

Katie Ely

070680

From: Cheryl Bulecza-Banks
Sent: Monday, April 20, 2009 2:04 PM
To: Katie Ely
Cc: Bart Fletcher
Subject: RE: Correspondence

FPSC, CLK - CORRESPONDENCE
Administrative Parties ~~X~~ Consumer
DOCUMENT NO. 04121-08
DISTRIBUTION: ECR GCL

Hi Katie,

This correspondence needs to be placed in the 07 rate case docket. The docket number is 070680-WS. Thanks, Cheryl

From: Katie Ely
Sent: Monday, April 20, 2009 2:00 PM
To: Cheryl Bulecza-Banks
Subject: Correspondence

Cheryl,

I scan in correspondence that comes in to the dockets. I have a question about a letter that was emailed to me by Ruth McHargue, and noticing that you were the staff copied, I'm directing my question to you.

I looked into Orangewood Lake Utilites and only found one docket open. This docket deals with a territory expansion and editing their certificate. The letter in question deals with rate increases. There are two closed dockets from 07 dealing with this issue.

Would you like me to put this correspondence in one of the closed dockets or in the open one?

Thanks for your time.
Katie Ely

The email is from Ruth McHargue, sent Monday, April 20, 2009 10:29AM.

4/20/2009

Katie Ely

From: Ruth McHargue
Sent: Monday, April 20, 2009 10:29 AM
To: Katie Ely
Cc: Ann Cole; Dorothy Menasco; Cheryl Bulecza-Banks
Subject: Orangewood Lake Utilities

Please add to docket file.

-----Original Message-----

From: Consumer Contact
Sent: Monday, April 20, 2009 10:02 AM
To: Ruth McHargue
Subject:

-----Original Message-----

From: Webmaster
Sent: Monday, April 20, 2009 7:43 AM
To: Consumer Contact
Subject: RE: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Saturday, April 18, 2009 6:56 AM
To: Webmaster
Cc: marjorie.french@gmail.com
Subject: My contact

Contact from a Web user

Contact Information:

Name: Marjorie French
Company: Orangewood Lakes Services
Primary Phone: 7278494053
Secondary Phone: 7278494053
Email: marjorie.french@gmail.com

Response requested? Yes
CC Sent? Yes

Comments:

Last year I was one of the few who went to the meeting about raising the rates even though I figured it was a lost cause and I was right! I now have to pay \$37.00 a month for sewer simply because I am stuck with a small utility. This is ridiculous! If everyone here is paying the same amount then it is certainly unjust. I am one person, some apartments have as many as six people living in them. I am also complaining to the utility. It seems to be that every time a utility applies to the PSC for a rate hike, it is granted. Maybe your employer adjusts your income periodically, I do not have that privilege. Nor do many of my neighbors. With no competition, we are held at gunpoint. I realize this complaint is futile, but I am speaking out anyway.

Ann Cole

From: Ann Cole
Sent: Wednesday, September 24, 2008 9:21 AM
To: Caroline Klancke
Subject: FW: 850 656 4029, 2 page(s)
Attachments: FAX.TIF

FPSC, CLK - CORRESPONDENCE
Administrative Parties Consumer
DOCUMENT NO. 04121-08
DISTRIBUTION: _____

Thank you for this information. This fax will be placed in *Docket Correspondence - Consumers and their representatives*, in Docket 070680-WS, today.

From: Caroline Klancke
Sent: Tuesday, September 23, 2008 5:25 PM
To: Ann Cole
Subject: FW: 850 656 4029, 2 page(s)

Ann,

Please include the attached fax in the correspondence side of the docket file in Dkt. No. 070680. Thank you.

