

State of Florida



# Public Service Commission

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TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M-**

**DATE:** December 5, 2007

**TO:** Ann Cole, Commission Clerk - PSC, Office of Commission Clerk

**FROM:** Ray E. Kennedy, Utilities System/Engineering Spec Supr - SES, Division of Competitive Markets & Enforcement *RK*

**RE:** Docket No. 070692-TP - Title Change

Please change the title in subject docket to the following:

**Joint petition of SBC Long Distance, LLC d/b/a SBC Long Distance d/b/a AT&T Long Distance, TCG South Florida, and BellSouth Telecommunications, Inc. d/b/a AT&T Florida d/b/a AT&T Southeast for waiver of Rule 25-4.118, F.A.C., for migration of business local service customers from SBC Long Distance, LLC d/b/a SBC Long Distance d/b/a AT&T Long Distance to BellSouth Telecommunications, Inc. d/b/a AT&T Florida d/b/a AT&T Southeast or TCG South Florida, and request for expedited treatment.**

In support of this change, e-mail communication between AT&T counsel and Commission staff is attached.

Attachment

Cc: C. Poblete – GCL

RECEIVED-FPSC  
07 DEC -5 AM 8:49  
COMMISSION  
CLERK

DOCUMENT NUMBER-DATE

10699 DEC-5 6

FPSC-COMMISSION CLERK

## Ray Kennedy

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**From:** HATCH, TRACY W - LEGAL [thatch@att.com]  
**Sent:** Tuesday, December 04, 2007 12:59 PM  
**To:** Ray Kennedy  
**Subject:** RE: Docket 070692-TP

Ray,  
AT&T agrees to the changes to be made to the docket caption. AT&T also agrees with number 2 seeking confirmation of our intent to resolve customer issues in course of the changes to their service. We will continue to work to resolve all customer complaints.

Thanks for you help.

Tracy

Tracy Hatch  
Senior Attorney  
AT&T Law Division  
Ph: 850-425-6360  
Fax: 850-425-6361

-----Original Message-----

**From:** Ray Kennedy [mailto:RKennedy@PSC.STATE.FL.US]  
**Sent:** Tuesday, December 04, 2007 12:38 PM  
**To:** HATCH, TRACY W - LEGAL  
**Subject:** RE: Docket 070692-TP

Good Afternoon,

I received your instructions. Please respond back to this e-mail agreeing with the changes. I will then place a memo on your response and enter it into the docket file.

Ray Kennedy  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850  
Phone: 850-413-6584  
Fax: 850-413-6585  
E-Mail: rkennedy@psc.state.fl.us

-----Original Message-----

**From:** Ray Kennedy  
**Sent:** Tuesday, November 27, 2007 10:36 AM  
**To:** Tracy Hatch  
**Subject:** FW: Docket 070692-TP

Good Morning,

I am working on this docket to expedite per AT&T's request. There are two things I need:

1. The Petition title in the pleading has the companies' names wrong.  
I suggest the following new title:

Joint petition of SBC Long Distance, LLC d/b/a SBC Long Distance d/b/a AT&T Long Distance, TCG South Florida, and BellSouth Telecommunications, Inc. d/b/a AT&T Florida d/b/a AT&T Southeast for waiver of Rule 25-4.118, F.A.C., for migration of business local service customers from SBC Long Distance, LLC d/b/a SBC Long Distance d/b/a AT&T Long Distance to BellSouth Telecommunications, Inc. d/b/a AT&T Florida d/b/a AT&T Southeast for TCG South Florida, and request for expedited treatment.

By making this change, the title will reflect the registered and certificated names appearing in the Commission's records.

2. In addition, I need an acknowledgment that AT&T Florida and TCG agree to resolve any customer complaints that arise from issues occurring prior to the customer migrations (e.g., if someone files a complaint against SBC, we need confirmation that the acquiring entities will complete the handling of the complaint when SBC is no longer involved).

If you concur with Items 1 and 2 above, please acknowledge via e-mail and I will ensure that this information is placed in the docket file.

Thank you,

Ray Kennedy  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850  
Phone: 850-413-6584  
Fax: 850-413-6585  
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