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COMMISSION CLERK

-M-E-M-O-R-A-N-D-U-M-

DATE: May 13, 2008
TO: All Parties of Record
FROM: Adam J. Teitzman, Senior Attorney, Office of the General Counsel *AT*
RE: 000121A-TP—Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies. (BellSouth Track)

Please note that an informal meeting has been scheduled for the following date and time:

DATE	TIME	LOCATION
Thursday, May 15, 2008	9:00 a.m.	Betty Easley Conference Center Room 140 4075 Esplanade Way Tallahassee, Florida

To attend this meeting by telephone, please dial 1-888-808-6959 (conference code: 4136208) promptly at 9:00 a.m.

Staff has requested that AT&T provide an educational briefing on the future timeline of OSS changes.

Specifically, AT&T is asked to discuss the changes to the new OSS systems being implemented, the timelines and process for cut-over, and the functionality of each of the new systems which will be implemented in 2008. AT&T will also provide a briefing of the wholesale customer care process and any recent changes. Accordingly, participation will be limited to staff and AT&T.

A previously noticed meeting will be begin at 1:00 p.m. to discuss the issues with the recent changes to the electronic and manual ordering OSS processes. Additionally, we will discuss specific proposals to prevent such issues from occurring in future releases. Participation will not be limited in the afternoon meeting.

If anyone has any questions about the informal meeting, please call Adam Teitzman at (850) 413-6175 or Lisa Harvey at (850) 413-6806.

Notice of cancellation will be provided on the Commission's website (<http://www.psc.state.fl.us/>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

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