

Aqua Utilities Florida, Inc

Docket No. 080121--WS

Application to Increase Rates and Charges
For a "Class A" Utility
In

Florida

VOLUME 5

Book 1

Containing
Additional Engineering Requirements

List of Chemicals Used for Water and Wastewater Treatment

List of All Field Employees

List of Owned or Leased Vehicles

List of Customer Complaints

Aqua Utilities Florida, Inc.

DOCUMENT NUMBER - DATE

04303 MAY 22 08

FPSC-COMMISSION CLERK

Aqua Utilities Florida, Inc.
Chemical List
Water and Wastewater Systems

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48 Estates (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	58	58	1.15	66.70				
Sodium Hypochlorite	32	32	1.15	36.80				
Sodium Hypochlorite	44	44	1.15	50.60				
Sodium Hypochlorite	31	31	1.15	35.65				
Sodium Hypochlorite	35	35	1.15	40.25				
		200		\$ 230.00	9.89	0.00	20.22	Used for disinfection in the production of potable water.

Arredondo Estates/ Farms (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	83	83	1.15	95.45				
Sodium Hypochlorite	76	76	1.15	87.40				
Sodium Hypochlorite	139	139	1.15	159.85				
Sodium Hypochlorite	98	98	1.15	112.70				
Sodium Hypochlorite	132	132	1.15	151.80				
Sodium Hypochlorite	42	42	1.15	48.30				
Sodium Hypochlorite	60	60	1.15	69.00				
Sodium Hypochlorite	62	62	1.15	71.30				
Sodium Hypochlorite	52	52	1.15	59.80				
Sodium Hypochlorite	94	94	1.15	108.10				
		838		\$ 963.70	49.34	0.00	16.99	Used for disinfection in the production of potable water.

Arredondo Estates (Wastewater)

Chemical Type	Units	Total Gallons / Lbs	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	305	305	1.15	350.75				
Sodium Hypochlorite	99	99	1.15	113.85				
Sodium Hypochlorite	185	185	1.15	212.75				
Sodium Hypochlorite	194	194	1.15	223.10				
Sodium Hypochlorite	282	282	1.15	301.30				
Sodium Hypochlorite	296	296	1.15	340.40				
Sodium Hypochlorite	169	169	1.15	194.35				
Sodium Hypochlorite	210	210	1.15	241.50				
Sodium Hypochlorite	162	162	1.15	188.30				
Sodium Hypochlorite	114	114	1.15	131.10				
Sodium Hypochlorite	210	210	1.15	241.50				
Sodium Hypochlorite	168	168	1.15	193.20				
Sodium Hypochlorite	144	144	1.15	165.60				
Sodium Hypochlorite	118	118	1.15	135.70				
Sodium Hypochlorite	144	144	1.15	165.60				
Sodium Hypochlorite	66	66	1.15	75.90				
Sodium Hypochlorite	205	205	1.15	235.75				

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Arredondo Estates (Wastewater)(Continued)

Chemical Type	Units	Total Gallons / Lbs	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	210	210	1.15	241.39				
Sodium Hypochlorite	352	352	1.15	404.80				
Sodium Hypochlorite	89	89	1.15	102.35				
Sodium Hypochlorite	122	122	1.15	140.30				
Sodium Hypochlorite	97	97	1.15	111.55				
Sodium Hypochlorite	214	214	1.15	246.10				
Sodium Hypochlorite	134	134	1.15	154.10				
Sodium Hypochlorite	179	179	1.15	205.85				
Sodium Hypochlorite	161	161	1.15	185.15				
		<u>4,609</u>		<u>\$ 5,300.24</u>	<u>16.86</u>	<u>0.00</u>	<u>273.36</u>	Used for disinfection in the production of potable water.
Trichlorisocyanuric - 50 lb	1	50	130.85	130.85				
Trichlorisocyanuric - 50 lb	1	50	130.85	130.85				
Trichlorisocyanuric - 50 lb	1	50	120.00	120.00				
		<u>150</u>		<u>\$ 381.70</u>				Chlorine (Tabs) Used for plant maintenance and supplemental disinfectant on an as need basis.

Beecher's Point (Water)

M G Water Purchased

Purchase Water Agreement with Town of Welaka 100% Supply 4.31

Beecher's Point (Wastewater)

M G Sewer Treated

Purchase Sewer Agreement with Town of Welaka 100% Treated 2.71

Carlton Village (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	35	35	1.15	40.25				
Sodium Hypochlorite	43	43	1.15	49.45				
Sodium Hypochlorite	57	57	1.15	65.55				
Sodium Hypochlorite	48	48	1.15	55.20				
Sodium Hypochlorite	44	44	1.15	50.60				
Sodium Hypochlorite	28	28	1.15	29.90				
Sodium Hypochlorite	55	55	1.15	63.25				
		<u>308</u>		<u>\$ 354.20</u>	<u>19.41</u>	<u>0.00</u>	<u>15.87</u>	Used for disinfection in the production of potable water.

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Chuluota (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Corrosion Inhibitor - 1 Gallon	30	30	6.45	193.50				
Corrosion Inhibitor - 1 Gallon	30	30	6.45	193.50				
Corrosion Inhibitor - 1 Gallon	30	30	6.45	193.50				
Corrosion Inhibitor - 1 Gallon	30	30	6.45	193.50				
Corrosion Inhibitor - 1 Gallon	30	30	6.60	198.00				
Corrosion Inhibitor - 1 Gallon	30	30	6.60	198.00				
Corrosion Inhibitor - 1 Gallon	28	28	6.60	184.80				
Corrosion Inhibitor - 1 Gallon	30	30	6.60	198.00				
		238		\$ 1,552.80	182.35	0.00	1.31	Chemical used / required as corrosion inhibitor.
Sodium Hypochlorite	350	350	1.20	420.00				
Sodium Hypochlorite	345	345	1.20	414.00				
Sodium Hypochlorite	500	500	1.20	600.00				
Sodium Hypochlorite	295	295	1.20	354.00				
Sodium Hypochlorite	310	310	1.20	372.00				
Sodium Hypochlorite	300	300	1.20	360.00				
Sodium Hypochlorite	200	200	1.20	240.00				
Sodium Hypochlorite	225	225	1.20	270.00				
Sodium Hypochlorite	325	325	1.20	390.00				
Sodium Hypochlorite	150	150	1.20	180.00				
Sodium Hypochlorite	225	225	1.20	270.00				
Sodium Hypochlorite	250	250	1.20	300.00				
Sodium Hypochlorite	600	600	1.20	720.00				
Sodium Hypochlorite	300	300	1.20	360.00				
Sodium Hypochlorite	325	325	1.20	390.00				
Sodium Hypochlorite	300	300	1.20	360.00				
Sodium Hypochlorite	150	150	1.20	180.00				
Sodium Hypochlorite	475	475	1.20	570.00				
Sodium Hypochlorite	325	325	1.20	390.00				
Sodium Hypochlorite	300	300	1.20	360.00				
Sodium Hypochlorite	500	500	1.20	600.00				
Sodium Hypochlorite	400	400	1.20	480.00				
Sodium Hypochlorite	400	400	1.20	480.00				
Sodium Hypochlorite	290	290	1.20	348.00				
Sodium Hypochlorite	450	450	1.20	540.00				
Sodium Hypochlorite	300	300	1.20	360.00				
Sodium Hypochlorite	450	450	1.20	540.00				
Sodium Hypochlorite	450	450	1.20	540.00				
Sodium Hypochlorite	300	300	1.20	360.00				
Sodium Hypochlorite	350	350	1.20	420.00				
Sodium Hypochlorite	200	200	1.20	240.00				
Sodium Hypochlorite	400	400	1.20	480.00				
Sodium Hypochlorite	600	600	1.20	720.00				
Sodium Hypochlorite	400	400	1.20	480.00				
Sodium Hypochlorite	250	250	1.20	300.00				
Sodium Hypochlorite	250	250	1.20	300.00				
Sodium Hypochlorite	450	450	1.20	540.00				
Sodium Hypochlorite	350	350	1.20	420.00				
Sodium Hypochlorite	450	450	1.20	540.00				
Sodium Hypochlorite	450	450	1.20	540.00				
Sodium Hypochlorite	250	250	1.20	300.00				
Sodium Hypochlorite	460	460	1.20	552.00				

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Chuluota (Water)(Continued)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	250	250	1.20	300.00				
Sodium Hypochlorite	455	455	1.20	546.00				
Sodium Hypochlorite	350	350	1.20	420.00				
Sodium Hypochlorite	355	355	1.20	426.00				
Sodium Hypochlorite	350	350	1.20	420.00				
Sodium Hypochlorite	405	405	1.20	486.00				
Sodium Hypochlorite	365	365	1.20	438.00				
Sodium Hypochlorite	150	150	1.20	180.00				
Sodium Hypochlorite	270	270	1.20	324.00				
Sodium Hypochlorite	275	275	1.20	330.00				
Sodium Hypochlorite	400	400	1.20	480.00				
Sodium Hypochlorite	340	340	1.20	408.00				
Sodium Hypochlorite	380	380	1.20	456.00				
Sodium Hypochlorite	400	400	1.20	480.00				
Sodium Hypochlorite	500	500	1.20	600.00				
Sodium Hypochlorite	525	525	1.20	630.00				
Sodium Hypochlorite	650	650	1.20	780.00				
Sodium Hypochlorite	200	200	1.20	240.00				
Sodium Hypochlorite	300	300	1.20	360.00				
Sodium Hypochlorite	330	330	1.20	396.00				
Sodium Hypochlorite	150	150	1.20	180.00				
Sodium Hypochlorite	200	200	1.20	240.00				
Sodium Hypochlorite	425	425	1.20	510.00				
Sodium Hypochlorite	400	400	1.20	480.00				
Sodium Hypochlorite	300	300	1.20	360.00				
Sodium Hypochlorite	100	100	1.20	120.00				
Sodium Hypochlorite	315	315	1.20	378.00				
Sodium Hypochlorite	225	225	1.20	270.00				
Sodium Hypochlorite	75	75	1.20	90.00				
Sodium Hypochlorite	275	275	1.20	330.00				
Sodium Hypochlorite	200	200	1.20	240.00				
Sodium Hypochlorite	275	275	1.20	330.00				
Sodium Hypochlorite	250	250	1.20	300.00				
Sodium Hypochlorite	550	550	1.20	660.00				
Sodium Hypochlorite	325	325	1.20	390.00				
Sodium Hypochlorite	250	250	1.20	300.00				
Sodium Hypochlorite	250	250	1.20	300.00				
Sodium Hypochlorite	250	250	1.20	300.00				
Sodium Hypochlorite	150	150	1.20	180.00				
Sodium Hypochlorite	525	525	1.20	630.00				
Sodium Hypochlorite	350	350	1.20	420.00				
Sodium Hypochlorite	250	250	1.20	300.00				
Sodium Hypochlorite	225	225	1.20	270.00				
Sodium Hypochlorite	460	460	1.20	552.00				
Sodium Hypochlorite	450	450	1.20	540.00				
Sodium Hypochlorite	400	400	1.20	480.00				
Sodium Hypochlorite	155	155	1.20	186.00				
Sodium Hypochlorite	525	525	1.20	630.00				
Sodium Hypochlorite	100	100	1.20	120.00				
Sodium Hypochlorite	325	325	1.20	390.00				
Sodium Hypochlorite	300	300	1.20	360.00				

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Chuluota (Water)(Continued)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	250	250	1.20	300.00				
Sodium Hypochlorite	460	460	1.20	552.00				
Sodium Hypochlorite	350	350	1.20	420.00				
Sodium Hypochlorite	450	450	1.20	540.00				
		<u>32,440</u>		<u>\$ 38,928.00</u>	182.35	0.00	177.90	Used for disinfection in the production of potable water.

Chuluota (Wastewater)

Chemical Type	Units	Total Gallons / Lbs	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	330	330	1.20	396.00				
Sodium Hypochlorite	330	330	1.20	396.00				
Sodium Hypochlorite	100	100	1.20	120.00				
Sodium Hypochlorite	210	210	1.20	252.00				
Sodium Hypochlorite	200	200	1.20	240.00				
Sodium Hypochlorite	175	175	1.20	210.00				
Sodium Hypochlorite	320	320	1.20	384.00				
Sodium Hypochlorite	165	165	1.20	198.00				
Sodium Hypochlorite	165	165	1.20	198.00				
Sodium Hypochlorite	165	165	1.20	198.00				
Sodium Hypochlorite	350	350	1.20	420.00				
Sodium Hypochlorite	330	330	1.20	396.00				
Sodium Hypochlorite	300	300	1.20	360.00				
Sodium Hypochlorite	300	300	1.20	360.00				
Sodium Hypochlorite	450	450	1.20	540.00				
Sodium Hypochlorite	190	190	1.20	228.00				
Sodium Hypochlorite	270	270	1.20	324.00				
Sodium Hypochlorite	275	275	1.20	330.00				
Sodium Hypochlorite	130	130	1.20	156.00				
Sodium Hypochlorite	220	220	1.20	264.00				
Sodium Hypochlorite	200	200	1.20	240.00				
Sodium Hypochlorite	260	260	1.20	312.00				
Sodium Hypochlorite	195	195	1.20	234.00				
Sodium Hypochlorite	275	275	1.20	330.00				
Sodium Hypochlorite	300	300	1.20	360.00				
Sodium Hypochlorite	220	220	1.20	264.00				
Sodium Hypochlorite	200	200	1.20	240.00				
Sodium Hypochlorite	220	220	1.20	264.00				
Sodium Hypochlorite	240	240	1.20	288.00				
Sodium Hypochlorite	225	225	1.20	270.00				
Sodium Hypochlorite	275	275	1.20	330.00				
Sodium Hypochlorite	300	300	1.20	360.00				
Sodium Hypochlorite	210	210	1.20	252.00				
Sodium Hypochlorite	300	300	1.20	360.00				
Sodium Hypochlorite	230	230	1.20	276.00				
Sodium Hypochlorite	350	350	1.20	420.00				
Sodium Hypochlorite	290	290	1.20	348.00				

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Chuluota (Wastewater)(Continued)

Chemical Type	Units	Total Gallons / Lbs	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	350	350	1.20	420.00				
Sodium Hypochlorite	250	250	1.20	300.00				
Sodium Hypochlorite	250	250	1.20	300.00				
Sodium Hypochlorite	150	150	1.20	180.00				
Sodium Hypochlorite	325	325	1.20	390.00				
Sodium Hypochlorite	200	200	1.20	240.00				
Sodium Hypochlorite	200	200	1.20	240.00				
Sodium Hypochlorite	225	225	1.20	270.00				
Sodium Hypochlorite	250	250	1.20	300.00				
Sodium Hypochlorite	125	125	1.20	150.00				
Sodium Hypochlorite	200	200	1.20	240.00				
Sodium Hypochlorite	100	100	1.20	120.00				
Sodium Hypochlorite	200	200	1.20	240.00				
Sodium Hypochlorite	110	110	1.20	132.00				
Sodium Hypochlorite	100	100	1.20	120.00				
		<u>12,300</u>		<u>\$ 14,760.00</u>	41.31	0.00	297.75	Used for disinfection in the production of potable water.
Trichlorisocyanuric - 50 lb	1	50	120.00	120.00				
Trichlorisocyanuric - 50 lb	1	50	145.00	145.00				
Trichlorisocyanuric - 50 lb	1	50	145.00	145.00				
		<u>150</u>		<u>\$ 410.00</u>				Chlorine (Tabs) Used for plant maintenance and supplemental disinfectant on an as needed basis.

East Lake Harris Estates (Water)

Chemical Type	Units	Total Gallons / Lbs	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
No Charges *								Interconnected with Friendly Center PWS.
150 LB Gas Chlorine Cylinder	2	300						
		<u>300</u> *			4.84	0.82	0.00	Used for disinfection in the production of potable water.

* Two 150 Lb cylinders purchased in 2006 left over. Left over used for the year 2007. No other purchases

Fern Terrace (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	33	33	1.15	37.95				
Sodium Hypochlorite	28	28	1.15	32.20				
Sodium Hypochlorite	33	33	1.15	37.95				
Sodium Hypochlorite	32	32	1.15	36.80				
Sodium Hypochlorite	47	47	1.15	54.05				
Sodium Hypochlorite	31	31	1.15	43.65				
		<u>204</u>		<u>\$ 242.60</u>	12.91	0.00	15.60	Used for disinfection in the production of potable water.

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Florida Central Commerce Park (Wastewater)

Chemical Type	Units	Total Gallons / Lbs	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	200	200	1.20	240.00				
Sodium Hypochlorite	400	400	1.20	480.00				
Sodium Hypochlorite	200	200	1.20	240.00				
Sodium Hypochlorite	250	250	1.20	300.00				
Sodium Hypochlorite	230	230	1.20	276.00				
Sodium Hypochlorite	275	275	1.20	330.00				
Sodium Hypochlorite	175	175	1.20	210.00				
Sodium Hypochlorite	100	100	1.20	120.00				
Sodium Hypochlorite	250	250	1.20	300.00				
Sodium Hypochlorite	200	200	1.20	240.00				
Sodium Hypochlorite	200	200	1.20	240.00				
Sodium Hypochlorite	225	225	1.20	270.00				
Sodium Hypochlorite	250	250	1.20	300.00				
Sodium Hypochlorite	200	200	1.20	240.00				
Sodium Hypochlorite	175	175	1.20	210.00				
Sodium Hypochlorite	200	200	1.20	240.00				
Sodium Hypochlorite	200	200	1.20	240.00				
Sodium Hypochlorite	200	200	1.20	240.00				
Sodium Hypochlorite	225	225	1.20	270.00				
Sodium Hypochlorite	250	250	1.20	300.00				
Sodium Hypochlorite	225	225	1.20	270.00				
Sodium Hypochlorite	225	225	1.20	270.00				
Sodium Hypochlorite	200	200	1.20	240.00				
Sodium Hypochlorite	200	200	1.20	240.00				
Sodium Hypochlorite	175	175	1.20	210.00				
Sodium Hypochlorite	150	150	1.20	180.00				
		<u>5,580</u>		<u>\$ 6,696.00</u>	<u>16.04</u>	<u>0.00</u>	<u>347.88</u>	<u>Used for disinfection in the production of potable water.</u>
Trichlorisocyanuric - 50 lb	1	50	120.00	120.00				
Trichlorisocyanuric - 50 lb	1	50	145.00	145.00				
		<u>100</u>		<u>\$ 265.00</u>				<u>Chlorine (Tabs) Used for plant maintenance and supplemental disinfectant on an as need basis.</u>

Friendly Center (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	31	31	1.15	35.65				
Sodium Hypochlorite	23	23	1.15	26.45				
Sodium Hypochlorite	14	14	1.15	16.10				
Sodium Hypochlorite	18	18	1.15	20.70				
Sodium Hypochlorite	12	12	1.15	13.80				
Sodium Hypochlorite	25	25	1.15	28.75				
Sodium Hypochlorite	25	25	1.15	28.75				
		<u>148</u>		<u>\$ 170.20</u>	<u>3.00</u>	<u>0.00</u>	<u>49.33</u>	<u>Used for disinfection in the production of potable water.</u>

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Gibsonia Estates (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	12	12	1.15	13.80				
Sodium Hypochlorite	64	64	1.15	73.60				
Sodium Hypochlorite	58	58	1.15	66.70				
Sodium Hypochlorite	43	43	1.15	49.45				
Sodium Hypochlorite	59	59	1.15	67.85				
Sodium Hypochlorite	67	67	1.15	77.05				
Sodium Hypochlorite	37	37	1.15	42.55				
Sodium Hypochlorite	40	40	1.15	46.00				
Sodium Hypochlorite	34	34	1.15	39.10				
Sodium Hypochlorite	35	35	1.15	40.25				
Sodium Hypochlorite	35	35	1.15	40.25				
Sodium Hypochlorite	46	46	1.15	52.90				
Sodium Hypochlorite	38	38	1.15	43.70				
Sodium Hypochlorite	72	72	1.15	82.80				
Sodium Hypochlorite	59	59	1.15	67.85				
Sodium Hypochlorite	65	65	1.15	74.75				
Sodium Hypochlorite	56	56	1.15	64.40				
Sodium Hypochlorite	47	47	1.15	54.05				
Sodium Hypochlorite	48	48	1.15	55.20				
Sodium Hypochlorite	34	34	1.15	39.10				
Sodium Hypochlorite	40	40	1.15	46.00				
Sodium Hypochlorite	42	42	1.15	48.76				
Sodium Hypochlorite	41	41	1.15	47.15				
Sodium Hypochlorite	36	36	1.15	41.40				
		<u>1,108</u>		<u>\$ 1,274.66</u>	<u>20.31</u>	<u>0.00</u>	<u>54.58</u>	Used for disinfection in the production of potable water.

Grand Terrace (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	50	50	1.15	57.50				
Sodium Hypochlorite	76	76	1.15	87.40				
Sodium Hypochlorite	68	68	1.15	78.20				
Sodium Hypochlorite	72	72	1.15	82.80				
Sodium Hypochlorite	49	49	1.15	56.35				
Sodium Hypochlorite	55	55	1.15	63.25				
Sodium Hypochlorite	47	47	1.15	54.05				
Sodium Hypochlorite	50	50	1.15	57.50				
Sodium Hypochlorite	95	95	1.15	109.25				
Sodium Hypochlorite	50	50	1.15	57.50				
Sodium Hypochlorite	49	49	1.15	56.35				
		<u>661</u>		<u>\$ 760.15</u>	<u>10.51</u>	<u>0.00</u>	<u>62.87</u>	Used for disinfection in the production of potable water.

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Haines Creek (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	55	55	1.15	63.25				
Sodium Hypochlorite	58	58	1.15	66.70				
Sodium Hypochlorite	47	47	1.15	54.05				
Sodium Hypochlorite	58	58	1.15	66.70				
Sodium Hypochlorite	101	101	1.15	116.15				
Sodium Hypochlorite	49	49	1.15	56.35				
		<u>368</u>		<u>\$ 423.20</u>	<u>8.02</u>	<u>0.00</u>	<u>45.90</u>	Used for disinfection in the production of potable water.

Harmony Homes (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	25	25	1.20	30.00				
Sodium Hypochlorite	35	35	1.20	42.00				
Sodium Hypochlorite	35	35	1.20	42.00				
Sodium Hypochlorite	35	35	1.20	42.00				
Sodium Hypochlorite	40	40	1.20	48.00				
Sodium Hypochlorite	40	40	1.20	48.00				
Sodium Hypochlorite	45	45	1.20	54.00				
Sodium Hypochlorite	45	45	1.20	54.00				
Sodium Hypochlorite	60	60	1.20	72.00				
Sodium Hypochlorite	40	40	1.20	48.00				
Sodium Hypochlorite	45	45	1.20	54.00				
Sodium Hypochlorite	45	45	1.20	54.00				
Sodium Hypochlorite	40	40	1.20	48.00				
		<u>530</u>		<u>\$ 636.00</u>	<u>5.56</u>	<u>0.00</u>	<u>95.26</u>	Used for disinfection in the production of potable water.

Hermits Cove (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	51	51	1.15	58.65				
Sodium Hypochlorite	96	96	1.15	110.40				
Sodium Hypochlorite	27	27	1.15	31.05				
Sodium Hypochlorite	83	83	1.15	95.45				
Sodium Hypochlorite	100	100	1.15	115.00				
Sodium Hypochlorite	72	72	1.15	82.80				
Sodium Hypochlorite	101	101	1.15	116.15				
Sodium Hypochlorite	95	95	1.15	109.25				
Sodium Hypochlorite	107	107	1.15	123.05				
Sodium Hypochlorite	134	134	1.15	154.10				
Sodium Hypochlorite	180	180	1.15	207.00				
Sodium Hypochlorite	39	39	1.15	44.85				

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Hermits Cove (Water)(Continued)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	118	118	1.15	135.70				
Sodium Hypochlorite	72	72	1.15	82.80				
Sodium Hypochlorite	171	171	1.15	196.65				
Sodium Hypochlorite	134	134	1.15	154.10				
Sodium Hypochlorite	67	67	1.15	77.05				
		<u>1,647</u>		<u>\$ 1,894.05</u>	<u>8.12</u>	<u>0.00</u>	<u>202.93</u>	Used for disinfection in the production of potable water.

Hobby Hills (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	32	32	1.15	36.80				
Sodium Hypochlorite	47	47	1.15	54.05				
Sodium Hypochlorite	40	40	1.15	46.00				
Sodium Hypochlorite	35	35	1.15	40.25				
		<u>154</u>		<u>\$ 177.10</u>	<u>8.39</u>	<u>0.00</u>	<u>18.35</u>	Used for disinfection in the production of potable water.

Holiday Haven (Water)

M G Water Purchased

Purchase Water Agreement with St. John's River Authority 100% Supply 7.56

Holiday Haven (Wastewater)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	32	32	1.15	36.80				
Sodium Hypochlorite	60	60	1.15	69.00				
Sodium Hypochlorite	57	57	1.15	65.55				
Sodium Hypochlorite	60	60	1.15	69.00				
Sodium Hypochlorite	60	60	1.15	69.00				
Sodium Hypochlorite	63	63	1.15	72.45				
Sodium Hypochlorite	63	63	1.15	72.45				
Sodium Hypochlorite	62	62	1.15	71.30				
Sodium Hypochlorite	58	58	1.15	66.70				
Sodium Hypochlorite	58	58	1.15	66.70				
Sodium Hypochlorite	86	86	1.15	98.90				
Sodium Hypochlorite	65	65	1.15	74.75				
Sodium Hypochlorite	95	95	1.15	109.25				
Sodium Hypochlorite	64	64	1.15	73.60				
Sodium Hypochlorite	40	40	1.15	46.00				
Sodium Hypochlorite	43	43	1.15	49.45				

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, Insurance and security surcharges or discounts.

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Holiday Haven (Wastewater(Continued))

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	48	48	1.15	55.20				
Sodium Hypochlorite	59	59	1.15	67.85				
Sodium Hypochlorite	57	57	1.15	65.55				
Sodium Hypochlorite	58	58	1.15	66.70				
Sodium Hypochlorite	57	57	1.15	65.55				
Sodium Hypochlorite	65	65	1.15	74.75				
Sodium Hypochlorite	43	43	1.15	49.45				
Sodium Hypochlorite	66	66	1.15	75.90				
Sodium Hypochlorite	56	56	1.15	64.40				
Sodium Hypochlorite	61	61	1.15	70.15				
Sodium Hypochlorite	61	61	1.15	70.15				
		<u>1,597</u>		<u>\$ 1,838.55</u>	<u>7.96</u>	<u>0.00</u>	<u>200.63</u>	Used for disinfection in the production of potable water.

Imperial Mobile Terrace (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	40	40	1.15	46.00				
Sodium Hypochlorite	53	53	1.15	60.95				
Sodium Hypochlorite	43	43	1.15	49.45				
		<u>136</u>		<u>\$ 156.40</u>	<u>4.25</u>	<u>0.00</u>	<u>32.01</u>	Used for disinfection in the production of potable water.

Interlachen Lake / Park Manor (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	77	77	1.15	88.55				
Sodium Hypochlorite	81	81	1.15	93.15				
Sodium Hypochlorite	79	79	1.15	90.85				
Sodium Hypochlorite	87	87	1.15	100.05				
Sodium Hypochlorite	93	93	1.15	106.95				
Sodium Hypochlorite	97	97	1.15	111.55				
Sodium Hypochlorite	96	96	1.15	110.40				
Sodium Hypochlorite	97	97	1.15	111.55				
Sodium Hypochlorite	107	107	1.15	123.05				
Sodium Hypochlorite	97	97	1.15	111.55				
Sodium Hypochlorite	95	95	1.15	109.25				
Sodium Hypochlorite	83	83	1.15	95.45				
Sodium Hypochlorite	75	75	1.15	86.25				
Sodium Hypochlorite	72	72	1.15	82.80				
		<u>1,236</u>		<u>\$ 1,421.40</u>	<u>23.46</u>	<u>0.00</u>	<u>52.69</u>	Used for disinfection in the production of potable water.

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Park Manor (Wastewater)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	22	22	1.15	25.30				
Sodium Hypochlorite	35	35	1.15	40.25				
Sodium Hypochlorite	47	47	1.15	54.05				
Sodium Hypochlorite	48	48	1.15	55.20				
Sodium Hypochlorite	38	38	1.15	43.70				
Sodium Hypochlorite	28	28	1.15	32.20				
Sodium Hypochlorite	39	39	1.15	44.85				
Sodium Hypochlorite	38	38	1.15	43.70				
Sodium Hypochlorite	40	40	1.15	46.00				
Sodium Hypochlorite	40	40	1.15	46.00				
Sodium Hypochlorite	33	33	1.15	37.95				
		<u>408</u>		<u>\$ 469.20</u>	<u>1.27</u>	<u>0.00</u>	<u>321.26</u>	Used for disinfection in the production of potable water.

Jasmine Lakes (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Aqua Mag - 55 Gallons	1	55	759.00	759.00				
Aqua Mag - 55 Gallons	2	110	759.00	1,518.00				
Aqua Mag - 55 Gallons	1	55	759.00	759.00				
Aqua Mag - 55 Gallons	1	55	759.00	759.00				
Aqua Mag - 55 Gallons	2	110	759.00	1,518.00				
Aqua Mag - 55 Gallons	1	55	759.00	759.00				
Aqua Mag - 55 Gallons	1	55	759.00	759.00				
Aqua Mag - 55 Gallons	2	110	759.00	1,518.00				
Aqua Mag - 55 Gallons	1	55	759.00	759.00				
Aqua Mag - 55 Gallons	1	55	759.00	759.00				
Aqua Mag - 55 Gallons	2	110	759.00	1,518.00				
Aqua Mag - 55 Gallons	1	55	759.00	759.00				
		<u>880</u>		<u>\$ 12,144.00</u>	<u>112.63</u>	<u>0.00</u>	<u>7.81</u>	Used as an Iron Sequestrant (daily)
Sodium Hypochlorite	47	47	1.15	54.05				
Sodium Hypochlorite	40	40	1.15	46.00				
Sodium Hypochlorite	37	37	1.15	42.55				
Sodium Hypochlorite	49	49	1.15	56.35				
Sodium Hypochlorite	40	40	1.15	46.00				
Sodium Hypochlorite	33	33	1.15	37.95				
Sodium Hypochlorite	36	36	1.15	41.40				
Sodium Hypochlorite	39	39	1.15	44.85				
Sodium Hypochlorite	34	34	1.15	39.10				
Sodium Hypochlorite	38	38	1.15	43.70				
Sodium Hypochlorite	41	41	1.15	47.15				
Sodium Hypochlorite	38	38	1.15	43.70				
Sodium Hypochlorite	41	41	1.15	47.15				
Sodium Hypochlorite	40	40	1.15	46.00				
Sodium Hypochlorite	40	40	1.15	46.00				
Sodium Hypochlorite	40	40	1.15	46.00				
Sodium Hypochlorite	46	46	1.15	52.90				

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Jasmine Lakes (Water)(Continued)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	42	42	1.15	48.30				
Sodium Hypochlorite	42	42	1.15	48.30				
Sodium Hypochlorite	47	47	1.15	54.05				
Sodium Hypochlorite	50	50	1.15	57.50				
Sodium Hypochlorite	46	46	1.15	52.90				
Sodium Hypochlorite	47	47	1.15	54.05				
Sodium Hypochlorite	46	46	1.15	52.90				
Sodium Hypochlorite	43	43	1.15	49.45				
Sodium Hypochlorite	40	40	1.15	46.00				
Sodium Hypochlorite	42	42	1.15	48.30				
Sodium Hypochlorite	45	45	1.15	51.75				
Sodium Hypochlorite	42	42	1.15	48.30				
Sodium Hypochlorite	44	44	1.15	50.60				
Sodium Hypochlorite	45	45	1.15	51.75				
Sodium Hypochlorite	32	32	1.15	36.80				
Sodium Hypochlorite	51	51	1.15	58.65				
Sodium Hypochlorite	53	53	1.15	60.95				
Sodium Hypochlorite	47	47	1.15	54.05				
Sodium Hypochlorite	42	42	1.15	48.30				
Sodium Hypochlorite	46	46	1.15	52.90				
Sodium Hypochlorite	48	48	1.15	55.20				
Sodium Hypochlorite	47	47	1.15	54.05				
Sodium Hypochlorite	44	44	1.15	50.60				
Sodium Hypochlorite	47	47	1.15	54.05				
Sodium Hypochlorite	44	44	1.15	50.60				
Sodium Hypochlorite	49	49	1.15	56.35				
Sodium Hypochlorite	45	45	1.15	51.75				
Sodium Hypochlorite	37	37	1.15	42.55				
Sodium Hypochlorite	37	37	1.15	42.55				
Sodium Hypochlorite	35	35	1.15	40.25				
Sodium Hypochlorite	38	38	1.15	43.70				
Sodium Hypochlorite	31	31	1.15	35.65				
Sodium Hypochlorite	36	36	1.15	41.40				
Sodium Hypochlorite	46	46	1.15	52.90				
Sodium Hypochlorite	100	100	1.15	115.00				
Sodium Hypochlorite	24	24	1.15	27.60				
Sodium Hypochlorite	30	30	1.15	34.50				
		2,309		\$ 2,655.35	112.63	0.00	20.50	Used for disinfection in the production of potable water.

Jasmine Lakes (Wastewater)

Chemical Type	Units	Total Gallons / Lbs	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	321	321	1.15	369.15				
Sodium Hypochlorite	319	319	1.15	366.85				
Sodium Hypochlorite	319	319	1.15	366.85				
Sodium Hypochlorite	376	376	1.15	432.40				

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Jasmine Lakes (Wastewater)(Continued)

Chemical Type	Units	Total Gallons / Lbs	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	357	357	1.15	410.55				
Sodium Hypochlorite	241	241	1.15	277.15				
Sodium Hypochlorite	316	316	1.15	363.40				
Sodium Hypochlorite	327	327	1.15	376.05				
Sodium Hypochlorite	255	255	1.15	293.25				
Sodium Hypochlorite	315	315	1.15	362.25				
Sodium Hypochlorite	324	324	1.15	372.60				
Sodium Hypochlorite	319	319	1.15	366.85				
Sodium Hypochlorite	323	323	1.15	371.45				
Sodium Hypochlorite	318	318	1.15	365.70				
Sodium Hypochlorite	350	350	1.15	402.50				
Sodium Hypochlorite	277	277	1.15	318.55				
Sodium Hypochlorite	316	316	1.15	363.40				
Sodium Hypochlorite	319	319	1.15	366.85				
Sodium Hypochlorite	319	319	1.15	366.85				
Sodium Hypochlorite	314	314	1.15	361.10				
Sodium Hypochlorite	316	316	1.15	363.40				
Sodium Hypochlorite	328	328	1.15	377.20				
Sodium Hypochlorite	316	316	1.15	363.40				
Sodium Hypochlorite	317	317	1.15	364.65				
Sodium Hypochlorite	315	315	1.15	362.25				
Sodium Hypochlorite	293	293	1.15	336.95				
Sodium Hypochlorite	262	262	1.15	301.30				
Sodium Hypochlorite	203	203	1.15	233.45				
Sodium Hypochlorite	264	264	1.15	303.60				
Sodium Hypochlorite	236	236	1.15	271.40				
Sodium Hypochlorite	287	287	1.15	330.05				
Sodium Hypochlorite	311	311	1.15	357.65				
Sodium Hypochlorite	315	315	1.15	362.25				
Sodium Hypochlorite	313	313	1.15	359.95				
Sodium Hypochlorite	289	289	1.15	332.35				
Sodium Hypochlorite	290	290	1.15	333.50				
Sodium Hypochlorite	305	305	1.15	350.75				
Sodium Hypochlorite	321	321	1.15	369.15				
Sodium Hypochlorite	316	316	1.15	363.40				
Sodium Hypochlorite	316	316	1.15	363.40				
Sodium Hypochlorite	270	270	1.15	310.50				
Sodium Hypochlorite	219	219	1.15	251.85				
Sodium Hypochlorite	157	157	1.15	180.55				
Sodium Hypochlorite	158	158	1.15	181.70				
Sodium Hypochlorite	328	328	1.15	377.20				
Sodium Hypochlorite	229	229	1.15	263.35				
Sodium Hypochlorite	320	320	1.15	368.00				
Sodium Hypochlorite	315	315	1.15	362.25				
Sodium Hypochlorite	331	331	1.15	380.65				
Sodium Hypochlorite	262	262	1.15	301.30				
Sodium Hypochlorite	239	239	1.15	274.85				
Sodium Hypochlorite	389	389	1.15	447.35				
Sodium Hypochlorite	308	308	1.15	354.20				
Sodium Hypochlorite	300	300	1.15	345.00				
		16,063		\$ 18,472.45	74.58	0.00	215.38	Used for disinfection in the production of potable water.

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Jasmine Lakes (Wastewater)(Continued)

Chemical Type	Units	Total Gallons / Lbs	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Trichlorisocyanuric - 50 lb	1	50	120.00	120.00				Chlorine (Tabs) Used for plant maintenance and supplemental disinfectant on an as need basis.
		50		\$ 120.00				

Jungle Den (Water)

M G Water Purchased

Purchase Water Agreement with St. John's River Authority 100% Supply 1.92

Jungle Den (Wastewater)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	55	55	1.15	63.25				
Sodium Hypochlorite	56	56	1.15	64.40				
Sodium Hypochlorite	45	45	1.15	51.75				
Sodium Hypochlorite	39	39	1.15	44.85				
Sodium Hypochlorite	60	60	1.15	69.00				
Sodium Hypochlorite	49	49	1.15	56.35				
Sodium Hypochlorite	45	45	1.15	51.75				
Sodium Hypochlorite	44	44	1.15	50.60				
Sodium Hypochlorite	38	38	1.15	43.70				
Sodium Hypochlorite	41	41	1.15	47.15				
Sodium Hypochlorite	46	46	1.15	52.90				
Sodium Hypochlorite	41	41	1.15	47.15				
Sodium Hypochlorite	50	50	1.15	57.50				
Sodium Hypochlorite	61	61	1.15	70.15				
Sodium Hypochlorite	59	59	1.15	67.85				
Sodium Hypochlorite	59	59	1.15	67.85				
Sodium Hypochlorite	49	49	1.15	56.35				
Sodium Hypochlorite	53	53	1.15	60.85				
Sodium Hypochlorite	51	51	1.15	58.65				
Sodium Hypochlorite	62	62	1.15	71.30				
Sodium Hypochlorite	43	43	1.15	49.45				
Sodium Hypochlorite	65	65	1.15	74.75				
Sodium Hypochlorite	60	60	1.15	69.00				
Sodium Hypochlorite	64	64	1.15	73.60				
Sodium Hypochlorite	60	60	1.15	69.00				
		<u>1,295</u>		<u>\$ 1,489.25</u>	<u>5.41</u>	<u>0.00</u>	<u>239.37</u>	Used for disinfection in the production of potable water.

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Kings Cove (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	160	160	1.15	184.00				
Sodium Hypochlorite	107	107	1.15	123.05				
Sodium Hypochlorite	100	100	1.15	115.00				
Sodium Hypochlorite	107	107	1.15	123.05				
Sodium Hypochlorite	67	67	1.15	77.05				
Sodium Hypochlorite	72	72	1.15	82.80				
Sodium Hypochlorite	76	76	1.15	87.40				
Sodium Hypochlorite	69	69	1.15	79.35				
Sodium Hypochlorite	78	78	1.15	89.70				
Sodium Hypochlorite	74	74	1.15	85.10				
Sodium Hypochlorite	35	35	1.15	40.25				
Sodium Hypochlorite	74	74	1.15	85.10				
Sodium Hypochlorite	117	117	1.15	134.55				
Sodium Hypochlorite	53	53	1.15	60.95				
		<u>1,189</u>		<u>\$ 1,367.35</u>	<u>35.57</u>	<u>0.00</u>	<u>33.43</u>	Used for disinfection in the production of potable water.

Kings Cove (Wastewater)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	163	163	1.15	187.45				
Sodium Hypochlorite	90	90	1.15	103.50				
Sodium Hypochlorite	132	132	1.15	151.80				
Sodium Hypochlorite	106	106	1.15	121.90				
Sodium Hypochlorite	106	106	1.15	121.90				
Sodium Hypochlorite	129	129	1.15	148.35				
Sodium Hypochlorite	84	84	1.15	96.60				
Sodium Hypochlorite	110	110	1.15	126.50				
Sodium Hypochlorite	105	105	1.15	120.75				
Sodium Hypochlorite	58	58	1.15	66.70				
Sodium Hypochlorite	65	65	1.15	74.75				
Sodium Hypochlorite	80	80	1.15	92.00				
Sodium Hypochlorite	83	83	1.15	95.45				
Sodium Hypochlorite	70	70	1.15	80.50				
Sodium Hypochlorite	56	56	1.15	64.40				
Sodium Hypochlorite	189	189	1.15	217.35				
Sodium Hypochlorite	200	200	1.15	230.00				
Sodium Hypochlorite	90	90	1.15	103.50				
Sodium Hypochlorite	108	108	1.15	124.20				
Sodium Hypochlorite	97	97	1.15	111.55				
Sodium Hypochlorite	116	116	1.15	133.40				
Sodium Hypochlorite	104	104	1.15	119.60				
Sodium Hypochlorite	74	74	1.15	85.10				
		<u>2,415</u>		<u>\$ 2,777.25</u>	<u>10.99</u>	<u>0.00</u>	<u>219.75</u>	Used for disinfection in the production of potable water.

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Kingswood (Water)

M G Water Purchased

Purchase Water Agreement with Brevard County Water 100% Supply 2.96

Lake Gibson Estates (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	134	134	1.15	154.10				
Sodium Hypochlorite	85	85	1.15	97.75				
Sodium Hypochlorite	87	87	1.15	100.05				
Sodium Hypochlorite	87	87	1.15	100.05				
Sodium Hypochlorite	104	104	1.15	119.60				
Sodium Hypochlorite	98	98	1.15	112.70				
Sodium Hypochlorite	58	58	1.15	66.70				
Sodium Hypochlorite	69	69	1.15	79.35				
Sodium Hypochlorite	53	53	1.15	60.95				
Sodium Hypochlorite	75	75	1.15	86.25				
Sodium Hypochlorite	61	61	1.15	70.15				
Sodium Hypochlorite	75	75	1.15	86.25				
Sodium Hypochlorite	55	55	1.15	63.25				
Sodium Hypochlorite	47	47	1.15	54.05				
Sodium Hypochlorite	129	129	1.15	148.35				
Sodium Hypochlorite	77	77	1.15	88.55				
Sodium Hypochlorite	83	83	1.15	95.45				
Sodium Hypochlorite	77	77	1.15	88.55				
Sodium Hypochlorite	61	61	1.15	70.15				
Sodium Hypochlorite	76	76	1.15	87.40				
Sodium Hypochlorite	59	59	1.15	67.85				
Sodium Hypochlorite	101	101	1.15	116.15				
Sodium Hypochlorite	72	72	1.15	82.80				
Sodium Hypochlorite	59	59	1.15	67.85				
Sodium Hypochlorite	69	69	1.15	79.35				
		<u>1,951</u>		<u>\$ 2,243.65</u>	<u>84.07</u>	<u>0.00</u>	<u>23.21</u>	Used for disinfection in the production of potable water.

