



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: September 19, 2007

TO: Ann Cole, Commission Clerk - PSC, Office of Commission Clerk

FROM: Beth W. Salak, Director, Division of Competitive Markets & Enforcement *BWS*
Patrick K. Wiggins, Attorney Supervisor, Office of the General Counsel *PKW*

RE: Docket No. 070150-TL - Investigation and determination of appropriate method for issuing time-out-of-service credits to all affected customers of Verizon Florida LLC.

On May 8, 2007, the Commission issued Proposed Agency Action (PAA) Order No. PSC-07-0399-PAA-TL, made final and effective by Consummating Order (CO) No. PSC-07-0478-CO-TL, issued on June 6, 2007, in Docket No. 070150-TL. The PAA Order approved Verizon Florida LLC's (Verizon's) proposal to issue a refund to affected customers for failing to issue time-out-of-service credits from June 1, 2005, through February 7, 2007. The PAA Order also directed Verizon to submit a report and any amount due to customers who cannot be located to the Commission by November 15, 2007.

Verizon submitted its final report on September 17, 2007. The report stated there were \$4,875.75 in unclaimed refunds. Verizon remitted a check for this amount to the Commission with its final report. Staff reviewed the report and determined that Verizon has complied with the terms of the PAA Order. Therefore, this docket should be closed administratively.

cc: Patrick Wiggins (GCL)
Paul Vickery (CMP)
Melinda Watts (CMP)

OK to close

9/25/07 BWS

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