

Section 1 - Bureau of Records Complete

Docket No. 060262-WS Date Docketed: 03/20/2006 Title: Application for increase in water and wastewater rates in Pasco County by Labrador Utilities, Inc.

Company: Labrador Utilities, Inc.

Official Filing Date: _____ Expiration: _____
 Last Day to Suspend: _____

Referred to:

CCA	CMP	(ECR)	GCL	PIF	RCA	SCR	SGA
		X	X		X		

(*O* indicates OPR)

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

0 Current CASR revision level

Due Dates
 Previous Current

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Staff Counsel	8.			
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OCRs	10.			
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Recommended assignments for hearing and/or deciding this case:	30.			
Full Commission _____ Commission Panel _____	31.			
Hearing _____ Staff _____	32.			
Date filed with CCA: _____	33.			
Initials OPR _____	34.			
Staff Counsel _____	35.			
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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	DS	AR	CT	TW		

Prehearing Officer

Commissioners					ADM
ED	DS	AR	CT	TW	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____
 Date: _____

Section 1 - Bureau of Records Complete:

Docket No. 060262-WS Date Docketed: 03/20/2006 Title: Application for increase in water and wastewater rates in Pasco County by Labrador Utilities, Inc.

Company: Labrador Utilities, Inc.

Official Filing Date: _____ Expiration: _____

Last Day to Suspend: _____

Referred to:

CCA CMP (ECR) GCL PIF RCA SCR SGA

(*Q* indicates OPR)

		X	X		X		
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Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module Al(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

T Rendell, G Edwards
T Joyce, M Willis

Current CASR revision level

Due Dates
Previous Current

Staff Counsel

C Keating

OCRs

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel _____
Hearing _____ Staff _____

Date filed with CCA: 03/29/2006

Initials OPR _____
Staff Counsel _____

1.	MFRs Due	NONE	08/31/2006
2.	Revised CASR Due	NONE	09/29/2006
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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	DS	AR	CT	TW		
X							

Prehearing Officer

Commissioners					ADM
ED	DS	AR	CT	TW	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman:
the identical panel decides the case.
Where one Commissioner, a Hearing Examiner or a Staff Member is
assigned the full Commission decides the case.

Approved: _____
Date: 03/29/2006

Section 1 - Bureau of Records Complete

Docket No. 060262-WS Date Docketed: 03/20/2006 Title: Application for increase in water and wastewater rates in Pasco County by Labrador Utilities, Inc.

Company: Labrador Utilities, Inc.

Official Filing Date: 05/15/2006

Expiration: 10/15/2006

Last Day to Suspend: 07/18/2006

Referred to:

("O" indicates OPR)

CCA	CMP	(ECR)	GCL	PIF	RCA	SCR	SGA
		X	X		X		

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

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IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

T Rendell, G Edwards
T Joyce, M Willis

Current CASR revision level

Due Dates
Previous Current

Staff Counsel

C Keating

OCRs

1.	Staff Recommendation - Interim	NONE	07/06/2006
2.	Agenda - Interim	NONE	07/18/2006
3.	Standard Order - Interim	NONE	08/07/2006
4.	Revised CASR Due	SAME	09/29/2006
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Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel
Hearing Examiner Staff

Date filed with CCA: 06/01/2006

Initials OPR _____
Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	DS	AR	CT	TW		
X							

Prehearing Officer

Commissioners					ADM
ED	DS	AR	CT	TW	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.
Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____
Date: 06/01/2006

Case Scheduling/Rescheduling Advice

Last Revised 08/25/2006 at 11:31 a.m.

To:

<input checked="" type="checkbox"/> Commissioner Deason	<input checked="" type="checkbox"/> Deputy Executive Director	<input checked="" type="checkbox"/> Economic Regulation
<input checked="" type="checkbox"/> Commissioner Arriaga	<input checked="" type="checkbox"/> General Counsel	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Commissioner Carter	<input type="checkbox"/> Strategic Analysis & Gov. Affairs	<input checked="" type="checkbox"/> Staff Contact - Troy Rendell
<input checked="" type="checkbox"/> Commissioner Tew	<input checked="" type="checkbox"/> Commission Clerk & ADM Services	
<input checked="" type="checkbox"/> Executive Director	<input type="checkbox"/> Competitive Markets/Enforcement	
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Reg. Compliance/Consumer Asst.	

From: Office of Chairman Lisa Edgar

Docket Number: 060262-WS -- Application for increase in water and wastewater rates in Pasco County by Labrador Utilities, Inc.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
Customer Meeting		11/15/2006	Zephyrhills	6:00 p. - 10:00 p.

2. Hearing/Prehearing Assignment Information

Former Assignments

Current Assignments

Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	ED	DS	AR	CT	TW		
X							

Commissioners						Hearing Exam.	Staff
ALL	ED	DS	AR	CT	TW		
							X

Prehearing Officer

Commissioners						
ED	DS	AR	CT	TW	ADM	

Commissioners						
ED	DS	AR	CT	TW	ADM	
		X				

Remarks:

Customer Meeting

Section 1 - Bureau of Records Complete

Docket No. 060262-WS Date Docketed: 03/20/2006 Title: Application for increase in water and wastewater rates in Pasco County by Labrador Utilities, Inc.

Company: Labrador Utilities, Inc.

Official Filing Date: 08/22/2006

Expiration: 01/22/2007

Last Day to Suspend: 10/21/2006

Referred to:

CCA CMP (ECR) GCL PIF RCA SCR SGA

(*O* indicates OPR)

		X	X		X		
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Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

T Rendell, S Bruce
C Bulecza-Banks
G Edwards, T Joyce
J Lingo

2 Current CASR revision level

Due Dates

Previous Current

Staff Counsel

C Keating

OCRs

1.	Audit Report Due	NONE	09/26/2006
2.	FAW Notice Filed for Customer Meeting	SAME	10/17/2006
3.	Company Response to Audit Report	NONE	10/20/2006
4.	Customer Meeting	SAME	11/15/2006
5.	Staff Recommendation	NONE	12/27/2006
6.	Agenda	NONE	01/09/2007
7.	PAA Order	NONE	01/29/2007
8.	Protest Period Expires	NONE	02/19/2007
9.	Consummating Order if No Protest	NONE	02/22/2007
10.	Revise CASR if Protest Filed	NONE	03/09/2007
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Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel
Hearing Examiner Staff

Date filed with CCA: 08/29/2006

Initials OPR

Staff Counsel

Section 3 - Chairman Completes

Assignments are as follows:

CSKA

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	DS	AR	CT	TW		
X							

Prehearing Officer

Commissioners					ADM
ED	DS	AR	CT	TW	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: *ED/BWS*

Date: 08/29/2006

Case Scheduling/Rescheduling Advice

Last Revised 08/29/2006 at 1:34 p.m.

To: Commissioner Deason Deputy Executive Director Economic Regulation
 Commissioner Arriaga General Counsel Court Reporter
 Commissioner Carter Strategic Analysis & Gov. Affairs Staff Contact - Troy Rendell
 Commissioner Tew Commission Clerk & ADM Services
 Executive Director Competitive Markets/Enforcement
 Public Information Officer Reg. Compliance/Consumer Asst.

From: Office of Chairman Lisa Edgar

Docket Number: 060262-WS -- Application for increase in water and wastewater rates in Pasco County by Labrador Utilities, Inc.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
Customer Meeting	11/15/2006	11/01/2006	Zephyrhills	6:00 p. - 10:00 p.

2. Hearing/Prehearing Assignment Information

Former Assignments

Current Assignments

Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	ED	DS	AR	CT	TW		
X							

Commissioners						Hearing Exam.	Staff
ALL	ED	DS	AR	CT	TW		
							X

Prehearing Officer

Commissioners					
ED	DS	AR	CT	TW	ADM

Commissioners					
ED	DS	AR	CT	TW	ADM
		X			

Remarks:

Customer Meeting

Section 1 - Bureau of Records Complete

Docket No. 060262-WS Date Docketed: 03/20/2006 Title: Application for increase in water and wastewater rates in Pasco County by Labrador Utilities, Inc.

Company: Labrador Utilities, Inc.

Official Filing Date: 08/22/2006

Expiration: 01/22/2007

Last Day to Suspend: 10/21/2006

Referred to:

(*O*) indicates OPR

CCA	CMP	(ECR)	GCL	PIF	RCA	SCR	SGA
		X	X		X		

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

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IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

- T Rendell, S Bruce
- C Bulecza-Banks
- G Edwards, T Joyce
- J Lingo

3 Current CASR revision level

Due Dates

Previous Current

Staff Counsel

- C Keating

OCRs

1.	Audit Report Due	SAME	09/26/2006
2.	FAW Notice Filed for Customer Meeting	10/17/2006	10/03/2006
3.	Company Response to Audit Report	SAME	10/20/2006
4.	Customer Meeting	11/15/2006	11/01/2006
5.	Staff Recommendation	SAME	12/27/2006
6.	Agenda	SAME	01/09/2007
7.	PAA Order	SAME	01/29/2007
8.	Protest Period Expires	SAME	02/19/2007
9.	Consummating Order if No Protest	SAME	02/22/2007
10.	Revise CASR if Protest Filed	SAME	03/09/2007
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Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel
Hearing Examiner Staff

Date filed with CCA: 08/31/2006

Initials OPR

Staff Counsel

Section 3 - Chairman Completes

Assignments are as follows:

CSRA

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	DS	AR	CT	TW		
X							

Prehearing Officer

Commissioners					ADM
ED	DS	AR	CT	TW	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved:

Date:

EOL
08/31/2006

Case Scheduling/Rescheduling Advice

Last Revised 09/26/2006 at 9:36 a.m.

To: Commissioner Deason Deputy Executive Director Economic Regulation
 Commissioner Arriaga General Counsel Court Reporter
 Commissioner Carter Strategic Analysis & Gov. Affairs Staff Contact - Troy Rendell
 Commissioner Tew Commission Clerk & ADM Services
 Executive Director Competitive Markets/Enforcement
 Public Information Officer Reg. Compliance/Consumer Asst.

From: Office of Chairman Lisa Edgar

Docket Number: 060262-WS -- Application for increase in water and wastewater rates in Pasco County by Labrador Utilities, Inc.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
Customer Meeting	11/01/2006	11/02/2006	Zephyrhills	6:00 p. - 10:00 p.

2. Hearing/Prehearing Assignment Information

Former Assignments

Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	ED	DS	AR	CT	TW		
X							

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	ED	DS	AR	CT	TW		
							X

Prehearing Officer

Commissioners					
ED	DS	AR	CT	TW	ADM

Commissioners					
ED	DS	AR	CT	TW	ADM
		X			

Remarks:

Customer Meeting

Case Scheduling/Rescheduling Advice

Last Revised 10/06/2006 at 12:04 p.m.

To:

<input checked="" type="checkbox"/> Commissioner Deason	<input checked="" type="checkbox"/> Deputy Executive Director	<input checked="" type="checkbox"/> Economic Regulation
<input checked="" type="checkbox"/> Commissioner Arriaga	<input checked="" type="checkbox"/> General Counsel	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Commissioner Carter	<input type="checkbox"/> Strategic Analysis & Gov. Affairs	<input checked="" type="checkbox"/> Staff Contact - Troy Rendell
<input checked="" type="checkbox"/> Commissioner Tew	<input type="checkbox"/> Commission Clerk & ADM Services	
<input checked="" type="checkbox"/> Executive Director	<input type="checkbox"/> Competitive Markets/Enforcement	
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Reg. Compliance/Consumer Asst.	

From: Office of Chairman Lisa Edgar

Docket Number: 060262-WS -- Application for increase in water and wastewater rates in Pasco County by Labrador Utilities, Inc.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
Customer Meeting	11/02/2006	Cancelled	Zephyrhills	6:00 p. - 10:00 p.

2. Hearing/Prehearing Assignment Information

Former Assignments

Current Assignments

Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	ED	DS	AR	CT	TW		
X							

Commissioners						Hearing Exam.	Staff
ALL	ED	DS	AR	CT	TW		
							X

Prehearing Officer

Commissioners						
ED	DS	AR	CT	TW	ADM	

Commissioners						
ED	DS	AR	CT	TW	ADM	
		X				

Remarks:

Customer meeting canceled

Case Scheduling/Rescheduling Advice

Last Revised 10/06/2006 at 1:55 p.m.

- To:**
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| <input checked="" type="checkbox"/> Commissioner Deason | <input checked="" type="checkbox"/> Deputy Executive Director | <input checked="" type="checkbox"/> Economic Regulation |
| <input checked="" type="checkbox"/> Commissioner Arriaga | <input checked="" type="checkbox"/> General Counsel | <input checked="" type="checkbox"/> Court Reporter |
| <input checked="" type="checkbox"/> Commissioner Carter | <input type="checkbox"/> Strategic Analysis & Gov. Affairs | <input checked="" type="checkbox"/> Staff Contact - Troy Rendell |
| <input checked="" type="checkbox"/> Commissioner Tew | <input checked="" type="checkbox"/> Commission Clerk & ADM Services | <input type="checkbox"/> |
| <input checked="" type="checkbox"/> Executive Director | <input type="checkbox"/> Competitive Markets/Enforcement | <input type="checkbox"/> |
| <input checked="" type="checkbox"/> Public Information Officer | <input checked="" type="checkbox"/> Reg. Compliance/Consumer Asst. | <input type="checkbox"/> |

From: Office of Chairman Lisa Edgar

Docket Number: 060262-WS -- Application for increase in water and wastewater rates in Pasco County by Labrador Utilities, Inc.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
Customer Meeting		11/02/2006	Zephyrhills	6:00 p. - 10:00 p.

2. Hearing/Prehearing Assignment Information

Former Assignments

Current Assignments

Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	ED	DS	AR	CT	TW		
X							

Commissioners						Hearing Exam.	Staff
ALL	ED	DS	AR	CT	TW		
							X

Prehearing Officer

Commissioners					
ED	DS	AR	CT	TW	ADM

Commissioners					
ED	DS	AR	CT	TW	ADM
		X			

Remarks:

Customer meeting

Section 1 - Bureau of Records Complete

Docket No. 060262-WS Date Docketed: 03/20/2006 Title: Application for increase in water and wastewater rates in Pasco County by Labrador Utilities, Inc.

Company: Labrador Utilities, Inc.

Official Filing Date: 08/22/2006

Expiration: 01/23/2007

Last Day to Suspend: 10/21/2006

Referred to:

CCA	CMP	(ECR)	GCL	PIF	RCA	SCR	SGA
		X	X		X		

(*C)* indicates OPR)

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

T Rendell, S Bruce
C Bulecza-Banks
G Edwards, T Joyce
J Lingo

4 Current CASR revision level

Due Dates

Previous Current

Staff Counsel

C Keating

OCRs

Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel ___
Hearing Examiner ___ Staff ___

Date filed with CCA: 09/27/2006

Initials OPR

Staff Counsel

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	DS	AR	CT	TW		
X							

Prehearing Officer

Commissioners					ADM
ED	DS	AR	CT	TW	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: ED/hwt

Date: Pending 10/10/06

Section 1 - Bureau of Records Complete

Docket No. 060262-WS Date Docketed: 03/20/2006 Title: Application for increase in water and wastewater rates in Pasco County by Labrador Utilities, Inc.

Company: Labrador Utilities, Inc.

Official Filing Date: 08/22/2006

Expiration: 01/23/2007

Last Day to Suspend: 10/21/2006

Referred to:

(*O) indicates OPR)

CCA	CMP	(ECR)	GCL	PIF	RCA	SCR	SGA
		X	X		X		

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

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FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff	Staff Assignments	[5] Current CASR revision level	Due Dates		
			Previous	Current	
	T Rendell, S Bruce				
	C Bulecza-Banks				
	G Edwards, T Joyce				
	J Lingo				
		1.	Customer Meeting	11/01/2006	11/02/2006
		2.	Company Response to Audit Report	10/20/2006	11/09/2006
		3.	Staff Recommendation	12/27/2006	01/10/2007
		4.	Agenda	01/09/2007	01/23/2007
		5.	PAA Order	01/29/2007	02/12/2007
		6.	Protest Period Expires	02/19/2007	03/05/2007
		7.	Consummating Order if No Protest	02/22/2007	03/08/2007
Staff Counsel	C Keating	8.	Revise CASR if Protest Filed	03/09/2007	04/06/2007
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Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel
Hearing Examiner Staff

Date filed with CCA: 10/17/2006

Initials OPR

Staff Counsel

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	DS	AR	CT	TW		
X							

Prehearing Officer

Commissioners					ADM
ED	DS	AR	CT	TW	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.
Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved:

Date:

ED/Rms
10/17/2006

Section 1 - Bureau of Records Complete

Docket No. 060262-WS Date Docketed: 03/20/2006 Title: Application for increase in water and wastewater rates in Pasco County by Labrador Utilities, Inc.

Company: Labrador Utilities, Inc.

