

**REDACTED**

**ATTACHMENT B**

**AT&T FLORIDA  
FPSC DOCKET NO. 050863-TL  
REQUEST FOR CONFIDENTIAL CLASSIFICATION  
PAGE 1 OF 1  
9/10/2007**

**REQUEST FOR CONFIDENTIAL CLASSIFICATION OF AT&T FLORIDA'S  
RESPONSE TO STAFF'S FIRST REQUEST FOR DOCUMENTS, NOS. 3 AND  
6, FILED AUGUST 20, 2007 IN FLORIDA DOCKET NO. 050863-TL**

**TWO REDACTED COPIES FOR PUBLIC DISCLOSURE**

CMP   1    
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR \_\_\_\_\_  
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RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

DOCUMENT NUMBER - DATE

08206 SEP 10 5

FPSC-COMMISSION CLERK

**FPSC**  
**Docket No. 050863-TP**

**AT&T Florida Response to  
Staff's Production of  
Documents**

**Item No. 3**

**PAGES 2THRU 5 OF 33**

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**Bixler, Micheale**

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**From:** Marshman, Diana  
**Sent:** Monday, June 06, 2005 2:37 PM  
**To:** Allen, Advernal; Seagle, Kristy  
**Cc:** Hogeman, Bert; Cerami, Robert; Spinelli, Andrea; Ensminger, David; Anderson, Drake; Ginn, Charles; Gray, Gloria  
**Subject:** BC 0224 Resale Promotion Credit Processing

**Attachments:** BC0224 Resale Promotions Credit Processing 52505.doc; Resale Promotions Flow.ppt

Attached is the FINAL report of the Business Controls review of Resale Promotion Credit Processing. If you have any questions regarding the scope of the review or the content of the report please contact Diana Marshman at (404) 927-8496.

The mechanized tool development will be undertaken by the DATA group under the direction of Robert Cerami. A separate engagement letter will be issued. If you have any questions about the tool please contact Andrea Spinelli at 404-249-2910.

Attachments:

Final Report

Present Method of Operation Process Flows (PMO)



BC0224 Resale  
Promotions Credi...



Resale Promotions  
Flow.ppt (22...

**PAGES 7 THRU 10 OF 33**

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**Bixler, Micheale**

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**From:** Spinelli, Andrea  
**Sent:** Tuesday, July 12, 2005 3:28 PM  
**To:** Seagle, Kristy  
**Cc:** Cerami, Robert; Ensminger, David  
**Subject:** RE: BC 0224 Resale Promotion Credit Processing

Hi Kristy,

Development of the mechanized tool is well underway.

Specifically,

We have developed the backend database and loaded it with test data. We've started the website (which will be used internally for management reporting) but it will require additional development. David Ensminger is performing this technical work. He is currently out of the office participating in training. He will be returning on Thursday, 7/21. He will be contacting you when he returns to sit with you and review what he has so far as well as perform some additional testing. He would also like to load some actual data into the database to make sure the design is appropriate. After those items occur, it should take a few additional weeks to get the remaining parts of the tool up and running.

Andrea

-----Original Message-----

**From:** Seagle, Kristy  
**Sent:** Monday, July 11, 2005 10:26 AM  
**To:** Cerami, Robert; Spinelli, Andrea  
**Subject:** FW: BC 0224 Resale Promotion Credit Processing

Hello Everyone - Where do we stand on this? What are the next steps? What do you need from me? Thanks!

Kristy

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-----Original Message-----

**From:** Marshman, Diana  
**Sent:** Monday, June 06, 2005 1:37 PM  
**To:** Allen, Advernull; Seagle, Kristy  
**Cc:** Hogeman, Bert; Cerami, Robert; Spinelli, Andrea; Ensminger, David; Anderson, Drake; Ginn, Charles; Gray, Gloria  
**Subject:** BC 0224 Resale Promotion Credit Processing

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The mechanized tool development will be undertaken by the DATA group under the direction of Robert Cerami. A separate engagement letter will be issued. If you have any questions about the tool please contact Andrea Spinelli at 404-249-2910.

