NB MAY -8 PH 4: 35 COMMISSION

DOCKET NO. 080065-TX: Investigation of Vilaire Communications, Inc.'s eligible telecommunications carrier status and competitive local exchange company certificate status in the State of Florida.

WITNESS: Rebuttal Testimony Of Intesar Terkawi, Appearing On Behalf Of Staff

CMP 5 COM 5 CTR 1 ECR 2 GCL 2 OPC 1 RCA 1 SCR _____ SCR ____ SEC ____

DATE FILED: May 8, 2008

DOCUMENT NUMBER-CATE

FPSC-COMMISSION CLERK

1	REBUTTAL TESTIMONY OF INTESAR TERKAWI					
2	Q. Please state your name and business address.					
3	A. My name is Intesar Terkawi and my business address is 2540 Shumard Oak					
4	Blvd., Tallahassee, Florida, 32399-0850.					
5						
6	Q. By whom are you presently employed and in what capacity?					
7	A. I am employed by the Florida Public Service Commission as a Regulatory					
8	Analyst II in the Division of Regulatory Compliance and Consumer Assistance.					
9						
10	Q. Have you previously filed testimony in this docket?					
11	A. Yes, I have.					
12						
13	Q. What is the purpose of your testimony today?					
14	A. The purpose of my testimony is to rebut the testimony of the Vilaire					
15	Communications, Inc. (VCI) witness Stanley Johnson, regarding his comments on the					
16	audit.					
17						
18	Q. In his testimony, on Page 2, Lines 12 and 13, Mr. Johnson states that VCI					
19	cooperated with Commission staff during the pendency of the audit and that all					
20	information and documents requested by the auditor were submitted in a timely					
21	manner. Could you comment on this please?					
22	A. Attached to this testimony is Exhibit IT-4 which is a log of the audit requests					
23	and the dates each were answered. The first set of requests were delayed while the					
24	company discussed whether the Commission had jurisdiction in this matter. After that, DOCUMENT NUMBER-DATE					
25	the requests were mostly answered within a day or two of the requested due date. 03866 MAY -8					

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Q. On Page 2, Lines 14 - 18, Mr. Johnson states that VCI provided all documents
and additional information explaining why the auditor could not reconcile the data
reported on the company's RAF form with the data on the documents requested. Could
you please comment on this statement?

As Mr. Johnson quotes in his testimony on page 3, Lines 1 - 7, I requested that 6 Α. the company reconcile the revenues reported in the company's general ledger to the 7 revenues reported on its Regulatory Assessment Fee (RAF) return filed at the 8 9 The company's comments addressed discussion as to why these Commission. 10 amounts could not be reconciled. While Mr. Johnson may consider the comments to be responsive to our request, they are not. Any company should be able to support 11 where the numbers on the RAF return come from and how these numbers relate to the 12 13 company's revenues as reported in its general ledger. However, because the objective of the audit was not to audit the RAF return, I did not pursue this information. I 14 15 merely asked the question in an effort to get a better understanding of the revenues 16 reported by the company.

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Q. On Page 4, Line 7, Mr. Johnson is asked if the auditor requested to be informed
of the reason why the reimbursements from USAC are higher than revenues reported
to the FPSC. Mr. Johnson responds that you did not request this information. Is this
correct?

A. Not exactly. In my Document Request No. 1, I requested customers reported
on the 497 Forms for June 1, 2006 through June 30, 2007 as well as the billing and
general ledger information that supports those amounts reported on the 497 Forms.
While I may not have used the words Mr. Johnson uses to paraphrase my request, the

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company did not provide sufficient information to reconcile the numbers reported on
 the 497 Forms to the general ledger.

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Q. On Page 4, Line 14, Mr. Johnson is asked if the auditor requested documents
supporting VCI's Florida customer revenues. Mr. Johnson responds that you did not
request this information. Is this correct?

Technically, it is correct. As stated above, I requested that the company 7 Α. 8 reconcile the revenues reported in the company's general ledger to the revenues 9 reported on its Regulatory Assessment Fee (RAF) return filed at the Commission. The RAF return requires the company report Florida Gross Operating Revenue and 10 11 Intrastate revenue. As I stated earlier, the company's response to my request was a discussion of why the RAF reported revenues could not be reconciled to the company 12 13 general ledger. All companies should be able to support where the numbers on the RAF return come from and how these numbers relate to the company's revenues as 14 15 reported in its general ledger. However, because the objective of the audit was not to 16 audit the RAF return, I did not pursue this information. I merely asked the question in 17 an effort to get a better understanding of the revenues reported by the company.

