

1070304

1941 Sycamore Lane

Director

Fernandina Beach, Florida

Division of the Commission Clerk

32034

and Administrative Services

July 5, 2008

Florida Public Service Commission

2540 Shumard Oak Boulevard

Tallahassee, Florida 32399-0850

COMMISSION  
CLERK

08 JUL -9 AM 9:20

RECEIVED-FPSC

FPSC, CLK - CORRESPONDENCE  
 Administrative  Parties  Consumer  
 DOCUMENT NO. 09958-07  
 DISTRIBUTION: ECR, OCL

Dear Sir:

I realize this letter isn't going to make any difference in Commissions' decision, but I wonder where all these rate increases are going to end. Florida Public Utilities has raised their rates almost 100% within the past year. Every time they ask for a 10-20% increase it just gets rubber-stamped by Commission. Our social security checks have went up about 2% in the same period. That's quite a discrepancy.

The poor senior citizen who is living on a minimal fixed income, that keeps decreasing each year, is slowly being forced off amelia island. My wife has had five generations on the island but she will be the last.

I still say the Utility Companies and the condo developers are in cahoots. When they get all of us single family dwellers off the island, it will be totally condos. It appears the Commission is all for this.

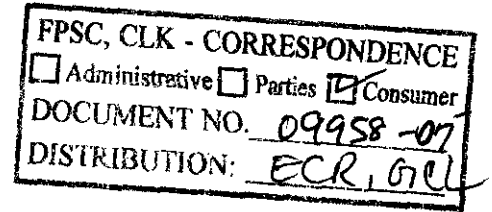
Sincerely  
 Stanley R. Bunch

5/7/2008 1:16 PM

Office of Commission Clerk Official Filing

Ruth Nettles

From: Ruth McHargue  
Sent: Wednesday, May 07, 2008 1:16 PM  
To: Ruth Nettles  
Cc: Kimberley Pena  
Subject: 070304



Please add to docket.

-----Original Message-----

From: Consumer Contact  
Sent: Tuesday, May 06, 2008 2:30 PM  
To: Ruth McHargue  
Subject: FW: My contact

-----Original Message-----

From: Webmaster  
Sent: Tuesday, May 06, 2008 8:23 AM  
To: Consumer Contact  
Subject: RE: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Tuesday, May 06, 2008 8:26 AM  
To: Webmaster  
Subject: My contact

Contact from a Web user

Contact Information:

Name: Jean Haines  
Company:  
Primary Phone: 904/277-2438  
Secondary Phone: 904/206-3243  
Email: hainesjean@bellsouth.net

Response requested? Yes  
CC Sent? No

Comments:

The later part of last 2007 you had a public service mtg. in Fernandina Beach. Several of us spoke up and had hoped you all had listened, however, it seems that once someone in office says something or other is being discussed for an increase, we may as well save our breaths and stay home for the increase will be forthcoming. I see that FPU is going up at least \$6 or more a month. All I can say is Thanks to all of you, not only is FPU on the rise guess it's keeping up with gas prices. Again Thanks for nothing.

RECEIVED-FPSC  
08 MAY -5 PM 1:20

3204 Paulk Rd.  
Mariana, FL 32446

utilities  
095748  
OFFICE OF THE GOVERNOR  
CITIZEN SERVICES  
08 APR 10 AM 10:57

COMMISSION  
CLERK

Rate Analysis Review  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 09958-071		
DISTRIBUTION: ECR, GCL		

RECEIVED

MAY 08 2008

Florida Public Service Commission  
Division of RCA

RE: Protest against Florida Electric Rate

To whom it may concern.

070304

I am writing today to express my displeasure against the recent electric rate increases here in the State of Florida that your department approved on behalf of the regulated electric companies. I know they have been approved by your process, but the negative impact on the public is extensive and this rate should be adjusted downward.

I have been a resident of Mariana, Florida for fourteen years. In that time, I have been a faithful customer of the Florida Public Utilities Company (FPU), 2825 Pennsylvania Avenue, Mariana, FL. Recently; my electric bill has more than doubled. I am over 77 years old, retired and trying to survive on a fixed social security income of \$931.00 per month. My electric bill for January 08 and February 08 totaled \$864.00 under the new rate plan(s). This is simply unbearable. I am a decorated Army veteran that has worked and contributed to America for over sixty years. Now that I am in the autumn of my life, to have to face these economic hardships simply is not right.

Unfortunately, my situation is not unique. There are thousands of seniors who are facing the similar grim realities. When I inquired at FPU about rate assistance programs, they replied that there was none and they were not required to offer any. They referred me to the Salvation Army for a food basket!

Electricity is the lifeblood of the U.S. economy. It powers our homes, offices, and industries; provides communications, entertainment, and medical services; powers computers, technology, and the Internet; and runs various forms of transportation. Not only is electricity the cleanest, most flexible, and most controllable form of energy, its versatility is unparalleled. Clearly electricity is a crucial commodity we all take for granted. We scarcely think about it, unless we don't have it. The pricing policies of the Florida Utility Company are forcing me and countless thousands of Floridians to be without it.

The Florida Public Utility Co., is a for profit private corporation that is a shareholder-owned and traded on the American Stock Exchange. As such, they enjoy the protection and support of the United States government both on the state and federal governmental

level. In fact they are a monopoly that completely controls the market. There is no constitutionally guaranteed free market system in play here. Here in Jackson County, Florida, they are the sole provider of this vital commodity and as such, their behavior has to be held to the highest possible standard of integrity and fairness possible because they are so protected by society.

The framers of the constitution struggled with the issue of states rights verses a strong federal control and many will say that our most troubling conflict, the civil war, was fought over this issue. The Florida Public Utility enjoys the full support of the federal and state governments in its business dealings and does not want to give back to the society that allows it to flourish. They have state mandated boundaries that prevent any electric company to enter its area thus, prevent free trade.

Please look into this situation and let me know what you find out. If you require any further information, please call me at (850)482-4898.

Yours truly,

  
Ronald Vila

850

ANY CALLS AFTERNOON  
PLEASE

Written. Replies. Welcome,  
Below copies sent to the following  
FLORIDIAN NEWS  
VFW CHAMBER OF COM. MARIANNA  
GOV. OFF. TALL - MARIANNA CITY COUNCIL  
ALL FOUR CHURCHES IN MARIANNA



Ronald Vila  
3204 Paulk Rd.  
Marianna FL 32446-6975

RECEIVED

MAY 15 2008

Florida Public Service Commission  
Division of RCA

**Matilda Sanders**

**From:** Rhonda Hicks  
**Sent:** Monday, February 04, 2008 9:31 AM  
**To:** Matilda Sanders  
**Subject:** FW: 7412285, 1 page(s)

**Attachments:** FAX.TIF

<b>FPSC, CLK - CORRESPONDENCE</b>		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>09958-07</u>		
DISTRIBUTION: <u>GCL, ECR</u>		

*Rhonda*

**From:** Consumer Contact  
**Sent:** Monday, February 04, 2008 7:57 AM  
**To:** Rhonda Hicks  
**Subject:** FW: 7412285, 1 page(s)

To CLK for docket 070304

**From:** NET Satisfaxtion  
**Sent:** None  
**To:** Consumer Contact  
**Subject:** 7412285, 1 page(s)

You have received a new fax. This fax was received by **NET Satisfaxtion**. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

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Received On: 2/02/2008 3:03 PM  
Number of Pages: 1  
From (CSID): 7412285  
From (ANI):  
Sent to DID:

Duration of Fax: 0:00:30  
Transfer Speed: 24000

Received Status: Success  
Number of Errors: 0  
Port Received On: RockForceOCTO+ Port 6

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FAX.TIF (25 KB)

Petition for a Rate Increase By

# Florida Public Utilities Company

DOCKET NO. 070304-EI

Name Mrs Bonnie Taylor (-Age 43)  
 Address 2524 Caprice Ln.  
FERNANDINA Bch, FL 32034

If you want to let the Public Service Commission know how you feel about this case,  
 you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

Feb 2, 2008

CONSUMER COMMENTS

DEAR Commissioners

I was present at the hearing on Dec 6, 2007 - 10A. To show you how important this was to me, I took off work UNPAID! I did not know about the meeting until 3 wks before, and was therefore too late to see VAC day.