Official Filing Date: 08/22/2006

Expiration: 01/23/2007

Last Day to Suspend: 10/21/2006

Referred to:

ADM CLK CMP (ECR) GCL PIF RCA SCR SGA

("O" indicates OPR)

			X	X		X		
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Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

T Rendell, S Bruce
C Bulecza-Banks
G Edwards, J Lingo

6 Current CASR revision level

Due Dates

Previous Current

Staff Counsel

R Jaeger

OCRs

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel ___
Hearing Examiner ___ Staff ___

Date filed with CCA: 04/10/2007

Initials OPR

Staff Counsel

		02/19/2007	03/05/2007
1.	Protest Period Expires		
2.	Close Docket or Revise CASR	NONE	07/31/2007
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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	CT	MM	C1	C2		
X							

Prehearing Officer

Commissioners					ADM
ED	CT	MM	C1	C2	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved:

Date:

ED/Amf
04/10/2007

Matilda Sanders

Pse-06-0629-PCO-WS

From: Patti Zellner
Sent: Monday, July 24, 2006 12:00 PM
To: CCA - Orders / Notices
Subject: Order / Notice Submitted

Date and Time: 7/24/2006 11:59:00 AM
Docket Number: 060262-WS
Filename / Path: 060262-Order.Ack.Interv.wck.doc

ORDER ACKNOWLEDGING INTERVENTION

211

Timolyn Henry

PSC-06-0668-FOFWS

From: Patti Zellner
Sent: Monday, August 07, 2006 10:18 AM
To: CCA - Orders / Notices
Subject: Order / Notice Submitted

Date and Time: 8/7/2006 10:17:00 AM
Docket Number: 060262-WS
Filename / Path: 060262-Order.July.18.wck.doc

attach's online

ORDER SUSPENDING PROPOSED FINAL RATES AND
GRANTING INTERIM RATES SUBJECT TO REFUND

*3 + 1 clerk
in Pasco
CO.*

Matilda Sanders

Psc-07-0129-se-WS

From: Janice Banka
Sent: Tuesday, February 13, 2007 2:31 PM
To: CCA - Orders / Notices 15
Subject: Order / Notice Submitted

Date and Time: 2/13/2007 2:28:00 PM
Docket Number: 060262-WS
Filename / Path: 2006/060262/060262or.rrj.doc

Order Initiating Show Cause Proceedings and Notice of Proposed Agency Action Order Denying Rate Increase and Requiring Refunds.

Number of pages in order - 15.

Thanks "J"

Janice R. Banka
Deputy Clerk
Florida Public Service Commission
Office of the General Counsel
Economic Regulation Section
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
850-413-6210 (voice)
850-413-6211 (fax)
jbanka@psc.state.fl.us

2/3

+ 1 certified
to Company

+ 1 clerk in
Pasco County.

Matilda Sanders

PSC - 07-0217-CO - WS

From: Pauline Evans
Sent: Friday, March 09, 2007 9:20 AM
To: CCA - Orders / Notices
Subject: Order / Notice Submitted

2

Date and Time: 3/9/2007 9:19:00 AM
Docket Number: 060262-WS
Filename / Path: 060262co.rvj.doc

CONSUMMATING ORDER

Pauline Evans
Office of the General Counsel
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0850
850-413-6195
pevans@psc.state.fl.us

213
1 cert.

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: January 31, 2007

TO: Blanca S. Bayó, Director, Division of the Commission Clerk and Administrative Services

FROM: Jane Faurot, Chief, Office of Hearing Reporter Services, Division of the Commission Clerk and Administrative Services

RE: DOCKET NO. 060262-WS, AGENDA HELD 01/23/07.

RE: APPLICATION FOR INCREASE IN WATER AND WASTEWATER RATES IN PASCO COUNTY BY LABRADOR UTILITIES, INC.

DOCUMENT No.: 00952-07, 01/30/07

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, ECR

Acknowledged BY:

A handwritten signature, possibly "Jh", written in black ink.

JF/rIm

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
ISILIO ARRIAGA
MATTHEW M. CARTER II
KATRINA J. TEW
KEN LITTLEFIELD

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

RECEIVED-EPSC
07 JAN 24 PM 2:52
COMMISSION
CLERK

Public Service Commission

January 24, 2007

Margaret Coney
6322 Spring Lake Circle
Zephyrhills, FL 33540

060262

Re: In Response to your letter to Commissioner Tew

Ms. Coney:

Thank you for your recent letter addressed to Commissioner Tew in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the ratemaking process and to provide updated information on Labrador's case.

As you are probably aware, a customer meeting was held in Zephyrhills on November 2, 2006. During the meeting, customers were given an opportunity to express their opinions and concerns regarding Labrador's rates and service. Customers provided verbal comments while others submitted written comments. This input was taken under advisement when staff formulated its recommendation on the proposed final rates.

In your letter, you indicated that when you are on vacation, you still receive a very high bill for water and wastewater service. I would like to take this opportunity to explain why you are assessed charges even when you are away. The water lines that bring water to your home must be continually maintained to ensure they function properly everyday. The utility faces costs to maintain the system and to ensure service is available whenever you turn on a faucet. While you may not require service every day of the year, service must be available at your demand. Most utilities, whether water, electric, or natural gas, operate the same way. A bill will be issued to the customer for a base charge that represents the costs necessary to maintain the system and meet its obligation to provide service whenever the customer requires it.

Staff filed a recommendation on January 10, 2007, recommending that Labrador's case be dismissed. The Commission approved staff's recommendation on January 23, 2007, at the Commission's scheduled Agenda Conference. I have enclosed a copy of staff's recommendation.

Ms. Margaret Coney

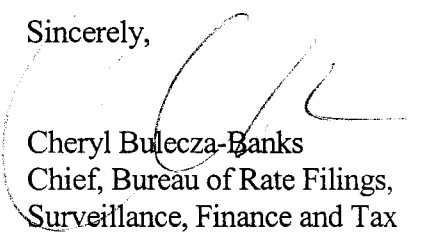
Page 2

January 24, 2007

The next step in the process is that a Commission order will be issued. The order is called a Proposed Agency Action Order (PAA) and will be issued within 20 days from the date of the vote. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

CBB:tj

cc: Commissioner Katrina Tew

Division of the Commission Clerk and Administrative Services

Division of Economic Regulation (Devlin, Willis, Rendell, Joyce, Edwards)

Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
ISILIO ARRIAGA
MATTHEW M. CARTER II
KATRINA J. TEW
KEN LITTLEFIELD

STATE OF FLORIDA



RECEIVED - PSC
OFFICE OF THE GENERAL COUNSEL
MICHAEL G. COOKE
GENERAL COUNSEL
JAN 12 AM 10:51
(850) 413-6199
COMMISSION
CLERK

Public Service Commission

January 10, 2007

Beverly Culliford, President
Forest Lake Estate Coop
6213 Spring Lake Circle
Zephyrhills, FL 33540

Re: Docket No. 060262-WS – Application for increase in water and wastewater rates in Pasco County by Labrador Utilities, Inc.

Dear Ms. Culliford:

Enclosed is a copy of the Staff Recommendation filed in this matter on January 10, 2007. The Commission is expected to consider this Recommendation at its January 23, 2007, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in black ink that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ:jb

cc: Division of Economic Regulation (Rendell, Edwards, Joyce, Lingo)
Division of the Commission Clerk and Administrative Services (Docket file)

I:2006/060262recltr.nj.doc

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
ISILIO ARRIAGA
MATTHEW M. CARTER II
KATRINA J. TEW
KEN LITTLEFIELD

STATE OF FLORIDA



OFFICE OF THE GENERAL COUNSEL
MICHAEL G. COOKE
GENERAL COUNSEL
(850) 413-6190
RECEIVED-TTSC
07 JAN 12 AM 10:51

COMMISSION
CLERK

Public Service Commission

January 10, 2007

Gerald F. Wilson, President
Homeowners Association
5945 Jessup Drive
Zephyrhills, FL 33540

Re: Docket No. 060262-WS – Application for increase in water and wastewater rates in Pasco County by Labrador Utilities, Inc.

Dear Mr. Wilson:

Enclosed is a copy of the Staff Recommendation filed in this matter on January 10, 2007. The Commission is expected to consider this Recommendation at its January 23, 2007, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ:jb

cc: Division of Economic Regulation (Rendell, Edwards, Joyce, Lingo)
Division of the Commission Clerk and Administrative Services (Docket file)

I:2006/060262recltr.rj.doc

Timolyn Henry

From: Felicia White
Sent: Thursday, January 04, 2007 4:22 PM
To: Matilda Sanders; Timolyn Henry
Subject: FW: FPSC Response to Your E-mail Concerning Water rate increases - Docket 060262-WS

-----Original Message-----

From: Cheryl Bulecza-Banks
Sent: Thursday, January 04, 2007 4:21 PM
To: 'jporteous@sympatico.ca'
Cc: Office of the Chairman; Marshall Willis; Troy Rendell; Tiffany Joyce; Ralph Jaeger; Roberta Bass; Felicia White
Subject: FPSC Response to Your E-mail Concerning Water rate increases - Docket 060262-WS

Dear Mr. and Mrs Porteous:

Thank you for your recent e-mail addressed to Chairman Edgar in which you expressed concerns regarding the rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, a copy of your e-mail has been placed on the correspondence side of the docket file for all to review.

As a way of background information, I would like to provide an overview of the Commission's rate case process that I hope you will find helpful. The rate case process begins when a utility files a request for approval of a test year. The test year is the time period on which the utility will base its need for a rate increase. In the Labrador case, the Company selected a test year of 2005. The Commission approved the test year and a date was established to file its supporting financial data that is referred to as the Minimum Filing Requirements (MFRs). In this case, Labrador completed its MFRs on August 22, 2006.

As you are probably aware, a customer meeting was held in Zephyrhills on November 2, 2006. During the meeting, customers were given an opportunity to express their opinions and concerns regarding Labrador's rates and service. Customers provided verbal comments while others submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are

disallowed for recovery from the ratepayers.

Labrador's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed, staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Labrador's case, the staff recommendation is scheduled to be submitted January 10, 2007, and is scheduled to be heard by the Commissioners at the January 23, 2007, Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

Staff is aware of your concerns regarding odor. As explained at the November 2, 2006, customer meeting, the Commission will consider all quality of service issues when making its decision in this rate case.

Pursuant to Rule 25-30.433(1), Florida Administrative Code:

The Commission in every rate case shall make a determination of the quality of service provided by the utility. This shall be derived from an evaluation of three separate components of water and wastewater utility operations: quality of utility's product (water and wastewater); operational conditions of utility's plant and facilities; and the utility's attempt to address customer satisfaction. Sanitary surveys, outstanding citations, violations and consent orders on file with the Department of Environmental Protection (DEP) and county health departments or lack thereof over the preceding 3-year period shall also be considered. DEP and county health department officials' testimony concerning quality of service as well as the testimony of utility's customers shall be considered.

Staff is currently working closely with the Department of Environmental Protection concerning these issues and will address them in its recommendation to the Commission.

You also expressed concern related to the rude response you received from an employee of the utility when you called to request an inspection of your meter. The Commission will consider the utility's attempt to address customer satisfaction in its consideration of the proposed rate increase.

In your letter, you question the role of the Commission and its responsibilities to Florida's citizens. The duties of the Commission are set forth by Florida Statute.

The Florida Public Service Commission is vested with the authority to establish rates which are just reasonable, compensatory and not unduly discriminatory. While the Commission is required by Section 367.081, Florida Statutes to consider the value and quality of service when establishing rates, it must also consider: 1) the cost of providing service, including but not limited to, the debt interest, the requirements of the utility for working capital, maintenance, depreciation, tax, and operation expenses incurred in the operation of all property used and useful in the public service; and, 2) a fair return on the investment of the utility in property used and useful in providing service.

The Florida Public Service Commission must ensure that the utility provides a quality product, but at the same time, must provide the utility the opportunity to earn a fair rate of return. The role of the Commission is to balance the need for a quality product to be delivered to Florida's citizens with the need for the utility to be financially sound.

In Florida, the Office of Public Counsel (OPC) provides legal representation for the citizens of the state of Florida in proceedings before the Commission. Section 350.0611, Florida Statutes, sets forth the duties of the OPC. The OPC has the authority to

recommend that the Commission initiate a proceeding or take an action in the name of the state or its citizens. Further, the OPC has the authority to urge the Commission to take a position that the OPC believes is in the public interest. The OPC is the advocate for the citizens of the state of Florida. As you can see, Florida Statutes have established different roles for the Commission and the OPC.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us

Sincerely,

Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

-----Original Message-----

From: Jean Porteous [<mailto:jporteous@sympatico.ca>]
Sent: Thursday, December 21, 2006 9:22 AM
To: Office of the Chairman
Subject: water rate increases

My Husband and myself are Canadian Home owners in Forest Lake Estates and would like to voice our concerns over the interim and proposed rate increases for our water. We know that the economy dictates the price we have to pay for most commodities but we are used to getting service for what we pay for. Since becoming a home owner in this park we have seen our monthly payments increase dramatically each year. We have not seen any improvement in our water quality and are forced to buy water each week for consumption. Our water is full of sediment and shows little sign of purification. The odour from the purification plant is unbearable at times even at the end of the park that we live in.

On November 2, 2006 I had the opportunity to request the water company to come out and inspect our meter as we suspected a possible leak and needed to know that the meter was operating correctly so that we could take the next step in finding the root of our concern. It was not until the following Thursday that a member of the water company came to inspect our meter. The voice at the company office to whom I spoke was extremely rude making me feel that was putting an imposition on them in the first place. She was very abrupt in telling me that I would not have anyone out until the next day which I replied was satisfactory. However it took one week for that person to come out. Is this the kind of service that we get for the high rates we are expected to pay?

In Canada we are served by our Government people. They are concerned for the individual. Is your Commission operating the same way? Are you working for the people or are you more concerned for the companies and the profit they are able to make at the expense of the individual. Are your standards at such a level that the ordinary person will be willing to pay for what they receive or are they at a level that is only satisfactory to you as a body of representation? Are you for the people? We urge you to take a long hard look at the decision you are about to make and realize that you are going to be charging vast amounts of monies for a very substandard product. One only needs to run the tap or look at the filters that come off the taps to see the quality you are charging this money for.

CCA Official Filing
1/4/2007 4:22 PM*****

4:22 PM*****

Timolyn Henry*****4

Sincerely

Ken and Jean Porteous

6345 Forest Lake Drive

Zephyrhills Fla.

33540

STATE OF FLORIDA

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
ISILIO ARRIAGA
MATTHEW M. CARTER II
KATRINA J. TEW
KEN LITTLEFIELD



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

07 JAN -5 PM 1:24

COMMISSION
CLERK

Public Service Commission

January 4, 2007

Mr. William & Lenora Perez
5901 Benz Place
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. & Mrs. Perez;

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As a way of background information, I would like to provide an overview of the Commission's rate case process that I hope you will find helpful. The rate case process begins when a utility files a request for approval of a test year. The test year is the time period on which the utility will base its need for a rate increase. In the Labrador case, the Company selected a test year of 2005. The Commission approved the test year and a date was established to file its supporting financial data that is referred to as the Minimum Filing Requirements (MFRs). In this case, Labrador completed its MFRs on August 22, 2006.

As you are probably aware, a customer meeting was held in Zephyrhills on November 2, 2006. During the meeting, customers were given an opportunity to express their opinions and concerns regarding Labrador's rates and service. Customers provided verbal comments while others submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

Mr. William & Lenora Perez

Page 2

January 4, 2007

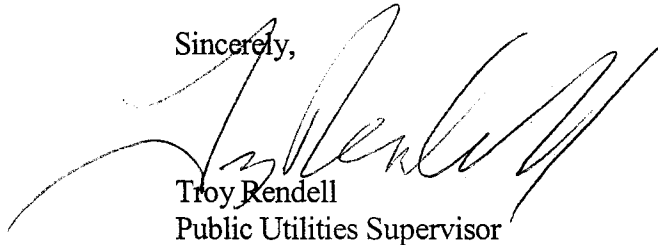
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Labrador's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed, staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Labrador's case, the staff recommendation is scheduled to be submitted January 10, 2007, and is scheduled to be heard by the Commissioners at the January 23, 2007, Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6934 or e-mail me at trendell@psc.state.fl.us

Sincerely,



Troy Rendell
Public Utilities Supervisor

TR:tj

cc: Commissioner Lisa Polak Edgar, Chairman
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Joyce, Rendell)
Office of General Counsel (Jaeger)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
ISILIO ARRIAGA
MATTHEW M. CARTER II
KATRINA J. TEW
KEN LITTLEFIELD

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

07 JAN -3 PM 3:33

Public Service Commission

COMMISSION
CLERK

January 3, 2007

Mr. David Broadbridge
6247 Jessup Dr. Lot 403
Zephyrhills, FL 33540

RE: Docket No. 060262-WS, Application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. Broadbridge:

Thank you for your recent letter to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As a way of background information, I would like to provide an overview of the Commission's rate case process that I hope you will find helpful. The rate case process begins when a utility files a request for approval of a test year. The test year is the time period on which the utility will base its need for a rate increase. In the Labrador case, the Company selected a test year of 2005. The Commission approved the test year and a date was established to file its supporting financial data that is referred to as the Minimum Filing Requirements (MFRs). In this case, Labrador completed its MFRs on August 22, 2006.

