BellSouth Telecommunications, Inc.
Florida Public Service Commission
Docket No. 060650-TL
Staff's 1st Request for Production
October 20, 2006
Item No. 2
Attachment B

# ATTACHMENT B TO REQUEST FOR PRODUCTION, ITEM NO. 2

# **REDACTED**

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	D			ltem Adi		Customer			
028 T-1 Ma	Reason	A di Data		Amt	Customer Name		Carrier Name	SubCIC Name	Remarks
Billing Tel No	Code	AUI Date	Hem Finasa Cona	<b>******</b> ******************************	Supremental Control of the Control o			Email Discount	
	CRM	7/19/2005	Email Discount Network Setup Fee	12,95		S50	INTEGRETEL	Network	RMK DID NOT ORDER
	CITIVI	1113/2003	Email Biocount Notwork Octob :					Email Discount	
	CRM	9/26/2005	Email Discount Network Setup Fee	12.95		S40	The Billing Resource	Network	RMK CUST DAK XIST (3)
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	CRM	9/26/2005	Email Discount Network Monthly Fee	14.95		540	The Billing Resource	Network	RMK CUST DAK T (3)
	10							Email Discount	
	CRM	7/19/2005	Email Discount Network Setup Fee	12.95		R00	INTEGRETEL	Network	RMK CUSTMR DAK CRMNG
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	1	1	4 000A Email Discoun t Network Set					Email Discount	
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	CRM	11/14/2005		14.95	5	R00	The Billing Resource	Network	did not order
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	CRM	7/25/2005	Email Discount Network Setup Fee	12.95	5	S90	INTEGRETEL	Network	RMK DAK UST EXIST (2)
		1				T		Email Discount	
	CRM	7/25/2005	Email Discount Network Monthly Fee	14.95	5	S90	INTEGRETEL	Network	RMK DAK UST EXIST (2)
		1			1			Email Discount	
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	CRM	9/27/2005	Email Discount Network Setup Fee	12.9	5	R00	The Billing Resource	Network	WNTS CRDT AND SVC CANCELLED
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	CRM	9/26/2005	Email Discount Network Setup Fee	12,9	5	R00	The Billing Resource	Network	
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	CRM	8/24/2005	Email Discount Network Setup Fee	12,9	5	R00	INTEGRETEL	Network	RMK CRAMMING (2)
		1						Email Discount	
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	CRM	8/25/2005	Email Discount Network Setup Fee	12,9	5	R00	INTEGRETEL	Network	
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	CRM	7/18/2009	Email Discount Network Setup Fee	12.9	5	R00	INTEGRETEL	Network	RMK CRAMMING XIST (3)
	1		el, Inc.Billing Questions, Call 1 800	1				Email Discount	RMK CSR SEZ DID NOT AUTH THESE
	CRM	11/21/2005		12,9	5	R00	The Billing Resource	Network	CHARGES ON BILL
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	CRM	11/1/2005	736-7500	14.9	5	S60	The Billing Resource	Network	RMK CRAMMING XIST (4)
		1	ing Resource Billing Questions, Call	1	T	1	T	Email Discount	
	CRM	11/1/2005	1 800 736-7	14.9	5	S60	The Billing Resource	Network	RMK CRAMMING XIST (4)

## Email Discount Network/The Billing Resource 2005

	Reason			item Adj		Customer			
Billing Tel No	Code	Adj Date	Item Phrase Code		Customer Name		Carrier Name	SubCIC Name	Remarks
	1000	tuel exercis	ing Resource Billing Questions, Call	7.000.00		33773	Contract Con	Email Discount	3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3
	CRM	11/1/2005	1 800 736-7	14,95		S60	The Billing Resource	Network	RMK CRAMMING XIST (4)
								Email Discount	
	CRM	9/12/2005	Email Discount Network Setup Fee	12.95		R00	INTEGRETEL	Network	RMK CUST DAK
								Email Discount	
	CRM	9/12/2005	Email Discount Network Monthly Fee	14.95		R00	INTEGRETEL	Network	RMK CUST DAK
			5 000A Email Discoun t Network Mon					Email Discount	
	CRM	9/6/2005		14.95		CA0	INTEGRETEL	Network	RMK CRAMMING
		1	ing Resource Billing Questions, Call					Email Discount	
	CRM	11/14/2005	1 800 736-7	12,95		S10	The Billing Resource	Network	RMK CUST DAK USES BELLSOUTH ONLY
						i		Email Discount	
	CRM	7/6/2005	Email Discount Network Setup Fee	12,95		R00	INTEGRETEL	Network	RMK CUST CRAMMED
	1	1	el, Inc.Billing Questions, Call 1 800					Email Discount	
	CRM	10/28/2005		12,95		R00	The Billing Resource	Network	retn arsc ipoc rcvd fax corr-crm
	1	ł	el, Inc.Billing Questions, Call 1 800					Email Discount	
	CRM	10/28/2005	736-7500	14,95		R00	The Billing Resource	Network	retn arsc ipoc rcvd fax corr-crm
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*	CRM	10/12/2005	Email Discount Network Setup Fee	12,95		R00	The Billing Resource	Network	RMK CRAMMING
	1							Email Discount	
	CRM	7/27/2005	Email Discount Network Setup Fee	12.95		R00	INTEGRETEL	Network	
	1		_ ,_, ,,, ,,, ,,,			L	INTEROPETE!	Email Discount	DAY OLOT DAY WOT (6)
	CRM	9/14/2005	Email Discount Network Monthly Fee	14.95		R00	INTEGRETEL	Network	RMK CUST DAK XIST (2)
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	CRM	8/16/2005	Email Discount Network Setup Fee	12,95		R00	INTEGRETEL	Network	RMK CUSTMR DID NT ORDR SRV PLS
	CRM	0/40/0005	Famil Discount Naturals Satura Fam	12,95		R00	The Dilling Descures	Email Discount Network	CRDT ORWARD
	CRIM	9/19/2005	Email Discount Network Setup Fee	12.93		ROU	The Billing Resource	Email Discount	CRDI ORWARD
	CRM	0/40/2005	Email Discount Network Monthly Fee	14,95		R00	The Billing Resource	Network	RMK CUSMTR DID NT ORDR PLS CRDT
	CRIM	9/19/2005	Email Discount Network Monthly Fee	14,93	<u> </u>	- Roo	The biging Resource	Email Discount	KINK COSINTR DID INTORDR FEB CRDT
	CRM	9/1/2005	Email Discount Network Setup Fee	12.95		R00	INTEGRETEL	Network	RMK CRAMMING
	CICIVI	0/1/2003	Email Discount Network Setup Fee	12,30			INTEGRETEE	Email Discount	TOWN CIVAIMING
	CRM	9/26/2006	Email Discount Network Setup Fee	12,95		R00	INTEGRETEL	Network	
	CIXIVI	8/20/2003	Email Discoult Network Setup Fee	12.50		1100	INTEGRETEE	Email Discount	
	CRM	12/28/2005	Email Discount Network Setup Fee	12,95		R00	The Billing Resource	Network	cust dak
	- Or view	12/20/2000	Email Discount Network Cotap 1 CC	12.00		-1.00	The Daing Researce	Email Discount	out dan
	CRM	9/6/2005	Email Discount Network Setup Fee	12,95		R00	INTEGRETEL	Network	RMK CRAMMING
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	CRM	9/30/2005	Email Discount Network Setup Fee	12,95		R00	The Billing Resource	Network	
	101 1111	0,00,200	Zinai Diocodin notifoli Cotap i co			1.00	Title Digiting Freedom of	Email Discount	RMK CUST NVR AUTHRZ CUST REQ
	CRM	12/12/2005	·	12.95		CAO	The Billing Resource	Network	CANCEL
		1.2.2.200	CHARGES FOR DEPARTMENT	1		<del></del>	1	Email Discount	RMK CUST NVR AUTH CUST REQ
	CRM	12/12/2005	IDENTIFIER - 8505054,6	14,95	Į.	CAO	The Billing Resource	Network	CANCEL
	101111	12,12,2000	el, Inc.Billing Questions, Call 1 800	1			Daning ccourse	Email Discount	
	CRM	11/28/2005		14,95		S30	The Billing Resource	Network	RMK CUST DISPUITING CGS
		. 172012003	ing Resource Billing Questions, Call	13,50	<u> </u>		Daning 1.0000100	Email Discount	
	CRM	11/28/2005	1 800 736-7	14,95		S30	The Billing Resource	Network	RMK CUST DISPUTING CGS
	10,	1.1120,2000	el, Inc.Billing Questions, Call 1 800	1			Daning	Email Discount	
ì	CRM	1	736-7500	14.95	1	S30	The Billing Resource	Network	RMK CUST DISPUTING GS

