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NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



GENERAL COUNSEL
MICHAEL G. COOKE
(850) 413-6248

Public Service Commission

August 9, 2007

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Mr. Scott Boyd, Executive Director
Joint Administrative Procedures Committee
Room 120 Holland Building
Tallahassee, FL 32399-1300

Re: Docket No. 070303-TP - Proposed Amendment of Rule 25-4.036, F.A.C., Design and Construction of Plant, and Rule 25-24.515, F.A.C., Pay Telephone Service.

Dear Mr. Boyd:

The Commission has approved the adoption of Rules 25-4.036 and 25-24.515, F.A.C., without changes.

We plan to file the rules for adoption on August 16, 2007. As I mentioned in my June 29, 2007, letter to your office, the Commission would greatly appreciate it if you would return the copy of the National Electrical Safety Code provided to your office upon completion of your review of the rules.

Sincerely,

Handwritten signature of Kira Scott in black ink.

Kira Scott
Associate General Counsel

KS
Enclosure
cc: ~~Office of Commission Clerk~~

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1 25-4.036 Design and Construction of Plant.

2 (1) The plant and facilities of the utility shall be designed, constructed, installed,
3 maintained and operated in accordance with provisions of the National Electrical Safety Code
4 (IEEE C2-~~2002~~ 2007) and the National Electrical Code (NFPA 70-2005), which is
5 incorporated herein by reference, pertaining to the construction of telecommunications
6 facilities.

7 (2) Compliance with these codes and accepted good practice is necessary to insure as
8 far as reasonably possible continuity of service, uniformity in the quality of service furnished
9 and the safety of persons and property.

10 Specific Authority 350.127(2) FS.

11 Law Implemented 364.01(4), 364.03, 364.15 FS.

12 History—Revised 12-1-68, Amended 4-19-77, Formerly 25-4.36, Amended 2-5-86, 3-26-91, 5-
13 3-94, 12-23-02, 12-29-05.

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1 25-24.515 Pay Telephone Service.

2 (1) For the purposes of this section, the term "direct free" shall mean without requiring
3 the use of a coin, paper money, credit card, or any other form of payment, even if the payment
4 will be returned.

5 (2) Pay telephone stations shall be lighted during the hours of darkness when light
6 from other sources is not adequate to read instructions and use the instrument.

7 (3) Each pay telephone station shall return any deposited amount if the call is not
8 completed, except messages to a Feature Group A access number.

9 (4) Each pay telephone station shall permit direct free access to the universal telephone
10 number "911" where operable.

11 (5) Each pay telephone station shall permit direct free access to dialtone.

12 (6) Each pay telephone station shall permit direct free access to toll free numbers (e.g.,
13 800, 877, and 888).

14 (7) Each pay telephone station shall complete calls to local and long distance directory
15 assistance.

16 (8) Each pay telephone station shall complete calls to the responsible party for repairs
17 or refunds by direct free access.

18 (9) Each pay telephone station shall be equipped with a legible sign, card, or plate of
19 reasonable permanence which shall identify the following:

20 (a) The telephone number and location address of the pay telephone station, name and
21 certificate number of the certificate holder, the party responsible for repairs and refunds,
22 address of responsible party, free phone number of responsible party, clear dialing instructions
23 (including notice of the lack of availability of local or toll services), and the local coin rate.

24 (b) For those pay telephone stations that will terminate conversation after a minimum
25 elapsed time, notice shall be included on the sign card as well as an audible announcement 30

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1 seconds prior to termination of the phone call.

2 (10) Each pay telephone station that provides access to any interexchange company
3 shall provide coin free access, except for Feature Group A access, to all locally available
4 interexchange companies. The pay telephone station shall provide such access through the
5 forms of access purchased by locally available long distance carriers such as 10XXX+0,
6 10XXXX+0, 101XXXX+0, 950, toll free (e.g., 800, 877, and 888) access.

7 (11) No sales solicitation shall be allowed during the interval between the last digit
8 dialed by the end user and connection with the interexchange carrier.

9 (12) All 0- calls shall be routed to a telecommunications company that is authorized by
10 the Commission to handle 0- calls. All other calls, including operator service calls, may be
11 routed to the pay telephone provider's carrier of choice, unless the end user dials the
12 appropriate access code for their carrier of choice, i.e., 950, 10XXX, 10XXXX, 101XXXX,
13 and toll free access (e.g., 800, 877, and 888).

14 (13)(a) Each pay telephone station shall allow incoming calls to be received at all
15 times, with the exception of those located at hospitals, schools, and locations specifically
16 exempted by the Commission. There shall be no charge for receiving incoming calls.

17 (b) A pay telephone provider may petition the Commission for an exemption from the
18 incoming call requirement for a period that shall not exceed two years from the effective date
19 of the Order granting the exemption. Requests for exemption from the requirement that each
20 pay telephone station allow incoming calls shall be accompanied by a completed Form
21 PSC/CMP-2 (02/99), entitled "Request to Block Incoming Calls," which is incorporated into
22 this rule by reference and may be obtained from the Commission's Division of Competitive
23 Markets and Enforcement. The form requires an attestation from the owner of the pay
24 telephone, the owner of the pay telephone location, and the chief of the responsible law
25 enforcement agency that the request is sought in order to deter criminal activity facilitated by

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1 incoming calls being received at the specified pay telephone. A separate form shall be filed for
2 each telephone number for which an exemption is sought. The provider of the pay telephone
3 may request subsequent two-year exemptions by filing another Form PSC/CMP-2 (02/99).
4 Where incoming calls are not received, central-office based intercept shall be provided at no
5 charge to the end user and a written notice shall be prominently displayed on the instrument
6 directly above or below the telephone number which states: "Incoming calls blocked at request
7 of law enforcement."

