

ORIGINAL

State of Florida



Public Service Commission

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TALLAHASSEE, FLORIDA 32399-0850

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COMMISSION  
CLERK

**DATE:** May 18, 2007

**TO:** Ann Cole, Commission Clerk - PSC, Office of Commission Clerk

**FROM:** Michael G. Cooke, General Counsel *Michael G. Cooke*  
Beth W. Salak, Director, Division of Competitive Markets & Enforcement

**RE:** Docket No. 060818-TI; Compliance investigation of Buzz Telecom Corporation for  
apparent violation of Rule 25-4.110, and 25-24.470, F.A.C.

This docket was opened in error, and pursuant to Section 2.07.C.2.d.(1), Administrative Procedures Manual, it should be administratively closed. The following discussion is the basis for why the docket was opened in error.

The Commission cancelled Buzz Telecom Corporation's (Buzz Telecom) IXC Registration and tariff, effective August 15, 2006, for the company's failure to pay its 2005 Regulatory Assessment Fees. After the company's registration and tariff were cancelled, the Commission received three customer complaints against Buzz regarding unauthorized long distance charges. Based on the complaints, staff determined that Buzz Telecom may have operated in apparent violation of Rules 25-4.110, and 25-24.470, F.A.C. Prior to receiving the complaints, staff became aware that several states had experienced similar problems with Buzz Telecom and its business practices, specifically slamming and cramming. Therefore, in an effort to possibly avoid the issues that other states had experienced with the company, staff opened this docket to investigate the company's apparent violations.

After receiving the complaints, staff contacted the company. Staff requested that Buzz Telecom provide staff with either a third party verification (TPV) or letter of authorization (LOA) wherein the customers authorized the company to provide their long distance service. The company provided a copy of the TPV for each customer. After reviewing the TPV's, staff determined that the customers did authorize Buzz to provide their long distance services prior to the Commission canceling the company's IXC Registration and tariff. It appears that Buzz Telecom has not operated in Florida since its IXC Registration and tariff were cancelled. Therefore, a compliance investigation is not warranted at this time and this docket should be closed administratively.

*OK to close 6/06/07 AWS*  
cc: Office of the General Counsel (Patrick Wiggins)  
Division of Competitive Markets & Enforcement (Kiwanis Curry)

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