

General Computer Services Inc.  
4179 E 8 Ct Hialeah FL 33013  
Tel (305) 673-3879  
Fax (305) 687-1279

Application Form for Authority to Provide Competitive Local Exchange  
Telecommunications Company service Within the State of Florida

Form PSC/CMP-8(01/06)

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**Application Form**

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DOCUMENT NUMBER-DATE

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FPSC-COMMISSION CLERK

**FLORIDA PUBLIC SERVICE COMMISSION**  
**DIVISION OF COMPETITIVE MARKETS AND ENFORCEMENT**  
**APPLICATION FORM**  
 for  
**AUTHORITY TO PROVIDE COMPETITIVE LOCAL EXCHANGE**  
**TELECOMMUNICATIONS COMPANY SERVICE**  
**WITHIN THE STATE OF FLORIDA**

**Instructions**

- A. This form is used as an application for a certificate and for approval of the assignment or transfer of an existing certificate. In case of an assignment or transfer, the information provided shall be for the assignee or transferee. (See Page 18).
- B. Print or type all responses to each item requested in the application and appendices. If an item is not applicable, please explain.
- C. Use a separate sheet for each answer which will not fit the allotted space.
- D. Once completed, submit the original and two (2) copies of this form along with a non-refundable application fee of \$400.00 to:

**Florida Public Service Commission**  
**Division of Commission Clerk and Administrative Services**  
**2540 Shumard Oak Boulevard**  
**Tallahassee, Florida 32399-0850**  
**(850) 413-6770**

- E. A filing fee of \$400.00 is required for the sale, assignment or transfer of an existing certificate to another company (Chapter 25-24.815, F.A.C.).
- F. If you have questions about completing the form, contact:

**Florida Public Service Commission**  
**Division of Commission Clerk and Administrative Services**  
**2540 Shumard Oak Boulevard**  
**Tallahassee, Florida 32399-0850**  
**(850) 413-6600**

DOCUMENT NUMBER - DATE

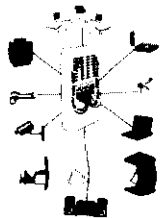
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FPSC - COMMISSION CLERK

**FORM PSC/CMP-8(01/06)**  
 Required by Commission Rule Nos. 25-24.810,  
 and 25-24.815



**General Computer Services Inc.**  
*Since 1989 in Florida*



**Graciela Roig**  
 Master of Science in Management Information Systems

Smart Building Technologies.  
 Voice, Data & TV.  
 Access Control & Security Cameras.  
 Cabling & Networking.

Phone: (305) 673-3879  
 Fax: (305) 687-1279  
 roig@general-computer.com  
 www.general-computer.com

Submit the following:

- (a) Managerial capability: resumes of employees/officers of the company that would indicate sufficient managerial experiences of each.

President Ms. Graciela Roig Gallardo

Experience 24 years in telecommunications, programming, cabling telephone and data designs, telephone and networks systems installation, programming and design.

( Master of Cience in Management Information Systems, Nova Southeastern University)

Jose Argote: Sales Manager Master in Education and Lawyer. Organice the sales force.

Francisco J. Gallardo: General Project Manager. ( 20 years experience in installations)

Direct the installations and management the electricians and technicians.

Qualifier Principal Electrician: Raul Mesa

Manager of Programmers: Lester Lopez Computer Engineer ( FIU)

El muchacho amigo de plcaido

- (b) Technical capability: resumes of employees/officers of the company that would indicate sufficient technical experiences or indicate what company has been contracted to conduct technical maintenance.

- (c) Financial capability: applicant's audited financial statements for the most recent three (3) years. If the applicant does not have audited financial statements, it shall so be stated. Unaudited financial statements should be signed by the applicant's chief executive officer and chief financial officer affirming that the financial statements are true and correct and should include:

1. The balance sheet;
2. Income statement; and
3. Statement of retained earnings.

**Note:** This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

**1. This is an application for (check one):**

- Original certificate** (new company)
- Approval of transfer of existing certificate:** Example, a non-certificated company purchases an existing company and desires to retain the original certificate authority.
- Approval of assignment of existing certificate:** Example, a certificated company purchases an existing company and desires to retain the original certificate authority of that company.
- Approval of transfer of control:** Example, a company purchases 51% of a certificated company. The Commission must approve the new controlling entity.

**2. Name of company:**

General Computer Services, Inc. d/b/a BeCruising

**3. Name under which the applicant will do business (fictitious name, etc.):**

See response to Item 2 above.

**4. Official mailing address (including street name & number, post office box, city, state, zip code):**

**Name:** General Computer Services, Inc.  
**Street:** 4179 E. 8<sup>th</sup> Court  
**P.O. Box:**  
**City:** Hialeah  
**State:** Florida  
**Zip Code:** 33013

**5. Florida address (including street name & number, post office box, city, state, zip code):**

**Name:** General Computer Services, Inc.  
**Street:** 4179 E. 8<sup>th</sup> Court  
**P.O. Box:**  
**City:** Hialeah  
**State:** Florida  
**Zip Code:** 33013

6. **Structure of organization:**

- |  |   |
|--|---|
| <input type="checkbox"/> Individual          | <input checked="" type="checkbox"/> Corporation |
| <input type="checkbox"/> Foreign Corporation | <input type="checkbox"/> Foreign Partnership    |
| <input type="checkbox"/> General Partnership | <input type="checkbox"/> Limited Partnership    |
| <input type="checkbox"/> Other:              |   |
- 

7. **If individual, provide:**

Name: Not applicable  
Title:  
Address:  
City, State, Zip:  
Telephone No.: Fax No.:  
Internet E-Mail Address:  
Internet Website Address:

8. **If incorporated in Florida**, provide proof of authority to operate in Florida. The Florida Secretary of State corporate registration number is: L03122

9. **If foreign corporation**, provide proof of authority to operate in Florida. The Florida Secretary of State corporate registration number is: N/A

10. **If using fictitious name d/b/a**, provide proof of compliance with fictitious name statute (Chapter 865.09, FS) to operate in Florida. The Florida Secretary of State fictitious name registration number is: N/A

11. **If a limited liability partnership**, provide proof of registration to operate in Florida. The Florida Secretary of State registration number is: N/A

12. **If a partnership, provide name, title and address of all partners and a copy of the partnership agreement.**

Name:  
Title:  
Address:  
City, State, Zip:  
Telephone No.: Fax No.:  
Internet E-Mail Address:  
Internet Website Address:

13. **If a foreign limited partnership**, provide proof of compliance with the foreign limited partnership statute (Chapter 620.169, FS), if applicable. The Florida registration number is: N/A

14. Provide F.E.I. Number (if applicable): 65-0180876

15. Who will serve as liaison to the Commission with regard to the following?

(a) The application:

**Name:** Connie Wightman  
**Title:** Consultant  
**Address:** 210 N. Park Avenue  
**City, State, Zip:** Winter Park, FL 32790-0200  
**Telephone No.:** (407) 740-3002  
**Fax No.:** (407) 740-0613  
**Internet E-Mail Address:** cwightman@tminc.com  
**Internet Website Address:** www.tminc.com

(b) Official point of contact for the ongoing operations of the company:

**Name:** Graciela Roig  
**Title:** President  
**Address:** 4179 E 8 Ct  
**City, State, Zip:** Hialeah FL 33013  
**Telephone No.:** (305) 673-3879  
**Fax No.:** (305) 687-1279  
**Internet E-Mail Address:** roig@general-computer.com  
**Internet Website Address:** www.general-computer.com

(c) Complaints/Inquiries from customers:

**Name:** Graciela Roig  
**Title:** President  
**Address:** 4179 E 8 Ct  
**City, State, Zip:** Hialeah FL 33013  
**Telephone No.:** (305) 673-3879  
**Fax No.:** (305) 687-1279  
**Internet E-Mail Address:** roig@general-computer.com  
**Internet Website Address:** www.general-computer.com

16. List the states in which the applicant:

(a) has operated a Competitive Local Exchange Telecommunications Company.

None

(b) has applications pending to be certificated as a Competitive Local Exchange Telecommunications Company.

None

(c) is certificated to operate as a Competitive Local Exchange Telecommunications Company.

None

(d) has been denied authority to operate as a Competitive Local exchange Telecommunications Company and the circumstances involved.

None

(e) has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

None

(f) has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

None

17. Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

- (a) adjudged bankrupt, mentally incompetent (and not had his or her competency restored), or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, provide explanation.

No

- (b) granted or denied a competitive local exchange certificate in the State of Florida (this includes active and canceled competitive local exchange certificates). If yes, provide explanation and list the certificate holder and certificate number.

No

- (c) an officer, director, partner or stockholder in any other Florida certificated or registered telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

No

18. Submit the following:

- (a) Managerial capability: resumes of employees/officers of the company that would indicate sufficient managerial experiences of each.

- (b) Technical capability: resumes of employees/officers of the company that would indicate sufficient technical experiences or indicate what company has been contracted to conduct technical maintenance.

- (c) Financial capability: applicant's audited financial statements for the most recent three (3) years. If the applicant does not have audited financial statements, it shall so be stated. Unaudited financial statements should be signed by the applicant's chief executive officer and chief financial officer affirming that the financial statements are true and correct and should include:

1. The balance sheet;
2. Income statement; and
3. Statement of retained earnings.

**Note:** This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.



**THIS PAGE MUST BE COMPLETED AND SIGNED**

**REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee. Regardless of the gross operating revenue of a company, a minimum annual assessment fee, as defined by the Commission, is required.


**RECEIPT AND UNDERSTANDING OF RULES:** I acknowledge receipt and understanding of the Florida Public Service Commission's rules and orders relating to the provisioning of competitive local exchange telecommunications company (CLEC) service in Florida.

**APPLICANT ACKNOWLEDGEMENT:** By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide competitive local exchange telecommunications company service in the State of Florida. I have read the foregoing and declare that to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that pursuant to Chapter 837.06, Florida Statutes, **"Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s.775.082 and s. 775.083"**.

Company Owner of Officer

Name: Graciela Roig  
Phone:  
E-Mail Address: ,roig@general-computer.com

  
Signature: \_\_\_\_\_ Date:

**CERTIFICATE SALE, TRANSFER,  
OR  
ASSIGNMENT STATEMENT**

**Not Applicable**

As current holder of Florida Public Service Commission Certificate Number \_\_\_\_\_, I have reviewed this application and join in the petitioner's request for a

- sale
- transfer
- assignment

of the certificate.

Company Owner of Officer

Name: *Gracela Roig*  
Title: *President*  
Address: \_\_\_\_\_  
City, State, Zip: *1580 West ave #303 M. Beach FL 33139*  
Telephone No.: *786-326-9513*  
Fax No.: *3056871279*  
E-Mail Address: *Roig @ general - computer . com*

*Gracela Roig* \_\_\_\_\_  
Signature Date

**General Computer Services, Inc.**

**Exhibit I**

**Management Profiles**

## **Mission Statement**

- Our goal is to nurture an environment of honesty, integrity, and efficiency. With our years of combined experience, the consultants of General Computer Services Inc. believe in ultimate quality and thus, continually focus our efforts on improving ourselves so that we are always equipped and ready to meet the needs of our clients. We customize our services to perfectly meet your satisfaction. We hope to shine in each project assigned to us by offering a final product that does not leave our office until it has been.....

