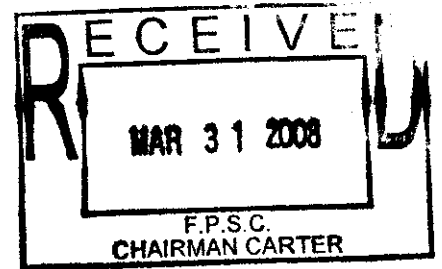
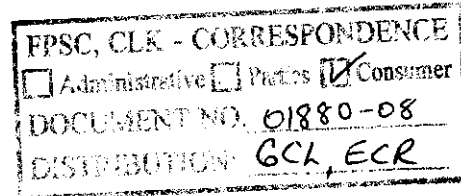


8302 Liman Drive  
New port Richey, Fl. 34653-2310  
March 26, 2008  
Ref: Docket No. 070601-WU



Commissioner Matthew M. Carter II  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Fl. 32399-0850



Dear: Commissioner: Carter II:

I and associated neighbors are contacting you regarding the above docket number, "a rate increase requested by Orangeland Water Supply". We are not opposing the request for rate increase but the amount and significance of the proposed increase. Please understand that many of us have known and respected Mr. Snell for many years. We do not believe that it is his desire to cripple a community that he has been associated with for many years. Our small community is by no means affluent, consisting of retirees and main stream working families. This excessive, unfair, and irrational proposal could possibly Cripple families struggling under our present economic situation. We respectfully request that you take serious consideration in dealing with this proposal and administer a fair and equitable rate and decision in this matter.

Sincerely,

A handwritten signature in cursive script that reads "Phillip J. Aleci".

Phillip J. Aleci

RECEIVED-FPSC  
08 SEP - 3 AM 10: 22  
COMMISSION  
CLERK

**\*\*CLK OFFICIAL DOCUMENT...\*\***

**Kimberley Pena**

---

**From:** Ruth McHargue  
**Sent:** Wednesday, May 14, 2008 10:47 AM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** 070601  
  
**Attachments:** FAX.TIF

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>01880-08</u>		
DISTRIBUTION: _____		

Please add to docket file

---

**From:** Consumer Contact  
**Sent:** Tuesday, May 13, 2008 1:30 PM  
**To:** Ruth McHargue  
**Subject:** FW: 727 848 4183, 1 page(s)

To CLK for docket 070601

---

**From:** NET SatisFAXtion  
**Sent:** None  
**To:** Consumer Contact  
**Subject:** 727 848 4183, 1 page(s)

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

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Received On: 5/13/2008 1:10 PM  
Number of Pages: 1  
From (CSID): 727 848 4183  
From (ANI):  
Sent to DID:  
  
Duration of Fax: 0:00:24  
Transfer Speed: 26400  
  
Received Status: Success  
Number of Errors: 0  
Port Received On: RockForceOCTO+ Port 6  
-----



FAX.TIF (13 KB)

PROTEST on Increase

Application for a staff-assisted rate case in Pasco County by

# Orangeland Water Supply

DOCKET NO. 070601-WU

Name Gary + Kelly DeTarnette

Address 8408 Liman Dr.

DPR, FL 34653

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

### CONSUMER COMMENTS

The water quality is not as good as it used to be. For the price we will have to endure, the drinking quality must improve. I request the ~~county~~ county to submit their plans to improve water quality to justify the water increase.

5/9/2008 2:02 PM

Office of Commission Clerk Official Filing

Ruth Nettles

**From:** Ruth McHargue  
**Sent:** Friday, May 09, 2008 2:01 PM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena  
**Subject:** 070601

**Attachments:** FAX.TIF

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 01880-08		
DISTRIBUTION: ECR, bcl		

Please add to docket file

**From:** Consumer Contact  
**Sent:** Friday, May 09, 2008 1:02 PM  
**To:** Ruth McHargue  
**Subject:** FW: 7278488880, 1 page(s)

To CLK for Docket 070601

**From:** NET SatisFAXtion  
**Sent:** None  
**To:** Consumer Contact  
**Subject:** 7278488880, 1 page(s)

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

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Received On: 5/09/2008 9:22 AM  
Number of Pages: 1  
From (CSID): 7278488880  
From (ANI):  
Sent to DID:  
  
Duration of Fax: 0:01:05  
Transfer Speed: 9600  
  
Received Status: Success  
Number of Errors: 0  
Port Received On: RockForceOCTO+ Port 6  
-----



FAX.TIF (10 KB)

May 05, 2008  
8302 Liman Drive  
New Port Richey, Florida 34653

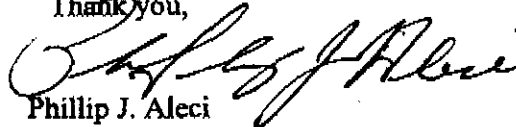
Reference: Docket No. 070601-WU

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Dear Commissioners and Staff:

Please attach this letter into the docket referenced above. I and other residents of Orangeland Subdivision are appealing your decision of May 22<sup>nd</sup>. We find your decision irrational, unwarranted, and question the methodology utilized in your decision. We will be contacting state agencies and representatives in the hope that we may achieve a common sense solution in this matter.

Thank you,

A handwritten signature in black ink, appearing to read "Phillip J. Aleci". The signature is written in a cursive style with a large initial "P".