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Mr. David Broadbridge

Page 2

January 3, 2007

for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

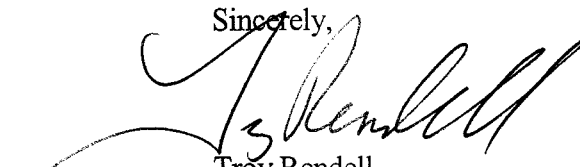
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Labrador's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed, staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

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I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6934 or e-mail me at troy.rendell@psc.state.fl.us.

Sincerely,



Troy Rendell
Public Utilities Supervisor

cc: Commissioner Lisa Edgar, Chairman
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Joyce, Edwards)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
ISILIO ARRIAGA
MATTHEW M. CARTER II
KATRINA J. TEW
KEN LITTLEFIELD

STATE OF FLORIDA



RECEIVED PSC
TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

07 JAN -3 PM 3:33

COMMISSION
CLERK

Public Service Commission

January 3, 2007

Ms. Carmen Serre
5804 Naples Dr.
Zephyrhills, FL 33540

RE: Docket No. 060262-WS, Application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Ms. Serre:

Thank you for your recent letter to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As a way of background information, I would like to provide an overview of the Commission's rate case process that I hope you will find helpful. The rate case process begins when a utility files a request for approval of a test year. The test year is the time period on which the utility will base its need for a rate increase. In the Labrador case, the Company selected a test year of 2005. The Commission approved the test year and a date was established to file its supporting financial data that is referred to as the Minimum Filing Requirements (MFRs). In this case, Labrador completed its MFRs on August 22, 2006.

As you are probably aware, a customer meeting was held in Zephyrhills on November 2, 2006. During the meeting, customers were given an opportunity to express their opinions and concerns regarding Labrador's rates and service. Customers provided verbal comments while others submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

You expressed concern relating to the quality of the water received from the utility. As explained at the November 2, 2006 customer meeting, the Commission will consider all quality of service issues when making its decision in this rate case. Pursuant to Rule 25-30.433(1), Florida Administrative Code:

The Commission in every rate case shall make a determination of the quality of service provided by the utility. This shall be derived from an evaluation of three separate components of water and wastewater utility operations: quality of utility's product (water and wastewater); operational conditions of utility's plant and facilities; and the utility's attempt to address customer satisfaction. Sanitary surveys, outstanding citations, violations and consent orders on file with the Department of Environmental Protection (DEP) and county health departments or lack thereof over the preceding 3-year period shall also be considered. DEP and county health department officials' testimony concerning quality of service as well as the testimony of utility's customers shall be considered.

Staff is currently working closely with the Department of Environmental Protection concerning these issues and will address the utility's quality of service in its consideration of the rate case.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Currently, there is one predominate type of rate structure the Commission approves for water and wastewater utilities. Pursuant to the Rule 25-30.437(6), Florida Administrative Code, utilities are required to use the base facility and usage charge rate structure, unless an alternative rate structure is adequately supported. The base facility charge incorporates fixed expenses of the utility and is a flat monthly charge. This charge is applicable as long as a person is a customer of the utility, regardless of whether there is any usage. The usage charge incorporates variable expenses and is billed on a per 1,000 gallon or 100 cubic feet basis in addition to the base facility charge.

This rate structure is the preferred rate structure for a number of reasons. The base facility charge is based upon the concept of readiness to serve all customers connected to the system. This type of structure allows each customer to pay his/her fair share of the costs, regardless of whether the customer receives residential, commercial, or other type of service. Also, customers that have high consumption levels have higher bills than those with low

consumption levels. By using the base facility charge rate structure, a utility recovers its fixed costs through the base charge and its variable costs through the gallonage charge. The base facility charge is applicable to all customers each month, the gallonage charge is based on each customer's actual consumption during the month.

The Commission also recognizes that water used by residential customers for purposes such as lawn sprinkling and washing automobiles is not collected by the wastewater system. The Commission does this by approving a residential wastewater cap. Usually it is around 6,000 to 8,000 gallons per month. The purpose of implementing a residential wastewater gallonage cap is to recognize that not all water used by residential customers is returned to the wastewater collection system. In other words, the wastewater cap prevents a customer from being charged above 6,000 or 8,000 gallons of water used per month, whatever the cap may be. Any water used over the cap is generally considered being used for purposes such as irrigation; therefore, it is not returned to the wastewater facility. Furthermore, in determining the appropriate wastewater gallonage charge, the Commission approves a common procedure that recognizes that only 80% of the residential water used is collected and treated by the wastewater system; the other 20% of the residential water is used for other purposes and does not get collected by the wastewater system.

Labrador's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed, staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Labrador's case, the staff recommendation is scheduled to be submitted January 10, 2007, and is scheduled to be heard by the Commissioners at the January 23, 2007, Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

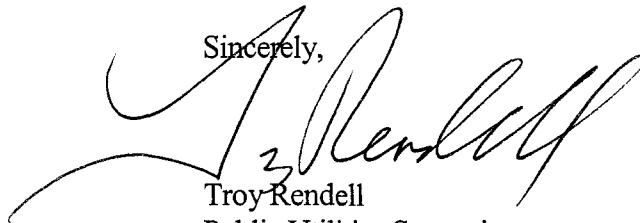
Ms. Carmen Serre

Page 4

January 3, 2007

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6934 or e-mail me at troy.rendell@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'Troy Rendell', written over a horizontal line.

Troy Rendell

Public Utilities Supervisor

cc: Commissioner Lisa Edgar, Chairman
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Joyce, Edwards)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

Timolyn Henry

From: Felicia White**Sent:** Monday, December 18, 2006 12:50 PM**To:** 'steve.shirl.coombs@sympatico.ca'**Cc:** Katrina Tew; Cheryl Bulecza-Banks; Troy Rendell; Tiffany Joyce; Ralph Jaeger; Matilda Sanders; Timolyn Henry**Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.**

Thank you for your recent e-mail addressed to Commissioner Tew in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, a copy of your e-mail has been placed on the correspondence side of the docket file for all to review.

As a way of background information, I would like to provide an overview of the Commission's rate case process that I hope you will find helpful. The rate case process begins when a utility files a request for approval of a test year. The test year is the time period on which the utility will base its need for a rate increase. In the Labrador case, the Company selected a test year of 2005. The Commission approved the test year and a date was established to file its supporting financial data that is referred to as the Minimum Filing Requirements (MFRs). In this case, Labrador completed its MFRs on August 22, 2006.

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Staff is aware of the customers concerns over odor. As explained at the November 2, 2006 customer meeting, the Commission will consider all quality of service issues when making its decision in this rate case. Pursuant to Rule 25-30.433(1), Florida Administrative Code:

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Staff is currently working closely with the Department of Environmental Protection concerning these issues and will address them in its recommendation to the Commission.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us

Sincerely,

Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

*Felicia White, Staff Assistant
FPSC - Economic Regulation
Rate Filings, Surveillance, Finance & Tax Section
(805) 413-6906
(850) 413-6907 fax*

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KATRINA J. TEW

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

06 DEC 14 AM 9:49

COMMISSION
CLERK

Public Service Commission

December 13, 2006

Mr. & Mrs. Leroy Mollan
5941 Jessup Drive
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. & Mrs. Mollan:

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As a way of background information, I would like to provide an overview of the Commission's rate case process that I hope you will find helpful. The rate case process begins when a utility files a request for approval of a test year. The test year is the time period on which the utility will base its need for a rate increase. In the Labrador case, the Company selected a test year of 2005. The Commission approved the test year and a date was established to file its supporting financial data that is referred to as the Minimum Filing Requirements (MFRs). In this case, Labrador completed its MFRs on August 22, 2006.

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Mr. & Mrs. Leroy Mollan

Page 2

December 13, 2006

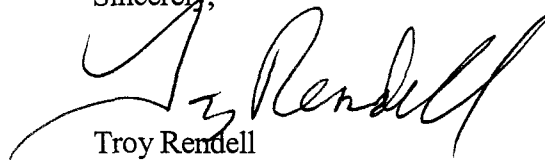
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With respect to Labrador's case, the staff recommendation is scheduled to be submitted January 10, 2007, and is scheduled to be heard by the Commissioners at the January 23, 2007, Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6934 or e-mail me at trendell@psc.state.fl.us

Sincerely,



Troy Rendell
Public Utilities Supervisor

TR:tj

cc: Commissioner Lisa Polak Edgar, Chairman
Commissioner Katrina Tew
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Joyce, Rendell)
Office of General Counsel (Jaeger)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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(850) 413-6900

06 DEC 11 AM 10:31

COMMISSION
CLERK

Public Service Commission

December 07, 2006

Mr. & Mrs. John & Marie Budd, Jr.
6053 Forest Lake Drive
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. & Mrs. Budd, Jr.:

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As a way of background information, I would like to provide an overview of the Commission's rate case process that I hope you will find helpful. The rate case process begins when a utility files a request for approval of a test year. The test year is the time period on which the utility will base its need for a rate increase. In the Labrador case, the Company selected a test year of 2005. The Commission approved the test year and a date was established to file its supporting financial data that is referred to as the Minimum Filing Requirements (MFRs). In this case, Labrador completed its MFRs on August 22, 2006.

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December 7, 2006

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Staff is aware of the customers concerns over odor. As explained at the November 2, 2006 customer meeting, the Commission will consider all quality of service issues when making its decision in this rate case. Pursuant to Rule 25-30.433(1), Florida Administrative Code:

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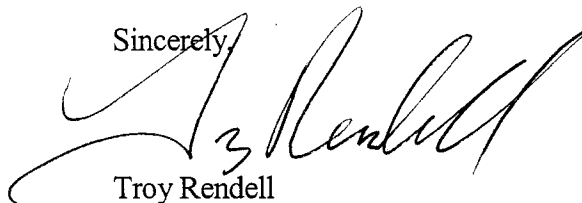
Mr. & Mrs. John & Marie Budd, Jr.

Page 3

December 7, 2006

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6934 or e-mail me at trendell@psc.state.fl.us

Sincerely,

A handwritten signature in cursive script, appearing to read "Trendell", written in black ink.

Troy Rendell
Public Utilities Supervisor

TR

cc: Commissioner Lisa Polak Edgar, Chairman
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Joyce, Rendell)
Office of General Counsel (Jaeger)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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COMMISSIONER
CLERK

Public Service Commission

December 07, 2006

Ms. Yvonne Thompson
6161 Spring Lake Circle
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Ms. Thompson:

Thank you for your recent letter addressed to Commissioner Tew in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Ms. Yvonne Thompson

Page 2

December 7, 2006

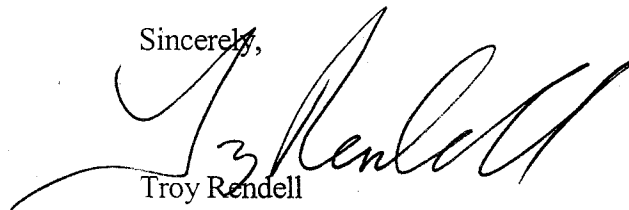
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Sincerely,



Troy Rendell
Public Utilities Supervisor

CBB:tj

cc: Commissioner Katrina Tew
~~Division of the Commission Clerk and Administrative Services~~
Division of Economic Regulation (Bulecza-Banks, Joyce, Rendell)
Office of General Counsel (Jaeger)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

STATE OF FLORIDA

COMMISSIONERS:
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MATTHEW M. CARTER II
KATRINA J. TEW



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DIVISION OF ECONOMIC REGULATION
(850) 413-6900

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COMMISSION
CLERK

Public Service Commission

December 5, 2006

Mr. Louis Brnec
5902 Utopia Drive
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. Brnec:

Thank you for your recent letter addressed to Commissioner Tew in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mr. Louis Brnec
Page 2
December 5, 2006

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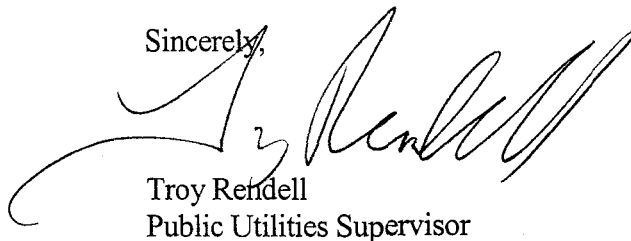
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I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6934 or e-mail me at trendell@psc.state.fl.us

Mr. Louis Brnec
Page 3
December 5, 2006

Sincerely,

A handwritten signature in black ink, appearing to read 'Troy Rendell', written in a cursive style. The signature is positioned above the printed name and title.

Troy Rendell
Public Utilities Supervisor

TR

cc: Commissioner Katrina Tew
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Joyce, Rendell)
Office of General Counsel (Jaeger)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
J. TERRY DEASON
ISILIO ARRIAGA
MATTHEW M. CARTER II
KATRINA J. TEW

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

06 DEC -7 AM 10:10

COMMISSION
CLERK

Public Service Commission

December 5, 2006

Mr. Roy Edwick
5939 Benz Place
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. Edwick:

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Mr. Roy Edwick
Page 2
December 5, 2006

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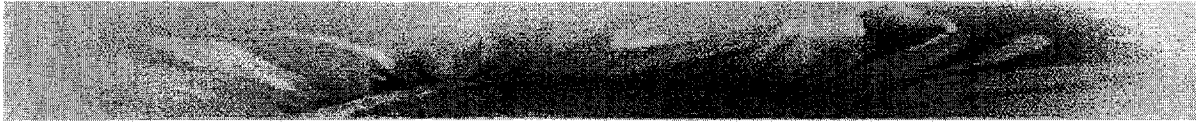


Troy Rendell
Public Utilities Supervisor

TR

cc: Commissioner Lisa Polak Edgar, Chairman
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Joyce, Rendell)
Office of General Counsel (Jaeger)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

Timolyn Henry

From: Felicia White**Sent:** Wednesday, December 06, 2006 9:57 AM**To:** 'csober@tamabay.rr.com'**Cc:** Office of the Chairman; Katrina Tew; Cheryl Bulecza-Banks; Troy Rendell; Tiffany Joyce; Ralph Jaeger; Timolyn Henry; Matilda Sanders**Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.**

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Sincerely,

Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

Timolyn Henry

From: Felicia White

Sent: Wednesday, December 06, 2006 9:54 AM

To: 'dream-time@comcast.net'

Cc: Office of the Chairman; Cheryl Bulecza-Banks; Troy Rendell; Tiffany Joyce; Ralph Jaeger; Timolyn Henry; Matilda Sanders

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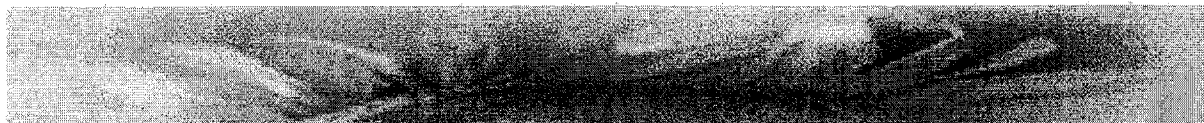
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STATE OF FLORIDA

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
J. TERRY DEASON
ISILIO ARRIAGA
MATTHEW M. CARTER II
KATRINA J. TEW



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

06 DEC -7 AM 10:10

COMMISSIONER
CLERK

Public Service Commission

December 5, 2006

Mr. & Mrs. Conrad Felix
6046 Utopia Drive
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

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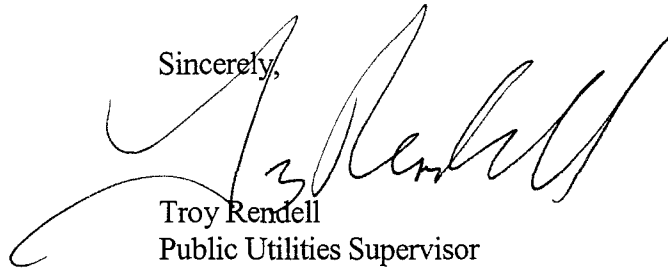
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Mr. & Mrs. Conrad Felix
Page 3
December 5, 2006

Sincerely,

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Troy Rendell
Public Utilities Supervisor

TR

cc: Commissioner Lisa Polak Edgar, Chairman
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Joyce, Rendell)
Office of General Counsel (Jaeger)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

Timolyn Henry

From: Felicia White

Sent: Tuesday, December 05, 2006 8:12 AM

To: 'elvineb@earthlink.net'; 'ratroy@earthlink.net'

Cc: Office of the Chairman; Cheryl Bulecza-Banks; Troy Rendell; Tiffany Joyce; Ralph Jaeger; Matilda Sanders; Timolyn Henry

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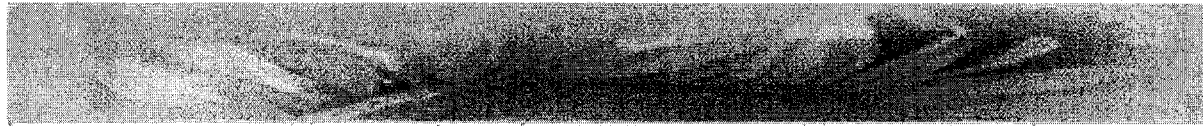
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Timolyn Henry

From: Felicia White

Sent: Monday, December 04, 2006 1:07 PM

To: 'pvf1@verizon.net'; 'newtonl@peoplepc.com'

Cc: Office of the Chairman; Cheryl Bulecza-Banks; Troy Rendell; Tiffany Joyce; Ralph Jaeger; Matilda Sanders; Timolyn Henry

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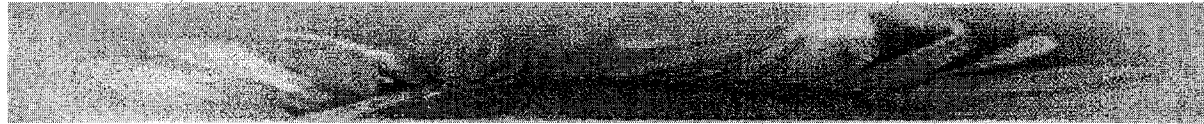
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Matilda Sanders

From: Troy Rendell
Sent: Friday, December 01, 2006 9:07 AM
To: 'Jewp2006@wmconnect.com'
Cc: Cheryl Bulecza-Banks; Ralph Jaeger; Felicia White; Gerald Edwards; Jennie Lingo; Tiffany Joyce; Office of the Chairman; Matilda Sanders; 'Martin Friedman'; 'Valerie L. Lord'; Troy Rendell; Katrina Tew
Subject: Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Thank you for your recent e-mail addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, a copy of your e-mail has been placed on the correspondence side of the docket file for all to review.

