

BellSouth Telecommunications, Inc.  
Florida Public Service Commission  
Docket No. 060650-TL  
Staff's 1st Request for Production  
October 20, 2006  
Item No. 3  
Attachment A

**ATTACHMENT A TO  
REQUEST FOR PRODUCTION,  
ITEM NO. 3**

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**The Bill Processing Service  
Clearinghouse Operating Agreement**

Between  
BellSouth Telecommunications, Incorporated  
And  
The Billing Resource

Effective 9/1/2005 - 8/31/2007

6/1/2005.clghs Version of Agreement



**Umbrella Addendum  
To  
Bill Processing Service  
Operating Agreements**

**Between  
BellSouth Telecommunications, Incorporated  
And  
The Billing Resource  
On Its Own Behalf and as Authorized Agent  
For the Participating Customers**

**Effective September 1, 2005**

BellSouth Telecommunications, Inc.  
Florida Public Service Commission  
Docket No. 060650-TL  
Staff's 1st Request for Production  
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Attachment A

**UMBRELLA ADDENDUM**

**PAGES  
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**PROPRIETARY**



**The Bill Processing Service  
Clearinghouse Operating Agreement**

Between  
BellSouth Telecommunications, Incorporated  
And  
The Billing Resource

Effective 9/1/2005 – 8/31/2007

6/1/2005.clghs Version of Agreement

## Master Table of Contents

The Bill Processing Service Clearinghouse Operating Agreement between Customer and BellSouth Telecommunications, Inc. is collectively comprised of the following documents, which are in the order that they are attached to this Master Table of Contents.

1. **The Principal Document**, which sets forth the terms and conditions for the basic contractual relationship, and for the application, calculation, billing, and reporting of the Clearinghouse Customer's Taxes relating to the Customer and/or Clients' billed revenue in BellSouth End-User Bills.
2. **Exhibit A**, which sets forth the terms and conditions governing:
  - a. BellSouth Qualitative Processing Requirements,
  - b. BellSouth Security Requirements for Net Amounts Due BellSouth,
  - c. Customer Management and Oversight Tools,
  - d. Transmission standards for CONNECT:Direct<sup>®</sup> ("C:D"),
  - e. Investigation and Resolution of Customer Inquiries regarding Settlements and the B&C Services Bill, and
  - f. Claims.
3. **Exhibit B**, which sets forth the terms and conditions governing the Standard and Optional Billing and Collection ("B&C") Services provisioned under this Agreement, which include, but are not limited to:
  - a. Billing Environment Services of Message Processing and Bill Rendering,
  - b. Optional Services [e.g., Category 41 Service (Credits), Pack Thresholding, and Spanish Language Bills],
  - c. Optional Billing Information Services Custom Reporting, which is a sub-set of Optional Services (e.g., Daily Unbillables Data File, and Electronic Settlement Reporting),
  - d. Post-Billing Environment Services (e.g., Treatment and Collections, Without Inquiry Service, and Uncollectibles),
  - e. Settlement Reporting and Payment, and
  - f. The B&C Services Bill Content, Rendering, and Payment.
4. **Exhibit C**, which sets forth:
  - a. The rates and charges,
  - b. Billing of the rate element quantities,
  - c. Journalization of the B&C Services revenue, and
  - d. The interest rate applicable to a Cash Settlement Reserve; the interest rate applicable to a Claim payment associated with an Audit or Examination and to late payment of a Settlement or B&C Services Bill Net Amount Due; the formulas used to calculate the interest amounts to be paid.

## Master Table of Contents (Cont'd)

5. Exhibit D, which sets forth the terms and conditions governing 'Conflict of Interest'.
6. Appendix 1, which sets forth a list of the acronyms used throughout this Agreement.
7. Appendix 2, which is the Glossary, sets forth the definitions of words and terms used throughout this Agreement in describing the B&C Services, processes, etc.
8. Attachment 1, which sets forth the BellSouth Standby Bank Letter of Credit form that the Customer and BellSouth may execute if the Customer is required to establish a Security Reserve in the form of a Bank Letter of Credit during the term of this Agreement and pursuant to SEC. A.3, *BellSouth Settlement Security Reserve Requirements*, of Exhibit A.
9. Attachment 2, which sets forth the BellSouth Surety Bond form that the Customer and BellSouth may execute if the Customer is required to establish a Security Reserve in the form of a Surety Bond during the term of this Agreement and pursuant to SEC. A.3, *BellSouth Settlement Security Reserve Requirements*, of Exhibit A.
10. Attachment 3, which is *The BellSouth Services List*, sets forth the types of telecommunications- and information-related services that BellSouth will, and will not, bill under this Agreement pursuant to SEC. 5.1, *Customer and Client Services: Services BellSouth Will and Will Not Bill*, of the **Principal Document**.