# Email Discount Network/The Billing Resource 2005

711 T. I M	Reason	4 J: D.4.	1	Item Adj Amt	Customer Name	Customer	Carrier Name	SubCIC Name	Remarks
Billing Tel No	Code		Item Phrase Code 8 000A Email Discoun t Network Set	AND THE RESERVE	Cristoffier (source	MC111.130.	Oprior Island	Email Discount	13gricos no
	CRM	7/15/2005		12,95		CB0	INTEGRETEL	Network	
	<del>- </del>							Email Discount	
	CRM	10/7/2005	Email Discount Network Setup Fee	12.95		R00	The Billing Resource	Network	
	1		ing Resource Billing Questions, Call					Email Discount	
	CRM	12/12/2005	1 800 736-7	14,95		R00	The Billing Resource	Network	RMK DID NOT ORDER
	1					1		Email Discount	
	CRM	10/18/2005	Email Discount Network Setup Fee	12,95		R00	The Billing Resource	Network	
		<u> </u>						Email Discount	
	CRM	12/19/2005	Email Discount Network Setup Fee	12,95		S50	The Billing Resource	Network	RMK DAK
	1							Email Discount	
	CRM	10/3/2005	Email Discount Network Setup Fee	12,95		R00	The Billing Resource	Network	RMK CRAMMING T (2)
	1						,	Email Discount	
	CRM	10/3/2005	Email Discount Network Monthly Fee	14,95		R00	The Billing Resource	Network	RMK CRAMMING (2)
		1						Email Discount	RMK CRAMMING ECEED REMARKS
	CRM	10/3/2005	Email Discount Network Monthly Fee	14,95	l	R00	The Billing Resource	Network	ENTRY ITEM
								Email Discount	
	CRM	9/29/2005	Email Discount Network Monthly Fee	14.95		R00	The Billing Resource	Network	cust ddnt ordr sryces
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	Remarks	TO 10 /110	KMK CUSI		A THE RESIDENCE OF THE STREET
	SubCIC Name		The Billing Resource   Email Discount Network   KMN CUST		TO EXCEPT THE TANK OF THE PARTY
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	Customer Name				
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	Hem Date	-		9/8/2006	
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	Reason	2000		Mag	
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#### Residential Email/ESBI 2005

	Reason			item Adj		Customer	Carrier		
BTN	Code	Adj Date	Item Phrase Code	Amt	Customer Name	CENT FID	Name	SubCIC Name	Remarks
			Services Billing Inc. Billing						
	CRM	10/31/2005	Questions, Call 1	12,95		R00	ESBI		customer has no idea of company
	CRM	12/19/2005	Email Monthly Fee	14.95		S50	ESBI		RMK CSR NVR AUTHRZD )
	CRM	9/19/2005	Email Setup Fee	12.95		S40	ESBI	Residential Email LLC	RMK CUST DAK
			Services Billing Inc. Billing	1					
	CRM	11/3/2005	Questions, Call 1	12.95		R00	ESBI	Residential Email LLC	
	ĺ		Services Billing Inc. Billing	T		1			
	CRM		Questions, Call 1	12,95		R00	ESBI	Residential Email LLC	
	CRM	9/29/2005	Email Setup Fee	12.95		S10	ESBI	Residential Email LLC	
		T	Services Billing Inc. Billing	1					
	CRM		Questions, Call 1	12,95		CC0	ESBI	Residential Email LLC	
	CRM	10/18/2005	Email Setup Fee	12.95		R00	ESBI	Residential Email LLC	RMK CUST DAK
			1						RMK CUST NVR AUTHZ CUST REQ
	CRM		Email Setup Fee	12,95		CB0	ESBI	Residential Email LLC	CANCEL
	CRM		Email Setup Fee	12.95		R00	ESBI	Residential Email LLC	dak
•	CRM		Email Setup Fee	12,95		S50	ESBI		RMK DAK ST EXIST (2)
	CRM	9/30/2005	Email Monthly Fee	14,95		S50	ESBI	Residential Email LLC	RMK DAK UST EXIST (2)
			Services Billing Inc.Billing						
	CRM	11/1/2005	Questions, Call 1	12.95		S50	ESBI	Residential Email LLC	RMK CSR NEVER AUTHORIZED
			Services Billing Inc. Billing			-	1		RMK CSR NEVER AUTHORIZED E IS NOT
	CRM	11/1/2005	Questions, Call 1	14.95		S50	ESBI	Residential Email LLC	A VALID CODE - LINE 7
			Services Billing Inc. Billing						
	CRM		Questions, Call 1	12.95		R00	ESBI	Residential Email LLC	
	CRM		Email Setup Fee	12.95		S50	ESBI		RMK DAK
	CRM		Email Monthly Fee	14,95		S50	ESBI	Residential Email LLC	
	CRM	12/27/2005	Email Monthly Fee	14,95		S50	ESBI	Residential Email LLC	RMK DAK
	1	-	Services Billing Inc.Billing						
	CRM	11/15/2005	Questions, Call 1	12.95		R00	ESBI	Residential Email LLC	RMK CUS CLAIMS CRAM
	1	1	Services Billing Inc.Billing				l		
	CRM		Questions, Call 1	14,95		R00	ESBI		RMK CUS CLAIMS CRAMMED
	CRM		Email Setup Fee	12,95		R00	ESBI	Residential Email LLC	DAW OUT OF ANY ED
	CRM	10/21/2005	Email Setup Fee	12,95		R00	ESBI	Residential Email LLC	RMK CUST CRAMMED
			Services Billing Inc. Billing		İ		l	L	RMK CST CLL UPST SD DDN'T HVE THS
	CRM		Questions, Call 1	12.95		R00	ESBI	Residential Email LLC	SERV
	CRM	10/17/2005	Email Monthly Fee	14.95		R00	ESBI	Residential Email LLC	RMK CRAMMING
	l	1	Services Billing Inc. Billing			L	l		RMK CSTR SAYS THEY DID NOT ORDER
	CRM	11/9/2005	Questions, Call 1	12.95		S50	ESBI	Residential Email LLC	SVC
	l		Services Billing Inc. Billing	l		0.50			
	CRM		Questions, Call 1	14.95		S50	ESBI	Residential Email LLC	The state of the s
	CRM		Email Setup Fee	12.95		S10	ESBI		RMK CUST DAKS CHSG
	CRM	12/22/2005	Email Monthly Fee	14.95		S10	ESBI	Residential Email LLC	RMK CUST DAKS CHGS
			Services Billing Inc.Billing				1		RMK CUST CRAMMED DID NOT
	CRM	12/9/2005	Questions, Ca <b>ll 1</b>	12.95		S40	ESBI	Residential Email LLC	AUTHORIZE

