

Timolyn Henry

ORIGINAL

From: Kelly, Tamela D [EQ] [Tamela.Kelly@Embarq.com]
Sent: Thursday, February 08, 2007 4:38 PM
To: Filings@psc.state.fl.us
Cc: Susan Masterton
Subject: Docket 060553-TL, Report of SGP Credits to customers of Embarq Florida, Inc.
Attachments: 060553-TL, Embarq's SGP Rpt, 2-8-07.pdf

CMP _____
 COM _____
 CTR _____
 ECR _____
 GCL _____
 OPC _____
 RCA _____
 SCR _____
 SGA _____
 SEC _____
 OTH _____

Filed on Behalf of: Susan S. Masterton

Counsel
Embarq Florida, Inc.
1313 Blair Stone Road
Tallahassee, FL 32301
Telephone: 850/599-1560
Email: susan.masterton@embarq.com

Docket No. 060553-TL

Title of filing: Docket 060553-TL, Report of Service Guarantee Credits to all affected customers of Embarq Florida, Inc.

Filed on behalf of: Embarq Florida, Inc.

No of pages: 2 pages

Description: Docket 060553-TL, Investigation and determination of appropriate method for issuing Service Guarantee Credits to all affected customers of Embarq Florida, Inc.

<<060553-TL, Embarq's SGP Rpt, 2-8-07.pdf>>

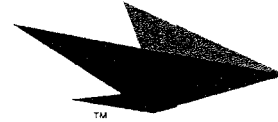
Tamela Kelly
 Legal Specialist
 Law & External Affairs-State External Affairs
 EMBARQ Corporation
 Voice: 850-599-1029 | Fax: 850-878-0777 | Email: tamela.kelly@EMBARQ.com
 Voice | Data | Internet | Wireless | Entertainment

DOCUMENT NUMBER-DATE

01350 FEB-8 5

FPSC-COMMISSION CLERK

ORIGINAL



EMBARQ™

Embarq Corporation
Mailstop: FTLH00102
1313 Blair Stone Rd.
Tallahassee, FL 32301
EMBARQ.com

Voice | Data | Internet | Wireless | Entertainment

February 8, 2007

Ms. Blanca Bayó, Director
Division of the Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

RE: Docket No. 060553-TL, Investigation and determination of appropriate method for issuing Service Guarantee Credits to all affected customers of Embarq Florida, Inc.

Dear Ms. Bayó:

Pursuant to Commission Order No. PSC-06-0841-PAA-TL issued October 9, 2006, below is Embarq's final report. The report is to 1) identify the total number of customers that actually received the credit, 2) the total amount of money that was actually credited, including interest, 3) the total number of customers who did not receive the credit, and 4) the total amount of unclaimed funds, including interest, that were placed in the Community Service Fund.

1. 1,851
2. \$48,368.53
3. 27
4. \$712.78

Application of the applicable SGP credits and issuance of checks was completed December 4, 2006, which was within 30 days of the November 6, 2006, Consummating Order. Additionally, programming necessary to re-automate the Service Guarantee Program (SGP) credit application associated with the April 1, 2005, to May 31, 2006, credit scenario was completed by September 2006. Furthermore, the programming necessary to re-automate SGP credit applications associated with the September 1, 2005, to June 30, 2006, credit scenario was completed by December 31, 2006.

If you have any questions, please do not hesitate to call me at 850/599-1560.

Sincerely,

Susan S. Masterton
Susan S. Masterton

Susan S. Masterton
COUNSEL
LAW AND EXTERNAL AFFAIRS- REGULATORY
Voice: (850) 599-1560
Fax: (850) 878-0772

DOCUMENT NUMBER-DATE

01350 FEB-8 5

FPSC-COMMISSION CLERK

**CERTIFICATE OF SERVICE
DOCKET NO. 060553-TL**

I HEREBY CERTIFY that a true and correct copy of the foregoing was served by electronic mail this 8th day of February, 2007 to the following:

Clayton Lewis
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
CLEWIS@psc.state.fl.us

Kwanis Curry
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
KCURRY@psc.state.fl.us

Theresa Tan
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
LTAN@psc.state.fl.us

Susan S Masterton

Susan S. Masterton
del