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**Principal Document**  
Of The  
**Bill Processing Service**  
**Clearinghouse Operating Agreement**  
Between  
**BellSouth Telecommunications, Inc.**  
And  
**The Billing Resource**  
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# Clearinghouse Principal Document

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**PRINCIPAL DOCUMENT  
OF THE  
BILL PROCESSING SERVICE  
CLEARINGHOUSE AGREEMENT**

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**Exhibit A:**  
Qualitative Processing Requirements, and  
Customer Management and Oversight Tools

Of the  
Bill Processing Service  
Clearinghouse Operating Agreement  
Between  
BellSouth Telecommunications, Inc.  
And  
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**EXHIBIT A**

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**Exhibit B:**  
Services Provisioned Under this Agreement,  
Settlements, and the B&C Services Bill

Of The  
Bill Processing Service  
Clearinghouse Operating Agreement  
Between  
BellSouth Telecommunications, Inc.  
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**EXHIBIT B**

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**Exhibit C:**  
**Rates, Charges, and Interest Rates**

Of The  
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**Exhibit D:**  
**Conflict of Interest**

Of The  
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**EXHIBIT D**

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**Attachment 1:**  
The BellSouth Standby Bank Letter of Credit

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**Attachment 2:**  
The BellSouth Surety Bond Form

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**ATTACHMENT 2**

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**Attachment 3:**  
**The BellSouth Services List**

Of The  
**Bill Processing Service**  
**Clearinghouse Operating Agreement**  
Between  
BellSouth Telecommunications, Inc.  
And  
The Billing Resource

6/1/2005.clghs Version of Agreement



BellSouth Telecommunications, Inc.  
Florida Public Service Commission  
Docket No. 060650-TL  
Staff's 1st Request for Production  
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**ATTACHMENT 3**

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**Appendix 1:**  
List of Acronyms

Of the  
Bill Processing Service  
Clearinghouse Operating Agreement  
Between  
BellSouth Telecommunications, Inc.  
And  
The Billing Resource

2005.clghs Version of Agreement  
6/1/2005

## Bill Processing Service Clearinghouse Operating Agreement

ABEC	Alternate Billing Entity Code
ACH	Automated Clearing House
ACNA	Access Customer Name Abbreviation
AL	Alabama
ANI	Automatic Number Identification
ATIS	Alliance for Telecommunications Industry Solutions
B&C	Billing and Collection
BCCC	BellSouth Card Care Center (previously called the "BellSouth Fraud Center")
BOC	Bell Operating Company
BNA	Billing Name and Address
BS	BellSouth
BTN	Billing Telephone Number
BUS	Business
CABS	Carrier Access Billing System (Current name of the BellSouth system that generates the B&C Services Bills)
CARE	Customer (End User) Account Record Exchange
CAT	Category
C:D	CONNECT:Direct™ (Called 'NDM' before purchased by Sterling)
CDT	Central Daylight Time
CI	City
CIC	Carrier Identification Code
CLEC	Competitive Local Exchange Company
CLUE	Correction on-Line of Usage Errors
CLUB	Customized Large User Bill (A BellSouth End-User Bill)
CMDS	Centralized Message Data System
CMRS	Commercial Mobile Radio Service
CNA	Customer Name and Address
C.O.	Central Office
CSR	Customer (i.e., End User) Service Record
CST	Communications Services Tax (The name of a Florida state tax)
CWC	County Wide Calling
DA	Directory Assistance
DAB	Diskette Analyzer Bill (a BellSouth End-User Bill)
DAK	Deny All Knowledge
DDD	Domestic Direct Dialed
EC	Exchange Carrier
EMI	Exchange Message Interface
EST	Eastern Standard Time
EU	n. End User ( <i>adj.</i> E-U for 'End-User')
FCC	Federal Communications Commission
FDB	Financial Data Base
FL	Florida
GA	Georgia
GSST	General Subscriber Services Tariff
IC	Inter-exchange Carrier
ICB	Individual Case Basis
ICO	Independent Telephone Company

## Bill Processing Service Clearinghouse Operating Agreement

ICSC	Inter-exchange Carrier Service Center (BellSouth CABS Service Center)
IL	Information Letter
IND	Indicator
INT'L	International
IP	Information Service Provider
IPOC	Initial Point Of Contact
ISAT	Inter-exchange Service Authentication Table
IVF	Implementation Validation Form
IXC	Inter-exchange Carrier
KY	Kentucky
LA	Louisiana
LATA	Local Access Transport Area
LEC	Local Exchange Company
LIDB	Line Information Data Base
LNP	Local Number Portability
LOA	Letter of Authorization
MIC	Message Investigation Center
M&P	Method and Procedure
MS	Mississippi
MSS	Message Switching System
NC	North Carolina
NPA	Numbering Plan Area (Area Code)
NXX	Exchange Code
OBF	Ordering and Billing Forum
OBID	Obligation Identification
OBR	Open Billing Request
OCA	Outside Collection Agency
OC&C	Other Charges and Credits
OM	Order of Magnitude
OPH	Operator Handled
PBA	Post-Billing Adjustment
PIC	Pre-subscribed Inter-exchange Carrier
PICC	Pre-subscribed Inter-exchange Carrier Charge
PIN	Personal Identification Number
PIU	Percent of Interstate Usage
PO	Purchase Order
PON	Purchase Order Number
POS	Position
PSC	Public Service Commission
RAO	Revenue Accounting Office
RBOC	Regional Bell Operating Company
REI	Rate Element Indicator
RES	Residence
SBF	Single Bill Fee
SC	South Carolina
SP	Service Provider
SVC	Service
TAR	Taxing Area Responsibility

TC#	(MS TC#: also referred to as 'TSC#') Telecommunications Identification Number
TCIF	Telecommunications Industry Forum
TN	Tennessee
TSC#	(MS TSC#: also referred to as 'TC#') Telecommunications Identification No.
T&C	Time and Cost
UB	Unbillable
UC	Uncollectible
UNE	Unbundled Network Equipment
URL	Uniform Resource Locator
U.S.	United States
USF	Universal Service Fund
WTN	Working Telephone Number
900	Pay-Per-Call

**Appendix 2:**  
Glossary

Of the  
Bill Processing Service  
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And  
The Billing Resource

**Privileged and Confidential**  
2005.clghs Version of Agreement  
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**APPENDIX 2**

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