

BEFORE THE
FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO. 070646-TL

In the Matter of:

PETITION FOR APPROVAL TO REVISE
CUSTOMER CONTACT PROTOCOL BY BELLSOUTH
TELECOMMUNICATIONS, INC. D/B/A AT&T
FLORIDA.

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PROCEEDINGS: AGENDA CONFERENCE
 ITEM NO. 7

BEFORE: CHAIRMAN MATTHEW M. CARTER, II
 COMMISSIONER LISA POLAK EDGAR
 COMMISSIONER KATRINA J. McMURRIAN
 COMMISSIONER NANCY ARGENZIANO
 COMMISSIONER NATHAN A. SKOP

DATE: Tuesday, January 29, 2008

PLACE: Betty Easley Conference Center
 Room 148
 4075 Esplanade Way
 Tallahassee, Florida

REPORTED BY: JANE FAUROT, RPR
 Official FPSC Reporter
 (850) 413-6732

DOCUMENT NUMBER-DATE

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CHAIRMAN CARTER: Looking at our agenda this morning, Commissioners, and those present, I note that Items 7, 10, and 18 have been deferred to our Feburary 12th Agenda Conference.

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STATE OF FLORIDA)

CERTIFICATE OF REPORTER

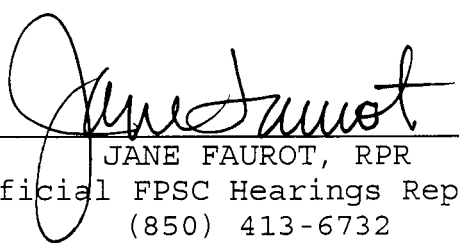
COUNTY OF LEON)

I, JANE FAUROT, RPR, Chief, Hearing Reporter Services Section, FPSC Division of Commission Clerk, do hereby certify that the foregoing proceeding was heard at the time and place herein stated.

IT IS FURTHER CERTIFIED that the foregoing proceeding was transcribed under my direct supervision; and that this transcript constitutes a true transcription of said proceeding.

I FURTHER CERTIFY that I am not a relative, employee, attorney or counsel of any of the parties, nor am I a relative or employee of any of the parties' attorney or counsel connected with the action, nor am I financially interested in the action.

DATED THIS 27th day of March, 2008.



JANE FAUROT, RPR
Official FPSC Hearings Reporter
(850) 413-6732