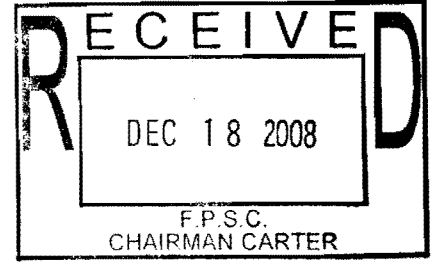


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F.P.S.C. CLERK - CORRESPONDENCE
 Administrative Public Consumer
 DOCUMENT NO. 00079-09
 REGISTRATION: ECR.GU

December 15, 2008



Matthew M. Carter, Chairman
 Public Service Commission
 2540 Shumard Oak Blvd.
 Tallahassee, FL 32399

Charles E. Clay
 3886 E. Arbor Lakes Dr.
 Hernando, FL 34442

RECEIVED-FPSC
 09 JAN -8 PM 3:19
 COMMISSION
 CLERK

Dear Sir:

The enclosed letter to Jeffery Lyash, President/CEO of Progress Energy Florida is in response to the rate hike and the fee for expansion of a plant to be built in the future.

They are raising rates when other utility companies are lowering their rates and receiving a fee for expansion and between the two increases it amounts about a 25% increase in the electric bill

Fuel costs have gone down which should be decreasing the monthly rate and I just don't understand why we have to prepay for their expansion for more profitability to their stockholders

It is my opinion that that legislature should not have given the rate increase without providing some restraint to protect the customer when fuel costs are declining. They are quick to ask for increases and slow to decrease the rate once it has been established.

Further, the law that allows them to ask for and receive a fee for future expansion without any consideration for the customer is bad. It gives them the right to steal our money for the benefit of their company and their stockholders.

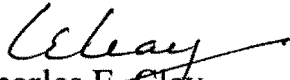
I am against my government forcing me to invest in any company for their benefit with no return for my investment.

Please consider repealing this law and writing one that protects the consumer if an increase is granted.

We are in dire economic times and I cannot get the legislature to grant me additional funds to build a new house or pay my electric bill.

THERE SHOULD NOT BE A FREE RIDE FOR ANY COMPANY AS THERE IS NONE FOR THE CONSUMER.

Sincerely,


Charles E. Clay
3886 E. Arbor Lakes Dr.
Hernando, FL 34442

December 15, 2008

Jeffery Lyash, President/CEO
Progress Energy Florida
P.O.Box 33199
St. Petersburg, FL 33973

Dear Sir:

Let me introduce myself, I am a retired Bank Executive of 35 years. I spent a large part of my career as a Commercial Loan Officer before going into management. As a Commercial Loan Officer I dealt with large and small businesses looking to expand their business for better profitability.

These businesses had to raise capital for this expansion. Their options were to raise capital by acquiring new investors or borrowing the necessary funds, assuming they had already streamlined the company to its highest efficiency.

These businesses did not have the ability to go to their customer base and charge an addition fee for future expansion that is to occur 10 plus years from now with no return for their investment

We are being forced to invest in your company for a minimum of the next ten years with no return on our investment and if the plant is never built for a myriad of reasons you do not have to return the investment. This sounds like a very sweet deal to me.

This plant will most likely never benefit me and great number of the customer base during our life expectancies by the time the plant goes on line ten plus years from now.

You have picked a terrible time to ask for this fee plus a rate hike equaling about a 25% increase in our electric bills when we are in the direst economical times since the GREAT DEPRESSION in the 1930's.

Other Utility Companies are lowering their rates and paying their investors a nice dividend during this economic recession.

Two of our legislators have ask you to hold off on these increases during this period and may seek action to repeal the legislation that gave the authority for you to charge your customer base for future expansion.

I am for repealing the legislation because as an American I do not believe that I should have to invest my hard earned money for expansion for more profitability with no return to me for my investment.

A copy of this letter is going to each of my State Legislators and to the Public Service Commission.

THERE SHOULD NOT BE A FREE RIDE FOR YOUR COMPANY AS THERE IS NONE FOR YOUR CUSTOMER BASE.

Sincerely,



**Charles E. Clay
3886 E. Arbor Lakes Dr.
Hernando, FL 34442**

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



DIVISION OF SERVICE, SAFETY &
CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

January 8, 2009

Mr. Charles E. Clay
3886 East Arbor Lakes Drive
Hernando, FL 34442

RE: PSC Inquiry 816558C

Dear Mr. Clay:

This is to acknowledge receipt of your letter to Chairman Matthew M. Carter II, Florida Public Service Commission, regarding Progress Energy Florida, Incorporated (Progress Energy). Given the nature of your concerns, Chairman Carter feels it would be appropriate for specialized staff of the Division of Service, Safety and Consumer Assistance to respond directly to you.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The PSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On November 13, 2008, the PSC set the 2009 fuel adjustment charges for the customers of Florida investor-owned electric utilities. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2008.

You also expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants. Upon PSC approval of a

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

utility's need for a nuclear plant upgrade or new plant construction, the utility can petition for cost recovery under the new Commission rule adopted in February 2007. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

On October 14, 2008, the PSC approved cost recovery amounts covering construction of proposed new nuclear plants and upgrades to existing nuclear plants for Progress Energy. Costs will be recovered from customers through the capacity cost recovery charge on their bills beginning in January 2009. The PSC's decision was based on evidence developed during the September 11, and 12, 2008 nuclear cost recovery hearings.

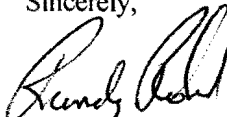
The uprate of the existing Crystal River nuclear plant and the proposed new nuclear facility in Levy County will add 2,380 megawatts of new nuclear base load generation to Progress Energy's system. The new nuclear Levy Units 1 & 2 are expected to come online in 2016 and 2017 and will also power about one million average-sized residential homes using 1,200 kilowatts per month.

As a result of the November hearings, a residential customer using 1000 kWh will see their bill increase from \$110.59 to \$137.87, an increase of 24.67%. While it is expected that bills will continue to increase as construction of the nuclear plants progresses over the next 10 years, Progress Energy customers will see significantly lower fuel costs once those plants are placed in service. The Commission will continue to examine utility requests for rate increases in order to ensure that only those costs that are prudently incurred will be included in rates.

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,



Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

090001

~~090001~~
Utilities
PSC

OFFICE OF THE GOVERNOR
CITIZEN SERVICES

08 DEC 18 PM 1:00

090001/91

09000991

Jean Tillman
1610 Tennessee Avenue
Lynn Haven, FL 32444
850-265-8711
jean@tillmaninvestments.com

December 10, 2008

PPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00079-09		
DISTRIBUTION: ECR, GLL		

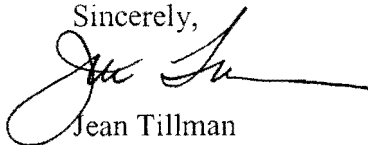
Office of Governor Charlie Crist
State of Florida
The Capitol
400 South Monroe Street
Tallahassee, FL 32399

Dear Governor Crist,

Enclosed is a copy of the letter forwarded to President-Elect Barack Obama regarding the Minority Small Business Owner and current economic issues.

Thank you for taking the time to read my concerns regarding the increase in prices of utilities.