## Total Protection Plus/ESBI 2005

BTN	Reason Code	Adj Date	Item Phrase Code	ltem Adj Amt	Customer Name	Customer CENT FID	Carrier Name	SubCIC Name	Remarks
	CRM	10/7/2005	PREMIUM VOICEMAIL MONTHLY FEE	14,95		S40	ESBI	Total Protection Plus, LLC	RMK CUST CRAMMED SD DID NT AUTHORIZE SERVICES
	CRM		PREMIUM VOICEMAIL MONTHLY FEE	14.95		R00	ESBI	Total Protection Plus, LLC	
	CRM	-	PREMIUM VOICEMAIL MONTHLY FEE	14,95	,	R00	ESBI	Total Protection Plus, LLC	RMK CRAMMING
	CRM	8/4/2005	PREMIUM VOICEMAIL MONTHLY FEE	14.95		R00	ESBI	Total Protection Plus, LLC	csr did not request or authrze
	CRM	10/4/2005	PREMIUM VOICEMAIL MONTHLY FEE	14.95		S10	ESBI	Total Protection Plus, LLC	RMK CUSTOMER CRAMMED NO INFORMATION ADJ FOR CUSTOMER
	CRM	9/30/2005	PREMIUM VOICEMAIL MONTHLY FEE	14.95		S40	ESBI	Total Protection Plus, LLC	RMK CUST DAK
	CRM	9/13/2005	PREMIUM VOICEMAIL MONTHLY FEE	14,95	the state of the s	S60	ESBI	Total Protection Plus, LLC	RMK ADJ FOR SVCS
	CRM	11/14/2005	Services Billing Inc.Billing Questions, Call 1	14.95		S50	ESBI	Total Protection Plus, LLC	RMK CUST NVR AUTHRIZED
	CRM	10/18/2005	PREMIUM VOICEMAIL MONTHLY FEE	14,95		S60	ESBI	Total Protection Plus, LLC	RMK CUST DID NOT AUTH THESE CHRGS
	CRM	8/19/2005	PREMIUM VOICEMAIL MONTHLY FEE	14.95		R00	ESBI	Total Protection Plus, LLC	RMK SRVC NOT AUTH
	CRM	8/25/2005	PREMIUM VOICEMAIL MONTHLY FEE	14.95		R00	ESBI	Total Protection Plus, LLC	Ms Evans did not ordr
	CRM	8/24/2005	PREMIUM VOICEMAIL MONTHLY FEE	14,95		R00	ESBI	Total Protection Plus, LLC	RMK CRAMMING
M007400000	CRM	11/22/2005		14.95		R00	ESBI	Total Protection Plus, LLC	cust dak
	CRM	12/8/2005	Services Billing Inc.Billing Questions, Call 1	14.95		R00	ESBI	Total Protection Plus, LLC	CSR DAKS
	CRM	8/31/2005	PREMIUM VOICEMAIL MONTHLY FEE	14.95		R00	ESBI	Total Protection Plus, LLC	RMK CUS STATE DID NOT ORDER OR AUTHORIZE
	CRM	12/15/2005		14,95		CC0	ESBI	Total Protection Plus, LLC	RMK CUST WAS CRAMMED NEVER AUTH OR REQSTD SVC
	CRM	11/14/2005	Services Billing Inc.Billing Questions, Call 1	14.95		S10	ESBI	Total Protection Plus, LLC	RMK CUST DENIES ALL KNOWLEDGE HAS ANSWERING MACHINE

