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August 28, 2007  
VIA HAND DELIVERY

Mr. Troy Rendell  
Division of Economic Regulation  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Re: Windstream Utilities Company; PSC Docket No. 070377-WS  
Miscellaneous Service Charges

Dear Mr. Rendell:

I am writing in response to your letter of August 3, 2007. I apologize for the couple days of delay getting this back to you. I have outlined in the attached schedules, the information that you requested concerning initial connection and normal reconnection, as well as the premises visit charges, both during normal hours and after hours for each of these. I have also included a breakdown of late payment costs incurred by the Utility. These have been calculated by the Utility based upon actual costs.

I believe that the attached information completely responds to all of your questions 1 through 5 related to initial connection and normal reconnection charges and to your questions 1 through 4 related to premises visit charges. Violation reconnection charges would be the same as a normal reconnection charge and therefore, those should be considered the same.

With regard to your questions 6 and 7 under the initial connection and normal reconnection category and questions 5 and 6 under the premises visit category. I have outlined below the answers to those questions:

6. In addition, please provide the number of initial connections and reconnections for normal hours during the preceding 12 months.

120

7. Provide the number of initial connections and reconnections for after hours calls during the preceding 12 months as well.

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Mr. Troy Rendell  
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5. In addition, please provide the number of premises visits during normal hours for the preceding 12 months.

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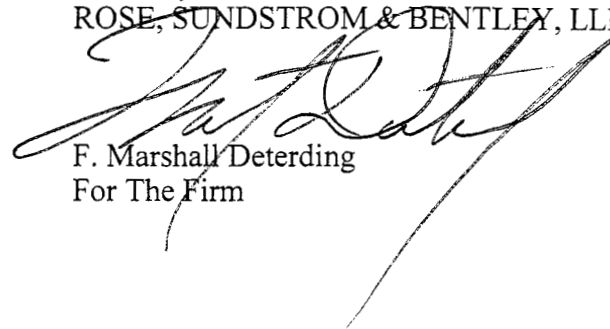
6. Provide the number of premises visits during after hours for the preceding 12 months.

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By this letter we are requesting that the proposed tariffs be modified to reflect these costs. We have rounded in all cases for the sake of complicity. I am attaching two sets of revised tariff sheets to reflect these modified requests for miscellaneous service charges.

If you have any questions in this regard, please let me know.

Sincerely,  
ROSE, SUNDSTROM & BENTLEY, LLP



F. Marshall Deterding  
For The Firm

FMD/tms

cc: Jared Deason  
Cheryl Bulecza-Banks  
Ralph Jaeger, Esquire  
Ann Cole, Commission Clerk

NAME OF COMPANY: Windstream Utilities Company

WATER TARIFF

MISCELLANEOUS SERVICE CHARGES

The Company may charge the following miscellaneous service charges in accordance with the terms stated herein. If both water and wastewater services are provided, only a single charge is appropriate unless circumstances beyond the control of the Company requires multiple actions.

INITIAL CONNECTION - This charge may be levied for service initiation at a location where service did not exist previously.

NORMAL RECONNECTION - This charge may be levied for transfer of service to a new Customer account at a previously served location or reconnection of service subsequent to a Customer requested disconnection.

VIOLATION RECONNECTION - This charge may be levied prior to reconnection of an existing Customer after disconnection of service for cause according to Rule 25-30.320(2), Florida Administrative Code, including a delinquency in bill payment.

PREMISES VISIT CHARGE (IN LIEU OF DISCONNECTION) - This charge may be levied when a service representative visits a premises for the purpose of discontinuing service for nonpayment of a due and collectible bill and does not discontinue service because the Customer pays the service representative or otherwise makes satisfactory arrangements to pay the bill. This charge is also levied when a service representative visits a premises at a customer's request for a complaint resolution or for other purposes and the problem is found to be the customer's responsibility.

DELINQUENT PAYMENT CHARGE - This charge is levied for any customer paying their bill after the 20<sup>th</sup> of the month. \$11.00

Schedule of Miscellaneous Service Charges

	<u>Normal Hours</u>	<u>After Hours</u>
Initial Connection Fee	\$ <u>39.00</u>	\$ <u>45.00</u>
Normal Reconnection Fee	\$ <u>39.00</u>	\$ <u>45.00</u>
Violation Reconnection Fee same as normal reconnect	\$ <u>39.00</u>	\$ <u>45.00</u>
Premises Visit Fee	\$ <u>41.00</u>	\$ <u>57.00</u>