Sincerely,



Jean Tillman
Jeanie's Coin Laundries, Inc
President

Jean Tillman
1610 Tennessee Avenue
Lynn Haven, FL 32444

RECEIVED

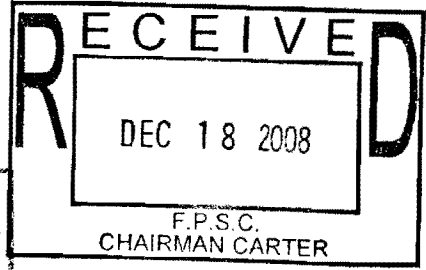
JAN 07 2009

Florida Public Service Commission
Division of SSC

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Jean Tillman
1610 Tennessee Avenue
Lynn Haven, FL 32444
850-265-2880
jean@tillmaninvestments.com

December 11, 2008



FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. _____
DISTRIBUTION _____

Florida Public Service Commission
ATTENTION: Chairman Matthew M. Carter II
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0850

RECEIVED-FPSC
09 JAN - 8 PM 3:19
COMMISSION
CLERK

Dear Chairman Carter,

I read The News Herald on Wednesday, November 5th and noticed an interesting article that impacts many people in this area.

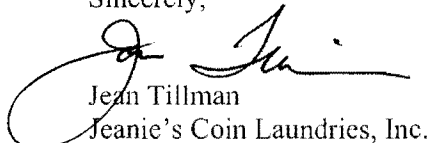
The title of the article is "Hearings Set for Gas System Rate Request". The article was in the Wednesday, November 5th edition of The News Herald advising of the upcoming hearing set for Friday, November 7th at 10:00 AM. This does not allow for preparation to attend such an important hearing on short notice. Unable to attend this hearing, I had to accept the outcome.

My office received gas bills on November 13th and 14th and enclosed with the bill was a notice from TECO Peoples Gas. This notice was about the Natural Gas Customers Interim Rate Increase that applied to the enclosed gas service bill.

I do hope the request to the Public Service Commission from TECO Gas is not approved. Having interest in seven Coin Laundries within the Bay County area and six Coin Laundries in surrounding counties, I have seen that the local population cannot afford a large increase as requested, whether it is residential or commercial. People in this area are struggling now with the economic issues they have to endure on a daily basis.

I ask you to look at this request again. Let everyone be happy with the interim gas rate increase. The public cannot afford to pay for any more rate increases.

Sincerely,


Jean Tillman
Jeanie's Coin Laundries, Inc.
President

Jean Tillman
1610 Tennessee Avenue
Lynn Haven, FL 32444

CC: TECO Peoples Gas, Tampa
TECO Peoples Gas, Panama City

Jean Tillman
1610 Tennessee Avenue
Lynn Haven, FL 32444
850-265-8711
jean@tillmaninvestments.com

December 10, 2008

Mr. President-Elect Barack Obama
5046 South Greenwood Avenue
Chicago, IL 60615-2806

First of all, I would like to congratulate you on your election to The Office of the President of the United States.

The financial crisis is threatening the viability of America's Small Business. We are facing the prospect having to cut back operations. Your Small Business Plan is vital to turning our economy around. Your belief is to reduce burdens on Small Business owners. Many of these owners are struggling, as I am now, to succeed in the midst of our economic crises.

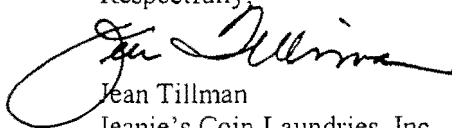
You supported legislation to provide emergency relief to small business affected by a significant increase in the price of Heating Oil, Natural Gas, Propane, or Kerosene. We have suffered substantial economic injury as a result of an increase in the price of Natural Gas and Propane Gas.

Being a minority small business owner of a chain of coin laundries, the increase in the prices of utilities such as gas and electricity has me struggling to make ends meet. The electricity provider, Gulf Power, has increased rates by twenty percent in just ten months. The gas provider, TECO Peoples Gas, has asked the Florida Public Service Commission for an increase in the Company's gross annual revenues of \$26.5 million on a permanent basis. The Florida Public Service Commission suspended the permanent increase request and granted an interim increase of \$2.4 million effective for meter readings on and after October 2008.

Mr. President, the small business owners in the Panhandle of the State of Florida cannot afford these rate increases. Please provide relief as you promised before another rate increase is requested and approved. You know as I know, once the utility company's get the increase approval, they will never lower the price again. Now is the time to bring about real change.

Thank you in your support of Small Business Owners.

Respectfully,



Jean Tillman
Jeanie's Coin Laundries, Inc
President

RECEIVED

JAN 07 2009

Florida Public Service Commission
Division of SSC

STATE OF FLORIDA

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP



DIVISION OF SERVICE, SAFETY &
CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

January 8, 2009

Ms. Jean Tillman
1610 Tennessee Avenue
Lynn Haven, FL 32444

RE: PSC Inquiry 816557C

Dear Ms. Tillman:

This is to acknowledge receipt of your letter to Chairman Matthew M. Carter II, Florida Public Service Commission, regarding Peoples Gas System. Given the nature of your concerns, Chairman Carter feels it would be appropriate for specialized staff of the Division of Service, Safety and Consumer Assistance to respond directly to you.

You expressed a concern about the petition filed by Peoples Gas System for a rate increase. We appreciate your comments regarding the petition and will add your correspondence to Docket No. 080318-GU.

If you have any questions or concerns please call Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

A handwritten signature in cursive script, appearing to read "Randy Roland".

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

090001

Utilities

PSC

RECEIVED-FPSC

09 JAN -8 PM 3: 18

COMMISSION
CLERK

OFFICE OF THE GOVERNOR
CITIZEN SERVICES

08 DEC 19 PM 2: 36

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090009-H

220 South Highview Avenue
Lecanto, FL 34461
December 18, 2008

Governor Charlie Crist
Office of the Governor
The Capital
PL05
Tallahassee, FL 33399-0001

FPSC FILE - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Public	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00079-09		
CLASSIFICATION: ECL GCL		

Dear Governor Crist:

First I would like to congratulate you on your recent marriage.

Now, down to business. I have been corresponding for several months with your website, but all that happens is they lead me to someone else. Hence the reason for this letter.

The issue is Progress Energy, their obsorbent rates, and expansion of nuclear facilities. The expansion of the Crystal River plant endangers some of Florida's most prestine water sources. The area has great Manatee preserves that are warm springs water fed, and so with Weiki Wachi. An accident there would endanger some of our most precious water resources. The other plant they are advocating is in an area equally ridiculous. Florida has had 0 population growth the past year. What there reason for this expansion is beyond any reason! Not only is it not necessary, we need to use Floridas free resources to generate power, not use Nuclear Energy.

I'm sure hou are aware of the 268-page Navigant Consulting Report to fix the scope and speed of Florida's push toward renewable energy. I won't go into detail of the reports findings, but the lack of use of renewable energy is shameful. The report says that by 2020, Florida's renewable energy capacity could reach 174,000 megawatts -- 116 times the state's renewable energy capacity today. By 2020, solar and wind could produce more than 330 terawatt hours -- more than all the power produced in Florida last year.

Are you aware of the 2 garbage mountains in Central Florida? There's one off of 75 near Tampa, and another one off the Florida Turnpike. These hills are several hundreds of feet high. The garbage is free, and the supply inexhaustable. Those 2 hills, if facilities were set up like the one in Lee County, could supply enough energy for their local areas - and no cost for the fuel -- and help keep our beautiful landscapes without those eyesores, and the obnoxious odor they cause.

Also, the report states that solar and wind energy are also the best "free" resources for Florida.

Progress Energy now uses "ridiculous" fuel costs. This is the "computer age". They don't need to set a fuel rate for 12 months. The rates could be easily adjusted monthly on your bills. This "futures" buying of fuel is not acceptable.

