

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08012-07</u>		
DISTRIBUTION: <u>ECR, BCL</u>		

Saturday, September 1, 2007

TO: PSC Commissioners

RE: Order o. PSC-07-0426-PAA-Su

RECEIVED-FPSC
01 SEP 11 PM 4:34
COMMISSION
CLERK

As a homeowner affected by your recent ruling concerning EPS of Pine Island, Inc., I wish to express my concern about the recent appeal for "settlement".

I see no reason for the Commission to completely reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is wrong. We are grateful for the concern of the commissioners.

Some years ago when we began paying this large fee it may have been to pay for the sewer pipe to Cherry Estates from Stringfellow Rd.. However the over-high monthly fee has continued to the present, including another period when we were not yet using this facility.

James K. Pequegnat

Send Email

Rev. James K. Pequegnat

Margaret G. Pequegnat

3062 Harpoon Lane

St. James City, FL 33956

Add your Signature (if sent by fax instead of email) to 800.511.0809

2007

September 4, 2007

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 08012-07		
DISTRIBUTION: ECR, GCL		

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL. 32399-0850

RECEIVED-PPSC
07 SEP 11 PM 4:34
COMMISSION
CLERK

RE: Dockets Numbered 030106-SU & 04473-07
Respectively E.P.S. of Pine Island

Gentlemen:

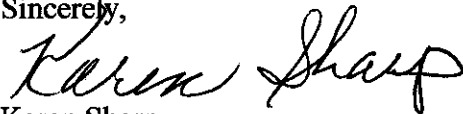
The purpose of my letter is to ask you not to approve Kevin Cherry's appeal to your ruling in Docket #030106-SU. Kevin Cherry has been charging we residents of Cherry Estates for the usage of the county sewers for one year prior to having us hooked-up to the county sewer system. Mr. Cherry has been overcharging we residents for the service once we had been hooked-up and is still doing so at this time. Your finding was appropriate and correct. Please do not grant his appeal in this matter.

Our sewer bill was approximately \$150.00-\$175.00 A YEAR for using his sewer plant. With the new rates he has imposed on us we can owe as much as \$100.00 PER MONTH for water going into the county sewer pipes. I have never paid \$100.00 a month for using a county sewer system in any town I have ever lived in. My bill was approximately \$65.00 FOR THREE MONTHS.

The reason Mr. Cherry found it necessary to hook up to the county system is because he wants to further develop our subdivision, and his system has not been up to code for years and could not handle the added burden, he chose to hook-up to the county system, rather than expand our facility and bring it up to code. As with everything else Mr. Cherry has wanted to do is for his sole benefit, he has defrauded we residents to finance it. This is just but one instance where we residents have been paying for services not received.

I appreciate your taking the time to read my letter and my hope is that you will not grant Mr. Cherry his appeal.

Sincerely,



Karen Sharp
3114 Sloop Lane
St. James City, Fl. 33956
(239) 283-8711

Matilda Sanders

From: Ruth McHargue
Sent: Tuesday, September 04, 2007 2:54 PM
To: Matilda Sanders
Cc: Cheryl Bulecza-Banks
Subject: FW: re Cherry Estates

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 0801207		
DISTRIBUTION: ECR/bcl		

Add to docket file 030106

-----Original Message-----

From: Consumer Contact
Sent: Tuesday, September 04, 2007 1:05 PM
To: Ruth McHargue
Subject: FW: re Cherry Estates

To CLK

From: James Pequegnat [mailto:jpeqt@muskoka.com]
Sent: Tuesday, September 04, 2007 12:52 PM
To: Consumer Contact
Subject: re Cherry Estates

RECEIVED FPSC
07 SEP -4 PM 3:13
COMMISSION
CLERK

Saturday, September 1, 2007

TO: PSC Cmmissioners

RE: Order o. PSC-07-0426-PAA-Su

As a homeowner affected by your recent ruling concerning EPS of Pine Island, Inc.,

I wish to express my concern about the recent appeal for "settlement".

I see no reason for the Commission to completely reverse its responsible ruling on behalf of the hundreds of affected homeowners.

Granting a utility permission to invoice for services not rendered is wrong.

We are grateful for the concern of the commissioners.

Some years ago when we began paying this large fee it may have been to pay for

the sewer pipe to Cherry Estates from Stringfellow Rd.. However the over-high monthly fee has continued to the present, including another period when we were not yet using this facility.

Rev. James K. Pequegnat

3062 Harpoon Lane

St. James City, FL 33956

Saturday, September 1, 2007

TO: PSC Cmmissioners

RE: Order o. PSC-07-0426-PAA-Su

As a homeowner affected by your recent ruling concerning EPS of Pine Island, Inc., I wish to

express my concern about the recent appeal for "settlement".

I see no reason for the Commission to completely reverse its responsible ruling on behalf of the hundreds of affected homeowners.

Granting a utility permission to invoice for services not rendered is wrong. We are grateful for the concern of the commissioners.

Some years ago when we began paying this large fee it may have been to pay for the sewer pipe to Cherry Estates from Stringfellow Rd.. However the over-high monthly fee has continued to the present, including another period when we were not yet using this facility.

Rev. James K. Pequaegnat

3062 Harpoon Lane

St. James City, FL 33956

030106

August 29, 2007

TO: PSC Commissioners

RE: Order No. PSC-07-0426-PAA-Su

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 08012-07		
DISTRIBUTION: ECR/GCL		

RECEIVED FPSC
 07 AUG 30 PM 1:59
 COMMISSION CLERK

As a homeowner affected by your April ruling concerning EPS of Pine Island, Inc., I wish to express my concern about the recent appeal for "settlement". I see no reason for the Commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and I commend your ruling affirming that it is inappropriate.

After reading the transcription of the April 24, 2007 hearing it seems that a pattern of inaction by EPS is being repeated by Cherry Estates, Inc. (a sister company). Road repairs that have been necessary for as long as two years continue to remain neglected in spite of the monies collected annually providing for those very repairs. The excuse is the same as the one used in testimony to your commission, "can't find a contractor willing to do the work". During this period of a slowdown in the construction industry, this argument seems to lack credence just as it did with EPS. In the meantime, the cost to repair the roadway escalates exponentially because of deterioration that seemingly could have easily been avoided with more prompt action.

Additionally, many owners within our community express skepticism about the original EPS filing and the stated expenses used to justify the utility rates. FYI multiple companies share the same address as EPS, formerly shared the same employees, and the office equipment listed as a cost basis for EPS. Currently it seems there are only two individuals; Kevin Cherry and his sister, Susan, co-owners of the multiple corporations. No other employees of EPS or any of the other owned corporations have appeared for quite some time.



Wm. R. Heflin
 3140 Binnacle Lane
 St. James City, FL 33956

Matilda Sanders

From: Ruth McHargue
Sent: Thursday, August 30, 2007 1:01 PM
To: Matilda Sanders
Cc: Cheryl Bulecza-Banks
Subject: FW: , 1 page(s)

Attachments: FAX.TIF

RECEIVED - FPSC
 07 AUG 30 PM 1:59
 COMMISSION
 CLERK

Add to docket file 030106

From: Consumer Contact
Sent: Thursday, August 30, 2007 8:32 AM
To: Ruth McHargue
Subject: FW: , 1 page(s)

To CLK, for docket EPS of Pine Island.

From: NET SatisFAXtion
Sent: None
To: Consumer Contact
Subject: , 1 page(s)

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

 Received On: 8/29/2007 4:13 PM
 Number of Pages: 1
 From (CSID):
 From (ANI):
 Sent to DID:

 Duration of Fax: 0:01:03
 Transfer Speed: 14400

 Received Status: Success
 Number of Errors: 0
 Port Received On: RockForceOCTO+ Port 6



FAX.TIF (32 KB)

SCANNED

RECEIVED-FPSC

July 24, 2007

07 AUG 27 AM 10: 07

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

COMMISSION
CLERK

030106-SU .ram

Re: Dockets #030206-SU and 04473-07

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08012-07</u>		
DISTRIBUTION: <u>ECR/BCJ</u>		

Gentlemen:

I just learned that Kevin Cherry is appealing your charges that he is overcharging residents of Cherry Estates mobile home park in St. James City, Florida for use of the county sewer system and that he did so for at least one year before we were even connected to the service.

I am on a limited income, as are many residents in Cherry Estates. There are months when I don't use the minimum amount of water - on which the sewer fee is based - and still am charged the base price of \$24.64. Many of the residents do not live in their properties during the summer but are still billed the \$24.64 base fee. This is just one of the problems we are having with Kevin Cherry's management of the park.

Thank you for finding Kevin Cherry guilty of these acts for which he was charged. I hope now you will follow through and see that the residents receive refunds of these overcharges. Many of our residents are elderly and monthly credits or refunds to our accounts should not be a consideration.

Sincerely,

Joyce Somers
3107 Bounty Ln
St James City, FL 33956
239-283-8815

(Cherry Estates - resident since 1996)

DOCUMENT NUMBER-DATE

08012 SEP-4 5

FPSC-COMMISSION CLERK

July 24, 2007

RECEIVED-FPSC

07 AUG 27 AM 10:07

COMMISSION
CLERK

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

030106-SU - am

Re: Dockets #030206-SU and 04473-07

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08012-07</u>		
DISTRIBUTION: <u>ECR/lcc</u>		

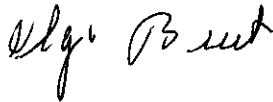
Gentlemen:

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I am on a limited income, as are many residents in Cherry Estates. There are months when I don't use the minimum amount of water - on which the sewer fee is based - and still am charged the base price of \$24.64. Many of the residents do not live in their properties during the summer but are still billed the \$24.64 base fee. This is just one of the problems we are having with Kevin Cherry's management of the park.

Thank you for finding Kevin Cherry guilty of these acts for which he was charged. I hope now you will follow through and see that the residents receive refunds of these overcharges. Many of our residents are elderly and monthly credits or refunds to our accounts should not be a consideration.

Sincerely,



(Cherry Estates - resident since 1996)

DOCUMENT NO. DATE
08012-07 9,4,07
FPSC - COMMISSION CLERK

Matilda Sanders

CORRESPONDENCE

ADDSUMER

From: Ruth McHargue
Sent: Friday, August 10, 2007 11:57 AM
To: Matilda Sanders
Cc: Cheryl Bulecza-Banks
Subject: FW: EPS docket no.030106

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08012-07</u>		
DISTRIBUTION: _____		

RECEIVED-FPSC
07 AUG 10 AM 12:22
COMMISSION
CLERK

docket # 030106

From: Consumer Contact
Sent: Friday, August 10, 2007 11:19 AM
To: Ruth McHargue
Subject: FW: EPS docket no.030106

To CLK

From: Evelyn Shafer [mailto:eshafer@myexcel.com]
Sent: Friday, August 10, 2007 10:24 AM
To: Consumer Contact
Subject: EPS docket no.030106

As a 28 year resident of Cherry Estates I wish to express my opinion regarding the reversal of the original decision by your organization.

I believe it should remain as it is now and the rebate and refunding be allowed to continue.

Respectfully,

Evelyn C. Shafer, 3050 Binnacle Lane, St. James City, FL 33956
(239) 283-1856 eshafer@myexcel.com

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

030106

RECEIVED-FPSC

07 AUG 10 AM 10:00

ORIGINAL

August 1, 2007

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL. 32399-0850

COMMISSION
CLERK

RE: Dockets Numbered 030106-SU & 04473-07
Respectively E.P.S. of Pine Island

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08012-07</u>		
DISTRIBUTION: _____		

Gentlemen:

The purpose of my letter is to ask you not to approve Kevin Cherry's appeal to your ruling in Docket #030106-SU. Kevin Cherry has been charging we residents of Cherry Estates for the usage of the county sewers for one year prior to having us hooked-up to the county sewer system. Mr. Cherry has been overcharging we residents for the service once we had been hooked-up and is still doing so at this time. Your finding was appropriate and correct. Please do not grant his appeal in this matter.

Our sewer bill was approximately \$150.00-\$175.00 A YEAR for using his sewer plant. With the new rates he has imposed on us we can owe as much as \$100.00 PER MONTH for water going into the county sewer pipes. I have never paid \$100.00 a month for using a county sewer system in any town I have ever lived in. My bill was approximately \$65.00 FOR THREE MONTHS.

The reason Mr. Cherry found it necessary to hook up to the county system is because he wants to further develop our subdivision, and his system has not been up to code for _____ years and could not handle the added burden, he chose to hook-up to the county system, rather than expand our facility and bring it up to code. As with everything else Mr. Cherry has wanted to do is for his sole benefit, he has defrauded we residents to finance it. This is just but one instance where we residents have been paying for services not received.

- CMP _____
- COM _____
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- OPC _____
- RCA _____
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- SGA _____
- SEC _____
- OTH _____

I appreciate your taking the time to read my letter and my hope is that you will not grant Mr. Cherry his appeal.

Sincerely,

Maryann Spoelstra

Maryann Spoelstra
2071 River Road
Damascus, PA 18415
(570)224-4024

3110 Harpoon Lane
St. James City, FL 33956
Cherry Estates

RECEIVED

AUG 08 2007
Florida Public Service Commission
Division of RCA

RECEIVED

AUG 08 2007

Florida Public Service Commission
Division of RCA

RECEIVED-FPSC

07 AUG 10 AM 10:00

COMMISSION
CLERK

030106
ORIGINAL

Janese A. Bantley
2931 - Harpoon Lane
St. James City, FL 33956
August 2, 2007

Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
re: Docket numbers: 030106-SU; 04473-07
Concerning: EPS of Pine Island

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>28012-07</u>		
DISTRIBUTION: _____		

I am a homeowner in Cherry Estates affected by your recent rulings concerning EPS of Pine Island, Inc. The commission had ruled Kevin Cherry and the EPS of Pine Island, Inc. guilty on multiple infractions and levied fines and instructed that our sewer rates be lowered. I feel that the original findings are correct and appropriate. I am concerned about the recent appeal by EPS of Pine Island, Inc. I think there is no reason to reverse the original findings. He is guilty of these violations and should be held responsible for them. His appeal is without merit and the findings should remain in effect. Your consideration in this matter is greatly appreciated.

- CMP _____
- COM _____
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- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

Janese A. Bantley
(507-282-4515)

Matilda Sanders

CORRESPONDENCE 030106-54

From: Consumer Contact
Sent: Wednesday, August 08, 2007 2:52 PM
To: Matilda Sanders
Cc: Cheryl Bulecza-Banks; Ruth McHargue
Subject: FW: My contact

RECEIVED-FPSC
07 AUG - 8 PM 3: 01
COMMISSION
CLERK

FPSC, CLK - CORRESPONDENCE
Administrative Parties Consumer
DOCUMENT NO. 08012-07
DISTRIBUTION:

docket file 030106

-----Original Message-----

From: Webmaster
Sent: Wednesday, August 08, 2007 2:21 PM
To: Consumer Contact
Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Wednesday, August 08, 2007 2:12 PM
To: Webmaster
Cc: teeejayd@earthlink.net
Subject: My contact

Contact from a Web user

Contact Information:

Name: Janice Dearth
Company: Janice Y Dearth
Primary Phone: 239-283-4626
Secondary Phone: 239-283-4626
Email: teeejayd@earthlink.net

Response requested? Yes
CC Sent? Yes

Comments:

TO: PSC Commissioners

RE: Order No. PSC-07-0426-PAA-Su
Docket 030106

As a homeowner affected by your recent ruling concerning EPS of Pine Island, Inc., I wish to express my concern about the recent appeal for "settlement". I see no reason for the Commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners.

Granting a utility permission to invoice for services not rendered is reprehensible, and I commend your ruling affirming that it is inappropriate. All of the fees were questioned when EPS initially began charging the rates, however, PSC did not think they were out of line at that present time. We should not have to pay for EPS expansion projects.

Thank You

Janice & William Dearth
2950 Binnacle Lane
St. James City, FL 33956

CMP
COM
CTR
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OPC
RCA
SCR
SGA
SEC
OTH

Matilda Sanders

ORIGINAL 030106-SU

From: Ruth McHargue
Sent: Tuesday, August 07, 2007 8:56 AM
To: Matilda Sanders
Cc: Cheryl Bulecza-Banks
Subject: FW: Order Number PSC -07-04-26-PPA-SU

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 08012-07		
DISTRIBUTION: _____		

RECEIVED-FPSC
07 AUG -7 AM 11:26
COMMISSIONER
CLERK

docket 030106

From: Consumer Contact
Sent: Monday, August 06, 2007 8:18 AM
To: Ruth McHargue
Subject: FW: Order Number PSC -07-04-26-PPA-SU

CMP _____
 COM _____
 CTR _____
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 GCL +
 OPC _____
 RCA _____
 SCR _____
 SGA _____
 SEC _____
 OTH _____

To CLK

From: Dhaubenris@aol.com [mailto:Dhaubenris@aol.com]
Sent: Sunday, August 05, 2007 5:56 PM
To: Consumer Contact
Subject: Order Number PSC -07-04-26-PPA-SU

August 5, 2007

Mr. Jared Deason
PSC Commissioners

RE: Order Number PSC-07-04-26-PPA-SU

Dear Mr Deason,

I sent you a letter several weeks ago in regard to the above order number, Docket Number: 030106-SU, voicing my complaint about EPS of Pine Island. According to the order, the EPS customers are to get a refund and rate reduction as of August 15, 2007. Would you please let me know if we are on track with the August 15th date or what is happening with the order.