### **Enhanced with excellence!**

- Guarantee the profitability of the business in the long term and short term, been leaders and **pioneers in Florida** in smart building installations, offering integration and services for the security, automation of residential and business buildings. We believe to accomplish this goals under high principals of respect, quality, professional and social responsibility.

## **About us**

GCS, Inc. was founded in 1988. We have extensive experience in offering smart building and turn key projects: **Security Systems, Computers, Telephone Systems, Internet, , Cabling, condo automation** and **Training** services in South Florida. We have installed Smart building capabilities in Murano Grande, Ocean Tree and Akoya Buildings, Star Loft, Luna and 3030 Building. We are pioneers in the integration of IT Technology for buildings including ( Telephone systems, T1 internet service, TV Satellite, Access control and Security Cameras Consulting )

### **Dealers / Resellers and Partners:**

**We are Dish Network Dealers and we do Satellite Commercial Installations as well as we are partners of Nuvox Communications for Smart Building Installations and also, delaers of Keyscan for Access Programs and Products.**

**We are partners and/or distributors of IBM, HP, Compaq and other major computer companies.**

**We sell computers, install networks, software and phone systems ( Nortel telephone Systems, NEC, Panasonic, etc).**

### **Services:**

We provide complete Information Technology (IT) Management

We provide corporate technical support and **intranet** services.

Internet and TV support and service

T1 and Telephone System Installations

We offer **IT consulting** and **maintenance service contracts.**

## **Some of Our Clients**

- AT&T
- Charter Communications
- FEMCARE at Palmetto Hospital
- Rumi (Data & Telephone Systems)
- Fontainebleau Hilton
- Related Group
- Rubi Tools USA (Data & Telephone)
- Luna Ocean Condominium ( 2007)
- Star Loft Condo ( 2007)
- 3030 Building (2007)
- Ocean III (Data Internal System) (2003)
- **Murano Grande (2002)**
- Murano at Portofino (2001)
- Ocean I Condominium
- Costa Brava Condominium
- Continental Management Group
- Akoya Building (2005)

## **Some of Our web projects**

- **Dadyo.net** – one of the best nightclubs in South America
- **Drprettysmile.com** – a dentist's web page featuring online testing
- **Rumimiami.com** – one of the most sophisticated restaurants in South Beach. Video, Animations and maps.
- **Becruising System**

**Managerial Capabilities of  
G.C.S. Inc.**

**President: Graciela Roig**  
President since 1989  
Bachelor in Economics  
Master in Management Information System  
from Nova University in FL  
Specialized in networks and integrate technology for smart buildings.  
18 years working with GCS Inc.  
Consultant and President of GCS Inc Contractor for AT&T Corporate  
ITS .

**Vice-President: Jose M. Argote**  
Marketing  
Mater in Education from Barry University in FL  
Editor of Art Deco Newspaper and other local publications  
Specialist in publishing and public relations  
15 years working with GCS Inc.  
3 year working in support for ICS (Computer  
Company)

**Project Manager: Francisco Javier Gallardo**  
Experience in Construction Site and low Voltage  
Projects for 10 years working with GCS Inc.  
Organized and managed the cabling installation of smart building  
systems: Telephone, TV, Internet, Cameras and Access Control in  
collaboration with Mesa Brothers Inc. electrical company and for GCS  
Inc.

**Accounting Dpt; Mylene Astencio**  
Bachelor in Business Administration from FIU  
Accountant  
Astencio & Associates

## **Technical Capabilities of G.C.S. Inc.**

### **Technicians Experience and Positions in GCS Inc.:**

#### **Management Information System:**

**Graciela Roig Gallardo**

**Master in Management Information System ( Nova University, USA)**

#### **Experience:**

**President of GCS and MMIS of the company**

**18 years experience in Networks,**

**Internet and Telephone system installations**

**Previous Experience: AT&T**

#### **Cabling Technician**

**Alan Carrazana**

**TV and Telephone cabling specialist**

**(cat5, cat6, fiber and Satellite installation for tele-communications)**

**Commercial Dish Network Technician**

#### **Experience:**

**10 years experience**

**5 years with Custom Cable**

**3 years with GCS Inc.**

#### **Telephone Technician:**

**Al Balthazar ( 24 hours n call)**

**Certify Telephone Technician**

**(Installation Cabling car5,cat3, T1 installation and programming, routers, Telephone systems)**

#### **Experience:**

**3 years FDN**

**1 Year Nuvox Communications**

**1 Year GCS Inc.**

#### **Telephone, Internet and Security Cameras technician:**

**Technician: Placido Moscoso**

**Cabling Telephone and Security specialist**

#### **Experience:**

**( Cat5, Cat3, Cat6, routers, security cameras)**

**4 years B&C Cabling LLC**

**3 years GCS Inc.**

#### **Access Control and Telephone Specialist:**

**Jose Barrera**

**Electronic Engineer**

#### **Experience:**

**Telephone cabling, cat5, cat3, Access control installations cabling and Programming  
5 years with GCS Inc.**

**Electrician: Electrical Consultant**

**Raul Mesa, Certify Electrical Contractor**

**Experience: More than 25 years with Mesa Brothers Inc.**

**Doing projects as the Metrorail of Miami and other major works with GCS Inc.**

## **General Computer Services, inc.**

www.general-computer.com :: phone 305 673-3879 :: fax 305 672-7452

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### **Our Departments**

#### **Telephone Systems & Cabling**

Our Company can install and program telephone systems like: Nortel, NEC, Panasonic and other brands.