Caroline Klancke

From: NET SatisFAXtion
Sent: None
To: Caroline Klancke
Subject: 850 656 4029, 2 page(s)

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 9/23/2008 5:19 PM
Number of Pages: 2
From (CSID): 850 656 4029
From (ANI):
Sent to DID: 6221

Duration of Fax: 0:00:32
Transfer Speed: 24000

Received Status: Success
Number of Errors: 0
Port Received On: RockForceOCTO+ Port 8 #2



FAX.TIF (42 KB)

LAW OFFICES

ROSE, SUNDSTROM & BENTLEY, LLP2548 BLAIRSTONE PINES DRIVE
TALLAHASSEE, FLORIDA 32301FREDERICK L. ASCHAUER, JR.
CHRIS H. BENTLEY, P.A.
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LONGWOOD, FLORIDA 32779
(407) 830-6331
FAX (407) 830-8522

ROBERT M. C. ROSE, (1924-2006)

MARTIN S. FRIEDMAN, P.A.
BRIAN J. STREETCHRISTIAN W. MARCELLI, OF COUNSEL
(LICENSED IN NEW YORK ONLY)**TELECOPY COVER SHEET**DATE: September 23, 2008 OUR FILE NO.: 39032.02 PAGES: 2

TO: <u>Ann Cole</u>	TELECOPY NUMBER: <u>413-6745</u>
<u>Bart Fletcher</u>	TELECOPY NUMBER: <u>413-7018</u>
<u>Patti Daniel</u>	TELECOPY NUMBER: <u>413-6809</u>
<u>Cheryl Bulezca-Banks</u>	TELECOPY NUMBER: <u>413-6643</u>
<u>Sonica Bruce</u>	TELECOPY NUMBER: <u>413-6995</u>
<u>Shannon Hudson</u>	TELECOPY NUMBER: <u>413-7022</u>
<u>Paul Stallcup</u>	TELECOPY NUMBER: <u>413-6442</u>
<u>Richard Redemann</u>	TELECOPY NUMBER: <u>413-7000</u>
<u>Caroline Klancke</u>	TELECOPY NUMBER: <u>413-6221</u>

FROM: F. Marshall Deterding CONTACT PERSON: TonyaSUBJECT: Orangewood Lakes Services, Inc.Please notify us immediately if not received properly:
(850) 877-6555*The information contained in this transmission is attorney privileged and confidential. It is intended only for the use of the individual or entity named above. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copy of this communication is strictly prohibited. If you have received this communication in error, please notify us immediately by telephone collect and return the original message to us at the above address via the U. S. Postal Service. We will reimburse you for postage. Thank you.*

LAW OFFICES

ROSE, SUNDSTROM & BENTLEY, LLP

2548 BLAIRSTONE PINES DRIVE
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CIRUS H. BENTLEY, P.A.
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(407) 830-6331
FAX (407) 830-8522MARTIN S. FRIEDMAN, P.A.
BRIAN J. STREETCHRISTIAN W. MARCELLI, OF COUNSEL
(LICENSED IN NEW YORK ONLY)

ROBERT M. C. ROSE, (1924-2006)

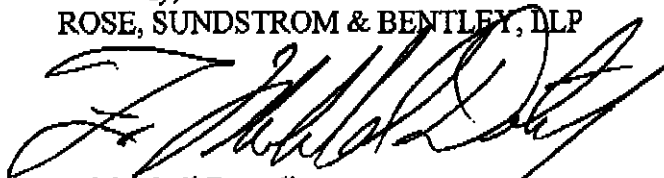
September 23, 2008

Ann Cole, Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850Re: Application for Staff-Assisted Rate Case in Pasco County by Orangewood Lakes Services, Inc.
PSC Docket No. 070680
Our File No. 39032.02

Dear Ms. Cole:

After discussions with members of the Commission's technical staff this afternoon, they have asked that the waiver of all statutory deadlines imposed for process of this case, as granted by my earlier letter of today's date, be 64 days instead of 60, in order to allow this matter to come before the Commission at its December 2, 2008 agenda conference. The Utility hereby waives the statutory processing period for this additional 4 days, thereby making our waiver a 64 day waiver from the current deadlines, rather than the 60 days noted in my letter earlier today.

