## **Hong Wang**

From:	Hong Wang
Sent:	Friday, March 29, 2013 9:02 AM
То:	Adam Teitzman
Cc:	Jessica Miller; Shawna Senko; Matilda Sanders
Subject:	RE: 000121B-TP

Tracking: Recipient Delivery

Adam TeitzmanDelivered: 3/29/2013 9:02 AMJessica MillerDelivered: 3/29/2013 9:02 AMShawna SenkoDelivered: 3/29/2013 9:02 AMMatilda SandersDelivered: 3/29/2013 9:02 AM

Done.

FPSC, CLK CORRESPONDENCE Administrative Parties Consumer DOCUMENT NO. 05248-07 DISTRIBUTION:

From: Adam Teitzman Sent: Friday, March 29, 2013 8:56 AM To: Hong Wang; Jessica Miller Cc: Shawna Senko; Matilda Sanders Subject: RE: 000121B-TP

They can be deleted from the mailing list.

From: Hong Wang Sent: Thursday, March 28, 2013 2:58 PM To: Adam Teitzman; Jessica Miller Cc: Shawna Senko; Matilda Sanders Subject: FW: 000121B-TP

Adam or Jessica, can you please tell us whether Verizon Business Services and FDN Communications should remain on the mailing list for Docket 000121B? It looks like Verizon Business Services is an IXC company (Company Code TJ051), which we no longer regulate. FDN Communications is an inactive company.

Thanks!

## Hong Wang

From: Sent: To: Cc: Subject:	Hong Wang Thursday, March 14, 2013 2:37 PM Adam Teitzman Jessica Miller; Kelley Corbari; Tiffany Williams; Shawna Senko RE: 000121B-TP		
Tracking:	Recipient	Delivery	Read
-	Adam Teitzman	Delivered: 3/14/2013 2:37 PM	
FPSC, CLK CORRESPONDENCE	Jessica Miller	Delivered: 3/14/2013 2:37 PM	Read: 3/14/2013 2:37 PM
DOCUMENT NO. 05248-07 DISTRIBUTION:	Kelley Corbari	Delivered: 3/14/2013 2:37 PM	
	Tiffany Williams	Delivered: 3/14/2013 2:37 PM	Read: 3/14/2013 2:38 PM
	Shawna Senko	Delivered: 3/14/2013 2:37 PM	

I've removed KMC from Docket 000121B.

Tiffany, please handle the staff updates for Docket 000121A, 000121B, and 000121C.

Thanks!

From: Adam Teitzman Sent: Thursday, March 14, 2013 2:28 PM To: Hong Wang Cc: Jessica Miller; Kelley Corbari Subject: 000121B-TP

Hong,

Pursuant to our discussion, please remove KMC from the list of interested persons in Docket 000121B-TP. KMC is no longer certificated by the Commission and has merged with another telecommunications provider. In addition, please add Kelley Corbari to Docket Nos. 00121A, 000121B and 000121C. Thank you.

Adam Teitzman Attorney Supervisor - RAS Office of the General Counsel

# Dorothy Menasco

From: Pauline Robinson

Sent: Thursday, January 17, 2013 2:18 PM

To: Dorothy Menasco

Subject: RE: Substitution of Counsel - Dockets 000121A, B, and C ok

Pouline Robinson

Pauline E. Robinson, J.D., Esq. Attorney Florida Public Service Commission Office of the General Counsel 2540 Shumard Oak Blvd Tallahassee, FL 32399 E-mail: <u>parobins@psc.state.fl.us</u> Tel: 850-413-6183 Fax: 850-413-6184

FPSC, CLK - CORRESPONDENCE Administrative X Parties\_\_\_Consumer DOCUMENT NO. 05248-07 DISTRIBUTION:

900124A-TP 000121B-TP V 000121C-TP

From: Dorothy Menasco
Sent: Thursday, January 17, 2013 2:18 PM
To: Pauline Robinson
Cc: Adam Teitzman; Jessica Miller
Subject: RE: Substitution of Counsel - Dockets 000121A, B; and C

We will make those changes. Thank you for the confirmation.

From: Pauline Robinson
Sent: Thursday, January 17, 2013 8:21 AM
To: Dorothy Menasco
Cc: Adam Teitzman; Jessica Miller
Subject: RE: Substitution of Counsel - Dockets 000121A, B, and C

Yes. If the company requests the substitution. Thanks.

