

080278

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
NANCY ARGENZIANO  
NATHAN A. SKOP  
DAVID E. KLEMENT

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK  
ANN COLE  
COMMISSION CLERK  
(850) 413-6770

Public Service Commission

December 10, 2009

Charlie Beck, Esquire  
Office of Public Counsel  
c/o The Florida Legislature  
111 West Madison St., Room 812  
Tallahassee, FL 32399-1400

**Re: Return of Confidential Documents to the Source, Docket No. 080278-TL**

Dear Mr. Beck:

Commission staff has advised that confidential Document Nos. 06868-09, 07484-09, and 09646-09, filed on behalf of the Citizens of the State of Florida, can be returned to the source. The documents are enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Ann Cole  
Commission Clerk

AC:kmp  
Enclosure

cc: Laura King, Division of Regulatory Analysis  
Lee Eng Tan, Office of General Counsel

FPSC, CLK - CORRESPONDENCE  
~~X~~ Administrative Parties Consumer  
DOCUMENT NO. 04084.08  
DISTRIBUTION: \_\_\_\_\_

RECEIVED

DATE

12/15/09

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

080278

STATE OF FLORIDA

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
NANCY ARGENZIANO  
NATHAN A. SKOP  
DAVID E. KLEMENT



OFFICE OF COMMISSION CLERK  
ANN COLE  
COMMISSION CLERK  
(850) 413-6770

# Public Service Commission

December 10, 2009

Mr. David Christian  
Verizon Florida LLC  
106 East College Avenue, Suite 710  
Tallahassee, FL 32301-7721

**Re: Return of Confidential Documents to the Source, Docket No. 080278-TL**

Dear Mr. Christian:

Commission staff has advised that confidential Document Nos. 04801-08, 03826-09, 03882-09, 04160-09, 04517-09, 05806-09, 05895-09, 05944-09, 06007-09, 06073-09, 06141-09, 06302-09, 07948-09, 08680-09, 09834-09, 09969-09, and 111283-09, filed on behalf of Verizon Florida LLC, can be returned to the source. The documents are enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Ann Cole  
Commission Clerk

AC:kmp  
Enclosure

cc: Laura King, Division of Regulatory Analysis  
Lee Eng Tan, Office of General Counsel

EPSC, CLK - CORRESPONDENCE  
~~Administrative Parties Consumer~~  
DOCUMENT NO. 04084.08  
DISTRIBUTION: \_\_\_\_\_

RECEIVED

DATE

12/15/09

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Matilda Sanders

PSC-09-0782 A-AS-TP

080278

From: Gloria Ross  
 Sent: Monday, November 23, 2009 5:24 PM  
 To: CLK - Orders / Notices  
 Cc: Lee Eng Tan; Jamie Morrow; Timisha Brooks; Charles Murphy; Adam Teitzman  
 Subject: Order / Notice Submitted

*9 attach online*

Date and Time: 11/23/2009 5:19:00 PM  
 Docket Number: 080278-TL; 080234-TP  
 Filename / Path: I:\2008\080278\Orders\080278 & 080234 Amendatory Order.11-20-09.doc

AMENDATORY ORDER

*29- email  
 0- fax  
 2- mail*

FPSC, CLK - CORRESPONDENCE  
 Administrative  Parties  Consumer  
 DOCUMENT NO. 04084.08  
 DISTRIBUTION: \_\_\_\_\_

**FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
PARTICIPATING EMAIL ADDRESSES**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Alltel Communications, LLC		stephen.b.rowell@alltel.com	No
Alltel Communications, LLC (Tally08)		denise.collins@alltel.com	No
American Dial Tone	TX274	lwright@americandialtone.com	No
AT&T Florida	TL720	greg.follensbee@att.com	No
Budget Phone	TX307	lakishat@budgetprepay.com	No
CenturyLink	TL727	sandy.khazraee@embarq.com	No
FairPoint Communications	TL719	lwood@fairpoint.com	No
Frontier Communications of the South, LLC	TL732	AmcCall@czn.com	No
ITS Telecommunications Systems, Inc.	TL712	maryannh@itstelecom.net	No
Keefe Law Firm (09)		vkaufman@kagmlaw.com	No
Knology of Florida, Inc.	TX215	bruce.schoonover@knology.com	No
Messer Law Firm (08a)		fself@lawfla.com	No
Midwestern Telecommunications, Incorporated	TX688	JH@mymti.com	No
NEFCOM	TL715	dnobles@townes.net	No
Nexus Communications TSI, Inc.	TX780	sfenker1@earthlink.net	No
Office of Attorney General (08)		cecilia.bradley@myfloridalegal.com	No
Pennington Law Firm (08)		gene@penningtonlaw.com	No
Rutledge Law Firm (08)		marsha@reuphlaw.com	No
Smart City Telecom	TL731	lbhall@smartcity.com	No
Sprint Nextel (09)		douglas.c.nelson@sprint.com	No
TDS Telecom/Quincy Telephone	TL718	Thomas.mccabe@tdstelecom.com	No
tw telecom of florida l.p.	TA013	Carolyn.Ridley@twtelecom.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC (09a)		demetria.g.clark@verizon.com	No
Verizon Florida LLC (09c)		de.oroark@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No
Vilaire Communications, Inc.	TX868	vilaire@comcast.net	No
Windstream Florida, Inc.	TL716	bettye.j.willis@windstream.com	No

## Commission Clerk

---

**From:** Commission Clerk  
**Sent:** Tuesday, November 24, 2009 10:47 AM  
**Subject:** Order or Notice issued by the Public Service Commission (Email ID = 526604)  
**Attachments:** 11540-09.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

Matilda Sanders

PSC-09-0782-AS-VP

080278

From: Gloria Ross  
 Sent: Wednesday, November 18, 2009 1:31 PM  
 To: CLK - Orders / Notices  
 Cc: Lee Eng Tan; Jamie Morrow; Charles Murphy; Timisha Brooks; Adam Teitzman  
 Subject: Order / Notice Submitted

Date and Time: 11/18/2009 1:23:00 PM  
 Docket Number: 080278-TL; 080234-TP  
 Filename / Path: I:\2008\080278\Orders\080278 & 080234 Final Order.11-10-09.doc

FINAL ORDER ACCEPTING JOINT SETTLEMENT AGREEMENT

Gloria Ross  
 Commission Deputy Clerk II  
 Office of the General Counsel  
 Florida Public Service Commission  
 850-413-6214

11/18

faxed 0  
 mailed 1  
 emailed 6

} 080278

11/20

fax - 0  
 mail - 2  
 email - 24

} 080234

FPSC, CLK - CORRESPONDENCE  
 Administrative  Parties  Consumer  
 DOCUMENT NO. 04084-08  
 DISTRIBUTION: \_\_\_\_\_

**FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 080278**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Keefe Law Firm (09)		vkaufman@kagmlaw.com	No
Messer Law Firm (08a)		fself@lawfla.com	No
Office of Attorney General (08)		cecilia.bradley@myfloridalegal.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No

**FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 080234**

<b>PARTY NAME</b>	<b>COMPANY CODE</b>	<b>EMAIL ADDRESS</b>	<b>ADDRESS IN MASTER COMMISSION DIRECTORY</b>
Alltel Communcations, LLC		stephen.b.rowell@alltel.com	No
Alltel Communications, LLC (Tally08)		denise.collins@alltel.com	No
American Dial Tone	TX274	lwright@americandialtone.com	No
AT&T Florida	TL720	greg.follensbee@att.com	No
Budget Phone	TX307	lakishat@budgetprepay.com	No
CenturyLink	TL727	sandy.khazraee@embarq.com	No
FairPoint Communications	TL719	lwood@fairpoint.com	No
Frontier Communications of the South, LLC	TL732	AmcCall@czn.com	No
ITS Telecommunications Systems, Inc.	TL712	maryannh@itstelecom.net	No
Knology of Florida, Inc.	TX215	bruce.schoonover@knology.com	No
Midwestern Telecommunications, Incorporated	TX688	JH@mymti.com	No
NEFCOM	TL715	dnobles@townes.net	No
Nexus Communications TSI, Inc.	TX780	sfenker1@earthlink.net	No
Pennington Law Firm (08)		gene@penningtonlaw.com	No
Rutledge Law Firm (08)		marsha@reuphlaw.com	No
Smart City Telecom	TL731	lbhall@smartcity.com	No
Sprint Nextel (09)		douglas.c.nelson@sprint.com	No
TDS Telecom/Quincy Telephone	TL718	Thomas.mccabe@tdstelecom.com	No
tw telecom of florida l.p.	TA013	Carolyn.Ridley@twtelecom.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC (09a)		demetria.g.clark@verizon.com	No
Verizon Florida LLC (09c)		de.oroark@verizon.com	No
Vilaire Communications, Inc.	TX868	vilaire@comcast.net	No
Windstream Florida, Inc.	TL716	bettye.j.willis@windstream.com	No



## Commission Clerk

---

**From:** Commission Clerk  
**Sent:** Wednesday, November 18, 2009 4:20 PM  
**Subject:** Order or Notice issued by the Public Service Commission (Email ID = 555453)  
**Attachments:** 11445-09.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

## Commission Clerk

---

**From:** Commission Clerk  
**Sent:** Friday, November 20, 2009 10:41 AM  
**Subject:** Order or Notice issued by the Public Service Commission (Email ID = 111079)  
**Attachments:** 11445-09.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

Katie Ely

080278

**From:** Mary Macko  
**Sent:** Monday, October 26, 2009 11:03 AM  
**To:** Katie Ely  
**Subject:** Proposed Changes to Form 080278-TL-00002  
**Attachments:** CCS Form 080278-TL-00002-009.pdf

Docket Number 080278-TL - Form Number 080278-TL-00002-009

Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

Cancel day 1 of a 2-day Hearing - 10/29/2009 - 9:30 a.m.- 5:00 p.m. - in Tallahassee - Room E-148 - Involving All Commissioners

Cancel day 2 of a 2-day Hearing - 10/30/2009 - 9:30 a.m.- 5:00 p.m. - in Tallahassee - Room E-148 - Involving All Commissioners

Attached is a Case Scheduling/Rescheduling Advice (CSRA) in the referenced docket. If you have any questions regarding the form, please contact Mary Macko at 413-6008.

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 04084-08		
DISTRIBUTION: _____		

# Case Scheduling/Rescheduling Advice

Last Revised 10/26/2009 at 11:02 a.m.

Page 1 of 1

**To:**  Commissioner Edgar       Deputy Executive Director       Economic Regulation  
 Commissioner Argenziano     General Counsel                     Court Reporter  
 Commissioner Skop                 Strategic Analysis & Gov. Affairs    Staff Contact - Rosanne Gervasi  
 New Commissioner                 Commission Clerk  
 Executive Director                 Regulatory Compliance  
 Public Information Officer     Service/Safety/Consumer Asst.  

**From:** Office of Chairman Matthew Carter

**Docket Number:** 080278-TL -- Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

**1. Schedule Information**

Event	Former Date	New Date	Location / Room	Time
Hearing	10/29/2009	Cancelled	Tallahassee / E-148	9:30 a. - 5:00 p.
Hearing	10/30/2009	Cancelled	Tallahassee / E-148	9:30 a. - 5:00 p.