## Total Protection Plus/ESBI 2005

	Reason			Item Adj		Customer			
BTN	Code	Adj Date	Item Phrase Code	Amt	Customer Name	CENT FID	Carrier Name	SubCIC Name	Remarks
		l	Services Billing			T			
	l	ł	Inc.Billing Questions,	ł		1	Į		RMK CUST DENIES ALL KNOWLEDGE
	CRM	11/14/2005		14.95		S10	ESBI	Total Protection Plus, LLC	HAS ANSWERING MACHINE
			Services Billing						
		Ì	Inc.Billing Questions,	1		1			RMK CUST DENIES ALL KNOWLEDGE
	CRM	11/14/2005		14.95		S10	ESBI	Total Protection Plus, LLC	HAS ANSWERING MACHINE
	l		Services Billing			1			
	l		Inc.Billing Questions,			1.	1 .		
	CRM	11/1/2005	Call 1	14.95		S50	ESBI	Total Protection Plus, LLC	
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	0511		PREMIUM VOICEMAIL						
	CRM	8/19/2005	MONTHLY FEE	14.95		R00	ESBI	Total Protection Plus, LLC	
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	[		PREMIUM VOICEMAIL	1		1	1		
	CRM	9/12/2005	MONTHLY FEE	14,95		S50	ESBI	Total Protection Plus, LLC	RMK CRAMMING XIST (3)
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			PREMIUM VOICEMAIL						
	CRM	10/7/2005	MONTHLY FEE	14,95		S50	ESBI	Total Protection Plus, LLC	
		(0)772000		17.00	·····	-	LODI	Total Floteonosi Flas, EEO	
	} .		PREMIUM VOICEMAIL	J		j	j		
	CRM	10/7/2005	MONTHLY FEE	14,95		S50	ESBI	Total Protection Plus, LLC	
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	i		DEPARTMENT	1		1			
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	CRM	12/12/2005	8505054,6	14.95		CAO	ESBI	Total Protection Plus, LLC	CANCEL
			CHARGES FOR			-			
			DEPARTMENT	1		1	)	ļ	
			IDENTIFIER -			1	ł		RMK CUST NVR AUTHR CUST REQ
	CRM	12/12/2005	8505054,6	14.95		CA0	ESBI	Total Protection Plus, LLC	CANCEL
			CHARGES FOR						
			DEPARTMENT						
			IDENTIFIER -					1	RMK CUST NVR AUTHR CUST REQ
	CRM	12/12/2005	8505054.6	14.95		CA0	ESBI	Total Protection Plus, LLC	CANCEL
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			PREMIUM VOICEMAIL						
	CRM	10/25/2005	MONTHLY FEE	14.95	~	S50	ESBI	Total Protection Plus, LLC	
			PREMIUM VOICEMAIL					L	
	CRM	10/25/2005	MONTHLY FEE	14.95		S50	ESBI	Total Protection Plus, LLC	
			DDE5411 (14 ) :			1	Ī		1
		10,05,05	PREMIUM VOICEMAIL		'	1	l	L	
	CRM	10/25/2005	MONTHLY FEE	14.95		S50	ESBI	Total Protection Plus, LLC	
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	CD44	10/05/0005	PREMIUM VOICEMAIL			P00	FOR	T-1-1 D1	RMK CST CLLD SD SHE NVR REQSTD
	CRM	10/25/2005	MONTHLY FEE	14.95		R00	ESBI	Total Protection Plus, LLC	THS SERV
			DDEMILIM VOICEMAN			e.			
	CDM	10/25/2025	PREMIUM VOICEMAIL	1105		B00	FCDI	Total Bostonian Blue 110	DANK COT CLUD OD DON'T DECOT CEDY
	CRM	10/25/2005	MONTHLY FEE	14,95		R00	ESBI	Li otal Protection Plus, LLC	RMK CST CLLD SD DDN'T REQST SERV

## Total Protection Plus/ESBI 2005

	Reason			Item Adj		Customer			
BTN	Code			Amt	Customer Name	CEN1 FID	Carner Name	SubCIC Name	Remarks
			Services Billing			- [	Ĭ	Í	1
	0044		Inc.Billing Questions,	14,95		R00	ESBI	Total Protection Plus, LLC	RMK DIDNT AUTH
	CRM	11/21/2005	Services Billing	14.95		100	ESDI	Total Protection Flus, ELC	THIR DIDITI ACTIT
	- 1		Inc. Billing Questions,				ł	į.	
	CRM	11/21/2005		14,95		R00	ESBI	Total Protection Plus, LLC	RMK DIDNT AUTH
	OIN	11/21/2003	Call	17,00	·			1	
	[		PREMIUM VOICEMAIL	ĺ		İ	ĺ	į	İ
	CRM	9/12/2005	MONTHLY FEE	14,95		R00	ESBI	Total Protection Plus, LLC	RMK SENT TO RECRSE(2)
	1		PREMIUM VOICEMAIL			1			
	CRM	9/12/2005	MONTHLY FEE	14.95		R00	ESBI	Total Protection Plus, LLC	RMK SENT TO RECRSE(2)
			J .			1			ł
	1	[	PREMIUM VOICEMAIL			[	Í		1
	CRM	10/19/2005	MONTHLY FEE	14,95		R00	ESBI	Total Protection Plus, LLC	
			DDEANUAL VOICEAAN			ļ			RMK CUSTMR DID NT ORDR SRV PLS
ļ	CRM	0/24/2005	PREMIUM VOICEMAIL MONTHLY FEE	14,95		R00	ESBI	Total Protection Plus, LLC	
<del></del>	CRIVI	8/24/2005	MONTHLT FEE	14,95		100	ESDI	Total Flutection Flus, LLC	CKD1
j	1	J	PREMIUM VOICEMAIL	1					RMK CUST DAK ER MUST HAVE INQUIRY
	CRM	12/20/2005	MONTHLY FEE	14,95		S20	ESBI	Total Protection Plus, LLC	4
		122-12-1		†					
			PREMIUM VOICEMAIL	1		ı			
	CRM	10/4/2005	MONTHLY FEE	14,95		S50	ESBI	Total Protection Plus, LLC	
l	j	]	PREMIUM VOICEMAIL	]			l	L	
	CRM	10/18/2005	MONTHLY FEE	14.95		R00	ESBI	Total Protection Plus, LLC	
			DDE4#### (010E			- [			
	CDM	40/40/000	PREMIUM VOICEMAIL	14,95		R00	ESBI	Total Protection Plus, LLC	
	CRM	10/18/2005	MONTHLY FEE	14,95		1700	ESDI	Total Protection Plus, LLC	
			PREMIUM VOICEMAIL	1		- [			
1	CRM	1	MONTHLY FEE	14,95		S50	ESBI	Total Protection Plus, LLC	
<del> </del>	OI (IVI	10/10/2000	WONTE TEE	1		1000			
1			PREMIUM VOICEMAIL	1		- 1		1	
1	CRM		MONTHLY FEE	14.95		R00	ESBI	Total Protection Plus, LLC	dak
	1		Services Billing			1			
			Inc.Billing Questions,						
	CRM	12/12/2005	Call 1	14,95		R00	ESBI	Total Protection Plus, LLC	