Pauline Robinson

Pauline E. Robinson, J.D., Esq. Attorney Florida Public Service Commission Office of the General Counsel 2540 Shumard Oak Blvd Tallahassee, FL 32399 E-mail: <u>parobins@psc.state.fl.us</u> Tel: 850-413-6183 Fax: 850-413-6184

From: Dorothy Menasco
Sent: Wednesday, January 16, 2013 4:02 PM
To: Pauline Robinson
Cc: Adam Teitzman; Jessica Miller
Subject: Substitution of Counsel - Dockets 000121A, B, and C

Good afternoon, Pauline,

CLK is in receipt of the following document. Please advise if the parties list if the above-mentioned dockets should be updated per this notice. Thank you for your help.

DN 00335-13

tw telecom (Guyton) - Letter dated 1/16/13 providing notice of substitution of counsel; advises atty Guyton will substitute for atty Feil as counsel in Dockets 000121A, 000121B, and 000121C; and atty Feil's name should be removed from service and interested persons lists as representative.

#### Marguerite McLean

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From: Nonnve Grant Sent: Monday, January 03, 2011 10:11 AM To: Marguerite McLean Subject: FW: Electronic Filing - Docket No. 000121B-TP Attachments: 000121B-TP.pdf Here's the one you were missing. Thanks, N

From: Filings@psc.state.fl.us Sent: Monday, January 03, 2011 8:52 AM To: 'NGarcia@gunster.com' Cc: Nonnye Grant Subject: FW: Electronic Filing - Docket No. 000121B-TP

Ms. Garcia,

Your questions and comments are very important to us. For future reference please direct address changes to clerk@psc.state.fl.us.

Your attached notification of address change has been forwarded to Nonnye Grant for further handling. Please feel free to contact our office if you have any questions.

Marguerite H. McLean Commission Deputy Clerk II Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850 850-413-6824

From: Nicki Garcia [mailto:NGarcia@gunster.com] Sent: Thursday, December 30, 2010 2:56 PM To: Filings@psc.state.fl.us Cc: 'ateitzman@psc.state.fl.us'; 'soniadaniels@att.com'; 'Greg.follensbee@att.com'; 'Susan.masterton@centurylink.com'; 'aklein@kelleydrye.com'; 'lisariley@att.com'; 'gdiamond@covad.com'; 'dkonuch@fcta.com'; Peter Dunbar; David Christian; Carl Vinson; 'Carolyn.Ridley@twtelecom.com'; 'John.ivanuska@xo.com'; Matthew Feil Subject: Electronic Filing - Docket No. 000121B-TP

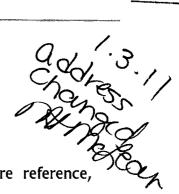
Attached is an electronic filing for the docket referenced above. If you have any questions, please contact Matt Feil at the number below. Thank you.

**Person Responsible for Filing:** 

Matthew Feil **Gunster Law Firm** 215 South Monroe Street, Suite 601 Tallahassee, FL 32301 Direct: 850-521-1708 Main: 850-521-1980

FPSC, CLK - CORRESPONDENCE Administrative Parties Consumer DOCUMENT NO. 05248 DISTRIBUTION:

OOD121B-TP



Mr. John Ivanuska XO Communications 10940 Parallel Parkway, Suite K #353 Kansas City, KS 66109 John.ivanuska@xo.com

. •

By: Loci Kata

## **Nonnye Grant**

From:	Hong Wang
Sent:	Monday, January 03, 2011 10:23 AM
To:	Marguerite McLean; Mary Macko
Cc:	Ann Cole; Nonnye Grant; Tiffany Williams; Catherine Potts; Diamond Williams; Dorothy Menasco; Matilda Sanders; Ed Carter

Subject: RE: Thursday Pleadings

Everything for 12/10 that CMR needs has been checked out.

I have closed all 2010 rollover dockets and Docket 100000.

Thanks.

From: Marguerite McLean
Sent: Monday, January 03, 2011 9:03 AM
To: Catherine Potts; Diamond Williams; Dorothy Menasco; Ed Carter; Matilda Sanders
Cc: Ann Cole; Hong Wang; Nonnye Grant; Tiffany Williams
Subject: Thursday Pleadings

All documents for Thursday have been entered in CMS. The last document number for 2010 is DN 10189-10.

Marguerite H. McLean Commission Deputy Clerk II Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850 850-413-6824 **Docket Name and Number:** Docket No. 000121B-TP – Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies. (Embarg Florida Track)

Filed on Behalf of: tw telecom of florida, l.p.

