

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re:) DOCKET NO. 050863-TP
)
dPi Teleconnect, L.L.C. v.)
BellSouth Telecommunications, Inc.)

dPi TELECONNECT, L.L.C.'S CONSOLIDATED EXHIBIT LIST

NO.	DESCRIPTION
dPi FL-1	General Subscriber Service tariff excerpt pertaining to TouchStar Service rates and charges
dPi FL-2	General Subscriber Service tariff excerpt pertaining to Special Promotions offered by BellSouth
dPi FL-3	Screenshot taken from Bellsouth's website during the summer of 2005
dPi FL-4	Spreadsheet which shows the Line Connection Charge Waiver promotion credits that dPi applied for, and those that were paid
dPi FL-5	E-mail correspondence pertaining to connection fee waivers and status of other qualified promotional payments

BELLSOUTH
TELECOMMUNICATIONS, INC.
FLORIDA

GENERAL SUBSCRIBER SERVICE TARIFF

Ninth Revised Page 52
Cancels Eighth Revised Page 52

ISSUED: September 15, 2005
BY: Marshall M. Criser III, President -FL
Miami, Florida

EFFECTIVE: September 30, 2005

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.4 Rates and Charges (Cont'd)

A. Residence (Cont'd)

(1) Call Return (Cont'd)

	Nonrecurring Charge	Monthly Rate	USOC	(R)
(b) Per activation ¹	\$.90	\$-	NA	
(c) Denial of Per Activation ¹	-	-	BCR	
(2) Repeat Dialing				
(a) Per line ²	-	5.00	NSQ	
(b) Per Activation ¹	.90	-	NA	
(c) Denial of Per Activation ¹	-	-	BRD	
(3) Call Selector				
(a) Per line	-	5.00	NSK	
(4) Preferred Call Forwarding				
(a) Per line	-	5.00	NCE	
(5) Call Block				
(a) Per line	-	5.00	NSY	
(6) Call Tracing				
(a) Per line	-	5.00	NST	
(b) Per Successful Trace ¹ (non-subscription)	3.50	-	NA	
(c) Denial of Per Activation ¹	-	-	HBG	
(7) Caller ID - Basic				
(a) Per line	-	8.00	NSD	
(8) Caller ID - Deluxe (with ACR)				
(a) Per line	-	9.00	NXMCR	

Note 1: These features are available to the following types of service where facilities permit: single line residence, multi-line residence, and PBX trunks.

Note 2: Due to technological limitations, in some locations Call Return and Repeat Dialing cannot be ordered separately.

BELLSOUTH
TELECOMMUNICATIONS, INC.
FLORIDA
ISSUED: December 10, 2004
BY: Joseph P. Lacher, President -FL
Miami, Florida

GENERAL SUBSCRIBER SERVICE TARIFF

First Revised Page 32.4
Cancels Original Page 32.4

EFFECTIVE: December 26, 2004

A2. GENERAL REGULATIONS

A2.10 Special Promotions (Cont'd)

A2.10.2 Descriptions (Cont'd)

A. The following promotions are on file with the Commission: (Cont'd)

Area of Promotion	Service	Charges Waived	Period Authority	
BellSouth's Service Territory -- From Central Office where services are available	Line Connection Charge Waiver -- Customer must either not currently have local service with BellSouth or not have service with BellSouth on one or more of their existing lines, including the line on which the service qualifying for this promotion will be provisioned. -- The target customer for this promotion is a customer that switches service from either a facility based or reseller CLEC. This promotion is not valid for out-of-region customers who are new to BellSouth. -- Customer must have local service or equivalent (wireless in lieu of wire-line) at the same local service address on one or more of their existing lines. -- Customer must request service at the same address and in the same name, unless customer is planning an imminent move from one address in BellSouth territory to another address in BellSouth territory within 30 days of responding to the offer. In the case of an imminent move, the BellSouth rep can offer the customer the promotion and place the order at the new address. -- The customer must switch their local service to BellSouth and purchase any one of the following: BellSouth Complete Choice plan, BellSouth PreferredPack plan, or BellSouth basic service and <i>two</i> (2) custom calling (or Touchstar service) local features. -- The customer must place the order on or before 12/26/05.	-- The line connection charge to reacquisition or winover residential customers who currently are not using BellSouth for local service and who purchase BellSouth Complete Choice service, BellSouth PreferredPack service, or basic service and <i>two</i> (2) features will be waived. -- Offer valid for only one (1) service line at the intended local service address. -- The customer must place their order through a BellSouth business office or outbound telemarketing vendor or alternate channels as indicated. -- BellSouth reserves the right to discontinue or modify this promotion at any time without customer notice. -- Customer must have the eligible services on their new service order (N) in order to receive the promotional offer. -- Offer may be combined with other offers for the same service at the same time.	12/26/04 to 12/26/05	(C)
				(C)
				(C)

All BellSouth marks contained herein and as set forth in the trademarks and servicemarks section of this Tariff are owned by BellSouth Intellectual Property Corporation.

