

# AUSLEY & McMULLEN

ATTORNEYS AND COUNSELORS AT LAW

227 SOUTH CALHOUN STREET  
P.O. BOX 391 (ZIP 32302)  
TALLAHASSEE, FLORIDA 32301  
(850) 224-9115 FAX (850) 222-7560

October 2, 2007

HAND DELIVERED

Ms. Ann Cole, Director  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC  
07 OCT -2 PM 2:17  
COMMISSION  
CLERK

Re: Petition to determine need for Polk Unit 6 electrical power plant by Tampa Electric Company; FPSC Docket No. 070467-EI

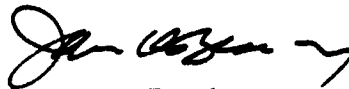
Dear Ms. Cole:

Enclosed for filing in the above docket are the original and one copy of Tampa Electric Company's Notice of Service of Answers to Fifth Set of Interrogatories (Nos. 102-118) of the Florida Public Service Commission Staff, propounded and served by electronic and U. S. Mail on September 12, 2007.

Please acknowledge receipt and filing of the above by stamping the duplicate copy of this letter and returning same to this writer.

Thank you for your assistance in connection with this matter.

Sincerely,



James D. Beasley

JDB/pp  
Enclosure

cc: All Parties of Record (w/enc.)

DOCUMENT NO. DATE  
09005-07 10/21/07  
FPSC - COMMISSION CLERK

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Petition to determine need )  
for Polk Unit 6 electrical power plant )  
by Tampa Electric Company. )  
\_\_\_\_\_ )

DOCKET NO. 070467-EI

FILED: October 2, 2007

**TAMPA ELECTRIC COMPANY'S NOTICE OF SERVICE OF ANSWERS  
TO FIFTH SET OF INTERROGATORIES (NOS. 102-118)  
OF THE FLORIDA PUBLIC SERVICE COMMISSION STAFF**

Tampa Electric Company has this date furnished by hand delivery to Ms. Jennifer S. Brubaker, Staff Counsel, Office of General Counsel, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850, its Answers to Staff's Fifth Set of Interrogatories (Nos. 102-118), propounded and served by electronic and U. S. Mail on September 12, 2007.

DATED this 2<sup>nd</sup> day of October 2007.

Respectfully submitted,



LEE L. WILLIS  
JAMES D. BEASLEY  
Ausley & McMullen  
Post Office Box 391  
Tallahassee, Florida 32302  
(850) 224-9115

ATTORNEYS FOR TAMPA ELECTRIC COMPANY

**DOCUMENT NO.    DATE**

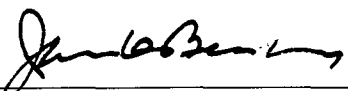
09005-07    10/21/07  
**FPSC - COMMISSION CLERK**

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true copy of the foregoing Answers to Staff's Fifth Set of Interrogatories (Nos. 102-118), has been served on this 2<sup>nd</sup> day of October, 2007 by hand delivery(\*) or U. S. Mail on each of the following:

Ms. Jennifer S. Brubaker\*  
Staff Counsel  
Office of General Counsel  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

George Cavros, Esq.  
120 E. Oakland Park Blvd., Ste. 105  
Fort Lauderdale, FL 33334

  
\_\_\_\_\_  
ATTORNEY

**Timolyn Henry**

---

**From:** Office of the Chairman  
**Sent:** Thursday, December 21, 2006 2:25 PM  
**To:** Timolyn Henry  
**Cc:** Cheryl Bulecza-Banks; Matilda Sanders  
**Subject:** FW: water rate increases - Docket 060262-WS

CMP \_\_\_\_\_  
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OTH \_\_\_\_\_

Please place in correspondence file.

Sandy Simmons  
Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

-----Original Message-----

**From:** Jean Porteous [mailto:jporteous@sympatico.ca]  
**Sent:** Thursday, December 21, 2006 9:22 AM  
**To:** Office of the Chairman  
**Subject:** water rate increases

My Husband and myself are Canadian Home owners in Forest Lake Estates and would like to voice our concerns over the interim and proposed rate increases for our water. We know that the economy dictates the price we have to pay for most commodities but we are used to getting service for what we pay for. Since becoming a home owner in this park we have seen our monthly payments increase dramatically each year. We have not seen any improvement in our water quality and are forced to buy water each week for consumption. Our water is full of sediment and shows little sign of purification. The odour from the purification plant is unbearable at times even at the end of the park that we live in.

On November 2,2006 I had the opportunity to request the water company to come out and inspect our meter as we suspected a possible leak and needed to know that the meter was operating correctly so that we could take the next step in finding the rrot of our concern. It was not until the following Thursday that a member of the water company came to inspect our meter. The voice at the company office to whom I spoke was extremely ruds making me feel that was putting an imposition on them in the fist place. She was very abrupt in telling me that I would not have anyone out until the next day which I replied was satisfactory. However it took one week for that person to come out. Is this the kind of service that we get for the high rates we are expected to pay?

In Canada we are served by our Government people. They are concerned for the individual. Is your Commission operating the same way? Are you working for the people or are you more concerned for the companies and the profit they are able to make at the expense of the individual. Are your standards at such a lavel that the ordinary person will be willing to pay for what they receive or are they at a level that is only satisfactory to you as a body of representation? Are you for the people? We urge you to take a long

CCA Official Filing

12/21/2006 2:43 PM\*\*\*\*\*

2:43 PM\*\*\*\*\*

Timolyn Henry\*\*\*\*\*2

hard look at the decision you are about to make and realize that you are going to be charging vast amounts of monies for a very substandard product. One only needs to run the tap or look at the filters that come off the taps to see the quality you are charging this money for.

Sincerely

Ken and Jean Porteous

6345 Forest Lake Drive

Zephyrhills Fla.

33540

ORIGINAL

**Timolyn Henry**

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**From:** Office of the Chairman  
**Sent:** Thursday, December 14, 2006 2:18 PM  
**To:** Timolyn Henry  
**Cc:** Cheryl Bulecza-Banks; Matilda Sanders  
**Subject:** FW: Unjust water rate increases

Please place in correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

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**From:** Roy Fox [mailto:patroy12@netzero.com]  
**Sent:** Thursday, December 14, 2006 12:09 PM  
**To:** Office of the Chairman  
**Subject:** Fw: Unjust water rate increases

**Re: PSC DOCKET NO: 060262-WS Increase in water and wastewater rates in  
PASCO County, Florida dated October 3 2006**

**Attention Lisa Polak**

**As a resident of Forest Lakes Estate, Zephyrhills, I am extremely concerned by the proposed high increases and I feel they are unjust so soon after the previous high increases, and should be reduced to a more appropriate rate.**

CMP \_\_\_\_\_

COM \_\_\_\_\_

**A concerned resident,**

CTR \_\_\_\_\_

**ROY C.FOX**

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OTH \_\_\_\_\_  
12/14/2006

ORIGINAL

**Timolyn Henry**

**From:** Barbara [dream-time@comcast.net]  
**Sent:** Tuesday, December 05, 2006 3:09 PM  
**To:** Office of the Chairman  
**Subject:** Water rates Forest Lake Estates

Dear Chairman Polak, I am writing today to express my concern for our water supply and the expense of keeping it flowing at Forest

Lake Estates in Zephyrhills. I attended the meeting with residents and the Labrador officials that was tape recorded and I spoke to the

issue of not using the water we have as it is so unpleasant to smell even a shower is unpleasant and to drink it unfiltered is unthinkable.

It leaves a ring around the toilet no matter how often you clean. We spend \$1:40 a day buying bottled water to drink as

our water tastes so bad. With all these negative traits and conditions, we find that our water sewer bill had increased from \$15:00 a month

to \$55:00 and now Labrador Utilities wants a rate increase to \$68:00 a month. For what? There has been no increase in service and no

change in the sewer system. We bought our house in Florida as a place for our older years that was not as expensive as the northeast

and since we made the move everything has gone up. Florida used to like her seniors and welcome them to the state but recently I have

felt raped by the system. We have clean good tasting water right down the street in Zephyrhills so good and clear they bottle it and sell it

while we pay way too much for undrinkable and maybe even unhealthy water. I urge you to be reasonable and careful in your decision on

the rate increase for our community. We need your help in this matter.

Sincerely, Barbara Nicholson 5818 Naples Drive Forest Lake Estates Zephyrhills Florida 33540

CMP \_\_\_\_\_

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12/6/2006

ORIGINAL

Timolyn Henry

From: Barbara [dream-time@comcast.net]
Sent: Tuesday, December 05, 2006 3:06 PM
To: Office of the Chairman
Subject: Water rates Forest Lake Estates

Dear Chairman Polak, I am writing today to express my concern for our water supply and the expense of keeping it flowing at Forest

Lake Estates in Zephyrhills. I attended the meeting with residents and the Labrador officials that was tape recorded and I spoke to the

issue of not using the water we have as it is so unpleasant to smell even a shower is unpleasant and to drink it unfiltered is unthinkable.

It leaves a ring around the toilet no matter how often you clean. We spend \$1:40 a day buying bottled water to drink as

our water tastes so bad. With all these negative traits and conditions, we find that our water sewer bill had increased from \$15:00 a month

to \$55:00 and now Labrador Utilities wants a rate increase to \$68:00 a month. For what? There has been no increase in service and no

change in the sewer system. We bought our house in Florida as a place for our older years that was not as expensive as the northeast

and since we made the move everything has gone up. Florida used to like her seniors and welcome them to the state but recently I have

felt raped by the system. We have clean good tasting water right down the street in Zephyrhills so good and clear they bottle it and sell it

while we pay way too much for undrinkable and maybe even unhealthy water. I urge you to be reasonable and careful in your decision on

the rate increase for our community. We need your help in this matter.

Sincerely, Barbara Nicholson 5818 Naples Drive Forest Lake Estates Zephyrhills Florida 33540

CMP \_\_\_\_\_

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12/6/2006



ORIGINAL

**Timolyn Henry**

**From:** Office of the Chairman  
**Sent:** Tuesday, December 05, 2006 2:34 PM  
**To:** Timolyn Henry  
**Cc:** Cheryl Bulecza-Banks; Matilda Sanders  
**Subject:** FW: Water rates Forest Lake Estates - Docket 060262-WS

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Please place in correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

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**From:** Barbara [mailto:dream-time@comcast.net]  
**Sent:** Tuesday, December 05, 2006 11:32 AM  
**To:** Office of the Chairman  
**Subject:** Water rates Forest Lake Estates

A resident request.

---

Dear Chairman Polak, I am writing today to express my concern for our water supply and the expense of keeping it flowing at Forest

Lake Estates in Zephyrhills. I attended the meeting with residents and the Labrador officials that was tape recorded and I spoke to the

issue of not using the water we have as it is so unpleasant to smell even a shower is unpleasant and to drink it unfiltered is unthinkable.

It leaves a ring around the toilet no matter how often you clean. We spend \$1:40 a day buying bottled water to drink as

our water tastes so bad. With all these negative traits and conditions, we find that our water sewer bill had increased from \$15:00 a month

to \$55:00 and now Labrador Utilities wants a rate increase to \$68:00 a month. For what? There has been no increase in service and no

change in the sewer system. We bought our house in Florida as a place for our older years that was not as expensive as the northeast

and since we made the move everything has gone up. Florida used to like her seniors and welcome them to the state but recently I have

felt raped by the system. We have clean good tasting water right down the street in Zephyrhills so good and clear they bottle it and sell it

12/5/2006

while we pay way too much for undrinkable and maybe even unhealthy water. I urge you to be reasonable and careful in your decision on

the rate increase for our community. We need your help in this matter.

Sincerely, Barbara Nicholson 5818 Naples Drive Forest Lake Estates Zephyrhills Florida 33540

# ORIGINAL

**Timolyn Henry**

**From:** Claude Sorber [csorber@tampabay.rr.com]  
**Sent:** Tuesday, December 05, 2006 9:29 PM  
**To:** Office of the Chairman  
**Cc:** Katrina Tew  
**Subject:** PSC DOCKET NO: 060262-WS

RE: Application for increase in water and wastewater rates in PASCO COUNTY, FLORIDA, dtd: October 3, 2006

We relocated to Zephyrhills, Pasco County, FL, from Pennsylvania in mid-August.

We chose this area partly because Zephyrhills is known for its pure drinking water.....or so we thought!

The water that is provided by laborador Utilities for Forest Lake Estates 55+ mobile home park, is far from pure!

Consequently, we buy all our drinking water, and water for cooking, by the gallon jug.

Our tap water literally smells.....I don't like to use it to run my dishwasher, or even to take a shower. It leaves a ring in the toilet bowl. What do you think it does to our clothes in the washer?????

After living in Pennsylvania all my life, and using my own well water.....which is pure and clean...I think the rates that are being charged at the present time, are more than adequate for the quality of water we are provided.

A rate increase at this time would be grossly unfair to laborador's customers. This company should be required to clean up its act!!!

Thank you for any consideration you will give to our community to help keep water/sewer rates at an affordable level for all of us.

Sincerely,

Claude & Eunice Sorber  
5738 Viau Way  
Forest Lake Estates  
Zephyrhills, FL 33540

- CMP \_\_\_\_\_
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- SEC \_\_\_\_\_
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12/6/2006

ORIGINAL

**Timolyn Henry**

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**From:** Office of the Chairman  
**Sent:** Friday, December 01, 2006 2:50 PM  
**To:** Timolyn Henry  
**Cc:** Cheryl Bulecza-Banks; Matilda Sanders; Troy Rendell  
**Subject:** FW: Docket # 06262-ws

Please place in correspondence file.

**Sandy Simmons**

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

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**From:** RobHmpr@aol.com [mailto:RobHmpr@aol.com]  
**Sent:** Tuesday, November 28, 2006 11:27 AM  
**To:** Office of the Chairman  
**Cc:** Katrina Tew  
**Subject:** Docket # 06262-ws

Dear Commissioners,

I did receive your e-mail showing how you the PSC investigate a rate increase case but you failed to answer my two concerns of ,

1 Offensive Odour from this plant and the planned correction of same.

2 The interim approved increase of over 20% raise when your "Public live on pensions and CPI raises of 2 to 4% over the last four years". Somehow I believe this increase should be governed by the wages of the customers who use this service.

Awaiting your reply.....Bob Humphrey. 813-780-7647  
6351 Jessup Dr Zephyrhills fl 33540

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ORIGINAL

Timolyn Henry

**From:** Ruth McHargue  
**Sent:** Monday, December 04, 2006 9:06 AM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 7208

Please add to the docket file.

-----Original Message-----

**From:** Angie Calhoun  
**Sent:** Monday, December 04, 2006 8:26 AM  
**To:** Ruth McHargue  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 7208

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OTH \_\_\_\_\_

To CCA for docket 060262

-----Original Message-----

**From:** contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
**Sent:** Friday, December 01, 2006 7:08 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 7208

Complaint filed with PSC

Select County: PASCO  
CUSTOMER INFORMATION

Name: Louis & Diane Beauregard  
Telephone: (813) 780-2379  
Email: dianebeauregard099@sympatico.ca  
Address: 6333 Utopia Drive Zephyrhills 33540

BUSINESS INFORMATION

Business Account Name: Louis & Diane Beauregard Account Number: 00693 001837 1  
Address: 6333 Utopia Drive Zephyrhills Florida 33540

COMPLAINT INFORMATION

Complaint: Other Complaint against Labrador Utilities, Inc.

Details:

Ref. Docket # 060262

We are opposed to the unjust increase that Labrador Utilities Inc. is requesting, regarding the water & wastewater, in Forest Lake Estates. We are already paying much more than the residents who live in the city of Zephyrhills. We strongly beleive that the amount they are requesting is far too high and this is putting undue hardships on the residents who live there.

ORIGINAL

**Timolyn Henry**

**From:** Office of the Chairman  
**Sent:** Friday, December 01, 2006 2:45 PM  
**To:** Timolyn Henry  
**Cc:** Cheryl Bulecza-Banks; Matilda Sanders  
**Subject:** FW: New rates are unjust! – Docket 060262-WS

Please place in correspondence file.