Telephone cabling service is offered using cat5e or cat3. We can install integrated telephone systems with data and cable services as we are doing for Murano Grande on Miami Beach.

#### **Internet & Telecommunications**

Our company specializes in installing complex corporate **networks, programming routers and install T1 equipments.**

We set up permanent Internet connections (**DSL, Cable, etc**) for companies or individuals. We have provided dozens of successful network solutions for our clients, which include secure **intranet systems**. GCS, inc. has a lot of experience in wiring hotels and condominiums. Our specialists have designed and implemented projects of high-speed Internet access for private buildings including luxury Miami Beach condos. We have professional technical, telecom and Internet consultants that can quickly resolve your problems and come up with a relevant solution. We install advanced **telephone systems** for offices or residential communities, which include wireless solutions.

#### **Design**

Our design department produces professional **graphics** (including 3d) and **video**. It could be used for your publications or you could order an interactive **web project** from us. We have developed some successful dynamic web sites with the use Macromedia Flash animation. We have a great team of professional designers and programmers. We provide creative and modern design solutions for our clients. You could have a multimedia business card designed especially for you. With the information provided by your company our content managers will develop a well-thought structure of your new site and make sure the navigation system is reliable and easy. We also have experience in **e-commerce**. Our team is proficient in Java, CGI, MySQL and other systems to make your site work for you. You can have discussion group or even your own web-based email service. We install firewalls and other **security** features and can host and update your project!

#### **Training**

Our company has been specializing in **computer training** since 1988. We did trainings for Castrol, AT&T as well as for other big companies and our training center has a lot of experience in the field. Our training programs are especially **designed to meet your needs**. We can adjust to your level, whether you are a beginner or a professional user and we will definitely help you advance in your career. We train in almost everything, from Windows and Office to Photoshop and complicated database management systems. We do both **group and personal** training.

#### **Computers & Software**

We're official dealers of IBM, HP and some other generic brands. We have the latest products that will be delivered directly to your door, and our prices are lower than in other companies. Our



professional technicians will install and make sure your new hardware works perfectly. We sell almost all kind of computer parts and accessories (from hard-drives to web cams). We sell all kinds of software: Microsoft, Symantec, Lotus and other well-known names. We have the latest versions of hotel software solutions and financial programs (like QuickBooks Pro) to help your business grow stable. Our consultants can train you to use any of the products we sell.

### **Programming**

---

We have experience in implementing all sorts of programming projects. Web related programming (CGI, PHP, MySQL, DHTML, Active Server Pages, etc), databases (SQL, Access, Clipper, dBase, Fox Pro). GSC, inc. has done some complicated projects in Visual Basic and SQL.

### **Consulting**

---

We provide wide IT consulting services, software integration, system and network management. Our experts can help you organize your accounts and simplify your bookkeeping. Strategic planning is also part of our business.

### **Maintenance**

---

We do a lot of computer repairs. Whatever the problem is our professional technicians will definitely resolve it for you. We also provide software support. The best way to work with our repairs and support department is to sign a Maintenance Contract that will entitle you to 24h/7days assistance (by phone, email or in person). This includes software support and other related services. Many companies trust us as their partner in this field and we always fulfill their expectations.

**General Computer Services, inc.**

www.general-computer.com :: phone 305 673-3879 :: fax 305 672-7452

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**Telephone Systems & Cabling**

**Advanced cabling :: installation :: phone systems programming**

---

General Computer Services is the right company to install your telephone systems. We have the experience and professionalism that you are looking for. We provide all kinds of telephone systems for both individuals and companies. We offer brand names like: Nortel, NEC, Panasonic, Samsung and others. We also provide T1 services, DSL connections as well as faster Cable lines (enhanced Cat5e has speeds up to 1Gb). We use the latest cabling and wireless technology.

**Telephone System Cabling:**

**Cat5e Cabling**

We have done advance installations like **Murano Grande Telephone Installation** using cat 5e and the integration with data and TV cable.

**Cat 3 Cabling**

We also do the regular installations on Cat3 like for Rumi Restaurant.

**Telephone Systems:**

Our company has installed and programmed telephone systems for our clients. We install brands like NEC, Panasonic, Nortel and others.

**T1, Routers and other Services:**

Our company can program and install a T1 and routers to optimize the resources of our clients.

**Maintenance:**

We offer a maintenance service contract for telephone systems in addition of the manufacturer warranty.

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## **General Computer Services, inc.**

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### **Network & Cabling**

**advanced cabling :: workstation :: internet :: servers :: security :: phone systems**

General Computer Services is the right company to install your computer network. We have the experience and professionalism that you are looking for. We provide all kinds of Internet connections for both individuals and companies. We do DSL connections as well as faster Cable lines (enhanced Cat5e has speeds up to 1Gb). We use the latest cabling and wireless technology.

We install advanced routers and office telephone systems. If conditions make cabling difficult we use the latest wireless solutions. You can have a single connection to the Internet from your office that will extend to all of your workstations, which will make your work more effective and save your company money on telecommunication services. We have developed large and complicated projects such as connecting a whole condominium to the net.

#### **For example: Murano Grande Condominium on South Beach**

We install and manage networks and workstations. Our networks have proven to be very stable. All your workstations can have direct access to the Internet through a common server. Our clients are very satisfied with our expertise and reliability. Our technical specialists will help you choose the right server for you and install the appropriate operating system on it.

We have experience in network security such as firewalls, software, etc. We also sell security systems such as Remote Camera Surveillance System. We handle the installation and testing of these.

We provide support and maintenance for the networks we install to make sure it always performs perfectly and to adapt it to your requirements (installation of new workstation/servers, setting up faster network connections and internet access). We can also work to improve your existing network even if another company installed it.

