

State of Florida



ORIGINAL

Public Service Commission

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TALLAHASSEE, FLORIDA 32399-0850

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-M-E-M-O-R-A-N-D-U-M- COMMISSION CLERK

**DATE:** February 9, 2007

**TO:** Blanca S. Bayó, Commission Clerk and Administrative Services Director

**FROM:** Beth W. Salak, Director, Division of Competitive Markets & Enforcement  
Patrick K. Wiggins, Attorney Supervisor, Office of the General Counsel

**RE:** Closure of Docket No. 060553-TL - Investigation and determination of appropriate method for issuing Service Guarantee Credits to all affected customers of Embarq Florida, Inc.

*Handwritten initials: BWS, PKW*

On August 14, 2006, Docket No. 060553-TL was established to investigate and determine the appropriate method for issuing Service Guarantee Credits to all affected customers of Embarq Florida, Inc. By Order No. PSC-06-0841-PAA-TL, the Commission accepted Embarq Florida, Inc.'s proposal to issue service guarantee credits, plus interest, to all affected customers for missed commitments for installation of primary service. The Commission further ordered that Embarq Florida, Inc. submit a final report within 90 days after the issuance of the Consummating Order identifying 1) the total number of customers that actually received the credit, 2) the total amount of money that was actually credited, including interest, 3) the total number of customers who did not receive the credit, and 4) the total amount of any unclaimed credits, including interest.

Embarq Florida, Inc. has issued credits to the affected customers. The company also submitted the final report to staff within 90 days of the issuance of the Consummating Order and has contributed all unclaimed credits (\$712.78) to the Lifeline Community Service Fund. Staff has determined that Embarq Florida, Inc. has complied with the provisions of the Commission's Orders, therefore this docket should be closed administratively.

*Handwritten note: ok to close 2/21/07 BWS*

DOCUMENT NUMBER-DATE

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