**From:** Richard Cain [mailto:ratroy@earthlink.net]  
**Sent:** Wednesday, November 29, 2006 6:50 PM  
**To:** Office of the Chairman  
**Subject:** FW: New rates are unjust!

Richard Cain  
ratroy@earthlink.net  
EarthLink Revolves Around You.

----- Original Message -----

**From:** Richard Cain  
**To:** Chairman@psc.state.fl.us  
**Sent:** 11/18/2006 8:51:33 PM  
**Subject:** New rates are unjust!

Lisa Polak

The increased rates are extremely high. We pay for better than seven months of usage and do not use a drop of water. When we leave our northern address, we have our water supply turned off and only pay a \$20.00 service charge fee for turning the water on again, which is a very fair way.

To be conservative, we water our few flowers and shrubs with used dishwater. We minimize our usage, but still have a hefty bill.

Please be aware of our needs.

Sincerely,

Richard Cain  
Forest Lake Estates  
Richard Cain  
ratroy@earthlink.net  
EarthLink Revolves Around You.

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
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- OPC \_\_\_\_\_
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ORIGINAL

060262-WS

Timolyn Henry

From: Ektrask@aol.com  
Sent: Tuesday, November 28, 2006 7:54 PM  
To: Office of the Chairman  
Subject: WATER

We are writing you again to say how dissappointed we are to see that our Water Bill is higher than our Electric Bill. How could this possibly come to be? We are doing nothing different than ever before, and this has never happened.

Lets fix this situation by not raising our water bill to an extreme rate!!!!

We do understand our bill was much higher for September because of a water break in our line.

Keith and Ellen Trask  
6245 Twilight Dr. (Forest Lakes Estates)  
Zephyrhills Fl. 33540

CMP \_\_\_\_\_

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12/1/2006

ORIGINAL

060262-WS

**Timolyn Henry**

**From:** JACK HOTCHKISS [pvf1@verizon.net]  
**Sent:** Tuesday, November 28, 2006 11:21 AM  
**To:** Office of the Chairman  
**Subject:** Forest Lake Estates - Water & Sewage

We have been residents of Forest Lake Estates for a long time, and enjoy our home , but the cost of water & sewage have deeply concerned us. For several years we paid only \$15.00 a month. This was acceptable, but \$58.00 and higher makes us very angry.

We have an office in Zephyrhills which has city water. We carry our drinking water home because it is not good to drink at our house. We have to use double the amount of detergents for laundry & dishes. We can't afford to water our lawn or flowers or wash our cars, which makes the appearance of our home look bad. Also the water always has a bad odor especially after flushing the system. When the wind is blowing from the East you can hardly stand the smell from the sewage treatment plant.

No other park in Zephyrhills charge this much for water and we pray that you will help us get the rates lowered in Forest Lake Estates.

Jacque & Carol Hotchkiss

- CMP \_\_\_\_\_
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**Timolyn Henry**

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**From:** Ronald D Farr [yankeetrader3@juno.com]  
**Sent:** Monday, November 27, 2006 6:31 PM  
**To:** Office of the Chairman; Katrina Tew  
**Subject:** PSC DOCUMENT# 060262-WS Application for water/sewer rate increases in Pasco

MS Lisa Polak and MS Katrina Tew,  
I am writing this email to let you know of my concerns with the above proposed water/sewer rate increases in Pasco county. We just moved to Florida from Vermont and we cannot believe what we are currently paying for this services. Our last months bill was over \$70. Our average bill in Vermont for this service was \$28 per quarter. We will soon be on a fixed income and we need your help to reduce these rates not increase them. These are not fair and reasonable costs to the public. Please reject this increase and find out why it is currently so high and what will it take to reduce these costs.  
Thanks Ron Farr  
5824 Naples Drive  
Zephyrhills, Fl 33540  
813-788-0828

- CMP \_\_\_\_\_
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- OTH \_\_\_\_\_

**Timolyn Henry**

060262-WS

**From:** newtonl [newtonl@peoplepc.com]  
**Sent:** Monday, November 27, 2006 2:36 PM  
**To:** Office of the Chairman  
**Subject:** Labrador Utility Increase

Commissioner;

I am writing to express my distress over the amount of increase approved for Labrador Utilities, Inc. in providing water and wastewater services to Pasco County residents. While I can understand the need to operate a business in the black, the information I've received indicates that the increase in both of these services is excessive. I have also learned that the increases will be applied unequally with those residing within the limits of Zephyrhills proper receiving a smaller increase than those of us living in communities nearer to Hillsborough River.

I would ask that the Public Service Commission reconsider the limits approved for this utility.

Sincerely,

Lenora Newton  
6144 Spring Lake Circle  
Zephyrhills, FL 33540  
813.783.9255

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PeoplePC Online  
A better way to Internet  
<http://www.peoplepc.com>

- CMP \_\_\_\_\_
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- OTH \_\_\_\_\_

**Matilda Sanders**

**From:** Audrah Moran [bobaudrahm@tampabay.rr.com]  
**Sent:** Monday, November 27, 2006 9:18 AM  
**To:** Office of the Chairman  
**Subject:** Fw: PSC Docket No. 060262-WS

**ORIGINAL**

----- Original Message -----

**Subject:** PSC Docket No. 060262-WS

Regarding an application for water and sewer increased rates in Pasco County I advise you to reduce this proposed increase. The water is offensive in odor and taste to the extent that filter systems must be installed to eliminate the stench. When a customer requests new valves to be put in their homes I must have the water turned off. A Labrador receptionist advised me the owner must call to have this accomplished. When they make an appointment to turn it off rarely do they make an appearance when scheduled to do so. When people are out of state and want valves installed how can they make a call to coordinate their efforts with my availability? Some of the water meters are covered with dirt so how can they be legibly read. My lawn is in deplorable conditions because I choose not to water it as frequently as needed. Thanking you in advance for your help and attention to this concern of ours.  
Robert and Audrah Moran-Lot 362 Forest Lake Estates

- CMP \_\_\_\_\_
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- GCL   1
- OPC \_\_\_\_\_
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- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

**Matilda Sanders**

~~ORIGINAL~~

**From:** porter johnston [pjohnst3@tampabay.rr.com]  
**Sent:** Sunday, November 26, 2006 9:30 PM  
**To:** Office of the Chairman; Katrina Tew  
**Subject:** Docket 060262-WS

Please deny Labrador Utilities their request for the desired rate increase. It is unjust and should be reduced. The service provided does not warrant an increase of any size.  
Thank you for your time and consideration

CMP \_\_\_\_\_  
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SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

**Matilda Sanders**

---

**From:** James Prather [jprather6@tampabay.rr.com]  
**Sent:** Saturday, November 25, 2006 11:50 AM  
**To:** Office of the Chairman  
**Cc:** jprather6@tampabay.rr.com  
**Subject:** Proposed Water and Sewer Rate Increases

ORIGINAL

Dear Chairman Polak,

Please stop Labrador Utilities from imposing unreasonable rate increases upon us. We are retirees living on fixed incomes and find it difficult to keep up with rising costs of living.

James and Janet Prather  
Forest Lake Estates  
Zephyrhills, FL  
813-783-6717

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
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- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

**Matilda Sanders**

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**From:** EBEN ELLIS [lazy\_e70@msn.com]  
**Sent:** Saturday, November 25, 2006 8:36 AM  
**To:** Office of the Chairman  
**Subject:** PSC DOCKET NO. 060262-WS

ORIGINAL

Chairman Lisa Polak:

I am writing in regards to the increase in water & sewer rates at Forest Lake Estates..  
Our statement this month for 2360 gallons is \$57.01 which we feel is too much.  
In Zepherhills for 4,000 gallons they are paying \$23.00.  
Our statement for when we are not here is \$22.43.  
We believe in paying our share, but do feel this is to high as we were paying \$15.00 per month for years and had as good or better service than we do now.

Respectfully yours,

Eben & Jean Ellis  
5720 Viau Way  
Zephyrhills, FL 33540

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
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- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

Matilda Sanders

~~ORIGINAL~~

From: Jewp2006@wmconnect.com  
Sent: Friday, November 24, 2006 5:33 PM  
To: Office of the Chairman; Katrina Tew  
Subject: Water increase PASCO Co

We just bought in Pasco county last year in anticipation of spending, at least 7 or 8 months a year there. I don't have a computer set up down there yet so I'm using another's.

We pay a very high price as it is for the water and sewer in Pasco. Yet, we have to use bottled water to cook and drink. I boiled water for corn the other day from the faucet and a white scum formed all over the pan and in the water. It wasn't foam; it was scum!

I understand that the last increase was to help get the water situation cleared up and it wasn't done at that time. What was the raise you approved used for? Possibly if we all saw the expenditures since the last rate increase and how they were not spent on administrative increases, but for the services we are to be provided for our money, we could understand. But, considering what has been showed to the people that are paying the water company, even when we are not there to use any, we don't see how you can agree to increase the costs of water that can not be drank. Let alone a sewage system that obviously isn't working well since the whole community smells at times.

Why not consider telling them to clean up the water and sewer as they were to with the last increase, and then ask for an increase.

Thomas J Price and Joyce E Price

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
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- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

**Matilda Sanders**

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**From:** Barbara Barber [weround@tampabay.rr.com]  
**Sent:** Wednesday, November 22, 2006 12:57 PM  
**To:** Office of the Chairman  
**Subject:** water increase: PSC Docket #060262-WS

ORIGINAL

Chairman Lisa Polak:

I am writing in regard to the outrageous water charges requested by Labrador Utilities who provide this utility at Forest Lakes Estates in Zephyrhills. The increase we recently received in May of 2006 is hard enough for us to keep up with, nevermind this current increase. As a result of this, we can no longer afford to water our flowers and lawns and the entire community's overall appearance is effected.

There are many of us here that simply cannot afford this added monthly increase with our fixed income. We would appreciate your careful scrutiny of this request, and would hope that you are able to rule in favor of the residents.

Sincerely,  
Barbara & Merrill Barber  
Lot 217  
Forest Lakes Estates

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
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- ECR   1
- GCL   1
- OPC \_\_\_\_\_
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- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_



**Matilda Sanders**

---

**From:** Nmarchn@aol.com

**Sent:** Wednesday, November 22, 2006 10:52 AM

**To:** Office of the Chairman

**Subject:** PSC DOCKET NO:060262-WS Application for increase in water and wastewater rates

**ORIGINAL**

Dear Chairman Lisa Polak

We are residents of a senior mobile home community called Forest Lake Estates in Pasco County. We really love our community and we love Florida and its people. We are pleading with all the Commissioners to please help us in this unreasonable rate increase of our water and wastewater. We are asking to reduce the unjust rates. We hope we will be able to stay at Forest Lakes Estate and enjoy our sunny Florida.

Thank you  
David and Nancy Marchefka  
6226 Jessup Dr.  
Forest Lake Estate  
Zephyrhills, Fl. 33540  
email nmarchn@aol.com

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
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- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

ORIGINAL

**Timolyn Henry**

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**From:** Office of the Chairman  
**Sent:** Tuesday, November 21, 2006 2:29 PM  
**To:** Timolyn Henry  
**Cc:** Cheryl Bulecza-Banks; Matilda Sanders  
**Subject:** FW: Water and Sewer rate increase-Forest Lake Estates - Docket No. 060262-WS

CMP \_\_\_\_\_  
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OTH \_\_\_\_\_

Please place in correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

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**From:** bserre@juno.com [mailto:bserre@juno.com]  
**Sent:** Tuesday, November 21, 2006 10:21 AM  
**To:** Office of the Chairman  
**Subject:** Water and Sewer rate increase-Forest Lake Estates

**To whom it may concern:**

**I am writing you to contest the raising of the water and sewer rates.**

**I do not believe these people deserve a raise in rates. The water here has not improved since the last raise nor has the sewer. We still have to buy water to drink as the taste and smell is so bad it almost turns the stomach. We have to empty our hot water tank at least once a year to drain all the sand from it. This being the case you can imagine why we don't drink it. Several times a year our water turns so brown we have to flush our lines out to get rid of it, which in turn costs us more in usage. As for the septic, at times you walk by and all you smell is raw sewage. I can't believe that is healthy in any way.**

**I hope you do not give them one more cent.**

**Belinda Serre**

**Resident of Forest Lake Estates**

ORIGINAL

**Timolyn Henry**

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**From:** Office of the Chairman  
**Sent:** Tuesday, November 21, 2006 2:28 PM  
**To:** Timolyn Henry  
**Cc:** Cheryl Bulecza-Banks; Matilda Sanders  
**Subject:** FW: PSC DOCKET NO:060262-WS

Please place in correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, FL 32399  
 Telephone: (850) 413-6008  
 Fax: (850) 413-6009

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**From:** Thomas Kivler [mailto:kivlerkeast@webtv.net]  
**Sent:** Tuesday, November 21, 2006 12:58 PM  
**To:** Office of the Chairman  
**Cc:** Katrina Tew  
**Subject:** PSC DOCKET NO:060262-WS

We the following two residents of Forest Lak Estates feel the proposed increase in the water/sewer rates are unjust and should be reduced. Thank you. Kivler/Keast.

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11/21/2006

**Timolyn Henry**

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**From:** Office of the Chairman  
**Sent:** Tuesday, November 21, 2006 9:00 AM  
**To:** Timolyn Henry  
**Cc:** Cheryl Bulecza-Banks; Matilda Sanders  
**Subject:** FW: PSC Docket NO:060262-WS

Please place in correspondence file.

Sandy Simmons  
Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

-----Original Message-----  
From: cabin31@telus.net [mailto:cabin31@telus.net]  
Sent: Monday, November 20, 2006 3:24 PM  
To: Office of the Chairman  
Cc: Katrina Tew  
Subject: PSC Docket NO:060262-WS

Hello,  
I am writing with regards to the proposed water and waste water rate increases. The rates are continually rising since early 2004 when we went on the metered water system. We have gone from a fixed rate of \$15/month to an average of \$75/month in this very short period and now another rate increase is proposed. This is unacceptable. I wish my fixed income would climb at this rate. It is bad enough that the waste water rate is approximately twice the consumed water rate now they want more. What do we need to do stop this proposed increase?  
Regards, Stephen Yaroschak  
Forest Lake Estates,  
Zephyrhills, FL

- CMP \_\_\_\_\_
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- GCL   1
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ORIGINAL

**Timolyn Henry**

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**From:** Office of the Chairman  
**Sent:** Tuesday, November 21, 2006 8:59 AM  
**To:** Timolyn Henry  
**Cc:** Cheryl Bulecza-Banks; Matilda Sanders  
**Subject:** FW: Water rates for Forest Lake Estates - Docket 060262-WS

Please place in correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

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**From:** Barbara A Johnson [mailto:grammy8@peoplepc.com]  
**Sent:** Monday, November 20, 2006 11:46 PM  
**To:** Office of the Chairman  
**Cc:** Katrina Tew  
**Subject:** Water rates for Forest Lake Estates

Just to let you know we are dissatisfied with the water rate for this park. We always had St. Augustine grass and now that we can't turn on our sprinklers because of the amount of money that we have to pay for wastewater is too high when the water is not going down into the sewers It is going into the ground. Our grass has all disappeared and we are left with weeds. I was proud of my lawn and now I'm ashamed for anyone to see it.. We had our house washed and we had to pay a huge amount for water when that water did not go down the drain also. This has got to stop or everyone in this park will be paying more for their water than they do for electric. Our friends have city water and their bills are never over \$25.00 each month and they water when their day comes up. Ugh What can be done for us????????????????