Anyway I strongly oppose this increase. There were so many strong points opposing this increase. I hope the Commission remembers this, and rejects their increase. What cut backs, and budgeting have they done? We have already had increases in short time, they are just a re-Sale for it. Not same as most utility Co. - And wasn't it interesting other people from other utility Co (Gen) opposed it and a local city person - John Mandelich. - This could also affect cost for our Saver if increase goes through -

You've got to be kidding!

Fold and tape - see back for address

Please Note No - Thank you For All Your Time

continental airlines

APR-10-2008 00:50

P.S. Come back again and visit and beautiful town!

Application for a Staff-Assisted Rate Case in Polk County by

S.V. Utilities, Ltd.

DOCUMENT NO. DATE

DOCKET NO. 070413-WS

09958-07 11/01/07  
FPSC - COMMISSION CLERK

COMMISSION  
CLERK

08 JAN 16 AM 9:21

RECEIVED-FPSC

Name Mrs Barole J Wilkins  
Address 209, EDELWEISS DRIVE  
WINTER HAVEN 33881

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.  
Correspondence will be placed in the file of this docket.

- CMP
- COM
- CTR
- ECR
- GCL
- OPC
- RCA
- SCR
- SGA
- SEC
- OTH

CONSUMER COMMENTS

Dear Sir,

While I realize there has to be a rise in fees, I question why over Double?

In the Village where I live there are many people on fixed income. Many are ex Military personal and find it difficult to manage. They are also very proud people proud of their county and the Village where they live. We have a rise of 5% every year for rates could you not think that maybe that would be a wise idea for the future and not take to much this fine around.

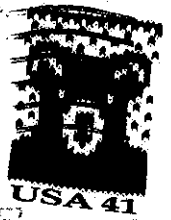
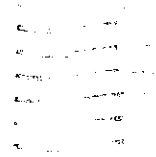
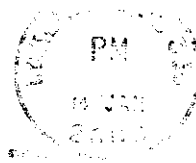
B J Wilkins

C WICKINS

209 E DELWEISS DR

SWISS VILLAGE

FL 33881



08 JAN 16 11 7:28

POSTNET

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

32399+0850-99 0001



Fold Here

Tape

Fold Here





**Kimberley Pena**

**From:** Ann Cole  
**Sent:** Monday, December 24, 2007 8:14 AM  
**To:** Kimberley Pena  
**Cc:** Cheryl Bulecza-Banks  
**Subject:** FW: Docket 070304

<b>FPSC, CLK - CORRESPONDENCE</b>		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
<b>DOCUMENT NO. 09958-07</b>		
<b>DISTRIBUTION:</b> _____		

Thanks, Cheryl.

Kim, please place this in the correspondence file today. Thanks.

---

**From:** Cheryl Bulecza-Banks  
**Sent:** Friday, December 21, 2007 3:46 PM  
**To:** Ann Cole  
**Subject:** RE: Docket 070304

I would like this placed in the correspondence file. Thank you so much. Cheryl

---

**From:** Ann Cole  
**Sent:** Friday, December 21, 2007 2:31 PM  
**To:** Cheryl Bulecza-Banks  
**Subject:** RE: Docket 070304

Thank you for this email. If you would like this placed in the Correspondence file, please let me know.

---

**From:** Cheryl Bulecza-Banks  
**Sent:** Friday, December 21, 2007 2:21 PM  
**To:** 'jstack@net-magic.net'  
**Cc:** Martha Brown; Lee Colson; Ann Cole; 'cmartin@fpuc.com'  
**Subject:** Docket 070304

Dear Mr. Stack,

Thank you for your recent correspondence to the Commission. I would like to take this opportunity to provide a comprehensive response to your questions. With respect to your concern regarding justification for FPUC's increase, please be assured that the Commission staff evaluates each rate relief request independently of other cases or rates. By law, a utility is only entitled to earn on its prudent plant investments. Rates are developed based on the assets of the company and the expenses necessary to provide quality service. The rates of other utilities are not used in the development of rates. FPUC is an investor-owned utility with a particular service territory. Another company is not entitled to serve in the area as that would result in a duplication of infrastructure which would not be cost effective. Further, the Commission does not have the authority to require FPUC to sell its system to another entity. The choice to sell is the decision of FPUC's shareholders.

You also inquired about alternative and renewable energy and storm hardening of FPUC's infrastructure. Our staff engineer, Lee Colson has provided me the answers to your questions. His response is as follows:

The Commission has conducted an extensive review of the storm preparedness activities of the investor owned electric utilities (IOU) in Florida. The review resulted in the adoption of ten (10) initiatives. Each IOU are required to file a plan and estimated cost to implement the plan based on the ten initiatives. FPUC projects that the incremental cost of implementing the ten storm preparedness initiatives (storm hardening) will contribute

12/24/2007

approximately \$954,000 to the its permanent requested rate increase of \$5,249,895. All of these costs including storm hardening, will be reviewed in the upcoming rate case, and the Commission will decide what costs are appropriate. Storm hardening represents about 18% of the requested rate base increase. The total rate base increase requested by FPUC's will increase customers bills by 5%. Added to this increase is the fuel adjustment charge, which will add approximately 40% to the total increase. On December 18, 2007, the Commission approved the amendment of Rule 25-6.065, F.A.C., Interconnection and Net Metering of Customer-Owned Renewable Generation. This Rule makes it easier for residential and commercial customers to own, install, operate, and interconnect to electric utility. A copy of staff's recommendation can be found on line at <http://www.floridapsc.com/library/FILINGS/07/10745-07/10745-07.pdf>.

I hope the information we have provided is helpful. If you have any additional questions, please contact me at [cbulecza@psc.state.fl.us](mailto:cbulecza@psc.state.fl.us) or at (850) 413-6642 or Lee Colson at [lcolson@psc.state.fl.us](mailto:lcolson@psc.state.fl.us) or at (850) 413-6682.

Sincerely,

Cheryl Bulecza-Banks

Chief, Bureau of Rate Filing, Surveillance, Finance & Tax

Florida Public Service Commission

2540 Shumard Oak Blvd.

Tallahassee, Florida 32399-0850

(850) 413-6642

---

**From:** John Stack [<mailto:jstack@net-magic.net>]

**Sent:** Monday, December 10, 2007 5:08 PM

**To:** Office of the Chairman

**Subject:** docket 070304

Thank you for coming to Fernandina Beach for our input. My concerns about the requested increase are: the justification appeared to be based simply on what other companies are charging (b) a lack of activity in providing alternative or renewable energy. Perhaps another company if given the opportunity would invest in the future for our island. (c) the increasing overhead lines on larger and larger poles with more and more deforming of the treeline. Especially considering as a barrier island, we should be concerned about wind damage and the resultant safety issues to overhead lines. Also it seems the maintenance on overhead lines must be adding to the increased costs FPU is experiencing and we need someone to look at long term investment in infrastructure...Thanks

12/24/2007

Dec. 17, 2007  
RECEIVED - FPSC

07 DEC 20 AM 9:43

COMMISSION  
CLERK

DISTRIBUTION CENTER  
07 DEC 20 AM 7:30

Dear Sir,

I am very concerned about Florida Public Utilities Raising Their Rates here in Jackson County.

So many of us (Retired Teachers and others) are on a Fixed income, and just trying to get by.

An increase in utility Rates would be difficult for us to handle on our Retirement income.

Thank you for considering my letter against Raising Rates.

Lanetta Harris  
P.O. Box 686

Malone, FL 32445

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 09958-07		
DISTRIBUTION: _____		

STATE OF FLORIDA

COMMISSIONERS:  
LISA POLAK EDGAR, CHAIRMAN  
J. TERRY DEASON  
ISILIO ARRIAGA  
MATTHEW M. CARTER II  
KATRINA J. TEW



OFFICE OF THE GENERAL COUNSEL  
MICHAEL G. COOKE  
GENERAL COUNSEL  
(850) 413-6199

# Public Service Commission

December 17, 2007

Mr. Ben Davis  
P.O. Box 6273  
Marianna, FL 32447

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 09958-07		
DISTRIBUTION: _____		

RECEIVED-FPSC  
07 DEC 18 PM 2:46  
COMMISSION  
CLERK

**Re: Docket No. 070304-EI – Petition for a Rate Increase by Florida Public Utilities**

**Dear Mr. Davis:**

Thank you for your correspondence received on December 5, 2007 regarding the above-referenced application by Florida Public Utilities (FPUC). Your letter will be placed in the correspondence side of the docket file in this case, where your concerns will be available for review by the Commissioners, Commission staff, and anyone interested in the case.