EFFECTIVE DATE -

TYPE OF FILING -

## INITIAL CONNECTION AND NORMAL RECONNECTION

<b><u>NORMAL HOURS</u></b>				
<b><u>CLERICAL &amp; ADMINISTRATIVE LABOR</u></b>				
	OFFICE CLERK - \$456.84/WEEK			
	ADMINISTRATIVE MANAGER - \$799.47/WEEK			
	TOTAL	\$1256.31/WEEK	\$31.41/HOUR	7.86/1/4 HOUR
<b><u>LABOR TO INSPECT FACILITIES AND CONNECT</u></b>				
	FIELD GUY - \$774.15/WEEK		\$19.36/HOUR	
	MANAGER - \$380./WEEK		\$9.50/HOUR	
	TOTAL	\$28.86/HOUR	\$22.05 = 20 MINUTES EACH WAY + 5 MINUTES AT LOCATION	
<b><u>TRANSPORTATION COSTS</u></b>				
	2.89/GALLON OF GAS, 10 MILES/GALLON, (30 MILES) - 8.67 FOR GAS			
	TRUCK COSTS \$25000.00 WITH 15 YR. DEPRECIATION - \$1666.67 PER YEAR, \$.58/HOUR			
	INSURANCE \$3500./YEAR, \$9.59/DAY, 1.20/HOUR			
	MAINTENANCE \$2500./YEAR, \$6.85/DAY, \$.86/HOUR			
	TOTAL	\$11.31/HOUR, \$8.76/30 MILES		
<b><u>COMPUTER/COPIER</u></b>				
	LEASE CREDIT CARD MACHINE - \$55.00/MONTH			
	COPIER - \$34.69/MONTH			
	PAPER - \$20.24/MONTH			
	COMPUTER - \$50.00/MONTH			
	TOTAL	-\$159.93, \$5.34/DAY, \$.67/HOUR, \$.17/1/4 HOUR		
<b><u>POSTAGE</u></b>	\$0.41			
<b><u>OFFICE SUPPLIES</u></b>				
	INCLUDED IN ABOVE			
<b><u>TOTAL COST - \$39.25</u></b>				
<b><u>AFTER HOURS</u></b>				
<b><u>CLERICAL &amp; ADMINISTRATIVE LABOR</u></b>				
	31.41 X 1.5 = \$47.12/HOUR		1/4/HOUR = \$11.78	
<b><u>LABOR TO INSPECT FACILITIES</u></b>				
	\$28.86 X 1.5 = \$43.29/HOUR		\$23.98/45 MINUTES OF TIME	
<b><u>TRANSPORTATION COSTS</u></b>				
	SAME AS ABOVE			
<b><u>COMPUTER/COPIER</u></b>				
	SAME AS ABOVE			
<b><u>POSTAGE</u></b>	\$0.41			
<b><u>OFFICE SUPPLIES</u></b>				
	INCLUDED IN ABOVE			
<b><u>TOTAL COST - \$45.10</u></b>				

## PREMISE VISIT

<u>CLERICAL &amp; ADMINISTRATIVE LABOR</u>				
	OFFICE CLERK - \$456.84/WEEK			
	ADMINISTRATIVE MANAGER - \$799.47/WEEK			
	TOTAL	\$1256.31/WEEK	\$31.41/HOUR	7.86/1/4 HOUR
<u>LABOR TO INSPECT FACILITIES</u>				
	FIELD GUY - \$774.15/WEEK	\$19.36/HOUR		
	MANAGER - \$380./WEEK	\$9.50/HOUR		
	TOTAL	\$28.86/HOUR	\$24.50 = 20 MINUTES EACH WAY + 10 MINUTES AT LOCATION	
<u>TRANSPORTATION COSTS</u>				
	2.89/GALLON OF GAS, 10 MILES/GALLON, (30 MILES) - 8.67 FOR GAS			
	TRUCK COSTS \$25000.00 WITH 15 YR. DEPRECIATION - \$1666.67 PER YEAR, \$.58/HOUR			
	INSURANCE \$3500./YEAR,\$9.59/DAY, 1.20/HOUR			
	MAINTENANCE \$2500./YEAR, \$6.85/DAY, \$.86/HOUR			
	TOTAL	\$11.31/HOUR, \$8.76/30 MILES		
<u>COMPUTER/COPIER</u>				
	LEASE CREDIT CARD MACHINE - \$55.00/MONTH			
	COPIER - \$34.69/MONTH			
	PAPER - \$20.24/MONTH			
	COMPUTER - \$50.00/MONTH			
	TOTAL	-\$159.93, \$5.34/DAY, \$.67/HOUR, \$.17/1/4 HOUR		
<u>POSTAGE</u>	\$0.41			
<u>OFFICE SUPPLIES</u>				
	INCLUDED IN ABOVE			
<b><u>TOTAL COST - \$41.70</u></b>				
<u>AFTER HOURS</u>				
<u>CLERICAL &amp; ADMINISTRATIVE LABOR</u>				
	31.41 X 1.5 = \$47.12/HOUR	1/4/HOUR = \$11.78		
<u>LABOR TO INSPECT FACILITIES</u>				
	\$28.86 X 1.5 = \$43.29/HOUR	\$36.50/50 MINUTES OF TIME		
<u>TRANSPORTATION COSTS</u>				
	SAME AS ABOVE			
<u>COMPUTER/COPIER</u>				
	SAME AS ABOVE			
<u>POSTAGE</u>	\$0.41			
<u>OFFICE SUPPLIES</u>				
	INCLUDED IN ABOVE			
<b><u>TOTAL COST - \$57.62</u></b>				

## LATE PAYMENTS

<u>CLERICAL &amp; ADMINISTRATIVE LABOR</u>								
	OFFICE CLERK - \$456.84/WEEK							
	ADMINISTRATIVE MANAGER - \$799.47/WEEK							
	TOTAL	\$1256.31/WEEK	\$31.41/HOUR	10.47/1/3 HOUR				
<u>COMPUTER/COPIER</u>								
	LEASE CREDIT CARD MACHINE - \$55.00/MONTH							
	COPIER - \$34.69/MONTH							
	PAPER - \$20.24/MONTH							
	COMPUTER - \$50.00/MONTH							
	TOTAL - \$159.93, \$5.34/DAY, \$.67/HOUR, \$.23/1/3 HOUR							
<u>POSTAGE</u>	\$0.41							
<u>OVERHEAD</u>								
	INCLUDED IN ABOVE							
<b><u>TOTAL COST - \$11.11</u></b>								