

Section 1 - Bureau of Records Completes

Docket No. 060693-WS Date Docketed: 10/19/2006 Title: Petition for establishment of allowance for funds used during construction (AFUDC) rate for systems located in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties, by Aqua Source Utility, Inc. d/b/a Aqua Utilities Florida, Inc., Arredondo Utility Company, Inc. d/b/a Aqua Utilities Florida, Inc., Crystal River Utilities, Inc. d/b/a Aqua Utilities Florida, Inc., Jasmine Lakes Utilities Corporation d/b/a Aqua Ut...

Company: Aqua Utilities Florida, Inc.  
 Aqua Utilities Florida, Inc.

Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_

Referred to:

CCA	CMP	(ECR)	GCL	PIF	RCA	SCR	SGA
		X	X				

("O" indicates OPR)

Section 2 - OPR Completes and returns to Program Module A6(c)

CCA in 10 workdays. Time Schedule

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff

Current CASR revision level

Due Dates  
 Previous Current

Staff Counsel

OCRs

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Recommended assignments for hearing and/or deciding this case:

Full Commission \_\_\_ Commission Panel \_\_\_  
 Hearing Examiner \_\_\_ Staff \_\_\_

Date filed with CCA: \_\_\_\_\_

Initials OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	DS	AR	CT	TW		

Prehearing Officer

Commissioners					ADM
ED	DS	AR	CT	TW	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: \_\_\_\_\_  
 Date: 06769 AUG-6 5

Section 1 - Bureau of Records Complete

Docket No. 060693-WS Date Docketed: 10/19/2006 Title: Petition for establishment of allowance for funds used during construction (AFUDC) rate for systems located in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties, by Aqua Source Utility, Inc. d/b/a Aqua Utilities Florida, Inc., Arredondo Utility Company, Inc. d/b/a Aqua Utilities Florida, Inc., Crystal River Utilities, Inc. d/b/a Aqua Utilities Florida, Inc., Jasmine Lakes Utilities Corporation d/b/a Aqua Ut...

Company: Aqua Utilities Florida, Inc.  
 Aqua Utilities Florida, Inc.

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 Last Day to Suspend: \_\_\_\_\_  
 Referred to: \_\_\_\_\_

CCA	CMP	(ECR)	GCL	PIF	RCA	SCR	SGA
		X	X				

("C" indicates OPR)

Section 2 - OPR Completes and returns to CCA in 10 workdays. Time Schedule

Program Module A6(c)

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 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

T Joyce  
 C Bulecza-Banks  
 T Rendell

Current CASR revision level

Due Dates  
 Previous Current

Staff Counsel

R Jaeger

OCRs

1.	Staff Recommendation	NONE	12/07/2006
2.	Agenda	NONE	12/19/2006
3.	PAA Order	NONE	01/08/2007
4.	Protest Period Expires	NONE	01/29/2007
5.	Consummating Order if No Protest	NONE	02/01/2007
6.	Close Docket or Revise CASR	NONE	03/01/2007
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Recommended assignments for hearing and/or deciding this case:

Full Commission  Commission Panel \_\_\_  
 Hearing Examiner \_\_\_ Staff \_\_\_

Date filed with CCA: 10/25/2006

Initials OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	DS	AR	CT	TW		
X							

Prehearing Officer

Commissioners					ADM
ED	DS	AR	CT	TW	
					X

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: ED/Am  
 Date: 10/25/2006

Section 1 - Bureau of Records Completes

Docket No. 060693-WS Date Docketed: 10/19/2006 Title: Petition for establishment of allowance for funds used during construction (AFUDC) rate for systems located in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties, by Aqua Source Utility, Inc. d/b/a Aqua Utilities Florida, Inc., Arredondo Utility Company, Inc. d/b/a Aqua Utilities Florida, Inc., Crystal River Utilities, Inc. d/b/a Aqua Utilities Florida, Inc., Jasmine Lakes Utilities Corporation d/b/a Aqua Ut...

Company: Aqua Utilities Florida, Inc.  
 Aqua Utilities Florida, Inc.

Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_

Last Day to Suspend: \_\_\_\_\_

Referred to:

CCA	CMP	(ECR)	GCL	PIF	RCA	SCR	SGA
		X	X				

("C") indicates OPR

Section 2 - OPR Completes and returns to CCA in 10 workdays. Time Schedule

Program Module A6(c)

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 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff	Staff Assignments	1 <input type="checkbox"/> Current CASR revision level	Due Dates	
			Previous	Current
T Joyce				
C Bulecza-Banks				
T Rendell				
	1. Staff Recommendation		12/07/2006	12/27/2006
	2. Agenda		12/19/2006	01/09/2007
	3. PAA Order		01/08/2007	01/29/2007
	4. Protest Period Expires		01/29/2007	02/19/2007
	5. Consummating Order if No Protest		02/01/2007	02/22/2007
	6. Close Docket or Revise CASR		03/01/2007	03/22/2007
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Staff Counsel	R Jaeger			
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Recommended assignments for hearing and/or deciding this case:

Full Commission  Commission Panel   
 Hearing Examiner  Staff

Date filed with CCA: 12/04/2006

Initials OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	DS	AR	CT	TW		
X							

Prehearing Officer

Commissioners					ADM
ED	DS	AR	CT	TW	
					X

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.  
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Approved: ED/Am  
 Date: ~~Pending~~ 12/20/06

Section 1 - Bureau of Records Completes

Docket No. 060693-WS Date Docketed: 10/19/2006 Title: Petition for establishment of allowance for funds used during construction (AFUDC) rate for systems located in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties, by Aqua Source Utility, Inc. d/b/a Aqua Utilities Florida, Inc., Arredondo Utility Company, Inc. d/b/a Aqua Utilities Florida, Inc., Crystal River Utilities, Inc. d/b/a Aqua Utilities Florida, Inc., Jasmine Lakes Utilities Corporation d/b/a Aqua Ut...

Company: Aqua Utilities Florida, Inc.  
 Aqua Utilities Florida, Inc.

Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_  
 Referred to: \_\_\_\_\_  
 ("C)" indicates OPR)

CCA	CMP	(ECR)	GCL	PIF	RCA	SCR	SGA
		X	X				

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A6(c)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff	T Joyce
	C Bulecza-Banks
	T Rendell
Staff Counsel	R Jaeger
OCRs	

Current CASR revision level

Due Dates

Previous Current

1.	Staff Recommendation	12/27/2006	03/01/2007
2.	Agenda	01/09/2007	03/13/2007
3.	PAA Order	01/29/2007	04/02/2007
4.	Protest Period Expires	02/19/2007	04/23/2007
5.	Consummating Order if No Protest	02/22/2007	04/26/2007
6.	Close Docket or Revise CASR	03/22/2007	05/25/2007
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Recommended assignments for hearing and/or deciding this case:

Full Commission  Commission Panel \_\_\_  
 Hearing Examiner \_\_\_ Staff \_\_\_

Date filed with CCA: 12/26/2006

Initials OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	DS	AR	CT	TW		
X							

Prehearing Officer

Commissioners					ADM
ED	DS	AR	CT	TW	
					X

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: ED/Am  
 Date: ~~Pending~~ 01/03/07

STATE OF FLORIDA

COMMISSIONERS:  
LISA POLAK EDGAR, CHAIRMAN  
J. TERRY DEASON  
ISILIO ARRIAGA  
MATTHEW M. CARTER II  
KATRINA J. TEW



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

Public Service Commission

October 20, 2006

Lorena A. Holley, Attorney  
Rutledge, Ecenia, Purnell & Hoffman, P.A.  
Post Office Box 551  
Tallahassee, Florida 32302-0551

Re: Docket No. 060693-WS

Dear Ms. Holley:

This will acknowledge receipt of a petition for establishment of allowance for funds used during construction (AFUDC) rate for systems located in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties, by Aqua Source Utility, Inc. d/b/a Aqua Utilities Florida, Inc., Arredondo Utility Company, Inc. d/b/a Aqua Utilities Florida, Inc., Crystal River Utilities, Inc. d/b/a Aqua Utilities Florida, Inc., Jasmine Lakes Utilities Corporation d/b/a Aqua Utilities Florida, Inc., Ocala Oaks Utilities, Inc. d/b/a Aqua Utilities Florida, Inc, and Aqua Utilities Florida, Inc., effective January 1, 2006, which was filed in this office on October 19, 2006, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Bureau of Records

DOCUMENT NUMBER - DATE

06769 AUG-6 6

FPSC-COMMISSION CLERK

Matilda Sanders

PSC-07-0272-PAA-WS

From: Janice Banka  
Sent: Monday, April 02, 2007 12:47 PM  
To: CLK - Orders / Notices  
Subject: Order / Notice Submitted

Date and Time: 4/2/2007 12:46:00 PM  
Docket Number: 060693-WS  
Filename / Path: 2006/060693or.rrj.doc

Notice of Proposed Agency Action Order Approving AFIDC Rate.