Should you have any questions concerning this statutory waiver or need anything further from me, please let me know.

Sincerely,
ROSE, SUNDSTROM & BENTLEY, LLPF. Marshall Deterding
For The Firm

FMD/tms

cc: Caroline Klancke, Esq.
Bart Fletcher
Patti Daniel
Cheryl Bulezca-Banks
Sonica Bruce
Shannon Hudson
Paul Stallcup
Richard Redemann

Ann Cole

From: Ann Cole
Sent: Tuesday, September 23, 2008 11:29 AM
To: Caroline Klancke
Subject: RE: 850 656 4029, 2 page(s)

FPSC, CLK - CORRESPONDENCE
Administrative Parties Consumer
DOCUMENT NO. 04121-08
DISTRIBUTION: _____

Thanks, Caroline,

Unless otherwise instructed, this fax will be placed in *Docket Correspondence - Consumers and their representatives*, Docket No. 070680-WS.

From: Caroline Klancke
Sent: Tuesday, September 23, 2008 10:36 AM
To: Ann Cole
Subject: FW: 850 656 4029, 2 page(s)

Ann,

Please include the attached fax in Docket No. 070680. If you have any questions regarding this matter, please do not hesitate to contact me. Thank you.

From: Paul Stallcup
Sent: Tuesday, September 23, 2008 9:51 AM
To: Caroline Klancke
Subject: FW: 850 656 4029, 2 page(s)

From: NET SatisFAXtion
Sent: Monday, September 22, 2008 5:25 PM
To: Paul Stallcup
Subject: 850 656 4029, 2 page(s)

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 9/22/2008 5:24 PM
Number of Pages: 2
From (CSID): 850 656 4029
From (ANI):
Sent to DID: 6442

Duration of Fax: 0:00:38
Transfer Speed: 19200

Received Status: Success
Number of Errors: 0
Port Received On: RockForceOCTO+ Port 8 #2

<< File: FAX.TIF >>

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BRIAN J. STREET
CHRISTIAN W. MARCELLI, OF COUNSEL
(LICENSED IN NEW YORK ONLY)

TELECOPY COVER SHEET

DATE: 9/22/08 OUR FILE NO 34000.05 PAGES: 2

TO: Rum Cole TELECOPY NUMBER: 413-6745
Caroline Klauke 413-6221

FROM: Marty Deterding CONTACT PERSON: _____

MESSAGE: Application - PSC Docket # 070680

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- Bart Fletcher 413-7018
- Patti Daniel 413-6809
- Cheryl Buleca-Banks 413-6643
- Sonica Bruce 413-6995
- Shannon Hudson 413-7022
- Paul Stallcup 413-6442
- Richard Redeman 413-7000

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JOHN L. WHARTON

ROBERT M. C. ROSE, (1924-2006)

September 22, 2008
VIA HAND DELIVERY

Ann Cole, Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Application for Staff-Assisted Rate Case in Pasco County by Orangewood Lakes Services, Inc.
PSC Docket No. 070680
Our File No. 34000.05

Dear Ms. Cole:

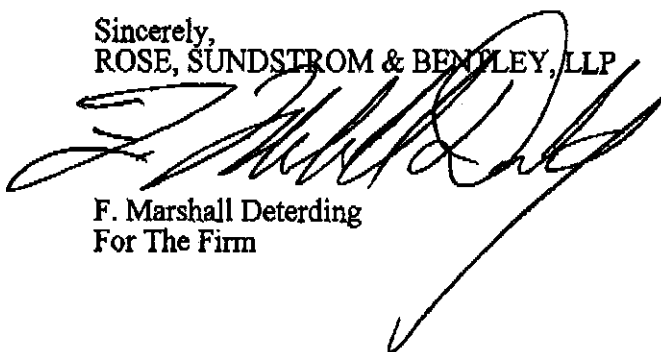
I have been contacted by Mr. Al Heiler, President of Orangewood Lakes Services, the regulated Utility whose Staff Assisted Rate Case is due for final consideration by the Commission at the Commission's September 29, 2008 agenda conference. He has asked me to represent him in this matter.