Important Information On Offers

All BellSouth Offers:

Quoted rates exclude taxes, fees & other charges and will vary depending on state and geographic location. Rates are subject to change. Promotions are valid for one service line at the intended local service address. Customers must not have had local service with BellSouth 10 days prior to new service connection date. One (re)acquisition reward per customer per 12 month period. Applicable taxes and fees will be based on the full monthly price of products and services and will not be credited with any reward or bill credit. Advertised services & features may not be available in all areas. All offers may be modified or discontinued at any time without notice. DIRECTV® and the Cyclone design logo, TOTAL CHOICE® and DIRECTV PARA TODOS® are registered trademarks of DIRECTV, Inc. Long Distance provided by BellSouth Long Distance, Inc. All other trademarks and service marks contained herein are the property of their respective owners. ©2005 BellSouth Corporation.

\$100 TARGET® GIFTCARD:

The \$100 Target® GiftCard is available to customers who switch local telephone service to BellSouth and purchase the BellSouth® Complete Choice® Plan or the BellSouth® PreferredPack® Plan by December 31, 2005. Customers must not have had local service with BellSouth 10 days prior to new service connection date. Coupon redemption required. See coupon for redemption details. Card will be sent within 4-6 weeks after receipt of coupon to customers who retain qualifying service. Other conditions apply. One (re)acquisition reward per customer per 12-month period. The Bullseye Design and Target are registered trademarks of Target Brands, Inc. Target is not a participating partner in or sponsor of this offer.

DIRECTV – NFL Sunday Ticket:

Offer available starting 8/1/05. Purchase of 2005 NFL SUNDAY TICKET (\$279.96/retail offer price) and the TOTAL CHOICE PREMIER package required. 2005 NFL SUNDAY TICKET billed in four monthly installments of \$69.99 each. In fifth month, customer's TOTAL CHOICE PREMIER package will continue at the regular payable charge (\$93.99/month). In certain markets, programming and pricing may vary. NFL SUNDAY TICKET automatically continues each year at a special renewal rate, provided DIRECTV carries this

service, unless customer calls to cancel prior to the start of the season. Programming consists of all regular-season Sunday games broadcast on FOX and CBS at 1pm and 4pm ET. However, games broadcast by your local FOX or CBS affiliate will not be available in NFL SUNDAY TICKET. Commercial locations require an appropriate license agreement. Signal theft is subject to civil and criminal penalties. The DIRECTV System has a feature which allows restricted access to or blocking of entire channels. Offer void in HI and where restricted.

Two Free Calling Features

Customers who switch their local service to BellSouth from another provider and purchase local service can choose 2 qualifying calling features without charge for 12 billing invoices. At the end of 12 billing invoices, customer will be billed at regular rates for calling features. Calling features must be compatible and are subject to availability. Some features require additional equipment. Long distance or expanded local calling rates may apply for Call Return, Call Forwarding and Three-Way Calling. Offer ends **December 31, 2005**.

Free Voice Mail

Customers who switch their local service to BellSouth from another provider and purchase local service can qualify for BellSouth[®] Voice Mail Service at no charge for 12 billing invoices. The BellSouth[®] Voice Mail Service will be at no charge for 12 months when the Companion Services Package is purchased. \$2 cost shown online is associated with the Companion Services Package. At the end of 12 billing invoices, customer will be billed at regular rates for BellSouth[®] Voice Mail Service. Offer ends **December 31, 2005**.

Nickel Savings Value Plan Promotion

To be eligible for this promotion, a customer must become a new customer to both BellSouth local service and BellSouth Long Distance, and subscribe to the BellSouth[®] Nickel Savings Value plan between January 1, 2005 and **December 31, 2005**. Eligible customers will receive a full waiver of the monthly recurring charge for up to 12 bill periods. Customers must not have subscribed to any BellSouth Long Distance service within five (5) days prior to their enrollment in this promotion. A \$3.95 monthly recurring charge applies after 12 billing invoices. International calls extra. A Carrier Cost Recovery Fee of \$0.99 will be charged monthly. This fee is not a tax or charge imposed or required by any government. Taxes, fees and other charges, including Universal Service Fund apply.

Connection Fee Waived

Customers who switch their local service to BellSouth from another

provider and purchase BellSouth Complete Choice, BellSouth Preferred Pack, or BellSouth Basic Service with at least one feature can qualify for a waiver of the local service connection fee. Customers must not have had local service with BellSouth 10 days prior to new service connection date. Offer ends **December 26, 2005**.

\$100 Cash Back or \$100 Visa® Gift Card Reward

Customers returning to BellSouth and purchasing a BellSouth® Complete Choice family plan or BellSouth® Preferred Pack® plan will be eligible to receive either a \$100 check or a \$100 VISA® Gift Card. Coupon redemption required. See coupon for redemption details. Check or gift card will be sent 4-6 weeks after receipt of coupon to customers who retain qualifying service. \$100 VISA® Reward Card is valid for one year from date of issue. Additional Usage Terms and Conditions for the card will be supplied with the Reward Card. Cards issued by Bank One, N.A. pursuant to a license from Visa U.S.A. managed by Ecount, a member service provider of Bank One. Offer ends **December 31, 2005**. May not be combined with the reacquisition \$100 cash back offer.