Lake Gibson Estates (Wastewater)

M G Sewer Treated

Purchase Sewer Agreement with Polk County 100% Treated 29.69

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Lake Josephine (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	311	311	1.15	357.65				
Sodium Hypochlorite	317	317	1.15	364.55				
Sodium Hypochlorite	365	365	1.15	419.75				
Sodium Hypochlorite	360	360	1.15	414.00				
Sodium Hypochlorite	283	283	1.15	325.45				
Sodium Hypochlorite	427	427	1.15	491.05				
Sodium Hypochlorite	361	361	1.15	415.15				
Sodium Hypochlorite	453	453	1.15	520.95				
Sodium Hypochlorite	304	304	1.15	349.60				
Sodium Hypochlorite	362	362	1.15	416.30				
Sodium Hypochlorite	375	375	1.15	431.25				
Sodium Hypochlorite	373	373	1.15	428.95				
Sodium Hypochlorite	271	271	1.15	311.65				
Sodium Hypochlorite	250	250	1.15	287.50				
Sodium Hypochlorite	277	277	1.15	318.55				
Sodium Hypochlorite	187	187	1.15	215.05				
Sodium Hypochlorite	534	534	1.15	614.10				
Sodium Hypochlorite	427	427	1.15	491.05				
Sodium Hypochlorite	341	341	1.15	392.15				
Sodium Hypochlorite	295	295	1.15	339.25				
Sodium Hypochlorite	308	308	1.15	354.20				
Sodium Hypochlorite	356	356	1.15	409.40				
Sodium Hypochlorite	247	247	1.15	284.05				
Sodium Hypochlorite	340	340	1.15	391.00				
Sodium Hypochlorite	226	226	1.15	259.90				
Sodium Hypochlorite	363	363	1.15	417.45				
		<u>8,713</u>		<u>\$ 10,019.95</u>	<u>42.75</u>	<u>0.00</u>	<u>203.83</u>	Used for disinfection in the production of potable water.

Lake Osborne Estates (Water)

M G Water Purchased

Purchase Water Agreement with City of Lake Worth 100% Supply 45.98

Lake Suzy (Water)

M G Water Purchased

Purchase Water Agreement with Desoto County 100% Supply 40.21

Lake Suzy (Wastewater)

Chemical Type	Units	Total Gallons / Lbs	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Consum It - lbs.	25	25	9.90	247.50				

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

Aqua Utilities Florida
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Lake Suzy (Wastewater)(Continued)

Chemical Type	Units	Total Gallons / Lbs	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Consum It - lbs.	25	25	9.90	247.50				
Consum It - lbs.	25	25	9.50	237.50				
Consum It - lbs.	25	25	9.50	237.50				
		100		\$ 970.00				Chemical used to help digest the sludge, used on a "as needed basis"
Hydrated Lime 50 lb.	12	600	7.75	93.00				
		600		\$ 93.00				Chemical utilized to lime the digesters before sludge removal, dosage varies with sludge concentration "as needed basis"
Sodium Hypochlorite	190	190	1.15	218.50				
Sodium Hypochlorite	297	297	1.15	341.55				
Sodium Hypochlorite	289	289	1.15	332.35				
Sodium Hypochlorite	272	272	1.15	312.80				
Sodium Hypochlorite	172	172	1.15	197.80				
Sodium Hypochlorite	243	243	1.15	279.45				
Sodium Hypochlorite	267	267	1.15	307.05				
Sodium Hypochlorite	259	259	1.15	297.85				
Sodium Hypochlorite	204	204	1.15	234.60				
Sodium Hypochlorite	249	249	1.15	286.35				
Sodium Hypochlorite	308	308	1.15	354.20				
Sodium Hypochlorite	308	308	1.15	354.20				
Sodium Hypochlorite	266	266	1.15	305.90				
Sodium Hypochlorite	273	273	1.15	313.95				
Sodium Hypochlorite	267	267	1.15	307.05				
Sodium Hypochlorite	220	220	1.15	253.00				
Sodium Hypochlorite	191	191	1.15	219.65				
Sodium Hypochlorite	266	266	1.15	305.90				
Sodium Hypochlorite	232	232	1.15	266.80				
Sodium Hypochlorite	222	222	1.15	255.30				
Sodium Hypochlorite	133	133	1.15	152.95				
Sodium Hypochlorite	126	126	1.15	147.20				
Sodium Hypochlorite	110	110	1.15	126.50				
Sodium Hypochlorite	168	168	1.15	193.20				
Sodium Hypochlorite	153	153	1.15	175.95				
Sodium Hypochlorite	123	123	1.15	141.45				
Sodium Hypochlorite	92	92	1.15	105.80				
		5,902		\$ 6,787.30	20.30	0.00	290.77	Used for disinfection in the production of potable water.

Leisure Lakes (Water)

Chemical Type	Units	Total Gallons / Lbs	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
150 LB Gas Chlorine Cylinder	2	300	176.00	352.00				
150 LB Gas Chlorine Cylinder	4	600	110.00	440.00				
150 LB Gas Chlorine Cylinder	3	450	110.00	330.00				
150 LB Gas Chlorine Cylinder	3	450	176.00	528.00				
150 LB Gas Chlorine Cylinder	3	450	176.00	528.00				
150 LB Gas Chlorine Cylinder	3	450	176.00	528.00				
150 LB Gas Chlorine Cylinder	2	300	176.00	352.00				
		3,000		\$ 3,056.00	9.69	8.22	0.00	Used for disinfection in the production of potable water.

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Leisure Lakes (Water)(Continued)

Chemical Type	Units	Total Gallons / Lbs	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Aquadene - 5 Gallons 6 units	6	30	58.13	348.78				
* Aquadene - 5 Gallons 6 units	6	30	58.13	348.78				
		<u>60</u>		<u>\$ 697.56</u>	<u>9.69</u>	<u>0.00</u>	<u>6.20</u>	This is a sequestrant

* Six units of Aquadene five gallons each was delivered to treatment facility on 4/3/07. Due to a billing error it was not included in the original invoice for April 2007 services (invoice # 3785) bill resubmitted 4/1/08. Added to calculate dosage rate.

Leisure Lakes (Wastewater)

Chemical Type	Units	Total Gallons / Lbs	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Bags of Lime - 50 lb.	5	250	10.00	50.00				
Bags of Lime - 50 lb.	5	250	7.50	37.50				
Bags of Lime - 50 lb.	5	250	10.00	100.00				
Bags of Lime - 50 lb.	5	250	10.00	50.00				
Bags of Lime - 50 lb.	5	250	7.50	37.50				
Bags of Lime - 50 lb.	5	250	10.00	100.00				
		<u>1,500</u>		<u>\$ 375.00</u>				Chemical utilized to lime the digesters before sludge removal, dosage varies with sludge concentration "as needed basis"
Consum it - lbs.	13	13	9.50	123.50				
		<u>13</u>		<u>\$ 123.50</u>				Chemical used to help digest the sludge, used on a "as needed basis"
Sodium Hypochlorite	190	190	2.88	547.20				
Sodium Hypochlorite	205	205	2.88	590.40				
Sodium Hypochlorite	215	215	2.88	619.20				
Sodium Hypochlorite	193	193	2.88	554.40				
Sodium Hypochlorite	198	198	2.88	568.80				
Sodium Hypochlorite	185	185	2.88	532.80				
Sodium Hypochlorite	173	173	2.88	498.80				
Sodium Hypochlorite	167	167	1.15	192.05				
Sodium Hypochlorite	94	94	1.15	108.10				
Sodium Hypochlorite	133	133	2.96	392.20				
Sodium Hypochlorite	116	116	1.15	133.40				
Sodium Hypochlorite	128	128	1.15	147.20				
Sodium Hypochlorite	83	83	1.15	95.45				
Sodium Hypochlorite	96	96	1.15	110.40				
Sodium Hypochlorite	110	110	1.15	126.50				
Sodium Hypochlorite	116	116	1.15	133.40				
Sodium Hypochlorite	120	120	1.15	138.00				
Sodium Hypochlorite	67	67	1.15	77.05				
Sodium Hypochlorite	93	93	1.15	106.95				
Sodium Hypochlorite	121	121	1.15	139.15				
Sodium Hypochlorite	112	112	1.15	128.80				
		<u>2,913</u>		<u>\$ 5,938.25</u>	<u>6.68</u>	<u>0.00</u>	<u>423.40</u>	Used for disinfection in the production of potable water.

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Morningview (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Aquadene - 55 Gallons	7	385	225.00	1,575.00				
		385		\$ 1,575.00	2.98	0.00	129.37	Chemical utilized and permitted to sequester iron in potable water.
Sodium Hypochlorite	40	40	1.15	46.00				
Sodium Hypochlorite	32	32	1.15	36.80				
Sodium Hypochlorite	24	24	1.15	27.60				
Sodium Hypochlorite	21	21	1.15	24.15				
Sodium Hypochlorite	23	23	1.15	26.45				
Sodium Hypochlorite	101	101	1.15	116.15				
Sodium Hypochlorite	26	26	1.15	29.90				
		267		\$ 307.05	2.98	0.00	89.72	Used for disinfection in the production of potable water.

Morningview (Wastewater)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	40	40	1.15	46.00				
Sodium Hypochlorite	42	42	1.15	48.30				
Sodium Hypochlorite	38	38	1.15	43.70				
Sodium Hypochlorite	20	20	1.15	23.00				
Sodium Hypochlorite	23	23	1.15	26.45				
Sodium Hypochlorite	18	18	1.15	20.70				
Sodium Hypochlorite	19	19	1.15	21.85				
Sodium Hypochlorite	20	20	1.15	23.00				
Sodium Hypochlorite	27	27	1.15	31.05				
Sodium Hypochlorite	37	37	1.15	42.55				
Sodium Hypochlorite	39	39	1.15	44.85				
Sodium Hypochlorite	30	30	1.15	34.50				
Sodium Hypochlorite	30	30	1.15	34.50				
Sodium Hypochlorite	39	39	1.15	44.85				
Sodium Hypochlorite	28	28	1.15	32.20				
Sodium Hypochlorite	27	27	1.15	31.05				
Sodium Hypochlorite	31	31	1.15	35.65				
Sodium Hypochlorite	40	40	1.15	46.00				
Sodium Hypochlorite	30	30	1.15	34.50				
Sodium Hypochlorite	28	28	1.15	32.20				
Sodium Hypochlorite	30	30	1.15	34.50				
Sodium Hypochlorite	14	14	1.15	16.10				
Sodium Hypochlorite	17	17	1.15	19.55				
Sodium Hypochlorite	120	120	1.15	138.00				
Sodium Hypochlorite	19	19	1.15	21.85				
Sodium Hypochlorite	22	22	1.15	25.30				
Sodium Hypochlorite	22	22	1.15	25.30				
Sodium Hypochlorite	22	22	1.15	25.30				
		872		\$ 1,002.80	2.00	0.00	436.00	Used for disinfection in the production of potable water.

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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 Chemical List 2007

Oakwood (Water)

M G Water Purchased

Purchase Water Agreement with Brevard County Water 100% Supply 11.78

Ocala Oaks (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	89	89	1.15	102.35				
Sodium Hypochlorite	28	28	1.15	32.20				
Sodium Hypochlorite	42	42	1.15	48.30				
Sodium Hypochlorite	173	173	1.15	198.95				
Sodium Hypochlorite	50	50	1.15	57.50				
Sodium Hypochlorite	35	35	1.15	40.25				
Sodium Hypochlorite	102	102	1.15	117.30				
Sodium Hypochlorite	75	75	1.15	86.25				
Sodium Hypochlorite	57	57	1.15	65.55				
Sodium Hypochlorite	98	98	1.15	112.70				
Sodium Hypochlorite	73	73	1.15	83.95				
Sodium Hypochlorite	30	30	1.15	34.50				
Sodium Hypochlorite	25	25	1.15	28.75				
Sodium Hypochlorite	50	50	1.15	57.50				
Sodium Hypochlorite	135	135	1.15	155.25				
Sodium Hypochlorite	154	154	1.15	177.10				
Sodium Hypochlorite	120	120	1.15	138.00				
Sodium Hypochlorite	23	23	1.15	26.45				
Sodium Hypochlorite	23	23	1.15	26.45				
Sodium Hypochlorite	66	66	1.15	75.90				
Sodium Hypochlorite	21	21	1.15	24.15				
Sodium Hypochlorite	70	70	1.15	80.50				
Sodium Hypochlorite	30	30	1.15	34.50				
Sodium Hypochlorite	25	25	1.15	28.75				
Sodium Hypochlorite	38	38	1.15	43.70				
Sodium Hypochlorite	17	17	1.15	19.55				
Sodium Hypochlorite	95	95	1.15	109.25				
Sodium Hypochlorite	23	23	1.15	26.45				
Sodium Hypochlorite	77	77	1.15	88.55				
Sodium Hypochlorite	39	39	1.15	44.85				
Sodium Hypochlorite	66	66	1.15	75.90				
Sodium Hypochlorite	61	61	1.15	70.15				
Sodium Hypochlorite	41	41	1.15	47.15				
Sodium Hypochlorite	12	12	1.15	13.80				
Sodium Hypochlorite	172	172	1.15	197.80				
Sodium Hypochlorite	60	60	1.15	69.00				
Sodium Hypochlorite	110	110	1.15	126.50				
Sodium Hypochlorite	59	59	1.15	67.85				
Sodium Hypochlorite	130	130	1.15	149.50				
Sodium Hypochlorite	125	125	1.15	143.75				
Sodium Hypochlorite	38	38	1.15	43.70				
Sodium Hypochlorite	41	41	1.15	47.15				
Sodium Hypochlorite	38	38	1.15	43.70				

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Ocala Oaks (Water)(Continued)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	91	91	1.15	104.65				
Sodium Hypochlorite	32	32	1.15	36.80				
Sodium Hypochlorite	45	45	1.15	51.75				
Sodium Hypochlorite	32	32	1.15	36.80				
Sodium Hypochlorite	85	85	1.15	97.75				
Sodium Hypochlorite	94	94	1.15	108.10				
Sodium Hypochlorite	22	22	1.15	25.30				
Sodium Hypochlorite	23	23	1.15	26.45				
Sodium Hypochlorite	58	58	1.15	66.70				
Sodium Hypochlorite	153	153	1.15	175.95				
Sodium Hypochlorite	107	107	1.15	123.05				
Sodium Hypochlorite	21	21	1.15	24.15				
Sodium Hypochlorite	120	120	1.15	138.00				
Sodium Hypochlorite	23	23	1.15	26.45				
Sodium Hypochlorite	83	83	1.15	95.45				
Sodium Hypochlorite	15	15	1.15	17.25				
Sodium Hypochlorite	23	23	1.15	26.45				
Sodium Hypochlorite	80	80	1.15	92.00				
Sodium Hypochlorite	88	88	1.15	101.20				
Sodium Hypochlorite	42	42	1.15	48.30				
Sodium Hypochlorite	63	63	1.15	72.45				
		4,136		\$ 4,756.40	172.61	0.00	23.98	Used for disinfection in the production of potable water.

Orange Hill / Sugar Creek (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	69	69	1.15	79.35				
Sodium Hypochlorite	63	63	1.15	72.45				
Sodium Hypochlorite	165	165	1.15	189.75				
Sodium Hypochlorite	142	142	1.15	163.30				
Sodium Hypochlorite	106	106	1.15	121.90				
Sodium Hypochlorite	20	20	1.15	23.00				
Sodium Hypochlorite	79	79	1.15	90.85				
Sodium Hypochlorite	120	120	1.15	138.00				
Sodium Hypochlorite	60	60	1.15	69.00				
Sodium Hypochlorite	106	106	1.15	121.90				
Sodium Hypochlorite	83	83	1.15	95.45				
Sodium Hypochlorite	75	75	1.15	86.25				
Sodium Hypochlorite	86	86	1.15	98.90				
Sodium Hypochlorite	76	76	1.15	87.40				
Sodium Hypochlorite	157	157	1.15	180.55				
Sodium Hypochlorite	69	69	1.15	79.35				
Sodium Hypochlorite	77	77	1.15	88.55				
Sodium Hypochlorite	131	131	1.15	150.65				
Sodium Hypochlorite	81	81	1.15	93.15				

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Orange Hill / Sugar Creek (Water)(Continued)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	136	136	1.15	156.40				
Sodium Hypochlorite	69	69	1.15	79.35				
		<u>1,970</u>		<u>\$ 2,265.50</u>	<u>20.19</u>	<u>0.00</u>	<u>97.58</u>	Used for disinfection in the production of potable water.

Palm Port (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	26	26	1.15	29.90				
Sodium Hypochlorite	22	22	1.15	25.30				
Sodium Hypochlorite	28	28	1.15	29.90				
Sodium Hypochlorite	45	45	1.15	51.75				
Sodium Hypochlorite	26	26	1.15	29.90				
Sodium Hypochlorite	122	122	1.15	140.30				
Sodium Hypochlorite	78	78	1.15	89.70				
Sodium Hypochlorite	56	56	1.15	64.40				
Sodium Hypochlorite	56	56	1.15	64.40				
Sodium Hypochlorite	75	75	1.15	86.25				
Sodium Hypochlorite	45	45	1.15	51.75				
Sodium Hypochlorite	50	50	1.15	57.50				
Sodium Hypochlorite	48	48	1.15	55.20				
		<u>675</u>		<u>\$ 778.25</u>	<u>5.13</u>	<u>0.00</u>	<u>131.63</u>	Used for disinfection in the production of potable water.

Palm Port (Wastewater)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	92	92	1.15	105.80				
Sodium Hypochlorite	168	168	1.15	193.20				
Sodium Hypochlorite	83	83	1.15	95.45				
Sodium Hypochlorite	71	71	1.15	71.00				
Sodium Hypochlorite	115	115	1.15	132.25				
Sodium Hypochlorite	96	96	1.15	110.40				
Sodium Hypochlorite	84	84	1.15	96.60				
Sodium Hypochlorite	87	87	1.15	77.05				
Sodium Hypochlorite	82	82	1.15	94.30				
Sodium Hypochlorite	100	100	1.15	115.00				
Sodium Hypochlorite	86	86	1.15	98.90				
Sodium Hypochlorite	148	148	1.15	170.20				
Sodium Hypochlorite	100	100	1.15	115.00				
		<u>1,292</u>		<u>\$ 1,475.15</u>	<u>5.62</u>	<u>0.00</u>	<u>230.10</u>	Used for disinfection in the production of potable water.

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Palm Terrace (Water)

M G Water Purchased

Purchase Water Agreement with Pasco County 100% Supply

70.95

Palm Terrace (Wastewater)

Chemical Type	Units	Total Gallons / Lbs	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Plant Pro Settling Agent - 30 Galk	2	60	337.82	675.64				
Plant Pro Settling Agent - 30 Galk	2	60	337.82	675.64				
Plant Pro Settling Agent - 30 Galk	2	60	337.82	675.64				
Plant Pro Settling Agent - 30 Galk	2	60	337.82	675.64				
Plant Pro Settling Agent - 30 Galk	2	60	337.82	675.64				
Plant Pro Settling Agent - 30 Galk	2	60	337.82	675.64				
Plant Pro Settling Agent - 5 Gallor	12	60	59.15	709.80				
Plant Pro Settling Agent - 30 Galk	2	60	337.82	675.64				
Plant Pro Settling Agent - 30 Galk	2	60	337.82	675.64				
Plant Pro Settling Agent - 30 Galk	2	60	337.82	675.64				
Plant Pro Settling Agent - 30 Galk	2	60	337.82	675.64				
Plant Pro Settling Agent - 30 Galk	2	60	337.82	675.64				
Plant Pro Settling Agent - 30 Galk	2	60	337.82	675.64				
Plant Pro Settling Agent - 30 Galk	2	60	337.82	675.64				
Plant Pro Settling Agent - 30 Galk	2	60	337.82	675.64				
		<u>900</u>		<u>\$ 10,168.76</u>	<u>50.60</u>	<u>0.00</u>	<u>17.79</u>	Chemical used as a settling agent for solids in the clarifiers
Sodium Hypochlorite	212	212	1.15	243.80				
Sodium Hypochlorite	151	151	1.15	173.65				
Sodium Hypochlorite	231	231	1.15	265.65				
Sodium Hypochlorite	526	526	1.15	604.90				
Sodium Hypochlorite	203	203	1.15	233.45				
Sodium Hypochlorite	218	218	1.15	250.70				
Sodium Hypochlorite	220	220	1.15	253.00				
Sodium Hypochlorite	458	458	1.15	526.70				
Sodium Hypochlorite	439	439	1.15	504.85				
Sodium Hypochlorite	431	431	1.15	495.65				
Sodium Hypochlorite	418	418	1.15	480.70				
Sodium Hypochlorite	362	362	1.15	416.30				
Sodium Hypochlorite	413	413	1.15	474.95				
Sodium Hypochlorite	390	390	1.15	448.50				
Sodium Hypochlorite	316	316	1.15	363.40				
Sodium Hypochlorite	330	330	1.15	379.50				
Sodium Hypochlorite	387	387	1.15	445.05				
Sodium Hypochlorite	457	457	1.15	525.55				
Sodium Hypochlorite	482	482	1.15	554.30				
Sodium Hypochlorite	483	483	1.15	555.45				
Sodium Hypochlorite	475	475	1.15	546.25				
Sodium Hypochlorite	429	429	1.15	493.35				
Sodium Hypochlorite	443	443	1.15	509.45				
Sodium Hypochlorite	366	366	1.15	420.90				
Sodium Hypochlorite	452	452	1.15	519.80				
Sodium Hypochlorite	455	455	1.15	523.25				
Sodium Hypochlorite	439	439	1.15	504.85				

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Palm Terrace (Wastewater)(Continued)

Chemical Type	Units	Total Gallons / Lbs	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	417	417	1.15	479.55				
Sodium Hypochlorite	435	435	1.15	500.25				
Sodium Hypochlorite	408	408	1.15	469.20				
		11,448		\$ 13,162.90	50.60	0.00	226.21	Used for disinfection in the production of potable water.
Trichlorisocyanuric - 50 lb	1	50	120.00	120.00				
Trichlorisocyanuric - 50 lb	1	50	120.00	120.00				
		100		\$ 240.00				Chlorine (Tabs) Used for plant maintenance and supplemental disinfectant on an as need basis.

Palms Mobile Home Park (Water)

Chemical Type	Units	* Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	80	80	1.15	92.00				
Sodium Hypochlorite	88	88	1.15	101.20				
Sodium Hypochlorite	34	34	1.15	39.10				
Sodium Hypochlorite	28	28	1.15	32.20				
Sodium Hypochlorite	74	74	1.15	85.10				
Sodium Hypochlorite	60	60	1.15	69.00				
Sodium Hypochlorite	37	37	1.15	42.55				
Sodium Hypochlorite	38	38	1.15	43.70				
Sodium Hypochlorite	58	58	1.15	66.70				
		485		\$ 571.55	5.97	0.00	81.28	Used for disinfection in the production of potable water.

* Gallonage reflects a twelve gallon subtraction that was utilized at Stone Mountain AU 6422

Picciola Island (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	32	32	1.15	36.80				
Sodium Hypochlorite	36	36	1.15	41.40				
Sodium Hypochlorite	32	32	1.15	36.80				
Sodium Hypochlorite	36	36	1.15	41.40				
Sodium Hypochlorite	31	31	1.15	35.65				
Sodium Hypochlorite	36	36	1.15	41.40				
Sodium Hypochlorite	31	31	1.15	35.65				
		234		\$ 269.10	13.81	0.00	16.95	Used for disinfection in the production of potable water.

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Piney Woods (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	87	87	1.15	100.05				
Sodium Hypochlorite	132	132	1.15	151.80				
Sodium Hypochlorite	40	40	1.15	46.00				
Sodium Hypochlorite	153	153	1.15	175.95				
Sodium Hypochlorite	139	139	1.15	159.85				
Sodium Hypochlorite	94	94	1.15	108.10				
Sodium Hypochlorite	93	93	1.15	106.95				
Sodium Hypochlorite	78	78	1.15	89.70				
Sodium Hypochlorite	78	78	1.15	89.70				
Sodium Hypochlorite	68	68	1.15	78.20				
Sodium Hypochlorite	87	87	1.15	100.05				
Sodium Hypochlorite	80	80	1.15	92.00				
Sodium Hypochlorite	90	90	1.15	103.50				
Sodium Hypochlorite	90	90	1.15	103.50				
Sodium Hypochlorite	72	72	1.15	82.80				
Sodium Hypochlorite	114	114	1.15	131.10				
		<u>1,495</u>		<u>\$ 1,719.25</u>	<u>19.53</u>	<u>0.00</u>	<u>76.57</u>	Used for disinfection in the production of potable water.

Pomona Park (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	37	37	1.15	42.55				
Sodium Hypochlorite	50	50	1.15	57.50				
Sodium Hypochlorite	77	77	1.15	88.55				
Sodium Hypochlorite	32	32	1.15	36.80				
Sodium Hypochlorite	25	25	1.15	28.75				
Sodium Hypochlorite	50	50	1.15	57.50				
Sodium Hypochlorite	36	36	1.15	41.40				
Sodium Hypochlorite	48	48	1.15	55.20				
Sodium Hypochlorite	78	78	1.15	89.70				
Sodium Hypochlorite	39	39	1.15	44.85				
Sodium Hypochlorite	30	30	1.15	34.50				
		<u>502</u>		<u>\$ 577.30</u>	<u>11.28</u>	<u>0.00</u>	<u>44.52</u>	Used for disinfection in the production of potable water.

Quail Ridge (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	22	22	1.15	25.30				
Sodium Hypochlorite	28	28	1.15	32.20				
Sodium Hypochlorite	32	32	1.15	36.80				

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Quail Ridge (Water)(Continued)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	40	40	1.15	46.00				
Sodium Hypochlorite	30	30	1.15	34.50				
Sodium Hypochlorite	59	59	1.15	67.85				
		<u>211</u>		<u>\$ 242.65</u>	<u>7.00</u>	<u>0.00</u>	<u>30.14</u>	Used for disinfection in the production of potable water.

Ravenswood (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	16	16	1.15	18.40				
Sodium Hypochlorite	51	51	1.15	58.65				
Sodium Hypochlorite	34	34	1.15	38.10				
		<u>101</u>		<u>\$ 116.15</u>	<u>3.93</u>	<u>0.00</u>	<u>25.68</u>	Used for disinfection in the production of potable water.

River Grove (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	33	33	1.15	37.95				
Sodium Hypochlorite	30	30	1.15	34.50				
Sodium Hypochlorite	27	27	1.15	31.05				
Sodium Hypochlorite	28	28	1.15	32.20				
Sodium Hypochlorite	33	33	1.15	37.95				
Sodium Hypochlorite	41	41	1.15	47.15				
Sodium Hypochlorite	39	39	1.15	44.85				
Sodium Hypochlorite	41	41	1.15	47.15				
Sodium Hypochlorite	40	40	1.15	46.00				
Sodium Hypochlorite	53	53	1.15	60.95				
Sodium Hypochlorite	40	40	1.15	46.00				
Sodium Hypochlorite	28	28	1.15	32.20				
Sodium Hypochlorite	37	37	1.15	42.55				
Sodium Hypochlorite	30	30	1.15	34.50				
		<u>500</u>		<u>\$ 575.00</u>	<u>6.60</u>	<u>0.00</u>	<u>75.73</u>	Used for disinfection in the production of potable water.

Rosalie Oaks (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	27	27	1.15	31.05				
Sodium Hypochlorite	27	27	1.15	31.05				

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Rosalie Oaks (Water)(Continued)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	20	20	1.15	23.00				
Sodium Hypochlorite	23	23	1.15	26.45				
Sodium Hypochlorite	8	8	1.15	9.20				
Sodium Hypochlorite	21	21	1.15	24.15				
Sodium Hypochlorite	18	18	1.15	20.70				
Sodium Hypochlorite	27	27	1.15	31.05				
		<u>171</u>		<u>\$ 196.65</u>	<u>2.61</u>	<u>0.00</u>	<u>65.59</u>	Used for disinfection in the production of potable water.

Rosalie Oaks (Wastewater)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	110	110	1.15	126.50				
Sodium Hypochlorite	119	119	1.15	136.85				
Sodium Hypochlorite	191	191	1.15	219.65				
Sodium Hypochlorite	228	228	1.15	262.20				
Sodium Hypochlorite	123	123	1.15	141.45				
Sodium Hypochlorite	228	228	1.15	262.20				
Sodium Hypochlorite	114	114	1.15	131.10				
Sodium Hypochlorite	117	117	1.15	134.55				
Sodium Hypochlorite	132	132	1.15	151.80				
		<u>1,362</u>		<u>\$ 1,566.30</u>	<u>3.79</u>	<u>0.00</u>	<u>359.37</u>	Used for disinfection in the production of potable water.

Sebring Lakes (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	291	291	1.15	334.65				
Sodium Hypochlorite	113	113	1.15	129.95				
Sodium Hypochlorite	360	360	1.15	414.00				
Sodium Hypochlorite	194	194	1.15	223.10				
Sodium Hypochlorite	283	283	1.15	325.45				
Sodium Hypochlorite	157	157	1.15	180.55				
Sodium Hypochlorite	702	702	1.15	807.30				
Sodium Hypochlorite	666	666	1.15	765.90				
Sodium Hypochlorite	321	321	1.15	369.15				
Sodium Hypochlorite	218	218	1.15	250.70				
Sodium Hypochlorite	292	292	1.15	335.80				
Sodium Hypochlorite	280	280	1.15	322.00				
Sodium Hypochlorite	423	423	1.15	486.45				
Sodium Hypochlorite	271	271	1.15	311.65				
Sodium Hypochlorite	400	400	1.15	460.00				

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Sebring Lakes (Water)(Continued)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	460	460	1.15	529.00				
Sodium Hypochlorite	306	306	1.15	351.90				
Sodium Hypochlorite	307	307	1.15	353.05				
Sodium Hypochlorite	432	432	1.15	496.80				
Sodium Hypochlorite	310	310	1.15	356.50				
Sodium Hypochlorite	824	824	1.15	947.60				
Sodium Hypochlorite	106	106	1.15	121.90				
Sodium Hypochlorite	165	165	1.15	189.75				
Sodium Hypochlorite	162	162	1.15	186.30				
		<u>8,043</u>		<u>\$ 9,249.45</u>	<u>18.85</u>	<u>0.00</u>	<u>477.22</u>	Used for disinfection in the production of potable water.

Silver Lake Estates / Western Shores (Water)

Chemical Type	Units	Total Gallons / Lbs	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
150 LB Gas Chlorine Cylinder	1	150	0.5925	88.88				
150 LB Gas Chlorine Cylinder	7	1,050	0.5925	622.13				
150 LB Gas Chlorine Cylinder	1	150	0.5925	88.88				
150 LB Gas Chlorine Cylinder	8	1,200	0.5925	711.00				
150 LB Gas Chlorine Cylinder	7	1,050	0.5925	622.13				
150 LB Gas Chlorine Cylinder	7	1,050	0.5925	622.13				
		<u>4,650</u>		<u>\$ 2,755.13</u>	<u>348.49</u>	<u>12.74</u>	<u>0.00</u>	Used for disinfection in the production of potable water.

Silver Lake Oaks (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	18	18	1.15	20.70				
Sodium Hypochlorite	13	13	1.15	14.95				
Sodium Hypochlorite	12	12	1.15	13.80				
Sodium Hypochlorite	18	18	1.15	18.40				
Sodium Hypochlorite	13	13	1.15	14.95				
Sodium Hypochlorite	15	15	1.15	17.25				
Sodium Hypochlorite	15	15	1.15	17.25				
		<u>102</u>		<u>\$ 117.30</u>	<u>1.86</u>	<u>0.00</u>	<u>54.87</u>	Used for disinfection in the production of potable water.

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Silver Lake Oaks (Wastewater)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	58	56	1.15	64.40				
Sodium Hypochlorite	22	22	1.15	25.30				
Sodium Hypochlorite	19	19	1.15	21.85				
Sodium Hypochlorite	13	13	1.15	14.95				
Sodium Hypochlorite	21	21	1.15	24.15				
Sodium Hypochlorite	24	24	1.15	27.60				
Sodium Hypochlorite	31	31	1.15	35.65				
Sodium Hypochlorite	43	43	1.15	49.45				
Sodium Hypochlorite	37	37	1.15	42.55				
Sodium Hypochlorite	28	28	1.15	32.20				
Sodium Hypochlorite	25	25	1.15	28.75				
Sodium Hypochlorite	49	49	1.15	56.35				
Sodium Hypochlorite	34	34	1.15	39.10				
Sodium Hypochlorite	37	37	1.15	42.55				
		<u>439</u>		<u>\$ 504.85</u>	<u>1.93</u>	<u>0.00</u>	<u>227.46</u>	Used for disinfection in the production of potable water.

Skycrest (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	34	34	1.15	39.10				
Sodium Hypochlorite	41	41	1.15	47.15				
Sodium Hypochlorite	30	30	1.15	34.50				
Sodium Hypochlorite	26	26	1.15	29.90				
Sodium Hypochlorite	22	22	1.15	25.30				
Sodium Hypochlorite	39	39	1.15	44.85				
Sodium Hypochlorite	25	25	1.15	28.75				
Sodium Hypochlorite	38	38	1.15	43.70				
		<u>255</u>		<u>\$ 293.25</u>	<u>10.51</u>	<u>0.00</u>	<u>24.27</u>	Used for disinfection in the production of potable water.

South Seas (Wastewater)

Chemical Type	Units	Total Gallons / Lbs	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Consum It - lbs.	25	25	9.90	247.50				
Consum It - lbs.	25	25	9.90	247.50				
Consum It - lbs.	25	25	9.90	247.50				
Consum It - lbs.	50	50	9.50	475.00				
Consum It - lbs.	25	25	9.50	237.50				
		<u>150</u>		<u>\$ 1,455.00</u>				Chemical used to help digest the sludge, used on a "as needed basis"
Hydrated Lime 50 lb.	13	650	7.75	100.75				
Hydrated Lime 50 lb.	13	650	7.75	100.75				

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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South Seas (Wastewater)(Continued)

Chemical Type	Units	Total Gallons / Lbs	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Hydrated Lime 50 lb.	11	550	7.75	85.25				
Hydrated Lime 50 lb.	40	2,000	7.75	310.00				
Hydrated Lime 50 lb.	6	300	7.75	46.50				
Hydrated Lime 50 lb.	34	1,700	7.75	263.50				
		<u>5,850</u>		<u>\$ 906.75</u>				Chemical utilized to lime the digesters before sludge removal, dosage varies with sludge concentration "as needed basis"
Sodium Hypochlorite	661	661	1.15	760.15				
Sodium Hypochlorite	267	267	1.15	307.05				
Sodium Hypochlorite	632	632	1.15	726.80				
Sodium Hypochlorite	663	663	1.15	762.45				
Sodium Hypochlorite	617	617	1.15	709.55				
Sodium Hypochlorite	609	609	1.15	700.35				
Sodium Hypochlorite	598	598	1.15	687.70				
Sodium Hypochlorite	646	646	1.15	742.90				
Sodium Hypochlorite	601	601	1.15	691.15				
Sodium Hypochlorite	521	521	1.15	599.15				
Sodium Hypochlorite	488	488	1.15	561.20				
Sodium Hypochlorite	387	387	1.15	445.05				
Sodium Hypochlorite	381	381	1.15	438.15				
Sodium Hypochlorite	420	420	1.15	483.00				
Sodium Hypochlorite	404	404	1.15	464.60				
Sodium Hypochlorite	428	428	1.15	492.20				
Sodium Hypochlorite	403	403	1.15	463.45				
Sodium Hypochlorite	557	557	1.15	640.55				
Sodium Hypochlorite	467	467	1.15	537.05				
Sodium Hypochlorite	524	524	1.15	602.60				
Sodium Hypochlorite	531	531	1.15	610.65				
Sodium Hypochlorite	503	503	1.15	578.45				
Sodium Hypochlorite	497	497	1.15	571.55				
Sodium Hypochlorite	567	567	1.15	652.05				
Sodium Hypochlorite	353	353	1.15	405.95				
Sodium Hypochlorite	526	526	1.15	604.90				
Sodium Hypochlorite	506	506	1.15	581.90				
Sodium Hypochlorite	653	653	1.15	750.95				
Sodium Hypochlorite	368	368	1.15	423.20				
Sodium Hypochlorite	298	298	1.15	342.70				
Sodium Hypochlorite	363	363	1.15	417.45				
Sodium Hypochlorite	225	225	1.15	258.75				
Sodium Hypochlorite	569	569	1.15	654.35				
Sodium Hypochlorite	597	597	1.15	686.55				
Sodium Hypochlorite	695	695	1.15	799.25				
Sodium Hypochlorite	648	648	1.15	745.20				
Sodium Hypochlorite	669	669	1.15	769.35				
Sodium Hypochlorite	573	573	1.15	658.95				
		<u>19,415</u>		<u>\$ 22,327.25</u>	<u>44.75</u>	<u>0.00</u>	<u>433.85</u>	Used for disinfection in the production of potable water.
Trichlorisocyanuric - 50 lb	2	100	120.00	240.00				
Trichlorisocyanuric - 50 lb	2	100	120.00	240.00				
		<u>200</u>		<u>\$ 480.00</u>				Chlorine (Tabs) Used for plant maintenance and supplemental disinfectant on an as need basis.

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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St. John's Highlands (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
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No Facility / Interconnected with Hermits Cove PWS

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Stone Mountain (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
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No Charges *

12

12

0.00

*

0.79

0.00

15.17

Used for disinfection in the production of potable water.

* 12 gallons of Sodium Hypochlorite used per year. Taken from Palms MHP # 6416

Summit Chase (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
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Sodium Hypochlorite	30	30	1.15	34.50				
Sodium Hypochlorite	29	29	1.15	33.35				
Sodium Hypochlorite	30	30	1.15	34.50				
Sodium Hypochlorite	22	22	1.15	25.30				
Sodium Hypochlorite	21	21	1.15	24.15				
Sodium Hypochlorite	22	22	1.15	25.30				
Sodium Hypochlorite	46	46	1.15	52.90				
Sodium Hypochlorite	21	21	1.15	24.15				
Sodium Hypochlorite	24	24	1.15	27.60				
Sodium Hypochlorite	23	23	1.15	26.45				
Sodium Hypochlorite	30	30	1.15	34.50				
Sodium Hypochlorite	24	24	1.15	27.60				
Sodium Hypochlorite	44	44	1.15	50.60				
Sodium Hypochlorite	15	15	1.15	17.25				
Sodium Hypochlorite	36	36	1.15	41.40				
Sodium Hypochlorite	15	15	1.15	17.25				
Sodium Hypochlorite	14	14	1.15	16.10				
Sodium Hypochlorite	21	21	1.15	24.15				
Sodium Hypochlorite	16	16	1.15	18.40				
Sodium Hypochlorite	15	15	1.15	17.25				
Sodium Hypochlorite	15	15	1.15	17.25				
Sodium Hypochlorite	14	14	1.15	16.10				
Sodium Hypochlorite	42	42	1.15	48.30				
		569		\$ 654.35	21.73	0.00	26.18	Used for disinfection in the production of potable water.

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Summit Chase (Wastewater)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	134	134	1.15	154.10				
Sodium Hypochlorite	120	120	1.15	138.00				
Sodium Hypochlorite	107	107	1.15	123.05				
Sodium Hypochlorite	173	173	1.15	198.95				
Sodium Hypochlorite	104	104	1.15	119.60				
Sodium Hypochlorite	112	112	1.15	128.80				
Sodium Hypochlorite	113	113	1.15	129.95				
Sodium Hypochlorite	145	145	1.15	166.75				
Sodium Hypochlorite	98	98	1.15	112.70				
Sodium Hypochlorite	130	130	1.15	149.50				
Sodium Hypochlorite	140	140	1.15	161.00				
Sodium Hypochlorite	123	123	1.15	141.45				
Sodium Hypochlorite	110	110	1.15	126.50				
Sodium Hypochlorite	186	186	1.15	213.90				
Sodium Hypochlorite	81	81	1.15	93.15				
Sodium Hypochlorite	80	80	1.15	92.00				
Sodium Hypochlorite	135	135	1.15	155.25				
Sodium Hypochlorite	134	134	1.15	154.10				
Sodium Hypochlorite	63	63	1.15	72.45				
Sodium Hypochlorite	91	91	1.15	104.65				
Sodium Hypochlorite	79	79	1.15	90.85				
Sodium Hypochlorite	93	93	1.15	106.95				
Sodium Hypochlorite	87	87	1.15	100.05				
Sodium Hypochlorite	89	89	1.15	102.35				
Sodium Hypochlorite	76	76	1.15	87.40				
		<u>2,803</u>		<u>\$ 3,223.45</u>	<u>10.44</u>	<u>0.00</u>	<u>268.49</u>	Used for disinfection in the production of potable water.

Sunny Hills (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hydrochlorite - 2.5 gal jug	12	30	3.75	45.00				
Sodium Hydrochlorite - 2.5 gal jug	24	60	3.25	78.00				
Sodium Hydrochlorite - 2.5 gal jug	36	90	3.25	117.00				
Sodium Hydrochlorite - 2.5 gal jug	24	60	3.25	78.00				
Sodium Hydrochlorite - 2.5 gal jug	18	45	3.25	58.50				
Sodium Hydrochlorite - 2.5 gal jug	9	23	3.25	29.25				
Sodium Hydrochlorite - 2.5 gal jug	24	60	3.25	78.00				
Sodium Hydrochlorite - 2.5 gal jug	14	35	3.25	45.50				
		<u>403</u>		<u>\$ 529.25</u>	<u>78.34</u>	<u>0.00</u>	<u>5.14</u>	Used for disinfection in the production of potable water.

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Sunny Hills (Wastewater)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hydrochlorite - 2.5 gal jug	12	30	3.75	45.00				
Sodium Hydrochlorite - 2.5 gal jug	6	15	3.75	22.50				
Sodium Hydrochlorite - 2.5 gal jug	30	75	3.25	97.50				
Sodium Hydrochlorite - 2.5 gal jug	12	30	3.25	39.00				
Sodium Hydrochlorite - 2.5 gal jug	36	90	3.25	117.00				
Sodium Hydrochlorite - 2.5 gal jug	9	23	3.25	29.25				
Sodium Hydrochlorite - 2.5 gal jug	12	30	3.25	39.00				
Sodium Hydrochlorite - 2.5 gal jug	28	70	3.25	91.00				
		<u>363</u>		<u>\$ 480.25</u>	<u>8.68</u>	<u>0.00</u>	<u>41.76</u>	Used for disinfection in the production of potable water.

Tangerine (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Chlorine - 2.5 gal jug	2	5	3.50	7.00				Used for disinfection in the production of potable water.
Chlorine - 2.5 gal jug	4	10	3.50	14.00				
Chlorine - 2.5 gal jug	2	5	3.50	7.00				
Sodium Hypochlorite	118	118	1.15	135.70				
Sodium Hypochlorite	113	113	1.15	129.95				
Sodium Hypochlorite	162	162	1.15	186.30				
Sodium Hypochlorite	57	57	1.15	65.55				
Sodium Hypochlorite	129	129	1.15	148.35				
Sodium Hypochlorite	111	111	1.15	127.65				
Sodium Hypochlorite	117	117	1.15	134.55				
Sodium Hypochlorite	222	222	1.15	255.30				
Sodium Hypochlorite	115	115	1.15	132.25				
Sodium Hypochlorite	167	167	1.15	192.05				
Sodium Hypochlorite	171	171	1.15	196.65				
Sodium Hypochlorite	162	162	1.15	186.30				
Sodium Hypochlorite	153	153	1.15	175.95				
Sodium Hypochlorite	160	160	1.15	184.00				
Sodium Hypochlorite	125	125	1.15	143.75				
Sodium Hypochlorite	172	172	1.15	197.80				
Sodium Hypochlorite	69	69	1.15	79.35				
Sodium Hypochlorite	225	225	1.15	258.75				
Sodium Hypochlorite	152	152	1.15	174.80				
Sodium Hypochlorite	142	142	1.15	163.30				
Sodium Hypochlorite	100	100	1.15	115.00				
Sodium Hypochlorite	118	118	1.15	135.70				
Sodium Hypochlorite	122	122	1.15	140.30				
Sodium Hypochlorite	140	140	1.15	161.00				
Sodium Hypochlorite	143	143	1.15	164.45				
Sodium Hypochlorite	131	131	1.15	150.65				
Sodium Hypochlorite	103	103	1.15	118.45				
		<u>3,719</u>		<u>\$ 4,281.85</u>	<u>44.25</u>	<u>0.00</u>	<u>84.04</u>	Used for disinfection in the production of potable water.