As a way of background information, I would like to provide an overview of the Commission's rate case process that I hope you will find helpful. The rate case process begins when a utility files a request for approval of a test year. The test year is the time period on which the utility will base its need for a rate increase. In the Labrador case, the Company selected a test year of 2005. The Commission approved the test year and a date was established to file its supporting financial data that is referred to as the Minimum Filing Requirements (MFRs). In this case, Labrador completed its MFRs on August 22, 2006.

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There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Staff is aware of the customers concerns over odor. As explained at the November 2, 2006 customer meeting, the Commission will consider all quality of service issues when making its decision in this rate case. Pursuant to Rule 25-30.433(1), Florida Administrative Code:

The Commission in every rate case shall make a determination of the quality of service provided by the utility. This shall be derived from an evaluation of three separate components of water and wastewater utility operations: quality of utility's product (water and wastewater); operational conditions of utility's plant and facilities; and the utility's attempt to address customer satisfaction. Sanitary surveys, outstanding citations, violations and consent orders on file with the Department of Environmental Protection (DEP) and county health departments or lack thereof over the preceding 3-year period shall

also be considered. DEP and county health department officials' testimony concerning quality of service as well as the testimony of utility's customers shall be considered.

Staff is currently working closely with the Department of Environmental Protection concerning these issues and will address them in its recommendation to the Commission.

Labrador's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed, staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Labrador's case, the staff recommendation is scheduled to be submitted January 10, 2007, and is scheduled to be heard by the Commissioners at the January 23, 2007, Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6934 or e-mail me at troy.rendell@psc.state.fl.us.

Sincerely,

Troy Rendell
Public Utilities Supervisor

Matilda Sanders

From: Troy Rendell
Sent: Friday, December 01, 2006 9:03 AM
To: 'bobaudrahm@tampabay.rr.com'
Cc: Cheryl Bulecza-Banks; Ralph Jaeger; Felicia White; Gerald Edwards; Jennie Lingo; Tiffany Joyce; Office of the Chairman; Matilda Sanders; Martin Friedman; Valerie L. Lord; Troy Rendell
Subject: Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

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also be considered. DEP and county health department officials' testimony concerning quality of service as well as the testimony of utility's customers shall be considered.

Staff is currently working closely with the Department of Environmental Protection concerning these issues and will address them in its recommendation to the Commission.

As to your concern with water meters being covered with dirt. This condition often happens throughout Florida, due to either rainy conditions or irrigation systems washing dirt and sand into meter boxes. However, the utility is required to read its water meters on a regular intervals pursuant to Rule 25-30.261, Florida Administrative Code. As long as the meter reader can wipe away the accumulation of sand and dirt to read the numbers, this does not pose a problem. If a condition occurs that causes a billing to be estimated, that bill must indicate that the amount owed is an estimated amount, pursuant to Rule 25-30.335, Florida Administrative Code.

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Troy Rendell
Public Utilities Supervisor

STATE OF FLORIDA

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
J. TERRY DEASON
ISILIO ARRIAGA
MATTHEW M. CARTER II
KATRINA J. TEW



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

06 DEC -1 AM 10:40

COMMISSION
CLERK

Public Service Commission

November 30, 2006

Mr. Alphonse LaPorte
5858 Maples Drive
Zephyrhills, Florida 33540

RE: Docket No. 060262-WS, Application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. LaPorte:

Thank you for your recent telephone call to the Chairman's office in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mr. Alphonse LaPorte
Page 2
November 30, 2006

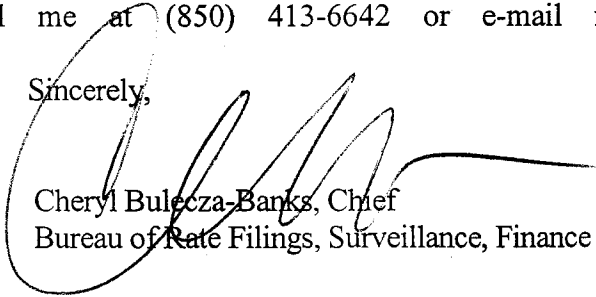
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I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at trendell@psc.state.fl.us

Sincerely,



Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
[Redacted] Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Rendell, Joyce, Edwards)
Office of General Counsel (Jaeger)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

Timolyn Henry

From: Felicia White

Sent: Thursday, November 30, 2006 11:22 AM

To: 'Nmarchn@aol.com'

Cc: Office of the Chairman; Cheryl Bulecza-Banks; Troy Rendell; Tiffany Joyce; Ralph Jaeger; Timolyn Henry; Matilda Sanders

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

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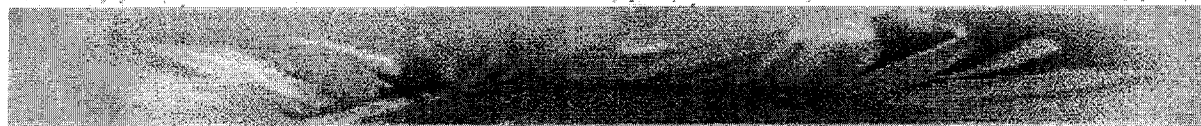
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Sincerely,

Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax



State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

RECEIVED-PTSC
NOV 29 AM 3:55
COMMISSION CLERK

DATE: November 29, 2006
TO: Blanca S. Bayó, Commission Clerk and Administrative Services Director
FROM: Felicia White, Staff Assistant, Division of Economic Regulation *FW*
RE: Docket No. 060262-WS - Application for Increase in water and wastewater rates in Pasco County by Labrador Utilities, Inc.

Attached is correspondence that needs to be placed in the stated docket. Please place in the docket file for this docket.

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
J. TERRY DEASON
ISILIO ARRIAGA
MATTHEW M. CARTER II
KATRINA J. TEW

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

06 NOV 29 PM 3:48

COMMISSIONER
CLERK

Public Service Commission

November 28, 2006

Ms. Ann Marie Hall
5931 Jessup Drive
Zephyrhills, FL 33540

RE: Docket No. 060262-WS, Application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Ms. Hall:

Thank you for your recent letter to Commissioner Tew in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

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You also expressed concern as to why you are required to pay a base facility charge during the months that you are not in residence. Currently, there is one predominate type of rate structure the Commission approves for water and wastewater utilities. Pursuant to the Rule 25-30.437(6), Florida Administrative Code, utilities are required to use the base facility and usage charge rate structure, unless an alternative rate structure is adequately supported. The base facility charge incorporates fixed expenses of the utility and is a flat monthly charge. This charge is applicable as long as a person is a customer of the utility, regardless of whether there is any usage. The usage charge incorporates variable expenses and is billed on a per 1,000 gallon or 100 cubic feet basis in addition to the base facility charge.

This rate structure is the preferred rate structure for a number of reasons. The base facility charge is based upon the concept of readiness to serve all customers connected to the system. This type of structure allows each customer to pay his/her fair share of the costs, regardless of whether the customer receives residential, commercial, or other type of service. Also, customers that have high consumption levels have higher bills than those with low consumption levels. By using the base facility charge rate structure, a utility recovers its fixed costs through the base charge and its variable costs through the gallonage charge. The base facility charge is applicable to all customers each month, the gallonage charge is based on each customer's actual consumption during the month.

The Commission also recognizes that water used by residential customers for purposes such as lawn sprinkling and washing automobiles is not collected by the wastewater system. The Commission does this by approving a residential wastewater cap. Usually it is around 6,000 to 8,000 gallons per month. The purpose of implementing a residential wastewater gallonage cap is to recognize that not all water used by residential customers is returned to the wastewater collection system. In other words, the wastewater cap prevents a customer from being charged above 6,000 or 8,000 gallons of water used per month, whatever the cap may be. Any water used over the cap is generally considered being used for purposes such as irrigation; therefore, it is not returned to the wastewater facility. Furthermore, in determining the appropriate wastewater gallonage charge, the Commission approves a common procedure that recognizes that only 80% of the residential water used is collected and treated by the wastewater system; the other 20% of the residential water is used for other purposes and does not get collected by the wastewater system.

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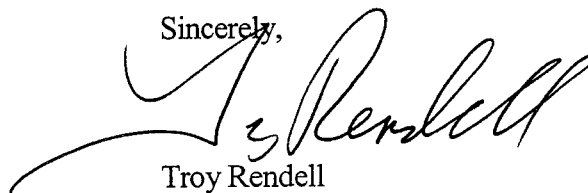
Ms. Ann Marie Hall
Page 3
November 28, 2006

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Sincerely,



Troy Rendell
Public Utilities Supervisor

cc: Commissioner Katrina J. Tew
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Joyce, Edwards)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

COMMISSIONERS:
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MATTHEW M. CARTER II
KATRINA J. TEW

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

05 NOV 29 PM 3:48

COMMISSIONER
CLERK

Public Service Commission

November 28, 2006

Ms. Joyce Battist
5926 Utopia Drive
Zephyrhills, FL 33540

RE: Docket No. 060262-WS, Application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Ms. Battist:

Thank you for your recent letters to Chairman Edgar and Commissioner Tew in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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You also expressed concern as to why you are required to pay a base facility charge during the months that you are not in residence. Currently, there is one predominate type of rate structure the Commission approves for water and wastewater utilities. Pursuant to the Rule 25-30.437(6), Florida Administrative Code, utilities are required to use the base facility and usage charge rate structure, unless an alternative rate structure is adequately supported. The base facility charge incorporates fixed expenses of the utility and is a flat monthly charge. This charge is applicable as long as a person is a customer of the utility, regardless of whether there is any usage. The usage charge incorporates variable expenses and is billed on a per 1,000 gallon or 100 cubic feet basis in addition to the base facility charge.

This rate structure is the preferred rate structure for a number of reasons. The base facility charge is based upon the concept of readiness to serve all customers connected to the system. This type of structure allows each customer to pay his/her fair share of the costs, regardless of whether the customer receives residential, commercial, or other type of service. Also, customers that have high consumption levels have higher bills than those with low consumption levels. By using the base facility charge rate structure, a utility recovers its fixed costs through the base charge and its variable costs through the gallonage charge. The base facility charge is applicable to all customers each month, the gallonage charge is based on each customer's actual consumption during the month.

The Commission also recognizes that water used by residential customers for purposes such as lawn sprinkling and washing automobiles is not collected by the wastewater system. The Commission does this by approving a residential wastewater cap. Usually it is around 6,000 to 8,000 gallons per month. The purpose of implementing a residential wastewater gallonage cap is to recognize that not all water used by residential customers is returned to the wastewater collection system. In other words, the wastewater cap prevents a customer from being charged above 6,000 or 8,000 gallons of water used per month, whatever the cap may be. Any water used over the cap is generally considered being used for purposes such as irrigation; therefore, it is not returned to the wastewater facility. Furthermore, in determining the appropriate wastewater gallonage charge, the Commission approves a common procedure that recognizes that only 80% of the residential water used is collected and treated by the wastewater system; the other 20% of the residential water is used for other purposes and does not get collected by the wastewater system.

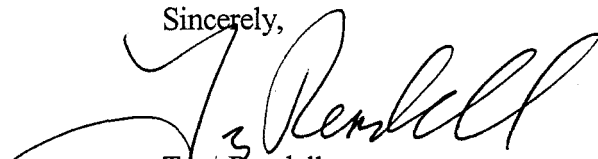
Ms. Joyce Battist
Page 3
November 28, 2006

Labrador's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed, staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Labrador's case, the staff recommendation is scheduled to be submitted January 10, 2007, and is scheduled to be heard by the Commissioners at the January 23, 2007, Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6934 or e-mail me at troy.rendell@psc.state.fl.us.

Sincerely,



Troy Rendell
Public Utilities Supervisor

cc: Commissioner Lisa Polak Edgar, Chairman
Commissioner Katrina J. Tew
~~Division of the Commission Clerk and Administrative Services~~
Division of Economic Regulation (Bulecza-Banks, Joyce, Edwards)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

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COMMISSIONER
CLERK

Public Service Commission

November 28, 2006

Mr. Richard Coney
6322 Spring Lake Circle
Zephyrhills, FL 33540

RE: Docket No. 060262-WS, Application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. Coney:

Thank you for your recent letter to Commissioner Tew in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As a way of background information, I would like to provide an overview of the Commission's rate case process that I hope you will find helpful. The rate case process begins when a utility files a request for approval of a test year. The test year is the time period on which the utility will base its need for a rate increase. In the Labrador case, the Company selected a test year of 2005. The Commission approved the test year and a date was established to file its supporting financial data that is referred to as the Minimum Filing Requirements (MFRs). In this case, Labrador completed its MFRs on August 22, 2006.

As you are probably aware, a customer meeting was held in Zephyrhills on November 2, 2006. During the meeting, customers were given an opportunity to express their opinions and concerns regarding Labrador's rates and service. Customers provided verbal comments while others submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

Mr. Richard Coney
Page 2
November 28, 2006


There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

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In regards to your concern with customers needing new water meters and the company promising this, the Commission addressed this during the last rate case. By Order No. PSC-04-1281-PAA-WS, issued December 28, 2004, the Commission ordered Labrador to develop a meter test plan and to test all of its water meters. By letter dated November 22, 2006, Labrador indicated that it tested 799 water meters during 2005. Further, during this testing process, Labrador replaced a total of 313 meters. Staff is still in the process of analyzing this information.

With respect to Labrador's case, the staff recommendation is scheduled to be submitted January 10, 2007, and is scheduled to be heard by the Commissioners at the January 23, 2007, Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6934 or e-mail me at troy.rendell@psc.state.fl.us.

Sincerely,

Troy Rendell
Public Utilities Supervisor

cc: Commissioner Katrina J. Tew
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Joyce, Edwards)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
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(850) 413-6900

06 NOV 29 PM 3:47

COMMISSIONER
CLERK

Public Service Commission

November 28, 2006

Mr. Francis Cooper
5831 Naples Drive
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. Cooper:

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As a way of background information, I would like to provide an overview of the Commission's rate case process that I hope you will find helpful. The rate case process begins when a utility files a request for approval of a test year. The test year is the time period on which the utility will base its need for a rate increase. In the Labrador case, the Company selected a test year of 2005. The Commission approved the test year and a date was established to file its supporting financial data that is referred to as the Minimum Filing Requirements (MFRs). In this case, Labrador completed its MFRs on August 22, 2006.