Mr. & Mrs. James Johnson  
6253 Utopia Drive  
Zephyrhills, FL 33540  
Forest Lake Estes  
Lot No 829

CMP \_\_\_\_\_  
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ORIGINAL

**Timolyn Henry**

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**From:** Office of the Chairman  
**Sent:** Monday, November 20, 2006 2:23 PM  
**To:** Timolyn Henry  
**Cc:** Cheryl Bulecza-Banks; Matilda Sanders  
**Subject:** FW: psc docket no 060262 ws

Please place in correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

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**From:** Dnbmccoy2@aol.com [mailto:Dnbmccoy2@aol.com]  
**Sent:** Friday, November 17, 2006 9:04 PM  
**To:** Office of the Chairman  
**Subject:** psc docket no 060262 ws

We feel the proposed increase in water/sewer rates are unjust and should be reduced.

Thank you

resident of Forest Lake Estates

CMP \_\_\_\_\_

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SEC \_\_\_\_\_

OTH \_\_\_\_\_

11/20/2006

ORIGINAL

**Timolyn Henry**

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**From:** Office of the Chairman  
**Sent:** Monday, November 20, 2006 2:22 PM  
**To:** Timolyn Henry  
**Cc:** Cheryl Bulecza-Banks; Matilda Sanders  
**Subject:** FW: PSC Docket No: 060262-WS

Please place in correspondence file.

*Sandy Simmons*

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

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**From:** Hackey, Alan [mailto:AHackey@vitalityinc.com]  
**Sent:** Monday, November 20, 2006 8:40 AM  
**To:** Office of the Chairman  
**Subject:** PSC Docket No: 060262-WS

Dear Chairman,

I live in Forest Lake Estates in Zephyrhills, FL. Labrador Utilities wants to raise our water and wastewater rates. This is completely unfounded. I buy bottled water because their drinking water tastes so bad. The shower water leaves a pinkish residue in the shower. We shouldn't pay out good money for an inferior product, but we're trapped. Please don't approve this application for increasing our rates.

*Alan L. Hackey*  
Engineering Technician  
Vitality DDG Engineering  
4922 Airport Road  
Zephyrhills, FL 33542  
(813) 779-9751 x 7  
ahackey@vitalityinc.com

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
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GCL | \_\_\_\_\_  
OPC \_\_\_\_\_  
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SEC \_\_\_\_\_  
OTH \_\_\_\_\_

ORIGINAL

**Timolyn Henry**

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**From:** Office of the Chairman  
**Sent:** Monday, November 20, 2006 2:22 PM  
**To:** Timolyn Henry  
**Cc:** Cheryl Bulecza-Banks; Matilda Sanders  
**Subject:** FW: psc docket no 060262 ws

Please place in correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, FL 32399  
 Telephone: (850) 413-6008  
 Fax: (850) 413-6009

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**From:** Dnbmccoy2@aol.com [mailto:Dnbmccoy2@aol.com]  
**Sent:** Saturday, November 18, 2006 10:30 AM  
**To:** Office of the Chairman  
**Subject:** psc docket no 060262 ws

We feel the proposed increase in water/sewer rates are unjust and should be reduced.

Thank you

resident of Forest Lake Estates

CMP \_\_\_\_\_

COM \_\_\_\_\_

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OTH \_\_\_\_\_

11/20/2006



**Timolyn Henry**

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**From:** Office of the Chairman  
**Sent:** Monday, November 20, 2006 2:21 PM  
**To:** Timolyn Henry  
**Cc:** Cheryl Bulecza-Banks; Matilda Sanders  
**Subject:** FW: Water rates at Forest Lake Estates - Docket 020262-WS

Please place in correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

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**From:** Wack12@aol.com [mailto:Wack12@aol.com]  
**Sent:** Monday, November 20, 2006 10:04 AM  
**To:** Office of the Chairman  
**Cc:** Katrina Tew  
**Subject:** Water rates at Forest Lake Estates

I'm sure you are getting tired of all the letters, e-mails, and phone calls.,  
But as a concerned person living on a small fixed income, with no pension, both my husband and myself feel  
after coming to Florida for 28 seasons, this increase on our water in very unjust. We do not pay as much  
per quarter for sewer and water as your company is proposing to charge us per month. I certainly hope you  
have second thoughts about the proposed increase. Thank you for taking the time to read this e-mail.

Sincerely

Virginia Wackerle  
6021 Forest Lake Drive  
Zephyrhills, Fl. 33540  
  
Phone # 813-788-1476

CMP \_\_\_\_\_  
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ORIGINAL

**Timolyn Henry**

**From:** Office of the Chairman  
**Sent:** Monday, November 20, 2006 2:20 PM  
**To:** Timolyn Henry  
**Cc:** Cheryl Bulecza-Banks; Matilda Sanders  
**Subject:** FW: Labrador Fees - Docket 020262-WS

Please place in correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

---

**From:** Tgkoto@aol.com [mailto:Tgkoto@aol.com]  
**Sent:** Monday, November 20, 2006 11:31 AM  
**To:** Office of the Chairman  
**Cc:** Katrina Tew  
**Subject:** Labrador Fees

We want to register our objection to Labrador receiving a water and sewerage fee increase. It does not deserve an increase because the quality of the water is unacceptable and there is a disagreeable stench emanating from the sewerage plant especially when we ride our bikes on Utopia Drive near Paquette Way. The water has a strong odor and tastes horrible. It is our understanding that two years ago Labrador received a fee increase after it promised to correct the above problems. There has been NO improvement at all, the water and sewerage still stink. It is ridiculous for us to have had to purchase bottled water for the past two years while paying Labrador for water. We recently had a water filter installed. Therefore, we strongly object to an increase of fees. Labrador should compensate us, or at least reduce their fees, for having to purchase good water for the past two years and the installation of a water filter.

Sincerely,

Theodore & Grace Kotowski  
Forest Lake Estates  
6002 Presidential Circle  
Zephyrhills, Florida 33540  
813-779-9932

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
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SEC \_\_\_\_\_  
OTH \_\_\_\_\_

**Timolyn Henry**

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**From:** Office of the Chairman  
**Sent:** Monday, November 20, 2006 2:17 PM  
**To:** Timolyn Henry  
**Cc:** Cheryl Bulecza-Banks; Matilda Sanders  
**Subject:** FW: [Fwd: Re: PSC Docket # 060262-WS]

Please place in correspondence file.

Sandy Simmons  
Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

-----Original Message-----

**From:** Margaret & Dave [mailto:margdave@sympatico.ca]  
**Sent:** Monday, November 20, 2006 2:09 PM  
**To:** Office of the Chairman  
**Cc:** Katrina Tew  
**Subject:** [Fwd: Re: PSC Docket # 060262-WS]

>  
> From: Margaret & Dave <margdave@sympatico.ca>  
> Date: 2006/11/20 Mon PM 02:02:25 EST  
> To: <chairman@psc.state.fl.us>  
> CC: <Katerina.tew@psc.state.fl.us>  
> Subject: Re: PSC Docket # 060262-WS  
>  
> Lisa Polak:  
> This email is to inform you that as residents of Forest Lake Estates, Zephyrhills, FL  
my husband & I object to the proposed water/sewer rate increase that Labrador Utilities  
has submitted in Docket # 060262-WS.  
> The new rates are unjustified. They increased our rates 2 years ago and as far as we can  
see, the water quality has decreased. Most residents of the park have some sort of water  
filtration system attached to their water supplies. There is a bad odor from the facility  
many days.  
> Please comply with our request to deny Labrador Utilities their proposed increase.

CMP Margaret O'Donnell

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- OTH \_\_\_\_\_

ORIGINAL

Timolyn Henry

**From:** Office of the Chairman  
**Sent:** Friday, November 17, 2006 2:59 PM  
**To:** Timolyn Henry  
**Cc:** Cheryl Bulecza-Banks; Matilda Sanders  
**Subject:** FW: PSC DOCKET NO: 060262-WS

CMP \_\_\_\_\_  
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Please place in correspondence file.

*Sandy Simmons*

Scheduling Coordinator  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, FL 32399  
 Telephone: (850) 413-6008  
 Fax: (850) 413-6009

**From:** Judy Zambito [mailto:jzambito1@tampabay.rr.com]  
**Sent:** Thursday, November 16, 2006 11:18 PM  
**To:** Office of the Chairman; katrina.twe@psc.state.fl.us  
**Subject:** PSC DOCKET NO: 060262-WS

Lisa Polak and Katrina Tew,

This email is regarding PSC Docket No. 060262-WS, the price increase for Labrador Utilities in Forest Lake Estates. We have steadily seen our water and sewer bill go significantly higher year by year but see no improvements to our drinking water or sewer. We have to buy bottled water for drinking, cooking and making coffee because the odor of the water is offensive and if you let your glass sit, it has sediment in it. I live about 5 houses down from the sewer treatment plant and the odor that comes out of there is obnoxious. We bike ride around the park daily and some days you can smell the stench clear up at the front office. When I first moved in here in May of 2004, the sewer plant had a sweet smell, I am guessing from some sort of chemicals. Our water/sewer bills back then were around \$35.00, total. Now my bill is around \$77.00 a month and the plant smells awful and the drinking water has gotten worse. If we water our yard in the summer the bill is around \$100.00, and our yards are extremely small.

It is obvious that Labrador has done nothing to improve either the water quality or the treatment plant with the increases that you awarded them a couple of years ago and now you give them an interim increase with a permanent increase to follow. Shouldn't they have fixed prior problems before the interim increase was given to them. I personally think that a water/sewer bill of \$77.00 a month is outrageous and totally unjustified.

In addition to the above, there are 4 empty lots in front of the sewer treatment plant and 3 houses for sale. No one is even interested in the homes or sites because of the odor of the plant and the appearance. This is causing our complex to lose revenue from those 4 lots and the residents are unable to sell their homes. Obviously at one time several years ago when the water/sewer bills were around \$35.00, homes around the sewer treatment plant were sold or there wouldn't be anyone living there now. After Labrador took over it is as

11/17/2006

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though their company buys up mobile home park water works for not much money and then raises the rates every year or so but does nothing to improve the systems they bought. Maybe on paper the audits show they spend money to fix things or improve on things, but if you actually talk to the residents of the park, we see with our own eyes that this work is not really being done. Someone at Labrador is trying to pull the wool over the eyes of the Public Works Dept. Someone should really look into the way Labrador does business.

Please listen to our cries.....this isn't just a matter of some elderly people on fixed incomes complaining about the rates going up.....we are being overcharged for poor service and water. Labrador should not be given another increase they should be given a decrease in what we are currently charging. THIS RATE INCREASE IS TOTALLY UNJUSTIFIED!

Thanks for listening,  
Judy and Danny Zambito  
6134 Utopia Dr.  
Zephyrhills, Fl. 33540  
Forest Lake Estates  
813-779-9800

**Timolyn Henry**

---

**From:** Office of the Chairman  
**Sent:** Friday, November 17, 2006 2:58 PM  
**To:** Timolyn Henry  
**Cc:** Cheryl Bulecza-Banks; Matilda Sanders  
**Subject:** FW: PSC DOCKET NO:060262-WS Application for increase in water and wastewater rates in PASCO County. Florida dated: October 3 2006

Please place in correspondence file.

Sandy Simmons  
Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

-----Original Message-----

**From:** DARWIN L LADNER [mailto:dadlad@juno.com]  
**Sent:** Friday, November 17, 2006 2:49 PM  
**To:** Office of the Chairman  
**Subject:** RE:PSC DOCKET NO:060262-WS Application for increase in water and wastewater rates in PASCO County. Florida dated: October 3 2006

This is just another scam to get an unjustified and unnecessary rate increase.

I was away for four months this summer, during this time there was no water used but I was charged \$18.37 per month, the company is taking advantage as many (500) residents are away 6 months.

It/s a rip off of the people our ages are not able to reply.

Sincerely,  
Darwin Ladner  
Forest Lake Estate Owner

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Timolyn Henry

060262-WS

From: cnsaw@netscape.com  
 Sent: Thursday, November 16, 2006 4:05 PM  
 To: Office of the Chairman  
 Cc: Katrina Tew  
 Subject: Rate Increase Forest Lake Estates

We are residents of Forest Lake Estates in Zephyrhills, Fl. and are opposed to the rate increase for our water and waste treatment. It is uncalled for and exorbitant due to the POOR SERVICE & QUALITY OF WATER we are experiencing.

Two years ago Labrador Utilities received a large increase for capital improvements which has not been done.

It is our opinion that the Utility Commission is to protect the customer. It sure does not appear that way. Please reconsider this increase in a fair manner for the customers. Clifford & Nola Sawtelle

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Netscape. Just the Net You Need.

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**Timolyn Henry**

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**From:** nick frost [n.m.frost@hotmail.com]  
**Sent:** Thursday, November 16, 2006 3:28 PM  
**To:** Office of the Chairman  
**Subject:** Re: psc docket no:060262-ws

concerning the above subject, it is our considered opinion that the proposed increase in water/sewer rates is inadvisable, unjust and exorbitant for the following reasons: 1. within the recent past, a considerable increase has already been approved and implimented by psc. 2. the quality of service dose not justify further increases. 3. the present cost to consumers is already proving to be burdensome. 4. most, if not all, residents of Forest Lake Estates are on limited incomes with very little probability of increases aside from cost of living ajustments to Social Security. your kind consideration of this communication will be sincerely appreciated, and hopefully any increase in rates, if any, will be carefully moderated and reasonable in the circumstances.

hopefully,

Nick& Peggy Frost  
6256 Sprnglake Circle  
Zephyrhills.Fl. 33540

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<http://shopping.msn.com/content/shp/?ctId=8000,ptnrid=176,ptnrdata=200601&tcode=wlmtagline>

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**Timolyn Henry**

---

**From:** Deanna and Hilton Gopie [hdgopie@auracom.com]  
**Sent:** Thursday, November 16, 2006 2:57 PM  
**To:** Office of the Chairman  
**Subject:** re application for increase in water rates

Re:PSC Docket No:060262-WS application for increase in water and wastewater rates in PASCO county Florida dated Oct. 3, 2002

Dear Ms Polak:  
It is with great dismay that we learn of the proposal to increase the water and sewer rates in Forest Lake Estates. If quality of services had improved in our area, we would not have been as upset by this proposal. However, in spite of repeated sharing of the Park's concern about the condition here, not much is being done to improve the situation yet Labrador has the nerve to be seeking more money for poor services. The water is often brownish and yellowish in color from time to time and has a bad taste. In addition the sewer plant continues to emit an unpleasant odor most of the time. This is unacceptable for living conditions.  
As a result we would like to protest this rate increase by Labrador on these basis and ask for your support in this matter.  
Thank you.  
Sincerely,

Hilton Gopie

Deanna Gopie

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Timolyn Henry

060262-WS

From: Jansjoes@wmconnect.com  
 Sent: Thursday, November 16, 2006 12:28 PM  
 To: Office of the Chairman  
 Cc: Katrina Tew  
 Subject: Forest Lake Estate's water

The new rates are unjust in comparison to areas around here. Besides that the water is undrinkable. The sewers really stink.  
 Thank You The Horaks

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**Timolyn Henry**

**From:** Jim Achterberg [jamesachterberg@earthlink.net]  
**Sent:** Thursday, November 16, 2006 9:44 AM  
**To:** Office of the Chairman  
**Subject:** Water and sewer rate increases

Ms. Chairman,

I am writing in reference to PSC DOCKET NO: 060262-WS – Application for increase in water and wastewater rates in Pasco County, Florida dated October 3, 2006. I have been informed of these proposed rate increases through the Tampa Tribune and through an open meeting of residents of Forest Lake Estates.

While I am generally in favor of encouraging the conservation of water and would be in agreement with rate increases that would be an incentive to conserve, I am in disagreement with the proposed rate increases for the following reasons:

1. The quality of the water provided to us in Forest Lake Estates is not acceptable and most home owners have installed water filters or buy all of their drinking and cooking water by the bottle. We therefore are in effect paying for our water twice.
2. The odor that emanates from the sewage treatment plant at the edge of our community is extremely unpleasant. We like to ride our bicycles on the perimeter of our community and almost always comment on the foul odor as we are riding on the bordering street. While homes in our community have sold at a brisk rate, those homes for sale on the streets that borders this treatment plant have gone unsold or sold at greatly reduced rates because of the odor.
3. Over several years, these concerns have been relayed to Labrador Utilities by other residents without resolution.

