

April 30, 2008,

Florida Public Service Commission
Clerk's Office
2540 Shumard Oak Blvd,
Tallahassee, FL 32399-0850

RECEIVED-FPSC

08 MAY -5 AM 9: 24

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forwarded to ECR/Kummer

08 MAY -5 AM 7: 46
080000-01

Re: "REVIEW OF COMMISSION POLICY AND UTILITY PRACTICE
REGARDING CUSTOMER INFORMATION ON UTILITY LINE
CONSTRUCTION OR RELOCATION PROJECTS"

To: The Clerk's Office

Please find attached 3 pages of suggestions for the above topic to be remitted to Connie
Kummer.

Sincerely,

Danielle Dobbs
Charles Dobbs

Danielle and Charles Dobbs
2945 Waumpi Trail
Maitland, FL 32751

Tel: 407-629-4820

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08 MAY -6 PM 12: 22

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DOCUMENT NUMBER-DATE

03715 MAY-6 8

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April 30, 2008

**Suggestions for
“REVIEW OF COMMISSION POLICY AND UTILITY PRACTICE REGARDING
CUSTOMER INFORMATION ON UTILITY LINE CONSTRUCTION OR RELOCATION
PROJECTS”**

Charles and Danielle Dobbs
2945 Waumpi Trail
Maitland, FL 32751
Tel: 407-629-4820

Please see also: Tampa Electric's Construction Notification Processes

In blue: suggestions for alternate language and clarification.

25-6-093 Information to Customers.

- (5) Information shall be provided to all property owners whose property shall be affected, directly (own property), or indirectly (being in the same neighborhood as the owner(s) being affected) by a utility line construction or relocation project, except as specifically provided in subsection (5)(c) below:
- (a) The information shall include:
1. the reason for the change in character of the facilities;
 2. the extent of the change in terms of miles of line, number of poles, and number of customers affected;
 3. the anticipated start and completion date of the project; and
 4. a date for a community meeting;
 5. a utility website link where more information may be obtained.
- (b) *For utility line construction or relation projects affecting one or more residents the information shall be sent by USPS mail with return receipt as follow:*
1. notice shall be sent to each owner affected by the change, as well as to their neighborhood association (if any), or
 2. to each owner affected by the change leaving within 250 ft circumference if owner is not within a subdivision; and
 3. notice shall be sent 45 days prior to commencement of the project; and
 4. notice shall include a time and place for a community meeting to be held at a nearby location to take place 30 days prior to commencement of the project.
- (c) The information shall not be required to be provided under the following circumstances
1. for normal maintenance or repair of facilities that does not involve relocation of facilities or significant changes to the appearance or character of the facilities;
 2. in any emergency where lives or property are in danger; or
 3. in any emergency restoration effort following natural or other disasters.

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Tampa Electric's Construction Notification Processes

Tampa Electric utilizes a variety of methods to inform its customers of the construction of new facilities as well as the relocation of existing facilities. The three primary areas of construction and relocation are distribution, transmission and substation facilities. The specific notification process for each area is provided below.

Distribution:

For new construction of distribution facilities on private property or in public right-of-ways, a Tampa Electric representative works directly with the property owner, governmental agency, or the property owner's/governmental agency's representative(s) such as a builder, contractor, sub-contractor, engineer, or consultant to design new facilities that the company will build.

For facility replacements or relocations associated with a governmental agency's project, located in the public right-of-way, a Tampa Electric representative works directly with the agency and attends field meetings as necessary to coordinate construction activities. Non-governmental customer contact in this situation is minimal and usually not necessary.

For facility replacements or relocations on private property, a Tampa Electric representative notifies any affected party in person or by door hanger concerning the replacement or relocation.

Within the City of Tampa and Hillsborough County, Tampa Electric must apply for a large facilities permit on all construction involving poles that are 24 inches in diameter or greater, or poles that are 75 feet in height or higher. Part of the permitting process for these large facilities is a requirement to hold community meetings and mass notification mailings to all affected parties located within a 250 foot circumference of the construction activity.

Notice periods vary depending on the specify project or construction being undertaken. Periods can range from 24-48 hours of notice in the case of a customer outage, and up to a year or more for large undertakings such as new circuit projects. Most notices to customers include a contact number for a designated company representative.

Transmission:

For the vast majority of transmission construction activities, Tampa Electric follows the same steps employed for distribution construction.

Again, within the City of Tampa and Hillsborough County, Tampa Electric must apply for a large facilities permit on all construction involving poles that are 24 inches in diameter or greater, or poles that are 75 feet in height or higher.

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diameter or greater, or poles that are 75 feet in height or higher. Part of the permitting process for these large facilities is a requirement to hold community meetings and mass notification mailings to all affected parties located within a 250 feet circumference of the construction activity.

Notice periods vary depending on the specify project or construction being undertaken.

For large circuit projects which include the construction of new poles and lines or the relocation of existing poles and lines, Tampa Electric follows the large facilities permitting process even though it is not required.

Periods can range from several days or weeks for a small project, and up to a year or more for Notice periods vary depending on the specify project or construction being undertaken.

Periods can range from several days or weeks for a small project, and up to a year or more for large projects such as new circuits. Most notices to customers include a contact number for a designated company representative.

Substation:

When a new substation site is planned, Tampa Electric routinely notifies affected customers by mass mailings or through newspaper advertisements and conducts community meetings; however, this is not a requirement. The company may be required to have a public meeting if it is necessary to get a land use change.

If the capacity of an existing substation is being increased or otherwise expanded, Tampa Electric may conduct community meetings depending on the size and potential impact to the surrounding area. For other types of construction inside an existing substation, Tampa Electric will provide notification by utilizing significant signage announcing the upcoming construction activity. For example, 30 days before construction a sign may state "Tampa Electric Substation Improvement Project" and the sign will have contact information. The company does not post notification for routine improvement work. If a substation fence has to be expanded, community notification and possible meetings would be based on the size and impact of the addition.

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