8 (14) Each pay telephone station must be connected to an individual access line.

9 (15)(a) Each pay telephone service company shall permit outgoing calls to be placed
10 from its pay telephone stations at all times.

11 (b) Each pay telephone service company shall make all reasonable efforts to minimize
12 the extent and duration of interruptions of service. Service repair programs should have as
13 their objective the restoration of service on the same day that the interruption is reported to the
14 company. (Sundays and holidays excepted.)

15 (16)(a) Where there is a single pay telephone station, a directory shall be maintained at
16 each station. Where there are two or more pay telephone stations located in a group, a
17 directory for the entire local calling area shall be maintained at every other station. However,
18 where telephone pay stations are fully enclosed, a directory shall be maintained at each pay
19 telephone station. For purposes of this rule, the term "directory" shall mean both a current
20 white page directory for the local calling area and a reasonably current yellow page directory
21 that is appropriate for the calling area of the pay telephone station.

22 (b) Pay telephone stations that provide local directory assistance at no charge are
23 exempt from the provisions in paragraph (16)(a). A notice must appear on the placard if local
24 directory assistance at no charge is being provided.

25 (17) Normal maintenance and coin collection activity shall include a review of the

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1 cleanliness of each pay telephone station.

2 (18)(a) Except as provided in paragraph (18)(b) below, each pay telephone station shall
3 conform to sections 4.1.3(17), 4.2.4, 4.2.5, 4.2.6, 4.5.1., 4.31.2, 4.31.3, and 4.31.5 of the ADA
4 Accessibility Guidelines for Buildings and Facilities, Appendix A to 28 CFR Part 36, (July 1,
5 2003 Edition), which sections are incorporated by reference into this rule. This rule does not
6 apply to public text telephone and closed circuit telephones.

7 (b) Pay telephones shall not be installed where the required “clear floor or ground
8 space” provided for in ADA Accessibility Guidelines for Buildings and Facilities sections
9 4.2.4.1, 4.2.4.2, and 4.31.2 would be reduced by a vehicle parked in a designated parking
10 space.

11 (19) Each pay telephone station shall permit end users to input unlimited digits for the
12 duration of the call.

13 (20) Toll Fraud Liability.

14 (a) A company providing interexchange telecommunications services or local
15 exchange telecommunications services shall not collect from a pay telephone provider for
16 charges billed to a line for calls that originated from that line through the use of access codes
17 such as 10XXX, 10XXXX, 101XXXX, 950, and toll free (e.g., 800, 877, 888) access codes, or
18 when the call originating from that line otherwise reached an operator position, if the
19 originating line is subscribed to outgoing call screening and the call was placed after the
20 effective date of the outgoing call screening order.

21 (b) A company providing interexchange telecommunications services or local
22 exchange telecommunications services shall not collect from a pay telephone provider for
23 charges for collect or third number billed calls, if the line to which the call was billed was
24 subscribed to incoming call screening and the call was placed after the effective date of the
25 incoming call screening order.

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1 (c) Any calls billed through the provider of local exchange telecommunications
2 services or directly by an interexchange company, or through a billing agent, which have been
3 identified as not collectible as described in paragraphs (20)(a) and (b) above, must be removed
4 from any pay telephone provider's bill after the pay telephone provider gives notice of the
5 fraudulent charges to the billing party. Pay telephone providers shall give such notice to the
6 provider of local exchange telecommunications services and the interexchange company in
7 writing no later than the due date of the bill.

8 (d) The provider of local exchange telecommunications services is responsible for
9 charges described in paragraph (20)(c) that are associated with the failure of the provider of
10 local exchange telecommunications services' screening services.

11 (e) The interexchange company is responsible for charges described in paragraph
12 (20)(c) that are associated with the failure to properly validate calls via the appropriate
13 provider of local exchange telecommunications services' data base.

14 (f) Definitions: For purposes of subsection (20) the term "Effective Date" shall mean
15 the date after the call screening order was placed and associated charges apply.

16 (g) Any charges accrued to a line when the subscriber has subscribed to the provider of
17 local exchange telecommunications services to screen calls described in paragraphs (20)(a)
18 and (b) above shall not be the basis for discontinuance of local and intrastate service.

19 (21) Providers serving confinement facilities shall provide for completion of all inmate
20 calls allowed by the confinement facility.

21 (22) Pay telephone stations located in confinement facilities shall be exempt from the
22 requirements of subsections (2), (4), (6), (7), (8), (10), (12), (13), (15), (16), and (19) of this
23 rule. Such pay telephone stations shall also be exempt from the requirements of subsection (9),
24 except that outgoing local and long distance calls may not be terminated until after a minimum
25 elapsed time of ten minutes. Audible and written disconnect notifications shall apply, and one

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1 access line shall not be connected to more than three pay telephone stations.

2 (23) Pay telephone facilities shall be designed, constructed, installed, maintained and
3 operated in accordance with provisions of the National Electrical Safety Code (IEEE C2-~~2002~~
4 2007) and the National Electrical Code (NEPA 70-2005), which are incorporated by reference.
5 Specific Authority 350.127(2) FS.

6 Law Implemented 364.03, 364.035, 364.063, 364.337, 364.3375, 364.345, 364.15 FS.

7 History—New 1-5-87, Amended 4-14-92, 12-21-92, 2-3-93, 10-10-94, 12-27-94, 9-5-95, 2-1-
8 99, 12-23-02, 4-5-05, 12-29-05.

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