\$50 Cash Back


\$50 Cash Back coupon to customers who switch local telephone service to BellSouth and subscribe to local service, 2 calling features and a domestic BellSouth Long Distance plan. See coupon for redemption details. Check will be sent 4-6 weeks after receipt of coupon to customers who retain qualifying services. Offer ends **December 31, 2005**.

\$25 Cash Back with BellSouth Basic Unlimited

\$25 cash back coupon to residential customers with new purchase of a domestic BellSouth Unlimited Long Distance Plan by **December 31, 2005**. See coupon for redemption details. Check to be sent 4 to 6 weeks after receipt of coupon to customers who retain qualifying service. Offer excludes customers moving existing qualifying services to a new service address and customers moving from one BellSouth Unlimited Long Distance Plan to another such plan. Other conditions apply. Offer may not be combined with other promotional offers on the same services. Offer may be modified or withdrawn at any time without notice. Long distance services provided by BellSouth Long Distance, Inc.

\$5 Off BellSouth® Complete Choice® plan or BellSouth® PreferredPack® plan

Customers who switch their local service to BellSouth and purchase either the BellSouth® Complete Choice® plan or the BellSouth®



PreferredPack plan and a domestic BellSouth Long Distance plan receive \$5.00 off the Complete Choice or PreferredPack plan for a period of 12 months. At the end of 12 billing invoices, customer will be billed at regular rates for the BellSouth[®] Complete Choice[®] plan. Excludes BellSouth Unlimited Long Distance plans. Offer ends **January 8, 2006.**

\$5 Off BellSouth[®] Unlimited Savings Value Plan

To be eligible for this promotion, a customer must become a new customer to both BellSouth local service and BellSouth Long Distance, and subscribe to the BellSouth[®] Unlimited Savings Value plan between January 1, 2005 and **December 31, 2005.** Eligible customers will receive up to a \$5.00 discount off of the monthly recurring charge of \$19.99 for 12 bill periods. BellSouth[®] Unlimited Savings Value Plan is for domestic residential voice usage only. Callers under this plan must dial 1 + area code + domestic number. International calls extra. Usage in excess of typical residential usage, which is presumed to be 5000 minutes per month, will be subject to an additional fee of \$50. Other terms, conditions & restrictions apply. Taxes, fees & other charges, including Universal Service Fund, apply.