Marianne Witczak
220 S. Highview Avenue
Lecanto, FL 34461

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JAN 07 2009

Florida Public Service Commission
Division of SSC

220 S. Highview Avenue
 Lecanto, FL 34461
 December 18, 2008

Below I'm listing the rates I paid for their service during 2008, and their "fuel costs" which have not gone down along with the 50% reduction in energy costs since June of this year. In fact, they raised the cost of fuel in August on the first 1000 KWH. In addition, they are raising our rates 25% to \$27.28 for a residential 1000 kilowatt-hours, \$14.09 for fuel costs, and \$11.42 for the new nuclear-plant construction in Levy County, and \$.69 for the Levy Plant, etc., etc. We are asked to fund their plant construction. Utilities are supposed to be issuing stocks and bonds for that expansion purpose. We're paying but they are not issuing us "STOCK" for paying for these facilities – THEY SHOULD BE. But most of all, they should not be building nuclear. There is still no way of getting rid of nuclear waste safely. This increase in our monthly bills will wipe out the Social Securing increase for myself for 2009.

We've done everything possible to conserve energy. Double windows, insulated ceilings and walls, air-conditioning only to 80 degrees, and heating to 70 degrees, turned the pool to run only 4 hours instead of 8, use only low watt use light bulbs, converted appliances to propane, but instead of getting ahead of the game, we loose from increased costs. We can't do more unless we just "quit using electricity altogether".

Please Governor, stop the nuclear plant expansions and new facilities and force Progress Energy to use the resources I listed above if they need more power (which I sincerely doubt).

Customer Charge every month is \$8.03.

January 2008

Energy Charge:	First 1000 KWH	1000 KWH @ 5.46000	54.60
	Above 1000 KWH	540 KWH @ 6.46000	34.88
Fuel Charge:	First 1000 KWH	1000 KWH @ 4.27800	42.78
	Above 1000 KWH	540 KWH @ 5.27800	28.50
Total Electric			168.79
Gross Receipts Tax			<u>4.33</u>
Total Bill			173.12

February 2008

Customer Charge every month is \$8.03.

Energy Charge:	First 1000 KWH	1000 KWH @ 5.46000	54.60
	Above 1000 KWH	486 KWH @ 6.46000	31.40
Fuel Charge:	First 1000 KWH	1000 KWH @ 4.27800	42.78
	Above 1000 KWH	486 KWH @ 5.27800	25.65
Total Electric			162.46
Gross Receipts Tax			<u>4.17</u>
Total Bill			166.63

March 2008

Customer Charge every month is \$8.03.

Energy Charge:	First 1000 KWH	1000 KWH @ 5.46000	54.60
	Above 1000 KWH	132 KWH @ 6.46000	8.53
Fuel Charge:	First 1000 KWH	1000 KWH @ 4.27800	42.78
	Above 1000 KWH	132 KWH @ 5.27800	6.97
Total Electric			120.91
Gross Receipts Tax			<u>3.10</u>
Total Bill			124.01

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JAN 07 2009

Florida Public Service Commission
 Division of SSC

220 S. Highview Avenue
 Lacanto, FL 34461
 December 18, 2008

April 2008

Customer Charge every month is \$8.03.

Energy Charge:	First 1000 KWH	1000 KWH @ 5.46000	54.60
	Above 1000 KWH	30 KWH @ 6.46000	1.94
Fuel Charge:	First 1000 KWH	1000 KWH @ 4.27800	42.78
	Above 1000 KWH	30 KWH @ 5.27800	1.58
Total Electric			108.93
Gross Receipts Tax			<u>2.79</u>
Total Bill			111.72

May 2008

Customer Charge every month is \$8.03.

Energy Charge:	First 1000 KWH	1000 KWH @ 5.46000	54.60
	Above 1000 KWH	513 KWH @ 6.46000	33.14
Fuel Charge:	First 1000 KWH	1000 KWH @ 4.27800	42.78
	Above 1000 KWH	513 KWH @ 5.27800	27.08
Total Electric			165.63
Gross Receipts Tax			
Total Bill			169.88

June 2008

Customer Charge every month is \$8.03.

Energy Charge:	First 1000 KWH	1000 KWH @ 5.46000	54.60
	Above 1000 KWH	1002 KWH @ 6.46000	64.73
Fuel Charge:	First 1000 KWH	1000 KWH @ 4.27800	42.78
	Above 1000 KWH	1002 KWH @ 5.27800	52.89
Total Electric			223.03
Gross Receipts Tax			<u>5.72</u>
Total Bill			228.75

July 2008

Customer Charge every month is \$8.03.

Energy Charge:	First 1000 KWH	1000 KWH @ 5.46000	54.60
	Above 1000 KWH	249 KWH @ 6.46000	16.09
Fuel Charge:	First 1000 KWH	1000 KWH @ 4.27800	42.78
	Above 1000 KWH	249 KWH @ 5.27800	13.14
Total Electric			134.64
Gross Receipts Tax			<u>3.45</u>
Total Bill			138.09

August 2008

Customer Charge every month is \$8.03.

Energy Charge:	First 1000 KWH	1000 KWH @ 5.09900	50.99
	Above 1000 KWH	617 KWH @ 6.09900	37.63
Fuel Charge:	First 1000 KWH	1000 KWH @ 4.88100	48.81
	Above 1000 KWH	132 KWH @ 5.88100	36.29
Total Electric			181.75
Gross Receipts Tax			<u>4.66</u>
Total Bill			186.41

Florida Public Service Commission
 Division of SSC

JAN 07 2009

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220 S. Highview Avenue
 Lecanto, FL 34461
 December 18, 2008

September 2008

Customer Charge every month is \$8.03.

Energy Charge:	First 1000 KWH	1000 KWH @ 5.09900	50.99
	Above 1000 KWH	946 KWH @ 6.09900	57.70
Fuel Charge:	First 1000 KWH	1000 KWH @ 4.88100	48.81
	Above 1000 KWH	946 KWH @ 5.88100	55.63
Total Electric			221.16
Gross Receipts Tax			<u>5.67</u>
Total Bill			226.83

October 2008

Customer Charge every month is \$8.03.

Energy Charge:	First 1000 KWH	1000 KWH @ 5.09900	50.99
	Above 1000 KWH	484 KWH @ 6.09900	29.52
Fuel Charge:	First 1000 KWH	1000 KWH @ 4.88100	48.81
	Above 1000 KWH	484 KWH @ 5.88100	28.46
Total Electric			165.81
Gross Receipts Tax			<u>4.25</u>
Total Bill			170.06

November 2008

Customer Charge every month is \$8.03.

Energy Charge:	First 1000 KWH	1000 KWH @ 5.09900	50.99
	Above 1000 KWH	455 KWH @ 6.09900	27.75
Fuel Charge:	First 1000 KWH	1000 KWH @ 4.88100	48.81
	Above 1000 KWH	455 KWH @ 5.88100	26.76
Total Electric			162.34
Gross Receipts Tax			<u>4.16</u>
Total Bill			166.50

December 2008

Customer Charge every month is \$8.03.

Energy Charge:	First 1000 KWH	1000 KWH @ 5.09900	50.99
	Above 1000 KWH	157 KWH @ 6.09900	9.58
Fuel Charge:	First 1000 KWH	1000 KWH @ 4.88100	48.81
	Above 1000 KWH	157 KWH @ 5.88100	9.23
Total Electric			126.64
Gross Receipts Tax			<u>3.25</u>
Total Bill			129.89

Come August, they increased their fuel charges substantially, even tho the fuel prices had started rapidly dropping. They have not decreased that fuel charge the 50% fuel has gone down, but as you will note from my enumeration above, have included "more" fuel charge in the 25% increase come January 2009.