As you are aware, a customer meeting was held on December 5, 2007, at the Jackson County Administration Building. The purpose of the meeting was to give customers and other interested persons an opportunity to offer comments to the Florida Public Service Commission regarding FPUC's service and rates. The Commission recognizes that some customers who were unable to attend the meeting would like to provide comments. The Commission encourages customers to write or e-mail any concerns they may have with FPUC. The Commission seriously considers customer input when determining whether a rate increase is warranted. If you have friends or relatives that wish to provide comments, please let them know that the Commission welcomes their input. Correspondence should be mailed to:

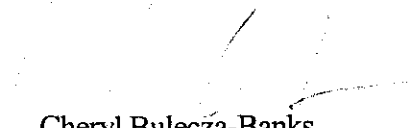
Florida Public Service Commission  
Office of the Commission Clerk  
Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

To ensure that the comments are directed to the correct case, please note Docket No. 070304 on the correspondence.

Ben Davis  
December 17, 2007  
Page 2

If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6642, [cbulecza@psc.state.fl.us](mailto:cbulecza@psc.state.fl.us) or John Slemkewicz at (850) 413-6420, [jslemkew@psc.state.fl.us](mailto:jslemkew@psc.state.fl.us).

Sincerely,



Cheryl Bulecza-Banks  
Chief, Bureau of Rate Filings  
Surveillance, Finance & Tax

cc: Division of the Commission Clerk and Administrative Services  
John Slemkewicz, Supervisor, Division of Economic Regulation  
Martha Brown, Attorney, Office of the General Counsel  
Norman H. Horton, Jr., Attorney for Florida Public Utilities  
Patricia Christensen, Office of Public Counsel

STATE OF FLORIDA

COMMISSIONERS:  
LISA POLAK EDGAR, CHAIRMAN  
J. TERRY DEASON  
ISILIO ARRIAGA  
MATTHEW M. CARTER II  
KATRINA J. TEW



OFFICE OF THE GENERAL COUNSEL  
MICHAEL G. COOKE  
GENERAL COUNSEL  
(850) 413-6199

# Public Service Commission

December 17, 2007

Ms. Marlene York  
P.O. Box 672  
Marianna, FL 32447

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>09958-07</u>		
DISTRIBUTION: _____		

COMMISSION  
CLERK

07 DEC 18 PM 2:46

RECEIVED-FPSC

Re: Docket No. 070304-EI – Petition for a Rate Increase by Florida Public Utilities

Dear Ms. York:

Thank you for your correspondence received on November 19, 2007 regarding the above-referenced application by Florida Public Utilities (FPUC). Your letter will be placed in the correspondence side of the docket file in this case, where your concerns will be available for review by the Commissioners, Commission staff, and anyone interested in the case.

As you are aware, a customer meeting was held on December 5, 2007, at the Jackson County Administration Building. The purpose of the meeting was to give customers and other interested persons an opportunity to offer comments to the Florida Public Service Commission regarding FPUC's service and rates. The Commission recognizes that some customers who were unable to attend the meeting would like to provide comments. The Commission encourages customers to write or e-mail any concerns they may have with FPUC. The Commission seriously considers customer input when determining whether a rate increase is warranted. If you have friends or relatives that wish to provide comments, please let them know that the Commission welcomes their input. Correspondence should be mailed to:

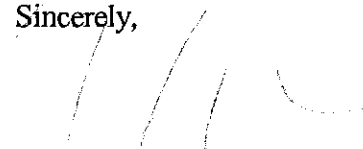
Florida Public Service Commission  
Office of the Commission Clerk  
Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

To ensure that the comments are directed to the correct case, please note Docket No. 070304 on the correspondence.

Marlene York  
December 17, 2007  
Page 2

If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6642, [cbulecza@psc.state.fl.us](mailto:cbulecza@psc.state.fl.us) or John Slemkewicz at (850) 413-6420, [jslemkew@psc.state.fl.us](mailto:jslemkew@psc.state.fl.us).

Sincerely,



Cheryl Bulecza-Banks  
Chief, Bureau of Rate Filings  
Surveillance, Finance & Tax

cc: Division of the Commission Clerk and Administrative Services  
John Slemkewicz, Supervisor, Division of Economic Regulation  
Martha Brown, Attorney, Office of the General Counsel  
Norman H. Horton, Jr., Attorney for Florida Public Utilities  
Patricia Christensen, Office of Public Counsel

STATE OF FLORIDA

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ISILIO ARRIAGA  
MATTHEW M. CARTER II  
KATRINA J. TEW



OFFICE OF THE GENERAL COUNSEL  
MICHAEL G. COOKE  
GENERAL COUNSEL  
(850) 413-6199

# Public Service Commission

December 17, 2007

Mr. Jimmy Holladay, Sr.  
5193 Woodgate Way  
Marianna, FL 32446

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 07958-07		
DISTRIBUTION: _____		

RECEIVED-FPSC  
07 DEC 18 PM 2:46  
COMMISSIONER  
CLERK

Re: Docket No. 070304-EI – Petition for a Rate Increase by Florida Public Utilities

Dear Mr. Holladay:

Thank you for your correspondence received on December 7, 2007 regarding the above-referenced application by Florida Public Utilities (FPUC). Your letter will be placed in the correspondence side of the docket file in this case, where your concerns will be available for review by the Commissioners, Commission staff, and anyone interested in the case.

As you are aware, a customer meeting was held on December 5, 2007, at the Jackson County Administration Building. The purpose of the meeting was to give customers and other interested persons an opportunity to offer comments to the Florida Public Service Commission regarding FPUC's service and rates. The Commission recognizes that some customers who were unable to attend the meeting would like to provide comments. The Commission encourages customers to write or e-mail any concerns they may have with FPUC. The Commission seriously considers customer input when determining whether a rate increase is warranted. If you have friends or relatives that wish to provide comments, please let them know that the Commission welcomes their input. Correspondence should be mailed to:

Florida Public Service Commission  
Office of the Commission Clerk  
Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

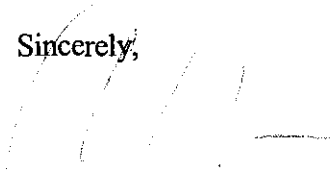
To ensure that the comments are directed to the correct case, please note Docket No. 070304 on the correspondence.



Jimmy Holladay, Sr.  
December 17, 2007  
Page 2

If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6642, [cbulecza@psc.state.fl.us](mailto:cbulecza@psc.state.fl.us) or John Slemkewicz at (850) 413-6420, [jslemkew@psc.state.fl.us](mailto:jslemkew@psc.state.fl.us).

Sincerely,



Cheryl Bulecza-Banks  
Chief, Bureau of Rate Filings  
Surveillance, Finance & Tax

cc: Division of the Commission Clerk and Administrative Services  
John Slemkewicz, Supervisor, Division of Economic Regulation  
Martha Brown, Attorney, Office of the General Counsel  
Norman H. Horton, Jr., Attorney for Florida Public Utilities  
Patricia Christensen, Office of Public Counsel

COMMISSIONERS:  
LISA POLAK EDGAR, CHAIRMAN  
J. TERRY DEASON  
ISILIO ARRIAGA  
MATTHEW M. CARTER II  
KATRINA J. TEW

STATE OF FLORIDA



OFFICE OF THE GENERAL COUNSEL  
MICHAEL G. COOKE  
GENERAL COUNSEL  
(850) 413-6199

# Public Service Commission

December 17, 2007

Mr. and Mrs. Robert and Cheri Rash  
124 North 4<sup>th</sup> Street  
Fernandina Beach, FL 32034

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 09958-07		
DISTRIBUTION: _____		

COMMISSION  
CLERK

07 DEC 18 PM 2:46

RECEIVED-FPSC

**Re: Docket No. 070304-EI – Petition for a Rate Increase by Florida Public Utilities**

**Dear Mr. and Mrs. Rash:**

Thank you for your correspondence received on December 4, 2007 regarding the above-referenced application by Florida Public Utilities (FPUC). Your letter will be placed in the correspondence side of the docket file in this case, where your concerns will be available for review by the Commissioners, Commission staff, and anyone interested in the case.