close window

RBOC Tracker Account QuickReport All Transactions

Accounts Receivable
BellSouth
Promotional
DPI Teleconnect

Type	Date	Num	Name	Memo	Open Balance	Amount	Balance
Invoice	02/08/2004	LC-FL-305-20040208	BellSouth	LC-FL-305-20040208		0.00	0.00
Invoice	03/08/2004	LC-FL-305-20040308	BellSouth	LC-FL-305-20040308		0.00	0.00
Invoice	04/08/2004	LC-FL-305-20040408	BellSouth	LC-FL-305-20040408		0.00	0.00
Invoice	05/08/2004	LC-FL-305-20040508	BellSouth	LC-FL-305-20040508		31.96	31.96
Payment	05/12/2005	Direct Deposit	BellSouth	LC-FL-305-20040508		-31.96	0.00
Invoice	08/08/2004	LC-FL-305-20040808	BellSouth	LC-FL-305-20040808	39.78	39.78	39.78
Invoice	10/08/2004	LC-FL-305-20041008	BellSouth	LC-FL-305-20041008	39.78	39.78	79.56
Invoice	12/08/2004	LC-FL-305-20041208	BellSouth	LC-FL-305-20041208	79.56	79.56	159.12
Invoice	02/08/2005	LC-FL-305-20050208	BellSouth	LC-FL-305-20050208	39.78	39.78	198.90
Invoice	03/08/2005	LC-FL-305-20050308	BellSouth	LC-FL-305-20050308	39.78	39.78	238.68
Invoice	06/08/2005	LC-FL-305-20050608	BellSouth	LC-FL-305-20050608	39.78	39.78	278.46
Invoice	07/08/2005	LC-FL-305-2	BellSouth	LC-FL-305-20050708	31.96	31.96	310.42
Invoice	01/08/2004	LC-FL-561-20040108	BellSouth	LC-FL-561-20040108	361.93	723.86	1,034.28
Payment	05/12/2005	Direct Deposit	BellSouth	LC-FL-561-20040108		-361.93	672.35
Invoice	02/08/2004	LC-FL-561-20040208	BellSouth	LC-FL-561-20040208		1,527.28	2,199.63
Payment	05/12/2005	Direct Deposit	BellSouth	LC-FL-561-20040208		-1,527.28	672.35
Invoice	03/08/2004	LC-FL-561-20040308	BellSouth	LC-FL-561-20040308	762.73	1,773.78	2,446.13
Payment	05/12/2005	Direct Deposit	BellSouth	LC-FL-561-20040308		-1,011.05	1,435.08
Invoice	04/08/2004	LC-FL-561-20040408	BellSouth	LC-FL-561-20040408	859.22	1,998.18	3,433.26
Payment	05/12/2005	Direct Deposit	BellSouth	LC-FL-561-20040408		-1,138.96	2,294.30
Invoice	05/08/2004	LC-FL-561-20040508	BellSouth	LC-FL-561-20040508	804.98	1,341.64	3,635.94
Payment	05/12/2005	Direct Deposit	BellSouth	LC-FL-561-20040508		-536.66	3,099.28
Invoice	06/08/2004	LC-FL-561-20040608	BellSouth	LC-FL-561-20040608	497.29	742.22	3,841.50
Payment	05/12/2005	Direct Deposit	BellSouth	LC-FL-561-20040608		-244.93	3,596.57
Invoice	07/08/2004	LC-FL-561-20040708	BellSouth	LC-FL-561-20040708	295.59	869.38	4,465.95
Payment	05/16/2005	Direct Deposit	BellSouth	LC-FL-561-20040708		-573.79	3,892.16
Invoice	08/08/2004	LC-FL-561-20040808	BellSouth	LC-FL-561-20040808	490.46	620.84	4,513.00
Payment	05/16/2005	Direct Deposit	BellSouth	LC-FL-561-20040808		-130.38	4,382.62
Invoice	09/08/2004	LC-FL-561-20040908	BellSouth	LC-FL-561-20040908		541.28	4,923.90
Payment	05/16/2005	Direct Deposit	BellSouth	LC-FL-561-20040908		-541.28	4,382.62
Invoice	10/08/2004	LC-FL-561-20041008	BellSouth	LC-FL-561-20041008	140.93	421.94	4,804.56
Payment	05/16/2005	Direct Deposit	BellSouth	LC-FL-561-20041008		-281.01	4,523.55
Invoice	11/08/2004	LC-FL-561-20041108	BellSouth	LC-FL-561-20041108	907.12	907.12	5,430.67
Invoice	12/08/2004	LC-FL-561-20041208	BellSouth	LC-FL-561-20041208	596.70	596.70	6,027.37
Invoice	01/08/2005	LC-FL-561-20050108	BellSouth	LC-FL-561-20050108	581.06	581.06	6,608.43
Invoice	02/08/2005	LC-FL-561-20050208	BellSouth	LC-FL-561-20050208	517.14	517.14	7,125.57
Invoice	03/08/2005	LC-FL-561-20050308	BellSouth	LC-FL-561-20050308	524.96	524.96	7,650.53
Invoice	04/08/2005	LC-FL-561-20050408	BellSouth	LC-FL-561-20050408	381.48	381.48	8,032.01
Invoice	05/08/2005	LC-FL-561-20050508	BellSouth	LC-FL-561-20050508	326.06	326.06	8,358.07
Invoice	06/08/2005	LC-FL-561-20050608	BellSouth	LC-FL-561-20050608	517.14	517.14	8,875.21

FL-4
DPI

RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Num	Name	Memo	Open Balance	Amount	Balance
Invoice	07/08/2005	LC-FL-561-2	BellSouth	LC-FL-561-20050708	319.60	319.60	9,194.81
Invoice	01/08/2004	LC-FL-904-20040108	BellSouth	LC-FL-904-20040108	2,285.14	5,193.50	14,388.31
Payment	05/12/2005	Direct Deposit	BellSouth	LC-FL-904-20040108		-2,908.36	11,479.95
Invoice	02/08/2004	LC-FL-904-20040208	BellSouth	LC-FL-904-20040208	6,297.69	15,360.18	26,840.13
Payment	05/12/2005	Direct Deposit	BellSouth	LC-FL-904-20040208		-9,062.49	17,777.64
Invoice	03/08/2004	LC-FL-904-20040308	BellSouth	LC-FL-904-20040308	5,273.51	15,980.34	33,757.98
Payment	05/12/2005	Direct Deposit	BellSouth	LC-FL-904-20040308		-10,706.83	23,051.15
Invoice	04/08/2004	LC-FL-904-20040408	BellSouth	LC-FL-904-20040408	6,546.33	11,689.88	34,741.03
Payment	05/12/2005	Direct Deposit	BellSouth	LC-FL-904-20040408		-5,143.55	29,597.48
Invoice	05/08/2004	LC-FL-904-20040508	BellSouth	LC-FL-904-20040508	3,364.81	6,729.62	36,327.10
Payment	05/12/2005	Direct Deposit	BellSouth	LC-FL-904-20040508		-3,364.81	32,962.29
Invoice	06/08/2004	LC-FL-904-20040608	BellSouth	LC-FL-904-20040608	2,166.45	4,709.68	37,671.97
Payment	05/12/2005	Direct Deposit	BellSouth	LC-FL-904-20040608		-2,543.23	35,128.74
Invoice	07/08/2004	LC-FL-904-20040708	BellSouth	LC-FL-904-20040708	3,630.42	4,271.08	39,399.82
Payment	05/16/2005	Direct Deposit	BellSouth	LC-FL-904-20040708		-640.66	38,759.16
Invoice	08/08/2004	LC-FL-904-20040808	BellSouth	LC-FL-904-20040808	3,642.84	4,285.70	43,044.86
Payment	05/16/2005	Direct Deposit	BellSouth	LC-FL-904-20040808		-642.86	42,402.00
Invoice	09/08/2004	LC-FL-904-20040908	BellSouth	LC-FL-904-20040908	1,536.12	3,072.24	45,474.24
Payment	05/16/2005	Direct Deposit	BellSouth	LC-FL-904-20040908		-1,536.12	43,938.12
Invoice	10/08/2004	LC-FL-904-20041008	BellSouth	LC-FL-904-20041008	3,031.17	3,788.96	47,727.08
Payment	05/16/2005	Direct Deposit	BellSouth	LC-FL-904-20041008		-757.79	46,969.29
Invoice	11/08/2004	LC-FL-904-20041108	BellSouth	LC-FL-904-20041108	4,275.50	4,275.50	51,244.79
Invoice	01/08/2005	LC-FL-904-20050108	BellSouth	LC-FL-904-20050108	2,753.32	2,753.32	53,998.11
Invoice	02/08/2005	LC-FL-904-20050208	BellSouth	LC-FL-904-20050208	4,313.24	4,313.24	58,311.35
Invoice	03/08/2005	LC-FL-904-20050308	BellSouth	LC-FL-904-20050308	2,823.02	2,823.02	61,134.37
Invoice	04/08/2005	LC-FL-904-20050408	BellSouth	LC-FL-904-20050408	2,500.70	2,500.70	63,635.07
Invoice	05/08/2005	LC-FL-904-20050508	BellSouth	LC-FL-904-20050508	1,909.44	1,909.44	65,544.51
Invoice	06/08/2005	LC-FL-904-20050608	BellSouth	LC-FL-904-20050608	1,480.36	1,480.36	67,024.87
Invoice	07/08/2005	LC-FL-904-2	BellSouth	LC-FL-904-20050708	1,414.06	1,414.06	68,438.93
Total LC Florida						68,438.93	