**2. Hearing/Prehearing Assignment Information**

<p style="text-align: center;"><b>Former Assignments</b></p> <p><b><u>Hearing Officers</u></b></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="6">Commissioners</th> <th rowspan="2">Hearing Exam.</th> <th rowspan="2">Staff</th> </tr> <tr> <th>ALL</th> <th>CT</th> <th>ED</th> <th>AG</th> <th>SK</th> <th>NC</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> <td> </td> <td> </td> <td> </td> <td> </td> <td> </td> <td style="text-align: center;">X</td> </tr> </tbody> </table> <p><b><u>Prehearing Officer</u></b></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="6">Commissioners</th> </tr> <tr> <th>CT</th> <th>ED</th> <th>AG</th> <th>SK</th> <th>NC</th> <th>ADM</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> <td> </td> <td> </td> <td> </td> <td> </td> </tr> </tbody> </table>	Commissioners						Hearing Exam.	Staff	ALL	CT	ED	AG	SK	NC								X	Commissioners						CT	ED	AG	SK	NC	ADM							<p style="text-align: center;"><b>Current Assignments</b></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="6">Commissioners</th> <th rowspan="2">Hearing Exam.</th> <th rowspan="2">Staff</th> </tr> <tr> <th>ALL</th> <th>CT</th> <th>ED</th> <th>AG</th> <th>SK</th> <th>NC</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">X</td> <td> </td> <td> </td> <td> </td> <td> </td> <td> </td> <td> </td> <td> </td> </tr> </tbody> </table> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="6">Commissioners</th> </tr> <tr> <th>CT</th> <th>ED</th> <th>AG</th> <th>SK</th> <th>NC</th> <th>ADM</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> <td> </td> <td style="text-align: center;">X</td> <td> </td> <td> </td> </tr> </tbody> </table>	Commissioners						Hearing Exam.	Staff	ALL	CT	ED	AG	SK	NC	X								Commissioners						CT	ED	AG	SK	NC	ADM				X		
Commissioners						Hearing Exam.			Staff																																																																								
ALL	CT	ED	AG	SK	NC																																																																												
							X																																																																										
Commissioners																																																																																	
CT	ED	AG	SK	NC	ADM																																																																												
Commissioners						Hearing Exam.	Staff																																																																										
ALL	CT	ED	AG	SK	NC																																																																												
X																																																																																	
Commissioners																																																																																	
CT	ED	AG	SK	NC	ADM																																																																												
			X																																																																														

**Remarks:** Anticipated Settlement Agreement - hearing cancelled.

Katie Ely

080278

**From:** Mary Macko  
**Sent:** Thursday, October 15, 2009 9:12 AM  
**To:** Katie Ely  
**Subject:** Proposed Changes to Form 080278-TL-00002  
**Attachments:** CCS Form 080278-TL-00002-008.pdf

Docket Number 080278-TL - Form Number 080278-TL-00002-008

Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

Cancel day 1 of a 1-day Prehearing Conference - 10/15/2009 - 9:30 a.m.-11:30 a.m.  
- in Tallahassee - Room E-148 - Involving Skop

Attached is a Case Scheduling/Rescheduling Advice (CSRA) in the referenced docket. If you have any questions regarding the form, please contact Mary Macko at 413-6008.

FPSC, CLR - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 04084.08		
DISTRIBUTION:		

# Case Scheduling/Rescheduling Advice

Last Revised 10/15/2009 at 9:11 a.m.

Page 1 of 1

**To:**

<input checked="" type="checkbox"/> Commissioner Edgar	<input checked="" type="checkbox"/> Deputy Executive Director	<input checked="" type="checkbox"/> Economic Regulation
<input checked="" type="checkbox"/> Commissioner Argenziano	<input checked="" type="checkbox"/> General Counsel	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Commissioner Skop	<input type="checkbox"/> Strategic Analysis & Gov. Affairs	<input checked="" type="checkbox"/> Staff Contact - Rosanne Gervasi
<input checked="" type="checkbox"/> New Commissioner	<input checked="" type="checkbox"/> Commission Clerk	<input type="checkbox"/>
<input checked="" type="checkbox"/> Executive Director	<input checked="" type="checkbox"/> Regulatory Compliance	<input type="checkbox"/>
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Service/Safety/Consumer Asst.	<input type="checkbox"/>

**From:** Office of Chairman Matthew Carter

**Docket Number:** 080278-TL -- Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

**1. Schedule Information**

Event	Former Date	New Date	Location / Room	Time
Prehearing Conference	10/15/2009	Cancelled	Tallahassee / E-148	9:30 a. - 11:30 a.

**2. Hearing/Prehearing Assignment Information**

Former Assignments

**Hearing Officers**

Commissioners						Hearing Exam.	Staff
ALL	CT	ED	AG	SK	NC		
							X

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	CT	ED	AG	SK	NC		
X							

**Prehearing Officer**

Commissioners					
CT	ED	AG	SK	NC	ADM

Commissioners					
CT	ED	AG	SK	NC	ADM
			X		

**Remarks:** Cancel of Prehearing - only.

Nonnye Grant

PSC-09-0684-PCO-TL

080278-TL

**From:** Mary Diskerud  
**Sent:** Wednesday, October 14, 2009 9:12 AM  
**To:** CLK - Orders / Notices  
**Subject:** Order / Notice Submitted

**Date and Time:** 10/14/2009 9:11:00 AM  
**Docket Number:** 080278-TL  
**Filename / Path:** Order granting postponement.rg.doc  
**Order Type:** Signed / Hand Deliver

Copied to gcoders

RECEIVED-FPSC  
09 OCT 14 AM 10:42  
COMMISSION  
CLERK

Saved 0  
mailed 1  
emailed 4

FPSC, CLK - CORRESPONDENCE  
 Administrative  Parties  Consumer  
DOCUMENT NO. 04084-08  
DISTRIBUTION: \_\_\_\_\_

**FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 080278**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Office of Attorney General (08)		cecilia.bradley@myfloridalegal.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No



## Commission Clerk

---

**From:** Commission Clerk  
**Sent:** Wednesday, October 14, 2009 11:47 AM  
**Subject:** Order or Notice issued by the Public Service Commission (Email ID = 824865)  
**Attachments:** 10533-09.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

**Dorothy Menasco**

080278

**From:** Dorothy Menasco  
**Sent:** Wednesday, October 07, 2009 11:15 AM  
**To:** Lee Fulcher  
**Subject:** RE: Dkt. 080278 - Additional OCR

**FPSC, CLK - CORRESPONDENCE**  
 **Administrative**  **Parties**  **Consumer**  
**DOCUMENT NO.** 04084-08  
**DISTRIBUTION:** \_\_\_\_\_

Hi Lee,

This has been done.

---

**From:** Lee Fulcher  
**Sent:** Wednesday, October 07, 2009 10:36 AM  
**To:** Dorothy Menasco  
**Subject:** Dkt. 080278 - Additional OCR

Hi, Dorothy,

Please add ECR as an OCR in this docket.

Thanks,  
Lee

**Katie Ely**

080278

**From:** Mary Macko  
**Sent:** Monday, October 05, 2009 5:10 PM  
**To:** Katie Ely  
**Subject:** Proposed Changes to Form 080278-TL-00001  
**Attachments:** CCS Form 080278-TL-00001-003.pdf

Docket Number 080278-TL - Form Number 080278-TL-00001-003

Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

Add new appointment - Day 1 of a 1-day Informal Meeting - 10/07/2009 - 2:00 p.m.- 5:00 p.m. - in Tallahassee - Room G-262 - Involving Staff

Attached is a Case Scheduling/Rescheduling Advice (CSRA) in the referenced docket. If you have any questions regarding the form, please contact Mary Macko at 413-6008.

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 24084.08		
DISTRIBUTION: _____		

# Case Scheduling/Rescheduling Advice

Last Revised 10/05/2009 at 5:09 p.m.

**To:**

<input checked="" type="checkbox"/> Commissioner Edgar	<input checked="" type="checkbox"/> Deputy Executive Director	<input type="checkbox"/> Economic Regulation
<input checked="" type="checkbox"/> Commissioner McMurrian	<input checked="" type="checkbox"/> General Counsel	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Commissioner Argenziano	<input type="checkbox"/> Strategic Analysis & Gov. Affairs	<input checked="" type="checkbox"/> Staff Contact - Theresa Tan
<input checked="" type="checkbox"/> Commissioner Skop	<input checked="" type="checkbox"/> Commission Clerk	<input type="checkbox"/>
<input checked="" type="checkbox"/> Executive Director	<input checked="" type="checkbox"/> Regulatory Compliance	<input type="checkbox"/>
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Service/Safety/Consumer Asst.	<input type="checkbox"/>

**From:** Office of Chairman Matthew Carter

**Docket Number:** 080278-TL -- Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

**1. Schedule Information**

Event	Former Date	New Date	Location / Room	Time
Informal Meeting		10/07/2009	Tallahassee / G-262	2:00 p. - 5:00 p.

**2. Hearing/Prehearing Assignment Information**

**Hearing Officers**

Former Assignments

Commissioners					Hearing Exam.	Staff
ALL	CT	ED	MMAG	SK		
X						

Current Assignments

Commissioners					Hearing Exam.	Staff
ALL	CT	ED	MMAG	SK		
						X

**Prehearing Officer**

Commissioners				
CT	ED	MMAG	SK	ADM

Commissioners				
CT	ED	MMAG	SK	ADM
			X	

**Remarks:**

Informal Meeting

**Matilda Sanders**

080278

From: Gloria Ross  
Sent: Monday, October 05, 2009 12:48 PM  
To: CLK - Orders / Notices  
Cc: Lee Eng Tan; Rosanne Gervasi; Jamie Morrow; Adam Teitzman  
Subject: Order / Notice Submitted

Date and Time: 10/5/2009 12:45:00 PM  
Docket Number: 080278-TL  
Filename / Path: I:\2008\080278\080278 Notice of Meeting 10 07 09.tlt.doc  
Notice Type: Memo for Issuance

NOTICE OF MEETING

RECEIVED-FPSC  
09 OCT - 5 PM 2: 08  
COMMISSION  
CLERK

6 - email  
0 - fax  
1 - mail

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 04084.08		
DISTRIBUTION: _____		

**FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 080278**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Keefe Law Firm (09)		vkaufman@kagmlaw.com	No
Messer Law Firm (08a)		fself@lawfla.com	No
Office of Attorney General (08)		cecilia.bradley@myfloridalegal.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No

## Commission Clerk

---

**From:** Commission Clerk  
**Sent:** Monday, October 05, 2009 2:13 PM  
**Subject:** Order or Notice issued by the Public Service Commission (Email ID = 019246)  
**Attachments:** 10247-09.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

080278

FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
KICKBACK EMAIL ADDRESSES FOR EMAIL ID 938637

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Mayor, City of Madeira Beach		pschontz@madeirabeachfl.gov	Yes

faxed 10/2/09

FPSC, CLK - CORRESPONDENCE  
 Administrative  Parties  Consumer  
DOCUMENT NO. 04084.09  
DISTRIBUTION: \_\_\_\_\_



Matilda Sanders

080278

From: Mary Diskerud  
 Sent: Thursday, October 01, 2009 1:26 PM  
 To: CLK - Orders / Notices  
 Subject: Order / Notice Submitted

Date and Time: 10/1/2009 1:25:00 PM  
 Docket Number: 080278-TL  
 Filename / Path: 080278 noticehearingandprehearing.rg.doc  
 Notice Type: Prehearing/Hearing

*CS ✓  
max*      *07/11/09*

Copied to gcorders

*faxed 44  
 mailed 18  
 emailed 40*

*MCD -  
 Notice of Hearing (Telecom) 26  
 Gov. officials (TL710) 170*

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. <u>04084.08</u>		
DISTRIBUTION: _____		

**FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 080278**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Akerman Senterfitt		matt.feil@akerman.com	Yes
Akerman Senterfitt		Beth.Keating@akerman.com	Yes
Ausley & McMullen		jwahlen@ausley.com	Yes
Ausley & McMullen		lwillis@ausley.com	Yes
Board of County Commissioners, Charlotte County		bcc@charlottefl.com	Yes
City Clerk, City of North Port		webmaster1@cityofnorthport.com	Yes
City of Leesburg	EM868	Jay.Evans@leesburgflorida.gov	Yes
Clerk of the Circuit Court, Charlotte County		CasWeb@co.charlotte.fl.us	Yes
Clerk, Board of County Commissioners, Manatee County		Chipsshore@Manateeclerk.com	Yes
Division of Telecommunications		mike.kyvik@dms.myflorida.com	Yes
Energy & Utilities Policy Committee		cochran.keating@myfloridahouse.gov	Yes
Florida League of Cities		tstanfield@flcities.com	Yes
Florida Public Telecommunications Association, Inc.	TX029	brenard@fpta.com	Yes
Holland & Knight		bruce.may@hklaw.com	Yes
Hotwire Communications, Ltd.		cpizer@hotmail.com	Yes
ITS Telecommunications Systems, Inc.	TL712	maryannh@itstelecom.net	Yes
Keefe Law Firm (09)		vkaufman@kagmlaw.com	No
Keys Energy Services	EM864	dale.finnigan@keysenergy.com	Yes
Mayor, City of Anna Maria		ammayor@cityofannamaria.com	Yes
Mayor, City of Belleair Beach		nmccollum@cityofbelleairbeach.com	Yes
Mayor, City of Belleair Bluffs		bbluffs@aol.com	Yes
Mayor, City of Bradenton Beach		info@cityofbradentonbeach.com	Yes
Mayor, City of Ft. Meade		cftmeade@aol.com	Yes
Mayor, City of Indian Rocks Beach		info@IRBcity.com	Yes
Mayor, City of Lake Wales		jvansickle@cityoflakewales.com	Yes
Mayor, City of Madeira Beach		pschontz@madeirabeachfl.gov	Yes
Mayor, City of Palmetto		chgeneral@palmettofl.org	Yes
Mayor, City of Punta Gorda		pgclerk@ci.punta-gorda.fl.us	Yes
Mayor, Town of Polk City		cory.carrier@mypolkcity.org	Yes
Messer Law Firm (08a)		fsself@lawfla.com	No
Miller Isar, Inc.		aisar@millerisar.com	Yes
Office of Attorney General (08)		cecilia.bradley@myfloridalegal.com	No
Office of Public Counsel		beck.charles@leg.state.fl.us	Yes
Office of Public Counsel		roberts.brenda@Leg.state.fl.us	Yes
Pennington, Moore, Wilkinson, Bell & Dunbar, P.A.		gene@penningtonlaw.com	Yes
Talquin Electric Cooperative, Inc.	EC913	jhewa@talquinelectric.com	Yes
tw telecom of florida, l.p.		Carolyn.Ridley@twtelecom.com	Yes
Verizon Florida LLC	TL710	david.christian@verizon.com	Yes
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No

## Commission Clerk

---

**From:** Commission Clerk  
**Sent:** Thursday, October 01, 2009 3:14 PM  
**Subject:** Order or Notice issued by the Public Service Commission (Email ID = 938637)  
**Attachments:** 10139-09.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

**Marguerite McLean**

---

**From:** Marguerite McLean  
**Sent:** Friday, September 25, 2009 3:49 PM  
**To:** Lee Eng Tan; Michael Barrett; Rick Moses  
**Cc:** Kimberley Pena; Hong Wang; Dorothy Menasco; Ruth Nettles; Ann Cole  
**Subject:** 080278-TL - DN 08683-09 - Verizon Testimony

FPSC, CLK - CORRESPONDENCE  
✓ Administrative Parties Consumer  
DOCUMENT NO. 04084-08  
DISTRIBUTION: \_\_\_\_\_

The Clerk's Office was notified today that the last page in DN 08683-09 [Docket 080278-TL] should have been filed as confidential. Therefore, the Clerk's Office has removed this page from the PDF document on-line and from the public docket file pending receipt of a request for confidential classification of this page [Exh MAR-1 to rebuttal testimony of Michelle A. Robinson].

If you or anyone in your section has copies of this testimony, please forward the last page [EXH MAR-1, Page 1 of 1] to me in the Clerk's Office. I know this is a month after this pleading has been filed, but we have to recognize Mr. O'Roark's intent to file a request for confidential classification of this information.

thank you.

---

**From:** Ruth Nettles  
**Sent:** Friday, September 25, 2009 2:05 PM  
**To:** Dorothy Menasco  
**Cc:** Kimberley Pena; Marguerite McLean; Hong Wang  
**Subject:** Document 08687-09/Verizon Testimony

I received a phone call from Mr. O'Roark. He was in a panic because he'd just found out that the secretary that was doing the redaction, forgot to redact the information from Page 16 of the testimony. I deleted Page 16 from the PDF; I also retrieved the original document, and have given this to Marguerite.

He advised he'd be filing an amended request for confidential treatment today. I've told Hong and Marguerite of this incident.

He can be reached at 678-259-1449, for any further instructions that he may need from us.

Thanks,

Ruth

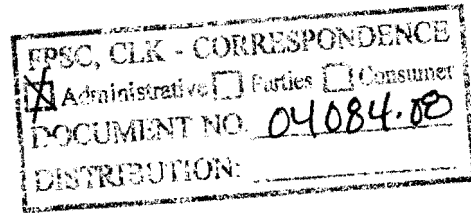
Matilda Sanders

Psc-09-0642-PCO-TL

080278-TL

From: Wanda Terrell  
 Sent: Tuesday, September 22, 2009 10:31 AM  
 To: CLK - Orders / Notices  
 Subject: Order / Notice Submitted

Date and Time: 9/22/2009 10:04:00 AM  
 Docket Number: 080278-TL  
 Filename / Path: I:\080278 Order Granting Motions.rg.doc  
 Order Type: Signed / Hand Deliver



The Order Granting Motions for Temporary Protective Order has been signed by Comm. Skop and is ready to be issued. The order will be hand-delivered.

Number of Pages: 3

Attorney Assigned: Rosanne Gervasi

RECEIVED-FPSC  
 09 SEP 22 AM 10:40  
 COMMISSION  
 CLERK

faxed 0  
 mailed 1  
 emailed 4

**FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 080278**

<b>PARTY NAME</b>	<b>COMPANY CODE</b>	<b>EMAIL ADDRESS</b>	<b>ADDRESS IN MASTER COMMISSION DIRECTORY</b>
AARP (Twomey 08)		miketwomey@talstar.com	No
Office of Attorney General (08)		cecilia.bradley@myfloridalegal.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No

## Commission Clerk

---

**From:** Commission Clerk  
**Sent:** Tuesday, September 22, 2009 1:43 PM  
**Subject:** Order or Notice issued by the Public Service Commission (Email ID = 985331)  
**Attachments:** 09771-09.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

**Matilda Sanders**

080278-TL

From: Gloria Ross  
 Sent: Friday, August 28, 2009 11:22 AM  
 To: CLK - Orders / Notices  
 Cc: Lee Eng Tan; Rosanne Gervasi; Jamie Morrow; Adam Teitzman  
 Subject: Order / Notice Submitted

Date and Time: 8/28/2009 11:17:00 AM  
 Docket Number: 080278-TL  
 Filename / Path: I:\2008\080278\080278 Notice of Meeting 09 01 09.doc  
 Notice Type: Memo for Issuance

SETTLEMENT NEGOTIATIONS MEETING

faxed 0  
 mailed 1  
 emailed 6

FPSC, CLK - CORRESPONDENCE  
~~X~~Administrative\_Parties\_Consumer  
 DOCUMENT NO. 04084.08  
 DISTRIBUTION: \_\_\_\_\_



**FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 080278**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Keefe Law Firm (09)		vkaufman@kagmlaw.com	No
Messer Law Firm (08a)		fself@lawfla.com	No
Office of Attorney General (08)		cecilia.bradley@myfloridalegal.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No

## Commission Clerk

---

**From:** Commission Clerk  
**Sent:** Friday, August 28, 2009 1:19 PM  
**Subject:** Order or Notice issued by the Public Service Commission (Email ID = 221907)  
**Attachments:** 08926-09.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

**Dorothy Menasco**

080278

**From:** Mary Macko  
**Sent:** Monday, April 27, 2009 10:01 AM  
**To:** Dorothy Menasco  
**Subject:** Proposed Changes to Form 080278-TL-00002  
**Attachments:** CCS Form 080278-TL-00002-006.pdf

FPSC, CLK - CORRESPONDENCE  
 Administrative Parties Consumer  
DOCUMENT NO. 04684-08  
DISTRIBUTION: \_\_\_\_\_

Docket Number 080278-TL - Form Number 080278-TL-00002-006

Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

Change in appointment - Day 1 of a 1-day Prehearing Conference - Tentative - 10/15/2009 - 9:30 a.m.- 11:30 a.m. - in Tallahassee - Room E-148 - Involving Skop

Change in appointment status  
From Tentative to Firm

Change in appointment - Day 1 of a 2-day Hearing - Tentative - 10/29/2009 - 9:30 a.m.- 5:00 p.m. - in Tallahassee - Room E-148 - Involving All Commissioners

Change in appointment status  
From Tentative to Firm

Change in appointment - Day 2 of a 2-day Hearing - Tentative - 10/30/2009 - 9:30 a.m.- 5:00 p.m. - in Tallahassee - Room E-148 - Involving All Commissioners

Change in appointment status  
From Tentative to Firm

Attached is a Case Scheduling/Rescheduling Advice (CSRA) in the referenced docket. If you have any questions regarding the form, please contact Mary Macko at 413-6008.

4/27/2009

# Case Scheduling/Rescheduling Advice

Last Revised 04/27/2009 at 9:57 a.m.

**To:**  Commissioner Edgar  Deputy Executive Director  Economic Regulation  
 Commissioner McMurrian  General Counsel  Court Reporter  
 Commissioner Argenziano  Strategic Analysis & Gov. Affairs  Staff Contact - Rosanne Gervasi  
 Commissioner Skop  Commission Clerk  
 Executive Director  Regulatory Compliance  
 Public Information Officer  Service/Safety/Consumer Asst.

**From:** Office of Chairman Matthew Carter

**Docket Number:** 080278-TL -- Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

**1. Schedule Information**

Event	Former Date	New Date	Location / Room	Time
Prehearing Conference		10/15/2009	Tallahassee / E-148	9:30 a. - 11:30 a.
Hearing		10/29/2009	Tallahassee / E-148	9:30 a. - 5:00 p.
Hearing		10/30/2009	Tallahassee / E-148	9:30 a. - 5:00 p.

**2. Hearing/Prehearing Assignment Information**

**Hearing Officers**

Former Assignments					Hearing Exam.	Staff
Commissioners						
ALL	CT	ED	MMAG	SK		
						X

**Current Assignments**

Current Assignments					Hearing Exam.	Staff
Commissioners						
ALL	CT	ED	MMAG	SK		
X						

**Prehearing Officer**

Prehearing Officer					
CT	ED	MMAG	SK	ADM	

**Commissioners**

Commissioners					
CT	ED	MMAG	SK	ADM	
			X		

**Remarks:** OEP PSC-09-0244--PCO-TL issued 4/22/09.

Matilda Sanders

PSC-09-0244-PCO-TL

From: Mary Diskerud  
 Sent: Wednesday, April 22, 2009 10:49 AM  
 To: CLK - Orders / Notices  
 Subject: Order / Notice Submitted

Date and Time: 4/22/2009 10:48:00 AM  
 Docket Number: 080278-TL  
 Filename / Path: Revising Order Establishing Procedure1.rg.doc  
 Order Type: Signed / Hand Deliver

FPSC, CLK - CORRESPONDENCE  
 Administrative  Parties  Consumer  
 DOCUMENT NO. 04084-08  
 DISTRIBUTION: \_\_\_\_\_

Copied to gcorders

RECEIVED-FPSC  
 09 APR 22 AM 10:49  
 COMMISSION  
 CLERK

faxed 0  
 mailed 1  
 emailed 4

**FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 080278**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Office of Attorney General (08)		cecilia.bradley@myfloridalegal.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No

## Commission Clerk

---

**From:** Commission Clerk  
**Sent:** Wednesday, April 22, 2009 2:45 PM  
**Subject:** Order or Notice issued by the Public Service Commission (Email ID = 079615)  
**Attachments:** 03708-09.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

Matilda Sanders

PSC-09-0243-PCO-TL

From: Mary Diskerud  
 Sent: Wednesday, April 22, 2009 10:48 AM  
 To: CLK - Orders / Notices  
 Subject: Order / Notice Submitted

