

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: January 3, 2008
TO: Ann Cole, Commission Clerk - PSC, Office of Commission Clerk
FROM: Richard C. Bellak, Senior Attorney, Office of the General Counsel *RCB*
RE: Docket No. 060476-TL - Latest draft rules

Please file the attached draft of Rules 25-24.516 and 25-24.630 in the above-mentioned docket file.

RCB
Attachment

DOCUMENT NUMBER-DATE

00084 JAN-4 8

FPSC-COMMISSION CLERK

1 **25-24.516 Pay Telephone Rate Caps.**

2 (1) For the following types of services, the rRates charged any end user by a pay telephone
3 provider, providing operator service within the pay telephone premises' equipment, shall not
4 exceed the following:

5 (a) Local coin calls – the rate posted at the pay telephone station.

6 (b) Extended area service (EAS) coin calls – a rate equivalent to the local coin call rate.

7 (c) Extended calling scope (ECS) calls – the rate equivalent to the local coin rate.

8 (2) For the following types of services, the Commission shall adjust the maximum rates
9 annually based on the change in the Gross Domestic Product Fixed 1987 Weights Price Index
10 less one percent. The adjusted rates shall take effect upon a final Commission order.

11 (~~ad~~) 0+ toll non-person-to-person, ~~—a maximum rate of \$.30 per minute, plus a \$1.75 charge.~~

12 (~~be~~) 0+ toll person-to-person, ~~—a maximum rate of \$.30 per minute, plus a \$3.25 charge.~~

13 (~~cf~~) 0+ non-person-to-person local, ~~—a rate equivalent to the local coin rate, plus a \$1.75~~
14 ~~charge.~~

15 (~~dg~~) 0+ toll person-to-person local, ~~—a rate equivalent to the local coin rate, plus a \$3.25~~
16 ~~charge.~~

17 (~~32~~) A pay telephone provider shall not obtain services from an interexchange carrier or an
18 operator service provider unless such carrier or provider has either obtained a certificate of
19 public convenience and necessity or registered with the Commission whichever is appropriate.

20

21 Specific Authority 350.127(2) FS. Law Implemented 364.03, 364.3375(4),(5) FS. History --

22 New 9-5-95, Amended 2-1-99, 9-7-04.

23

24

25

1 **25-24.630 Rate and Billing Requirements.**

2 (1) For the following types of intrastate services, excluding services provided in confinement
3 facilities, the Commission shall adjust the maximum rates annually based on the Gross
4 Domestic Product Fixed 1987 Weights Price Index less one percent. The adjusted rates shall
5 take effect upon a final Commission order.

6 ~~Services charged and billed to any end user by an operator services provider for an intrastate~~
7 ~~0+ or 0- call made from a pay telephone or in a call aggregator context shall not exceed a rate~~
8 ~~of \$.30 per minute plus the applicable charges for the following types of telephone calls:~~

9 (a) ~~A 0+ or 0- person-to-person call, —a charge of \$3.25;~~

10 (b) ~~A call that is not a 0+ or 0- non-person-to-person call, —a charge of \$1.75.~~

11 (2) An operator services provider shall have current rate information readily available and
12 provide this information orally to end users upon request prior to connection.

13 (3) An operator services provider shall require that its certificated or Commission registered
14 name appear on any telecommunications company's bill for regulated charges.

15 (4) An operator services provider shall require all calls to be individually identified on each
16 bill from a telecommunications company on an end user's bill, including the date and start
17 time of the call, call duration, origin and destination (by city or exchange name and telephone
18 number), and type of call.

19 (5) An operator services provider shall provide a toll-free number for customer inquiries on
20 the bill and maintain procedures adequate to allow the company to promptly receive and
21 respond to such inquiries.

22 (6) An operator services provider shall charge only for conversation time as rounded
23 according to company tariffs.

24 (7) An operator services provider shall not;

25 (a) Bill or charge for uncompleted calls in areas where answer supervision is available or

CODING: Words underlined are additions; words in ~~struck through~~ type are deletions
from existing law.

1 knowingly bill or charge for uncompleted calls in areas where answer supervision is not
2 available.

3 (b) Bill for any collect call that has not been affirmatively accepted by a person receiving the
4 call regardless of whether the call was processed by a live or automated operator.

5 (c) Bill for calls in increments greater than one minute except for coin calls that may be in
6 increments no greater than three minutes.

7 (d) Bill or collect a surcharge levied by any entity, either directly or through its billing agent,
8 except Commission-approved charges for pay telephone providers.

9
10 Specific Authority 350.127(2) FS. Law Implemented 364.01, 364.3376 FS. History – New 9-
11 6-93, Amended 2-1-99, 9-7-04.

12

13

14

15

16

17

18

19

20

21

22

23

24

25

CODING: Words underlined are additions; words in ~~struck through~~ type are deletions
from existing law.