---

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## General Computer Services, inc.

www.general-computer.com :: phone 305 673-3879 :: fax 305 672-7452

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### Design & Internet Services

**design :: flash :: e-commerce :: hosting :: support**

We provide creative and modern design solutions for our clients. Our experienced graphic designers and programmers will make sure your site is attractive and works in the most effective way possible.

Our company uses the most advanced graphics to enhance your project with visual materials. We use animations, multimedia features and Macromedia Flash to add dynamics and style to your site. We can for instance design a multimedia business card for you. With the information provided by your company our content managers will develop a well-thought structure of your new site and make sure the navigation system is reliable and intuitive.

We also install on-line stores, so you can be part of the e-commerce explosion. Any other features you would like to add to your project can also be realized. Our team is proficient in Java, CGI, MySQL and other systems to make your site work for you. You can have discussion groups or even your own web-based email service!

GSC, inc. understands that the Internet is full of surprises and that's why we place such and emphasis on security. We can set up firewalls and other security measures to make sure that your data is protected.

Once you have a web-site you would need to update it often because only in that case your clients will be coming back again and again checking for news and new products. We can help you always maintain your project up-to-date and add new features and pages as needed.

We also do web hosting. If you choose us, we will guarantee your site will be up and running 24/7 on a reliable server with unlimited traffic. Any domain names available, including the brand new .biz and .info.

If your business or home is not connected to the Internet we can take care of that as well. We install DSL and other kinds of connections. Please give us a call for details!

### Some of our web projects

- **dadyo.net** – among the best nightclubs in south America
  - **drprettysmile.com** – a dentist's web page featuring online testing
  - **rumimiami.com** – one of the most sophisticated restaurants in South Beach. Video, Animations and maps.
-

## General Computer Services, inc.

www.general-computer.com :: phone 305 673-3879 :: fax 305 672-7452

### Training

GCS has been specializing in computer training since 1988. We have done trainings for Castrol, AT&T as well as other large companies and our training staff is extremely experienced. Our training programs are especially designed to meet your needs. We can adjust to your level, whether you are a beginner or a more advanced user. Our training will make you and your staff more efficient and productive. We train in all aspects of computing, from Windows and MSOffice to Photoshop, Internet use, and complicated database management. We do both group and personal training.

#### We can train you in...

##### ▪ **Operating Systems**

Windows 98/2000/ME/XP  
Windows NT/2000/XP Server / Client

##### ▪ **Popular Office Software**

Microsoft Word  
Word Perfect  
Lotus WordPro Millenium  
Microsoft Excel  
Lotus 1-2-3

##### ▪ **Databases**

SQL  
ACT!  
Microsoft Access  
Borland Visual dBase

##### ▪ **Presentation**

Microsoft PowerPoint  
Lotus Freelance

##### ▪ **Desktop Publishing**

Microsoft Publisher  
PageMaker  
CorelDraw

##### ▪ **Graphics**

Adobe Photoshop  
Microsoft PhotoEditor

##### ▪ **Finances**

Quicken  
Quickbooks Pro  
Accounting SPB  
PeachTree

##### ▪ **Internet**

Microsoft Outlook Express  
Internet Explorer  
Netscape Navigator  
FrontPage  
Page Mill  
Business Page  
Active Server Pages

##### ▪ **Customized trainings**

We can fully customize the training programs to suit your company or personal needs. Proficient trainers & Flexible hours! We use the latest versions of the software above!

## General Computer Services, inc.

www.general-computer.com :: phone 305 673-3879 :: fax 305 672-7452

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### Programming

**interactive sites :: online databases :: visual basic :: java**

General Computer Services has done a variety of different programming projects since 1988. Today we use the latest technologies and software to deliver a high quality product that will fully satisfy your needs.

- **Java.** Make your web-site fully interactive and effective with the use of Java applets and JavaScript.
- **PHP, CGI, Perl, etc...** we can implement projects using the most advanced scripts and integrate it into an existing web project, keeping the design features of the site. Scripts like CGI will allow you to have discussion boards, web-mail servers, request form, online stores, catalogs and databases.
- **Database programming and management.** Our team is proficient in databases. We use software like Clipper, dBase, Fox Pro, Microsoft Access and other programs. We can make your database an online one, so you can access it from virtually anywhere. We have experience in building extensive, complicated, detailed databases.
- **Programming.** Our programming department can assist you in many other ways. We can create a fully new program to help you run you business more effectively. It could be a Windows application created in Visual Basic or another major language and we can incorporate it in your network and give it a great look using your company's corporate colors, design & style.
- **Internet.** Now that the Internet has grown so much and has become so multi-functional, our programmers work together with web designers and other specialists to provide our clients with a final "business to business" solution.

**General Computer Services, inc.**

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www.general-computer.com :: phone 305 673-3879 :: fax 305 672-7452

**Consulting**

**it consulting :: accounting :: internet :: networks :: human resources**

General Computer Services is among the most experienced IT consultants in South Florida. We can help your company plan an IT department and corporate network. Our network specialist will help you build the right intranet and our designers will develop the right web structure for you.

We also do system management and software integration to satisfy all your computer needs.

We have a lot of experience in organizing your accounts. With the help of our professional consultants in this field you can build an efficient database of your clients. Your accounting can be simplified and made a lot more effective with the use of our original techniques and software like QuickBooks, among others.