Steven Tepera

From: Steve T Watson [swatson@lostkeytelecom.com]
Sent: Friday, September 07, 2007 4:35 PM
To: Malish, Chris
Cc: BBolinger@dpiteleconnect.com; Steven Tepera
Subject: FW: Update Connection Fee Waiver and Status of other qualified promotional payments

RE: dPi; BellSouth FL; discovery from BellSouth - still no mention of the two paying features as a qualification for LCCW.

From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Wednesday, February 02, 2005 10:07 AM
To: Chris Watson; Maziarz, Jim
Cc: Steve Watson; Paul Watson; Stephanie Watson
Subject: RE: Update Connection Fee Waiver and Status of other qualified promotional payments

Chris,

Please find attached letter regarding "reacquisition or winover customers." Promotions with this wording include Line Connection Fee Waiver, 1FR + 2 Free Features and \$5 Complete Choice Discount. If you have any questions, please let me know. Thanks.

Kristy

-----Original Message-----

From: Chris Watson [mailto:cwatson@lostkeytelecom.com]
Sent: Wednesday, January 26, 2005 3:47 PM
To: Maziarz, Jim
Cc: Steve Watson; Paul Watson; Stephanie Watson; Seagle, Kristy
Subject: Update Connection Fee Waiver and Status of other qualified promotional payments

Jim,

Good Afternoon! What is the status of the "Line Connection Fee Waiver Promotion"? We also have not been seeing any credits in regards to other promotions. We have several promotions that are extremely late in regards to being paid from Bellsouth according to your Interconnection Website Guidelines. These promotions are outside of the scope of the "Line Connection Fee Waiver" and they are well over 100 days outstanding. We should be getting a consistent flow of credits and these have had absolutely zero movement. I appreciate your prompt attention to this matter.

Thank you,

Chris S. Watson

dPi

FL-5

P.O. Box 34474

Pensacola, FL 32507

1.888.259.6057(Toll Free)

1.678.528.6692

1.678.388.9866(Fax)

1.850.698.6825(Mobile)

cwatson@lostkeytelecom.com

From: Maziarz, Jim [mailto:Jim.Maziarz@BellSouth.com]
Sent: Monday, December 06, 2004 10:30 AM
To: Chris Watson
Cc: Steve Watson; Paul Watson; Stephanie Watson; Seagle, Kristy
Subject: RE: 2nd Try

Chris,

I understand from talking with Kristy Seagle that the outstanding issues you reference are items that she is running through BellSouth's Legal department. She informs me that those items will not be resolved until the first of the year. Therefore, after the first of the year, we can schedule a time to meet. BellSouth will contact you the week of 1/3/05 to provide a status with the goal of also setting a meeting date and time.

Regards,

Jim Maziarz

-----Original Message-----

From: Chris Watson [mailto:cwatson@lostkeytelecom.com]
Sent: Friday, December 03, 2004 9:07 AM
To: Maziarz, Jim
Cc: Steve Watson; Paul Watson; Stephanie Watson
Subject: 2nd Try

Jim,

Good Morning! I hope you had a great Thanksgiving! We need to schedule a time to meet and discuss the outstanding promotional credits for several of Lost Key Telecom clients. I believe you had a meeting last week and there were several action items that you were working on. Please let me know when would be the best day to get together.