Date and Time: 4/22/2009 10:48:00 AM  
 Docket Number: 080278-TL  
 Filename / Path: order granting in part oc first motion to compel.rg.doc  
 Order Type: Signed / Hand Deliver

RECEIVED-FPSC  
 09 APR 22 AM 10:48  
 COMMISSION  
 CLERK

Copied to gcorders

FPSC, CLK - CORRESPONDENCE  
 Administrative  Parties  Consumer  
 DOCUMENT NO. 04084-08  
 DISTRIBUTION: \_\_\_\_\_

faxed 0  
 mailed 1  
 emailed 4



**FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 080278**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Office of Attorney General (08)		cecilia.bradley@myfloridalegal.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No

## Commission Clerk

---

**From:** Commission Clerk  
**Sent:** Wednesday, April 22, 2009 2:45 PM  
**Subject:** Order or Notice issued by the Public Service Commission (Email ID = 001156)  
**Attachments:** 03707-09.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

**Dorothy Menasco**

080278

**From:** Mary Macko  
**Sent:** Thursday, April 09, 2009 3:06 PM  
**To:** Dorothy Menasco  
**Subject:** Proposed Changes to Form 080278-TL-00002  
**Attachments:** CCS Form 080278-TL-00002-005.pdf

Docket Number 080278-TL - Form Number 080278-TL-00002-005

Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

Cancel day 1 of a 1-day Prehearing Conference - 06/29/2009 - 3:30 p.m.- 5:00 p.m. - in Tallahassee - Room E-148 - Involving Skop

Cancel day 1 of a 2-day Hearing - 07/06/2009 - 9:30 a.m.- 5:00 p.m. - in Tallahassee - Room E-148 - Involving All Commissioners

Cancel day 2 of a 2-day Hearing - 07/07/2009 - 9:30 a.m.- 5:00 p.m. - in Tallahassee - Room E-148 - Involving All Commissioners

Attached is a Case Scheduling/Rescheduling Advice (CSRA) in the referenced docket. If you have any questions regarding the form, please contact Mary Macko at 413-6008.

FPSC, CLK - CORRESPONDENCE  
 ✓ Administrative Parties Consumer  
 DOCUMENT NO. 04094-08  
 DISTRIBUTION: \_\_\_\_\_

4/9/2009

# Case Scheduling/Rescheduling Advice

Last Revised 04/09/2009 at 3:05 p.m.

**To:**  Commissioner Edgar       Deputy Executive Director       Economic Regulation  
 Commissioner McMurrrian       General Counsel       Court Reporter  
 Commissioner Argenziano       Strategic Analysis & Gov. Affairs       Staff Contact - Rosanne Gervasi  
 Commissioner Skop       Commission Clerk  
 Executive Director       Regulatory Compliance  
 Public Information Officer       Service/Safety/Consumer Asst.     

**From:** Office of Chairman Matthew Carter

**Docket Number:** 080278-TL -- Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

**1. Schedule Information**

Event	Former Date	New Date	Location / Room	Time
Prehearing Conference	06/29/2009	Cancelled	Tallahassee / E-148	3:30 p. - 5:00 p.
Hearing	07/06/2009	Cancelled	Tallahassee / E-148	9:30 a. - 5:00 p.
Hearing	07/07/2009	Cancelled	Tallahassee / E-148	9:30 a. - 5:00 p.

**2. Hearing/Prehearing Assignment Information**

Former Assignments

**Hearing Officers**

Commissioners					Hearing Exam.	Staff
ALL	CT	ED	MMAG	SK		
						X

Current Assignments

Commissioners					Hearing Exam.	Staff
ALL	CT	ED	MMAG	SK		
X						

**Prehearing Officer**

Commissioners					
CT	ED	MMAG	SK	ADM	

Commissioners					
CT	ED	MMAG	SK	ADM	
			X		

**Remarks:** Releasing the 6/29 prehearing and 7/6-7 hearing dates.  
 Keep the "hold" on 10/15 prehearing and 10/29-30 hearing.

Matilda Sanders

PSC-09 - 0158 - PCO - TL

080278

From: Mary Diskerud  
Sent: Wednesday, March 18, 2009 12:56 PM  
To: CLK - Orders / Notices  
Subject: Order / Notice Submitted

Date and Time: 3/18/2009 12:55:00 PM  
Docket Number: 080278-TL  
Filename / Path: Revising Order Establishing Procedure.rg.doc  
Order Type: Signed / Hand Deliver

Copied to gcorders

RECEIVED-FPSC  
09 MAR 18 PM 1:32  
COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE  
X Administrative Parties Consumer  
DOCUMENT NO. 04084-08  
DISTRIBUTION: \_\_\_\_\_

faxed 0  
mailed 1  
emailed 4

**FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 080278**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Office of Attorney General (08)		cecilia.bradley@myfloridalegal.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No

## Commission Clerk

---

**From:** Commission Clerk  
**Sent:** Wednesday, March 18, 2009 2:38 PM  
**Subject:** Order or Notice issued by the Public Service Commission (Email ID = 625094)  
**Attachments:** 02316-09.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

**Dorothy Menasco**

080278

**From:** Mary Macko  
**Sent:** Tuesday, March 17, 2009 2:38 PM  
**To:** Dorothy Menasco  
**Subject:** Proposed Changes to Form 080278-TL-00002  
**Attachments:** CCS Form 080278-TL-00002-003.pdf

FPSC, CLK - CORRESPONDENCE  
X Administrative Parties Consumer  
DOCUMENT NO. 04084-08  
DISTRIBUTION: \_\_\_\_\_

Docket Number 080278-TL - Form Number 080278-TL-00002-003

Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

Add new appointment - Day 1 of a 1-day Meeting with Parties - 04/06/2009 - 1:30 p.m.- 3:30 p.m. - in Tallahassee - Room E-148 - Involving Skop

Attached is a Case Scheduling/Rescheduling Advice (CSRA) in the referenced docket. If you have any questions regarding the form, please contact Mary Macko at 413-6008.

3/18/2009



# Case Scheduling/Rescheduling Advice

Last Revised 03/17/2009 at 2:37 p.m.

Page 1 of 1

**To:**

<input checked="" type="checkbox"/> Commissioner Edgar	<input checked="" type="checkbox"/> Deputy Executive Director	<input type="checkbox"/> Economic Regulation
<input checked="" type="checkbox"/> Commissioner McMurrian	<input checked="" type="checkbox"/> General Counsel	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Commissioner Argenziano	<input type="checkbox"/> Strategic Analysis & Gov. Affairs	<input checked="" type="checkbox"/> Staff Contact - Rosanne Gervasi
<input checked="" type="checkbox"/> Commissioner Skop	<input checked="" type="checkbox"/> Commission Clerk	<input type="checkbox"/>
<input checked="" type="checkbox"/> Executive Director	<input checked="" type="checkbox"/> Regulatory Compliance	<input type="checkbox"/>
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Service/Safety/Consumer Asst.	<input type="checkbox"/>

**From:** Office of Chairman Matthew Carter

**Docket Number:** 080278-TL -- Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

**1. Schedule Information**

Event	Former Date	New Date	Location / Room	Time
Meeting with Parties		04/06/2009	Tallahassee / E-148	1:30 p. - 3:30 p.

**2. Hearing/Prehearing Assignment Information**

<p style="text-align: center;"><b>Former Assignments</b></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="5">Commissioners</th> <th>Hearing Exam.</th> <th>Staff</th> </tr> <tr> <td>ALL</td> <td>CT</td> <td>ED</td> <td>MMAG</td> <td>SK</td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td style="text-align: center;">X</td> </tr> </table>	Commissioners					Hearing Exam.	Staff	ALL	CT	ED	MMAG	SK									X	<p style="text-align: center;"><b>Current Assignments</b></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="5">Commissioners</th> <th>Hearing Exam.</th> <th>Staff</th> </tr> <tr> <td>ALL</td> <td>CT</td> <td>ED</td> <td>MMAG</td> <td>SK</td> <td></td> <td></td> </tr> <tr> <td style="text-align: center;">X</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </table>	Commissioners					Hearing Exam.	Staff	ALL	CT	ED	MMAG	SK			X						
Commissioners					Hearing Exam.	Staff																																					
ALL	CT	ED	MMAG	SK																																							
						X																																					
Commissioners					Hearing Exam.	Staff																																					
ALL	CT	ED	MMAG	SK																																							
X																																											
<p><b><u>Prehearing Officer</u></b></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="6">Commissioners</th> </tr> <tr> <td>CT</td> <td>ED</td> <td>MMAG</td> <td>SK</td> <td>ADM</td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </table>	Commissioners						CT	ED	MMAG	SK	ADM								<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="6">Commissioners</th> </tr> <tr> <td>CT</td> <td>ED</td> <td>MMAG</td> <td>SK</td> <td>ADM</td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td style="text-align: center;">X</td> <td></td> <td></td> </tr> </table>	Commissioners						CT	ED	MMAG	SK	ADM					X								
Commissioners																																											
CT	ED	MMAG	SK	ADM																																							
Commissioners																																											
CT	ED	MMAG	SK	ADM																																							
			X																																								

**Remarks:** OEP PSC-09-0107-PCO-TL was issued 2/23/09.

**Kimberley Pena** 080278

---

**From:** Mary Macko  
**Sent:** Tuesday, February 24, 2009 8:27 AM  
**To:** Kimberley Pena  
**Subject:** Proposed Changes to Form 080278-TL-00002  
**Attachments:** CCS Form 080278-TL-00002-002.pdf

FPSC, CLK - CORRESPONDENCE  
 Administrative Parties Consumer  
 DOCUMENT NO. 04084-08  
 DISTRIBUTION: \_\_\_\_\_

Docket Number 080278-TL - Form Number 080278-TL-00002-002

Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

Change in appointment - Day 1 of a 1-day Prehearing Conference - Tentative - 06/29/2009 - 3:30 p.m.- 5:00 p.m. - in Tallahassee - Room E-148 - Involving Skop

Change in appointment status  
 From Tentative to Firm

Change in appointment - Day 1 of a 2-day Hearing - Tentative - 07/06/2009 - 9:30 a.m.- 5:00 p.m. - in Tallahassee - Room E-148 - Involving All Commissioners

Change in appointment status  
 From Tentative to Firm

Change in appointment - Day 2 of a 2-day Hearing - Tentative - 07/07/2009 - 9:30 a.m.- 5:00 p.m. - in Tallahassee - Room E-148 - Involving All Commissioners

Change in appointment status  
 From Tentative to Firm

Attached is a Case Scheduling/Rescheduling Advice (CSRA) in the referenced docket. If you have any questions regarding the form, please contact Mary Macko at 413-6008.

# Case Scheduling/Rescheduling Advice

Last Revised 02/24/2009 at 8:25 a.m.

**To:**  Commissioner Edgar       Deputy Executive Director       Economic Regulation  
 Commissioner McMurrian       General Counsel       Court Reporter  
 Commissioner Argenziano       Strategic Analysis & Gov. Affairs       Staff Contact - Rosanne Gervasi  
 Commissioner Skop       Commission Clerk  
 Executive Director       Regulatory Compliance  
 Public Information Officer       Service/Safety/Consumer Asst.

**From:** Office of Chairman Matthew Carter

**Docket Number:** 080278-TL -- Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

**1. Schedule Information**

Event	Former Date	New Date	Location / Room	Time
Prehearing Conference		06/29/2009	Tallahassee / E-148	3:30 p. - 5:00 p.
Hearing		07/06/2009	Tallahassee / E-148	9:30 a. - 5:00 p.
Hearing		07/07/2009	Tallahassee / E-148	9:30 a. - 5:00 p.

