

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

UNDOCKETED

IN RE: PROPOSED AMENDMENT OF RULE 25-4.0665, FLORIDA ADMINISTRATIVE
CODE, LIFELINE SERVICE

NOTICE OF PROPOSED RULE DEVELOPMENT

TO

ALL INTERESTED PERSONS

ISSUED: July 13, 2007

NOTICE is hereby given pursuant to Section 120.54, Florida Statutes, that the Florida Public Service Commission staff has initiated the development of Rule 25-4.0665, Florida Administrative Code, to amend the rule to implement the Lifeline service automatic enrollment program and to require ETCs to maintain current information on the Universal Service Administrative Company's website.

The attached Notice of Proposed Rule Development appeared in the July 6, 2007, edition of the Florida Administrative Weekly. A rule development workshop will be held at the following time and place:

Florida Public Service Commission
Friday, July 27, 2007 – 9:30 a.m.
Betty Easley Conference Center
Room 148, 4075 Esplanade Way
Tallahassee, Florida

A copy of the draft rule, which will be the subject of discussion at the rule development workshop, is attached to this notice. If you have any questions in regard to the workshop, please contact Curtis Williams, Florida Public Service Commission, Division of Competitive Markets & Enforcement, at (850) 413-6924.

Any person requiring some accommodation at this workshop because of a physical impairment should call the Office of Commission Clerk at (850) 413-6770 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission using the Florida Relay Service, which can be reached at: 1-800-955-8771 (TDD).

DOCUMENT NUMBER-DATE

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NOTICE OF PROPOSED RULE DEVELOPMENT
UNDOCKETED
PAGE 2

By DIRECTION of the Florida Public Service Commission, this 13th day of July, 2007.



ANN COLE
Commission Clerk

(SEAL)

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NOTICE OF PROPOSED RULE DEVELOPMENT
UNDOCKETED
PAGE 3

Notice of Development of Rulemaking

PUBLIC SERVICE COMMISSION

RULE NO: RULE TITLE

25-4.0665: Lifeline Service

PURPOSE AND EFFECT: To implement a procedure to ensure the automatic enrollment of subscribers in Lifeline with the appropriate Eligible Telecommunications Carrier (ETC) and to require ETCs to maintain current information on the Universal Service Administrative Company website. Undocketed.

SUBJECT AREA TO BE ADDRESSED: Lifeline service

SPECIFIC AUTHORITY: 350.127(2), 364.10(3)(j) FS

LAW IMPLEMENTED: 364.01(4)(a), 364.10, 364.105 FS

A RULE DEVELOPMENT WORKSHOP WILL BE HELD AT THE DATE, TIME AND PLACE SHOWN BELOW:

DATE AND TIME: Friday, July 27, 2007 - 9:30 a.m.

PLACE: Betty Easley Conference Center, Room 148, 4075 Esplanade Way, Tallahassee, FL

One or more Commissioners may attend this workshop.

Pursuant to the provisions of the Americans with Disabilities Act, any person requiring special accommodations to participate in this workshop/meeting is asked to advise the agency at least 48 hours before the workshop/meeting by contacting: Office of Commission Clerk, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850, (850) 413-6770. If you are hearing or speech impaired, please contact the agency using the Florida Relay Service, 1(800)955-8771 (TDD) or 1(800)955-8770 (Voice).

THE PERSON TO BE CONTACTED REGARDING THE PROPOSED RULE DEVELOPMENT AND A COPY OF THE PRELIMINARY DRAFT, IF AVAILABLE, IS: Curtis Williams, Division of Competitive Markets & Enforcement, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850, (850) 413-6924.

THE PRELIMINARY TEXT OF THE PROPOSED RULE DEVELOPMENT IS AVAILABLE AT NO CHARGE FROM THE CONTACT PERSON LISTED ABOVE.

25-4.0665 Lifeline Service

(1) An eligible telecommunications carrier must provide 60 days written notice prior to the termination of Lifeline service. The notice of pending termination shall contain the telephone number at which the subscriber can obtain information about the subscriber's Lifeline service from the eligible telecommunications carrier. The notice shall also inform the subscriber of the availability, pursuant to Section 364.105, F.S., of discounted residential basic local telecommunications service.

(2) If a subscriber's Lifeline service is terminated and the subscriber subsequently presents proof of Lifeline eligibility, the eligible telecommunications carrier shall reinstate the subscriber's Lifeline service as soon as practicable, but no later than 60 days following receipt of proof of eligibility. Irrespective of the date on which the eligible telecommunications carrier reinstates the subscriber's Lifeline service, the subscriber's bill shall be credited for Lifeline service as of the date the eligible telecommunications carrier received the proof of continued Lifeline eligibility.

(3) All eligible telecommunications carriers shall participate in the Lifeline service Automatic Enrollment Process.

(a) The Commission shall send an e-mail to the eligible telecommunications carrier informing the eligible telecommunications carrier that Lifeline service applications are available for retrieval for processing.

(b) The eligible telecommunications carrier shall enroll the subscriber in the Lifeline service program as soon as practicable, but no later than 60 days from the receipt of the e-mail notification.

(c) The eligible telecommunications carrier shall maintain a current e-mail address with the Commission, which the Commission will use to inform the eligible telecommunications carrier that new Lifeline service applications are available for retrieval for processing.

(d) The eligible telecommunications carrier shall maintain with the Commission the names, e-mail addresses and telephone numbers of one primary and one secondary company representative who will manage the user accounts on the Commission's secure website.

(e) Within 10 days of receiving the Commission's e-mail notification that the Lifeline service application is available for retrieval, the eligible telecommunications carrier shall provide a facsimile response to the Commission via the Commission's dedicated Lifeline service facsimile telephone line at (850)XXX-XXXX, identifying the customer name, address, telephone number, and date of the application for:

1. misdirected Lifeline service applications;
2. disconnected Lifeline customer applications;
3. applications for customers currently receiving Lifeline service; and
4. rejected applicants, which shall include the reason(s) why the applicants were rejected.

In lieu of a facsimile, the eligible telecommunications carrier may file the information with the Office of Commission Clerk. The response shall also include the name of the CLEC if a customer is receiving Lifeline service through a resale agreement.

(4) Misdirected hard copy Lifeline service applications received by the eligible telecommunications carrier shall be faxed to the Commission's dedicated Lifeline service facsimile line at (850)XXX-XXXX.

(5) All eligible telecommunications carriers shall provide current Link-Up and Lifeline service company information to the Universal Service Administrative Company (USAC) at www.lifelinesupport.org so that the information can be posted on the USAC's consumer website.

Specific Authority 350.127(2), 364.10(3)(j), F.S.

Law Implemented 364.10, 364.105, FS

History New 1-2-07, Amended XX-XX-XX.