Item Phrase Code         Amt         Amt         Customer Name         CENT.FID Name         SubGC Name           Services Billing Inc. Billing         14.95         14.95         14.95         14.95         14.95         Total Protection Plus, LLC           Services Billing Inc. Billing         14.95         14.95         14.95         14.95         14.95         14.95		Reason			Original Item Adj	Item Adj		Customer Carrier	Carrier		
CRM         12/12/2006 Questions. Call 1         14.95         14.95         14.95         14.95         14.95         14.95         14.95         CC0         ESBI         Total Protection Plus, LLC           CRM         12/12/2006 Questions. Call 1         14.95         14.95         14.95         I.4.95         I.4.95	BIN	Code	Adi Date	D.	Amt	Amt	ustomer Name	CENT FID	Name	SubCIC Name	Remarks
12/12/2006 Questions, Call 1   14,95   14,95   CC0   ESBI   Total Protection Plus, LL				Services Billing Inc. Billing							RMK CST UNAWARE OF
Services Billing Inc. Billing 14,95 14,95 CC0 ESBI Total Protection Plus, LL		CRM	12/12/2006	Questions, Call 1	14.95	14,95			ESBI	Total Protection Plus, LLC	THIS CHARGE
12/12/2006 Questions. Call 1 14.95 14.95 14.95   CC0   ESBI		L		Services Billing Inc. Billing							RMK UNAWARE OF
		CRM	12/12/2006	Questions, Call 1	14,95	14,95			ESBI	Total Protection Plus, LLC	COMPANY

	Reason			Item Adj		Customer			
BTN	Code	Adj Date	Item Phrase Code	Amt	Customer Name	CENT FID	Carrier Name	SubCIC Name	Remarks
			Voice Mail Service Set Up						
	CRM	8/3/2005	Fee	14.95		S40	ILD Teleservices, Inc.	Voicemail Direct USA	
			Voice Mail Service Monthly						
	CRM	10/27/2005	Fee	14.95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	
	ł		services, Inc. Billing						
	CRM	12/12/2005	Questions, Call 1 800 433-	14,95		S50	ILD Teleservices, Inc.	Voicemail Direct USA	
			services, Inc.Billing	1.00			,, ,		<u> </u>
	CRM	12/12/2005	Questions, Call 1 800 433-	14.95		S50	ILD Teleservices, Inc.	Voicemail Direct USA	
			services, Inc. Billing						
	CRM	12/12/2005	Questions, Call 1 800 433-	14.95		S50	ILD Teleservices, Inc.	Voicemail Direct USA	
		_	Voice Mail Service Set Up						İ
<u> </u>	CRM	6/24/2005	Fee   Voice Mail Service Monthly	14.95		S10	ILD Teleservices, Inc.	Voicemail Direct USA	RMK DAK UST EXIST (3)
1	CRM	10/27/2005		14.95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	
	Ortivi	10/2/12003	Voice Mail Service Set Up	14.55		1100	ILD Teleservices, Inc.	Voicemail Direct USA	
	CRM	10/4/2005		14,95		S10	ILD Teleservices, Inc.	Voicemail Direct USA	RMK DAK
			Voice Mail Service Monthly				<u></u>		
	CRM	9/2/2005		14,95		S10	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CUST DAK
			Voice Mail Service Set Up					l	
	CRM	10/26/2005	· · · · · · · · · · · · · · · · · · ·	14.95		S60	ILD Teleservices, Inc.	Voicemail Direct USA	RMK DID NOT AUTH OR ORDER SVCS
	0011	40/00/000	Voice Mail Service Monthly	44.05					
	CRM	10/26/2005	<del></del>	14,95		S60	ILD Teleservices, Inc.	Voicemail Direct USA	RMK DID NOT AUTH OR ORDER SVC
	скм	6/3/2005	Voice Mail Service Set Up	14.95		S50	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CUS NEVER REQ
	CITAIN	0/3/2003	Voice Mail Service Monthly	14,33		1330	ILD rejeservices, Inc.	Voicemail Direct USA	RMK CSR DAK SUS FRAUD CSR RQST
	CRM	8/22/2005		14.95		CLO	ILD Teleservices, Inc.	Voicemail Direct USA	RMV CHG PLS DO NOT BILL IN FUTURE
			Voice Mail Service Set Up						
	CRM	8/3/2005		14.95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	
			services, Inc.Billing						
	CRM	12/9/2005	Questions, Call 1 800 433-	14.95		S50	ILD Teleservices, Inc.	Voicemail Direct USA	
	CRM	12/0/2005	services, Inc. Billing Questions, Call 1 800 433-	14.05		S50	II D Teleseniasa Inc	Voicemed Direct LICA	
	CICIVI	12/9/2003	services, Inc. Billing	14.95		330	ILD Teleservices, Inc.	Voicemail Direct USA	
1	CRM	12/9/2005	Questions, Call 1 800 433-	14,95		S50	ILD Teleservices, Inc.	Voicemail Direct USA	
			Voice Mail Service Monthly						
	CRM	10/12/2005	Fee	14.95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CRAMMING T (2)
			Voice Mail Service Monthly				,		
	CRM	10/12/2005		14,95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CRAMMING T (2)
1	CRM	10/12/2005	Voice Mail Service Monthly	14,95		R00	ILD Teleservices, Inc.	Voigomail Diroct USA	DAME CRAMMAINIC T (2)
	CIXIVI	10/12/2003	Voice Wall Service Ser Op	14,53		100	ILD Teleservices, IIIC.	Voicemail Direct USA	RMK CRAMMING T (2)
	CRM	7/8/2005		14.95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	
	OPM	0/00/00	Voice Mail Service Monthly						RMK MS STS NVR ORDERED PLZ REM
<del></del>	CRM	9/22/2005		14.95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	ASAP
[	CRM	9/22/2005	Voice Mail Service Monthly	14.95		R00	II D Telescopiese Inc	Voicemail Direct USA	PMK BLZ PEM ASAB (2)
	CIVIW	3/22/2003	Voice Mail Service Monthly	14.93		17.00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK PLZ REM ASAP (2) RMK MS STS NVR ORDERED PLZ REM
	CRM	9/22/2005		14.95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	ASAP
			services, Inc.Billing	1					custs girlfriend order without his knowledge
	CRM	11/29/2005	Questions, Call 1 800 433-	14.95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	not paying adj to satisfy