Attachments:

Final Report

Present Method of Operation Process Flows (PMO)

<< File: BC0224 Resale Promotions Credit Processing 52505.doc >> << File: Resale Promotions Flow.ppt >>

**Bixler, Micheale**

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**From:** Boyd, Margaret  
**Sent:** Monday, October 31, 2005 4:41 PM  
**To:** Allen, Advernall; Deason, Keith; Maziarz, Jim; Seagle, Kristy  
**Subject:** ICS ReSale Tool  
**Attachments:** D05013\_Engagement Letter.pdf

Attached is the original engagement letter for the ICS ReSale engagement. The DATA group plans to have the tool completed and ready for presentation by Tuesday, November, 15. An outlook message has been sent requesting attendance at a meeting at 2pm November 15 in the 5A South Conference room at the Colonnade.

Thanks,

Margaret Boyd

Margaret Boyd

**BELLSOUTH**

Data Analysis & Technical Assurance (DATA)  
email: [margaret.boyd@bellsouth.com](mailto:margaret.boyd@bellsouth.com)  
ipage: [mboyd@imcingular.com](http://mboyd@imcingular.com)  
office: 205.403.1869



**PAGES 14 THRU 16 OF 33**

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**Bixler, Micheale**

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**From:** Boyd, Margaret  
**Sent:** Monday, December 12, 2005 3:20 PM  
**To:** Bickerstaff, Bob  
**Cc:** Allen, Advernal; Deason, Keith; Maziarz, Jim; Seagle, Kristy  
**Subject:** DATA Engagement # D05026: CBR CLEC Disputes

**Attachments:** D05026\_CBR\_CLEC\_Dispute\_Engagement Letter.pdf



D05026\_CBR\_CLE  
C\_Dispute\_Engage...

Attached is the engagement letter announcing the DATA team's review of CBR CLEC Disputes.

If you have any questions regarding the scope of the engagement, please contact Andrea Spinelli at (404) 249-2910. If you have any problems printing or reading the documents, please contact Margaret Boyd at (205) 403-1869.

Thank you,

Margaret Boyd

**BELLSOUTH**

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office: 205.403.1869

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**Bixler, Micheale**

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**From:** Boyd, Margaret  
**Sent:** Friday, January 06, 2006 4:49 PM  
**To:** Bickerstaff, Bob  
**Cc:** Allen, Advernull; Maziarz, Jim; Seagle, Kristy  
**Subject:** DATA Engagement # D06005: PD Track Tool Phase II

**Attachments:** PD TRack\_ICs\_ReSale Promotions Phase 2 Engagement Letter.pdf



PD

ack\_ICs\_ReSale Promotior

Attached is the engagement letter announcing the DATA team's review of the PD Track Tool Phase II.

If you have any questions regarding the scope of the engagement, please contact Andrea Spinelli at (404) 249-2910. If you have any problems printing or reading the documents, please contact Margaret Boyd at (205) 403-1869. Thank you,

Margaret Boyd

**BELLSOUTH**

Data Analysis & Technical Assurance (DATA)

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ipage: [mboyd@imcingular.com](mailto:mboyd@imcingular.com)

office: 205.403.1869

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**Bixler, Micheale**

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**From:** Boyd, Margaret  
**Sent:** Monday, April 17, 2006 9:40 AM  
**To:** Seagle, Kristy; Allen, Advernal; Deason, Keith  
**Subject:** \*\*DRAFT\_ PD Track Phase II Report

**Attachments:** Pd Track Phase II\_Tool\_Transmittal\_Letter.doc; FINAL\_PD  
Traack\_ToolSummaryDeliverables.doc



Pd Track Phase  
II\_Tool\_Transmi...



FINAL\_PD  
Traack\_ToolSummaryDel...

Please review the attached letter and report ASAP. I want to be sure you guys are "OK" with the content and the distribution before I issue the final report.

Let me know if you this is OK and I will send it on.