Phillip J. Aleci

Office of Commission Clerk Official Filing

Ruth Nettles

---

**From:** Ruth McHargue  
**Sent:** Thursday, May 08, 2008 10:44 AM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** 070601

**Attachments:** FAX.TIF

Add to docket file.

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 01880-08		
DISTRIBUTION: ECR, bll		

---

**From:** Consumer Contact  
**Sent:** Wednesday, May 07, 2008 8:07 AM  
**To:** Ruth McHargue  
**Subject:** FW: 727 847 3901, 1 page(s)

To CLK for docket 070601

---

**From:** NET SatisFAXtion  
**Sent:** None  
**To:** Consumer Contact  
**Subject:** 727 847 3901, 1 page(s)

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

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Received On: 5/07/2008 7:19 AM  
Number of Pages: 1  
From (CSID): 727 847 3901  
From (ANI):  
Sent to DID:  
  
Duration of Fax: 0:00:31  
Transfer Speed: 28800  
  
Received Status: Success  
Number of Errors: 2  
Port Received On: RockForceOCTO+ Port 6

---



FAX.TIF (19 KB)

Application for a staff-assisted rate case in Pasco County by

# Orangeland Water Supply

DOCKET NO. 070601-WU

Name \_\_\_\_\_

Mr. Alan L. Jackson.  
8341 Liman Dr.  
New Prt. Rchy, FL 34653

Address \_\_\_\_\_

(727) 543-3836

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

### CONSUMER COMMENTS

I WANT TO PROTEST

THE FLORIDA UTILITIES SERVICE

COMMISSION DECISION TO

EXCESSIVELY INCREASE OUR

WATER RATES DUE TO

INCORRECT AND UNDOCUMENTED

INFORMATION USED IN THIS CASE.

ALAN JACKSON

8341 LIMAN DR.

NEW PORT RICHEY, FL 34653

Fold and tape - see back for address

**\*\*CLK OFFICIAL DOCUMENT...\*\***

**Kimberley Pena**

---

**From:** Ruth McHargue  
**Sent:** Wednesday, April 30, 2008 4:01 PM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** Docket 070601

**Attachments:** FAX.TIF

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>01880-08</u>		
DISTRIBUTION: <u>ECR, GCL</u>		

Please add to docket file.

---

**From:** Consumer Contact  
**Sent:** Tuesday, April 29, 2008 8:59 AM  
**To:** Ruth McHargue  
**Subject:** FW: 727 848 4183, 1 page(s)

To CLK Protest for docket 070601

---

**From:** NET SatisFAXtion  
**Sent:** None  
**To:** Consumer Contact  
**Subject:** 727 848 4183, 1 page(s)

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

**Received Fax Details**

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Received On: 4/28/2008 4:49 PM  
Number of Pages: 1  
From (CSID): 727 848 4183  
From (ANI):  
Sent to DID:  
  
Duration of Fax: 0:00:26  
Transfer Speed: 26400  
  
Received Status: Success  
Number of Errors: 0  
Port Received On: RockForceOCTO+ Port 6  
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FAX.TIF (18 KB)



PROTEST \*  
7-28-08

Application for a staff-assisted rate case in Pasco County By

## ORANGELAND WATER SUPPLY

Docket No. 070601-WU

Name: Rodney A. & Angeline M. Berkey

Address: Lot 32 @ 7251 Knoll Drive  
New Port Richey, FL 34653  
Orangeland

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

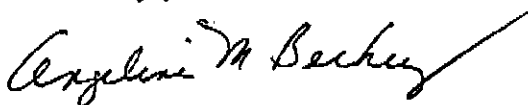
### CONSUMER COMMENTS

My husband and I are not against water rates increasing; but there are a few items we want the commissioners to be aware of and want to make sure they are informed of the following facts:

- In Protest  
For Following  
Reasons!*
1. This is a "WELL" when we have NO electricity in this development we have "NO WATER". This is not a good thing. When the water is out we have to concern ourselves with our hot water tanks and the bathroom facilities. When the water has been off for several hours we then need to run it for awhile before using it because our water comes out brown.
  2. I think if we are going to pay more, they should install a generator; I don't think it is right that if the rates go up that the quality of the water does not improve with it. This is not a water utility company like others. It is a well.

If you have any questions concerning my thoughts, please call me.

Sincerely yours,



Angeline M. Berkey

070601

*utilities*  
OFFICE OF THE GOVERNOR  
CITIZEN SERVICES  
08 APR -R PM 2: 57

RECEIVED-FPSC

08 APR 25 PM 3: 26

COMMISSION  
CLERK

8302 Liman Drive  
New Port Richey, Fl. 34653  
April 3, 2008

Governor Charlie Crist  
The Capitol  
Tallahassee, Fl. 32399

Dear Governor Crist:

My community and I are urgently requesting your intercession on a decision Soon to be decided by the Public Service Commission. I am enclosing a copy of "letters of intent" by the commission staff. I am also enclosing copies of correspondence which my wife, I and a neighbor have forwarded both to the commission clerk and to individual commissioners. Additional correspondence has been forwarded by others concerned. My first letter dated March 24<sup>th</sup> received a response today from a technician Mr. Jared Deason in which he quoted Chapter 367, Florida Statutes; Nowhere did he quote Common Sense. I will not burden you with long discourse, our letters are self explanatory.

