

ORIGINAL

CONSUMER

David - 180

Dear Sirs and Madams
RE.Docket # . 050449-WU

3/6/2006,

APR - 6 AM 9:51

This is regarding the proposal o Dixie Groves Utility Co to change its rates. To allow them to put a burden of 1.5 million dollars on the backs of 338 home owners is unacceptable ... The letters sent out regarding this went out only to those who are paying the water bills. It didn't go to all the home owners ..Many of these are renters. Who will move out when they discover their water bills will go from an average of 13.00 per month to 70.00 per month ..

COMMISSION CLERK

Dixie Groves Utilities Co. by their own admission are operating at a loss . They have no crew to do their repair work or equipmentment . In the event of a water problem they hire a company called U.S Water Services Corp to do their repairs.

Enclosed also find a copy of a letter written by a home owners group called Dixie Groves Estates HOA .This person Allen D.Zabel who is no longer its Pres..allowed my self an 4 other persons who attend one of their meetings .at his time we were allowed to ask questions about the enclosed letter . We asked to see a list of those who agreed to his proposal . He told me to go and canvas those in HOA my self . .Here is the issue This HOA does not represent me other home owners which number 214 This HOA .Dixie Groves Estates only represents 124 mobile homes in their mobile home park most of whom are renters or snow birds . Their problem is with the water system in their park not with the other home owner these are mostly single wide mobile home and their plumbing is bad . I have been living on Dixie Garden Loop since April of 1994.. The other 214 are single family block homes and small businesses . In all my years living here the water quality and pressure has not been a problem I drink the water and twice a year the water is tested and has remained very good . Once again let me stress the fact that Dixie Groves Estates HOA does not represent me or any one on my street Dixie Garden Loop .Mr.Zabel told me at their meeting he would get the water problem fixed for his HOA any way he could. And he did not care if we did not like it or not .I hope the Commission will take another look at this . It is not right that 1.5 million dollars be put on our backs Have the commission .probe this . The problem lies in the mobile home park not with the other homes and small businesses .Their water system needs to be up dated not the other owners

As an aside this HOA never has more than 10 people at their meetings They have a total of about 200.00 in their bank account . Most who live there are seasonal or renters. Your looking in to this matter will be appreciated . Your proposed rates for phase one are fair its phase 2 that is the killer .36.92 for basic service than 10.49 per 1000 gal. Comes to 68.33 per month for the average user. That is way out of line . No where does it say how long these rates will go on . Thank you for help in this matter. Angelo D'Ortona

Angelo D'Ortona
2033 Dixie Garden Loop
Holiday ,FL. 34690
1-727-934-9279
Complaint#686467C.

MR & MRS WALTER FORMAN
2145 Dixie Garden Loop
Holiday, FL 34690

DORINDA ARCY
2149 DIXIE GARDEN LOOP
FL Holiday 34690

MRE MRS. FRANK GRIECO
2154 DIXIE GARDEN LOOP
HOLIDAY FLORIDA 34690

Richard Koutche
2148 Dixie Garden Loop
Holiday, FL 34690

Enna Gandy
2159 Dixie Garden Loop
Holiday Fl. 34690

2170 Dixie Garden Loop
Holiday

Jannette Sargent
2151 Dixie Garden Loop
Holiday, FL 34690

Jim C Marfione
2152 Dix Garden
Holiday Fl. 34690

(over)
↓

CMP
COM
CFC
COR
CCL
CPC
ROA
SCR
SCA
SE
CTE

Sevims. Kline
2163 Dixie Garden Loop
Holiday 34690

4302 EASTILE LANE
HOLIDAY, FLORIDA 34980
Phone: (707) 939-8798

COMPLAINT
686471

January 24, 2006

Mr. Mo Kader, P.E.
U.S. Water Services Corporation
4939 Cross Bayou Boulevard
New Port Richey, FL 34652

RE: Dixie Groves HOA Meeting on January 21, 2005

Dear Mr. Kader:

This is to inform you that the Homeowners Association during its meeting that was held on January 21, 2005, voted unanimously in favor of replacement of all existing piping of the water distribution system of Dixie Groves Utilities. This decision was made based on our understanding that the existing water distribution system, which was built in the 1950's, has exceeded its useful 30-year life span and continues to deteriorate.

The piping has deteriorated substantially and contains significant number of cracks and leaking joints throughout the distribution system. The high degree of corrosion in the piping has also resulted in significantly reducing the inside diameter of the piping due to the deposition and accumulation of iron oxides on the inside surfaces of the pipes. As a result, the water quality has deteriorated and the system is barely able to meet the pressure and flow requirements.