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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The Woods (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	90	90	1.15	103.50				
Sodium Hypochlorite	76	76	1.15	87.40				
Sodium Hypochlorite	46	46	1.15	52.90				
Sodium Hypochlorite	63	63	1.15	72.45				
Sodium Hypochlorite	80	80	1.15	92.00				
Sodium Hypochlorite	47	47	1.15	54.05				
Sodium Hypochlorite	53	53	1.15	60.95				
Sodium Hypochlorite	35	35	1.15	40.25				
Sodium Hypochlorite	42	42	1.15	48.30				
Sodium Hypochlorite	22	22	1.15	25.30				
Sodium Hypochlorite	35	35	1.15	40.25				
		<u>589</u>		<u>\$ 677.35</u>	<u>4.39</u>	<u>0.00</u>	<u>134.08</u>	Used for disinfection in the production of potable water.

The Woods (Wastewater)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	47	47	1.15	54.05				
Sodium Hypochlorite	33	33	1.15	37.95				
Sodium Hypochlorite	25	25	1.15	28.75				
Sodium Hypochlorite	98	98	1.15	112.70				
Sodium Hypochlorite	60	60	1.15	69.00				
Sodium Hypochlorite	58	58	1.15	66.70				
Sodium Hypochlorite	72	72	1.15	82.80				
Sodium Hypochlorite	102	102	1.15	117.30				
Sodium Hypochlorite	73	73	1.15	83.95				
Sodium Hypochlorite	78	78	1.15	89.70				
Sodium Hypochlorite	60	60	1.15	69.00				
Sodium Hypochlorite	65	65	1.15	74.75				
Sodium Hypochlorite	64	64	1.15	73.60				
Sodium Hypochlorite	42	42	1.15	48.30				
Sodium Hypochlorite	40	40	1.15	46.00				
Sodium Hypochlorite	100	100	1.15	115.00				
Sodium Hypochlorite	101	101	1.15	116.15				
Sodium Hypochlorite	59	59	1.15	67.85				
Sodium Hypochlorite	96	96	1.15	110.40				
Sodium Hypochlorite	94	94	1.15	108.10				
Sodium Hypochlorite	50	50	1.15	57.50				
Sodium Hypochlorite	56	56	1.15	64.40				
Sodium Hypochlorite	84	84	1.15	96.60				
		<u>1,557</u>		<u>\$ 1,790.55</u>	<u>3.45</u>	<u>0.00</u>	<u>451.30</u>	Used for disinfection in the production of potable water.

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Tomoka / Twin Rivers (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Ammonia Solution - 55 Gallons	1	55	143.97	143.97				
Ammonia Solution - 55 Gallons	1	55	143.97	143.97				
		110		\$ 287.94	28.89	0.00	3.81	Chemical utilized in the disinfection process (chloramines).
Aquadene - 55 Gallons	3	165	225.00	675.00				
Aquadene - 55 Gallons	1	55	225.00	225.00				
		220		\$ 900.00	28.89	0.00	7.62	Chemical utilized for corrosion control in potable water.
Sodium Hypochlorite	147	147	1.15	169.05				
Sodium Hypochlorite	46	46	1.15	52.90				
Sodium Hypochlorite	100	100	1.15	115.00				
Sodium Hypochlorite	150	150	1.15	172.50				
Sodium Hypochlorite	105	105	1.15	120.75				
Sodium Hypochlorite	70	70	1.15	80.50				
Sodium Hypochlorite	64	64	1.15	73.60				
Sodium Hypochlorite	101	101	1.15	116.15				
Sodium Hypochlorite	66	66	1.15	75.90				
Sodium Hypochlorite	182	182	1.15	209.30				
Sodium Hypochlorite	133	133	1.15	152.95				
Sodium Hypochlorite	111	111	1.15	127.65				
Sodium Hypochlorite	147	147	1.15	169.05				
Sodium Hypochlorite	75	75	1.15	86.25				
Sodium Hypochlorite	113	113	1.15	129.95				
Sodium Hypochlorite	72	72	1.15	82.80				
Sodium Hypochlorite	133	133	1.15	152.95				
Sodium Hypochlorite	114	114	1.15	131.10				
Sodium Hypochlorite	126	126	1.15	144.90				
Sodium Hypochlorite	98	98	1.15	112.70				
Sodium Hypochlorite	153	153	1.15	175.95				
Sodium Hypochlorite	102	102	1.15	117.30				
Sodium Hypochlorite	253	253	1.15	290.95				
Sodium Hypochlorite	110	110	1.15	126.50				
Sodium Hypochlorite	100	100	1.15	115.00				
Sodium Hypochlorite	38	38	1.15	43.70				
Sodium Hypochlorite	117	117	1.15	134.55				
Sodium Hypochlorite	148	148	1.15	170.20				
Sodium Hypochlorite	144	144	1.15	165.60				
Sodium Hypochlorite	62	62	1.15	71.30				
Sodium Hypochlorite	160	160	1.15	184.00				
Sodium Hypochlorite	44	44	1.15	50.60				
Sodium Hypochlorite	130	130	1.15	149.50				
Sodium Hypochlorite	62	62	1.15	71.30				
Sodium Hypochlorite	109	109	1.15	125.35				
Sodium Hypochlorite	89	89	1.15	102.35				
Sodium Hypochlorite	73	73	1.15	83.95				
Sodium Hypochlorite	127	127	1.15	146.05				
Sodium Hypochlorite	120	120	1.15	138.00				
Sodium Hypochlorite	80	80	1.15	92.00				
Sodium Hypochlorite	131	131	1.15	150.65				
Sodium Hypochlorite	82	82	1.15	94.30				
Sodium Hypochlorite	73	73	1.15	83.95				
Sodium Hypochlorite	130	130	1.15	149.50				
Sodium Hypochlorite	163	163	1.15	187.45				

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Tomoka / Twin Rivers (Water)(Continued)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	106	106	1.15	120.75				
Sodium Hypochlorite	73	73	1.15	83.95				
Sodium Hypochlorite	79	79	1.15	90.85				
		5,210		\$ 5,991.50	28.89	0.00	180.36	Used for disinfection in the production of potable water.

Valencia Terrace (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Aquadene - 55 Gallons	7	385	225.00	1,575.00				
		385		\$ 1,575.00	27.74	0.00	13.88	Chemical utilized in the potable water to sequester iron.
150 LB Gas Chlorine Cylinder	1	150	.	.				
150 LB Gas Chlorine Cylinder	3	450	.5925	266.63				
150 LB Gas Chlorine Cylinder	2	300	.5925	177.75				
		900		\$ 444.38	27.74	2.47	0.00	Used for disinfection in the production of potable water.

* One cylinder purchased in 2006 used in 2007 as per operator. (added to correct dosage rate calculation)

Valencia Terrace (Wastewater)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	155	155	1.15	178.25				
Sodium Hypochlorite	163	163	1.15	187.45				
Sodium Hypochlorite	170	170	1.15	195.50				
Sodium Hypochlorite	143	143	1.15	164.45				
Sodium Hypochlorite	124	124	1.15	142.60				
Sodium Hypochlorite	109	109	1.15	125.35				
Sodium Hypochlorite	127	127	1.15	146.05				
Sodium Hypochlorite	133	133	1.15	152.95				
Sodium Hypochlorite	135	135	1.15	155.25				
Sodium Hypochlorite	144	144	1.15	165.60				
Sodium Hypochlorite	150	150	1.15	172.50				
Sodium Hypochlorite	86	86	1.15	98.90				
Sodium Hypochlorite	81	81	1.15	93.15				
Sodium Hypochlorite	143	143	1.15	164.45				
Sodium Hypochlorite	86	86	1.15	98.90				
Sodium Hypochlorite	151	151	1.15	173.65				
Sodium Hypochlorite	158	158	1.15	179.40				
Sodium Hypochlorite	149	149	1.15	171.35				
Sodium Hypochlorite	152	152	1.15	174.80				
Sodium Hypochlorite	149	149	1.15	171.35				

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Valencia Terrace (Wastewater)(Continued)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	134	134	1.15	154.10				
Sodium Hypochlorite	154	154	1.15	177.10				
Sodium Hypochlorite	154	154	1.15	177.10				
Sodium Hypochlorite	142	142	1.15	163.30				
Sodium Hypochlorite	155	155	1.15	178.25				
Sodium Hypochlorite	137	137	1.15	157.55				
Sodium Hypochlorite	119	119	1.15	136.85				
		<u>3,701</u>		<u>\$ 4,258.15</u>	<u>13.43</u>	<u>0.00</u>	<u>275.58</u>	Used for disinfection in the production of potable water.

Venetian Village (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	40	40	1.15	46.00				
Sodium Hypochlorite	41	41	1.15	47.15				
Sodium Hypochlorite	36	36	1.15	41.40				
Sodium Hypochlorite	86	86	1.15	98.90				
Sodium Hypochlorite	32	32	1.15	36.80				
Sodium Hypochlorite	14	14	1.15	16.10				
Sodium Hypochlorite	25	25	1.15	28.75				
Sodium Hypochlorite	24	24	1.15	27.60				
Sodium Hypochlorite	26	26	1.15	29.90				
Sodium Hypochlorite	27	27	1.15	31.05				
Sodium Hypochlorite	30	30	1.15	34.50				
Sodium Hypochlorite	21	21	1.15	24.15				
Sodium Hypochlorite	27	27	1.15	31.05				
Sodium Hypochlorite	21	21	1.15	24.15				
Sodium Hypochlorite	22	22	1.15	25.30				
Sodium Hypochlorite	23	23	1.15	26.45				
Sodium Hypochlorite	22	22	1.15	25.30				
Sodium Hypochlorite	22	22	1.15	25.30				
Sodium Hypochlorite	20	20	1.15	23.00				
Sodium Hypochlorite	20	20	1.15	23.00				
Sodium Hypochlorite	23	23	1.15	26.45				
Sodium Hypochlorite	22	22	1.15	25.30				
Sodium Hypochlorite	21	21	1.15	24.15				
Sodium Hypochlorite	20	20	1.15	23.00				
		<u>685</u>		<u>\$ 764.75</u>	<u>11.06</u>	<u>0.00</u>	<u>60.15</u>	Used for disinfection in the production of potable water.

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Venetian Village (Wastewater)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	105	105	1.15	120.75				
Sodium Hypochlorite	169	169	1.15	194.35				
Sodium Hypochlorite	81	81	1.15	93.15				
Sodium Hypochlorite	83	83	1.15	95.45				
Sodium Hypochlorite	133	133	1.15	152.95				
Sodium Hypochlorite	84	84	1.15	96.60				
Sodium Hypochlorite	45	45	1.15	51.75				
Sodium Hypochlorite	111	111	1.15	127.65				
Sodium Hypochlorite	81	81	1.15	93.15				
Sodium Hypochlorite	89	89	1.15	102.35				
Sodium Hypochlorite	90	90	1.15	103.50				
Sodium Hypochlorite	36	36	1.15	41.40				
Sodium Hypochlorite	90	90	1.15	103.50				
Sodium Hypochlorite	125	125	1.15	143.75				
Sodium Hypochlorite	70	70	1.15	80.50				
Sodium Hypochlorite	93	93	1.15	106.95				
Sodium Hypochlorite	72	72	1.15	82.80				
Sodium Hypochlorite	74	74	1.15	85.10				
Sodium Hypochlorite	73	73	1.15	83.95				
Sodium Hypochlorite	36	36	1.15	41.40				
Sodium Hypochlorite	45	45	1.15	51.75				
Sodium Hypochlorite	61	61	1.15	70.15				
Sodium Hypochlorite	62	62	1.15	71.30				
		<u>1,908</u>		<u>\$ 2,194.20</u>	<u>3.81</u>	<u>0.00</u>	<u>500.79</u>	Used for disinfection in the production of potable water.

Village Water (Water)

M G Water Purchased

Purchase Water Agreement with City of Lakeland 100% Supply	<u>37.62</u>
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Village Water (Wastewater)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	89	89	1.15	102.35				
Sodium Hypochlorite	98	98	1.15	112.70				
Sodium Hypochlorite	97	97	1.15	111.55				
Sodium Hypochlorite	89	89	1.15	102.35				
Sodium Hypochlorite	145	145	1.15	166.75				
Sodium Hypochlorite	150	150	1.15	172.50				
Sodium Hypochlorite	109	109	1.15	125.35				
Sodium Hypochlorite	94	94	1.15	107.55				
Sodium Hypochlorite	107	107	1.15	123.05				
Sodium Hypochlorite	123	123	1.15	141.45				
Sodium Hypochlorite	150	150	1.15	172.50				

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Village Water (Wastewater)(Continued)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Sewer Treated	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	140	140	1.15	161.00				
Sodium Hypochlorite	80	80	1.15	92.00				
Sodium Hypochlorite	92	92	1.15	105.80				
Sodium Hypochlorite	101	101	1.15	116.15				
Sodium Hypochlorite	76	76	1.15	87.40				
Sodium Hypochlorite	120	120	1.15	138.00				
Sodium Hypochlorite	148	148	1.15	170.20				
Sodium Hypochlorite	137	137	1.15	157.55				
Sodium Hypochlorite	154	154	1.15	177.10				
Sodium Hypochlorite	117	117	1.15	134.55				
Sodium Hypochlorite	139	139	1.15	159.85				
Sodium Hypochlorite	224	224	1.15	257.60				
Sodium Hypochlorite	134	134	1.15	154.10				
Sodium Hypochlorite	154	154	1.15	177.10				
Sodium Hypochlorite	75	75	1.15	86.25				
Sodium Hypochlorite	73	73	1.15	83.95				
Sodium Hypochlorite	109	109	1.15	125.35				
		<u>3,324</u>		<u>\$ 3,822.05</u>	<u>12.40</u>	<u>0.00</u>	<u>288.03</u>	Used for disinfection in the production of potable water.

Welaka / Saratoga (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	46	46	1.15	52.90				
Sodium Hypochlorite	22	22	1.15	25.30				
Sodium Hypochlorite	15	15	1.15	17.25				
Sodium Hypochlorite	13	13	1.15	14.95				
Sodium Hypochlorite	31	31	1.15	35.65				
Sodium Hypochlorite	29	29	1.15	33.35				
Sodium Hypochlorite	20	20	1.15	23.00				
Sodium Hypochlorite	10	10	1.15	11.50				
Sodium Hypochlorite	17	17	1.15	19.55				
Sodium Hypochlorite	19	19	1.15	21.85				
Sodium Hypochlorite	19	19	1.15	21.85				
Sodium Hypochlorite	22	22	1.15	25.30				
Sodium Hypochlorite	21	21	1.15	24.15				
Sodium Hypochlorite	13	13	1.15	14.95				
Sodium Hypochlorite	23	23	1.15	26.45				
Sodium Hypochlorite	7	7	1.15	8.05				
		<u>327</u>		<u>\$ 376.05</u>	<u>7.71</u>	<u>0.00</u>	<u>42.43</u>	Used for disinfection in the production of potable water.

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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Wootens (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	21	21	1.15	24.15				
Sodium Hypochlorite	20	20	1.15	23.00				
Sodium Hypochlorite	11	11	1.15	12.65				
Sodium Hypochlorite	17	17	1.15	19.55				
Sodium Hypochlorite	19	19	1.15	21.85				
		<u>88</u>		<u>\$ 101.20</u>	<u>1.40</u>	<u>0.00</u>	<u>62.72</u>	Used for disinfection in the production of potable water.

Zephyr Shores (Water)

Chemical Type	Units	Total Gallons	Unit Price	Chemical Cost	M G Water Produced	Dosage Rate (Lbs chemical/Day)	Dosage Rate (Gal chem/M G produced)	Comments
Sodium Hypochlorite	14	14	1.15	16.10				
Sodium Hypochlorite	41	41	1.15	47.15				
Sodium Hypochlorite	40	40	1.15	46.00				
Sodium Hypochlorite	33	33	1.15	37.95				
Sodium Hypochlorite	40	40	1.15	46.00				
Sodium Hypochlorite	40	40	1.15	46.00				
Sodium Hypochlorite	37	37	1.15	42.55				
Sodium Hypochlorite	30	30	1.15	34.50				
Sodium Hypochlorite	38	38	1.15	43.70				
Sodium Hypochlorite	56	56	1.15	64.40				
Sodium Hypochlorite	35	35	1.15	40.25				
Sodium Hypochlorite	45	45	1.15	51.75				
Sodium Hypochlorite	33	33	1.15	37.95				
Sodium Hypochlorite	28	28	1.15	32.20				
Sodium Hypochlorite	31	31	1.15	35.65				
		<u>541</u>		<u>\$ 622.15</u>	<u>12.22</u>	<u>0.00</u>	<u>44.29</u>	Used for disinfection in the production of potable water.

Purchase Water Agreement with Pasco County (Well Drilled in 2007) no longer purchasing water

Zephyr Shores (Wastewater)

M G Sewer Treated

Purchase Sewer Agreement with Pasco County 100% Treated

8.39

Chemical cost does not include sales tax, fuel tax, container deposit, fuel surcharge, insurance and security surcharges or discounts.

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48 Estates (Water)							
Last Name	First Name	Employee Job Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Aldrich	Howard	Facility Operator II	See Appedix for descriptions as per job title	Wastewater Operator-Florida	0008854	Class C	See Footnote
Aldrich	Howard	Facility Operator II	See Appedix for descriptions as per job title	Water Operator-Florida	0006368	Class C	See Footnote
Boyd	Charles, Joe	Lead Maintenance Technician	See Appedix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Furlow	John	Utility Tech I	See Appedix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Michaelsen	Adam	Facility Operator I	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0013614	Class C	See Footnote
Neal	Martin	Facility Operator I	See Appedix for descriptions as per job title	Water Operator- Florida	0010027	Class C	See Footnote
Ruston	Micheal	Utility Tech II	See Appedix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Sweat	Darrell	Utility Tech III	See Appedix for descriptions as per job title	Water Distribution Technician	3552	Class C	See Footnote
Westrick	Todd	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote
Worrell	John	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator- Florida	0006597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

Arredondo Estates (Water)							
Last Name	First Name	Employee Job Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Grisham	Steven	Utility Tech I	See Appedix for descriptions as per job title	None			See Footnote
Kissick	Gary	Facility Operator II	See Appedix for descriptions as per job title	Water Distribution	589	Class A	See Footnote
Kissick	Gary	Facility Operator II	See Appedix for descriptions as per job title	Water Operator	0007846	Class C	See Footnote
March	Mark	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator- Florida	0007212	Class C	See Footnote
March	Mark	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0008287	Class C	See Footnote
Rodríguez	Bernardo	Maintenance Manager	See Appedix for descriptions as per job title	None			See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0007251	Class A	See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0004894	Class A	See Footnote

Arredondo Farms (Water)							
Last Name	First Name	Employee Job Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Grisham	Steven	Utility Tech I	See Appedix for descriptions as per job title	None			See Footnote
March	Mark	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator- Florida	0007212	Class C	See Footnote
March	Mark	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0008287	Class C	See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appedix for descriptions as per job title	None			See Footnote
Ruston	Micheal	Utility Tech II	See Appedix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0007251	Class A	See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0004894	Class A	See Footnote

Arredondo Estates (Wastewater)							
Last Name	First Name	Employee Job Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boyd	Charles, Joe	Lead Maintenance Technician	See Appedix for descriptions as per job title	None			See Footnote
Grisham	Steven	Utility Tech I	See Appedix for descriptions as per job title	None			See Footnote
March	Mark	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0008287	Class C	See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appedix for descriptions as per job title	None			See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0007251	Class A	See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0004894	Class A	See Footnote

Beecher's Point (Water)							
Last Name	First Name	Employee Job Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Haring	John	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator	0014091	Class B	See Footnote
Haring	John	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator	0012476	Class B	See Footnote
Marriott	Ralph	Facility Operator II	See Appedix for descriptions as per job title	CDL		Class B	See Footnote
Marriott	Ralph	Facility Operator II	See Appedix for descriptions as per job title	Water Treatment	0007527	Class C	See Footnote
Marriott	Ralph	Facility Operator II	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0009320	Class C	See Footnote

The method of allocation is the time spent reported by the individual employee.

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Beecher's Point (Water) (Continued)

Last Name	First Name	Employee Job Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
McNair	Wesley	Utility Tech I	See Appedix for descriptions as per job title	None			See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appedix for descriptions as per job title	None			See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0007251	Class A	See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0004894	Class A	See Footnote
Weaver	Daniel	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote

Beecher's Point (Wastewater)

Last Name	First Name	Employee Job Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boas	Lester	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote
Boyd	Charles, Joe	Lead Maintenance Technician	See Appedix for descriptions as per job title	None			See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appedix for descriptions as per job title	None			See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0007251	Class A	See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0004894	Class A	See Footnote
Weaver	Daniel	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote

Carlton Village (Water)

Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boyd	Charles, Joe	Lead Maintenance Technician	See Appedix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Furlow	John	Utility Tech I	See Appedix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Heath	Brian	Area Manager	See Appedix for descriptions as per job title	Water Operator- Florida	0005825	Class C	See Footnote
Heath	Brian	Area Manager	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007522	Class C	See Footnote
Kissick	Gary	Facility Operator II	See Appedix for descriptions as per job title	Water Distribution	589	Class A	See Footnote
Kissick	Gary	Facility Operator II	See Appedix for descriptions as per job title	Water Operator	0007846	Class C	See Footnote
Maio	Philip	Construction Coordinator	See Appedix for descriptions as per job title	None			See Footnote
Michaelsen	Adam	Facility Operator I	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0013614	Class C	See Footnote
Neal	Martin	Facility Operator I	See Appedix for descriptions as per job title	Water Operator- Florida	0010027	Class C	See Footnote
Ruston	Micheal	Utility Tech II	See Appedix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Sweat	Darrell	Utility Tech III	See Appedix for descriptions as per job title	Water Distribution Technician	3552	Class C	See Footnote
Westrick	Todd	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote
Worrell	John	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator- Florida	0006597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

Chuluota (Water)

Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boas	Lester	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Furlow	John	Utility Tech I	See Appedix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Gerardo	Alfred	Facility Operator I	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0011993	Class C	See Footnote
Gray	Roger	Facility Operator II	See Appedix for descriptions as per job title	Water Operator- Florida	0014574	Class C	See Footnote
Gray	Roger	Facility Operator II	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0014188	Class C	See Footnote
Heath	Brian	Area Manager	See Appedix for descriptions as per job title	Water Operator- Florida	0005825	Class C	See Footnote
Heath	Brian	Area Manager	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007522	Class C	See Footnote
Maio	Philip	Construction Coordinator	See Appedix for descriptions as per job title	None			See Footnote

The method of allocation is the time spent reported by the individual employee.

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Chuluota (Water)(Continued)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
McCarthy	Terence	Facility Operator I	See Appendix for descriptions as per job title	Water Operator- Florida	0004817	Class C	See Footnote
Neal	Martin	Facility Operator I	See Appendix for descriptions as per job title	Water Operator- Florida	0010027	Class C	See Footnote
Ortiz-Girau	Eduardo	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	1271	Class C	See Footnote
Ortiz-Girau	Eduardo	Utility Tech III	See Appendix for descriptions as per job title	Backflow Prevention	n/a	n/a	See Footnote
Rodríguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote
Sweat	Darrell	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	3552	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Collections Operator	3155	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Water Distribution	2889	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator	0006411	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator	0009184	Class A	See Footnote

Chuluota (Wastewater)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Gerardo	Alfred	Facility Operator I	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0011993	Class C	See Footnote
Gray	Roger	Facility Operator II	See Appendix for descriptions as per job title	Water Operator- Florida	0014574	Class C	See Footnote
Gray	Roger	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0014198	Class C	See Footnote
Heath	Brian	Area Manager	See Appendix for descriptions as per job title	Water Operator- Florida	0005825	Class C	See Footnote
Heath	Brian	Area Manager	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007522	Class C	See Footnote
Malo	Philip	Construction Coordinator	See Appendix for descriptions as per job title	None			See Footnote
Ortiz-Girau	Eduardo	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	1271	Class C	See Footnote
Ortiz-Girau	Eduardo	Utility Tech III	See Appendix for descriptions as per job title	Backflow Prevention	n/a	n/a	See Footnote
Rodríguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Collections Operator	3155	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Water Distribution	2889	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator	0006411	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator	0009184	Class A	See Footnote

East Lake Harris Estates (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Aldrich	Howard	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator-Florida	0008854	Class C	See Footnote
Aldrich	Howard	Facility Operator II	See Appendix for descriptions as per job title	Water Operator-Florida	0006368	Class C	See Footnote
Boyd	Charles, Joe	Lead Maintenance Technician	See Appendix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Furlow	John	Utility Tech I	See Appendix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Kissick	Gary	Facility Operator II	See Appendix for descriptions as per job title	Water Distribution	589	Class A	See Footnote
Kissick	Gary	Facility Operator II	See Appendix for descriptions as per job title	Water Operator	0007846	Class C	See Footnote
Neal	Martin	Facility Operator I	See Appendix for descriptions as per job title	Water Operator- Florida	0010027	Class C	See Footnote
Rodríguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Ruston	Micheal	Utility Tech II	See Appendix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Sweat	Darrell	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	3552	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Collections Operator	3155	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Water Distribution	2889	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator	0006411	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator	0009184	Class A	See Footnote

The method of allocation is the time spent reported by the individual employee.

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East Lake Harris Estates (Water)(Continued)

Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Westrick	Todd	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator- Florida	0008597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

Fern Terrace (Water)

Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Aldrich	Howard	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator-Florida	0008854	Class C	See Footnote
Aldrich	Howard	Facility Operator II	See Appendix for descriptions as per job title	Water Operator-Florida	0006368	Class C	See Footnote
Boyd	Charles, Joe	Lead Maintenance Technician	See Appendix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Furlow	John	Utility Tech I	See Appendix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Neal	Martin	Facility Operator I	See Appendix for descriptions as per job title	Water Operator- Florida	0010027	Class C	See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Ruston	Micheal	Utility Tech II	See Appendix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Sweat	Darrel	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	3552	Class C	See Footnote
Westrick	Todd	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator- Florida	0006597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

Florida Central Commerce Park (Wastewater)

Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boyd	Charles, Joe	Lead Maintenance Technician	See Appendix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Furlow	John	Utility Tech I	See Appendix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Gerardo	Alfred	Facility Operator I	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0011993	Class C	See Footnote
Gray	Roger	Facility Operator II	See Appendix for descriptions as per job title	Water Operator- Florida	0014574	Class C	See Footnote
Gray	Roger	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0014198	Class C	See Footnote
Maio	Philip	Construction Coordinator	See Appendix for descriptions as per job title	None			See Footnote
McCarthy	Terence	Facility Operator I	See Appendix for descriptions as per job title	Water Operator- Florida	0004817	Class C	See Footnote
Ortiz-Girau-	Eduardo	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	1271	Class C	See Footnote
Ortiz-Girau-	Eduardo	Utility Tech III	See Appendix for descriptions as per job title	Backflow Prevention	n/a	n/a	See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote
Sweat	Darrell	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	3552	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Collections Operator	3155	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Water Distribution	2889	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator	0006411	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator	0009184	Class A	See Footnote

Friendly Center (Water)

Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Aldrich	Howard	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator-Florida	0008854	Class C	See Footnote
Aldrich	Howard	Facility Operator II	See Appendix for descriptions as per job title	Water Operator-Florida	0006368	Class C	See Footnote
Boyd	Charles, Joe	Lead Maintenance Technician	See Appendix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Furlow	John	Utility Tech I	See Appendix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Neal	Martin	Facility Operator I	See Appendix for descriptions as per job title	Water Operator- Florida	0010027	Class C	See Footnote

The method of allocation is the time spent reported by the individual employee.

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Friendly Center (Water)(Continued)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Ruston	Michael	Utility Tech II	See Appendix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Sweat	Darrell	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	3552	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator- Florida	0006597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

Gibsonia Estates (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Damarco	Santo	Utility Tech I	See Appendix for descriptions as per job title	None			See Footnote
Evans	David	Utility Tech III	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0006675	Class C	See Footnote
Evans	David	Utility Tech III	See Appendix for descriptions as per job title	Wastewater Collection Technician	3404	Class C	See Footnote
Evans	David	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	1846	Class C	See Footnote
Fuller	Steve	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator- Florida	0007519	Class B	See Footnote
Fuller	Steve	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008937	Class B	See Footnote
Hahn	Jerry	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0013832	Class C	See Footnote
Hahn	Jerry	Facility Operator II	See Appendix for descriptions as per job title	Water Operator - Florida	0014331	Class C	See Footnote
Hostetler	Donald	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator - Florida	0014147	Class C	See Footnote
Hostetler	Donald	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008035	Class B	See Footnote
Link	Lucas	Utility Tech II	See Appendix for descriptions as per job title	Water Distribution Technician	4896	Class C	See Footnote
Paver	Robert	Facility Operator II	See Appendix for descriptions as per job title	Water Operator- Florida	0012040	Class C	See Footnote
Paver	Robert	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008946	Class C	See Footnote
Shahid	Victor	Senior Maintenance Technician	See Appendix for descriptions as per job title	Water Distribution Technician	4051	Class C	See Footnote
Sosko	Thomas	Utility Tech I	See Appendix for descriptions as per job title	None			See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote

Grand Terrace (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boyd	Charles, Joe	Lead Maintenance Technician	See Appendix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Furlow	John	Utility Tech I	See Appendix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Kissick	Gary	Facility Operator II	See Appendix for descriptions as per job title	Water Distribution	589	Class A	See Footnote
Kissick	Gary	Facility Operator II	See Appendix for descriptions as per job title	Water Operator	0007846	Class C	See Footnote
Neal	Martin	Facility Operator I	See Appendix for descriptions as per job title	Water Operator- Florida	0010027	Class C	See Footnote
Ruston	Michael	Utility Tech II	See Appendix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Sweat	Darrell	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	3552	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Collections Operator	3155	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Water Distribution	2889	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator	0006411	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator	0009184	Class A	See Footnote
Westrick	Todd	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator- Florida	0006597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

Haines Creek (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boyd	Charles, Joe	Lead Maintenance Technician	See Appendix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Furlow	John	Utility Tech I	See Appendix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Neal	Martin	Facility Operator I	See Appendix for descriptions as per job title	Water Operator- Florida	0010027	Class C	See Footnote

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Haines Creek (Water)(Continued)

Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Rodriguez	Bernardo	Maintenance Manager	See Appedix for descriptions as per job title	None			See Footnote
Ruston	Micheal	Utility Tech II	See Appedix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Sweat	Darrell	Utility Tech III	See Appedix for descriptions as per job title	Water Distribution Technician	3552	Class C	See Footnote
Westrick	Todd	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote
Worrell	John	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator- Florida	0008597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

Harmony Homes (Water)

Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Furlow	John	Utility Tech I	See Appedix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Gray	Roger	Facility Operator II	See Appedix for descriptions as per job title	Water Operator- Florida	0014574	Class C	See Footnote
Gray	Roger	Facility Operator II	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0014198	Class C	See Footnote
McCarthy	Terence	Facility Operator I	See Appedix for descriptions as per job title	Water Operator- Florida	0004617	Class C	See Footnote
McNair	Wesley	Utility Tech I	See Appedix for descriptions as per job title	None			See Footnote
Ortiz-Girau-	Eduardo	Utility Tech III	See Appedix for descriptions as per job title	Water Distribution Technician	1271	Class C	See Footnote
Ortiz-Girau-	Eduardo	Utility Tech III	See Appedix for descriptions as per job title	Backflow Prevention	n/a	n/a	See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appedix for descriptions as per job title	None			See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote
Sweat	Darrell	Utility Tech III	See Appedix for descriptions as per job title	Water Distribution Technician	3552	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Collections Operator	3155	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appedix for descriptions as per job title	Water Distribution	2889	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator	0006411	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator	0008184	Class A	See Footnote

Hermits Cove (Water)

Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boas	Lester	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote
Haring	John	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator	0014081	Class B	See Footnote
Haring	John	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator	0012476	Class B	See Footnote
Marriott	Ralph	Facility Operator II	See Appedix for descriptions as per job title	CDL		Class B	See Footnote
Marriott	Ralph	Facility Operator II	See Appedix for descriptions as per job title	Water Treatment	0007527	Class C	See Footnote
Marriott	Ralph	Facility Operator II	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0009320	Class C	See Footnote
McNair	Wesley	Utility Tech I	See Appedix for descriptions as per job title	None			See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appedix for descriptions as per job title	None			See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0007251	Class A	See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0004894	Class A	See Footnote
Weaver	Daniel	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote

Hobby Hills (Water)

Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boyd	Charles, Joe	Lead Maintenance Technician	See Appedix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0008813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Furlow	John	Utility Tech I	See Appedix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Neal	Martin	Facility Operator I	See Appedix for descriptions as per job title	Water Operator- Florida	0010027	Class C	See Footnote
Ruston	Micheal	Utility Tech II	See Appedix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Sweat	Darrell	Utility Tech III	See Appedix for descriptions as per job title	Water Distribution Technician	3552	Class C	See Footnote

The method of allocation is the time spent reported by the individual employee.

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Hobby Hills (Water)(Continued)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Westrick	Todd	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote
Worrell	John	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator- Florida	0006597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

Holiday Haven (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Haring	John	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator	0014091	Class B	See Footnote
Haring	John	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator	0012478	Class B	See Footnote
McNair	Wesley	Utility Tech I	See Appedix for descriptions as per job title	None			See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0007251	Class A	See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0004894	Class A	See Footnote
Weaver	Daniel	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote

Holiday Haven (Wastewater)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boas	Lester	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote
Haring	John	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator	0014091	Class B	See Footnote
Haring	John	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator	0012478	Class B	See Footnote
Marriott	Ralph	Facility Operator II	See Appedix for descriptions as per job title	CDL		Class B	See Footnote
Marriott	Ralph	Facility Operator II	See Appedix for descriptions as per job title	Water Treatment	0007527	Class C	See Footnote
Marriott	Ralph	Facility Operator II	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0009320	Class C	See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appedix for descriptions as per job title	None			See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote
Sweat	Darrell	Utility Tech III	See Appedix for descriptions as per job title	Water Distribution Technician	3552	Class C	See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0007251	Class A	See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0004894	Class A	See Footnote
Weaver	Daniel	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote

Imperial Mobile Terrace (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boyd	Charles, Joe	Lead Maintenance Technician	See Appedix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Furlow	John	Utility Tech I	See Appedix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Kissick	Gary	Facility Operator II	See Appedix for descriptions as per job title	Water Distribution	589	Class A	See Footnote
Kissick	Gary	Facility Operator II	See Appedix for descriptions as per job title	Water Operator	0007846	Class C	See Footnote
Michaelsen	Adam	Facility Operator I	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0013614	Class C	See Footnote
Neal	Mark	Facility Operator I	See Appedix for descriptions as per job title	Water Operator- Florida	0010027	Class C	See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appedix for descriptions as per job title	None			See Footnote
Ruston	Micheal	Utility Tech II	See Appedix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Sweat	Darrell	Utility Tech III	See Appedix for descriptions as per job title	Water Distribution Technician	3552	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Collections Operator	3155	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appedix for descriptions as per job title	Water Distribution	2889	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator	0006411	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator	0009184	Class A	See Footnote
Westrick	Todd	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote
Worrell	John	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator- Florida	0006597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

The method of allocation is the time spent reported by the individual employee.

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Interlachen Lake (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boas	Lester	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote
Boyd	Charles, Joe	Lead Maintenance Technician	See Appendix for descriptions as per job title	None			See Footnote
Haring	John	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator	0014091	Class B	See Footnote
Haring	John	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator	0012476	Class B	See Footnote
Marriott	Ralph	Facility Operator II	See Appendix for descriptions as per job title	CDL		Class B	See Footnote
Marriott	Ralph	Facility Operator II	See Appendix for descriptions as per job title	Water Treatment	0007527	Class C	See Footnote
Marriott	Ralph	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008320	Class C	See Footnote
McNair	Wesley	Utility Tech I	See Appendix for descriptions as per job title	None			See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote
Thompson	Paul	Field Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0007251	Class A	See Footnote
Thompson	Paul	Field Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0004894	Class A	See Footnote
Weaver	Daniel	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote

Park Manor (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boas	Lester	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote
McNair	Wesley	Utility Tech I	See Appendix for descriptions as per job title	None			See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote
Weaver	Daniel	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote

Park Manor (Wastewater)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boas	Lester	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote
Boyd	Charles, Joe	Lead Maintenance Technician	See Appendix for descriptions as per job title	None			See Footnote
Haring	John	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator	0014091	Class B	See Footnote
Haring	John	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator	0012476	Class B	See Footnote
Marriott	Ralph	Facility Operator II	See Appendix for descriptions as per job title	CDL		Class B	See Footnote
Marriott	Ralph	Facility Operator II	See Appendix for descriptions as per job title	Water Treatment	0007527	Class C	See Footnote
Marriott	Ralph	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008320	Class C	See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Thompson	Paul	Field Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0007251	Class A	See Footnote
Thompson	Paul	Field Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0004894	Class A	See Footnote
Weaver	Daniel	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote

Jasmine Lakes (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Demarco	Santo	Utility Tech I	See Appendix for descriptions as per job title	None			See Footnote
Fuller	Steve	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator- Florida	0007519	Class B	See Footnote
Fuller	Steve	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008937	Class B	See Footnote
Hostettler	Donald	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator - Florida	0014147	Class C	See Footnote
Hostettler	Donald	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008035	Class B	See Footnote
Link	Lucas	Utility Tech II	See Appendix for descriptions as per job title	Water Distribution Technician	4896	Class C	See Footnote
Muldoon	Dennis	Area Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0006452	Class A	See Footnote
Muldoon	Dennis	Area Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0005980	Class C	See Footnote
Muldoon	Dennis	Area Coordinator	See Appendix for descriptions as per job title	Water Distribution Technician	3996	Class C	See Footnote
Muldoon	Dennis	Area Coordinator	See Appendix for descriptions as per job title	Wastewater Collection Technician	3722	Class C	See Footnote

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Jasmine Lakes (Water)(Continued)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Rodriguez	Bernardo	Maintenance Manager	See Appedix for descriptions as per job title	None			See Footnote
Shahid	Victor	Senior Maintenance Technician	See Appedix for descriptions as per job title	Water Distribution Technician	4051	Class C	See Footnote
Sosko	Thomas	Utility Tech I	See Appedix for descriptions as per job title	None			See Footnote

Jasmine Lakes (Wastewater)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boyd	Charles, Joe	Lead Maintenance Technician	See Appedix for descriptions as per job title	None			See Footnote
Evans	David	Utility Tech III	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0005675	Class C	See Footnote
Evans	David	Utility Tech III	See Appedix for descriptions as per job title	Wastewater Collection Technician	3404	Class C	See Footnote
Evans	David	Utility Tech III	See Appedix for descriptions as per job title	Water Distribution Technician	1848	Class C	See Footnote
Fuller	Steve	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator- Florida	0007519	Class B	See Footnote
Fuller	Steve	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0008937	Class B	See Footnote
Hostetler	Donald	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator - Florida	0014147	Class C	See Footnote
Hostetler	Donald	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0008035	Class B	See Footnote
Link	Lucas	Utility Tech II	See Appedix for descriptions as per job title	Water Distribution Technician	4898	Class C	See Footnote
Muldoon	Dennis	Area Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0006452	Class A	See Footnote
Muldoon	Dennis	Area Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0005980	Class C	See Footnote
Muldoon	Dennis	Area Coordinator	See Appedix for descriptions as per job title	Water Distribution Technician	3998	Class C	See Footnote
Muldoon	Dennis	Area Coordinator	See Appedix for descriptions as per job title	Wastewater Collection Technician	3722	Class C	See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appedix for descriptions as per job title	None			See Footnote
Shahid	Victor	Senior Maintenance Technician	See Appedix for descriptions as per job title	Water Distribution Technician	4051	Class C	See Footnote
Sosko	Thomas	Utility Tech I	See Appedix for descriptions as per job title	None			See Footnote

Jungle Den (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boas	Lester	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote
Haring	John	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator	0014091	Class B	See Footnote
Haring	John	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator	0012476	Class B	See Footnote
Marriott	Ralph	Facility Operator II	See Appedix for descriptions as per job title	CDL		Class B	See Footnote
Marriott	Ralph	Facility Operator II	See Appedix for descriptions as per job title	Water Treatment	0007527	Class C	See Footnote
Marriott	Ralph	Facility Operator II	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0009320	Class C	See Footnote
McNair	Wesley	Utility Tech I	See Appedix for descriptions as per job title	None			See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0007251	Class A	See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0004894	Class A	See Footnote
Weaver	Daniel	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote

Jungle Den (Wastewater)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boas	Lester	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote
Boyd	Charles, Joe	Lead Maintenance Technician	See Appedix for descriptions as per job title	None			See Footnote
Haring	John	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator	0014091	Class B	See Footnote
Haring	John	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator	0012476	Class B	See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appedix for descriptions as per job title	None			See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Backflow Prevention License	A03-08-5478	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Wastewater Collection Technician	2708	Class C	See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0007251	Class A	See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0004894	Class A	See Footnote
Weaver	Daniel	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote

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Kings Cove (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Aldrich	Howard	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator-Florida	0008854	Class C	See Footnote
Aldrich	Howard	Facility Operator II	See Appendix for descriptions as per job title	Water Operator-Florida	0008368	Class C	See Footnote
Boyd	Charles, Joe	Lead Maintenance Technician	See Appendix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0008813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Furlow	John	Utility Tech I	See Appendix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Heath	Brian	Area Manager	See Appendix for descriptions as per job title	Water Operator- Florida	0005825	Class C	See Footnote
Heath	Brian	Area Manager	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007522	Class C	See Footnote
Kissick	Gary	Facility Operator II	See Appendix for descriptions as per job title	Water Distribution	589	Class A	See Footnote
Kissick	Gary	Facility Operator II	See Appendix for descriptions as per job title	Water Operator	0007846	Class C	See Footnote
Michaelsen	Adam	Facility Operator I	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0013614	Class C	See Footnote
Neal	Martin	Facility Operator I	See Appendix for descriptions as per job title	Water Operator- Florida	0010027	Class C	See Footnote
Rodríguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Ruston	Michael	Utility Tech II	See Appendix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Sweat	Darrell	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	3552	Class C	See Footnote
Westrick	Todd	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator- Florida	0008597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

Kings Cove (Wastewater)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boyd	Charles, Joe	Lead Maintenance Technician	See Appendix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0008813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Furlow	John	Utility Tech I	See Appendix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Michaelsen	Adam	Facility Operator I	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0013614	Class C	See Footnote
Rodríguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator- Florida	0008597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

Kingswood (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Furlow	John	Utility Tech I	See Appendix for descriptions as per job title	CDL	30213258	Class A	See Footnote
McCarthy	Terence	Facility Operator I	See Appendix for descriptions as per job title	Water Operator- Florida	0004617	Class C	See Footnote
Ortiz-Girau-	Eduardo	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	1271	Class C	See Footnote
Ortiz-Girau-	Eduardo	Utility Tech III	See Appendix for descriptions as per job title	Backflow Prevention	n/a	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Backflow Prevention License	A03-08-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Water Distribution	2088	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Collections Operator	3155	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Water Distribution	2889	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator	0006411	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator	0008184	Class A	See Footnote

Lake Gibson Estates (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boyd	Charles, Joe	Lead Maintenance Technician	See Appendix for descriptions as per job title	None			See Footnote
Evans	David	Utility Tech III	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0005875	Class C	See Footnote
Evans	David	Utility Tech III	See Appendix for descriptions as per job title	Wastewater Collection Technician	3404	Class C	See Footnote
Evans	David	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	1848	Class C	See Footnote
Fuller	Steve	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator- Florida	0007518	Class B	See Footnote
Fuller	Steve	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008937	Class B	See Footnote

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Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Hahn	Jerry	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0013832	Class C	See Footnote
Hahn	Jerry	Facility Operator II	See Appendix for descriptions as per job title	Water Operator - Florida	0014331	Class C	See Footnote
Hostetler	Donald	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator - Florida	0014147	Class C	See Footnote
Hostetler	Donald	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008035	Class B	See Footnote
Link	Lucas	Utility Tech II	See Appendix for descriptions as per job title	Water Distribution Technician	4896	Class C	See Footnote
Muldoon	Dennis	Area Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008452	Class A	See Footnote
Muldoon	Dennis	Area Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0005980	Class C	See Footnote
Muldoon	Dennis	Area Coordinator	See Appendix for descriptions as per job title	Water Distribution Technician	3996	Class C	See Footnote
Muldoon	Dennis	Area Coordinator	See Appendix for descriptions as per job title	Wastewater Collection Technician	3722	Class C	See Footnote
Paver	Robert	Facility Operator II	See Appendix for descriptions as per job title	Water Operator- Florida	0012040	Class C	See Footnote
Paver	Robert	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008946	Class C	See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Shahid	Victor	Senior Maintenance Technician	See Appendix for descriptions as per job title	Water Distribution Technician	4051	Class C	See Footnote
Sosko	Thomas	Utility Tech I	See Appendix for descriptions as per job title	None			See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote

Lake Gibson Estates (Wastewater)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Evans	David	Utility Tech III	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0006676	Class C	See Footnote
Evans	David	Utility Tech III	See Appendix for descriptions as per job title	Wastewater Collection Technician	3404	Class C	See Footnote
Evans	David	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	1846	Class C	See Footnote
Fuller	Steve	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator- Florida	0007519	Class B	See Footnote
Fuller	Steve	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008937	Class B	See Footnote
Hahn	Jerry	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0013832	Class C	See Footnote
Hahn	Jerry	Facility Operator II	See Appendix for descriptions as per job title	Water Operator - Florida	0014331	Class C	See Footnote
Malo	Phillip	Construction Coordinator	See Appendix for descriptions as per job title	None			See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Shahid	Victor	Senior Maintenance Technician	See Appendix for descriptions as per job title	Water Distribution Technician	4051	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote

Lake Josephine (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Backflow Prevention License	442	n/a	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	CDL	C516421693310	Class C	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Cross Connection Control Inspector - NC	0248	n/a	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Cross Connection - Program Managers	PM096	n/a	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	DOT Physical Certification			See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Collection Technician	4693	Class C	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Class C	0009465	Class C	See Footnote
Christmas	Ralph	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0013244	Class C	See Footnote
Grisham	Steven	Utility Tech I	See Appendix for descriptions as per job title	None			See Footnote
Paver	Robert	Facility Operator II	See Appendix for descriptions as per job title	Water Operator- Florida	0012040	Class C	See Footnote
Paver	Robert	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008946	Class C	See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote

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Lake Osborne Estates (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Backflow Prevention License	442	n/a	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	CDL	C516421693310	Class C	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Cross Connection Control Inspector - NC	0248	n/a	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Cross Connection - Program Managers	PM096	n/a	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	DOT Physical Certification			See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Collection Technician	4693	Class C	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Class C	0009465	Class C	See Footnote
Grisham	Steven	Utility Tech I	See Appendix for descriptions as per job title	None			See Footnote

Lake Suzy (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Backflow Prevention License	442	n/a	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	CDL	C516421693310	Class C	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Cross Connection Control Inspector - NC	0248	n/a	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Cross Connection - Program Managers	PM096	n/a	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	DOT Physical Certification			See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Collection Technician	4693	Class C	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Class C	0009465	Class C	See Footnote
Davis	Michael	Utility Tech I	See Appendix for descriptions as per job title	None			See Footnote
Desmaris	Alan	Utility Tech I	See Appendix for descriptions as per job title	None			See Footnote
Farrington	Randle	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator - Florida	0007484	Class D	See Footnote
Farrington	Randle	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008737	Class C	See Footnote
Maio	Philip	Construction Coordinator	See Appendix for descriptions as per job title	None			See Footnote
Paver	Robert	Facility Operator II	See Appendix for descriptions as per job title	Water Operator- Florida	0012040	Class C	See Footnote
Paver	Robert	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008946	Class C	See Footnote

Lake Suzy (Wastewater)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Brown	Howard	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Backflow Prevention License	442	n/a	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	CDL	C516421693310	Class C	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Cross Connection Control Inspector - NC	0248	n/a	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Cross Connection - Program Managers	PM096	n/a	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	DOT Physical Certification			See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Collection Technician	4693	Class C	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Class C	0009465	Class C	See Footnote
Christmas	Ralph	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0013244	Class C	See Footnote
Davis	Michael	Utility Tech I	See Appendix for descriptions as per job title	None			See Footnote
Farrington	Randle	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator - Florida	0007484	Class D	See Footnote
Farrington	Randle	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008737	Class C	See Footnote
Paver	Robert	Facility Operator II	See Appendix for descriptions as per job title	Water Operator- Florida	0012040	Class C	See Footnote
Paver	Robert	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008946	Class C	See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Starfield	Michael	Facility Operator I	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007672	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote

Leisure Lakes (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Christmas	Ralph	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0013244	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote

The method of allocation is the time spent reported by the individual employee.