We implore you and your office to intercede, on our behalf, to stop an injustice whose level of rate increase was not even requested by the Orangeland Water Supply. As you will note a decision is forthcoming on April 22, 2008. Our community will respectfully appreciate your consideration in this urgent matter.

Sincerely,

*Phillip J. Aleci*  
Phillip J. Aleci

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>01880-08</u>		
DISTRIBUTION: <u>ELR, GCL</u>		

RECEIVED

APR 25 2008

Florida Public Service Commissioner  
Division of RCA

8302 Liman Drive  
New port Richey, Florida 34653  
March 24, 2008

Ref: Docket No. 070601-WU

Director, Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Fl. 32399-0850

Dear commissioners and staff:

I and my wife are residents of the Orangeland Subdivision serviced by the Orangeland Water Supply. Unfortunately we were unable to attend the public meeting of March 20, 2008 due to short notice upon our return to town and severe illness on return. I have known and respected Mr. and Mrs. Snell the owners of Orangeland Water Supply for many years and understand their desire to have the utility perform profitably and thus the desire of a rate increase. I must however question and oppose the huge Rate of Increase".

Our community is by no means affluent with retirees like myself and wife and many young working families. I believe that a rate increase of (ten plus times) the current rates will be a burden to all in this community. I have contacted the Pasco County Utilities Department and been advised that their base rates for water service alone are:

Basic Customer Charge: \$ 6.75

1<sup>st</sup> 7,000 Gallons: \$ 2.24 per thousand

7,000-10,000 Gallons: \$ 3.02 per thousand

10,000 plus Gallons; \$ 3.81 per thousand.

These County rates are considerably less, and I doubt that the county would operate at a loss of revenue.

With the above factors in mind, and the adverse effect that our present State and National Economy is placing on people, we implore you to reconsider and lower your Staffs Recommended Rates.

Respectfully Submitted,

Phillip J. Aleci

**RECEIVED**

APR 25 2008

Florida Public Service Commissioner  
Division of RCA

THIS LETTER  
WAS SENT TO  
ALL 5 COMMISSIONERS

8302 Liman Drive  
New port Richey, Fl. 34653-2310  
March 26, 2008  
Ref: Docket No. 070601-WU

RECEIVED

APR 25 2008

Florida Public Service Commission  
Division of RCA

Commissioner Matthew M. Carter II  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Fl. 32399-0850

Dear Commissioner Carter II;

I and associated neighbors are contacting you regarding the above docket number, "a rate increase requested by Orangeland Water Supply". We are not opposing the request for rate increase but the amount and significance of the proposed increase. Please understand that many of us have known and respected Mr. Snell for many years. We do not believe that it is his desire to cripple a community that he has been associated with for many years. Our small community is by no means affluent, consisting of retirees and main stream working families. This excessive, unfair, and irrational proposal could possibly cripple families struggling under our present economic situation. We respectfully request that you take serious consideration in dealing with this proposal and administer a fair and equitable rate and decision in this matter.

Sincerely,

Phillip J. Aleci

THIS  
LETTER SENT  
TO THE  
DIRECTOR/COM. CLK

I and fellow residents are in total disbelief as to your staff's excessive recommendations pertaining to the proposed increase in our small communities water rates. This level of increase was not requested by the owners of Orangeland Water Supply, it would appear that it is the brain child of your own staff.

Due to our past reasonable rates we did not question the low water pressure which necessitates longer watering times for proper coverage nor the accuracy of our water meter. I question how when we were verifiably out of state for the first seventeen days of March 08 did we use 10 thousand gallons of water. Our automatic watering was scheduled once a week as allowed.

Should this excessive recommendation be implemented we and others who care for their property will be forced to eliminate watering. Our small community, with approximately 10% of its homes for sale or abandoned is on the verge of becoming another blighted area. This recommendation could push us over the edge.

Most people were not sufficiently notified or did not understand the consequences of this proposal prior to the Customer Meeting of March 20<sup>th</sup> at the West Pasco Government Center. Only after the meeting did we receive the Special Report.

I challenge you to schedule another meeting and see how many will attend.

Thank you,

Louise Aleci  
8302 Liman Drive  
New Port Richey, Fl. 34653-2310

RECEIVED

APR 25 2008

Florida Public Service Commission  
Division of RRA

Director, Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Fl. 32399-0850

Re: Docket No. 070601-WU, Orangeland Water Supply

Sirs:

As a long term user of the Orangeland Water Supply company, I was shocked to receive your Staff –Assisted rate increase letter and proposed rate schedule.

How in the world can you justify an **800%** increase in the price of 5,000 gallons of water?????? What I now pay \$5.00 for will be increased to **\$40.65** using your proposed new rates.

Tell me what other commodity or what other utility receives an **800%** increase at one time?


I do realize that the rates have not increased in many years, but the ratepayers should **NOT** be burdened with such an exorbitant rate increase because the utility did not seek smaller increases in the past.

As an analogy, if I was employed by a company and was content to work for \$5.00 an hour for almost 40 years and never ask for a raise, would I be justified to go to my employer and demand \$40.00 per hour? Because I had never been given a raise? I think not.