**2. Hearing/Prehearing Assignment Information**

Former Assignments

Current Assignments

**Hearing Officers**

Commissioners					Hearing Exam.	Staff
ALL	CT	ED	MMAG	SK		
						X

Commissioners					Hearing Exam.	Staff
ALL	CT	ED	MMAG	SK		
X						

**Prehearing Officer**

Commissioners				
CT	ED	MMAG	SK	ADM

Commissioners				
CT	ED	MMAG	SK	ADM
			X	

**Remarks:** OEP PSC-09-0107-PCO-TL was issued 2/23/09.

Matilda Sanders

PSC-09-0107-PCD-TL

080278

From: Mary Diskerud  
 Sent: Monday, February 23, 2009 9:32 AM  
 To: CLK - Orders / Notices  
 Subject: Order / Notice Submitted

Date and Time: 2/23/2009 9:32:00 AM  
 Docket Number: 080278-TL  
 Filename / Path: 080278 Order Establish proc.rg.doc  
 Order Type: Signed / Hand Deliver

FPSC, CLK - CORRESPONDENCE  
 X Administrative Parties Consumer  
 DOCUMENT NO. 04084-08  
 DISTRIBUTION: \_\_\_\_\_

Copied to gcorders.

1 mail  
 6 email  
 0 fax

RECEIVED-FPSC  
 09 FEB 23 AM 10:48  
 COMMISSION  
 CLERK

**FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 080278**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Office of Attorney General (08)		cecilia.bradley@myfloridalegal.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No

## Commission Clerk

---

**From:** Commission Clerk  
**Sent:** Monday, February 23, 2009 11:25 AM  
**Subject:** Order or Notice issued by the Public Service Commission (Email ID = 537595)  
**Attachments:** 09-0107ord.doc

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

Matilda Sanders

PSC-09-0015-SC-TL

From: Gloria Ross  
Sent: Monday, January 05, 2009 12:22 PM  
To: CLK - Orders / Notices  
Cc: Lee Eng Tan; Adam Teitzman  
Subject: Order / Notice Submitted

30 pgs

attach's online

Date and Time: 1/5/2009 12:21:00 PM  
Docket Number: 080278-TL  
Filename / Path: I:\2008\080278\080278 Order to Show Cause.doc  
Order Type: Show Cause

FPSC, CLK - CORRESPONDENCE  
~~X~~Administrative\_Parties\_Consumer  
DOCUMENT NO. 04084-08  
DISTRIBUTION: \_\_\_\_\_

ORDER TO SHOW CAUSE

2 certified  
6 emailed  
1 mailed

**FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 080278**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Anchors Law Firm (08a)		vkaufman@asglegal.com	No
Messer Law Firm (08a)		fself@lawfla.com	No
Office of Attorney General (08)		cecilia.bradley@myfloridalegal.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No



## Commission Clerk

---

**From:** Commission Clerk  
**Sent:** Monday, January 05, 2009 2:54 PM  
**Subject:** Order or Notice issued by the Public Service Commission (Email ID = 022914)  
**Attachments:** 09-0015ord.doc

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

**FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
KICKBACK EMAIL ADDRESSES FOR EMAIL ID 022914**

<b>PARTY NAME</b>	<b>COMPANY CODE</b>	<b>EMAIL ADDRESS</b>	<b>ADDRESS IN MASTER COMMISSION DIRECTORY</b>
AARP (Twomey 08)		miketwomey@talstar.com	No

**Tiffany Williams**

---

**From:** Gloria Ross  
**Sent:** Monday, September 22, 2008 2:36 PM  
**To:** CLK - Orders / Notices  
**Cc:** Lee Eng Tan  
**Subject:** Order / Notice Submitted

**Date and Time:** 9/22/2008 2:32:00 PM  
**Docket Number:** 080278-TL  
**Filename / Path:** I:\2008\080278\080278 Notice of Meeting 09 25 08.doc  
**Notice Type:** Memo for Issuance

**FPSC, CLK - CORRESPONDENCE**  
**~~X~~Administrative Parties Consumer**  
**DOCUMENT NO. 04084-08**  
**DISTRIBUTION: \_\_\_\_\_**

Notice of Meeting, 9:00 a.m., Thursday, September 25, 2008

7 emailed  
1 mailed

**FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 080278**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Anchors Law Firm (08a)		vkaufman@asglegal.com	No
Messer Law Firm (08a)		fself@lawfla.com	No
Office of Attorney General (08)		cecilia.bradley@myfloridalegal.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No

**Matilda Sanders**

---

From: Gloria Ross  
Sent: Thursday, July 31, 2008 11:17 AM  
To: CLK - Orders / Notices  
Cc: Lee Eng Tan  
Subject: Order / Notice Submitted

Date and Time: 7/31/2008 11:15:00 AM  
Docket Number: 080278-TL  
Filename / Path: I:\2008\080278\080278 Notice of Meeting 08 08 08.doc

FPSC, CLK - CORRESPONDENCE  
 Administrative\_Parties\_Consumer  
DOCUMENT NO. 04084-08  
DISTRIBUTION: \_\_\_\_\_

NOTICE OF MEETING

1 faxed  
1 mailed  
5 emailed

**FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 080278**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Anchors Law Firm (08a)		vkaufman@asglegal.com	No
Messer Law Firm (08a)		fself@lawfla.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No

**Case Management System (CMS) - Docket View**

Docket/Document/Order: 080278    Filter: (Default Docket Search Specifications)    Key Word:    Refresh    Document View

---

**Docket 080278-TL**    Docket # / Count: 080278

DOCKET    <    >

070691-T    080036-T

Parties    Filter Opti

General    Title    Progmods    Staff    Commissioners    Events    Documents    Utilities    Parties    Comments    Notify

**Emails**

**Emailing Options**

Option 1:    Option 2:

Emails    Faxes

Option 3:

Envelopes

**Send**

**Cancel**

**Attachments**

Document ID / Order ID:

06709-08

**Begin Faxing From 1 of 2**

Office of Attorney General (09)

Office of Public Counsel (08a)

**File Attachments (Right-click an attachment to view the document)**

L:\PSCLIBRARY\FILINGS\08\06709-08\06709-08.PDF

**Apply**

Item(s): 7    Order: Name    Direction: Ascending

Item(s): 2    Order: Docket    Direction: Ascending    Filter: (Default Docket Search Specifications)

Start    Inbox - Micr...    Case Manag...    Docket 0802...

12:38 PM

Docket 080278-TL Docket # / Count: 080278

General	Title	Prognods	Staff	Commissioners	Events	Documents	Utilities	Parties	Comments	Notify
---------	-------	----------	-------	---------------	--------	-----------	-----------	---------	----------	--------

**Parties or Filter Options**

- \* AAP
- \* And
- \* Me
- \* Off
- \* Off
- \* Ver
- \* Ver

**Emails**

**Emailing Options**

Option 1: Emails  
Option 2: Faxes  
Option 3: Envelopes

**Print**  
**Cancel**  
**Attachments**

Document ID / Order ID: 06709-08

**Begin Printing From 1 of 1**

Office of Public Counsel (08a)

**File Attachments (Right-click an attachment to view the document)**

L:\PSC\LIBRARY\FILINGS\08\06709-08\06709-08.PDF

Apply

Item(s): 7 Order Name Direction: Ascending

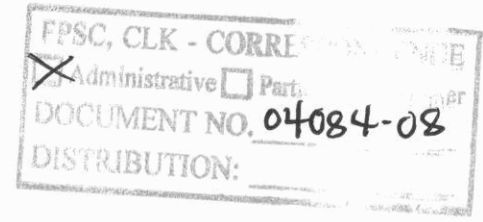


**Matilda Sanders**

---

From: Gloria Ross  
Sent: Monday, July 07, 2008 12:26 PM  
To: CLK - Orders / Notices  
Cc: Lee Eng Tan  
Subject: Order / Notice Submitted

Date and Time: 7/7/2008 12:20:00 PM  
Docket Number: 080278  
Filename / Path: I:\080278\080278 Notice of Meeting 07 11 08.doc  
Notice Type: Memo for Issuance



Notice of Meeting

1 faxed  
1 mailed  
5 emailed

**FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 080278**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Anchors Law Firm (08a)		vkaufman@asglegal.com	No
Messer Law Firm (08a)		fself@lawfla.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No

Parties Filter Options

**Emailing Options**

Option 1: Emails Option 2: Faxes

Option 3: Envelopes

Send  
Cancel  
Attachments

Document ID / Order ID: 05809-08

**Begin Faxing From 1 of 2**

Office of Attorney General (03)  
Office of Public Counsel (08a)

**File Attachments (Right-click an attachment to view the document)**

L:\PSC\LIBRARY\FILINGS\08\05809-08\080278 NOTICE OF MEETING 07 11 08.DOC

Item(s): 7 Order: Name Direction: Ascending

Order	Name	Direction
2	Docket	Ascending

Dorothy Menasco

---

**From:** Dorothy Menasco  
**Sent:** Monday, June 09, 2008 3:24 PM  
**To:** Matilda Sanders; Nonnye Grant; Hong Wang  
**Cc:** Kimberley Pena  
**Subject:** Docket 080278

FPSC, CLK - CORRESPONDENCE  
 Administrative  Parties  Consumer  
DOCUMENT NO. 04084-08  
DISTRIBUTION: \_\_\_\_\_

I found a typo in the docket title for 080278. I changed "Joint *P*etition" to "Joint *p*etition." I'll place a copy of this note in correspondence.

6/9/2008

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. McMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK  
ANN COLE  
COMMISSION CLERK  
(850) 413-6770

Public Service Commission

**ADMINISTRATIVE**

May 16, 2008

Patricia A. Christensen, Attorney  
Office of Public Counsel  
c/o The Florida Legislature  
111 West Madison Street, Room 812  
Tallahassee, Florida 32399-1400

**Re: Docket No. 080278-TL**

Dear Ms. Christensen:

This will acknowledge receipt of a joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., service availability, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP, which was filed in this office on May 15, 2008, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Office of Commission Clerk

cc: Bill McCollum, Attorney General  
Mike Twomey, AARP

DOCUMENT NUMBER-DATE  
04084 MAY 16 08  
FPSC-COMMISSION CLERK

Section 1 - Office of Commission Clerk

Docket No. 080278-TL Date Docketed: 05/15/2008 Title: Joint Petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., service availability, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.  
 Company: Verizon Florida LLC

FPSC, CLK - CORRESPONDENCE  
 Administrative Parties Consumer  
 DOCUMENT NO. 04084-08  
 DISTRIBUTION: \_\_\_\_\_

Official Filing Date: \_\_\_\_\_

Expiration: \_\_\_\_\_

Last Day to Suspend: \_\_\_\_\_

Referred to: \_\_\_\_\_

(\*O\* indicates OPR)

ADM	CLK	CMP	ECR	(GCL)	PIF	RCA	SCR	SGA
		X		X				

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module B6

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

Current CASR revision level

Due Dates

Previous Current

Staff Counsel

OCRs

Recommended assignments for hearing and/or deciding this case:

Full Commission \_\_\_ Commission Panel \_\_\_  
 Hearing Examiner \_\_\_ Staff \_\_\_

Date filed with CLK: \_\_\_\_\_

Initials OPR \_\_\_\_\_

Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	CT	ED	MM	AG	SK		

Prehearing Officer

Commissioners					ADM
CT	ED	MM	AG	SK	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: \_\_\_\_\_

Date: \_\_\_\_\_



Section 1 - Office of Commission Clerk

Docket No. 080278-TL Date Docketed: 05/15/2008 Title: Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., service availability, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.  
 Company: Verizon Florida LLC

Official Filing Date: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_

Expiration: \_\_\_\_\_

Referred to:  
 ("Q" indicates OPR)

ADM	CLK	ECR	(GCL)	PIF	RCP	SGA	SSC
			X		X		X

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module B6

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

L Tan, A Teitzman

Current CASR revision level

Due Dates  
 Previous Current

Staff Counsel

L Tan, A Teitzman

OCRs (RCP)

K Curry, L Harvey  
 R Kennedy, D Mailhot  
 (SSC) R Moses, P Vickery

1.	Staff Recommendation	SAME	10/02/2008
2.	Agenda	SAME	10/14/2008
3.	PAA Order	SAME	11/03/2008
4.	Close Docket or Revise CASR	10/01/2008	12/31/2008
5.			
6.			
7.			
8.			
9.			
10.			
11.			
12.			
13.			
14.			
15.			
16.			
17.			
18.			
19.			
20.			
21.			
22.			
23.			
24.			
25.			
26.			
27.			
28.			
29.			
30.			
31.			
32.			
33.			
34.			
35.			
36.			
37.			
38.			
39.			
40.			