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Leisure Lakes (Water)(Continued)

Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Paver	Robert	Facility Operator II	See Appendix for descriptions as per job title	Water Operator- Florida	0012040	Class C	See Footnote
Paver	Robert	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008946	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote

Leisure Lakes (Wastewater)

Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Christmas	Ralph	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0013244	Class C	See Footnote
Paver	Robert	Facility Operator II	See Appendix for descriptions as per job title	Water Operator- Florida	0012040	Class C	See Footnote
Paver	Robert	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008946	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote

Morningview (Water)

Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boyd	Charles, Joe	Lead Maintenance Technician	See Appendix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Furrow	John	Utility Tech I	See Appendix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Heath	Brian	Area Manager	See Appendix for descriptions as per job title	Water Operator- Florida	0005825	Class C	See Footnote
Heath	Brian	Area Manager	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007522	Class C	See Footnote
Kissick	Gary	Facility Operator II	See Appendix for descriptions as per job title	Water Distribution	589	Class A	See Footnote
Kissick	Gary	Facility Operator II	See Appendix for descriptions as per job title	Water Operator	0007846	Class C	See Footnote
Michaelson	Adam	Facility Operator I	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0013814	Class C	See Footnote
Neal	Martin	Facility Operator I	See Appendix for descriptions as per job title	Water Operator- Florida	0010027	Class C	See Footnote
Ruston	Micheal	Utility Tech II	See Appendix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Sweat	Darrel	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	3552	Class C	See Footnote
Westrick	Todd	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator- Florida	0006597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

Morningview (Wastewater)

Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Aldrich	Howard	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator-Florida	0008654	Class C	See Footnote
Aldrich	Howard	Facility Operator II	See Appendix for descriptions as per job title	Water Operator-Florida	0006388	Class C	See Footnote
Boyd	Charles, Joe	Lead Maintenance Technician	See Appendix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Michaelson	Adam	Facility Operator I	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0013814	Class C	See Footnote
Ruston	Micheal	Utility Tech II	See Appendix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator- Florida	0006597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

Oakwood (Water)

Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Furrow	John	Utility Tech I	See Appendix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Gerardo	Alfred	Facility Operator I	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0011993	Class C	See Footnote
Gray	Roger	Facility Operator II	See Appendix for descriptions as per job title	Water Operator- Florida	0014574	Class C	See Footnote

The method of allocation is the time spent reported by the individual employee.

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Oakwood (Water)(Continued)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Gray	Roger	Facility Operator II	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0014198	Class C	See Footnote
McCarthy	Terence	Facility Operator I	See Appedix for descriptions as per job title	Water Operator- Florida	0004617	Class C	See Footnote
Ortiz-Girau-	Eduardo	Utility Tech III	See Appedix for descriptions as per job title	Water Distribution Technician	1271	Class C	See Footnote
Ortiz-Girau-	Eduardo	Utility Tech III	See Appedix for descriptions as per job title	Backflow Prevention	n/a	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Collections Operator	3155	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appedix for descriptions as per job title	Water Distribution	2889	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator	0008411	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator	0009184	Class A	See Footnote
Ocala Oaks (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boyd	Charles, Joe	Lead Maintenance Technician	See Appedix for descriptions as per job title	None			See Footnote
Grisham	Steven	Utility Tech I	See Appedix for descriptions as per job title	None			See Footnote
Heath	Brian	Area Manager	See Appedix for descriptions as per job title	Water Operator- Florida	0005825	Class C	See Footnote
Heath	Brian	Area Manager	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007522	Class C	See Footnote
Kissick	Gary	Facility Operator II	See Appedix for descriptions as per job title	Water Distribution	589	Class A	See Footnote
Kissick	Gary	Facility Operator II	See Appedix for descriptions as per job title	Water Operator	0007848	Class C	See Footnote
March	Mark	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator- Florida	0007212	Class C	See Footnote
March	Mark	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0008287	Class C	See Footnote
McNair	Wesley	Utility Tech I	See Appedix for descriptions as per job title	None			See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appedix for descriptions as per job title	None			See Footnote
Ruston	Micheal	Utility Tech II	See Appedix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0007251	Class A	See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0004894	Class A	See Footnote
Orange Hill / Sugar Creek (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Christmas	Ralph	Facility Operator II	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0013244	Class C	See Footnote
Demarco	Santo	Utility Tech I	See Appedix for descriptions as per job title	None			See Footnote
Evans	David	Utility Tech III	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0005875	Class C	See Footnote
Evans	David	Utility Tech III	See Appedix for descriptions as per job title	Wastewater Collection Technician	3404	Class C	See Footnote
Evans	David	Utility Tech III	See Appedix for descriptions as per job title	Water Distribution Technician	1846	Class C	See Footnote
Fuller	Steve	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator- Florida	0007519	Class B	See Footnote
Fuller	Steve	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0008937	Class B	See Footnote
Hahn	Jerry	Facility Operator II	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0013832	Class C	See Footnote
Hahn	Jerry	Facility Operator II	See Appedix for descriptions as per job title	Water Operator - Florida	0014331	Class C	See Footnote
Link	Lucas	Utility Tech II	See Appedix for descriptions as per job title	Water Distribution Technician	4896	Class C	See Footnote
McNair	Wesley	Utility Tech I	See Appedix for descriptions as per job title	None			See Footnote
Paver	Robert	Facility Operator II	See Appedix for descriptions as per job title	Water Operator- Florida	0012040	Class C	See Footnote
Paver	Robert	Facility Operator II	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0008946	Class C	See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appedix for descriptions as per job title	None			See Footnote
Shahid	Victor	Senior Maintenance Technician	See Appedix for descriptions as per job title	Water Distribution Technician	4051	Class C	See Footnote
Sosko	Thomas	Utility Tech I	See Appedix for descriptions as per job title	None			See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote

The method of allocation is the time spent reported by the individual employee.

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Palm Port (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boas	Lester	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote
Haring	John	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator	0014091	Class B	See Footnote
Haring	John	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator	0012476	Class B	See Footnote
Heath	Brian	Area Manager	See Appendix for descriptions as per job title	Water Operator- Florida	0005825	Class C	See Footnote
Heath	Brian	Area Manager	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007522	Class C	See Footnote
Marriott	Ralph	Facility Operator II	See Appendix for descriptions as per job title	CDL		Class B	See Footnote
Marriott	Ralph	Facility Operator II	See Appendix for descriptions as per job title	Water Treatment	0007627	Class C	See Footnote
Marriott	Ralph	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0009320	Class C	See Footnote
McNair	Wesley	Utility Tech I	See Appendix for descriptions as per job title	None			See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote
Thompson	Paul	Field Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0007251	Class A	See Footnote
Thompson	Paul	Field Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0004894	Class A	See Footnote
Weaver	Daniel	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote

Palm Port (Wastewater)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boas	Lester	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote
Haring	John	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator	0014091	Class B	See Footnote
Haring	John	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator	0012476	Class B	See Footnote
Marriott	Ralph	Facility Operator II	See Appendix for descriptions as per job title	CDL		Class B	See Footnote
Marriott	Ralph	Facility Operator II	See Appendix for descriptions as per job title	Water Treatment	0007527	Class C	See Footnote
Marriott	Ralph	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0009320	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote
Thompson	Paul	Field Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0007251	Class A	See Footnote
Thompson	Paul	Field Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0004894	Class A	See Footnote
Weaver	Daniel	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote

Palm Terrace (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Demarco	Santo	Utility Tech I	See Appendix for descriptions as per job title	None			See Footnote
Hostetler	Donald	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator - Florida	0014147	Class C	See Footnote
Hostetler	Donald	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008035	Class B	See Footnote
Link	Lucas	Utility Tech II	See Appendix for descriptions as per job title	Water Distribution Technician	4896	Class C	See Footnote
Muldoon	Dennis	Area Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0006452	Class A	See Footnote
Muldoon	Dennis	Area Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0005980	Class C	See Footnote
Muldoon	Dennis	Area Coordinator	See Appendix for descriptions as per job title	Water Distribution Technician	3996	Class C	See Footnote
Muldoon	Dennis	Area Coordinator	See Appendix for descriptions as per job title	Wastewater Collection Technician	3722	Class C	See Footnote
Ruston	Michael	Utility Tech II	See Appendix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Shahid	Victor	Senior Maintenance Technician	See Appendix for descriptions as per job title	Water Distribution Technician	4051	Class C	See Footnote
Sosko	Thomas	Utility Tech I	See Appendix for descriptions as per job title	None			See Footnote

Palm Terrace (Wastewater)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boyd	Charles, Joe	Lead Maintenance Technician	See Appendix for descriptions as per job title	None			See Footnote
Demarco	Santo	Utility Tech I	See Appendix for descriptions as per job title	None			See Footnote
Fuller	Steve	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator- Florida	0007519	Class B	See Footnote
Fuller	Steve	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008937	Class B	See Footnote
Hostetler	Donald	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator - Florida	0014147	Class C	See Footnote

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Palm Terrace (Wastewater)(Continued)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Hostetler	Donald	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0008035	Class B	See Footnote
Link	Lucas	Utility Tech II	See Appedix for descriptions as per job title	Water Distribution Technician	4896	Class C	See Footnote
Muldoon	Dennis	Area Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0006452	Class A	See Footnote
Muldoon	Dennis	Area Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0005980	Class C	See Footnote
Muldoon	Dennis	Area Coordinator	See Appedix for descriptions as per job title	Water Distribution Technician	3996	Class C	See Footnote
Muldoon	Dennis	Area Coordinator	See Appedix for descriptions as per job title	Wastewater Collection Technician	3722	Class C	See Footnote
Shahid	Victor	Senior Maintenance Technician	See Appedix for descriptions as per job title	Water Distribution Technician	4051	Class C	See Footnote
Sosko	Thomas	Utility Tech I	See Appedix for descriptions as per job title	None			See Footnote

Palms Mobile Home Park (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boyd	Charles, Joe	Lead Maintenance Technician	See Appedix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Furlow	John	Utility Tech I	See Appedix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Kissick	Gary	Facility Operator II	See Appedix for descriptions as per job title	Water Distribution	589	Class A	See Footnote
Kissick	Gary	Facility Operator II	See Appedix for descriptions as per job title	Water Operator	0007846	Class C	See Footnote
Michaelsen	Adam	Facility Operator I	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0013614	Class C	See Footnote
Neal	Martin	Facility Operator I	See Appedix for descriptions as per job title	Water Operator- Florida	0010027	Class C	See Footnote
Ruston	Michael	Utility Tech II	See Appedix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Westrick	Todd	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote
Worrell	John	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator- Florida	0006597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

Picciola Island (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boyd	Charles, Joe	Lead Maintenance Technician	See Appedix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Furlow	John	Utility Tech I	See Appedix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Michaelsen	Adam	Facility Operator I	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0013614	Class C	See Footnote
Neal	Martin	Facility Operator I	See Appedix for descriptions as per job title	Water Operator- Florida	0010027	Class C	See Footnote
Ruston	Michael	Utility Tech II	See Appedix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Westrick	Todd	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote
Worrell	John	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator- Florida	0006597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

Piney Woods (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Aldrich	Howard	Facility Operator II	See Appedix for descriptions as per job title	Wastewater Operator-Florida	0008854	Class C	See Footnote
Aldrich	Howard	Facility Operator II	See Appedix for descriptions as per job title	Water Operator-Florida	0006368	Class C	See Footnote
Boyd	Charles, Joe	Lead Maintenance Technician	See Appedix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Furlow	John	Utility Tech I	See Appedix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Heath	Brian	Area Manager	See Appedix for descriptions as per job title	Water Operator- Florida	0005825	Class C	See Footnote
Heath	Brian	Area Manager	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007522	Class C	See Footnote
Kissick	Gary	Facility Operator II	See Appedix for descriptions as per job title	Water Distribution	589	Class A	See Footnote
Kissick	Gary	Facility Operator II	See Appedix for descriptions as per job title	Water Operator	0007846	Class C	See Footnote
Marriott	Ralph	Facility Operator II	See Appedix for descriptions as per job title	CDL		Class B	See Footnote
Marriott	Ralph	Facility Operator II	See Appedix for descriptions as per job title	Water Treatment	0007527	Class C	See Footnote
Marriott	Ralph	Facility Operator II	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0009320	Class C	See Footnote

The method of allocation is the time spent reported by the individual employee.

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Piney Woods (Water)(Continued)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
McCarthy	Terence	Facility Operator I	See Appedix for descriptions as per job title	Water Operator- Florida	0004617	Class C	See Footnote
Michaelsen	Adam	Facility Operator I	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0013614	Class C	See Footnote
Neal	Martin	Facility Operator I	See Appedix for descriptions as per job title	Water Operator- Florida	0010027	Class C	See Footnote
Ruston	Micheal	Utility Tech II	See Appedix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Sweat	Darrell	Utility Tech III	See Appedix for descriptions as per job title	Water Distribution Technician	3552	Class C	See Footnote
Westrick	Todd	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote
Worrell	John	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator- Florida	0006597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

Pomona Park (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boas	Lester	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote
Haring	John	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator	0014091	Class B	See Footnote
Haring	John	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator	0012476	Class B	See Footnote
Mamott	Ralph	Facility Operator II	See Appedix for descriptions as per job title	CDL		Class B	See Footnote
Mamott	Ralph	Facility Operator II	See Appedix for descriptions as per job title	Water Treatment	0007527	Class C	See Footnote
Mamott	Ralph	Facility Operator II	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0009320	Class C	See Footnote
McNair	Wesley	Utility Tech I	See Appedix for descriptions as per job title	None			See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appedix for descriptions as per job title	None			See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Backflow Prevention License	A03-08-5470	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0007251	Class A	See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0004694	Class A	See Footnote
Weaver	Daniel	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote

Quail Ridge (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boyd	Charles, Joe	Lead Maintenance Technician	See Appedix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Furlow	John	Utility Tech I	See Appedix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Kissick	Gary	Facility Operator II	See Appedix for descriptions as per job title	Water Distribution	589	Class A	See Footnote
Kissick	Gary	Facility Operator II	See Appedix for descriptions as per job title	Water Operator	0007846	Class C	See Footnote
Neal	Martin	Facility Operator I	See Appedix for descriptions as per job title	Water Operator- Florida	0010027	Class C	See Footnote
Ruston	Micheal	Utility Tech II	See Appedix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Sweat	Darrell	Utility Tech III	See Appedix for descriptions as per job title	Water Distribution Technician	3552	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Collections Operator	3155	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appedix for descriptions as per job title	Water Distribution	2889	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator	0006411	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator	0009184	Class A	See Footnote
Westrick	Todd	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote
Worrell	John	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator- Florida	0006597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

Ravenswood (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boyd	Charles, Joe	Lead Maintenance Technician	See Appedix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Furlow	John	Utility Tech I	See Appedix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Michaelsen	Adam	Facility Operator I	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0013614	Class C	See Footnote

The method of allocation is the time spent reported by the individual employee.

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Ravenswood (Water)(Continued)

Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Neal	Martin	Facility Operator I	See Appendix for descriptions as per job title	Water Operator- Florida	0010027	Class C	See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Ruston	Micheal	Utility Tech II	See Appendix for descriptions as per job title	Water Distribution	3803	Class C	See Footnote
Westrick	Todd	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator- Florida	0008597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

River Grove (Water)

Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boas	Lester	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote
Haring	John	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator	0014091	Class B	See Footnote
Haring	John	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator	0012476	Class B	See Footnote
Marriott	Ralph	Facility Operator II	See Appendix for descriptions as per job title	CDL		Class B	See Footnote
Marriott	Ralph	Facility Operator II	See Appendix for descriptions as per job title	Water Treatment	0007527	Class C	See Footnote
Marriott	Ralph	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0009320	Class C	See Footnote
McNair	Wesley	Utility Tech I	See Appendix for descriptions as per job title	None			See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote
Thompson	Paul	Field Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0007251	Class A	See Footnote
Thompson	Paul	Field Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0004894	Class A	See Footnote
Weaver	Daniel	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote

Rosalie Oaks (Water)

Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Christmas	Ralph	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0013244	Class C	See Footnote
Demarco	Santo	Utility Tech I	See Appendix for descriptions as per job title	None			See Footnote
Evans	David	Utility Tech III	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0005875	Class C	See Footnote
Evans	David	Utility Tech III	See Appendix for descriptions as per job title	Wastewater Collection Technician	3404	Class C	See Footnote
Evans	David	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	1846	Class C	See Footnote
Fuller	Steve	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator- Florida	0007519	Class B	See Footnote
Fuller	Steve	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008937	Class B	See Footnote
Hahn	Jerry	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0013832	Class C	See Footnote
Hahn	Jerry	Facility Operator II	See Appendix for descriptions as per job title	Water Operator - Florida	0014331	Class C	See Footnote
Link	Lucas	Utility Tech II	See Appendix for descriptions as per job title	Water Distribution Technician	4896	Class C	See Footnote
Paver	Robert	Facility Operator II	See Appendix for descriptions as per job title	Water Operator- Florida	0012040	Class C	See Footnote
Paver	Robert	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008946	Class C	See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Sosko	Thomas	Utility Tech I	See Appendix for descriptions as per job title	None			See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote

Rosalie Oaks (Wastewater)

Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boyd	Charles, Joe	Lead Maintenance Technician	See Appendix for descriptions as per job title	None			See Footnote
Christmas	Ralph	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0013244	Class C	See Footnote
Evans	David	Utility Tech III	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0005875	Class C	See Footnote
Evans	David	Utility Tech III	See Appendix for descriptions as per job title	Wastewater Collection Technician	3404	Class C	See Footnote
Evans	David	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	1846	Class C	See Footnote
Fuller	Steve	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator- Florida	0007519	Class B	See Footnote

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Rosaie Oaks (Wastewater)(Continued)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Fuller	Steve	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008937	Class B	See Footnote
Hahn	Jerry	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0013832	Class C	See Footnote
Hahn	Jerry	Facility Operator II	See Appendix for descriptions as per job title	Water Operator - Florida	0014331	Class C	See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote
Sweat	Darrell	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	3552	Class C	See Footnote

Sebring Lakes (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Backflow Prevention License	442	n/a	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	CDL	C518421893310	Class C	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Cross Connection Control Inspector - NC	0248	n/a	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Cross Connection - Program Managers	PM096	n/a	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	DOT Physical Certification			See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Collection Technician	4693	Class C	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Class C	0009465	Class C	See Footnote
Christmas	Ralph	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0013244	Class C	See Footnote
Paver	Robert	Facility Operator II	See Appendix for descriptions as per job title	Water Operator- Florida	0012040	Class C	See Footnote
Paver	Robert	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008946	Class C	See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote

Silver Lake Estates / Western Shores (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Aldrich	Howard	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator-Florida	0008854	Class C	See Footnote
Aldrich	Howard	Facility Operator II	See Appendix for descriptions as per job title	Water Operator-Florida	0008368	Class C	See Footnote
Boyd	Charles, Joe	Lead Maintenance Technician	See Appendix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Furtow	John	Utility Tech I	See Appendix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Heath	Brian	Area Manager	See Appendix for descriptions as per job title	Water Operator- Florida	0005825	Class C	See Footnote
Heath	Brian	Area Manager	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007522	Class C	See Footnote
Kissick	Gary	Facility Operator II	See Appendix for descriptions as per job title	Water Distribution	589	Class A	See Footnote
Kissick	Gary	Facility Operator II	See Appendix for descriptions as per job title	Water Operator	0007846	Class C	See Footnote
Maio	Philip	Construction Coordinator	See Appendix for descriptions as per job title	None			See Footnote
Michaelsen	Adam	Facility Operator I	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0013814	Class C	See Footnote
Neal	Martin	Facility Operator I	See Appendix for descriptions as per job title	Water Operator- Florida	0010027	Class C	See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Ruston	Micheal	Utility Tech II	See Appendix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote
Sweat	Darrell	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	3552	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Collections Operator	3155	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Water Distribution	2889	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator	0006411	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator	0009184	Class A	See Footnote
Westrick	Todd	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator- Florida	0006597	Class C	See Footnote

The method of allocation is the time spent reported by the individual employee.

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Silver Lake Estates / Western Shores (Water)(Continued)

Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Worrell	John	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

Silver Lake Oaks (Water)

Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boas	Lester	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote
Haring	John	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator	0014091	Class B	See Footnote
Haring	John	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator	0012476	Class B	See Footnote
Marriott	Ralph	Facility Operator II	See Appedix for descriptions as per job title	CDL		Class B	See Footnote
Marriott	Ralph	Facility Operator II	See Appedix for descriptions as per job title	Water Treatment	0007527	Class C	See Footnote
Marriott	Ralph	Facility Operator II	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0009320	Class C	See Footnote
McNair	Wesley	Utility Tech I	See Appedix for descriptions as per job title	None			See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appedix for descriptions as per job title	None			See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0007251	Class A	See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0004894	Class A	See Footnote
Weaver	Daniel	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote

Silver Lake Oaks (Wastewater)

Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boas	Lester	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote
Boyd	Charles, Joe	Lead Maintenance Technician	See Appedix for descriptions as per job title	None			See Footnote
Haring	John	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator	0014091	Class B	See Footnote
Haring	John	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator	0012476	Class B	See Footnote
Marriott	Ralph	Facility Operator II	See Appedix for descriptions as per job title	CDL		Class B	See Footnote
Marriott	Ralph	Facility Operator II	See Appedix for descriptions as per job title	Water Treatment	0007527	Class C	See Footnote
Marriott	Ralph	Facility Operator II	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0009320	Class C	See Footnote
McNair	Wesley	Utility Tech I	See Appedix for descriptions as per job title	None			See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appedix for descriptions as per job title	None			See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0007251	Class A	See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0004894	Class A	See Footnote
Weaver	Daniel	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote

Skycrest (Water)

Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boyd	Charles, Joe	Lead Maintenance Technician	See Appedix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Furlow	John	Utility Tech I	See Appedix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Michaelsen	Adam	Facility Operator I	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0013614	Class C	See Footnote
Neal	Martin	Facility Operator I	See Appedix for descriptions as per job title	Water Operator- Florida	0010027	Class C	See Footnote
Ruston	Micheal	Utility Tech II	See Appedix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Sweat	Darrell	Utility Tech III	See Appedix for descriptions as per job title	Water Distribution Technician	3552	Class C	See Footnote
Westrick	Todd	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote
Worrell	John	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator- Florida	0006597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

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South Seas (Wastewater)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Backflow Prevention License	442	n/a	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	CDL	C516421893310	Class C	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Cross Connection Control Inspector - NC	0248	n/a	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Cross Connection - Program Managers	PM096	n/a	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	DOT Physical Certification			See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Collection Technician	4693	Class C	See Footnote
Chamberlain	Johnny	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Class C	0009465	Class C	See Footnote
Davis	Michael	Utility Tech I	See Appendix for descriptions as per job title	None			See Footnote
Farrington	Randle	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator - Florida	0007484	Class D	See Footnote
Farrington	Randle	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008737	Class C	See Footnote
Pantelias	Nick	Facility Operator I	See Appendix for descriptions as per job title	Water Operator - Florida	0014940	Class C	See Footnote
Paver	Robert	Facility Operator II	See Appendix for descriptions as per job title	Water Operator - Florida	0012040	Class C	See Footnote
Paver	Robert	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008946	Class C	See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote

St. John's Highlands (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Haring	John	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator	0014091	Class B	See Footnote
Haring	John	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator	0012476	Class B	See Footnote
McNair	Wesley	Utility Tech I	See Appendix for descriptions as per job title	None			See Footnote
Weaver	Daniel	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote

Stone Mountain (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boyd	Charles, Joe	Lead Maintenance Technician	See Appendix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Furlow	John	Utility Tech I	See Appendix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Neal	Martin	Facility Operator I	See Appendix for descriptions as per job title	Water Operator- Florida	0010027	Class C	See Footnote
Ruston	Michael	Utility Tech II	See Appendix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Sweat	Darrell	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	3552	Class C	See Footnote
Westrick	Todd	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator- Florida	0006597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

Summit Chase (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Aldrich	Howard	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator-Florida	0008654	Class C	See Footnote
Aldrich	Howard	Facility Operator II	See Appendix for descriptions as per job title	Water Operator-Florida	0006368	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Furlow	John	Utility Tech I	See Appendix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Kissick	Gary	Facility Operator II	See Appendix for descriptions as per job title	Water Distribution	589	Class A	See Footnote
Kissick	Gary	Facility Operator II	See Appendix for descriptions as per job title	Water Operator	0007846	Class C	See Footnote
Michaelson	Adam	Facility Operator I	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0013614	Class C	See Footnote
Neal	Martin	Facility Operator I	See Appendix for descriptions as per job title	Water Operator- Florida	0010027	Class C	See Footnote
Ruston	Michael	Utility Tech II	See Appendix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Sweat	Darrell	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	3552	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Collections Operator	3155	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Water Distribution	2889	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator	0006411	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator	0009184	Class A	See Footnote

The method of allocation is the time spent reported by the individual employee.

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Summit Chase (Water)(Continued)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Westrick	Todd	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote
Worrell	John	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator- Florida	0006597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

Summit Chase (Wastewater)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Aldrich	Howard	Facility Operator II	See Appedix for descriptions as per job title	Wastewater Operator-Florida	0008854	Class C	See Footnote
Aldrich	Howard	Facility Operator II	See Appedix for descriptions as per job title	Water Operator-Florida	0006388	Class C	See Footnote
Boyd	Charles, Joe	Lead Maintenance Technician	See Appedix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Furlow	John	Utility Tech I	See Appedix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Michaelsen	Adam	Facility Operator I	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0013614	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Water Distribution	2088	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote
Sweat	Darrell	Utility Tech III	See Appedix for descriptions as per job title	Water Distribution Technician	3552	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator- Florida	0006597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

Sunny Hills (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Heath	Brian	Area Manager	See Appedix for descriptions as per job title	Water Operator- Florida	0005825	Class C	See Footnote
Heath	Brian	Area Manager	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007522	Class C	See Footnote
Ledbetter	Kenneth	Utility Tech I	See Appedix for descriptions as per job title	None			See Footnote
Maio	Philip	Construction Coordinator	See Appedix for descriptions as per job title	None			See Footnote
Pitzer	Jean	Facility Operator II	See Appedix for descriptions as per job title	Water Operator- Florida	0007605	Class C	See Footnote
Pitzer	Jean	Facility Operator II	See Appedix for descriptions as per job title	Wastewater Collection Technician	0001409	Class C	See Footnote
Pitzer	Jean	Facility Operator II	See Appedix for descriptions as per job title	Wastewater Operator- Florida	0006659	Class B	See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appedix for descriptions as per job title	None			See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0007251	Class A	See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0004894	Class A	See Footnote

Sunny Hills (Wastewater)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Ledbetter	Kenneth	Utility Tech I	See Appedix for descriptions as per job title	None			See Footnote
Maio	Philip	Construction Coordinator	See Appedix for descriptions as per job title	None			See Footnote
Pitzer	Jean	Facility Operator II	See Appedix for descriptions as per job title	Water Operator- Florida	0007605	Class C	See Footnote
Pitzer	Jean	Facility Operator II	See Appedix for descriptions as per job title	Wastewater Collection Technician	0001409	Class C	See Footnote
Pitzer	Jean	Facility Operator II	See Appedix for descriptions as per job title	Wastewater Operator- Florida	0006659	Class B	See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appedix for descriptions as per job title	None			See Footnote

Tangerine (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Aldrich	Howard	Facility Operator II	See Appedix for descriptions as per job title	Wastewater Operator-Florida	0008854	Class C	See Footnote
Aldrich	Howard	Facility Operator II	See Appedix for descriptions as per job title	Water Operator-Florida	0006388	Class C	See Footnote
Boyd	Charles, Joe	Lead Maintenance Technician	See Appedix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Fuller	Steve	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator- Florida	0007519	Class B	See Footnote
Fuller	Steve	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0008937	Class B	See Footnote

The method of allocation is the time spent reported by the individual employee.

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Tangerine (Water)(Continued)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Furlow	John	Utility Tech I	See Appendix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Gray	Roger	Facility Operator II	See Appendix for descriptions as per job title	Water Operator- Florida	0014574	Class C	See Footnote
Gray	Roger	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0014198	Class C	See Footnote
Hahn	Jerry	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0013832	Class C	See Footnote
Hahn	Jerry	Facility Operator II	See Appendix for descriptions as per job title	Water Operator - Florida	0014331	Class C	See Footnote
Heath	Brian	Area Manager	See Appendix for descriptions as per job title	Water Operator- Florida	0005825	Class C	See Footnote
Heath	Brian	Area Manager	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007522	Class C	See Footnote
Maio	Philip	Construction Coordinator	See Appendix for descriptions as per job title	None			See Footnote
McCarthy	Terence	Facility Operator I	See Appendix for descriptions as per job title	Water Operator- Florida	0004617	Class C	See Footnote
Michaelsen	Adam	Facility Operator I	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0013614	Class C	See Footnote
Neal	Martin	Facility Operator I	See Appendix for descriptions as per job title	Water Operator- Florida	0010027	Class C	See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Ruston	Micheal	Utility Tech II	See Appendix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Sweet	Darrell	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	3552	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Collections Operator	3155	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Water Distribution	2889	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator	0008411	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator	0009184	Class A	See Footnote
Westrick	Todd	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator- Florida	0006597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

The Woods (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Aldrich	Howard	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator-Florida	0008854	Class C	See Footnote
Aldrich	Howard	Facility Operator II	See Appendix for descriptions as per job title	Water Operator-Florida	0006368	Class C	See Footnote
Boyd	Charles, Joe	Lead Maintenance Technician	See Appendix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0008813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Furlow	John	Utility Tech I	See Appendix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Heath	Brian	Area Manager	See Appendix for descriptions as per job title	Water Operator- Florida	0005825	Class C	See Footnote
Heath	Brian	Area Manager	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007522	Class C	See Footnote
Neal	Martin	Facility Operator I	See Appendix for descriptions as per job title	Water Operator- Florida	0010027	Class C	See Footnote
Ruston	Micheal	Utility Tech II	See Appendix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Westrick	Todd	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator- Florida	0006597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

The Woods (Wastewater)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Aldrich	Howard	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator-Florida	0008854	Class C	See Footnote
Aldrich	Howard	Facility Operator II	See Appendix for descriptions as per job title	Water Operator-Florida	0006368	Class C	See Footnote
Boyd	Charles, Joe	Lead Maintenance Technician	See Appendix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0008813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Gray	Roger	Facility Operator II	See Appendix for descriptions as per job title	Water Operator- Florida	0014574	Class C	See Footnote
Gray	Roger	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0014198	Class C	See Footnote
Heath	Brian	Area Manager	See Appendix for descriptions as per job title	Water Operator- Florida	0005825	Class C	See Footnote
Heath	Brian	Area Manager	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007522	Class C	See Footnote
Neal	Martin	Facility Operator I	See Appendix for descriptions as per job title	Water Operator- Florida	0010027	Class C	See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Ruston	Micheal	Utility Tech II	See Appendix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Backflow Prevention License	A03-05-5479	n/a	See Footnote

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The Woods (Wastewater)(Continued)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote
Sweat	Darrell	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	3552	Class C	See Footnote
Westrick	Todd	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator- Florida	0006597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

Tomoka / Twin Rivers (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boas	Lester	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote
Haring	John	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator	0014091	Class B	See Footnote
Haring	John	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator	0012476	Class B	See Footnote
Marriott	Ralph	Facility Operator II	See Appendix for descriptions as per job title	CDL		Class B	See Footnote
Marriott	Ralph	Facility Operator II	See Appendix for descriptions as per job title	Water Treatment	0007527	Class C	See Footnote
Marriott	Ralph	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0009320	Class C	See Footnote
McNair	Wesley	Utility Tech I	See Appendix for descriptions as per job title	None			See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote
Thompson	Paul	Field Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0007251	Class A	See Footnote
Thompson	Paul	Field Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0004894	Class A	See Footnote
Weaver	Daniel	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote

Valencia Terrace (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boyd	Charles, Joe	Lead Maintenance Technician	See Appendix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Furlow	John	Utility Tech I	See Appendix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Heath	Brian	Area Manager	See Appendix for descriptions as per job title	Water Operator- Florida	0005825	Class C	See Footnote
Heath	Brian	Area Manager	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007522	Class C	See Footnote
Kissick	Gary	Facility Operator II	See Appendix for descriptions as per job title	Water Distribution	589	Class A	See Footnote
Kissick	Gary	Facility Operator II	See Appendix for descriptions as per job title	Water Operator	0007846	Class C	See Footnote
Maio	Philip	Construction Coordinator	See Appendix for descriptions as per job title	None			See Footnote
Michaelsen	Adam	Facility Operator I	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0013614	Class C	See Footnote
Neal	Martin	Facility Operator I	See Appendix for descriptions as per job title	Water Operator- Florida	0010027	Class C	See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Ruston	Michael	Utility Tech II	See Appendix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Sweat	Darrell	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	3552	Class C	See Footnote
Westrick	Todd	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator- Florida	0006597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

Valencia Terrace (Wastewater)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boyd	Charles, Joe	Lead Maintenance Technician	See Appendix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Michaelsen	Adam	Facility Operator I	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0013614	Class C	See Footnote
Rodriguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Ruston	Michael	Utility Tech II	See Appendix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote

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Valencia Terrace (Wastewater)(Continued)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Westrick	Todd	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator- Florida	0006597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

Venetian Village (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Aldrich	Howard	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator-Florida	0008854	Class C	See Footnote
Aldrich	Howard	Facility Operator II	See Appendix for descriptions as per job title	Water Operator-Florida	0006368	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Furlow	John	Utility Tech I	See Appendix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Michaelsen	Adam	Facility Operator I	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0013614	Class C	See Footnote
Neal	Martin	Facility Operator I	See Appendix for descriptions as per job title	Water Operator- Florida	0010027	Class C	See Footnote
Rodríguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Ruston	Micheal	Utility Tech II	See Appendix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Sweat	Darrell	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	3552	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Collections Operator	3155	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Water Distribution	2889	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator	0006411	Class C	See Footnote
Trendel	William	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator	0009184	Class A	See Footnote
Westrick	Todd	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator- Florida	0006597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

Venetian Village (Wastewater)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Aldrich	Howard	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator-Florida	0008854	Class C	See Footnote
Aldrich	Howard	Facility Operator II	See Appendix for descriptions as per job title	Water Operator-Florida	0006368	Class C	See Footnote
Boyd	Charles, Joe	Lead Maintenance Technician	See Appendix for descriptions as per job title	None			See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0006813	Class C	See Footnote
Fontaine	William	Field Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007113	Class B	See Footnote
Furlow	John	Utility Tech I	See Appendix for descriptions as per job title	CDL	30213258	Class A	See Footnote
Gray	Roger	Facility Operator II	See Appendix for descriptions as per job title	Water Operator- Florida	0014574	Class C	See Footnote
Gray	Roger	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0014198	Class C	See Footnote
Michaelsen	Adam	Facility Operator I	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0013614	Class C	See Footnote
Rodríguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Ruston	Micheal	Utility Tech II	See Appendix for descriptions as per job title	Water Distribution	3603	Class C	See Footnote
Sweat	Darrell	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	3552	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator- Florida	0006597	Class C	See Footnote
Worrell	John	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0007243	Class B	See Footnote

Village Water (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Christmas	Ralph	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0013244	Class C	See Footnote
Demarco	Santo	Utility Tech I	See Appendix for descriptions as per job title	None			See Footnote
Evans	David	Utility Tech III	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0005675	Class C	See Footnote
Evans	David	Utility Tech III	See Appendix for descriptions as per job title	Wastewater Collection Technician	3404	Class C	See Footnote
Evans	David	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	1846	Class C	See Footnote
Fuller	Steve	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator- Florida	0007519	Class B	See Footnote
Fuller	Steve	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008937	Class B	See Footnote
Hahn	Jerry	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0013632	Class C	See Footnote
Hahn	Jerry	Facility Operator II	See Appendix for descriptions as per job title	Water Operator - Florida	0014331	Class C	See Footnote

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Village Water (Water)(Continued)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Link	Lucas	Utility Tech II	See Appedix for descriptions as per job title	Water Distribution Technician	4896	Class C	See Footnote
Maio	Philip	Construction Coordinator	See Appedix for descriptions as per job title	None			See Footnote
Paver	Robert	Facility Operator II	See Appedix for descriptions as per job title	Water Operator- Florida	0012040	Class C	See Footnote
Paver	Robert	Facility Operator II	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0008948	Class C	See Footnote
Sosko	Thomas	Utility Tech I	See Appedix for descriptions as per job title	None			

Village Water (Wastewater)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boyd	Charles, Joe	Lead Maintenance Technician	See Appedix for descriptions as per job title	None			See Footnote
Christmas	Ralph	Facility Operator II	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0013244	Class C	See Footnote
Evans	David	Utility Tech III	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0005875	Class C	See Footnote
Evans	David	Utility Tech III	See Appedix for descriptions as per job title	Wastewater Collection Technician	3404	Class C	See Footnote
Evans	David	Utility Tech III	See Appedix for descriptions as per job title	Water Distribution Technician	1845	Class C	See Footnote
Fuller	Steve	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator- Florida	0007519	Class B	See Footnote
Fuller	Steve	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0008937	Class B	See Footnote
Hahn	Jerry	Facility Operator II	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0013832	Class C	See Footnote
Hahn	Jerry	Facility Operator II	See Appedix for descriptions as per job title	Water Operator - Florida	0014331	Class C	See Footnote
Link	Lucas	Utility Tech II	See Appedix for descriptions as per job title	Water Distribution Technician	4896	Class C	See Footnote
Maio	Philip	Construction Coordinator	See Appedix for descriptions as per job title	None			See Footnote
Muldoon	Dennis	Area Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0006452	Class A	See Footnote
Muldoon	Dennis	Area Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0005980	Class C	See Footnote
Muldoon	Dennis	Area Coordinator	See Appedix for descriptions as per job title	Water Distribution Technician	3998	Class C	See Footnote
Muldoon	Dennis	Area Coordinator	See Appedix for descriptions as per job title	Wastewater Collection Technician	3722	Class C	See Footnote
Rodríguez	Bernardo	Maintenance Manager	See Appedix for descriptions as per job title	None			See Footnote
Shahid	Victor	Senior Maintenance Technician	See Appedix for descriptions as per job title	Water Distribution Technician	4051	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote

Welaka / Saratoga (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boas	Lester	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote
Boyd	Charles, Joe	Lead Maintenance Technician	See Appedix for descriptions as per job title	None			See Footnote
Haring	John	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator	0014091	Class B	See Footnote
Haring	John	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator	0012476	Class B	See Footnote
Marriott	Ralph	Facility Operator II	See Appedix for descriptions as per job title	CDL		Class B	See Footnote
Marriott	Ralph	Facility Operator II	See Appedix for descriptions as per job title	Water Treatment	0007527	Class C	See Footnote
Marriott	Ralph	Facility Operator II	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0009320	Class C	See Footnote
McNair	Wesley	Utility Tech I	See Appedix for descriptions as per job title	None			See Footnote
Rodríguez	Bernardo	Maintenance Manager	See Appedix for descriptions as per job title	None			See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appedix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Water Operator- Florida	0007251	Class A	See Footnote
Thompson	Paul	Field Coordinator	See Appedix for descriptions as per job title	Wastewater Operator - Florida	0004894	Class A	See Footnote
Weaver	Daniel	Utility Tech II	See Appedix for descriptions as per job title	None			

Wootens (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Boas	Lester	Utility Tech II	See Appedix for descriptions as per job title	None			See Footnote
Haring	John	Senior Facility Operator	See Appedix for descriptions as per job title	Water Operator	0014091	Class B	See Footnote
Haring	John	Senior Facility Operator	See Appedix for descriptions as per job title	Wastewater Operator	0012476	Class B	See Footnote

The method of allocation is the time spent reported by the individual employee.