## General Computer Services, inc.

www.general-computer.com :: phone 305 673-3879 :: fax 305 672-7452

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### Repairs & Maintenance

**computer repairs :: upgrades :: software problems :: maintenance contracts**

Our company has vast experience in **repair services**. GCS Technicians will come to your office to deal with any of your hardware problems. We also have a well-equipped workshop where our clients can leave their hardware to get fixed. We do quality **upgrades** and can quickly enhance your system: additional memory, additional hard-drives, advanced sound and video cards, cd-rw/dvd/zip drives and whatever else you might need. We will fit the computer with just the right products for you and upgrades are fully customizable. We are used to deadlines and the work will be on schedule and correctly.

The **software engineers** at GCS can help you with any problems that arise while using software programs. We can help you upgrade to Windows XP and install all the necessary software for your business. GCS can also provide you with the software. When you feel your system is loaded with unnecessary elements or maybe even viruses(!). Give us a call and our team will help you resolve the situation. We are organized to provide emergency repair service as necessary.

We specialize in providing permanent personalized **computer assistance**. When you sign a maintenance contract with us you become a partner of GCS: the advantage of signing the maintenance contract is the **reduced per-hour rates** (save up to 50%) that apply only for our permanent clients. You will free yourself from the need to worry about the integrity and good performance of your system and software. Our consultants will answer any questions and can come and help you 24/7. Whether it's a software bug or a hardware dysfunction we will take care of it. And your company can even save money by outsourcing the computer work rather than having a corporate computer department. Don't let technical problems slow down your business. Get a reliable and effective partner like General Computer Services! The maintenance contracts are fully customized to the needs of the customer, you can have full or partial assistance. We adapt ourselves to your business and help you grow. We do computer maintenance for condominiums and hotels and various other enterprises in Miami Beach and beyond.

We understand that some computer problems can leave you without business and that's why we always try to resolve them as quickly as possible. **Our response time is less than 24 hours and can be immediate in an emergency.**



**General Computer Services, inc.**

www.general-computer.com :: phone 305 673-3879 :: fax 305 672-7452

**Our Clients**

**What partners and clients think about GCS, Inc.**

*"We have utilized the services of General Computer for networking our office computers, implementing internet access, installing different programs, making general repairs, correcting a virus problem and troubleshooting various other problems..."*

**Carol Seawood, Property Manger, Costa Brava Condominium**

*"...both customers called us to let us know what a great job your company did and how pleased they were with your technicians"*

**Howard Berkowitz, Marketing Manager, Charter Communications**

*"...the report indicating the findings and suggestions was done in a most professional manner"*

**Raul Segredo, Director of Finance, Fontainebleau Hilton**

*"Graciela Roig and her staff have always proved themselves to be not only incredibly creative in their design of our website, but also efficient, reliable and responsive to any of our needs in updating and maintaining the site"*

**Carlos Garcia, Director of Operations, Dady'O Group**

*"...classes were run very well. All questions were answered in a very clear and explicit way and students left classes feeling that much was learned"*

**Dolorez Fernandez, Assistant Controller, Fontainebleau Hilton**

*"...professional instructor that I highly recommend to any student"*

**Lorenzo Whitehead, Training Center Account Manager, CompUSA**

*"The Miami Beach Latin Chamber of Commerce is truly honored to have members such as yourself, who are making a valuable contribution to our tourist industry"*

**Grace Calvani, Executive Director, Miami Beach Latin Chamber of Commerce**

Because Business is on the Line.



8401 NW 53rd Terrace  
Suite 106  
Miami, FL 33166

(305) 468-1040  
[www.nuvox.com](http://www.nuvox.com)

**To Whom It May Concern:**

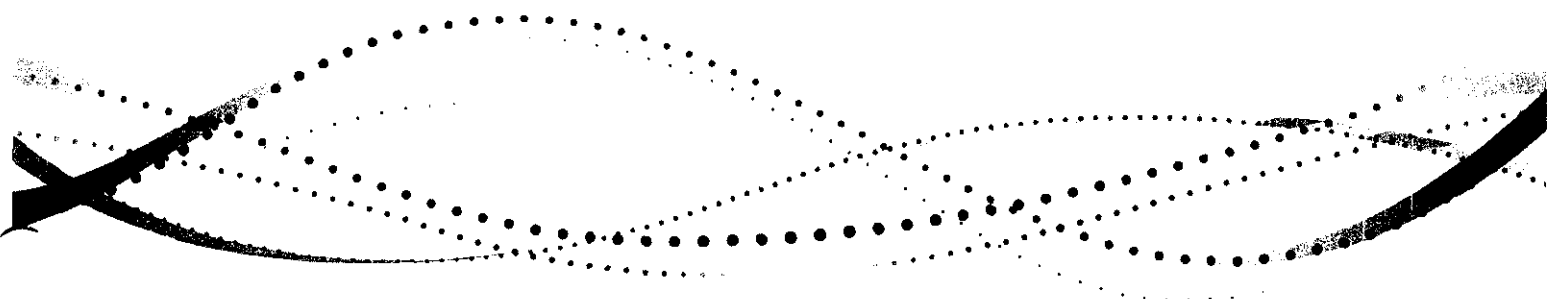
This letter is to serve as verification that the NuVox organization does business and is a partner with General Computer Services as a smart building service provider.

General Computer Services and NuVox have been doing business together for several years and it is with total and complete confidence that NuVox recommends General Computer Services for all smart building build outs.

Sincerely,



**Ruben Rios**  
**VP Regional Direct Sales South**





**Marisol Slaton**  
Assistant Controller  
CSG - Caribbean & Latin America

AT&T Colonnade Bldg.  
2333 Ponce De Leon Blvd.  
Room M23-05  
Coral Gables, FL 33134  
305-569-4151 Phone  
305-569-4804 Fax  
attmail@mslaton

**Date:** June 10, 1996  
**To:** Whom it may concern  
**From:** Marisol Slaton  
**Re:** Graciela Roig, consultant and President G.C.S. Inc.  
Contractor for AT&T Corporate ITS

Graciela provided me with training in Windows 95 in a very professional manner and I was impressed by her knowledge. Also she helped me with many emergencies, always giving prompt solution to any problem, and not only she did that, but also she always did follow up on the solution.