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Mr. Francis Cooper
Page 2
November 28, 2006


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Labrador's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed, staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Labrador's case, the staff recommendation is scheduled to be submitted January 10, 2007, and is scheduled to be heard by the Commissioners at the January 23, 2007, Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6934 or e-mail me at trendell@psc.state.fl.us

Sincerely,



Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Joyce, Rendell)
Office of General Counsel (Jaeger)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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COMMISSION
CLERK

Public Service Commission

November 28, 2006

Mr. and Mrs. Albert and Elna Mercer
6114 Spring Lake Circle
Zephyrhills, FL 33540-7535

RE: Docket No. 060262-WS, Application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. and Mrs. Mercer:

Thank you for your recent letter to Chairman Edgar and Commissioner Tew in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As a way of background information, I would like to provide an overview of the Commission's rate case process that I hope you will find helpful. The rate case process begins when a utility files a request for approval of a test year. The test year is the time period on which the utility will base its need for a rate increase. In the Labrador case, the Company selected a test year of 2005. The Commission approved the test year and a date was established to file its supporting financial data that is referred to as the Minimum Filing Requirements (MFRs). In this case, Labrador completed its MFRs on August 22, 2006.

As you are probably aware, a customer meeting was held in Zephyrhills on November 2, 2006. During the meeting, customers were given an opportunity to express their opinions and concerns regarding Labrador's rates and service. Customers provided verbal comments while others submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

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Currently, there is one predominate type of rate structure the Commission approves for water and wastewater utilities. Pursuant to the Rule 25-30.437(6), Florida Administrative Code, utilities are required to use the base facility and usage charge rate structure, unless an alternative rate structure is adequately supported. The base facility charge incorporates fixed expenses of the utility and is a flat monthly charge. This charge is applicable as long as a person is a customer of the utility, regardless of whether there is any usage. The usage charge incorporates variable expenses and is billed on a per 1,000 gallon or 100 cubic feet basis in addition to the base facility charge.

This rate structure is the preferred rate structure for a number of reasons. The base facility charge is based upon the concept of readiness to serve all customers connected to the system. This type of structure allows each customer to pay his/her fair share of the costs, regardless of whether the customer receives residential, commercial, or other type of service. Also, customers that have high consumption levels have higher bills than those with low consumption levels. By using the base facility charge rate structure, a utility recovers its fixed costs through the base charge and its variable costs through the gallonage charge. The base facility charge is applicable to all customers each month, the gallonage charge is based on each customer's actual consumption during the month.

The Commission also recognizes that water used by residential customers for purposes such as lawn sprinkling and washing automobiles is not collected by the wastewater system. The Commission does this by approving a residential wastewater cap. Usually it is around 6,000 to 8,000 gallons per month. The purpose of implementing a residential wastewater gallonage cap is to recognize that not all water used by residential customers is returned to the wastewater collection system. In other words, the wastewater cap prevents a customer from being charged above 6,000 or 8,000 gallons of water used per month, whatever the cap may be. Any water used over the cap is generally considered being used for purposes such as irrigation; therefore, it is not returned to the wastewater facility. Furthermore, in determining the appropriate wastewater gallonage charge, the Commission approves a common procedure that recognizes that only 80% of the residential water used is collected and treated by the wastewater system; the other 20% of the residential water is used for other purposes and does not get collected by the wastewater system.

Labrador's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed,

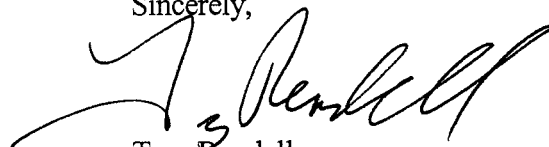
Mr. and Mrs. Albert Mercer
Page 3
November 28, 2006

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I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6934 or e-mail me at troy.rendell@psc.state.fl.us.

Sincerely,



Troy Rendell
Public Utilities Supervisor

cc: Commissioner Lisa Edgar, Chairman
Commissioner Katrina J. Tew
~~Division of the Commission Clerk and Administrative Services~~
Division of Economic Regulation (Bulecza-Banks, Joyce, Edwards)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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(850) 413-6900

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COMMISSIONER
CLERK

Public Service Commission

November 28, 2006

Ms. Bernadette Green
6118 Presidential Circle
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Ms. Green:

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As a way of background information, I would like to provide an overview of the Commission's rate case process that I hope you will find helpful. The rate case process begins when a utility files a request for approval of a test year. The test year is the time period on which the utility will base its need for a rate increase. In the Labrador case, the Company selected a test year of 2005. The Commission approved the test year and a date was established to file its supporting financial data that is referred to as the Minimum Filing Requirements (MFRs). In this case, Labrador completed its MFRs on August 22, 2006.

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With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

Ms. Bernadette Green

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November 28, 2006

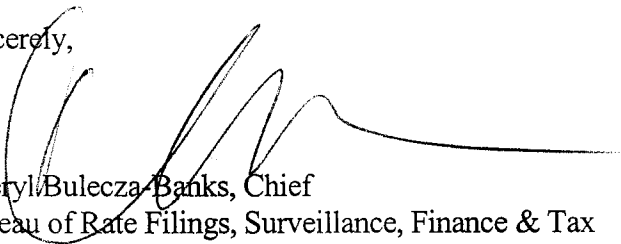
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

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I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6934 or e-mail me at trendell@psc.state.fl.us

Sincerely,



Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Joyce, Rendell)
Office of General Counsel (Jaeger)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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COMMISSION
CLERK

Public Service Commission

November 28, 2006

Mr. Gerald Swank
5728 Viau Way
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. Swank:

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mr. Gerald Swank
Page 2
November 28, 2006


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Sincerely,



Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Joyce, Rendell)
Office of General Counsel (Jaeger)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

COMMISSIONERS:
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KATRINA J. TEW

STATE OF FLORIDA



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COMMISSIONER
CLERK

Public Service Commission

November 28, 2006

Mr. & Mrs. Gordon Reynolds
5740 Viau Way
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. & Mrs. Reynolds:

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mr. & Mrs. Gordon Reynolds

Page 2

November 28, 2006

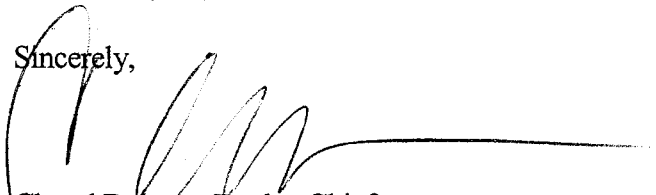
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I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6934 or e-mail me at trendell@psc.state.fl.us

Sincerely,



Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Joyce, Rendell)
Office of General Counsel (Jaeger)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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06 NOV 29 PM 3:47

COMMISSION
CLERK

Public Service Commission

November 28, 2006

Ms. Delores Koury
5907 Jessup Dr.
Zephyrhills, FL 33540

RE: Docket No. 060262-WS, Application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Ms. Koury:

Thank you for your recent letter to Commissioner Tew in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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You also expressed concern as to why you are required to pay a base facility charge during the months that you are not in residence. Currently, there is one predominate type of rate structure the Commission approves for water and wastewater utilities. Pursuant to the Rule 25-30.437(6), Florida Administrative Code, utilities are required to use the base facility and usage charge rate structure, unless an alternative rate structure is adequately supported. The base facility charge incorporates fixed expenses of the utility and is a flat monthly charge. This charge is applicable as long as a person is a customer of the utility, regardless of whether there is any usage. The usage charge incorporates variable expenses and is billed on a per 1,000 gallon or 100 cubic feet basis in addition to the base facility charge.

This rate structure is the preferred rate structure for a number of reasons. The base facility charge is based upon the concept of readiness to serve all customers connected to the system. This type of structure allows each customer to pay his/her fair share of the costs, regardless of whether the customer receives residential, commercial, or other type of service. Also, customers that have high consumption levels have higher bills than those with low consumption levels. By using the base facility charge rate structure, a utility recovers its fixed costs through the base charge and its variable costs through the gallonage charge. The base facility charge is applicable to all customers each month, the gallonage charge is based on each customer's actual consumption during the month.

The Commission also recognizes that water used by residential customers for purposes such as lawn sprinkling and washing automobiles is not collected by the wastewater system. The Commission does this by approving a residential wastewater cap. Usually it is around 6,000 to 8,000 gallons per month. The purpose of implementing a residential wastewater gallonage cap is to recognize that not all water used by residential customers is returned to the wastewater collection system. In other words, the wastewater cap prevents a customer from being charged above 6,000 or 8,000 gallons of water used per month, whatever the cap may be. Any water used over the cap is generally considered being used for purposes such as irrigation; therefore, it is not returned to the wastewater facility. Furthermore, in determining the appropriate wastewater gallonage charge, the Commission approves a common procedure that recognizes that only 80% of the residential water used is collected and treated by the wastewater system; the other 20% of the residential water is used for other purposes and does not get collected by the wastewater system.

Labrador's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and

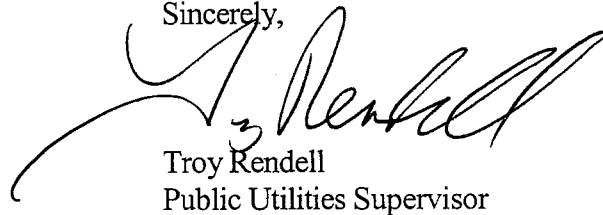
Ms. Dolly Koury
Page 3
November 28, 2006

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I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6934 or e-mail me at troy.rendell@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read "Troy Rendell", with a large, sweeping flourish extending to the left.

Troy Rendell
Public Utilities Supervisor

cc: Commissioner Katrina J. Tew
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Joyce, Edwards)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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STATE OF FLORIDA



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06 NOV 28 PM 3:54

COMMISSION
CLERK

Public Service Commission

November 28, 2006

Mr. & Mrs. Robert Farney
6309 Forest Lake Drive
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. & Mrs. Farney:

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mr. & Mrs. Robert Farney

Page 2

November 28, 2006

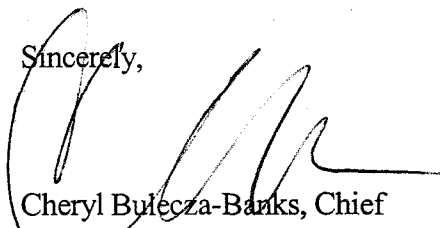
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I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6934 or e-mail me at trendell@psc.state.fl.us

Sincerely,



Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Joyce, Rendell)
Office of General Counsel (Jaeger)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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06 NOV 28 PM 3:54

COMMISSION
CLERK

Public Service Commission

November 28, 2006

Mr. & Mrs. Madura
6132 Twilight Drive
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. & Mrs. Madura:

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mr. & Mrs. Madura
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November 28, 2006

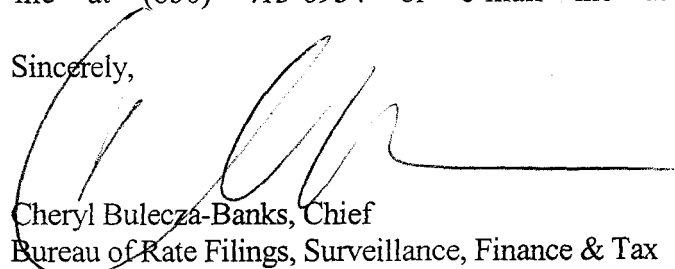
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Sincerely,



Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
Commissioner Katrina Tew
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Joyce, Rendell)
Office of General Counsel (Jaeger)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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NOV 28 PM 3:54

COMMISSION
CLERK

Public Service Commission

November 28, 2006

Mr. Richard Page
6240 Presidential Circle
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. Page:

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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November 28, 2006

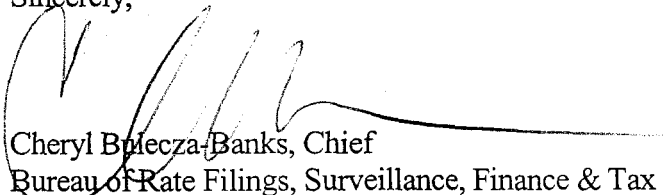
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Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
Commissioner Katrina Tew
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Joyce, Rendell)
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Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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COMMISSION
CLERK

Public Service Commission

November 28, 2006

Ms. Ruby Corbett
6104 Forest Lake Drive
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Ms. Corbett:

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Ms. Ruby Corbett
Page 2
November 28, 2006

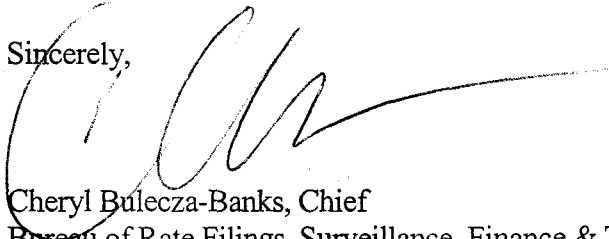
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Sincerely,



Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
Commissioner Katrina Tew
Division of the Commission Clerk and Administrative Services
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Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

STATE OF FLORIDA

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COMMISSION
CLERK

Public Service Commission

November 28, 2006

Mr. & Mrs. Beresford
6041 Twilight Drive
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. & Mrs. Beresford:

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mr. & Mrs. Beresford
Page 2
November 28, 2006


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Labrador's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed, staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Labrador's case, the staff recommendation is scheduled to be submitted January 10, 2007, and is scheduled to be heard by the Commissioners at the January 23, 2007, Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6934 or e-mail me at trendell@psc.state.fl.us

Sincerely,



Cheryl Buleza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
Commissioner Katrina Tew
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Buleza-Banks, Joyce, Rendell)
Office of General Counsel (Jaeger)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

Matilda Sanders

From: Troy Rendell
Sent: Tuesday, November 28, 2006 1:18 PM
To: 'RobHmpr@aol.com'
Cc: Cheryl Bulecza-Banks; Ralph Jaeger; Tiffany Joyce; Gerald Edwards; Martin Friedman; Marshall Willis; Matilda Sanders; Office of the Chairman; Katrina Tew; Felicia White
Subject: Docket No. 060262-WS - Labrador Utilities, Inc.

ORIGINAL

I'm responding to your recent e-mails to Chairman Edgar and Commissioner Tew. Staff is aware of the customers concerns over the odor of the wastewater plant. As explained at the November 2, 2006 customer meeting, the Commission will consider all quality of service issues when making its decision in this rate case.

Pursuant to Rule 25-30.433(1), Florida Administrative Code:

"The Commission in every rate case shall make a determination of the quality of service provided by the utility. This shall be derived from an evaluation of three separate components of water and wastewater utility operations: quality of utility's product (water and wastewater); operational conditions of utility's plant and facilities; and the utility's attempt to address customer satisfaction. Sanitary surveys, outstanding citations, violations and consent orders on file with the Department of Environmental Protection (DEP) and county health departments or lack thereof over the preceding 3-year period shall also be considered. DEP and county health department officials' testimony concerning quality of service as well as the testimony of utility's customers shall be considered."

Staff is currently working closely with the Department of Environmental Protection concerning these issues and will address them in its recommendation to the Commission.

Your second concern was on the interim increase. As I explained at the customer meeting, this interim increase is allowed by statute. Also the calculation of interim is addressed by statute and staff is required to strictly adhere to this procedure. This interim increase is being held subject to refund pending the final decision in this rate case.

I hope that I have answered your questions. If you have any further questions, do not hesitate to contact me.