My wife and I believe that it is unfair to raise rates for a service which has been of sub-standard quality. Many of us would not complain about a rate increase if we felt that we were getting a good product. Please consider the situation in Forest Lake Estates as you deliberate rate increases.

James Achterberg  
6251 Forest Lake Drive  
Zephyrhills, FL 33540  
813-322-3502

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**Matilda Sanders**

**From:** Office of the Chairman  
**Sent:** Wednesday, November 15, 2006 4:46 PM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders; Troy Rendell; Sandy Simmons; Roberta Bass  
**Subject:** FW: Forest Lake Estates water concerns

**ORIGINAL**

Please place in docket. Thank you.

060 262-WS

*Carlotta*

Carlotta S. Stauffer  
Assistant to Chairman Lisa Polak Edgar  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850  
PH (850) 413-6044  
FAX (850) 413-6019  
[cstauffe@psc.state.fl.us](mailto:cstauffe@psc.state.fl.us)

---

**From:** don smith [mailto:[dsmith33723@tampabay.rr.com](mailto:dsmith33723@tampabay.rr.com)]  
**Sent:** Wednesday, November 15, 2006 3:01 PM  
**To:** Office of the Chairman  
**Subject:** Forest Lake Estates water concerns

Would you please, within all your power, help us by getting the water rate reduced from what Labrador Utilities is trying to pass through. Our water quality is so poor, that it was necessary for us to have a very expensive water treatment system installed in order for it to be palatable. Our water rate is far in excess of what it is just down the road where city water is available. We feel Labrador is trying to "rip-us-off" and has us "over-a-barrel". The largest part of our monthly bill is for the sewage treatment - being over three times that of the water usage.

Thank you so very much -for all you can do for us. We are all retirees and many of us do not have a bottomless pit of available money.

Thank you and God Bless!

Don & Ida Smith  
[dsmith33723@Tampabay.rr.com](mailto:dsmith33723@Tampabay.rr.com)

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**Matilda Sanders**

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**From:** Office of the Chairman  
**Sent:** Wednesday, November 15, 2006 1:45 PM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders; Troy Rendell  
**Subject:** FW: Labador Utilites  
**Attachments:** Mail.JPG

**ORIGINAL**

060262-WS

Please place in correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

---

**From:** Phillip Bannen [mailto:pjb@acmenet.net]  
**Sent:** Wednesday, November 15, 2006 12:06 PM  
**To:** Office of the Chairman; Katrina Tew  
**Subject:** Labador Utilites

This is an article out of the Tampa Tribune, showing the water rates of near by communities.. As you can see we are way higher than they are already... We feel they don't need a raise because we are paying too much already !!!!

Thank-You,  
Phillip & Jackie Bannen  
6035 Twilight Dr.  
Zephyrhills, Fl. 33540

Forest Lake Estates

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# Consultant: Utility Costs Must Rise

## RATES NOT ADEQUATE FOR CITY'S GROWTH

By NICKI ANN WATKINS  
The Tampa Tribune

Zephyrhills — It's happening.

The long-debated water and sewer rate increase moved closer for implementation Monday night.

Consultant and city officials that to accommodate growth and encourage water

conservation, Zephyrhills must boost its utility rates.

A seven multimillion-dollar expansion of the wastewater treatment plant lends urgency to the move.

The rates are not going to be adequate in the near future, said Henry Thomas of Public Resource Management Company.

The consultant firm recommended the city increase water rates by 3 percent each year for the next 100 years and

raise sewer rates by 25 percent for the next two years, then 3 percent for every year thereafter.

For most residents — the average utility consumer uses 400 gallons of water and pays \$21 per month — bills would go up to about \$26 per month, Thomas told the city council.

It's been a decade since Zephyrhills raised its rates. Even with a boost, those charges still would be among the lowest in the area, he said.

Among Tampa Bay area cities, the average is \$30.22, with Odessa the most expensive at about \$55 a month.

Zephyrhills is the least expensive, followed by Tampa, Thomas said.

The council is slated to hold a work session on the rate issue at 5 p.m. Nov. 27 in city hall, 5335 Egmont St.

Reporter Nicki Ann Watkins can be reached at (813) 778-6613 or [naw@tribune.com](mailto:naw@tribune.com).

**Matilda Sanders**

**From:** Office of the Chairman  
**Sent:** Wednesday, November 15, 2006 1:45 PM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders; Troy Rendell  
**Subject:** FW: PSC Docket No. 060262 WS

**ORIGINAL**

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Please place in correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

**From:** Norma359@aol.com [mailto:Norma359@aol.com]  
**Sent:** Wednesday, November 15, 2006 10:16 AM  
**To:** Office of the Chairman  
**Cc:** Katrina Tew  
**Subject:** PSC Docket No. 060262 WS

Attn: Lisa Polak, Katrina J. Tew

I am writing to express my disapproval of the proposed increase in water and wastewater rates in Pasco County, FL, dated October 3, 2006.

I feel that the quality of the water and inadequacy of the operation of wastewater treatment plant does not warrant such price increase at this time.

I respectfully request that the unconscionable increase in rates of the Labrador Utilities be denied.

Norma Phelps  
Lot 106, Forest Lake Estates, Zephyrhills, FL 33540  
[norma359@aol.com](mailto:norma359@aol.com)

**Matilda Sanders**

---

**From:** Office of the Chairman  
**Sent:** Wednesday, November 15, 2006 1:44 PM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders; Troy Rendell  
**Subject:** FW: psc docket no 060262 ws

ORIGINAL

Please place in correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

---

**From:** Dnbmccoy2@aol.com [mailto:Dnbmccoy2@aol.com]  
**Sent:** Wednesday, November 15, 2006 12:55 PM  
**To:** Office of the Chairman  
**Subject:** psc docket no 060262 ws

We feel the proposed increase in water/sewer rates are unjust and should be reduced.

Thank you

resident of Forest Lake Estates

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ORIGINAL

**Matilda Sanders**

From: Office of the Chairman  
Sent: Wednesday, November 15, 2006 9:47 AM  
To: Timolyn Henry  
Cc: Troy Rendell; Matilda Sanders  
Subject: FW: Water/Sewer Rate Concerns - Docket 060262-WS

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Please place in correspondence file.

Sandy Simmons  
Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

-----Original Message-----  
From: NORMA NUSZ [mailto:nandjnusz@yahoo.com]  
Sent: Tuesday, November 14, 2006 6:20 PM  
To: Office of the Chairman  
Subject: Water/Sewer Rate Concerns

dear Chairman Lisa Polak.

We are so compelled to write our concerns of the increased water/sewer rate increases in Forest Lake Estates here in Zephyrhills, Fl. The rates are already way too high to begin with compared to other parks and subdivisions in the Z-Hills area. In fact they are out of sight and mind for the Forest Lake Estate residents. You are robbing their pocketbooks and feeling really smug and sober about it...Now come on, think about it. What if your parents or grandparents lived in this park, and the utility company was taking advantage of your loved ones....[I bet it would be a whole different ballgame].

We here in Forest Lake Estates live on a fixed income, and don't mind paying for our services according, [as we know everything goes up within reason] But we are NOT living in the land of the Rich and Famous.

Please read in the Pasco section of the Tampa newspaper Tuesday edition on the second page on the top of the page the article titled Consultant:  
UTILITY COSTS MUST RISE...and AFTER you have diligently read it over several times looking at the rates [being paid, and the proposed increases] then please Come to your senses and realize that our prices of our utility bills are already WAY TOO HIGH, and YOU want to raise them even Ridiculously Higher.....Forest Lake Estate Utility Rates are just not even sensibly or realistic.

Don't you see, how the people of this park are being really taken to the cleaners and not being dealt fairly with, and within the law.

Please, listen to the voice of all the Forest Lake residents, of their concerns, anger, and don't let the water/sewer proposed reate increases happen...please take a stand in this and be a spoke person go between for the people of this park. Take a stand for the people of this park, that their loyalty, dignity, freedom of speech, and government, can be mantainted.

Again, we plead for reform on this waterwaste increase rates proposal...let us keep this community in working, happy enviroment, and also proud of our government, its freedoms and officials.

Please help us, only people like you, can, and Should accomplish this feat for the people's good. Let us be proud of our elected commissioners, not disappointed time after time...with saying our hands are tied....PLEASE do take a stand for us and let this happen for the good of the people of FOREST LAKE ESTATES.

MAKE US PROUD TO BE RESIDENTS HERE AND CITIZENS OF THIS GREAT COUNTRY.

Thank YOU,

Most Sincerely,

Gerald and Norma Nusz  
6132 Presidential Circle  
Zephyrhills, Florida 33540

---

Cheap talk?  
Check out Yahoo! Messenger's low PC-to-Phone call rates.  
<http://voice.yahoo.com>

**Matilda Sanders****ORIGINAL**

**From:** Office of the Chairman  
**Sent:** Wednesday, November 15, 2006 9:47 AM  
**To:** Timolyn Henry  
**Cc:** Troy Rendell; Matilda Sanders  
**Subject:** FW: Docket # 06262-WS

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Please place in correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, FL 32399  
 Telephone: (850) 413-6008  
 Fax: (850) 413-6009

**From:** RobHmpr@aol.com [mailto:RobHmpr@aol.com]

**Sent:** Wednesday, November 15, 2006 6:17 AM

**To:** Office of the Chairman

**Cc:** Katrina Tew

**Subject:** Docket # 06262-WS

Dear Commisioners,

I live in Forest Lake Estates a 55+ community at 6351 Jessup drive and as a concerned resident of this community I would like to record some of my views on this rate case.

Until Labrador Utilities Inc bought this plant in May 2003 this water and waste cost \$15 per month. A very reasonable rate and I realise much below market rates. In October 2003 this Utility filed for a rate increase and was approved under Docket # 030443 in 2004. This increase was \$18.37 base rate and \$3.14 water, \$9.34 Waste per 1000 gallons. Based on my average consumption of 3000 gallons, this cost \$55.81 per month an increase of 37% over the previous rate. Now some two years later your PSC has approved an interim rate which will cost \$66.49 for that same 3000 gallons an increase of 20%.

With your retired "public" living on pensions which have increases of 2 to 4% CPI over the last 4 years these proposed rates seem way out of average with these residents pension structures.

Many in this community have to purchase bottled water since the quality of Labradors water is first unreliable and second has to many chemicals in it to taste good. This is an added expense of about \$60 per month.

Various times we have experienced an "Odour" coming from the waste treatment plant and I live a few blocks away from this area, also we have experienced fire hydrants being flushed without notice and therefore the quality of the water turned all brown and ruined many articles of clothing while the laundry was being done before we noticed this.

At the rate case meeting held on November 2 6pm in our Clubhouse I asked a question if this "Utility" had submitted plans to you to add odour scrubbers to their Treatment plant. I received an answer of not having that information. I believe with every rate case the PSC should know of the "Utilities" plans for investment in their Treatment Plant etc.

Please be advised there are many in this community who are as concerned about Labradors quality of water, poor customer response and numerous days of odour emitting from their Plant and last the large rate increase which we feel is to high since this represents an increase of 57% over 3 years. Please keep me advised of any updates.

Thank you RJ Humphrey 813-780-7647

11/15/2006

ORIGINAL

**Matilda Sanders**

**From:** Office of the Chairman  
**Sent:** Wednesday, November 15, 2006 9:46 AM  
**To:** Timolyn Henry  
**Cc:** Troy Rendell; Matilda Sanders  
**Subject:** FW: Docket No. 060262-WS

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Please place in correspondence file.

*Sandy Simmons*

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

---

**From:** Russ & Nancy [mailto:nanham@tampabay.rr.com]  
**Sent:** Wednesday, November 15, 2006 8:02 AM  
**To:** Office of the Chairman  
**Subject:** Docket No. 060262-WS

Chairman Polak

Labrador Utilities Inc. has ask for a huge increase in the water and sewage rates in the Forest Lake Estates community. When Labrador Utilities first approached the PSC they were given a large rate. Since that time the Utility company has done nothing to increase the quality of the water nor has the Utility company stopped the odor coming from the sewage plant.

I talked to a Mr. Wilson from the Utility company about these issues and his response was as follows. The water problem is due to the low water level in the aquifer. Also my wife cleans a black ring from our toilets every day. Mr. Wilson said that the reason for this was the fact that we have a filter on the water coming into the house. The filter is filtering the water due to the taste and smell of the water. Mr. Wilson also said the sewer plant problems were due to the need of opening additional sections of the sewer plant as more residents arrive. This should be able to be controlled. The Utility company also has had two sewage spills at the plant this year. These are not only my concerns but from many residents as evident at the meeting that was held in our community.

It was just announced that Zephyrhills is getting a utilities increase of 3%. Making the water bill for that city approximately \$50 for 4000 gal of water. With the increased proposed for Labrador Utilities our water bill would be twice that amount. The Zephyrhills increase was comparable to the surrounding communities. With the profit that Labrador Utilities Inc. is making and the conditions of the utility we do not see the need of the huge increase.

Thank you

Nancy McGinnis


**Matilda Sanders**

**From:** Office of the Chairman  
**Sent:** Wednesday, November 15, 2006 9:46 AM  
**To:** Timolyn Henry  
**Cc:** Troy Rendell; Matilda Sanders  
**Subject:** FW: Docket No. 060262-WS

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Please place in correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, FL 32399  
 Telephone: (850) 413-6008  
 Fax: (850) 413-6009

**From:** Russ & Nancy [mailto:nanham@tampabay.rr.com]  
**Sent:** Wednesday, November 15, 2006 7:57 AM  
**To:** Office of the Chairman  
**Subject:** Docket No. 060262-WS

Chairman Polak

Labrador Utilities Inc. has ask for a huge increase in the water and sewage rates in the Forest Lake Estates community. When Labrador Utilities first approached the PSC they were given a large rate. Since that time the Utility company has done nothing to increase the quality of the water nor has the Utility company stopped the odor coming from the sewage plant.

I talked to a Mr. Wilson from the Utility company about these issues and his response was as follows. The water problem is due to the low water level in the aquifer. Also my wife cleans a black ring from our toilets every day. Mr. Wilson said that the reason for this was the fact that we have a filter on the water coming into the house. The filter is filtering the water due to the taste and smell of the water. Mr. Wilson also said the sewer plant problems were due to the need of opening additional sections of the sewer plant as more residents arrive. This should be able to be controlled. The Utility company also has had 2 sewage spills at the plant this year. These are not only my concerns but from many residents as evident at the meeting that was held in our community.

It was just announced that Zephyrhills is getting a increase of 3%. Making the water bill for that city approximately \$50 for 4000 gal of water. With the increased proposed for Labrador Utilities our water bill would be twice that amount. The Zephyrhills increase was comparable to the surrounding communities. With the profit that Labrador Utilities Inc. is making and the conditions of the utility we do not see the need of the huge increase.

Thank you

Russell McGinnis

11/15/2006

ORIGINAL

Timolyn Henry

060262-WS

**From:** Ron & Nancy Thompson [ragnathompson@yahoo.ca]  
**Sent:** Wednesday, November 15, 2006 9:31 PM  
**To:** Office of the Chairman; Katrina Tew  
**Attachments:** water rates.rtf

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
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November 16, 2006  
Ron and Nancy Thompson

6044 Spring Lake Circle

Zephyrhills Florida; 33540

Dear Chairman Lisa Polak, and Kartina J Tew  
2540 Shumard Oak Blvd;  
Tallahassee, Florida; 32395-0850

Nancy and I are residents of "Forest Lake Estates", and as such are disappointed re; PSC DOCKET NO. 060262-WS Application for increase in water and wastewater rates in Pasco County Florida : dated October 3 2006.

The product that we currently are purchasing is expensive and substandard. We never use the water (it tastes and smells like chlorinated swamp water) as it comes from the tap for anything other than laundry, bathing , and toilet. We have purchased a filtration system for any water used for drinking, cooking, brushing our teeth etc.

When we go for a walk, we avoid the area of the waste water treatment plant. The bad odor is very offensive, and quite frankly typical of a slum.