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19 Q. Does this conclude your testimony?

- 20 A. Yes, it does.
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DOCKET NO. 080065-TX: Investigation of Vilaire Communications, Inc.'s eligible telecommunications carrier status and competitive local exchange company certificate status in the State of Florida.

WITNESS: Direct Testimony Of Intesar Terkawi, Appearing On Behalf Of Staff

EXHIBIT IT-4: Document Request Log

DOCUMENT NUMBER-DATE 0 3866 MAY -8 8 FPSC-COMMISSION CLERK

DOCUMENT REQUEST LOG							
Vilaire Communications, Inc.							
Low Income Beneficiary Audit							
Undocketed Audit Control No.: 07-250-1-2							
	1. S	1869 - D. 1					
129.74					Managatiko (Buter)		
~~···	£n = 2 · · ·			Names of Customers and financial data	See WP 11 and 10/2		
1	9/14/2007	9/18/2006	9/26/2007	supporting forms FCC 497			
2	9/14/2006	9/19/2006		Forms 497, 499Q, 499A, Annual Filings with	Forms 497 WP 18. Forms 499Q and		
			9/26/2007	USAC, and NECA	499A See WP 11		
3	9/14/2006	9/19/2006	9/26/2007	Advertsements Support	See WP 11		
4	9/14/2006	9/19/2006	9/26/2007	Support for Termination Rule of Subscribers	WP 21		
5	9/14/2006	9/19/2006	9/26/2007	Commercial Agreements	SEE WP 11		
6	9/14/2006	9/19/2006		Explanation of differences between VCI, and	SEE WP 25		
-			9/26/2007	other phone companies			
7	9/14/2006	9/19/2006		Explanation of reasons for Discontinuing	SEE WP 24		
			9/26/2007	Services in Oregon and Washington			
8	9/14/2006	9/19/2006	9/26/2007	The application process for subscribers	SEE WP 10/5		
9	9/14/2006	9/19/2006	9/26/2007	Name of customers served by the company's	See WP 11		
				facilities, another underlying carrier, resale of			
				another carrier.			
10	9/26/2006	10/1/2007	10/9/2007	Electronic G/L, and Electronic Customers Names	G/L WP 12, Electronic Customers		
1					Names, SEE WP 11		
11	10/3/2007	10/8/2007	10/9/2007	Advertisements Support	See WP 15//1		
12	10/3/2007	10/8/2007	10/9/2007	Support for USAC and USF reporting	SEE WP 10/9		
13	10/3/2007	10/8/2007	10/9/2007	Customers Bills	SEE WP 11		
14	10/3/2007	10/8/2007	10/9/2007	TLS Support	See WP 11		
15	10/3/2007	10/8/2007	10/9/2007	VCI Customers through resale of another carrier	SEE WP 10/10		
16	10/17/2007	10/22/2007	10/24/2007	Support for RAF	SEE WP 11		
17	10/17/2007	10/22/2007		USF Data Collection Forms	SEE WP 10/11		
18	10/17/2007	10/22/2007	10/24/2007	Utilization of resold lines and Reimburesement	SEE WP 10/12		
19	10/17/2007	10/22/2007	10/24/2007	TLS Details	SEE WP 11		
20	10/18/2007	10/22/2007	10/24/2007	Reconciliation of Advertisement costs to G/L	SEE WP 11		
21	10/18/2007	10/22/2007	10/24/2007	Samples of termination Letters and bills	SEE W/P 21/-1		
22	10/18/2007	10/22/2007	10/24/2007	Single Line, multi-line residential and businesses	SEE WP 10/13		
23	10/18/2007	10/23/2007	10/24/2007	Low Income Program eligibility	SEE WP 10/14		
24	10/22/2007	10/25/2007	11/6/2007	499-Q, and 499-A support dcoumentations	SEE WP 10/17		
25	10/25/2007	10/29/2007	10/29/2007	Choice of Toll Limited Service	SEE WP 25-7		

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