BTN	Reason Code	Ad	j Date	Item Phrase Code	Item Adj Amt	Customer Name	Customer CENT FID	Carrier Name	SubCIC Name	Remarks
ķ.11.	10040	17.9	*	Voice Mail Service Set Up	250130	Outcome in the second				RMK REV CRAM CHARGES CUST DID
	CRM	1	7/20/2005		14.95		S50	ILD Teleservices, Inc.	Voicemail Direct USA	NOT AUTH
	CKW	╁	112012003	Voice Mail Service Set Up	14,93		550	ILD TOJESELVICES, ITIC.	Voicemail Direct OOA	RMK DID NOT ORDER PER RICHARD
	CRM	ı	9/22/2005	· ·	14,95		S50	ILD Teleservices, Inc.	Voicemail Direct USA	PUGH
	CRM	┰	12/5/2005	1 66	14,95		CA0	ILD Teleservices, Inc.	Voicemail Direct USA	7,001,
	- O. W.	+	12,0,2000	7 017A Voice Mail Se rvice	14.55		0,10	TED TOLOBOT WOOD, MIC.	Voicerrian Enrock Cork	
	CRM	1	7/22/2005	Set Up Fee	14,95		CAO	ILD Teleservices, Inc.	Voicemail Direct USA	
		${}^{\dagger}$		7 153A Voice Mail Se rvice						
	CRM	1	8/16/2005	Monthly Fee	14,95		CA0	ILD Teleservices, Inc.	Voicemail Direct USA	
	<u> </u>	T		8 101A Voice Mail Se rvice						
	CRM	1	8/16/2005	Set Up Fee	14,95		CA0	ILD Teleservices, Inc.	Voicemail Direct USA	
		T		1 011A Voice Mail Se rvice	1					
	CRM	i	8/16/2005	Set Up Fee	14,95		CA0	ILD Teleservices, Inc.	Voicemail Direct USA	
	1	Т		1 004A Voice Mail Se rvice	İ					
	CRM	1	7/21/2005	Set Up Fee	14.95		CA0	ILD Teleservices, Inc.	Voicemail Direct USA	
		T		Voice Mail Service Monthly						
	CRM		6/27/2005		14.95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	
		Γ		Voice Mail Service Monthly						
	CRM	┖	6/27/2005		14.95	*****	R00	ILD Teleservices, Inc.	Voicemail Direct USA	
				Voice Mail Service Set Up						
	CRM	<u> </u>	5/20/2005		14,95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CSTMR CRAMMED
	ł			Voice Mail Service Set Up						
	CRM	↓_	4/12/2005		14,95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CRAMMING
				Voice Mail Service Monthly						1
	CRM	1_	9/6/2005		14,95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	csr dak
	l			Voice Mail Service Set Up						
	CRM	₽	8/17/2005		14.95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	cust daks chrges and refuse to pay
				Voice Mail Service Monthly						
	CRM	╄	8/17/2005		14,95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	cust dak chrges and refuse to pay
	CRM		7/4/0005	Voice Mail Service Set Up	44.05		R00	II D Telesesiana Ind	Vainamed Disast LICA	DAMK DAK
	CRIM	╄	7/1/2005	Voice Mail Service Set Up	14.95		RUU	ILD Teleservices, Inc.	Voicemail Direct USA	RMK DAK
	CRM		9/21/2005	•	14.05		R00	II D Telegopiaco Inc	Voicemail Direct USA	}
	CRIM	⊢	9/21/2005	ree Voice Mail Service Monthly	14.95		IRUU	ILD Teleservices, Inc.	Vuiceman Direct USA	-
	CRM		9/21/2005		14,95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	
	CINIV	+	3/2 1/20/03	Voice Mail Service Monthly	14,93		1100	ILU TOJESELVICES, MIC.	Voicemail Direct USA	
	CRM	1	9/8/2005	•	14.95		S10	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CUST DID NOT AUTH
	CIVIV	+	3/0/2003	Voice Mail Service Monthly	17,33		1510	ILD (Global Vices, IIIC,	TOIGGING DIEGO UGA	THE COST DID NOT AGITT
	CRM	1	9/8/2005		14.95		S10	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CUST NEVER OREDERED
	CITIVI	┼	3/0/2003	Voice Mail Service Set Up	14.55		0.10	ILD TOESCIVICES, INC.	VOICEITIAN DIFECT COA	NAME OF THE VERY OFFICE PERSON
	CRM	1	6/14/2005		14.95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK NOT AUTH
	OI (W	+	5, 14,2005	Voice Mail Service Monthly	1-7,00			122 . 00001 11000, 1110,	1 5.55 man Biros OOA	RMK CUST DID NOT ORDER WAS
	CRM	1	9/28/2005		14,95		S40	ILD Teleservices, Inc.	Voicemail Direct USA	CRAMMED
	Orth	+	3/Z0/Z003	Voice Mail Service Monthly	17,55		10.10	ing rejector flood, file.	. s. sindii bii sa box	RMK CUST DENIES ALL KNOW DID NO
	CRM	1	9/28/2005	•	14.95		S40	ILD Teleservices, Inc.	Voicemail Direct USA	ORDER
		+	572072003	Voice Mail Service Monthly	17.55			ice , otosot vices, file.	. s.ssinan birox oon	RMK CUST DENIES ALL KNOW DID NO
	CRM		9/28/2005	•	14.95		S40	ILD Teleservices, Inc.	Voicemail Direct USA	ORDER P
	OI WIE	+	J/LUIZUUJ	Voice Mail Service Set Up	1					RMK CUSTOMER CLAIMS WAS
	CRM	1	7/18/2005	· ·	14,95		R00	U.D.Talaasasiasas Inc.	Voicemail Direct USA	CRAMMED

