

RESPONSE: The table below provides the requested information relative to SQM reposting since the time that the reposting policy was put into place.

Data Month	Date First Reposted	Date Reposted	Reposting Penalties	Measures Reposted
Mar-03	5/1/2003	5/14/2003	\$5,600.00	O-3: Percent Flow Through Service Requests
Apr-03	6/1/2003	6/3/2003	\$1,200.00	O-3: Percent Flow Through Service Requests
Jun-03	8/1/2003	8/5/2003	\$2,000.00	O-10: Service Inquiry with LSR FOC
Aug-03	10/1/2003	10/4/2003	\$2,400.00	Includes 2 days of incomplete penalties and 4 days reposted report penalties; overlapping time periods. O-10: Service Inquiry with LSR FOC, CM-6: Change Management Percent Software Errors Corrected
Jul-04	9/1/2004	2/23/2005	\$70,400.00	P-13D: LNP-Disconnect Timeliness (Non-Trigger)
Sep-04	11/1/2004	2/23/2005	\$46,000.00	P-13D: LNP-Disconnect Timeliness (Non-Trigger)
Oct-04	12/1/2004	3/1/2005	\$34,000.00	OSS-3: OSS Availability (Maintenance & Repair), O-11: Firm Order Confirmation and Reject Response Completeness, O-9: Firm Order Confirmation Timeliness, O-8: Reject Interval, PO 2 -Percent Response Received
Nov-04	1/1/2005	2/2/2005	\$13,200.00	OSS-3 (IA)
Dec-04	2/1/2005	3/1/2005	\$11,600.00	P-13D: LNP-Disconnect Timeliness (Non-Trigger), O-11: Firm Order Confirmation and Reject Response Completeness, O-9: Firm Order Confirmation and Reject Response Completeness, O-8: Reject Interval
May-05	7/1/2005	8/5/2005	\$14,400.00	P-9: Percent Provisioning Troubles & P-7: Coordinated Customer Conversions - % Provisioning Troubles
Jun-06	8/1/2006	9/26/2006	\$22,800.00	PO-2: Loop Make-up Electronic and O-9: Firm Order Confirmation and Reject Completeness
FLORIDA			\$223,600.00	