Mr. Heiler has some concerns with some specific and limited issues primarily related to the calculation of the rates to be charged to other classes of a mobile home park, as compared to the rates charged to customers for service. We believe that some adjustment in these areas is necessary and would like the opportunity to address those with the technical staff in advance of full consideration of this matter by the Commission. In this way, we hope to resolve these relatively limited issues before the matter comes before the Commission for final decision.

We therefore request a deferral of this matter for a period of approximately 60 days to allow us to provide additional information to the staff and to work these issues out, if at all possible.

Should you or any members of the staff have any questions in this regard, please let me know.

Sincerely,
ROSE, SUNDSTROM & BENTLEY, LLP



F. Marshall Deterding
For The Firm

FMD/trms

cc: Caroline Klancke, Esq.
Bart Fletcher
Patti Daniel
Cheryl Bulezca-Banks
Cassandra Bruce
Shannon Hudson
Paul Stallcup
Richard Redemann

Ruth Nettles

From: Ruth McHargue
Sent: Thursday, July 17, 2008 11:35 AM
To: Ruth Nettles
Cc: Kimberley Pena; Cheryl Bulecza-Banks
Subject: FW: Docket 070680-WS

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04121-08</u>		
DISTRIBUTION: _____		

It appears customer is referring to the above docket.

From: Marjorie French [mailto:marjorie.french@gmail.com]
Sent: Thursday, July 17, 2008 12:30 AM
To: Consumer Contact
Subject: Docket 070680-WS

Just an FYI. All the brouhaha about the rate increase might be for nothing in regard to Orangewood Lakes Apartments since the owners, Elfers RRH Ltd., will be pre-paying their loan to the USDA Rural Development and most of us will have to move. They plan on raising the rents to market rates, but this whole complex is in such bad repair I cannot imagine anyone being willing to pay market rates. We might know more after August 30.

Ta Ta Ta and tea for two (with crumpets)!!!
Marjorie

Ruth Nettles

From: Ruth Nettles
Sent: Monday, June 09, 2008 1:52 PM
To: Shannon Kee
Cc: Kimberley Pena; Ruth McHargue
Subject: FW: Docket 070680-WS

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04121-08</u>		
DISTRIBUTION: _____		

Shannon, I believe the message was for you.

I will print the email and place it in consumer correspondence for Docket 070680. I've checked and the first part of this email, dated 6/6/08, at 6:43 is already part of correspondence.

Ruth

From: Ruth McHargue
Sent: Monday, June 09, 2008 1:36 PM
To: Ruth Nettles
Cc: Kimberley Pena; Pete Lester
Subject: FW: Docket 070680-WS

Please see below e-mail.
Thanks,
Ruth

From: Consumer Contact
Sent: Monday, June 09, 2008 9:31 AM
To: Ruth McHargue
Subject: FW: Docket 070680-WS

Ruth,

I believe that this should go to CLK, there is a Shannon in that office.

Angie

From: Marjorie French [mailto:marjorie.french@gmail.com]
Sent: Friday, June 06, 2008 6:43 PM
To: Consumer Contact
Subject: Fwd: Docket 070680-WS

I apologize for not returning the call to Shannon (?) from your office, I believe it was May 23rd. I got busy with school ending for myself and my grandchildren and forgot. The property I referred to in the email copied below is 7502 Cypress Knoll and the mobile home community that their sewer is connected to is Hacienda Village. All in the same zipcode 34653. I know that the continually rising cost of fuel is connected to the rising cost of everything else. Because of school budget cuts, I may not be employed much in the fall. I am a substitute teacher. My income is about \$7,000 annually. That is why I live in this apartment complex. Pasco County is light years behind other counties in Florida in so many ways, not just salaries. When I lived in Palm beach County I had a well and a septic tank. I wish I still did!!!!