Thanks,

Chris Watson



Chris S. Watson

P.O. Box 34474

Pensacola, FL 32507

1.888.259.6057(Toll Free)

1.678.528.6692

1.678.388.9866(Fax)

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February 1, 2005

Mr. Chris Watson
Lost Key Telecom
P. O. Box 34474
Pensacola, FL

Dear Chris:

This is in response to your e-mail dated December 7, 2004, to Jim Maziarz regarding Lost Key Telecom's concerns for BellSouth's delays in processing promotional credits. Jim asked that I respond to your e-mail.

The BellSouth Start-Up Guide states in Section 17.2.5 "BellSouth will endeavor to apply promotion credits within 30 days of receipt of the promotion credit request." As you know, Lost Key Telecom submitted ten (10) months of disputes for several customers involving four different resale promotions within a 60-day period. BellSouth has made every attempt to verify and process these promotion credits in a timely manner. There have been two factors that have slowed this process: 1) The sheer volume of end user telephone numbers associated with these promotion credits that must be verified, and 2) determining the appropriate eligibility criteria for the "reacquisition or win-over customer." Three of the four promotions applied for by Lost Key for its CLEC customers were for reacquisition or win-over customers.

At a meeting in October 2004, I advised you and Steve Watson that BellSouth was in the process of determining the appropriate eligibility criteria for the "reacquisition or win-over customer" promotions. In that meeting, BellSouth also explained that, due to the volume of promotion credits Lost Key had submitted, the timeline of 30 days was not feasible.

BellSouth has now determined the following appropriate definitions for a "reacquisition and a win-over customer."

In the case of a CLEC applying for resale treatment for a promotion (CLEC A), a reacquisition is defined as an end user who was previously with CLEC A, switched to a competitor (another CLEC or BellSouth) and is returning to CLEC A.

In the case of a CLEC, win-over is defined as an end user who is with another CLEC or BellSouth and is switching to the CLEC applying for resale treatment for the promotion.

The determination for qualification of these promotions is based upon end user telephone number.

BellSouth has begun verifying and processing the promotion credits submitted by Lost Key and will endeavor to have your promotion credits completed by April 1, 2005.

If you have any questions, please call me.

Sincerely,

Kristy Seagle

February 1, 2005

Mr. Chris Watson
Lost Key Telecom
P. O. Box 34474
Pensacola, Fl

Dear Chris:

This is in response to your e-mail dated December 7, 2004, to Jim Maziarz regarding Lost Key Telecom's concerns for BellSouth's delays in processing promotional credits. Jim asked that I respond to your e-mail.

The BellSouth Start-Up Guide states in Section 17.2.5 "BellSouth will endeavor to apply promotion credits within 30 days of receipt of the promotion credit request." As you know, Lost Key Telecom submitted ten (10) months of disputes for several customers involving *four different resale promotions within a 60-day period*. BellSouth has made every attempt to verify and process these promotion credits in a timely manner. There have been two factors that have slowed this process: 1) The sheer volume of end user telephone numbers associated with these promotion credits that must be verified, and 2) determining the appropriate eligibility criteria for the "reacquisition or win-over customer." Three of the four promotions applied for by Lost Key for its CLEC customers were for reacquisition or win-over customers.

At a meeting in October 2004, I advised you and Steve Watson that BellSouth was in the process of determining the appropriate eligibility criteria for the "reacquisition or win-over customer" promotions. In that meeting, BellSouth also explained that, due to the volume of promotion credits Lost Key had submitted, the timeline of 30 days was not feasible.

BellSouth has now determined the following appropriate definitions for a "reacquisition and a win-over customer."

In the case of a CLEC applying for resale treatment for a promotion (CLEC A), a reacquisition is defined as an end user who was previously with CLEC A, switched to a competitor (another CLEC or BellSouth) and is returning to CLEC A.

In the case of a CLEC, win-over is defined as an end user who is with another CLEC or BellSouth and is switching to the CLEC applying for resale treatment for the promotion.

The determination for qualification of these promotions is based upon end user telephone number.

BellSouth has begun verifying and processing the promotion credits submitted by Lost Key and will endeavor to have your promotion credits completed by April 1, 2005.

If you have any questions, please call me.

Sincerely,

Kristy Seagle

From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, April 20, 2005 8:07 AM
To: Chris Watson
Cc: Steve Watson
Subject: FW: dPi Teleconnect
Importance: High

Any help with a response?

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext 4018
-----Original Message-----

From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Tuesday, April 19, 2005 10:37 AM
To: Bolinger, Brian
Cc: Maziarz, Jim; Allen, Advernull; Patterson, Gary D; Seube, Louis
Subject: RE: dPi Teleconnect

Dear Mr. Bolinger:

This is in response to your emails dated April 11 and April 14, 2005, regarding the eligibility of USOCs BCR (Call Return, denial of per use), BRD (Repeat Dialing, denial of per use) and HBG (Call Tracing, denial of per activation) as Touchstar features in the Line Connection Charge Waiver promotion.