As you are aware, a customer meeting was held on December 6, 2007, at Fernandina Beach City Hall. The purpose of the meeting was to give customers and other interested persons an opportunity to offer comments to the Florida Public Service Commission regarding FPUC's service and rates. The Commission recognizes that some customers who were unable to attend the meeting would like to provide comments. The Commission encourages customers to write or e-mail any concerns they may have with FPUC. The Commission seriously considers customer input when determining whether a rate increase is warranted. If you have friends or relatives that wish to provide comments, please let them know that the Commission welcomes their input. Correspondence should be mailed to:

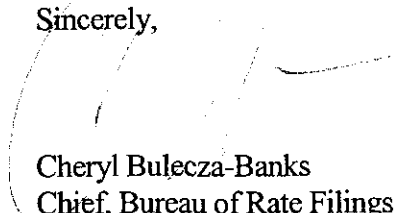
Florida Public Service Commission  
Office of the Commission Clerk  
Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

To ensure that the comments are directed to the correct case, please note Docket No. 070304 on the correspondence.

Robert and Cheri Rash  
December 17, 2007  
Page 2

If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6642, [cbulecza@psc.state.fl.us](mailto:cbulecza@psc.state.fl.us) or John Slemkewicz at (850) 413-6420, [jslemkew@psc.state.fl.us](mailto:jslemkew@psc.state.fl.us).

Sincerely,



Cheryl Bulecza-Banks  
Chief, Bureau of Rate Filings  
Surveillance, Finance & Tax

cc: Division of the Commission Clerk and Administrative Services  
John Slemkewicz, Supervisor, Division of Economic Regulation  
Martha Brown, Attorney, Office of the General Counsel  
Norman H. Horton, Jr., Attorney for Florida Public Utilities  
Patricia Christensen, Office of Public Counsel

COMMISSIONERS:  
LISA POLAK EDGAR, CHAIRMAN  
J. TERRY DEASON  
ISILIO ARRIAGA  
MATTHEW M. CARTER II  
KATRINA J. TEW

STATE OF FLORIDA



OFFICE OF THE GENERAL COUNSEL  
MICHAEL G. COOKE  
GENERAL COUNSEL  
(850) 413-6199

# Public Service Commission

December 17, 2007

Ms. Susan Bonnevier  
1317 N. Snapper Lane  
Fernandina Beach, FL 32034

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 09958-07		
DISTRIBUTION: _____		

RECEIVED-FPSC  
07 DEC 18 PM 2:46  
COMMISSION  
CLERK

**Re: Docket No. 070304-EI – Petition for a Rate Increase by Florida Public Utilities**

**Dear Ms. Bonnevier:**

Thank you for your correspondence received on December 10, 2007 regarding the above-referenced application by Florida Public Utilities (FPUC). Your letter will be placed in the correspondence side of the docket file in this case, where your concerns will be available for review by the Commissioners, Commission staff, and anyone interested in the case.

As you are aware, a customer meeting was held on December 6, 2007, at Fernandina Beach City Hall. The purpose of the meeting was to give customers and other interested persons an opportunity to offer comments to the Florida Public Service Commission regarding FPUC's service and rates. The Commission recognizes that some customers who were unable to attend the meeting would like to provide comments. The Commission encourages customers to write or e-mail any concerns they may have with FPUC. The Commission seriously considers customer input when determining whether a rate increase is warranted. If you have friends or relatives that wish to provide comments, please let them know that the Commission welcomes their input. Correspondence should be mailed to:


Florida Public Service Commission  
Office of the Commission Clerk  
Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

To ensure that the comments are directed to the correct case, please note Docket No. 070304 on the correspondence.

Susan Bonnevier  
December 17, 2007  
Page 2

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Sincerely,



Cheryl Bulecza-Banks  
Chief, Bureau of Rate Filings  
Surveillance, Finance & Tax

cc: Division of the Commission Clerk and Administrative Services  
John Slemkewicz, Supervisor, Division of Economic Regulation  
Martha Brown, Attorney, Office of the General Counsel  
Norman H. Horton, Jr., Attorney for Florida Public Utilities  
Patricia Christensen, Office of Public Counsel

COMMISSIONERS:  
LISA POLAK EDGAR, CHAIRMAN  
J. TERRY DEASON  
ISILIO ARRIAGA  
MATTHEW M. CARTER II  
KATRINA J. TEW

STATE OF FLORIDA



OFFICE OF THE GENERAL COUNSEL  
MICHAEL G. COOKE  
GENERAL COUNSEL  
(850) 413-6199

# Public Service Commission

December 17, 2007

Mr. James Matison  
4704 Genoa Drive  
Fernandina Beach, FL 32034

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 09958-07		
DISTRIBUTION: _____		

COMMISSION  
CLERK

07 DEC 18 PM 2:46

RECEIVED-FPSC

Re: Docket No. 070304-EI – Petition for a Rate Increase by Florida Public Utilities

Dear Mr. Matison:

Thank you for your correspondence received on November 30, 2007 regarding the above-referenced application by Florida Public Utilities (FPUC). Your letter will be placed in the correspondence side of the docket file in this case, where your concerns will be available for review by the Commissioners, Commission staff, and anyone interested in the case.

As you are aware, a customer meeting was held on December 6, 2007, at Fernandina Beach City Hall. The purpose of the meeting was to give customers and other interested persons an opportunity to offer comments to the Florida Public Service Commission regarding FPUC's service and rates. The Commission recognizes that some customers who were unable to attend the meeting would like to provide comments. The Commission encourages customers to write or e-mail any concerns they may have with FPUC. The Commission seriously considers customer input when determining whether a rate increase is warranted. If you have friends or relatives that wish to provide comments, please let them know that the Commission welcomes their input. Correspondence should be mailed to:

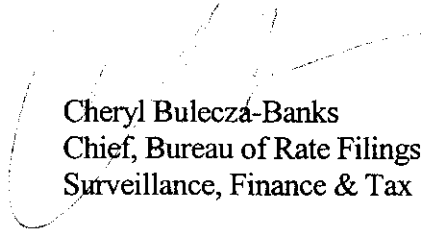
Florida Public Service Commission  
Office of the Commission Clerk  
Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

To ensure that the comments are directed to the correct case, please note Docket No. 070304 on the correspondence.

James Matison  
December 17, 2007  
Page 2

If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6642, [cbulecza@psc.state.fl.us](mailto:cbulecza@psc.state.fl.us) or John Slemkewicz at (850) 413-6420, [jslemkew@psc.state.fl.us](mailto:jslemkew@psc.state.fl.us).

Sincerely,



Cheryl Bulecza-Banks  
Chief, Bureau of Rate Filings  
Surveillance, Finance & Tax

cc: Division of the Commission Clerk and Administrative Services  
John Slemkewicz, Supervisor, Division of Economic Regulation  
Martha Brown, Attorney, Office of the General Counsel  
Norman H. Horton, Jr., Attorney for Florida Public Utilities  
Patricia Christensen, Office of Public Counsel

COMMISSIONERS:  
LISA POLAK EDGAR, CHAIRMAN  
J. TERRY DEASON  
ISILIO ARRIAGA  
MATTHEW M. CARTER II  
KATRINA J. TEW

STATE OF FLORIDA



OFFICE OF THE GENERAL COUNSEL  
MICHAEL G. COOKE  
GENERAL COUNSEL  
(850) 413-6199

# Public Service Commission

December 17, 2007

Mr. Stanley Bunch  
1941 Sycamore Lane  
Fernandina Beach, FL 32034

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>09958-07</u>		
DISTRIBUTION: _____		

RECEIVED-FPSC  
07 DEC 18 PM 2:46  
COMMISSION  
CLERK

Re: Docket No. 070304-EI – Petition for a Rate Increase by Florida Public Utilities

Dear Mr. Bunch:

Thank you for your correspondence received on December 3, 2007 regarding the above-referenced application by Florida Public Utilities (FPUC). Your letter will be placed in the correspondence side of the docket file in this case, where your concerns will be available for review by the Commissioners, Commission staff, and anyone interested in the case.