Troy Rendell
Public Utilities Supervisor
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
(805) 413-6934

11/28/2006

ORIGINAL**Timolyn Henry**

From: Felicia White**Sent:** Tuesday, November 28, 2006 9:45 AM**To:** 'yankeetrader3@juno.com'**Cc:** Katrina Tew; Marshall Willis; Cheryl Bulecza-Banks; Troy Rendell; Tiffany Joyce; Ralph Jaeger; Timolyn Henry; Matilda Sanders**Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.**

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Sincerely,

Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax



ORIGINAL**Timolyn Henry**

From: Felicia White**Sent:** Tuesday, November 28, 2006 9:32 AM**To:** 'Jewp2006@wmconnect.com'; 'lazy_e70@msn.com'; 'jprather6@tampabay.rr.com'; 'pjohnst3@tampabay.rr.com'**Cc:** Katrina Tew; Cheryl Bulecza-Banks; Marshall Willis; Troy Rendell; Troy Rendell; Ralph Jaeger; Timolyn Henry; Matilda Sanders**Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.**

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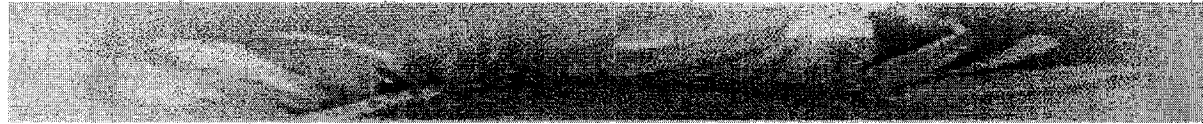
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ORIGINAL

Timolyn Henry

From: Felicia White**Sent:** Tuesday, November 28, 2006 9:19 AM**To:** 'kivlerkeast@webtv.net'**Cc:** Katrina Tew; Marshall Willis; Cheryl Bulecza-Banks; Troy Rendell; Tiffany Joyce; Ralph Jaeger; Timolyn Henry; Matilda Sanders**Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.**

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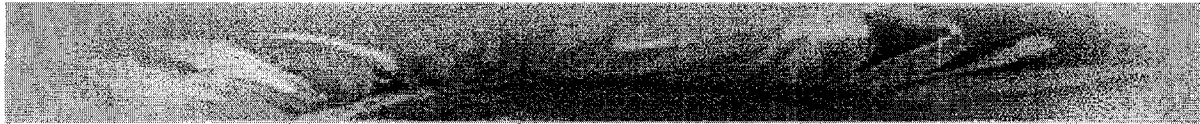
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Bureau of Rate Filings, Surveillance, Finance & Tax



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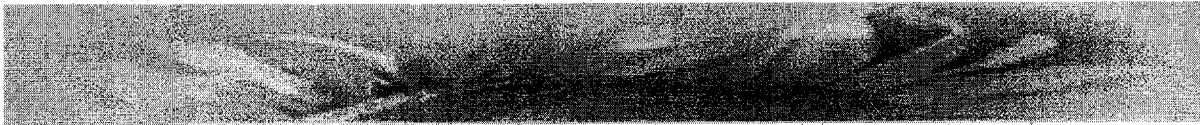
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STATE OF FLORIDA

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
J. TERRY DEASON
ISILIO ARRIAGA
MATTHEW M. CARTER II
KATRINA J. TEW



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

06 NOV 22 AM 11:18

COMMISSIONER
CLERK

Public Service Commission

November 21, 2006

Ms. Betty Grubbs
6143 Twilight Drive
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

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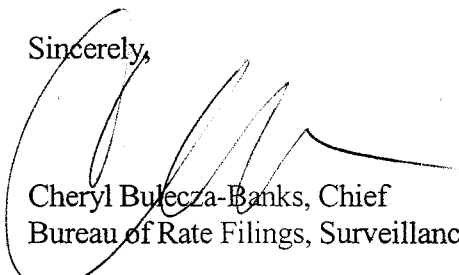
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CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Joyce, Rendell)
Office of General Counsel (Jaeger)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

STATE OF FLORIDA

COMMISSIONERS:
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TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
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COMMISSION
CLERK

Public Service Commission

November 21, 2006

Mr. Floyd Swoffer
5915 Jessup Drive
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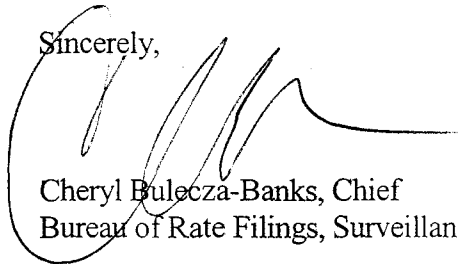
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Sincerely,



Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Joyce, Rendell)
Office of General Counsel (Jaeger)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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MATTHEW M. CARTER II
KATRINA J. TEW



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

05 NOV 22 AM 11:18

COMMISSIONER
CLERK

Public Service Commission

November 21, 2006

Ms. Eva Rush
5912 Jessup Drive
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Ms. Rush:

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Ms. Eva Rush
Page 2
November 21, 2006

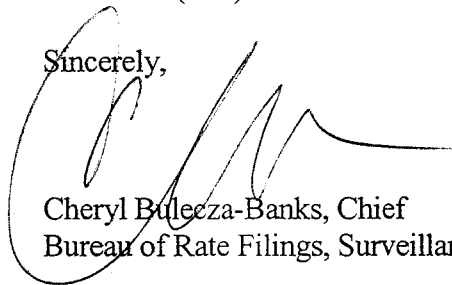
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Sincerely,



Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Joyce, Rendell)
Office of General Counsel (Jaeger)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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06 NOV 22 AM 11:18

COMMISSION
CLERK

Public Service Commission

November 21, 2006

Mr. & Mrs. Bob Redditt
6330 Forest Lake Drive
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. & Mrs. Redditt:

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mr. & Mrs. Bob Redditt

Page 2

November 21, 2006

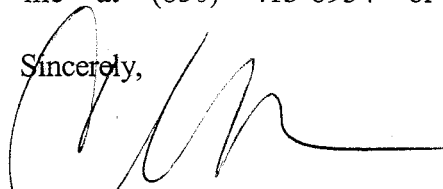
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Sincerely,



Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Joyce, Rendell)
Office of General Counsel (Jaeger)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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06 NOV 22 AM 11:18

COMMISSION
CLERK

Public Service Commission

November 21, 2006

Ms. Norma Martin
6001 Froest Lake Drive
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Ms. Martin:

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Ms. Norma Martin
Page 2
November 21, 2006

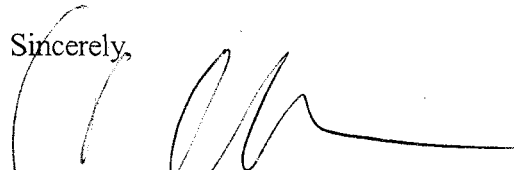
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Sincerely,



Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
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TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

COMMISSION
CLERK

November 21, 2006

Mr. & Mrs Daniel Ward
5936 Utopia Drive
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. & Mrs Ward:

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mr. & Mrs Daniel Ward
Page 2
November 21, 2006

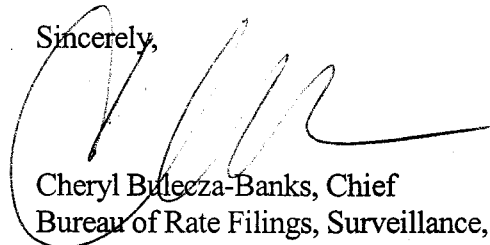
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Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Joyce, Rendell)
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NOV 22 2006 11:17

COMMISSION
CLERK

Public Service Commission

November 21, 2006

Mr. Earl Ranta
6203 Forest Lake Drive
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. Ranta:

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Mr. Earl Ranta
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November 21, 2006

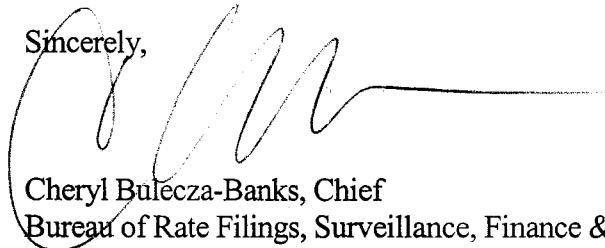
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Cheryl Bulecza-Banks, Chief
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CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
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STATE OF FLORIDA

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LISA POLAK EDGAR, CHAIRMAN
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DIVISION OF ECONOMIC REGULATION
(850) 413-6900
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COMMISSION
CLERK

Public Service Commission

November 21, 2006

Ms. Michele Davis
6132 Spring Lake Circle
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Ms. Davis:

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Ms. Michele Davis
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November 21, 2006

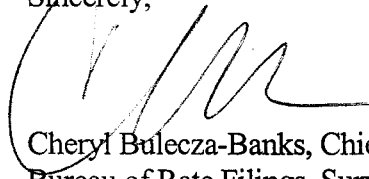
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Sincerely,



Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
~~Division of the Commission Clerk and Administrative Services~~
Division of Economic Regulation (Bulecza-Banks, Joyce, Rendell)
Office of General Counsel (Jaeger)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
J. TERRY DEASON
ISILIO ARRIAGA
MATTHEW M. CARTER II
KATRINA J. TEW

STATE OF FLORIDA



RECEIVED 11:00
TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900
NOV 22 AM 11:17
COMMISSION
CLERK

Public Service Commission

November 21, 2006

Mr. Gerald Davis
6132 Spring Lake Circle
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. Davis:

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mr. Gerald Davis
Page 2
November 21, 2006

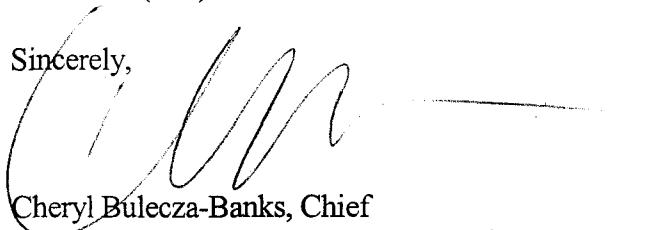
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Labrador's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed, staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

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Division of Economic Regulation (Bulecza-Banks, Joyce, Rendell)
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STATE OF FLORIDA



TIMOTHY DEVEN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

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COMMISSIONER
CLERK

Public Service Commission

November 21, 2006

Ms. Shirley Everett
6203 Forest Lake Drive
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Ms. Everett:

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Page 2
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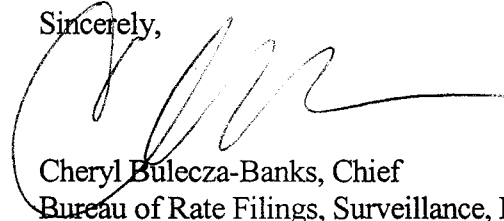
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Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
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Division of Economic Regulation (Bulecza-Banks, Joyce, Rendell)
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DIVISION OF ECONOMIC REGULATION
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COMMISSION
CLERK

Public Service Commission

November 21, 2006

Mr. Charles LaFreniere
5901 Utopia Drive
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. LaFreniere:

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Mr. Charles LaFreniere

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November 21, 2006

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Bureau of Rate Filings, Surveillance, Finance & Tax

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COMMISSIONER
CLERK

Public Service Commission

November 21, 2006

Mr. & Mrs. Richard Lyon
5703 Viau Way
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. & Mrs. Lyon:

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November 21, 2006

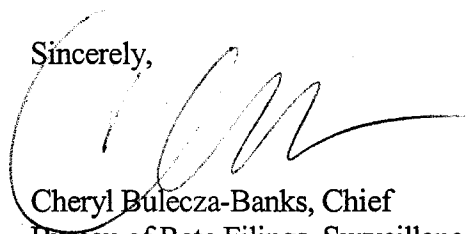
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Division of Economic Regulation (Bulecza-Banks, Joyce, Rendell)
Office of General Counsel (Jaeger)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

ORIGINAL**Timolyn Henry**

From: Felicia White**Sent:** Wednesday, November 22, 2006 8:03 AM**To:** 'margdave@sympatico.ca'; 'Wack12@aol.com'; 'Tgkoto@aol.com'**Cc:** Office of the Chairman; Marshall Willis; Cheryl Bulecza-Banks; Troy Rendell; Tiffany Joyce; Ralph Jaeger; Timolyn Henry; Matilda Sanders; Felicia White**Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.**

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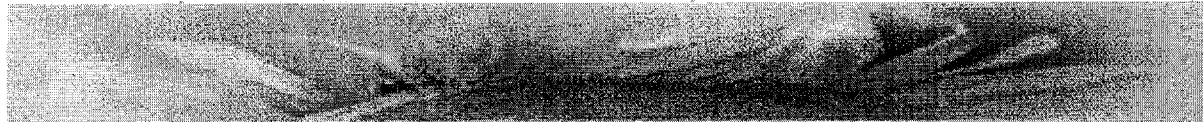
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Sincerely,

Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax



ORIGINAL

Timolyn Henry

From: Felicia White**Sent:** Tuesday, November 21, 2006 9:32 AM**To:** 'Cabin31@telus.net'; 'grammy8@peoplepc.com'**Cc:** Office of the Chairman; Katrina Tew; Marshall Willis; Troy Rendell; Cheryl Bulecza-Banks; Troy Rendell; Ralph Jaeger; Timolyn Henry; Matilda Sanders**Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.**

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Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax



ORIGINAL**Timolyn Henry**

From: Felicia White
Sent: Monday, November 20, 2006 3:15 PM
To: Felicia White; 'sealnotlaw@verizon.net'; 'Kathyvaheyone@aol.com'; 'rgnathompson@yahoo.com'; 'Norma359@aol.com'; 'cnsaw@netscape.com'; 'RobHmpr@aol.com'; 'Jansjoes@wmconnect.com'; 'pjb@acmenet.net'; 'jzambito1@tampabay.rrcom'; 'nandjnusz@yahoo.com.com'; 'dbtaylor@netscape.com'; 'jamesachterberg@earthlink.net'; 'n.m.frost@hotmail.com'; 'hdgopie@aura.com'; 'nanham@tampabay.rr.com'; 'dadlad@jun.com'; 'Dnbmccoy2@aol.com'; 'margdave@sympatico.ca'; 'Tgkoto@aol.com'; 'Wack12@aol.com'
Cc: Office of the Chairman; Katrina Tew; Troy Rendell; Cheryl Bulecza-Banks; Marshall Willis; Tiffany Joyce; Ralph Jaeger; Timolyn Henry; Matilda Sanders
Subject: RE:

From: Felicia White
Sent: Monday, November 20, 2006 3:06 PM
To: 'sealnotlaw@verizon.net'; 'Kathyvaheyone@aol.com'; 'rgnathompson@yahoo.com'; 'Norma359@aol.com'; 'cnsaw@netscape.com'; 'RobHmpr@aol.com'; 'Jansjoes@wmconnect.com'; 'pjb@acmenet.net'; 'jzambito1@tampabay.rrcom'; 'nandjnusz@yahoo.com.com'; 'dbtaylor@netscape.com'; 'jamesachterberg@earthlink.net'; 'n.m.frost@hotmail.com'; 'hdgopie@aura.com'; 'nanham@tampabay.rr.com'; 'dadlad@jun.com'; 'Dnbmccoy2@aol.com'; 'margdave@sympatico.ca'; 'Tgkoto@aol.com'; 'Wack12@aol.com'
Cc: Katrina Tew; Troy Rendell; Cheryl Bulecza-Banks; Marshall Willis; Tiffany Joyce; Ralph Jaeger; Timolyn Henry; Matilda Sanders
Subject:

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

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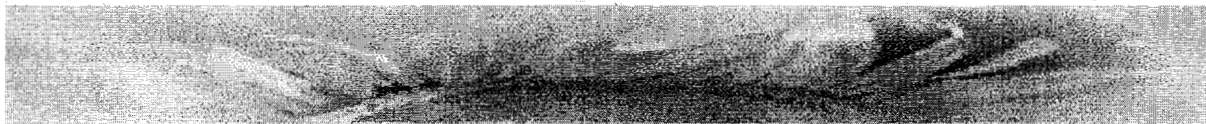
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I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us

Sincerely,

Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax



ORIGINAL**Timolyn Henry**

From: Felicia White**Sent:** Monday, November 20, 2006 3:07 PM**To:** 'johntwila@tampabay.rr.com'; 'halstone21@earthlink.net'; 'dsmith33723@tampabay.rr.com'; 'jrmo@infoblvd.net'; 'MRYNAMCINTYRE@aol.com'; 'carlyle5@peoplepc.com'; 'margiegeasler@earthlink.net'; 'geraldvanornum@netzero.net'; 'bruderask@hotmail.com'**Cc:** Office of the Chairman; Cheryl Bulecza-Banks; Troy Rendell; Marshall Willis; Tiffany Joyce; Ralph Jaeger; Timolyn Henry; Matilda Sanders**Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.**

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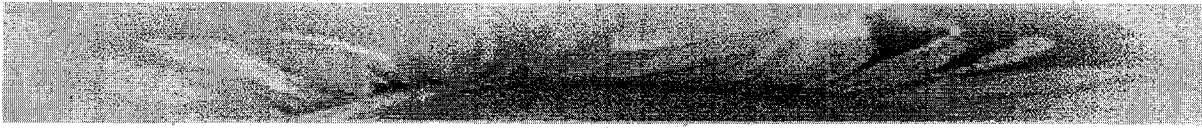
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From: Felicia White
Sent: Monday, November 20, 2006 3:07 PM
To: 'duboislondon@webtv.net'; 'AHackey@vitalityinc.com'
Cc: Katrina Tew; Cheryl Bulecza-Banks; Troy Rendell; Marshall Willis; Tiffany Joyce; Ralph Jaeger; Timolyn Henry; Matilda Sanders
Attachments: Sunflower Bkgrd.jpg

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

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Timolyn Henry

From: Felicia White
Sent: Monday, November 20, 2006 3:06 PM
To: 'sealnotlaw@verizon.net'; 'Kathyvaheyone@aol.com'; 'rgnathompson@yahoo.com'; 'Norma359@aol.com'; 'cnsaw@netscape.com'; 'RobHmpr@aol.com'; 'Jansjoes@wmconnect.com'; 'pjb@acmenet.net'; 'jzambito1@tampabay.rrcom'; 'nandjnusz@yahoo.com.com'; 'dbtaylor@netscape.com'; 'jamesachterberg@earthlink.net'; 'n.m.frost@hotmail.com'; 'hdgopie@aura.com'; 'nanham@tampabay.rr.com'; 'dadlad@jun.com'; 'Dnbmccoy2@aol.com'; 'margdave@sympatico.ca'; 'Tgkoto@aol.com'; 'Wack12@aol.com'
Cc: 'Chairmain@psc.state.fl.us'; Katrina Tew; Troy Rendell; Cheryl Bulecza-Banks; Marshall Willis; Tiffany Joyce; Ralph Jaeger; Timolyn Henry; Matilda Sanders
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

November 16, 2006

Mr. & Mrs. Delbert & Shirley Lowry
6246 Twilight Drive
Zephyrhills, Florida 33540

RE: Docket No. 060262-WS, Application for rate increase in Pasco County by Labrador Utilities, Inc.