Florida Public Service Commission
 Division of SSC

JAN 07 2009

RECEIVED

220 S. Highview Avenue
Lecanto, FL 34461
December 18, 2008

Their Energy Charge after January on the first 1000 at 6.349 per kilowatt hour; above 1000 at 7.349; Fuel Charge first 1000 of 6.290 and over 1000 7.290 compared to the paragraphs above, very substantial increases. I also noticed the addition of a Municipal Franchise Fee of \$12.07 and a Municipal Utility Tax of \$12.44 which was not on previous bills.

Please Governor – help all of your constituents – stop this raping of your citizens and do what is good for Florida – not just good for Progress Energy profits. Unfortunately, we cannot use one of the other two electric suppliers in this area, even tho their rates are substantially less. Thank you for your time.

Sincerely,

A handwritten signature in cursive script that reads "Marianne Witzak".

Marianne Witzak, Handicapped Florida Resident

RECEIVED

JAN 07 2009

Florida Public Service Commission
Division of SSC

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



DIVISION OF SERVICE, SAFETY &
CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

January 8, 2009

Ms. Marianne Witzzak
220 South Highview Avenue
Lecanto, FL 34461

RE: PSC Inquiry 816777C

Dear Ms. Witzzak:

The Governor's office forwarded a copy of your correspondence regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The PSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On November 13, 2008, the PSC set the 2009 fuel adjustment charges for the customers of Florida investor-owned electric utilities. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2009 as well as 'trued up' costs for 2008.

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

You also expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants. Upon PSC approval of a utility's need for a nuclear plant upgrade or new plant construction, the utility can petition for cost recovery under the new Commission rule adopted in February 2007. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

On October 14, 2008, the PSC approved cost recovery amounts covering construction of proposed new nuclear plants and upgrades to existing nuclear plants for Progress Energy. Costs will be recovered from customers through the capacity cost recovery charge on their bills beginning in January 2009. The PSC's decision was based on evidence developed during the September 11, and 12, 2008 nuclear cost recovery hearings.

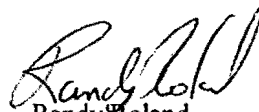
The uprate of the existing Crystal River nuclear plant and the proposed new nuclear facility in Levy County will add 2,380 megawatts of new nuclear base load generation to Progress Energy's system. The new nuclear Levy Units 1 & 2 are expected to come online in 2016 and 2017 and will also power about one million average-sized residential homes using 1,200 kilowatts per month.

As a result of the November hearings, a residential customer using 1000 kWh will see their bill increase from \$110.59 to \$137.87, an increase of 24.67%. While it is expected that bills will continue to increase as construction of the nuclear plants progresses over the next 10 years, Progress Energy customers will see significantly lower fuel costs once those plants are placed in service. The Commission will continue to examine utility requests for rate increases in order to ensure that only those costs that are prudently incurred will be included in rates.

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,



Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

090001

Utilities
PSC

RECEIVED-FPSC
09 JAN -8 PM 3: 18
COMMISSION
CLERK

OFFICE OF THE GOVERNOR
CITIZEN SERVICES
08 DEC 19 PM 2: 36

090001/E1
090009-E1

220 South Highview Avenue
Lecanto, FL 34461
December 18, 2008

Governor Charlie Crist
Office of the Governor
The Capital
PL05
Tallahassee, FL 33399-0001

FPSC CLERK - CORRESPONDENCE		
<input type="checkbox"/> Administration	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00079-09		
ECL, GCL		

Dear Governor Crist:

First I would like to congratulate you on your recent marriage.

Now, down to business. I have been corresponding for several months with your website, but all that happens is they lead me to someone else. Hence the reason for this letter.

The issue is Progress Energy, their obsorbent rates, and expansion of nuclear facilities. The expansion of the Crystal River plant endangers some of Florida's most prestine water sources. The area has great Manatee preserves that are warm springs water fed, and so with Weiki Wachi. An accident there would endanger some of our most precious water resources. The other plant they are advocating is in an area equally ridiculous. Florida has had 0 population growth the past year. What there reason for this expansion is beyond any reason! Not only is it not necessary, we need to use Floridas free resources to generate power, not use Nuclear Energy.

I'm sure hou are aware of the 268-page Navigant Consulting Report to fix the scope and speed of Florida's push toward renewable energy. I won't go into detail of the reports findings, but the lack of use of renewable energy is shamefull. The report says that by 2020, Florida's renewable energy capacity could reach 174,000 megawatts - 116 times the state's renewable energy capacity today. By 2020, solar and wind could produce more than 330 terawatt hours - more than all the power produced in Florida last year.

Are you aware of the 2 garbage mountains in Central Florida? There's one off of 75 near Tampa, and another one off the Florida Turnpike. These hills are several hundreds of feet high. The garbage is free, and the supply inexhaustable. Those 2 hills, if facilities were set up like the one in Lee County, could supply enough energy for their local areas - and no cost for the fuel - and help keep our beautiful landscapes without those eyesores, and the obnoxious odor they cause.

Also, the report states that solar and wind energy are also the best "free" resources for Florida.

Progress Energy now uses "ridiculous" fuel costs. This is the "computer age". They don't need to set a fuel rate for 12 months. The rates could be easily adjusted monthly on your bills. This "futures" buying of fuel is not acceptable.

Marianne Witzcak
220 S. Highview Avenue
Lecanto, FL 34461

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JAN 07 2009

Florida Public Service Commission
Division of SSC

220 S. Highview Avenue
 Lecanto, FL 34461
 December 18, 2008

Below I'm listing the rates I paid for their service during 2008, and their "fuel costs" which have not gone down along with the 50% reduction in energy costs since June of this year. In fact, they raised the cost of fuel in August on the first 1000 KWH. In addition, they are raising our rates 25% to \$27.28 for a residential 1000 kilowatt-hours, \$14.09 for fuel costs, and \$11.42 for the new nuclear-plant construction in Levy County, and \$.69 for the Levy Plant, etc., etc. We are asked to fund their plant construction. Utilities are supposed to be issuing stocks and bonds for that expansion purpose. We're paying but they are not issuing us "STOCK" for paying for these facilities – THEY SHOULD BE. But most of all, they should not be building nuclear. There is still no way of getting rid of nuclear waste safely. This increase in our monthly bills will wipe out the Social Securing increase for myself for 2009.

We've done everything possible to conserve energy. Double windows, insulated ceilings and walls, air-conditioning only to 80 degrees, and heating to 70 degrees, turned the pool to run only 4 hours instead of 8, use only low watt use light bulbs, converted appliances to propane, but instead of getting ahead of the game, we loose from increased costs. We can't do more unless we just "quit using electricity altogether".

Please Governor, stop the nuclear plant expansions and new facilities and force Progress Energy to use the resources I listed above if they need more power (which I sincerely doubt).

Customer Charge every month is \$8.03.

January 2008

Energy Charge:	First 1000 KWH	1000 KWH @ 5.46000	54.60
	Above 1000 KWH	540 KWH @ 6.46000	34.88
Fuel Charge:	First 1000 KWH	1000 KWH @ 4.27800	42.78
	Above 1000 KWH	540 KWH @ 5.27800	28.50
Total Electric			168.79
Gross Receipts Tax			<u>4.33</u>
Total Bill			173.12

February 2008

Customer Charge every month is \$8.03.

Energy Charge:	First 1000 KWH	1000 KWH @ 5.46000	54.60
	Above 1000 KWH	486 KWH @ 6.46000	31.40
Fuel Charge:	First 1000 KWH	1000 KWH @ 4.27800	42.78
	Above 1000 KWH	486 KWH @ 5.27800	25.65
Total Electric			162.46
Gross Receipts Tax			<u>4.17</u>
Total Bill			166.63

March 2008

Customer Charge every month is \$8.03.