Total Number of Pages: 1

Description of Documents: Notice of Change of Address for Carolyn Ridley



Nicki Garcia Legal Secretary Office of Lila A. Jaber. Matt Feil and Beth Keating Gunster, Yoakley & Stewart, P.A. 215 S. Monroe Street, Suite 601 Tallahassee, FL 32301 850.521.1710 • Fax: 850.576.0902 ngarcia@gunster.com • www.gunster.com

Tax Advice Disclosure: To ensure compliance with requirements imposed by the IRS under Circular 230, we inform you that any U.S. federal tax advice contained in this communication (including any attachments), unless otherwise specifically stated, was not intended or written to be used, and cannot be used, for the purpose of (1) avoiding penalties under the Internal Revenue Code or (2) promoting, marketing or recommending to another party any matters addressed herein. Click the following hyperlink to view the complete Gunster IRS Disclosure & Confidentiality note.

http://www.gunster.com/terms-of-use/



Writer's Direct Dial Number: 850-521-1708 Writer's E-Mail Address: mfeil@gunster.com

December 30, 2010

#### VIA ELECTRONIC FILING

Ms. Ann Cole Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399

#### Rc: Docket Nos. 090538-TP, 000121A-TP, 000121B-TP, 000121C-TP

Dear Ms. Cole:

.

This letter serves to notify the Florida Public Service Commission and the parties of the change of address for Ms. Carolyn Ridley of tw telecom. The change will need to be reflected in all of the matters listed above as well as for any correspondence or other matters related to tw telecom. Effective January 1, 2011, the new address for Ms. Ridley is:

Carolyn Ridley Vice President, Regulatory tw telecom of florida, l.p. 2078 Quail Run Drive Bowling Green, KY 42104

Sincerely,

Matthew J. Feil

ce: All parties of record Staff for captioned dockets

## **CERTIFICATE OF SERVICE**

\*

I HEREBY CERTIFY that a true and correct copy of the foregoing has been served upon the following by email, and/or U.S. Mail this 30<sup>th</sup> day of December, 2010.

Adam Teitzman	Sonia Daniels
Florida Public Service Commission	AT&T
2540 Shumard Oak Boulevard	1200 Peachtree Street, #400
Tallahassee, FL 32399-0850	Atlanta, GA 30309
ateitzman@psc.state.fl.us	<u>soniadaniels@att.com</u>
E. Edenfield/T. Hatch	Ben Poag/Susan Masterton
AT&T Florida/TCG South Florida, Inc.	CenturyLink
c/o Gregory Follensbee	315 South Calhoun Street, Suite 500
150 South Monroe Street, Suite 400	FLTLHZ0501-507
Tallahassee, FL 32301	Tallahassee, FL 32301
<u>Greg.follensbee@att.com</u>	Susan.masterton@centurylink.com
Andrew M. Klein	Lisa A. Sapper
c/o Kelley Drye Law Firm	TCG
1200 19 <sup>th</sup> Street, NW	1200 Peachtree Street, NE, Suite 8100
Washington, DC 20036	Atlanta, GA 30309
<u>aklein@kelleydrye.com</u>	<u>lisariley@att.com</u>
Gregory T. Diamond	David A. Konuch
Covad Communications Company	Florida Cable Telecommunications Assoc.
7901 Lowry Boulevard	246 E. 6 <sup>th</sup> Avenue, Suite 100
Denver, CO 80230	Tallahassee, FL 32303
gdiamond@covad.com	<u>dkonuch@fcta.com</u>
Peter Dunbar	David Christian
Pennington Law Firm	Verizon
P.O. Box 10095	106 E. College Avenue, Suite 810
Tallahassee, FL 32301	Tallahassee, FL 32301
pete@penningtonlawfirm.com	David.Christian@verizon.com
Carl Vinson	Ms. Carolyn Ridley
Florida Public Service Commission	tw telecom of florida l.p.
2540 Shumard Oak Boulevard	2078 Quail Run Drive
Tallahassee, FL 32399	Bowling Green, KY 42104
<u>cvinson@psc.state.fl.us</u>	<u>Carolyn.Ridley@twtelecom.com</u>

#### Marguerite McLean

Page 1 of 2

000121B-TP

From:Filings@psc.state.fl.usSent:Monday, January 03, 2011 8:52 AMTo:'NGarcia@gunster.com'Cc:Nonnye GrantSubject:FW: Electronic Filing - Docket No. 000121B-TPAttachments:000121B-TP.pdfMs. Garcia.

FPSC, CLK - CORRESPONDENCE Administrative Parties Consumer DOCUMENT NO. 05248-07 DISTRIBUTION:

Your questions and comments are very important to us. For future reference, please direct address changes to clerk@psc.state.fl.us.

Your attached notification of address change has been forwarded to Nonnye Grant for further handling. Please feel free to contact our office if you have any questions.