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Wootens (Water)(Continued)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Marriott	Ralph	Facility Operator II	See Appendix for descriptions as per job title	CDL		Class B	See Footnote
Marriott	Ralph	Facility Operator II	See Appendix for descriptions as per job title	Water Treatment	0007527	Class C	See Footnote
Marriott	Ralph	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0006320	Class C	See Footnote
McNair	Wesley	Utility Tech I	See Appendix for descriptions as per job title	None			See Footnote
Rodríguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote
Thompson	Paul	Field Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0007251	Class A	See Footnote
Thompson	Paul	Field Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0004894	Class A	See Footnote
Weaver	Daniel	Utility Tech II	See Appendix for descriptions as per job title	None			See Footnote

Zephyr Shores (Water)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Demarco	Santo	Utility Tech I	See Appendix for descriptions as per job title	None			See Footnote
Evans	David	Utility Tech III	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0005675	Class C	See Footnote
Evans	David	Utility Tech III	See Appendix for descriptions as per job title	Wastewater Collection Technician	3404	Class C	See Footnote
Evans	David	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	1846	Class C	See Footnote
Fuller	Steve	Senior Facility Operator	See Appendix for descriptions as per job title	Water Operator- Florida	0007519	Class B	See Footnote
Fuller	Steve	Senior Facility Operator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008937	Class B	See Footnote
Hahn	Jerry	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0013832	Class C	See Footnote
Hahn	Jerry	Facility Operator II	See Appendix for descriptions as per job title	Water Operator - Florida	0014331	Class C	See Footnote
Link	Lucas	Utility Tech II	See Appendix for descriptions as per job title	Water Distribution Technician	4896	Class C	See Footnote
Maio	Phillip	Construction Coordinator	See Appendix for descriptions as per job title	None			See Footnote
Muldoon	Dennis	Area Coordinator	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0006452	Class A	See Footnote
Muldoon	Dennis	Area Coordinator	See Appendix for descriptions as per job title	Water Operator- Florida	0005980	Class C	See Footnote
Muldoon	Dennis	Area Coordinator	See Appendix for descriptions as per job title	Water Distribution Technician	3996	Class C	See Footnote
Muldoon	Dennis	Area Coordinator	See Appendix for descriptions as per job title	Wastewater Collection Technician	3722	Class C	See Footnote
Paver	Robert	Facility Operator II	See Appendix for descriptions as per job title	Water Operator- Florida	0012040	Class C	See Footnote
Paver	Robert	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0008946	Class C	See Footnote
Rodríguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Shahid	Victor	Senior Maintenance Technician	See Appendix for descriptions as per job title	Water Distribution Technician	4051	Class C	See Footnote
Sosko	Thomas	Utility Tech I	See Appendix for descriptions as per job title	None			See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote

Zephyr Shores (Wastewater)							
Last Name	First Name	Employee Title	Duties and Responsibilities	Certification Description	Certification No.	Certification Level	Method of Allocation
Evans	David	Utility Tech III	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0005675	Class C	See Footnote
Evans	David	Utility Tech III	See Appendix for descriptions as per job title	Wastewater Collection Technician	3404	Class C	See Footnote
Evans	David	Utility Tech III	See Appendix for descriptions as per job title	Water Distribution Technician	1846	Class C	See Footnote
Hahn	Jerry	Facility Operator II	See Appendix for descriptions as per job title	Wastewater Operator - Florida	0013832	Class C	See Footnote
Hahn	Jerry	Facility Operator II	See Appendix for descriptions as per job title	Water Operator - Florida	0014331	Class C	See Footnote
Rodríguez	Bernardo	Maintenance Manager	See Appendix for descriptions as per job title	None			See Footnote
Shahid	Victor	Senior Maintenance Technician	See Appendix for descriptions as per job title	Water Distribution Technician	4051	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Backflow Prevention License	A03-06-5479	n/a	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Water Distribution	2086	Class C	See Footnote
Stevens	Carl	Maintenance Tech	See Appendix for descriptions as per job title	Wastewater Collection Technician	2709	Class C	See Footnote

The method of allocation is the time spent reported by the individual employee.

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Field Employee List Appendix
Duties and Responsibilities**

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DIVISION: AQUA UTILITIES FLORIDA, INC.

JOB TITLE: AREA COORDINATOR

PRIMARY DUTIES AND RESPONSIBILITIES:

1. Manages both operation, and maintenance of prescribed contract operation and company owned utility water/wastewater systems.
2. Assigns subordinate responsibilities and establish guidelines for personal training, evaluations, scheduling, discipline, daily operations, and preventative maintenance.
3. Oversee all subordinate operational tasks and duties including the production and completion of the monthly operation reports and sample collection.
4. Helps to maintain compliance with environmental, health, safety and operational standards of all associated facility operation and maintenance.
5. Helps to determine funding requirements, prepares budget documents, monitors status of allocated funds, and controls expenses.
6. Investigates and remedies facility operation and production problems related to operational management and maintenance.
7. Coordinates projects with the managerial team, operational staff and contractual staff to ensure the achievement of the teams recognized goals, objectives and or assigned projects.
8. Helps to identify immediate and long-term resource needs and provides accurate accounting of necessary inventory needs with making recommendations for purchase.
9. Utilize and express exceptional communication skills to customers both inside and outside of the organization.
10. Provide additional help both administratively and operationally to all levels of field personnel when needed.
11. Other duties as assigned.

DIVISION: AQUA UTILITIES FLORIDA, INC.

JOB TITLE: AREA MANAGER

PRIMARY DUTIES AND RESPONSIBILITIES:

1. Establish performance measures and implement performance management. Practices, reviews, interview results and approve hiring recommendations, approve training and travel. Determine staffing level, etc., establish level of service, review management of budget by staff, direct preparation of annual budget for operations, maintenance, personnel, major water /wastewater facility rebuilds, etc.
2. To frequently review all procedures and practices in helping to insure the proper operation of all facilities within state and federal compliance standards. Overseeing supervisors in regards to insuring stringent water quality guidelines in both water and wastewater for the protection of public health.
3. Participation in problem solving and approve and implement solutions to critical public safety and health issues.
4. Develop and administer a comprehensive plan for maintaining facilities compliance while taking into consideration all facets of providing cost effective water and wastewater operations and maintenance.
5. Develop, administer and monitor parameters and procedures used to measure effectiveness and efficiency of all services and materials utilized.

DIVISION: AQUA UTILITIES FLORIDA, INC.
JOB TITLE: CONSTRUCTION COORDINATOR

PRIMARY DUTIES AND RESPONSIBILITIES:

1. Coordination of the installation of new developer systems.
2. Preparation of submittal package to the Utilities Commission. Includes certified cost, signed contracts, as-built maps of systems, regulatory approvals, drawdown and analytical test results
3. Field coordination of capital improvement projects
4. Pre-construction meetings with contractors
5. Routine inspection of contractor work ensuring that work is completed in accordance with approved plans and Aqua Florida minimum specifications.
6. Coordinate with Operations Staff making sure that new systems get activated for monitoring and sampling.
7. Coordinate with Area Managers to ensure that capital projects are completed.
8. Administer inspection of construction and initial markup of as-built drawings
9. Conduct field tests as required to verify system operation.
10. Participate in activities of various professional organizations, and attend seminars and training courses when necessary to maintain technical competency.
11. Participate on company committees and programs, as required.
12. Act as liaison between Company and developers/municipal officials with respect to new business matters.
13. Capable of reading and interpreting subdivision plans and engineering drawings.
14. Maintain department files for contract agreements.
15. Communicate with the Recorder of Deeds for the recording of Easement and Right-of-Way documents.
16. Can assist State Engineer in the performance of his/her duties.
17. Special Projects as assigned.

DIVISION: AQUA UTILITIES FLORIDA, INC.

JOB TITLE: FACILITY OPERATOR I

PRIMARY DUTIES AND RESPONSIBILITIES:

1. Performs scheduled plant inspections, and serves as Operator in Responsible Charge of assigned systems.
2. Monitors gauges, meters and control panels; and controls variations and operating conditions of the treatment process. Records meter and gauge readings.
3. Maintains all records pertaining to production, maintenance and treatment as required including reading charts, flow meters, and gauges to detect equipment malfunctions.
4. Collects samples and performs necessary chemical analysis in accordance with system sampling requirements.
5. Extracts samples and performs routine laboratory tests, documenting and certifying test results.
6. Performs other duties or special projects as requested related to the area of responsibility.
7. Must be available to work overtime and "on call" responsibilities as scheduled.

DIVISION: AQUA UTILITIES FLORIDA, INC.

JOB TITLE: FACILITY OPERATOR II

PRIMARY DUTIES AND RESPONSIBILITIES:

1. Performs scheduled plant inspections, and serves as Operator in Responsible Charge of assigned systems.
2. Monitors gauges, meters and control panels; and controls variations and operating conditions of the treatment process. Records meter and gauge readings.
3. Maintains all records pertaining to production, maintenance and treatment as required including reading charts, flow meters, and gauges to detect equipment malfunctions.
4. Collects samples and performs necessary chemical analysis in accordance with system sampling requirements.
5. Extracts samples and performs routine laboratory tests, documenting and certifying test results.
6. Performs other duties or special projects as requested related to the area of responsibility.
7. Must be available to work overtime and "on call" responsibilities as scheduled.
8. Must obtain minimum of dual Class C license in water and wastewater.

DIVISION: AQUA UTILITIES FLORIDA, INC.

JOB TITLE: FIELD COORDINATOR

PRIMARY DUTIES AND RESPONSIBILITIES:

1. Must be qualified, willing and able to assume facility operator duties as necessary. Directs operators in day-to-day operations and assists Area Manager in resolving problems and issues. Recommends solutions when options are available in an effort to achieve goals or initiatives.
2. Coordinates Utility Technicians daily activities distributing manpower efficiently and effectively. Accesses problems and makes recommendations to complete necessary work internally or utilize contractors. Assists Area Manager in supervising external contractors on job sites.
3. Assists the Area Manager in coordinating completion of programs and special projects, developing operating procedures, planning and organization. Implement strategies to improve the efficiency of employees to meet goals and objectives defined by the management team.
4. Assist management in forecasting, planning and funding for long and short term needs of individual systems. Monitors and controls spending and resources.
5. Performs operational reviews and inspections of facilities. Prepare oral and written reports to assist the Area Manager in improving the efficiency of daily operations.
6. Escort regulatory officials on inspections of facilities. Recommend and execute corrective actions required by regulators and insure facilities are in compliance with rules, regulations and company policies.
7. Addresses customer issues unresolved by technicians and operators during completion of service orders and emergency repairs or construction projects.
8. Must be willing and able to perform duties outdoors with exposure to inclement weather conditions, dust dirt, noise, odors and potentially hazardous substances and conditions.
9. Assist Area Manager in interviewing candidates for open positions, recommend individuals for hiring, appraising employee's performance, counseling employees and employee training.
10. Must be proficient in the use of tools and equipment utilized in the daily operations of facilities and systems.
11. Must be available for on-call duty and other assigned as assigned by Area Manager.

DIVISION: AQUA UTILITIES FLORIDA, INC.

JOB TITLE: LEAD MAINTENANCE / TECHNICIAN

PRIMARY DUTIES AND RESPONSIBILITIES:

1. Be able to troubleshoot electrical control panels
2. Responsible for all preventive maintenance on all pumps and electric motors to assure proper operations, make adjustment and repair as need it.
3. Check Lift Stations weekly and record performance
4. Maintain a check list on generators, test every visit to sites, and perform visual inspections on gauges coolants and batteries
5. Be able to replaced and install new control panels and electrical branch circuits.
6. Be able to travel long distances and response to emergency calls.
7. Perform the duties and responsibilities in accordance with company policies
8. Proper use various tools and instruments required to perform jobs tasks and installations
9. Able to lift 100 + lbs
10. Additional work to install new electrical in pre existing buildings encompassing switches, breaker boxes lights etc.
11. Perform field inspections of the equipment in the facilities for proper operations
12. Insure the proper maintenance of the company owned water and wastewater systems
13. Keep maintenance records including work orders and pump records.

DIVISION: AQUA UTILITIES FLORIDA, INC.

JOB TITLE: MAINTENANCE MANAGER

PRIMARY DUTIES AND RESPONSIBILITIES:

1. Supervises work crews in the repair, alteration and modification of water distribution and wastewater by scheduling, assigning and reviewing work, providing training and counseling and evaluate performance.
2. Supervise work crews in the installation, modification, maintenance and repair of electrical, mechanical and electronic systems.
3. Reviews plans such as writing diagrams and schematics for existing and new systems and make recommendations for acceptance, modifications and or implementations.
4. Reviews and performs contract management on contracts on contract pertaining to maintenance and equipment.
5. Coordinates special projects with participating groups for overall input of selective knowledge and skills to insure successful job accomplishment.
6. Maintains records, to include project development, equipment utilization, maintenance scheduling and repair cost and to provide comprehensive data of work progress and completion.
7. Administers and oversees current job or sight work safety program.
8. Inspects work sites to insure safety standards and that all equipment, tools and supplies are used in a safe and efficient manner.
9. Directs and performs quality control inspections to insure adhesion to industry maintenance standards.
10. Prepares technical specifications for equipment acquisition.
11. Requisitions and maintains replacement parts in a central stock to permit the completion of scheduled and unscheduled repairs.
12. Performs related duties as required.

DIVISION: AQUA UTILITIES FLORIDA, INC.

JOB TITLE: MAINTENANCE/ TECHNICIANS

PRIMARY DUTIES AND RESPONSIBILITIES:

1. Be able to troubleshoot electrical control panels
2. Responsible for all preventive maintenance on all pumps and electric motors to assure proper operations, make adjustment and repair as need it.
3. Check Lift Stations weekly and record performance
4. Maintain a check list on generators, test every visit to sites, and perform visual inspections on gauges coolants and batteries
5. Be able to replaced and install new control panels and electrical branch circuits.
6. Be able to travel long distances and response to emergency calls.
7. Perform the duties and responsibilities in accordance with company policies
8. Proper use various tools and instruments required to perform jobs tasks and installations
9. Able to lift 100 + lbs
10. Additional work to install new electrical in pre existing buildings encompassing switches, breaker boxes lights etc.

DIVISION: AQUA UTILITIES FLORIDA, INC.
JOB TITLE: SENIOR FACILITIES OPERATOR (SOUTH)

PRIMARY DUTIES AND RESPONSIBILITIES:

1. Oversees and/or manages the operation of water/wastewater facilities and machinery that includes pumps, chlorinators, and booster pumps.
2. Oversees and/or manages the sampling of the distribution system and production and treatment facilities as needed.
3. Maintains all records pertaining to production, maintenance and treatment as required including reading charts, flow meters, and gauges to detect equipment malfunctions.
4. Responsible for reporting all required data and sample results to the proper local, state, and federal agencies on a timely basis including DMR and MORs.
5. Oversees and/or manages the operation of lift stations and/or reuse pump stations.
6. May fill in for operations during vacations, sick leave. Etc.
7. Batching of chemicals and may purchase chemical additives, parts and other items necessary to continue plant operations.
8. Dispatcher responsibilities on service link.
9. Travel to off location systems for plant operations and/or maintenance.
10. Interviewing, hiring and training employees, appraising performance, rewarding and counseling employees.
11. Trains junior operators.
12. Assists the Utility Tech Cord. in day-to-day operations and maintenance and may be responsible in the Area Coordinator's absence.
13. Performs other related duties and assignments as required.
14. Participates in on-call duty.
15. Performs the duties listed above in a safe manner following TCEQ, OSHA, IDOL, USDOT, Company and other applicable safety related rules and regulations.

DIVISION: AQUA UTILITIES FLORIDA, INC.

JOB TITLE: SENIOR FACILITY OPERATOR (NORTH)

PRIMARY DUTIES AND RESPONSIBILITIES:

1. Performs required/scheduled plant inspections, monitors gauges, meters and control panels. Adjust controls accordingly to achieve desired water quality. Records and documents information and numerical values as collected. Serves as Operator in responsible charge of assigned systems. Assists co-workers in trouble shooting problems with systems and recommends resolutions to employees and supervisors.
2. Identifies and collects samples required by permit or rule within compliance with acceptable methods and schedules for each system in assigned area of responsibility.
3. Assists supervisor as a team leader in the construction, renovation, servicing and maintenance of facilities including distribution and collection systems.
4. Completes both internally and externally generated service orders involving individual systems, customer connections and accounts via Service Link.
5. Serves on rotating emergency call duty for total systems after hours and weekends. This is a first responder to facilities, lift stations, distribution and collection systems.
6. Ensures a clean and safe work environment at facilities. Maintains assigned tools, equipment and vehicle.
7. Performs other duties and special projects as needed related to the area of responsibility.
8. Must perform duties outdoors with exposure to inclement weather conditions, dirt, dust, noise, odors and potentially hazardous substances and conditions.

DIVISION: AQUA UTILITIES FLORIDA, INC.
JOB TITLE: SENIOR MAINTENANCE TECHNICIAN

PRIMARY DUTIES AND RESPONSIBILITIES:

1. Assists higher level maintenance personnel with repairs and modifications.
2. Assists in installing, overhauling, repairing, receiving, and maintaining equipment such as pumps, motors, chemical feed pumps, gas and diesel engines, compressors, communicators, and other types of utility and or mechanical equipment.
3. Assists in oxygen acetylene and electric welding, brazing soldering and painting.
4. Performs periodic inspections and preventative maintenance on equipment to insure proper functioning.
5. Performs routine maintenance repairs such as adjusting chain drives, belts, installing guards, and repairing meter gauges.
6. Answers emergency calls to assist in repair of equipment when needed.
7. Performs related duties as required.

DIVISION: AQUA UTILITIES FLORIDA, INC.

JOB TITLE: UTILITY TECHNICIAN I

PRIMARY DUTIES AND RESPONSIBILITIES:

1. Performs semi skilled installation, maintenance and repair of valves, meters, gauges, pumps, and associated equipment used in water distribution systems or wastewater collection systems.
2. Operation and routine maintenance of equipment and vehicles; i.e. trucks, digging, trenching equipment, and other equipment as required.
3. Loading and unloading various equipment, chemicals and supplies at worksites and store areas.
4. Performs ground keeping and custodial work as required.
5. Reads meters as required.
6. Performs other duties or special projects as requested related to the area of responsibility.
7. Must be available to work overtime and "on call" duty as scheduled.

DIVISION: AQUA UTILITIES FLORIDA, INC.

JOB TITLE: UTILITY TECHNICIAN II

PRIMARY DUTIES AND RESPONSIBILITIES:

1. Performs semi skilled installation, maintenance and repair of valves, meters, gauges, pumps, and associated equipment used in water distribution systems or wastewater collection systems.
2. Operation and routine maintenance of equipment and vehicles; i.e. trucks, digging, trenching equipment, and other equipment as required.
3. Operation of medium construction equipment under the supervision of a qualified operator.
4. Loading and unloading various equipment, chemicals and supplies at worksites and store areas.
5. Performs ground keeping and custodial work as required.
6. Performs other duties or special projects as requested related to the area of responsibility.
7. Must be available to work overtime and "on call" duty as scheduled.
8. Within 18 months must obtain either Water Distribution Certification Class C or Wastewater Collections Certification Class D

DIVISION: AQUA UTILITIES FLORIDA, INC.

JOB TITLE: UTILITY TECHNICIAN III (NORTH)

PRIMARY DUTIES AND RESPONSIBILITIES:

1. Performs work necessary to complete both internally and externally generated service orders and documents completed work in service link.
2. Performs as a team leader in completing or contracting minor and major repairs to distribution and collection systems and facilities as necessary. Assists supervisors with construction and special projects.
3. Locates existing underground lines to prevent damage during digging operations.
4. Performs routine maintenance of distribution and collection systems such as but not limited to valve exercising, hydrant flushing, service line replacement and meter set/meter box replacement.
5. Knowledge and ability to operate various types of equipment associated with utility repair such as but not limited to mud pumps, compactors, cut-off saws, pipe threaders, portable generators, and hand tools.
6. May operate medium duty construction equipment under the supervision of qualified operators. Inspects vehicles and equipment to insure safe and proper operation.
7. Completes customer meter reading as required by supervisor.
8. Must have the ability and willingness to perform duties outdoors with exposure to inclement weather conditions, dirt, dust, noise, odors and potentially hazardous substances and conditions.
9. Must be available to work overtime and serve on a rotating on-call duty for total systems including treatment facilities and distribution/collection systems.

DIVISION: AQUA UTILITIES FLORIDA, INC.

JOB TITLE: UTILITY TECHNICIAN III (SOUTH)

PRIMARY DUTIES AND RESPONSIBILITIES:

1. Assists the utility tech coordinator.
2. Makes and/or coordinates repairs to water and wastewater lines to include: laying, pipe cutting, tapping mains and service lines and setting meters and flushing and evacuating clogged wastewater lines.
3. Performs semi skilled installation, maintenance and repair of valves, meters, gauges, pumps, and associated equipment used in water distribution systems or wastewater collection systems.
4. Locates existing water and wastewater lines to prevent damage during construction and digging operation.
5. Operates various equipment associated with water / wastewater utility repair and construction.
6. Assists in excavation work site, as required to facilitate installation, maintenance, or repair of water and/or wastewater lines and restoring site to original conditions when work is complete.
7. Operates medium construction equipment under the supervision of a qualified operator.
8. Performs ground keeping and custodial work as required.
9. Provides instruction and guidance to subordinate employees as required.
10. Reads water meters when necessary.
11. Completes assigned service work via Service Link.
12. Performs related duties as required.
13. Coordination of jobs, submission of required paperwork and maintenance of records.
14. Direct a maintenance crew of up to six employees.
15. Able to conduct compliance sampling along with associated paperwork.
16. Operate and maintain lift stations and collections system.
17. Must be available to work overtime and "on-call" duty as required.

**Aqua Utilities Florida, Inc.
Vehicle List
All Systems Combined**

Name of System

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All Systems Combined

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Vehicle List 2007

Mfg. Year	License Plate	Unit Serial Number	Vehicle Make	Vehicle Model	Driver	Original Cost	On Road Date	Condition	Annual Lease Cost	Method of Allocation
2005	P088VH	ZG1VH52K659181143	Chevrolet	Impala	Lihvarcik, Jack	15975.00	6/9/2005	Leased	4,633.92	Customer Count
2006	W193CE	ZG4WC52K461230654	Buick	LeCrosse	Smith, Carl	17525.00	8/2/2006	Leased	5,223.72	Customer Count
2005	P887QQ	1GCEC14V65Z275531	Chevrolet	1500	Paver, Robert	19198.83	5/10/2005	Leased	5,564.52	Customer Count
2004	X352PM	1GCEC14X54Z333404	Chevrolet	1500	Westrick, Todd	13818.98	6/18/2004	Leased	3,945.36	Customer Count
2004	X54YDZ	1GCEC14X94Z333826	Chevrolet	1500	Unassigned	13619.98	6/18/2004	Leased	3,945.36	Customer Count
2004	X71YDZ	1GCEC14X42Z332667	Chevrolet	1500	McIntosh, Adam	13619.98	6/18/2004	Leased	3,945.36	Customer Count
2004	X61YDZ	1GCEC14X54Z331085	Chevrolet	1500	Farrington, Randall	13619.98	6/18/2004	Leased	3,945.36	Customer Count
2004	X60YDZ	1GCEC14X94Z333171	Chevrolet	1500	Kissick, Gary	13619.98	6/18/2004	Leased	3,945.36	Customer Count
2004	U960DB	1GCEC14X24Z331485	Chevrolet	1500	Pitzer, Jean	13619.98	6/18/2004	Leased	3,945.36	Customer Count
2004	X50YDZ	1GCEC14X54Z335850	Chevrolet	1500	McCarthy, Terry	13619.98	6/18/2004	Leased	3,945.36	Customer Count
2004	X49YDZ	1GCEC14X24Z333038	Chevrolet	1500	McNair, Wesley	13619.98	6/18/2004	Leased	3,945.36	Customer Count
2004	X47YDZ	1GCEC14X54Z333810	Chevrolet	1500	Haring, John David	13619.98	6/18/2004	Leased	3,945.36	Customer Count
2004	X64YDZ	1GCEC14X74Z331587	Chevrolet	1500	Hosstler, Don	13619.98	6/18/2004	Leased	3,945.36	Customer Count
2004	X62YDZ	1GCEC14X64Z332858	Chevrolet	1500	Trendel, Bill	13619.98	6/18/2004	Leased	3,945.36	Customer Count
2004	X63YDZ	1GCEC14X04Z331589	Chevrolet	1500	Christmas, Ralph	13619.98	6/18/2004	Leased	3,945.36	Customer Count
2004	X63YDZ	1GCEC14X84Z334030	Chevrolet	1500	Aldrich, Jay	13619.98	6/18/2004	Leased	3,945.36	Customer Count
2004	X61YDZ	1GCEC14X14Z334095	Chevrolet	1500	Hamm, Jerry	13619.98	6/18/2004	Leased	3,945.36	Customer Count
2004	X49YDZ	1GCEC14X04Z331009	Chevrolet	1500	Fuller, Steve	13619.98	6/18/2004	Leased	3,945.36	Customer Count
2004	X59YDZ	1GCEC19X34Z334544	Chevrolet	1500 Ext	Thompson, Paul	16978.71	6/18/2004	Leased	4,847.52	Customer Count
2004	X70YDZ	1GCEC19X14Z333070	Chevrolet	1500 Ext	Muldron, Dennis	16978.71	7/12/2004	Leased	4,847.52	Customer Count
2004	N/A	LV0110T311986	John Deere	110	Dept Vehicle	37948.00	7/23/2004	Owned	N/A	N/A
2004	N/A	LV0110T311987	John Deere	110	Dept Vehicle	37948.00	7/23/2004	Owned	N/A	N/A
2001	N9820F	2FZAAL91AG87751	Sterling	7500	Pool Vehicle	30890.48	8/19/2004	Owned	7,616.40	Customer Count
2004	J38TMT	1GCHG35U741160503	Chevrolet	3500 Express	Rodriguez, Bernie	26676.33	6/29/2004	Leased	N/A	N/A
2004	J54TMT	1GBHC24U44E153366	Chevrolet	2500	Sweat, Darrill	32698.33	9/1/2004	Owned	N/A	N/A
2004	J42TMT	1GBHC24U84E164032	Chevrolet	2500	Ortiz, Eddie	28783.15	9/1/2004	Owned	N/A	N/A
2005	U625CZ	JALC4B18757006214	GMC/Isuzu	W4500 Cab Over	Leibetter, Ken	28410.88	9/1/2004	Owned	N/A	N/A
2004	P149BK	1GDHC24U44E363621	GMC	2500 HD	Ruston, Mike	25502.56	8/14/2004	Owned	N/A	N/A
2004	X841EF	1GCEC14X94Z12498	Chevrolet	1500	Shahid, Victor	19761.13	2/22/2003	Leased	6,317.82	Customer Count
2004	X851EF	1GCEC14X94Z10492	Chevrolet	1500	March, Mark	19761.13	2/22/2003	Leased	5,539.44	Customer Count
2004	X831EF	1GCEC14X84Z10692	Chevrolet	1500	Gray, Roger	19761.13	12/22/2003	Leased	5,539.44	Customer Count
2004	A653FS	1GBHC24U24E147565	Chevrolet	2500 HD	Evans, Dave	28385.39	9/14/2004	Owned	N/A	N/A
2005	P838LA	1GCEC14X15Z175984	Chevrolet	1500	Meniot, Ralph	20355.00	4/7/2005	Leased	5,919.36	Customer Count
2005	P475LA	1GCEC14V95Z166416	Chevrolet	1500	Griehahn, Steve	16570.65	4/14/2005	Leased	4,818.64	Customer Count
2005	P093VH	1GNDS13S752217889	Chevrolet	Trailblazer	Pellenz, Edward	16825.00	7/13/2005	Leased	4,887.24	Customer Count
2007	H734EM	1GBJC39DX7E136222	Chevrolet	3500	Stevens, Carl	56603.95	11/20/2006	Owned	N/A	N/A
2007	H767EM	1GBJC39D57E135401	Chevrolet	3500	Boyd, Charles Joseph	56603.95	11/20/2006	Owned	N/A	N/A
2006	A698QN	1GCCS196468295487	Chevrolet	Colorado Ext	Chamberlain, Johnny	15910.38	5/10/2006	Leased	4,695.24	Customer Count
2006	J61QBV	1GCCS196766293751	Chevrolet	Colorado Ext	DeMarco, Santo	15910.38	5/10/2006	Leased	4,695.24	Customer Count
2006	A699QN	1GCCS196366296310	Chevrolet	Colorado Ext	Link, Lucas	15910.38	5/10/2006	Leased	4,695.24	Customer Count
2007	H571LB	1GCEC19T47Z111270	Chevrolet	1500	Heath, Brian	27057.03	4/12/2007	Owned	N/A	N/A
2007	J820BV	1GBJC39D77E134828	Chevrolet	3500	Davis, Mike	56603.95	11/20/2006	Owned	N/A	N/A
2006	G879FK	1GCEC19X96Z264557	Chevrolet	1500 Ext	Fontaine, Will	19122.93	6/10/2006	Leased	5,679.00	Customer Count
2006	G879FK	1GBHC24U46E228666	Chevrolet	2500 HD	Shahid, Victor	35347.14	9/26/2006	Owned	N/A	N/A
2007	F771VY	1Y29L65947Z402322	Pontiac	Vibe	Mato, Phil	16790.17	9/15/2006	Leased	4,958.76	Customer Count
2000	W37JHM	1FYR10C7YTA77354	Ford	Ranger	Pool Vehicle	13731.82	9/1/2001	Owned	N/A	N/A
2001	W63JHN	1FYR10U01PA78241	Ford	Ranger	Unassigned	12930.35	9/1/2001	Owned	N/A	N/A
2001	W61JHN	1FTNF20L71ED38087	Ford	F-250	Brown, Howard	24655.45	9/1/2001	Owned	N/A	N/A
2003	X74HWC	1GCCS19X838286775	Chevrolet	S-10 Ext	Fulton, John	15707.00	11/23/2003	Leased	4,407.60	Customer Count
2003	X73HWC	1GCCS19A532886889	Chevrolet	S-10 Ext	Worrell, John	16872.00	11/25/2003	Leased	4,454.20	Customer Count
2003	J66DLK	2G1WH52K339419087	Chevrolet	Impala	Pool Vehicle	12775.00	2/10/2004	Leased	3,567.96	Customer Count
2003	W08WAV	1FTWX32P3ED132112	Ford	F-350 Ext	Weaver, Daniel	36683.12	7/22/2003	Owned	N/A	N/A
2005	P500BJ	JALC4B18X57006319	GMC	W4500 Cab Over	Stevens, Carl	43855.06	2004	Owned	N/A	N/A
1995	S874FN	1FTDF15Y4SN4A5002	Ford	F-150	Scoko, Tom	36583.12	1995	Owned	N/A	N/A

Vehicle allocation based on customer count as follows:
Jan - June 2007 123:106 customer count
July - Dec 2007 63007 customer count

* Removed from Service 2007
** Transferred to North Carolina 1/07
*** Transferred to Pennsylvania 4/07



**Aqua Utilities Florida, Inc.
Customer Complaints
All Systems Combined**

Name of System

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Aqua Utilities Florida
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Case Number	Date Received	Customer	RootCause	Date Sent to PUC	Resolution
762958W	2007-12-28 3:44 PM	ANDREW YUHAS	Estimated Bills	2008-1-18 1:24 PM	In response to Mr. Yuhas complaint, the billing statements that were issued from 10/23/2007 to 12/19/2007 were based on estimated readings. These statements were cancelled. On 12/28/2007, Aqua was at your property and obtained an actual meter reading of 48100. Prior to the 12/28/2007 reading, an actual reading was obtained on 9/24/2007. The account was re-billed from 9/24/2007 to 12/28/2007. The consumption for the period 9/24/2007 to 12/28/2007 was 9,500 gallons in 95 days. The average daily consumption was 101 gallons. A new bill was issued on 1/7/2008, with a due date of 1/29/2008. During this timeframe, Mr. Yuhas made a payments in the amount of \$70.13 on 11/23/2007 and \$50.00 on 12/10/2007. Both payments were applied to the account. On 1/18/2008, a company representative attempted to reach Mr. Yuhas, no answer a voice message was left and a letter mailed as a follow-up to message.
762813W	2007-12-24 4:10 PM	NANCY EVANS	Estimated Bills	2008-1-16 3:11 PM	In response to Mrs. Evans complaint regarding billing statements issued from 9/21/2007 to 10/22/2007 consumption 5,000 gallons, average daily usage 161 gallons per day and 10/22/2007 to 11/21/2007 consumption 5,700 gallon, average daily usage 190 gallons per day were billed based on actual meter readings. The customer's monthly cycle reading was 12/21/2007 and an actual reading of 220 was obtained. In addition to the monthly cycle reading, Aqua visited the property on 1/9/2008, and obtained a check reading of 250 and confirmed that the meter and Electronic Receiver Transmitter was functioning as designed. The meter in place was in installed at the property on 8/25/2007. On 1/8/2008, Kimberly Joyce, Manager of Regulatory Relations spoke to Mrs. Evans and reviewed the account with her. The company is committed to address all Mrs. Evans concerns and have taken steps in making sure that the account is being billed based on actual readings.
762795W	2007-12-24 1:04 PM	DOROTHY FALK	Property Damage/Maint./Dist.	2008-1-21 4:39 PM	Ms. Falk outlined three issues in the complaint: 1) sewer problem at 35143 Dale Ave, Zephyrhills, FL which resulted in the customer paying \$347.02 (seeking reimbursement) 2) status of backup capability, second well installation and 3) lack of response from customer service department in August 07. 1). A company representative spoke with Ms. Falk on 1/18/08 and discussed the work performed by Bruce Carrigan Plumbing Service. Ms. Falk indicated that she is satisfied with the work in addition an Aqua representative contacted Bruce Carrigan Plumbing and discussed the repair work that was performed. It was identified that the sewer problem was a company problem that should have been addressed. The company will be reimbursing Ms. Falk \$347.02. On 1/21/008, a Claims & Risk Management representative contacted Ms. Falk and advised her that the necessary paperwork will be forwarded to her for reimbursement. 2). As stated in Mr. Ellis's memo, Aqua has drilled two new wells. One well is in service and the second well is work in progress and expected to be online by mid to late February 2008. 3). Additional training will be provided to all customer service representatives for calendar year 2008. On 1/21/2008, I spoke directly with Ms. Falk and addressed each issue with her and extended my apology for the poor customer service that she received back in August, 2007. Ms. Falk accepted my apology and was grateful that the issues have been addressed. I advised Ms. Falk once she receives the paperwork from Aqua's claims department to return with signature so the refund check can be processed and mailed.
762473W	2007-12-19 4:12 PM	RANDY HUNT	Billing Dispute	2008-1-14 2:38 PM	On 1/4/2008, Mr. Patterson (billing supervisor) spoke to Mrs. Hunt regarding her account. Mr. Patterson provided Mrs. Hunt with a spreadsheet that provided detail information regarding billing from 10/2006 through 12/2007. It is my understanding that Mrs. Hunt understood the reconciliation process however requested additional information showing the usage (gallons) per each month. Mr. Patterson has committed to provide this information and will forward to Mrs. Hunt. On 1/8/2008, Mrs. Hunt spoke to Mrs. Dix regarding her account. Mrs. Hunt indicated that she filled her pool but did not give specific dates. Mrs. Hunt requested last 13 billing statements issued. Copies were faxed to Mrs. Hunt per her request.
762373W	2007-12-18 4:19 PM	NEIL WHIPPLE	Billing Dispute	2008-1-11 3:05 PM	On 1/15/08 an Aqua representative 116 and 118 Quiver Leaf St and verified the meter and electronic receiver transmitter number for both properties. The meter information in the field did not coincide with the meter information in Aqua's billing system. On 1/24/08, Aqua's billing system was corrected to reflect the correct address and the correct meter number. It appears that there was a meter exchange that took place on 9/5/07 but was not updated in the billing system. The account is in the process of being billed from the date of the meter exchange 9/5/07 to date. I spoke with Mr. Whipple on 1/24/08, explained the corrections made. I informed him that the account was in the process of being billed and he should receive a billing statement in the next 2 weeks. Mr. Whipple expressed concern about the credit on the account. I advised that there is a credit of \$186.69 that will be credited to the account once billed however since that the bill will cover a long period of time I couldn't quote weather he would still have a credit once the bill has been processed. I mentioned the option of payment arrangements.

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Case Number	Date Received	Customer	RootCause	Date Sent to PUC	Resolution
762180W	2007-12-17 1:13 PM	JAMES STANFORD	Billing Dispute	2008-1-9 4:02 PM	In reference to the billing issues that Mr. Stanford outlined in his complaint, Aqua has taken steps to correct the account. Mr. Stanford will receive a revised bill dated from 6/01/2005 to 6/8/2006 for services rendered. All billing statements issued from 06/08/2006 through 11/1/2006 will be cancelled and a revised billing statement will be prepared for services rendered from 11/1/2006 through 5/1/2007. On 1/8/2007, a company representative spoke with Mr. Stanford and explained the corrections and revisions that are being made to the account. Mr. Stanford was in agreement and stated that he would have the new tenant to contact Aqua's business office to apply for service. It was also explained to Mr. Stanford that it could take 3 to 4 weeks or sooner for him to receive the revised billing. A contact name and telephone number was provided to Mr. Stanford for future questions.
762072W	2007-12-14 5:16 PM	MR & MRS TRUMAN	Billing Dispute	2008-1-8 10:04 AM	On 5/29/2007, Aqua exchanged the meter at the property. However, due to an internal error the information was not updated in Aqua's billing system. The usage was estimated for billing statements issued from 5/29/2007 through 11/27/2007, the billing statements were cancelled. The company obtained an actual meter reading of 12600 on 12/10/2007. The account was re-billed with this meter reading and a new billing statement was issued from 5/29/2007 to 7/14/2007 (old meter) for 46 days of service and 7/14/2007 to 12/10/2007 (new meter) for 149 days of service. The billing statement issued was for 195 days of service. On 1/7/2008, Mr. Truman returned my call from 1/4/2008, and I explained the cancellation and rebilling on the account. I advised Mr. Truman that once he receives the revised billing statement to review and contact me directly if he has any follow-up questions.
761885W	2007-12-13 12:30 PM	DALLAS TWIFORD	Billing Dispute	2008-1-7 4:28 PM	On 12/10/2007, Aqua visited the property and exchanged the meter at the customer's request. The billing statement issued from 11/21/2007 through 12/21/2007 was cancelled. The account was re-billed on the old meter from 11/21/2007 to 12/10/2007 for a total of 19 days of service and billed on the new meter from 12/10/2007 to 12/27/2007 for a total of 36 days. Total usage 5,900 gallons, the average daily consumption was 163 gallons. The revised billing statement was mailed to Mr. Twiford. On 1/3/2008, a company representative contacted Mr. Twiford and explained the revised billing. There is a total account balance of \$39.92 which is due 1/22/2008.
761524W	2007-12-11 12:10 PM	STACEY ZINSMEISTER	Billing Dispute	2008-1-3 3:22 PM	On 1/4/2008, I spoke with Ms. Zinsmeister regarding account. Explained the account was billed from 6/1/2007 to 12/6/2007 for 188 days of service bill rendered for \$374.34. Customer was put on a 6 month payment arrangement to pay \$62.39 month plus current bills. Ms. Zinsmeister was fine with the results and thanked me for the follow-up. I advised if any questions in the future she has my name and number to call me directly.
761497W	2007-12-11 11:50 AM	MATTHEW JONES	High Bill	2007-12-21 11:16 AM	A company representative contacted Mr. Jones on 1/21/2008. A detail billing explanation was provided in addition an explanation on Aqua's payment arrangement process. There was some confusion on Mr. Jones's part as to having to pay the current bill in addition to the payment arrangement. Since Mr. Jones default because he did not understand the payment arrangement process, Aqua granted one last payment arrangement. Mr. Jones has agreed to pay \$84.67 each month starting 2/28/2008 plus all current bills as due. The account balance is \$1,016.04 which is the dollar amount the payment arrangement was based on.
761516W	2007-12-11 11:16 AM	CHARLES SUGGS	Property Damage/Maint./Dist.	2007-12-28 3:20 PM	On 12/10/2007, Aqua representatives were out to the property to meet with Mr. Suggs. The water main lines were checked and reported running fine (no blockage). During the visit, Mr. Suggs stated to the representatives that the plumber's camera showed roots but the plumber did not cut them out for him. The company representatives explained to Mr. Suggs that he need to contact the plumber again. The water mains were the company responsibility only and since there was no blockage in the company lines, it was his responsibility. There have been no reports from neighbors regarding blockage, therefore it was suggested to Mr. Suggs that the problems he was experiencing is his responsibility. A call was placed to the customer's home on 12/28/2007, no answer. A letter was mailed to the property as a follow-up.
761076W	2007-12-7 5:05 PM	EDWARD HEADINGTON	Billing Dispute	2007-12-28 12:54 PM	In addressing Mr. Headington's concerns regarding his billing, an Aqua representative visited the property on 12/21/07, to check the meter and obtain a reading. The reading was consistent with previous readings but it was determine that when the information was transmitted there was a data entry error which caused the customer to be billed for increased usage. The billing statement issued from 9/7/07 to 10/4/07 was billed with a reading of 557 (54,500 gallons) when it should have been a reading of 55 (4800 gallons). This error was corrected by cancelling all billing statements that were issued from 10/4/07 to 12/5/07. Revised billing statements were issued from 10/4/07 to 12/21/07. With the revisions, the customer has a credit balance of \$17.51. The error was discussed with the field service representative and additional training was provided. On 12/28/07, a company representative contacted Mr. Headington and explained the company error and the revised billing. Mr. Headington was thankful that the account was corrected and updated. A telephone number was provided for additional questions once Mr. Headington receives the revised billing statement.
760629W	2007-12-4 3:45 PM	JANIS DUNN	Water Quality	2007-12-24 11:26 AM	There has been a refund credit adjustment of \$279.18 credited to Ms. Dunn's account. The customer currently has a credit balance of \$138.14. The company has made an attempt to reach Ms. Dunn/Mr. Don Soule at 407-907-9006 however this is a non working number. In order to test the water and check pressure access to the property is needed. A letter will be mailed to the property requesting the customer to contact Aqua's business office.