Energy Charge:	First 1000 KWH	1000 KWH @ 5.46000	54.60
	Above 1000 KWH	132 KWH @ 6.46000	8.53
Fuel Charge:	First 1000 KWH	1000 KWH @ 4.27800	42.78
	Above 1000 KWH	132 KWH @ 5.27800	6.97
Total Electric			120.91
Gross Receipts Tax			<u>3.10</u>
Total Bill			124.01

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Florida Public Service Commission
 Division of SSC

220 S. Highview Avenue
 Lacanto, FL 34461
 December 18, 2008

April 2008

Customer Charge every month is \$8.03.

Energy Charge:	First 1000 KWH	1000 KWH @ 5.46000	54.60
	Above 1000 KWH	30 KWH @ 6.46000	1.94
Fuel Charge:	First 1000 KWH	1000 KWH @ 4.27800	42.78
	Above 1000 KWH	30 KWH @ 5.27800	1.58
Total Electric			108.93
Gross Receipts Tax			<u>2.79</u>
Total Bill			111.72

May 2008

Customer Charge every month is \$8.03.

Energy Charge:	First 1000 KWH	1000 KWH @ 5.46000	54.60
	Above 1000 KWH	513 KWH @ 6.46000	33.14
Fuel Charge:	First 1000 KWH	1000 KWH @ 4.27800	42.78
	Above 1000 KWH	513 KWH @ 5.27800	27.08
Total Electric			165.63
Gross Receipts Tax			
Total Bill			169.88

June 2008

Customer Charge every month is \$8.03.

Energy Charge:	First 1000 KWH	1000 KWH @ 5.46000	54.60
	Above 1000 KWH	1002 KWH @ 6.46000	64.73
Fuel Charge:	First 1000 KWH	1000 KWH @ 4.27800	42.78
	Above 1000 KWH	1002 KWH @ 5.27800	52.89
Total Electric			223.03
Gross Receipts Tax			<u>5.72</u>
Total Bill			228.75

July 2008

Customer Charge every month is \$8.03.

Energy Charge:	First 1000 KWH	1000 KWH @ 5.46000	54.60
	Above 1000 KWH	249 KWH @ 6.46000	16.09
Fuel Charge:	First 1000 KWH	1000 KWH @ 4.27800	42.78
	Above 1000 KWH	249 KWH @ 5.27800	13.14
Total Electric			134.64
Gross Receipts Tax			<u>3.45</u>
Total Bill			138.09

August 2008

Customer Charge every month is \$8.03.

Energy Charge:	First 1000 KWH	1000 KWH @ 5.09900	50.99
	Above 1000 KWH	617 KWH @ 6.09900	37.63
Fuel Charge:	First 1000 KWH	1000 KWH @ 4.88100	48.81
	Above 1000 KWH	132 KWH @ 5.88100	36.29
Total Electric			181.75
Gross Receipts Tax			<u>4.66</u>
Total Bill			186.41

Florida Public Service Commission
 Division of SSC

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220 S. Highview Avenue
 Lecanto, FL 34461
 December 18, 2008

September 2008

Customer Charge every month is \$8.03.

Energy Charge:	First 1000 KWH	1000 KWH @ 5.09900	50.99
	Above 1000 KWH	946 KWH @ 6.09900	57.70
Fuel Charge:	First 1000 KWH	1000 KWH @ 4.88100	48.81
	Above 1000 KWH	946 KWH @ 5.88100	55.63
Total Electric			221.16
Gross Receipts Tax			<u>5.67</u>
Total Bill			226.83

October 2008

Customer Charge every month is \$8.03.

Energy Charge:	First 1000 KWH	1000 KWH @ 5.09900	50.99
	Above 1000 KWH	484 KWH @ 6.09900	29.52
Fuel Charge:	First 1000 KWH	1000 KWH @ 4.88100	48.81
	Above 1000 KWH	484 KWH @ 5.88100	28.46
Total Electric			165.81
Gross Receipts Tax			<u>4.25</u>
Total Bill			170.06

November 2008

Customer Charge every month is \$8.03.

Energy Charge:	First 1000 KWH	1000 KWH @ 5.09900	50.99
	Above 1000 KWH	455 KWH @ 6.09900	27.75
Fuel Charge:	First 1000 KWH	1000 KWH @ 4.88100	48.81
	Above 1000 KWH	455 KWH @ 5.88100	26.76
Total Electric			162.34
Gross Receipts Tax			<u>4.16</u>
Total Bill			166.50

December 2008

Customer Charge every month is \$8.03.

Energy Charge:	First 1000 KWH	1000 KWH @ 5.09900	50.99
	Above 1000 KWH	157 KWH @ 6.09900	9.58
Fuel Charge:	First 1000 KWH	1000 KWH @ 4.88100	48.81
	Above 1000 KWH	157 KWH @ 5.88100	9.23
Total Electric			126.64
Gross Receipts Tax			<u>3.25</u>
Total Bill			129.89

Come August, they increased their fuel charges substantially, even tho the fuel prices had started rapidly dropping. They have not decreased that fuel charge the 50% fuel has gone down, but as you will note from my enumeration above, have included "more" fuel charge in the 25% increase come January 2009.

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JAN 07 2009

Florida Public Service Commission
 Division of SSC

220 S. Highview Avenue
Lecanto, FL 34461
December 18, 2008

Their Energy Charge after January on the first 1000 at 6.349 per kilowatt hour; above 1000 at 7.349; Fuel Charge first 1000 of 6.290 and over 1000 7.290 compared to the paragraphs above, very substantial increases. I also noticed the addition of a Municipal Franchise Fee of \$12.07 and a Municipal Utility Tax of \$12.44 which was not on previous bills.

Please Governor – help all of your constituents – stop this raping of your citizens and do what is good for Florida – not just good for Progress Energy profits. Unfortunately, we cannot use one of the other two electric suppliers in this area, even tho their rates are substantially less. Thank you for your time.

Sincerely,

A handwritten signature in cursive script that reads "Marianne Witczak".

Marianne Witczak, Handicapped Florida Resident

RECEIVED

JAN 07 2009

Florida Public Service Commission
Division of SSC

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA

DIVISION OF SERVICE, SAFETY &
CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480



Public Service Commission

January 8, 2009

Ms. Marianne Witzak
220 South Highview Avenue
Lecanto, FL 34461

RE: PSC Inquiry 816777C

Dear Ms. Witzak:

The Governor's office forwarded a copy of your correspondence regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

January 8, 2009

You also expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants. Upon PSC approval of a utility's need for a nuclear plant upgrade or new plant construction, the utility can petition for cost recovery under the new Commission rule adopted in February 2007. The PSC held the first annual nuclear cost recovery evidentiary hearings on September 11 and 12, 2008, where commissioners heard testimony from utility companies, consumer groups, and the public.

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The uprate of the existing Crystal River nuclear plant and the proposed new nuclear facility in Levy County will add 2,380 megawatts of new nuclear base load generation to Progress Energy's system. The new nuclear Levy Units 1 & 2 are expected to come online in 2016 and 2017 and will also power about one million average-sized residential homes using 1,200 kilowatts per month.

As a result of the November hearings, a residential customer using 1000 kWh will see their bill increase from \$110.59 to \$137.87, an increase of 24.67%. While it is expected that bills will continue to increase as construction of the nuclear plants progresses over the next 10 years, Progress Energy customers will see significantly lower fuel costs once those plants are placed in service. The Commission will continue to examine utility requests for rate increases in order to ensure that only those costs that are prudently incurred will be included in rates.