In today's Florida housing environment of escalating taxes, skyrocketing insurance rates, high energy bills and ever-increasing foreclosures, the last thing homeowners need is an **800%** increase of their water bills.

Please adjust this increase to an amount more reasonable and one that is more affordable for these utilities customers.

Sincerely,

  
Alan Jackson  
8341 Liman Drive  
New Port Richey, Florida 34653  
(727) 543-3836

RECEIVED

APR 25 2009

Florida Public Service Commission  
Division of RCA

NOTICE RECEIVED  
UPON OUR RETURN  
HOME 03/17,  
UNABLE TO  
ATTEND DUE TO  
ILLNESS.  
NOT ALL RESIDENTS  
AFFECTED RECEIVED  
THIS NOTICE.

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION  
NOTICE OF CUSTOMER MEETINGS  
TO THE CUSTOMERS OF ORANGELAND WATER SUPPLY  
AND  
ALL OTHER INTERESTED PERSONS  
DOCKET NO. 070601-WU  
APPLICATION OF ORANGELAND WATER SUPPLY  
FOR A STAFF-ASSISTED RATE CASE IN  
PASCO COUNTY

- Issued: March 5, 2008

Notice is hereby given that the staff of the Florida Public Service Commission will conduct a customer meeting to discuss the application of Orangeland Water Supply (Orangeland or utility) for a staff-assisted rate case in Pasco County. The meeting will be held at the following time and place:

6:00 p.m., Thursday, March 20, 2008  
West Pasco Government Center - Commission Chambers Board Room  
7530 Little Road  
New Port Richey, FL 34654

All persons who wish to comment are urged to be present at the beginning of the meeting, since the meeting may be adjourned early if no customers are present. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in this meeting. The meeting will begin as scheduled and will continue until all the customers have been heard.

The Public Service Commission staff is also attempting to meet with representatives of customer groups and homeowners associations on March 20, 2008, between 2:00p.m. and 4:00p.m. at the West Pasco Government Center. If you are a representative of a customer group or homeowners association and you have not been contacted by the Public Service Commission staff, and wish to meet with staff, please contact Jared Deason at (850) 413-6844 of the Public Service Commission staff prior to March 18, 2008.

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APR 25 2008  
Florida Public Service Commission  
Division of RCA

the utility. On September 17, 2007, Orangeland applied for a staff-assisted rate case (SARC). The utility has not previously been subject to a rate case.

Staff has audited Orangeland's records for compliance with Commission rules and orders, and examined all components necessary for rate setting. The staff engineer has also conducted a field investigation, which included a visual inspection of the water and wastewater facilities along with the service area. The Utility's operating expenses, maps, files, and rate application were also reviewed to determine reasonableness of maintenance expenses, regulatory compliance, Orangeland's plant in service, and quality of service. Staff has selected a historical test year ended June 30, 2007.

CURRENT AND PRELIMINARY RATES AND CHARGES

Staff has compiled the following rates and charges for the purpose of discussion at the customer meeting. These rates are preliminary and subject to change based on information gathered at the customer meeting, further staff review, and the final decision by the Commissioners. The utility's current and staff's preliminary rates and charges are as follows:

<u>RESIDENTIAL AND GENERAL SERVICE BASE FACILITY CHARGE:</u>	<u>MONTHLY WATER RATES</u>	<u>EXISTING RATES*</u>	<u>PRELIMINARY RECOMMENDED RATES</u>
Meter Size:			
5/8"X3/4"		\$5.00*	\$16.05
3/4"		\$0.00	\$24.08
1"		\$0.00	\$40.13
1-1/2"		\$0.00	\$80.25
2"		\$0.00	\$128.40
3"		\$0.00	\$256.80
4"		\$0.00	\$401.25
6"		\$0.00	\$802.50
 GALLONAGE CHARGE*: PER 1,000 GALLONS			\$4.92
Over 5,000 gallons		\$0.25	

\* The existing base facility charge includes 5,000 gallons.

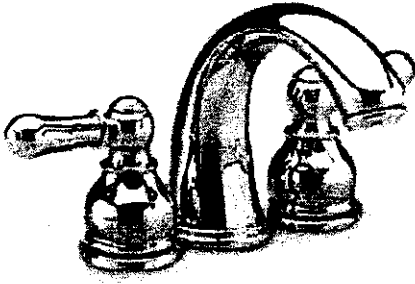
**RECEIVED**

APR 25 2008

Florida Public Service Commission  
Division of RRA



COPIES OF THIS REPORT GIVEN TO A NEIGHBOR WHO ATTENDED THE MEETING. SHE DISTRIBUTED TO THE NEIGHBORHOOD.



Florida Public Service Commission

# SPECIAL REPORT

MARCH 2008

Application for a staff-assisted rate case in Pasco County by

## Orangeland Water Supply

DOCKET NO. 070601-WU

RECEIVED

APR 25 2008

Florida Public Service Commission  
Division of RCA

On November 14, 2007, Orangeland Water Supply (Orangeland) officially filed an application for a staff-assisted rate case with the Florida Public Service Commission (PSC). Orangeland, a water utility, provides service to approximately 75 water customers in Pasco County. Commission staff has audited the utility's records for compliance with applicable rules and orders. A Commission staff engineer has also conducted a field investigation of Orangeland's plant and service area.