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760595W	2007-12-4 3:36 PM	JAMES NAPPI JR	High Bill	2007-12-24 11:06 AM	On two attempts the company tried to reach Mr. Nappi via telephone but was not successful. To provide detail information on the account regarding his billing. On 12/13/2007 the company visited the property to check the meter and obtained a reading on 12/13/2007 (6107). This reading is in line with the reading that was taken on 11/14/2007 (6002). The current billing statement that was issued from 11/14/2007 to 12/14/2007 for 10,500 gallons was based on actual readings and indicates that the usage has returned back to normal. The previous billing statement issued from 10/15/2007 to 11/14/2007 for 32,300 gallons was an increase in usage however, it does indicate that there was some type of event that took place at the property to cause such an increase. Aqua would like to discuss in detail to assist in identifying if there are any leaks at the property. A letter was mailed to Mr. Nappi providing an update status on billing issues.
759898W	2007-11-28 10:41 AM	ROBYN ZEIGER	High Bill	2007-12-19 3:58 PM	On 12/18/2007, Aqua visited the property and flushed the lines. After flushing the lines the water was tested for chlorine. The chlorine level tested 1.2 residual. A door hanger was left for the customer. The pressure was checked as well. The customer's billing statements have been based on actual readings. A follow-up call was placed to the property on 12/18/2007, no answer a message was left for the customer to contact the business office.
759894W	2007-11-28 10:25 AM	MEGAN TANIS	High Bill	2007-12-18 4:07 PM	On 12/13/2007, a company representative attempted to reach Ms. Tanis to inform her that a company representative would be visiting the property on 12/14/2007 to obtain a check reading. On 12/17/2007, a company representative spoke with Ms. Tanis regarding her account referencing the high usage and credit refund. It was explained that the credit refund amount was \$139.08 however, there was a billing statement issued from 10/22/2007 to 11/20/2007 for \$94.40. The bill was applied to the credit which left a credit balance of \$44.68. In addressing the high usage, a company representative visited the property on 12/14/2007 to obtain a check reading with instructions to leave a door hanger with the results. The reading obtained was 4690 which is in line with the reading obtained on 11/20/2007, 4554. The representative advised Ms. Tanis to monitor the usage by taking a reading in the morning before she leaves for work and then when she returns check the reading. If there is usage and no one was at home during the day then it is possible that she has a silent leak. Ms. Tanis stated she will monitor the usage and if she has any further questions, she has a direct telephone number.
759611W	2007-11-26 12:49 PM	CLINTON SPIELBAUER	Billing Dispute	2007-12-17 4:35 PM	On 12/17/2007, I spoke with Mrs. Spielbauer regarding the account. I explained that I would cancel all billing statements issued after 4/27/2007 since she requested the account to be closed while she was away for the summer. The billing will be cancelled and taken out of the name of Clinton Spielbauer (husband has been deceased since 2003). The account will be placed in the name of Edith L. Spielbauer effective 11/15/2007. The turn on fee of \$15.00 will be waived due to the inconvenience to the customer. I have committed to contact Mrs. Spielbauer once all cancellation of billing completed and account placed in her name.
759167W	2007-11-19 2:55 PM	CARLOS NUNEZ	Incomplete Work Order	2007-12-12 4:13 PM	The service at 7904 Ironbark Drive, Port Richey, and FL has been placed in the name of David Burch effective 6/29/2007 and taken out of the name of Carlos Nunez. All billing statements that were issued to Mr. Nunez from 6/2007 to 11/2007 have been cancelled. A revised billing statement will be issued under the name of David Burch. On 12/11/2007, a company representative spoke with Mrs. Nunez and advised her that the service was placed in the tenant's name David Burch and taken out of Carlos Nunez name and all billing statements have been cancelled. The representative extended an apology on behalf of the company. When Mr. Burch contacted the company to request service in his name, the procedure was not completed by the customer service representative. This was addressed and has been identified as a training opportunity.
758946W	2007-11-16 11:33 AM	MICHAEL LACROIX	Billing Dispute	2007-12-11 4:17 PM	The company was given a deadline date of 11/30/2007 to refund customer accounts with the credit refund for the interim rate increase. The billing statement issued from 10/17/2007 to 11/13/2007 dated 11/21/2007 itemizes the credit refund to the customer in the amount of \$49.89. The meter that was installed at the property was 5/8 inch with black poly tubing which is standard installation. A company representative made an attempt to reach Mr. Lacroix via telephone, no answer a message was left for him to contact an issues Resolution representative. A direct telephone number was provided.
758719W	2007-11-15 8:23 AM	JEFFREY TARR	Service Termination (informal)	2007-11-30 6:08 PM	Customer contacted Aqua on 11/15/07 to report that their service had been terminated on 11/14/07. Customer was mailed a 10-day notice informing them to pay \$360.47 by 10/31/07 to avoid termination. Company created a service order to move the client into the address dating back to 2/12/07 to ensure proper billing. Company inspected meter and found it to be working correctly but replaced in on 11/15/07 per customer's request. Company scheduled to have water turned on same day 11/15/07. Customer's account has been corrected and new meter installed. Customer has an account balance of \$337.33 due 12/20/07. Company is willing to offer payment arrangements on the current balance of \$337.33.
758449W	2007-11-13 4:39 PM	EARL KENSER	Billing Dispute	2007-12-6 6:58 PM	A company representative spoke with Mrs. Kenser on 12/6/2007, advised her that the account will be finalized as of 6/29/2007. All billing statements that were issued would be cancelled. Any refund due to the customer will be mailed to 107 Swiss Lane, East Peoria, IL 61611. Mrs. Kenser indicated that she would contact the company when she returns in January, 2008. The representative apologized for the inconvenience to the customer.

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758373W	2007-11-13 3:55 PM	FRANK & LOIS VARA	Payment/Credit Processing	2007-12-6 6:24 PM	A company representative spoke with Mr. Vara and advised him that the account had been corrected. The service was taken out of his name effective 6/9/2007 per his request. All billing statements that were issued were cancelled and a refund in the amount of \$135.18 will be refunded. The processing of the refund is 3 to 4 weeks. The service will resume under Mr. Vara's name effective October 16th. The representative apologized for the company error.
758369W	2007-11-13 3:46 PM	PHILIP SCHMIDT	Incomplete Work Order	2007-12-4 5:29 PM	On 12/4/2007, a company representative made an attempt to reach Mr. Schmidt via telephone no answer a message was left. On 12/11/2007, a company representative spoke with Mrs. Schmidt and informed her that the account had been updated with an effective move in date of 8/29/2007. The turn on fee of \$15.00 was waived as a courtesy due to the inconvenience to the customer. Mrs. Schmidt was provided a billing explanation and advised that she has a credit balance in the amount of \$98.04. Mrs. Schmidt stated she was fine with the results.
757789W	2007-11-6 3:51 PM	SCOTT SINCLAIR	Billing Dispute	2007-11-28 2:41 PM	On 11/20/2007 and 11/27/2007, an Aqua representative made an attempt to contact the customer via telephone however there was no answer and a message was left providing a direct telephone number for the customer to contact Aqua's business office to discuss his concerns. In reviewing the customer's account, Aqua has not received a returned mail notice from the post office. Mr. Sinclair's current billing statement was mailed on 11/28/2007 with a due date of 12/20/2007 (for services rendered from 10/22/2007 to 11/20/2007). The bill is in the amount of \$76.07 however, due to the credit refund (Interim rate adjustment credit refund) on the customer's account of \$128.48 the customer's account balance is a credit of \$52.41. The customer's billing statements are generally mailed at the end of the month. Mr. Sinclair has not returned the calls placed to his home therefore a letter was mailed providing a time frame as to when he should receive his monthly billing statements.
WS768	2007-11-6 1:46 PM	DONALD JENNESS	Service Termination (Informal)	2007-11-19 4:03 PM	This is not an official complaint. Aqua had someone go to the property to turn the services on for Mr. Jenness. In researching the account, it appears that CSR have move-in Ms. Burdenshaw into the property in error. Mr. Jenness should be at this address and Ms. Burdenshaw lives at 11475 County RO 875W, Webster, FL. Lynn Powers is working to update both accounts. Any questions, please see Alice Greene. Note. Mike, please file for tracking not an official complaint. Thanks Alice
756280W	2007-10-25 11:15 AM	MAXIE HASSLER	High Bill	2007-11-16 3:06 PM	Ms. Hassler contacted Aqua business office on 8/15/07, requesting the service to be discontinued effective 8/22/07 (out of town for 3 to 4 months and did not want to pay the customer charge). The request was not processed properly (internal error) and Ms. Hassler continued to receive billing statements. On 11/13/07, a company representative contacted Ms. Hassler and apologized for the error and advised her that the account will be corrected. All billing statements that were issued from 8/22/07 through 10/4/07 totaled \$135.11 will be cancelled. Ms. Hassler requested that the service be placed back into her name effective 10/4/07. The account will be placed back into Ms. Hassler name effective 10/4/07 and billed moving forward. The billing adjustment will take place after the company completes the process of refunding customers credit refunds due to the interim rate increase being withdrawn. Aqua has committed to the Florida PSC that the refund process will be completed by 11/30/2007. After this date the corrections to the account will take place.
756197W	2007-10-24 3:28 PM	RICHARD&PEGGY COX	High Bill	2007-11-19 3:58 PM	On 11/2/2007, Aqua obtained a reading of 8552 which is in line with the reading obtained on 9/4/2007 (8501), the field service representative confirmed that there were no leaks at the property. The reading that was obtained on 10/1/2007 was incorrect. The billing statement that was issued from 9/4/2007 to 10/1/2007 for 32,700 gallons for 27 days of service was cancelled. A revised bill from 9/4/2007 to 11/2/2007 for 5,100 gallons with an average daily use of 86 gallons for a period of 59 days was issued to the customer. On 11/19/2007, a company representative contacted Mr. Cox and informed him of the check reading obtained on 11/2/2007 and explained the revised bill that was issued. The account balance is \$17.54 which is due 12/10/2007. Mr. Cox was satisfied with the resolution.
755844W	2007-10-23 4:12 PM	HAROLD MILLER	Bill Format	2007-11-12 1:21 PM	On 10/22/2007, a company representative spoke with Mrs. Miller and informed her that the payment she made in the amount of \$79.04 was posted to the account on 10/11/2007. The billing statement issued from 9/7/2007 to 10/8/2007 dated October 9, 2007 was issued before the payment of \$79.04 posted to the account which is the reason why the payment was not showing on the billing statement. After the payment posted to the account, there was a balance of \$30.73 which was due 10/31/2007. This payment was received and posted to the account leaving a balance of zero to date. Mrs. Miller was satisfied with the explanation. An apology letter was mailed to the customer for any inconvenience.
755486W	2007-10-19 11:25 AM	J PEREZ	High Bill	2007-11-6 3:22 PM	The customer was billed penalty charges in the amount of \$5.00 on 8/21/2007 and 8/26/2007. Credit adjustments were applied to the account on 9/28/2007 for \$5.00 and on 11/28/2007 in the amount of \$5.00.

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755280W	2007-10-18 12:51 PM	RICHARD BOYER	Property Damage/Maint./Dist.	2007-11-5 1:48 PM	A company representative contacted Mr. Boyer on 10/23/2007 and informed him that a company representative would be visiting his property on 10/24/2007 to address his concerns regarding the noise from pump station. On 10/24/2007, an Aqua representative visited the property and spoke with Mr. Boyer. The representative explained to Mr. Boyer that the plant is running as designed and the noise is when the well kicks on and off. Aqua does not have any elevated tanks or stand pipes at this location therefore in order to maintain the constant pressure in the system the well comes on when needed. It is my understanding that the sewer treatment facility serving the Morningview customers has been in operation over twenty-five years and the noise level has been the same. Currently there are no immediate plans in place to modify the system. Mr. Boyer acknowledged the representative's explanation.
754615W	2007-10-12 1:16 PM	JOHN MERRITT	High Bill	2007-11-1 4:52 PM	On 10/10/07, a field representative visited the property and confirmed that there might be some type of leak water was turned off at the curb. In a letter dated 11/20/07, from Mr. Merritt he shared with the company representative that he made some minor adjustments (change water days, adjust spray and adjustment to sprinkler, due to dripping toilet the innards were replaced). Respecting the fact that Mr. Merritt indicated there were no leaks at the property, the readings obtained on 9/20/07 and 10/18/2007 indicated high usage (potential leak) or some type of event took place at the property. The readings that Mr. Merritt provided were consistent with the readings obtained by Aqua. The scheduled reading on 11/20/07 was consistent and indicated that the usage returned back to normal. On 12/4/07, a company representative attempted to reach Mr. Merritt via telephone. There was no answer a message was left. The company is willing to offer an adjustment in the amount of \$140.78. This amount was arrived by taking the high billing months (September and October minus the customer charges and July and August which represents normal usage minus the customer charge).
754623W	2007-10-12 12:47 PM	PATRICIA DEASE	High Bill	2007-10-31 4:39 PM	As a follow-up to the report dated 10/31/2007, Mrs. Dease was issued a revised billing statement from 3/19/2007 to 10/31/2007 for a total of 226 days of service. The customer was contacted on 11/13/2007 and again on 12/11/2007 to confirm she received the revised statement and to address any follow-up questions. Mrs. Dease is out of town but Mr. Dease was available and the company representative explained the revised billing to him in detail. Mr. Dease stated he would share the information with Mrs. Dease and if she had any follow-up questions, the representative provided her direct telephone number. The credit refund for the interim rate increase was \$593.97 which was applied to Mrs. Dease account.
754512C	2007-10-11 3:39 PM	AMIE CARNEY	Billing Dispute	2007-10-27 12:31 PM	On 10/10/2007, Ms. Carney contacted Aqua's business office and provided a confirmation number for payment made in the amount of \$183.44. The service was reconnected on 10/10/2007. On 10/27/2007, I attempted to contact Ms. Carney as a follow-up no answer left voice message for her to call me direct if she needs assistance with account in the future. Alice Greene
754231W	2007-10-10 9:40 AM	DEBORAH TAUBE	Billing Dispute	2007-10-27 1:27 PM	On 10/27/2007, a company representative contacted Ms. Taube regarding her account. The representative reviewed all payments posted to the account; the company acknowledges that there was an overpayment in the amount of \$50.00 which will be refunded to Ms. Taube. The representative advised that it will take 2 to 3 weeks for processing before mailing. Ms. Taube requested a billing history from 2006 through 2007 to be mailed to her new address (8620 N.W. 13th Street, Apt #432, Gainesville, FL 32653) this will be mailed.
753991W	2007-10-8 4:11 PM	EVELYN DICKINSON	Billing Dispute	2007-10-29 2:54 PM	Reviewing Ms. Dickinson's account all billing statements issued were based on actual readings. The statement issued from 6/22/07 to 7/26/07 for 34 days of service showed an increase in usage. However the current statement from 9/19/07 to 10/18/07 shows a decrease in usage which is in line with customer normal usage. On 10/29/07, an Aqua representative spoke with Ms. Dickinson and she indicated that she just turned off sprinkler system about a month ago. Ms. Dickinson stated she would have the sprinkler system check for leaks. Prior to interim rate increase, Ms. Dickinson's bills range between \$40 and \$50.00. With the rate increase being withdrawn Ms. Dickinson will see a decrease in her billing statements as well as a refund by 11/30/07. Per Ms. Dickinson's request, Aqua visited the property on 10/29/07 and exchanged the meter. The old meter# 95808035 with an out reading of 60894 and the new meter# 56576188 ERT# 57763321 reading 00001. The new meter was tested low flow 98.5 %, medium flow 101.0% and high flow 99.4%. The representative placed a 30 day hold on the account and provided a direct phone number if Ms. Dickinson had further questions.
753852W	2007-10-8 10:44 AM	CAROL FALLIER	Billing Dispute	2007-10-25 4:27 PM	On 10/22/07, I spoke with Mrs. Fallier and informed her that payments that she made on 6/12/2007 (\$18.69), 7/2/07 (\$17.83), 7/31/2007 (\$17.31) and 8/27/07 (\$17.49) which totaled \$71.32 was posted to account number #8854290628920 which was in the name of Skip Fallier. Those payments were transferred and posted to account number #11238750628920 which is under the name of Carol Fallier. It seems that the account # that is being used by the bank is the account number for Skip Fallier who is now deceased. In speaking with Mrs. Fallier she indicated that she spoke with the bank and the correction was made. I called the bank and requested a 3 way conversation to make sure that the bank has the correct account number for future payments. I believe the problem is when Mrs. Fallier made the correction she edited the account number. My understanding in speaking with the bank representatives that with the online banking if a correction has to be made the customer must create a new file. This will be confirmed with the bank. Mrs. Fallier agreed to the 3 way conversation with the bank representative to resolve this issue. All payments have been transferred to the proper account.

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742335W	2007-10-5 4:20 PM	ROBERT GILLER	High Bill	2007-10-17 3:54 PM	In researching the customer's account, the billing statements that were issued from 4/18/07 through 8/20/07 were billed based on the interim rate schedule that went into effect 4/12/07 when the Florida Public Service Commission approved an interim rate increase. Because the requested rate increase has been withdrawn, the customer will receive a refund in the form of a credit on the account for the interim rates that he or she paid plus interest by 11/30/07. There is a payment in the amount of \$230.17 which was posted to the customer's account on 5/14/2007 that was applied to the arrears balance. The billing statements that were issued at the interim rates, the customer did not make any payments toward those billing statements. Once the account has been adjusted, if the customer has an outstanding balance, Aqua is willing to provide the customer with a payment arrangement. On 10/17/2007, a company representative made an attempt to reach the customer via telephone however there was no answer. A voice message was left requesting the customer to contact Aqua's business office so the billing could be explained. All billing statements that were issued were based on actual readings.
753520W	2007-10-4 1:24 PM	KENNETH DUNCAN	Billing Dispute	2007-10-25 3:08 PM	An Aqua representative contacted Mr. Duncan on 10/25/07, regarding statements that were issued from 5/10/07 to 6/20/07 for 8400 gallons and 6/20/07 to 7/20/07 for 8500 gallons. Both statements were based on estimated readings. Both statements were cancelled. An Aqua representative visited the property on 7/27/07 and found that the meter was stuck. The meter was exchanged on 7/27/07 (removal reading 8000 which is the same reading that was recorded on 5/10/07). The statements issued from 7/28/07 to 8/21/07 for 0 consumption and 8/21/07 to 9/24/07 for 97800 gallons were both based on estimated readings and therefore cancelled. With the meter exchange in place, a revised statement was issued from 5/10/07 to 7/28/07 for 79 days of service in the amount of \$93.22. The current billing statement that was issued from 7/28/07 to 10/5/07 for 69 days of service is based on actual readings in the amount of \$133.65 and mailed to Mr. Duncan on 10/17/07. Mr. Duncan made a payment on 9/17/07 in the amount of \$125.00. This payment was applied toward the \$93.22 billing statement and the difference of \$31.78 was applied to the current billing statement from 7/28/07 to 10/5/07 (\$133.68) leaving an account balance of \$101.87.
753472W	2007-10-3 4:19 PM	LAWRENCE CARUSO	Billing Dispute	2007-10-24 4:02 PM	Aqua Utilities mailed a certified letter to Mr. Caruso dated 11/19/2007. On 11/27/2007, Mr. Caruso contacted Aqua business office and provided a reading of 1609300. Based on the reading provided by Mr. Caruso, Aqua issued a revised billing statement from 3/24/2007 to 11/27/2007 for a period of 248 days of service for 16,900 gallons. The revised billing was discussed with Mr. Caruso. There is a credit balance on the account in the amount of \$26.10.
752964W	2007-10-1 1:04 PM	MARY LAHNERS	Miscellaneous	2007-10-18 3:14 PM	On 10/16/2007, a company representative contacted Ms. Lahners. The representative explained Aqua's process when a customer request to have service taken out of their name if the customer is moving to another location. The representative apologized on behalf of Aqua and assured Ms. Lahners that her concerns were shared with the management team and will be addressed through Aqua's training initiative. The representative provided Ms. Lahners with a direct telephone number to call should she have any questions or concerns in the future.
752894W	2007-10-1 11:06 AM	HAZELLA WHITE	Billing Dispute	2007-10-22 2:18 PM	On October 16th and 18th Aqua attempted to contact Ms. White. A message was left with Anthony (son) requesting that she contact Aqua's business office. On 10/19/2007, a company representative spoke with Ms. White she expressed that she was not happy with the customer service she had received when she contacted the business office. The company representative apologized and assured Ms. White that Aqua values its customers and one of the company's goals is to provide good customer service. Ms. White expressed that she was not happy with the water quality and high usage. A high consumption test package was mailed to the property. The representative reviewed the customer's usage which averages 165 gallon per day. Ms. White indicated it was 2 adults at the property. It was explained that the usage she is using daily is the average for 2 people living at the property. The billing statements are based on actual readings. Ms. White was okay with the usage explanation. A field representative is scheduled at the property on 10/22/2007 to test for chemical content. Ms. White was satisfied with the billing explanation.
752753C	2007-9-28 11:28 AM	NEAL SINER	Off	2007-10-3 5:54 PM	This case came in from PSC however they instructed Aqua not to handle as a PUC. PSC wanted Aqua to contact customer as to why no water service. Lyn Powers contacted the customer and explained water main break in area was the reason for service interruption. Angrene.
752221W	2007-9-25 11:12 AM	ORLANDO PASQUALE	Billing Dispute	2007-10-12 2:53 PM	On 10/11 and 10/12 I spoke with Mrs. Crews daughter of the deceased (Orlando Pasquale). I informed Mrs. Crews that the account in her father's name had been finalized as of 4/27/2007 which is the start date of the new tenants Larry and Crystal Howell. Mrs. Crews indicated that her father passed away May 2006. Aqua obtained a reading in 2/2007; there was zero consumption on the meter which confirms that the property had been vacant. On 9/28/2007, a refund in the amount of \$58.02 was processed (2 to 3 weeks to be mailed) and an additional refund in the amount of \$45.52 was processed on 10/12/2007. I explained to Mrs. Crews that she will probably get the \$45.52 refund within the next 2 to 3 weeks to allow for internal processing. The total refund is \$97.60. I have committed to Mrs. Crews that I will monitor the account and follow-up with her in the next few weeks to make sure she has received both refund checks. Mrs. Crews was satisfied with the outcome of our discussion and accepted my apology on behalf of the company. I provided my name and telephone number for additional questions.

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751894W	2007-9-21 12:35 PM	HOWARD WATKINS	Billing Dispute	2007-10-12 3:25 PM	<p>On 10/11/2007, Aqua visited the property to test the meter. A company representative spoke with Mrs. Watkins on 10/12 however, she requested that the representative speak with her husband who was not at home at the time. The representative provided a telephone number for Mr. Watkins to call back. Based on the reading (090501) that was obtained on 10/11/2007, the consumption read 4,500 gallons for 28 days which equals 160 gallons per day. The usage falls in line with previous usage before the billing statement issued from 7/16/2007 to 8/14/2007 that was due 9/10/2007.</p> <p>Aqua will place another call to Mr. Watkins if he does not make contact first. A detail billing explanation will be provided. Perhaps there was some type of event that took place at the property that increased the usage for that period of time (leak, irrigation). Test Results, Meter Date 10/11/2007, Technician - Darrell Sweet, Bucket test 5 gallons was ran through the meter at high flow and 5 gallons ran through meter at low flow. Meter tested at 99% accuracy. Start read (090501) end read (090502). Mrs. Watkins indicated that she was in and out of the house on 10/11/2007 and did not witness the test.</p>
751666W	2007-9-20 10:38 AM	PAUL HEMBY	Billing Dispute	2007-10-11 3:07 PM	<p>The customer's account was billed from 10/17/2006 through 11/9/2007 under the incorrect rates. The account was corrected and re-billed under the correct rates from 10/17/2006 to 11/9/2007.</p>
751013W	2007-9-19 9:04 AM	THOMAS MAYO SR	Billing Dispute	2007-10-10 3:22 PM	<p>On 10/10/2007, a company representative contacted Mr. Mayo regarding the billing statements issued from 11/20/2006 through 8/13/2007. These billing statements were cancelled due to the account being billed at the incorrect rate schedule. To correct the problem, the account was re-billed from 11/20/2006 through 8/13/2007 at the correct rate schedule which was the interim rate schedule effective 4/12/2007. To address Mr. Mayo's concern regarding a credit due to him, Aqua is in the process of updating customers' accounts with the rates that were in effect prior to April 12, 2007 when the Florida Public Service Commission approved an interim rate increase. Because the rate increase has been withdrawn, he will receive a refund in the form of a credit on his bill for the interim rates paid plus interest by November 30, 2007. An in-depth explanation was provided on how payments were applied to the account from 12/2006 to current. Mr. Mayo appreciated the explanation and accepted the company's apology.</p>
751311W	2007-9-18 3:09 PM	GUS ALEXAKOS	Billing Dispute	2007-10-9 6:28 PM	<p>On 10/9/2007, a company representative contacted Mr. Alexakos to discuss billing statement received 6/1/2007 showing a zero balance. It was explained that the billing statement received was for the period 3/28/2007 to 4/25/2007 in the amount of \$120.87. This bill was cancelled because it was billed at an incorrect rate. The billing statement was revised for 3/28/2007 to 4/25/2007 and reissued. Mr. Alexakos made a payment on 5/1/2007 in the amount of \$120.87 therefore, there was no balance due when the account was re-billed on 6/1/2007. It was also explained that the billing statement from 4/25/2007 to 6/26/2007 was for \$280.83. Mr. Alexakos stated he understood the billing explanation and was satisfied.</p>
750990W	2007-9-18 8:28 AM	DAVID SCHEFFEL	Billing Dispute	2007-10-5 12:22 PM	<p>On 10/5/2007, a company representative spoke with Mr. Scheffel regarding his account. In researching the account, the customer's account was billed incorrectly for billing periods 10/17/2006 through 8/13/2007. The account was billed based on the rate schedule for Sarasota County customers instead of the rate schedule for Jungle Den customers. The account has been corrected and a revised billing statement from 10/17/2006 to 8/13/2007 was reissued. The total consumption was 43,700 gallons for 300 days of service with an average daily use of 146 gallons per day. The billing was based on actual readings. Mr. Scheffel also questioned the rate per gallons. He was under the impression that he should be billed a specific rate if total consumption was between 0 - 5,000 gallons. It was explained that the rate schedule is based on per 1,000 gallons. A rate schedule was mailed to Mr. Scheffel. An in-depth billing explanation was provided to Mr. Scheffel. Aqua has addressed the other accounts that were impacted by this error and have contacted the individual customers.</p>
750919W	2007-9-14 3:58 PM	ANALYTICAL & BIOLOGICAL LABS	Billing Dispute	2007-10-3 5:50 PM	<p>On 10/2/2007, a company representative spoke with Mr. Daniel regarding the billing statements that were issued based on estimated readings. The representative explained that all billing statements issued for the calendar year 2006 were based on estimated readings. An actual reading was obtained on 1/16/2007. Based on the reading obtained on 1/16/2007, the billing statements that were issued for the periods 11/1/2006 to 11/27/2006 and 11/27/2006 to 12/28/2006 were cancelled and a revised billing statement was issued from 11/01/2006 to 1/16/2007. For the calendar year 2007, there were 2 billing statements issued based on estimated readings for the periods (3/16/2007 to 4/27/2007 and 5/15/2007 to 6/13/2007). As of 7/11/2007 all readings have been based on actual readings, the customer is being billed for actual usage that went through the meter.</p> <p>Mr. Daniel understood the billing explanation that was provided. He understood that the readings were estimated and the reason why he was paying \$75.00 was due to the estimates. Mr. Daniel stated that the company would not be able to gain access to the meter because the meter location is under lock and key. He recalls a few instances where he was at the property and was able to provide the company representative access to the meter. Mr. Daniel has agreed to have a radio frequency meter installed at the property to avoid any bills being estimated in the future. Mr. Daniel will be going out of town for a few weeks but has committed to contacting Aqua when he returns to schedule an appointment to have the radio frequency meter installed. The company representative offered Mr. Daniel payment arrangements however he declined. He will submit the payment. Mr. Daniels thanked the representative and indicated that he was satisfied and appreciated the call.</p>

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727635W	2007-9-14 12:51 PM	VIRGINIA PETERSON	Billing Dispute	2007-10-4 4:12 PM	A company representative contacted Ms. Peterson regarding her billing statements. Ms. Peterson believes that the bills are high. In reviewing the account, it was explained to Ms. Peterson that all billing statements issued were based on actual readings. There were 2 billing statements that were issued for over 30 days of service which would be a little higher than a 30 day cycle bill. Also it was explained to Ms. Peterson that she was billed based on the April 12, 2007, rate increase which would have an impact on the bills being slightly higher. The representative shared with Ms. Peterson that Aqua withdrew the rate increase and she would be getting a refund by November 30, 2007, plus interest. Ms. Peterson also expressed concern that the billing statement from 4/4/2007 to 5/3/2007 for \$85.50 was a double bill. What was explained to Ms. Peterson was she had a previous balance carried over from the previous billing period that was not paid by the due date therefore it was a balance carried over. Ms. Peterson said she understood the billing explanation and would see the difference once the billing is reverted back to the old rates.
750048W	2007-9-10 4:27 PM	DOUGLAS CRANDALL	Billing Dispute	2007-9-28 1:39 PM	On 9/27/07 an Aqua representative contacted Mr. Crandall to discuss his concerns around the July billing statement issued and the termination notice he received. The representative informed him that Aqua performed a meter exchange at the property on 6/5/07. The exchange took place due to a company initiative to install radio frequency meters (meter change out program). The meter information was not updated on his account and he was issued a billing statement based on estimated readings. To correct the problem the new meter information was updated on the account. The billing statements from 7/31/07 to 9/21/07 were cancelled and a revised statement will be issued from 5/30/07 to 9/21/07 which will include the missing June billing data. The revised billing statement will show the last actual reading prior to the meter exchange. A 10 day termination notice was mailed to the property on 8/31/07 for 9/13/07 in the amount of \$269.17. The notices are automatically sent to customers 7 days after the due date if payment is not received. The Aqua representative apologized to Mr. Crandall for the internal error. The revised billing statement will be mailed the week of 10/01/07.
746391W	2007-9-10 3:08 PM	RUSSELL MOYER	Billing Dispute	2007-9-24 6:32 PM	The monthly cycle read was obtained on 8/13/2007. The reading was an actual read and was in line with previous readings. A billing statement was issued from 7/17/2007 to 8/13/2007 for a total of 27 days. The total usage for the 27 days was 2,200 gallons with an average daily usage of 81 gallons. In August 29, 2006, an Aqua representative was at the property to investigate a ¾ service line that began leaking in the roadway in front of the customer's home. A contractor repaired the leak on August 30, 2006. Aqua received another call from the customer stating that the leak had cracked the driveway. A representative visited the property and observed several cracks throughout the driveway. The representative examined and took photos of the cracks and saw no evidence that the cracks were related to the original leak. The representative also explained to the customer that the leak in the roadway in front of her home had not caused the cracks. Mrs. Moyer stated she had seen water coming up through the cracks before the leak was repaired. The representative explained if water was seen bubbling up through the cracks at the time of the leak, the cracks had to already been there in order for this to happen. As a follow-up, on 9/21/2007, a company representative spoke with Mr. Moyer regarding the street and driveway breakage. Mr. Moyer stated that his insurance company sent an engineer to the property to investigate the running water that comes from under ground and runs down the driveway which happens periodically. The engineer was not able to find the cause of the running water but he informed Mr. Moyer that the water would not cause damage for at least 10-20 years. Mr. Moyer agreed that Aqua representatives have been at the property several times to discuss the street and driveway breakage and have addressed the original leak that took place back in August 2006 however it was explained to Mr. and Mrs. Moyer that the leak did not caused the cracks.
733793W	2007-9-7 12:54 PM	JUDY CRUDEN	Billing Dispute	2007-9-19 3:14 PM	The company has applied \$41.52 to the customer's account as a credit for the meter running fast. After speaking with Shonna McCray, we took the customers consumption from 12/21/05 to 6/21/07. This equalled 476,400. That consumption was multiplied by 2% and that gives the consumption of 9,568. I rounded the consumption up to 9,600. This is then multiplied by .00389 which equates to \$37.35. I added extra after doing a bill simulation and added the cost for sewer for a day. This was a mistake, it should have been \$37.35. But the company will put give the customer the extra \$4.17 for good measure.
742424W	2007-9-7 11:59 AM	JOANN HIGBIE	Billing Dispute	2007-9-25 9:22 AM	The company exchanged the meter at the property on 6/12/2007 (meter project to install radio frequency meters) and was unable to read the water meter therefore estimated billing statements were issued for July and August. When the meter was removed, it showed 600 gallons of water was used for a period of 14 days averaging 42 gallons per day. There was an actual reading taken on 9/24/2007, 14,800 gallons of water was used over a period of 104 days at 142 gallons per day. The reading obtained on 9/24/2007 shows that your average daily usage is in line with previous usage prior to the leak at the property. A revised billing statement is being prepared and will be mailed to the customer within the next 5-7 business days. On 9/24/2007, Aqua made an attempt to reach the customer via telephone however there was no answer. A message was left for the customer to contact Aqua's business office.

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744950W	2007-9-6 4:22 PM	MARLENE FENGARINAS	Billing Dispute	2007-9-22 10:07 AM	On 7/30/2007, Ms. Fengarinas telephoned Aqua stated she had not received a bill in 11 months. Ms. Fengarinas stated she had been living at the property for 7 years. After reviewing the account, the customer was moved out in error effective 9/1/2006. Due to the error, the company process the necessary paperwork to have the service put back into Ms. Fengarinas name effective 9/1/2006. A billing statement was issued from 9/1/2006 to 8/10/2007 (start reading 148000, and reading 184600). The total usage for 343 days of service was 236,600 gallons and the averaged daily usage are 106 gallons per day. The total amount of the bill issued was \$717.95 which is based on actual readings. On 8/24/2007, Ms. Fengarinas telephoned Aqua inquiring if billing statement processed. The company representative advised the bill was issued on 8/23/2007 and she should receive within a few days. The representative also advised if after receiving the bill if she needed payment arrangements to contact Aqua's business office. On 8/28/2007, Ms. Fengarinas telephoned Aqua requesting to have the \$15.00 turn on fee waived due to company error. The \$15.00 turn on fee was waived. On 8/30/2007, Ms. Fengarinas paid \$702.95 which was posted to the account. The account balance is \$0.00. On 9/20/2007 and 9/21/2007 a company representative made several attempts to reach Ms. Fengarinas to inform her that the \$15.00 fee was removed from her account, there was no answer. A letter was mailed as a follow-up to inform Ms. Fengarinas that the \$15.00 fee was removed and a direct telephone number for any future questions.
749577W	2007-9-5 2:55 PM	CYNTHIA LUEDKE	Billing Dispute	2007-9-20 4:26 PM	On 9/6/2007, a company representative contacted Ms. Luedke to inform her that the account at 137 Osprey Lakes Cir, Chuluota, Florida has been finalized. The date used to finalize the account was 6/11/2007. A final billing statement was issued from 5/21/2007 to 6/11/2007 in the amount of \$144.78. It was explained to Ms. Luedke that there was an actual reading taken on 5/21/2007 and 6/22/2007 therefore the final bill was prorated. All payments posted due to the account were credited. Ms. Luedke was satisfied with the results and stated she would look for the final bill in the mail. The company representative apologized for any inconvenience to the customer.
748572W	2007-9-5 8:25 AM	RANDY BENNETT	Billing Dispute	2007-9-21 9:48 AM	On 6/7/2007, Mr. Bennett telephoned Aqua requesting service to be discontinued for the summer. He also wanted to know if he would be charge for the time he was away. The account was finalized by the company representative on 6/7/2007. The final bill issued was for service used 5/19/2007 to 6/7/2007 in the amount of \$16.74 (water charges \$6.76 and sewer charges \$9.98). On 9/21/2007, a company representative telephoned Mr. Bennett to explain the final billing statement from 5/19/2007 to 6/7/2007. The representative also addressed Mr. Bennett's concern regarding receiving bills after he requested the service to be discontinued. The representative apologized and explained that the billing statements issued in May, June, July and August were cancelled and the revised billing statement from 5/19/2007 to 6/7/2007 was issued and he should be receiving the statement within a week. Mr. Bennett was satisfied with the final billing explanation and requested a fax copy of the final bill. A copy of the final bill was faxed on 9/21/2007.
749120W	2007-9-4 12:01 PM	MICHAEL AKHIYAT	Billing Dispute	2007-9-20 5:02 PM	Customer was properly billed and based on company procedures all billing statements and termination notices were mailed in a timely fashion. Customer complaint regarding poor customer service was addressed with management and hands on training was provided. Customer's service was restored once payment was verified.
749210W	2007-9-4 11:32 AM	LESLIE AYERS	Billing Dispute	2007-9-20 11:57 AM	The customer was issued a monthly billing statement from 1/30/07 to 2/27/07 in the amount of \$23.68 which was based on an estimated reading. A monthly statement was issued from 2/27/07 to 3/23/07 for \$19.24 which was based on an actual reading. The monthly statements issued from 3/23/07 to 4/25/07, 4/25/07 to 5/29/07 and 5/29/07 to 6/6/07 based on actual readings. The monthly statements issued from 6/6/07 to 7/3/07 and 7/3/07 to 7/30/07 was based on estimated readings. Bills were estimated due to the fact on 6/6/07, the meter at the property was exchanged. Meter exchange part of Aqua's meter change out program to install radio frequency meters. The estimated statements were cancelled for that period and re-billed on actual usage. The customer received a revised statement from 6/6/07 to 6/7/07 in the amount of \$67.81. This was explained in detail to Mrs. Ayers. Mrs. Ayers was also concerned about the average daily usage that her family of 3 was using. It was explained that a household of 3 averages 240 gallons per day. The customer agreed to monitor daily usage and forward any questions to Aqua's Issue Resolution Group. All payments were applied to the account and the customer has a credit of \$32.81.
749214W	2007-9-4 11:18 AM	PATRICIA MCKENNA	Billing Dispute	2007-9-19 3:12 PM	Aqua obtained the correct meter data and rebilled the account.
742926W	2007-8-30 12:48 PM	KENNETH HOWE	Miscellaneous	2007-9-19 3:11 PM	Aqua check for service leaks on 9/10/07. No leaks detected.
748256W	2007-8-27 11:54 AM	BILLIE CREAMER	Billing Dispute	2007-9-20 6:42 PM	The company has applied \$22.17 to the customer's account as a credit for the meter running fast based on test result (10/10/2007). The credit was arrived by taking the total consumption from 9/2006 to 9/2007 (282,800). The consumption was multiplied by 2% which equaled 5656 (round up to 5,700). Then 5,700 were multiplied by .00389 which equates to \$22.17. In addition the customer received \$318.74 credit refund for the interim rate increase that was withdrawn. The customer has a credit balance of \$214.87. On 12/10/2007, a company representative contacted the customer and discussed the credit and will mail a copy of test results.
748229W	2007-8-27 10:50 AM	WILLIAM SWAFFORD	Billing Dispute	2007-9-19 10:51 AM	Aqua has attempted to contact Mrs. Swafford via telephone at 727-863-8015 and left voice mail messages on: 8/27/07 left voice message 9/8/07 left voice message 9/8/07 mailed a letter 9/18/07 mailed a letter 9/19/07 mailed a letter explaining the July 19, 2007 bill. Aqua's final position is Mrs. Swafford was not double billed for the month in question July 2007. This bill reflects the current and past due charges bringing the total amount due to \$120.16. To date all issues are resolved.

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748225W	2007-8-27 10:40 AM	DAVID BERNARDINI	Billing Dispute	2007-9-20 3:54 PM	The cause of the problem was a back log of service orders. The customer has come back to the property and the water is still on. I have spoken with the customer and figured since he's come back to the property on 9/10/07, the company would credit his account for the service from 6/4/07 when he requested to have the service turned off, to 9/10/07. This would cover a 98 day period. I would also give him back the 200 gallons he was billed. The calculations are: \$10.67 water base rate/30 days=0.355666666*98 days=\$34.86, \$23.02 sewer base rate/30days=0.767333333*98 days=\$75.20, 200 gallons*.006450 rate per gal=\$1.29, 200 gallons*.004660 rate per gal=\$0.93, \$34.86+\$75.20+\$1.29+\$0.93=\$112.28 His total credit to his bill was \$112.28. He was fine with that.
747488W	2007-8-27 10:12 AM	NORMA PARDO	Billing Dispute	2007-9-20 11:32 AM	The customer has all actual reads, none of the reads are estimated. There were two factors for the May and June bills being higher. First was the Interim rate increase which took the rates from \$3.89 per thousand on the water to \$5.13 per thousand. Also the base rate went from \$10.29 to \$13.54 for the water. The sewer rate went from \$8.01 per thousand up to 6,000 gallon cap to \$11.32 up to 6,000 gallon cap. Also the customers consumption rose 6,000+ gallons in May and June. It would seem that the customer has some sort of leak at the property. The consumption drops drastically in July by 12,000 gallons. The claim that the customer is using 50 gallons a day is a bit of a stretch. The customer is at 282 gallons a day on the July bill. Over the history of the account the customer's usage is consistently over and above 6,000 a month. I believe they are omitting a digit from the meter reads. The customer called on July 10th and requested a re-read. The re-read was obtained on July 12th. The meter read service order is still open but we have secured readings since that read. The July 20th read was 686100 and the August 21st read was 700600. The customer has mentioned that they do water, depending how they water and what mechanisms are used, this could be the cause of the large increases in usage. I've tried to contact the customer but there was no answer. I will be sending a letter. The company will exchange the meter and set it aside for a bench test. The service order will be created today to be done as soon as possible.
748122W	2007-8-27 8:28 AM	MARK & PATRICIA POTTER	Billing Dispute	2007-9-21 10:39 AM	The monthly billing statement issued from 3/13/2007 to 4/13/2007 for \$68.94 was based on actual readings. The billing statements issued from 4/13/2007 to 6/16/2007; 6/16/2007 to 6/18/2007; 6/18/2007 to 7/17/2007 and 7/17/2007 to 8/14/2007 were all based on estimated readings. These bills were estimated due to the meter exchanged that took place on 4/18/2007 that was not updated in the system. The meter exchanged is part of Aqua's meter change out program to install radio frequency meters. The estimated billing statements were cancelled for that period and re-billed on actual usages. The customer will be receiving a revised billing statement from 4/18/2007 to 9/13/2007. On 9/19/2007, a company representative spoke with Mr. Potter and explained that the estimated bills have been cancelled and he would receive a revised billing statement based on actual readings. Mr. Potter was satisfied with the re-billing. The company representative provided Mr. Potter with a direct telephone number if he has any follow-up question once he receives the revised billing statement.
748039W	2007-8-24 11:26 AM	BETSY BIGELOW	Billing Dispute	2007-9-19 3:08 PM	Mrs. Bigelow's meter was exchanged as a part of the installation of radio frequency program on April 18, 2007. In reviewing Mrs. Bigelow's May bill, she was charged for 15100 gallons for 28 days of service. This reflects an average daily usage of 539 gallons per day. Aqua agrees the consumption is high, but was unable to compare the usage to the previous May 2006 bill due to there being a zero consumption read for that billing period. Aqua is unable to determine what caused the sudden increase in consumption for the May 16, 2007 bill. Aqua will need to confer with Mrs. Bigelow to discuss any change in consumption during that billing period. A letter will be mailed to Mrs. Bigelow explaining Aqua's position. Aqua's final position is all bills are accurate based on actual reading.
747478W	2007-8-22 10:54 AM	BOBBY LLOYD	Billing Dispute	2007-9-6 2:01 PM	On 9/8/2007, a company representative contacted Mr. Lloyd regarding his bill issued from 7/11/2007 through 8/9/2007 in the amount of \$169.25. The reading that was obtained on 8/9/2007 was incorrect. Aqua cancelled this bill and revised the bill based on the customer reading provided on 8/23/2007 of 644500. The bill was revised covering the period 7/11/2007 through 8/22/2007 with a start reading of 640300 and an end read of 644500. Mr. Lloyd inquired about the water base facility charge of \$24.47 on the revised bill. It was explained that the charge was prorated because the revised bill included more than 30 days in the billing cycle. As a courtesy, a credit of \$6.99 was given toward the water base facility charge. The total revised bill is \$34.51. The customer has an account balance in the amount of \$27.52 due 9/17/2007. Mr. Lloyd was satisfied with the revised billing.