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,



Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

RR:mep

****CLK OFFICIAL DOCUMENT...**b>**

Kimberley Pena 090001

From: Ellen Plendl
Sent: Thursday, January 08, 2009 1:08 PM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: Dockets 090001-EI and 090009-EI

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00079-09		
DISPOSITION		

Attachments: FW: Acknowledging receipt of your email; FW: Concerned Florida Resident; RE: Acknowledging receipt of your email; RE: Concerned Florida Resident



FW: vledging receiptned Florida Resvledging receiptflorida Resident.
FW: RE: RE: Concerned

Dockets 090001-EI and 090009-EI

Emails received and responses sent.

Kimberley Pena

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Thursday, January 08, 2009 11:37 AM
To: Ellen Plendl
Subject: FW: Acknowledging receipt of your email

-----Original Message-----

From: Elizabeth A [mailto:kellykat216@hotmail.com]
Sent: Sunday, January 04, 2009 12:47 PM
To: Governor Charlie Crist
Subject: RE: Acknowledging receipt of your email

Just received our new powerbill
with the 25% increase THANKS ALOT
FOR ALL YOUR HELP! In times like
this you should be ashamed of yourself
for not helping reduce it.

Subject: Acknowledging receipt of your email
Date: Wed, 26 Nov 2008 10:12:06 -0500
From: Charlie.Crist@eog.myflorida.com
To: kellykat216@hotmail.com

Thank you for contacting Governor Charlie Crist.

Due to the volume of emails sent to the Governor, there may be a delay in responding to your email. Please know that the Governor's office is making every effort to respond to your inquiry.

In the meantime, you may wish to view our online information database, which provides information on current issues and frequently asked questions. You may visit this source by clicking on Get Answers.

To receive Governor Crist's weekly newsletter, "Notes from the Capitol", please visit <http://www.flgov.com> and click on "Subscribe to Notes from the Capitol".

Thank you again for taking the time to contact Governor Crist.

It's the same Hotmail®. If by "same" you mean up to 70% faster. [Get your account now.](#)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Thursday, January 08, 2009 11:34 AM
To: Ellen Plendl
Subject: FW: Concerned Florida Resident

-----Original Message-----

From: Nicole [mailto:nikkipba@yahoo.com]
Sent: Thursday, January 01, 2009 6:12 PM
To: Governor Charlie Crist
Subject: Concerned Florida Resident

Dear Governor Crist,

I am writing to you as a concerned Florida resident about the upcoming increase that was approved for Progress Energy and other electric companies. I understand with the increase in fuel and the rising cost all around us with the economy, that a company like Progress Energy would need to increase their monthly charges to customers. I do not however understand how and increase of 25% was approved. With everything rising around us, then people being layed off and no salary increases at places of employment... How are Florida residents going to cover this much of an increase? This is something that will hit even harder on the middle and lower class families. I currently average a \$100 electric bill but with my job now able to give me an increase in salary, I couldn't even imagine paying \$10 more dollars a month, not to imagine \$25 or more a month.

I don't know if my writing even makes a difference but I wanted to at least use my voice to let you know that is not right. No increase of 25% should ever be approved. It should be 10% or something around that.

Thank you for listening.

Concerned single-family homeowner, single middle class resident,
Michelle Hartwell

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Thursday, January 08, 2009 1:04 PM
To: 'kellykat216@hotmail.com'
Subject: RE: Acknowledging receipt of your email

Ms. Elizabeth A
kellykat216@hotmail.com

The Governor's office forwarded a copy of your e-mail regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

There are a number of factors that go into setting fuel cost adjustments for electric utilities. Because fuel prices tend to be volatile, utilities are permitted to recover the cost of the fuel used to generate electricity through a fuel adjustment charge, also known as the fuel cost recovery clause. The Commission holds annual hearings each November to set fuel rates for the following year. Consumer interests are represented at these hearings by attorneys with the Office of Public Counsel. During the hearings, the Commission examines fuel price projections for the following year, and identifies any over or under-recovery of fuel costs for the current and previous years. The objective is to set rates that allow the utility to collect only the fuel costs it actually incurs.

The level of a utility's fuel costs is largely dependent upon the mix of fuels utilized to generate electricity, and the changing market conditions for each of those types of fuel. However, even if a utility has a fuel mix with heavy reliance on oil, the utility's fuel costs may not immediately decline when the price of oil declines. In order to ensure a stable supply of reasonably priced fuel, utilities enter into multi-year contracts for the purchase of approximately 50% of their fuel. While these contracts limit the utilities' ability to respond quickly to fuel price declines, they also protect consumers from fuel price increases during the term of the contract.

Progress Energy's generation fuel mix is approximately 50% natural gas, 33% coal, 13% nuclear, and 4% oil. Even if Progress Energy were buying all of its fuel on the spot market and had no multi-year fuel contracts, the lower oil prices would not significantly affect its fuel costs.

During the November hearings, the Commission considered Progress Energy's actual and projected fuel costs, and approved an increase in their fuel rate for 2009 of \$14.09 per 1000 kWh of residential usage. This rate includes an under-recovery of fuel costs from 2008.

In setting rates for 2010, the Commission will determine whether Progress Energy collected more revenues during 2009 than it incurred in costs. If that occurs, the over-recovery will be refunded to customers with interest. To aid in that assessment, the Commission has ordered Progress Energy to file a report in early March that will provide new estimates of their fuel costs compared to the revenues generated by the rates the Commission just approved. All utilities are required to notify the Commission at any point during the year if it appears their fuel rates will result in an over or under-recovery by more than 10%. At that time the Commission can require rates be re-adjusted to align with costs.

In addition to fuel costs, utilities are permitted to recover other specific costs through recovery clauses. The environmental cost recovery clause allows utilities to recover the cost of complying with environmental regulations or requirements. The Commission approved an increase of \$2.50 to recover the cost of Progress

****CLK OFFICIAL DOCUMENT...****

Energy projects that will reduce sulfur and nitrogen oxide emissions. In addition, the Commission approved an increase of \$9.74 over their 2008 capacity cost recovery charge, largely due to Progress Energy's preconstruction costs associated with the planned nuclear plant construction projects.

As a result of the November hearings, a residential customer using 1000 kWh will see their bill increase from \$110.59 to \$137.87, an increase of 24.67%. While it is expected that bills will continue to increase as construction of the nuclear plants progresses over the next 10 years, Progress Energy customers will see significantly lower fuel costs once those plants are placed in service. The Commission will continue to examine utility requests for rate increases in order to ensure that only those costs that are prudently incurred will be included in rates.

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

I will add your comments to the correspondence side of Docket Nos. 090001-EI and 090009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...**b>**

Kimberley Pena

From: Ellen Plendl
Sent: Thursday, January 08, 2009 12:49 PM
To: 'nikkipba@yahoo.com'
Subject: RE: Concerned Florida Resident

Ms. Michelle Hartwell
nikkipba@yahoo.com

Dear Ms. Hartwell:

The Governor's office forwarded a copy of your email regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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****CLK OFFICIAL DOCUMENT...****

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I will add your comments to the correspondence side of Docket Nos. 090001-EI and 090009-EI regarding the fuel cost adjustment and the nuclear cost recovery.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

090001









****CLK OFFICIAL DOCUMENT...****

Kimberley Pena 090001

From: Ellen Plendl
Sent: Thursday, January 08, 2009 8:37 AM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Email

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00079-09		
DISTRIBUTION:		

Attachments: Sunshine Laws & Progress Energy rate hike; progress energy; Energy; 25 percent rate increase for Progress Energy customers.; RE: Sunshine Laws & Progress Energy rate hike; RE: progress energy; RE: Energy; RE: 25 percent rate increase for Progress Energy customers.

