

State of Florida



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DATE: July 21, 2008

TO: Ann Cole, Commission Clerk - PSC, Office of Commission Clerk

FROM: David Rich, Operations Review Specialist, Bureau of Performance Analysis,
Division of Competitive Markets & Enforcement

RE: Storage of Confidential Responses Relevant to the Review of Customer Data
Security for Florida Incumbent Local Exchange Carriers (Verizon)

Pursuant to the Commission's Administrative Procedure Manual (APM), Chapter 11, I request that the attached documents pertaining to Verizon interview responses be stored until such time that staff determines they are no longer of use and may be destroyed. The responses were provided during a review of customer data security initiatives.

cc: Lisa Harvey
Carl Vinson
Geoff Cryan
David Rich

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Marguerite

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