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West Palm Beach, FL 33401-5886  
Communications Department

FPSC, CLK - CORRESPONDENCE  
 Administrative  Parties  Consumer  
DOCUMENT NO. 09942-07  
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EACH FL 32034-4402



COMMISSION  
CLERK

07 SEP 27 AM 9:50

RECEIVED

*Division of Consumer Affairs  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL  
32309-0850*

32309+7018

CONTAINER



*251 Comberland Ct.  
Fernandina Beach, FL 322  
32024  
24 SEP 2007 PM 4 T*

076001-ET

070001-ET

9-23-07

I WOULD LIKE TO KNOW  
WHO I APPLY TO FOR A,

MID COURSE FUEL = PURCHASED  
POWER COST RECOVERY  
CLAUSE RATE INCREASE!

I UNDERSTAND FUEL COSTS  
MORE FOR THE UTILITY  
BUT SO DOES IT COST  
ME MORE ALSO.

JUST WANT TO  
KNOW WHERE I  
APPLY!

William R. Matthews

9-23-07

07001-ET

Roger T. Goss  
1672 S. Lake Av. Apt #8  
Clearwater, FL 33756-6306

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>09942-07</u>		
DISTRIBUTION: _____		

June 13, 2007

Progress Energy  
P.O. Box 1551  
Raleigh, NC 27602-1551

# CONSUMER

RECEIVED  
07 SEP 27 AM 9:19  
COMMISSION  
CLERK

Attn: Bob McGehee, Chairman and CEO

Subject: "Fuel Charge"

Please tell me, what is this "Fuel Charge"?

How can it be almost as much as the actual energy charges?

When did you start charging it and why?

Who authorizes you to add this to my bill?

Thank you.

Sincerely,

**Roger T. Goss**

727-542-0315  
enc: copy of June 2007 bill

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
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- ECR   1
- GCL   1
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- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

Roger T. Goss  
1672 S. Lake Av. Apt #8  
Clearwater. FL 33756-6306

**September 23, 2007**

**Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850**

**Re: Fuel Charge**

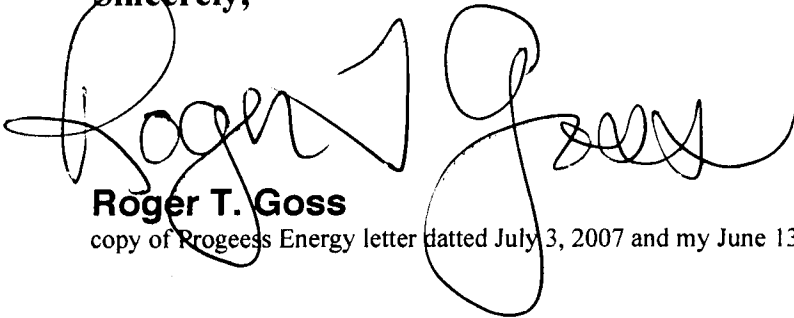
**I want cast a vote AGAINST the "Fuel Charge".**

**I'm not a utility lobbyist, pockets loaded with "inducements" to get what I want, no tickets on the 50-yard line. I'm just one of the fools out here paying the bills; mine AND those of the State of Florida ... as in salaries for one.**

**It would be my guess utilities "compute" this fuel charge and it is just a clever way to maintain/raise profits; I'm also sure it was proposed by the utilities ... right?**

**Thank you for listening.**

**Sincerely,**

A handwritten signature in black ink, appearing to read "Roger T. Goss". The signature is fluid and cursive, with the first name "Roger" being particularly prominent and stylized.

**Roger T. Goss**

copy of Progeess Energy letter datted July 3, 2007 and my June 13. 2007 letter



July 3, 2007

Mr. Roger T. Goss  
1672 S. Lake Ave.  
Apt. 8  
Clearwater, FL 33756

Dear Mr. Goss:

Thank you for your recent letter to Mr. McGehee regarding your concern with the charges on your electric bill. We are committed to excellence at Progress Energy, in serving our customers and in our operations.