The rates that we currently pay (even when we use no water ) is exhorbitant. We will not sit idly by and be accept this poor service/product.

Yours truly; Ron Thompson.

Timolyn Henry

060262-WS

**From:** Celia Werner [sealnotlaw@verizon.net]  
**Sent:** Wednesday, November 15, 2006 9:24 PM  
**To:** Office of the Chairman  
**Cc:** Katrian.tew@psc.state.fl.us  
**Subject:** Increase in water and sewer rates

I'm wrinting this letter after hearing that you are planning to increase the water and sewer rates at Forrest Lake Estates Moble Home Park.

I have interest in my mothers home there and would like to let you know that I feel that it's pretty bad that you have to raise the rates so high.

The cost of living doesn't even raise that high every year.

My mother has already e-mailed you and after I saw the letter I would let you know that I feel that most of the people in the park can not efford the increase.

How can your company go to bed at night knowing that people in florida are either planning on selling their homes or just giving up on them due to having so many increases. According to the residents this isn't the first increase that you have put thru.

If possible please send me a reason why you are having to increase the rate so high.

My water rate in Pinellas has not gone up that much. But I'm not retired and plus I'm married with 2 incomes, most of the residents of Forrest Lakes are on a single income.

I'm sure that you people take more than 1 shower per week and wash more that once a week too.

I'm hoping to hear from someone if possible!

Celia Werner

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**Timolyn Henry**

**From:** Office of the Chairman  
**Sent:** Tuesday, November 14, 2006 2:35 PM  
**To:** Timolyn Henry  
**Cc:** Troy Rendell; Matilda Sanders  
**Subject:** FW: Rate hike in water & sew rate increase - Docket 060262-WS

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Please place in correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

**From:** Celia Werner [mailto:sealnotlaw@verizon.net]  
**Sent:** Tuesday, November 14, 2006 10:05 AM  
**To:** Office of the Chairman  
**Cc:** Katrina Tew  
**Subject:** Rate hike in water & sew rate increase

I am writing to protest the water & sewer increase rate being debated for Forest Lake Estates.

I am a widow living all alone, never watering anything outside, I have cut down to 1 shower and only washing 1 load of clothes per week.

And my rate has jumped from \$15.00 a month to \$40.00 a month!

At this rate of increases that this company keeps getting, I'll have to go without water because I **will not be able to afford it.**

My rate in Social Security last year after my raise in Medicare was only \$3.00.

How can you defend this increase?

**PLEASE VOTE THIS DOWN!!!!!!!!!!**

Sincerely yours,  
Mary C. Walton  
resident

ORIGINAL

**Timolyn Henry**

**From:** Office of the Chairman  
**Sent:** Tuesday, November 14, 2006 2:34 PM  
**To:** Timolyn Henry  
**Cc:** Troy Rendell; Matilda Sanders  
**Subject:** FW: Rate increase requested by Labrador Utilities - Docket 060262-WS

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Please place in correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

**From:** dbtaylor@netscape.com [mailto:dbtaylor@netscape.com]  
**Sent:** Tuesday, November 14, 2006 12:13 PM  
**To:** Office of the Chairman  
**Subject:** Rate increase requested by Labrador Utilities

Chairman Lisa Polak-----I am writing to you concerning the rate increase requested by Labrador Utilities for Forest Lake Estates of Zephyrhills. We had a rate increase not too long ago based upon their need for more income to do several projects to upgrade the facilities at our location. No results! I feel they need to comply with the projects proposed the first time before granting another increase. I find it interesting that before Labrador, we had a flat rate of 15\$ a month for water and waste treatment and the operation was as good as things are now. Another increase for what? Mrs. Taylor and I come from a medium sized city in Indiana and our water related bills run about 20\$ a month. We have many more miles of line to keep operating, freezing/thawing concerns, more personnel, more equipment to maintain, and probably more families complaining about service. My Sept. 06 bill for 5000 gal of water, and its associated departments, was less than 20\$. At Forest Lake, I have had a bill for 90\$ for near 4000 gal. Hard to figure how one can be so far out of line. So, please consider this e-mail when their request for more funds comes before your committee. THANK YOU!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!! Don and Betty Taylor of Forest Lake Estates

Netscape. Just the Net You Need.

**Timolyn Henry**

**From:** Office of the Chairman  
**Sent:** Tuesday, November 14, 2006 2:34 PM  
**To:** Timolyn Henry  
**Cc:** Troy Rendell; Matilda Sanders  
**Subject:** FW: PSC Docket No: 060262-WS

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Please place in correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, FL 32399  
 Telephone: (850) 413-6008  
 Fax: (850) 413-6009

**From:** Margie Geasler [mailto:margiegeasler@earthlink.net]  
**Sent:** Tuesday, November 14, 2006 12:52 PM  
**To:** Office of the Chairman  
**Subject:** PSC Docket No: 060262-WS

Ms. Chairman,

I am writing in reference to PSC DOCKET NO: 060262-WS – Application for increase in water and wastewater rates in Pasco County, Florida dated October 3, 2006. I have been informed of these proposed rate increases through the Tampa Tribune and through an open meeting of residents of Forest Lake Estates.

While I am generally in favor of encouraging the conservation of water and would be in agreement with rate increases that would be an incentive to conserve, I am in disagreement with the proposed rate increases for the following reasons:

1. The quality of the water provided to us in Forest Lake Estates is not acceptable and most home owners have installed water filters or buy all of their drinking and cooking water by the bottle. We therefore are in effect paying for our water twice.
2. The odor that emanates from the sewage treatment plant at the edge of our community is extremely unpleasant. While homes in our community have sold at a brisk rate, those homes for sale on the streets that borders this treatment plant have gone unsold or sold at greatly reduced rates because of the smell.
3. Over several years, these concerns have been relayed to Labrador Utilities by other residents without resolution.

I believe that it is unfair to raise rates for a service which has been of sub-standard quality. Many of us would not complain about a rate increase if we felt that we were getting a good product. Please consider the situation in Forest Lake Estates as you deliberate rate increases.

Margie Geasler  
6251 Forest Lake Drive  
Zephyrhills, FL 33540  
813-322-3502

**Timolyn Henry**

**From:** Office of the Chairman  
**Sent:** Tuesday, November 14, 2006 2:33 PM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders; Troy Rendell  
**Subject:** FW: Water/sewer rate increase - Docket 060262-WS

**CMP** \_\_\_\_\_  
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Please place in correspondence file.

**Sandy Simmons**  
Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

**From:** Bill Bruder [mailto:bruderask@hotmail.com]  
**Sent:** Tuesday, November 14, 2006 1:24 PM  
**To:** Office of the Chairman  
**Subject:** Water/sewer rate increase

Dear Chairman Polak,

We are writing in regard to the proposed increase in water/sewer rates in our Forest Lake Estates community. We believe the proposed increases are unwarranted for a number of reasons. Included among them are the following; a) the water has a distinct, unpleasant taste,

b) there is an odor to the water suggesting overchlorination. For both these reasons we have elected to buy bottled water for drinking and cooking. We only use tap water for showering, dishes and laundry and even then the odor is very noticeable. We are already spending what would be the amount of the increase (or close to it) on bottled water.

c) we've noticed discoloration of the toilets as the water sits in it.

For these reasons we wish to register our total opposition to this unreasonable increase.

Sincerely,

Bill and Karen Bruder

6319 Presidential Circle

Forest Lake Estates

Ready for the world's first international mobile film festival celebrating the creative potential of today's youth? Check

out Mobile Jam Fest for your a chance to WIN \$10,000!

# ORIGINAL

**Timolyn Henry**

---

**From:** Office of the Chairman  
**Sent:** Tuesday, November 14, 2006 2:33 PM  
**To:** Timolyn Henry  
**Cc:** Troy Rendell; Matilda Sanders  
**Subject:** FW: PSC Docket NO:060262-WS application for increase in water and wastewater rates.

Please place in correspondence file.

*Sandy Simmons*

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

---

**From:** Harold Stone [mailto:halstone21@earthlink.net]  
**Sent:** Tuesday, November 14, 2006 1:34 PM  
**To:** Office of the Chairman  
**Subject:** PSC Docket NO:060262-WS application for increase in water and wastewater rates.

Please be advised that I would like to register a complaint about the smell of the wastewater on utopia Drive at Forest Lake Estates in Zephyrhills, Fl. I feel that the requested increase in rates is unfair as we do not receive services appropriate to the proposed increase. At our home we must buy bottled water to safely drink tea.

Harold Stone  
[halstone21@earthlink.net](mailto:halstone21@earthlink.net)  
EarthLink Revolves Around You.

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
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**Timolyn Henry**

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**From:** Office of the Chairman  
**Sent:** Tuesday, November 14, 2006 2:32 PM  
**To:** Timolyn Henry  
**Cc:** Troy Rendell; Matilda Sanders  
**Subject:** FW: PSC DOCKET NO: 060262-WS

Please place in correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

---

**From:** ShirlieB@aol.com [mailto:ShirlieB@aol.com]  
**Sent:** Tuesday, November 14, 2006 2:29 PM  
**To:** Office of the Chairman; Kartina.tew@psc.state.fl.us  
**Subject:** PSC DOCKET NO: 060262-WS

November 14, 2006

Commissioners:

PSC DOCKET NO: 060262-WS Application for increase in water and wastewater rates in PASCO County, Florida dated: October 3, 2006.

The water that is provided for us by Labrador Utilites is not up to standards for drinking or household use. I am forced to buy my drinking water, otherwise I end up at the doctors office with a bladder infection. From the filtered water that is coming out of my faucets. The increase in the water and sewer rates is to overwhelming for what Labrador Utilities is delivering. These rates are unjust and should be reduced. I see no improvement from the last increase, we need to go back to our flat rate of \$39 a month. The city of Zephyrhills is just 3 miles from us and they pay \$23 per month which will go up to \$26 per month. Tampa Bay average is \$40.22. These rates were in the Tampa Tribune on November 14, 2006. Our rates are way out of line with the area. I spend more on water then on electric. Please Help. Thank You.

Shirlie Blackwell  
5902 Benz Pl  
Zephyrhills Fl 33540  
813-788-0786

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ORIGINAL

**Timolyn Henry**

**From:** Office of the Chairman  
**Sent:** Monday, November 13, 2006 3:37 PM  
**To:** Timolyn Henry; Matilda Sanders  
**Cc:** Troy Rendell  
**Subject:** FW: application for rate increase

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Please place in Docket 060262-WS correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, FL 32399  
 Telephone: (850) 413-6008  
 Fax: (850) 413-6009

**From:** carlyle5@peoplepc.com [mailto:carlyle5@peoplepc.com]  
**Sent:** Thursday, November 09, 2006 5:32 PM  
**To:** Office of the Chairman  
**Subject:** Fw: application for rate increase

----- Original Message -----

**From:** carlyle5@peoplepc.com  
**To:** Katrina.tew@psc.state.fl.us  
**Sent:** Thursday, November 09, 2006 5:28 PM  
**Subject:** application for rate increase

RE: PSC DOCKET NO: 060262-WSAppli

cation for increase in water and wastewater rates in PASCO County, Florida, dated: October 3 2006.

This rate increase can't be justified on the basis of fixed cost experiences on the part of Labrador Utilities, particularly since they only have one employee retained on a daily basis. Have they spent the money for the purposes that the last rate increase was based upon? I beleive not, and here they are back a year later wanting another rate increase. This is tatamount to extortion. Please don't even consider any part of their request, but deny the entire rate increase as requested. Yours truly, Lyle Hirschinger, resident of Forest Lake Estates.

11/13/2006

**Timolyn Henry**

---

**From:** Office of the Chairman  
**Sent:** Monday, November 13, 2006 3:36 PM  
**To:** Timolyn Henry; Matilda Sanders  
**Cc:** Troy Rendell  
**Subject:** FW:

Please place in Docket 060262-WS correspondence file.

Sandy Simmons  
Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

-----Original Message-----

**From:** Edward Bartolini [mailto:edwjackiel@all2ez.net]  
**Sent:** Friday, November 10, 2006 7:57 AM  
**To:** Office of the Chairman  
**Subject:**

Chairman Lisa Polak:

I have been a resident at Forest Lake Estates since 1990. At that time the water bill was \$15.00 a mo. After a few years the rate Jumped to \$39.12 per mo. We thought at that time that is was extremely high. Now our cost for water & Sewer last Month for 2600 Gal. was over \$61.00. NOW THAT IS EXTREMELY HIGH. You must do something about this OVERCHARGING. The rates are too high. Thank you Ed & Jackie Bartolini We Live at 41023 Bream Cr. Zephyrhills Fl  
Thank You Again

\$4.95/mo. National Dialup, Anti-Spam, Anti-Virus, 5mb personal web space. 5x faster dialup for only \$9.95/mo. No contracts, No fees, No Kidding! See <http://www.All2Easy.net> for more details!

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ORIGINAL

**Timolyn Henry**

---

**From:** Office of the Chairman  
**Sent:** Monday, November 13, 2006 3:36 PM  
**To:** Timolyn Henry; Matilda Sanders  
**Cc:** Troy Rendell  
**Subject:** FW: psc docket no.060262-ws

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Please place in Docket 060262-WS correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, FL 32399  
 Telephone: (850) 413-6008  
 Fax: (850) 413-6009

---

**From:** dickbergman1286@aim.com [mailto:dickbergman1286@aim.com]  
**Sent:** Friday, November 10, 2006 10:04 AM  
**To:** Office of the Chairman  
**Subject:** psc docket no.060262-ws

This docket item dated Oct 3,2006 for massive water rate increase by Labrador Utilities at Forest Lake Estates in Pasco County for 60% borders on the absurd.

My understanding is only about \$200,000 has been spent to "upgrade" the system, in spite of this smells from treatment plant and unpalatable water is the result.

Apparently these companies come into parks and virtually strip mine values for all its worth.

These astounding increases will have a very negative effect on the future economy of this entire state.

Please carefully review this matter with all the professional expertise at your disposal.

Sincerely Richard and Janet Bergman  
 5912 Utopia Dr,Zephyrhills,FL 33540  
 813-779-6172

---

**Check Out the new free AIM(R) Mail -- 2 GB of storage and industry-leading spam and email virus protection.**

11/13/2006

**Timolyn Henry**

---

**From:** Office of the Chairman  
**Sent:** Monday, November 13, 2006 3:36 PM  
**To:** Timolyn Henry; Matilda Sanders  
**Cc:** Troy Rendell  
**Subject:** FW: PSC Docket No. 060262-WS

Please place in Docket 060262-WS correspondence file.

Sandy Simmons  
Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

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-----Original Message-----

**From:** floyd.sue@pocketmail.com [mailto:floyd.sue@pocketmail.com]  
**Sent:** Thursday, November 09, 2006 8:42 PM  
**To:** Office of the Chairman  
**Subject:** PSC Docket No. 060262-WS

Application for increase in  
Water/Wastewater Rates in  
Pasco County, FL dated 10/3/06

Dear Chairman Polak,

We are residents of Forest Lake Estates where Labrador Utilities is again requesting a rate increase for water and sewer.

The rate increase that they were granted by PSC just a little more than a year ago tripled our utility bill. The percentage of increase that they are requesting again is outrageous. Why can't they be reasonable and request a cost of living increase like we receive in our pension or social security, which amounts to about 2.4%.

We are requesting you and your Commissioners to take a good look at this rate increase request and try to be fair to all parties involved. Your final decision will affect alot of people in Forest Lake Estates that are not getting the service and quality of water/Sewer that we are paying dearly for.

Thank you in advance for giving this your consideration so that our water/sewer rates will be reasonable.

Floyd & Susan Piepenburg  
41303 Whitmer Drive  
Zephyrhills, FL 33540-7545

-----  
Sent via PocketMail  
Email Anywhere  
www.pocketmail.com

ORIGINAL

**Timolyn Henry**

---

**From:** Office of the Chairman  
**Sent:** Monday, November 13, 2006 3:36 PM  
**To:** Timolyn Henry; Matilda Sanders  
**Cc:** Troy Rendell  
**Subject:** FW: WATER

Please place in Docket 060262-WS correspondence file.