Marguerite H. McLean Commission Deputy Clerk II Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850 850-413-6824

From: Nicki Garcia [mailto:NGarcia@gunster.com] Sent: Thursday, December 30, 2010 2:56 PM To: Filings@psc.state.fl.us Cc: 'ateitzman@psc.state.fl.us'; 'soniadaniels@att.com'; 'Greg.follensbee@att.com'; 'Susan.masterton@centurylink.com'; 'aklein@kelleydrye.com'; 'lisariley@att.com'; 'qdiamond@covad.com'; 'dkonuch@fcta.com'; Peter Dunbar; David Christian; Carl Vinson;

'Carolyn.Ridley@twtelecom.com'; 'John.ivanuska@xo.com'; Matthew Feil

Subject: Electronic Filing - Docket No. 000121B-TP

Attached is an electronic filing for the docket referenced above. If you have any questions, please contact Matt Feil at the number below. Thank you.

## Person Responsible for Filing:

Matthew Feil Gunster Law Firm 215 South Monroe Street, Suite 601 Tallahassee, FL 32301 Direct: 850-521-1708 Main: 850-521-1980 <u>mfeil@gunster.com</u>

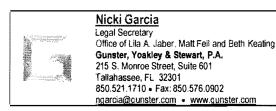
**Docket Name and Number:** Docket No. 000121B-TP – Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies. (Embarg Florida Track)

Filed on Behalf of: tw telecom of florida, l.p.

1/3/2011

#### Total Number of Pages: 1

Description of Documents: Notice of Change of Address for Carolyn Ridley



Tax Advice Disclosure: To ensure compliance with requirements imposed by the IRS under Circular 230, we inform you that any U.S. federal tax advice contained in this communication (including any attachments), unless otherwise specifically stated, was not intended or written to be used, and cannot be used, for the purpose of (1) avoiding penalties under the Internal Revenue Code or (2) promoting, marketing or recommending to another party any matters addressed herein. Click the following hyperlink to view the complete Gunster IRS Disclosure & Confidentiality note.

http://www.gunster.com/terms-of-use/

From:	Filings@psc.state.fl.us	
Sent:	Wednesday, December 08, 2010 5:01 PM	
То:	'Kelly, Tamela D'	
Cc:	Marguerite McLean	
Subject:	FW: 000121B-TP, CenturyLink's RCA Rpt - November 2010	
Attachments: Embarq's RCA Rpt - November, 2010.pdf		

FPSC, CLK - CORRESPONDENCE \_\_\_Administrative Parties\_\_Consumer DOCUMENT NO.05248-07 DISTRIBUTION:

Hi Tamela,

As a follow-up to our earlier e-mails and phone conversation, I wanted to let you know that we received the e-filing that you sent at 1:21 p.m. However, since there was a problem with the transmission of the document, and we received the re-filed document at 3:05. That document has already been accepted and document numbered. So, for your records/files, I'm advising that the filing sent at 1:21 will not be accepted for filing since we have received the filing at 3:05 first. Hopefully that isn't too confusing. Give our office a call if you have any questions or concerns.

Thank you for your help with this matter today!

Dorothy Menasco Chief Deputy Commission Clerk Florida Public Service Commission Office of Commission Clerk 850-413-6770

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to public disclosure.

From: Kelly, Tamela D [mailto:Tamela.Kelly@CenturyLink.com]
Sent: Wednesday, December 08, 2010 1:21 PM
To: Filings@psc.state.fl.us
Cc: Masterton, Susan S
Subject: 000121B-TP, CenturyLink's RCA Rpt - November 2010

Filed on Behalf of:

Susan S. Masterton Senior Counsel Embarq Florida, Inc . d/b/a CenturyLink 315 S. Monroe Street, Suite 500 Tallahassee, FL 32301 Telephone: 850/599-1560 Fax: 850/224-0794 Email: <u>susan.masterton@centurylink.com</u>

Docket No. 000121B-TP

Title of filing: CenturyLink's RCA Rpt. - November 2010

Filed on behalf of: Embarq Florida, Inc. d/b/a CenturyLink

Number Pages: 7 pages

Description: CenturyLink's Root Cause Analysis (RCA) Rpt - November 2010

 Tamela Kelly

 Regulatory/Government Affairs Specialist

 CenturyLink

 Voice: 850.599.1029 | Fax: 850.224.0794 | Email: tamela.kelly@centurylink.com

Doroth	ny Menasco	000121B-TP	Administrative X PartiesConsumer
•••••••••••••••••••••••••••••••••••••••			DOCUMENT NO. 05248-07
From:	Dorothy Menasco		DISTRIBUTION:
Sent:	Thursday, Decem	nber 02, 2010 4:51 PM	
To:	'Matthew Feil'		
Cc:	Nicki Garcia		
Subject	t: FW: Master Com	mission Directory Contact Information for	or tw telecom of florida, I.p.
•	ou for the confirmation of	· ·	t information for Docket 090538 and the Lifeline Docket
		••••••••••••••••••••••••••••••••••••••	

Page 1 of 3

FPSC, CLK - CORRESPONDENCE

**From:** Matthew Feil [mailto:MFeil@gunster.com] Sent: Thursday, December 02, 2010 4:32 PM To: Dorothy Menasco Cc: Nicki Garcia Subject: RE: Master Commission Directory -- Contact Information for tw telecom of florida, l.p.