Based on the foregoing, we believe that replacement of the aging piping at this time would be the most prudent option and would result in significantly improving the water quality and the service reliability of the water distribution system. Hence, we recommend that the Utility begin as early as possible all necessary tasks of replacing the aging infrastructures that have reached their useful life. We also understand that these improvements will result in a substantial increase of the current water rates in order to cover financing and funding of the project.

Consumer Statements at PSC Meetings

The Commissioners are interested in what consumers have to say about the application for a staff-assisted rate case in Pasco County by Dixie Groves Utility Company. The main purpose of this meeting is to receive comments from the public.

Anyone may make a statement, and speaking is an effective way to let the Commissioners know how you feel about the case under review. At the beginning of the meeting, procedures will be set up to establish an order for comments. PSC staff will have sign-up sheets that will be used to call consumers to speak. PSC staff will also be available to coordinate consumer comments and assist members of the public.

Any person who wishes to comment or provide information to the PSC staff regarding this matter may do so at the hearings, orally or in writing. Written comments also may be mailed to: Florida Public Service Commission, Division of the Commission Clerk and Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, or faxed to 1-800-511-0809. Correspondence will be placed in the file of this docket (Docket No. 050449-WU). For your convenience, a comment form is attached to this Special Report.

Any person who wishes to obtain a copy of the recommendation or the order may do so by writing to: Florida Public Service Commission, Division of the Commission Clerk and Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, or by going on-line at www.floridapsc.com.

PHIL WALKER

PSC Staff and Reference Numbers

For technical questions, contact:

Tracey Biggins (850) 413-6844
Troy Rendell (850) 413-6934

For legal questions, contact:

Ralph Jaeger (850) 413-6234

For general questions, contact:

Dick Durbin (850) 413-6121

Or call toll-free 1-800-342-3552
(1-800-511-0809 to fax)

E-mail: contact@psc.state.fl.us

Internet Home Page: www.floridapsc.com

Florida Public Service Commission

2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

The Public Service Commission provides a staff of information specialists who are available to answer questions from Florida consumers.

To reach a consumer representative, please call the Public Service Commission during business hours at 1-800-342-3552, or send a fax to 1-800-511-0809. See the PSC's Internet home page at www.floridapsc.com.

214

Monthly Rates

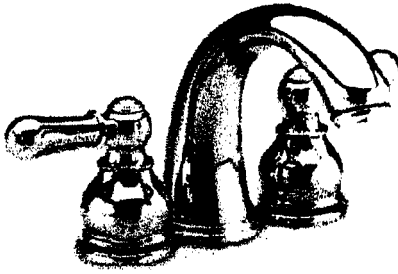
Residential and General Service

Meter Sizes	Existing Rates	Staff's Preliminary Rates (Phase I)	Staff's Preliminary Rates with Pro forma Plant (Phase II)	Staff's Revised Preliminary Rates with Pro forma Plant (Phase II)
Base Facility Charge				
Meter Sizes				
5/8" x 3/4"	\$ 9.24	\$ 11.58	\$ 33.01	\$ 36.92
3/4"	\$ 13.86	\$ 17.37	\$ 49.52	\$ 55.38
1"	\$ 23.11	\$ 28.95	\$ 82.53	\$ 92.30
1-1/2"	\$ 46.24	\$ 57.90	\$ 165.05	\$ 184.60
2"	\$ 73.96	\$ 92.64	\$ 264.08	\$ 295.36
3"	\$ 147.42	\$ 185.28	\$ 528.16	\$ 590.72
4"	\$ 231.15	\$ 289.50	\$ 825.25	\$ 923.00
6"	\$ 462.28	\$ 579.00	\$ 1,650.50	\$ 1,846.00
Gallage Charge- Per 1,000 gallons	\$ 1.51	\$ 2.66	\$ 8.98	\$ 10.49

Typical Residential Bills at Various Consumption Levels

0 kgal	\$ 9.24	\$ 11.58	\$ 33.01	\$ 36.92
3 kgal	\$ 13.77	\$ 19.56	\$ 59.95	\$ 68.39
5 kgal	\$ 16.79	\$ 24.88	\$ 77.91	\$ 89.37
8 kgal	\$ 21.32	\$ 32.86	\$ 104.85	\$ 120.84

HOWKONG



Florida Public Service Commission

SPECIAL REPORT

FEBRUARY 2006 NO. 1

Application for a Staff-Assisted Rate Case in Pasco County by **Dixie Groves Utility Company**

DOCKET NO. 050449-WU

On August 26, 2005, Dixie Groves Utility Company (Dixie Groves or utility) filed an application for a staff-assisted rate case with the Florida Public Service Commission (PSC). Dixie Groves, a water utility operating in Pasco County, provides service to approximately 338 customers. The utility is located in western Pasco County, three miles south of New Port Richey, and one mile east of the intersection of US Highway 19 and County Road 595, within the boundaries of Northern Tampa Bay Water Use Caution Area (WUCA).