The Line Connection Charge Waiver promotion as set forth in the BellSouth A2.10 tariff states "The customer must switch their local service to BellSouth and purchase any one of the following: Bellsouth Complete Choice plan, BellSouth PreferredPack Plan, or BellSouth basic service and **two** (2) custom calling (or Touchstar service) local features." As you will note in Tariff Section A13.19, entitled Touchstar Service, there is not a charge for BCR, BRD or HBG. Since there is no charge for these three features, they do not qualify as purchased features as required in the Line Connection Charge Waiver promotion. In an effort to ensure parity, BellSouth Resale product management has confirmed that BCR, BRD and HBG do not qualify BellSouth's end users for this promotion as well.

In response to your statement, "Additionally, dPi Teleconnect utilizes the custom calling feature /RCUTWC on each and every order," I mentioned in my email to you on April 14, that RCUTWC cannot be located in the BellSouth USOC database or on any dPi orders we randomly sampled. If you provide an example of an end user account with this USOC, we will research further to determine whether it qualifies for this promotion.

If you have any questions, please contact me.

Kristy Seagle

-----Original Message-----

From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 14, 2005 3:48 PM

To: Seagle, Kristy; Bolinger, Brian; Seube, Louis; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R)
Subject: RE: dPi Teleconnect

Kristy:

Thank you for your e-mail. I am a little confused though. Would you please explain what you mean by "retail's consideration of blocks . . ." Please correct me if I am wrong, but it is my understanding that so long as the item is in the BellSouth tariff, it is eligible for the associated promotional credit. Feature blocks such as BRD, BCR and HBG are all defined TouchStar services in BellSouth tariffs.

The amounts in question now all stem from the Line Connection Fee Waiver promotion. I cannot see any other conclusion other than that dPi Teleconnect met the end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar features as defined in the BellSouth's own Tariff and associated Promotion. dPi Teleconnect provisions BRD, BCR and HBG on every order it submits.

With regard to your question of what RCUTWC is, RCUTWC is a custom calling feature that blocks three-way calling.

Again, thank you for your e-mail and I look forward to receiving your answer on Monday.

Cordially,

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext 4018

-----Original Message-----

From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Thursday, April 14, 2005 3:24 PM
To: Bolinger, Brian; Seube, Louis; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R)
Subject: RE: dPi Teleconnect

Brian,

I am in the process of validating retail's consideration of blocks on features such as BRD, BCR and HBG. I should have an answer by Monday, April 18. I was not able to find USOC RCUTWC in our database or on a sampling of dPi orders. Do you have an order I could look at to see this USOC? Thank you.

Kristy

-----Original Message-----

From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 14, 2005 2:34 PM
To: Seube, Louis; Bolinger, Brian; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R); Seagle, Kristy
Subject: RE: dPi Teleconnect

Louis:

Thank you for the update and additional adjustments. We have yet to receive a response from Ms. Seagle regarding the approximately \$470,000.00 in credits that remain

outstanding.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext 4018

-----Original Message-----

From: Seube, Louis [mailto:Louis.Seube@BellSouth.com]
Sent: Thursday, April 14, 2005 2:37 PM
To: Bolinger, Brian; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R); Seube, Louis; Seagle, Kristy
Subject: RE: dPi Teleconnect

Brian,

Please see the attached file with the additional adjustments that are currently being completed. You will notice that there is an additional \$9,721.67 that will be credited from this spreadsheet. The total amount of both spreadsheets provided is \$243,847.29.

Please call me if you have any questions regarding these credits.

Kristy, do we have a response yet on the remaining credit requests?

Louis Seube
205-714-7400

-----Original Message-----

From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, April 13, 2005 2:44 PM
To: Seube, Louis; Patterson, Gary D
Cc: Bolinger, Brian; Mangina, Leisa G; Kelley, Rod (James R)
Subject: RE: dPi Teleconnect
Importance: High

Louis:

Thank you for the information. If my math is correct, the total amount posted (or to be posted) is \$234,125.62. This amount differs from Mr. Patterson's e-mail below of \$241,488.13. Do you know why?

Also, we currently show remaining promotional credits outstanding from BellSouth in the amount of \$454,665.24. Any idea when those will be credited?

Again, thanks for the information.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 (ph)
(972) 406-0193 (f)

-----Original Message-----

From: Seube, Louis [mailto:Louis.Seube@BellSouth.com]
Sent: Wednesday, April 13, 2005 1:55 PM
To: Patterson, Gary D
Cc: BBolinger@dpiteleconnect.com; Mangina, Leisa G; Kelley, Rod (James R); Seube, Louis
Subject: RE: dPi Teleconnect

Brian,

Per your request, attached is the spreadsheet detailing when the adjustments posted, or when they will post. There are a few on the list that have yet to post, but the adjustment has been issued. Please let me know if you have any questions about the attached.