Upon receipt of your letter, Ms. Claire Reciniello, Senior Consumer Affairs Associate, contacted you to discuss your concerns. During the conversation you asked to be sent a letter summarizing the information discussed on June 21, 2007. As requested, I have provided a brief synopsis of your telephone conversation with Ms. Reciniello.

Ms. Reciniello explained that Progress Energy's fuel charge is based on kilowatt usage. Ms. Reciniello advised that the fuel charge covers the cost of the fuel required to generate the electricity uses (primarily coal, uranium and oil) as well as power purchased from other utilities, used by Progress Energy to provide electricity. Ms. Reciniello explained that no profit is made on the Fuel Charge and that the cost of fuel is shown separately on the bill because it is the largest single expense involved in the production of electricity. Ms. Reciniello advised that the fuel charge is adjusted every January to reflect fluctuations in the cost of fuel and that Progress Energy continually strives to purchase and utilize fuel as efficiently as possible. Ms. Reciniello advised that Progress Energy decreased the amount of the Fuel Charge in January 2007 as follows:

	<u>2006</u>	<u>2007</u>
<b>Below 1,000kWh</b>	4.979	4.798
<b>Above 1,000kWh</b>	5.979	5.798

Ms. Reciniello explained that Progress Energy's costs and billing practices are regulated by the Florida Public Service Commission (FPSC) and can be reviewed on the FPSC's website, which is located at <http://www.psc.state.fl.us/rules/> under Chapter: 25-6.100 Customer Billings. I have enclosed a copy for your review. Ms. Reciniello advised that, as a regulated, cost-of-service business, Progress Energy is allowed to pass fuel costs on to customers and that these costs are part of the regulatory framework that Progress Energy operates within. Ms. Reciniello explained that if Progress Energy was required to absorb fuel costs, it would break the regulatory framework between investor-owned utilities.

Thank you for taking the time to write. I hope the information provided has been useful. If I can be of further assistance regarding this matter, please feel free to contact me directly at (727) 523-7683.

Sincerely,

*Tanya Cisko*

Tanya Cisko  
Consumer Affairs Analyst  
Progress Energy Florida

**CONSUMER**

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CORRECTED COPY

1955 Lakeside Dr. N.  
Fernandina Beach, Fl. 32034  
September 3, 2007

Director  
Division of the Commission Clerk and  
Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Fl. 32399-0850

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DOCUMENT NO. 09942-07		
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RECEIVED FPSC  
07 SEP -7 AM 9:19  
COMMISSION  
CLERK

Reference: Docket # 070001-EI

Director,

I recently received a notice that the Florida Public Utilities is seeking another rate increase of approximately 16%. We in Fernandina Beach just had a 39% increase from FPU that started in January 2007. Now eight months later they want another increase which if approved would amount to a cumulative increase of more than 61% in less than 9 months time. You got to be kidding. I wish I could get that much of an increase in my paycheck whenever I requested it. There is no justification for this latest increase request. Energy prices go up they go down, when was the last time FPU rates went down? Never.

I strongly urge you to look out for the consumer and not approve this rate increase.

Respectfully,

  
Nicholas Markiw

- CMP \_\_\_\_\_
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- GCL 1 \_\_\_\_\_
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DOCUMENT NO. <u>09942-07</u>		
DISTRIBUTION: _____		

*James D. Matison*  
*4704 Genoa Drive*  
*Fernandina Beach, Florida 32034*

September 5, 2007

Division of Consumer Affairs  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, FL 32399-0850

RECEIVED - FPSC  
 07 SEP - 6 PM 2:51  
 COMMISSION  
 CLERK

Re: Docket # 070001-EI

I am in receipt of a notice for Florida Public Utilities' request to increase commercial and residential rates for electricity. This request is **very disturbing** in that we (residential customers) have recently (earlier in 2007) had a 40% increase in electric rates!