As you are aware, a customer meeting was held on December 6, 2007, at Fernandina Beach City Hall. The purpose of the meeting was to give customers and other interested persons an opportunity to offer comments to the Florida Public Service Commission regarding FPUC's service and rates. The Commission recognizes that some customers who were unable to attend the meeting would like to provide comments. The Commission encourages customers to write or e-mail any concerns they may have with FPUC. The Commission seriously considers customer input when determining whether a rate increase is warranted. If you have friends or relatives that wish to provide comments, please let them know that the Commission welcomes their input. Correspondence should be mailed to:

Florida Public Service Commission  
Office of the Commission Clerk  
Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

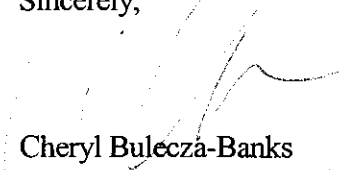
To ensure that the comments are directed to the correct case, please note Docket No. 070304 on the correspondence.



Stanley Bunch  
December 17, 2007  
Page 2

If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6642, [cbulecza@psc.state.fl.us](mailto:cbulecza@psc.state.fl.us) or John Slemkewicz at (850) 413-6420, [jslemkew@psc.state.fl.us](mailto:jslemkew@psc.state.fl.us).

Sincerely,



Cheryl Bulecza-Banks  
Chief, Bureau of Rate Filings  
Surveillance, Finance & Tax

cc: Division of the Commission Clerk and Administrative Services  
John Slemkewicz, Supervisor, Division of Economic Regulation  
Martha Brown, Attorney, Office of the General Counsel  
Norman H. Horton, Jr., Attorney for Florida Public Utilities  
Patricia Christensen, Office of Public Counsel

COMMISSIONERS:  
LISA POLAK EDGAR, CHAIRMAN  
J. TERRY DEASON  
ISILIO ARRIAGA  
MATTHEW M. CARTER II  
KATRINA J. TEW

STATE OF FLORIDA



OFFICE OF THE GENERAL COUNSEL  
MICHAEL G. COOKE  
GENERAL COUNSEL  
(850) 413-6199

# Public Service Commission

December 17, 2007

Ms. Connie Belcher  
803 S. 14<sup>th</sup> Street  
Fernandina Beach, FL 32034

FPSC, CLK - CORRESPONDENCE		
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DOCUMENT NO. <u>D 9958-07</u>		
DISTRIBUTION: _____		

RECEIVED-FPSC  
07 DEC 18 PM 2:46  
COMMISSION  
CLERK

**Re: Docket No. 070304-EI – Petition for a Rate Increase by Florida Public Utilities**

**Dear Ms. Belcher:**

Thank you for your correspondence received on November 26, 2007 regarding the above-referenced application by Florida Public Utilities (FPUC). Your letter will be placed in the correspondence side of the docket file in this case, where your concerns will be available for review by the Commissioners, Commission staff, and anyone interested in the case.

As you are aware, a customer meeting was held on December 6, 2007, at Fernandina Beach City Hall. The purpose of the meeting was to give customers and other interested persons an opportunity to offer comments to the Florida Public Service Commission regarding FPUC's service and rates. The Commission recognizes that some customers who were unable to attend the meeting would like to provide comments. The Commission encourages customers to write or e-mail any concerns they may have with FPUC. The Commission seriously considers customer input when determining whether a rate increase is warranted. If you have friends or relatives that wish to provide comments, please let them know that the Commission welcomes their input. Correspondence should be mailed to:

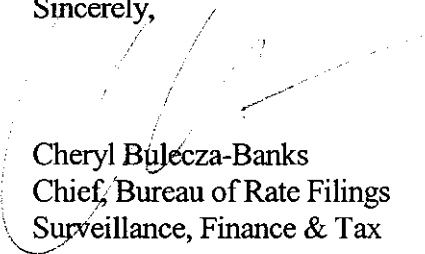
Florida Public Service Commission  
Office of the Commission Clerk  
Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

To ensure that the comments are directed to the correct case, please note Docket No. 070304 on the correspondence.

Connie Belcher  
December 17, 2007  
Page 2


If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6642, [cbulecza@psc.state.fl.us](mailto:cbulecza@psc.state.fl.us) or John Slemkewicz at (850) 413-6420, [jslemkew@psc.state.fl.us](mailto:jslemkew@psc.state.fl.us).

Sincerely,



Cheryl Bulecza-Banks  
Chief, Bureau of Rate Filings  
Surveillance, Finance & Tax

cc:

  
John Slemkewicz, Supervisor, Division of Economic Regulation  
Martha Brown, Attorney, Office of the General Counsel  
Norman H. Horton, Jr., Attorney for Florida Public Utilities  
Patricia Christensen, Office of Public Counsel

**Ann Cole**

**From:** Ann Cole  
**Sent:** Tuesday, December 11, 2007 8:57 AM  
**To:** Office of the Chairman  
**Cc:** Cheryl Bulecza-Banks; Lisa Bennett; Martha Brown  
**Subject:** RE: docket 070304

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 09958-07		
DISTRIBUTION:		

Thank you for this information. This will be done today.

---

**From:** Office of the Chairman  
**Sent:** Tuesday, December 11, 2007 7:58 AM  
**To:** Ann Cole  
**Cc:** Cheryl Bulecza-Banks; Lisa Bennett; Martha Brown  
**Subject:** FW: docket 070304

Please place in the correspondece side of the docket.

***Sandy Simmons***

Scheduling Coordinator  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, FL 32399  
 Telephone: (850) 413-6008  
 Fax: (850) 413-6009

---

**From:** John Stack [mailto:jstack@net-magic.net]  
**Sent:** Monday, December 10, 2007 5:08 PM  
**To:** Office of the Chairman  
**Subject:** docket 070304

Thank you for coming to Fernandina Beach for our input. My concerns about the requested increase are: the justification appeared to be based simply on what other companies are charging (b) a lack of activity in providing alternative or renewable energy. Perhaps another company if given the opportunity would invest in the future for our island. (c) the increasing overhead lines on larger and larger poles with more and more deforming of the treeline. Especially considering as a barrier island, we should be concerned about wind damage and the resultant safety issues to overhead lines. Also it seems the maintenance on overhead lines must be adding to the increased costs FPU is experiencing and we need someone to look at long term investment in infrastructure...  
 Thanks

**Ann Cole**

---

**From:** Ann Cole  
**Sent:** Friday, December 21, 2007 2:31 PM  
**To:** Cheryl Bulecza-Banks  
**Subject:** RE: Docket 070304

**Tracking:** Recipient            Read  
Cheryl Bulecza-Banks Read: 12/21/2007 3:45 PM

Thank you for this email. If you would like this placed in the Correspondence file, please let me know.

---

**From:** Cheryl Bulecza-Banks  
**Sent:** Friday, December 21, 2007 2:21 PM  
**To:** 'jstack@net-magic.net'  
**Cc:** Martha Brown; Lee Colson; Ann Cole; 'cmartin@fpuc.com'  
**Subject:** Docket 070304

Dear Mr. Stack,

Thank you for your recent correspondence to the Commission. I would like to take this opportunity to provide a comprehensive response to your questions. With respect to your concern regarding justification for FPUC's increase, please be assured that the Commission staff evaluates each rate relief request independently of other cases or rates. By law, a utility is only entitled to earn on its prudent plant investments. Rates are developed based on the assets of the company and the expenses necessary to provide quality service. The rates of other utilities are not used in the development of rates. FPUC is an investor-owned utility with a particular service territory. Another company is not entitled to serve in the area as that would result in a duplication of infrastructure which would not be cost effective. Further, the Commission does not have the authority to require FPUC to sell its system to another entity. The choice to sell is the decision of FPUC's shareholders.

You also inquired about alternative and renewable energy and storm hardening of FPUC's infrastructure. Our staff engineer, Lee Colson has provided me the answers to your questions. His response is as follows:

The Commission has conducted an extensive review of the storm preparedness activities of the investor owned electric utilities (IOU) in Florida. The review resulted in the adoption of ten (10) initiatives. Each IOU are required to file a plan and estimated cost to implement the plan based on the ten initiatives. FPUC projects that the incremental cost of implementing the ten storm preparedness initiatives (storm hardening) will contribute approximately \$954,000 to the its permanent requested rate increase of \$5,249,895. All of these costs including storm hardening, will be reviewed in the upcoming rate case, and the Commission will decide what costs are appropriate. Storm hardening represents about 18% of the requested rate base increase. The total rate base increase requested by FPUC's will increase customers bills by 5%. Added to this increase is the fuel adjustment charge, which will add approximately 40% to the total increase. On December 18, 2007, the Commission approved the amendment of Rule 25-6.065, F.A.C., Interconnection and Net Metering of Customer-Owned Renewable Generation. This Rule makes it easier for residential and commercial customers to own, install, operate, and interconnect to

electric utility. A copy of staff's recommendation can be found on line at <http://www.floridapsc.com/library/FILINGS/07/10745-07/10745-07.pdf>.