Thank you for you response in advance,

Dale & JoAnn Haubenriser

Get a sneak peek of the all-new AOL.com.

Matilda Sanders

ORIGINAL

030106-SU

From: Ruth McHargue
Sent: Tuesday, August 07, 2007 8:55 AM
To: Matilda Sanders
Cc: Cheryl Bulecza-Banks
Subject: FW: ORDER NO. PSC-07-0426-PAA-SU

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 08012-07		
DISTRIBUTION: _____		

RECEIVED-FPSC
07 AUG - 7 AM 11: 26
COMMISSION
CLERK

docket #030106

From: Consumer Contact
Sent: Monday, August 06, 2007 8:18 AM
To: Ruth McHargue
Subject: FW: ORDER NO. PSC-07-0426-PAA-SU

To CLK

From: Robert Peyer [mailto:rpeyer@yahoo.com]
Sent: Friday, August 03, 2007 8:33 PM
To: Consumer Contact
Subject: ORDER NO. PSC-07-0426-PAA-SU

AS A HOMEOWNER AFFECTED BY YOUR RECENT RULING CONCERNING EPS OF PINE ISLAND INC., I WISH TO EXPRESS MY CONCERN ABOUT THE RECENT APPEAL FOR SETTLEMENT. I SEE NO REASON FOR THE COMMISSION TO REVERSE ITS RESPONSIBLE RULING ON BEHALF OF THE HUNDREDS OF AFFECTED HOMEOWNERS. GRANTING A UTILITY PERMISSION TO INVOICE FOR SERVICES NOT RENDERED IS REPREHENSIBLE, AND I COMMEND YOUR RULING AFFIRMING THAT IT IS INAPPROPRIATE.

ROBERT PEYER
3114 BINNACLE LN ST JAMES CITY FL 33956

Need a vacation? [Get great deals to amazing places on Yahoo! Travel.](#)

- CMP _____
- COM _____
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- ECR 1
- GCL 1
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030106

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08013-07</u>		
DISTRIBUTION: _____		

030106

ORIGINAL

7/29/07

To: PSC Commissioners

Re: Order No. PSC-07-0426-PAA-Su

RECEIVED-FPSC

AUG 23 PM 8:24
COMMISSION
CLERK

homeowner affected

your recent ruling con-

cerning EPS of Pine Island

RECEIVED

AUG 22 2007

Florida Public Service Commission
Division of RCA

feedback. I am concerned

about the recent appeal

for settlement. The

community affected by

EPS and the inappropriate

practices of invoicing
for services not rendered
has expressed concern
in the past. That
community continues to
question the business
practices of EPS.

I support the Commission
and request that no
reversal be afforded
to EPS.

Jane Grayson
2411 Boundary Ln
St James FL

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

ORIGINAL

July 10, 2007

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08012-07</u>		
DISTRIBUTION: _____		

RE: Dockets Numbered 030106-SU & 04473-07 Respectively
of Pine Island

Dear Sirs:

The purpose of this correspondence is to ask you to not approve Kevin Cherry's appeal to your ruling in Docket #030106-SU. In this ruling, the commission found that Mr. Cherry had been charging the residents of Cherry Estates for the usage of the county sewers for one year prior to having said residents hooked up to the county sewer. The commission also found that he had been overcharging we residents for the service once we had been hooked up to it. Your finding was correct and appropriate. Please do not grant his appeal in this matter.

Cherry Estates is primarily made up of retired persons on fixed incomes. Prior to Kevin's hooking up to county sewers, we were paying approximately \$150.00 a year for using his sewer plant. With the new rates in place, one can owe as much as \$100.00 PER MONTH for the privileged of having our waste water directed into county sewer pipes.

In all my years of life, I have never met anyone so completely lacking in integrity and honesty as Mr. Cherry. When asked why he was charging us for a service we were not receiving, he said "the PSC ordered me to". May I please have a copy of the meeting minutes in which you ordered Mr. Cherry to charge us for a service we were not receiving?

The reason Mr. Cherry found it necessary to hook up to the county system was because he wanted to further develop our subdivision, and because his system had not been up to code for years and could not handle the added burden, he chose to hook up to the county system, rather than expand his facility & bring it up to code. As with everything else Mr. Cherry has wanted to do for his sole benefit, he has defrauded we residents to finance it. May I be so bold as to ask what he did with the approximately \$40,000 a year he collected from we residents for the sewer system he had since he did not use it to maintain the existing system?

Again, I ask that you not let Mr. Cherry off the hook for his overcharges, and I also ask that you do a complete audit of the monies he has collected from us for the sewer system. I have attempted to keep this correspondence professional, without going into Mr. Cherry's character, however, in order for you to understand how egregious these overcharges have been, you have to be made aware of his lack of character. This is just but one instance where we residents have been paying for services not received.

- CMP _____
- COM _____
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- OTH _____

RECEIVED

AUG 13 2007

RECEIVED-FPSC

07 AUG 03 PM 5
COMMISSION CLERK'S

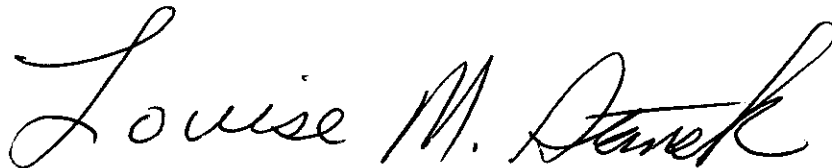
I sent a letter to the commission dated July 6, 2004 in which I first protested the way Mr. Cherry was using us in this matter (Complaint #609210W), only to receive a reply which in essence said we have received your letter, thanks for writing, but we aren't going to look into this or help you at all.

I was very gratified by your ruling this year that did finally address this matter in a fair and honorable way. Please do not fail us again by granting his appeal.

Your consideration in the matter is greatly appreciated.

Sincerely,

Louise M. Stanek
3034 Bounty Ln.
St. James Citty Fl 33956

A handwritten signature in cursive script that reads "Louise M. Stanek". The signature is fluid and matches the typed name above it.

RECEIVED

AUG 08 2007

Florida Public Services Commission
Division of RCM

Matilda Sanders

030106-SU

CORRESPONDENCE

From: Jared Deason
Sent: Friday, August 03, 2007 9:20 AM
To: 'jcw Wyatt@skybest.com'
Cc: Matilda Sanders; Troy Rendell; Cheryl Bulecza-Banks; 'Martin Friedman'; Marshall Willis; Jennifer Brubaker; Felicia White
Subject: FW: Order No. PSC-07-0426-PAA-SU

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 03012-07		
DISTRIBUTION: _____		

Dear Mr. Wyatt:

We appreciate you forwarding the e-mail complaint for Mr. Douglas Gordon. Because the PSC does not have an e-mail address for Mr. Gordon, we would appreciate you forwarding the following to him:

Thank you for your e-mail dated August 1, 2007 in which you expressed your concerns about the required rate reduction and rebate for Enviromental Protection Systems of Pine Island, Inc.(EPS). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your e-mail has been placed on the correspondence side of the docket file for all to review.

We understand your concerns regarding the rebate and rate reduction for EPS and appreciate you taking the time to express them to us. Customer comments are an essential part of the Commission's evaluation of the utility.

If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6844, or Troy Rendell at (850) 413-6934.

Thanks,

Jared Deason
 Division of Economic Regulation
 Florida Public Service Commission
 2540 Shumard Oak Boulevard
 Tallahassee, Florida 32399-0850
 Telephone: (850) 413-6844
 Fax: (850) 413-6845

RECEIVED-FPSC
 07 AUG - 3 AM 9: 36
 COMMISSION
 CLERK

From: Cheryl Bulecza-Banks
Sent: Friday, August 03, 2007 9:01 AM
To: Jared Deason
Cc: Troy Rendell
Subject: FW: Order No. PSC-07-0426-PAA-Su

From: Ruth McHargue
Sent: Thursday, August 02, 2007 5:01 PM
To: Matilda Sanders
Cc: Cheryl Bulecza-Banks
Subject: FW: Order No. PSC-07-0426-PAA-Su

add to docket 030106

From: Consumer Contact
Sent: Thursday, August 02, 2007 8:19 AM

8/3/2007

To: Ruth McHargue
Subject: FW: Order No. PSC-07-0426-PAA-Su

To CLK

From: JOHN WYATT [mailto:jcwyatt@skybest.com]
Sent: Wednesday, August 01, 2007 7:00 PM
To: Consumer Contact
Subject: Re: Order No. PSC-07-0426-PAA-Su

As a homeowner affected by your recent ruling concerning EPS of Pine Island Inc., I wish to express my concern about the recent appeal for "settlement". I see no reason for the commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and I commend your ruling affirming that it is inappropriate.

*Douglas Gordon
3764 Dewberry Lane
St. James City, FL 33956*

Matilda Sanders

030106-SU

CORRESPONDENCE

From: Ruth McHargue
Sent: Thursday, August 02, 2007 5:01 PM
To: Matilda Sanders
Cc: Cheryl Bulecza-Banks
Subject: FW: Order No. PSC-07-0426-PAA-Su

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 08012-07		
DISTRIBUTION: _____		

RECEIVED-FPSC
07 AUG -3 AM 7:41
COMMISSION
CLERK

add to docket 030106

From: Consumer Contact
Sent: Thursday, August 02, 2007 8:19 AM
To: Ruth McHargue
Subject: FW: Order No. PSC-07-0426-PAA-Su

To CLK

From: JOHN WYATT [mailto:jcwyatt@skybest.com]
Sent: Wednesday, August 01, 2007 7:00 PM
To: Consumer Contact
Subject: Re: Order No. PSC-07-0426-PAA-Su

As a homeowner affected by your recent ruling concerning EPS of Pine Island Inc., I wish to express my concern about the recent appeal for "settlement". I see no reason for the commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and I commend your ruling affirming that it is inappropriate.

Douglas Gordon
3764 Dewberry Lane
St. James City, FL 33956

CMP _____
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CTR _____
ECR | _____
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SGA _____
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030106

COMMISSION
CLERK

07 AUG - 2 AM 9: 18

RECEIVED-FPSC

July 24, 2007

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

ORIGINAL

Re: Dockets #030206-SU and 04473-07

Gentlemen:

I just learned that Kevin Cherry is appealing your charges that he is overcharging residents of Cherry Estates mobile home park in St. James City, Florida for use of the county sewer system and that he did so for at least one year before we were even connected to the service.

I am on a limited income, as are many residents in Cherry Estates. There are months when I don't use the minimum amount of water - on which the sewer fee is based - and still am charged the base price of \$24.64. Many of the residents do not live in their properties during the summer but are still billed the \$24.64 base fee. This is just one of the problems we are having with Kevin Cherry's management of the park.

- CMP _____
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- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

Thank you for finding Kevin Cherry guilty of these acts for which he was charged. I hope now you will follow through and see that the residents receive refunds of these overcharges. Many of our residents are elderly and monthly credits to our accounts should not be a consideration.

Sincerely,



Gary Pincins
3012 Harpoon Lane
St. James City, FL 33956

(Cherry Estates - resident since 2005)

RECEIVED

JUL 30 2007

Florida Public Service Commission
Division of RCA

030106

ORIGINAL

I sent a letter to the commission dated July 6, 2004 in which I first protested the way Mr. Cherry was using us in this matter (Complaint #609210W), only to receive a reply which in essence said we have received your letter, thanks for writing, but we aren't going to look into this or help you at all.

I was very gratified by your ruling this year that did finally address this matter in a fair and honorable way. Please do not fail us again by granting his appeal.

Your consideration in the matter is greatly appreciated.

Sincerely,

Angie Keeler
(903) 835-6903
605 CR 1457
Linden, TX 75563

3103 Harpoon Ln.
St. James, City FL 33956

RECEIVED
COMMISSION CLERK
07 AUG - 1 PM 1:15

Below: Another example - more generic

July __, 2007



Mr. Vito G. Licari
612 4th St.
Beloit, WI 53511-6208

RECEIVED

JUL 30 2007

TO: PSC Commissioners

Florida Public Service Commission
Division of RCA

RE: Order No. PSC-07-0426-PAA-Su

As a homeowner affected by your recent ruling concerning EPS of Pine Island, Inc., I wish to express my concern about the recent appeal for "settlement". I see no reason for the Commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and I commend your ruling affirming that it is inappropriate.

- CMP _____
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- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

(Feel free to add additional comments you may have here)

NAME *Vito & Betty Licari*
Street Address *3016 Bounty Ln*
St. James City, FL 33956
Email to: contact@psc.state.fl.us

7-24-07
In Wis I use 3,000 jobs per month. In Fla I use 4, to 5,000 and up to 6,000 jobs depends on how often I fish. I wash boat every time. Water that's not in sewer. Was going to put separate meter for that. But Kevin Cherry changed his mind

July 10, 2007

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

RE: Dockets Numbered 030106-SU & 04473-07 Respectively
E.P.S. of Pine Island

Dear Sirs:

The purpose of this correspondence is to ask you to not approve Kevin Cherry's appeal to your ruling in Docket #030106-SU. In this ruling, the commission found that Mr. Cherry had been charging the residents of Cherry Estates for the usage of the county sewers for one year prior to having said residents hooked up to the county sewer. The commission also found that he had been overcharging we residents for the service once we had been hooked up to it. Your finding was correct and appropriate. Please do not grant his appeal in this matter.

Cherry Estates is primarily made up of retired persons on fixed incomes. Prior to Kevin's hooking up to county sewers, we were paying approximately \$150.00 a year for using his sewer plant. With the new rates in place, one can owe as much as \$100.00 PER MONTH for the privileged of having our waste water directed into county sewer pipes.

*cl pd that
new
sewer only*

In all my years of life, I have never met anyone so completely lacking in integrity and honesty as Mr. Cherry. When asked why he was charging us for a service we were not receiving, he said "the PSC ordered me to". May I please have a copy of the meeting minutes in which you ordered Mr. Cherry to charge us for a service we were not receiving?

The reason Mr. Cherry found it necessary to hook up to the county system was because he wanted to further develop our subdivision, and because his system had not been up to code for years and could not handle the added burden, he chose to hook up to the county system, rather than expand his facility & bring it up to code. As with everything else Mr. Cherry has wanted to do for his sole benefit, he has defrauded we residents to finance it. May I be so bold as to ask what he did with the approximately \$40,000 a year he collected from we residents for the sewer system he had since he did not use it to maintain the existing system?

Again, I ask that you not let Mr. Cherry off the hook for his overcharges, and I also ask that you do a complete audit of the monies he has collected from us for the sewer system. I have attempted to keep this correspondence professional, without going into Mr. Cherry's character, however, in order for you to understand how egregious these overcharges have been, you have to be made aware of his lack of character. This is just but one instance where we residents have been paying for services not received.

RECEIVED

JUL 30 2007

Florida Public Service Commission
Division of RCA

030106

RECEIVED-FPSC
07 AUG -1 PM 1:15
COMMISSION
CLERK

ORIGINAL

July 21, 2007

Public Service Commission
2540 Sharnard Oak Blvd.
Tallahassee, FL 32399-0850

Re: Dockets #030106SU and 04473-07

Concerning: EPS of Pine Island

As a homeowner affected by your recent ruling concerning EPS of Pine Island, Inc., I wish to express my concern about the recent appeal for "settlement". I see no reason for the Commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and I commend your ruling affirming that it is inappropriate.

Thank you.

Sincerely,

Mary K. Wickham

Mary K. Wickham
3121 N. Skipper Lane
St. James City, FL 33956

- CMP _____
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RECEIVED

AUG 30 2007

Florida Public Service Commission
Division of RCA

030106

RECEIVED-FPSC

07 AUG -1 PM 1:15

COMMISSION
CLERK

3055 Harpoon Lane
Cherry Estates
St. James City, FL
33956

ORIGINAL

Public Service Commission
2540 Shumard Oak Blvd
Tallahassee FL 32399-0850
Dockets number 030106 SU &04473-07
Concerning EPS of Pine Island

We are homeowners affected by your recent ruling concerning EPS of Pine Island Inc. We wish to express our concern about the recent appeal for settlement. We do not think that the commission should reverse its ruling in this case. Granting a utility permission to invoice for services not rendered is reprehensible and we commend your ruling affirming that it is inappropriate. Please let the ruling stand.