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Mr. & Mrs. Delbert & Shirley Lowry

Page 2

November 16, 2006

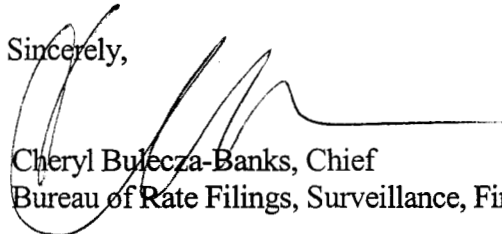
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Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

cc: ~~Division of the Commission Clerk and Administrative Services~~
Division of Economic Regulation (Devlin, Willis, Rendell, Joyce, Edwards)
Office of General Counsel (Jaeger)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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STATE OF FLORIDA



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Public Service Commission

November 16, 2006

Mr. Bob Humphrey
6351 Jessup Drive
Zephyrhills, Florida 33540

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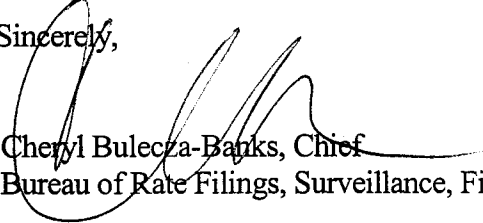
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CBB:tj

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Public Service Commission

November 16, 2006

Dominic Matani
6401 Forest Lake Drive
Zephyrhills, Florida 33540

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I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at trendell@psc.state.fl.us

Sincerely,



Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

cc: ~~Division of the Commission Clerk and Administrative Services~~
Division of Economic Regulation (Devlin, Willis, Rendell, Joyce, Edwards)
Office of General Counsel (Jaeger)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

November 16, 2006

Ms. Dorothy Gaylord
5905 Benz Drive
Zephyrhills, Florida 33540

RE: Docket No. 060262-WS, Application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Ms. Gaylord:

Thank you for your recent letter in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Ms. Dorothy Gaylord
Page 2
November 16, 2006

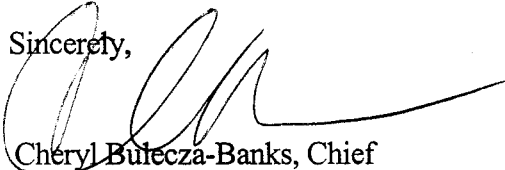
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Bureau of Rate Filings, Surveillance, Finance & Tax

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cc: ~~Division of the Commission Clerk and Administrative Services~~
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TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

November 16, 2006

Mr. & Mrs. Keith & Ellen Trask
Forest Lakes Estates #113
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. & Mrs. Trask:

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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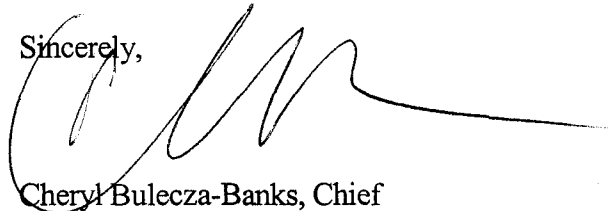
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Sincerely,



Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Joyce, Rendell)
Office of General Counsel (Jaeger)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

November 16, 2006

Mr. Owen R. Dueweke
5932 Utopia Drive
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. Dueweke:

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Page 2

November 16, 2006

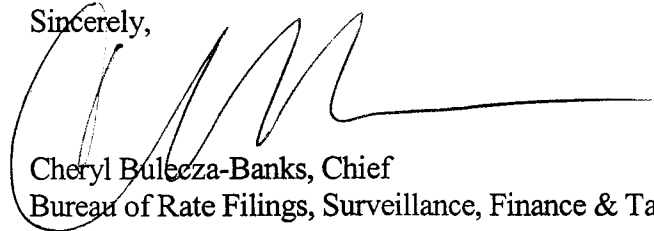
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Public Service Commission

November 16, 2006

Mr. & Mrs. Elvin E. Brown
Forest Lakes Estates
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. & Mrs. Brown:

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Mr. & Mrs. Elvin E. Brown
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Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

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Public Service Commission

November 16, 2006

Mr. & Mrs. Robert & Joanne Kramer
5710 Viau Way
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. & Mrs. Kramer:

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November 16, 2006

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Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
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DIVISION OF ECONOMIC REGULATION
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Public Service Commission

November 16, 2006

Ms. Dorothy Good
6049 Utopia Drive
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

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Bureau of Rate Filings, Surveillance, Finance & Tax

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cc: Commissioner Lisa Polak Edgar, Chairman
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DIVISION OF ECONOMIC REGULATION
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Public Service Commission

November 16, 2006

Ms. Ann Marie Hall
5931 Jessup Drive
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Ms. Hall:

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Ms. Ann Marie Hall
Page 2
November 16, 2006

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I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6934 or e-mail me at trendell@psc.state.fl.us

Sincerely,



Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
~~Division of the Commission Clerk and Administrative Services~~
Division of Economic Regulation (Bulecza-Banks, Joyce, Rendell)
Office of General Counsel (Jaeger)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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KATRINA J. TEW



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

November 16, 2006

Mrs. Phyllis Moore
5845 Maples Drive
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mrs. Moore:

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
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TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

November 16, 2006

Mr. Donald Parks
5737 Viau Way
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. Parks:

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Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
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Division of Economic Regulation (Bulecza-Banks, Joyce, Rendell)
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TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

November 16, 2006

Mr. Solomon Koury
5907 Jessup Drive
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. Koury:

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Mr. Solomon Koury
Page 2
November 16, 2006

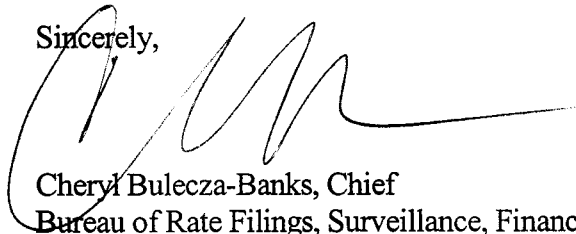
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Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

November 16, 2006

Ms. Judy Houk
6009 Presidential Circle
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Ms. Houk:

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Ms. Judy Houk
Page 2
November 16, 2006

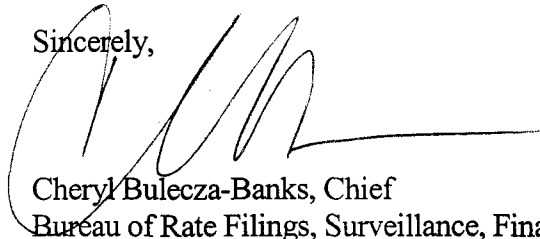
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cc: Commissioner Lisa Polak Edgar, Chairman
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

November 16, 2006

Mr. Michael Larkin
6032 Presidential Circle
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. Larkin:

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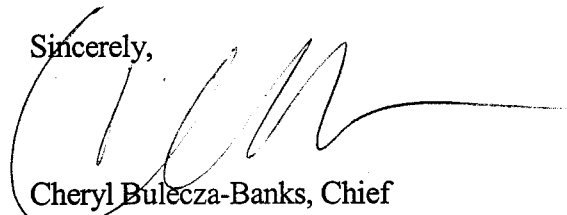
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Public Service Commission

November 16, 2006

Mr. & Mrs. Robert & Lynda Kamp
6221 Forest Lakes Drive
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. & Mrs. Kamp:

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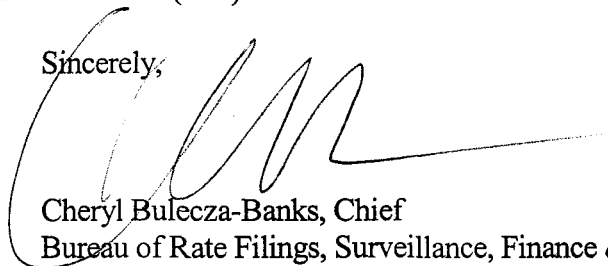
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Sincerely,



Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
Division of the Commission Clerk and Administrative Services*
Division of Economic Regulation (Bulecza-Banks, Joyce, Rendell)
Office of General Counsel (Jaeger)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

STATE OF FLORIDA

COMMISSIONERS:
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ISILIO ARRIAGA
MATTHEW M. CARTER II
KATRINA J. TEW



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

November 16, 2006

Mr. Joseph Bendas
6032 Presidential Circle
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. Bendas:

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mr. Joseph Bendas
Page 2
November 16, 2006

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Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

November 16, 2006

Mr. Klaas Heslinga
6053 Utopia Drive
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. Heslinga:

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Mr. Klaas Heslinga
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November 16, 2006

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Cheryl Bulecza-Banks, Chief
Bureau of Rate Filings, Surveillance, Finance & Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Joyce, Rendell)
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

November 16, 2006

Mr. & Mrs. Ed & Jackie Bartolini
41023 Bream Circle
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. & Mrs. Bartolini:

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mr. & Mrs. Ed & Jackie Bartolini

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November 16, 2006

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Public Service Commission

November 16, 2006

Mr & Mrs. Frank & Evelyn Ciampaglia
6136 Utopia Drive
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr & Mrs. Ciampaglia:

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Mr & Mrs. Frank & Evelyn Ciampaglia

Page 2

November 16, 2006

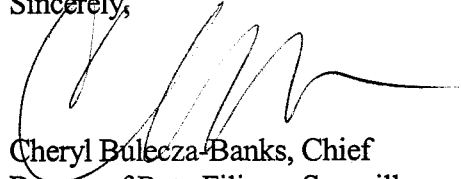
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TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

November 16, 2006

Mr. & Mrs. Richard & Janet Bergman
5912 Utopia Drive
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. & Mrs. Bergman:

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November 16, 2006

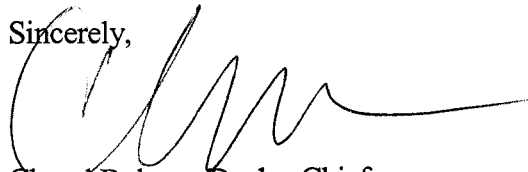
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TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

November 16, 2006

Mr. & Mrs. Floyd & Susan Piepenburg
41303 Whitmer Drive
Zephyrhills, Florida 33540

Re: Docket No. 060262-WS, application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. & Mrs. Piepenburg:

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mr. & Mrs. Floyd & Susan Piepenburg

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November 16, 2006

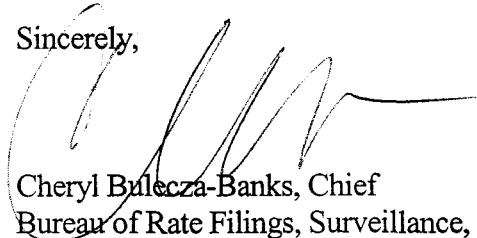
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State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: November 15, 2006
TO: Blanca S. Bayó, Commission Clerk and Administrative Services Director
FROM: Tiffany Joyce, Professional Accountant, Division of Economic Regulation *e*
RE: Docket No. 060262-WS - Application for Increase in water and wastewater rates in Pasco County by Labrador Utilities, Inc.

Enclosed is a cassette tape of the November 2, 2006, customer meeting held in Zephyrhills in connection with the above referenced docket. Please place this tape in the docket file for this docket.

In addition, staff requests that this tape be duplicated for staff's future use.

RECEIVED PPSO
06 NOV 15 AM 9:27
COMMISSION
CLERK

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

RECEIVED
06 NOV 14 AM 10:35

-M-E-M-O-R-A-N-D-U-M-

COMMISSION
CLERK

DATE: November 13, 2006
TO: Division of the Commission Clerk and Administrative Services
FROM: Ralph K. Jaeger, Senior Attorney, Office of the General Counsel
RE: Docket No. 060262-WS - Application for increase in water and wastewater rates in Pasco County by Labrador Utilities, Inc.

Please add the following individuals to the mailing list as interested persons, and designate their names with an "R".

Beverly Culliford
President
Forest Lake Estate Coop
6213 Spring Lake Circle
Zephyrhills, FL 33540
(813) 782-1281

Gerald F. Wilson
President, Homeowners Association
5945 Jessup Drive
Zephyrhills, FL 33540
(813) 715-0529

Thanks.

RRJ/jb

I:2006/060262/060262mailinglist.rrj.doc

*Done
11/13/06
KMP*

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
J. TERRY DEASON
ISILIO ARRIAGA
MATTHEW M. CARTER II
KATRINA J. TEW

STATE OF FLORIDA



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TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900
NOV 13 PM 4:59

COMMISSION
CLERK

Public Service Commission

November 13, 2006

Mrs. Barbara Merrill Barber
6244 Spring Lake Circle
Zephyrhills, FL 33540

RE: Docket No. 060262-WS, Application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mrs. Barber:

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As a way of background information, I would like to provide an overview of the Commission's rate case process that I hope you will find helpful. The rate case process begins when a utility files a request for approval of a test year. The test year is the time period on which the utility will base its need for a rate increase. In the Labrador case, the Company selected a test year of 2005. The Commission approved the test year and a date was established to file its supporting financial data that is referred to as the Minimum Filing Requirements (MFRs). In this case, Labrador completed its MFRs on August 22, 2006.

As you are probably aware, a customer meeting was held in Zephyrhills on November 2, 2006. During the meeting, customers were given an opportunity to express their opinions and concerns regarding Labrador's rates and service. Customers provided verbal comments while others submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

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Mrs. Barbara Merrill Barber
Page 2
November 13, 2006

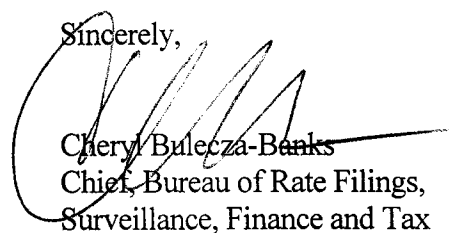
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Labrador's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed, staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Labrador's case, the staff recommendation is scheduled to be submitted January 10, 2007, and is scheduled to be heard by the Commissioners at the January 23, 2007, Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Devlin, Willis, Rendell, Joyce, Edwards)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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STATE OF FLORIDA



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(850) 413-6900

05 NOV 13 PM 4:59

COMMISSION
CLERK

Public Service Commission

November 13, 2006

Mrs. Rosemary Maida
6062 Forest Lake Drive
Zephyrhills, FL 33540

RE: Docket No. 060262-WS, Application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mrs. Maida:

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As a way of background information, I would like to provide an overview of the Commission's rate case process that I hope you will find helpful. The rate case process begins when a utility files a request for approval of a test year. The test year is the time period on which the utility will base its need for a rate increase. In the Labrador case, the Company selected a test year of 2005. The Commission approved the test year and a date was established to file its supporting financial data that is referred to as the Minimum Filing Requirements (MFRs). In this case, Labrador completed its MFRs on August 22, 2006.

As you are probably aware, a customer meeting was held in Zephyrhills on November 2, 2006. During the meeting, customers were given an opportunity to express their opinions and concerns regarding Labrador's rates and service. Customers provided verbal comments while others submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

Mrs. Rosemary Maida
Page 2
November 13, 2006

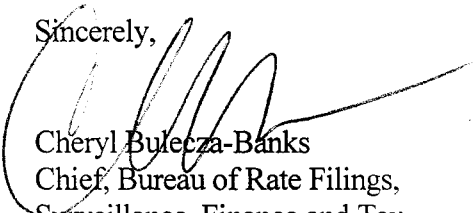
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I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Devlin, Willis, Rendell, Joyce, Edwards)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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STATE OF FLORIDA



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05 NOV 13 PH 4: 59

COMMISSION
CLERK

Public Service Commission

November 13, 2006

Mr. John A. Jones
6237 Spring Lake Circle
Zephyrhills, FL 33540

RE: Docket No. 060262-WS, Application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. Jones:

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mr. John A. Jones
Page 2
November 13, 2006

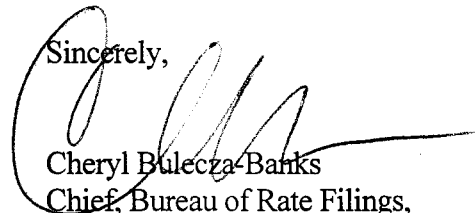
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Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
~~Division of the Commission Clerk and Administrative Services~~
Division of Economic Regulation (Devlin, Willis, Rendell, Joyce, Edwards)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

STATE OF FLORIDA

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05 NOV 13 PM 4:39

COMMISSION
CLERK

Public Service Commission

November 13, 2006

Mr. Alford Abucci
6238 Spring Lake Circle
Zephyrhills, FL 33540

RE: Docket No. 060262-WS, Application for rate increase in Pasco County by Labrador Utilities, Inc.