*Sandy Simmons*

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

---

**From:** John & Twila [mailto:johnstwila@tampabay.rr.com]  
**Sent:** Thursday, November 09, 2006 8:16 PM  
**Subject:** WATER

To Whom It may concern:

We have been informed that our water company is asking for a raise that will almost double our present rate. We are deeply concerned that they are being rewarded for suppling water that is hardly potable. It has a really bad taste and oder. We have a filter on our cold water and still have to buy water to drink. It even has stained the water tank on my new coffee maker with sediment. The toilets have a brownish ring that I guess is sulphur and is very hard to keep clean.

Please take our letter in consideration while approving or disproving their request. Thank you.

Sincerely,

John and Twila Viscosi  
Forest Lake Estates

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11/13/2006

ORIGINAL

**Timolyn Henry**

**From:** Office of the Chairman  
**Sent:** Monday, November 13, 2006 3:35 PM  
**To:** Timolyn Henry; Matilda Sanders  
**Cc:** Troy Rendell  
**Subject:** FW: Nasty Water  
**Importance:** High  
**Attachments:** bad water101706.JPG

Please place in Docket 060262-WS correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

**From:** sam koury [mailto:SKOURY@peoplepc.com]  
**Sent:** Saturday, November 11, 2006 7:16 AM  
**To:** Office of the Chairman  
**Subject:** Nasty Water  
**Importance:** High

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Chairman Lisa Polak, [Chairman@psc.state.fl.us](mailto:Chairman@psc.state.fl.us)

Florida Public Service Commission

2540 Shumard Oak Boulevard

Tallahassee, FL 32399-0850

RE: PSC DOCKET NO: 060262-WS

Application for Increase in Water & Wastewater Rates in Pasco County,

Florida, Dated October 3, 2006

Dear Chairman Polak:

Regarding PSC Docket No. 060262-WS, Application for Increase in Water & Wastewater Rates in Pasco County, FL

11/13/2006

Dated October 3, 2006; our Forest Lakes Estates community consists of retired senior citizens, many who are living only on their Social Security benefits. This proposed rate increase would be a financial hardship for the residents of our community.

The quality of our water is poor....our water is disgusting! Many residents in our community buy bottled water for drinking and cooking. We do not drink this water! The water either smells really bad or smells so strongly of chlorine that after taking a shower, your skin smells like you have been in a swimming pool! A few weeks ago, there was a major problem with our water as you can see by the attached picture of my toilet bowl. This is what the water looked like in my toilet bowl. Please note there is nothing else in this toilet bowl but the nasty water!!! Why should we pay for a rate increase when the water is this bad??

The water treatment plant in our Forest Lake Estates community smells bad, too. Residents that live near the plant have health problems, we believe from the smell coming from the treatment plant. Some days when the wind is blowing "just right", we get the bad smell all the way to the end of Jessup Drive, which is a half mile from the treatment plant. This is disgusting!!

Please consider my concerns before granting this proposed rate increase! We are already paying way too much for what we are getting!!

Sincerely,

Solomon Koury

[skoury@peoplepc.com](mailto:skoury@peoplepc.com)

Forest Lakes Estates

5907 Jessup Drive

Zephyrhills, FL 33540

SK/amh

Attachment

11/13/2006

ORIGINAL

**Timolyn Henry**

**From:** Office of the Chairman  
**Sent:** Monday, November 13, 2006 3:34 PM  
**To:** Timolyn Henry; Matilda Sanders  
**Cc:** Troy Rendell  
**Subject:** FW: PSC DOCKET NO: 060262-WS Application for increase in water and watsewater rates in Pasco County, FL, dates: October 3, 2006.

Please place in Docket 060262-WS correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, FL 32399  
 Telephone: (850) 413-6008  
 Fax: (850) 413-6009

---

**From:** frankc [mailto:fcampaglia@tampabay.rr.com]  
**Sent:** Saturday, November 11, 2006 10:01 AM  
**To:** Office of the Chairman  
**Subject:** PSC DOCKET NO: 060262-WS Application for increase in water and watsewater rates in Pasco County, FL, dates: October 3, 2006.

The rate increase is unfair. Labrador Utilities, Inc. has not provided quality drinking water to the customers in Forest Lake Estates. This has been an on-going complaint for more years than I can remember. The last increase was unfair and Labrador Utilities, Inc. did not use any of the increase they received to improve the water or to maintain and upgrade the wastewater facility. In fact, that facility has had several accidents with solid waste emptying onto resident's lawns.

Please give this application your careful attention and consideration. Keep in mind that the charges from the last increase were much too high.

Thank you,

Frank and Evelyn Ciampaglia  
 6136 Utopia Drive  
 Zephyrhills, FL 33540-8506

CMP \_\_\_\_\_  
 COM \_\_\_\_\_  
 CTR \_\_\_\_\_  
 EOR   1    
 GCL   1    
 OPC \_\_\_\_\_  
 PCA \_\_\_\_\_  
 SCR \_\_\_\_\_  
 SGA \_\_\_\_\_  
 SEC \_\_\_\_\_  
 OTH \_\_\_\_\_

11/13/2006



**Timolyn Henry**

---

**From:** Office of the Chairman  
**Sent:** Monday, November 13, 2006 3:34 PM  
**To:** Timolyn Henry; Matilda Sanders  
**Cc:** Troy Rendell  
**Subject:** FW: PSC Docket No 060262-WS – Forest Lake Estates – Labrador Utilities  
**Attachments:** FPSC-Polak--11-06r.doc

Please place in Docket 060262-WS correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

---

**From:** Jim Moser [mailto:jrmo@infoblvd.net]  
**Sent:** Saturday, November 11, 2006 12:41 PM  
**To:** Office of the Chairman  
**Subject:** RE: PSC Docket No 060262-WS – Forest Lake Estates – Labrador Utilities

Please refer to the attached letter for comments regarding the proposed water & sewer rate increase at Forest Lake Estates in Zephyrhills, FL.

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- EGR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SOA \_\_\_\_\_
- SEC \_\_\_\_\_
- CTI \_\_\_\_\_

ORIGINAL

**Timolyn Henry**

---

**From:** Office of the Chairman  
**Sent:** Monday, November 13, 2006 3:33 PM  
**To:** Timolyn Henry; Matilda Sanders  
**Cc:** Troy Rendell  
**Subject:** FW: PSC DOCKET NO: 060262-WS

Please place in Docket 060262-WS correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

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**From:** Kathyvaheyone@aol.com [mailto:Kathyvaheyone@aol.com]  
**Sent:** Saturday, November 11, 2006 1:27 PM  
**To:** Office of the Chairman; Katrina@psc.state.fl.us  
**Subject:** PSC DOCKET NO: 060262-WS

Please be advised that we believe rate increase is ungrounded and unjust due to the fact, that water is of such poor quality that it must be filtered before consumption and sewer plant is run so ineffectively that odor penetrates the surrounding area.

Edgar R Vahey  
Kathleen G Vahey

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- SCI   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- GCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

ORIGINAL

**Timolyn Henry**

---

**From:** Office of the Chairman  
**Sent:** Monday, November 13, 2006 3:33 PM  
**To:** Timolyn Henry; Matilda Sanders  
**Cc:** Troy Rendell  
**Subject:** FW: Rate increase

Please place in Docket 060262-WS correspondence file.

*Sandy Simmons*

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

---

**From:** Kathyvaheyone@aol.com [mailto:Kathyvaheyone@aol.com]  
**Sent:** Saturday, November 11, 2006 1:02 PM  
**To:** Office of the Chairman; Katrina@psc.state.fl.us  
**Subject:** Rate increase

Please be advised that we fell rate increase is unjust, due to the fact that the water is of such poor quality that it must be filtered before consumption and sewer plant is run so ineffectively that odor penetrates the air in surrounding areas.

Sincerely

Edgar R. and Kathleen Vahey

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR   1    
GCL   1    
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
CTH \_\_\_\_\_

ORIGINAL

**Timolyn Henry**

---

**From:** Office of the Chairman  
**Sent:** Monday, November 13, 2006 3:33 PM  
**To:** Timolyn Henry; Matilda Sanders  
**Cc:** Troy Rendell  
**Subject:** FW: water/sewer rates

Please place in Docket 060262-WS correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

---

**From:** MYRNAMCINTYRE@aol.com [mailto:MYRNAMCINTYRE@aol.com]  
**Sent:** Saturday, November 11, 2006 7:40 PM  
**To:** Office of the Chairman  
**Subject:** water/sewer rates

Please be advised that I am not happy with the proposed increase in the water / sewer rates. I don't feel it is justified.

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- SCR 1
- SCL 1
- SPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SDA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

ORIGINAL

**Timolyn Henry**

---

**From:** Office of the Chairman  
**Sent:** Monday, November 13, 2006 3:32 PM  
**To:** Timolyn Henry; Matilda Sanders  
**Cc:** Troy Rendell  
**Subject:** FW: PSC DOCKET NO:060262-WS

Please place in Docket 060262-WS correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

---

**From:** Ektrask@aol.com [mailto:Ektrask@aol.com]  
**Sent:** Sunday, November 12, 2006 11:34 AM  
**To:** Office of the Chairman  
**Subject:** RE: PSC DOCKET NO:060262-WS

**Chairman Lisa Polak,**

**One of the factors in us buying here in Forest Lakes Estates five years ago was the low cost of water, \$15.00 per month. We are very concerned about an increase in the water bill as we have yet to see any results from the last raise in rates. The quality of the water is undrinkable and the sewer smell is unbearable.**

**Keith and Ellen Trask  
Lot 113**

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- EDP   1
- GCI   1
- CPC \_\_\_\_\_
- RCA \_\_\_\_\_
- EDR \_\_\_\_\_
- SCA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

ORIGINAL

**Timolyn Henry**

---

**From:** Office of the Chairman  
**Sent:** Monday, November 13, 2006 3:32 PM  
**To:** Timolyn Henry; Matilda Sanders  
**Cc:** Troy Rendell  
**Subject:** FW: rate increase for forest lake

Please place in Docket 060262-WS correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

---

**From:** KampB2@aol.com [mailto:KampB2@aol.com]  
**Sent:** Sunday, November 12, 2006 2:54 PM  
**To:** Office of the Chairman  
**Cc:** Katrina Tew  
**Subject:** rate increase for forest lake

I am a resident in forest lake estates in zephyrhills. I understand you are considering a water rate increase. we do not feel they deserve it. since the last rate increase we had to but water filters on so we can drink the water because it no longer tastes good. I have had many loads of laundry stained from the hard water and the sinks and toilet bowls have heavy stains as well. I have to use a lot more chemicals to clean everything because of the water and these chemicals are harsh and probably not good for the environment but it is the only way to clean things. they do a terrible job of letting us know when they are going to flush the lines. it seems there are simple inexpensive ways of doing this but they cannot be bothered. now my refrigerator and showers are all stained. these are problems we did not have before they got the last increase and their service has gone downhill. what will another increase do?. also this is an extremely high increase after the last large one and we feel it would be too excessive. fair rate increases are one thing but this one is not fair. I hope you will reconsider this increase. thank you for your consideration.  
Robert & lynda kamp, 6221 forest lake dr, zephyrhills, fl 33540

GMP \_\_\_\_\_

COM \_\_\_\_\_

CTR \_\_\_\_\_

ECR   1  

SCI   1  

OPC \_\_\_\_\_

HCR \_\_\_\_\_

SCR \_\_\_\_\_

SSA \_\_\_\_\_

SEC \_\_\_\_\_

OTH \_\_\_\_\_

11/13/2006

ORIGINAL

**Timolyn Henry**

**From:** Office of the Chairman  
**Sent:** Monday, November 13, 2006 3:31 PM  
**To:** Timolyn Henry; Matilda Sanders  
**Cc:** Troy Rendell  
**Subject:** FW: increase in water and wastewater rates

Please place in Docket 060262-WS docket file.

***Sandy Simmons***

Scheduling Coordinator  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, FL 32399  
 Telephone: (850) 413-6008  
 Fax: (850) 413-6009

---

**From:** Klaas Heslinga [mailto:klamar@3oaks.com]  
**Sent:** Sunday, November 12, 2006 8:55 PM  
**To:** Office of the Chairman  
**Subject:** increase in water and wastewater rates

Chairman Lisa Polak, we are residents of Forest Lake Estate. We are very concerned about our rates going up and up and up. It wouldn't be so bad if this money was being spend on improvements to the system. For years we have to listen to the noise of the pumps and some days we can't be outside, because the smell is so bad, it makes you sick. This water treatment plant should never have been build only feet away from the residential area. They keep promising us that they will improve these conditions, but not much has been done. The only thing that is being done is raising our rates. Again we are facing a rate increase and it is not fair for the residents of this community, that that's all we get.

With regards K. Heslinga 6053 Utopia dr. Zephyrhills

CMP \_\_\_\_\_

COM \_\_\_\_\_

CTR \_\_\_\_\_

ECR 1

GCL 1

DFO \_\_\_\_\_

RCA \_\_\_\_\_

ECR \_\_\_\_\_

RCA \_\_\_\_\_

SEC \_\_\_\_\_

OTM \_\_\_\_\_

11/13/2006

ORIGINAL

**Timolyn Henry**

---

**From:** Office of the Chairman  
**Sent:** Monday, November 13, 2006 3:30 PM  
**To:** Timolyn Henry; Matilda Sanders  
**Cc:** Troy Rendell; Carlotta Stauffer; Margaret Hilton; Randy Roland; Rhonda Hicks; Roberta Bass  
**Subject:** FW: rates

Please place in Docket 060262-WS correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

---

**From:** geraldvanorum@netzero.net [mailto:geraldvanorum@netzero.net]  
**Sent:** Sunday, November 12, 2006 7:14 PM  
**To:** Office of the Chairman  
**Subject:** rates

we are not happy with the increase in water rates please take care of the old retired people thank you

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1   \_\_\_\_\_
- OCL   1   \_\_\_\_\_
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SOR \_\_\_\_\_
- SCA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_



ORIGINAL

**Timolyn Henry**

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**From:** Office of the Chairman  
**Sent:** Monday, November 13, 2006 3:29 PM  
**To:** Timolyn Henry; Matilda Sanders  
**Cc:** Troy Rendell; Carlotta Stauffer; Margaret Hilton; Randy Roland; Rhonda Hicks; Roberta Bass  
**Subject:** FW: Forest Lake water rates

Please place in Docket 060262-WS correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

---

**From:** Michael Larkin [mailto:mb15650@yahoo.com]  
**Sent:** Monday, November 13, 2006 10:12 AM  
**To:** Office of the Chairman  
**Subject:** Forest Lake water rates

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR   1    
GCL   1    
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

Ms Polak:

I am a resident of Forest Lake Estates and find the proposed water/sewer rate increase obscene.

I am still trying to justify the increase for sub-standard service.

Thank You

Michael Larkin  
6032 Presidential Circle  
Zephyrhills Florida 33540

813 783 6471

---

Everyone is raving about the all-new Yahoo! Mail beta.

ORIGINAL

**Timolyn Henry**

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**From:** Office of the Chairman  
**Sent:** Monday, November 13, 2006 3:28 PM  
**To:** Timolyn Henry; Matilda Sanders  
**Cc:** Troy Rendell; Carlotta Stauffer; Margaret Hilton; Randy Roland; Rhonda Hicks; Roberta Bass  
**Subject:** FW: Water/Sewer Rates

Please place in Docket 060262-WS correspondence file.

**Sandy Simmons**

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

---

**From:** Joe B [mailto:jwbpa59@yahoo.com]  
**Sent:** Monday, November 13, 2006 10:21 AM  
**To:** Office of the Chairman  
**Subject:** Water/Sewer Rates

Lisa Polak:

I attended the meeting at Forest Lake Estates concerning the rate increase.

The last increase was apparently for upgrading the system.

When is that going to happen? After this increase?

