

ORIGINAL

FPUC Storm Expenditures BKT

CONSUMER

041441

Fax

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05 JUN 30 PM 2:43
COMMISSION
CLERK

Name: Florida Public Utilities
Organization: Florida Public Service Commission
Fax: 1-800-511-0809
Phone:
From: Deborah Wemple
Date: June 25, 2005
Subject: Storm Expenditures
Pages: 1

I, personally, don't have enough information. I would like some questions answered, if possible.

Questions: What are the extraordinary storm costs?

Do they pertain to the New Smyrna Beach area?

This is a business, don't you have insurance?

All these years, we haven't had anything with this magnitude, and you still don't have enough in reserves?

You can contact me by phone, fax, or mail. Use the information below.

- CMP Thank you.
- COM
- CTR
- ECR 1
- GCL 1
- OPC
- MMS
- RCA
- SCR
- SEC
- OTH

JUN 27 2005

From the desk of...
 Deborah Wemple
 Curative Massage
 120 Faulkner St., P.O. Box 645
 New Smyrna Beach, Fl. 32170
 Phone/Fax: 386-428-0723

ORIGINAL

Letter to PSC, June 15, 2005
Mary Watson
1817 Montague Street
Lake Worth, FL 33461
June 15, 2005

041441-60
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COMMISSION
CLERK

Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Dear Commissioners: :

I just received notification of the upcoming meetings concerning yet another utility rate increase; for Florida Public Utilities. I intend to make every effort to attend.

I urge you very strongly to consider the viewpoint of home owners and voters who have also suffered greatly this last hurricane season. Many of us still do not have adequate roofing as we face another uncertain season. This utility is doing very well financially (see enclosures) while the tax payers continue to be hit with ever increasing costs.

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I have written to my elected representatives prior to any hurricanes and urged them to represent their constituents in utility matters as the "Public Service Crimation" certainly has no history of doing so. 100% of replies from my representatives frankly admitted that this was the case.

As to this particular utility I have only one appliance (brand new hot water heater) that is powered by natural gas. This appliance has the highest efficiency rating. My cost monthly is already grossly inflated: 20-50% of my total utility costs, including central air conditioning. And this is advertised as "the most efficient energy source?"

For around \$2 of actual gas usage my fuel adjustment cost can go as high as \$15!! And I also have to pay a monthly "customer charge" of \$8. This I am told is the company charge for everything necessary to do business, namely: employees, billing department, equipment, etc. This is the first state I have lived in where the normal cost of owning a business is to be borne only by customers of the business.

I would certainly think that any reasonable mind would conclude that a \$23 surcharge for a \$2 product is unreasonable. That is what we customers are dealing with right now. This company is obviously making even greater profit after the

Letter to PSC, June 15, 2005

storms: see enclosures.

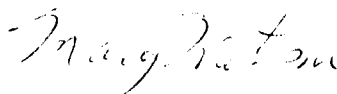
To grant this increase is only adding insult to injury after a devastating year for utility users. Gas lines of necessity are located securely underground: how could wind damage have affected this? In very few areas flooding was a problem. This should not necessitate an unquestioned statewide increase in rates.

Just last week, for the first time a company employee of the gas company made a survey on my property to check for leaks. None were found. I was told this was only routine maintenance which had not been done previously. It certainly seems more than coincidental this occurs only with a rate increase request.

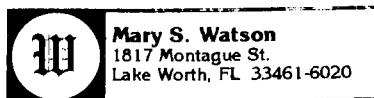
Please put a stop to this unquestioning passing on the buck, even when no loss has been suffered by a business, and represent the citizens your body was created to represent. Where is the justification for an increase when company profits are at an all time high and no storm loss is documented? Especially in a company that apparently is responsible only for profits, while their customers are already designated to bear the full cost of their doing business. In any other state this would be possible legally only with a cooperative business where profits are shared. Or it would be prosecuted as a business scam.

I hope you will at least give some consideration to the voters as well as the powerful interests and their lobbyists.

Sincerely,



Mary Watson



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Source: Florida Public Utilities Company

Florida Public Utilities Announces First Quarter 2005 Results

Wednesday May 11, 4:30 pm ET

WEST PALM BEACH, Fla., May 11 /PRNewswire-FirstCall/ -- Florida Public Utilities (Amex: FPU - News) reported first quarter ended March 31, 2005 net income of \$2,353,000, or \$.59 per share, compared with net income from the same period last year of \$1,413,000, or \$.36 per share. The Company's increase in net income was primarily attributable to electric rate relief granted in March 2004 and natural gas rate increases in August and November 2004.