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746783W	2007-8-16 1:01 PM	MARY WALLS	Miscellaneous	2007-8-8 8:00 AM	On 8/5/2007, I spoke with Mrs. Walls regarding not being able to drink water due to heavy bleach smell and taste. Mrs. Walls stated she noticed the smell around August 10th or 13th. She further stated that this type of odor follows after the water hydrants are flushed. Mrs. Walls indicated she became alarmed because generally she would receive a notice that would inform her when the flushing would take place. I spoke with the division representative and was advised that Aqua only flush hydrants when requested by a customer. What I explained to Mrs. Walls is there are 2 auto flushers in American Condos set to flush twice a week, 7 minutes each time, Monday and Thursday. Mrs. Walls indicated that now she has been informed when the flushing would take place she would know when to do her laundry. Mrs. Walls also stated that her white towels have never been brighter. All issues have been resolved.
746303W	2007-8-10 6:09 PM	HALLEY BISHOP	Billing Dispute	2007-9-21 1:44 PM	I spoke with the customer was told that the a reason why the bill may be high is a possible leak. The customer's meter was exchanged on 6/8/07. The bills previous to the exchange were higher than what he currently using. That may have been due to a leak. The technicians are not plumbers so if they looked around, they most likely checked his meter pit and saw that he low flow indicator wasn't move and surmised that there were no leaks. I did inform the customer that he is currently at 57 gallons a day based on the read of 7300 which the customer read to me today. I told him his bill is pending and when he receives the bill if he does not agree to do an overnight read. He ended the call with, if I say the usage is normal then he'll go with that. I told him that the usage is below normal on average customers usage between 80-100 gallons. The meter exchange was completed before the complaint was received so the meter was disposed.
746288W	2007-8-10 6:03 PM	CLYDE YAIST	Billing Dispute	2007-9-21 3:25 PM	As a follow-up to Mr. Yaist concern about the back billing statements, Aqua issued billing statements for the timeframe 11/1/2006 to 8/14/2007 based on estimated readings. The total consumption for that timeframe was 45,200 gallon for 293 days of service with an average of 154 gallons per day. The billing statements for this timeframe were cancelled. On 9/20/2007, an actual reading was obtained and a revised billing statement from 10/25/2006 to 9/21/2007 was issued for a total of 42,300 gallons for 331 days of service with an average of 128 gallons per day. Prior to the estimated readings, there was an actual reading obtained on 10/25/2006 and a most recent reading obtained on 9/21/2007 which are the actual readings used to calculate the revised billing statement. Mr. Yaist was contacted again on 10/4/2007 in an effort to provide in-depth details of the estimated billing statements and revised billing statements. The consumption history was reviewed based on the estimated reading and the actual readings. Mr. Yaist does not agree with the revised billing. He believes that the bill should be lower since the bills prior to the estimates averaged \$25.00 per month. It was explained that there was a rate increase which would account for the increase. An appointment was scheduled for 10/5/2007, to have the meter at the property exchanged. The old meter will be tested and Mr. Yaist will be contacted with the results. Since the testing is done by an outside vendor, results may not be available for 3 to 4 weeks. Mr. Yaist stated he would be mailing a \$40.00 payment
745943W	2007-8-8 4:55 PM	GORDON JOHNSTON	Billing Dispute	2007-9-8 11:29 AM	In an effort to address Mrs. Johnston's concerns regarding high usage, Aqua Utilities Florida, Inc. has exchanged the meter twice at the property (8/20/2007 and 8/12/2007). In further review of the account for calendar year 2006 there were inconsistency in the meter readings. To resolve this matter, Aqua Utilities Florida, Inc has adjusted the account. The adjustment was based on an average usage of 50 GPD for the period 6/28/2006 to 6/20/2007 (357 days). The account has been credited \$194.99 (357 x 50GPD = 17850 total consumption). The dollar value was calculated via Aqua's billing system. Aqua is confident with the radio frequency meter installed, the billing will be based on actual readings. On 11/13/2007, Mrs. Johnston also received a refund credit in the amount of \$57.96 for the interim rate increase adjustment. There is a total credit on the customer's account in the amount of \$252.95 which will be itemized on the next billing statement.
745860W	2007-8-8 4:40 PM	MARY FONTAINE	Billing Dispute	2007-9-25 4:40 PM	On 8/16/2007, an Aqua representative contacted Ms. Fontaine regarding billing statements. Ms. Fontaine stated her billing statement was high that was issued in July, 2007. The billing statement from 6/22/07 to 7/19/07 was based on an estimated reading however; the meter was exchanged on 7/18/07 due to the customer insisting the meter was not correct. After the meter exchange, a billing statement was issued from 7/19/07 to 8/21/07 a total of 80,600 gallons on the new meter indicated high consumption. The billing calculations were explained in detail. On 8/29/07 a company representative visited the property to confirm readings. Ms. Fontaine shared with the company representative that she had the company who services her sprinkler system to check for leaks and they reported there were no leaks. Aqua obtained actual readings on both the old and new meters. The readings indicate high consumption when read. Due to the customer's concern, Aqua has visited the property several times in the past month to confirm all readings that were obtained. The most recent visit was on 9/24/07. Aqua understands the customer's concern however; the customer is being billed for actual usage. Aqua suggested that the customer turn off the sprinkler system and do a comparison on her monthly bills. As a courtesy Aqua has offered Ms. Fontaine an adjustment of 20% off the balance of her bill which equates to \$59.45 (20% of \$297.27 = \$59.45). Ms. Fontaine declined the offer and payment arrangements.
745828W	2007-8-8 4:36 PM	VICTORIA IRWIN	Billing Dispute	2007-9-21 12:43 PM	The company has attempted to contact the customer, there was no answer. Sending letter.

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745558W	2007-8-8 4:06 PM	JANICE MCKART	Billing Dispute	2007-9-19 5:33 PM	Ms. McKart moved into the property 3/15/07. The customer was issued a bill from 3/15/07 to 4/23/07 in the amount of \$97.19 due on 5/17/07 which was based on estimated readings. Aqua issued another bill from 4/23/07 to 5/16/07 in the amount of \$185.00 (included previous charges not paid) due on 6/13/07 which was based on estimated readings. On 5/16/07, the meter was exchanged. Aqua reissued the customer a bill from 4/23/07 (estimated start reading 830600) to 5/16/07 (removal reading from old meter based on actual 635600) for 23 days of service and a bill from 5/16/07 (635600 actual reading) to 8/14/07 (237300 actual reading) for 90 days of service. The combined bill was for 28,100 gallons for 113 days of service. The customer's average daily usage is 246 gallons. On 9/18/07, the customer was informed of the revised billing and the company representative provided a billing explanation. The customer was made aware that all previous payments were applied and if after receiving the revised bill she would like payment arrangements, she should contact the company representative directly. The company representative gave a direct number to Ms. McKart.
738220W	2007-8-8 3:53 PM	JASON CONRAD	Billing Dispute	2007-9-19 4:22 PM	The company called the customer regarding the bills. The customer requested that the meter be exchanged. The representative scheduled a meter exchange on 9/4/07 between 8:00 am to 10:00 am. The customer wanted to be present and if he is not there please leave a door tag. The company went to the property and found that the meter had already been exchanged. The representative explained that the reason behind the fluctuation in the reads is that the meter was exchanged in the field on 8/17/07 and not the system. The bill for 35,400 was in correct and was canceled. The system was corrected and a new bill was sent on 9/20/07 in the amount of \$33.04.
745255W	2007-8-3 8:42 AM	ANDREW YUHAS	Miscellaneous	2007-9-8 10:39 AM	Aqua has cancelled all estimated bills from 2/21/2007 through 8/21/2007. The account has been rebilled at a start reading of 14800 (2/21/2007 11:18 AM) and an ending reading of 35300 (8/21/2007 9:20 AM). The total usage is 20,500 gallons for 181 days. The customer's average usage is 113 GPD. The revised bill will be mailed to the customer the week of 9/24/2007. There is a credit of \$348.88 on the account. All payments/credit will be applied to the revised bill. On 9/9/2007, a company representative made an attempt to reach Mr. Yuhas via telephone to discuss the revised billing. There was no answer a message was left for him to contact Aqua's business office. A follow-up call will be made the week of 9/10/2007, if not able to make contact, a letter will be mailed. Aqua also confirmed that the meter installed at the property 11/2006 is the meter of record (meter #81948797).
744138W	2007-8-2 8:30 AM	LISA & MILCIADE MONCION	Miscellaneous	2007-9-19 4:18 PM	In speaking with the customer, they say that a customer in her area (Ketema Harris) a previous complaint had their meter exchanged. She wanted a new meter too. I set her meter exchange up for 9/24/07. I gave the technician specific instructions to keep the meter for meter test. I cannot validate the customer's claim that we were at her property or not. I subtracted her current bills consumption from the July consumption which came to 1900 gallons. That would equate to \$10.00 off the bill. I told her I would take that off her bill. She was fine with that. The customer seems satisfied.
744341W	2007-8-2 8:22 AM	VINCE MONTGOMERY	Billing Dispute	2007-8-22 5:18 PM	On 8/22/2007, a company representative spoke with Mr. Montgomery regarding his billing. Mr. Montgomery stated he did not know why his usage increased. The representative asked if he had checked for any leaks. A test kit will be mailed to the customer that will include dye tablets and will also provide different ways of water conservation. A bucket test is scheduled for 8/27/2007. Mr. Montgomery stated he would not be at home. He agreed to the field representative leaving a door hanger with the test results. Mr. Montgomery was given a name and telephone number to contact Aqua if he had any questions regarding the results of the bucket test or any additional questions.
744783W	2007-7-31 1:59 PM	JANE RUGGIERO	Miscellaneous	2007-8-23 3:27 PM	8/5/07, Habor Branch Environmental Labs performed a water quality test. The water quality testing passed TTHM's, Lead & Copper and Bacteria. The pH is maintained around 8.0. Mrs. Ruggiero given a copy of the report. Monthly bills issued March - July based on estimated readings. There is a code on the customer's account referencing meter reading instructions. Mrs. Ruggiero has requested when her meter is scheduled to be read monthly, the company representative ring the door bell. Mrs. Ruggiero keeps her dogs in the yard and the gate is kept locked. On 8/23/07, an Aqua representative spoke with Mrs. Ruggiero to review the test results. Mrs. Ruggiero stated periodically there are spots on clothing when doing laundry. The representative made suggestions on how the customer could check and make sure that the spots were not from the washing machine etc. Mrs. Ruggiero admitted that the spotting does not happen all the time, and agreed next time it happens would contact Aqua and request a representative to come to the property and take a sample directly from where the water comes into the washer. To avoid estimated bills, it was suggested to move the dogs. August bill based on an actual rdg.
740831W	2007-7-30 12:06 PM	MELINDA PEREZ	Billing Dispute	2007-8-13 10:02 AM	I spoke with the customer and discussed her bill. She stated that she had let it go, I explained her bills and the read she gave versus the read we obtained. She said she would wait for her next bill. I offered her a bucket test and she denied. I gave her my contact information and told her to contact me if she had any questions or concerns.
744519W	2007-7-30 11:29 AM	THERESA PESANTES	Billing Dispute	2007-9-7 1:28 PM	There have been several attempts to reach the customer via telephone to discuss inquiry regarding high consumption. Aqua would like to verbally review the customer's billing history. A letter was mailed to the customer requesting her to contact Aqua's Issues Resolution Group.

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744312W	2007-7-27 8:55 AM	HOWARD HURST	Miscellaneous	2007-9-25 12:32 PM	The customer was called and informed that the company posted boil water advisory notices at the entrance and exit of the development. Also that the company issues news releases to the local media via WFLA AM News Radio, WFLA TV, WFTS TV, and the Pasco Tribune. The company also issued postings and news releases regarding the lifting of the boil water advisory. The advisories were put out in accordance to Florida's Department of Environmental Protection regulations. Mr. Hurst did not agree with the way the notices were issued. He says that there are several people who do not read newspapers, listen to the radio or watch television. He believes that Aqua should deliver notices to each customer. He wanted his complaints to go to upper management. The customer's complaints were sent to Jack Lihvardik Chief Operating Officer and Dennis Muldoon the Area Coordinator to discuss the matter further.
744276W	2007-7-27 8:40 AM	PATRICIA DEASE	High Bill	2007-8-27 5:03 PM	On 8/24/2007, a company representative made an attempt to reach Mrs. Dease no answer, left message. On 8/27/2007, a company representative spoke with Mrs. Dease. Mrs. Dease stated that her complaint is that the rates / rate increase is too high. The representative explained that the rate increase is necessary to cover cost to improve infrastructure. The representative agreed to mail specific documentation related to the rate increase. Mrs. Dease did not want the representative to explain the billing, she stated she understood her bills her concern is the rates are too high. All monthly bills rendered are based on actual readings. To address the water quality issue (cloudy water). On 8/20/2007, a company representative was at the property and flushed the blow off in the neighborhood until they were clear. The CL2 residual was 1.0. The representative attempted to explain the results of the water quality test to Mrs. Dease. Mrs. Dease again expressed her dissatisfaction with the rate increase and disconnected the call. I tried to call the customer, I left a message because I got no answer. Sent letter.
743819W	2007-7-24 2:43 PM	RON MCKAY	Property Damage/Main/Dist.	2007-8-8 4:50 PM	
07v00010019	2007-7-20 1:22 PM	ROBERT GRIFFITHS	Billing Dispute	2007-9-18 3:36 PM	This case was sent to Nancy Magee since New Jersey is handling their own complaints. To take out of ACES sending through.
743495W	2007-7-20 12:54 PM	The Landings of St. Andrew	Not Logged	2007-8-7 9:46 AM	We don't service New Port Richey, I do not believe this is our customer.
743310W	2007-7-20 12:25 PM	JENNIFER WINTON	Billing Dispute	2007-8-8 5:23 PM	I spoke with Mr. Winton and since we could not prove he used the water and he could not prove that he didn't use the water, we would give him a credit of \$76.02. This is the monetary equivalent of 44,200 gallons. This is the difference of what he used in 2005. I told the customer that since the meter has been exchanged any anomalies that he experienced on this meter we'll test it and take it from there. He said he would monitor the meter himself. The customer was satisfied.
743208W	2007-7-17 2:06 PM	ROBERT THOMPSON	Miscellaneous	2007-8-6 6:12 PM	I spoke with the customer and let him know I would be sending the lab to the property to investigate the reason for his water quality issues. The customer was appreciative.
743140W	2007-7-17 1:59 PM	DAVID HURTWITCH	Billing Dispute	2007-8-6 1:13 PM	I closed the customer's account as of 5/4/07 and corrected the customer's last name. I called the customer and left a message. He will be receiving a final bill shortly.
743171W	2007-7-17 1:42 PM	WALTER WALZ	Billing Dispute	2007-8-10 5:28 PM	I spoke with Mrs. Walz and let her know that there is a pending service order on her account that I need to get information on it, in order to fix her account. I told her I will call her back once I get info. The meter reader got a read on 8/3/07 but the read didn't match anything on the account. So I'm sending the technicians to get a read and the meter number. Hopefully the meter hasn't been exchanged.
743053W	2007-7-17 1:30 PM	KEVIN & SHARON FERRIS	Billing Dispute	2007-8-6 12:59 PM	The customer's meter was exchanged at the property and needed to be exchanged in the system. I exchanged the customer's meter in the system and sent her the corrected bill. I called the customer and informed her of the bill and that she had a credit.
743052W	2007-7-17 1:22 PM	BRUCE BEAL	Billing Dispute	2007-8-6 12:43 PM	The customer had a leak on the irrigation line. The customer was given \$818.75 for a leak adjustment and payment arrangements for \$124.14 a month. She seemed satisfied and said she would call the commission and withdraw her complaint.
742773W	2007-7-16 2:58 PM	ADAM SHIFFLETT	Billing Dispute	2007-7-31 6:13 PM	I spoke with Mrs Shifflett and the issue was resolved. There was a problem activating the account and it was corrected by the billing department. The account was corrected the same day the complaint was filed.
742633W	2007-7-16 1:41 PM	R HAMMONDS	Billing Dispute	2007-7-31 5:21 PM	I called the customer and most of his issues have been resolved. The meter has been exchanged in the system and he has been issued a new bill. I am sending the lab technicians out to test the customer's water.
742644W	2007-7-16 1:26 PM	RICHARD & ALYCE NALLI	Billing Dispute	2007-7-23 10:05 AM	This meter was exchanged on 4/26/07. When the reader went out to read the meter, he should have read it by using the new technology, but instead keyed the readings in. Since the readers were used to billing to the gallon, he keyed in the entire read, making it appear that the customer had used all that water. The account has been corrected and the customer was called on 7/23/07. Mrs. Nalli was told what had occurred and that the revised bill will process tonight. Aqua will call Mrs.Nalli when the bill comes back and tell her what the revised bill is. Mrs.Nalli was satisfied with the resolution.
742412W	2007-7-12 6:32 PM	GEORGE MONTGOMERY	Miscellaneous	2007-7-31 4:45 PM	I called and spoke with Mrs. Montgomery and she told he the flushing that we did on 7/10/07 didn't help. So I had another technician go out to the property. He took the filter and exchanged the meter. He took the filter to his supervisor so they could identify what was coming into the system. The technician will go back tomorrow to check the new filter that was installed to see if the matter reoccurs. I told the customer to call me if she had any further problems.
742335W	2007-7-11 10:44 AM	ROBERT GILLER	Billing Dispute	2007-7-31 12:03 PM	The company has tried to contact the customer on two different occasions. I am sending the customer a letter with my contact information.
742218W	2007-7-10 10:53 AM	JERRY MASON	Billing Dispute	2007-7-30 7:10 PM	The company has made several attempts to call the customer. The customer's zipcheck account has been closed and the return item fee removed. I will send the customer a letter with my contact information.

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742187W	2007-7-9 5:44 PM	EDWARD DIAZ	Billing Dispute	2007-8-1 3:18 PM	I spoke with Mrs Diaz and explained that I will be sending a technician to the property to verify her meter number and meter read. The customer does have a sprinkler system with 4 zones that she runs 2 to 3 times a week for twenty minutes each time. I told her to read her meter before she runs the sprinkler and after the system runs, read the meter again. I told her she may have a bad sprinkler head.
741943W	2007-7-6 11:22 AM	DON STAUSS	Property Damage/Maint./Dist.	2007-8-6 10:43 AM	The technician went to the property on 7/31/07 and lowered the meter pit. It seems there was a problem with the customer damaging the meters.
737159W	2007-7-5 12:17 PM	GLEN STIMPSON	Billing Dispute	2007-7-12 5:09 PM	5/23/07, supervisor spoke to Mr. Stimson and went over the account with him. The supervisor gave the customer a leak credit of \$33.57 based on the 50% rule for usage over and above his normal consumption. Mr. Stimson was fine with the credit. The meter had been exchanged on 4/4/07, but the paperwork was not completed until 4/20/07. Mr. Stimson received an estimated bill for 18 days because the system had nothing to match up with on the new meter. The 5/9/07 bill for 9 days was the regular scheduled reading date. All those bills were canceled and the customer was rebilled on 6/5/07 on an actual read for 300 gallons for 61 days. He has also received a July bill for 100 gallons for 30 days. Mr. Stimson should now be back on a regular reading schedule since the meter exchange has been completed. Mr. Stimson has a credit on his account of \$20.11.
737707W	2007-7-5 10:35 AM	WEBB EPPERSON	Billing Dispute	2007-7-26 7:48 PM	On 7/6/07 I sent the customer a letter to call the company and schedule a bucket test. On 7/24/07 Supervisor called the customer and left a message for a call back. On 7/26/07 Another supervisor called the customer after receiving an email regarding the rate case. This supervisor also left their contact information. I scheduled a bucket test just to test the meter and verify the meter information.
736666W	2007-7-5 10:06 AM	Betty Randel	Billing Dispute	2007-7-6 11:31 AM	The customer's account was just re-activated as of 10/12/07 so she hasn't been issued a new bill as of yet. The customer had her account closed as of 6/5/07. The rates have been changed back to the original rate prior to the interim rates. On 10/2/07 The technician went to the property and performed a bucket test and he ran ten gallons through the meter. He noted that the meter tested ok. There were no leaks in the line.
741629W	2007-7-5 9:58 AM	HERBERT ERNSTMEYER	Billing Dispute	2007-7-26 7:27 PM	Today I spoke with Mrs. Ingborg Ernstmeier about her June water bill which had significant increase in water usage. I asked if she checked her toilets for leaks. Mrs. Ernstmeier admitted to having a leaky toilet which she had turned off due to shaking the handle to stop the water from running. I explained to Mrs. Ernstmeier that her usage has decreased due to her turning off the leaky toilet. I offered to have Aqua perform a bucket test on her meter which she did agree to. The appointment is scheduled for 8/2/07 between 8:00 - 10:00 am. I gave Mrs. Ernstmeier my name & telephone to call if she has any additional questions.
737596W	2007-7-5 8:23 AM	ARLENE BLAKE	Billing Dispute	2007-7-26 7:35 PM	I called Mrs. Blake and she began speaking on her sons account. I told Mrs. Blake that if it's her sons account I need to speak with her son. Mr. Blake had the same issues that he had when the case was closed. (Case 727707W) I'm not sure that Mrs Blake had a problem with her account because they were so bent out of shape over Patrick's account. They wanted to argue whose responsibility it was to clean the meter. In looking at Mrs. Blake's account I did notice that her first read after her meter exchange is very high and is probably incorrect. I am going to correct the billing and send her a new bill. The bill should be \$121.99 minus the \$111.00 she paid already.
741769W	2007-7-5 7:48 AM	CAROL CLARKE	Billing Dispute	2007-7-26 5:52 PM	I spoke with Mr Kennedy and he said he's been monitoring the meter and noticed that they use a lot of water. He inquired about his most recent meter read and I told him that it hasn't been put in the system yet. I told him it will either go in tomorrow or Monday. He said that he notices that the meter shows that he's used 20,000 gallons since his last read. This is a little lower than his last months usage. He said he will call me on Monday to compare the read we have to the read he has. I asked about his sprinkler system, he has 4 zones. I calculate that he's using 640 gallons for each run. Over a month that's approximately 19,000 gallons. I did notice that his usage does a steady incline and after he fixed the sprinkler head it drops. The sprinkler head may have been a problem before he noticed. He did mention that he has his grandchildren and his son at the house so he knows he's using more water. He checked the service line for leaks and found none. We'll pick up on Monday, if he still has an issue I'll offer a bucket test. I'll send a supplemental report after our Monday conversation.
741513W	2007-7-5 7:42 AM	DELORES GILMARTIN	Billing Dispute	2007-7-26 5:18 PM	I spoke with Mrs. Gilmartin and explained that the reason her bill was higher last month was because the bill was a few days over her normal billing cycle. I went over the interim rates with her and let her know if she continues to use the same amount of water her bills should be about \$66.45 per month. She said she could live with that. I also let her know that the interim rates are what she's being billed and if the rates are not approved then she will be credited.
741492W	2007-7-5 7:36 AM	CLEDES SMITH	Billing Dispute	2007-7-25 6:14 PM	I spoke with the customer and told her that I could send someone out to assess the water quality situation. She told me that she wasn't there so there was no need. I told the customer the reason why her bill was \$51.54 is because of the availability of the services. The bill was a bit higher because the meter read date was beyond the normal 27-35 day cycle. If it goes beyond 35 days and below 27 days the base rate would be prorated. Such was the case with the \$51.54 bill. I told her that she will pay \$42.95 normally for the availability of the services. That is whether you use water or not. I told her that as far as I know she would still receive a bill if the water was turned off. I told her I would find out for sure and let her know. I informed her that we're working on improving the water system but it takes time.

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741238W	2007-7-3 10:53 AM	CHRISTOPHER BINDER	Billing Dispute	2007-7-26 4:56 PM	I spoke with Mrs. Binder and explained that the flush was something that needed to be done. The company doesn't have the man power or man hours to warn each customer when we will flush the system. In a case where someone is on dialysis I am not sure how chlorinated water would effect them or what steps they are told to take by their doctor when dealing with water. I asked the customer if she tried to contact the company during the time when she had the problem. She said no she went right to the commission. After a further investigation, I found that this particular area is flushed twice a month. Unfortunately there is no set schedule for the work. According to the Department of Environmental Protection, the company must issue a warning only in a case where the water needs to be boiled.
740694W	2007-6-26 12:48 PM	CELISSE LUKA	Billing Dispute	2007-7-24 6:15 PM	I spoke with Ms. Luka and explained to her that the account has been activated due to a glitch in her account that caused her account to bill with out producing a bill. I have to contact another department and have the account fixed and a bill sent. I gave her my information for further contact and asked that she be a little patient.
740407W	2007-6-26 12:09 PM	J NORMAN	Billing Dispute	2007-7-16 5:15 PM	The customer's bill fluctuated because of the interim rate increase. The usage is in line with what she normally consumes. If the customer used a 100 gallons more per month it would only equate to \$.52. I attempted to call the customer but got no answer. I am sending the customer a letter with my contact information so we can discuss the account.
740100W	2007-6-26 10:24 AM	RIVERBEND CONDO ASSN	Billing Dispute	2007-7-24 4:51 PM	River Bend is an account where Aqua estimated the bills for the past year (10/11/2006 to 8/16/2007). On 8/16/2007, an actual reading was taken and all billing statements were cancelled and rebilled with the correct usage for 309 days of service. The result is a \$10,564.83 credit to the customer. On 8/20/2007, a company representative spoke with Elaine Brunson (River Bend Condo Assoc) advising her of the actions taken and that a refund check will be mailed within 4 weeks. An account history was prepared and mailed to the customer. Ms. Brunson was satisfied with the results. The representative provided Ms. Brunson with her name and telephone number as a contact for any additional questions or concerns she may have in the future.
735785W	2007-6-19 11:58 AM	WILLIE HALL	Billing Dispute	2007-7-19 9:44 AM	I called the customer and she had no idea why I was calling. She said it may have been one of the children but she doesn't know which one. I will send the customer a letter in hopes that the child that called with the complaint will call me. I did see that the account was billed incorrectly. I gathered the correct read and re-billed the account. Right now the customer has a credit of \$380.88.
739239W	2007-6-19 11:33 AM	JUDITH MOLLO	Not Logged	2007-6-19 12:46 PM	The company called the customer and left a message with call back information. The company had a meter reader at the property on 5/10/07 but the meter was blocked. The company will send another technician out to the property on 7/13/07. The cause of the high bill has yet to be determined. We hope that the findings on 7/13/07 will give more insight. Currently the meter readings on the account are estimated.
738999W	2007-6-19 11:13 AM	JOHN DELISA	Billing Dispute	2007-7-18 4:49 PM	I spoke with the customer and he realized that the bills were higher because of the interim rate. It seemed he really wanted to just vent his frustration over the rate increase and other issues dealing with water quality. Nothing I said seemed to appease his anger. I asked had he called the company when the water was particularly bad, he said he had not. He stated he just didn't feel the rate increase was fair.
739830W	2007-6-19 11:06 AM	JAMES KNAUFF	Billing Dispute	2007-7-24 12:39 PM	The customer's meter was installed on 5/15/07. The meter was installed at a read of 5360. The difference in the readings was that the company mistakenly added an extra zero to his reading. So for example on the July 31st read instead of being billed 10400, he was billed 104700. After speaking with the customer and having him give me all the reads from the meter I realized that the meter was set in the system one digit higher. Human error it happens once in a while, not a regular occurrence. So I canceled all the reads back to the start read and adjusted the start read from 53600 to 5360. I then rebilled his account the read he gave me on 8/31/07 of 14300. The bill was for 108 days at 9000 gallons. The customer was satisfied with the changes his current balance is \$8.47. The water base facility charge is a charge to recover the fixed costs of utility service regardless of usage. The base facility charge on the 8/1/07 bill was \$12.44
739607W	2007-6-15 3:48 PM	MARILYN CULLINAN	Billing Dispute	2007-7-16 5:55 PM	8/22/07, Aqua has tried to contact this customer but the phone number that we have on record had been disconnected and no other number was supplied. The meter tested 100% accurate on 6/8/07 when the field technician performed the field test. It has also been noted that there did not appear to be a leak at the property. Aqua bills customers based on the amount of consumption that registers on the meter, and in this case, the meter tested accurately. However, Aqua is willing to charge the customer for an average of 5700 gallons for that time period and credit the account for \$583.43. This will leave a balance of \$295.65 on the account. The customer has not made a payment since 5/16/07, when the bill was automatically debited for that month's bill. The customer has since asked that the bank draft be discontinued and that was done on 6/4/07. Aqua will send a letter to the customer indicating the amount that was credited and the amount currently due on the account. The customer will also be supplied information concerning payment arrangements if necessary.
737481W	2007-6-11 10:46 AM	CHARLENE JONES	Billing Dispute	2007-7-16 5:34 PM	supplemental

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737698W	2007-6-11 10:41 AM	DON COUNCIL	Billing Dispute	2007-7-24 12:07 PM	<p>The company spoke with Mr. Council and told him that the company has until the end of November to refund the customers in that area with interest. On September 17, Aqua mailed all affected customers a notice to show their customer's previous and interim rates for water and/or wastewater service. Aqua's customer billing returned to the previous rates effective September 20, 2007. The refund with interest will appear as a credit by no later than your November bill. (Customers will also see the following message on their next bill: "This bill is based on the rates that were in effect prior to the April 12, 2007, when the Florida Public Service Commission approved an interim rate increase. Because the requested rate increase has been withdrawn, you will receive a refund in the form of a credit on your bill for the interim rates you paid, plus interest, by November 30, 2007.")</p> <p>The billing statements issued from 11/20/2006 through 8/13/2007 were billed at the incorrect rate schedule. To correct the error the billing statements were cancelled and re-billed from 11/20/2006 through 8/13/2007 at the correct rate schedule which was the interim rate schedule prior to April 12, 2007 and then the account was re-billed based on the interim rate schedule effective 4/12/2007. Because the rate increase has been withdrawn, Mr. Council will receive a refund in the form of a credit on his bill for the interim rates prior to 4/12/2007 plus interest by November 30, 2007. On the customers' bills, there is a Message Center that provides customers information on when to expect the refund. A letter will be mailed to the customer if he does not notify the business office by 10/12/2007.</p>
738140W	2007-6-11 10:04 AM	TERESA OTERO	Billing Dispute	2007-7-11 4:57 PM	<p>The cause of the issue was the account was billed incorrectly. The read had an added digit. After investigating the read I saw that the read should be 6040 instead of 60400. I canceled the bill in the account and re-billed the account correctly. I called Ms. Otero and explained that the bill was incorrect and that I had canceled the current bill. She should receive the new charges soon. She was grateful, she expressed that customer service hadn't helped. I extended my services if she could not get resolution through customer services.</p>
738239W	2007-6-11 8:11 AM	BLAIN MUSTAIN	Billing Dispute	2007-7-5 5:15 PM	<p>The company called the customer and left a message with call back information. The company had a meter reader at the property on 5/10/07 but the meter was blocked. The company will send another technician out to the property on 7/13/07. The cause of the high bill has yet to be determined. We hope that the findings on 7/13/07 will give more insight. Currently the meter readings on the account are estimated.</p>
738574W	2007-6-9 11:00 AM	JAMES HORTON	Billing Dispute	2007-7-5 3:44 PM	<p>To correct the error, the billing statements were cancelled and re-billed from 11/20/2006 through 8/13/2007 at the correct rate schedule which was the interim rate schedule prior to April 12, 2007 and then the account was re-billed based on the interim rate schedule effective 4/12/2007. Because the rate increase has been withdrawn, Mr. Horton will receive a refund in the form of a credit on his bill for the interim rates prior to 4/12/2007 plus interest by November 30, 2007. On the customers' bills, there is a Message Center that provides customers information on when to expect the refund. A letter will be mailed to the customer if he does not notify the business office by 10/12/2007.</p>
738622W	2007-6-8 10:06 AM	RANDY HUNT	Billing Dispute	2007-7-5 3:07 PM	<p>The customer's base rate is \$29.12 and \$4.20 per 1000 gallons. The interim rate did not effect the customer because their rate has been the same since November of 2006. The interim rate too effect April 12, 2007. The customer's rate stayed the same.</p>
734530W	2007-6-4 8:31 AM	JIM GROTKOPF	Billing Dispute	2007-6-9 9:26 AM	<p>5/31/07, Spoke with Mr. Grotkopf concerning his billing issue. Customer indicated he received estimated bills and I explained to him that all his bills were based on actual reads. There was an interim rate increase effective 4/12/07 and I explained the difference in the amount of his bill. Aqua gave customer a courtesy credit of \$25.00. Aqua also told customer that if he received an estimated bill at any time, he should call the company and request an actual read from his meter. Mr. Grotkopf was satisfied with the resolution.</p>
734123W	2007-6-4 8:24 AM	KENNETH BERG	Billing Dispute	2007-6-18 4:59 PM	<p>Spoke to customer about the bill. He still does not believe that he used that water, so I set up a meter test for 6/6/07. I am waiting for the results of the test. 8/24/07, This meter was pulled for testing on 7/25. The old information is meter # 95308154 with reading 1496. The new information is meter # 86711259 with reading of 0. All bills are based on actual meter reads. The results of the meter test are 15 GPM - 100.77%, 2 GPM - 101.51%, and .25 GPM - 97.99% which are within the Florida Public Service Commission acceptable range. This information was also supplied to Cheryl Bulecza, Florida Public Service Commission</p>
737874W	5/31/2007	Magsam, Russell	Rates	6/22/2007	<p>6/22/07 737874W INTERIM INCREASE. 6/22/07 SENT REPLY TO PSC.CC2 9-22-07 CASE 737874W...CASE CLSD 6-22-07 PER PSC. CUSTOMER DISPUTING BILL RATE...MLS</p>
737211W	2007-5-26 10:06 AM	HOWARD HURST	Billing Dispute	2007-6-22 6:46 PM	<p>6/22/07, Called Mr. Hurst to discuss his complaint. Aqua does not have Mr. Hurst on an automatic bank draft; however, Mr. Hurst does have this through his own bank and he did not have the correct account number listed in order to properly post his payments on time. All of the payments have been posted to his account, and only the April payment was posted later than the actual due date. There have been no late penalties assessed to this account. I assured Mr. Hurst that there was no impact on his credit. He will make the corrections to the account number online with his bank. He did express his displeasure at the rate increase and wanted the PSC to be aware of this. Mr. Hurst was satisfied with the explanation and grateful for the call.</p>

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737130W	2007-5-26 10:01 AM	KETEMA HARRIS	Billing Dispute	2007-6-25 8:06 PM	Florida accounts were converted to the current billing system on 11/6/2006. Customers were notified at that time that their account numbers had changed. I looked at the meter pictures that Ms. Harris sent and not being sure what day it was (I think 5/30/07), the reading (4730) falls in line with the reading that Aqua obtained on 5/17, which was 4717. It appears that her irrigation system may be tied in with the main water line. Also, effective 4/12/07, an interim rate increase took place which increased the customer's bill. The sewer base charge went from \$22.01 to \$31.08 and the charge per gallon increased from \$.801000 to \$1.132. The water charge increased from \$10.25 and \$.389 per gallon to \$13.54 and \$.513000 per gallon.
737081W	2007-5-28 9:53 AM	JENNY ATHERON	Billing Dispute	2007-6-22 6:57 PM	The cause of the customer's high bill is the interim rise in the rates. The customer's rate was \$3.09 per one thousand gallons with a base rate of \$15.87 for water. The sewer rate was \$4.10 per one thousand gallons with a base rate of \$15.23. The rate for the water is now \$8.10 per one thousand gallons and the base rate is \$42.94. The sewer rate is \$9.93 per one thousand gallons and the base rate is \$38.12. The rate is the interim rate, if the approved rate is lower, the customer will receive a credit on the bill. Once the rate is approved by the commission, the rate stands. The customer's water consumption did rise because the customer planted grass seed and watered it. I told the customer that until the rate increase is approved there's not much I could do.
737075W	2007-5-26 9:47 AM	JACK BORDEN	Billing Dispute	2007-6-22 5:44 PM	The cause of the customer's high bill is the interim rise in the rates. The customer's rate was \$3.09 per one thousand gallons with a base rate of \$15.87 for water. The sewer rate was \$4.10 per one thousand gallons with a base rate of \$15.23. The rate for the water is now \$8.10 per one thousand gallons and the base rate is \$42.97. The sewer rate is \$9.93 per one thousand gallons and the base rate is \$38.12. The rate is the interim rate, if the approved rate is lower, the customer will receive a credit on the bill. Once the rate is approved by the commission, the rate stands. The company tried to contact the customer and the phone rang constantly.
736862W	2007-5-26 9:42 AM	DONALD COTTER	Billing Dispute	2007-6-20 9:17 AM	6/20/07, Spoke to Mrs. Cotter (husband deceased). She was unaware of the interim rate increase which did appear to double her water bill although she has the same usage. Mrs. Cotter has automatic bank draft which she requested be discontinued. Concerning the discolored water: Mrs. Cotter never called Aqua to complain about this. A work order has been created to have her water tested to find out what the problem is. Mrs. Cotter was satisfied with the phone call and explanation of the bill.
736770W	2007-5-26 9:36 AM	JOHN JONES	Billing Dispute	2007-6-22 12:51 PM	The cause of the customer's high bill is the interim rise in the rates. The customer's rate was \$3.09 per one thousand gallons with a base rate of \$15.87 for water. The sewer rate was \$4.10 per one thousand gallons with a base rate of \$15.23. The rate for the water is now \$8.10 per one thousand gallons and the base rate is \$42.97. The sewer rate is \$9.93 per one thousand gallons and the base rate is \$38.12. The rate is the interim rate, if the approved rate is lower, the customer will receive a credit on the bill. Once the rate is approved by the commission, the rate stands. The company attempted to contact the customer but the phone just rang constantly.
736678W	2007-5-26 9:29 AM	STEVEN MILLER	Billing Dispute	2007-6-20 4:56 PM	6/20/07, spoke to Mr. Miller. He explained that he is disabled and that he lives alone until recently. In speaking with Mr. Miller, he advised that he has a toilet that he needs to "jiggle the handle" to make it stop running and has been very diligent in doing this each time. I explained to Mr. Miller that this would cause the fluctuation in his usage since he may not remember each time or if he has company, would they even know to do that. He did understand that he needs to get the toilet fixed and that this could be the reason for the additional usage. I advised Mr. Miller that I would take \$200.00 off his account as a one-time credit.
736666W	2007-5-26 9:13 AM	BETTY RANDALL	Billing Dispute	2007-6-22 10:52 AM	The cause of the customer's high bill is the interim rise in the rates. The customer's rate was \$3.09 per one thousand gallons with a base rate of \$15.87 for water. The sewer rate was \$4.10 per one thousand gallons with a base rate of \$15.23. The rate for the water is now \$8.10 per one thousand gallons and the base rate is \$42.94. The sewer rate is \$9.93 per one thousand gallons and the base rate is \$38.12. The rate is the interim rate, if the approved rate is lower, the customer will receive a credit on the bill. Once the rate is approved by the commission, the rate stands. The company attempted to contact the customer but the phone number wasn't in service.
736639W	2007-5-25 5:58 PM	JAMES RUSHING	Billing Dispute	2007-6-8 10:44 AM	The company has applied \$9.90 to the customer's account as a credit for the meter running fast. The total consumption from 3/2006 through 8/2007 (80,100) multiplied by 4% (3204). Then 3204 multiplied by .30900 equals \$9.90.
736600W	2007-5-25 1:16 PM	JOANN JOHNSON	Miscellaneous	2007-6-18 1:47 PM	An abatement was given for \$90.82 courtesy due to a delay in processing move in paperwork
736004W	5/19/2007 2:35:54 PM	ELIZABETH BRYAN	Billing Dispute	6/4/2007 9:39:39 AM	Currently, Aqua is waiting for the results of the meter test request that was sent to Florida division on 7/9/07. When the meter test results are sent to me, I will have a better understanding of the high usage on the account. If the meter proves faulty, Aqua will adjust the account accordingly. If the meter proves accurate, then another discussion with the customer will take place and some sort of compromise on the bill. I had previously adjusted the account for 27,300 gallons and this reduced the consumption to 86,500 gallons. Based on conversations with the customer, there are no leaks at the property, so I cannot show a reason for the high usage other than customer usage. Aqua will provide more information when the meter test results are sent.

