



Public Service Commission

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-M-E-M-O-R-A-N-D-U-M-

DATE: June 23, 2008

TO: Ann Cole, Commission Clerk – PSC, Office of Commission Clerk

FROM: Toni J. McCoy, Regulatory Analyst II, Division of Competitive Markets & Enforcement *TJM*

RE: Docket No. 080165-TI; IXC Registration Withdrawal Request

Please add the attached email correspondence to the docket file. A Docket withdrawal memo will be filed shortly.

Call 413-6532, if you have any questions.

Attachments

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Toni McCoy

From: Kenneth Jacobi [kenjacobi2003@gmail.com]
Sent: Tuesday, June 10, 2008 9:30 PM
To: Toni McCoy
Subject: Re: RTN Networks, LLC/FL Docket No. 080165-Ti/Please Respond by June 13, 2008

Toni Joy McCoy
 Regulatory Analyst
 Florida Public Service Commission
 Bureau of Market Development

Dear Ms. McCoy

On behalf of the company, I hereby respectfully request to cancel RTN Networks, LLC IXC Registration filing to provide intrastate telecommunications services (Docket No 080165) Please the tariffs out of your active files.

This request is based upon RTN Networks, LLC's determination that it no longer intends to provide telecommunications services in the State of Florida. Based upon the fact that RTN networks currently has no customers, RTN Networks asserts that the voluntary discontinuance of its certification will have no adverse impact upon consumers.

If you have any questions or if I may provide you with any additional information, please do not hesitate to call me.

Respectfully submitted
 Kenneth Jacobi
 Managing Member
 RTN Networks, LLC

On Wed, May 28, 2008 at 2:50 PM, Toni McCoy <TMcCoy@psc.state.fl.us> wrote:
 Hi Kenneth,

I am checking in with you about the RTN Networks, LLC IXC Registration filing and some Tariff edits that need to be taken care of as well.

Dale Buys, an Enforcement Analyst sent you a letter dated April 3, 2008 that he tells me he is still pending your response. Some of his questions are the same as mine given due diligence reviews of certain filings.

1) Issa Sethi's resume matches Issa Assad's who filed in another state (Illinois) with the same resume and that has raised some questions and concerns with this filing.

2) Will RTN Networks, LLC be using a fictitious name RTN Networks? If so, I will need a revised IXC Registration form adding the d/b/a to the filing as well as to the Tariff. It appears Mr. Assad filed for the fictitious name with the FL Secretary of State, so you can see the confusion and concern of Staff given that as well.

3) The Tariff name needs the period removed from the LLC. There is no period on the FL Secretary of State listing for the company. If the d/b/a is to be applied, it should be applied to the IXC Registration Form and through out the Tariff.

4) Sheet 12, 3.1.4. **URTNpleted** Calls needs correcting in both places it is listed here.

6/19/2008

5) I enclosed some additional PPCC language that needs to be added to the Tariff. I pulled this from an existing Tariff for an example for you to follow. The PPCC Rates on Sheet 18 and 19 listing the calling cards needs the actual **Card Name** being marketed with listed rates versus Calling Card #1, #2, #3 etc... It is difficult to audit these cards without the name they are being sold under and this is a new requirement that needs to be incorporated with your standard Tariff language. See the example language below. Dale's letter needs to be addressed promptly, along with what I am requesting as well.

Please respond by June 13th or I will follow-up this email with a certified letter with a proposed date certain for the IXC's denial for non-response to Staff. You can email everything I need to me directly, and I will replace what was filed originally with the Commission Clerk. Please feel free to call or email me if you have any questions.