Jerome and Janet Bowers
3055 Harpoon Lane
St. James City, FL 33956

*Jerome H Bowers
Janet E Bowers*

- CMP _____
- COM _____
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- GCL 1
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- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____



J. E. Bowers
8506 Lower Lake Rd.
Lodi, NY 14860

RECEIVED

AUG 30 2007

Florida Public Service Commission
Division of RCA

July 24, 2007

RECEIVED - FPS ORIGINAL
07 AUG -1 PM 1:15

TO: PSC Commissioners COMMISSION
CLERK

Re: (EPS of Line Islands)

Re: Order No. PSC-07-0426-PAA-54

As a homeowner affected by your recent ruling concerning EPS of Line Islands, Inc., I wish to express my concern about the recent appeal for "settlement". I see no reason for the Commissioners to reverse its responsible ruling on behalf of the hundreds of affected homeowners.

Granting a utility permission to invoice for services not rendered is reprehensible, and I commend your ruling affirming that it is inappropriate.

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- SGA _____
- SEC _____
- OTH _____

Russell and Jacquelyn K Miller
2940 Bowspite Lane
St. James City, FL 33956

Cherry Estates

RECEIVED

AUG 30 2007

Florida Public Service Commission
Division of RCA

Sincerely,
The Millers

030106

RECEIVED-PPSC

July 24, 2007

07 AUG -1 PM 1:15

COMMISSION
CLERK

ORIGINAL

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Re: Dockets #030206-SU and 04473-07


Gentlemen:

This letter is to ask that you not allow Kevin Cherry to appeal your findings in his overcharging residents of Cherry Estates mobile home park in St. James City, Florida for use of county sewer system and for at least one year of use before we were even connected to the service.

As you no doubt know, most of the residents live on fixed incomes and because we are on the coast have been hit with rising costs of three different insurances to cover our property and in addition are now being incorrectly charged for services for sewers.

CMP _____ Thank you for finding Kevin Cherry guilty of these acts for which he was charged. I hope
COM _____ now you will follow through and see that the residents receive refunds of these
CTR _____ overcharges.

ECR _____ Sincerely,

GCL _____
OPC _____ 

RCA _____ Mary M. Von Burg
SCR _____ 3055 Skipper Lane
SGA _____ St. James City, Fl. 33956

SEC _____ (Lot 604 Cherry Estates - resident since 1999)

OTH _____

RECEIVED

JUL 30 2007

Florida Public Service Commission
Division of RCA

Matilda Sanders

From: Ruth McHargue
Sent: Wednesday, August 01, 2007 9:30 AM
To: Matilda Sanders
Cc: Cheryl Bulecza-Banks
Subject: FW: Order No. PSC-07-0426-PAA-Su

add to docket file 030106

From: Consumer Contact
Sent: Tuesday, July 31, 2007 1:52 PM
To: Ruth McHargue
Subject: FW: Order No. PSC-07-0426-PAA-Su

To CLK

From: JOHN WYATT [mailto:jcwyatt@skybest.com]
Sent: Tuesday, July 31, 2007 1:48 PM
To: Consumer Contact
Subject: Fw: Order No. PSC-07-0426-PAA-Su

As a homeowner affected by your recent ruling concerning EPS of Pine Island Inc., I wish to express my concern about the recent appeal for "settlement". I see no reason for the commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and I commend your ruling affirming that it is inappropriate.

*Jack Everett
3754 Dewberry Lane
St. James City, FL 33956*

Matilda Sanders

From: Ruth McHargue
Sent: Tuesday, July 31, 2007 11:52 AM
To: Matilda Sanders
Cc: Cheryl Bulecza-Banks
Subject: FW: Order No. PSC-07-0426-PAA-Su

add to docket 030106

From: Consumer Contact
Sent: Tuesday, July 31, 2007 11:24 AM
To: Ruth McHargue
Subject: FW: Order No. PSC-07-0426-PAA-Su

To CLK

From: JOHN WYATT [mailto:jcwyatt@skybest.com]
Sent: Tuesday, July 31, 2007 10:53 AM
To: Consumer Contact
Subject: RE: Order No. PSC-07-0426-PAA-Su

As a homeowner affected by your recent ruling concerning EPS of Pine Island Inc., I wish to express my concern about the recent appeal for "settlement". I see no reason for the commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and I commend your ruling affirming that it is inappropriate.

*John Wyatt
3125 Harpoon Lane
St. James City, FL 33956
email: jcwyatt@skybest.com*

8/2/2007

Matilda Sanders

From: Timolyn Henry
Sent: Friday, July 27, 2007 11:21 AM
To: Matilda Sanders
Subject: FW: 6144161081, 1 page(s)
Attachments: FAX.TIF

RECEIVED-PPSC
07 AUG -2 AM 10:18
COMMISSION
CLERK

From: Cheryl Bulecza-Banks
Sent: Monday, July 23, 2007 11:43 AM
To: Timolyn Henry
Subject: FW: 6144161081, 1 page(s)

Hey Timolyn,

I believe the correct docket number should be 030106. Cheryl

From: Consumer Contact
Sent: Friday, July 20, 2007 3:47 PM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks; Ruth McHargue
Subject: FW: 6144161081, 1 page(s)

Add to file 060122

From: NET SatisFAXtion
Sent: None
To: Consumer Contact
Subject: 6144161081, 1 page(s)

You have received a new fax. This fax was received by NET SatisFAXtion. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 7/20/2007 11:29 AM
Number of Pages: 1
From (CSID): 6144161081
From (ANI):
Sent to DID:

Duration of Fax: 0:00:26
Transfer Speed: 26400

Received Status: Success
Number of Errors: 0
Port Received On: RockForceOCTO+ Port 6

CMP _____
COM _____
CTR _____
ECR 1
GCL 1
OPC _____
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SEC _____
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FAX.TIF (27 KB)

July 17, 2007

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

RE: Dockets Numbered 030106-SU, 04473-07 and PSC-07-0426-PAA-Su
E. P. S. of Pine Island

Dear Sirs:

This correspondence is to ask you not to grant an appeal from Kevin Cherry. This appeal is in regards to your ruling on Docket # 303106-SU. Mr. Kevin Cherry has been charging the residents of Cherry Estates for the usage of the county sewers for one year prior to having the residents hooked up to the county sewer system. The commission found this to be true; the commission has also found that he had been overcharging the residents of Cherry Estates once we were hooked up to the sewer system. I feel your finding to be correct and appropriate. **PLEASE DO NOT GRANT MR. CHERRY'S APPEAL IN THIS MATTER.**

With the sewer hook up now in place, a resident can be charged as much as \$100.00 per month for the privilege of having our waste water directed into the county sewer pipes. Prior to our hook up to the system, we were paying approximately \$150.00 per year for the use of his sewer plant. Many of the residents in Cherry Estates are on a fixed income and retired individuals. Mr. Cherry is trying to further develop our subdivision and because his water treatment plant had not been up to code for years, it could not handle the added burden of the new developments. With the new development in Cherry Estates, Mr. Cherry opted to hook into the county sewer system. This was an easiest way for him to handle the water system plant that did not meet code and his actions have transferred the financial costs to the residents. With all the monies paid to EPS, what has the money been used for?

As a resident in Cherry Estates I was grateful for your ruling this year. However, I am not as comfortable with the reversal of the commissions ruling. Please, take another opportunity to review this case; do an audit of the monies Mr. Cherry has collected from the residents for the sewer system. I'm very concerned about the unprofessional way Mr. Cherry is handling the business aspect of Cherry Estates and we, the residents, are the ones being affected the most.

We will be most grateful for your time and effort to re-evaluate this matter.

Sincerely,



Sue Duffey
320 Wyndham Park North
Westerville, Ohio 43082

3024 Bounty Lane
St. James City, Florida 33956

RECEIVED-PPSC

07 JUL 26 AM 9: 17

ORIGINAL

COMMISSION
CLERK

July 18, 2007

Public Service Commission
Re: EPS of Pine Island
Docket #030106-SU
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

030106

Dear Commission Members:

This letter is strong encouragement for the PSC to uphold its recent ruling regarding EPS of Pine Island in Docket #030106-SU.

Until a short time ago, Cherry Estates sub-division (where we live) was serviced by the developer's sewer plant, and a reasonable monthly fee was paid by homeowners for that service. When Mr. Cherry decided to establish a new, adjacent, sub-division he realized, apparently, that his existing sewer system was insufficient. He announced that he would "hook-up" to the County line and that a new monthly charge would be established. Our home, with two residents, has been charged--and we have paid--as much as \$127 a month for sewer, alone. (\$8.26 per 1000 gallons of water PLUS a \$24.64 base rate to cover his debt.)

We then learned that we have paid for the County sewer line service without having been connected to it. Thus we were overcharged for many months. We are dismayed by the EPS of Pine Island appealing your rulings in Docket #030106-SU, calling for restitution. Obviously, we were charge for usage of County sewers long BEFORE we were serviced by them. That is totally unfair and worse. Your ruling indicated that Kevin Cherry and EPS would have to refund those payments on a sliding scale published by your April 2007 Commission Report. Those payments were to be sent to us by a given date (this month) that he now is trying to avoid. Yours was a very fair and equitable ruling. It was NOT a suggestion—it was a ruling. This ruling should not be overturned.

- CMP _____
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- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

EPS should not be allowed to soften or avoid a sensible, fair, and properly arrived at ruling calling for a return of homeowners' overpayments.

Thank you for your consideration.

Sincerely,

Joan & Jim M² Caffrey
2961 Baywood Lane
St James City FL
33956

Matilda Sanders

From: Ruth McHargue
Sent: Thursday, July 26, 2007 8:39 AM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks
Subject: FW: PSC Commissioners in regard to EPS of Pine Island

ORIGINAL
 RECEIVED-PSPSC
 07 JUL 26 AM 8:19
 COMMISSION
 CLERK

docket 030106

From: Consumer Contact
Sent: Thursday, July 26, 2007 8:02 AM
To: Ruth McHargue
Subject: FW: PSC Commissioners in regard to EPS of Pine Island

To CLK

From: sgwaterbaby@netzero.net [mailto:sgwaterbaby@netzero.net]
Sent: Wednesday, July 25, 2007 4:45 PM
To: Consumer Contact
Subject: PSC Commissioners in regard to EPS of Pine Island

As a homeowner affected by your recent ruling concerning EPS of Pine Island,INC. I wish to express my concern about the recent appeal for settlement. I see no reason for the commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and I commend your ruling affirming that it is inappropriate. Don and Shirley Glenn, 3090 Sloop Lane, St. James City Florida 33956 734-788- 8358

- CMP _____
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- SGA _____
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- OTH _____

030106

July 23, 2007

ORIGINAL

TO: PSC Commissioners

RE: Order No. PSC-07-0426-PAA-SU

As a homeowner affected by your recent ruling concerning EPS of Pine Island, Inc. We wish to express our concern about the recent appeal for "settlement". We see no reason for the Commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and we commend your ruling affirming that it is inappropriate.

Edwin and Elizabeth Lauderdale

3099 Binnacle Ln.

St. James City, FL 33956

E. Lauderdale

RECEIVED FPSC
07 JUL 25 PM 2:54
COMMISSION
CLERK

- CMP _____
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- OTH _____



Jack I. and Paula M. Carson
 2961 Skipper Lane
 Saint James City, FL 33956

030106

ORIGINAL

July 19, 2007

Florida Public Service Commission
 2540 Shumard Oak Blvd.
 Tallahassee, FL 32399-0850

RE: Dockets Numbered 030106-SU & 04473-07 Respectively
 E.P.S. of Pine Island

Dear Sirs:

The purpose of this letter is to ask you to **not approve** Kevin Cherry's appeal to your ruling in the above referenced docket. In this ruling, the commission found that Mr. Cherry had been charging the residents of Cherry Estates for the usage of the county sewers for one year prior to having said residents hooked up to the county sewer. The commission also found that he had been overcharging the residents for the service once they were hooked up to it. Your finding was correct and appropriate. Please do not grant his appeal in this matter.

Cherry Estates is primarily made up of retired persons on fixed incomes. Prior to Kevin's hooking up to county sewers, we were paying approximately \$150.00 a year for using his sewer plant. With the new rates in place, one can owe as much as \$100.00 PER MONTH for the privilege of having our waste water directed into county sewer pipes.

The lack of integrity and honesty in this matter on the part of Mr. Cherry warrants scrutiny by Florida Attorney General, Bill McCollum to whom I have enclosed a copy of this letter. When asked why Mr. Cherry was charging us for a service we were not receiving, he said "the SC ordered me to". We are herewith requesting a copy of the meeting minutes in which you ordered Mr. Cherry to charge us for a service we were not receiving.

The reason Mr. Cherry found it necessary to hook up to the county system was

1. because he wanted to further develop our subdivision, and
2. because his system had not been up to code for years and could not handle the added burden.

So he chose to hook up to the county system, rather than expand his facility and bring it up to code. As with everything else Mr. Cherry has wanted to do for his sole benefit, he has defrauded Cherry Estates residents to finance it. May I be so bold as to ask what he did with the approximately \$40,000 a year he collected from Cherry Estates residents for the sewer system he had since he did not use it to maintain the existing system?

Again, I ask that you not let Mr. Cherry off the hook for his overcharges, and I also ask that you do a complete audit of the monies he has collected from us for the sewer system.

I have attempted to keep this correspondence professional, without going into Mr. Cherry's character, however, in order for you to understand how egregious these overcharges have been, you have to be made aware of his lack of character. This is just but one instance where we residents have been paying for services not received.

RECEIVED-PPSC
 JUL 25 PM 2:54
 COMMISSION CLERK

- CMP _____
- COM _____
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- SCR _____
- SGA _____
- SEC _____
- OTH _____

A letter was sent to the commission dated July 6, 2004 from Angie Keeler in which she first protested the way Mr. Cherry was using us in this matter (Complaint #609210W). The response she received from you said, in essence, "*we have received your letter, thanks for writing, but we aren't going to look into this or help you at all*".

I was very gratified by your ruling this year that did finally address this matter in a fair and honorable way. Please do not fail us again by granting his appeal.

Your consideration in the matter is greatly appreciated.

Sincerely,



Jack and Paula Carson
18189 Snyder Road
Chagrin Falls, OH 44023
440-543-4726

2961 Skipper Lane
St. James, City FL 33956

cc: Bill McCollum, Attorney General State of Florida
Office of Attorney General
State of Florida
The Capitol PL-01
Tallahassee, FL 32399-1050

Enclosure – As stated

030106

July 18, 2007

RECEIVED--FPSC

07 JUL 25 PM 2:54

COMMISSION
CLERK

CONSUMER

ORIGINAL

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Fl. 32399-0850

Re: Docket # 030106-SU & 04473-07 Respectively
E. P. S. of Pine Island

Dear Sir or Madam:

The purpose of this letter is to ask you to not approve Kevin Cherry's appeal to your ruling in Docket #030106-SU. In the ruling, the commission found Mr. Cherry has been charging the residents of Cherry Estates for the usage of the county sewers for one year prior to having said residents hooked up to the county sewer. The commission also found he had been overcharging residents for the service once we had been hooked up. Your finding is correct and appropriate. Please do not grant his appeal.

Cherry Estates is made up of retired people on fixed incomes. Before hooking up to county sewer we were paying about a \$150.00 a year for the service. Hooking up to the county system with the new rate could cost us as much as \$100.00 per month for the service.

When Kevin Cherry was asked why he was charging for a service he was not providing he told us he was ordered by the commission (PSC). Would the commission send me the letter ordering this to be done?

We would like you not to let this matter go on overcharging people for the sewer service he did not provide us in the beginning along with the new rate, which are not in line according to the commission itself. We ask you to request a complete audit of the monies collect by him for the sewer system.

We respect your ruling you made this year in which you addressed the matter in a fair and honorable way, please do not fail us by granting the appeal Mr. Cherry's attorneys have made.

