

Correspondence Consumer

070319

Timolyn Henry

From: Pat Brady
Sent: Thursday, July 05, 2007 11:14 AM
To: Patti Daniel; Timolyn Henry; Rosanne Gervasi; Kathy Kaproth; John Slemkewicz; Cheryl Bulecza-Banks; Marshall Willis
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 9700

Mr. Fryman just returned my call. He said no one in Lenvil Dicks recalls seeing any advance notice of the Lake City meeting where they voted on acquisition. They are, however, getting after-the-fact notification and many are quite upset about the increase in rates. Apparently, the outcry was such that it made the newspapers down there over the weekend. I suggested that Mr. Fryman contact Bruce May, the attorney who filed and withdrew the petition with the Commission, to see if he can provide the names of the city officials familiar with the transfer. If he wasn't satisfied with the city officials' explanations, suggested he call the Office of Public Counsel for their opinion. Told him I wasn't sure whether OPC handles city or county issues but, if they don't, they may know who might. Mr Fryman thanked me for the suggestions and I believe this complaint can now be considered closed with respect to the Commission.

From: Pat Brady
Sent: Tuesday, July 03, 2007 1:13 PM
To: 'Ted'
Cc: Timolyn Henry; Rosanne Gervasi; Patti Daniel; Kathy Kaproth; Marshall Willis
Subject: RE: E-Form Other Complaint TRACKING NUMBER: 9700

Mr. Fryman -- If you will call me at (850) 413-6686, I'll do what I can to direct you to the proper authorities.

From: Ted [mailto:Ted@Fryman.US]
Sent: Monday, July 02, 2007 12:19 PM
To: Pat Brady
Cc: Timolyn Henry; Matilda Sanders; Rosanne Gervasi; Patti Daniel; Kathy Kaproth; John Slemkewicz; Cheryl Bulecza-Banks; Marshall Willis
Subject: Re: E-Form Other Complaint TRACKING NUMBER: 9700

So which organization is it in Florida that is supposed to protect the consumer from unreasonable rate increases?

As I said in my initial complaint, according to the information in the newspaper (since the GLCRUA has not provided a rate schedule and they don't have one posted on their web site), this sale will result in previous Lenvil Dicks Water Customers receiving less than half the water for twice the price.

Ted Fryman

----- Original Message -----

From: Pat Brady
To: ted@fryman.us
Cc: Timolyn Henry ; Matilda Sanders ; Rosanne Gervasi ; Patti Daniel ; Kathy Kaproth ; John Slemkewicz ; Cheryl Bulecza-Banks ; Marshall Willis
Sent: Friday, June 29, 2007 2:43 PM
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 9700

DOCUMENT NUMBER - DATE

06838 AUG-7 8

FDSC-COMMISSION CLERK

7/5/2007

Thank you for your e-mail of June 22nd in which you expressed concerns regarding the sale of Lenvil Dicks' water facilities to the Greater Lake City Regional Utility Authority (Lake City). As you are probably aware, Lenvil Dicks' and Lake City's joint application for the PSC to acknowledge the transfer, was filed on May 17, 2007, in Docket No. 070319-WU. However, as you may not be aware, Columbia County approved the sale of Lenvil Dicks' facilities to Lake City on June 7th. As a consequence, the application in Docket No. 070319-WU was withdrawn from the PSC on June 27th and the docket is being closed.

Since this is probably confusing, here is a brief explanation of what has happened. On May 3, 2007, prior to the establishment of Docket No. 070319-WU, the Board of County Commissioners of Columbia County voted to transfer regulation of the privately-owned water and wastewater utilities within the County from the PSC to the County. This is the County's right under Florida Statutes. Since Columbia County rescinded the PSC's jurisdiction prior to the establishment of Docket No. 070319-WU, the PSC did not have any authority over the matter and Columbia County approved the sale, instead. However, had the PSC's jurisdiction not been rescinded by the County, the PSC is required to approve transfers to governmental authorities as a matter of right under Section 367.071(4), Florida Statutes. The only requirement is for the governmental authority to have obtained the utility's financial statements prior to taking official action.

We are sorry that we can't help you any further in this matter. If you have remaining questions or concerns, perhaps Lake City or Columbia County may be able to help.

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
 Sent: Friday, June 22, 2007 11:32 AM
 To: Consumer Contact
 Subject: E-Form Other Complaint TRACKING NUMBER: 9700

Complaint filed with PSC

Select County: COLUMBIA
 CUSTOMER INFORMATION

Name: Ted Fryman
 Telephone: 386-754-6838
 Email: ted@fryman.us
 Address: 192 SE Deerwood Glen Lake City 32025

BUSINESS INFORMATION

Business Account Name: Ted Fryman
 Account Number:
 Address: 192 SE Deerwood Glen Lake City Florida 32025

COMPLAINT INFORMATION

Complaint: Other Complaint against Lenvil H. Dicks

Details:

This is not a complaint against Lenvil Dicks, but rather the sale of Lenvil Dicks water company to the Greater Lake City Regional Utility Authority, and the consequential increase of over 400% in water rates to previous Lenvil Dicks customers. Although it was reported in the local newspaper after the sale that "Each resident has been sent notices by the GLCRUA concerning the purchase and transfer of their water utilities", we certainly received no notice and I have to wonder how many other customers received a notice since "Dicks was the only person in attendance for the public hearing" held on June 18th where the Lake City Council approved the purchase.

This purchase will cause previous Lenvil Dicks customers to go from a pricing structure of "\$15.28 a month for water service for the first 15,000 gallons used, and \$1.28 for every 1,000 gallons after that", to "...7,000 gallons per month and water bill for a household would be \$29.71 from the GLCRUA." The quoted information is from the Lake City reporter article on June 19th which may be viewed here:

<http://lakecityreporter.com/articles/2007/06/19/news/local/news02.txt>