Recommended assignments for hearing and/or deciding this case:

Full Commission  Commission Panel \_\_\_\_\_  
 Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CLK: 09/17/2008

Initials OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	CT	ED	MM	AG	SK		
X							

Prehearing Officer

Commissioners					ADM
CT	ED	MM	AG	SK	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: [Signature]  
 Date: 09/17/2008



Section 1 - Office of Commission Clerk

Docket No. 080278-TL Date Docketed: 05/15/2008 Title: Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., service availability, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.  
 Company: Verizon Florida LLC

Official Filing Date: \_\_\_\_\_

Expiration: \_\_\_\_\_

Last Day to Suspend: \_\_\_\_\_

Referred to:

(\*O\* indicates OPR)

ADM	CLK	ECR	(GCL)	PIF	RCP	SGA	SSC
			X		X		X

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module B6

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff	L Tan, A Teitzman	2	Current CASR revision level	Due Dates	
				Previous	Current
		1.	Staff Recommendation	10/02/2008	10/16/2008
		2.	Agenda	10/14/2008	10/28/2008
		3.	PAA Order	11/03/2008	11/17/2008
		4.	Close Docket or Revise CASR	10/01/2008	12/31/2008
		5.			
		6.			
		7.			
Staff Counsel	L Tan, A Teitzman	8.			
		9.			
		10.			
OCRs (RCP)	K Curry, L Harvey	11.			
	R Kennedy, D Mailhot	12.			
(SSC)	R Moses, P Vickery	13.			
		14.			
		15.			
		16.			
		17.			
		18.			
		19.			
		20.			
		21.			
		22.			
		23.			
		24.			
		25.			
		26.			
		27.			
		28.			
		29.			
Recommended assignments for hearing and/or deciding this case:		30.			
		31.			
		32.			
Full Commission <input checked="" type="checkbox"/> Commission Panel		33.			
Hearing Examiner <input type="checkbox"/> Staff		34.			
		35.			
Date filed with CLK: 10/06/2008		36.			
		37.			
Initials OPR _____		38.			
Staff Counsel _____		39.			
		40.			

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	CT	ED	MM	AG	SK		
X							

Prehearing Officer

Commissioners					ADM
CT	ED	MM	AG	SK	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: \_\_\_\_\_

Date: Pending 10/30/08

Section 1 - Office of Commission Clerk

Docket No. 080278-TL Date Docketed: 05/15/2008 Title: Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., service availability, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.  
 Company: Verizon Florida LLC

Official Filing Date: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_

Expiration: \_\_\_\_\_

Referred to:

(\*O\* indicates OPR)

ADM	CLK	ECR	(GCL)	PIF	RCP	SGA	SSC
			X		X		X

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module B6

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

L Tan, A Teitzman

3 Current CASR revision level

Due Dates  
 Previous Current

1.	Staff Recommendation	10/16/2008	10/30/2008
2.	Agenda	10/28/2008	11/13/2008
3.	PAA Order	11/17/2008	12/03/2008
4.	Close Docket or Revise CASR	12/31/2008	02/27/2009

Staff Counsel

L Tan, A Teitzman

OCRs (RCP)

K Curry, L Harvey

R Kennedy, D Mailhot

(SSC)

R Moses, P Vickery

Recommended assignments for hearing and/or deciding this case:

Full Commission  Commission Panel

Hearing Examiner  Staff

Date filed with CLK: 10/17/2008

Initials OPR

Staff Counsel

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	CT	ED	MM	AG	SK		
X							

Prehearing Officer

Commissioners					ADM
CT	ED	MM	AG	SK	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved:

Date:

*CJH*  
 Pending

10/30/08

Section 1 - Office of Commission Clerk

Docket No. 080278-TL Date Docketed: 05/15/2008 Title: Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., service availability, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.  
 Company: Verizon Florida LLC

Official Filing Date: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_

Expiration: \_\_\_\_\_

Referred to:

("O)" indicates OPR)

ADM	CLK	ECR	(GCL)	PIF	RCP	SGA	SSC
			X		X		X

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module B6

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff	L Tan, A Teitzman	4	Current CASR revision level	Due Dates	
				Previous	Current
		1.	Staff Recommendation	11/20/2008	11/18/2008
		2.	Agenda	11/13/2008	12/02/2008
		3.	PAA Order	12/03/2008	12/22/2008
		4.	Close Docket or Revise CASR	12/31/2008	02/27/2009
		5.			
		6.			
		7.			
Staff Counsel	L Tan, A Teitzman	8.			
		9.			
OCRs (RCP)	K Curry, L Harvey	10.			
	R Kennedy, D Mailhot	11.			
(SSC)	R Moses, P Vickery	12.			
		13.			
		14.			
		15.			
		16.			
		17.			
		18.			
		19.			
		20.			
		21.			
		22.			
		23.			
		24.			
		25.			
		26.			
		27.			
		28.			
		29.			
Recommended assignments for hearing and/or deciding this case:		30.			
		31.			
		32.			
Full Commission <input checked="" type="checkbox"/> Commission Panel		33.			
Hearing Examiner <input type="checkbox"/> Staff		34.			
		35.			
Date filed with CLK: 11/03/2008		36.			
		37.			
Initials OPR _____		38.			
Staff Counsel _____		39.			
		40.			

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	CT	ED	MM	AG	SK		
X							

Prehearing Officer

Commissioners					ADM
CT	ED	MM	AG	SK	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: \_\_\_\_\_  
 Date: Pending 11/18/08

Section 1 - Office of Commission Clerk

Docket No. 080278-TL Date Docketed: 05/15/2008 Title: Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., service availability, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.  
 Company: Verizon Florida LLC

Official Filing Date: \_\_\_\_\_

Expiration: \_\_\_\_\_

Last Day to Suspend: \_\_\_\_\_

Referred to:

("O") indicates OPR

ADM	CLK	ECR	(GCL)	PIF	RCP	SGA	SSC
			X		X		X

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module B6

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

L Tan, A Teitzman

5 Current CASR revision level

Due Dates

Previous Current

1.	Staff Recommendation	11/18/2008	12/04/2008
2.	Agenda	12/02/2008	12/16/2008
3.	PAA Order	12/22/2008	01/05/2009
4.	Close Docket or Revise CASR	02/27/2009	03/30/2009
5.			
6.			
7.			

Staff Counsel

L Tan, A Teitzman

OCRs (RCP)

K Curry, L Harvey

R Kennedy, D Mailhot

(SSC)

R Moses, P Vickery

Recommended assignments for hearing and/or deciding this case:

Full Commission  Commission Panel \_\_\_\_\_

Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CLK: 11/20/2008

Initials OPR \_\_\_\_\_

Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	CT	ED	MM	AG	SK		
X							

Prehearing Officer

Commissioners					ADM
CT	ED	MM	AG	SK	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: 

Date: 12/02/08

~~Pending~~

Section 1 - Office of Commission Clerk

Docket No. 080278-TL Date Docketed: 05/15/2008 Title: Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

Company: Verizon Florida LLC

Official Filing Date: \_\_\_\_\_

Expiration: \_\_\_\_\_

Last Day to Suspend: \_\_\_\_\_

Referred to:

("O" indicates OPR)

ADM	CLK	ECR	(GCL)	PIF	RCP	SGA	SSC
			X		X		X

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module B6

Staff Assignments

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
IT IS TENTATIVE AND SUBJECT TO REVISION.  
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

OPR Staff

L Tan, R Gervasi  
A Teitzman

6 Current CASR revision level

Due Dates  
Previous Current

Staff Counsel

L Tan, R Gervasi  
A Teitzman

OCRs (RCP)

M Barrett, K Bloom  
K Curry, L Harvey  
R Kennedy, L King  
D Mailhot, F Trueblood  
R Moses, P Vickery

(SSC)

1.	Testimony - Prosecutorial Staff/Intevnor	SAME	04/01/2009
2.	Testimony - Company	SAME	05/13/2009
3.	Testimony-Rebuttal - Prosecutorial Staff/Intev	SAME	06/10/2009
4.	Notice of Prehearing and Hearing	SAME	06/15/2009
5.	Prehearing Statements	SAME	06/17/2009
6.	Discovery Actions Complete	SAME	06/25/2009
7.	Prehearing	SAME	06/29/2009
8.	Transcript of Prehearing Due	SAME	07/01/2009
9.	Prehearing Order	SAME	07/02/2009
10.	Hearing (July 6 & 7, 2009)	SAME	07/06/2009
11.	Transcript of Hearing Due	SAME	07/20/2009
12.	Briefs Due	SAME	08/03/2009
13.	Staff Recommendation	SAME	09/02/2009
14.	Agenda	SAME	09/15/2009
15.	Standard Order	SAME	10/05/2009
16.	Close Docket or Revise CASR	03/30/2009	11/16/2009
17.			
18.			
19.			
20.			
21.			
22.			
23.			
24.			
25.			
26.			
27.			
28.			
29.			
30.			
31.			
32.			
33.			
34.			
35.			
36.			
37.			
38.			
39.			
40.			

Recommended assignments for hearing and/or deciding this case:

Full Commission  Commission Panel \_\_\_\_\_  
Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CLK: 02/23/2009

Initials OPR \_\_\_\_\_  
Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

CSRA

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	CT	ED	MM	AG	SK		
X							

Prehearing Officer

Commissioners					ADM
CT	ED	MM	AG	SK	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: CT/MM  
Date: 02/23/2009

# Case Scheduling/Rescheduling Advice

Last Revised 02/24/2009 at 8:25 a.m.

**To:**  Commissioner Edgar       Deputy Executive Director       Economic Regulation  
 Commissioner McMurrin       General Counsel       Court Reporter  
 Commissioner Argenziano       Strategic Analysis & Gov. Affairs       Staff Contact - Rosanne Gervasi  
 Commissioner Skop       Commission Clerk  
 Executive Director       Regulatory Compliance  
 Public Information Officer       Service/Safety/Consumer Asst.

**From:** Office of Chairman Matthew Carter

**Docket Number:** 080278-TL -- Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

**1. Schedule Information**

Event	Former Date	New Date	Location / Room	Time
Prehearing Conference		06/29/2009	Tallahassee / E-148	3:30 p. - 5:00 p.
Hearing		07/06/2009	Tallahassee / E-148	9:30 a. - 5:00 p.
Hearing		07/07/2009	Tallahassee / E-148	9:30 a. - 5:00 p.

**2. Hearing/Prehearing Assignment Information**

Former Assignments

**Hearing Officers**

Commissioners					Hearing Exam.	Staff
ALL	CT	ED	MMAG	SK		
						X

Current Assignments

Commissioners					Hearing Exam.	Staff
ALL	CT	ED	MMAG	SK		
X						

**Prehearing Officer**

Commissioners					
CT	ED	MMAG	SK	ADM	

Commissioners					
CT	ED	MMAG	SK	ADM	
			X		

**Remarks:** OEP PSC-09-0107-PCO-TL was issued 2/23/09.

# Case Scheduling/Rescheduling Advice

Last Revised 03/17/2009 at 2:37 p.m.

**To:**

<input checked="" type="checkbox"/> Commissioner Edgar	<input checked="" type="checkbox"/> Deputy Executive Director	<input type="checkbox"/> Economic Regulation
<input checked="" type="checkbox"/> Commissioner McMurrian	<input checked="" type="checkbox"/> General Counsel	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Commissioner Argenziano	<input type="checkbox"/> Strategic Analysis & Gov. Affairs	<input checked="" type="checkbox"/> Staff Contact - Rosanne Gervasi
<input checked="" type="checkbox"/> Commissioner Skop	<input checked="" type="checkbox"/> Commission Clerk	<input type="checkbox"/>
<input checked="" type="checkbox"/> Executive Director	<input checked="" type="checkbox"/> Regulatory Compliance	<input type="checkbox"/>
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Service/Safety/Consumer Asst.	<input type="checkbox"/>

**From:** Office of Chairman Matthew Carter

**Docket Number:** 080278-TL -- Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

**1. Schedule Information**

Event	Former Date	New Date	Location / Room	Time
Meeting with Parties		04/06/2009	Tallahassee / E-148	1:30 p. - 3:30 p.