Sincerely,

Joseph & Theresa Butler
3045 Harpoon Ln.
St. James City, Fl.33956
Tel.# 239-283-5457

CMP	_____
COM	_____
CTR	_____
ECR	/ _____
GCL	/ _____
OPC	_____
RCA	_____
SCR	_____
SGA	_____
SEC	_____
OTH	_____

Matilda Sanders

030106-SU

From: Timolyn Henry
Sent: Monday, July 23, 2007 8:44 AM
To: Matilda Sanders
Subject: FW: Order No. PSC -07-04260-PAA-SU

CORRESPONDENCE

Attachments: FAX.TIF

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 08012-07		
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RECEIVED-FPSC
 07 JUL 25 AM 8:26
 COMMISSIONER
 CLERK

From: Jared Deason
Sent: Friday, July 20, 2007 3:31 PM
To: '1pineisland@earthlink.net'
Cc: Troy Rendell; Cheryl Bulecza-Banks; 'Martin Friedman'; Marshall Willis; Jennifer Brubaker; Timolyn Henry; Felicia White
Subject: Order No. PSC -07-04260-PAA-SU

Dear Mr. Gibson:

Thank you for your fax dated July 20, 2007 in which you expressed your concerns about the required rate reduction and rebate for Enviromental Protection Systems of Pine Island, Inc.(EPS). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your fax has been placed on the correspondence side of the docket file for all to review.

We understand your concerns regarding the rebate and rate reduction for EPS and appreciate you taking the time to express them to us. Customer comments are an essential part of the Commission's evaluation of the utility.

If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6844, or Troy Rendell at (850) 413-6934.

Jared Deason
 Division of Economic Regulation
 Florida Public Service Commission
 2540 Shumard Oak Boulevard
 Tallahassee, Florida 32399-0850
 Telephone: (850) 413-6844
 Fax: (850) 413-6845

From: NET SatisFAXtion
Sent: Friday, July 20, 2007 12:13 PM
To: Jared Deason
Subject: , 2 page(s)

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

 Received On: 7/20/2007 12:11 PM
 Number of Pages: 2
 From (CSID):
 From (ANI):
 Sent to DID: 6845

 Duration of Fax: 0:00:56
 Transfer Speed: 16800

 Received Status: Success
 Number of Errors: 1

Port Received On: RockForceOCTO+ Port 7 #2



FAX.TIF (15
KB)

Address 1 3057 Sloop Lane St James City, FL 33956
Address 2
Address 3

Phone Number 239-282-2518
Fax Number same

Web Address
Email 1pineisland@earthlink.net

FAX TRANSMITTAL FORM

To: PSC
Name: Jared Deason
CC:
Phone: 850 413-6844
Fax: 850-413-6845

From: Robert Gibson
Date Sent: 7/20/07

Number of Pages: Total 2

Message: Order No. PSC-07-04-26-PAA-SU

July 20, 2007

TO: PSC Commissioners

RE: Order No. PSC-07-0426-PAA-Su

As a homeowner affected by your recent ruling concerning EPS of Pine Island, Inc., I wish to express my concern about the recent appeal for "settlement". I see no reason for the Commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and I commend your ruling affirming that it is inappropriate.


Robert Gibson

3057 Sloop LN

St. James City, FL 33956

Matilda Sanders

030106

CORRESPONDENCE

From: Jared Deason
 Sent: Tuesday, July 24, 2007 2:52 PM
 To: 'traveling.grandma@hotmail.com'
 Cc: Matilda Sanders; Troy Rendell; Cheryl Bulecza-Banks; 'Martin Friedman'; Marshall Willis; Jennifer Brubaker; Felicia White
 Subject: FW: Order No. PSC-07-0426-PAA-Su

Dear Mr. and Mrs. Mohar:

Thank you for your e-mail dated July 23, 2007 in which you expressed your concerns about the required rate reduction and rebate for Enviromental Protection Systems of Pine Island, Inc. (EPS). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your e-mail has been placed on the correspondence side of the docket file for all to review.

We understand your concerns regarding the rebate and rate reduction for EPS and appreciate you taking the time to express them to us. Customer comments are an essential part of the Commission's evaluation of the utility.

If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6844, or Troy Rendell at (850) 413-6934.

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 Division of Economic Regulation
 Florida Public Service Commission
 2540 Shumard Oak Boulevard
 Tallahassee, Florida 32399-0850
 Telephone: (850) 413-6844
 Fax: (850) 413-6845

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 08012-07		
DISTRIBUTION: _____		

RECEIVED-FPSC
 07 JUL 24 PM 3:39
 COMMISSION
 CLERK

-----Original Message-----
 From: Cheryl Bulecza-Banks
 Sent: Tuesday, July 24, 2007 12:56 PM
 To: Jared Deason
 Cc: Troy Rendell
 Subject: FW: Order No. PSC-07-0426-PAA-Su

-----Original Message-----
 From: Ruth McHargue
 Sent: Tuesday, July 24, 2007 12:28 PM
 To: Timolyn Henry
 Cc: Matilda Sanders; Cheryl Bulecza-Banks
 Subject: FW: Order No. PSC-07-0426-PAA-Su

030106

-----Original Message-----
 From: Consumer Contact
 Sent: Tuesday, July 24, 2007 9:37 AM
 To: Ruth McHargue
 Subject: FW: Order No. PSC-07-0426-PAA-Su

To CLK.

-----Original Message-----
 From: Jane Mohar [mailto:traveling.grandma@hotmail.com]
 Sent: Monday, July 23, 2007 11:45 AM
 To: Consumer Contact
 Subject: RE:Order No. PSC-07-0426-PAA-Su

To PSC Commissioners

As a homeowner affected by your recent ruling concerning EPS of Pine Island, Inc., I wish to express my concern about the recent appeal for "settlement".

I see no reason for the Commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and I commend your ruling affirming that it is inappropriate.

I filed a disagreement with the original ruling feeling that the fees were not fair. I urge you to not give in to ESP of Pine Island again.

Thank you for your consideration,

Charles and Jane Mohar
3702 Cherry Lane
St. James City, FL 33956

http://imagine-windowslive.com/hotmail/?locale=en-us&ocid=TXT_TAGHM_migration_HM_mini_pcmag_0507

Matilda Sanders

030106

CORRESPONDENCE

From: Timolyn Henry
Sent: Tuesday, July 24, 2007 8:37 AM
To: Matilda Sanders
Cc: Kimberley Pena
Subject: FW: Cherry Estates, Pine Island, SLC

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08012-07</u>		
DISTRIBUTION: _____		

RECEIVED-FPSC
 07 JUL 24 AM 9:48
 COMMISSION
 CLERK

From: Jared Deason
Sent: Tuesday, July 24, 2007 8:36 AM
To: 'FHshewman@aol.com'
Cc: Troy Rendell; Cheryl Bulecza-Banks; 'Martin Friedman'; Marshall Willis; Jennifer Brubaker; Timolyn Henry; Felicia White
Subject: FW: Cherry Estates, Pine Island, SLC

Dear Mr. and Mrs. Shewman:

Thank you for your e-mail dated July 21, 2007 in which you expressed your concerns about the required rate reduction and rebate for Enviromental Protection Systems of Pine Island, Inc.(EPS). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your e-mail has been placed on the correspondence side of the docket file for all to review.

We understand your concerns regarding the rebate and rate reduction for EPS and appreciate you taking the time to express them to us. Customer comments are an essential part of the Commission's evaluation of the utility.

If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6844, or Troy Rendell at (850) 413-6934.

Jared Deason
 Division of Economic Regulation
 Florida Public Service Commission
 2540 Shumard Oak Boulevard
 Tallahassee, Florida 32399-0850
 Telephone: (850) 413-6844
 Fax: (850) 413-6845

From: Ruth McHargue
Sent: Monday, July 23, 2007 2:35 PM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks
Subject: FW: Cherry Estates, Pine Island, SLC

030106

7/24/2007

From: FHshewman@aol.com [mailto:FHshewman@aol.com]
Sent: Sunday, July 22, 2007 12:51 AM
To: Consumer Contact
Subject: Cherry Estates, Pine Island, SLC

July 21, 2007

TO: PSC Commissioners

RE: Order No. PSC-07-0426-PAA-Su

As homeowners affected by your recent ruling concerning EPS of Pine Island, Inc., we wish to express our concern about the recent appeal for "settlement". We see no reason for the Commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and we commend your ruling affirming that it is inappropriate.

Frederick and Helen Shewman

3106 Bounty Lane

St. James City, FL 33956

Get a sneak peek of the all-new AOL.com.

7/24/2007

Matilda Sanders

030106

CORRESPONDENCE

From: Timolyn Henry
Sent: Tuesday, July 24, 2007 8:35 AM
To: Matilda Sanders
Cc: Kimberley Pena
Subject: FW: Order No. PSC-07-0426-PAA-SU

FPSC, CLK - CORRESPONDENCE		
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DOCUMENT NO. <u>08012-07</u>		
DISTRIBUTION: _____		

RECEIVED-FPSC
 07 JUL 24 AM 9:48
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From: Jared Deason
Sent: Tuesday, July 24, 2007 8:34 AM
To: 'smr67@kconline.com'
Cc: Troy Rendell; Cheryl Bulecza-Banks; 'Martin Friedman'; Marshall Willis; Jennifer Brubaker; Timolyn Henry; Felicia White
Subject: FW: Order No. PSC-07-0426-PAA-SU

Dear Mr. and Mrs. Rensberger:

Thank you for your e-mail dated July 21, 2007 in which you expressed your concerns about the required rate reduction and rebate for Enviromental Protection Systems of Pine Island, Inc.(EPS). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your e-mail has been placed on the correspondence side of the docket file for all to review.

We understand your concerns regarding the rebate and rate reduction for EPS and appreciate you taking the time to express them to us. Customer comments are an essential part of the Commission's evaluation of the utility.

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Jared Deason
Division of Economic Regulation
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
Telephone: (850) 413-6844
Fax: (850) 413-6845

From: Ruth McHargue
Sent: Monday, July 23, 2007 2:34 PM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks
Subject: FW: Order No. PSC-07-0426-PAA-SU

030106

From: smr67@kconline.com [mailto:smr67@kconline.com]
Sent: Saturday, July 21, 2007 10:33 AM
To: Consumer Contact
Subject: Order No. PSC-07-0426-PAA-SU

July 21, 2007

7/24/2007

TO: PSC Commissioners

RE: Order No.
PSC-07-0426-PAA-Su

As homeowners affected by your recent ruling concerning EPS of Pine Island, Inc., we wish to express our concerns about the recent appeal for "settlement". We see no reason for the Commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and we commend your ruling affirming that it is inappropriate.

Stanley and Melody
Rensberger

3111 Harpoon Lane

St. James City, FL 33956

7/24/2007

Matilda Sanders

030106

CORRESPONDENCE

From: Timolyn Henry
Sent: Tuesday, July 24, 2007 8:33 AM
To: Matilda Sanders
Cc: Kimberley Pena
Subject: FW: Order No. PSC-07-0426-PAA-SU

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08012-07</u>		
DISTRIBUTION: _____		

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From: Jared Deason
Sent: Tuesday, July 24, 2007 8:32 AM
To: 'Bptaku3@aol.com'
Cc: Troy Rendell; Cheryl Bulecza-Banks; 'Martin Friedman'; Marshall Willis; Jennifer Brubaker; Timolyn Henry; Felicia White
Subject: FW: Order No. PSC-07-0426-PAA-SU

Dear Mr. and Mrs. Henry:

Thank you for your e-mail dated July 22, 2007 in which you expressed your concerns about the required rate reduction and rebate for Enviromental Protection Systems of Pine Island, Inc.(EPS). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your e-mail has been placed on the correspondence side of the docket file for all to review.

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 Florida Public Service Commission
 2540 Shumard Oak Boulevard
 Tallahassee, Florida 32399-0850
 Telephone: (850) 413-6844
 Fax: (850) 413-6845

From: Ruth McHargue
Sent: Monday, July 23, 2007 2:34 PM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks
Subject: FW: Order No. PSC-07-0426-PAA-Su

030106

From: Bptaku3@aol.com [mailto:Bptaku3@aol.com]
Sent: Sunday, July 22, 2007 12:15 PM
To: Consumer Contact
Subject: Order No. PSC-07-0426-PAA-Su

TO: PSC Commissioners,

7/24/2007

As a homeowner affected by your recent ruling concerning EPS of Pine Island, Inc., I wish to express my concern about the recent appeal for "settlement". I see no reason for the Commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and I commend your ruling affirming that it is inappropriate.

William and Pauline Henry
3025 Sloop Lane
St. James City, FL 33956

Get a sneak peek of the all-new AOL.com.

Matilda Sanders

030106

CORRESPONDENCE

From: Ruth McHargue
Sent: Monday, July 23, 2007 12:12 PM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks
Subject: FW: order number PSC-07-0426-PAA-SU

FPSC, CLK - CORRESPONDENCE
Administrative Parties Consumer
DOCUMENT NO. 0801a-07
DISTRIBUTION:

COMMISSION CLERK

07 JUL 24 AM 8:21

RECEIVED-FPSC

-----Original Message-----

From: Consumer Contact
Sent: Friday, July 20, 2007 3:08 PM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks; Ruth McHargue
Subject: FW: order number PSC-07-0426-PAA-SU

Add to docket file 030106

-----Original Message-----

From: CHARLIE J MADDEN [mailto:celzozzie@juno.com]
Sent: Friday, July 20, 2007 12:32 PM
To: Consumer Contact
Subject: order number PSC-07-0426-PAA-SU

We are homeowners in Cherry Estates affected by your recent rulings concerning EPS of Pine Island, Inc. The commission had ruled Kevin Cherry and the EPS of Pine Island, Inc. guilty on multiple infractions, levied fines and instructed that our sewer rates be lowered. We feel that the original findings are correct and appropriate. We are concerned about the recent appeal for a settlement by EPS of Pine Island, Inc. We feel there is no reason to reverse the original findings. He is guilty of these violations and should be held responsible for them. His appeal is without merit and the findings should remain in effect. Your consideration in this matter is greatly appreciated.

Charles and Celia Madden
3070 Harpoon Lane
St James City, FL 33956
(239) 282-6207

- CMP
COM
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GCL
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SCR
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SEC
OTH

Matilda Sanders

030106 Correspondence

From: Ruth McHargue
Sent: Monday, July 23, 2007 2:35 PM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks
Subject: FW: Cherry Estates, Pine Island, SLC

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08012-07</u>		
DISTRIBUTION: _____		

RECEIVED-FPSC
07 JUL 24 AM 8:21
COMMISSIONER
CLERK

030106

From: FHshewman@aol.com [mailto:FHshewman@aol.com]
Sent: Sunday, July 22, 2007 12:51 AM
To: Consumer Contact
Subject: Cherry Estates, Pine Island, SLC

July 21, 2007

TO: PSC Commissioners

RE: Order No. PSC-07-0426-PAA-Su

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Frederick and Helen Shewman

3106 Bounty Lane

St. James City, FL 33956

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

Get a sneak peek of the all-new AOL.com.

Matilda Sanders

030106

Correspondence

From: Ruth McHargue
Sent: Monday, July 23, 2007 2:34 PM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks
Subject: FW: Order No. PSC-07-0426-PAA-Su

FPSC, CLK - CORRESPONDENCE		
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DOCUMENT NO. <u>08012-07</u>		
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07 JUL 24 AM 8:21
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030106

From: Bptaku3@aol.com [mailto:Bptaku3@aol.com]
Sent: Sunday, July 22, 2007 12:15 PM
To: Consumer Contact
Subject: Order No. PSC-07-0426-PAA-Su

TO: PSC Commissioners,

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3025 Sloop Lane
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Matilda Sanders

030106 Correspondence

From: Ruth McHargue
Sent: Monday, July 23, 2007 2:34 PM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks
Subject: FW: Order No. PSC-07-0426-PAA-SU

FPSC, CLK - CORRESPONDENCE		
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COMMISSION
CLERK

030106

From: smr67@kconline.com [mailto:smr67@kconline.com]
Sent: Saturday, July 21, 2007 10:33 AM
To: Consumer Contact
Subject: Order No. PSC-07-0426-PAA-SU

July 21, 2007

TO: PSC Commissioners

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PSC-07-0426-PAA-Su

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St. James City, FL 33956

ECR 1

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Matilda Sanders

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Subject: FW: order number PSC-07-0426-PAA-SU

FPSC, CLK - CORRESPONDENCE
Administrative Parties Consumer
DOCUMENT NO. 0801a-07
DISTRIBUTION:

COMMISSION CLERK

07 JUL 24 AM 8:21

RECEIVED-FPSC

-----Original Message-----

From: Consumer Contact
Sent: Friday, July 20, 2007 3:08 PM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks; Ruth McHargue
Subject: FW: order number PSC-07-0426-PAA-SU

Add to docket file 030106

-----Original Message-----

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Sent: Friday, July 20, 2007 12:32 PM
To: Consumer Contact
Subject: order number PSC-07-0426-PAA-SU

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Charles and Celia Madden
3070 Harpoon Lane
St James City, FL 33956
(239) 282-6207

- CMP
COM
CTR
ECR
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OTH

030106

Matilda Sanders

From: Timolyn Henry
Sent: Monday, July 23, 2007 12:04 PM
To: Matilda Sanders
Subject: FW: order number PSC-07-0426-PAA-SU

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08012-07</u>		
DISTRIBUTION: _____		

-----Original Message-----

From: Jared Deason
Sent: Monday, July 23, 2007 11:56 AM
To: 'celzozzie@juno.com'
Cc: Troy Rendell; Cheryl Bulecza-Banks; 'Martin Friedman'; Marshall Willis; Jennifer Brubaker; Timolyn Henry; Felicia White
Subject: FW: order number PSC-07-0426-PAA-SU

Dear Mr. and Mrs. Madden:

Thank you for your e-mail dated July 20, 2007 in which you expressed your concerns about the required rate reduction and rebate for Enviromental Protection Systems of Pine Island, Inc. (EPS). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your e-mail has been placed on the correspondence side of the docket file for all to review.