Louis Seube
205-714-7400

-----Original Message-----

From: Patterson, Gary D
Sent: Monday, April 11, 2005 1:37 PM
To: Seube, Louis
Subject: FW: dPi Teleconnect
Importance: High

can you answer this question? gp

-----Original Message-----

From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 1:21 PM
To: Patterson, Gary D
Subject: RE: dPi Teleconnect
Importance: High

Mr. Patterson:

We received an account aging as of this morning and the \$241,488.13 credit was not reflect on any account. I was under the impression that since the adjustments were completed as of last Wednesday, our current aging would show the adjustment. Can you tell me when our accounts will be adjusted accordingly?

Thank you.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----

From: Patterson, Gary D
[mailto:Gary.Patterson2@BellSouth.com]
Sent: Monday, April 11, 2005 11:31 AM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect

Advernull is a she. She shortens it to Ad. Her telephone number is 205-977-1059.

-----Original Message-----

From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 11:03 AM
To: Patterson, Gary D; Bolinger, Brian
Cc: Dorwart, David
Subject: RE: dPi Teleconnect
Importance: High

Mr. Patterson:

Thank you for your reply. If you would, please provide me with the contact information for Advernull Allen. I have not had the opportunity to work with him or her yet.

Also, with regard to your previous message stating "dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar(r) features as defined in the Tariff Promotion." Please know that dPi Teleconnect disagrees with BellSouth's conclusion for the following reasons:

In accordance with BellSouth's Tariff Promotion, TouchStar Service USOCs include BCR, BRD and HBG. dPi Teleconnect uses each of these USOCs on every order. Additionally, dPi Teleconnect utilizes the custom calling feature /RCUTWC on each and every order. Accordingly, dPi Teleconnect concludes that the \$447,302.73 not paid by BellSouth is in error because dPi Teleconnect meets the end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar features.

Thank you for your attention to this matter and please provide me with the date on

when BellSouth with correct this error.

Cordially,

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----

From: Patterson, Gary D
[mailto:Gary.Patterson2@BellSouth.com]
Sent: Monday, April 11, 2005 10:36 AM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect

It would be best to continue to work through Kristy Seagle and Jim Maziar. They actually do the investigation and then advise my employees of the adjustments needed and we actually do the adjustments. We recieved notification of the adjustments needed on Monday April 4, and completed to adjustments by Wednesday. As a reference, Advernell Allen is their Director and she would be a good escalation resource.

I do get involved once that process is completed, so should you desire to escalate further, please feel free to contact me.

Sincerely,

Gary Patterson
OAVP BellSouth Accounts Receivable
Management, BARM
205-714-7357

-----Original Message-----

From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.c
Sent: Monday, April 11, 2005 8:23 AM
To: Patterson, Gary D
Subject: RE: dPi Teleconnect

Mr. Patterson:

Thank you for your correspondence. Your prompt response to this matter is appreciated. We will review our submission regarding the Line Connection Fee Waiver and

determine the accuracy of the data.

In the future, is it best to work through you on these matters?

Thank you again.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----

From: Patterson, Gary D
[mailto:Gary.Patterson2@Be
Sent: Friday, April 08, 2005
5:36 PM
To:
BBolinger@dpiteleconnect.cc
Subject: dPi Teleconnect

April 8, 2005

Mr. Brian Bolinger

Vice President of Legal
Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite
225
Dallas, TX 75234

Dear Mr. Bolinger:

This is in response to your email to BellSouth dated April 8, 2005 regarding resale promotional credits claimed to be due to dPi Teleconnect. We apologize for the delay in processing promotional credits however, I understand that the investigation and processing is now complete and a credit will appear on your April billing. As you stated in

your email, BellSouth began receiving applications for these credits beginning in September 2004. As you know, these credits received in September by BellSouth were for the time period of October 2003 through August 2004. Upon initial investigation of the request, it was determined that it was necessary to further investigate whether the end user qualifications for these promotions were present. BellSouth endeavored to insure parity for our wholesale customers by fully exploring the qualifications from a retail, legal, and regulatory perspective for each promotion.

Based on these defined qualifications, as stated above, your credits have been processed and will appear on your April billing. Please see attached spreadsheet for details of promotional credits given. In summary, the findings are:

- *
Secondary Service Charge Waiver - dPi Teleconnect requested \$12,443.78, and received credit of \$12,443.78.
- * 1FR +
2 Free Features - dPi Teleconnect

requested
\$81,600.72, and
received credit of
\$81,600.72.

* Line
Connection
Waiver - 2004 dPi
Teleconnect
requested
\$594,746.36, and
received credit of
\$147,443.63. dPi
Teleconnect did
not receive full
credit on all
submitted requests
due to not meeting
end user
qualifications of
ordering basic
local service with
2 custom calling
and/or TouchStar
(r) features as
defined in the
Tariff Promotion.

BellSouth performed a
random sampling of end
user telephone numbers
provided for each
promotional credit
submission and
determined that your total
credits due are
\$241,488.13.

We appreciate your
patience and willingness
to work with BellSouth to
resolve these issues.
Please contact me with
any questions you have
regarding this matter.

Sincerely,

Gary D. Patterson

OAVP, BARM
(205) 714-7357

<<DPI Credits thru
4_8_05.xls>>

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