I hope the information we have provided is helpful. If you have any additional questions, please contact me at [cbulecza@psc.state.fl.us](mailto:cbulecza@psc.state.fl.us) or at (850) 413-6642 or Lee Colson at [lcolson@psc.state.fl.us](mailto:lcolson@psc.state.fl.us) or at (850) 413-6682.

Sincerely,

**Cheryl Bulecza-Banks**

**Chief, Bureau of Rate Filing, Surveillance, Finance & Tax**

**Florida Public Service Commission**

**2540 Shumard Oak Blvd.**

**Tallahassee, Florida 32399-0850**

**(850) 413-6642**

---

**From:** John Stack [<mailto:jstack@net-magic.net>]

**Sent:** Monday, December 10, 2007 5:08 PM

**To:** Office of the Chairman

**Subject:** docket 070304

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Thanks

**Ann Cole**

---

**From:** Ann Cole  
**Sent:** Tuesday, December 11, 2007 8:57 AM  
**To:** Office of the Chairman  
**Cc:** Cheryl Bulecza-Banks; Lisa Bennett; Martha Brown  
**Subject:** RE: docket 070304

<b>FPSC, CLK - CORRESPONDENCE</b>		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
<b>DOCUMENT NO.</b> 09958-07		
<b>DISTRIBUTION:</b> _____		

Thank you for this information. This will be done today.

---

**From:** Office of the Chairman  
**Sent:** Tuesday, December 11, 2007 7:58 AM  
**To:** Ann Cole  
**Cc:** Cheryl Bulecza-Banks; Lisa Bennett; Martha Brown  
**Subject:** FW: docket 070304

Please place in the correspondece side of the docket.

***Sandy Simmons***

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

---

**From:** John Stack [mailto:jstack@net-magic.net]  
**Sent:** Monday, December 10, 2007 5:08 PM  
**To:** Office of the Chairman  
**Subject:** docket 070304

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Thanks

**Ann Cole**

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**From:** Ann Cole  
**Sent:** Tuesday, December 11, 2007 8:57 AM  
**To:** Office of the Chairman  
**Cc:** Cheryl Bulecza-Banks; Lisa Bennett; Martha Brown  
**Subject:** RE: docket 070304

Thank you for this information. This will be done today.

---

**From:** Office of the Chairman  
**Sent:** Tuesday, December 11, 2007 7:58 AM  
**To:** Ann Cole  
**Cc:** Cheryl Bulecza-Banks; Lisa Bennett; Martha Brown  
**Subject:** FW: docket 070304

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 09958-07		
DISTRIBUTION: ECR, GCL		

Please place in the correspondence side of the docket.

***Sandy Simmons***

Scheduling Coordinator  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Telephone: (850) 413-6008  
Fax: (850) 413-6009

---

**From:** John Stack [mailto:jstack@net-magic.net]  
**Sent:** Monday, December 10, 2007 5:08 PM  
**To:** Office of the Chairman  
**Subject:** docket 070304

Thank you for coming to Fernandina Beach for our input. My concerns about the requested increase are: the justification appeared to be based simply on what other companies are charging (b) a lack of activity in providing alternative or renewable energy. Perhaps another company if given the opportunity would invest in the future for our island. (c) the increasing overhead lines on larger and larger poles with more and more deforming of the treeline. Especially considering as a barrier island, we should be concerned about wind damage and the resultant safety issues to overhead lines. Also it seems the maintenance on overhead lines must be adding to the increased costs FPU is experiencing and we need someone to look at long term investment in infrastructure...  
Thanks

12/12/2007



FPSC, CLK - CORRESPONDENCE  
 Administrative  Parties  Consumer  
DOCUMENT NO. 09958-07  
DISTRIBUTION: GCL, ECR

Petition for a Rate Increase By

# Florida Public Utilities Company

DOCKET NO. 070304-EI

RECEIVED-FPSC  
07 DEC 10 AM 9:17  
COMMISSION  
CLERK

Name SUSAN BONNEVIER

Address 1317 N SNAPPER LN

FERNANDINA BEACH FL 32034

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
ENOUGH IS ENOUGH! ANY MORE RATE INCREASES
WILL CAUSE WATER + SEWER TO GO UP!
WHAT ABOUT PEOPLE WHO WILL HAVE TO
DECIDE TO PAY ELECTRIC, WATER, FOOD, MEDICINES
WHO IS LOOKING OUT FOR THEM?!
AGAIN- ENOUGH IS ENOUGH- PLEASE REFUSE
FPU'S REQUEST FOR YET ANOTHER RATE
INCREASE!!
THANK YOU!

JACKSONVILLE FL 322

07 DEC 2007 PM 1

BONNEVIER

1317 N SNAPPER LN

FINDA BCH, FL 32034

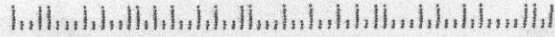


07 DEC 10 AM 8:02

DISTRIBUTION CENTER

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

323990850



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Tape

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FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 09958-01		
DISTRIBUTION: GCL, BUR		

Petition for a Rate Increase By

# Florida Public Utilities Company

DOCKET NO. 070304-EI

Name Jimmy K. Holladay Sr.  
 Address 5193 Woodgate Way  
MARIANNA, FL. 32446

RECEIVED-FPSC  
 07 DEC -7 AM 10:16  
 COMMISSION  
 CLERK

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
1. IN A FREE MARKET, PRICE IS CONTROLLED BY A WILLINGNESS TO BUY. AS THE REGULATOR, YOU ARE EXPRESSING <u>MY</u> WILLINGNESS TO BUY. IF YOU REFUSE TO PAY MORE THIS WILL REFLECT BACK UP THE LINE SINCE F.P.U. WILL BE FORCED TO ALSO REFUSE TO PAY MORE.
2. SINCE THE PRICE OF ELECTRICITY FROM F.P.U. IS A REFLECTION OF THE PRICE OF ENERGY, AND SINCE ENERGY PRODUCERS ARE RAISING PRICES TO DISCOVER WHAT LEVEL THE MARKET WILL BEAR, GRANTING A RATE INCREASE INDICATES THAT THE MARKET WILL BEAR MORE.
3. AS MY REPRESENTATIVE IN THIS MATTER, I CHARGE YOU TO INDICATE TO THE MARKET THAT MY LIMIT HAS BEEN REACHED. DO NOT ALLOW THIS RATE INCREASE.



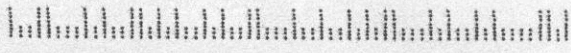
Mr. Jimmy Holladay  
5193 Woodgate Way  
Marianna, FL 32446

GULF BAY COUNTY  
FL 324 2 L  
06 DEC 2007 PM



Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

32399-0850



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Robert + Cheri Rash  
124 North 4th Street  
Fernandina Beach FL 32034  
1 December, 2007

Commissions Consumer Affairs Division  
Division of Consumer Affairs  
Florida Public Service Commission  
2540 Shurmond Oak Blvd  
Tallahassee, FL 32399-0850

RECEIVED-FPSC  
07 DEC -4 PM 4:01  
COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 09958-07		
DISTRIBUTION: GCL/ECR		

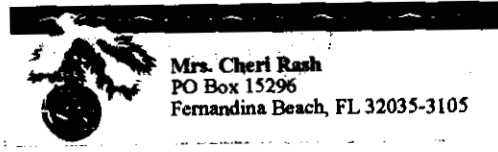
RE: Docket No 070304 - EI

To whom it may concern:

We are writing to voice our opinion  
Against the proposed rate increase by the  
Florida Public Utilities. Please deny their  
proposed increase.

