



ORIGINAL

Public Service Commission

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COMMISSIONER  
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**DATE:** April 30, 2007

**TO:** Kira Scott, Senior Attorney, Office of the General Counsel *KS*

**FROM:** Lisa S. Harvey, Chief of Performance Analysis, Division of Competitive Markets & Enforcement *LSH*

**RE:** Docket 070245-EI, Recommendation concerning a Progress Energy Florida (PEF) request for confidential classification on a portion of staff work papers prepared during "Review of Customer Deposit Procedures of Florida's Five Investor-Owned Utilities". Document Numbered 02663-07.

On March 30, 2007 pursuant to Section 366.093, Florida Statutes, and Rule 25-22-006, Florida Administrative Code, PEF filed a request that the Florida Public Service Commission enter an order protecting from public disclosure certain information provided during staff's review of company deposit procedures.

Specifically, PEF seeks to protect from public disclosure lists of personal account numbers used by the auditors during sampling of customer service operations. These account numbers appear in six pages of auditors' handwritten work papers identified as Document Number 2663-07.

PEF contends that customer account numbers are proprietary confidential business information pursuant to Section 366.093(3) of the Florida Statutes and that public disclosure would impair efforts of PEF to maintain credibility and favorable relations with account holders.

PEF currently holds all account numbers as confidential and has not otherwise publicly disclosed them.

CMP \_\_\_\_\_

COM \_\_\_\_\_ The information identified by PEF should be granted a confidential classification. Disclosure of

CTR \_\_\_\_\_ customers' personal account numbers would likely damage relations between the company and

ECR \_\_\_\_\_ account holders, reduce company credibility with customers, and potentially provide access to

GCL \_\_\_\_\_ sensitive personal information to unauthorized third parties. Potential for harm to both

customers and PEF is clear.

OPC \_\_\_\_\_ Further, any order resolving PEF's request should provide that once the order becomes final, the

RCA \_\_\_\_\_ docket should be closed.

SCR \_\_\_\_\_

SGA \_\_\_\_\_

SEC \_\_\_\_\_

OTH \_\_\_\_\_

*Marguerite*

DOCUMENT NUMBER-DATE

03862 MAY-8 5

FPSC-COMMISSION CLERK