I was wondering about that.

Sorry for the typo. It should have been 090538.

Please update the contact info on that Lifeline docket. We will not be sending a letter to the parties on that one.

From: Dorothy Menasco [mailto:DMenasco@PSC.STATE.FL.US] Sent: Thursday, December 02, 2010 4:30 PM To: Matthew Feil Cc: Nicki Garcia Subject: FW: Master Commission Directory -- Contact Information for tw telecom of florida, l.p.

Oops, didn't mean to send that to the Chairman and his staff! I called Mark Long and let him know it was my bad. You don't have to reply to all when you respond!

From: Dorothy Menasco Sent: Thursday, December 02, 2010 4:24 PM To: 'Matthew Feil'; Art Graham; Betty Leland; Mark Long Cc: Nicki Garcia Subject: FW: Master Commission Directory -- Contact Information for tw telecom of florida, l.p.

Hi Matt.

I'm following-up on the document numbers below. Docket 090528-TI is a closed docket related to waiver of carrier selection requirements between two different companies. Should that request have been for Docket 090538-TP?

I also found Docket 080234-TP - Implementation of Florida lifeline program involving bundled service packages and placement of additional enrollment requirements on customers. tw telecom is listed as an "interested person" in that docket. Please confirm whether or not that information should be updated as well.

Thank you for your help.

Dorothy

12/2/2010

From: Dorothy Menasco
Sent: Thursday, December 02, 2010 10:45 AM
To: 'Matthew Feil'
Cc: Nicki Garcia
Subject: RE: Master Commission Directory -- Contact Information for tw telecom of florida, I.p.

Thank you for the clarification, Matt. We will make the changes to the dockets mentioned below. We will get back with you for confirmation if we find any other dockets.

Dorothy

From: Matthew Feil [mailto:MFeil@gunster.com]
Sent: Thursday, December 02, 2010 9:28 AM
To: Dorothy Menasco
Cc: Nicki Garcia; Nonnye Grant
Subject: RE: Master Commission Directory -- Contact Information for tw telecom of florida, I.p.

Dorothy, V The docket numbers are 090528, 000121a, 000121b and 000121c. Nicki and I will be writing a letter to those dockets so the parties will know to change their service lists. Thanks.

Matt

From: Dorothy Menasco [mailto:DMenasco@PSC.STATE.FL.US]
Sent: Wednesday, December 01, 2010 6:32 PM
To: Matthew Feil
Cc: Nicki Garcia; Nonnye Grant
Subject: RE: Master Commission Directory -- Contact Information for tw telecom of florida, I.p.

Hi Matt,

Thank you for the update. I am forwarding your e-mail along to Nonnye so that she can update the company's contact information in the Master Commission Directory (MCD). If she has any questions, she will give you a call.

Please advise which docket numbers we need to update the contact information in, and we will make those revisions as well. Thank you for your help.

Dorothy

From: Matthew Feil [mailto:MFeil@gunster.com]
Sent: Wednesday, December 01, 2010 4:16 PM
To: Dorothy Menasco
Cc: Nicki Garcia
Subject: Master Commission Directory -- Contact Information for tw telecom of florida, I.p.

Dorothy,

Hey. I represent tw telecom of florida, l.p. Their main contact person is Carolyn Ridley (former name Carolyn Marek). Anyway, the tw telecom office has moved. So, the address that y'all have for tw telecom -- 555 Church Street, Suite 2300, Nashville, TN 37219-2330 – needs to be changed. Here is the new contact information.

Carolyn Ridley Vice President, Regulatory

12/2/2010

tw telecom 2078 Quail Run Drive Bowling Green, KY 42104 Carolyn.Ridley@twtelecom.com 615-584-7372

Carolyn's email address, phone number and title are all the same as before, but I sent that along in case you asked! Only the address for the office has changed.

Anyway, please change the contact info you have for tw telecom to reflect the new address in Bowling Green, KY. Let me know if you have any questions.

Since tw telecom is a party in a few open dockets, we will have to separately notify the parties in those cases of the new address.