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Jared Deason
Division of Economic Regulation
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
Telephone: (850) 413-6844
Fax: (850) 413-6845

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COMMISSION
CLERK

-----Original Message-----

From: Consumer Contact
Sent: Friday, July 20, 2007 3:08 PM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks; Ruth McHargue
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Add to docket file 030106

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030106

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Sent: Monday, July 23, 2007 11:34 AM
To: Matilda Sanders

Attachments: FW: Order No. PSC-07-0426-PAA-SU; FW: Order No. PSC-07-0426-PAA-Su; FW: Order No. PSC-07-0426-PAA-Su ; FW: Cherry Estates; FW: EPS of Pine Island Inc.

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08012-07</u>		
DISTRIBUTION: _____		

RECEIVED--FPSC

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COMMISSION
CLERK



Matilda Sanders

030106

From: Jared Deason
Sent: Monday, July 23, 2007 11:04 AM
To: 'unclejoeb1@netzero.net'
Cc: Troy Rendell; Cheryl Bulecza-Banks; 'Martin Friedman'; Marshall Willis; Jennifer Brubaker; Timolyn Henry; Felicia White
Subject: FW: Order No. PSC-07-0426-PAA-SU

Dear Mr. and Mrs. Butler:

Thank you for your e-mail dated July 18, 2007 in which you expressed your concerns about the required rate reduction and rebate for Enviromental Protection Systems of Pine Island, Inc.(EPS). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your e-mail has been placed on the correspondence side of the docket file for all to review.

We understand your concerns regarding the rebate and rate reduction for EPS and appreciate you taking the time to express them to us. Customer comments are an essential part of the Commission's evaluation of the utility.

If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6844, or Troy Rendell at (850) 413-6934.

Jared Deason
 Division of Economic Regulation
 Florida Public Service Commission
 2540 Shumard Oak Boulevard
 Tallahassee, Florida 32399-0850
 Telephone: (850) 413-6844
 Fax: (850) 413-6845

RECEIVED-FPSC
 07 JUL 24 AM 8:21
 COMMISSION
 CLERK

From: Ruth McHargue
Sent: Thursday, July 19, 2007 3:33 PM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks
Subject: FW: Order No. PSC-07-0426-PAA-SU

docket file 030106

From: Consumer Contact
Sent: Thursday, July 19, 2007 8:41 AM
To: Ruth McHargue
Subject: FW: Order No. PSC-07-0426-PAA-SU

To CLK

From: unclejoeb1@netzero.net [mailto:unclejoeb1@netzero.net]
Sent: Wednesday, July 18, 2007 5:17 PM
To: Consumer Contact
Subject: Re:Order No. PSC-07-0426-PAA-SU

As a homeowner affected by your recent ruling concerning EPS of Pine Island, Inc. I wish to express my concern about

7/23/2007

the recent appeal for "settlement". I see no reason for the Commission to reverse its responsible ruling on behalf of the hundreds effected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and we commend your ruling affirming it is inappropriate.

Mr. & Mrs. Joseph & Theresa Butler

3045 Harpoon Lane

St. James City, Fl. 33956

Matilda Sanders

030106

From: Timolyn Henry
 Sent: Monday, July 23, 2007 11:34 AM
 To: Matilda Sanders
 Attachments: FW: Order No. PSC-07-0426-PAA-SU; FW: Order No. PSC-07-0426-PAA-Su; FW: Order No. PSC-07-0426-PAA-Su ; FW: Cherry Estates; FW: EPS of Pine Island Inc.



FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08012-07</u>		
DISTRIBUTION: _____		

RECEIVED-FPSC
 07 JUL 24 AM 8:21
 COMMISSION
 CLERK

Matilda Sanders

030106

From: Jared Deason
Sent: Monday, July 23, 2007 10:58 AM
To: 'pin2fisher@msn.com'
Cc: Troy Rendell; Cheryl Bulecza-Banks; 'Martin Friedman'; Marshall Willis; Jennifer Brubaker; Timolyn Henry; Felicia White
Subject: FW: Order No. PSC-07-0426-PAA-Su

Dear Mr. and Mrs. Lauderdale:

Thank you for your e-mail dated July 19, 2007 in which you expressed your concerns about the required rate reduction and rebate for Enviromental Protection Systems of Pine Island, Inc.(EPS). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your e-mail has been placed on the correspondence side of the docket file for all to review.

We understand your concerns regarding the rebate and rate reduction for EPS and appreciate you taking the time to express them to us. Customer comments are an essential part of the Commission's evaluation of the utility.

If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6844, or Troy Rendell at (850) 413-6934.

Jared Deason
 Division of Economic Regulation
 Florida Public Service Commission
 2540 Shumard Oak Boulevard
 Tallahassee, Florida 32399-0850
 Telephone: (850) 413-6844
 Fax: (850) 413-6845

RECEIVED-FPSC
 07 JUL 24 AM 8:21
 COMMISSION
 CLERK

From: Ruth McHargue
Sent: Thursday, July 19, 2007 3:27 PM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks
Subject: FW:

add to docket 030106

From: Consumer Contact
Sent: Thursday, July 19, 2007 12:56 PM
To: Ruth McHargue
Subject: FW:

To CLK

From: jean lauderdale [mailto:pin2fisher@msn.com]
Sent: Thursday, July 19, 2007 12:25 PM

7/23/2007

To: Consumer Contact
Subject:

July __, 2007

TO: PSC Commissioners

RE: Order No. PSC-07-0426-PAA-Su

As a homeowner affected by your recent ruling concerning EPS of Pine Island, Inc., I wish to express my concern about the recent appeal for "settlement". I see no reason for the Commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and I commend your ruling affirming that it is inappropriate.

John and Jean Lauderdale

3004 Harpoon Lane

St. James City, FL 33956

7/23/2007

Matilda Sanders

030106

From: Timolyn Henry
 Sent: Monday, July 23, 2007 11:34 AM
 To: Matilda Sanders
 Attachments: FW: Order No. PSC-07-0426-PAA-SU; FW: Order No. PSC-07-0426-PAA-Su; FW: Order No. PSC-07-0426-PAA-Su ; FW: Cherry Estates; FW: EPS of Pine Island Inc.

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08012-07</u>		
DISTRIBUTION: _____		

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07 JUL 24 AM 8:21

COMMISSION
CLERK



Matilda Sanders

030106

From: Jared Deason
 Sent: Monday, July 23, 2007 11:01 AM
 To: 'hughannie@patmedia.net'
 Cc: Troy Rendell; Cheryl Bulecza-Banks; 'Martin Friedman'; Marshall Willis; Jennifer Brubaker; Timolyn Henry; Felicia White
 Subject: FW: Order No. PSC-07-0426-PAA-Su

Dear Mr. Bremner:

Thank you for your e-mail and fax dated July 19, 2007 in which you expressed your concerns about the required rate reduction and rebate for Enviromental Protection Systems of Pine Island, Inc.(EPS). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your e-mail and fax have been placed on the correspondence side of the docket file for all to review.

We understand your concerns regarding the rebate and rate reduction for EPS and appreciate you taking the time to express them to us. Customer comments are an essential part of the Commission's evaluation of the utility.

If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6844, or Troy Rendell at (850) 413-6934.

Jared Deason
 Division of Economic Regulation
 Florida Public Service Commission
 2540 Shumard Oak Boulevard
 Tallahassee, Florida 32399-0850
 Telephone: (850) 413-6844
 Fax: (850) 413-6845

RECEIVED-PPSC
 07 JUL 24 AM 8:21
 COMMISSION
 CLERK

-----Original Message-----
 From: Ruth McHargue
 Sent: Thursday, July 19, 2007 3:29 PM
 To: Timolyn Henry
 Cc: Matilda Sanders; Cheryl Bulecza-Banks
 Subject: FW: Order No. PSC-07-0426-PAA-Su

docket 030106

-----Original Message-----
 From: Consumer Contact
 Sent: Thursday, July 19, 2007 12:56 PM
 To: Ruth McHargue
 Subject: FW: Order No. PSC-07-0426-PAA-Su

To CLK

-----Original Message-----
 From: Hugh & Annie [mailto:hughannie@patmedia.net]
 Sent: Thursday, July 19, 2007 11:53 AM
 To: Consumer Contact
 Cc: 'judy@theheflilns.net'
 Subject: Order No. PSC-07-0426-PAA-Su

July 19, 2007

TO: PSC Commissioners

RE: Order No. PSC-07-0426-PAA-Su

As a homeowner affected by your recent ruling concerning EPS of Pine Island, Inc., I wish to express my concern about the recent appeal for "settlement". I see no reason for the

Commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and I commend your ruling affirming that it is inappropriate.

Hugh M. Bremner

HUGH M. BREMNER
2961 Binnacle Ln.
St. James City, FL 33956

Matilda Sanders

030106

From: Timolyn Henry

Sent: Monday, July 23, 2007 11:34 AM

To: Matilda Sanders

Attachments: FW: Order No. PSC-07-0426-PAA-SU; FW: Order No. PSC-07-0426-PAA-Su; FW: Order No. PSC-07-0426-PAA-Su ; FW: Cherry Estates; FW: EPS of Pine Island Inc.

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08012-07</u>		
DISTRIBUTION: _____		

RECEIVED-FPSC

07 JUL 24 AM 8:21

COMMISSION
CLERK



Matilda Sanders

030106

From: Jared Deason
Sent: Monday, July 23, 2007 10:56 AM
To: 'murrays@copper.net'
Cc: Troy Rendell; Cheryl Bulecza-Banks; 'Martin Friedman'; Marshall Willis; Jennifer Brubaker; Timolyn Henry; Felicia White
Subject: FW: Cherry Estates

Dear Mr. and Mrs. Murray:

Thank you for your e-mail dated July 17, 2007 in which you expressed your concerns about the required rate reduction and rebate for Enviromental Protection Systems of Pine Island, Inc.(EPS). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your e-mail has been placed on the correspondence side of the docket file for all to review.

We understand your concerns regarding the rebate and rate reduction for EPS and appreciate you taking the time to express them to us. Customer comments are an essential part of the Commission's evaluation of the utility.

If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6844, or Troy Rendell at (850) 413-6934.

Jared Deason
 Division of Economic Regulation
 Florida Public Service Commission
 2540 Shumard Oak Boulevard
 Tallahassee, Florida 32399-0850
 Telephone: (850) 413-6844
 Fax: (850) 413-6845

RECEIVED-FPSC
 07 JUL 24 AM 8:21
 COMMISSION
 CLERK

From: Sue Murray [mailto:murrays@copper.net]
Sent: Tuesday, July 17, 2007 9:58 AM
To: Consumer Contact
Subject: Cherry Estates

July 17, 2007

TO: PSC Commissioners

RE: Order No. PSC-07-0426-PAA-Su

As a homeowner affected by your recent ruling concerning EPS of Pine Island, Inc., I wish to express my concern about the recent appeal for "settlement". I see no reason for the Commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and I commend your ruling affirming that it is inappropriate.

EPS is looking for any way possible to not have to pay the affected homeowners their money due. What I don't understand is why he was allowed to proceed with charging us without having the sewage system in place or why the Utility Commission wasn't following his progress or lack of.

7/23/2007

Please do not change your ruling. Give the homeowners the break they deserve. Our elderly neighbors that pioneered Cherry Estates can not afford to stay. We need morale support.

Thank you,

Patrick and Suzanne Murray
2998 Bowsprit Lane
St. James City, FL 33956

Matilda Sanders

030106

From: Timolyn Henry
Sent: Monday, July 23, 2007 11:34 AM
To: Matilda Sanders

Attachments: FW: Order No. PSC-07-0426-PAA-SU; FW: Order No. PSC-07-0426-PAA-Su; FW: Order No. PSC-07-0426-PAA-Su ; FW: Cherry Estates; FW: EPS of Pine Island Inc.

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08012-07</u>		
DISTRIBUTION: _____		

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07 JUL 24 AM 8:21

COMMISSION
CLERK



Matilda Sanders

030106

From: Jared Deason
Sent: Monday, July 23, 2007 10:51 AM
To: 'bearbait_7@yahoo.com'
Cc: Troy Rendell; Cheryl Bulecza-Banks; 'Martin Friedman'; Marshall Willis; Jennifer Brubaker; Timolyn Henry; Felicia White
Subject: FW: EPS of Pine Island Inc.

Dear Mr. Ruedi:

Thank you for your fax dated July 14, 2007 in which you expressed your concerns about the required rate reduction and rebate for Enviromental Protection Systems of Pine Island, Inc.(EPS). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your fax has been placed on the correspondence side of the docket file for all to review.

We understand your concerns regarding the rebate and rate reduction for EPS and appreciate you taking the time to express them to us. Customer comments are an essential part of the Commission's evaluation of the utility.

If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6844, or Troy Rendell at (850) 413-6934.

Jared Deason
 Division of Economic Regulation
 Florida Public Service Commission
 2540 Shumard Oak Boulevard
 Tallahassee, Florida 32399-0850
 Telephone: (850) 413-6844
 Fax: (850) 413-6845

-----Original Message-----

From: Ruth McHargue
Sent: Monday, July 16, 2007 4:26 PM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks
Subject: FW: EPS of Pine Island Inc.

RECEIVED-FPSC
 07 JUL 24 AM 8:21
 COMMISSION
 CLERK

Add to docket file 030106

-----Original Message-----

From: Consumer Contact
Sent: Monday, July 16, 2007 8:39 AM
To: Ruth McHargue
Subject: FW: EPS of Pine Island Inc.

To CLK

-----Original Message-----

From: nancy ruedi [mailto:bearbait_7@yahoo.com]
Sent: Saturday, July 14, 2007 9:37 PM
To: Consumer Contact
Subject: EPS of Pine Island Inc.

July 14, 2007

TO: PSC Commissioners

RE: Order No. PSC-07-0426- PAA-Su

As a homeowner affected by your recent ruling concerning EPS of Pine Island, Inc., I wish to express my concern about the recent appeal for "settlement" . I see no reason for the Commission to reverse its responsible ruling on behalf of the hundreds of affected

homeowners.

Granting a utility permission to invoice for services not rendered is reprehensible, and I commend your ruling affirming that it is inappropriate.

Robert Ruedi

2951 Sloop Lane

St. James City, FL 33956

Fussy? Opinionated? Impossible to please? Perfect. Join Yahoo!'s user panel and lay it on us. http://surveylink.yahoo.com/gmrs/yahoo_panel_invite.asp?a=7

JOHN A. GRANITO

643 E. LAKE ROAD
PENN YAN, NY 14527
Phone (315) 536-3439
FAX (315) 536-6595

e-mail: JohnAGranito@FPSC.com

2961 BOWSPRIT LANE
ST. JAMES CITY, FL 33956

Phone (239) 283-2499
FAX (239) 283-2464

07 JUL 23 AM 9:38

COMMISSION
CLERK

July 18, 2007

Public Service Commission
Re: EPS of Pine Island
Docket #030106-SU
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08012-07</u>		
DISTRIBUTION: _____		

ORIGINAL

Dear Commission Members:

This letter is strong encouragement for the PSC to uphold its recent ruling regarding EPS of Pine Island in Docket #030106-SU.

Until a short time ago, Cherry Estates sub-division (where we live) was serviced by the developer's sewer plant, and a reasonable monthly fee was paid by homeowners for that service. When Mr. Cherry decided to establish a new, adjacent, sub-division he realized, apparently, that his existing sewer system was insufficient. He announced that he would "hook-up" to the County line and that a new monthly charge would be established. Our home, with two residents, has been charged--and we have paid--as much as \$127 a month for sewer, alone. (\$8.26 per 1000 gallons of water PLUS a \$24.64 base rate to cover his debt.)