### QUESTIONS & ANSWERS

**1** Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for Orangeland's rate request, the Commission will conduct a customer meeting to allow customer feedback about the utility and the rate setting process. The Commissioners take customer comments, written and oral, into consideration in reaching a decision.

**2** Why is Orangeland requesting a rate increase?

Orangeland is requesting a rate increase to earn a fair rate of return on its investment and to cover increasing operating costs.

**3** When was Orangeland's last approved rate increase?

The utility has not previously been subject to a rate case.

**4** Presently, how much is the average monthly bill for residential customers?

The average monthly water bill for residential customers is \$5.40.

*continued on back*

#### CUSTOMER MEETING

Thursday, March 20, 2008, 6:00 p.m.  
West Pasco Government Center  
Commission Chambers Board Room  
7530 Little Road  
New Port Richey, Florida

To check if a meeting has been canceled, look on the Commission's Web site ([www.floridapsc.com](http://www.floridapsc.com)) under the Hot Topics link on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

**MONTHLY WATER RATES****GENERAL & RESIDENTIAL SERVICE**

	<b>* Utility's Present Rates</b>	<b>Staff's Recommended Rates</b>
<b>Base Facility Charge by Meter Size:</b>		
5/8" x 3/4"	\$ 5.00	\$ 16.05
3/4"	\$ 0.00	\$ 24.08
1"	\$ 0.00	\$ 40.13
1 1/2"	\$ 0.00	\$ 80.25
2"	\$ 0.00	\$ 128.40
3"	\$ 0.00	\$ 256.80
4"	\$ 0.00	\$ 401.25
6"	\$ 0.00	\$ 802.50

\*Existing rates include 5,000 gallons in the Base Facility Charge.

**General and Residential Gallonage Charge**

Per 1,000 gallons over 5,000	\$ .25	
Per 1,000 gallons		\$ 4.92

**Typical Residential 5/8" x 3/4" Meter Bill Comparison**

3,000 Gallons	\$ 5.00	\$ 30.81
5,000 Gallons	\$ 5.00	\$ 40.65
10,000 Gallons	\$ 6.25	\$ 65.25

**RECEIVED**

APR 25 2003

Florida Public Service Commission  
Division of RGA

PAGE 2

abandoned is on the verge of becoming another blighted area. This recommendation could push us over the edge.

Most people were not sufficiently notified or did not understand the consequences of this proposal prior to the customer meeting of March 20<sup>th</sup> at the West Trasco Government Center. Only after the meeting did we receive the Special Report. I challenge you to schedule another meeting and see how many will attend.

*Travis M. Allen*

COMMISSION  
CLERK

08 APR - 7 AM 10:14

RECEIVED-FPSC

Application for a staff-assisted rate case in Pasco County by

# Orangeland Water Supply

DOCKET NO. 070601-WU

Name Louise M. Aleci

Address 8302 Liman Drive

New Port Richey, FL 34653-2310

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

Page 1 of 2

## CONSUMER COMMENTS

I and fellow residents are in total disbelief as to your staff's excessive recommendations pertaining to the proposed increase in our small communities water rates. This level of increase was not requested by the owners of Orangeland Water Supply, it would appear that it is the brain child of your own staff.

Due to our past reasonable rates we did not question the low water pressure which necessitates longer watering times for proper coverage nor the accuracy of our water meter. I question how when we were verifiably out of state for the first seventeen days of March '08 did we use 10 thousand gallons of water. Our automatic watering was scheduled once a week as allowed.

Should this excessive recommendation be implemented we and others who care for their property will be forced to eliminate watering. Our small community, with approximately 10% of its homes for sale or

Fold and tape -- see back for address

Louise M. Aleci

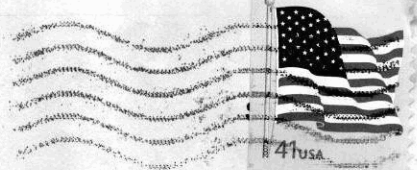
8302 Liman Dr

New Port Richey FL 34653-2310

TAMPA FL 335

SAINT PETERSBURG FL

03 APR 2000 PM 4 L



DISTRIBUTION CENTER

08 APR -7 AM 8:05

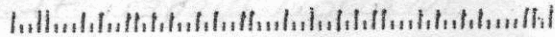
Florida Public Service Commission

Office of Commission Clerk

2540 Shumard Oak Boulevard

Tallahassee, Florida 32399-0850

32399-0850



Fold Here

*Consumer Comments*  
I am writing to you regarding the water quality in my area. I have noticed a significant increase in the amount of sediment and debris in the water supply. This is a concern for my family and the health of the community. I have spoken to the local officials and they have not taken any action. I am hoping you can help me get this issue resolved.

Tape

Fold Here

I am writing to you regarding the water quality in my area. I have noticed a significant increase in the amount of sediment and debris in the water supply. This is a concern for my family and the health of the community. I have spoken to the local officials and they have not taken any action. I am hoping you can help me get this issue resolved.

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 01880-08		
DISTRIBUTION: GCL, ECR		

Ref: Docket No. 070601  
Director, Office of Commission Clerk

April 1, 2008

Dear Commissioners and Staff:

Attached please find our community petition opposing the excessive water rate proposal assembled by your staff.