Thanks.

Matt

Tax Advice Disclosure: To ensure compliance with requirements imposed by the IRS under Circular 230, we inform you that any U.S. federal tax advice contained in this communication (including any attachments), unless otherwise specifically stated, was not intended or written to be used, and cannot be used, for the purpose of (1) avoiding penalties under the Internal Revenue Code or (2) promoting, marketing or recommending to another party any matters addressed herein. Click the following hyperlink to view the complete Gunster IRS Disclosure & Confidentiality note.

http://www.gunster.com/terms-of-use/

## **Dorothy Menasco**

From: Sent:	Filings@psc.state.fl.us Thursday, April 23, 2009 10:46 AM	FPSC, CLK - CORRESPONDENCE
To: Cc:	'tamela.kelly@embarq.com' Ruth Nettles	Administrative /PartiesConsumer
Subject:	FW: 000121B-TP, Embarq's RCA Rpt - April 2009	DOCUMENT NO. 05248-07
Attachments:	000121B-TP, Embarq's RCA Rpt-April 2009.pdf	DISTRIBUTION:

#### Tamela,

This is the "test" e-filing that you sent while we were on the phone together. This just confirms that we are not accepting this one for filing as the attachment is showing up as a link in the body of the e-filing rather than an attachment. We received your replacement e-filing at 9:52 a.m. as well. That one came through perfectly! It will be accepted for filing. Thank you for following up on this filing. Give us a call if you have any other questions.

Dorothy Menasco Chief Deputy Commission Clerk Florida Public Service Commission Office of Commission Clerk 850-413-6770

From: Sent: To: Cc: Subject:

Kelly, Tamela D[EQ] [mailto:Tamela.Kelly@Embarq.com] Thursday, April 23, 2009 9:38 AM Filings@psc.state.fl.us Susan Masterton 000121B-TP, Embarg's RCA Rpt - April 2009



Filed on Behalf of:	Susan S. Masterton Senior Counsel Embarq Florida, Inc. 1313 Blair Stone Road Tallahassee, FL 32301 Telephone: 850/599-1560 Email: susan.masterton@embarq.com
Docket No.	000121B-TP
Title of filing:	Embarq's RCA Rpt April 2009
Filed on behalf of:	Embarq Florida, Inc.

#### No of pages:

## 4 pages

**Description:** 

## Embarq's Root Cause Analysis (RCA) Rpt - April 2009

Tamela Kelly Regulatory Affairs Assistant Law & External Affairs-State External Affairs EMBARQ Voice: 850-599-1029 | Fax: 850-878-0777 | Email: <u>tamela.kelly@EMBARQ.com</u> Voice | Data | Internet | Wireless | Entertainment

From:	Filings@psc.state.fl.us
Sent:	Wednesday, April 22, 2009 6:37 PM
То:	'tamela.kelly@embarq.com'
Cc:	Ruth Nettles; Susan Masterton
Subject:	FW: 000121B-TP, Embarq's RCA Rpt - April 2009
Attachments:	000121B-TP, Embarq's RCA Rpt-April 2009.pdf

FPSC, CLK - CORRESPONDENCE \_\_\_\_Administrative/\_\_\_Parties\_\_\_Consumer DOCUMENT NO.\_\_\_\_\_CONSUMERT DISTRIBUTION: \_\_\_\_\_

Ms. Kelly,

The filing below, was received at 4:41 p.m. on 4/22/09. However, the pdf file included in the body of the efiling cover letter is not "attached". We are unable to copy a link to our on-line filings. Per Commission filing requirements:

#### E-Mail Transmitting an Electronically Filed Document

The e-mail message transmitting the document(s) to be filed is not itself considered a filing. Therefore, documents contained within the text of an e-mail transmission will not be considered filed.

A link to the Commission's e-filing requirments is included for your convenience: http://www.psc.state.fl.us/dockets/e-filings/

Your document will need to be attached and resubmitted in order to be accepted for official filing. Feel free to call if you have any questions.