We then learned that we have paid for the County sewer line service without having been connected to it. Thus we were overcharged for many months. We are dismayed by the EPS of Pine Island appealing your rulings in Docket #030106-SU, calling for restitution. Obviously, we were charge for usage of County sewers long BEFORE we were serviced by them. That is totally unfair and worse. Your ruling indicated that Kevin Cherry and EPS would have to refund those payments on a sliding scale published by your April 2007 Commission Report. Those payments were to be sent to us by a given date (this month) that he now is trying to avoid. Yours was a very fair and equitable ruling. It was NOT a suggestion—it was a ruling. This ruling

CMP _____
COM _____ should not be overturned.

CTR _____
ECR EPS should not be allowed to soften or avoid a sensible, fair, and properly arrived at ruling calling for a return of homeowners' overpayments.

GCL
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____

Thank you for your consideration.

Sincerely,

John and Dolores Granito

Docket # 030106

RECEIVED

July 10, 2007

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

ORIGINAL

RE: Dockets Numbered 030106-SU & 04473-07 Respectively
E.P.S. of Pine Island

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08012-07</u>		
DISTRIBUTION: _____		

Dear Sirs:

RECEIVED - PSC

The purpose of this correspondence is to ask you to not approve Kevin Cherry's appeal to your finding in Docket #030106-SU. In this ruling, the commission found that Mr. Cherry had been charging the residents of Cherry Estates for the usage of the county sewers for one year prior to having said residents hooked up to the county sewer. The commission also found that he had been overcharging we residents for the service once we had been hooked up to it. Your finding was correct and appropriate. Please do not grant his appeal in this matter.

Cherry Estates is primarily made up of retired persons on fixed incomes. Prior to Kevin's hooking up to county sewers, we were paying approximately \$150.00 a year for using his sewer plant. With the new rates in place, one can owe as much as \$100.00 PER MONTH for the priviledge of having our waste water directed into county sewer pipes.

In all my years of life, I have never met anyone so completely lacking in integrity and honesty as Mr. Cherry. When asked why he was charging us for a service we were not receiving, he said "the PSC ordered me to". May I please have a copy of the meeting minutes in which you ordered Mr. Cherry to charge us for a service we were not receiving?

The reason Mr. Cherry found it necessary to hook up to the county system was because he wanted to further develop our subdivision, and because his system had not been up to code for years and could not handle the added burden, he chose to hook up to the county system, rather than expand his facility & bring it up to code. As with everything else Mr. Cherry has wanted to do for his sole benefit, he has defrauded we residents to finance it. May I be so bold as to ask what he did with the approximately \$40,000 a year he collected from we residents for the sewer system he had since he did not use it to maintain the existing system?

Again, I ask that you not let Mr. Cherry off the hook for his overcharges, and I also ask that you do a complete audit of the monies he has collected from us for the sewer system. I have attempted to keep this correspondence professional, without going into Mr. Cherry's character, however, in order for you to understand how egregious these overcharges have been, you have to be made aware of his lack of character. This is just but one instance where we residents have been paying for services not received.

- CMP _____
- COM _____
- CTR _____
- ECR _____
- GCL _____
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

I sent a letter to the commission dated July 6, 2004 in which I first protested the way Mr. Cherry was using us in this matter (Complaint #609210W), only to receive a reply which in essence said we have received your letter, thanks for writing, but we aren't going to look into this or help you at all.

I was very gratified by your ruling this year that did finally address this matter in a fair and honorable way. Please do not fail us again by granting his appeal.

Your consideration in the matter is greatly appreciated.

Sincerely,

Angie Keeler
(903) 835-6903
605 CR 1457
Linden, TX 75563

3103 Harpoon Ln.
St. James, City FL 33956

RECEIVED
JUL 17 2004
U.S. DEPARTMENT OF JUSTICE
FEDERAL BUREAU OF INVESTIGATION

Matilda Sanders

From: Ruth McHargue
Sent: Friday, July 20, 2007 3:58 PM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks
Subject: FW: 6144161081, 1 page(s)

ORIGINAL

Attachments: FAX.TIF

Sorry wrong docket number, add to docket number 030106

From: Consumer Contact
Sent: Friday, July 20, 2007 3:47 PM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks; Ruth McHargue
Subject: FW: 6144161081, 1 page(s)

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08012-07</u>		
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Add to file 060122

From: NET SatisFAXtion
Sent: None
To: Consumer Contact
Subject: 6144161081, 1 page(s)

You have received a new fax. This fax was received by NET SatisFAXtion. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 7/20/2007 11:29 AM
Number of Pages: 1
From (CSID): 6144161081
From (ANI):
Sent to DID:

Duration of Fax: 0:00:26
Transfer Speed: 26400

Received Status: Success
Number of Errors: 0
Port Received On: RockForceOCTO+ Port 6



FAX.TIF (27 KB)

- CMP _____
- COM _____
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- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

July 17, 2007

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

RE: Dockets Numbered 030106-SU, 04473-07 and PSC-07-0426-PAA-Su
E. P. S. of Pine Island

Dear Sirs:

This correspondence is to ask you not to grant an appeal from Kevin Cherry. This appeal is in regards to your ruling on Docket # 303106-SU. Mr. Kevin Cherry has been charging the residents of Cherry Estates for the usage of the county sewers for one year prior to having the residents hooked up to the county sewer system. The commission found this to be true; the commission has also found that he had been overcharging the residents of Cherry Estates once we were hooked up to the sewer system. I feel your finding to be correct and appropriate. **PLEASE DO NOT GRANT MR. CHERRY'S APPEAL IN THIS MATTER.**

With the sewer hook up now in place, a resident can be charged as much as \$100.00 per month for the privilege of having our waste water directed into the county sewer pipes. Prior to our hook up to the system, we were paying approximately \$150.00 per year for the use of his sewer plant. Many of the residents in Cherry Estates are on a fixed income and retired individuals. Mr. Cherry is trying to further develop our subdivision and because his water treatment plant had not been up to code for years, it could not handle the added burden of the new developments. With the new development in Cherry Estates, Mr. Cherry opted to hook into the county sewer system. This was an easiest way for him to handle the water system plant that did not meet code and his actions have transferred the financial costs to the residents. With all the monies paid to EPS, what has the money been used for?

As a resident in Cherry Estates I was grateful for your ruling this year. However, I am not as comfortable with the reversal of the commissions ruling. Please, take another opportunity to review this case; do an audit of the monies Mr. Cherry has collected from the residents for the sewer system. I'm very concerned about the unprofessional way Mr. Cherry is handling the business aspect of Cherry Estates and we, the residents, are the ones being affected the most.

We will be most grateful for your time and effort to re-evaluate this matter.

Sincerely,



Sue Duffey
320 Wyndham Park North
Westerville, Ohio 43082

3024 Bounty Lane
St. James City, Florida 33956

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
 DOCUMENT NO. 08012-07
 DISTRIBUTION: _____

ORIGINAL

Florida Public Service Commission
 2540 Shumard Oak Blvd.
 Tallahassee, FL. 32399-0850

July 16, 2007

RECEIVED
 COMMISSION
 CLERK

07 JUL 20 PM 3:56

RE: Dockets # 030106-SU and 04473-07

Dear Sirs:

I recently found out that Kevin Cherry is appealing your ruling in Docket # 030106-SU in which you found Mr. Cherry had charged the residents of Cherry Estates (St. James City, FL.) for usage of county sewers for one year before we were even hooked up to the county sewer system.

Your commission also determined that the home-owners were overcharged once we were connected. Last month my sewer bill (I am alone in the house) was \$115.50. Needless to say no cars or boats were washed and I am personally very water thrifty—using dog-wash water for my garden! Being retired on a fixed municipal pension, every penny counts!

Your original finding against Kevin Cherry was valid. I ask sincerely that you do NOT grant his appeal, nor let him continue to collect and keep these overcharges. A complete audit of his books might well be in order!

CMP _____
 COM _____
 CTR _____
 ECR 1 _____
 GCL 1 _____
 OPC _____
 RCA _____
 SCR _____
 SGA _____
 SEC _____
 OTH _____

Thank you again for your original finding, please see that it is carried out and do not grant Mr. Cherry's appeal.

Respectfully yours,
Nancy P. Temple



Nancy P. Temple
 3129 Skipper Ln.
 Saint James City, FL 33956-2317
 (239) 283-4366

D30106-SK

Matilda Sanders

From: Consumer Contact
Sent: Friday, July 20, 2007 3:08 PM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks; Ruth McHargue
Subject: FW: order number PSC-07-0426-PAA-SU

ORIGINAL

Add to docket file 030106

-----Original Message-----

From: CHARLIE J MADDEN [mailto:celzozzie@juno.com]
Sent: Friday, July 20, 2007 12:32 PM
To: Consumer Contact
Subject: order number PSC-07-0426-PAA-SU

FPSC. CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08012-07</u>		
DISTRIBUTION: _____		

We are homeowners in Cherry Estates affected by your recent rulings concerning EPS of Pine Island, Inc. The commission had ruled Kevin Cherry and the EPS of Pine Island, Inc. guilty on multiple infractions, levied fines and instructed that our sewer rates be lowered. We feel that the original findings are correct and appropriate. We are concerned about the recent appeal for a settlement by EPS of Pine Island, Inc. We feel there is no reason to reverse the original findings. He is guilty of these violations and should be held responsible for them. His appeal is without merit and the findings should remain in effect. Your consideration in this matter is greatly appreciated.

Charles and Celia Madden
3070 Harpoon Lane
St James City, FL 33956
(239) 282-6207

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

030106-SU

Timolyn Henry

ORIGINAL

From: Ruth McHargue
Sent: Thursday, July 19, 2007 3:40 PM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks
Subject: FW: 908 537 7877, 1 page(s)

Attachments: FAX.TIF

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08012-07</u>		
DISTRIBUTION: _____		

Add to docket 030106

From: Consumer Contact
Sent: Thursday, July 19, 2007 12:57 PM
To: Ruth McHargue
Subject: FW: 908 537 7877, 1 page(s)

To CLK

From: NET Satisfaxtion
Sent: None
To: Consumer Contact
Subject: 908 537 7877, 1 page(s)

You have received a new fax. This fax was received by NET Satisfaxtion. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 7/19/2007 12:04 PM
Number of Pages: 1
From (CSID): 908 537 7877
From (ANI):
Sent to DID:

Duration of Fax: 0:00:44
Transfer Speed: 14400

Received Status: Success
Number of Errors: 0
Port Received On: RockForceOCTO+ Port 6

- CMP _____
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- SEC _____
- OTH _____



FAX.TIF (25 KB)

HUGH M. BREMNER

2961 Binnacle Ln.
St. James City, FL 33956

SENT VIA FACSIMILE (800.511.0809)

July 19, 2007

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

ATTN: PSC Commissioners

RE: Order No. PSC-07-0426-PAA-Su

Dear Sirs/Madams:

As a homeowner affected by your recent ruling concerning EPS of Pine Island, Inc., I wish to express my concern about the recent appeal for "settlement". I see no reason for the Commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and I commend your ruling affirming that it is inappropriate.

Very truly yours,


HUGH M. BREMNER

Timolyn Henry

030106-SU

From: Ruth McHargue
Sent: Thursday, July 19, 2007 3:33 PM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks
Subject: FW: Order No. PSC-07-0426-PAA-SU

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08012-07</u>		
DISTRIBUTION: _____		

ORIGINAL

docket file 030106

From: Consumer Contact
Sent: Thursday, July 19, 2007 8:41 AM
To: Ruth McHargue
Subject: FW: Order No. PSC-07-0426-PAA-SU

To CLK

From: unclejoeb1@netzero.net [mailto:unclejoeb1@netzero.net]
Sent: Wednesday, July 18, 2007 5:17 PM
To: Consumer Contact
Subject: Re:Order No. PSC-07-0426-PAA-SU

As a homeowner affected by your recent ruling concerning EPS of Pine Island, Inc. I wish to express my concern about the recent appeal for "settlement". I see no reason for the Commission to reverse its responsible ruling on behalf of the hundreds effected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and we commend your ruling affirming it is inappropriate.

Mr. & Mrs. Joseph & Theresa Butler

3045 Harpoon Lane

St. James City, FL 33956

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- CTR _____
- ECR 1
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- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
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Timolyn Henry

030106-SU

From: Ruth McHargue
Sent: Thursday, July 19, 2007 3:29 PM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks
Subject: FW: Order No. PSC-07-0426-PAA-Su

ORIGINAL

docket 030106

-----Original Message-----
From: Consumer Contact
Sent: Thursday, July 19, 2007 12:56 PM
To: Ruth McHargue
Subject: FW: Order No. PSC-07-0426-PAA-Su

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 08012-07
DISTRIBUTION: _____

To CLK

-----Original Message-----
From: Hugh & Annie [mailto:hughannie@patmedia.net]
Sent: Thursday, July 19, 2007 11:53 AM
To: Consumer Contact
Cc: 'judy@theheflilns.net'
Subject: Order No. PSC-07-0426-PAA-Su

July 19, 2007

TO: PSC Commissioners

RE: Order No. PSC-07-0426-PAA-Su

As a homeowner affected by your recent ruling concerning EPS of Pine Island, Inc., I wish to express my concern about the recent appeal for "settlement". I see no reason for the Commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and I commend your ruling affirming that it is inappropriate.

Hugh M. Bremner

HUGH M. BREMNER
2961 Binnacle Ln.
St. James City, FL 33956

- CMP _____
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Timolyn Henry

030106-SU

From: Ruth McHargue
Sent: Thursday, July 19, 2007 3:27 PM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks
Subject: FW:

ORIGINAL

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08012-07</u>		
DISTRIBUTION: _____		

add to docket 030106

CMP _____

COM _____

From: Consumer Contact
Sent: Thursday, July 19, 2007 12:56 PM
To: Ruth McHargue
Subject: FW:

CTR _____

ECR 1

GCL 1

OPC _____

To CLK

RCA _____

SCR _____

From: jean lauderdale [mailto:pin2fisher@msn.com]
Sent: Thursday, July 19, 2007 12:25 PM
To: Consumer Contact
Subject:

SGA _____

SEC _____

OTH _____

July __, 2007

TO: PSC Commissioners

RE: Order No. PSC-07-0426-PAA-Su

As a homeowner affected by your recent ruling concerning EPS of Pine Island, Inc., I wish to express my concern about the recent appeal for "settlement". I see no reason for the Commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and I commend your ruling affirming that it is inappropriate.

John and Jean Lauderdale

3004 Harpoon Lane

St. James City, FL 33956

ORIGINAL

Timolyn Henry

From: Ruth McHargue
Sent: Tuesday, July 17, 2007 10:28 AM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks
Subject: FW: EPS of Pine Island, Inc.

Please add to docket file 030106

From: Consumer Contact
Sent: Tuesday, July 17, 2007 8:32 AM
To: Ruth McHargue
Subject: FW: EPS of Pine Island, Inc.

To CLK

From: Linda Malin [mailto:lmalin@suite224.net]
Sent: Monday, July 16, 2007 4:28 PM
To: Consumer Contact
Subject: EPS of Pine Island, Inc.

July 16, 2007

TO: PSC Commissioners

RE: Order No. PSC-07-0426-PAA-Su

As homeowners affected by your recent ruling concerning EPS of Pine Island, Inc., we wish to express our concern about the recent appeal for "settlement". We see no reason for the Commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and we commend your ruling affirming that it is inappropriate.

Ken and Linda Malin
2980 Binnacle Lane
St. James City, FL 33956

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030106-SU

Timolyn Henry

ORIGINAL

From: dsduffy@wowway.com
Sent: Tuesday, July 17, 2007 10:01 AM
To: Consumer Contact
Subject: E.P.S. of Pine Island

Attachments: July 17 docket leter.doc

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 08012-07		
DISTRIBUTION: _____		



July 17 docket
eter.doc (26 K..)

Please refer to attached concern

Thank you

Sue Duffey

--
WOW! Homepage (<http://www.wowway.com>)

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Timolyn Henry

From: Sue Murray [murrays@copper.net]
Sent: Tuesday, July 17, 2007 9:58 AM
To: Consumer Contact
Subject: Cherry Estates

July 17, 2007

TO: PSC Commissioners

RE: Order No. PSC-07-0426-PAA-Su

As a homeowner affected by your recent ruling concerning EPS of Pine Island, Inc., I wish to express my concern about the recent appeal for "settlement". I see no reason for the Commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and I commend your ruling affirming that it is inappropriate.

EPS is looking for any way possible to not have to pay the affected homeowners their money due. What I don't understand is why he was allowed to proceed with charging us without having the sewage system in place or why the Utility Commission wasn't following his progress or lack of.

Please do not change your ruling. Give the homeowners the break they deserve. Our elderly neighbors that pioneered Cherry Estates can not afford to stay. We need morale support.