Thanks so much,  
Margaret

Margaret Boyd

*BELLSOUTH*

Data Analysis & Technical Assurance (DATA)

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office: 205.403.1869

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**PAGES 25 THRU 27 OF 33**

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**Bixler, Micheale**

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**From:** Boyd, Margaret  
**Sent:** Tuesday, April 18, 2006 10:05 AM  
**To:** Chandler, Martin  
**Cc:** Allen, Advernull; Hullings, Jack; Maziarz, Jim; Milner, Keith; Seagle, Kristy  
**Subject:** DATA Engagement # D06005: Promotion Dispute Tracking (PD Track) Tool

**Attachments:** Pd Track Phase II\_Tool\_Transmittal\_Letter.pdf; FINAL\_PD  
Traack\_ToolSummaryDeliverables.pdf



Pd Track Phase  
II\_Tool\_Transmi...



FINAL\_PD  
Traack\_ToolSummaryDel...

The DATA Team has completed development of the Promotions Dispute Tracking (PD Track) Tool. Attached are the transmittal letter and the summary of deliverables. If you have any questions regarding the tool development or the content of the report please contact Karen Kaetz at (205) 988-1296. If you have any problems printing or reading the documents please contact Margaret Boyd at (205) 403-1869.

Margaret Boyd

*BELLSOUTH*

Data Analysis & Technical Assurance (DATA)

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office: 205.403.1869;



**PAGES 29 THRU 31 OF 33**

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**Bixler, Micheale**

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**From:** Allen, Advornall  
**Sent:** Tuesday, April 18, 2006 10:51 AM  
**To:** Chandler, Martin  
**Cc:** Hullings, Jack; Maziarz, Jim; Milner, Keith; Seagle, Kristy  
**Subject:** RE: DATA Engagement # D06005: Promotion Dispute Tracking (PD Track) Tool

Martin,

We (Marketing) engaged the DATA Team to assess and develop a tool which would eliminate a tremendous amount of manual activity in processing the Resale promotional credit requests for the CLECs. I will prepare a response from you to Charlie Latham addressing the extent to which the Promotions Dispute Tracking Tool delivered aligns with our needs and expectations.

I am available at your convenience, if you have questions or would like to discuss.

Ad Allen

-----Original Message-----

**From:** Boyd, Margaret  
**Sent:** Tuesday, April 18, 2006 10:05 AM  
**To:** Chandler, Martin  
**Cc:** Allen, Advornall; Hullings, Jack; Maziarz, Jim; Milner, Keith; Seagle, Kristy  
**Subject:** DATA Engagement # D06005: Promotion Dispute Tracking (PD Track) Tool

<< File: Pd Track Phase II\_Tool\_Transmittal\_Letter.pdf >> << File: FINAL\_PD  
Traack\_ToolSummaryDeliverables.pdf >>

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---

Margaret Boyd at (205) 403-1869.

Margaret Boyd

*BELLSOUTH*

Data Analysis & Technical Assurance (DATA)

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**FPSC**  
**Docket No. 050863-TP**

**AT&T Florida Response to  
Staff's Production of  
Documents**

**Item No. 6**

LCCW

	# of Lines Submitted	% Denied	Approximate # of Lines Denied	5(a) Approximate # of Lines Denied because not enough features	5(b) Approximate # of Lines Denied because existing customer
Jan-04		45%			
Feb-04		37%			
Mar-04		34%			
Apr-04		54%			
May-04		51%			
Jun-04		49%			
Jul-04		76%			
Aug-04		84%			
Sep-04		43%			
Oct-04		76%			
Nov-04		100%			
Dec-04		100%			
Jan-05		91%			
Feb-05		75%			
Mar-05		88%			
Apr-05		93%			
May-05		81%			
Jun-05		48%			
Jul-05		100%			
Aug-05		97%			
Sep-05		76%			
Oct-05		81%			
Nov-05		86%			
Dec-05		70%			
Jan-06		86%			
Feb-06		60%			
Mar-06		80%			
Apr-06		82%			
May-06		70%			
Jun-06		21%			
Jul-06		21%			
Aug-06		7%			
Sep-06		0%			
Oct-06		0%			
Nov-06		0%			
Dec-06		0%			
Jan-07		1%			
Feb-07		0%			
Mar-07		0%			
Apr-07		0%			
May-07		0%			

SSCW

	5(c) Denied because new customer
2005	
2006	
2007	