Toni Joy McCoy
Regulatory Analyst
Florida Public Service Commission
Bureau of Market Development
TMCCOY@PSC.STATE.FL.US
850/413-6532 Direct Line
850/413-6533 Fax Line

SECTION 3 - DESCRIPTION OF SERVICE

3.1 Prepaid Calling Card Services

3.1.1 General

The Company may produce and arrange for the distribution and sale of Prepaid Calling Cards. The Prepaid Calling Cards will be brand marked XXXXX or XXXXX

All Prepaid Calling Card Services are interstate and international offerings with the Customer having the ability to use the Prepaid Calling Card to place calls within the state. All applicable fees, directions for use, and customer service information are included on the back of the Cards or on the packaging. Prepaid Calling Cards have no cash redemption value. The Company is not responsible for lost or stolen Cards, or PINs, or unauthorized use.

3.1.1.1 Customers may purchase the Company's Prepaid Calling Cards at a variety of retail outlets or through other distribution channels.

3.1.1.2 Prepaid Calling Card Services will be available with designated Card face values such as two dollars (\$2.00), three dollars (\$3.00), five dollars (\$5.00), ten dollars (\$10.00), twenty dollars (\$20.00), or alternatively, other values in one-cent (\$.01) U.S. increments. The following cards are subject to the rates set forth in Section 4, and may be purchased in two dollar, three dollar, five dollar, or ten dollar increments: 100% Columbian, 7 Wonders, A and A, Acceso Total, Boxeador, Braza, Caipirinha, Carribean Party, Champ, Chatty Chatty, Cinco De Mayo, Coke, Doubleshot, Fantastico, Fenomenal, Formula UM, Goldstar, H3, H5, H8, Hotline, Inferno, Irie, Laba Mouth, La Casa Grande, La Selva, Llamando La Casa Grande, Mexicanisima, Mi Paisano, Modelo, Nueva Modelo, Nuff Chat Jamaica, Oi, Pachanga, Pais Tropical, Piquito De Oro, Prize, Que Honda, Ringo, Star 123, Super Nuff Chat, Test Pins, Tiempo De Oro, Today's Florida, Vamonos.

3.1.2 Description of Service

The Company's Prepaid Calling Card Service is a prepaid long distance Service that allows Customers to obtain a predetermined amount of access to the Company's long distance

Services by purchasing the Company's Prepaid Calling Cards. The Cards are a cash-value-based Service with fixed face values on the Cards that are available to the Customer that purchases the Cards. Some Cards may include a recharge option as set forth in Section 3.1.3.

SECTION 3 - DESCRIPTION OF SERVICE (CONT'D.)

3.1 Prepaid Calling Card Services (cont'd.)

3.1.2 Description of Service (cont'd.)

3.1.2.1 Prepaid Calling Card Usage

- A. Prepaid Calling Card Service is offered via access numbers printed on the back of the Cards. The Customer dials the access number on the Card and is then prompted by an automated voice response system to enter the Authorization Code (or PIN), which is either included on the back of the Card or otherwise provided to the Customer upon purchase. The Customer then enters the called telephone number. A PIN is not required if the Card provides for ANI registration and the Customer registers its ANI with the Company.
- B. The Calling Card Platform validates the PIN or ANI, determines the time remaining on the Card, which is prompted to the caller, and completes the call.
- C. Billing for a call begins when the Platform receives a signal that the called-to number is answered. Billing ends when the Platform receives a signal that the calling or called party has terminated the call. Upon call termination, the total consumed cost for each call is deducted from the remaining balance on the Card.
- D. Calls are billed in increments ranging from one to five minutes depending on the specific calling Card and the destination called.
- E. All calls must be charged against a Card that has a sufficient balance. All callers will receive a warning tone one (1) minute before the balance is reduced to zero (0). The call will be interrupted when the balance is reduced to zero (0).
- F. Calling Cards are only valid if activated by an authorized distributor or reseller and used prior to their expiration dates. The Company will not refund unused balances after Cards have expired.

SECTION 3 - DESCRIPTION OF SERVICE (CONT'D.)