The current rate case is being processed under the PSC's "Proposed Agency Action" (PAA) procedure. Under the PAA process, the case will not be set for a formal hearing unless a timely protest to the Commission's proposed agency action is filed.

As part of the process of evaluating Dixie Grove's request, the PSC staff conducts a customer meeting to allow customers the opportunity to provide input into the rate setting process. Customer comments are an integral part of the process and will assist the Commissioners in reaching their decision.

The utility's records have been audited by PSC staff for compliance with the applicable rules and orders. In addition, a PSC staff

engineer has conducted a field investigation of the utility's plant and service area. In accordance with Florida Statutes, the PSC will consider the utility's quality of service and other matters in this case.

According to PSC staff's preliminary analysis, average residential consumption is 3,100 gallons. At present, the average monthly bill is \$13.92 for residential customers. The average monthly bill using staff's preliminary proposed rates would be \$19.83 (base facility charge plus gallonage charge). Information obtained at the customer meeting will be incorporated into staff's recommendation to the Commission.

PSC staff is scheduled to file a recommendation to the Commission on March 23, 2006. The Commissioners are expected to vote on this matter at the April 4, 2006, Agenda Conference.

THIS IS FOR PHASE I PHASE II IS THE KILLER

Customer Meeting

Wednesday, February 15, 2006

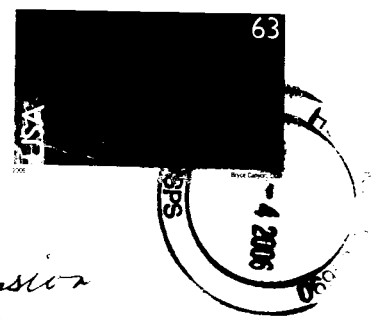
5:00 p.m.

New Port Richey City Hall

5919 Main Street

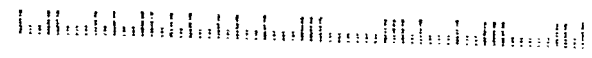
New Port Richey, Florida

Mr. Frank Grieco
2154 Dixie Garden Loop
Holiday, Fla 34690



Florida Public Service Commission
Division of the Commission of Clerk
2540 Shumard Oak Boulevard
Tallahassee, Fla. 32399-0850

32399-0850-0001



ORIGINAL

RECEIVED FPSC

APR -3 AM 11:06

COMMISSION
CLERK

Division of Commission Clerk and Administrative Services
Florida Public Service Commission 2540 Shumard Oak Blvd.
Tallahassee, Fl. 32399-0850

Refer to docket no.. 050449-WU, Dixie Groves Utility Company

To Whom it may concern:

This letter is to let you know we are opposed to paying for the Dixie Groves water upgrades. It is unfair to have so few people pay for the problems of a few people.

The people who are having the problems with water pressure live in mobile homes. Have they checked the plumbing in these homes? The water pressure in the houses in our loop is fine. We talked to the man who owns the house next door and he was not notified of the raise. He rents the house and the renter was notified not the owners. Renters don't care if the water bill gets to high they just move. There are lots of rental units in the Dixie Groves water area.

We are not opposed to phase one but think the rest of the proposals are too much. They want to raise the base pay and over \$10 for 1000 gal. for water. That is more than bottled water. Why?? HOW MANY YEARS WILL WE PAY THIS???

If we make improvements or maintenance on our home we have to budget it and do some each year to keep the cost down. If the mobile home park wants improvements they should pay for it themselves not expect us to pay. We feel this is too costly for the number of residents involved and should have a lot further investigation.

Sincerely yours,

Berton & Linda Russell
Holiday, Fl. 34690

2036 Dixie Garden Loop

727 937 4570

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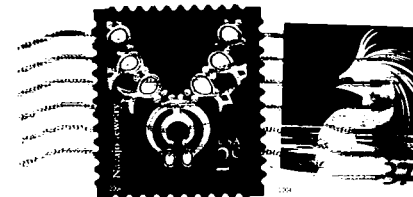
OTH _____

R

Bert & Linda Russell
2036 Dixie Garden Loop
Holiday, FL 34690

TAMPA FL 336

30 MAR 00 PM 8 T



Division of Commission and
Administrative Services
Florida Public Service Commission
2540 SUMNER OAK Blvd.
Tallahassee, FL

32399-0850

32399-0850



ORIGINAL

Dear Sirs and Madams
RE.Docket # . 050449-WU

3/6/2006,

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Angelo D'Ortona
2033 Dixie Garden Loop
Holiday ,FL. 34690
1-727-934-9279