Number of pages in order - 4.

Thanks "J"

Janice R. Banka  
Deputy Clerk  
Florida Public Service Commission  
Office of the General Counsel  
Economic Regulation Section  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850  
850-413-6210 (voice)  
850-413-6211 (fax)  
jbanka@psc.state.fl.us

2/0

**Matilda Sanders**

*PSC-07-0357-CO-WS*

From: Janice Banka  
Sent: Wednesday, April 25, 2007 11:31 AM  
To: CLK - Orders / Notices  
Subject: Order / Notice Submitted

Date and Time: 4/25/2007 11:29:00 AM  
Docket Number: 060693-WS  
Filename / Path: 2007/2006/060693co.rrj.doc

Consummating Order.

Number of pages in order - 2.

Thanks "J"

Janice R. Banka  
Deputy Clerk  
Florida Public Service Commission  
Office of the General Counsel  
Economic Regulation Section  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850  
850-413-6210 (voice)  
850-413-6211 (fax)  
jbanka@psc.state.fl.us

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ORIGINAL

Sharon C. Huey  
P O Box 140388  
Gainesville, FL 32614

RECEIVED  
07 MAY 16 AM 10:20  
COMMISSION  
CLERK

May 9, 2007

Public Service Commission  
Consumers Complaint Commission Clerk  
2540 Shumart Oak Blvd  
Tallahassee, FL 32399

RE:Doc# 060693  
Gainesville, FL

I have been a resident of Arredondo Estates in Gainesville for many years and have three accounts with Aqua Utilities Florida, Inc.

As the water system is old and is prone to leaks, I keep close watch on the water bills to detect any overages indicating a leak somewhere. However, Aqua Utilities only reads one of the three meters, if any at all. After having several letters ignored, I have been reading the meters myself for the past year and faxing them in to their customer service. However, they are not consistent with their billing period so they have rarely used my readings. It makes it very difficult to budget for our utility costs with their erratic billing. Obviously, every one who lives in Arredondo has to budget carefully.

I have attempted to find out how to get a job reading the meters but their web site shows no vacancies and you cannot talk to a person about it.

Recently, one of my locations was without water but when I call the emergency number, I was told that no emergency existed since they had report of a water outage and so my call would not be returned. As it turned out, some water personnel had been there, according the neighbors, all of whom had water. We had no prior knowledge, nor was there a courtesy notice left on our door. Recently, 2 of the 3 meters were changed out, also with no notice, either before or after. The only indication of a visit was the trash they left behind from their work, photo enclosed.

The immediate past billing was confusing as they used two different rates and estimated each usage. How can that be justified when they are not even close on 2 of the 3 accounts. Also, one account using 1700 gallons was higher than the one using 3200 gallons. Their explanation was a long billing cycle in which they pro rated the base facility charge in excess of 30 days, but they didn't lower the base facility charge on the account of only 27 days. Note that this is not for days of USAGE for days of BILLING. If the meter is not read, and I can prove that it is not, why should I have to pay for an accounting mishap. And why is it called a BASE facility charge when it is not a constant figure.

We also had no potable water for three weeks after the hurricanes of 2005, when the rest of the area had water in under a week. The conditions were not so terrible that they couldn't fix it in less time. No notices were ever received from Aqua Utilities, only from the news media.

They haven't done anything to deserve a rate hike and I can't believe that they will ever do better. They know we don't have a choice in our water services.

Respectfully,  
  
Sharon C. Huey

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SEC

Florida Public Service Commission  
Division of RCA

MAY 14 2007

RECEIVED

Ms. Sharon C. Huey  
P.O. Box 170388

Docket #  
060693