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736004W (Continued)	5/19/2007 2:35:54 PM	ELIZABETH BRYAN	Billing Dispute	6/4/2007 8:39:39 AM	<p>8/23/07, Mrs. Bryan and I keep missing each other by phone. I have applied a credit of \$387.51 to the inactive account. The balance is now \$343.29. Neither Mrs. Bryan nor Aqua can account for the excess water usage; however since the meter tested fast at 104% at high flow, Aqua credited the account based on 200 GPD for 89 days on the old meter.</p> <p>The Bryans have never made a payment on this account since they moved in on 3/16/07, so the remaining charges are for 109 days of service. I told Mrs. Bryan to call me if she would like to set up payment arrangements.</p>
736510W	5/18/2007	Miner, Robert	Rates	6/23/2007	<p>6/23/07, spoke to Mrs. Miner about her complaint. She was upset that no one from Aqua informed the online bill payers that their account number had changed. Aqua changed account number back in November, 2006, and had previously notified customers on their bills. Aqua gave the customers a grace period by accepting their checks with the incorrect account numbers for several months, but at some point had to start returning the checks as they could not be matched up automatically with the customers' bills. Aqua had to take each incorrect bill and manually look the customer up in order to apply the payment. With so many customers neglecting to make the change, this was delaying the payment posting and costing additional man hours.</p> <p>Mrs. Miner has made the correction to her online account and I told her I would remove the \$15.00 reconnect fee. I asked her if I could go over any thing else with her and she said, "No, I was upset that the water had been turned off." Mrs. Miner indicated she was satisfied with the call.</p>
733793W	5/17/2007	Cruden, Judy	High Bill	6/14/2007	<p>The meter was tested on 7/3/07.</p> <ul style="list-style-type: none"> o The test was performed by Mars Company. o The customer was not present. o The beginning reading was 1081468.3 and the ending reading was 1081591.2, which indicates 119.975 gallons were used for the test. o The meter tested between 101.62% and 102.23%. o The results were not provided to the customer, but a letter will be prepared on 10/18/07. o No credits were issued. <p>Provide a copy of the meter test results from the 7/3/07 test.</p> <ol style="list-style-type: none"> 2) What is this a displacement or current meter? 3) Has this meter ever been repaired? 4) What were the maximum, intermediate, and minimum rates from the meter test? 5) Your response of 10/18/07, indicated 119.975 gallons were used for the test; however, the difference in the beginning reading and ending reading is 122.60 gallons, please explain. 6) Please provide a copy of the customer's billing statements for the past 12 months. <p>Please provide response to PSC by 10/31/07. Shonna McCray 10/25/2007. Company response received via e-mail. /EEstelle</p> <p>10/29/07 REVIEWED COMPANY'S SUPPLEMENTAL RESPONSE. Response indicates the following:</p> <ol style="list-style-type: none"> 1. Copy of the meter test results was not provided. 2. This is a displacement meter. 3. The meter has never been repaired. 4. The rates were as follows: .15 GPM for 100 gallons - 102.02% 2 GPM for 10 gallons - 102.23% .25 GPM for 10 gallons - 101.62% 5. 119.75 was a typo. 6. Bill copies provided, with the exception of the October and November 2006 bills. <p>Shonna McCray</p> <p>NOTE: Spreadsheet created using bills provided. Shonna McCray</p> <p>10/29/07 ATTN COMPANY, REQUEST FOR SUPPLEMENTAL RESPONSE: Based on the meter test results provided to the PSC, it appears the customer's meter is running fast. Please issue appropriate credits and provide response to the PSC by 11/7/07. Shonna McCray</p>
736238W	5/16/2007	Vargas, Elizabeth	Billing Dispute		<p>The customer was billed for the builders water. This was corrected on the March 2007 bill when the start read was adjusted to reflect the customer's usage after the disputed bill.</p>

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735751W	5/11/2007	Baker, Evelyn	High Bill	6/18/2007	6/18/07 735751W- HIGH BILLS 6/18/07 CALLED CUSTOMER AND WENT OVER THE BILL WITH HER. SHE HAS THE EXACT SAME USAGE PATTERN AS APRIL AND MAY 2006. CUST REFUSES TO BELIEVE SHE HAS USED THE WATER AND ACCUSES AQUA OF MAKING UP THE READS. THE METER WAS EXCHANGED THRU THE RF PROGRAM ON 6/13/07 SO I DON'T HAVE THE OLD METER TO HAVE IT TESTED. THE REMOVE READ WAS 9461 WHICH IS 5700 GALLONS IN 14 DAYS(407 GPD). CUSTOMER WILL GIVE ME A READ OFF THE NEW METER THIS AFTERNOON AND I WILL COMPARE THE USAGE.CC2 6/18/07 SENT REPLY TO PSC.CC2 6/20/07 CUST CALLED TO GIVE ME A READ TAKEN FROM THE NEW METER ON 6/19/07 @ 000381(0) CC2 7/8/07 SENT BILL OUT AND REMD B'CODE.CC2 9-22-07 CASE 735751W..CLSD7-2-07 PER PSC. BILLING ISSUE....MLS
735292W	5/9/2007	Rhea Jr, Owen	Billing Dispute	6/23/2007	Account was rebilled for 190 days of service.
735110W	5/8/2007	Webster, Money	Billing Dispute	6/18/2007	Carol Cubler called to Mr. Money to go over the bill with him. o The bill that Mr. Money is referring to was canceled and the account rebilled for 500 gallons for 70 days of service. o Based on what the customer normally uses, this is correct. o Ms. Cubler created a service order to make repairs at the meter if necessary. o The April bill was estimated because Aqua kept getting the same reading. o The reading has been the same since March 2006. o Mr. Money was receiving bills for \$10.00 to \$14.00 per month because Aqua was not charging him for any water consumption. o There was an interim rate increase effective 4/12/07, which should have informed Mr. Money about the increase. o Ms. Cubler will check with him when he returns her call. o She will also check with him to see if he is a seasonal customer, which may account for the low usage, but according to history he uses 2,000 to 24,000 gallons depending on the season.
735135W	5/8/2007	Curry, Gary	Billing Dispute	6/12/2007	08/06/07 - Customer correspondence received via U.S. mail; forwarded to PDelgado. Jewa 08/11/07 I reviewed the customer correspondence, he states their has been NO response from Aqua Utilities. The complaint filed is for the 02/07 usage when he was billed for 6900 gallons, they normally use 3100. He is also states there is no one local you can talk to. mpd
735149W	5/8/2007	Wieland, Tricia	Service Termination	6/18/2007	4/24/07, customer received a 10 day shut-off letter. 5/4/07, Customer was called by Aqua's third party collection agency. 5/8/07, MS WIELAND, CONF142748 AMOUNT PAID\$237.29. Customer paid the past due amount, but did not call until late in day. 5/9/07, water was restored. Customer did receive warning that her bill was past due. Customer pays every other month, and knows that when Aqua issues a bill, there is a due date on the bill. The customer's current balance is \$565.31, but this includes an estimated bill in May. Aqua will have the meter read and issue an actual bill. Customer called on June 6th because her pool had a leak and requested an adjustment. Aqua will give a sewer adjustment on the bill.
735163W	5/8/2007	Rich, W.F	Billing Dispute	6/18/2007	735163W - HIGH BILL COMPLAINT 6/18/07 CALLED CUSTOMER IN GEORGIA CONCERNING THIS PROP. LEFT A MESSAGE WITH MY PHONE NUMBER TO CALL BACK.CC2 6/18/07 SENT PARTIAL REPORT TO PSC.CC2 6/18/07 SENT EMAIL TO PAUL THOMPSON TO SEE WHY NO TEST COULD BE DONE.CC2 6/19/07 FIELD TECH DAVID CALLED ME BACK TO TELL ME THAT THERE WAS NO OUTSIDE.FAUCET TO TEST THE METER. HE HAD TO USE THE NEIGHBORS. 6/21/07 RECEIVED EMAIL FROM FIELD TECH. HE WENT BACK AND EXCHANGED THE METER. HE COULD FIND NO LEAKS BUT SAID THE PERSON WHO WAS MINDING THE HOUSE COULD HAVE USED THE WATER.CC2 6/21/07 SPOKE TO MR RICH. THE VALVE WAS TURNED OFF BEFORE THE METER SO NO WATER SHOULD HAVE GONE THRU THE METER. HE HAD A PLUMBER COME TO THE PROPERTY TO CHECK TO MAKE SURE THE VALVE WAS HOLDING. PLUMBER SAID THE VALVE WAS FINE BUT MR RICH ASKED HIM TO PUT IN A METAL VALVE TO MAKE SURE IT WAS NOT A PROBLEM. MR. RICH LEFT THE PROPERTY ON 3/13/07 THE SAME DAY WE READ THE METER AND RETURNED ON 6/1/07 AND LEFT AGAIN ON 6/12/07. I TOOK OFF THE WATER/SEWER CHARGES TOTALING \$186.97 AND TOLD HIM THAT IT WAS A ONE-TIME COURTESY. HE WAS FINE WITH THAT AND APPRECIATED THE PHONE CALL.CC2 6/21/07 SENT SUPP REPORT.CC2 9-22-07 CASE735163W..CASE CLSD 6-25-07 PER PSC....MLS
735213W	5/8/2007	Peters, Walter	Billing Dispute	6/23/2007	Customer was given a leak adjustment on for 50% on the water and 100% on the sewer account.

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731848W	5/7/2007	Boyle, Thomas	Billing Dispute	5/19/2007	5/02/2007 Reviewed report. The company reports the following: " On 4/27/07, rep spoke with Deborah Boyle, who is the daughter-in-law of Thomas. " Repr did not find the other account that referenced in the complaint. " Deborah will fax all the bills that were received on both properties on Monday, 4/30/07. " To resolve this particular issue, Ms. Cubier corrected the move in read for Thomas and billed him forward for 5100 gallons for 152 days of service. This should be approximately \$160.46. " All payments will be applied and customer should have a credit on the account. " Mrs. Boyle was satisfied that someone was addressing the issue.
735016W	5/7/2007	Beeler, Jack	Billing Dispute	6/15/2007	6/18/2007 Reviewed report. The company reports the following: " The customer received an estimated bill on 4/27/07. " A service order was sent out to read the meter for an actual bill. " The actual read was billed, but for only 17 days of service. " Aqua is not sure why the customer received a bill for 43 days but, coupled with the 17 day bill equates to 60 days. " The customer used 4200 gallon in 60 days. " To explain the bill with no base charge showing on the bill: when there is a rate increase during a customer's monthly billing cycle, the bill is collapsed so the customer does not get confused with the old rate and the new rate. " The old base rate was \$12.98 for a 30 day bill. " Effective 4/12/07, the interim rate became \$18.98. " The customer's April bill was for 43 days of service, so the old rate for 27 days was $0.432666 \times 27 = \$11.98$. " The new rate was $0.632666 \times 16 \text{ days} = \10.12 for a total base rate of \$22.10. " The current May bill is for 17 days of service so the base rate will show as $\$10.76 (0.632666 \times 17)$. " The June bill should be on the correct cycle. kmarshall
734530W	5/2/2007	Grotkopf, Jim	Billing Dispute	5/28/2007	Aqua representative contacted Mr. Grotkopf to explain his bills customer will call if bills look out of the ordinary.
87C4-814%	5/2/2007	Miller, Wm S	Miscellaneous	5/2/2007	This customer sent his check to the wrong PO Box, even though he had the bill stub with the correct address. He stopped payment on the check, which in turn, incurred the \$20.00 return check fee. On 3/29/07, I credited the account for the \$20.00 fee, even though in this case it was not warranted. The customer stopped payment on the check causing the problem. Currently, the customer has a credit on the account of \$5.51
734642W	5/2/2007	Higbie, Joann	High Bill	5/26/2007	Customer's bill was estimated again. I canceled and rebilled on an actual read obtained on 5/29/07. The reading is very high, so I need to find out if the leak was repaired. I called Mrs. Higbie and left a message asking her to call me. I created another service order to go to the property to make sure the meter is not leaking.
734522W	5/2/2007	Hunter, Paul	High Bill	6/7/2007	06/11/2007 Reviewed report. Company advised that on June 7, 2007, a company representative contacted the customer. The customer expressed concerns about the usage. The customer stated he has an irrigation system tied to the main water line. The customer indicated he turned off the irrigation system in May 2007 and noticed the consumption decreased. The customer confirmed he was aware of water irrigation zones. A meter test was scheduled for June 11, 2007. eplendl
733367W	5/1/2007	Green, Mary	Miscellaneous	5/26/2007	Customer called plumber to have service line leak repaired and pressure problemd ahvse been corrected
734356W	5/1/2007	Parrino, Frances	Rates	5/26/2007	Aqua representative explained Ms. Parrino has a leak in her tub and therate increased cause a spike in ater bills.

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734123W	4/27/2007	Berg, Kenneth	High Bill	5/19/2007	<p>Reviewed Company Response (05/19/07)</p> <p>05/22/07 Aqua Utilities of Florida reports they attempted to contact Mr. Berg concerning his bills. According to the history on the account, the property has never used less than 7,000 gallons a month. The consumption fluctuates, but it appears to increase with the season. A phone number was left for Mr. Berg to call to discuss the usage with him. A billing history has been sent. M. Pura Delgado</p> <p>10/20/06 - 9,000 09/21/06 - 7,000 08/21/06 - 11,000 07/21/06 - 17,000 06/22/06 - 8,000 05/22/06 - 8,000 04/20/06 - 7,000 03/20/06 - 8,000 02/20/06 - 8,000</p> <p>05/22/07 REQUEST FOR SUPPLEMENTAL RESPONSE Your response dated 05/19/07 does not indicate if the customer was contacted and provided with a resolution. 1) please provide confirmation the customer was contacted and provided with a resolution, either by direct contact or by writing. 2) please provide monthly water usage for 01/07 through 06/07. Please respond to the PSC by 05/30/07. M. Pura Delgado</p> <p>05/29/07 - Customer transferred to PDelgado. NEwan.</p> <p>05/29/07 Mr. Berg called he stated the problem started in 11/06, he states he has asked the company on several occasions to test the meter for leaks. He has checked the home and found no leaks. I advised I would ask the company to do a field test on the meter. mpd</p> <p>05/29/07 REQUEST FOR SUPPLEMENTAL RESPONSE Mr. Berg is requesting a field test be done on the meter. Please sent results to the PSC. Please respond to the PSC by 06/06/07. M. Pura Delgado</p>
731603W	4/25/2007	LeBlanc Jr., Daniel	High Bill	4/28/2007	<p>4/28/07, spoke with Mrs. LeBlanc concerning her bill. The November and December bills were estimated based on the previous zero consumption for 6 months. I explained to the customer that the 4200 gallons (plus the 900 estimated gallons) were really for 91 days of service and averaged out to 58 GPD. Customer understood and said she was dividing the number by 3 (months) and felt she was being overcharged. I explained the difference of doing it that way was the fact that we may not bill exactly 30 days each time. One month may be 28 days, one may be 31 days, etc. She understood and was satisfied with the explanation. I credited the customer with a \$10.00 courtesy credit. Customer appreciated the credit and the phone call. Customer also has my direct line in case she has any additional questions.</p> <p>Mrs. LeBlanc will call to have her water turned off and locked so she does not have to pay availability charges for the time she is not at the property. She will save \$90.00+ by doing this.</p>
733824W	4/25/2007	Johnson, James L	Property Damage/Maint./Dist.	5/18/2007	<p>Aqua repaired leak in yard on 3/9/07.</p>
728762W	4/13/2007	Dematas, Mary	Billing Dispute	4/21/2007	<p>4/21/07, spoke with Maryann Dematas about the base facility charges on her bill. Maryann is the sister and neighbor of Victor/Ann Dematas.</p> <p>Maryann has the same BFC as the rest of Arredondo Estates at \$13.85. Aqua issued a 22 day bill to her on 11/10/06, resulting in a BFC of \$10.16 plus her water usage. The next bill was a longer bill because these accounts were converted over to a different billing system and resulted in a 37 day bill. This brought the BFC to \$17.06 (37 days X .46166). These were the only two bills that were outside the range of a 30 day bill. Customer was actually charged \$.46 less than if she had two 30 day bills (13.85 X 2 = \$27.70).</p> <p>This customer will have their meter exchanged in the next few weeks and have the Radio Frequency technology installed. I explained the technology to Ms. Dematas and she was satisfied.</p> <p>Ms. Dematas understood the calculation and was satisfied with the explanation.</p>
731848W	4/5/2007	Boyle, Deborah	Billing Dispute	4/27/2007	<p>5/02/2007 Reviewed report. The company reports the following:</p> <ul style="list-style-type: none"> " On 4/27/07, Carol Cubler spoke with Deborah Boyle, who is the daughter-in-law of Thomas. " Ms. Cubler did not find the other account that referenced in the complaint. " Deborah will fax all the bills that were received on both properties on Monday, 4/30/07. " To resolve this particular issue, Ms. Cubler corrected the move in read for Thomas and billed him forward for 5100 gallons for 152 days of service. This should be approximately \$160.46. " All payments will be applied and customer should have a credit on the account. " Mrs. Boyle was satisfied that someone was addressing the issue. kmarshall <p>05/07/07: customer transferred to KMarsshall line. Vfaris</p>

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731848W (Continued)	4/5/2007	Boyle, Deborah	Billing Dispute	4/27/2007	5/07/2007 The customer was transferred to me by VFarie. The customer states that she has not received a final resolution from Aqua. She states that she faxed documents to the company on Monday for review. The customer would like for the company to verify that the customer information on the account has been corrected and proper payments are applied to the account. The customer was advised that a supplemental report will be requested from the company addressing her concerns. kmarshal
731489w	4/5/2007	Carnivale, Rick	Rates	4/28/2007	Aqua tried to contact Mr. Carnivale several times; however, the two times the customer called back were after hours, so there was no one here to answer the call. Mr. Carnivale is questioning rate increase; Aqua submits rate increase requests to the Public Service Commission. The PSC determines if the rate increase is warranted and justified. The PSC rules on the rate increase and passes that ruling to Aqua for implementation. As far as not receiving any service for his money, Mr. Carnivale is on a well, but Aqua provides wastewater service to the property. Mr. Carnivale has the use of these services, currently. Mr. Carnivale is billed on a monthly flat rate. Mr. Carnivale also requested a billing history. I have enclosed a copy of the account statement for this account.
730979W	3/26/2007	Gladden, Tim	high bill	4/16/2007	4/16/07, Aqua spoke to customer. Went over the bill with her and she said she had no leaks at the property. Previous investigation shows that on 12/4/06 there was a 4" main break in the area and this "may have" forced air through the meter when it was repaired, causing the dials to move. Since Aqua does not know if this occurred and the customer states there are no leaks at the property, Aqua has reduced the December bill in dispute to \$40.00, crediting the customer's account for \$266.62. This is a one-time courtesy credit based on the facts at hand. Customer was satisfied with the resolution.
730837W	3/23/2007	Pearson, Ursula	high bill	4/14/2007	3/8/07, this customer contact Aqua and asked about her high usage. The customer service representative went over how to test for leaks in the property and customer performed the required tests on her toilets. No leaks were identified. 3/23/07, a bench test was performed in the field and the meter tested accurately, and customer was informed of the results. Since that time, customer received another high bill. Field tech also checked property for leaks and was not able to identify any. Was able to contact this customer on 4/14/07. Went over the bill with her and discussed various situations with her high usage. Since there are no visible leaks accounting for the high usage and the meter tested accurately, I will have a new meter put into the property and the water turned off. The customer requested the account be taken out of her name and I will have that done when the meter is exchanged. When the paperwork is completed, I will make an adjustment to the account. I cannot entirely wipe the bill away, but I will take into consideration what the customer normally uses. Customer will call me back on 4/20/07 to see what adjustment I have made to the account.
730680W	3/22/2007	McKay, Ron	water pressure	4/14/2007	This customer complains of poor pressure in the early morning. The reason the pressure is low is due to the irrigation system running at 4:30 and 6:30 AM. Their irrigation system is tied into their main water line. In addition, there is early morning demand in the neighborhood which would also contribute to low pressure in the morning. Supervisor spoke to customer on 3/22/07 and told customer that there was 68 psi from the main. Aqua delivers correct pressure to the customers, but cannot answer for individual pressure due to the tie in of irrigation lines. Aqua can suggest that the customer discontinue use of the irrigation system in the morning and switch to the late evening.
730134W	3/16/2007	Cole, Lonnie	estimated bills	4/13/2007	March 13, 2007, customer spoke to a customer service representative concerning estimated bills. Customer had one estimated bill in December and one in February. 4/11/07, supervisor called customer to discuss the complaint. The customer indicated that the meter pit was covered with dirt and was wondering if this was the reason that the reader had trouble reading the meter. Supervisor explained that the meter should be kept clear at all times so that the reader can obtain a read or service the meter if necessary. Customer was billed on an actual read on 3/22/07 and currently has a credit on their account of \$.85. Customer was satisfied with the call and the resolution.

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729996W	3/15/2007	McCracken, Albert	estimated bills	4/16/2007	<p>Spoke to Mr. McCracken on 4/5/07 and told him that I had been outside his property on 4/4/07 and saw that it was surrounded by a locked fence. Customer verified this and said he would read the meter and call me with the read. Mr. McCracken called on 4/10/07 with the read and the read does not fit with the readings we have used to estimate his account. I have asked Mr. McCracken if he could give me another reading so I could compare them.</p> <p>Mr. McCracken agreed that Aqua could not read the meter due to the locked fence. Customer was willing to have the account rebilled according to the read he provided; however, I will wait for the new read and attempt to rebill the account.</p> <p>Mr. McCracken is in one of the areas that will have their meter exchanged and the radio frequency technology installed to prevent estimated bills in April or May.</p> <p>Concerning the rate increase, Aqua filed a rate request with the Florida Public Service Commission on 12/1/2006 to recover \$22 million it has invested to improve the quality and reliability of water and wastewater services. The last water and wastewater base rate increase occurred 1995.</p> <p>Mr. McCracken did not discuss the rate request with me at the time I was on the phone with him.</p>
730051W	3/15/2007	Black, Bonnie	estimated bills	4/13/2007	<p>4/27/07, spoke with Mrs. Black and went over the bills with her. She said she thought the complaint was withdrawn because the PSC said Aqua could estimate bills. She did not return my call from 4/21/07 because she felt she had to accept the estimated bill. I explained that it was not Aqua's intention to estimate bills and that we did rebill her account on an actual read. She was fine with that and the fact that the bill will be special handled back to a supervisor to make sure it is not estimated before it is mailed.</p>
729591W	3/14/2007	Wehmeyer, George	estimated bills	3/14/2007	<p>company records there was no record of a deposit however, Aqua has agreed to refund the \$100.00 deposit. It is possible that during conversion the customer information was not transferred from one system to another. Mr. Wehmeyer was advised that it takes 3 to 4 weeks for processing and to be patient. The refund will be mailed to 3148 Maple Ave, Slayton, MN 56172-1424</p>
729858W	3/14/2007	Johnston, Gregory	Wolf	3/31/2007	<p>3/17/2007 REQUEST FOR SUPPLEMENTAL RESPONSE</p> <p>Per PSC Rule 25-22.032(6), complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing, within 15 working days after the complaint has been sent to the company. Your April 2, report to the Florida PSC does not include confirmation that the company's resolution has been provided to the customer. Please provide the Florida PSC with a supplemental report confirming that the customer has been contacted. If contact with the customer was made in writing, please provide the Florida PSC with a copy of the correspondence.</p>
729883W	3/14/2007	Ison, Reg	estimated bills	4/4/2007	<p>On 3/25/2008 and 3/26/2008, Aqua attempted to reach Ms. Ison to discuss the account at 5209 SW 70th Terrace, Gainesville, FL however, was unsuccessful. In reviewing the account all billing statements issued were based on actual readings. Ms. Ison stated that as of October 2007 there was a change in the total amount of people living in the household. Based on these facts, the usage has decrease which supports that there was a change. The billing is based on usage that actually flowed through the meter and the usage does reflect a decrease. Based on the history on the account, usage in 2007 range from 7200 gallons to 8700 gallons current usage range from 3200 gallons to 3400 gallons. There is a radio frequency unit metering system at the property. The radio frequency installation eliminates the potential for estimated bills. All billing is based on actual readings.</p>
729527W	3/9/2007	Smith, Tracy	high bill	3/31/2007	<p>Meter was exchanged at this property on 11/3/06. Paperwork was not completed until 2/22/07. During that time, customer received bills that were either estimated or for zero consumption. Account has been corrected and rebilled based on an actual read from the meter. Customer is using 234 GPD on the new meter from 11/3/06 up to 3/19/07. This is in line with their historical usage. Supervisor called customer and the answering machine picked up. Supervisor left name and direct line for customer to call toll free to discuss the bill.</p>
729345W	3/8/2007	Miskar, Patricia	high bill	3/29/2007	<p>5/4/07 called customer and spoke to person identifying herself as Patricia. Apparently, I had spoken to the daughter on 5/2/07 who called me with a read so I could rebill the account. The Patricia I spoke to today knew nothing about a bench test as indicated in your report. Patricia went on to say that there was no reason to do anything because, since she called the PSC, mysteriously her consumption went down to normal. She indicated that Aqua only corrected the account because she went to the commission. I reminded her of our April conversation concerning leaks at the property and she reiterated that there were no leaks and that I was calling her a liar.</p>

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729345W (Continued)	3/8/2007	Miskar, Patricia	high bill	3/29/2007	<p>Prior to this phone call, but based on the conversation I had with the daughter on 5/27/07, I credited the account for 14,000 gallons which equated to \$53.82 for water and \$27.35 for sewer. When I mentioned this to Patricia, she said that was not enough, I should be clearing the bill altogether. I told her that I could not do that, but I could have the meter tested. She wanted to know what good that would do and I explained that she could witness the bucket test and the field technician could explain how he was testing the meter. She disagreed saying that he could lie to her and she wouldn't know. I explained to her that since she is saying the meter went back to normal and there are no leaks at the property, I had to prove that the meter was not defective. She became argumentative and said, "Do what you have to do, test the meter, but I'm not paying for it and I'm not paying the bill. She then hung up on me.</p> <p>There is nothing else I can do at this point other than field test the meter, so I set that up for 5/10/07. Based on the results, unless the meter proves faulty, I cannot credit the account any additional money. I have applied the credit of \$81.17 on good faith based on the daughter telling me they were told that amount by Aqua Utilities.</p>
729290W	3/7/2007	Lecompte, Jimmy	est bills/rates	3/28/2007	<p>3/11/07 REVIEWED COMPANY RESPONSE. Response indicates the following:</p> <ul style="list-style-type: none"> o On 3/23/07, Carol Cubler called the customer on the can be re-ached number. o On 3/26/07, the customer asked Carol Cubler to call back on Monday on the landline phone. o On 3/26/07, Ms. Cubler called the customer and left a message on the answering machine. o On 3/28/07, Ms. Cubler called again and got the answering machine. o The customer lives in the Arrendo Estates area. o Aqua has planned to changed the meters in this area to Radio Frequency meters so that customers will not receive estimated bills. o This is due to begin in April 2007. o Ms. Cubler sent a Service Order to the division to attempt to read the meter. o When the meter is read, the estimated bills will be canceled and the customer re-billed on the actual reading.
729047W	3/6/2007	Goetze, Robert	estimated bills	3/6/2007	Mr. Goetz called in a read which Aqua representative rebill the account on actual customer read.
725805W	2/28/2007	Meiris, Betty	High Bill	3/1/2007	<ol style="list-style-type: none"> 1. Aqua bills the customer for water going through the meter. 2. Aqua does not know that properties are vacant unless the customers tell us. 3. Aqua has adjusted the account for a water leak.
724497W	2/28/2007	Meldon, Edith	High Bill	3/2/2007	<ol style="list-style-type: none"> 1. Aqua did exchange the meter, but the paperwork has not been completed in a timely manner, resulting in the customer receiving estimated bills. 2. When the paperwork is completed and the account billed, Aqua will check the bill before it is sent to the customer. 3. Aqua never refused to repair the meter, and in fact, did go out when the customer called. 4. Aqua will adjust the bill if necessary, but usually a leaky meter does not record usage.
728305W	2/27/2007	Dematas, Ann	High Bill	3/17/2007	<p>04/18/07 Aqua Utilities reports on 12/13/06 the customer received an estimated bill that was canceled. On 01/23/07, the customer was issued a bill for 50 days of service based on an actual read taken on 12/20/06. 02/28/07 (estimated bill), customer called Aqua concerning her bill. Three different representatives tried to explain the billing to Ms. Dematas, customer had a difficult time understanding their explanation. The company is not sure what credit the customer is referring to, when bills are estimated and then actual reads are obtained, there may be a reduced amount on the billing. The 3rd company representative advised customer to pay what she normally pays. A supervisor attempted to call the customer but the phone only rang.</p> <p>Base Charge Increase</p> <p>The 12/13/06 bill which was canceled was for 38 days of service. The base rate is \$13.85 and when divided by 30 days of service that figure equals \$0.461666 per day. When \$0.461666 is multiplied by 38 days, it equals \$17.54. The formula is the same for the 50 day bill. The base rate is pro-rated by number of days in the billing cycle. It appears the meter was exchanged sometime between 12/06 and 01/07, the paperwork has not been completed. The customer has received an estimated bill for 02/07 and 03/07. The supervisor has contacted the division office to investigate when the meter exchange took place and forward the paperwork for completion.</p> <p>On 03/17/07, a supervisor attempted to call the customer but the phone rang with no answer.</p> <p>This is the Arrendo Estates area where Aqua is pursuing a meter change out project to ensure customers receive an actual read each month.</p> <p>04/16/07 REQUEST FOR SUPPLEMENTAL RESPONSE Please provide the PSC with a 12 month billing history to include; (1) number of days billed, (2) number of gallons billed, and (3) base facility charged. Per PSC rule the complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing, leaving a message on a voice mail system is not sufficient, within 15 working days after the complaint has been sent to the company. Please provide the PSC with a report confirming the customer has been contacted. Please respond to the PSC by 04/25/07. M. Pura Delgado</p>

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725603W	2/26/2007	Fields, Ladonna	EST Bills	2/27/2007	<p>4/2/07 - Reviewed Company Report received 2/27/07: 1) The customer's meter has been read and the account rebilled and a service order was issued to change the meter on 3/2/07. 2) The customer has not been contacted directly because of illness, but the customer's neighbor has been advised. The company will attempt to contact the customer to advised of resolution response. NForamen</p> <p>4/2/07 - *****ATTENTION AQUA UTILITIES - SUPPLEMENTAL REPORT REQUESTED***** - It appears there is not sufficient information to provide closure to this inquiry. 1) Per customer Complaint Rule 25-22.032, complaint resolution must be provided to the customer via direct contact with the customer, either verbally or in writing, within 15 working days after the complaint has been sent to the company. There is no documentation in your Report dated 2/27/07 indicating that the customer has been contacted either verbally or in writing regarding resolution of this matter. If you are unable to speak directly with the customer, a written response is appropriate. Please provide such documentation. If you have made contact with the customer via correspondence, please provide a copy of the resolution correspondence sent. 2) Please provide the PSC the exact amount of credit adjustment to the customer's account and the date the credit was applied to the account.</p>
728274W	2/26/2007	Bane, Bruce	High Bill	3/2/2007	<p>1. Customer had been estimated since 3/3/06. 2. Customer said there was a leak in her yard sometime in November or December. 3. Customer never had a single monthly bill for \$180.00 and this was discussed with Mrs. Bane. 4. Aqua obtained a read on 2/14/07 and rebilled the account. 5. 4/28/07, Aqua credited the account for \$139.29 to bring the account to zero and start fresh with the meter exchange. I called Mrs. Bane to discuss this with her, but did not get an answer. 6. 5/2/07, meter was exchanged and Radio Frequency installed. Account will be read each month by Aqua. 7. Report sent to PSC and a copy to the customer.</p>
725603W	2/22/2007	Griffith, Roger	Long bill	3/17/2007	<p>02/05/07 - Acknowledgement letter returned marked: "RETURN TO SENDER / INSUFFICIENT ADDRESS." Forwarded to RMChargue. /ews 2-13-2007 Attempted to contact customer to correct address, not responding. D. F. 2-15-2007 Customer not responding left message to verify address. D. F. 2-19-2007 Address corrected, customer call back to verify address. D. F. 2/20/2006 A new acknowledgement letter will be mailed to the customer. rmcharge 2-22-2007 Customer called back to follow-up on case advised her that we still have not received response from the company. D. F. 02/22/07 Caller today states she is Ms. Griffith, and that there are two address associated with these accounts, each in name Roger Griffith, at 2 different addresses. She states account ending -88364 is at 3186 County Road 676, Webster, FL & account ending -85587 is at 11428 County Road 675, Webster, FL. She states she is a customer of Aqua Utilities (formerly Crystal River), Sumter County, FL. She states she believes that neither of the meters at these addresses has been read with regularity and she is disputing billing 01/07 for 59 days listed as actual reading at each address. She states she received a bill for account ending -88364 for \$218.00, of which she states she paid \$76.52 in 12/06 & \$70.88 in 01/07 - and a bill for account ending -85587 for which she states she paid \$84.70 01/07. She states she believes that bills have been estimated for many months and she would like a clarification of billing for both accounts. LKAIford 02/22/2007 Complaint sent to incorrect company. Corrected due date and company code. Sending complaint to Aqua Utilities. ACalhoun</p>
727710W	2/21/2007	Blake, Arlene	Est bills	2/22/2007	<p>3/27/07 - Reviewed Company Report received 3/17/07: 1) The customer's billings have been based on both actual and estimated readings. 2) A meter replacement program is underway to replace all meters with radio frequency readings, eliminating estimated readings. 3) The company is going to perform "re-read work" on 2/28/07. 4) The company indicates they have been unable to contact the customer via telephone to discuss this matter. *****ANALYST'S COMMENTS***** - The company has documented their inability to contact the customer by telephone, but have provided no documentation that the customer was notified of response in writing. NForamen</p>

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727707W	2/21/2007	Blake, Patrick	Est bills	4/16/2007	<p>Dear Mr. Blake,</p> <p>This letter is in reference to the above listed address. In order for Aqua to read your meter, we are asking that you please remove any and all debris from the meter pit area. This ensures that we are able to obtain regular actual meter readings for your location.</p> <p>In April, you should have received information about Aqua needing access to your property for a meter exchange. This new technology will ensure that we are able to obtain actual meter readings each and every month for our customers. The meter reader will not need to have access to the property for these readings.</p> <p>We have enclosed a copy of your most recent water bill which is based on an actual meter reading. If you find that you are unable to pay this bill in full, we are able to offer payment arrangements for you. Customer service is available at 877-987-2762, Monday through Friday from 7:30am to 5pm for your convenience.</p>
727635W	2/20/2007	Peterson, Virginia	High Bill	3/17/2007	<p>12/14/06, Aqua issued a bill to the customer based on an actual read. The customer called on 12/27/06 to dispute the read.</p> <p>12/29/06, Aqua did go out to the property to reread the meter per the customer's request and the read fell in line with the previous read.</p> <p>1/18/07, Aqua issued an estimated bill to customer which was estimated on the low side. (23 days of service)</p> <p>2/13/07, Aqua issued another estimated bill which was more closely aligned with the customer's historical usage. (37 days of service)</p> <p>3/8/07, Aqua issued a bill based on an actual read, but the bill was for 21 days of service.</p> <p>Customer was not rebilled after calling Aqua to inquire about the estimated bill. When customer called in December, the read was an actual read, but customer felt it was too high. The January bill was estimated low, and the next bill was estimated also. The company went out to the property to obtain an actual read on 2/23/07, but the customer was not rebilled and should have been.</p> <p>The March bill is an actual read; however, the days of service are 21 days and it will appear that the usage is higher than normal. This is actually a catch-up bill due to the previous low estimated reads.</p> <p>3/17/07 Spoke to Ms. Peterson and went over the bills with her. I explained that her April bills should be back to a normal monthly cycle. I told customer that I would special handle her bills to make sure that they were not estimated. Ms. Peterson understood the explanation and was satisfied with the resolution.</p>
727360W	2/16/2007	Caruso, Lawrence	EST Bills	2/24/2007	<p>An appointment was scheduled for 10/23/2007 (after 2 previous appointments) to exchange the meter. Mr. Caruso requested Aqua representative to contact him via telephone prior to arriving at the property on 10/22/2007. Mr. Caruso did not respond to the call. On 10/23/2007, the Area Manager and Field Service Representative went to the property to exchange the meter. Upon arriving at the property, Mr. Caruso meet them however he had his dogs in the yard. Mr. Caruso put some of the dogs away in the house but stated that he had too many to remove them all. Aqua employees were advised not to go into the yard even with the owner accompanying them. The meter and Aqua's water main is located inside the fence. Aqua representatives have explained to Mr. Caruso that the dogs need to be secure so the work can be done. In order to correct the billing and exchange the meter, Mr. Caruso will have to provide access to the meter. The meter has since been exchanged.</p>
729756W	2/12/2007	Goins, Billie Jean	Est bills	3/3/2007	<p>4/18/07 - Reviewed Company Report received 4/2/07 (INCOMPLETE REPORT):</p> <ol style="list-style-type: none"> 1) The company spoke to the customer on 3/3/07 regarding the customer's concern (NOTE: THIS CUSTOMER CONTACT IS PRIOR TO THE DATE OF FILING THIS PSC COMPLAINT.) 2) The meter was misread, causing the customer to be high billed. The meter was re-read, the bill was cancelled, and the customer will be re-billed. 3) The customer's usage appears high but no leaks were detected. 4) In the future, the company plans on installing a remote meter at this location.
723919W	2/6/2007	Hoiben, Destin	High Bill	2/24/2007	<ol style="list-style-type: none"> 1) The customer was issued an estimated bill in November 2006, which was cancelled. The customer was then rebilled for a 64 day period, the equivalent of 2 months. The customer's billing and usage is in line with previous consumption and the customer has not been double billed. 2) A call back message was left for the customer for explanation. <p>NForsman</p>
725899W	2/1/2007	Lindsey, Joe	Billing	2/22/2007	<ol style="list-style-type: none"> 1) The customer was issued an estimated bill in November 2006, which was cancelled. The customer was then rebilled for a 64 day period, the equivalent of 2 months. The customer's billing and usage is in line with previous consumption and the customer has not been double billed. 2) A call back message was left for the customer for explanation. <p>NForsman</p>

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725512W	1/31/2007	Zutler, Carol	estimated bills	2/22/2007	2/22/07 - I called and spoke with Mr. Zutler, the customer, @ 4:09 PM and updated him on the company's response received on 2/21/07. Mr. Zutler states that other than contact from Mr. Brown, who is no longer allowed to speak with the customer, no one from the company has called he or his wife, have not left call back messages on his voicemail and has not responded via mail or certified mail. The customer was advised that at this time, the company's response is delinquent and a delinquent notice will be sent to the company. NForsman
725626W	1/30/2007	Huberman, Carl	improper billing	2/19/2007	1. Aqua called customer and discussed the bills. 2. Customer said the property is vacant and up for sale. 3. Aqua will get the current meter information and recalculate the bill based on vacancy and no meter. 4. Aqua will call customer again when the bill is rebilled. 5. Customer was satisfied when Aqua called.
725605W	1/30/2007	Meiris, Betty	HIGH BILL	2/15/2007	1. Aqua bills the customer for water going through the meter. 2. Aqua does not know that properties are vacant unless the customers tell us. 3. Aqua has adjusted the account for a water leak.
721143W	1/29/2007	Whittle, Robert	Meter reading	2/6/2007	1. Aqua called customer and spoke to him about the location of his meter pit. 2. Where the pit is located, outside the fence, does not appear to be a factor in the inability to read the meter. 3. Division was contacted and they are responsible for finding out why the customer's bill is being estimated. 4. Aqua is waiting for a response from the division in order to resolve the issue. 5. Customer was satisfied that Aqua is looking into the problem. Supplemental Report - 2/6/07 1. The division found that a meter reader was "curbing" the reads and not actually reading the meter. 2. The meter reader has since been terminated and the problem resolved. 3. 1/17/07, the account was read by the company with no problem. 4. The bill will be checked for a period of time before it goes out to ensure the customer does not get an estimated bill.
724981W	1/24/2007	Axtell, Gail	estimated bills	2/14/2007	Aqua has been out to this customer's property 3 times to test the water and all tests come out as satisfactory. o The chlorine in the water is tested twice daily, 6 days per week. o All baccis samples taken for the last several months have been satisfactory. o The customer is receiving estimated bills because there is a locked gate surrounding the meter area. o Estimated meter readings back to October 2006 have been canceled and the customer re-billed on the meter reading she supplied to Aqua. o The customer needs to allow access to her meter so that an actual meter reading can be obtained. o Aqua has scheduled a service order to read the meter on 2/16/07 and will call the customer to advise. Shonna McCray NOTE: It appears the company has violated PSC rules—failure to provide resolution to customer and PSC within 15 days. Shonna McCray
724658W	1/22/2007	Raine, Roger	estimated bills	2/14/2007	Aqua will leave a door hanger with meter reading for customer.
724497W	1/19/2007	Meldon, Edith	leaky meter	2/10/2007	1. Aqua did exchange the meter, but the paperwork has not been completed in a timely manner, resulting in the customer receiving estimated bills. 2. When the paperwork is completed and the account billed, Aqua will check the bill before it is sent to the customer. 3. Aqua never refused to repair the meter, and in fact, did go out when the customer called. 4. Aqua will adjust the bill if necessary, but usually a leaky meter does not record usage.
709457W	1/19/2007	Vardaman, Keith	estimated bills	2/7/2007	1. Aqua will special handle the bill to make sure the account is not estimated. 2. Aqua feels the reason this customer was receiving estimated bills was due to the meter reader not doing his job. 3. Aqua apologizes that the customer has been inconvenienced. 4. Aqua will take measures to ensure customer does not get an estimated bill.
724054W	1/15/2007	Brubaker, Bob	taste and odor	1/23/2007	1. Aqua Florida is attempting to resolve the issue of contaminants in the water. 2. Aqua Florida feels it is necessary to continue to notify customers on a quarterly basis.
721103W	1/11/2007	Beeler, Jack	Billing Dispute	12/19/2006	1. Aqua apologizes for issuing the customer estimated bills. 2. Aqua has issued an actual bill to customer. 3. Aqua supervisor contacted customer and explained what happened. 4. Supervisor will look into the actions of the meter reader to make sure that the meters are being read.
723531W	1/10/2007	Henke, Mike	high bills	1/23/2007	1. Aqua does not see any conversation noted where the customer was promised a credit of \$56.93. 2. Aqua can see no justification for a credit since the customer states there are no leaks. 3. If the customer insists there are no leaks then there must be additional usage by the customer that accounts for the additional usage. 4. Aqua will exchange meter to attempt to satisfy customer, but as in past history, customer has complained every year about his consumption and has been advised to cut back on the sprinkler use.

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721102W	1/5/2007	McCreary, Brenda	estimated bills	1/9/2007	<ol style="list-style-type: none"> 1. 1/9/07, spoke to Ms. McCreary about estimated bills. 2. Aqua assured Ms. McCreary that they would make all attempts to correct the situation. 3. 1/9/07, read was obtained, and the two estimated bills were canceled and rebilled on the actual read. 4. Customer had already sent in payment when Aqua called, so she will have a credit on the account. 5. Aqua is special handling the bills to make sure customer does not receive an estimated bill. 6. Customer was satisfied that Aqua is looking into the problem.
723378W	1/9/2006	Nguyen, Patti	turn off	1/26/2007	<ol style="list-style-type: none"> 1. Payment information was not communicated to the field prior to the 1/8/07 turnoff. 2. Service was restored on 1/9/07. 3. Aqua has taken measures to assure that this does not happen again.
721103W	12/12/2006	Jack Beeler	Billing Dispute	12/19/2006	<p>1/11/2007 Reviewed report. The company reports the following:</p> <ul style="list-style-type: none"> * The customer received two estimated bills in November and it may have been due to converting data from one Customer Information system to the other. * On December 11, 2006, the customer called and Aqua sent a meter reader out on December 12, 2006, to read the meter. * On December 18, 2006, the estimated bills were cancelled and the customer's account was rebilled on the actual read. * Customer account reflects all actual readings previously. * Aqua supervisor contacted the customer, apologized for the estimated bills, and issued an actual bill. kmarshall
721212W	12/12/2006	Carpino, L	High Consump	1/6/2007	<ol style="list-style-type: none"> 1. The high usage appears to coincide with the summer months and additional watering. 2. The usage has consistently decreased from a high of 73,000 gallons to 11,100 for the current bill. 3. Usage decreased prior to the meter exchange which usually means that an event took place at the property such as a leaky toilet or possibly in this case, increased irrigation usage, which has since been corrected. 4. When results of the bench test are available, the customer will be notified. 5. THE METER THAT WAS PULLED TESTED AT 102%.
721143W	12/12/2006	Whittle, R	estimated bills	1/6/2007	<ol style="list-style-type: none"> 6. Aqua called customer and spoke to him about the location of his meter pit. 7. Where the pit is located, outside the fence, does not appear to be a factor in the inability to read the meter. 8. Division was contacted and they are responsible for finding out why the customer's bill is being estimated. 9. Aqua is waiting for a response from the division in order to resolve the issue. 10. Customer was satisfied that Aqua is looking into the problem. <p>Supplemental Report - 2/6/07</p> <ol style="list-style-type: none"> 1. The division found that a meter reader was "curbing" the reads and not actually reading the meter. 2. The meter reader has since been terminated and the problem resolved. 3. 1/17/07, the account was read by the company with no problem. 4. The bill will be checked for a period of time before it goes out to ensure the customer does not get an estimated bill.