Total revenues increased \$4,713,000 in the first quarter of 2005 over the same period in 2004, primarily due to the increased natural gas and electric rates approved by the Florida Public Service Commission (FPSC), along with higher fuel costs in 2005 that are recovered through revenues and higher propane rates.

The Company experienced an increase of 15% or \$1,148,000 in operating expenses during the quarter as compared with the first quarter of 2004. There was an increase of \$111,000 in payroll expenses due to a shift in the electric division from work on capital assets in 2004 to work on operational and maintenance items. Pension expense increased \$101,000 due to the expected return on pension assets not covering the growth in pension liabilities and interest on the liabilities. Another contributing factor to the increase in operating expenses was higher depreciation and amortization expense of \$336,000. This increase includes items that were approved for amortization in the natural gas rate case, which began in January 2005, such as the bare steel replacement program and environmental expenses, as well as normal plant growth.

The Company has incurred fuel-related expenses associated with the negotiation of new fuel contracts effective in 2008 for electric supply. Those costs have been passed through our fuel cost recovery clause. The recovery of these fuel-related costs, if any, will be subject to the approval of the FPSC and is expected to be determined in 2005. If the FPSC does not approve the Company's pass-through of these costs in the fuel cost recovery clause or disallows a portion of the costs, the expenses will increase by the disallowed portion. As of March 31, 2005, the maximum exposure that could affect operating income in 2005 is approximately \$65,000.

This press release contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995, including those relating to management's belief that the FPSC will allow recovery of special fuel costs through their fuel cost recovery clause in 2005. Such statements involve certain risks and uncertainties that could cause actual results to differ materially from those in the forward-looking statements. Such risks and uncertainties relate to the regulatory review process of the FPSC, which is beyond the control of the Company.

Florida Public Utilities is primarily in the business of providing natural gas, electric and propane gas distribution services throughout Florida.

Key operating results for the first quarter ended March 31, 2005 and 2004 are summarized below:

Florida Public Utilities
(dollars in thousands except per share data)

	Three Months Ended
	March 31,
2005	2004

Total Revenues	\$35,438	\$30,725
Net Income	\$2,353	\$1,413
Earnings for Common Stock	\$2,346	\$1,406
Earnings per Common Share - basic & diluted:	\$.59	\$.36
Average Shares Outstanding	3,960,619	3,928,889

Source: Florida Public Utilities Company

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Timolyn Henry

From: Consumer Contact
Sent: Tuesday, June 21, 2005 5:02 PM
To: Consumer Contact
Subject: Other

June 21, 2005

Contact Information:

Name: Robert Gould
Company:
Primary Phone: 386-409-7976
Secondary Phone: N/A
E-mail: rgould3566@earthlink.net

Comments:
RE: Public meetings about FPU storm cost recovery.

FPU, in their storm preparedness info to consumers, advises consumers to leave their gas on during the storms and assures customers that FPU operations are underground and cannot be damaged by the storms.

Why then do they need to recover "extraordinary" storm costs at the expense of their customers?

Thank you
R.E. Gould
522 Rio Grande
Edgewater, FL 32141

No response is necessary

For PSC Webmaster Use Only:
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http://www.psc.state.fl.us/contact/contact_form/contactform.cfm www.psc.state.fl.us

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ORIGINAL

TO - Jane Thompson Memorial Chambers
P.B.G.C.
301 N. Olive Ave
RE: Fl. Public Utilities

RECEIVED-PPSC
JUN 16 PM 3:43
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CONSUMER

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JUN 16 2005

Florida Public Service Commission
Division of PSC

FROM- Mr. Ken Brandon

2 pgs 6-16-05

- CMP _____
- COM _____
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FDUC-Gas
Storm Recovery Clause
Docket # 041441

6-15-05

To whom it may concern,

As a customer of F.P.U since 1990, I take great offense with your company trying to raise my bill to pay costs of the hurricanes last year. I've been paying my bill for 15 years, and you should have put money aside in a reserve for emergencies etc. I pay an already high enough bill monthly, and I do not want to have to pay more. I am directly saying NO to a billing increase in writing.

Sincerely,
Ken Brandon
1650 C Forest Lakes
Circle
WPB FL 33406