Thank you,

Patrick and Suzanne Murray
2998 Bowsprit Lane
St. James City, FL 33956

7/19/2007

ORIGINAL Timolyn Henry*****1
030106-SU

Timolyn Henry

From: Ruth McHargue
Sent: Thursday, July 19, 2007 9:08 AM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks
Subject: FW: PSC-07-0426-PAA-Su

Attachments: Cherry Estates; E.P.S. of Pine Island

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08012-07</u>		
DISTRIBUTION: _____		



Cherry Estates E.P.S. of Pine
Island

Please add to docket file 030106

-----Original Message-----

From: Angie Calhoun
Sent: Tuesday, July 17, 2007 3:22 PM
To: Ruth McHargue
Subject: PSC-07-0426-PAA-Su

To CLK

- CMP _____
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- OTH _____

July 17, 2007

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

RE: Dockets Numbered 030106-SU, 04473-07 and PSC-07-0426-PAA-Su
E. P. S. of Pine Island

Dear Sirs:

This correspondence is to ask you not to grant an appeal from Kevin Cherry. This appeal is in regards to your ruling on Docket # 303106-SU. Mr. Kevin Cherry has been charging the residents of Cherry Estates for the usage of the county sewers for one year prior to having the residents hooked up to the county sewer system. The commission found this to be true; the commission has also found that he had been overcharging the residents of Cherry Estates once we were hooked up to the sewer system. I feel your finding to be correct and appropriate. **PLEASE DO NOT GRANT MR. CHERRY'S APPEAL IN THIS MATTER.**

With the sewer hook up now in place, a resident can be charged as much as \$100.00 per month for the privilege of having our waste water directed into the county sewer pipes. Prior to our hook up to the system, we were paying approximately \$150.00 per year for the use of his sewer plant. Many of the residents in Cherry Estates are on a fixed income and retired individuals. Mr. Cherry is trying to further develop our subdivision and because his water treatment plant had not been up to code for years, it could not handle the added burden of the new developments. With the new development in Cherry Estates, Mr. Cherry opted to hook into the county sewer system. This was an easiest way for him to handle the water system plant that did not meet code and his actions have transferred the financial costs to the residents. With all the monies paid to EPS, what has the money been used for?

As a resident in Cherry Estates I was grateful for your ruling this year. However, I am not as comfortable with the reversal of the commissions ruling. Please, take another opportunity to review this case; do an audit of the monies Mr. Cherry has collected from the residents for the sewer system. I'm very concerned about the unprofessional way Mr. Cherry is handling the business aspect of Cherry Estates and we, the residents, are the ones being affected the most.

We will be most grateful for your time and effort to re-evaluate this matter.

Sincerely,

Sue Duffey
320 Wyndham Park North
Westerville, Ohio 43082

3024 Bounty Lane
St. James City, Florida 33956

ORIGINAL

Timolyn Henry

From: Ruth McHargue
Sent: Friday, July 13, 2007 4:18 PM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks
Subject: FW: Cherry Estates

Add to docket file 030106

From: Consumer Contact
Sent: Friday, July 13, 2007 8:43 AM
To: Ruth McHargue
Subject: FW: Cherry Estates

To CLK

From: KarpeDiem4@aol.com [mailto:KarpeDiem4@aol.com]
Sent: Friday, July 13, 2007 8:29 AM
To: Consumer Contact
Subject: Cherry Estates

July 13, 2007

TO: PSC Commissioners

RE: Order No. PSC -07-04260-PAA-Su

As a homeowner affected by your recent ruling concerning EPS of Pine Island, Inc., I wish to express my concern about the recent appeal for "settlement". I see no reason for the Commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and I commend your ruling affirming that it is inappropriate.

In an unrelated matter, Mr. Cherry has demonstrated his unreliability by taking our money for upkeep and not providing services. Our main road, Cherry Estate Parkway, is falling into the canal, he has promised to address the issue and has not. It is entirely possible we could lose access to our homes.

Karen and Leigh Johnson
2950 Sloop Lane
St. James City, FL 33956

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Get a sneak peak of the all-new AOL.com.

July 10, 2007

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>D8012-07</u>		
DISTRIBUTION: _____		

ORIGINAL

TO: PSC Commissioners

030106-Su

RE: Order No. PSC-07-0426-PAA-Su

As a homeowner affected by your recent ruling concerning EPS of Pine Island, Inc., I wish to express my concern about the recent appeal for "settlement". I see no reason for the Commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and I commend your ruling affirming that it is inappropriate.

to all
Judy Woodruff

Robert & Judy Woodruff
3047 Skipper Lane
Saint James City, FL 33956-2316
239-283-4765

RECEIVED-FPSC
07 JUL 13 PM 3:32
COMMISSION
CLERK

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RECEIVED

JUL 12 2007

Florida Public Service Commission
Division of RGA

Timolyn Henry

From: Ruth McHargue
Sent: Wednesday, July 11, 2007 2:43 PM
To: Timolyn Henry
Cc: Matilda Sanders; Shonna McCray
Subject: FW: 2392830805, 1 page(s)

Attachments: FAX.TIF

Please add to docket 030106

From: Consumer Contact
Sent: Wednesday, July 11, 2007 1:10 PM
To: Ruth McHargue
Subject: FW: 2392830805, 1 page(s)

To CLK for Docket 030106 RE PSC Order

From: NET SatisFAXtion
Sent: Wednesday, July 11, 2007 12:51 PM
To: Consumer Contact
Subject: 2392830805, 1 page(s)

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 7/11/2007 12:50 PM
Number of Pages: 1
From (CSID): 2392830805
From (ANI):
Sent to DID:

Duration of Fax: 0:00:43
Transfer Speed: 14400

Received Status: Success
Number of Errors: 0
Port Received On: RockForceOCTO+ Port 6



FAX.TIF (14 KB)

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- SCR _____
- SGA _____
- SEC _____
- OTH _____

July __, 2007

TO: PSC Commissioners

RE: Order No. PSC-07-0426-PAA-Su

As a homeowner affected by your recent ruling concerning EPS of Pine Island, Inc., I wish to express my concern about the recent appeal for "settlement". I see no reason for the Commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and I commend your ruling affirming that it is inappropriate.

(Feel free to add additional comments you may have here)

NAME

Richard D. Burton

Street Address

2921 B. H. NACLEGN

St. James City, FL 33956

Email to: contact@psc.state.fl.us

Add your Signature (if sent by fax instead of email) to 800.511.0809

Richard D. Burton

ORIGINAL

Timolyn Henry

From: Ruth McHargue
Sent: Wednesday, July 11, 2007 3:15 PM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks
Subject: FW:

Attachments: PSC_Complaint.doc



PSC_Complaint
.doc (24 KB)

Add to docket file 030106

-----Original Message-----

From: Angie Calhoun
Sent: Wednesday, July 11, 2007 7:58 AM
To: Ruth McHargue
Subject: FW:

To CLK for Docket 030106 RE PSC Order

-----Original Message-----

From: rvsmr@fuse.net [mailto:rvsmr@fuse.net]
Sent: Tuesday, July 10, 2007 6:24 PM
To: Consumer Contact
Subject:

CMP _____
COM _____
CTR _____
ECR 1
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July 10, 2007

TO: PSC Commissioners

RE: Order No. PSC-07-0426-PAA-Su

As a homeowner affected by your recent ruling concerning EPS of Pine Island, Inc., I wish to express my concern about the recent appeal for "settlement". I see no reason for the Commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and I commend your ruling affirming that it is inappropriate.

Randall Rouse
3074 Sloop Lane
St. James City, FL 33956

Matilda Sanders

From: Ruth McHargue
Sent: Thursday, July 12, 2007 8:52 AM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks
Subject: FW: 6144161081, 1 page(s)

ORIGINAL

Attachments: FW: EPS COMPLAINT; FAX.TIF



FW: EPS
COMPLAINT

The above attachment and the below fax are the exact same letter. The letter should be added to docket file 030106.

Thanks,
Ruth

From: Consumer Contact
Sent: Thursday, July 12, 2007 8:17 AM
To: Ruth McHargue
Subject: FW: 6144161081, 1 page(s)

To CLK for Order No. PSC-07-0426-PAA-Su

From: NET Satisfaxtion
Sent: Thursday, July 12, 2007 8:01 AM
To: Consumer Contact
Subject: 6144161081, 1 page(s)

You have received a new fax. This fax was received by NET Satisfaxtion. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 7/12/2007 8:00 AM
Number of Pages: 1
From (CSID): 6144161081
From (ANI):
Sent to DID:

Duration of Fax: 0:00:23
Transfer Speed: 26400

Received Status: Success
Number of Errors: 0
Port Received On: RockForceOCTO+ Port 6

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FAX.TIF (10
KB)

Matilda Sanders

From: Consumer Contact
Sent: Thursday, July 12, 2007 8:16 AM
To: Ruth McHargue
Subject: FW: EPS COMPLAINT

Attachments: EPS concern.doc



EPS
cern.doc (21

To CLK for Order No. PSC-07-0426-PAA-Su

-----Original Message-----

From: dsduffey@wowway.com [mailto:dsduffey@wowway.com]
Sent: Thursday, July 12, 2007 8:00 AM
To: Consumer Contact
Subject: EPS COMPLAINT

Please see attached

--
WOW! Homepage (<http://www.wowway.com>)

Dean and Sue Duffey
3024 Bounty Lane
St. James City, Florida 33956

July 12, 2007

PSC Commissioners

RE: Order No. PSC-07-0426-PAA-Su

Commissioners:

We are one of the homeowners affected by your recent ruling concerning EPS of Pine Island. I am contacting you to express our concern about the recent appeal for "settlement". We see no reason for the Commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services that were not rendered is reprehensible. We strongly disagree with you affirming this ruling and we urge you to reverse your decision.

Dean and Sue Duffey
3024 Bounty Lane
St. James City, Florida 33956

Matilda Sanders

From: Ruth McHargue
Sent: Friday, July 13, 2007 12:11 PM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks
Subject: fax

ORIGINAL

Attachments: FAX.TIF

Please add to docket file 030106

From: Consumer Contact
Sent: Friday, July 13, 2007 9:28 AM
To: Ruth McHargue
Subject: FW: PI MOOSE, 1 page(s)

To CLK for Order No. PSC-07-0426-PAA-Su

From: NET SatisFAXtion
Sent: None
To: Consumer Contact
Subject: PI MOOSE, 1 page(s)

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 7/13/2007 9:19 AM
Number of Pages: 1
From (CSID): PI MOOSE
From (ANI):
Sent to DID:

Duration of Fax: 0:00:25
Transfer Speed: 26400

Received Status: Success
Number of Errors: 0
Port Received On: RockForceOCTO+ Port 6


FAX.TIF (12 KB)

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July , 2007

TO: PSC Commissioners

RE: Order No. PSC-07-0426-PAA-Su

As a homeowner affected by your recent ruling concerning EPS of Pine Island, Inc., I wish to express my concern about the recent appeal for "settlement". I see no reason for the Commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and I commend your ruling affirming that it is inappropriate.

(Feel free to add additional comments you may have here)

NAME *Richard D. Burton*
Street Address *2921 B. PINACLE LN*
St. James City, FL 33956

Email to: contact@psc.state.fl.us

Add your Signature (if sent by fax instead of email) to 800.511.0809

Richard D. Burton



Judy A. Woodruff
3047 Skipper Lane
St. James City, FL 33956-2316

FOR MYERS FL 339
10 JUL 2007 PM 1 L



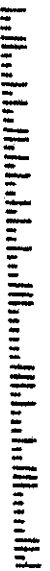
USA FIRST CLASS PERMIT NO. 10000 ST. JAMES CITY, FL

Florida Public Service Commission

RECEIVED 0540 Sherrill Cook, Clerk

Sherrill Cook, Clerk 307599 6850

CRD KAT P50-07-0436-PAN-SU



ORIGINAL

Timolyn Henry

030106-SU

From: Ruth McHargue
Sent: Tuesday, July 10, 2007 12:08 PM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks
Subject: FW: PSC Commissioners

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08012-07</u>		
DISTRIBUTION: _____		

Add to docket file 030106

From: Consumer Contact
Sent: Tuesday, July 10, 2007 11:37 AM
To: Ruth McHargue
Subject: FW: PSC Commissioners

To CLK

From: Dhaubenris@aol.com [mailto:Dhaubenris@aol.com]
Sent: Tuesday, July 10, 2007 11:17 AM
To: Consumer Contact
Subject: PSC Commissioners

TO: PSC Commissioners
RE: Order No. PSC-07-0426-PAA-Su

As a homeowner affected by your recent ruling concerning EPS of Pine Island, Inc., I wish to express my concern about the recent appeal for "settlement". I see no reason for the Commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and I commend your ruling affirming that it is inappropriate.

Dale & JoAnn Haubenriser
3016 Sloop Lane
St. James City, FL 33956

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See what's free at AOL.com.

ORIGINAL**Timolyn Henry**

FPSC, CLK - CORRESPONDENCE

030106-511

From: Jared Deason Administrative Parties Consumer**Sent:** Monday, July 09, 2007 4:07 PM

DOCUMENT NO. 08012-07

To: 'mgr46112@aol.com'

DISTRIBUTION: _____

Cc: Troy Rendell; Cheryl Bulecza-Banks; 'Martin Friedman'; Marshall Willis; Jennifer Brubaker; Timolyn Henry**Subject:** Order No. PSC-07-0426-PAA-SU

Dear Mr. Rice:

Thank you for your e-mail dated July 6, 2007 in which you expressed your concerns about the required rate reduction and rebate for Enviromental Protection Systems of Pine Island, Inc.(EPS). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your e-mail has been placed on the correspondence side of the docket file for all to review.

We understand your concerns regarding the rebate and rate reduction for EPS and appreciate you taking the time to express them to us. Customer comments are an essential part of the Commission's evaluation of the utility.

If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6844, or Troy Rendell at (850) 413-6934.

Jared Deason
 Division of Economic Regulation
 Florida Public Service Commission
 2540 Shumard Oak Boulevard
 Tallahassee, Florida 32399-0850
 Telephone: (850) 413-6844
 Fax: (850) 413-6845

7/9/2007

ORIGINAL**Timolyn Henry**

FPSC CLK - CORRESPONDENCE	TEC
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<input checked="" type="checkbox"/> Consumer	
DOCUMENT NO. <u>08012-07</u>	
DISTRIBUTION: _____	

030106-SU

From: Jared Deason
Sent: Monday, July 09, 2007 4:04 PM
To: 'nlgexcel@sbcglobal.net'
Cc: Troy Rendell; Cheryl Bulecza-Banks; 'Martin Friedman'; Marshall Willis; Jennifer Brubaker; Timolyn Henry
Subject: Order No. PSC-07-0426-PAA-SU

Dear Ms. Green:

Thank you for your e-mail dated July 9, 2007 in which you expressed your concerns about the required rate reduction and rebate for Enviromental Protection Systems of Pine Island, Inc.(EPS). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your e-mail has been placed on the correspondence side of the docket file for all to review.

We understand your concerns regarding the rebate and rate reduction for EPS and appreciate you taking the time to express them to us. Customer comments are an essential part of the Commission's evaluation of the utility.

If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6844, or Troy Rendell at (850) 413-6934.

Jared Deason
 Division of Economic Regulation
 Florida Public Service Commission
 2540 Shumard Oak Boulevard
 Tallahassee, Florida 32399-0850
 Telephone: (850) 413-6844
 Fax: (850) 413-6845

7/9/2007

ORIGINAL

Timolyn Henry

From: Ruth McHargue
Sent: Monday, July 09, 2007 2:09 PM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks
Subject: FW: Order No. PSC-07-0426-PAA-Su

add to docket file 030106

From: Consumer Contact
Sent: Monday, July 09, 2007 1:09 PM
To: Ruth McHargue
Subject: FW: Order No. PSC-07-0426-PAA-Su

To CLK

From: nlgexcel [mailto:nlgexcel@sbcglobal.net]
Sent: Monday, July 09, 2007 12:39 PM
To: Consumer Contact
Subject: RE: Order No. PSC-07-0426-PAA-Su

July 9, 2007

TO: PSC Commissioners

RE: Order No. PSC-07-0426-PAA-Su

As a homeowner affected by your recent ruling concerning EPS of Pine Island, Inc., I wish to express my concern about the recent appeal for "settlement". I see no reason for the Commission to reverse its responsible ruling on behalf of the hundreds of affected homeowners. Granting a utility permission to invoice for services not rendered is reprehensible, and I commend your ruling affirming that it is inappropriate.