NI BIL	Reason	Adi Date	Item Phrase Code	Item Adj Amt	Customer Name	Customer CENT FID	Customer CENT FID Carrier Name	SubCIC Name	RemarkS
	Was	Voii 7/14/2005 Fee	ce Mail Service Monthly	14 95		350	I D Teleservices Inc	Voicemail Direct USA	
	Mad	Voic	Voice Mail Service Set Up	14 95		250	D Telesenices Inc	Voicemail Direct LISA	T THE STATE OF THE
	C C C	Voic 10/17/2005/Fee	Voice Mail Service Monthly Fee	14.95		S50	ID Teleservices, Inc. Voicemail Direct USA	Voicemail Direct USA	
	CRM	Voic 6/13/2005 Fee	Voice Mail Service Set Up Fee	14.95		R00	ILD Teleservices, Inc.		RMK CUSTMR SYS DIDNT ORDR SRVCE
	CRM	Voir 6/20/2005 Fee	Voice Mail Service Set Up Fee	14.95		098	ILD Teleservices, Inc.	ILD Teleservices, Inc. Voicemail Direct USA	RMK CUST DAK
	CRM	Voic 6/13/2005 Fee	Voice Mail Service Set Up Fee	14.95		R00	LD Teleservices, Inc.	Voicemail Direct USA	RMK SRVC NOT AUTH (2)
	CRM	Voic 7/11/2005 Fee	Voice Mail Service Set Up Fee	14.95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CUST DAK ITEM
	CRM	Voic 7/29/2005 Fee	Voice Mail Service Monthly Fee	14.95			LD Teleservices, Inc.	Voicemail Direct USA	cramming, cus sys unauth
	CRM	Voic 7/29/2005 Fee	Voice Mail Service Monthly Fee	14,95	10.000	Roo	LD Teleservices, Inc.		RMK CRAMMING (3)
	CRM	Voic 5/16/2005 Fee	Voice Mail Service Set Up Fee	14.95		R00	LD Teleservices, Inc.	LD Teleservices, Inc. Voicemail Direct USA	RMK CUST WS SLAMMED
	CRM	Voic 8/11/2005 Fee	Voice Mail Service Set Up Fee	14.95		Roo	LD Teleservices, Inc.	ILD Teleservices, Inc. Voicemail Direct USA	RMK MS CLMS NVR AUTHRZD
	CRM	Voic 8/11/2005 Fee	Voice Mail Service Set Up Fee	14.95		R00	LD Teleservices, Inc.	Voicemail Direct USA	RMK CUST SYS DID NT AUTH CHGS IAL ENTRY WITHOUT PARTIAL ADJ CODE
	CRM	Voic 5/6/2005 Fee	Voice Mail Service Set Up Fee	14.95		Roo	LD Teleservices, Inc.	Voicemail Direct USA	RMK CRAMMING
	CRM	8/10/2005	1 020A Voice Mail Se rvice Set Up Fee	14.95		CEO	ILD Teleservices, Inc. Voicemail Direct USA	Voicemail Direct USA	RMK CUST NVR AUTH CUST REQ CANCEL
-	CRM	8/10/2005	1 133A Voice Mail Se rvice 8/10/2005 Monthly Fee	14.95		CEO	LD Teleservices, Inc.	LD Teleservices, Inc. Voicemail Direct USA	RMK CUST NVR AUTHZ CUST REQ CANCEL
	CRM	Voic 8/25/2005 Fee	Voice Mail Service Set Up Fee	14.95		068	ILD Teleservices, Inc. Voicemail Direct USA	Voicemail Direct USA	
	CRM	Voic 6/21/2005 Fee	Voice Mail Service Monthly Fee	14.95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CSTMR CRAMMED
	CRM	Voic 10/7/2005 Fee	Voice Mail Service Set Up Fee	14.95		Roo	ILD Teleservices, Inc.	Voicemail Direct USA	
	CRM	Voic 10/7/2005 Fee	Voice Mail Service Monthly Fee	14.95		R00		Voicemail Direct USA	
	CRM	11/9/2005	services, Inc.Billing 11/9/2005 Questions, Call 1 800 433-	14,95		R00	ILD Teleservices, Inc.	ILD Teleservices, Inc. Voicemail Direct USA	mr denies all knowledge
	CRM	11/9/2005	services, Inc.Billing 11/9/2005 Questions, Call 1 800 433-	14.95		R00	ILD Teleservices, Inc.	ILD Teleservices, Inc. Voicemail Direct USA	mr denies all knowledge
	CRM	Voic 9/21/2005 Fee	Voice Mail Service Set Up Fee	14.95		Roo	LD Teleservices, Inc.	Voicemail Direct USA	
	CRM	Voic 9/21/2005 Fee	Voice Mail Service Monthly Fee	14,95		R00	LD Teleservices, Inc.	Voicemail Direct USA	
	CRM	Voic 8/2/2005 Fee	Voice Mail Service Set Up Fee	14.95			ILD Teleservices, Inc.	ILD Teleservices, Inc. Voicemail Direct USA	
	CRM	8/2/2005 Fee	Fee	14.95		R00	ILD Teleservices, Inc.	ILD Teleservices, Inc. Voicemail Direct USA	

	Reason	ľ	[	Item Adi		Customer		1	
BTN		Adj Date	Item Phrase Code		Customer Name	CENT FID	Carrier Name	SubCIC Name	Remarks
		i	Voice Mail Service Set Up						
	CRM	7/14/2005	Fee	14,95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CRAMMING XIST (4)
			Voice Mail Service Set Up						RMK CRAMMED MS DID NOT AUTHZ AND
	CRM	9/12/2005		14,95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	WNTS CANCELLED
		l	Voice Mail Service Monthly						RMK CRAMMED MS DID NOT ORDER
	CRM	9/12/2005	The first tendence and the second	14.95	-	R00	ILD Teleservices, Inc.	Voicemail Direct USA	AND WNTS SVC CANCELLED
	CRM	r to c to o o	Voice Mail Service Set Up	44.05		D00			
<del></del>	CRIVI	5/25/2005	services, Inc.Billing	14.95	<u>.</u>	R00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK DID NOT ORDR WL NOT PA
	CRM	12/0/2005	Questions, Call 1 800 433-	14,95		S50	II D Tologoniaes Inc	Vaigannail Diseast LICA	DMIC AD LLICT EVICE (O)
	CIVI	12/3/2003	services, Inc. Billing	14.55		330	ILD Teleservices, Inc.	Voicemail Direct USA	RMK ADJ UST EXIST (2)
	CRM	12/9/2005	Questions, Call 1 800 433-	14.95		S50	ILD Teleservices, Inc.	Voicemail Direct USA	DMK AD HIST EVIST (2)
		127072000	services, Inc. Billing	14.55		030	ILD Teleservices, Inc.	Voicemail Direct USA	RMK ADJ UST EXIST (2)
j	CRM	12/9/2005	Questions, Call 1 800 433-	14,95		S50	ILD Teleservices, Inc.	Voicemail Direct USA	RMK ADJ UST EXIST (2)
		123.232	Voice Mail Service Set Up	11,00			ILD TOCOCIVICOS, IIIC.	VOICEITIGII DITCG OOA	THIRT ADS OUT EAGOT (2)
	CRM	7/27/2005		14.95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CRAMMING
			Voice Mail Service Set Up	1				7	
1	CRM	8/5/2005	Fee	14,95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	
			Voice Mail Service Set Up	1					
	CRM	9/7/2005	Fee	14.95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CRAMMING IST (2)
	CRM	8/23/2005	Fee	14,95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CRAMMING
			Voice Mail Service Monthly	1					
	CRM	8/23/2005	Fee	14,95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CRAMMING
			Voice Mail Service Set Up	į					
	CRM	7/12/2005	<u> </u>	14.95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK DIDNT AUTH ST (2)
			Voice Mail Service Monthly			1			
	CRM	7/12/2005		14,95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK DIDNT AUTH (2)
1	CRM	7/25/2005	Voice Mail Service Set Up	44.05		D00			RMK CUST CLMS CRMMNG DDNT ORDR
	CRIM	7/25/2005	Voice Mail Service Set Up	14.95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	VML SRV
	CRM	8/25/2005		14.95		R00	II D Tologopiose Inc	Voicemeil Direct LICA	didnt outle
	Ortivi	0/25/2003	Voice Mail Service Monthly	14,53		17.00	ILD Teleservices, Inc.	Voicemail Direct USA	didnt auth
	CRM	8/25/2005		14,95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	didnt auth
		5,20,2000	Voice Mail Service Set Up	14,55		1100	ILD TOCSCIVICES, INC.	Voicental Direct OSA	didit adili
	CRM	5/18/2005		14,95		CP0	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CUST DAK
			services, Inc.Billing			1		2	The state of the s
	CRM	11/21/2005	Questions, Call 1 800 433-	14.95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CUST DAK
			services, Inc. Billing						
	CRM	11/21/2005	Questions, Call 1 800 433-	14,95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CUST DAK
			Voice Mail Service Set Up						
	CRM	7/25/2005		14.95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CUST DID NT AUTH SVC
			Voice Mail Service Set Up						
	CRM	4/27/2005		14,95		S50	ILD Teleservices, Inc.	Voicemail Direct USA	
1	05	0/00/00-	Voice Mail Service Set Up						
	CRM	8/23/2005		14,95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK SRVC NOT AUTH
	CRM	9/22/2005	Voice Mail Service Monthly	44.05		1500	U.D.T.1		RMK SRVC NOT AUTH RECOGNIZED
	URIVI .	8/23/2005	Voice Mail Service Set Up	14,95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	COMMAND ENTERED
	CRM	9/14/2005		14,95		R00	II D Tologopiese Inc	Voicemail Direct USA	DMK DAK ST EVIST (2)
	CICIVI	3/14/2003	Voice Mail Service Monthly	14,93		1700	ILD Teleservices, Inc.	Voicemail Direct USA	RMK DAK ST EXIST (2)
1	CRM	9/14/2005		14.95		Roo	II D Telesenices Inc	Voicemail Direct USA	RMK DAK ST EXIST (2)
L	10.11	5, 17,2000	ı·	17.55		11,00	I Glesel VICes, INC.	A PLACE LIGHT DILECT DOW	ILMIL DAIL OF EVIOL (S)