Dorothy Menasco Chief Deputy Commission Clerk Florida Public Service Commission Office of Commission Clerk 850-413-6770

 From:
 Kelly, Tamela D[EQ] [mailto:Tamela.Kelly@Embarq.com]

 Sent:
 Wednesday, April 22, 2009 4:40 PM

 To:
 Filings@psc.state.fl.us

 Cc:
 Susan Masterton

 Subject:
 000121B-TP, Embarg's RCA Rpt - April 2009



Filed on Behalf of:

Susan S. Masterton Senior Counsel Embarq Florida, Inc. 1313 Blair Stone Road Tallahassee, FL 32301 Telephone: 850/599-1560 Email: susan.masterton@embarq.com

Docket No.	000121B-TP
Title of filing:	Embarq's RCA Rpt April 2009
Filed on behalf of:	Embarq Florida, Inc.
No of pages:	4 pages
Description:	Embarq's Root Cause Analysis (RCA) Rpt - April 2009

Tamela Kelly Regulatory Affairs Assistant Law & External Affairs-State External Affairs EMBARQ Voice: 850-599-1029 | Fax: 850-878-0777 | Email: <u>tamela.kelly@EMBARO.com</u> Voice | Data | Internet | Wireless | Entertainment (LO, ZO, ZVVO ZIJICIVI FLUKIUA VABLE

NU. 534 Ρ. 1



**FPSC. CLK - CORRESPONDENCE** Administrative Parties Consumer DOCUMENT NO. 652 48-07 DISTRIBUTION:

000121 B

## Florida Cable Telecommunications Association

Steve Wilkerson, President

February 28, 2008

VIA FACSIMILE

Ms. Ann Cole Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Re: **Change of Email Address** 

Dear Ms. Cole:

Please change the Florida Cable Telecommunications Association, Inc.'s email address from regulatory@fcta.com to dkonuch@fcta.com effective immediately. If you have any questions whatsoever, please do not hesitate to contact me at (850) 681-1990.

Sincerely

Martha Johnson

Regulatory Assistant Florida Cable Telecommunications Association 246 E. 6<sup>th</sup> Avenue Tallahassee. FL 32303 Phone: 850-681-1990 Fax: 850-681-9676

7002 23/0°

246 East 6th Avenue • Tallahassee, Florida 32303 • (850) 681-1990 • FAX (850) 681-9676 • www.fcta.com

## Page 1 of 2

## Kimberley Pena

From:	Nonnye Grant	000121A 000121B
Sent:	Monday, June 25, 2007 12:46 PM	0001210
То:	Kimberley Pena	000121C
Cc:	'Randee.Klindworth@Covad.COM'	041269
Subject:	FW: Docket No. 000121A-TP - Covad Communications Company	020960

## ≺im,

I just spoke with Ms. Klindworth and was advised that she did not include docket 000121A-TP in her request hat we received on 5-10-07 (copy of which was given to you that had several dockets listed) at that time also updated MCD. I notice that the Company Code in TX237 in this docket was not updated per your automatic e-mail that you receive from MCD. Please correct that as their mail is going to the wrong address n this docket. Also, Ms. Klindworth will check with Mr. Diamond to see if he wants to have Ms. Davis's name added to the docket as an interested person and advised in writing as to that request. Advised Ms. Clindworth that if we add Ms. Davis to the docket, that she will receive information either by mail or fax, no e-nail. Main thing is to update Company Code TX237 (last update that you did on this in the docket was 7-17-16.)

*Is.* Klindworth, I have forwarded this on to Kim Pena for handling the dorrection is the above docket.

hanks,

lonnye B. Grant Commission Deputy Clerk Iorida Public Service Commission hone: (850) 413-6746 IX: (850) 413-7118 mail: ngrant@psc.state.fl.us

rom: Klindworth, Randee [mailto:Randee.Klindworth@Covad.COM]
ent: Thursday, June 21, 2007 4:35 PM
Donnye Grant
Davis, Colette
Jbject: Docket No. 000121A-TP - Covad Communications Company

ello Ms. Grant,

oticed that our Atlanta contact person(s) and address are still reflected on the service list for the above named docket. When I nt you our change of contact person/address back in May, I was unaware of this docket.

an you please change the currently listed contact and address in Docket No. 000121A-TP to:

vad Communications Company egory T. Diamond, Senior Counsel 01 Lowry Blvd inver, Colorado 80230 iamond@covad.com 0-670-1069 $0 \ (2 \ (0 + 3), (-1))^{-1}$ 

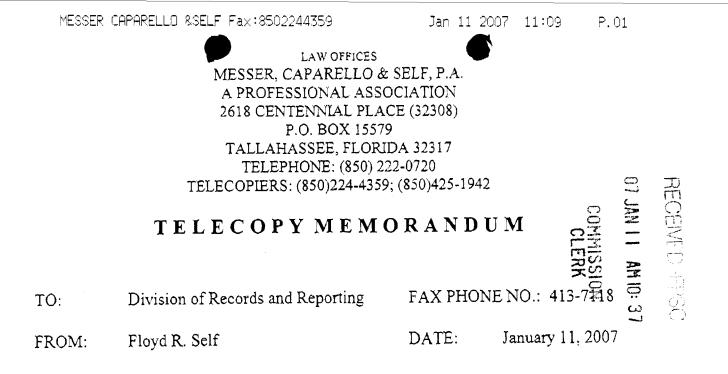
o, can you additionally add Colette Davis to the email notices for this Docket. She will be attending the workshop in August.