Thank you

Cheri J Rash  
Robert Rash



RECEIVED  
DEC 11 2007  
COMMUNICATIONS SECTION

070304



401 South Dixie Highway • West Palm Beach, FL 33401

\*\*\*\*\*AUTO\*\*SCH 5-DIGIT 32446 73-73

Ben R Davis  
PO Box 6273  
Marianna FL 32447-6273



FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 09958-07		
DISTRIBUTION: GCL, ECR		

RECEIVED-FPSC

07 DEC -4 AM 10: 29

COMMISSION  
CLERK

*As a Public Servant  
Do you really CARE?*



RECEIVED  
2007  
FLORIDA PUBLIC UTILITIES COMPANY  
Division of 2007

**IMPORTANT NOTICE TO CUSTOMERS**

**DOCKET NO. 070304-EI**

**PETITION FOR RATE INCREASE BY FLORIDA PUBLIC UTILITIES COMPANY**

On August 30, 2007, Florida Public Utilities Company filed a Petition with the Florida Public Service Commission (Commission) seeking approval to increase rates and charges to produce an additional \$5,249,895 in revenues. This increase is needed in order to enable the Company to continue to provide sufficient, adequate and efficient service and to afford the Company an opportunity to earn a fair rate of return. Comparisons of current and proposed rates are shown below. The comparison also includes the interim rates that the Commission has authorized the company to charge while the request for a permanent rate increase is pending (the interim rates are collected subject to refund). The interim rates are effective for meter readings on or after November 22, 2007. More details are contained in the Minimum Filing Requirements, which also contain detailed financial, accounting, tariff and engineering data supporting the request. The Minimum Filing Requirements and the synopsis of the case are available for review at the business offices at the following locations during regular work hours.

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Marianna, Florida 32448-4004  
850-526-6800

911 South 8<sup>th</sup> Street  
Fernandina Beach, Florida 32034  
904-261-3663

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December 5, 2007, 10:00 am (CST)  
Jackson County Administration Building  
County Commission Meeting Room  
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Marianna, Florida 32446

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Fernandina Beach City Hall  
City Commission Chambers  
204 Ash Street  
Fernandina Beach, Florida 32034

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Customers wishing to address the Commission are urged to appear early as the hearing will be adjourned if no one is in attendance.

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Customer comments regarding the Company's quality of service or proposed rate increase may also be submitted to the following address: Director, Division of the Commission Clerk and Administrative Services, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850. Such comments should refer to Docket No. 070304-EI.

*Some of us do not have money to attend any meetings due to other price increases, ie; milk, gas, other food items ---! I think any increase*

Continued on back



For your information, we are also providing the address and telephone number of the Commission's Consumer Affairs Division: Division of Consumer Affairs, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, 1-800-342-3552 (Toll Free Number).

Following is a comparison of current, interim, and proposed base rates (there is no interim increase for the service charges):

	<u>Current Customer Charge</u>	<u>Interim Customer Charge</u>	<u>Proposed Customer Charge</u>
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	<u>Current Energy Charge</u>	<u>Interim Energy Charge</u>	<u>Proposed Energy Charge</u>
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General Service Large Demand (GSLD1)	-----	-----	-----

	<u>Current Demand Charge</u>	<u>Interim Demand Charge</u>	<u>Proposed Demand Charge</u>
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Collection Charge	\$11.50	\$14.00

The specific impact of the proposed revisions will vary between customers depending on usage. A residential customer in the Northwest Division in Marianna using 1,000 kilowatt-hours (kWh) currently pays \$79.81 (including currently approved fuel and conservation factors) and a residential customer in the Northeast Division in Fernandina Beach using 1,000 kWh currently pays \$90.13. If the proposed charges in this docket are approved, 1,000 kWh residential bills will increase by \$10.20. However, with the projected increases in fuel costs in 2008, the 1,000 kWh residential bill for the Northwest Division is projected to be \$113.27 and \$103.20 for the Northeast Division.

*in product cost should be tied to Social Security cost of living increases -- and that goes for you folk who sit in your office or 1 of homes and want more. You would think this could be done after X-mas - it's SO INSENSATIVE...*



RECEIVED-FPSC

07 DEC -4 AM 9:40

COMMISSION  
CLERK

Robert + Cheri Rash  
124 North 4th Street  
Fernandina Beach, FL 32034  
1 December, 2007

DISTRIBUTION CENTER  
07 DEC -11 AM 7:36

Director  
Division of the Commission Clerk  
and Administrative Services  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 09958-07		
DISTRIBUTION: ECR, CLK		

REI Docket NO 070304-EI

To Whom it may concern:

We are writing to voice our opinion  
against the proposed rate increase by Florida  
Public Utilities. Please deny their proposed  
increase.

Thank you

Cheri J. Rash  
Bob Rash

1941 Sycamore Lane

Fernandina Beach, Fla.

Nov. 28, 2007

Director:

RECEIVED-FPSC

Division of the Commission Clerk  
and Administrative Services

07 DEC -3 AM 9:45

Florida Public Service Commission

COMMISSION  
CLERK

2540 Shumard Oak Boulevard

Tallahassee, Florida 32399-0850

Reg. Docket No. 070304EL

Dear Sir:

I feel that the latest rate increase proposal by Florida Public Utilities is outrageous. They have raised rates by 50 percent within the past year and now they want another 15-20 percent.

Just recently all of us senior citizens were notified that we were going to get a whopping 2% raise for all of 2008. There is no way we can continue to pay our utility bills with this kind of disparity. They keep comparing their rates with other utility companies. So what. Just because every other company is driving a Cadillac and paying big bonuses doesn't mean they need too.

For all senior citizens living on a minimal fixed income that keeps shrinking every year, these double figure increases are back breaking. I wonder if the big condo developers and utility companies aren't in cahoots to drive the old senior citizens out of town so they can over develop all these Coastal areas.

This rate increase proposal certainly needs to be rejected.

Thank you  
Stanley R. Bunch

FPSC, CLK - CORRESPONDENCE
<input type="checkbox"/> Administrative <input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 69958-07
DISTRIBUTION: GUL, ECL

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 09958-07		
DISTRIBUTION: ECR, GCL		

*James D. Matison*  
*4704 Genoa Drive*  
*Fernandina Beach, Florida 32034*

November 26, 2007

RECEIVED-FPSC  
 07 NOV 30 PM 2:00  
 COMMISSION  
 CLERK


Division of Consumer Affairs  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, FL 32399-0850

Re: **Docket # 070304-EI**

Previously I wrote concerning a requested rate increase by Florida Public Utilities (see attached September 5, 2007 letter). I received an invitation to attend a public meeting on this matter; however, due to business commitments I will not be able to attend. Attached is also a copy of the notice of public hearing.

Since I am not able to attend this December 6<sup>th</sup> meeting, I am writing once again to implore you as our "PUBLIC SERVICE COMMISSION" to stop this outrageous rate increase request. We the people served by this utility have experienced enormous electric rate hikes already in 2007, and have seen no improvements either in better more reliable service, nor a commitment to underground wiring! I believe these rate hikes are a travesty and their justification as being due to "pass through" costs is very suspect. I would expect our Public Service Commission to employ an outside audit firm to thoroughly examine Florida Public Utilities' financial records to ascertain the validity of their claims.

Please, as our watchdog agency to govern these monopolies, DO NOT ALLOW this rate increase to occur without at least a full audit of their books and a mandate to immediately spend some of this extra revenue to bury all electric power lines in our community!

Sincerely,  
  
 James D. Matison

*ATTACHEMENTS*

RECEIVED  
 NOV 29 2007  
 FLORIDA PUBLIC SERVICE COMMISSION  
 Division of CLK

*James D. Matison  
4704 Genoa Drive  
Fernandina Beach, Florida 32034*

September 5, 2007

Division of Consumer Affairs  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Re: Docket # 070001-EI

I am in receipt of a notice for Florida Public Utilities' request to increase commercial and residential rates for electricity. This request is **very disturbing** in that we (residential customers) have recently (earlier in 2007) had a 40% increase in electric rates!

My concern is not only for the price increase to consumers, (including many who try to live on fixed incomes) but the fact that we see NO NOTICABLE improvements to our service or any observable improvement to our community with this additional income.