Complaint# ~~050449~~ 686476C

Angelo D'Ortona

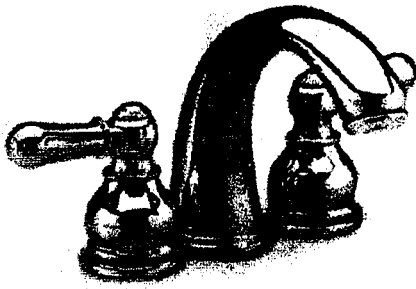
3/16/06

COMMISSION
CLERK

MAR 24 AM 9:48

REC'D 3/24/06

- CMP SEE COPIES ENCLOSED
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- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____



Florida Public Service Commission

SPECIAL REPORT

FEBRUARY 2006 NO. 1

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DOCKET NO. 050449-WU

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engineer has conducted a field investigation of the utility's plant and service area. In accordance with Florida Statutes, the PSC will consider the utility's quality of service and other matters in this case.

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Customer Meeting

Wednesday, February 15, 2006
5:00 p.m.
New Port Richey City Hall
5919 Main Street
New Port Richey, Florida

THAS
IS
FOR
PHASE
I
PHASE
II
IS
THE
KILLER

5202 CASTILE LANE
HOLIDAY, FLORIDA 34690
Phone: (727) 939-2798

January 24, 2006

Mr. Mo Kader, P.E.
U.S. Water Services Corporation
4939 Cross Bayou Boulevard
New Port Richey, FL 34652

COMPLAINT
686 of 76 C

RE: Dixie Groves HOA Meeting on January 21, 2005

Dear Mr. Kader:

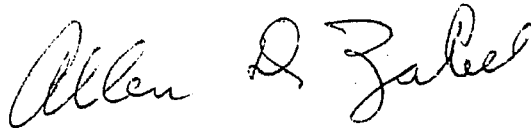
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The piping has deteriorated substantially and contains significant number of cracks and leaking joints throughout the distribution system. The high degree of corrosion in the piping has also resulted in significantly reducing the inside diameter of the piping due to the deposition and accumulation of iron oxides on the inside surfaces of the pipes. As a result, the water quality has deteriorated and the system is barely able to meet the pressure and flow requirements.

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Please feel free to call should you have any questions.

Sincerely,



Allen D. Zabel, President
Dixie Groves Estates HOA

ADZ/az

36.92 PER
10.49 PER
1000 GAL
BHS 12
2

ORIGINAL

CONSUMER

RECEIVED 1980

05 FEB 13 AM 11:19

COMMISSION
CLERK

1829 Rally Lane
Holiday FL 34690
MRS ALBA ELIZABETH Couch.
Feb 9, 2006

Director, Division of Commission
Clerk and Administration Service
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL. 32399-0850

"Docket No 050449-WU

Dixie Grove Utility Company
Gentlemen:

I object to the increase
of water rates in Phase I from
 $\$9.24$ to $\$11.58$ for meter size of
 $\frac{5}{8}'' \times \frac{3}{4}''$ and the Phase II water
increase from $\$9.24$ to $\$33.51$ for
Dixie Grove. Wow! What a jump!

I mention the following points:

- ① We do not drink the water,
we buy our drinking water.
- ② Let me point out that a company
puts their own money out to put
new water pipes in before they make
a profit. You are making us pay
for these pipes, and the labor
to put them in. Not good.
- ③ We don't need new water pipes

CMP _____
 COM _____
 CTR _____
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 RCA _____
 SCR _____
 SGA _____
 SEC 1

JTH kim
 03/02/06
 kmf

DOCUMENT NUMBER - DATE

09870 OCT 31 5

FPSC - COMMISSION CLERK

Mr. Allen & Elizabeth Couch

To put down our roads.

④ Our road (Rolling Lane) was completely rebuilt a few years ago. It is beautiful. Now you want to dig it up and run it. We paid a lot of money for this road. We want it to stay beautiful and not lumpy.

⑤ Our Dixie Grove is not so fancy that it needs these new water pipes. You should see the other roads here in the park. Magnificent! Full of holes. Some are big. When they are filled up it makes them so obvious that the road looks like a road made of Dixie Grove Utility Company wants this change for their own convenience, so that they can act in their trucks on the road, punch numbers in a computer and get water readings. We, the public, do not want this change! You should listen to us and do as we request.

⑥ I request to be put on the mailing list for this case.

Yours truly

Mrs. Alba Elizabeth Couch
1829 Rally Lane
Holiday Fl 34690

TAMPA FL 336

FESTI



Director, Division of Commission
Clerk and Administration Services
Florida Public Service Commission
2540 Skumard Oak Boulevard,
Tallahassee, Fl, 32399-0850

32399+7019