Colette Davis codavis@covad.com 770-650-6467

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If you need additional information you can reach me at 720-670-2018 or via email.

Randee Klindworth Government and External Affairs - Paralegal Covad Communications Company 7901 Lowry Blvd Denver, Colorado 80230 Direct - 720 670 2018 Cel - 720 810 7054 randee.klindworth@covad.com www.covad.com



SUBJECT/

MESSAGE: Please remove the Messer Law Firm from the Parties of Record in Docket No. 000121B. We no longer represent any company in these dockets.

Number of Pages (including this cover page): 1

Contact Person: Ann Bassett

THE INFORMATION CONTAINED IN THIS TELECOPY MESSAGE IS CONFIDENTIAL, ATTORNEY-CLIENT PRIVILEGED INFORMATION INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY NAMED ABOVE. IF THE READER OF THIS MESSAGE IS NOT THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT ANY DISSEMINATION, DISTRIBUTION, OR COPYING OF THIS COMMUNICATION IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE IMMEDIATELY NOTIFY US BY TELEPHONE, AND RETURN THE ORIGINAL MESSAGE TO US AT THE ABOVE ADDRESS VIA THE U.S. POSTAL SERVICE. THANK YOU.

If problems with this transmission occur, please call: 850/222-0720





November 28, 2006

Ms. Blanca S. Bayo, Director Division of the Commission Clerk & Administrative Services Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Ms. Bayo:

## 000 121 B

The purpose of this letter is to inform you that effective immediately, AT&T's State Regulatory Affairs office is relocating offices. Effective immediately, please forward all correspondence, pleadings, etc. for AT&T Communications of the Southern States, LLC d/b/a AT&T and TCG South Florida to Brian Musselwhite and me at the following address:

AT&T 315 S. Calhoun Street Suite 750 Tallahassee, FL 32301

All office telephone numbers and e-mail addresses remain the same.

Enclosed are the original and 10 copies of this letter. I have also included an extra copy, which I would ask that you please date stamp and return to me in the enclosed reply envelope.

Thank you for your assistance. Please call me on 850-425-6360 should you have any questions.

Sincerely,

Tracy Satch

Tracy Hatch State Attorney – Florida

cc: Parties of Record, Docket Nos. 000121A, 000121B, 040530, 040604, 040763, 041269, 050119, 060308, 060455, 990649, 990649B



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04 AUG 11 AM 8: 32

August 6, 2004

Ms. Blanca S. Bayo Director, Division of the Commission Clerk and Administrative Services Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

RECEIVED-FPSC AUG AM 9: 32

Re: Docket No. 000121A – Investigation into the Establishment of Operations Support Systems Permanent Performance Measures for Incumbent Local Exchange Telecommunications Companies. (BELLSOUTH TRACK)

Docket No. 000121B - Investigation into the Establishment of Operations Support Systems Permanent Performance Measures for Incumbent Local Exchange Telecommunications Companies. (SPRINT-FLORIDA TRACK)

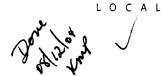
Dear Ms. Bayo:

Please include FDN Communications as an interested person to the above-captioned dockets.

If you have any questions or concerns, please call me at 407-835-0460

Sincerely. Alin Matthew Feil

General Counsel FDN Communications



LONG DISTANCE

INTERNET

2301 Lucien Way Sulte 200 Maitland, FL 32751 407.835.0300 Fax 407.835.0309 www.fdn.com

Kim



1230 Peachtree Street, NE, Suite 1900, Atlanta, GA 30309

F> 404-942-3495



# OUR ADDRESS HAS CHANGED...

The US Postal Service has issued a new regulation which provides for their right to refuse delivery of mail unless our official USPS address is used.

Effective immediately, please change your records to reflect this minor change and to ensure that any future correspondence or pleadings are properly handled by the USPS and delivered to Covad.

> Covad Communications 1230 Peachtree Street, NE Suite 1900 Atlanta, Georgia 30309

General Fax No.: 404-942-3495

If you have any questions, please feel free to call me at 404.942.3491.

Thank you,

Jayna Bell Government & External Affairs RECEIVED PPSC .030851 981834 1 .0308521 990649 0310721 AM 9: 0403#5 1 .990649AV 0405021 .990649.BV 040601 000121AV 040622 V-000121BV 040661 .000121C V DOCUMENT NUMBER -DATE .020960 05248 JUL-25 FPSC-COMMISSION CLERK