My concern is not only for the price increase to consumers, (including many who try to live on fixed incomes) but the fact that we see NO NOTICABLE improvements to our service or any observable improvement to our community with this additional income.

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
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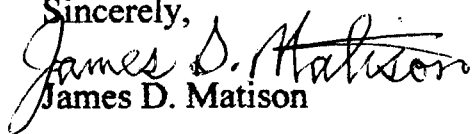
Specifically I would like to see a commitment by the Utility (really ALL Utilities) in Florida to install underground service lines and remove the unsightly (and hazardous) utility poles. Living on Florida's only "barrier island" we are acutely aware of the potential damages from hurricanes. The fear of being without electrical power during a hurricane is at the forefront of these concerns. Yet, ALL major electric power lines in this community are above ground and susceptible to storm related damage. A short drive down Fletcher Avenue (A1A) which is only a few yards from the Atlantic Ocean, shows the susceptibility of these power line installations to major wind storms, to say nothing of the unsightliness of these lines.



I am sure the utility companies would argue that the cost to install underground lines is "prohibitive"; however, I would offer that underground lines offer far superior life spans and much lower maintenance and upkeep costs than above ground lines. In many Northern States (and all major cities) underground utility lines are mandatory. In these States the Public Utility Regulatory Commissions have insisted the frequent rate increases by Utility companies are approved ONLY if a certain amount of underground cabling is installed by the Utility. This applies not only to electric utilities, but also to telephone utilities.

I know for a fact that installing underground lines in Florida is far less expensive than in Northern States, because there is neither underground rock nor very many hills to transverse when installing the lines. Also, the electrical and telephone service is far more reliable, because of a lack of susceptibility to above ground hazards---automobile accidents; falling tree limbs; water intrusions; sun and weather attacks on the lines; etc.

PLEASE do not approve this rate increase without a guaranteed commitment that all Amelia Island electric power lines are moved underground.

Sincerely,  
  
James D. Matison

RECEIVED-FPSC

07 SEP -5 AM 10: 27

1955 Lakeside Dr. N.  
Fernandina Beach, Fl. 32034  
September 3, 2007

COMMISSION  
CLERK

Director  
Division of the Commission Clerk and  
Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Fl. 32399-0850

FPSC, CLK - CORRESPONDENCE		
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DOCUMENT NO. <u>09942-07</u>		
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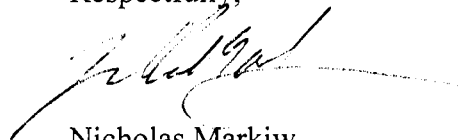
Reference: Docket # 070001-EI

Director,

I recently received a notice that the Florida Public Utilities is seeking another rate increase of approximately 16%. We in Fernandina Beach just had a 39% increase from FPU that started in January 2007. Now eight months later they want another increase which if approved would amount to 45% in less than 9 months time. You got to be kidding. I wish I could get that much of an increase in my paycheck whenever I requested it. There is no justification for this latest increase request. Energy prices go up they go down, when was the last time FPU rates went down? Never.

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Respectfully,



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- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
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- OTH \_\_\_\_\_

CONSUMER

James D. Matison  
4704 Genoa Drive  
Fernandina Beach, Florida 32034

07 NOV 26 11:30 AM  
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FPSC, CLK - CORRESPONDENCE		
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September 5, 2007

Director,  
Division of the Commission Clerk and  
Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

RECEIVED FPSC  
07 SEP - 5 AM 10:26  
COMMISSION  
CLERK

Re: Docket # 070001-EI

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- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
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- OTH \_\_\_\_\_

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DOCUMENT NUMBER-DATE

09942 NOV-15

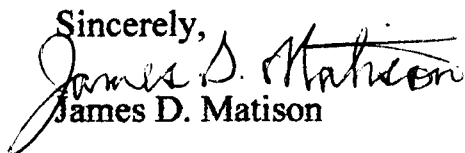
FPSC-COMMISSION CLERK

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Sincerely,  
  
James D. Matison