	Reason			Item Adj		Customer	4		
BTN	Code	Adj Date	Item Phrase Code	Amt	Customer Name	CENT FID	Carrier Name	SubCIC Name	Remarks
			services, Inc.Billing						
	CRM	11/30/2005	Questions, Call 1 800 433-	14.95		S50	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CST DAK XIST (3)
1	\	1	services, Inc.Billing			1	Ì		1
	CRM	11/30/2005	Questions, Call 1 800 433-	14.95		S50	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CST DAK EXIST (3)
ļ	1		services, Inc. Billing						RMK CST DAK ER MUST HAVE INQUIRY
	CRM	11/30/2005	Questions, Call 1 800 433-	14.95		S50	ILD Teleservices, Inc.	Voicemail Direct USA	LINE 11
	l		Voice Mail Service Set Up						
	CRM	7/5/2005		14.95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	<u> </u>
	l		Voice Mail Service Set Up	ł		1			
	CRM	8/3/2005		14,95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CUS DAK AUTH SVC
			Voice Mail Service Monthly						
<b>_</b>	CRM	7/27/2005		14.95		S30	ILD Teleservices, Inc.	Voicemail Direct USA	RMK DAK
ļ	\		Voice Mail Service Monthly	1		1	1		
ļ. —	CRM	8/25/2005		14,95		S30	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CST NVR AUTH DAK
ł			Voice Mail Service Set Up						
	CRM	8/31/2005	<del></del>	14.95		S50	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CRAMMING IST (2)
	CRM	10/13/2005		14.95		S60	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CUST DISPUTING CGS
ļ	l	İ	Voice Mail Service Monthly	1		}_			
	CRM	10/13/2005		14,95		S60	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CUST DISPUITNG CSG
i			Voice Mail Service Set Up			<u> </u>			
	CRM	9/16/2005		14,95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CRAMMING
ł	l		Voice Mail Service Set Up			l			
	CRM	9/6/2005		14,95		S50	ILD Teleservices, Inc.	Voicemail Direct USA	RMK DAK
	1		Voice Mail Service Monthly	1		1.			
	CRM	9/6/2005		14,95		S50	ILD Teleservices, Inc.	Voicemail Direct USA	RMK DAK
l	İ		Voice Mail Service Set Up						
	CRM	6/20/2005		14.95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CRAMMING
			Voice Mail Service Set Up			<b>1</b>			<b>\</b>
	CRM	6/3/2005		14,95		S90	ILD Teleservices, Inc.	Voicemail Direct USA	
	l		Voice Mail Service Monthly						
	CRM	6/21/2005		14,95		S90	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CUST CLAIMS CRAMMING
			Voice Mail Service Set Up					L	RMK MS CLAIMS CRAMMING LLS ARE
	CRM	8/16/2005		14.95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	VALID - LINE 10
		0/00/0005	Voice Mail Service Monthly						
	CRM	9/28/2005		14.95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CST CLAIMS WAS CRAMMED
_ <del></del>	CRM	10/13/2005		14,95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CRAMMING
Į	l		Voice Mail Service Set Up	l i		I	i		
ļ	CRM	7/7/2005		14.95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CRAMMING XIST (3)
L	CRM	7/19/2005		14.95		S50	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CUST DAK ST (4)
			Voice Mail Service Monthly						
	CRM	8/12/2005		14.95		S50	ILD Teleservices, Inc.	Voicemail Direct USA	<u> </u>
			Voice Mail Service Set Up			ľ			
L	CRM	7/12/2005	Fee	14.95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CRAMMING
			Voice Mail Service Set Up						
	CRM	9/26/2005	Fee	14.95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CRAMMING
			Voice Mail Service Monthly			1			
L	CRM	9/26/2005	Fee	14,95		R00	ILD Teleservices, Inc.	Voicemail Direct USA	RMK CRAMMING
18810 OMPLA	INTERIOR SESSEEMENT	SHOW SHOWS A	F. STANDARD TATALOG STAND				Marie Carachan Carachan	PRINCE TO A STREET OF THE PRINCE OF THE PRIN	

	Reason				Item Adj		Customer			
BTN	Code	Adj Date	Item Date	Item Phrase Code	Amt	Customer Name	CENT FID.	Carrier Name	SubCIC Name	Remarks
		1		services, Inc. Billing Questions,			I	_		1
	CRM	12/4/2006	8/14/2006	Call 1 800 433-	14.95		S40	ILD Teleservices, Inc.	Voicemail Direct USA	RMK DAK
				services, Inc.Billing Questions,						
L	CRM	12/4/2006	9/14/2006	Call 1 800 433-	14.95		S40	ILD Teleservices, Inc.	Voicemail Direct USA	RMK DAK
A COMPLEMENT SA					29,9					