----- Forwarded message -----

From: Marjorie French <marjorie.french@gmail.com>

6/9/2008

6/9/2008 1:51:54 PM page 2 of 2

Date: Sun, May 18, 2008 at 6:05 PM

Subject: RE: Docket 070680-WS

To: contact@psc.state.fl.us

After the meeting on May 7, 2008, I was speaking to another woman who had been at the meeting but does not live in Orangewood Lakes Apartments. She lives in a private home and I am somewhat familiar with her home. It is quite large, at least three bedrooms, multiple bathrooms, mod cons, sprinkler system and pool. She gets her water from Orangewood Lakes, but her sewer is not through them. I do not know her sewer company, but it also serves a large mobile home park near her house. She told me her sewer bill is \$12.00 a month. As I said at the meeting, I am a single person in a one bathroom apartment. No washer or dishwasher or lawn sprinkler. My sewer bill runs about \$25.00 a month. Where is the logic here? (It used to run about \$17.00 a month.) Now if Orangewood Lakes is losing money every month, then I can only conclude that they are doing something wrong. If they need to enlarge their customer base, or whatever, I have no idea. Actually I don't understand why everyone is not under Pasco County Utilities instead of these little companies like OWL and Aloha (another one in the area).

Marjorie French

6701 Osteen Rd. #11

New Port Richey 34653

727-849-4053

--

Ta Ta Ta and tea for two (with crumpets)!!!

Marjorie

6/9/2008

Application for a staff assisted rate case in Pasco County by
Orangewood Lakes Services, Inc.

DOCKET NO. 070680-WS

FPSC, CLK - CORRESPONDENCE

Administrative Parties Consumer

DOCUMENT NO. 04121-08

DISTRIBUTION: _____

Name

P. Carney

Address

7900 Teal Drive

NPR FL 34653

COMMISSION
CLERK

08 MAY 27 AM 9:07

RECEIVED--FPSC

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

The sewer increase is huge. Especially the economic times. What happened this year? Have they not done regular maintenance as need our time? The 4.11 per 1,000 gallons seems very high.

Water Quality reports are not received yearly. We are not notified when a break occurs. I have lived in the neighborhood since 1979 and never once been notified. I have turned on the washing machine and dirt has come out - I was dropping in a white shirt -

Most water goes on lawns not down sewer.

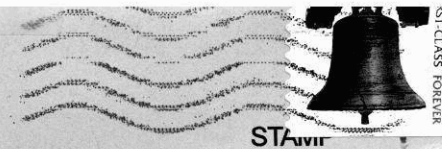
People with compromised immune systems should be notified if the water system

has a break - I am waiting for an answer to how?? Thank you for allowing me to comment.

Fold and tape -- see back for address

PCarney
7900 Teal Dr
NPR FL 34653

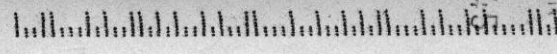
TAMPA FL 336
23 MAY 2008 PM 12 L



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

DISTRIBUTION CENTER
08 MAY 27 AM 7:45

32399-0850



Fold Here

Tape

Fold Here

Ruth Nettles

From: Ruth McHargue
Sent: Monday, May 19, 2008 12:08 PM
To: Ruth Nettles
Cc: Kimberley Pena; Cheryl Bulecza-Banks
Subject: FW: Docket 070680-WS

CONSUMER

Add to docket file.

From: Consumer Contact
Sent: Monday, May 19, 2008 8:17 AM
To: Ruth McHargue
Subject: FW: Docket 070680-WS

To CLK

From: Marjorie French [mailto:marjorie.french@gmail.com]
Sent: Sunday, May 18, 2008 6:05 PM
To: Consumer Contact
Subject: RE: Docket 070680-WS

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Marjorie French
6701 Osteen Rd. #11
New Port richy 34653
727-849-4053

CMP _____
COM _____
CTR _____
ECR 1
GCL 1
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____

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