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State of Florida



Public Service Commission

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
COMMISSION

CLERK

-M-E-M-O-R-A-N-D-U-M-

DATE: December 26, 2006

TO: Blanca S. Bayó, Commission Clerk and Administrative Services Director

FROM:  Jay B. Revell, Regulatory Analyst III, Division of Economic Regulation

RE: Docket No. 060257-WS - Application for Increase in water and wastewater rates in Polk County by Cypress Lakes Utilities, Inc.

Enclosed is a copy of a letter dated December 18, 2006, from representatives of the Cypress Lakes Homeowners Association to the Office of Public Council. Please place this letter in the docket file for this docket.

- CMP _____
- COM _____
- CTR _____
- ECR _____
- GCL _____
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- RCA _____
- SCR _____
- SGA _____
- SEC 1
- OTH _____

DOCUMENT NUMBER-DATE

11770 DEC 27 06

FPSC-COMMISSION CLERK



Cypress Lakes

Homeowners Association of Lakeland, Inc.



9678 Cypress Lakes Drive, Lakeland, FL 33810

December 18, 2006

Office of Public Council
111 West Madison Street-Room 812
Tallahassee, Florida 32399-1400

Attention : Patricia A. Christensen
Associate Public Council

OFFICE OF
ECONOMIC REGULATION

06 DEC 20 AM 9:53

OFFICE OF
PUBLIC SERVICE

We have been relating our questions with regard to the proposed water rate increase at Cypress Lakes every week by letter to the PSC. All of these letters have been dutifully copied to your office. At this point, we have never received back at least an acknowledgement of your having received these letters nor have we received any support suggestions from your Office of Public Council.


It is our understanding and perhaps wrongly, that your office is where the public is supposed to go for direction in matters of resident concern. Water rates, odor, color, and pressure as well as health are all issues at our community as well as the number of accounting discrepancies that we have mentioned in our letters to PSC and copied to Public Service Council.

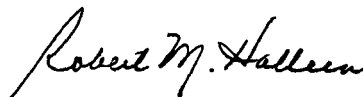
It leaves us with a sincere feeling that the group that we should be receiving input (Public Service Council), has perhaps no interest in the people that basically pay their wages and we believe should be expecting help or at least a response, positive or negative, to the letters that have been copied to your office.

Things like informing us as to whether we need to apply for the privilege of speaking at the Commissioners meeting in early 2007 and the correct procedure seem to be a couple of relatively easy items that you could have offered us for support.

As you probably surmise by now, we are somewhat disenchanted with Public Council and sincerely hope that you will step up to the plate and offer us what we expected we would get for support.

Sincerely


Richard J. Holzschuh
Director, CLHA
Utility Rate Increase Project


Robert M Halleen
Director, CLHA
Utility Rate Increase Project

Cc: Public Service Commission