**2. Hearing/Prehearing Assignment Information**

**Hearing Officers**

Former Assignments					Hearing Exam.	Staff
Commissioners						
ALL	CT	ED	MMAG	SK		
						X

Current Assignments

Current Assignments					Hearing Exam.	Staff
Commissioners						
ALL	CT	ED	MMAG	SK		
X						

**Prehearing Officer**

Prehearing Officer				
Commissioners				
CT	ED	MMAG	SK	ADM

Prehearing Officer				
Commissioners				
CT	ED	MMAG	SK	ADM
			X	

**Remarks:**

OEP PSC-09-0107-PCO-TL was issued 2/23/09.

**Section 1 - Office of Commission Clerk**

Docket No. 080278-TL Date Docketed: 05/15/2008 Title: Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

Company: Verizon Florida LLC

Official Filing Date: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_  
 Referred to: \_\_\_\_\_  
 ("O" indicates OPR)

Expiration: \_\_\_\_\_

ADM	CLK	ECR	(GCL)	PIF	RCP	SGA	SSC
			X		X		X

**Section 2 - OPR Completes and returns to CLK in 10 workdays.**

Time Schedule

Program Module B6

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

	Staff Assignments	6 Current CASR revision level	Due Dates	
			Previous	Current
<u>OPR Staff</u>	L Tan, R Gervasi			
	A Teitzman			
<u>Staff Counsel</u>	L Tan, R Gervasi	1. Testimony - Company	SAME	05/13/2009
	A Teitzman	2. Testimony-Rebuttal - Prosecutorial Staff/Intev	SAME	06/10/2009
		3. Notice of Prehearing and Hearing	SAME	06/15/2009
		4. Prehearing Statements	SAME	06/17/2009
		5. Discovery Actions Complete	SAME	06/25/2009
		6. Prehearing	SAME	06/29/2009
		7. Transcript of Prehearing Due	SAME	07/01/2009
		8. Prehearing Order	SAME	07/02/2009
		9. Hearing (July 6 & 7, 2009)	SAME	07/06/2009
		10. Transcript of Hearing Due	SAME	07/20/2009
<u>OCRs (RCP)</u>	M Barrett, K Bloom	11. Briefs Due	SAME	08/03/2009
	K Curry, L Harvey	12. Staff Recommendation	SAME	09/02/2009
	R Kennedy, L King	13. Agenda	SAME	09/15/2009
	D Mailhot, F Trueblood	14. Standard Order	SAME	10/05/2009
<u>(SSC)</u>	R Moses, P Vickery	15. Close Docket or Revise CASR	03/30/2009	11/16/2009
		16.		
		17.		
		18.		
		19.		
		20.		
		21.		
		22.		
		23.		
		24.		
		25.		
		26.		
		27.		
		28.		
		29.		
		30.		
		31.		
		32.		
		33.		
		34.		
		35.		
		36.		
		37.		
		38.		
		39.		
		40.		

Recommended assignments for hearing and/or deciding this case:

Full Commission  Commission Panel   
 Hearing Examiner  Staff

Date filed with CLK: 03/30/2009

Initials OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

**Section 3 - Chairman Completes**

Assignments are as follows:

**- Hearing Officer(s)**

Commissioners						Hrg Exam	Staff
ALL	CT	ED	MM	AG	SK		
X							

**Prehearing Officer**

Commissioners					ADM
CT	ED	MM	AG	SK	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: CT/MM  
 Date: 03/30/2009



# Case Scheduling/Rescheduling Advice

Last Revised 04/09/2009 at 3:05 p.m.

**To:**

<input checked="" type="checkbox"/> Commissioner Edgar	<input checked="" type="checkbox"/> Deputy Executive Director	<input type="checkbox"/> Economic Regulation
<input checked="" type="checkbox"/> Commissioner McMurrrian	<input checked="" type="checkbox"/> General Counsel	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Commissioner Argenziano	<input type="checkbox"/> Strategic Analysis & Gov. Affairs	<input checked="" type="checkbox"/> Staff Contact - Rosanne Gervasi
<input checked="" type="checkbox"/> Commissioner Skop	<input checked="" type="checkbox"/> Commission Clerk	<input type="checkbox"/>
<input checked="" type="checkbox"/> Executive Director	<input checked="" type="checkbox"/> Regulatory Compliance	<input type="checkbox"/>
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Service/Safety/Consumer Asst.	<input type="checkbox"/>

**From:** Office of Chairman Matthew Carter

**Docket Number:** 080278-TL -- Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

**1. Schedule Information**

Event	Former Date	New Date	Location / Room	Time
Prehearing Conference	06/29/2009	Cancelled	Tallahassee / E-148	3:30 p. - 5:00 p.
Hearing	07/06/2009	Cancelled	Tallahassee / E-148	9:30 a. - 5:00 p.
Hearing	07/07/2009	Cancelled	Tallahassee / E-148	9:30 a. - 5:00 p.

**2. Hearing/Prehearing Assignment Information**

Former Assignments

Current Assignments

**Hearing Officers**

Commissioners					Hearing Exam.	Staff
ALL	CT	ED	MMAG	SK		
						X

Commissioners					Hearing Exam.	Staff
ALL	CT	ED	MMAG	SK		
X						

**Prehearing Officer**

Commissioners					
CT	ED	MMAG	AG	SK	ADM

Commissioners					
CT	ED	MMAG	AG	SK	ADM
				X	

**Remarks:**

Releasing the 6/29 prehearing and 7/6-7 hearing dates.  
Keep the "hold" on 10/15 prehearing and 10/29-30 hearing.

# Case Scheduling/Rescheduling Advice

Last Revised 04/27/2009 at 9:57 a.m.

**To:**

<input checked="" type="checkbox"/> Commissioner Edgar	<input checked="" type="checkbox"/> Deputy Executive Director	<input type="checkbox"/> Economic Regulation
<input checked="" type="checkbox"/> Commissioner McMurrrian	<input checked="" type="checkbox"/> General Counsel	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Commissioner Argenziano	<input type="checkbox"/> Strategic Analysis & Gov. Affairs	<input checked="" type="checkbox"/> Staff Contact - Rosanne Gervasi
<input checked="" type="checkbox"/> Commissioner Skop	<input checked="" type="checkbox"/> Commission Clerk	<input type="checkbox"/>
<input checked="" type="checkbox"/> Executive Director	<input checked="" type="checkbox"/> Regulatory Compliance	<input type="checkbox"/>
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Service/Safety/Consumer Asst.	<input type="checkbox"/>

**From:** Office of Chairman Matthew Carter

**Docket Number:** 080278-TL -- Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

**1. Schedule Information**

Event	Former Date	New Date	Location / Room	Time
Prehearing Conference		10/15/2009	Tallahassee / E-148	9:30 a. - 11:30 a.
Hearing		10/29/2009	Tallahassee / E-148	9:30 a. - 5:00 p.
Hearing		10/30/2009	Tallahassee / E-148	9:30 a. - 5:00 p.

**2. Hearing/Prehearing Assignment Information**

Former Assignments

**Hearing Officers**

Commissioners					Hearing Exam.	Staff
ALL	CT	ED	MMAG	SK		
						X

Current Assignments

Commissioners					Hearing Exam.	Staff
ALL	CT	ED	MMAG	SK		
X						

**Prehearing Officer**

Commissioners					
CT	ED	MMAG	AG	SK	ADM

Commissioners					
CT	ED	MMAG	AG	SK	ADM
				X	

**Remarks:** OEP PSC-09-0244--PCO-TL issued 4/22/09.

Section 1 - Office of Commission Clerk

Docket No. 080278-TL Date Docketed: 05/15/2008 Title: **Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.**

Company: **Verizon Florida LLC**

Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_

Referred to: \_\_\_\_\_  
 ("O" indicates OPR)

ADM	CLK	ECR	(GCL)	PIF	RCP	SGA	SSC
			X		X		X

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module **B6**

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

Due Dates

OPR Staff	Staff Assignments	7	Current CASR revision level		Due Dates		
			Previous	Current	Previous	Current	
	L Tan, R Gervasi						
	A Teitzman						
		1.	Prosecutorial Staff/Intervenr Direct Testimony	SAME	07/23/2009		
		2.	Testimony & Exhibits - Company	05/13/2009	08/20/2009		
		3.	FAW Notice Filed - Prehearing	NONE	09/15/2009		
		4.	Testimony-Rebuttal - Prosecutorial Staff/Inter	06/10/2009	09/17/2009		
		5.	FAW Notice Filed - Hearing	NONE	09/29/2009		
		6.	Prehearing Statements	06/17/2009	10/01/2009		
		7.	Notice of Prehearing and Hearing	06/15/2009	10/01/2009		
Staff Counsel	L Tan, R Gervasi	8.	Prehearing	06/29/2009	10/15/2009		
	J Morrow, A Teitzman	9.	Transcript of Prehearing Due	07/01/2009	10/22/2009		
		10.	Discovery Actions Complete	06/25/2009	10/22/2009		
		11.	Prehearing Order	07/02/2009	10/23/2009		
OCRS (RCP)	M Barrett, K Bloom	12.	Hearing (Oct. 29, 30, 2009)	07/06/2009	10/29/2009		
	K Curry, L Harvey	13.	Transcript of Hearing Due	07/20/2009	11/12/2009		
	R Kennedy, L King	14.	Briefs Due	08/03/2009	11/20/2009		
	D Mailhot, F Trueblood	15.	Staff Recommendation	09/02/2009	01/13/2010		
(SSC)	R Moses, P Vickery	16.	Agenda	09/15/2009	01/26/2010		
		17.	Standard Order	10/05/2009	02/15/2010		
		18.	Close Docket or Revise CASR	11/16/2009	03/22/2010		
		19.					
		20.					
		21.					
		22.					
		23.					
		24.					
		25.					
		26.					
		27.					
		28.					
		29.					
		30.					
		31.					
		32.					
		33.					
		34.					
		35.					
		36.					
		37.					
		38.					
		39.					
		40.					

Recommended assignments for hearing and/or deciding this case:  
 Full Commission  Commission Panel \_\_\_\_\_  
 Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_  
 Date filed with CLK: 04/23/2009  
 Initials OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

CSRA

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	CT	ED	MM	AG	SK		
X							

Prehearing Officer

Commissioners					ADM
CT	ED	MM	AG	SK	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: CT/MM  
 Date: 04/23/2009

# Case Scheduling/Rescheduling Advice

Last Revised 10/05/2009 at 5:09 p.m.

**To:**

<input checked="" type="checkbox"/> Commissioner Edgar	<input checked="" type="checkbox"/> Deputy Executive Director	<input type="checkbox"/> Economic Regulation
<input checked="" type="checkbox"/> Commissioner McMurrian	<input checked="" type="checkbox"/> General Counsel	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Commissioner Argenziano	<input type="checkbox"/> Strategic Analysis & Gov. Affairs	<input checked="" type="checkbox"/> Staff Contact - Theresa Tan
<input checked="" type="checkbox"/> Commissioner Skop	<input checked="" type="checkbox"/> Commission Clerk	<input type="checkbox"/>
<input checked="" type="checkbox"/> Executive Director	<input checked="" type="checkbox"/> Regulatory Compliance	<input type="checkbox"/>
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Service/Safety/Consumer Asst.	<input type="checkbox"/>

**From:** Office of Chairman Matthew Carter

**Docket Number:** 080278-TL -- Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

**1. Schedule Information**

Event	Former Date	New Date	Location / Room	Time
Informal Meeting		10/07/2009	Tallahassee / G-262	2:00 p. - 5:00 p.