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RE: 25 percent
rate increase f...

Dockets

090001-EI and 090009-EI

Email received and response sent.

-----Original Message-----

From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Wednesday, January 07, 2009 4:21 PM
To: Ellen Plendl
Subject: Email

<<Sunshine Laws & Progress Energy rate hike>> <<progress energy>> <<Energy>> <<25 percent rate increase for Progress Energy customers.>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Kimberley Pena

From: Diane Armstrong [dea52@cfl.rr.com]
Sent: Wednesday, January 07, 2009 2:05 PM
To: Governor Charlie Crist
Subject: Sunshine Laws & Progress Energy rate hike

Dear Sir,

Please expand the Sunshine Laws for complete transparency. It is the taxpayer's money. Also I think allowing Progress Energy to raise their rates 25% is ridiculously high. Having 3 recently unemployed close family members is hard enough without being kicked while we're already down.

Thank you.
Sincerely,
Diane E. Armstrong
Longwood, Fl. 32750

1/8/2009

Kimberley Pena

From: Spinelli, Mary [spinellim@bishopmoore.org]
Sent: Wednesday, January 07, 2009 1:50 PM
To: Governor Charlie Crist
Subject: progress energy

Gov. Crist,

How could you allow this enormous increase that Progress Energy is imposing on its customers. This is just another case of how absolutely out of touch you and your ilk are to the everyday working people. This is only going to make our economy even tougher than it already is to survive in . But, then again, how would you know that since you most certainly don't have to worry about which of your bills you must pay and then save the others for the next pay period.....if you even still have a job! Politicians have crushed the spirit of the working class. How do you sleep?

Mary D. Spinelli
640 Olympic Dr.
Ocoee, Fl 34761

1/8/2009

Kimberley Pena

From: paxrex@netscape.com
Sent: Wednesday, January 07, 2009 11:23 AM
To: Governor Charlie Crist
Cc: smaxwell@orlandosentinel.com; mthomas@orlandosentinel.com
Subject: Energy

I guess you have been too busy to notice the anger building against the Progress Energy bills soon to come of a 25% increase. Yes, in 2006 when you signed the bill for two nuclear plants to be built and they charged first before the plants are built and even if they do not receive final approval, they can keep the money. Oh yes, this was let the good times roll, more development therefore we need more energy for all this development. Nuclear is not green if you use plutonium versus uranium. You have a problem with water level and cooling. No way will you back real solar energy, the big guys can't make enough money for their shareholders. I can guarantee, you will not be elected to a second term nor will you even be considered for President in 2012 or any other office. So you better start listening to the little old ladies on fixed income because those are your super voters. Many people are right on the edge and they cannot take this increase at this time. People are waking up to the pandering of elected officials to the developers who have raped this nation as well as financial institutions while you took campaign contribution and slept through reality. You think good times once again will make them forget, not this time. Many have lost faith, lost their portfolios, pensions, homes, jobs and now you take away their comfort of heat, cooling, cooking, washing and drying their clothes. You better take a cold shower and face reality because your core super voters have had it. Patricia Gehri

Netscape. Just the Net You Need.

Kimberley Pena

From: Jim Walton [jwalton120@embarqmail.com]
Sent: Wednesday, January 07, 2009 9:58 AM
To: Governor Charlie Crist
Subject: 25 percent rate increase for Progress Energy customers.

Governor Christ.

My wife and I are retired and live on a fixed income. Why are the citizens of Florida made to pay for an exorbitant increase in power? I believe this is a cover for taking money from the poor to give to the rich. Fuel prices have substantially decreased so therefore should the fuel prices for the power company. If Progress Energy needs money to help pay for construction costs of a new nuclear plant, then let them float a bond program for the fat cats to buy into the project. Let us poor people survive. This is insane why should we pay for a company which is owned by investors to improve their business. What will you do???

Jim Walton
1414 Mink Drive
Apopka, Fla. 32703

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Thursday, January 08, 2009 8:23 AM
To: 'Diane Armstrong'
Subject: RE: Sunshine Laws & Progress Energy rate hike

Ms. Diane Armstrong
dea52@cfl.rr.com

Dear Ms. Armstrong:

The Governor's office forwarded a copy of your email regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about fuel adjustment charges. Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

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If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Thursday, January 08, 2009 8:25 AM
To: 'Spinelli, Mary'
Subject: RE: progress energy

Ms. Mary Spinelli
spinellim@bishopmoore.org

Dear Ms. Spinelli:

The Governor's office forwarded a copy of your email regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Thursday, January 08, 2009 8:26 AM
To: 'paxrex@netscape.com'
Subject: RE: Energy

Ms. Patricia Gehri
paxrex@netscape.com

Dear Ms. Gehri:

The Governor's office forwarded a copy of your email regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Ellen Plendl
Sent: Thursday, January 08, 2009 8:31 AM
To: 'Jim Walton'
Subject: RE: 25 percent rate increase for Progress Energy customers.

Mr. Jim Walton
jwalton120@embarqmail.com

Dear Mr. Walton:

The Governor's office forwarded a copy of your email regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

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If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Division of Service, Safety, & Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)

090001

Kimberley Pena 090001

From: Ruth McHargue
Sent: Wednesday, January 07, 2009 3:26 PM
To: Ruth Nettles
Cc: Kimberley Pena; Pete Lester
Subject: FW: Progress Energy Rate Increase

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00079-09		
DISTRIBUTION: ECR, GU		

Attachments: RE: My contact; E-Form Other Complaint TRACKING NUMBER: 16910; E-Form Other Complaint TRACKING NUMBER: 16956

Please add to docket file

From: Angie Calhoun
Sent: Wednesday, January 07, 2009 9:11 AM
To: Ruth McHargue
Subject: Progress Energy Rate Increase

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Webmaster
Sent: Monday, January 05, 2009 3:32 PM
To: Consumer Contact
Subject: RE: My contact

Thank you and have a great day!
Wan-Jien Chen
Phone: 850-413-6334

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Monday, January 05, 2009 3:29 PM
To: Webmaster
Subject: My contact

Contact from a Web user

Contact Information:

Name:
Company:
Primary Phone:
Secondary Phone:
Email:

Response requested? No
CC Sent? No

Comments:

What in the world possessed you idiots, in this economy, to allow Progress Energy to increase their rates by 25%? Especially, when other electric companies are lowering their rates or increasing them commensurate with the cost of living.

When the clowns that did so sober up, they should reduce the increase to no more than six percent or, preferably, return it to where it was.

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Consumer Contact
Sent: Monday, January 05, 2009 12:50 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 16910

Complaint filed with PSC

CUSTOMER INFORMATION

Name: David McDermott
Telephone: 407-834-6312
Email: dmcdermott@alsm.net
Address: 260 Columbus Circle Longwood 32750

BUSINESS INFORMATION

Business Account Name: David McDermott
Account Number:
Address: 260 Columbus Circle Longwood Florida 32750

COMPLAINT INFORMATION

Complaint: Other Complaint against Progress Energy Florida, Inc.
Details:
A 25% increase in rates? You people are nuts.

****CLK OFFICIAL DOCUMENT...****

Kimberley Pena

From: Consumer Contact
Sent: Tuesday, January 06, 2009 5:26 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 16956

Complaint filed with PSC

CUSTOMER INFORMATION

Name: Patricia Leonard
Telephone: 352-589-7324
Email: patsleo80@gmail.com
Address: 2469 Broadvue Ave Eustis 32726

BUSINESS INFORMATION

Business Account Name: Patricia Leonard
Account Number: 66605 71313
Address: 2469 Broadvue Ave Eustis Florida 32726

COMPLAINT INFORMATION

Complaint: Other Complaint against Progress Energy Florida, Inc.