Graciela is very knowledgeable computers and different systems, she is very fast in providing the service requested, and her personality is a great plus.

If you need any further recommendation, please don't hesitate in contacting me at (305)-569-4151.

Sincerely,

A handwritten signature in cursive script, appearing to read "Marisol Slaton", with a horizontal line underneath.



**MURANO**  
at Portofino

1000 South Poline Drive • Miami Beach, Florida 33139  
Phone: 305.531.4399 • Fax: 305.673.8724

October 3, 2002

To Whom It May Concern:

This letter will serve as a reference for General Computers Service, Inc. They have proven to be reliable, efficient and respond to our needs in a timely manner. Furthermore I highly recommend General Computer Services, Inc.

Sincerely,

Dana Domond  
Asst. to Manager  
Murano at Portofino



---

*Caribbean & Latin America Area*

June 7, 1996

Re: Graciela Roig, Contractor  
General Computer Services

TO WHOM IT MAY CONCERN:

As part of the AT&T Corporate ITS team, Graciela Roig provided technical support to the NCR area staff. Graciela has troubleshooted numerous computer problems that I have personally experienced in a timely and efficient manner.

I consider Graciela a truly skilled professional with thorough knowledge of her business.

Sincerely,

A handwritten signature in cursive script, appearing to read "Miriam Wallendorf", written in black ink.

Miriam Wallendorf  
Caribbean & Latin America Area



HOWARD BERKOWITZ  
ADVANCED SERVICES MARKETING MANAGER

1681 Kennedy Causeway  
2nd Floor  
North Bay Village, FL 33141  
305-861-8069 ext.  
305-861-9047  
hberkowitz@the-beach.net

Graciela Roig  
General Computer Services Inc.  
4014 Chase Ave  
Miami Beach, FL 33140

Dear Grace,

Thank you very much for your work with Commissioner Simon Cruz and networking his business as well fixing the computer problems at Costa Brava Condominium. Both customers called us to let us know what a great job your company did and how pleased they were with your technicians.

We will recommend your services when we can, for the less problems that our customers have with their computers and their networks the better our Internet service works.

Sincerely Yours,

Howard Berkowitz  
Charter Communications



**Fontainebleau Hilton**  
Resort

January 31, 2002

**Ms. Graciela Roig**  
**General Computer Services Inc.**  
**4014 Chase Ave/Suite 215**  
**Miami Beach, Fl. 33140**

**Dear Ms. Roig:**

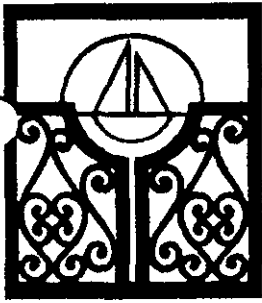
**We recently engaged the services of your company to do a survey of hardware internet connection. I want you to know that the report indicating the findings and suggestions was done in a most professional manner, and said report was forwarded to the Corporate Office for their review.**

**Ms. Roig, you should be very proud of the product you presented as a result of your survey.**

**Very truly yours,**

  
**Raul Segredo**  
**Director of Finance**

**RS/dr**



# **Costa Brava Condominium of Belle Isle, Inc.**

11 Island Avenue • Miami Beach, Florida 33139  
Tel: 305-532-6397 • Fax: 305-532-5759

October 3, 2001

To Whom It May Concern:

RE: General Computer Services, Inc.

It is with pleasure that we extend this letter of reference on behalf of General Computer Services, Inc.

Costa Brava Condominium has utilized the services of General Computer for networking the two office computers, implementing internet access, installing different programs, making general repairs, correcting a virus problem and troubleshooting various other problems.

To date, their work has been expeditions and satisfactory including a quick response with assisting the new property manager with printer sharing situation.

We believe that they are an asset and will meet your company needs if provided an opportunity.

Should you have any questions, please feel free to contact our office at (305) 532-6397.

Sincerely,  
On behalf of Costa Brava Condominium

A handwritten signature in cursive script that reads "Carol Seawood".

Carol Seawood  
Property Manager





**Fontainebleau Hilton**  
Resort & Towers

May 12, 1999

To Whom It May Concern:

We believe the classes were run very well. All questions were answered in a very clear and explicit way. Ms. Graciela Roig appears to be very knowledgeable, and students left classes feeling much was learned.

Sincerely,

**Dolores Fernandez**  
Assistant Controller

DF/af



Date: June 11, 2001

To: General Computer Services, Inc  
From: dadyo.net

To whom it may concern:

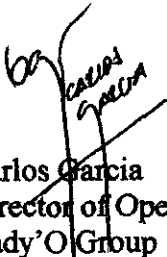
As Director of Operations, it is crucial to our business to be always in the cutting edge of marketing, promoting and constantly cultivating new markets for Dady'O, Night Club located in Cancun, Mexico.

It was with this goal in mind that we first enlisted the services of General Computer Services, Inc to create the **dadyo.net** web site that would be interesting, entertaining, informative and most of all effective.

Graciela Roig and her staff, have always proved themselves to be not only incredibly creative in their design of our website, but also efficient, reliable and responsive to any of our needs in updating and maintaining that site.

When it comes to website design, GCS are truly leaders in their field. I would recommend GCS without hesitation to any business seeking such services.