Nancy L. Green
3073 Bounty Lane
St. James City, FL 33956

CMP _____
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CTR _____
ECR 1
GCL 1
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____

7/9/2007

ORIGINAL

Timolyn Henry

From: Ruth McHargue
Sent: Friday, June 22, 2007 2:57 PM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks
Subject: FW: Order No. PSC-07-0426-PAA-Su

CMP _____
COM _____
CTR _____
ECR 1
GCL 1

Please add to docket file 030106
Thanks

From: Consumer Contact
Sent: Friday, June 22, 2007 12:52 PM
To: Ruth McHargue
Subject: FW: Order No. PSC-07-0426-PAA-Su

OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____

From: David Hall [mailto:davidhall@yahoo.com]
Sent: Tuesday, June 19, 2007 11:38 AM
To: Consumer Contact
Subject: Order No. PSC-07-0426-PAA-Su

PSC Commissioners

As one of many homeowners being serviced by Environmental Protection Systems of Pine Island Inc., I applaud you for the review of EPS rates and your decision requiring a rate reduction and rebate to its customers.

I now understand that EPS has petitioned the PSC for a reversal or modification of the order.

I highly recommend that the PSC deny this request as the interests of all of the homeowners within Cherry Estates will be substantially affected if they do not receive a refund and rate reduction on a timely basis.

It is the opinion of many residents of Cherry Estates that included in both the initial rate structure dating back to 2003 and on going expenses today are costs that are grossly overstated.

Pleased be advised that seven (7) additional corporations share the same office as EPS. It also appears that at times, they may share the same employees and some of the same expenses.

David L Hall
3064 Sloop Ln
Saint James City, FL 33956

Choose the right car based on your needs. Check out [Yahoo! Autos new Car Finder tool](#).

ORIGINAL

FaxTools



Phone:

Fax:

FEB 25 2004

ORIGINAL

Message :

Attached information is the result of a telephone conversation by Dan of the consumer affairs dept. It is in regards to Docket # 030106-Su and PAA order No. PSC-03-111--PAA-SU

RECEIVED PSC
FEB 25 PM 3:55
COMMISSION
CLERK

- AUS _____
- CAF _____
- CMP _____
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- ECR
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- SEC _____
- OTH _____

From:

To: Attention Dan

Public Service Commission

Date: 2/25/2004

Page(s): 3

ORIGINAL

February 9, 2004

To: Public Service Commission - Consumer Affairs

FEB 25 2004

From: Larry Thibodeau - Cherry Estate Homeowners Association 239-283-9887

RE: Docket # 030106-SU Rate Increased 11/15/2003

Questions concerning the sewer billing by E.P.S. of Pine Island

#1 We are being charged a base facility charge of \$24.64 per month. We understand that this rate is broken up into different parts. The first being the \$1388 hookup fee and the second for maintenance of the sewer lines and the lift station. We feel we should be allowed to pay up front for the hook up fee and also we should know what the interest rate is for this service.

#2 EPS is charging us \$24.64 per month base rate and \$8.26 per 1000 gallons. In Ft. Myers the base rate approx \$8. per month with a charge of \$3.85 per 1000 gallon of water use. Ft. Myers facilities has a dual water system (treated sewer water sent back to the customer) where customers are not charged sewerage on the second water system.

#3 EPS of Pine Island will be paying Lee County Sewerage Systems only on the gallons of sewerage it pumps to the plant but we as customers will be paying EPS on the total amount of water we use even if this water was used outside. We feel that we should not be charged for water that is not being treated. This is unjust and we should be compensated in one of two ways:

1st We could install a second water meter after the main water meter which would go to the outside spigot only and the meter reading from the 2nd meter would record the water that is not going down the sewer. This could be subtracted from the main meter and that would determine the amount of water being sent to be treated at the water plant. E.P.S. should be responsible for the reading of the additional meter (E.P.S. is currently paying P.I.W.A. for meter readings). We asked EPS to install a 2nd meter and EPS has no problem to charge us with the water that goes down the drain. According to county rules the water dept is the only one who could install this type of meter and the Pine Island Water Association would only install a 2nd water service at \$1300 for the meter and a base rate of (x) amount of gallons per month. The second water meter would save the consumer approximately 1/3 of his monthly bill and also we feel the Pine Island Water Association has no jurisdiction on a meter that is installed beyond their meter beyond the same service line.

2nd EPS could take the difference between the water coming in and the actual water that is being sent to be treated and give a % back to the homeowner. We are being charged for the amount of water being used and EPS is paying for the amount of water that is being treated and the difference should be credit back to the customers based on the amount of individual water use (this could be approximately 1/3 of our bill)

Larry Thibodeau
303 Skipper Lane St.James City, Fl 33956 239-283-9887

Attached are copies of my sewer bill and water bill

ORIGINAL

FaxTools



FEB 10 2004

Phone:

Fax:

Message :

Attached information is the result of a telephone conversation by a member of the consumer affairs dept. It is in regards to Docket # 030106-Su and PAA order No. PSC-03-111--PAA-SU

RECEIVED 11:00
FEB 16 AM 10:27
COMMISSION
CLERK

ORIGINAL

FEB 10 2004

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- WPC _____
- MS _____
- EC _____
- TH _____

From:

To: Consumer Affairs

Public Service Commission

Date: 2/9/2004

Page(s): 4

ORIGINAL

February 9, 2004

To: Public Service Commission - Consumer Affairs

FEB 10 2004

From: Larry Thibodeau Cherry Estate Homeowners Association 239-283-9887

RE: Docket # 030106-SU Rate Increased 11/15/2003

Questions concerning the sewer billing by E.P.S. of Pine Island

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#3 EPS of Pine Island will be paying Lee County Sewerage Systems only on the gallons of sewerage it pumps to the plant but we as customers will be paying EPS on the total amount of water we use even if this water was used outside. We feel that we should not be charged for water that is not being treated. This is unjust and we should be compensated in one of two ways:

1st We could install a second water meter after the main water meter which would go to the outside spigot only and the meter reading from the 2nd meter would record the water that is not going down the sewer. This could be subtracted from the main meter and that would determine the amount of water being sent to be treated at the water plant. E.P.S. should be responsible for the reading of the additional meter (E.P.S. is currently paying P.I.W.A. for meter readings). We asked EPS to install a 2nd meter and EPS has no problem to charge us with the water that goes down the drain. According to county rules the water dept is the only one who could install this type of meter and the Pine Island Water Association would only install a 2nd water service at \$1300 for the meter and a base rate of (x) amount of gallons per month. The second water meter would save the consumer approximately 1/3 of his monthly bill and also we feel the Pine Island Water Association has no jurisdiction on a meter that is installed beyond their meter beyond the same service line.

2nd EPS could take the difference between the water coming in and the actual water that is being sent to be treated and give a % back to the homeowner. We are being charged for the amount of water being used and EPS is paying for the amount of water that is being treated and the difference should be credit back to the customers based on the amount of individual water use (this could be approximately 1/3 of our bill)

Larry Thibodeau
303 Skipper Lane St.James City, FL 33956 239-283-9887

Attached are copies of my sewer bill and water bill

L.P.S. OF PINE ISLAND, INC.

PO BOX 127

ST JAMES CITY FL 33956-0127

STATEMENT

Date

Invoice #

1/12/2004

178

ORIGINAL

Bill To

LARRY THIBODEAU
L.P.S. THIBODEAU
4 BOSKIPPE LANE
ST JAMES CITY FL 33956

PO No

Terms

Payment

NET 20

Description

Qty

Rate

Amount

SEWER FEE NOVEMBER 2003
FINANCE CHARGE ON PAST DUE BALANCE
PAST DUE FEE CHARGE FOR DECEMBER
CREDIT FOR EXISTING RATE \$0.29
GALLON CHARGE \$8.29 PER 1000 GALLONS

5.92	5.92
5.10%	1.21
21.61	21.61
-12.79	-12.79
8.76	24.78

FINANCE CHARGE @ \$5.00 20 DAYS AFTER DATE OF INVOICE DEPOSIT MAY BE REQUIRED

Total

\$42.85

Payments/Credits

\$0.00

Balance Due

\$42.85

ORIGINAL

RECEIVED

10/14/04

TO: [illegible] FROM: [illegible]

MAL. 1-115 3118 W...

11/11/04 11:11 AM

[illegible text]

1-800-511-0809

ORIGINAL

Application for a Staff-Assisted Rate Case in Lee County by

Environmental Protection Systems of Pine Island, Inc.

RECEIVED-FPSC

03 AUG 18 AM 10:23

COMMISSION
CLERK

Name CHERRY ESTATES

Address ST. JAMES

PINE ISLAND, FLA - 33956

If you want to let the Public Service Commission know how you feel about this case, please fill out this comment form and return it by mail. It will be placed in a correspondence file.

CONSUMER COMMENTS

Is there going to be a pumping facility or a waste treatment facility?

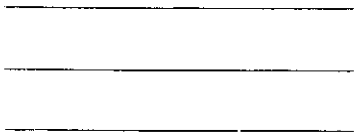
Rates for a pumping facility should be comparable to like facilities in the same county.

Rates for a sewer system should be comparable to like facilities in the same area or county.

There is a system in a manufactured home park on Pine Island, St James, (Pine Island Cove).

Please check and consider this when you arrive at rates.

- AUS
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- OTH



Florida Public Service Commission
 Division of the Commission Clerk and Administrative Services
 2540 Shumard Oak Boulevard
 Tallahassee, Florida 32399-0850

03 13 14:10:53

CLERK
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32399+0850 01



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ORIGINAL

Application for a Staff-Assisted Rate Case in Lee County by

Environmental Protection Systems of Pine Island, Inc.



Name HENRY & PATRICIA BUAT
Address 3058 Binnacle Ln.

RECEIVED-FRSC
03 AUG 11 AM 9:56
COMMISSION
CLERK

If you want to let the Public Service Commission know how you feel about this case, please fill out this comment form and return it by mail. It will be placed in a correspondence file.

CONSUMER COMMENTS

This meeting should be held during winter when the majority of residents are there and everyone notified. The rate increases are too much considering that we were there only 3 weeks of past 18 months. The old rates were more in line with seasonal use - I think that residents not using system all year should be considered when increasing rates.
Patricia Buat

- AUS
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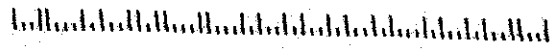
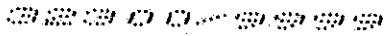
Patricia A. Burt
 3540 Aquarina St.
 Waterford, MI 48329



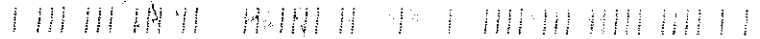
Florida Public Service Commission
 Division of the Commission Clerk and Administrative Services
 2540 Shumard Oak Boulevard
 Tallahassee, Florida 32399-0850

08:29 AM 11/03

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ORIGINAL

Application for a Staff-Assisted Rate Case in Lee County by
Environmental Protection Systems of Pine Island, Inc.

DOCKET NO. [REDACTED]

Name RICHARD DEBORAH GALINOVSKY
Address 3073 SKIPPER LANE,
ST. JAMES CITY, FL, 33956

RECEIVED FPSC
AUG 10 AM 10:03
COMMISSION CLERK

If you want to let the Public Service Commission know how you feel about this case, please fill out this comment form and return it by mail. It will be placed in a correspondence file.

CONSUMER COMMENTS

A HEARING IN THE SUMMER ??? MORE THAN
HALF THE FAMILIES ON OUR STREET ARE
GONE FOR THE SUMMER. FIVE OUT OF
14 FAMILIES ARE HERE FOR THE SUMMER.
MY WIFE AND I WERE OUT OF TOWN THE WEEK
OF THE MEETING.
FROM WHAT I CALCULATE, MY BILL WILL GO
FROM \$12.79 A MONTH TO \$72.22 MONTHLY.
THIS IS BASED ON 6,000 GALLON WATER USAGE
A MONTH, FOR 2 PEOPLE. SEEMS EXCESSIVE
TO ME. I AGREE WE SHOULD PAY MORE THAN
SOMEONE USING YOUR AVERAGE CONSUMPTION
FIGURES, BUT THIS INCREASE IS OUTRAGEOUS.
AND WE WATCH OUR WATER USAGE. NO LAWN
TO WATER, WASH CARS OCCASIONALLY. NO LEAKS
AND (IF ITS YELLOW, LET IT MELLOW - IF ITS BROWN FLUSH
IT DOWN.) THEORY, SHOWER OFF WHILE SOAPING, AND
SO ON. THANK YOU FOR YOUR TIME.

- AUS _____
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- MMS _____
- SEC _____
- OTH _____

Mrs Richard W Galinovsky
3073 Skipper Ln
St James City, FL 33956

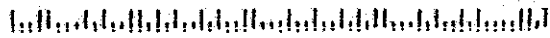


Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

32399-0850

CLERK
DIVISION

32399-0850 01



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ORIGINAL

Application for a Staff-Assisted Rate Case in Lee County by
Environmental Protection Systems of Pine Island, Inc.

DOCKET N [REDACTED]

Name Janice Y. DEARTH
Address 2950 Binnacle Lane
St James City FL 33956

COMMISSION
CLEAN

RECEIVED-FPSC
03 AUG - 8 AM 10:02

If you want to let the Public Service Commission know how you feel about this case, please fill out this card and place it in the envelope with the case file.

CONSUMER COMMENTS

① First concern is the lack of notification of meeting to all residence (either written or summer). This process of not holding the meeting when majority of residences are out in the state is against Florida Law. Or rather, lack of notification!

② Where has our monthly sewer fees been spent if the current system needs repairs and update. The mo. fees should be for the upkeep not for Mr. [Name] to live and spend frivolously! If only operation 4% and 40% when complex is full of residences why switched and tie in with Lee Co?

③ ~~Proposed~~ Rates are ~~exorbitant~~! How will the sewage be measured by the water meter and how are the rates so high? Lee County rates are much lower and these appear to be 2.5 times higher. I can't believe that a complete set of books were available for audit, especially when the Assoc. had a terrible process just getting a simple P&L for [Name] cherry.

AUS
CAL
CMP
COM
CTR
ECR
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OTH

A representative from the Assoc. should have been on site to the address

Fold and tape - see back for address

ORIGINAL

Application for a Staff-Assisted Rate Case in Lee County by
Environmental Protection Systems of Pine Island, Inc.



Name MRS. EVELYN C. SHAFER

Address 3050 BINNACLE LANE, CHERRY ESTATES

ST. JAMES CITY, FL 33956

COMMISSION
CLERK

JUL 30 AM 9:57

RECEIVED HPSC

If you want to let the Public Service Commission know how you feel about this case, please fill out this comment form and return it by mail. It will be placed in a correspondence file.

CONSUMER COMMENTS

I attended the "Customer Meeting" of the PSC Staff at the St. James Civic Asso. Bldg. on July 24th. Attendance was announced as being 29 people from Cherry Estates. Being informed by an attendee that many residents were gone, it was dismissed by the Director as a "common occurrence". Perhaps the Commission should be aware that the decision they make will affect all 441 homes in the subdivision, and three-quarters of them were not present to participate in the proceedings.

Additionally, many residents were not given the notice of the meeting, and I personally furnished the information to several who received none. How many were missed we will never know. This is not apathy, but poor timing by the staff to schedule participatory functions in these circumstances.

Hopefully, you will reschedule this meeting at a more appropriate month, and allow all the interested parties to have their rightful input under Florida law.

Respectfully,
Evelyn C. Shafer

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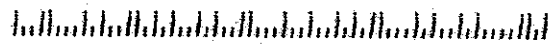


Evelyn Coonley Shafer
3050 Binnacle Ln
Saint James City, FL 33956-2309



Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

32399+0850



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ORIGINAL

DISTRIBUTION CENTER

03 JUL 21 AM 9:20

July 17, 2003

CONSUMER

From: Charles N. Mohar
3702 Cherry Lane
St. James City, FL 33956

To: Florida Public Service Commission
Docket #030106-SU EPS Pine Island Inc.

COMMISSION
CLERK

JUL 21 AM 9:55

RECEIVED FPSC

Dear Sirs:

I am in receipt of the EPS notice of public hearings letter regarding the sewer connections to Cherry Estates. According to this letter it is proposed to charge all lot owners \$1388.00 to connect to the new sewer. My agreement with Cherry Estates states that they must provide my sewer and they charged for this connection. This agreement passes from owner to owner and must always be adhered to. I feel that since Cherry Estates is the one connecting to the new sewer primarily for their own financial and developmental benefit that they should be the ones to pay for the sewer connections.

I fully understand that I must pay all usage fees and any incidental charges that may be incurred in the general usage.

Thank you for your attention and consideration.

Charles N. Mohar



AUS
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DOCUMENT NO. DATE

08012-07 09/04/07
FPSC - COMMISSION CLERK