3.1 Prepaid Calling Card Services (cont'd.)

3.1.3 Extra Features

The following extra features may be available on some of the Company's Cards:

- A. ANI Registration – Cards that have an ANI registration option will be disclosed as such. For these Cards, a Customer has the option of registering its ANI with the Company so that it is not necessary to input the PIN number for the call to be validated.
- B. Recharge Option – Cards that have the recharge option will be disclosed as such. For these Cards, Customers may select an amount of access to the Company's Service from a choice of pre-designated amounts. A Customer may recharge the Cards by selecting one of the pre-designated amounts.

3.1.4 Call Blocking

The Company will block calls made to the following types of numbers: "500," "700," "855," "900," "976," "411," "555," "885," "886," and "872." These types of calls, therefore cannot be completed.

3.1.5 Customer Service

Customers may dial the customer service number on the back of the Card twenty-four (24) hours per day, seven (7) days per week to report any problems with the Card or Service. A live operator is available to take calls from 10:00 a.m. to 12:00 a.m. ET. When a live operator is not available, Customers may leave messages regarding their questions or concerns and the Company will return messages within one (1) business day from the date messages are received.

SECTION 3 - DESCRIPTION OF SERVICE (CONT'D.)

3.1 Prepaid Calling Card Services (cont'd.)

3.1.6 Credits

3.1.6.1 To receive credit, the Customer must promptly notify the Company at the designated toll free number on the back of the Card and furnish the PIN, the called number, the trouble experienced, and the approximate time the call was placed.

3.1.6.2 With the provision of the above information, the Customer will receive a credit equivalent of up to one (1) minute under the following circumstances:

- A. When a call charged to a Prepaid Calling Card is interrupted due to a cut-off or one-way transmission.
- B. Credit for failure of Service shall also be allowed for failure of power, equipment, or systems, which are provided for and are the responsibility of the Company if such failures occur while a completed call is in progress.

3.1.6.3 Credit allowances will not be given for interruptions that are due to the failure of power, equipment, or systems not provided by the Company.

3.1.6.4 Credit allowances will not exceed the amount of usage deducted from the card balance.

3.1.6.5 No credits will be provided in the event of any force majeure events.

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.1 Prepaid Calling Card Services (cont'd.)

3.1.7 Refunds

If a Prepaid Calling Card is unusable for reasons beyond the Customer's control, the Card has not exceeded the expiration period, and the retail outlet has not provided a replacement card, a Customer may submit a refund request by calling customer service and providing all relevant information. Upon verification that a refund is due, the Customer will be provided with either a replacement card equal to the value remaining in the account, or if possible, the equivalent value on the Customer's card. Card replacements will be accomplished either via the retail

outlet where the card was purchased or sent to the Customer's address, at the option of the Customer. No monetary refunds will be provided.

The refund will be provided to the Customer within sixty (60) days of notification by the Customer of the problem.

3.2 Discontinuance of Prepaid Calling Card Service

If the Company wishes to discontinue Service, it will ensure either through its contracts with its network providers, distributors, or marketing agents, or other means, that purchased Cards remain usable through their expiration dates or, if the Card does not have an expiration date, for one (1) year from the date of first use, or that Customers are otherwise made whole.

SECTION 4 - RATES AND CHARGES

4.1 Rates and Charges for Prepaid Calling Services Are As Follows:

A base per minute rate of up to \$.99 per minute.

A weekly fee of \$0.89 is assessed within twenty-four (24) hours after the first call and each week thereafter.

Up to a \$0.99 hang-up or connect fee will be applied at the end or start of the call.

4.2 Payphone Surcharge

Pursuant to the FCC's Order in CC Docket 96-128, this surcharge applies only to dial-around calls, *i.e.*, calls originating using a carrier's access code, a Customer's 800 and other toll-free numbers, calling cards, and prepaid phone card calls, from payphone instruments.

The Customer shall pay the Company a per call surcharge of up to \$0.99 per call for all such traffic.

4.3 Promotional Offerings

The Company may from time to time make promotional offerings available in which the rates and charges differ from the tariffed rates in Section 4.1. These offerings will be limited to certain Cards and dates and the Commission will be notified as required of these promotions.