Thanks

Joseph Bendas  
6032 Presidential Circle  
Zephyrhills FL 33540

610 390 4273

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR   |   \_\_\_\_\_  
GCL   |   \_\_\_\_\_  
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

ORIGINAL

**Timolyn Henry**

---

**From:** Office of the Chairman  
**Sent:** Monday, November 13, 2006 3:27 PM  
**To:** Timolyn Henry; Matilda Sanders  
**Cc:** Troy Rendell; Carlotta Stauffer; Margaret Hilton; Randy Roland; Rhonda Hicks; Roberta Bass  
**Subject:** FW: Forest Lakes Water

Please place in correspondence file of Docket 060262-WS.

***Sandy Simmons***

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

---

**From:** Holdbetsy@wmconnect.com [mailto:Holdbetsy@wmconnect.com]  
**Sent:** Monday, November 13, 2006 10:44 AM  
**To:** Office of the Chairman  
**Cc:** Katrina Tew  
**Subject:** Forest Lakes Water

We the people do have a very big problem with our water supply. Nasty water for doing any of our laundry and drinking, etc. We will be paying double the amount that other water company charges. Most of us are on fixed income. Please do something to help us. Their maintenance is very bad also. My meter doesn't even have a close lid and anyone could fall through. Thank you for your time and we all of Forest Lakes hope this will help our situation out. Judy A. Houk 6009 Presidential Cir Zephyrhills, Fl. ( E-mial address holdbetsy@wmconnect.com )

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- BCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

ORIGINAL

**Timolyn Henry**

---

**From:** Kay Flynn  
**Sent:** Monday, November 13, 2006 2:46 PM  
**To:** Timolyn Henry  
**Subject:** FW: PSC DOCKET NO: 060262-WS

Please handle. (See other e-mail.)

---

**From:** Office of the Chairman  
**Sent:** Monday, November 13, 2006 2:39 PM  
**To:** Kay Flynn; Hong Wang  
**Cc:** Troy Rendell; Carlotta Stauffer; Margaret Hilton; Randy Roland; Rhonda Hicks; Roberta Bass  
**Subject:** FW: PSC DOCKET NO: 060262-WS

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR   1    
GCL   1    
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

Please place in correspondence file.

***Sandy Simmons***

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

---

**From:** Kathyvaheyone@aol.com [mailto:Kathyvaheyone@aol.com]  
**Sent:** Monday, November 13, 2006 12:05 PM  
**To:** Office of the Chairman; Katrina@psc.state.fl.us  
**Subject:** PSC DOCKET NO: 060262-WS

Please be advised that we feel the above referenced rate increase is ungrounded and unjust and should be reduced. The water is of such poor quality that it must be filtered before consumption, Waste water plant is so ineffective that a foul odor permeates the surrounding areas.

Sincerely,

Edgar R. Vahey  
Kathleen G. Vahey

ORIGINAL

**Timolyn Henry**

**From:** Kay Flynn  
**Sent:** Monday, November 13, 2006 2:45 PM  
**To:** Office of the Chairman  
**Cc:** Timolyn Henry; Hong Wang; Kimberley Pena; Matilda Sanders  
**Subject:** RE: PSC DOCKET NO: 060262-WS Application for Increase in Water & Wastewater Rates in Pasco County,

Sandy, please begin forwarding these to Timolyn Henry, and cc: Matilda as Tim's backup.

Tim, you will print these and put a copy in the correspondence file and send a copy to ECR and a copy to GCL. Matilda, likewise.

Thanks.  
 Kay

---

**From:** Office of the Chairman  
**Sent:** Monday, November 13, 2006 2:41 PM  
**To:** Kay Flynn; Hong Wang  
**Cc:** Troy Rendell; Carlotta Stauffer; Margaret Hilton; Randy Roland; Rhonda Hicks; Roberta Bass  
**Subject:** FW: PSC DOCKET NO: 060262-WS Application for Increase in Water & Wastewater Rates in Pasco County

Please place in correspondence file.

CMP \_\_\_\_\_  
 COM \_\_\_\_\_  
 CTR \_\_\_\_\_  
 ECR   1    
 GCL   1    
 OPC \_\_\_\_\_  
 RCA \_\_\_\_\_  
 SCR \_\_\_\_\_  
 SGA \_\_\_\_\_  
 SEC \_\_\_\_\_  
 OTH \_\_\_\_\_

***Sandy Simmons***

Scheduling Coordinator  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, FL 32399  
 Telephone: (850) 413-6008  
 Fax: (850) 413-6009

---

**From:** AnnMarie Hall [mailto:amhall@3oaks.com]  
**Sent:** Monday, November 13, 2006 11:58 AM  
**To:** Office of the Chairman  
**Subject:** PSC DOCKET NO: 060262-WS Application for Increase in Water & Wastewater Rates in Pasco County,

RE: PSC DOCKET NO: 060262-WS  
 Application for Increase in Water & Wastewater Rates in Pasco County,  
 Florida, Dated October 3, 2006

Dear Chairman Polak:

Regarding PSC Docket No. 060262-WS, Application for Increase in Water & Wastewater Rates in Pasco County, FL Dated October 3, 2006; our Forest Lakes Estates community consists of retired senior citizens, many who are living only on their Social Security benefits. This proposed rate increase would be a

11/13/2006

financial hardship for the residents of our community.

The quality of our water is poor....our water is disgusting! Many residents in our community buy bottled water for drinking and cooking. We do not drink this water! The water either smells really bad or smells so strongly of chlorine that after taking a shower, your skin smells like you have been in a swimming pool!

The water treatment plant in our Forest Lake Estates community smells bad, too. Residents that live near the plant have health problems, we believe from the smell coming from the treatment plant. Some days when the wind is blowing "just right", we get the bad smell all the way to the end of Jessup Drive, which is a half mile from the treatment plant. This is disgusting!!

My husband and I are part-time Florida residents, yet we are billed monthly for water when there is no one at our Florida residence. This seems unfair. Why must we be billed for water for the months when no one is at our home?? We support the Florida economy while we are in your beautiful state and would hate to have to leave Florida and find another place "to winter" due to these problems!

Please consider my concerns before granting this proposed rate increase! We are already paying way too much for what we are getting!!

Sincerely,

Ann Marie Hall, amhall@3oaks.com  
Forest Lakes Estates  
5931 Jessup Drive  
Zephyrhills, FL 33540

ORIGINAL

RECEIVED  
06 NOV 13 AM 9:57  
COMMISSION CLERK  
DISTRIBUTION CENTER  
NOV 13 AM 8:07

Director, Division of the Commission Clerk & Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0870

Ref: Docket No. 060262-WS, Labrador Utilities, Inc.

November 8, 2006

This request is being submitted for the PSC to reconsider the Requested Rates for Water and Wastewater. in particular Wastewater only, as requested by Labrador Utilities.

This concerns the breakpoint of 6,000 gallons, Wastewater. I am requesting this be changed to 3,000 gallons, based on the following:

Forest Lake Estates is a retirement community consisting of double-wide mobile homes, the majority having only two residents. I am estimating the present average use of 3,000 gallons per household, based on my own usage as follows:

CMP \_\_\_\_\_ Year 2004 63,000 / 5,250 month. Rate of \$39.00 for water and waste  
COM \_\_\_\_\_ Year 2005 28,820 / 2,404 month. Rate at graduated scale  
CTR \_\_\_\_\_ Year 2006 21,730 / 2.173 month, " " "

ECR   1   The Present, Requested and Suggested rates are as follows using as samples the three categories shown.  
GGI   1  

	<u>Present</u>			<u>Requested</u>			<u>Suggested</u>			
	<u>Water</u>	<u>Waste</u>	<u>Total</u>	<u>Water</u>	<u>Waste</u>	<u>Total</u>	<u>Water</u>	<u>Waste</u>	<u>Total</u>	
OPC _____	3,000	\$15.70	40.11	55.81	19.54	44.78	64.32	19.54	44.78	64.32
RCA _____	6,000	25.12	68.13	93.25	32.47	75.20	107.67	32.47	44.78	77.25
SCR _____	10,000	37.68	105.49	143.17	49.71	75.20	124.91	49.71	44.78	94.49

SGA \_\_\_\_\_ This change will have no effect on the water cost , only on the waste water in excess of 3,000 gallons which is presumably absorbed by the soil due to car washing, lawn and garden irrigation and house washing. At the present time no one is using their irrigation system for lawn use due to the excessive cost, primarily of the waste water.  
SBO \_\_\_\_\_  
OTH \_\_\_\_\_

Your consideration will be appreciated.

*Donald A. Parks*

Donald A. Parks  
5737 Viau Way  
Zephyrhills, FL 33540

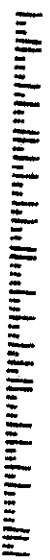
Donald A. Parks  
5737 Viau Way  
Zephyrhills, FL 33540

TAMPA FL 336  
06 NOV 2006 PM 4 T



Director, Division of the Commission Clerk & Administra  
Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0870

32399+0850





Hong Wang

ORIGINAL

**From:** Office of the Chairman  
**Sent:** Thursday, November 09, 2006 4:22 PM  
**To:** Hong Wang; Kay Flynn  
**Cc:** Carlotta Stauffer; Margaret Hilton; Randy Roland; Rhonda Hicks; Roberta Bass; Troy Rendell  
**Subject:** FW: PSC Docket No. 060262-WS Application for increase in water and wastewater rates in Pasco County, Fl.

Please place in correspondence file.

*Sandy Simmons*

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

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**From:** joanne kramer [mailto:makemyday17@tampabay.rr.com]  
**Sent:** Thursday, November 09, 2006 1:19 PM  
**To:** Office of the Chairman; Katrina Tew  
**Subject:** PSC Docket No. 060262-WS Application for increase in water and wastewater rates in Pasco County, Fl.

I am a resident of Forest Lake Estates where we are getting a drastic increase in water and sewer.

We cannot drink this water, so we spend money to buy water. After seeing the brown scum that was being left in my dog's dish, i won't even let her drink this waster.

These new rates are unjust and should be reduced.

It would be quite a different story if we got the use out of this water that we are paying for.

Please take this matter seriously and HELP us.

Robert & Joanne Kramer  
5710 Viau Way  
Zephyrhills, Fl. 33540

CMP  
COM  
CTR  
ECR  
GCL  
GPC  
PCA  
SCR  
SCA  
SEC  
CTH

11/9/2006

**From:** Office of the Chairman  
**Sent:** Thursday, November 09, 2006 4:19 PM  
**To:** Hong Wang; Kay Flynn  
**Cc:** Ellen Plendl; Troy Rendell; Carlotta Stauffer; Margaret Hilton; Randy Roland; Rhonda Hicks; Roberta Bass  
**Subject:** FW: PROPOSED INCREASE BY LABRADOR UTILITIES

Please place in correspondence file for Docket 060262-WS - Application for increase in water and wastewater rates in Pasco County by Labrador Utilities, Inc.

*Sandy Simmons*

Scheduling Coordinator  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, FL 32399  
 Telephone: (850) 413-6008  
 Fax: (850) 413-6009

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**From:** elvin brown [mailto:elvineb@earthlink.net]  
**Sent:** Thursday, November 09, 2006 12:23 PM  
**To:** Office of the Chairman  
**Subject:** PROPOSED INCREASE BY LABRADOR UTILITIES

WE ARE HOMEOWNERS AT FOREST LAKE ESTATES IN ZEPHYRHILLS, FLORIDA 33540-7503. OUR INCREASED FEES FOR WATER AND ESPECIALLY SEWER RATES HAS INCREASED MORE THAN 100% IN THE PAST TWO YEARS.....THE INCREASE IS UNMERITTED.....OUR WATER IS BROWN.....IT IS CLOUDY.....WE HAVE TO USE A WATER PURIFIER FOR DRINKING WATER.....WE PURCHASE BOTTLED WATER TO USE TO DRINK AND BOIL FOR COOKING....OUR TOILET BOWL INTERIORS ARE STAINED WITH BROWN AND YELLOW AREAS AND WE HAVE HAD TO BUY SPECIAL STRONG CLEANERS TO USE DAILY TO KEEP THE INTERIORS OF THE BOWLS ALMOST OK TO LOOK AT.....IT IS EMBARRASSING WHEN COMPANY USES OUR TOILETS BECAUSE NO MATTER HOW MUCH WE USE AND SCRUB IT LOOKS DIRTY.....WE ALSO NOTICED THAT THERE IS ONLY ONE WORKMAN AT THE WATER SITE.....IF AN EMERGENCY ARISES, HE MAY BE CALLED OUT TO CHECK ON IT AND LEAVE THE FACILITY UNATTENDED.....OUR WATER BILL FOR 4770 GALLONS OF WATER/SEWER WAS \$94.00 THIS LAST BILLING....OUR ELECTRIC BILL WAS EXACTLY THE SAME AMOUNT.....WE MOVED HERE FROM PORT RICHEY WHERE PASCO UTILITIES SERVICED OUR HOME.....AT THAT TIME A TOTAL OF ABOUT \$54.00 WAS THE AMOUNT CHARGED FOR 6000 GALLONS.....DO YOU NOT THINK THIS RATE INCREASE THAT IS BEING ASKED FOR IS OUTRAGEOUS? NOTHING HAS IMPROVED AS FAR AS SERVICE TO OUR WATER NEEDS SINCE THEY ASKED FOR AND RECEIVED THEIR LAST INCREASE.....WHAT RECOURSE DO WE HAVE EXCEPT TO SEE YOUR ASSISTANCE IN THIS MATTER.....WHEN IT COSTS 3 TIMES WHAT OUR WATER USAGE COSTS FOR THE SEWER COSTS, THEN SOMETHING IS DEFINITELY WRONG.....WE NO LONGER WATER OUR LAWN, NOR OUR SHRUBS, NOR OUR FLOWERS EXCEPT WITH LEFT OVER BOILED COOKING WATER THAT HAS COOLED....OUR LAWN GETS ONLY RAINWATER.....I HAVE BEGUN CUTTING BACK ON LAUNDRY.....ETC....I AM NOT A PERSON GIVEN TO WASTE.....BE IT WATER, FOOD, ETC.....DO WE HAVE TO STOP FLUSHING OUR TOILETS IN ORDER TO LOWER THE USAGE AND THEREBY PERHAPS GET A LESSER READING AND BILL.....THANK YOU FOR YOUR TIME....AND CONSIDERATION IN THIS MATTER.....MR. AND MRS. ELVIN E. BROWN FOREST LAKE ESTATES LOT #766.

[elvineb@earthlink.net](mailto:elvineb@earthlink.net)  
 EarthLink Revolves Around You.

CMP  
 COM  
 CTR  
 ECR  
 GOL  
 OPC  
 RCA  
 SCR  
 SGA  
 SEC  
 OTH

Hong Wang

From: Office of the Chairman  
Sent: Thursday, November 09, 2006 4:15 PM  
To: Hong Wang; Kay Flynn  
Cc: Carlotta Stauffer; Margaret Hilton; Randy Roland; Rhonda Hicks; Roberta Bass; Ellen Plendl  
Subject: FW: Labrador Utilities

Please place in the correspondence file for Docket 060262-WS, Application for increase in water and wastewater rates in Pasco County by Labrador Utilities, Inc.

Sandy Simmons  
Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

-----Original Message-----

From: Owen R. Dueweke [mailto:duke-ii@juno.com]  
Sent: Thursday, November 09, 2006 12:51 PM  
To: Office of the Chairman  
Subject: Labrador Utilities

Dear Ms. Polak,

As a resident of Forest Lakes Estates, 5932 Utopia, Zephyrhills FL 33540, we are appalled at the proposed increase that Labrador Utilities, Inc. has proposed. Their service and upkeep is atrocious.