Specifically I would like to see a commitment by the Utility (really ALL Utilities) in Florida to install underground service lines and remove the unsightly (and hazardous) utility poles. Living on Florida's only "barrier island" we are acutely aware of the potential damages from hurricanes. The fear of being without electrical power during a hurricane is at the forefront of these concerns. Yet, ALL major electric power lines in this community are above ground and susceptible to storm related damage. A short drive down Fletcher Avenue (A1A) which is only a few yards from the Atlantic Ocean, shows the susceptibility of these power line installations to major wind storms, to say nothing of the unsightliness of these lines.

2007 SEP 11 10:00 AM  
10/10/07  
10/10/07

I am sure the utility companies would argue that the cost to install underground lines is "prohibitive"; however, I would offer that underground lines offer far superior life spans and much lower maintenance and upkeep costs than above ground lines. In many Northern States (and all major cities) underground utility lines are mandatory. In these States the Public Utility Regulatory Commissions have insisted the frequent rate increases by Utility companies are approved ONLY if a certain amount of underground cabling is installed by the Utility. This applies not only to electric utilities, but also to telephone utilities.

I know for a fact that installing underground lines in Florida is far less expensive than in Northern States, because there is neither underground rock nor very many hills to transverse when installing the lines. Also, the electrical and telephone service is far more reliable, because of a lack of susceptibility to above ground hazards---automobile accidents; falling tree limbs; water intrusions; sun and weather attacks on the lines; etc.

PLEASE do not approve this rate increase without a guaranteed commitment that all Amelia Island electric power lines are moved underground.

Sincerely,

James D. Matison

AMERICAN  
UTILITY  
REGULATORY  
COMMISSION  
WASHINGTON, D.C.  
20548



RECEIVED  
NOV 24 2007  
PHONE ROOM

**IMPORTANT NOTICE TO CUSTOMERS**

**DOCKET NO. 070304-EI**

**PETITION FOR RATE INCREASE BY FLORIDA PUBLIC UTILITIES COMPANY**

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850-526-6800

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Continued on back

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FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 09958-07		
DISTRIBUTION: GCL, ECR		

Franklin Beach  
Fla  
11/21/7

Director, Division of the  
Commission Clerk and  
Adm. Services

Florida Public Service  
Comm. Tallahassee, Florida.

RECEIVED-FPSC  
07 NOV 26 AM 9:13  
COMMISSION  
CLERK

I would like to voice my opinion  
on the Rate Inc. of Fla. Pub. Utility  
Docket no. 670304-ET.

I want to say that I have no  
issue with Service of Florida Pub. Ut.  
But I want to voice my opinion  
on the proposed rate increase in the  
next year.

I am a 79 yr old widow and  
I live on "S.I." - a fixed income.

There are so many of us in same  
situation, trying very hard to live  
and stretch our "dollar" so as not  
to be a burden on our children, most  
of whom are themselves raising families  
(School, College, etc.), and each cost of living  
increase hurts us all.

It has been said, and with some  
reason I think, that one with some  
reason does not have the time to do  
what he or she  
want to do



"D"

The sum, that being said I will  
again, please <sup>no</sup> for Fla. Pub. Ut.  
not increase.

I do not have a computer, but  
I have called the office of Consumer  
Affairs, Tallahassee, on this matter.

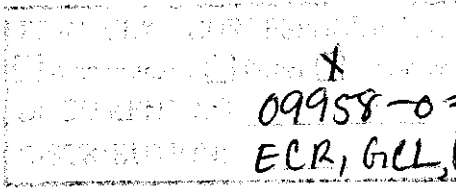
Thank you again for allowing  
me this opportunity -

Respectfully,

Connie Secker  
803 514 71st St  
Fort. Beach, Fla  
32034

Socket No 27034 EL.

070304-EI



09958-07

ECR, GILL, RCA NOV 15, 2007

07 NOV 19 AM 7:32

TO WHOM IT CONCERNS;

I, LIKE MANY PEOPLE ON SOCIAL SECURITY HAVE A DIFFICULT TIME PAYING MY MONTHLY BILL ON TIME. I GO TO OUR LOCAL OFFICE AT LEAST ONCE A YEAR TO LET THEM KNOW THE DILEMMA. MY BILL IS ALWAYS DUE BETWEEN THE MIDDLE OF THE MONTH & THE END OF THE MONTH. MY CHECK IS FOR \$760.00 THIS IS TO PAY RENT \$475.

sometimes it's less \$100. water, sewer, trash

\$10. cable (just to have <sup>gas</sup> local channels)

\$29.00 phone

\$100.00 electric

\$46.00 food - auto ins, gas in auto

COMMISSION CLERK

RECEIVED-FPSC

07 NOV 19 AM 9:00

As you can see - to the penny - no extra money - but every month on my bill is a \$5.00 late charge. I get pd on the 3rd of every month, NOT before. When I speak to them, they refer me to manager of office whom makes me feel like an idiot just for asking, for my date due to be changed. She says it's on a route & cannot be changed. Proceeds to tell me to borrow money from someone so, I could get a month ahead. I respond - how do I pay that person. It's totally ridiculous. I realize this sounds preposterous to people

more fortunate than I, but I fail to see the difficulty in pushing a couple of buttons to change a due date. I've asked them that too. That extra \$5.00 means 1 tank of gas - or one nice meal as opposed to beans, rice, and biscuits every night. This is not a joke to me and I'm sure more are affected in the same way. Please take this into consideration.

To mention Docket No. 070304.E1 -  
I'm sure all of you deserve a raise but, I for one cannot afford the increase.

Thanks for your time.  
Sincerely,  
Marlene York  
850 482 4958  
PO Box 672  
Marianna, Fl. 32447  
(2998 Russ St.  
Marianna, Fl.)



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Connect and then disconnect temporary service	\$44.00	\$52.00
Collection Charge	\$11.50	\$14.00

The specific impact of the proposed revisions will vary between customers depending on usage. A residential customer in the Northwest Division in Marianna using 1,000 kilowatt-hours (kWh) currently pays \$79.81 (including currently approved fuel and conservation factors) and a residential customer in the Northeast Division in Fernandina Beach using 1,000 kWh currently pays \$90.13. If the proposed charges in this docket are approved, 1,000 kWh residential bills will increase by \$10.20. However, with the projected increases in fuel costs in 2008, the 1,000 kWh residential bill for the Northwest Division is projected to be \$113.27 and \$103.20 for the Northeast Division.

# CONSUMER

**Matilda Sanders**

From: Ruth McHargue  
 Sent: Monday, October 08, 2007 11:37 AM  
 To: Matilda Sanders  
 Subject: FW: E-Form Other Complaint TRACKING NUMBER: 11038

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. _____		
DISTRIBUTION: _____		

Please add to docket file 070304

-----Original Message-----

From: Consumer Contact  
 Sent: Monday, October 08, 2007 11:07 AM  
 To: Ruth McHargue  
 Subject: FW: E-Form Other Complaint TRACKING NUMBER: 11038

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
 Sent: Saturday, October 06, 2007 11:59 AM  
 To: Consumer Contact  
 Subject: E-Form Other Complaint TRACKING NUMBER: 11038

Complaint filed with PSC

CUSTOMER INFORMATION

Name: Virginia Haines  
 Telephone: 904/277-2438  
 Email: hainesjean@bellsouth.net  
 Address: 604 Elizabeth Road Fernandina Beach 32034

BUSINESS INFORMATION

Business Account Name: Virginia Haines  
 Account Number:  
 Address: 604 Elizabeth Road Fernandina Beach Florida 32034

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Public Utilities Company  
 Details:

The first of the year (2007) FPU went up on our rates (35%) this was done without holding a hearing and now I find that our rates went up once again (Oct.1st) and this also was done without a hearing. Once again I see that FPU plans for more rate increases. We will have a hearing (for once) this Dec. to see about another upcoming increase. Our newspaper (News Leader) stated that if FPU has its way the Amelia Island Customers will be paying 65% more for electricity by April 2008 than we were in Jan.2007. My bill went up this past June from \$65 more or less to \$103 this August and since in the \$90's. I live on fixed income and many of the old timers that live on the island are also on a fixed income and can barely afford the increase in taxes let alone the higher and higher electrical increases. If FPU had held hearings, most of the islanders would have attended and voiced their complaints. FPU should be held accountable for not holding meetings before increasing our rates. Believe me I and most everyone I know would have attended the meetings. I hope and pray that you will decline their request for a rate increase. Thank you

RECEIVED 11:30  
 07 OCT -8 AM 11:46  
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 09958 NOV-15  
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