**2. Hearing/Prehearing Assignment Information**

Former Assignments

**Hearing Officers**

Commissioners						Hearing Exam.	Staff
ALL	CT	ED	MMAG	SK			
X							

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	CT	ED	MMAG	SK			
							X

**Prehearing Officer**

Commissioners					
CT	ED	MMAG	AG	SK	ADM

Commissioners					
CT	ED	MMAG	AG	SK	ADM
				X	

**Remarks:**

Informal Meeting

Section 1 - Office of Commission Clerk

Docket No. 080278-TL Date Docketed: 05/15/2008 Title: Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.  
 Company: Verizon Florida LLC

Official Filing Date: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_

Expiration: \_\_\_\_\_

Referred to:

("O" indicates OPR)

ADM	CLK	ECR	(GCL)	PIF	RCP	SGA	SSC
		X	X		X		X

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module B6

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

	Staff Assignments	7	Current CASR revision level	Due Dates	
				Previous	Current
<u>OPR Staff</u>	L Tan, R Gervasi				
	A Teitzman				
		1.	Discovery Actions Complete	06/25/2009	10/22/2009
		2.	Hearing (Oct. 29, 30, 2009)	07/06/2009	10/29/2009
		3.	Transcript of Hearing Due	07/20/2009	11/12/2009
		4.	Briefs Due	08/03/2009	11/20/2009
		5.	Staff Recommendation	09/02/2009	01/13/2010
<u>Staff Counsel</u>	L Tan, R Gervasi				
	J Morrow, A Teitzman				
		6.	Agenda	09/15/2009	01/26/2010
		7.	Standard Order	10/05/2009	02/15/2010
		8.	Close Docket or Revise CASR	11/16/2009	03/22/2010
		9.			
		10.			
<u>OCRs</u> (ECR) (RCP)  (SSC)	M Barrett				
	K Bloom, K Curry				
	L Harvey, R Kennedy				
	L King, D Mailhot				
	F Trueblood				
	R Moses, P Vickery				
		11.			
		12.			
		13.			
		14.			
		15.			
		16.			
		17.			
	18.				
	19.				
	20.				
	21.				
	22.				
	23.				
	24.				
	25.				
	26.				
	27.				
	28.				
	29.				
	30.				
	31.				
	32.				
	33.				
	34.				
	35.				
	36.				
	37.				
	38.				
	39.				
	40.				

Recommended assignments for hearing and/or deciding this case:

Full Commission  Commission Panel \_\_\_\_\_  
 Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CLK: 04/23/2009

Initials OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	CT	ED	AG	SK	NC		
X							

Prehearing Officer

Commissioners					ADM
CT	ED	AG	SK	NC	
			X		

CSRA

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: CT/mm  
 Date: 04/23/2009

# Case Scheduling/Rescheduling Advice

Last Revised 10/15/2009 at 9:11 a.m.

**To:**

<input checked="" type="checkbox"/> Commissioner Edgar	<input checked="" type="checkbox"/> Deputy Executive Director	<input checked="" type="checkbox"/> Economic Regulation
<input checked="" type="checkbox"/> Commissioner Argenziano	<input checked="" type="checkbox"/> General Counsel	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Commissioner Skop	<input type="checkbox"/> Strategic Analysis & Gov. Affairs	<input checked="" type="checkbox"/> Staff Contact - Rosanne Gervasi
<input checked="" type="checkbox"/> New Commissioner	<input checked="" type="checkbox"/> Commission Clerk	<input type="checkbox"/>
<input checked="" type="checkbox"/> Executive Director	<input checked="" type="checkbox"/> Regulatory Compliance	<input type="checkbox"/>
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Service/Safety/Consumer Asst.	<input type="checkbox"/>

**From:** Office of Chairman Matthew Carter

**Docket Number:** 080278-TL -- Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

**1. Schedule Information**

Event	Former Date	New Date	Location / Room	Time
Prehearing Conference	10/15/2009	Cancelled	Tallahassee / E-148	9:30 a. - 11:30 a.

**2. Hearing/Prehearing Assignment Information**

Former Assignments

**Hearing Officers**

Commissioners						Hearing Exam.	Staff
ALL	CT	ED	AG	SK	NC		
							X

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	CT	ED	AG	SK	NC		
X							

**Prehearing Officer**

Commissioners					
CT	ED	AG	SK	NC	ADM

Commissioners					
CT	ED	AG	SK	NC	ADM
			X		

**Remarks:**

Cancel of Prehearing - only.

# Case Scheduling/Rescheduling Advice

Last Revised 10/26/2009 at 11:02 a.m.

**To:**

<input checked="" type="checkbox"/> Commissioner Edgar	<input checked="" type="checkbox"/> Deputy Executive Director	<input checked="" type="checkbox"/> Economic Regulation
<input checked="" type="checkbox"/> Commissioner Argenziano	<input checked="" type="checkbox"/> General Counsel	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Commissioner Skop	<input type="checkbox"/> Strategic Analysis & Gov. Affairs	<input checked="" type="checkbox"/> Staff Contact - Rosanne Gervasi
<input checked="" type="checkbox"/> New Commissioner	<input checked="" type="checkbox"/> Commission Clerk	<input type="checkbox"/>
<input checked="" type="checkbox"/> Executive Director	<input checked="" type="checkbox"/> Regulatory Compliance	<input type="checkbox"/>
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Service/Safety/Consumer Asst.	<input type="checkbox"/>

**From:** Office of Chairman Matthew Carter

**Docket Number:** 080278-TL -- Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

**1. Schedule Information**

Event	Former Date	New Date	Location / Room	Time
Hearing	10/29/2009	Cancelled	Tallahassee / E-148	9:30 a. - 5:00 p.
Hearing	10/30/2009	Cancelled	Tallahassee / E-148	9:30 a. - 5:00 p.

**2. Hearing/Prehearing Assignment Information**

Former Assignments

**Hearing Officers**

Commissioners						Hearing Exam.	Staff
ALL	CT	ED	AG	SK	NC		
							X

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	CT	ED	AG	SK	NC		
X							

**Prehearing Officer**

Commissioners						
CT	ED	AG	SK	NC	ADM	

Commissioners						
CT	ED	AG	SK	NC	ADM	
			X			

**Remarks:**

Anticipated Settlement Agreement - hearing cancelled.

**Section 1 - Office of Commission Clerk**

Docket No. 080278-TL Date Docketed: 05/15/2008 Title: Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.  
 Company: Verizon Florida LLC

Official Filing Date: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_

Expiration: \_\_\_\_\_

Referred to:

("O" indicates OPR)

ADM	CLK	ECR	(GCL)	PIF	RCP	SGA	SSC
		X	X		X		X

Section 2 - OPR Completes and returns to CLK in 10 workdays.

**Time Schedule**

Program Module B6

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

**Staff Assignments**

**OPR Staff**

L Tan, R Gervasi  
 A Teitzman

7 Current CASR revision level

**Due Dates**  
 Previous Current

**Staff Counsel**

L Tan, R Gervasi  
 J Morrow, A Teitzman

**OCRs (ECR)  
 (RCP)**

M Barrett  
 K Bloom, K Curry  
 L Harvey, R Kennedy  
 J King, D Mailhot  
 F Trueblood  
 (SSC) R Moses, P Vickery

1.	Discovery Actions Complete	06/25/2009	10/22/2009
2.	Briefs Due	08/03/2009	11/20/2009
3.	Staff Recommendation	09/02/2009	01/13/2010
4.	Agenda	09/15/2009	01/26/2010
5.	Standard Order	10/05/2009	02/15/2010
6.	Close Docket or Revise CASR	11/16/2009	03/22/2010
7.			
8.			
9.			
10.			
11.			
12.			
13.			
14.			
15.			
16.			
17.			
18.			
19.			
20.			
21.			
22.			
23.			
24.			
25.			
26.			
27.			
28.			
29.			
30.			
31.			
32.			
33.			
34.			
35.			
36.			
37.			
38.			
39.			
40.			

Recommended assignments for hearing and/or deciding this case:

Full Commission  Commission Panel \_\_\_\_\_  
 Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CLK: 04/23/2009

Initials OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

**Section 3 - Chairman Completes**

Assignments are as follows:

**- Hearing Officer(s)**

Commissioners						Hrg Exam	Staff
ALL	CT	ED	AG	SK	NC		
X							

**Prehearing Officer**

Commissioners					ADM
CT	ED	AG	SK	NC	
			X		

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: CT/MM  
 Date: 04/23/2009

CSRA



Section 1 - Office of Commission Clerk

Docket No. 080278-TL Date Docketed: 05/15/2008 Title: **Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.**

Company: **Verizon Florida LLC**

Official Filing Date: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_  
 Referred to: \_\_\_\_\_  
 ("O" indicates OPR)

Expiration: \_\_\_\_\_

ADM	APA	CLK	ECR	(GCL)	PIF	RAD	SSC
			X	X			X

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module B6

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

Due Dates

<u>OPR Staff</u>	<u>Staff Assignments</u>	<input type="checkbox"/> 7 Current CASR revision level	<u>Due Dates</u>	
			<u>Previous</u>	<u>Current</u>
	<u>L Tan, R Gervasi</u>			
	<u>A Teitzman</u>			
		<b>1. Discovery Actions Complete</b>	06/25/2009	10/22/2009
		<b>2. Agenda</b>	NONE	11/10/2009
		<b>3. Briefs Due</b>	08/03/2009	11/20/2009
		<b>4. Standard Order</b>	NONE	11/30/2009
		<b>5.</b>		
		<b>6.</b>		
		<b>7.</b>		
<u>Staff Counsel</u>	<u>L Tan, R Gervasi</u>			
	<u>J Morrow, A Teitzman</u>			
		<b>8.</b>		
		<b>9.</b>		
		<b>10.</b>		
		<b>11.</b>		
<u>OCRs (ECR)</u>	<u>M Barrett</u>			
<u>(RCP)</u>	<u>K Bloom, K Curry</u>			
	<u>L Harvey, R Kennedy</u>			
	<u>L King, D Mailhot</u>			
	<u>F Trueblood</u>			
<u>(SSC)</u>	<u>R Moses, P Vickery</u>			
		<b>12.</b>		
		<b>13.</b>		
		<b>14.</b>		
		<b>15.</b>		
		<b>16.</b>		
		<b>17.</b>		
		<b>18.</b>		
		<b>19.</b>		
		<b>20.</b>		
		<b>21.</b>		
		<b>22.</b>		
		<b>23.</b>		
		<b>24.</b>		
		<b>25.</b>		
		<b>26.</b>		
		<b>27.</b>		
		<b>28.</b>		
		<b>29.</b>		
<b>Recommended assignments for hearing and/or deciding this case:</b>		<b>30.</b>		
		<b>31.</b>		
		<b>32.</b>		
<b>Full Commission</b> <input checked="" type="checkbox"/> <b>Commission Panel</b> _____		<b>33.</b>		
<b>Hearing Examiner</b> _____ <b>Staff</b> _____		<b>34.</b>		
		<b>35.</b>		
<b>Date filed with CLK:</b> <u>04/23/2009</u>		<b>36.</b>		
		<b>37.</b>		
<b>Initials OPR</b> _____		<b>38.</b>		
<b>Staff Counsel</b> _____		<b>39.</b>		
		<b>40.</b>		

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

<u>Commissioners</u>						<u>Hrg Exam</u>	<u>Staff</u>
<u>ALL</u>	<u>CT</u>	<u>ED</u>	<u>AG</u>	<u>SK</u>	<u>KL</u>		
X							

Prehearing Officer

<u>Commissioners</u>					<u>ADM</u>
<u>CT</u>	<u>ED</u>	<u>AG</u>	<u>SK</u>	<u>KL</u>	
			X		

Where panels are assigned the senior Commissioner is Panel Chairman:  
 the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is  
 assigned the full Commission decides the case.

Approved: CT/MM  
 Date: 04/23/2009