Thank you,

Owen R. Dueweke  
Marie Aliene Dueweke

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR   1    
GCL   1    
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
CEA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

**Timolyn Henry**

---

**From:** Ruth McHargue  
**Sent:** Friday, October 06, 2006 10:16 AM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 6554

Add to docket file 060262

-----Original Message-----

**From:** contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
**Sent:** Thursday, October 05, 2006 9:17 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 6554

Complaint filed with PSC

Select County: PASCO  
CUSTOMER INFORMATION

Name: Kenneth Ricker  
Telephone: (813) 779-2244  
Email:  
Address: 5944 Jessup Drive Zephyrhills 33540

BUSINESS INFORMATION

Business Account Name: Kenneth Ricker  
Account Number:  
Address: 5944 Jessup Drive Zephyrhills Florida 33540

COMPLAINT INFORMATION

Complaint: Other Complaint against Labrador Utilities, Inc.  
Details:

The cost of water is exhorbitant. The cost of sewer services are way too high. Way out of line with other water fees and sewage treatment fees.  
As well water taste is not all that good.

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

**Timolyn Henry**

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**From:** Ruth McHargue  
**Sent:** Friday, October 06, 2006 10:15 AM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 6550

Add to docket file 060262

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Thursday, October 05, 2006 5:49 PM  
To: Consumer Contact  
Subject: E-Form Other Complaint TRACKING NUMBER: 6550

Complaint filed with PSC

Select County: PASCO  
CUSTOMER INFORMATION

Name: Robert McGhee  
Telephone: (905) 935-3002  
Email: cmcgee@cogeco.ca  
Address: 440 Bunting Road St. Catharines Ontario 33540

BUSINESS INFORMATION

Business Account Name: Robert McGhee  
Account Number: 00693 001738 1  
Address: 5648 Viau Way Zephyrhills Florida 33540

COMPLAINT INFORMATION

Complaint: Other Complaint against Labrador Utilities, Inc.  
Details:

I wish to protest the water increase by Labrador on the basis that the water quality is not good and the sewer plant still smells. Also, I ask that the PSC look at the DEP files on the utilities.

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

**Timolyn Henry**

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**From:** Ruth McHargue  
**Sent:** Thursday, October 05, 2006 8:13 AM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 6518

-----Original Message-----

**From:** Angie Calhoun  
**Sent:** Tuesday, October 03, 2006 4:53 PM  
**To:** Ruth McHargue  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 6518

To CCA Docket 060262

-----Original Message-----

**From:** contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
**Sent:** Tuesday, October 03, 2006 3:26 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 6518

Complaint filed with PSC

Select County: PASCO  
CUSTOMER INFORMATION

Name: Ian F. Hart  
Telephone: 813-715-4177  
Email: monique.hart@sympatico.ca  
Address: 6230 Utopia Drive Zephyrhills 33540

BUSINESS INFORMATION

Business Account Name: Ian F. Hart  
Account Number: 00693 001868 2  
Address: 6230 Utopia Drive Zephyrhills Florida 33540

COMPLAINT INFORMATION

Complaint: Other Complaint against Labrador Utilities, Inc.

Details:

There has been a rate increase to which we object because the water quality is not good and the sewer plant still smells. Please look at the DEP files on the utilities.

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR   1    
GCL   1    
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

**Timolyn Henry**

---

**From:** Ruth McHargue  
**Sent:** Thursday, October 05, 2006 8:13 AM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 6518

-----Original Message-----

From: Angie Calhoun  
Sent: Tuesday, October 03, 2006 4:53 PM  
To: Ruth McHargue  
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 6518

To CCA Docket 060262

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Tuesday, October 03, 2006 3:26 PM  
To: Consumer Contact  
Subject: E-Form Other Complaint TRACKING NUMBER: 6518

Complaint filed with PSC

Select County: PASCO  
CUSTOMER INFORMATION

Name: Ian F. Hart  
Telephone: 813-715-4177  
Email: monique.hart@sympatico.ca  
Address: 6230 Utopia Drive Zephyrhills 33540

BUSINESS INFORMATION

Business Account Name: Ian F. Hart  
Account Number: 00693 001868 2  
Address: 6230 Utopia Drive Zephyrhills Florida 33540

COMPLAINT INFORMATION

Complaint: Other Complaint against Labrador Utilities, Inc.  
Details:

There has been a rate increase to which we object because the water quality is not good and the sewer plant still smells. Please look at the DEP files on the utilities.

OMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR   1    
GCL   1    
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

**Timolyn Henry**

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**From:** Ruth McHargue  
**Sent:** Thursday, October 05, 2006 1:20 PM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 6535

Please add to docket file 060262

-----Original Message-----

**From:** contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
**Sent:** Wednesday, October 04, 2006 7:01 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 6535

Complaint filed with PSC

Select County: PASCO  
CUSTOMER INFORMATION

Name: PAUL CHERMAK  
Telephone: (815)218-4018  
Email: PCHERMAK@MSN.COM  
Address: 5736 VIAU WAY ZEPHYRHILLS 33540

BUSINESS INFORMATION

Business Account Name: PAUL CHERMAK  
Account Number: 006930017481  
Address: 5637 VIAU WAY ZEPHYRHILLS FL 33540

COMPLAINT INFORMATION

Complaint: Other Complaint against Labrador Utilities, Inc.  
Details:

I WOULD LIKE TO PROTEST THE WATER RATE INCREASE ON THE BASIS THAT WE LIVE JUST DOWN FROM THE SEWAGE TREATMENT PLANT AND THE ODOR CONTINUES TO BE BAD A LOT OF THE TIME. THE WATER QUALITY SEEMS TO BE LACKING. THE WATER HAS STRANGE TASTE AND ODOR AND WE ARE FEARFUL OF DRINKING IT. I ENCOURAGE YOU TO CHECK THE DEP FILES ON THE UTILITY. IT IS MY UNDERSTANDING THAT WE ARE ALREADY ONE OF THE HIGHEST CHARGED AREAS AND GRANTING THEM YET ANOTHER INCREASE FOR A CLEARLY INFERIOR PRODUCT SEEMS NEGLIGANT. THANK YOU.

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_



**Timolyn Henry**

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**From:** Rhonda Hicks  
**Sent:** Tuesday, October 03, 2006 11:24 AM  
**To:** Timolyn Henry  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 6503

Thanks,  
Rhonda L. Hicks  
(850) 413-6449

-----Original Message-----

**From:** Angie Calhoun  
**Sent:** Tuesday, October 03, 2006 11:11 AM  
**To:** Rhonda Hicks  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 6503

To CCA Docket 060262

-----Original Message-----

**From:** contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
**Sent:** Monday, October 02, 2006 7:49 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 6503

Complaint filed with PSC

Select County: PASCO  
CUSTOMER INFORMATION

Name: Mickey V. Vanier  
Telephone: 813-788-0305  
Email: sunrise1@kos.net  
Address: 5647 Viau Way Zephyrhills 33540

BUSINESS INFORMATION

Business Account Name: Mickey V. Vanier  
Account Number: 00693 001739 1  
Address: 5647 Viau Way Zephyrhills Florida 33540

COMPLAINT INFORMATION

Complaint: Other Complaint against Labrador Utilities, Inc.  
Details:

I would like to protest the water increase by Labrador on the basis that the water quality is not good and the sewer plant still smells. Some days it is difficult to walk past the street next to the plant.

I would ask that the PSC look at the DEP files on the utilities.

Thank you.

Mickey V. Vanier

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
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ECR   1    
GCL   1    
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RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
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OTH \_\_\_\_\_

**Timolyn Henry**

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**From:** Rhonda Hicks  
**Sent:** Tuesday, October 03, 2006 9:52 AM  
**To:** Timolyn Henry  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 6499

Docket 060262

Thanks,  
Rhonda L. Hicks  
(850) 413-6449

-----Original Message-----

**From:** Angie Calhoun  
**Sent:** Tuesday, October 03, 2006 8:50 AM  
**To:** Rhonda Hicks  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 6499

To CCA - Docket 060262

-----Original Message-----

**From:** contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
**Sent:** Monday, October 02, 2006 4:17 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 6499

Complaint filed with PSC

Select County: PASCO  
CUSTOMER INFORMATION

Name: Hilton Gopie  
Telephone: 813 779 0065  
Email: hdgopie@auracom.com  
Address: 5913 Utopia Drive Zephyrhills 33540

BUSINESS INFORMATION

Business Account Name: Hilton Gopie  
Account Number: 00639 001471 1  
Address: 5913 Utopia Drive Zephyrhills Florida 33540

COMPLAINT INFORMATION

Complaint: Other Complaint against Labrador Utilities, Inc.  
Details:

I would like to go on record as being very much opposed to any rate increase in our water and sewer rates. Labrador Utilities Inc. has not given satisfactory service that we are paying for now. The water quality is not good and the sewer plant still smells. I would ask the PSC to look at the files that DEP has on the utilities.

CMP \_\_\_\_\_  
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GCL   1    
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
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OTH \_\_\_\_\_

**Timolyn Henry**

**From:** Ruth McHargue  
**Sent:** Thursday, September 28, 2006 9:00 AM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 6436

060262-WS

Please add to docket file

-----Original Message-----

**From:** Consumer Contact  
**Sent:** Thursday, September 28, 2006 8:04 AM  
**To:** Ruth McHargue  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 6436

To CCA Docket 060262

-----Original Message-----

**From:** contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
**Sent:** Wednesday, September 27, 2006 9:33 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 6436

Complaint filed with PSC

Select County: PASCO  
CUSTOMER INFORMATION

Name: Charles Moulton  
Telephone: 813-779-9513  
Email: cnmfl@tampabay.rr.com  
Address: 41252 Xenon Way Zephyrhills 33540

BUSINESS INFORMATION

Business Account Name: Charles Moulton  
Account Number: 00693 001035 1  
Address: 41252 Xenon Way Zephyrhills Florida 33540

COMPLAINT INFORMATION

Complaint: Other Complaint against Labrador Utilities, Inc.

Details:

I feel the need to make a complaint about the service received by Labrador Utilities Inc. especially after learning that the company has filed for a rate increase. The residents of Forest Lake Estates are currently paying some of the highest rates in Florida for a private utility and the service is extremely poor. Not only do we have to constantly put up with a noxious smell coming from the plant, but almost everyone in this community has to install some sort of filtration system for the drinking water. The water smells and leaves a residue in glasses etc. if left for a period of time. I feel that the current rate is unfair because the sewer rate is based on water consumption and is three times as high as the water rate even though only a fraction of this water used, goes to the sewage treatment plant. Residents of this mobile home park are forced to wash their houses bi-annually, wash their cars, irrigate their lawns and shrubs, none of which is returned to the plant. I realize that nothing can be done about the current rates, but I do believe that we should expect much better service and purer water than we are receiving and that NO increase in rates should be given to this utility until they can clean up the mess at their plant. The last time the Public Service Commission sent representatives to listen to the residents of Forest Lake Estates our concerns fell on deaf ears. I hope that this time the PSC will listen to our concerns and do the right thing. If the new proposed rate goes

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SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

CCA Official Filing

9/28/2006 9:01 AM\*\*\*\*\*

9:01 AM\*\*\*\*\*

Timolyn Henry\*\*\*\*\*2

through it will be a hard ship on many of the older residents of this Park.

**Timolyn Henry**

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**From:** Ruth McHargue  
**Sent:** Tuesday, September 26, 2006 10:40 AM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 6403

060262-WS

-----Original Message-----

**From:** Angie Calhoun  
**Sent:** Tuesday, September 26, 2006 9:14 AM  
**To:** Ruth McHargue  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 6403

To CCA

Docket 060262

-----Original Message-----

**From:** contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
**Sent:** Monday, September 25, 2006 6:53 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 6403

Complaint filed with PSC

Select County: PASCO  
CUSTOMER INFORMATION

Name: Russell McGinnis  
Telephone: 813-788-4884  
Email: nanham@peoplepc.com  
Address: 5731 Viau Way Zephyrhills 33540

BUSINESS INFORMATION

Business Account Name: Russell McGinnis  
Account Number: 00693 001703 1  
Address: 5731 Viau Way Zephyrhills Florida 33540

COMPLAINT INFORMATION

Complaint: Other Complaint against Labrador Utilities, Inc.

Details:

I am opposed to the present interm and final rate increase for Labrador Utilities Inc. Labrador has not upgraded their service. There is still a oder coming from the sewer plant and the water has to be filtered before using. The increase is much more that the city of Zephyrhills is getting. The increase will present a hardship for many of the residents in the community. Thank you

CMP \_\_\_\_\_  
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GCL   |    
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RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

**Timolyn Henry**

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**From:** Ruth McHargue  
**Sent:** Monday, September 25, 2006 11:22 AM  
**To:** Matilda Sanders  
**Cc:** Timolyn Henry  
**Subject:** FW: Submitted over website

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR   1    
GCL   1    
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

-----Original Message-----

From: Angie Calhoun  
Sent: Monday, September 25, 2006 10:47 AM  
To: Ruth McHargue  
Subject: FW: Submitted over website

To CCA

Docket 060262 Labrador Utilities rate increase.

-----Original Message-----

From: Benjamin Legaspi  
Sent: Monday, September 25, 2006 8:44 AM  
To: Consumer Contact  
Subject: Submitted over website

Jane B Grondin (galfromval@tampabay.rr.com)  
Type: General Comment  
Phone: 813-778-6212  
Company:  
URL address:  
Issue/Comment:

To whom it may concern. I am writing in regards to the increase of our water bill. I cannot in any way see where they should be warranted an increase when we have had trouble with our water since we have moved here. The smell, especially on weekends, is unbelievable. Some times it is so strong that you cannot even sit out doors and it is an ebarresment when we have people over. It is very upsetting to me to have to pay the price that you are asking for this water bill when I had to go out and buy us a water cooler and have to buy my water every month in order for me to be able to drink and cook with the water. You say where you are looking out for the people, but in my opinion this is not what I call looking out for the customers. I would greatly appreciate it if you would do something for the people that have to pay for this when we can't even use it instead of giving raises to the Labrador utilities inc. My account No is 006393 001755 2. I live at 6050 Jessup Drive in Forest Lake Estates. I am hoping that you will do something about this for the people, the customers. Thank you J. Beverly Grondin

RIGHT

**Timolyn Henry**

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**From:** Ruth McHargue  
**Sent:** Thursday, September 21, 2006 12:21 PM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 6316

-----Original Message-----

From: Angie Calhoun  
Sent: Wednesday, September 20, 2006 2:23 PM  
To: Ruth McHargue  
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 6316

To CCA Docket #060262

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Wednesday, September 20, 2006 1:16 PM  
To: Consumer Contact  
Subject: E-Form Other Complaint TRACKING NUMBER: 6316

Complaint filed with PSC

Select County: PASCO  
CUSTOMER INFORMATION

Name: JOHN BUDD  
Telephone: 1-813-788-1006  
Email:  
Address: 6053 FOREST LAKE DRIVE ZEPHYRHILLS 33540

BUSINESS INFORMATION

Business Account Name: JOHN BUDD  
Account Number: 00693 001282 1  
Address: 6053 FOREST LAKE DRIVE ZEPHYRHILLS Florida 33540

COMPLAINT INFORMATION

Complaint: Other Complaint against Labrador Utilities, Inc.

Details:

2OR 3 YEARS LABRADOR UTILITIES GOT OVER 200 PER CENT RAISE NOW THEY WANT MORE . WHEN DOES IT END . MY WIFE AND I HAVE BEEN FOR 5 YEARS . WE CAN NOT DRINK THE WATER ,BECAUSE OF THE TASTE ,WE DRINK BOTTLED FOR THE PAST 5 YEARS I HAVE WATER FILTERS THAT WE CHANGE EVERY 3 MONTHS. WE FIND THIS VERY EXPENCIVE PLUS PAYING 60.00 TO 90.00 DOLLARS A MONTH . NOTHING TO DO WITH THE WATER HAS CHANGED IN 5 YEARS .WE NEED YOU PEOPLE THERE TO START HELPING US ?WITH THE FIRST RAISE AND NO CHANGES WE CAN NOT SEE REASON FOR ANOTHER ? please help us we are on social sec.this company has trouble with epa for sewew back up and bad odors from plant thank you for your time help us

PSC was contacted previously

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR   1    
GCL   1    
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_