DISTRIBUTION CENTER  
08 APR -7 AM 7:31

P. ALECI  
8302 LIMAN DR.  
NEW PORT RICHEY, FL. 34653

RECEIVED-FPSC  
08 APR -7 AM 9:44  
COMMISSION  
CLERK

TO:  
REFERENCE;  
DOCKET#

FLORIDA PUBLIC SERVICE COMMISSION  
ORANGELAND WATER SUPPLY  
070601-WU

We the undersigned are requesting relief from the excessive rate increase proposed and request that staff and Orangeland Water Supply reconsider and substantially lower the proposed rate:

Name:

Address:

Zane LaPlant

7341 Knoll Drive

Zane LaPlant

NPH, FL 34653

OLIVER J. BEADON

7347 Knoll Drive

Oliver J. Beadon

NEW PORT RICHEY FL

MARGARET PECK

7403 KNOLL DRIVE

M. Peck

Sarah Gray

7407 Knoll Dr.

Sarah Gray

N.P.R. FL 34653

ERNEE NOBLE

742A Knoll Drive

Ernee Noble

DONNA WOMACK

7319 Knoll Dr.

Donna Womack

TO:  
REFERENCE:  
DOCKET#

FLORIDA PUBLIC SERVICE COMMISSION  
ORANGELAND WATER SUPPLY  
070601-WU

We the undersigned are requesting relief from the excessive rate increase proposed and request that staff and Orangeland Water Supply reconsider and substantially lower the proposed rate:

Name:

Address:

Susan Marsh

8309 Liman Dr.

James + Lisa Stanley

8317 Liman Dr.

Marissa + Jonathan White

8309 Liman Drive

Rich + Kim Getz

8351 Liman Dr

Kathy Kelley

8405 Liman Dr. NPR # 34653

Larry Stupp

8416 Liman DR. 34653

Gary DeJarnette

8408 Liman DR.

Corinne Turner

8402 Liman Dr

Dave Reed

7318 Collis DR.

Don Reig

7304 Collis DR

Robert Cowen

7232 COLLIS DR.

Ming Monis

7245 Collis Dr



TO:  
REFERENCE;  
DOCKET#

FLORIDA PUBLIC SERVICE COMMISSION  
ORANGELAND WATER SUPPLY  
070601-WU

We the undersigned are requesting relief from the excessive rate increase proposed and request that staff and Orangeland Water Supply reconsider and substantially lower the proposed rate:

Name:

Address:

PHILLIP J. ALECI 8302 LIMAN DR.

Phil J Aleci NEW PORT RICHEY, FL 34653

Rachel A. Bialowas 8248 Liman Dr

Rachel A. Bialowas New Port Richey, FL 34653

Gerald E Morris 7231 Collins Dr. 34653

Gerald E Morris

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TO:  
REFERENCE:  
DOCKET#

FLORIDA PUBLIC SERVICE COMMISSION  
ORANGELAND WATER SUPPLY  
070601-WU

We the undersigned are requesting relief from the excessive rate increase proposed and request that staff and Orangeland Water Supply reconsider and substantially lower the proposed rate:

Name:

Address:

Angie Berkey

7251 Knoll Dr

Angie Berkey

NPR FL 34653

Lindsay Shields

~~Redney A Berkey~~

~~7251 Knoll Dr~~ 7327 Knoll Dr

Lindsay Shields

~~NPR A~~ NPR, FL 34653

James Powers

7239 Knoll Dr

J & P Powers

N.P.R. FL 34653

Richard A. Giddin

7314 Knoll Dr

Ry A

N.P.R. FL 34653

David Lewis

7232 Knoll Dr

D L

Bob + Robin Bell

7238 Knoll Dr

Bob Bell

NPR FL 34653

TO:  
REFERENCE;  
DOCKET#

FLORIDA PUBLIC SERVICE COMMISSION  
ORANGELAND WATER SUPPLY  
070601-WU

We the undersigned are requesting relief from the excessive rate increase proposed and request that staff and Orangeland Water Supply reconsider and substantially lower the proposed rate:

Name:

Address:

Robert Shields 8301 Liman Dr.  
Rt 1st NPR, FL 34653

Jeff Jardell 7245 Knoll Dr  
Jeff Jardell NPR, FL 34653

ROXANNA M. Torre 8411 Battel Ct., NPR, 34653  
Roxanna M. Torre

Victoria Deter 8423 Battel Ct NPR 34653

Victoria Deter  
GUS + MARIANNE FRENCH 8422 BATTLE CT  
Sus + Marianne French N.P.R. 34653

Kathleen L. Smith 8428 Battel Ct.  
Kathleen L. Smith

TO:  
REFERENCE:  
DOCKET#

FLORIDA PUBLIC SERVICE COMMISSION  
ORANGELAND WATER SUPPLY  
070601-WU

We the undersigned are requesting relief from the excessive rate increase proposed and request that staff and Orangeland Water Supply reconsider and substantially lower the proposed rate:

Name:

Address:

Elley Dahme

7308 Knau Dr. NPR, FC -

Jerry Doran  
JERRY DORAN

7302 Knoll Dr NPR

Jeff Langheld

7250 Knoll DR. NPR

Alan Jackson

ALAN JACKSON

8341 LIMAN DR, NPR.

Application for a staff-assisted rate case in Pasco County by

# Orangeland Water Supply

DOCKET NO. 070601-WU

FPSC, CLK - CORRESPONDENCE

Administrative  Parties  Consumer

DOCUMENT NO. 1880-08

DISTRIBUTION: ECR/bll

Name Robert & Lindsay Shields

Address 8301 Liman Dr. (Residence)

7327 Knoll Dr.

COMMISSION  
CLERK

08 APR - 1 AM 10: 14

RECEIVED-FPSC

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

### CONSUMER COMMENTS

I feel that the proposed rate increase is unfair due to the fact that we receive water from a privately owned well. Getting water supply from a well rather than city water comes with pros + cons. Pro's being a more reasonable rate to out way some of the con's. One of the main drawbacks to well water, which I think many of you are probably unaware of is, the loss of our water supply during a power outage. We have gone days without water due to extenuating circumstances such as hurricanes, wind, etc. I know of many areas that pay the same amount or less for city water that you are proposing we pay. If there must be a rate increased it needs to be a fair amount, after looking at all the factors. Otherwise, if you decided to implement your current proposal there needs to be some type of generator system placed on the wells to ensure us the same service as those who pay the same rates for city water. Thank you for your time. - Robert + Lindsay Shields

Fold and tape - see back for address



State of Florida



RECEIVED-FPSC

# Public Service Commission

08 APR -1 AM 10:15

CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

COMMISSION  
CLERK

**-M-E-M-O-R-A-N-D-U-M-**

---

**DATE:** March 31, 2008  
**TO:** Ann Cole, Commission Clerk - PSC, Office of Commission Clerk  
**FROM:** Kay E. Posey, Executive Secretary to Commissioner McMurrrian *KP*  
**RE:** Communication Received in Docket No. 070601-WU

---

Commissioner McMurrrian received the attached correspondence in Docket No. 070601-WU. This letter has not been viewed by the Commissioner. Please place it in the Docket Correspondence for this docket.

Thank you.

Attachment

<b>FPSC, CLK - CORRESPONDENCE</b>		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>1880-08</u>		
DISTRIBUTION: _____		

8302 Liman Drive  
New port Richey, Fl. 34653-2310  
March 26, 2008  
Ref: Docket No. 070601-WU

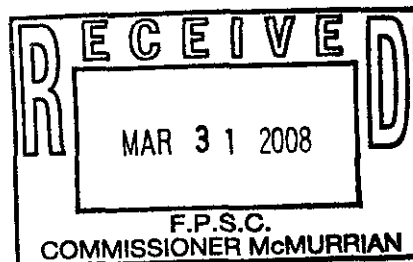
Commissioner Katrina J. McMurrian  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Fl. 32399-0850

Dear: Commissioner: McMurrian:

I and associated neighbors are contacting you regarding the above docket number, "a rate increase requested by Orangeland Water Supply". We are not opposing the request for rate increase but the amount and significance of the proposed increase. Please understand that many of us have known and respected Mr. Snell for many years. We do not believe that it is his desire to cripple a community that he has been associated with for many years. Our small community is by no means affluent, consisting of retirees and main stream working families. This excessive, unfair, and irrational proposal could possibly cripple families struggling under our present economic situation. We respectfully request that you take serious consideration in dealing with this proposal and administer a fair and equitable rate and decision in this matter.

Sincerely,

  
Phillip J. Aleci





RECEIVED-FPSC

08 MAR 27 AM 9:30

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>01880-08</u>		
DISTRIBUTION: <u>ECR, GUY</u>		

DISTRIBUTION CENTER  
08 MAR 27 AM 7:29

8302 Liman Drive  
New port Richey, Florida 34653  
March 24, 2008

Ref: Docket No. 070601-WU

Director, Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Fl. 32399-0850

Dear commissioners and staff:

I and my wife are residents of the Orangeland Subdivision serviced by the Orangeland Water Supply. Unfortunately we were unable to attend the public meeting of March 20, 2008 due to short notice upon our return to town and severe illness on return. I have known and respected Mr. and Mrs. Snell the owners of Orangeland Water Supply for many years and understand their desire to have the utility perform profitably and thus the desire of a rate increase. I must however question and oppose the huge Rate of Increase".

Our community is by no means affluent with retirees like myself and wife and many young working families. I believe that a rate increase of (ten plus times) the current rates will be a burden to all in this community. I have contacted the Pasco County Utilities Department and been advised that their base rates for water service alone are:

Basic Customer Charge: \$ 6.75

1<sup>st</sup> 7,000 Gallons: \$ 2.24 per thousand

7,000-10,000 Gallons: \$ 3.02 per thousand

10,000 plus Gallons; \$ 3.81 per thousand.

These County rates are considerably less, and I doubt that the county would operate at a loss of revenue.

With the above factors in mind, and the adverse effect that our present State and National Economy is placing on people, we implore you to reconsider and lower your Staffs Recommended Rates.

