

**Dorothy Menasco**

060540-WU

**From:** Dorothy Menasco on behalf of Records Clerk  
**Sent:** Monday, March 01, 2010 8:28 AM  
**To:** 'alambs@earthlink.net'  
**Subject:** FW: Colonial Manor Utility Company  
**Attachments:** Florida Public Service Commission 2-28-10.doc; ATT16903.htm

**FPSC, CLK - CORRESPONDENCE**  
 \_\_\_ **Administrative** \_\_\_ **Parties**  **Consumer**  
**DOCUMENT NO.** 09908-07  
**DISTRIBUTION:** \_\_\_\_\_

Mr. Ambs:

We are in receipt of your e-mail below. Please note that the Commission accepts documents for filing by electronic transmission ("electronic filing" or "e-filing") provided the following requirements are met. Documents that fail to meet these requirements will not be accepted for electronic filing.

### **Manner of Electronic Transmission**

- Filings submitted by electronic transmission must be attached to an e-mail sent to [filings@psc.state.fl.us](mailto:filings@psc.state.fl.us). Documents sent to any other Commission e-mail address will not be considered filed.

A link to the Commission's electronic filing requirements is being included for your convenience.

<http://www.psc.state.fl.us/dockets/e-filings/>

Your filing will need to be revised and resubmitted to the appropriate e-mail address in order to be considered an official filing.

Please call our office if you have any questions regarding the filing process.

*Florida Public Service Commission  
 Office of Commission Clerk  
 850-413-6770*

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**From:** Albert Ambs [mailto:[alambs@earthlink.net](mailto:alambs@earthlink.net)]  
**Sent:** Sunday, February 28, 2010 5:12 PM  
**To:** Records Clerk  
**Subject:** Colonial Manor Utility Company

Please forward the attached letter to the appropriate Commission hearing.

- Docket No. 060540-WU ✓
- Docket No. 100034-WU

Thank you.

3/1/2010

Matilda Sanders

CORRESPONDENCE

From: Ruth McHargue
Sent: Friday, September 07, 2007 11:23 AM
To: Matilda Sanders
Cc: Cheryl Bulecza-Banks
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 10687

CONSUMER

CONSUMER

Please add to docket file.

FPSC, CLK - CORRESPONDENCE
Administrative Parties Consumer
DOCUMENT NO.
DISTRIBUTION:

COMMISSION CLERK

07 SEP 10 AM 10:14

RECEIVED FPSC

-----Original Message-----

From: Consumer Contact
Sent: Friday, September 07, 2007 9:57 AM
To: Ruth McHargue
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 10687

To CLK Colonial Manor docket 060540

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Friday, September 07, 2007 9:36 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 10687

Complaint filed with PSC

Select County: PASCO
CUSTOMER INFORMATION

Name: Jackie Gurley
Telephone: 727-236-3620
Email: jadimis@yahoo.com
Address: 3510 Latimer Street New Port Richey 34652

BUSINESS INFORMATION

Business Account Name: Jackie Gurley
Account Number:
Address: 3510 Latimer Street New Port Richey Florida 34652

COMPLAINT INFORMATION

Complaint: Other Complaint against Colonial Manor Utility Company
Details:

I was unable to attend the meeting last night but wanted to bring to your attention the quality of water we received from Colonial Manor. We received letters regarding the high amount of Nitrate in the water with a warning not to allow young children or elderly adults to drink the water. Approximately 6 months ago, I put a brass nozzle on my water hose and the water literally deteriorated it to the point that it broke in half. My dishwasher is useless because of the hard water build up that I am unable to remove. I spend over \$20.00 a month in cleaning supplies in an attempt to remove the hard water stains in my home. When making any drinking product with this water, it leaves a disgusting film on the top and some kind of substances in the bottom of the pitcher after whatever is in this water has settled. I now purchase bottled water to make tea, coffee or anything else that I plan to drink as I don't trust putting this water in my body. I believe that Colonial Manor should be required to improve the quality of their water before they ask or get approved for a rate increase, especially one that doubles the rate. Most of the homes in my neighborhood have either put a filtration system on their home or they have bottled water delivered. Either way it is expensive, given the fact that we already pay a utility to provide us water and we should be provided with water that we are not afraid to drink.

CMP
COM
CTR
ECR
GCL
OPC
RCA
SCR
SGA
SEC
OTH

Application for a Rate Increase in Pasco County by  
**Colonial Manor Utility Company**

DOCKET NO. 060540-WU

Mrs. Caroline G. B.  
Matthews-Erpelding  
5026 Springland Drive  
Holiday, Florida 34690

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. _____		
DISTRIBUTION: _____		

Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 Mrs. Caroline G. B.  
 Matthews-Erpelding  
 5026 Springland Drive  
 Holiday, Florida 34690

COMMISSION  
CLERK

07 SEP 10 AM 9:48

RECEIVED - FPSC

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

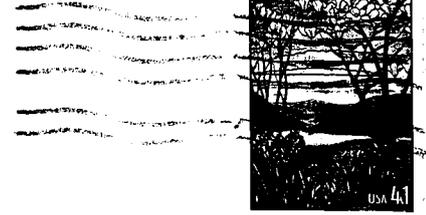
DOCKET NO. 060540-WU

CONSUMER COMMENTS		SEPT 6, 2007
I can't drink this tap water.		
It tastes terrible and it smells.		
I have received several notices		
because of High Nitrogen Levels. Not		
drink the water or give to young		
children Infants to 18 months.		
and boil water for five minutes.		
which does increase the nitrogen		
Levels.		
We buy bottled water all the		
time. we pay for water we can't use.		
I don't see why we should pay		
more for water.		
Sincerely Yours		
Caroline GB Matthews Erpelding		
owner 5026 SPRINGLAND DR.		
HOLIDAY,		

- CMP \_\_\_\_\_
  - COM \_\_\_\_\_
  - CTR \_\_\_\_\_
  - ECR 1
  - GCL 1
  - OPC \_\_\_\_\_
  - RCA \_\_\_\_\_
  - SCR \_\_\_\_\_
  - SGA \_\_\_\_\_
  - SEC \_\_\_\_\_
  - OTH \_\_\_\_\_
- DOCUMENT NUMBER DATE  
09908 09/13/07  
FPSC-COMMISSION CLERK

Fold and tape -- see back for address Florida 34690

Mrs. Caroline G. B.  
Matthews-Erpelding  
5026 Springland Drive  
Holiday, Florida 34690



LOUIS COMFORT TIFFANY

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

9209990850 0001



Fold Here

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07 SEP 10 AM 7: 25

Tape

Fold Here