Sincerely,

  
Carlos Garcia  
Director of Operations  
Dady'O Group



Mezzanine Level  
2333 Ponce De Leon Blvd.  
Coral Gables, FL 33134

June 8, 1996

Nancy Hopkins  
Administrative Supervisor  
Caribbean/Latin America Region

We would like to take some time to express our gratitude to Ms Graciela Roig for the extra efforts she took these last two weeks for the value added training and overall help as most of us transition into the new Windows 95 environment.

Given our usual busy work schedule, we normally find ourselves in a predicament as we transition into a new working environment. Graciela provides a much needed bridging function through her experience, knowledge and personal one on one training sessions.

It is difficult to express the value that Graciela brings into our RTC team. Graciela's effort reflects what is necessary from all of us to maintain a high level of productivity here in the region. You can be proud of Graciela's performance here at the Colonnade.

Three handwritten signatures in black ink. The first signature is on the left, the second is in the middle and includes the name "Miguel A Moya", and the third is on the right.

Lino Perea, Mike Moya and Santiago Prieto.  
Caribbean/Latin America, RTC  
Coral Gables.



Date: June 11, 2001

To: General Computer Services, Inc  
From: Carlos Garcia

To whom it may concern:

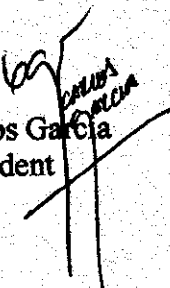
As restaurant nightclub owner's, it is crucial to our business to be always in the cutting edge of marketing, promoting and constantly cultivating new markets for Rumi, a restaurant/lounge located in Miami Beach.

It was with this goal in mind that we first enlisted the services of General Computer Service, Inc to create a Web site that would be interesting, entertaining, informative and most of all effective.

Graciela Roig and her staff, have always proved themselves to be not only incredibly creative in their design of our website, but also efficient, reliable and responsive to any of our needs in updating and maintaining that site.

When it comes to website design, GCS are truly leaders in their field. I would recommend GCS without hesitation to any business seeking such services.

Sincerely,

  
Carlos Garcia  
President

**General Computer Services, Inc.**

**Exhibit II**

**Financials**

**General Computer Services, Inc.**

**Balance Sheet**

As of December 31, 2007

	<u>Dec 31, 07</u>
<b>ASSETS</b>	
<b>Current Assets</b>	
<b>Checking/Savings</b>	
Bank of America - 5452	-565.65
Bank of America - 6196	<u>-1,230.30</u>
<b>Total Checking/Savings</b>	<u>-1,795.95</u>
<b>Accounts Receivable</b>	
Accounts Receivable	<u>30,302.01</u>
<b>Total Accounts Receivable</b>	<u>30,302.01</u>
<b>Other Current Assets</b>	
Due from Shareholder	23,220.54
Inventory	<u>3,218.16</u>
<b>Total Other Current Assets</b>	<u>26,438.70</u>
<b>Total Current Assets</b>	<u>54,944.76</u>
<b>TOTAL ASSETS</b>	<u><u>54,944.76</u></u>
<b>LIABILITIES &amp; EQUITY</b>	
<b>Liabilities</b>	
<b>Current Liabilities</b>	
<b>Accounts Payable</b>	
Accounts Payable	<u>22,912.24</u>
<b>Total Accounts Payable</b>	<u>22,912.24</u>
<b>Other Current Liabilities</b>	
Credit Crad Payable - 2741	<u>20,518.89</u>
<b>Total Other Current Liabilities</b>	<u>20,518.89</u>
<b>Total Current Liabilities</b>	43,431.13
<b>Long Term Liabilities</b>	
Due to Business Line of Credit	<u>47,433.59</u>
<b>Total Long Term Liabilities</b>	<u>47,433.59</u>
<b>Total Liabilities</b>	90,864.72
<b>Equity</b>	
Capital Stock	100.00
Retained Earnings	-16,384.60
Net Income	<u>-19,635.36</u>
<b>Total Equity</b>	<u>-35,919.96</u>
<b>TOTAL LIABILITIES &amp; EQUITY</b>	<u><u>54,944.76</u></u>

**General Computer Services, Inc.**

**Profit & Loss**

January through December 2007

	<u>Jan - Dec 07</u>
<b>Income</b>	
<b>Job Income</b>	140,389.75
<b>Total Income</b>	<u>140,389.75</u>
<b>Cost of Goods Sold</b>	
<b>Equipment Rental for Jobs</b>	1,063.80
<b>Job Materials Purchased</b>	93,609.95
<b>Total COGS</b>	<u>94,673.75</u>
<b>Gross Profit</b>	45,716.00
<b>Expense</b>	
<b>Advertising and Promotion</b>	1,910.00
<b>Auto and Truck Expenses</b>	2,172.29
<b>Bank Service Charges</b>	2,395.89
<b>Business Licenses and Permits</b>	450.00
<b>Dues and Subscriptions</b>	420.33
<b>Insurance Expense</b>	1,236.55
<b>Interest Expense</b>	4,849.94
<b>Janitorial Expense</b>	1,390.00
<b>Meals and Entertainment</b>	4,444.11
<b>Office Supplies</b>	3,303.32
<b>Penalties</b>	144.50
<b>Postage and Delivery</b>	105.60
<b>Professional Fees</b>	28,710.61
<b>purchases</b>	0.00
<b>Rent Expense</b>	7,318.31
<b>Repairs and Maintenance</b>	3,415.11
<b>Telephone Expense</b>	2,023.78
<b>Travel Expense</b>	253.75
<b>Utilities</b>	807.27
<b>Total Expense</b>	<u>65,351.36</u>
<b>Net Income</b>	<u><u>-19,635.36</u></u>