Dear Mr. Abucci:

Thank you for your recent letter addressed to Chairman Edgar in which you expressed concerns regarding a rate increase requested by Labrador Utilities, Inc. (Labrador or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mr. Alford Abucci
Page 2
November 13, 2006

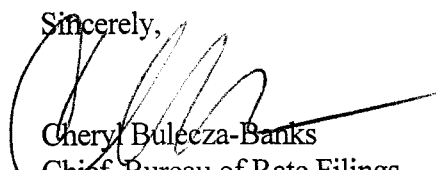
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Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

CBB:tj

cc: Commissioner Lisa Polak Edgar, Chairman
Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Devlin, Willis, Rendell, Joyce, Edwards)
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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STATE OF FLORIDA



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DIVISION OF ECONOMIC REGULATION
(850) 413-6900

05 OCT 24 AM 9:01

Public Service Commission

COMMISSION
CLERK

October 23, 2006

Howard J. Bell
5636 Viau Way
Zephyrhills, FL 33540

Re: Docket No. 060262

Dear Mr. Bell:

Thank you for your letter received on October 12, regarding the above-referenced application by Labrador Utilities, Inc. Your letter will be placed in the correspondence side of the docket file in this case, where your concerns will be available for review by Commissioners and Commission staff.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at a customer meeting which the Commission has scheduled to be held in your service area. The customer meeting is scheduled to take place November 2, 2006, at 6 pm, at the Forest Lake Estates Community Clubhouse.

The purpose of the meeting is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission staff regarding the quality of service the Utility provides, the proposed rate increase, and to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public. One or more Commissioners of the Florida Public Service Commission may also attend and participate in the meeting.

If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6934, trendell@psc.state.fl.us or Tiffany Joyce at (850) 413-6877, tjoyce@psc.state.fl.us.

Sincerely,

Troy Rendell
Public Utilities Supervisor

TR:tj

cc: Division of the Commission Clerk and Administrative Services
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

- CMP _____
- COM _____
- CTR _____
- ECR _____
- GCL _____
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____

OTH Corr

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
J. TERRY DEASON
ISILIO ARRIAGA
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KATRINA J. TEW

STATE OF FLORIDA



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TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

06 OCT 24 AM 9:01

COMMISSION
CLERK

Public Service Commission

October 23, 2006

Andrea Martlock
5918 Utopia Dr.
Zephyrhills, FL 33540

Re: Docket No. 060262

Dear Ms. Martlock:

Thank you for your letter received on October 13, regarding the above-referenced application by Labrador Utilities, Inc. Your letter will be placed in the correspondence side of the docket file in this case, where your concerns will be available for review by Commissioners and Commission staff.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at a customer meeting which the Commission has scheduled to be held in your service area. The customer meeting is scheduled to take place November 2, 2006, at 6 pm, at the Forest Lake Estates Community Clubhouse.

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CMP _____

COM _____

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OTH Corr

If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6934, trendell@psc.state.fl.us or Tiffany Joyce at (850) 413-6877, tjoyce@psc.state.fl.us.

Sincerely,

Troy Rendell
Public Utilities Supervisor

cc: Division of the Commission Clerk and Administrative Services
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

COMMISSIONERS:
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STATE OF FLORIDA



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(850) 413-6900

05 OCT 12 PM 3:46

Public Service Commission

COMMISSION
CLERK

October 12, 2006

Mickey V. Vanier
5647 Viau Way
Zephyrhills, FL 33540

Re: Docket No. 060262

Dear Mr. Vanier:

Thank you for your letter received on October 3, regarding the above-referenced application by Labrador Utilities, Inc. (Utility). Your letter will be placed in the correspondence side of the docket file in this case, where your concerns will be available for review by Commissioners and Commission staff.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at a customer meeting which the Commission has scheduled to be held in your service area. The customer meeting is scheduled to take place November 2, 2006, at 6 pm, at the Forest Lake Estates Community Clubhouse.

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If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6934, trendell@psc.state.fl.us or Tiffany Joyce at (850) 413-6877, tjoyce@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink that reads "Troy Rendell".

Troy Rendell
Public Utilities Supervisor

TR:tj

cc: Division of the Commission Clerk and Administrative Services
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

05 OCT 12 PM 3:46

Public Service Commission

COMMISSION
CLERK

October 12, 2006

Hilton Gopie
5913 Utopia Drive
Zephyrhills, FL 33540

Re: Docket No. 060262

Dear Mr. Gopie:

Thank you for your letter received on October 3, regarding the above-referenced application by Labrador Utilities, Inc. (Utility). Your letter will be placed in the correspondence side of the docket file in this case, where your concerns will be available for review by Commissioners and Commission staff.

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Sincerely,

A handwritten signature in black ink, appearing to read "Trendell".

Troy Rendell
Public Utilities Supervisor

TR:tj

cc: Division of the Commission Clerk and Administrative Services
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
J. TERRY DEASON
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

05 OCT 12 PM 3:46

Public Service Commission

COMMISSION
CLERK

October 12, 2006

Charles Moulton
41252 Xenon Way
Zephyrhills, FL 33540

Re: Docket No. 060262

Dear Mr. Moulton:

Thank you for your letter received on September 28, regarding the above-referenced application by Labrador Utilities, Inc. (Utility). Your letter will be placed in the correspondence side of the docket file in this case, where your concerns will be available for review by Commissioners and Commission staff.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at a customer meeting which the Commission has scheduled to be held in your service area. The customer meeting is scheduled to take place November 2, 2006, at 6 pm, at the Forest Lake Estates Community Clubhouse.

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If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6934, trendell@psc.state.fl.us or Tiffany Joyce at (850) 413-6877, tjoyce@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink that reads "Trendell".
Troy Rendell
Public Utilities Supervisor

TR:tj

cc: Division of the Commission Clerk and Administrative Services
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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STATE OF FLORIDA



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DIVISION OF ECONOMIC REGULATION
(850) 413-6900

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Public Service Commission

COMMISSION
CLERK

October 12, 2006

Eva Rush
5912 Jessup Drive
Zephyrhills, FL 33540

Re: Docket No. 060262

Dear Mrs. Rush:

Thank you for your letter received on September 22, regarding the above-referenced application by Labrador Utilities, Inc. (Utility). Your letter will be placed in the correspondence side of the docket file in this case, where your concerns will be available for review by Commissioners and Commission staff.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at a customer meeting which the Commission has scheduled to be held in your service area. The customer meeting is scheduled to take place November 2, 2006, at 6 pm, at the Forest Lake Estates Community Clubhouse.

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Sincerely,

A handwritten signature in black ink that reads "Trendell".

Troy Rendell
Public Utilities Supervisor

TR:tj

cc: Division of the Commission Clerk and Administrative Services
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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08 OCT 12 PM 3:46

Public Service Commission

COMMISSION
CLERK

October 12, 2006

LaVern & Joanne Johnson
6309 Utopia Drive
Zephyrhills, FL 33540

Re: Docket No. 060262

Dear Mr. and Mrs. Johnson:

Thank you for your letter received on October 6, regarding the above-referenced application by Labrador Utilities, Inc. (Utility). Your letter will be placed in the correspondence side of the docket file in this case, where your concerns will be available for review by Commissioners and Commission staff.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at a customer meeting which the Commission has scheduled to be held in your service area. The customer meeting is scheduled to take place November 2, 2006, at 6 pm, at the Forest Lake Estates Community Clubhouse.

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Sincerely,

A handwritten signature in black ink that reads "Trendell".

Troy Rendell
Public Utilities Supervisor

TR:tj

cc: Division of the Commission Clerk and Administrative Services
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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09 OCT 12 PM 3:46

Public Service Commission COMMISSION
CLERK

October 12, 2006

Robert McGhee
5648 Viau Way
Zephyrhills, FL 33540

Re: Docket No. 060262

Dear Mr. McGhee:

Thank you for your letter received on October 6, regarding the above-referenced application by Labrador Utilities, Inc. (Utility). Your letter will be placed in the correspondence side of the docket file in this case, where your concerns will be available for review by Commissioners and Commission staff.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at a customer meeting which the Commission has scheduled to be held in your service area. The customer meeting is scheduled to take place November 2, 2006, at 6 pm, at the Forest Lake Estates Community Clubhouse.

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Sincerely,

A handwritten signature in black ink, appearing to read "Trendell".

Troy Rendell
Public Utilities Supervisor

TR:tj

cc: Division of the Commission Clerk and Administrative Services
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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05 OCT 12 PM 3:46

Public Service Commission

October 12, 2006

Paul Chermak
5637 Viau Way
Zephyrhills, FL 33540

Re: Docket No. 060262

Dear Mr. Chermak:

Thank you for your letter received on October 5, regarding the above-referenced application by Labrador Utilities, Inc. (Utility). Your letter will be placed in the correspondence side of the docket file in this case, where your concerns will be available for review by Commissioners and Commission staff.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at a customer meeting which the Commission has scheduled to be held in your service area. The customer meeting is scheduled to take place November 2, 2006, at 6 pm, at the Forest Lake Estates Community Clubhouse.

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Sincerely,

Handwritten signature of Troy Rendell in black ink.
Troy Rendell
Public Utilities Supervisor

TR:tj

cc: Division of the Commission Clerk and Administrative Services
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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Public Service Commission

COMMISSION
CLERK

October 12, 2006

Jane B. Grondin
6050 Jessup Drive
Zephyrhills, FL 33540

Re: Docket No. 060262

Dear Mrs. Grondin:

Thank you for your letter received on September 26, regarding the above-referenced application by Labrador Utilities, Inc. (Utility). Your letter will be placed in the correspondence side of the docket file in this case, where your concerns will be available for review by Commissioners and Commission staff.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at a customer meeting which the Commission has scheduled to be held in your service area. The customer meeting is scheduled to take place November 2, 2006, at 6 pm, at the Forest Lake Estates Community Clubhouse.

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Sincerely,

A handwritten signature in black ink that reads "Trendell".

Troy Rendell
Public Utilities Supervisor

TR:tj

cc: Division of the Commission Clerk and Administrative Services
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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Public Service Commission

October 12, 2006

Russell McGinnis
5731 Viau Way
Zephyrhills, FL 33540

Re: Docket No. 060262

Dear Mr. McGinnis:

Thank you for your letter received on September 26, regarding the above-referenced application by Labrador Utilities, Inc. (Utility). Your letter will be placed in the correspondence side of the docket file in this case, where your concerns will be available for review by Commissioners and Commission staff.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at a customer meeting which the Commission has scheduled to be held in your service area. The customer meeting is scheduled to take place November 2, 2006, at 6 pm, at the Forest Lake Estates Community Clubhouse.

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Sincerely,

Handwritten signature of Troy Rendell.
Troy Rendell
Public Utilities Supervisor

TR:tj

cc: Division of the Commission Clerk and Administrative Services
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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08 OCT 12 PM 3:46

Public Service Commission

October 12, 2006

Kenneth Ricker
5944 Jessup Drive
Zephyrhills, FL 33540

Re: Docket No. 060262

Dear Mr. Ricker:

Thank you for your letter received on October 5, regarding the above-referenced application by Labrador Utilities, Inc. (Utility). Your letter will be placed in the correspondence side of the docket file in this case, where your concerns will be available for review by Commissioners and Commission staff.

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Sincerely,

A handwritten signature in cursive script that reads "Trendell".
Troy Rendell
Public Utilities Supervisor

TR:tj

cc: Division of the Commission Clerk and Administrative Services
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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DIVISION OF ECONOMIC REGULATION
(850) 413-6900

06 OCT 12 PM 3:46

Public Service Commission

October 12, 2006

Ian F. Hart
6230 Utopia Drive
Zephyrhills, FL 33540

Re: **Docket No. 060262**

Dear Mr. Hart:

Thank you for your letter received on October 5, regarding the above-referenced application by Labrador Utilities, Inc. (Utility). Your letter will be placed in the correspondence side of the docket file in this case, where your concerns will be available for review by Commissioners and Commission staff.

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Sincerely,

Handwritten signature of Troy Rendell in black ink.
Troy Rendell
Public Utilities Supervisor

TR:tj

cc: **Division of the Commission Clerk and Administrative Services**
Martin S. Friedman, Esq. (Labrador Utilities, Inc.)

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CLERK

Public Service Commission

August 30, 2006

Brett Schroder
Forest Lake Estates Community Clubhouse
6429 Forest Lake Drive
Zephyrhills, FL 33540

Re: Docket No. 060262-WS, Application for increase in water and wastewater rates in Pasco County by Labrador Utilities, Inc.

Dear Mr. Schroder:

This letter is to follow-up our phone conversation and confirm the Commission's reservation of the Forest Lake Estates Community Clubhouse for Wednesday, November 15, 2006, from 2:00 pm to 10:00 pm. We are planning to hold afternoon meetings from 2:00 pm to 4:00 pm, followed by a general customer meeting beginning at 6:00 pm. We may finish the general customer meeting before 10:00 pm depending on the number of attendees and the number of comments received.

I am attaching a seating arrangement which is normally used for these public meetings. If you have any questions, please contact me at (850) 413-6934. Thank You.

Sincerely,

A handwritten signature in black ink, appearing to read "Troy Rendell".

Troy Rendell
Public Utilities Supervisor

TR/tj
Enclosure

cc: Division of Economic Regulation (Joyce, Edwards)
Office of the General Counsel Services (Keating)
Division of Commission Clerk and Administrative Services (060262-WS)

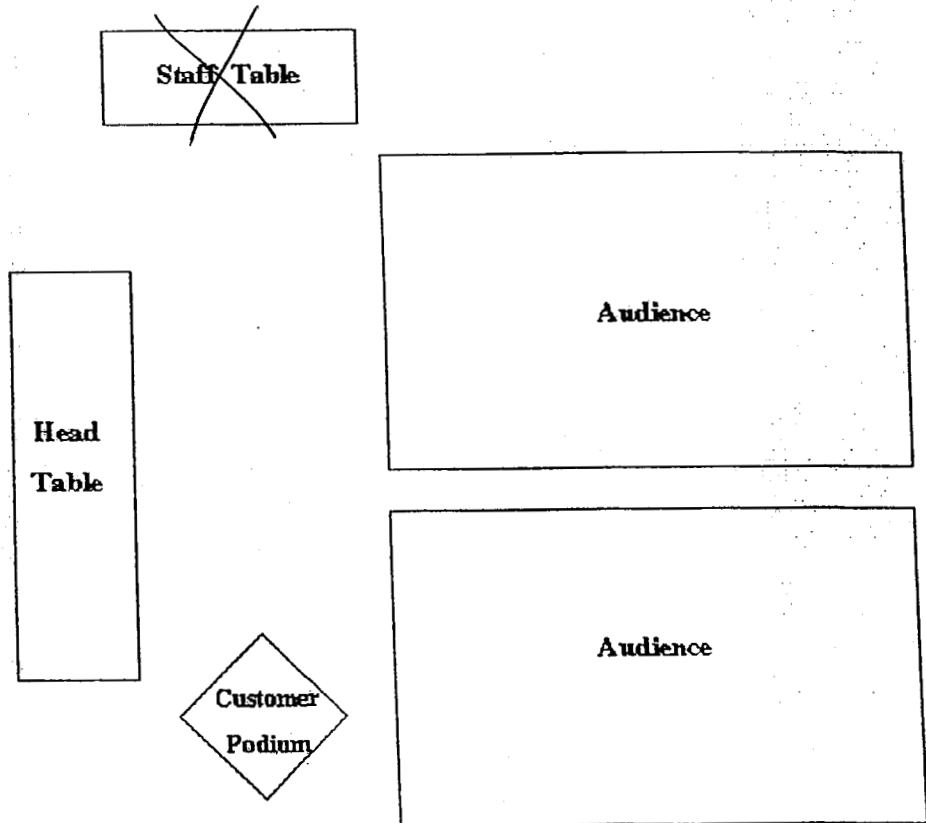
MEETING ROOM SETUP

Seating

If at all possible, the head table should be on an elevated platform in front of the audience. A raised bench such as we have at the Commission is best. A table may only be used if the front and sides are covered with a modesty skirt. Folding tables with an open front are appropriate only when using a modesty skirt.

A separate podium or table to one side of and facing the head table (away from the audience) is required for customers. ~~A second table or bench on the opposite side of the head table from the customer podium is for staff. Another table may be necessary if a court reporter is required.~~

The meeting set up should appear as shown below:



Public Address System

A minimum of two microphones (three are preferred), one for the head table and one for the customer podium, is required. The public address system should be sufficient to ensure that the audience can hear what is being said in normal speaking voices.

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ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

Public Service Commission

ADMINISTRATIVE

March 21, 2006

Valerie L. Lord, Attorney
Rose, Sundstrom & Bentley, LLP
Sanlando Center
2180 W. State Road 434, Suite 2118
Longwood, Florida 32779

Re: Docket No. 060262-WS

Dear Ms. Lord:

This will acknowledge receipt of an application for increase in water and wastewater rates in Pasco County by Labrador Utilities, Inc., was filed in this office on March 20, 2006, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Bureau of Records

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DOCUMENT NUMBER - DATE
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