Details:

I was going to send you quite a diatribe, but I see I have little room for it. Suffice it to say, you have not served the public well; a 25% increase in our electric bills is usurious and appalling! What's more the purposes for it named by Progress, which I read in the paper are all questionable; using the "high" price of coal, forinstance, and what a nuclear plant will cost, which, by the way, will take years to even get permits, let alone build; and you have to charge us NOW, during a horrible recession, and before a new President takes office? I do believe that you may have taken leave of you senses!!! Very Sincerely,

Patricia Leonard

Kimberley Pena 090001

From: Ellen Plendl
Sent: Wednesday, January 07, 2009 2:35 PM
To: Kimberley Pena
Cc: Ruth Nettles
Subject: FW: Email

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00079-09		
DISTRIBUTION:		

Attachments: Progress Energy 25% Rate Hike; Progress Energy.



Progress Energy 25% Rate Hike



Progress Energy.

Dockets 090001-EI and 090009-EI

Email received and response sent.

-----Original Message-----

From: Governor Charlie Crist [mailto:Charlie.Crist@eog.myflorida.com]
Sent: Wednesday, January 07, 2009 11:41 AM
To: Ellen Plendl
Subject: Email

<<Progress Energy 25% Rate Hike>> <<Progress Energy.>> <<FW: Florida Power>>

Julie A. Jordan
Citizens' Services
Office of the Governor
Tallahassee, Florida 32399
(850) 922-0952
Fax: (850) 487-0801

Kimberley Pena

From: Margie Woods [margiew@msi-fl.com]
Sent: Wednesday, January 07, 2009 10:23 AM
To: Governor Charlie Crist
Subject: Progress Energy 25% Rate Hike

Governor Christ,

How could you, with all due respect, allow Progress Energy to raise our rates a whopping 25% during a time when our economy is in such a shambles and most people I know are worrying their heads off about what will happen next? Are you a Governor for the people? Only you can answer this question. I hope this gets to you – both my email and this problem. I'm looking forward to hearing from you.

Margie Woods

Kimberley Pena

From: martin rasch [cookbsa1@hotmail.com]
Sent: Wednesday, January 07, 2009 9:21 AM
To: Governor Charlie Crist
Subject: Progress Energy.

Gov,as you know Progress Eng got a 25% increass are they going to drop the Fule surgecharge. if not this will be an unfair act on the people of this State. with this increass that will add another \$102.25 to my bill an when you are 100% disable it is not good.I am a Retire who moved here from Neb. foe Medico reason becouse of the Cold weather takes a toll on myself. then I fine that the Eng Co puts a Surgecharge of \$48.81 for the first 1000 KWH an \$121.62 over 1000KWH. This is not fair to get another 25% added. they are not looking out for the people there out to grab as much money they can an you have a whol lot of Retire living in your State living on fix income. I would like a letter in resposnes to this if you wood please.

Thank you much
Martin E Rasch Jr (Ret)
1476 Malakula St
Deltona Fl 32725-7464
Pho# 386-259-4781 Cell#402-504-2164

Windows LiveTM: Keep your life in sync. [Check it out.](#)

Matilda Sanders

PSC-08-0199-PCO-EI

From: Timolyn Henry
Sent: Thursday, March 27, 2008 11:54 AM
To: CLK - Orders / Notices
Cc: Lisa Bennett
Subject: Order / Notice Submitted

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. <u>00079-08</u>		
DISTRIBUTION: _____		

Date and Time: 3/27/2008 11:53:00 AM
Docket Number: 080009-EI
Filename / Path: 080009.Ord-ack-intv.OPC.lcb.doc

1 pg

ORDER ACKNOWLEDGING INTERVENTION

0/1/4

**FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 080009**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Carlton Fields Law Firm (08)		mwalls@carltonfields.com	No
Florida Power & Light Company (Juno08e)		wade_litchfield@fpl.com	No
Progress Energy Florida, Inc.	EI801	paul.lewisjr@pgnmail.com	No
Progress Energy Service Company, LLC (08a)		john.burnett@pgnmail.com	No

Matilda Sanders

PSC-08-0191-PCO-EI

080009

From: Timolyn Henry
Sent: Wednesday, March 26, 2008 8:49 AM
To: CLK - Orders / Notices
Cc: Lisa Bennett
Subject: Order / Notice Submitted

Date and Time: 3/26/2008 8:47:00 AM
Docket Number: 080119-EI & 080009-EI
Filename / Path: 080119_080009.lcb.doc

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 00079-08		
DISTRIBUTION: _____		

**ORDER ESTABLISHING NUCLEAR COST RECOVERY ROLLOVER DOCKET;
ESTABLISHING NEW DOCKET NUMBER; MOVING ALL DOCUMENTS FROM DOCKET 080119-EI
INTO NEW DOCKET; CLOSING DOCKET NUMBER 080119-EI**

0/1/0

**FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 080119**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08a)		miketwomey@talstar.com	No
Carlton Fields Law Firm (08)		mwalls@carltonfields.com	No
Florida Industrial Power Users Group (McWhirter08)		jmcwhirter@mac-law.com	No
Florida Power & Light Company (Juno08e)		wade_litchfield@fpl.com	No
Progress Energy Florida, Inc.	EI801	paul.lewisjr@pgnmail.com	No
Progress Energy Service Company, LLC (08a)		john.burnett@pgnmail.com	No

Kimberley Pena

080009

From: Kimberley Pena
Sent: Thursday, January 03, 2008 4:13 PM
To: Ray Kennedy
Cc: Dorothy Menasco; Ann Cole
Subject: Dkts. 080009 and 080010

ADMINISTRATIVE

Ray, due to a glitch in CMS, we were unable to detect that the company codes for the company in the above referenced dockets were inactive. The glitch has been addressed and corrected. Could you draft memos for these dockets to close them for they were opened in error.

Thanks for your help in this matter.

Kimberley M. Peña
Chief Deputy Commission Clerk
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
(850) 413-6770

DOCUMENT NUMBER-DATE

00079 JAN-4 8

FPSC-COMMISSION CLERK

Section 1 - Office of Commission Clerk

Docket No. 080009-TX Date Docketed: 01/02/2008 Title: Request for cancellation of CLEC Certificate No. 7180 by Telephone Systems of Georgia, Inc., effective January 2, 2008.

Company: Telephone Systems of Georgia, Inc.

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. <u>00079-08</u>		
DISTRIBUTION: _____		

Official Filing Date: _____

Expiration: _____

Last Day to Suspend: _____

Referred to:

ADM	CLK	(CMP)	ECR	GCL	PIF	RCA	SCR	SGA
		X		X				

(* indicates OPR)

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module BI(f)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

Current CASR revision level

Due Dates
Previous Current

	1.			
	2.			
	3.			
	4.			
	5.			
	6.			
	7.			
Staff Counsel	8.			
	9.			
OCRs	10.			
	11.			
	12.			
	13.			
	14.			
	15.			
	16.			
	17.			
	18.			
	19.			
	20.			
	21.			
	22.			
	23.			
	24.			
	25.			
	26.			
	27.			
	28.			
	29.			
Recommended assignments for hearing and/or deciding this case:	30.			
	31.			
	32.			
Full Commission _____ Commission Panel _____	33.			
Hearing Examiner _____ Staff _____	34.			
	35.			
Date filed with CLK: _____	36.			
	37.			
Initials OPR _____	38.			
Staff Counsel _____	39.			
	40.			

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	CT	MM	AG	SK		

Prehearing Officer

Commissioners					ADM
ED	CT	MM	AG	SK	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____
Date: _____