Respectfully Submitted,



Phillip J. Aleci

3/24/2008 4:30 PM

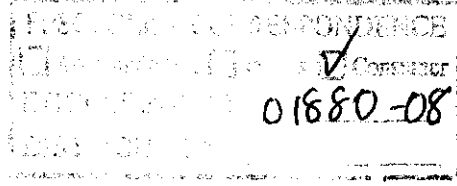
Office of Commission Clerk Official Filing

Ruth Nettles

To: Kimberley Pena  
Subject: RE: 070601

I have taken care of printing this consumer correspondence.

From: Ruth McHargue  
Sent: Monday, March 24, 2008 4:25 PM  
To: Ruth Nettles; Kimberley Pena  
Cc: Cheryl Bulecza-Banks  
Subject: 070601



Please add to docket file.  
Thanks,  
Ruth

From: Consumer Contact  
Sent: Monday, March 24, 2008 10:06 AM  
To: Ruth McHargue  
Subject: FW: 727 848 4183, 1 page(s)

For docket 070601

From: NET SatisFAXtion  
Sent: None  
To: Consumer Contact  
Subject: 727 848 4183, 1 page(s)

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

-----  
Received On: 3/24/2008 9:04 AM  
Number of Pages: 1  
From (CSID): 727 848 4183  
From (ANI):  
Sent to DID:  
  
Duration of Fax: 0:00:27  
Transfer Speed: 28800  
  
Received Status: Success  
Number of Errors: 0  
Port Received On: RockForceOCTO+ Port 6  
-----

<< File: FAX.TIF >>

Application for a staff-assisted rate case in Pasco County By

## ORANGELAND WATER SUPPLY

Docket No. 070601-WU

Name: Rodney A. & Angeline M. Berkey

Address: Lot 32 @ 7251 Knoll Drive  
New Port Richey, FL 34653  
Orangeland

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

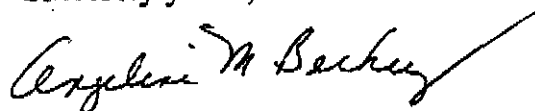
### CONSUMER COMMENTS

My husband and I are not against water rates increasing; but there are a few items we want the commissioners to be aware of and want to make sure they are informed of the following facts:

1. This is a "WELL" when we have NO electricity in this development we have "NO WATER". This is not a good thing. When the water is out we have to concern ourselves with our hot water tanks and the bathroom facilities. When the water has been off for several hours we then need to run it for awhile before using it because our water comes out brown.
2. I think if we are going to pay more, they should install a generator; I don't think it is right that if the rates go up that the quality of the water does not improve with it. This is not a water utility company like others. It is a well.

If you have any questions concerning my thoughts, please call me.

Sincerely yours,



Angeline M. Berkey

To The Public Service Commission, Pasco County, FL  
Concerning: Docket No. 070601-WU Orangeland Water Supply  
From: Willard and Cheryl Reynolds. Lot 52 Orangeland

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Notices	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 01880-08		
DISTRIBUTION		

We received a letter concerning our water supply, inviting us to comment on the quality of service and the proposed rate increase.

We have lived in Orangeland since 1988, and have always had excellent service. We feel our water supply has been dependable and safe.

Mr. Miller, head of Orangeland Water Supply is very conscientious with repairs and water problems. He tests the water periodically to assure it is safe and of good quality.

We feel the proposed increase is due to rising costs evident in other areas and we understand the need to pass those costs on to the homeowners.

Thank you for this opportunity to comment,

Willard and Cheryl Reynolds  
7315 Collis Drive  
New Port Richey, FL

RECEIVED-FPSC  
08 MAR 17 AM 10:58  
COMMISSION  
CLERK

08 MAR 17 AM 7:41  
DISTRICT ADMIN CENTER

# CONSUMER

Director, Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Fl. 32399-0850

Re: Docket No. 070601-WU, Orangeland Water Supply

Sirs:

As a long term user of the Orangeland Water Supply company, I was shocked to receive your Staff –Assisted rate increase letter and proposed rate schedule.

How in the world can you justify an **800%** increase in the price of 5,000 gallons of water?????? What I now pay \$5.00 for will be increased to **\$40.65** using your proposed new rates.

Tell me what other commodity or what other utility receives an **800%** increase at one time?

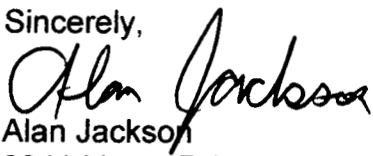
I do realize that the rates have not increased in many years, but the ratepayers should **NOT** be burdened with such an exorbitant rate increase because the utility did not seek smaller increases in the past.

As an analogy, if I was employed by a company and was content to work for \$5.00 an hour for almost 40 years and never ask for a raise, would I be justified to go to my employer and demand \$40.00 per hour? Because I had never been given a raise? I think not.

In today's Florida housing environment of escalating taxes, skyrocketing Insurance rates, high energy bills and ever-increasing foreclosures, the last thing homeowners need is an **800%** increase of their water bills.

Please adjust this increase to an amount more reasonable and one that is more affordable for these utilities customers.

Sincerely,



Alan Jackson  
8341 Liman Drive  
New Port Richey, Florida 34653  
(727) 543-3836

RECEIVED-PPSC  
08 MAR 13 AM 10:24  
COMMISSION  
CLERK

DOCUMENT NUMBER DATE

01880 MAR 13 88

PPSC-COMMISSION CLERK